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This Quick Reference Guide is not intended to replace your vehicle Owner's Manual which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.

**learn more about  
your vehicle**

To put QR tags to work for you, use your mobile phone's browser or app store link to download a QR tag reader. Scan the QR tag and see your vehicle's features come to life through animation and video.

**WARNING**

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.



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**QUICK  
REFERENCE  
GUIDE  
2016**



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Quick Reference Guide  
C-MAX Energi  
Litho in U.S.A.



## energy saving tips

### HELP MAXIMIZE YOUR FUEL ECONOMY BY UTILIZING THESE FEW TIPS

- 1. Use smooth acceleration and braking.**  
According to the United States Department of Energy, aggressive driving can lower your gas mileage by up to 33 percent at highway speeds and 5 percent in the city.
- 2. Carry the bare essentials.**  
The Department of Energy estimates that an extra 100 pounds (45 kilograms) in your vehicle could reduce your fuel economy by up to 2 percent.
- 3. Seasonal fuel makes a difference.**  
Winter fuel contains slightly less energy than summer fuel, so the fuel blend you fill up with can impact your efficiency.
- 4. Idling burns fuel, too.**  
You can burn up to half a gallon (1.9 liters) of fuel per hour while idling. Minimize your morning warm-up and parking lot waits to get the most out of filling your tank.
- 5. Avoid extreme temperatures.**  
Find a shady or sheltered spot to help keep your lithium-ion battery operating efficiently, and minimize the amount of energy required to heat or cool your cabin.
- 6. Use accessories wisely.**  
Heat and air conditioning reduce your vehicle's electric range and can prompt the gasoline engine to operate. Use energy from your home outlet or charging station by taking advantage of the preconditioning feature and setting your GO Times in advance. When you precondition your vehicle, you can reduce the amount of heating or air conditioning you need at the start of your drive. See page 3 for more SmartGauge details.
- 7. Check your tires.**  
Proper tire inflation can help you improve your fuel economy by up to 3.3 percent, according to the Department of Energy, while under-inflation could lower your fuel economy by 0.3 percent for every 1 psi drop in pressure of all four tires. Check your vehicle's door sticker for recommended cold tire inflation pressure.

## C-MAX Energi smart start

### SMARTGAUGE® WITH ECOGUIDE

Use your 5-way steering wheel controls to scroll through your menu choices. Select the following screens from the Display/Trip and Fuel Economy menus to help improve your fuel efficiency:

- Engage:** Provides separate gauges for gas and electric power, plus and instantaneous fuel economy gauge.
- Empower:** Provides a power demand gauge with an engine on and off threshold, plus instantaneous fuel economy gauge.
- MyView:** Lets you choose your preferred information to create your own custom display.
- Energy Use:** A green bar indicates a positive effect on your EV range per full charge estimate. An amber bar indicates a negative effect. The climate power gauge shows you how much power the climate control uses.
- Efficiency Leaves:** Shows your short-term fuel economy. The more leaves you have, the more efficiently you are driving!
- Fuel History:** Tracks your fuel economy over time and helps you try to improve your average.
- Coach:** Rates the efficiency of your recent acceleration efficiency, braking and cruising behavior. The more blue you see, the better you are driving!



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# C-MAX Energi smart start (continued)

## PLUG-IN POWER

- » C-MAX Energi comes equipped with a 120-volt convenience charge cord, located in the floor compartment behind the driver's seat. This cord allows you to charge the battery using a standard, 120-volt, grounded, three-pronged household outlet. See your *Owner's Manual* for more details.
- » For faster charge times, the available 240-volt charging option provides a full charge in approximately 2.5 hours. See your *Dealer* for more information.

## CHARGE PORT DOOR AND LIGHT RING

The charge port is between the front left-hand side door and wheel well. To open, use your thumb to press in and release the indentation on the charge port door. To close, use your thumb to press and hold the indentation until the door rotates and closes.



## TO CHARGE C-MAX ENERGI

1. Put your vehicle in park (P) and switch off the vehicle.
2. Open the charge port door.
3. Plug the charging coupler into the vehicle's charge port. Make sure the button clicks, confirming you have completely engaged the coupler. Lock the charging coupler into place by inserting the straight end of the padlock\* through the hole in the black button on the coupler. Lock the padlock.

\*customer-supplied equipment only

4. The charge port light ring flashes twice, and then pulses slowly when charging.
5. When charging is complete, the light ring turns off. Unlock the padlock\* and remove it. Then press the coupler button and remove the coupler from the charge port.

## CHOOSE YOUR C-MAX ENERGI MODE

Your vehicle contains selectable **Electric Vehicle (EV) modes** controlled through the EV button on the center of the instrument panel, below the climate controls.



Choose to drive in electric-only mode for city driving, saving your plug-in power for later or let the system adjust your power mode to suit the current driving conditions.

- » **Auto EV:** automatically selects high-voltage battery power during the drive, staying in electric mode when possible and running the engine when needed. After the plug-in power depletes, this mode is the only one available.
- » **EV Now:** puts your vehicle into an all-electric power experience, after you charge your vehicle using plug-in power.
- » **EV Later:** provides gasoline-hybrid driving power, and saves most of the high-voltage battery plug-in power for future use when the driver is ready to switch to **Auto EV** or **EV Now** modes.

# unique C-MAX Energi features

## THE BRAKE COACH



Appears after the vehicle has come to a stop. It coaches you to maximize the amount of energy returned through the regenerative braking system. The percentage displayed indicates the regenerative braking efficiency.

## EV+ MODE EV+

Learns your frequent destinations after two to four weeks of use, allowing for more EV driving as you approach them. For example, when nearing your home, it should be easier to stay in electric mode.

See the *Unique Driving Characteristics* chapter of your *Owner's Manual* for details.



## ECO CRUISE CONTROL

Saves vehicle energy by relaxing acceleration compared to standard cruise control. Your vehicle may temporarily lose speed when going uphill. You can switch this feature on and off in the Driver Assist section of the Settings menu.

## EFFICIENCY LEAVES



The right vehicle information display provides a visual representation of your driving behavior. The leaves grow as driving habits and efficiency improve.

## THE BATTERY GAUGE



During Plug-in Power Mode, a full battery fill represents the total amount of energy you can get from an external charge (plugging your vehicle in).

It is normal for your electric range estimate to vary from charge to charge due to changes in average energy usage. Driving style, drive route, extreme temperatures and use of heat and air conditioning affect your energy usage.

## SILENT KEY START



When starting your vehicle, your gas engine may not start because your hybrid-electric vehicle includes

silent key start. This fuel-saving feature allows your vehicle to be ready to drive without requiring your gas engine to be running. Look for the 'ready to drive' indicator light  in your instrument display. When the light displays, you successfully started your vehicle and it is ready to drive.

# instrument panel

## 1 CRUISE CONTROL

### To Set a Cruise Control Speed

- A. Press the **ON** button and release.
- B. Drive to the desired speed.
- C. Press the **SET+** and release, then take your foot off the accelerator.

After setting your speed, you can press **SET+** or **SET-** to adjust cruise speed. To disable, press the **OFF** button, tap the brake pedal or pull the **CAN** control toward you.

## 2 LEFT VEHICLE INFO DISPLAY

Provides specific information about various systems on your vehicle. Use the left-hand, 5-way controls to use SmartGauge®, customize views, and choose and confirm settings and messages. Refer to the *Information Displays* chapter of your *Owner's Manual* for more information.

## 3 TILT AND TELESCOPE STEERING COLUMN

Unlock the steering wheel by pulling the lever down. Adjust the steering wheel to your desired position. Push the lever up to lock the steering wheel in place.



## 4 RIGHT VEHICLE INFO DISPLAY

Access information about Entertainment, Phone, Navigation\* or the *animated EcoGuide and efficiency leaves* by using the right-hand, 5-way controls. Scroll through the menu, highlight selections and make adjustments. Press **OK** to confirm your choices. Refer to your *SYNC Supplement* for more information.

## 5 STEERING WHEEL MEDIA CONTROLS

Volume: Press  $\nearrow$ + to increase or  $\searrow$ - to decrease volume levels. Press  $\ll$  $\gg$  to access the next or previous radio station, CD track or preset satellite radio channel\*.

Pull  $\text{V}$  to access voice recognition.

Press  $\text{P}$  to access phone mode or to answer a call.

Press  $\text{E}$  to end a phone call.

## 6 PUSH-BUTTON SWITCH

While transmitters remain in your pocket, purse or back pack, you can still start your vehicle. With your vehicle in park (P) and you pressing the brake pedal, press the **START STOP** button. Press the button again to switch off the vehicle.

**NOTE** Your intelligent access transmitter must be inside the vehicle for the ignition to start.

## 7 DOOR LOCK INDICATOR LIGHT

Lights after you lock all of the doors, and does not light when a door remains open or unlocked. The central door locks are on both driver and front-passenger doors, and on your keyless remote.

## 8 FUEL BUTTON

Press  $\text{F}$  to open the fuel door. It may take up to 15 seconds to open.

## 9 EV MODE BUTTON

\*if equipped

# SYNC® 3

## A REVOLUTIONARY WAY TO CONNECT WITH YOUR VEHICLE.



### GETTING STARTED WITH SYNC 3

Use the touchscreen to explore and interact with your vehicle. The screen works the same way as traditional controls, knobs and buttons do. Press the various icons on your touchscreen to personalize the many features and settings of your vehicle. The system provides easy interaction with your cellular phone, multimedia entertainment, climate controls, navigation system\* and apps.

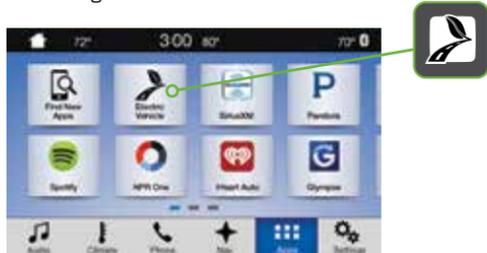
#### Before You Get Started

Pair your phone with SYNC 3 (see the *Pairing Your Cell Phone with SYNC* section in this guide for instructions on how to do this).



Press the **Apps** icon and then the Electric Vehicle "road and leaf" icon to access your Power Flow Status and Charge Settings.

- » The Power Flow Status displays how your vehicle uses its power at any moment.
- » The Charge Settings screen lets you schedule charging, GO times and cabin conditioning times, as well as view charge status and more:
  - My GO Time summary
  - Charge status and actual times
  - Charge profile and mode
  - Estimated charge time limits



### CREATE YOUR ACCOUNT

1. Set up your owner account at **owner.ford.com** (U.S.) or **SyncMyRide.ca** (Canada). Register by following the on-screen instructions. After registering, you can see which services may be available to you.
2. SYNC uses a wireless connection called **Bluetooth®** to communicate with your phone. Switch on **Bluetooth®** mode in your phone's menu options. This lets your phone find SYNC. If you need more details on setting up your phone with SYNC, call the toll-free number, visit the website or your phone manufacturer's website.

### WHY DO YOU NEED A SYNC OWNER ACCOUNT?

A SYNC owner account allows you to receive the latest software updates, and when you have questions, free customer support. Some services may not be available in your area. Create your account by visiting the website or calling the toll-free number for more information:

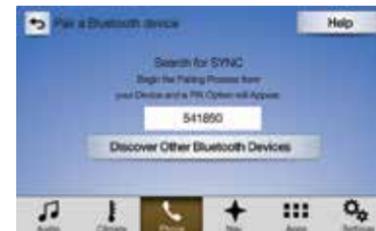
#### For U.S. Customers

Visit **owner.ford.com** or call **1-800-392-3673** (select Option 1 or 2 for language, then Option 3).

#### For Canadian Customers

Visit **SyncMyRide.ca** or call **1-800-565-3673** (select Option 1 or 2 for language, then Option 3).

### PAIRING YOUR CELL PHONE WITH SYNC



In order to use many of the features of SYNC, you must first pair and connect your phone with SYNC. Make sure your vehicle is in park (P), switch on your ignition and radio, and then make sure that your phone's **Bluetooth** is set to **ON**.

1. Touch **Add Phone** on your touchscreen. An audible prompt tells you to search for SYNC on your device.
2. Select **SYNC** on your device.
3. Confirm that the six-digit PIN appearing on your phone matches the six-digit PIN that displays on the touchscreen.
4. Once you confirm the PIN, the display indicates when the pairing is successful.

#### TIPS

- » SYNC 3 may prompt you to choose your settings for certain features.
- » Your cell phone may also prompt you to give SYNC 3 permission to access information. For more information on your cell phone's capability, see your cell phone's manual and visit the website.

# SYNC® 3

## GET IN TOUCH USING YOUR TOUCHSCREEN

Use the feature bar at the bottom of the touchscreen to access the many features of SYNC 3.



### PHONE

After pairing your phone, you can access more phone-dependent features:

- » Recent call lists.
- » Contacts: Sort alphabetically and choose a specific letter to begin viewing your entries.
- » Phone settings: Pair another phone, and set ring tones and alerts.
- » Text messages.
- » Do not disturb: Send all calls to your voicemail, and all ring tones and alerts set to silent mode.

**NOTE** Use the voice commands to make calls. Say “*Call James at home*” or “*Dial 555-1212*”. You can use the touchscreen to place calls as well. Refer to your *SYNC Supplement* for complete details.

### USING YOUR CELL PHONE WITH SYNC

**NOTE** Enter your phone book contacts with both first and last names to increase the ability of SYNC to select the correct contact. Remember to say the contact name exactly as you listed it in your phone book.

#### Making a Phone Call

Use SYNC to make a phone call to anyone in your phone book by pulling the voice control and when prompted, give a voice command.

For example, you could say “*Call Jake Smith at home*”. SYNC repeats the command back to you and dials the number.

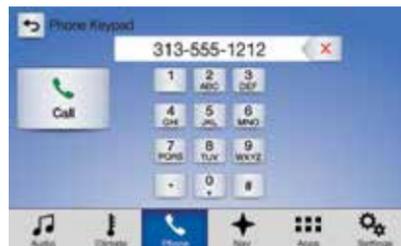
**NOTE** You can make phone calls by pulling the voice control and when prompted, give the voice command “*Dial*” again to initiate the call.

#### Answering Incoming Calls

Whenever you have an incoming call, the name and number of the person calling appears in the display. Press the button to answer an incoming call. You can hang up at any time by pressing and holding the button.

#### Do Not Disturb Mode

This feature blocks incoming calls and text messages, and saves them for later. You still have access to outgoing calls when this feature is active. Say the voice command “*Do not disturb on*” to enable and “*Do not disturb off*” to disable.



### NAVIGATION\*



Press the navigation icon and then select one of two ways to find your destination:

- » **Destination** mode lets you key in a specific address or use a variety of search methods to locate where you want to go.
- » **Map** mode shows advanced viewing of 2-D city maps, 3-D landmarks and 3-D city models (when available).

#### Set a Destination

Press **Destination** on your touchscreen and then press **Search**.

Enter a street address, intersection, city or a point of interest (POI).

You can also use voice commands. Say “*Find a point of interest*” and then select a category, such as hotels, gas stations, ATMs or restaurants.

After you choose your destination, press **Start Route**. The system uses a variety of screens and visible prompts to guide you to your destination.

The navigation map shows your estimated time of arrival, remaining travel time and the distance to your destination.

#### Navigation Menu

While you are on your route, you can change your touchscreen view: Touch **Menu** on the bottom of the screen, and then select **Screen View** to choose from any of the following:

- » **Full Map**.
- » **Highway Exit Info** displays on the right side of the touchscreen. View POI icons (restaurants, ATMs, etc.) as they pertain to each exit. You can select a POI as a waypoint, if you wish.
- » **Turn List** shows all of the available turns on your current route.
- » **Traffic List** displays SiriusXM Traffic and Travel Link\* information. If traffic conditions change to cause a major delay on the originally selected route, then SYNC 3 provides an automatic re-route.

**NOTE** Minor traffic changes do not prompt a re-route.



### CLIMATE



Access climate control features, including the temperature, airflow direction, fan speed and other climate features for you and your front passenger.

#### Set Your Temperature

- » Touch the Climate icon on the touchscreen.
- » Use voice commands to change your settings, like “*Climate set temperature to 72 degrees*” and SYNC 3 makes that adjustment.
- » You can also use the or buttons on the touchscreen.

# SYNC® 3 (continued)

## AUDIO



No matter how you store your music, SYNC makes it yours to enjoy when you are behind the wheel. Just press the **Audio** icon on the touchscreen. From here, you can easily go between AM, FM, SiriusXM and other media sources.

### Set Your Radio Presets

- » Tune to the station and then press and hold one of the memory preset buttons. The audio mutes briefly while the system saves the station, and then the audio returns.
- » Two preset banks are available for AM and three banks for FM. To access additional presets, tap the preset button. The indicator on the preset button shows which bank of presets you are currently viewing.

### Bring in Your Own Music

Gain access to any audio source by voice and even control how each operates, like changing radio stations, CD tracks or music on one of the following devices:

- » USB
- » *Bluetooth*® streaming

## APPS

### Stream Apps

The system supports the use of certain apps such as Pandora® or iHeartRadio® through a USB or *Bluetooth*-enabled devices.

Each app gives you different onscreen options depending on the app's content.

Refer to your *SYNC Supplement*, visit the website or call the toll-free number for more information. See the *Why Do You Need a SYNC Owner Account?* page in this guide for phone number details.



## parking aids

### FRONT\* AND REAR\* SENSING SYSTEMS

Sound an audible warning tone if there is an obstacle near the vehicle's front or rear bumpers. As the vehicle moves closer to the obstacle, the rate of the warning tone increases in frequency.

**NOTE** The driver is always responsible for controlling the vehicle, supervising the system and intervening if required. Visibility aids do not replace the need to watch where the vehicle is moving. Refer to your *Owner's Manual* for safety information, more details and limitations.



### REAR VIEW CAMERA

Provides a visual display of the area behind the vehicle. The display automatically appears in the touchscreen when the vehicle is in reverse (R) and uses colored guides to alert you of your proximity to objects.

### ACTIVE PARK ASSIST\*



Can detect an available parallel parking space and automatically steer the vehicle into that space (hands-free). The system instructs the driver with visual and audible instructions with regard to braking, accelerating and shifting gears in order to safely park the vehicle.

- » To start active park assist, press the button located in the instrument panel below the audio system.
- » To stop the parking procedure, grab the steering wheel or press the control again. For complete information, refer to the *Parking Aids* chapter of your *Owner's Manual*.

\*if equipped

# convenience

## INTELLIGENT ACCESS\*

**NOTE** Your intelligent access transmitter must be within 3 feet (1 meter) of the vehicle for intelligent access to function properly.



Pull a front exterior door handle to unlock and open the door. Press and hold the raised sensor on the door handle to lock your vehicle. The intelligent access transmitter also contains a mechanical key blade that you can use to unlock the driver door, if necessary. To unlock and open the liftgate, press the button on the top of the liftgate pull-cup handle.

## REMOTE START

To remote start your vehicle, press the buttons within three seconds of each other:

1. Press the lock button to lock all the doors.
2. Press the remote start button twice. The exterior lamps flash twice.

**NOTE** When remote starting with an integrated keyhead transmitter, switch the ignition on before driving. When remote starting with an intelligent access transmitter, press the **START STOP** button while applying the brake pedal before driving. See the *Keys and Remote Control* chapter in your *Owner's Manual* for more details.



# C-MAX Energi power management

## MYKEY®

MyKey allows you to program certain driving restrictions in order to promote good driving habits. You can program speed restrictions, limit audio volume levels and force safety belt reminder chimes to remain on. For complete information, refer to the *MyKey* chapter in your *Owner's Manual*.

## 110-VOLT AC POWER POINT\*



The power point is on the rear of the center console. You can use it to power smaller electrical devices that require up to 150 watts. This feature is available to use when you switch on your ignition and the battery voltage is above 11 volts. When the indicator light is on, the power point is working and ready to use.

## 120-VOLT CONVENIENCE CHARGE CORD AND CARGO STORAGE

Your vehicle includes two under-floor storage compartments that are behind the front seats. The compartment behind the driver seat contains the plug-in convenience charge cord. Use the compartment behind the front passenger seat to store items discreetly, and secure the lids so items stay in place.



## SMART POWER-SPLIT ARCHITECTURE

**City Driving:** In stop and go driving and at low speeds, the electric motor provides the necessary power. The gas engine kicks in only to recharge the battery or when you need more power.

**Accelerating:** Step on the accelerator pedal and get all the responsiveness of a traditional gasoline engine.

**Cruising or Highway Driving:** With greater power demands at highway speeds, your vehicle uses the gasoline engine more frequently than while driving at city traffic speeds. This is normal.

**Braking:** For added efficiency, the energy normally created during braking recycles to the battery.

**Stopped:** To save energy, the gasoline engine shuts off and the electric motor stops drawing current.



## MYFORD® MOBILE APP FOR SMARTPHONES

The downloadable MyFord Mobile app lets you know the status of your charge and upcoming charge schedules at any time, from anywhere.

### Use the App to

- » See your charge status.
- » Set charging schedules when utility rates are low with the Value Charging feature.
- » Set your cabin temperature when setting a GO Time either remotely or through your touchscreen to precondition your cabin when the vehicle remains plugged in.

**NOTE** Extreme outside temperatures or using a standard outlet with 120V charging may reduce cabin conditioning effectiveness. For maximum efficiency, use a 240V outlet.

Register your smartphone: visit [MyFordmobile.com](http://MyFordmobile.com) to download your free app.



# comfort



## DUAL ZONE TEMPERATURE CONTROL

With the dual climate controls, you have the flexibility to operate the temperature with one control, called single zone, or two, where both driver and front passenger can select independent temperatures.

**To operate the dual zone temperature control:** Use the rotary control on the passenger side. The single zone temperature control automatically turns off.

**To return back to single zone:** Press and hold the **AUTO** button. The passenger side temperature switches to the driver side temperature setting.

## HEATED SEATS\*



The front heated seat controls are on the center console near the gearshift lever. Rotate the dial to select your preferred heat mode.



## TO FOLD THE REAR SEATBACK

1. Fold the outboard head restraints and lower the center head restraint.
2. Pull the lever up to fold the seatback forward.

To unfold the seatback, simply pull up on the seatback to raise it to the upright position.



# function

## MANUAL LIFTGATE

To open the liftgate manually from outside of your vehicle, press the button on top of the liftgate pull-cup handle to unlatch the liftgate, and then pull on the outside handle.

You can also use the transmitter to unlock your liftgate. Press  twice within three seconds.

Use the molded handle inside the liftgate to help with closing.

## POWER LIFTGATE\*

You can open the power liftgate from the instrument panel by pressing , or with your transmitter by pressing  twice within three seconds. If the vehicle is running, the liftgate operates only with the transmission in park (P). One warning tone sounds as the liftgate begins to power close. Three short tones indicate a problem with the open or close request, caused when:

- » The ignition is on and the transmission is not in park (P).
- » The battery voltage is below the minimum operation voltage.
- » The vehicle speed is at or above 3 mph (5 km/h).



## HANDS-FREE POWER LIFTGATE\*

**To open your liftgate hands-free while you are at the liftgate:** Move your foot under and away from the rear bumper, using a single kicking motion. Do not move your foot sideways or the sensors may not detect the motion. The liftgate power opens or closes.

**NOTE** Your intelligent access transmitter must be within 3 feet (1 meter) behind the liftgate for the feature to work. The liftgate may not power open or close under specific conditions. Refer to the *Locks* chapter in your *Owner's Manual* for more information.





# essential information

## FUEL TANK CAPACITY AND FUEL INFO

C-MAX Energi has a 14.0 gallon (53L) fuel tank capacity, in addition to its high-voltage battery system.

Use only “Regular” UNLEADED fuel with an octane rating of 87 or higher, with no more than 15% ethanol. Do not use ethanol (E20-E85) (E85), diesel, fuel-methanol, leaded fuel or any other fuel because it could damage or impair the emission control system.

## REFUELING



Your vehicle features a locking fuel door and an auto-sealing feature that locks the fuel tank refueling valve.

1. Put your vehicle into park (P) and switch off the ignition.
2. Press the button  located on the center console. Pressing this button unlocks the fuel tank refueling valve, allowing the fuel filler door to open so you can insert the fuel filler nozzle into the fuel inlet.
3. Wait up to 15 seconds before opening the fuel filler door. During this time, a **Fuel Door Opening** message appears in the Information display.



4. The **Fuel Door Open** message in the information display indicates that the vehicle is ready for refuelling. The vehicle remains ready to refuel for approximately 20 minutes. If you need more than 20 minutes, you need to press the refueling button again. You may experience the fuel pump shutting off if the refuel button is not pressed again.
5. Open the fuel filler door.
6. Slowly insert the fuel filler nozzle fully into the fuel system, and leave the nozzle fully inserted until you are done pumping.

Hold the handle higher during insertion for easier access.

7. After you are done pumping fuel, slowly remove the fuel filler nozzle. Allow approximately 5–10 seconds after pumping fuel before removing the fuel filler nozzle. This allows residual fuel to drain back into the fuel tank and not spill onto the vehicle.

**NOTE** When refilling with a portable container, use only the funnel that comes with your vehicle. Do not use aftermarket funnels as they do not work with the Easy Fuel® system and may cause damage. You can purchase extra funnels from your authorized dealer.

## FUEL FRESHNESS MODE

This feature helps keep the fuel system functional and the fuel fresh.

If you operate your vehicle mainly in plug-in power mode using electricity from plugging in without refueling, the gasoline in your tank eventually becomes stale. Stale fuel can damage the engine and fuel system.

To prevent the fuel from becoming stale, your vehicle automatically enters fuel freshness mode. In fuel freshness mode, your vehicle operates in hybrid mode, causing the gasoline engine to run in order to consume the fuel in the fuel tank.

**NOTE** If you do not add new fuel during an 18-month period, fuel freshness mode consumes fuel until 1.2 gallons (4.5 liters) remain in the tank.

### During Fuel Freshness Mode

- » The information display screen indicates that fuel freshness mode is active.
- » The vehicle runs only in hybrid mode. **EV Now** is not available.
- » Most of the plug-in power stores until fuel freshness mode is complete.

**NOTE** **EV Now** can resume if less than 1 gallon (3.8 liters) of fuel is left in the tank.

**NOTE** In most cases, when the fuel level is below 1/4 tank, refueling the vehicle ends fuel freshness mode and **EV Now** becomes available. Refueling after consuming a full tank in fuel freshness mode also ends the mode.

**NOTE** We recommend that you use a fuel stabilizer if your vehicle consumes less than a full tank of fuel during an 18-month period.

## LOW ENGINE USE MODE

The feature automatically keeps the engine oil quality in good condition when you drive the vehicle with limited engine use. When you start the vehicle in **Low Engine Use** mode, a message appears in the information display.

When the vehicle is in **Low Engine Use** mode, the vehicle runs the engine as necessary. Selecting **EV Now** mode when your vehicle is in the **Low Engine Use** mode suspends the **Low Engine Use** mode for as long as you continue driving your vehicle. The **Low Engine Use** mode resumes the next time you start your vehicle. Changing the engine oil and resetting the oil life monitoring system suspends the **Low Engine Use** mode.

## TIRE PRESSURE MONITORING SYSTEM

Your vehicle shows a low tire pressure warning light  in your information display when one or more of your tires are significantly under-inflated. If this happens, stop and check your tires as soon as possible. Inflate them to the proper pressure. Refer to the *Wheels and Tires* chapter of your *Owner's Manual* for more information.

## TEMPORARY MOBILITY KIT

The kit is under the front passenger seat. It consists of an air compressor to reinflate the tire and a sealing compound in a canister that seals most punctures caused by nails or similar objects. Refer to the *Wheels and Tires* chapter of your *Owner's Manual* for more details.

## AUTOMATIC SHUTDOWN\*

In vehicles with intelligent access, this feature automatically shuts down the vehicle if has been idling for an extended period. Before this happens, a message appears in the information display, allowing you time to override the shutdown feature. Refer to *Starting and Stopping the Engine* in your *Owner's Manual* for details.

## ROADSIDE ASSISTANCE

Your new Ford vehicle comes with the assurance and support of 24-hour emergency roadside assistance. To receive roadside assistance in the United States, call 1-800-241-3673. In Canada, call 1-800-665-2006.

## TOWING YOUR VEHICLE

Towing your vehicle behind an RV or any other vehicle may be limited. Refer to *Towing the Vehicle on Four Wheels* in the *Towing* chapter of your *Owner's Manual*.

\*if equipped