This Quick Reference Guide is not intended to replace your vehicle Owner's Manual, which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner’s Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Lincoln dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner’s Manual.

UNITED STATES WARRANTY CUSTOMERS: Download a FREE electronic copy of the most up-to-date Warranty Guide by visiting owner.lincoln.com Select Owner / SYNC & Vehicle Features / Owner Manuals 

Limo/Livery/Hearse vehicles: To view and download your Warranty Guide, visit the Fleet website fleet.ford.com/limo Select Limo/Livery/Hearse Warranty Information

United States Lincoln Customer Relationship Center 1-800-521-4140 (TDD for the hearing impaired: 1-800-232-5952) owner.lincoln.com

Canada Lincoln Client Relationship Centre 1-800-357-9333 (TDD for the hearing impaired: 1-888-658-6805) lincolncanada.com

WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

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The Lincoln Way®

Our unique range of services is designed to make your Lincoln ownership effortless.

Lincoln Pickup & Delivery
Schedule your Pickup & Delivery appointment through the Lincoln Way® app or by phone, and we’ve got the rest. We’ll pick up your Lincoln and deliver it back to you when service is complete. We’ll also leave you with a complimentary Lincoln barrier during your service, so your time remains distinctly yours. Your vehicle will even be returned to you washed and ready for your next journey.

Lincoln Way App
Download the Lincoln Way app to your mobile device to enjoy the flexibility and convenience of connecting with Lincoln services and features from wherever life takes you. For more details, visit www.lincoln.com/lincolnway.

Lincoln Concourse
Lincoln Concourse is your 24/7 personal connection for the latest information about Lincoln vehicles, services and ownership benefits. Simply choose how you’d like to connect and a highly trained Lincoln Concourse team member will help you explore Lincoln in the way that suits you best.

You can reach us any time of day or night.

Call 800-521-4140.
Chat online at lincoln.com.
Through the Lincoln Way App.

Roadside Assistance for Life®
We’re here to help you out — no matter where, no matter when.
• Locked out
• Flat tire
• Drained battery
• Out of gas

Call 24/7 when you need assistance.

Dedicated Support:
owner.lincoln.com

Join us in Conversation
Facebook
Twitter
Lincoln Way App

Lincoln Way App

[QR Code]

LEARN MORE ABOUT YOUR NEW VEHICLE
Scan the country-appropriate QR code with your smartphone (make sure you install a scanner app) and you can access even more information about your vehicle.

Lincoln Way App

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2019 MKC

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lincolncanada.com

Scan the country-appropriate QR code with your smartphone (make sure you install a scanner app) and you can access even more information about your vehicle.
Information Display
Provides information about various systems on your vehicle. Use the information display control located on the steering wheel to choose and confirm settings and messages. Refer to the Information Displays chapter of your Owner’s Manual for more information.

Service Engine Soon Light
Lights briefly when you switch on the ignition. If it remains on or blinks after you start the engine, the On-Board Diagnostics (OBD-II) system has detected a problem. Drive in a moderate fashion (avoid heavy acceleration and deceleration) and contact your authorized dealer as soon as possible.

Steering Wheel Controls

<table>
<thead>
<tr>
<th>VOL +</th>
<th>or VOL -</th>
</tr>
</thead>
<tbody>
<tr>
<td>Press to increase or decrease volume levels.</td>
<td></td>
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</table>

| MUTE |
| Press to silence the current media. |

| Press to access voice recognition. |
| Press to end a phone call. |
| Press to access phone mode or to answer a phone call. |

1. Fully press down the brake pedal.
2. Press and release the button on the instrument panel of the gear you want to select.
3. The gearshift button you select will illuminate and the selected gear will appear in the instrument cluster.
4. Release the brake pedal and your transmission remains in the selected gear.

Auto-Start-Stop* For more information on Auto-Start-Stop, see page 14.

Auto Hold For more information on Auto Hold, see page 16.

Hazard Warning Flashers

Electric Parking Brake
The electric parking brake switch replaces the conventional hand brake. The switch is on the instrument panel. To apply the electric parking brake, pull the switch up. The brake system warning lamp flashes for approximately 2 seconds, and then illuminates to confirm that you applied the parking brake. To release the electric parking brake manually, switch the ignition on, press the brake pedal and then press the switch down. The brake system warning lamp turns off. Your vehicle automatically releases the parking brake when the door is closed, the accelerator pedal is pressed and no faults are detected in the parking brake system.

Note: If the electric parking brake warning lamp stays on, then the electric parking brake did not automatically release. You must release the electric parking brake manually using the switch.

Power Adjustable Steering Column*
Use the control on the side of the steering column to adjust the position.

Auto Hold*
For more information on Auto Hold, see page 16.

Hazard Warning Flashers
The SYNC 3 system allows you to interact with a variety of features using the touchscreen and voice commands. By integrating with your Bluetooth wireless technology-enabled phone, the touchscreen provides easy integration with many of your vehicle’s features.

Commonly Used Voice Commands

Press the voice button on your steering wheel and then say:

Global
- Cancel
- Help
- Main Menu
- List of Commands

Navigation
- Find an Address
- Find a ___
- Find a PDI
- Find an Intersection
- Find the Nearest ___
- Show Previous Destinations
- Drive Home
- Cancel Route
- Show Route
- Where Am I?

Audio
- Sirius Channel <channel number>
- AM <frequency number>
- FM <frequency number>
- Bluetooth Audio
- USB

Phone
- Pair Phone
- Call <contact name>
- Call <contact name> at <location>
- Dial <number>
- Delete
- Clear

Climate
- Set Temperature ___

SiriusXM Traffic and Travel Link
- Show Traffic
- Show Weather Map
- Show Fuel Prices
- Show 5-Day Forecast

Apps
- Mobile Apps
- List Mobile Apps
- Find Mobile Apps
- <App Name>

SiriusXM may not be available in all markets. Activation and a subscription are required.

1 if equipped

Some services may not be available in your area. For additional support, refer to the SYNC 3 chapter of your Owner’s Manual, visit the website or call the toll-free number.

For U.S. customers: Visit owners.lincoln.com or call 1-800-525-4460 (select Option 1 or 2 for language, then press 3).
For Canadian customers: Visit syncmyride.ca or call 1-800-387-9333 (select Option 1 or 2 for language, then press 3).

Using The Touchscreen
- To operate the touchscreen, you can simply touch the item or option that you want to select. The button changes color when you select it.
- The touchscreen allows you quick access to all of your comfort, navigation, communication and audio options. Using the status and feature bar, you can quickly select the feature you want to use.

SYNC Owner Account and Updating Your System
A SYNC owner account is essential for keeping up with the latest software downloads available for SYNC, provides you access to customer support for questions you may have and allows you to maintain your account permissions.
To create a SYNC owner account, visit the website: owner.ford.com (United States)
syncmyride.ca or syncmaroute.ca (Canada)
Once you have your SYNC owner account, you can log in to visit the SYNC software update page to update SYNC using a USB. You can also update your SYNC system over Wi-Fi. For information on how to update your system, please see the SYNC 3 chapter in your Owner’s Manual.

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- To operate the touchscreen, you can simply touch the item or option that you want to select. The button changes color when you select it.
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Using Voice Recognition
Using voice commands allows you to keep your hands on the wheel and focus on what is in front of you. To activate the SYNC 3 voice commands, press the voice button on the steering wheel and wait for the prompt. You can find the available voice commands in the SYNC 3 chapter of your Owner’s Manual or in the Commonly Used Voice Commands in this guide.

Pairing Your Phone for the First Time
Pair your Bluetooth wireless technology-enabled phone with SYNC before using the functions in hands-free mode. Switch on Bluetooth on your device to begin pairing. See your phone’s manual if necessary. To add a phone:
1. Select Add Phone.
2. Follow the on-screen instructions.
3. A prompt alerts you to search for the system on your phone.
4. Select your vehicle’s make and model as it displays on your phone.
5. Confirm that the six-digit number appearing on your phone matches the six-digit number on the touchscreen.
6. The touchscreen indicates when the pairing is successful.
7. Your phone may prompt you to give the system permission to access information. To check your phone’s compatibility, see your phone’s manual or visit the website.
To pair subsequent phones, please see the SYNC 3 chapter in your Owner’s Manual.

Using Your Connected Phone
You can use voice commands to make, receive, accept and reject phone calls. Text messages can also be sent and received through the system. Please refer to the SYNC 3 chapter in your Owner’s Manual for more information about using your connected phone with the system, including voice commands and screen selections.

Smartphone Connectivity
SYNC 3 allows you to use Apple CarPlay and Android Auto to access your phone. When you use Apple CarPlay or Android Auto, you can:
- Use your phone’s voice assistant.
- Send and receive messages.
- Listen to music.
- Make calls.

Apple CarPlay and Android Auto disable some SYNC 3 features. Most Apple CarPlay and Android Auto features use mobile data.

Audio
You can select from a variety of entertainment options including AM/FM radio, USB, Bluetooth Stereo and Apps.

Presets
To set a new preset, tune to the station and then press and hold one of the preset buttons. The audio mode briefly while the system saves the station and then returns. There are two preset banks available for AM, three banks for FM and three banks for SiriusXM. To access additional presets, tap the preset button.

Home Screen
You can reach the home screen by pressing the button on the main screens. The Home screen displays features such as audio, phone and settings.

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Climate
You can adjust climate control features, including the temperature, airflow direction, fan speed and other climate features. You can also use voice commands to make climate adjustments.

Apps
AppLink enables voice, steering wheel and touchscreen control of certain smartphone apps. Once an app is running through AppLink, you can control the main features of the app through voice commands and steering wheel controls.

Navigation
Your navigation system is comprised of two modes. Map mode shows advanced viewing of 2D city maps, 3D landmarks and 3D city models (when available). 2D city maps show detailed outlines of buildings, visible land use and landscape features. Destination allows you to set a destination through search, previous destinations or preset home, work and favorite destinations.

Select Destination on the screen, then select Search. You can search for a destination using a street address, partial address, city, point of interest, intersection or latitude and longitude. Once you have chosen your destination, press Start. The system uses a variety of screens and prompts to guide you to your destination.

Settings
Under the Settings menu, you can access and adjust the settings for many of the system features. To access additional settings, swipe the screen left or right.

Lincoln Embrace
As you approach or leave your vehicle, key areas of your vehicle automatically adjust, including the following personalization features.

Welcome Lighting*
The Lincoln welcome mat projection lights are on the bottom of the exterior mirror housings. They project an image onto the ground a short distance from your vehicle when welcome lighting or lighted entry turns on.

Auto-folding Mirrors*
Automatically folds the exterior mirrors toward the glass when you place the transmission into park (P), switch off the ignition, exit and lock the driver door. Auto-folding mirrors unfold and return to their original positions automatically after you unlock your vehicle, and then open and close the driver door.

You can fold the mirrors on demand by pressing the power-folding mirror control located on the door. The control will light and the mirrors will fold in toward the glass. Press the control again to unfold the mirrors. The control light will turn off.

Illuminated Entry
The interior lamps and select exterior lamps will light when you unlock the doors with the remote control.

Easy Entry and Exit
Moves the driver seat rearward up to 2 inches (5 centimeters). Additionally, the power tilt and telescoping steering wheel moves to the full up position when the transmission is in park (P) and you switch off the keyless start ignition. The driver seat and steering column return to their previous positions when you push the keyless start ignition button.

Note: You must have your intelligent access key with you for these features to work.

Lincoln Connect with Lincoln Way®
With a Lincoln Connect-equipped vehicle, you can use the Lincoln Way mobile app to track your vehicle’s location and remotely access vehicle features such as start, lock and unlock and vehicle status including fuel level and approximate mileage. You can also schedule specific times to remotely start your vehicle so it’s ready to hit the road as soon as you are. Your vehicle is capable of providing a Wi-Fi hotspot if you have a vehicle hotspot data plan. Lincoln Connect is an optional feature on select vehicles. Lincoln Way is available through a free download via the Apple App Store® or Google Play™. Message and data rates may apply. Services may be limited by mobile phone network coverage area.

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Auto-folding Mirrors*
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Convenience

Intelligent Access

You can unlock and lock the vehicle without taking the key out of your pocket or purse when your intelligent access key is within 3 feet (0.9 meter) of your vehicle. To unlock, touch the unlock sensor on the back of the door handle for a brief period and then pull on the door handle, being careful not to touch the lock sensor at the same time. To lock, touch the door handle lock sensor on the door for approximately one second, being careful to not touch the unlock sensor on the back of the door handle at the same time.

Automatic Climate Control Settings

The remote start feature allows you to adjust the interior temperature of your vehicle according to your preferences. You cannot adjust the climate control setting during remote start operation. You can adjust the default remote start settings using the information display controls.

The climate control system is set to 72°F (22°C) and will activate the heat or air conditioning to achieve that temperature. Depending on the weather, the ventilated or heated seats, and the heated steering wheel will be set to high if available, and if you select AUTO in the information display. The rear defroster and heated mirrors will also turn on in cold weather. Once you switch the ignition on, you can make adjustments to the climate settings.

Global Opening and Closing

You can use the remote control to operate the windows with the ignition off. Open the windows for a short time after you unlock your vehicle with the remote control. After you unlock your vehicle, press and hold the remote control unlock button to open the windows. Release the button once movement starts. Press the lock or unlock button to stop movement.

To close the windows, press and hold the remote control lock button. Release the button once movement starts. Press the lock or unlock button to stop movement.

Remote Start

Remote start allows you to start the engine from outside your vehicle using your key.

To start, press and then press twice within three seconds. Before driving your vehicle, you must press the push-button ignition switch on the instrument panel while applying the brake pedal. You can also turn your vehicle off from outside after a remote start by pressing once. If your vehicle is equipped with remote start feedback, an LED on the key provides status feedback of remote start or stop commands. A solid green light means that the remote start or extension was successful, while a blinking red light means the remote start or stop has failed. A red solid light means that the remote stop was successful and the engine is off.

The ignition switch for a status update from the vehicle, you will see a blinking green light.

Power Liftgate

To Open Using the Outside Liftgate Button

1. Unlock the liftgate with the remote control or power door control. If the intelligent access key is within 3 feet (0.9 meter) of the liftgate, the liftgate unlocks when you press the release button twice within three seconds. If the intelligent access key is not within 3 feet (1 meter) of the liftgate, the liftgate unlocks when you press the release button twice within three seconds. If the intelligent access key is not within 3 feet (1 meter) of the liftgate, the liftgate unlocks when you press the release button.

2. Press the button on the top of the liftgate pull-cup handle.

3. Allow the power system to open the liftgate after pressing the button.

4. To close, press and release the button.

Opening and Closing the Liftgate

Using the Remote Control

Open or close the liftgate with your remote control by pressing the liftgate button twice within three seconds. You can also open or close the liftgate from inside the vehicle by pressing the liftgate button on the instrument panel.

Hands-free Liftgate Operation

1. Make sure you have your intelligent access key within 3 feet (1 meter) of the liftgate.

2. Move your foot under and back from the rear bumper, similar to a kicking (front-to-back) motion.

Do not move your foot sideways or the sensors may not detect the motion.

Note: In vehicles that have the towing package, kick your foot between the brake hitch and the exhaust system. Do not lock the tailgate, the brake hitch.

Obstacle Detection

When you use the power open or close feature and the liftgate detects a problem, warning tones sound and the liftgate stops.

The Liftgate Does Not Power Open or Close When

1. The liftgate release button is not pressed.

2. The ignition is on and the transmission is in park (P).

3. The battery voltage is below the minimum operating voltage.

4. The vehicle speed is at or above 3 mph (5 km/h).

Note: Entering the vehicle when the liftgate is closing could cause the vehicle to bounce and activate obstacle detection.

Setting the Liftgate Open Height

In vehicles that have the towing package, kick your foot under the trailer hitch.

Note: Do not kick under the trailer hitch.

The Liftgate Does Not Power Open or Close When

1. The liftgate release button is not pressed.

2. The ignition is on and the transmission is in park (P).

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4. The vehicle speed is at or above 3 mph (5 km/h).

Note: Entering the vehicle when the liftgate is closing could cause the vehicle to bounce and activate obstacle detection.

Setting the Liftgate Open Height

When you open the power operated liftgate, you can move it manually to a desired height. If the previously programmed liftgate height is lower than the fully opened position, you can manually push it upward.

To Program a New Height

1. Open the liftgate.

2. Stop the liftgate movement by pressing the control button on the liftgate when it reaches your desired height. When the liftgate stops moving, you can also move it manually to the height you desire.

3. Press and hold the control button on the liftgate until you hear a tone, indicating that your programmed liftgate height is successful.

4. The next time you use the power feature to open the liftgate, it operates to its newly programmed height.

To change the programmed height, repeat the process above.
Active Park Assist with Parallel Parking and Parallel Park Out Assist

Active Park Assist detects an available parallel or perpendicular parking space and automatically steers the vehicle into the space (hands-free) while you control the accelerator, transmission selector and brakes. The system visually and audibly instructs you to park your vehicle.

Press the Active Park Assist button once to search for a parallel parking space.

To stop the parking procedure, grab the steering wheel or press the button again.

Park Out Assist determines the clearance to the front and rear of your vehicle and automatically steers your vehicle out of a parallel parking space (hands-free) while you control the accelerator, transmission selector and brakes. The system visually and audibly instructs you to enter traffic.

See the Parking Aids chapter of your Owner's Manual for more details.

Note: The driver is always responsible for controlling the vehicle, supervising the system, and interveniing, if required.

Rear View Camera

The Rear View Camera system provides a video image of the area behind your vehicle. The image appears when your vehicle is in reverse (R) and uses a variety of guidelines to alert you of your proximity to objects. For more information about the Rear View Camera, please see the Parking Aids chapter of your Owner’s Manual.

Note: If mud, water or debris obstructs the camera view, clean the lens with a soft, lint-free cloth and non-abrasive cleaner.

SelectShift® Automatic Transmission

With SelectShift automatic transmission, you can use the paddles on your steering wheel to change gears without a clutch. Pull the right paddle (+) to upshift. Pull the left paddle (−) to downshift. For more information and system operation, please see the Transmission chapter of your Owner’s Manual.
When you switch the system on and the system detects an unintentional drift out of your lane is likely to occur, the system notifies or assists you to stay in your lane through the steering system and information display. Depending on the feature operation mode you select, the system provides a warning by vibrating the steering wheel (Alert Mode), or provides steering assistance (Aid Mode) by gently counter steering your vehicle back into the lane. The system can also provide both warning (vibrating the steering wheel) and steering assistance (gently counter steering your vehicle back into the lane) simultaneously.

You can switch the system on or off by pressing the button on the steering wheel. Refer to the Driving Aids chapter of your Owner’s Manual for system operation and limitations.

FRONT PARKING AID
This system sounds an audible warning tone if there is an obstacle near the vehicle’s front bumper. As the vehicle moves closer to the obstacle, the rate of the warning tone increases in frequency. The front sensors automatically activate when the transmitter selector is in any position other than park (P) or neutral (N) and the vehicle speed is below 6 mph (10 km/h). See the Parking Aids chapter in your Owner’s Manual for complete information.

AUTO HOLD
Auto Hold can assist you while stopping at traffic lights or while in traffic jams by holding the brakes when you stop the vehicle. Press the AUTO HOLD button to switch the system on. The AUTO HOLD button illuminates.

When the system is on and actively holds the vehicle, it may impact the flow of the fuel. Improper positioning can also cause the fuel pump to shut off before the fuel tank is full. When you finish refueling, slowly release the brake pedal and remove the fuel pump nozzle. Fully close the fuel door.

Note: Visibility aids do not replace the need to watch where the vehicle is moving. Refer to the Owner’s Manual for safety information, more details and system limitations.

BLIS® (Blind Spot Information System) and Cross Traffic Alert® BLIS uses radar sensors to help you determine if a vehicle is likely to be in your blind spot zone. Cross traffic alert warns you of vehicles approaching from the sides when the transmission is in reverse (R). Both systems turn on an indicator light in the exterior mirror on the side of the vehicle where the approaching vehicle is crossing. Cross traffic alert also sounds tones and displays messages to warn you from which direction vehicles are approaching.

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For complete information, refer to your Owner’s Manual.
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Climate Controlled Front Seats*
You can configure the daytime running lamps on or off using your information display controls. When you start your vehicle with your headlamp control in the autolamps position, the configurable daytime running lamps turn on automatically when you are driving. See the Lighting chapter in your Owner’s Manual for complete information.

Rear Heated Seats*
The rear heated seat controls are on the rear of the center console. To use them, press the heated seat button to cycle through the various heat settings and off. Warmer settings are indicated by more lights. The rear heated seats operate only when the engine is running.

Tilting Head Restraints
You can adjust the front-row head restraints by pulling up to raise the head restraint. To lower, press the head restraint down while pressing and holding the guide sleeve adjust/release button. Tilt the head restraint forward for additional comfort by gently pulling the top of the head restraint. Once it is in the forward-most position, tilting it forward once more releases it to the upright position.

Second-row Seat Functionality
Fold the Seatback Down
Fold the outboard head restraints and lower the center head restraint first. With the seat empty, pull the lever up to fold the seatback forward. Pull the seatback upward to unfold the seatback.

Moonroof
The moonroof controls are on the overhead console and have a one-touch open and close feature. To stop its movement during one-touch operation, press the control a second time.

Press and release to open the moonroof.
Press and release to vent the moonroof.
Press to open the sunshade. The sunshade stops short of its fully opened position for the comfort of rear passengers. To open the sunshade fully, press the control again.
Press to close the sunshade.

Location of Spare Tire and Tools
Your spare tire and tools are under the carpeted wheel cover. A dissimilar spare tire is designed for emergency use only and should be replaced as soon as possible. For complete details on changing your tire, refer to the Changing a Road Wheel section in the Wheels and Tires chapter of your Owner’s Manual.

Built-in Storage
• Rear under-floor storage helps secure items and keep them out of sight.
• You can use the cargo shade to cover items in the cargo area of your vehicle.
• For vehicles with roof racks and load carriers, make sure that you securely fasten the load. Check the tightness of the load before driving and at each fuel stop.
For information on load limits and maximums, please see the Load Carrying chapter in your Owner’s Manual.

Essential Features
Configurable Daytime Running Lamps*
You can use the heated or the cooled seat symbol on the touchscreen to cycle through the various settings and off. Warmer or cooler settings are indicated by more lights. The climate controlled seats operate only when the engine is running.

Heated Steering Wheel*
Your vehicle may come with a heated steering wheel. Press the icon on your touchscreen to turn this feature on and off.

Recline the Seatback Down
With the seat occupied, pull the lever up to recline the seatback.

Rear or head restraints are on the rear of the center console. To use them, press the heated seat button to cycle through the various heat settings and off. Warmer settings are indicated by more lights. The rear heated seats operate only when the engine is running.

Press and release to close the moonroof.
Press and release to close the sunshade.
Press and release to vent the moonroof.
Press to close the sunshade.

To use, press the heated or the cooled seat symbol on the touchscreen to cycle through the various settings and off. Warmer or cooler settings are indicated by more lights. The climate controlled seats operate only when the engine is running.

Press and release to open the moonroof.
Press and release to open the sunshade. The sunshade stops short of its fully opened position. To open the sunshade fully, press the control again.
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