

WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.



United States
Lincoln Customer Relationship Center
1-800-521-4140
(TDD for the hearing impaired 1-800-232-5952)
lincolnowner.com

Canada
Lincoln Customer Relationship Centre
1-800-387-9333
lincolncanada.com

This Quick Reference Guide is not intended to replace your vehicle Owner's Manual which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Lincoln dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.



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2014 MKX



Quick Reference Guide



THE LINCOLN MOTOR COMPANY

Commonly Used Voice Commands

SYNC® Say the Word.

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2014 MKX

Touch the  button on the right-hand side of your steering wheel and then say:



Basic Commands

- ▶ What can I say?
- ▶ List of commands
- ▶ Main menu
- ▶ Previous
- ▶ Next
- ▶ Go back
- ▶ Exit
- ▶ Help
- ▶ Vehicle health report
- ▶ Pair my phone



Phone

- ▶ Phone list of commands
- ▶ Dial
- ▶ Call <name> on cell/
at home/at work
- ▶ Call voicemail
- ▶ Do not disturb <On/Off>
- ▶ Listen to text messages
(phone-dependent feature)



Climate

- ▶ Climate control list
of commands
- ▶ Climate <On/Off>
- ▶ Climate my temperature
- ▶ Climate temperature
<60-85> degrees



SYNC Services*

Must say "Services" first, and then

- ▶ What can I say?
- ▶ Traffic
- ▶ Directions
- ▶ Business search
- ▶ Operator (for direction or
business search)
- ▶ Favorites
- ▶ News, sports, weather,
horoscopes, stock quotes,
movies or travel
- ▶ Help



Entertainment

- ▶ Audio list of commands
 - You can also get detailed
lists of commands for radio,
USB, **Bluetooth**® audio,
Sirius and SD card
- ▶ Radio
 - <On/Off>
 - FM <87.9-107.9>
 - FM preset <#>
- ▶ CD
 - Play track <1-512>
 - Shuffle <On/Off>
- ▶ USB
 - Play song <name>
 - Play album <name>
- ▶ SiriusXM
 - <channel name>
 - Preset <#>



Navigation*

- Navigation list of commands
 - ▶ Destination street address
<number, name, city>
 - ▶ Destination home
 - ▶ Voice guidance <On/Off>
 - ▶ Navigation voice volume
<increase/decrease>
 - ▶ Repeat instruction
 - ▶ Show <map/north-up/
heading-up/3D>
- Travel Link list of commands
 - ▶ Traffic
 - ▶ Weather
 - ▶ Movie listings
 - ▶ Fuel prices
 - ▶ Sports <headlines/
scores/schedule>

*if equipped

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Learn More About Your New MKX

Scan the country-appropriate QR code with your smartphone (make sure you have a scanner app installed), and you can access even more information about your vehicle.

Some services may not be available in your area. For additional support, refer to your Owner's Manual, visit the website or call the toll-free number. **U.S. customers:** Visit SyncMyRide.com or call **1-800-392-3673** (select Option 1 or 2 for language, then press 3). **Canadian customers:** Visit SyncMyRide.ca or call **1-800-565-3673** (select Option 1 or 2 for language, then press 3).



Instrument Panel

2014 MKX

1 Power Tilt/Telescoping Steering Column*

Your power tilt steering column has a 4-way rocker control which allows you to adjust the steering wheel to the desired position.

2 Adaptive Cruise Control*


Allows you to set a 'gap distance' between yourself and the vehicle in front of you during highway driving. When your cruise control is active, press **GAP** up or down to select the gap distance. Refer to the **Cruise Control** chapter of your **Owner's Manual** for more information.

Note: Driving aids do not replace the need to watch where the vehicle is moving and brake where necessary. Refer to your **Owner's Manual** for safety information, more details and limitations.

3 Left Info Display

Provides information about various systems on your vehicle. Use the left, 5-way controls located on the steering wheel to choose and confirm settings and messages. Refer to the **Information Displays** chapter in your **Owner's Manual** for more information.

4 Service Engine Soon Light


 Illuminates briefly when the ignition is turned on. If it remains on or is blinking after the engine is started, the On-Board Diagnostics (OBD-II) system has detected a malfunction. Drive in a moderate fashion and contact your authorized dealer as soon as possible.


5 Right Info Display

Displays information about Entertainment, Phone and Navigation. Use the right, 5-way controls located on your steering wheel to scroll through, highlight and make minor adjustments within a selected menu. Refer to the **MyLincoln Touch™** chapter in your **Owner's Manual** for more information.

6 Steering Wheel Controls

Press **VOL+** to increase and **VOL-** to decrease volume levels. Press **SEEK ▲ / ▼** to access the next/previous radio station preset, CD track or preset satellite radio channel*.

 Press to access voice recognition*.

 Press to access SYNC® phone features*.

7 Push Button Start

Allows you to start your vehicle by pressing the **ENGINE START/STOP** button while fully pressing down on the brake pedal. Press the button again to turn the engine off.

Note: Your intelligent access key must be inside the vehicle for keyless starting to work.

8 Hazard Control

9 Audio Volume and Fan Speed Swipe Controls


Swipe the touch-sensitive slide bars with your finger to adjust audio volume or fan speed.



SYNC is a hands-free, voice recognition system used for entertainment, information and communication. SYNC. Say the Word.

Use the four-corner, four-color touchscreen to explore and interact with your vehicle. The touchscreen works the same way as traditional controls, knobs and buttons do. Press the various corners on your touchscreen to personalize the many features and settings of your vehicle all in one place. The system provides easy interaction with your cellular phone, multimedia entertainment, climate controls and navigation system*.

General Tips

- ▶ Press the home icon  at any time to return to your home screen.
- ▶ For additional support, refer to your **Owner's Manual**, visit the website or call the toll-free number. See the inside front cover of this guide for details.

Before You Get Started

- ▶ If you have the navigation SD card, make sure that it is inserted into the media port or your navigation will not work.
- ▶ The touchscreen is sensitive, so make sure you press the desired icon accurately and firmly.

Create Your Owner Account

- ▶ SYNC uses a wireless connection called **Bluetooth[®]** to communicate with your phone. Turn **Bluetooth** mode on in your phone's menu options. This lets your phone find SYNC. For more details

on setting up your phone with SYNC, visit **SyncMyRide.com** (U.S.) or **SyncMyRide.ca** (Canada), or your phone manufacturer's website.

- ▶ Set up your owner account at **SyncMyRide.com** (U.S.) or **SyncMyRide.ca** (Canada). Register by following the on-screen instructions. After registering, you can see what complimentary services you are eligible for.

Why You Need a SYNC Owner Account

A SYNC owner account is required for Vehicle Health Report activation and the ability to view your reports online. You'll also be able to take advantage of all the SYNC Services and personalization features, such as saving your favorites and points of interest (POI). You'll receive the latest software updates that add new places, directions and information, and if you have

questions, you'll get free customer support. Visit the website or call the toll-free number for more information. See the inside front cover of this guide for details.

Pairing Your Phone with SYNC

In order to use many of the features of SYNC, you must first pair and connect your phone with SYNC. To pair your phone for the first time:



1. Make sure that your vehicle is in **P** (Park) and both your ignition and radio are switched on.
2. Touch **Add Phone** in the upper left corner of the touchscreen.
3. Make sure that **Bluetooth** is set to on and your cellular phone is in the proper mode.

4. When **Find SYNC** appears on the display, follow the directions on the screen. When SYNC finds your phone, it will display a six-digit PIN. Add the PIN into your phone.
5. The display will indicate when the pairing is successful.

Note: The system may prompt you to:

- ▶ Set your phone as the primary/favorite (the primary phone will receive messages and voicemail).
- ▶ Download your phone book (this is required to use the full set of voice commands).
- ▶ Turn on 911 Assist[®].

Tips

- ▶ Make sure you accept the request from SYNC to access your phone.
- ▶ To pair subsequent phones, please refer to **Pairing Subsequent Phones** in the **SYNC** chapter of your **Owner's Manual**.

Phone

Voice-control your phone for hands-free calling with your phone securely put away. With SYNC, you won't even need to know the phone number. Just say the name of the person you want from your contacts.


Your phone connects you with many other features and SYNC Services*:


- ▶ Connect to SYNC Services for traffic, directions, business searches and information favorites.
- ▶ Connect to Operator Assist to help locate a listing or destination.
- ▶ Call for a Vehicle Health Report.
- ▶ Automatically connects with a 911 Operator in the event of an accident (the feature must be turned on prior to an incident).
- ▶ Transfer calls seamlessly from SYNC to phone as you get in or out of your vehicle.

Using Your Phone with SYNC


Note: You must download your phone book to make phone calls with voice commands by name.

Making a Phone Call

Use SYNC to make a phone call to anyone in your phone book by pressing the voice button  and when prompted, say a voice command.

Note: You can also make phone calls by pressing the voice button . When prompted, give the voice command "Dial", then verbally say the phone number.

Answering Incoming Calls

Whenever you have an incoming call, you will be able to see the name and number of the person calling in your display. Press the phone button to answer an incoming call. You can hang up at any time by pressing the phone button .

Do Not Disturb Mode

This feature blocks incoming calls and text messages and saves them for later. You still have access to outgoing calls when this feature is active. Say the voice command “**Do not disturb on**” to enable and “**Do not disturb off**” to disable.



Navigation*

Get started with your navigation system by pressing the upper-right, green corner. The available, voice-activated navigation system includes:


- ▶ SiriusXM Traffic™
- ▶ SiriusXM Travel Link™
- ▶ GPS (Global Positioning System) technology
- ▶ 3-D mapping
- ▶ Turn-by-turn navigation

Some features require activation. Refer to the **MyLincoln Touch** chapter of your **Owner's Manual** for complete details.

Set a Destination

Set a destination through your touchscreen by using a street address, an intersection, a point of interest (POI) or a place on the map. The easiest way, however, is by voice.



1. Push the voice button . When prompted, say “**Destination street address**”.
2. The system will ask you to say the full address and will display an example on-screen.
3. You can then speak the address naturally, such as: “**One two three Main Street, Anytown**”.

You can also use the touchscreen to enter a destination and narrow your choices by city or street as you type.

You can choose from up to three different types of routes:

- ▶ **Fastest:** Uses the fastest moving roads possible.
- ▶ **Shortest:** Uses the shortest distance possible.
- ▶ **Eco (EcoRoute):** Uses the most fuel-efficient route

Tips

- ▶ Save your favorite locations by touching “**Save to Favorites**”.
- ▶ Change your map views from Direction Headed, North Up or 3D.



Climate

SYNC with MyLincoln Touch controls the temperature, airflow direction, fan speed, and activates other climate features like heated/ventilated front seats for you and your front-seat passenger.

To use voice commands to operate the climate controls, say a voice command like “**Climate temperature 72 degrees**” and MyLincoln Touch will make that adjustment.

Set Your MyTemp

- ▶ Touch the lower-right, blue Climate corner on the touchscreen.
- ▶ Set your exact, desired temperature using the (+) or (-) to adjust the setting.
- ▶ Press and hold the **MyTemp** button until the background color goes solid.



Entertainment

No matter how you store your music, SYNC makes it yours to enjoy when you are behind the wheel. Just press the lower-left, red corner of the touchscreen. From here, you can easily go between AM/FM, Sirius, and other media sources.



Set your Radio Presets

- ▶ Touch the Entertainment corner on the touchscreen.
- ▶ Touch **FM**.
- ▶ Touch **Direct Tune**.
- ▶ Enter the desired station and touch **Enter**.

- ▶ Touch **Presets** and then touch and hold one of the memory preset buttons to save it. The station will mute and then sound will return when the station is saved.

Bring in Your Own Music

Gain access to any audio source by voice and even control how each operates, like changing radio stations, CD tracks or music on one of the following devices:

- ▶ USB
- ▶ **Bluetooth®** streaming
- ▶ SD card
- ▶ A/V in


For additional support, refer to your **Owner's Manual**, visit the website or call the toll-free number. See the inside front cover of this guide for details.

Using SYNC To Access Digital Media

SYNC has a media hub with multiple inputs allowing you to access personal media from your digital devices. Plug in your USB media devices such as phones and MP3 players and use SYNC to play all of your favorite music.

Note: SYNC indexes all of your music. The more music that is stored on your device, the longer it takes SYNC to index.

Using Voice Commands to Play Music



1. Plug your media player into your USB port.
2. Press the voice button . When prompted, say “**USB**”, then follow-up by saying a voice command.
3. You will hear the command repeated back to you and the selected item will play.

Rain-sensing Wipers*


If activated, your wipers will automatically turn on when moisture is present on the windshield. The wiper speed will vary based on the amount of moisture detected and the sensitivity setting. To deactivate, turn your wiper control off.


Note: Make sure that this feature is turned off before entering a car wash.


Memory Function

The memory function allows a "one-touch" recall of personalized memory positions for the driver seat, power mirrors and steering column. Use the memory controls, located on the instrument panel, to program and then recall memory positions. To program position 1, switch on the ignition, then press and hold  until you hear a tone. To set a second position, press and hold  until the same tone sounds. You can now use these controls to recall the set positions.


Intelligent Access Remote Entry Icons

Press  once to lock all doors. Press again within three seconds to confirm all doors are locked.

Press  once to unlock the driver's door. Press again within three seconds to unlock all doors.

Press  to activate the panic alarm. Press again or turn on the ignition to deactivate.

Press  twice within three seconds to open the liftgate.

Car finder: Press  twice within three seconds to locate your vehicle. The horn will sound and the lamps will flash.

Intelligent Access Key




Note: Your intelligent access key must be within 3 feet (1 meter) of the vehicle for intelligent access to function properly.



To unlock and open a front door, pull the front exterior door handle. The unlock sensor is on the back of the handle. To lock the doors, touch the sensor on the door handle. To unlock and open the liftgate, press the exterior liftgate release button



on the top of the liftgate pull-cup handle. The intelligent access key also contains a mechanical key blade, which can be used to unlock the driver door, if necessary.

Remote Start



Remote start allows you to start the engine from outside your vehicle using your transmitter. To start press  and then press  twice within three seconds. Once inside, apply the brake while pressing the **ENGINE START/STOP** button. Shift into **D** (Drive) and go. To turn the engine off from outside the vehicle after using your remote start, press  once.

Heated and Ventilated Front Seats



To access, press the Climate corner on the touchscreen. For heated front seats, press  repeatedly to cycle through the various heat modes and off. For ventilated front seats, press  repeatedly to cycle through the various cooling modes and off.

Rear Heated Seats*


The rear heated seat controls are located on the rear door panels. Press  to select high or  to select low heat. Press the selected button again to turn off.

EasyFold® Rear Folding Seats



The controls are located near the left side of the liftgate interior opening. Press the top control to lower the right (40%) seat, or the bottom control to lower the left (60%) seat. To return the seats to their upright position, manually rotate the seatbacks upward until you hear a click and the seat latches.

Heated Steering Wheel*

Your vehicle may be equipped with a heated steering wheel. To access, press the Climate corner of the touchscreen. Press  to turn on and off.

Note: The wood trim will not heat between the 10 and 2 o'clock positions.

Tilting Head Restraints







Your vehicle's front row head restraints can be adjusted. Pull up to raise the head restraint. To lower, press the head restraint down while pressing and holding the guide sleeve adjust/release button. Tilt the head restraint forward for additional comfort by gently pulling the top of the head restraint. Once it is in the forward-most position, tilting it forward once more will release it to the upright position.

Note: Do not attempt to force the head restraint backward after it is tilted. Instead, continue tilting it forward until the head restraint releases to the upright position.

Panoramic Vista Roof® and Power Sunshades*



To open, press and release the overhead moonroof switch . The front and rear sunshades will open entirely. Press the control again and the glass panel will open to the first position. Press  again to fully open. To close, pull the switch  down. The glass panel will stop at the first position. Pull again and hold to fully close the glass panel. Pull  to close the sunshades. To vent from a closed position, press the **TILT** button. To close from a venting position, pull the **TILT** button.



Cargo Storage

The cargo storage compartment is in the floor of the rear hatch. Lift the release handle to open the floor panel upward. You may also have a cargo net that

secures lightweight objects in the cargo area. Attach the net to the anchors provided on both sides of the vehicle's interior.

Towing Your MKX

Towing your vehicle behind an RV or any other vehicle may be limited. Refer to **Towing the Vehicle on Four Wheels** section in the **Towing** chapter of your **Owner's Manual**.

Rear-window Buffeting

You may hear a pulsing noise when one or both of the rear windows are open. Lower a front window slightly to help reduce the noise.

THX II® Certified Audio System*

Fourteen strategically positioned, high performance speakers deliver a home theater sound right in your vehicle. The system will automatically make adjustments to volume and sound distribution, based on vehicle speed and external road noise.



Fuel Tank Capacity/Fuel Info

All-wheel drive vehicles have a 19.2 gallon (72.7L) fuel tank capacity and front-wheel drive vehicles have a 18.3 gallon (69.3L) fuel tank capacity. Use only "Regular" unleaded gasoline with an octane rating of 87 or higher. Do not use E85 fuels because your vehicle was not designed to run on fuels with more than 15% ethanol.

Running Out of Fuel

When using a portable fuel container, slowly insert the fuel funnel (located in the spare tire compartment), and pour the fuel into the funnel. When done, clean the funnel or properly dispose of it. Extra funnels can be purchased from your authorized dealer. Do not use aftermarket funnels as they will not work with the Easy Fuel® system and may cause damage.

Note: Avoid running out of fuel because this situation may have an adverse effect on powertrain components.

Fuel-efficient Transmission

Your vehicle has been designed to improve fuel economy by reducing fuel usage while coasting or decelerating. This may be perceived as a light to medium braking sensation when removing your foot from the accelerator pedal.




Collision Warning System*

This system is designed to alert you of certain collision risks. Radar sensors detect if vehicles ahead of you, moving in the same direction, may be a collision risk. The system alerts you with an audible tone and

red warning light that appears above the dash. If the risk of collision increases, the system increases brake support to help reduce collision speed.

Note: Driving aids do not replace the need to watch where the vehicle is moving and brake when necessary. Refer to your **Owner's Manual** for safety information, more details and limitations.

Tire Pressure Monitoring System

Your vehicle has a tire pressure monitoring system that illuminates a  low tire pressure warning light in your instrument cluster when one or more of your tires are significantly under-inflated. If this happens stop and check your tires as soon as possible. Inflate them to the proper pressure. Refer to the **Inflating Your Tires** section in the **Wheels and Tires** chapter of your **Owner's Manual** for more information.

Location of Spare Tire and Tools

Your spare tire and tools are located beneath the carpeted floor panel in the rear of your vehicle. The spare tire is designed for emergency use only and should be replaced as soon as possible. For complete details on changing your tire, refer to the **Changing a Road Wheel** in the **Wheels and Tires** chapter of your **Owner's Manual**.

Roadside Assistance

Your new Lincoln vehicle comes with the assurance and support of 24-hour emergency roadside assistance. To receive roadside assistance in the United States, call **1-800-521-4140**. In Canada, call **1-800-665-2006**.





Rear View Camera*

This system provides a video image of the area behind the vehicle. The display automatically appears in the touchscreen when the vehicle is in **R** (Reverse) and uses green, yellow and red guides to alert you of your proximity to objects.

Universal Garage Door Opener

Your driver's side visor has a built-in wireless transmitter that replaces the common hand-held garage door opener. This system can also be programmed to security systems, entry gates and home or office lighting. Refer to the **Universal Garage Door Opener** chapter in your **Owner's Manual**, or visit www.homelink.com for programming instructions.

Power Liftgate

Your liftgate has an automatic open and closing feature. To open remotely, press  twice on your remote control within three seconds. Press  twice again to close or reverse the movement. You can also operate the liftgate by pressing the  button on the instrument panel. The rear cargo area control lets you close the liftgate by pressing the  button.

Reverse Sensing System

This system sounds a warning tone if there is an obstacle near the vehicle's rear bumper when the vehicle is in **R** (Reverse) and is traveling less than 3 mph (5 km/h). The warning tone will increase in frequency as the object gets closer.

Note: Visibility aids do not replace the need to watch where the vehicle is moving. Refer to your **Owner's Manual** for safety information, more details and limitations.

**Blind Spot Information System (BLIS®) with Cross Traffic Alert (CTA)***

BLIS uses radar sensors to help you determine if a vehicle may be in your blind spot zone. The CTA feature alerts you if a car is coming toward you when you are

backing out of a parking space. BLIS and CTA will display a yellow indicator light in your exterior mirrors and the CTA will also sound tones and display messages to warn you which direction vehicles are approaching. Refer to the **Driving Aids** chapter in your **Owner's Manual** for more information.

**Easy Fuel® System**

With this system, open the fuel door, insert the nozzle and begin fueling. It is self sealing and therefore protected against dust, dirt, water, snow and ice. Wait about five seconds from the time the refueling nozzle is shut off until

you remove the nozzle from the vehicle to allow residual fuel in the nozzle to drain into the tank. When using a portable fuel container, slowly insert the fuel funnel (located in the spare tire compartment), and pour the fuel into the funnel.

**SecuriCode™ Keyless Entry System**

Allows you to lock or unlock the doors, recall memory features and arm or disarm the anti-theft alarm. To get started, you will need your 5-digit factory code found on your owner's wallet card (located in the

glove box). Entering this code unlocks the driver's door. To lock all doors, press and hold **7-8** and **9-0** at the same time. For complete information, refer to the **SecuriCode Keyless Entry Keypad** section in the **Locks** chapter of your **Owner's Manual**.

**SelectShift Automatic® Transmission with Paddle Activation**

Gives you the ability to manually change gears if you'd like. To use, move the gearshift lever from **D** (Drive) to **S** (Sport). Pull the right paddle (+) to upshift, pull the left paddle (-) to downshift.