

This Quick Reference Guide is not intended to replace your vehicle Owner's Manual which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.

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owner.ford.com



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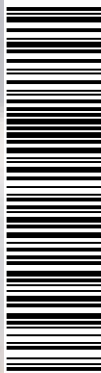
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Commonly Used SYNC® 3 Voice Commands

Press the voice button  on the steering wheel and then say:

Basic Commands

- Main menu
- Go back
- Cancel
- List of commands
- Next page
- Previous page
- Help

Phone

- Phone list of commands
- Pair phone
- Call <name> <on cell/at home/at work>
- Dial <number>
- Listen to message

Audio

- AM <530-1710>
- FM <87.9-107.9>
- Bluetooth audio
- CD
- USB
- Bluetooth audio
- Sirius <0-233>
- <Sirius channel name>

Climate*

- Climate list of commands
- Climate set temperature <# degrees>

Apps*

- List mobile apps
- Find new apps

Navigation*

- Navigation list of commands
- Destination <home/previous destination>
- Find <POI/intersection/an address>
- Show route
- Where am I?
- SiriusXM Traffic and Travel Link list of commands
 - Show <traffic/weather map/5 day forecast/fuel prices>
 - Help

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WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

Learn More About Your New Vehicle

Scan the country-appropriate QR code with your smartphone (make sure you have a scanner app installed) and you can access even more information about your vehicle.



owner.ford.com (U.S.) ford.ca (Canada)

Some services may not be available in your area. Refer to your *SYNC Supplement*, visit the website or call the toll-free number for more information.

For U.S. customers: Visit owner.ford.com or call 1-800-392-3673 (select Option 1 or 2 for language, then Option 3).

For Canadian customers: Visit syncmyride.ca or call 1-800-565-3673 (select Option 1 or 2 for language, then Option 3).

*if equipped

Instrument Panel




1 Cruise Control

To Set Your Cruise Control Speed

- A. Press and release **ON**.
- B. Drive to the desired speed.
- C. Press and release **SET +**, then take your foot off the accelerator.

After you set a speed, you can press **SET +** or **SET -** to adjust cruise speed. To cancel the set speed, pull the **CAN** (Cancel) control toward you or tap the brake pedal.

2 Service Engine Soon Light

 Lights briefly when you switch on the ignition. If it remains on or is flashing after you start the engine, the On-Board Diagnostics (OBD-II) system has detected a problem. Drive in a moderate fashion and contact your authorized dealer as soon as possible.



3 Information Display


Provides information about various systems on your vehicle. Use the left, 5-way controls located on the steering wheel to choose and confirm settings and messages. Refer to the *Information Displays* chapter of your *Owner's Manual* for more information.

4 Tilt and Telescope Steering Column

Unlock the steering wheel by pulling the lever down. Adjust the wheel to the desired position (in, out, up and down). Push the lever back up to lock the steering wheel in place.

5 Media Controls*

Press  + to increase or  - to decrease volume levels.


Press  to hear the next or previous saved radio station, CD or MP3 track.

Press and hold to seek up or down the frequency band, or through CD and MP3 tracks.

6 Voice Controls*

 Press to access voice recognition.

 Press the phone button to answer an incoming call.

 Press and hold to exit phone mode or end a call.

7 Wiper Controls

Use the rotary control on the lever to adjust the wipe intervals. Pull the lever toward you to wash the windshield.

8 Push Button Start*

Allows you to start your vehicle by pressing the **START STOP** button while fully pressing down on the brake pedal. Press the button again to switch off the engine.

Note: Your intelligent access transmitter* must be inside the vehicle to start the ignition.

9 Hazard Warning Flasher Control

*if equipped




Getting Started with Your SYNC System

SYNC is a hands-free, voice recognition system used for entertainment, information and communication.

SYNC. Say the Word.

Before You Get Started

1. Set up your owner account at owner.ford.com (U.S.) or SyncMyRide.ca (Canada). Follow the on-screen instructions to register, and then see what available services you are eligible for.
2. SYNC uses a wireless connection called  Bluetooth® to communicate with your phone. Switch on Bluetooth mode in your phone's menu options. This lets your phone find SYNC. If you need more details on setting up your phone with SYNC, visit the SYNC website or your phone manufacturer's website.

Pairing Your Cell Phone with SYNC

In order to use many of the features of SYNC, such as making a phone call or receiving a text, you must first pair and connect your phone with SYNC.

To Pair Your Phone for the First Time

1. Make sure that your vehicle is in park (P), you switch the ignition and radio on, and your cellular phone is in the proper mode. See your phone's manual, if necessary.
2. Press the phone button. When the display indicates **No Phone Found**, press **OK**.
3. When **Find SYNC** appears in the display, press **OK**.

Note: The system may prompt you to enter a PIN on your cellular phone. To pair, enter the PIN displayed on the SYNC touchscreen, then skip Steps 4 and 5.

4. When prompted on your phone's display, confirm that the PIN provided by SYNC matches the PIN displayed on your cellular phone.

5. When prompted from SYNC, confirm that the PIN provided by SYNC matches the PIN that your cellular phone displayed.
6. The display indicates when the pairing is successful.

Note: The system may prompt you to set your phone as primary or favorite (the primary phone receives messages and voicemail); download your phone book (a requirement to use the full set of voice commands); and switch on 911 Assist®.

Tips

- Make sure that you accept the request from SYNC to access your phone.
- To pair subsequent phones, please refer to the SYNC chapter of your Owner's Manual.
- If you experience pairing problems, try performing a clean pairing by deleting your services from SYNC, deleting your phone pairing from SYNC, and then repeating the *Pairing Your Cell Phone with SYNC* process.


Why You Need a SYNC Owner Account

A SYNC owner account lets you receive the latest software updates and, if you have questions, free customer support. Visit the website or call the toll-free number for more information. See the inside front cover of this guide for details.


Using Your Cell Phone with SYNC

Note: You must download your phone book to make phone calls with voice commands by name.



Making a Phone Call

Use SYNC to make a phone call to anyone in your phone book by pressing the voice button . When prompted, say a voice command.

For example, you could say "Call Jake Smith at home". When the system confirms the number, say "Dial" to initiate the call.

Note: You can also make phone calls by pressing the voice button . When prompted, say the voice command "Dial", then verbally say the phone number.


Answering Incoming Calls

Whenever you have an incoming call, the name and number of the person calling displays. Press the phone button  to answer an incoming call. You can hang up at any time by pressing the phone button .

Using SYNC to Access Digital Media

Plug your USB media device, such as a phone or MP3 player, into a USB port and then wait for the system to finish indexing your music. When indexing is complete, you can use SYNC to play all of your favorite music.

Using Voice Commands to Play Music

1. Plug your media player into your USB port.
2. Press the voice button . When prompted, say "USB", then follow-up saying a voice command.

SYNC® 3*

A revolutionary way to connect with your vehicle.



Getting Started, Understanding SYNC 3

Use the touchscreen to explore and interact with your vehicle. The touchscreen works the same way traditional controls, knobs and buttons do. Press the various items on your touchscreen to personalize the many features and settings of your vehicle all in one place. The system provides easy interaction with your audio, climate, phone, navigation*, mobile apps and settings.

Pairing Your Cell Phone with SYNC 3

Make sure your vehicle is in park (P), your ignition is switched on and your cellular phone is in *Bluetooth* mode. Enabling your phone's *Bluetooth* feature lets SYNC 3 discover your phone. See your phone's manual, if necessary.

1. Touch **Add Phone** on your touchscreen. The system prompts you to search for SYNC on your device.
2. Select SYNC on your device. Confirm that the six-digit PIN appearing on your device matches the six-digit PIN that displays on the touchscreen.
3. When you confirm the PIN, the display indicates when the pairing is successful.

For more info, visit owner.ford.com (U.S.) or SyncMyRide.ca (Canada).

*if equipped

Get in Touch Using Your Touchscreen

Use the feature bar at the bottom of the touchscreen to access the many features of SYNC 3.

Phone

After pairing your phone, you can access more phone-dependent features:

- Recent call lists.
- Contacts: Sort alphabetically and choose a specific letter to begin viewing your entries.
- Phone settings: Pair another phone, and set ring tones and alerts.
- Text messages.
- Do not disturb: Send all calls to your voicemail, and all ring tones and alerts set to silent mode.

Note: Refer to your SYNC Supplement for complete details.

Navigation*

Press the navigation* icon to set your destination. Select one of two ways to find your destination:

- Destination mode lets you key in a specific address or use a variety of search methods to locate where you want to go.

- Map mode shows advanced viewing of 2-D city maps, 3-D landmarks and 3-D city models (when available).

Refer to your SYNC Supplement for complete details.

Set a Destination

Press **Destination** on your touchscreen and then press **Search**. Enter a street address, intersection, city or a point of interest (POI).

After you choose your destination, press **Start**. The system uses a variety of screens and visible prompts to guide you to your destination.

During your route, you can press the maneuver arrow icon on the map if you want the system to repeat the previous route guidance instructions.



The navigation map shows your estimated time of arrival, remaining travel time or the distance to your destination.

Navigation Menu

While you are on your route, you can change your touchscreen view. To change the view, touch **Menu** on the bottom of the screen, and then select **Screen View** to choose from any of the following:

- Full Map.
- Highway Exit Info displays on the right side of the touchscreen. View POI icons (restaurants, ATMs, etc.) as they pertain to each exit. You can select a POI as a waypoint, if you wish.
- Turn List shows all of the available turns on your current route.
- Traffic List displays SiriusXM Traffic and Travel Link* information.

*if equipped

Climate

Touch the Climate icon on the touchscreen to access climate control features, including the temperature, airflow direction, fan speed and other climate features for you and your front passenger. You can use voice commands to operate climate. Say a voice command like “**Climate set temperature to 72 degrees**” and SYNC 3 will make that adjustment.

Set Your Temperature

- Touch the Climate icon on the touchscreen.
- Set your exact, desired temperature using the ▲ or ▼ buttons.

Audio

SYNC 3 gives you a mix of media. Press the Audio icon on the touchscreen, and select **Sources**. Choose from AM, FM, SiriusXM*, CD, USB, *Bluetooth* Stereo or Apps.

Set Your Radio Presets

- Tune to the station and then press and hold one of the memory preset buttons. The audio mutes briefly while the system saves the station, and then the audio returns.
- Two preset banks are available for AM and three banks for FM. To access additional presets, tap the preset button. The indicator on the preset button shows which bank of presets you are currently viewing.

Bring in Your Own Music

Plug phones, flash drives and other USB devices into your USB ports, and use SYNC 3 to play all of your favorite music. Select **Sources** and then choose USB. Wait for the system to finish indexing your music to begin listening. You can even create random playlists by using the Shuffle function.

Apps

Voice control your smartphone apps

The system supports the use of certain apps such as Pandora® or iHeartRadio® through USB or *Bluetooth*-enabled devices.



Each app gives you different onscreen options depending on the app's content. To find new apps, use the voice command, “Find new apps.” Refer to your SYNC Supplement for more information.

Convenience

Remote Entry Icons

- Press once to lock all doors. Press again within three seconds to confirm all doors are locked.
- Press once to unlock the driver's door. Press again within three seconds to unlock all doors.
- Press to activate the panic alarm. Press again or switch on the ignition to deactivate.
- Press twice within three seconds to open the liftgate.
- **Car finder:** Press twice within three seconds to locate your vehicle. The horn sounds and the lamps flash.

Intelligent Access*



Note: Your transmitter must be within 3 feet (1 meter) of the vehicle for intelligent access to function properly.

To unlock and open the door, pull a front exterior door handle. To lock the doors, press and hold the sensor button on the door handle. To unlock and open the liftgate, press the exterior liftgate release button in the top of the pull cup handle. The intelligent access transmitter also contains a mechanical key blade that you can use to unlock the driver door, if necessary.

Remote Start*

Remote start allows you to start the engine from outside your vehicle using your transmitter. To start, press and then press twice within three seconds. Once inside, apply the brake while pressing the **START STOP** button. Shift into drive (D) and go. To switch off the engine from outside the vehicle after using your remote start, press once.

Universal Garage Door Opener*



Your driver visor has a built-in wireless transmitter that replaces the common hand-held garage door opener. This system can also be programmed to security systems,

entry gates and home or office lighting. Refer to the *Universal Garage Door Opener* chapter in your Owner's Manual for programming instructions and additional information on how to use this device.

Active Park Assist*

The active park assist system can detect an available parallel parking space and automatically steer the vehicle into that space (hands-free). The system visually and audibly provides you with braking, accelerating and gearshifting instructions to park the vehicle. To initiate active park assist, press the button located on the instrument panel. To stop the parking procedure, grab the steering wheel or press the control again. For complete information, refer to the *Parking Aids* chapter of your Owner's Manual.

Note: The driver is always responsible for controlling the vehicle, supervising the system and intervening, if required.



Comfort



Ambient Lighting*

Light your vehicle interior with a choice of several colors with the ambient lighting feature. You can access this feature through your SYNC 3 touchscreen.

Press Settings > Lighting > On

Tap a color to activate and set a color for ambient lighting. Drag the colors up and down to increase or decrease the intensity.

To switch ambient lighting off, press the active color once or drag the active color all the way down to zero intensity.

The ambient lighting turns on when you switch on the ignition and the headlamps. Your vehicle interior remains lit until you switch off the ignition and either lock your vehicle, or allow the accessory delay timer to expire.



Heated Front Seats*

The front heated seat controls are on the center console near the gearshift lever. Adjust the control to your desired heat setting.

Rear Reclining Seats*

Pull the lever up to recline the seatback to the desired position. Pull the lever up to fold the seatback forward. You may need to fold the outboard head restraints and lower the center head restraint first.



Cargo Storage*

You can store additional items in the cargo space located underneath the load floor in the rear of the vehicle. Lift the release handle to open it. Vehicles with the standard sized spare tire can adjust the load floor to two positions: high or low.

Additionally, there are four tie-down anchors in the rear cargo area (one in each corner) to help secure objects.

Comfort *continued*



Moonroof and Sunscreen*

The moonroof and sunscreen have a one-touch open and close feature. To stop them during a one-touch operation, press the control a second time.

Press and release the rear of the control to open the sunscreen. Press and release the front of the control to close the sunscreen.

Note: If the moonroof is open, it closes automatically before the sunscreen.

Press and release the rear of the control to open the moonroof. The moonroof stops short of the fully opened position. Press and hold the control again to open the moonroof fully. Press and release the front of the control to close the moonroof.

Memory Function*



Use this feature to program and recall the positions of the driver seat and power mirrors. The controls are on the driver door. To program position **1**, press and hold the **1** button until you hear a tone. Use this same procedure to set positions **2** and **3** using the respective buttons. You can now use these controls to recall the set memory positions.

See the *Seats* chapter in your *Owner's Manual* for details.

Tilting Front-row Head Restraints

Tilt the head restraint forward for additional comfort by gently pulling the top of the head restraint. Once it is in the forward-most position, tilting it forward once more releases it to the upright position.

Note: Do not attempt to force the head restraint backward after it is tilted.



Liftgate

Manual Liftgate



To Open the Liftgate

1. Unlock all the vehicle doors.
2. Press the button located inside the liftgate pull cup handle to unlatch the liftgate.
3. Pull on the outside handle to raise the liftgate.

Power Liftgate*

Note: If the vehicle is running, the liftgate operates only with the transmission in park (P).

Touch a button to open or close the liftgate:

Press  twice within three seconds on your remote entry transmitter or the  button on the instrument panel. A tone sounds when the liftgate starts to close.



You Can Also Open the Liftgate from the Rear of Your Vehicle

1. Make sure you unlock your liftgate first and then press the button in the top of the liftgate pull cup handle.
2. Allow the power system to open the liftgate after pressing the control.
3. To close, press and release the control pictured below.

When the liftgate begins to close, a tone sounds.

Setting the Liftgate Open Height

Once you open the power liftgate, you can move it manually to a desired height. If the previously programmed liftgate height is lower than the fully opened position, you can manually push it upward.



To Program a New Height

1. Open the liftgate.
2. Stop the liftgate movement by pressing the control button on the liftgate when it reaches your desired height. Once the liftgate stops moving, you can also move it manually to your desired height.
3. Press and hold the control button on the liftgate until you hear a tone, indicating that your programming of the liftgate height is successful.

The liftgate then opens to its newly programmed height when you use the power feature to open it.

To change the programmed height, repeat the process above.

Obstacle Detection

When you use the power open or close feature and the liftgate detects a problem, it sounds warning tones and the liftgate stops.

The Liftgate Cannot Power Open or Close When

- It detects an object in its opening or closing path.

Liftgate *continued*

- The vehicle battery does not have enough charge to power the liftgate.
- The ignition is on and the transmission is not in park (P).
- You are traveling at speeds at or above 1 mph (1 km/h).

Note: Entering the vehicle while the liftgate is closing could cause the vehicle to bounce and activate obstacle detection.

Hands-Free Liftgate Operation*

To Open Your Liftgate Hands-Free While You Are at the Liftgate

1. Make sure you have an intelligent access transmitter* within 3 feet (1 meter) and behind the liftgate.
2. Move your foot under and away from the rear bumper using a single kicking motion. Do not move your foot sideways or the sensors may not detect the motion.

Note: In vehicles equipped with the towing package and the hands-free power liftgate feature, you must kick your foot **between** the trailer hitch and the exhaust system. Do not kick under the hitch.



Function

Rear View Camera



This system provides a video image of the area behind the vehicle. The display automatically appears when the vehicle is in reverse (R) and uses green, yellow and red guides to alert you of your proximity to objects.

Note: If mud, water or debris obstructs the camera's view, clean the lens with a soft, lint-free cloth and non-abrasive cleaner.

SecuriCode™ Keyless Entry Keypad*

Lock or unlock the doors and arm or disarm the anti-theft alarm using the keypad located near the driver window.

The keypad is invisible until you touch it, and then lights up so you can see and touch the appropriate buttons.

To unlock the driver door, enter your five-digit personal or the factory-set code (found on your owner's wallet card in the glove box).

To unlock all of the doors, enter a five-digit code (either the factory one or your personal code) and then press **3-4** within 5 seconds.

To lock all of the doors, press and hold **7-8** and **9-0** at the same time. You do not need a five-digit code. See the *Locks* chapter in your *Owner's Manual* for details.



SelectShift Automatic® Transmission

To enable, move the SelectShift gearshift lever from drive (D) to sport (S). Sport mode utilizes a unique downshift schedule to keep the transmission in lower gears for enhanced performance and more aggressive engine braking.

When the vehicle is in sport mode, it enables a manual gear selection when you use the thumb toggle on the side of the gearshift lever. Press (+) to upshift, press (-) to downshift. Move the gearshift lever to drive (D) to return to automatic control.

Blind Spot Information System (BLIS®) and Cross Traffic Alert*

BLIS aids you in detecting vehicles that may have entered into your blind spot zone. Cross traffic alert warns you of vehicles approaching from the sides when the transmission is in reverse (R).

Both systems display an amber indicator light in your exterior mirrors. Cross traffic alert also sounds tones and displays messages to warn you from which direction vehicles are approaching.

Refer to the *Driving Aids* chapter in your *Owner's Manual* for more information.



*if equipped

Function *continued*



Wiper Operation

Adjust the wiper lever and its controls to operate the front and rear wipers.

- Single wipe: Pull the lever down.
- Intermittent wipe: Raise the lever upward to position 1, and then rotate the control:
 - upward for short wipe intervals.
 - downward for long wipe intervals.
- Normal wipe: Raise the lever upward to position 2.
- High-speed wipe: Raise the lever to position 3, its highest position.

Speed Dependent Wipers

When your vehicle speed increases, the interval between wipes decreases.

Autowipers*

The wipers function when the system detects moisture on the windshield, and adjusts the wiper speed automatically. Use the rotary control to adjust the sensitivity of the rain sensor.

- Low sensitivity: The wipers automatically operate when the sensor detects a large amount of moisture on the windshield.
- High sensitivity: The wipers automatically operate when the sensor detects a small amount of moisture on the windshield.

Note: Keep the outside of the windshield clean. Dirt, bugs and excessive road debris can prevent it from detecting rain.

To Reduce Smearing, We Recommend the Following:

- Lower the sensitivity of the autowipers.
- Switch to normal or high-speed wipe.
- Switch the autowipers off.

Note: Make sure you switch off the windshield wipers before entering a car wash.

Washing the Windshield

To operate the windshield washer, pull the wiper lever toward you.

Rear Window Wiper and Washer

To operate the wiper, press the rocker switch on the end of the lever to change between off, intermittent and low speed.

When you switch on the front wipers and move the gearshift lever to reverse (R), the rear intermittent wiper automatically turns on.

To use the rear washer, push the wiper lever away from you. When you release the lever, the rear wiper operates for a short time.

MyKey®

MyKey lets you program certain driving restrictions in order to promote good driving habits. For complete information, refer to the *MyKey* chapter in your *Owner's Manual*.

Essential Information

Fuel Tank Capacity and Fuel Info

Your vehicle has a 15.5 gallon (58.7L) fuel tank capacity. We recommend regular unleaded gasoline with a pump (R+M)/2 octane rating of 87. To provide improved performance, we recommend premium fuel for severe duty usage such as trailer towing. Do not use fuel ethanol (E85), diesel, fuel-methanol, leaded fuel or any other fuel because it could damage or impair the emission control system.



Easy Fuel® System

When fueling your vehicle:

1. Put your vehicle in park (P) and switch the ignition off.
2. Open the fuel filler door, and slowly insert the fuel filler nozzle fully into the fuel system. Leave the nozzle fully inserted until you are done pumping.
3. Wait at least 10 seconds before removing the fuel pump nozzle to allow any residual fuel to drain into the fuel tank.

When using a portable fuel container, slowly insert the fuel funnel (located in the spare wheel storage tray), and pour the fuel into the funnel.



Note: Do not use aftermarket funnels as they do not work with the Easy Fuel system and may cause damage. Properly clean or dispose of the funnel after each use.

SOS Post-Crash Alert System™

Provides audible and visual alarms when a crash causes the deployment of an airbag or the activation of the seatbelt pretensioners. The direction indicators flash and the horn sounds. To deactivate, press the hazard flasher control or the panic button (🔊) on your remote transmitter.



Towing Your Escape

Towing your vehicle behind an RV or any other vehicle may be limited. Refer to *Towing the Vehicle on Four Wheels* section in the *Towing* chapter of your *Owner's Manual*.



Essential Information *continued*

Location of Spare Tire and Tools

Your spare tire and tools are beneath the carpeted load floor in the rear of your vehicle. The spare tire is for emergency use only and should be replaced as soon as possible. For complete details on changing your tire, refer to the *Wheels and Tires* chapter of your *Owner's Manual*.

Tire Pressure Monitoring System

Your vehicle shows a low tire pressure warning light (⚠️) in your instrument cluster when one or more of your tires are significantly



under-inflated. If this happens, stop and check your tires as soon as possible. Inflate them to the proper pressure. Refer to the *Wheels and Tires* chapter of your *Owner's Manual* for more information.

Rear Window Buffeting

You may hear a pulsing noise when just one of the windows is open. Lower the opposite window slightly to reduce this noise.



Front and Rear Parking Aids*

These systems sound audible warning tones if there is an obstacle near the vehicle's front or rear bumpers. As the vehicle moves closer to the obstacle, the rate of the warning tone increases in frequency.

The front sensors automatically activate when the vehicle transmission is in any position other than reverse (R) and the vehicle speed is below 7 mph (10 km/h). The system can detect objects up to 28 in (70 cm) away from the front of the vehicle and decreases at the outer corners.

The rear sensors are active only when the vehicle is in reverse (R), and can detect objects up to 6 feet (1.8 meters) away, with decreased

coverage at the outer corners of the bumper.

See the *Parking Aids* chapter in your *Owner's Manual* for complete information on your vehicle's sensing systems.

Note: Visibility aids do not replace the need to watch where the vehicle is moving. Refer to your *Owner's Manual* for safety information, more details and limitations.

Roadside Assistance

Your new Ford vehicle comes with the assurance and support of 24-hour emergency roadside assistance. To receive roadside assistance in the United States, call **1-800-241-3673**. In Canada, call **1-800-665-2006**.