

This Quick Reference Guide is not intended to replace your vehicle Owner's Manual which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.

WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.



LEARN MORE ABOUT YOUR NEW VEHICLE

Scan the country-appropriate QR code with your smartphone (make sure you have a scanner app installed) and you can access even more information about your vehicle.



fordowner.com (U.S.)



ford.ca (Canada)

United States Ford Customer Relationship Center

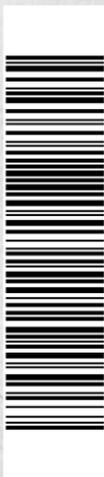
1-800-392-3673 (FORD)
(TDD for the hearing impaired:
1-800-232-5952)

fordowner.com

Canada Ford Customer Relationship Centre

1-800-565-3673 (FORD)

ford.ca



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QUICK
REFERENCE
GUIDE



2014 TRANSIT CONNECT



COMMONLY USED SYNC® VOICE COMMANDS

Touch the *voice* button  on the steering wheel and then say:



BASIC COMMANDS

- Main menu
- List of commands
- What can I say?
- Next
- Previous
- Go back
- Cancel
- Exit
- Help
- Vehicle health report*
- Pair my phone



NAVIGATION**

- Navigation list of commands
 - Destination street address <number, name, city>
 - Destination home
 - Navigation voice <On/Off>
 - Navigation voice volume <increase/decrease>
 - Repeat instruction
 - Show <map/north-up/heading-up/3-D>
- Travel Link list of commands
 - Traffic
 - Weather
 - Movie listings
 - Fuel prices
 - Sports <headlines/scores/schedule>



PHONE

- Phone list of commands
 - Dial
 - Call <name> on cell/at home/at work
 - Call voicemail
 - Do not disturb
 - Listen to text message (phone-dependent feature)



SYNC SERVICES*

- Must say "Services" first, and then
- What can I say?
 - Traffic
 - Directions
 - Business search
 - Operator (for direction or business search)
 - Favorites
 - News, sports, weather, horoscopes, stock quotes, movies or travel
 - Help



ENTERTAINMENT

- Audio list of commands: You can also get detailed lists of commands for radio, USB, Bluetooth® audio, SiriusXM and SD card
- Radio
 - <On/Off>
 - FM <87.9-107.9>
 - FM preset <#>
- CD
 - Play track <1-512>
 - Shuffle <On/Off>
- USB
 - Play song <name>
 - Play album <name>
- SiriusXM
 - <Channel name>
 - Preset <#>
- Bluetooth
 - Play next track
 - Play previous track



CLIMATE

- Climate control list of commands
 - Climate <On/Off>
 - Climate my temperature
 - Climate temperature

**if equipped*

***available only with MyFord Touch*

Some services may not be available in your area. Refer to your **Owner's Manual**, visit the website or call the toll-free number for more information.

For U.S. customers: visit **SyncMyRide.com** or call **1-800-392-3673** (select Option 1 or 2 for language, then Option 3).

For Canadian customers: visit **SyncMyRide.ca** or call **1-800-565-3673** (select Option 1 or 2 for language, then Option 3).

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INSTRUMENT PANEL

1 AUTOLAMPS*

Allows your headlamps to turn on and off automatically in low-light situations or during inclement weather. Your headlamps will remain on for a period of time after you switch the ignition off. You can adjust the time delay using the information display controls.

NOTE It may be necessary to switch your headlamps on manually in severe weather conditions.

2 CRUISE CONTROL*

To Set a Cruise Control Speed

- Press the **ON** control and release.
- Accelerate to the desired speed.
- Press and release **SET+**. Take your foot off the accelerator pedal.

After you set your speed, you can press and hold **SET+** or **SET-** to adjust cruise speed. Release the control when you reach the desired speed. To cancel the set speed, pull **CAN** toward you and release, or tap the brake pedal. To switch cruise control off, press **OFF** or switch the ignition off.

3 SERVICE ENGINE SOON LIGHT

Lights briefly when you switch the ignition on. If it remains on or is blinking after you start the engine, the On-Board Diagnostics (OBD-II) system has detected a problem and your vehicle requires service. Drive in a moderate fashion (avoid heavy acceleration and deceleration) and contact an authorized dealer as soon as possible.

*if equipped



4 AUTOWIPERS*

The wipers function when the rain sensor detects moisture on the windshield. Use the rotary control to adjust the sensitivity. With low sensitivity, the wipers operate when the sensor detects a large amount of moisture on the windshield. With high sensitivity, the wipers operate when the sensor detects a small amount of moisture on the windshield.

5 MEDIA STEERING WHEEL CONTROLS*

- (Volume): Press $\triangleleft+$ to increase or $\triangleleft-$ to decrease volume levels.
- Press to access voice recognition.
- Press to access phone mode or to answer a call.
- Press to exit phone mode or end a call.
- Press to access the next or previous radio station, CD track or preset satellite radio channel*.

6 TILT AND TELESCOPING STEERING WHEEL

Unlock the steering wheel by pulling the lever down. Adjust the wheel to the desired position. Push the lever back up to lock the steering wheel into place.

7 SYNC® DISPLAY*

Displays information about Entertainment and Phone, and allows you to make minor adjustments within a selected menu. MyFord Touch® is also available in select models. See the *MyFord Touch* section in this guide or refer to the *MyFord Touch* chapter in your *Owner's Manual* for more information.

*if equipped

GETTING STARTED WITH YOUR SYNC SYSTEM

SYNC is a hands-free, voice recognition system used for entertainment, information and communication. SYNC. Say the Word.

Before You Get Started

1. Set up your owner account at SyncMyRide.com (U.S.) or SyncMyRide.ca (Canada). Register by following the on-screen instructions. After registering, you can see what services you are eligible for.
2. SYNC uses a wireless connection called **Bluetooth[®]** to communicate with your phone. Switch on **Bluetooth** mode in your phone's menu options. This lets your phone find SYNC. If you need more details on setting up your phone with SYNC, visit SyncMyRide.com (U.S.) or SyncMyRide.ca (Canada) or your phone manufacturer's website.

Pairing Your Phone with SYNC

In order to use the many features of SYNC, such as making a phone call or receiving a text, you must first connect or pair your phone with SYNC.

To Pair Your Phone for the First Time

1. Place your vehicle in park (P) and switch on your ignition and radio.
2. Press the **phone** button . When the display indicates that there is no paired phone, select the option to add.
3. When a message to begin pairing appears in the display, search for SYNC on your phone to start the pairing process.
4. When prompted on your phone's display, enter the six-digit PIN provided by SYNC into your phone.
5. The display will indicate when the pairing is successful.

NOTE The system may prompt you to:

- » Set your phone as the primary or favorite (the primary phone receives messages and voicemail).
- » Download your phone book (a requirement to use the full set of voice commands).
- » Switch on 911 Assist[®].

Tips

- » Make sure you accept the request from SYNC to access your phone.
- » To pair subsequent phones, please refer to **Pairing Subsequent Phones** in the **SYNC** chapter of your **Owner's Manual**.
- » If you experience pairing problems, follow these steps to perform a clean pairing process:
 1. Delete your phone from SYNC.
 2. Delete the SYNC connection from your phone.
 3. Repeat the **Pairing Your Phone with SYNC** process.

USING YOUR PHONE WITH SYNC

NOTE You must download your phone book to make phone calls with voice commands by name.

Making a Phone Call

Use SYNC to make a phone call to anyone in your phone book by pressing the **voice** button . When prompted, say any of the following voice commands:

- Call <name>**
- Call <name> at work**
- Call <name> on mobile or cell**
- Call <name> at home**

For example, you could say **Call Jake Smith at home**. SYNC repeats the command back to you and dials the number.

NOTE You can also make phone calls by giving the voice command **Dial**, then verbally say the phone number.

Answering Incoming Calls

Whenever you have an incoming call, you can see the name and number of the person calling in your display. Press the **phone** button  to answer an incoming call. You can hang up at any time by pressing the **phone** button .

Do Not Disturb Mode

This feature blocks incoming calls and text messages and saves them for later. You still have access to outgoing calls when this feature is active. Say the voice command **Do not disturb on** to enable and **Do not disturb off** to disable.

NOTE You can choose from privacy mode (can listen and talk only by phone) or open mode (listen and talk by the vehicle) via the display.



SYNC APPLINK™*

Voice Access to Your Mobile Apps

The available SYNC AppLink allows you voice access to select mobile applications that you already have or can download to your Android™, BlackBerry® or iPhone®.

Current apps include Pandora® Internet Radio, Stitcher Smart Radio™ and SYNC Destinations with even more releases on the way. Visit SyncMyRide.com (U.S.) or SyncMyRide.ca (Canada) for more details.

Using SYNC AppLink

1. Make sure that you have an active account created online for the app you want and make sure you have it set up the way you like it. Some apps just work automatically with no set-up.
2. Download or update to the latest mobile app through your smartphone's marketplace.

3. Switch on your ignition.
4. Pair the phone to your vehicle. After you pair your phone, it connects automatically when you enter.
5. If you're an iPhone owner, you must also connect the Apple®-provided USB cable and start the application you want to use on your iPhone to access the apps through SYNC. Android and BlackBerry connect wirelessly using SYNC AppLink.
6. Now you are ready to voice-access the app by pressing the **voice** button and saying **Mobile Apps**, and then the name of the app you want.

NOTE AppLink is not currently available in Canada.



*if equipped



BEFORE YOU GET STARTED

- » Pair your phone to SYNC before using MyFord Touch (see *Getting Started with Your SYNC System* in this guide for instructions).
- » If you have the navigation SD card*, make sure to insert it into the media port (located in the center console) or your navigation will not work.
- » The touchscreen is sensitive, so make sure you press the desired icon accurately and firmly.
- » If you press the wrong icon and enter the wrong screen, you can always press the **home** icon to access your home screen.

Use the four-color touchscreen to explore and interact with your vehicle. The touchscreen works the same way as traditional controls, knobs and buttons do. Press the various corners on your touchscreen to personalize the many features and settings of your vehicle all in one place. The system provides easy interaction with your cellular phone, multimedia entertainment and navigation system*.

*if equipped

SYNC® WITH MYFORD TOUCH®* (cont.)



PHONE



Voice-control your phone for hands-free calling with your phone securely put away. With SYNC, you won't even need to know the phone number. Just say the name of the person you want from your contacts.

Your phone connects you with many other features:

- » Automatically connects with a 911 Operator in the event of an accident (you must switch on the feature prior to an incident).
- » Transfer calls seamlessly from SYNC to phone as you get in or out of your vehicle.



NAVIGATION*

Get started with your navigation system by pressing the upper-right, green corner. The available, voice-activated navigation system includes:

- » SiriusXM Traffic™
- » SiriusXM Travel Link™
- » GPS (Global Positioning System) technology
- » 3-D mapping
- » Turn-by-turn navigation

Some features require activation. Refer to the *MyFord Touch* chapter in your *Owner's Manual* for complete details.

Set a Destination

You can use the touchscreen to set a destination in many ways, like a street address, a city center, a place on the map or a point of interest. Use the voice control system or the touchscreen to set a destination. Narrow your choices by city or street as you type, and the system will automatically provide the fastest route using the quickest moving roads.

Use the Navigation Settings menu to select other choices:

- » **Shortest:** Uses the shortest distance possible.
- » **Eco (EcoRoute):** Uses the most fuel efficient route.



SETTINGS

Touch *Settings* to customize information within your vehicle.

Adjust the clock, display and sound settings, and access *Help* through the touchscreen.



ENTERTAINMENT

No matter how you store your music, SYNC makes it yours to enjoy when you're behind the wheel. Just press the lower, left-hand red corner of the touchscreen. From here, you can easily go between AM, FM, SiriusXM and other media sources.

- » Enter the desired station and touch *Enter*.
- » Touch *Presets* and then touch and hold one of the *memory preset buttons* to save it. The sound mutes and then returns after the system saves the station.

Bring in Your Own Music

Gain access to any audio source by voice and even control how each operates, like changing radio stations, CD tracks or music on one of the following devices:

- » USB
- » Bluetooth® streaming
- » SD card
- » Line in or auxiliary jack



Set Your Radio Presets

- » Touch the Entertainment corner on the touchscreen.
- » Touch *FM* and select *Direct Tune*.

COMFORT

HEATED FRONT SEATS*

The front heated seat controls are on the center console near the gearshift lever. Rotate the dial to select your preferred heat mode.

DUAL-ZONE TEMPERATURE CONTROLS

You can operate the temperature with one control, called single zone, or two, called dual zone where both driver and front passenger can select independent temperatures using their own rotary dials.

To operate the dual zone: Use the rotary control on the passenger side. **Single zone** automatically shuts off. You can now adjust the driver side and passenger side temperatures independently.

To return back to single zone: Press and hold the **AUTO** button for 2–4 seconds. The passenger's temperature switches to the driver's temperature setting.

REAR CLIMATE CONTROLS

Rear passengers have separate rotary controls to adjust fan speed, temperature and air direction to their preferences.

PANORAMIC FIXED GLASS VISTA ROOF®*

The fixed glass roof includes a power sunshade that opens and closes at the touch of a button.

To open, fully press and release the front of the control to open the sunshade. To close, fully press and release the rear of the control to close the sunshade.



*if equipped

FUNCTION

REAR VIEW CAMERA*

The feature provides a video image of the area behind the vehicle. The display automatically appears when the vehicle is in reverse (R) and uses green, yellow and red guides to alert you of your proximity to objects.



FORWARD AND REVERSE SENSING SYSTEMS*

Sounds an audible warning tone if there is an obstacle near the vehicle's front or rear bumpers.

- » As the vehicle moves closer to the obstacle, the rate of the warning tone increases in frequency.
- » The front sensors automatically activate when the vehicle is in drive (D) and will detect objects up to 2 feet (60 centimeters) away.
- » The reverse sensors activate automatically when the vehicle is in reverse (R) and will detect objects up to 6 feet (2 meters) away.
- » See the **Parking Aids** chapter in your **Owner's Manual** for complete information on your vehicle's sensing systems.

NOTE Visibility aids do not replace the need to watch where the vehicle is moving. Refer to your **Owner's Manual** for safety information, more details and limitations.

*if equipped



SELECTSHIFT AUTOMATIC® TRANSMISSION*

Your SelectShift Automatic transmission gives you the ability to manually change gears.

To use SelectShift, move the gearshift lever into sport (S). Use the + or – buttons on the side of your gearshift lever to manually change gears.

- » Press the (+) button to upshift.
- » Press the (–) button to downshift.

NOTE Once you are in sport (S), your vehicle remains in this mode until you return the gearshift lever back to drive (D).

CONVENIENCE

FIVE PASSENGER SECOND-ROW SEAT VERSATILITY

Fold seats in half, prop them up or remove them entirely. Here's how to do it:

Fold One or Both Rear Seats

1. Make sure the head restraints are in their lowest position.
2. Pull the strap on the side of the seatback.
3. Fold the seatback forward.
4. The seat folds flat.

To Prop One or Both Seats

5. Pull the strap on the rear of the seatback.
6. Push down on the yellow lever and then push the folded seat up and forward.
7. Lift the support rod.
8. Connect the support rod to the seat frame to prevent the seat from falling backward.



To Remove the Seats

9. Pull the strap on the rear of the seatback and push the seat forward.
10. Push down on the yellow locking lever and rock the seat to remove.
11. Lift the seat to remove.

CONVENIENCE (cont.)

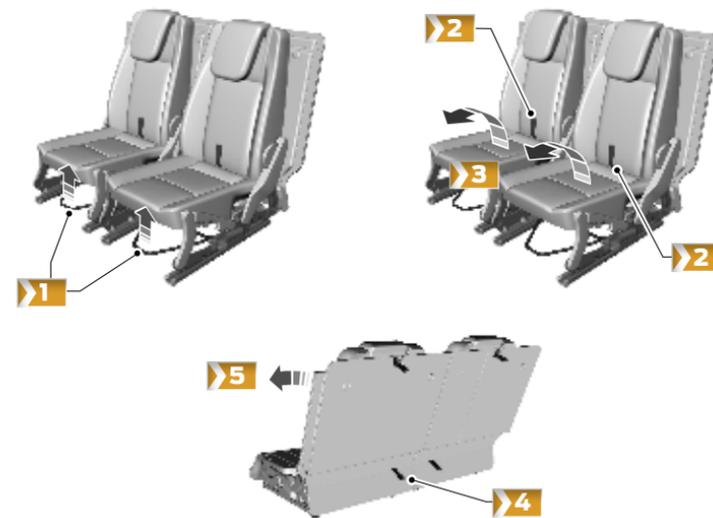
SEVEN PASSENGER SEAT VERSATILITY

To fold both second- and third-row seats in half, drop the second-row seats into the floorboards and create a wide-open flat-loading floor in your cargo area. Here's how to do it:

To Fold the Second Row Seats

1. Make sure the head restraints are in their lowest position.
2. Pull the strap.
3. Fold the seatback forward.
4. Pull the large strap on the rear of the seatback.
5. Move the seat forward to the lowered position.

NOTE You will hear a distinct click when the seat locks into its lowered position.



You can fold the third-row seats down to create a flat-loading cargo floor:

1. Make sure the seats are in the fully rearward position.
2. Pull the strap on the rear of the seat cushion.
3. Fold the seat cushion forward.
4. Pull the strap on the rear of the seatback.
5. Fold the seatback forward.

Create a flat-loading cargo floor by folding the carpeted cover forward over both rows.



ESSENTIAL INFORMATION



TIRE PRESSURE MONITORING SYSTEM

Your vehicle displays a low tire pressure warning light (⚠️) in your instrument cluster when one or more of your tires are significantly under-inflated. If this happens, stop and check your tires as soon as possible, then inflate them to the proper pressure. Refer to the *Inflating Your Tires* section in the *Wheels and Tires* chapter of your *Owner's Manual* for more information.

EASY FUEL® SYSTEM

To Use

- » Put your vehicle into park (P) and switch off the ignition.
- » Open the fuel-filler door.
- » Insert the nozzle.
- » Begin fueling.
- » Wait 5–10 seconds between the time the refueling nozzle shuts off and you remove the nozzle from the vehicle. This allows residual fuel in the nozzle to drain into the tank.
- » When using a portable fuel container, slowly insert the fuel funnel (located in the glove box) and pour the fuel into the funnel.

NOTE Do not use aftermarket funnels as they will not work with the Easy Fuel system and may cause damage. Properly clean the funnel after each use.



FUEL TANK CAPACITY AND FUEL INFO

Your vehicle has a 16.4 gallon (62L) fuel tank capacity. Use only UNLEADED fuel with an octane rating of 87 or higher. Do not use fuel (E20-E85) ethanol (E85), diesel fuel, fuel-methanol, leaded fuel or any other fuel because it could damage or impair the emission control system.

LOCATION OF SPARE TIRE AND TOOLS

Your tools are behind a cover in the sidewall at the left-rear of the cargo area. Your spare is under the vehicle. The spare tire is designed for emergency use only and should be replaced as soon as possible.

For complete details on changing your tire, refer to the *Changing a Road Wheel* in the *Wheels and Tires* chapter of your *Owner's Manual*.

REAR WINDOW BUFFETING

When one or both of your rear windows are open, you may hear a pulsing noise. To alleviate this, lower a front window until the noise subsides.

ROADSIDE ASSISTANCE

Your new Ford vehicle comes with the assurance and support of 24-hour emergency roadside assistance. To receive roadside assistance in the United States, call 1-800-241-3673. In Canada, call 1-800-665-2006.

