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## Introduction

### CALIFORNIA Proposition 65 Warning



**WARNING:** Engine exhaust, some of its constituents, and certain vehicle components contain or emit chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. In addition, certain fluids contained in vehicles and certain products of component wear contain or emit chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

### CONGRATULATIONS

Congratulations on acquiring your new Mercury. Please take the time to get well acquainted with your vehicle by reading this handbook. The more you know and understand about your vehicle the greater the safety and pleasure you will derive from driving it.

For more information on Ford Motor Company and its products visit the following website:

- In the United States: [www.ford.com](http://www.ford.com)
- In Canada: [www.ford.ca](http://www.ford.ca)
- In Mexico: [www.ford.com.mx](http://www.ford.com.mx)
- In Australia: [www.ford.com.au](http://www.ford.com.au)

Additional owner information is given in separate publications.

This Owner's Guide describes every option and model variant available and therefore some of the items covered may not apply to your particular vehicle. Furthermore, due to printing cycles it may describe options before they are generally available.

Remember to pass on the Owner's Guide when reselling the vehicle. It is an integral part of the vehicle.



**Fuel pump shut-off switch** In the event of an accident the safety switch will automatically cut off the fuel supply to the engine. The switch can also be activated through sudden vibration (e.g. collision when parking). To reset the switch, refer to the *Fuel pump shut-off switch* in the *Roadside emergencies* chapter.

### SAFETY AND ENVIRONMENT PROTECTION

#### **Warning symbols in this guide**

How can you reduce the risk of personal injury and prevent possible damage to others, your vehicle and its equipment? In this guide, answers to such questions are contained in comments highlighted by the warning triangle symbol. These comments should be read and observed.

#### **Warning symbols on your vehicle**

When you see this symbol, it is imperative that you consult the relevant section of this guide before touching or attempting adjustment of any kind.



#### **Protecting the environment**

We must all play our part in protecting the environment. Correct vehicle usage and the authorized disposal of waste cleaning and lubrication materials are significant steps towards this aim. Information in this respect is highlighted in this guide with the tree symbol.



### BREAKING-IN YOUR VEHICLE

Your vehicle does not need an extensive break-in. Try not to drive continuously at the same speed for the first 1,600 km (1,000 miles) of new vehicle operation. Vary your speed to allow parts to adjust themselves to other parts.

Drive your new vehicle at least 800 km (500 miles) before towing a trailer.

Do not add friction modifier compounds or special break-in oils during the first few thousand kilometers (miles) of operation, since these additives may prevent piston ring seating. See *Engine oil* in the *Maintenance and specifications* chapter for more information on oil usage.

## Introduction

### SPECIAL NOTICES

#### Special instructions

For your added safety, your vehicle is fitted with sophisticated electronic controls.



Please read the section *Supplemental Restraint System (SRS)* in the *Seating and safety restraints* chapter. Failure to follow the specific warnings and instructions could result in personal injury.



Front seat mounted rear facing child or infant seats should **NEVER** be used in front of a passenger side air bag unless the air bag can be and is turned OFF.

#### Data Recording

Computers in your vehicle are capable of recording detailed data potentially including but not limited to information such as:

- the use of restraint systems including seat belts by the driver and passengers,
- information about the performance of various systems and modules in the vehicle, and
- information related to engine, throttle, steering, brake or other system status.

Any of this information could potentially include information regarding how the driver operates the vehicle potentially including but not limited to information regarding vehicle speed, brake or accelerator application or steering input. This information may be stored during regular operation or in a crash or near crash event.

This stored information may be read out and used by:

- Ford Motor Company.
- service and repair facilities.
- law enforcement or government agencies.
- others who may assert a right or obtain your consent to know such information.

## Introduction

### Emission warranty

The New Vehicle Limited Warranty includes Bumper-to-Bumper Coverage, Safety Restraint Coverage, Corrosion Coverage, and 7.3L Power Stroke Diesel Engine Coverage. In addition, your vehicle is eligible for Emissions Defect and Emissions Performance Warranties. For a detailed description of what is covered and what is not covered, refer to the *Warranty Guide* that is provided to you along with your Owner's Guide.

### Notice to owners of pickup trucks and utility type vehicles



Utility vehicles have a significantly higher rollover rate than other types of vehicles.

Before you drive your vehicle, please read this Owner's Guide carefully. Your vehicle is not a passenger car. As with other vehicles of this type, failure to operate this vehicle correctly may result in loss of vehicle control, vehicle rollover, personal injury or death.

Be sure to read *Driving off road* in the *Driving* chapter.

### Using your vehicle with a snowplow



Do not use this vehicle for snowplowing.

### Using your vehicle as an ambulance



Do not use this vehicle as an ambulance.

Your vehicle is not equipped with the Ford Ambulance Preparation Package.

### Middle East/North Africa vehicle specific information

For your particular global region, your vehicle may be equipped with features and options that are different from the ones that are described in this Owner Guide; therefore, a supplement has been supplied that complements this book. By referring to the pages in the provided supplement, you can properly identify those features, recommendations and specifications that are unique to your vehicle. **Refer to this Owner Guide for all other required information and warnings.**

## Introduction




















These are some of the symbols you may see on your vehicle.

### Vehicle Symbol Glossary

Safety Alert		See Owner's Guide	
Fasten Safety Belt		Air Bag-Front	
Air Bag-Side		Child Seat	
Child Seat Installation Warning		Child Seat Lower Anchor	
Child Seat Tether Anchor		Brake System	
Anti-Lock Brake System		Brake Fluid - Non-Petroleum Based	
Traction Control		AdvanceTrac™	
Master Lighting Switch		Hazard Warning Flasher	
Fog Lamps-Front		Fuse Compartment	
Fuel Pump Reset		Windshield Wash/Wipe	
Windshield Defrost/Demist		Rear Window Defrost/Demist	



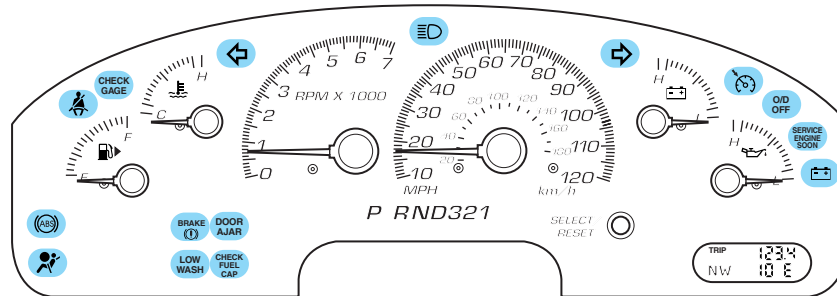
Vehicle Symbol Glossary

Power Windows Front/Rear		Power Window Lockout	
Child Safety Door Lock/Unlock		Interior Luggage Compartment Release Symbol	
Panic Alarm		Engine Oil	
Engine Coolant		Engine Coolant Temperature	
Do Not Open When Hot		Battery	
Avoid Smoking, Flames, or Sparks		Battery Acid	
Explosive Gas		Fan Warning	
Power Steering Fluid		Maintain Correct Fluid Level	
Emission System		Engine Air Filter	
Passenger Compartment Air Filter		Jack	
Check fuel cap		Low tire warning	

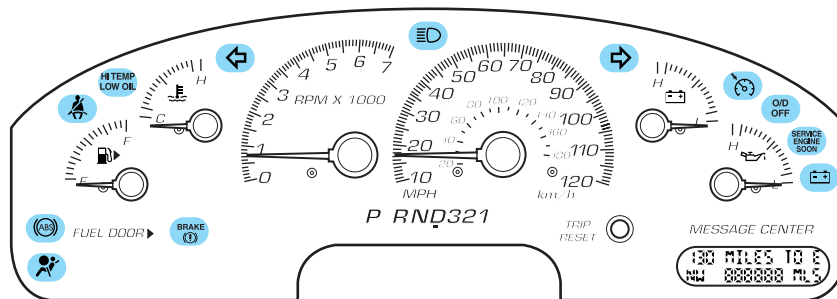
## Instrument Cluster

### WARNING LIGHTS AND CHIMES

#### Standard instrument cluster



#### Optional instrument cluster



Warning lights and gauges can alert you to a vehicle condition that may become serious enough to cause expensive repairs. A warning light may illuminate when a problem exists with one of your vehicle's functions. Many lights will illuminate when you start your vehicle to make sure the bulb works. If any light remains on after starting the vehicle, have the respective system inspected immediately.

**Service engine soon:** The *Service engine soon* indicator light illuminates when the ignition is first turned to the ON position to check the bulb. Solid illumination after the engine is started indicates the On Board Diagnostics System (OBD-II) has detected a malfunction. Refer to *On board diagnostics (OBD-II)* in the *Maintenance and Specifications*

**SERVICE  
ENGINE  
SOON**

## Instrument Cluster

chapter. If the light is blinking, engine misfire is occurring which could damage your catalytic converter. Drive in a moderate fashion (avoid heavy acceleration and deceleration) and have your vehicle serviced immediately.



Under engine misfire conditions, excessive exhaust temperatures could damage the catalytic converter, the fuel system, interior floor coverings or other vehicle components, possibly causing a fire.

### **Check fuel cap (if equipped):**

Illuminates when the fuel cap may not be properly installed. Continued driving with this light on may cause the Service engine soon light to come on, refer to *Fuel filler cap* in the *Maintenance and Specifications* chapter.

**CHECK  
FUEL  
CAP**

**Brake system warning light:** To confirm the brake system warning light is functional, it will momentarily illuminate when the

ignition is turned to the ON position when the engine is not running, or in a position between ON and START, or by applying the parking brake when the ignition is turned to the ON position. If the brake system warning light does not illuminate at this time, seek service immediately from your dealership. Illumination after releasing the parking brake indicates low brake fluid level and the brake system should be inspected immediately by your servicing dealership.

**BRAKE**  
(!)



Driving a vehicle with the brake system warning light on is dangerous. A significant decrease in braking performance may occur. It will take you longer to stop the vehicle. Have the vehicle checked by your dealer immediately.

## Instrument Cluster

**Anti-lock brake system:** If the ABS light stays illuminated or continues to flash, a malfunction has been detected, have the system serviced immediately. Normal braking is still functional unless the brake warning light also is illuminated.



**Air bag readiness:** If this light fails to illuminate when ignition is turned to ON, continues to flash or remains on, have the system serviced immediately. A chime will also sound when a malfunction in the supplemental restraint system has been detected.



**Safety belt:** Reminds you to fasten your safety belt. A chime will also sound to remind you to fasten your safety belt.



**Charging system:** Illuminates when the battery is not charging properly.



**Check gage (if equipped):** Illuminates when any of the following conditions has occurred:

- The engine coolant temperature is high.
- The engine oil pressure is low.
- The fuel gauge is at or near empty.

**CHECK  
GAGE**

**Hi temp low oil (if equipped):** Illuminates when the engine coolant temperature is high or the engine oil pressure is low. Refer to engine coolant temperature gauge or engine oil pressure gauge in this chapter).

**HITEMP  
LOW OIL**

## Instrument Cluster

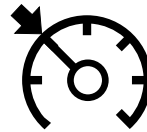
**Door ajar:** Illuminates when the ignition is in the ON position and any door is open.

**DOOR  
AJAR**

**Overdrive off:** Illuminates when the overdrive function of the transmission has been turned off, refer to the *Driving* chapter. If the light flashes steadily, have the system serviced immediately.

**O/D  
OFF**

**Speed control:** Illuminates when the speed control is activated. Turns off when the speed control system is deactivated.



**Low Washer (if equipped):** Illuminates when the windshield washer fluid is low.

**LOW  
WASH**

**Turn signal:** Illuminates when the left or right turn signal or the hazard lights are turned on. If the indicators stay on or flash faster, check for a burned out bulb.



**High beams:** Illuminates when the high beam headlamps are turned on.



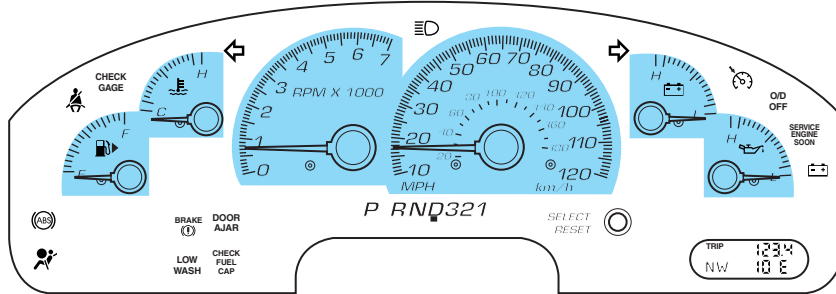
**Key-in-ignition warning chime:** Sounds when the key is left in the ignition in the OFF/LOCK or ACC position and the driver's door is opened.

**Headlamps on warning chime:** Sounds when the headlamps or parking lamps are on, the ignition is off (and the key is not in the ignition) and the driver's door is opened.

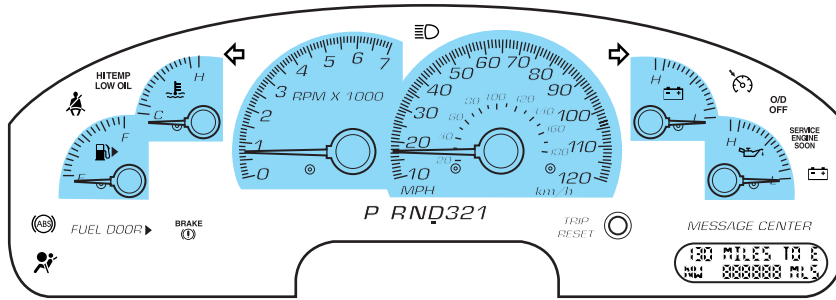
# Instrument Cluster

## GAUGES

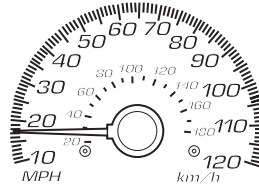
### Standard instrument cluster gauges



### Optional instrument cluster gauges



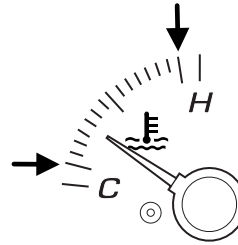
**Speedometer:** Indicates the current vehicle speed.



## Instrument Cluster

### Engine coolant temperature gauge:

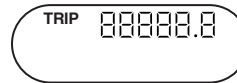
Indicates engine coolant temperature. At normal operating temperature, the needle will be in the normal range (between “H” and “C”). If it enters the red section, the engine is overheating. Stop the vehicle as soon as safely possible, switch off the engine and let the engine cool.



Never remove the coolant reservoir cap while the engine is running or hot.

**Odometer:** Registers the total kilometers (miles) of the vehicle.

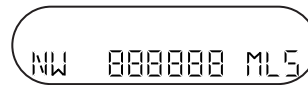
- Standard instrument cluster



- Optional instrument cluster

Refer to Message Center in the Drivers Controls chapter on how to switch the display from Metric to English.

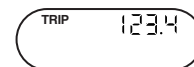
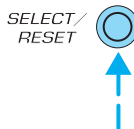
*MESSAGE CENTER*



**Trip odometer:** Registers the kilometers (miles) of individual journeys.

- Standard instrument cluster

Press and release the SELECT/RESET button to toggle between odometer and trip odometer display.



- Optional instrument cluster

Press and release the TRIP/RESET button to toggle between odometer and trip odometer display.

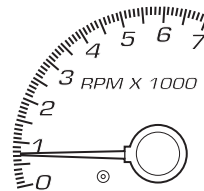


*MESSAGE CENTER*

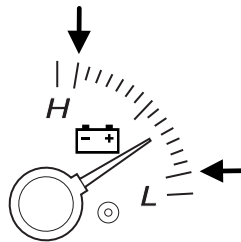


## Instrument Cluster

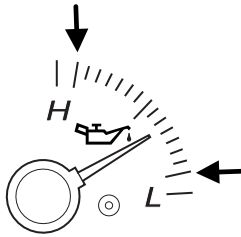
**Tachometer:** Indicates the engine speed in revolutions per minute. Driving with your tachometer pointer continuously at the top of the scale may damage the engine.



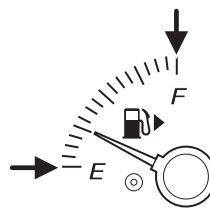
**Battery voltage gauge:** Indicates the battery voltage when the ignition is in the ON position. If the pointer moves and stays outside the normal operating range (as indicated by arrows), have the vehicle's electrical system checked as soon as possible.



**Engine oil pressure gauge:** Indicates engine oil pressure. The needle should stay in the normal operating range (between "L" and "H"). If the needle falls below the normal range, stop the vehicle, turn off the engine and check the engine oil level. Add oil if needed. If the oil level is correct, have your vehicle checked at your dealership or by a qualified technician.



**Fuel gauge:** Indicates approximately how much fuel is left in the fuel tank (when the ignition is in the ON position). The fuel gauge may vary slightly when the vehicle is in motion or on a grade.

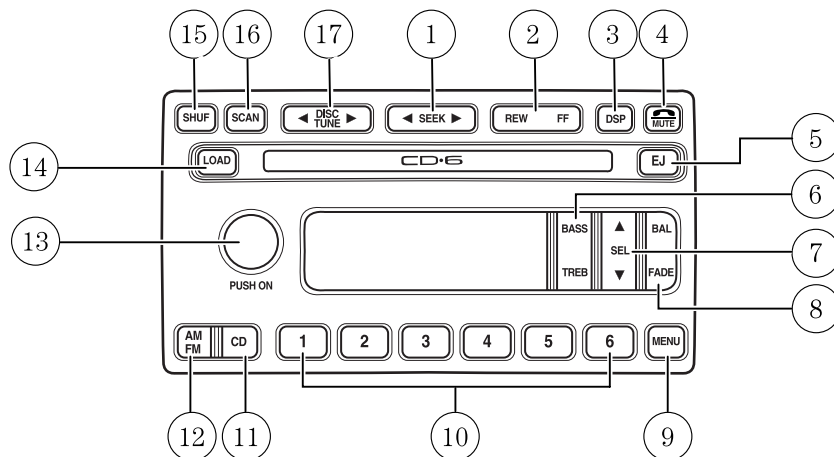


Refer to *Filling the tank* in the *Maintenance and Specifications* chapter for more information.



## Entertainment Systems

### AUDIOPHILE IN-DASH SIX CD SOUND SYSTEM



1. **Seek:** Works in radio or CD mode. Press and release SEEK ◀ / ▶ for previous/next strong station or track.



2. **Rewind:** In CD mode, press to reverse the CD



**Fast forward:** In CD mode, press until desired selection is reached.



3. **COMP (Compression):** The compression feature operates in CD mode and brings soft and loud CD passages together for a more consistent listening level. Press the COMP control until COMP ON is displayed.

**DSP (Digital Signal Processing if equipped):** Press to enter DSP mode. Press SEL to select the desired signal modes, (i.e., JAZZ CLUB, HALL, CHURCH or STADIUM).

**DSP ambiance (if equipped):** This feature gives the feeling of “being there” to your music, creating increased clarity as well as an open and spacious feel to the music. Press DSP to access the ambiance menu. Press SEL to engage/disengage.

Turn the volume control to increase/decrease the level of ambiance.

## Entertainment Systems

Press the DSP control again to access the occupancy modes. Use the SEL control to optimize the sound based upon the occupants in the vehicle.

The following occupancy modes can be selected:

- ALL SEATS
- DRIVER SEAT
- REAR SEATS

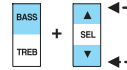
4. **Mute:** Press to MUTE playing media; press again return to playing media



5. **Eject:** Press to eject a CD. Press and hold to eject all loaded discs.



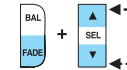
6. **Bass:** Press BASS; then press SEL ◀ / ▶ to decrease/increase the bass output.



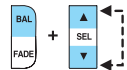
**Treble:** Press TREB; then press SEL ◀ / ▶ to decrease/increase the treble output.



7. **Select:** Use with Bass, Treble, Balance and Fade controls to adjust levels.



8. **Balance:** Press BAL; then press SEL ◀ / ▶ to shift sound to the left/right speakers.

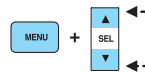


**Fade:** Press FADE; then press SEL ◀ / ▶ to shift sound to the rear/front speakers.



## Entertainment Systems

9. **Menu:** Press MENU and SEL to access clock mode, RDS on/off, Traffic announcement mode and Program type mode. On Audiophile audios, press MENU to access the compression feature. Press SEL to turn the feature ON or OFF.



**Traffic:** Allows you to hear traffic broadcasts. With the feature ON, press SEEK or SCAN to find a station broadcasting a traffic report (if it is broadcasting RDS data). *Traffic information is not available in most U.S. markets.*

**FIND Program type:** Allows you to search RDS-equipped stations for a certain category of music format: Classic, Country, Info, Jazz, Oldies, R&B, Religious, Rock, Soft, Top 40.

**Show TYPE:** Displays the station's call letters and format.

**Compression:** Brings soft and loud CD passages together for a more consistent listening level.

**Setting the clock:** Press MENU until SELECT HOUR or SELECT MINUTE is displayed. Use SEL to manually increase (▲) or decrease (▼) the hours/minutes. Press MENU again to disengage clock mode.

10. **Memory presets:** To set a station: Select frequency band AM/FM; tune to a station, press and hold a preset button until sound returns.



11. **CD:** Press to select CD mode.



12. **AM/FM:** Press to select AM/FM frequency band.



**Autostore:** Allows you to set the strongest local radio stations without losing your original manually set preset stations for AM/FM1/FM2. Press and momentarily hold AM/FM. AUTOSTORE will flash on the display. When the six strongest stations are filled, the station stored in preset 1 will begin playing. If there are less than six strong stations, the system will store the last one in the remaining presets. Press again to disengage.

## Entertainment Systems

13. **Power/volume:** Press to turn ON/OFF; turn to increase or decrease volume levels.



**Automatic Volume Control** (if equipped): Changes the volume automatically and slightly with vehicle speed to compensate for road and wind noise. The recommended level is 1–3. Level 0 turns the speed sensitive volume off and level 7 is the maximum setting. Press and hold the volume control for five seconds. Press SEL to increase/decrease volume levels. The selected level will appear in the display.

14. **Load:** Press to load a CD. Press and hold to load up to six discs.



15. **Shuffle:** Press to play tracks in random order.



16. **Scan:** Press for a brief sampling of radio stations or CD tracks. Press again to stop.



17. **Disc tune:** Radio: Press ◀ or ▶ to manually tune down or up the radio frequency band.

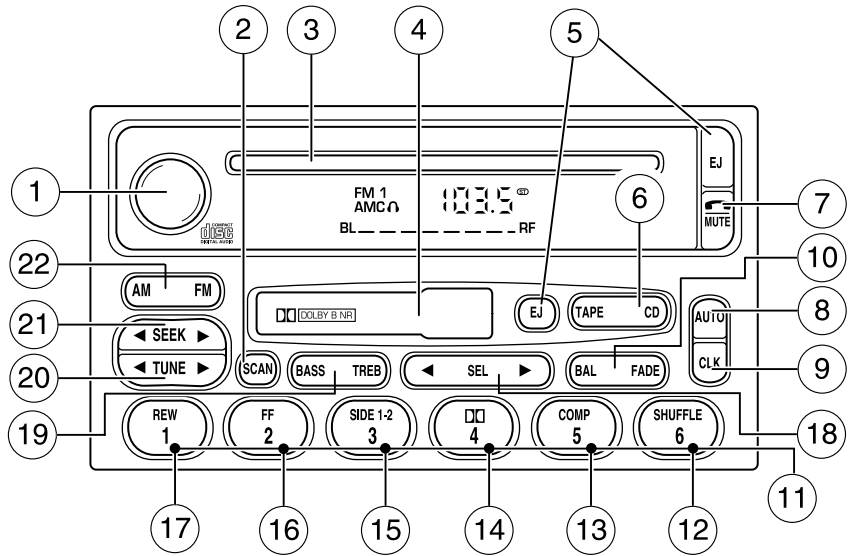


**CD:** Press ◀ to select the previous track or ▶ to select the next track on the CD.

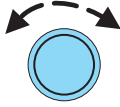
- **CD Door:** Insert a CD label side up.

# Entertainment Systems

## PREMIUM AM/FM STEREO/CASSETTE/SINGLE CD



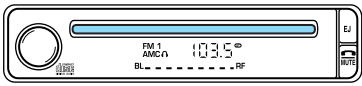
1. **Power/volume:** Press to turn ON/OFF; turn to increase/decrease volume.



2. **Scan:** Press to hear a brief sampling of all listenable stations, tape selections or CD tracks. Press again to stop.



3. **CD Door:** Insert a CD with the label side up.

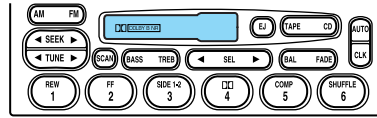


**CD unit are designed to play commercially pressed 12 cm (4.75 in) audio compact discs only. Due to technical incompatibility, certain recordable and re-recordable compact discs may not function correctly when used in Ford CD players. Irregular shaped CDs, CDs with a scratch protection film attached, and CDs with homemade paper (adhesive) labels should**

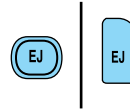
## Entertainment Systems

**not be inserted into the CD player. The label may peel and cause the CD to become jammed. It is recommended that homemade CDs be identified with permanent felt tip marker rather than adhesive labels. Ball point pens may damage CDs. Please contact your dealer for further information.**

4. **Cassette door:** Insert the cassette with the opening to the right.



5. **Eject:** Press to eject the cassette/CD. The radio will resume playing.



6. **Tape:** Press to start tape play. Press to stop tape during rewind/fast forward.



**CD:** Press to start CD play. With the dual media audio, press CD to toggle between single CD and CD changer play (if equipped).



7. **Mute:** Press to MUTE playing media; press again return to playing media.



8. **Auto:** Press to set first six strongest stations (if available) into AM, FM1 or FM2 memory buttons; press again to return to normal stations.



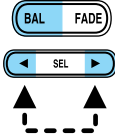
9. **Clock:** Press and hold to set the clock. Press the ◀ SEEK to decrease hours or SEEK ▶ to increase hours. Press the ◀ TUNE



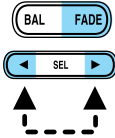
## Entertainment Systems

to decrease minutes or TUNE ► to increase minutes. If your vehicle has a stand alone clock this control will not function.

10. **Balance:** Press BAL; then press SEL ◀/▶ to shift sound to the left/right speakers.



**Fade:** Press FADE; then press SEL ◀/▶ to shift sound to the rear/front speakers.



11. **Memory preset buttons:** To set a station: Select frequency band AM/FM, tune to a station, press and hold a preset button until sound returns.



12. **Shuffle (CD):** Press to play tracks in random order.



13. **Compression (CD):** Press to bring soft and loud passages together for a more consistent listening level.



14. **Dolby® noise reduction:** Works in tape mode only. Reduces tape noise and hiss; press to activate/deactivate.



The Dolby® noise reduction system is manufactured under license from Dolby Laboratories Licensing Corporation. Dolby® and the double-D symbol are registered trademarks of Dolby Laboratories Licensing Corporation.

15. **Side 1-2:** Works in tape mode only. Press to play reverse side of the tape.



## Entertainment Systems

16. **Fast Forward (FF):** Press for a slow advance, press and hold for a fast advance.



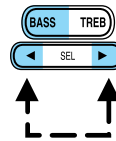
17. **Rewind (REW):** Press for a slow rewind, press and hold for a fast rewind.



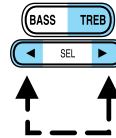
18. **Select (SEL):** Use with Bass, Treble, Balance and Fade controls.



19. **Bass:** Press BASS; then press SEL ◀/▶ to decrease/increase the bass output.



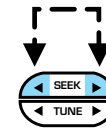
**Treble:** Press TREB; then press SEL ◀/▶ to decrease/increase the treble output.



20. **Tune:** Works in radio mode only. Press TUNE ◀/▶ to change frequency down/up.



21. **Seek:** Press and release SEEK ◀/▶ for previous/next strong station, selection or track.



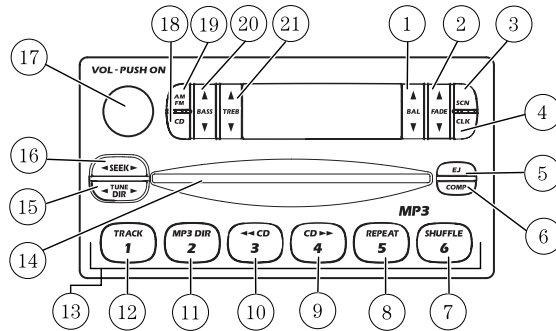
22. **AM/FM:** Press to select AM/FM1/FM2 frequency band.





# Entertainment Systems

## MP3 AUDIO SYSTEM



1. **Balance:** Press ▲ / ▼ to shift sound to the left/right speakers.



2. **Fade:** Press ▲ / ▼ to shift sound to the rear/front speakers.



3. **Scan:** Press to hear a brief sampling of all listenable radio stations, CD or MP3 tracks. Press again to stop.



4. **CLK:** To set the clock press and hold the CLK control for the following functions:



- To set the hour, press SEEK ◀ / ▶ control to decrease or increase to the hours.

- To set the minutes, press TUNE DIR ◀ / ▶ to decrease or increase the minutes.

Release CLK to save the clock settings. Press CLK again to return the display to radio mode.

## Entertainment Systems

5. **EJ (Eject):** Press to stop and eject a disc. If a disc is ejected and not removed, the player will automatically reload the disc and return to radio mode.



6. **COMP (Compression):** In CD and MP3 mode, press to adjust the soft and loud sounds together for a more consistent listening level. The compression icon (c) will illuminate in the display.



7. **Shuffle:** Press to engage random play on the CD or MP3 disc. SHF then ON will briefly appear in the display. Press SEEK to select another random track on the disc. Press shuffle again to disable.



8. **Repeat:** Press to repeat the current track.



9. **CD ►►** (Fast forward): Press and hold until the desired selection point is reached. This function is not enabled in MP3 mode.



10. **◄◄ CD** (Rewind): Press and hold until the desired selection point is reached. This function is not enabled in MP3 mode.



11. **MP3 directory:** Allows you to listen to songs in MP3 flat file mode and MP3 directory mode.



- Insert a MP3 disc to engage in the flat file mode. The MP3 icon will be displayed.
- While in the MP3 flat file mode, press the MP3 DIR control to enter into the directory mode. Press the TUNE DIR control to change directories. The MP3 icon and the DIR icon will be displayed.

12. **Track:** Press to locate a specific MP3 track or directory. TRAC will appear in the display. Rotate volume control to advance or reverse through the tracks or directories. The MP3 icon will flash in the display while the track function is enabled.



## Entertainment Systems

13. **Memory presets:** To set a station: Select frequency band AM/FM; tune to a station, press and hold a preset button until sound returns.

14. **CD door:** Insert a CD with the label side up.



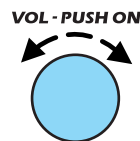
15. **Tune/Directory:** Press TUNE DIR ◀ / ▶ to change the radio frequency down/up or change the MP3 directories.



16. **Seek:** Press and release SEEK ◀ / ▶ for previous/next strong station selection or CD and MP3 tracks.



17. **Power/volume:** Press to turn ON/OFF; turn to increase or decrease volume levels.



18. **CD:** Press CD to play a CD or MP3 disc. When the MP3 disc is loaded, CD and LOAD will appear on the display. The display will briefly show the total number of tracks on the disc as TXXX (XXX=number of tracks).



19. **AM/FM:** Press to select a frequency band in radio mode.



20. **Bass:** Press ▲ / ▼ to decrease/increase the bass output.



## Entertainment Systems

21. **Treble:** Press ▲ / ▼ to decrease/increase the treble output.



### MP3 functions

Your audio system is equipped with MP3 capability which allows you to listen to songs in MP3 flat file mode and MP3 directory mode.

To engage MP3 flat file mode, insert an MP3 disc. If an MP3 disc is already present in the player, press the CD control. The MP3 icon will display while the player is in MP3 mode.

While in MP3 flat file mode, press the MP3 DIR control to enter into MP3 directory mode. The MP3 icon and the DIR icon will display while the player is in directory mode.



Your MACH® MP3 player is also equipped with an anti-shock buffer for MP3 discs.

### MP3 file directory structure

The MACH® MP3 music system recognizes MP3 disc file and directory (folder) structure as follows:

- There are two different modes for MP3 disc playback: MP3 flat file mode (default) and MP3 directory mode.
- MP3 flat file mode ignores any directory structure present on the MP3 disc. The player sequentially numbers each MP3 track on the disc (denoted by the .mp3 file extension) from T001 to T255.
- MP3 directory mode represents a directory structure consisting of one level of directories (folders). The CD player sequentially numbers all MP3 tracks on the disc (denoted by .mp3 extension) and all directories containing MP3 files, from 01–01 to 99–99. The first two digits denote the directory number and the last two digits denote the track number within that directory.
- Creating discs with only one level of subdirectories will help with navigation through the disc files.

## Entertainment Systems

### **Error messages**

You may experience an error message for the following situations:

- NO DISC when the CD control is pressed and there is not a CD present.
- DISC ERR when there is a damaged or unreadable disc. Such as, data discs containing no .mp3 files, or for data discs containing more than 255 files or directories.
- CD ERR for any other disc malfunction.

### **RADIO FREQUENCIES**

AM and FM frequencies are established by the Federal Communications Commission (FCC) and the Canadian Radio and Telecommunications Commission (CRTC). Those frequencies are:

AM - 530, 540–1700, 1710 kHz

FM- 87.7, 87.9–107.7, 107.9 MHz

### **RADIO RECEPTION FACTORS**

There are three factors that can affect radio reception:

- Distance/strength: The further you travel from an FM station, the weaker the signal and the weaker the reception.
- Terrain: Hills, mountains, tall buildings, power lines, electric fences, traffic lights and thunderstorms can interfere with your reception.
- Station overload: When you pass a broadcast tower, a stronger signal may overtake a weaker one and play while the weak station frequency is displayed.

### **CASSETTE/PLAYER CARE**

Do:

- Use only cassettes that are 90 minutes long or less.
- Tighten very loose tapes by inserting a finger or pencil into the hole and turning the hub.
- Remove loose labels before inserting tapes.
- Allow tapes which have been subjected to extreme heat, humidity or cold to reach a moderate temperature before playing.
- Clean the cassette player head with a cassette cleaning cartridge after 10–12 hours of play to maintain good sound/operation.

## Entertainment Systems

Don't:

- Expose tapes to direct sunlight, extreme humidity, heat or cold.
- Leave tapes in the cassette player for a long time when not being played.

### CD/CD PLAYER CARE

Do:

- Handle discs by their edges only. Never touch the playing surface.
- Inspect discs before playing. Clean only with an approved CD cleaner and wipe from the center out.

Don't:

- Expose discs to direct sunlight or heat sources for extended periods of time.
- Insert more than one disc into each slot of the CD changer magazine.
- Clean using a circular motion.

**CD units are designed to play commercially pressed 12 cm (4.75 in) audio compact discs only. Due to technical incompatibility, certain recordable and re-recordable compact discs may not function correctly when used in Ford CD players. Irregular shaped CDs, CDs with a scratch protection film attached, and CDs with homemade paper (adhesive) labels should not be inserted into the CD player. The label may peel and cause the CD to become jammed. It is recommended that homemade CDs be identified with permanent felt tip marker rather than adhesive labels. Ball point pens may damage CDs. Please contact your dealer for further information.**

### AUDIO SYSTEM WARRANTY AND SERVICE

Refer to the *Warranty Guide* for audio system warranty information. If service is necessary, see your dealer or qualified technician.

## Climate Controls

### MANUAL HEATING AND AIR CONDITIONING SYSTEM

#### 1. Temperature selection:


Controls the temperature of the airflow in the vehicle.


2. **Air flow selections:** Controls the direction of the airflow in the vehicle. See the following for a brief description on each control.

**MAX A/C:** Uses recirculated air through the instrument panel registers to cool the vehicle. This mode is more noisy than A/C, but is more economical and efficient and may help prevent undesirable odors from entering the vehicle.

 : Distributes outside air through the instrument panel vents.

**O (OFF):** Outside air is shut out and the fan will not operate.

 : Distributes outside air through the floor vents.

 : Distributes outside air through the windshield defroster vents and floor vents.


 : Distributes outside air through the windshield defroster vents.

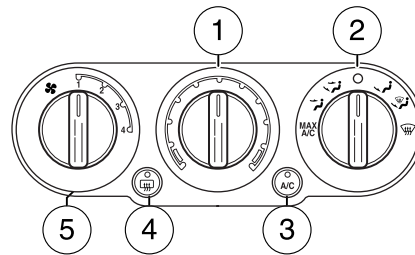
3. **A/C:** Uses outside air to cool the vehicle. Air flows from the instrument panel register vents only.

4. **Rear Defrost:** Clears ice and fog from the rear windshield.

5. **Fan speed adjustment:** Controls the volume of air circulated in the vehicle.


#### Operating tips

- To reduce fog build up on the windshield during humid weather, place the air flow selector in the  position.
- To reduce humidity build up inside the vehicle: do not drive with the air flow selector in the OFF or MAX A/C position.
- Under normal weather conditions, do not leave the air flow selector in MAX A/C or OFF when the vehicle is parked. This allows the vehicle to “breathe” using the outside air inlet vents.
- Do not put objects under the front seats that will interfere with the airflow to the back seats.
- Remove any snow, ice or leaves from the air intake area at the base of the windshield.



## Climate Controls

To aid in side window defogging/demisting in cold weather:

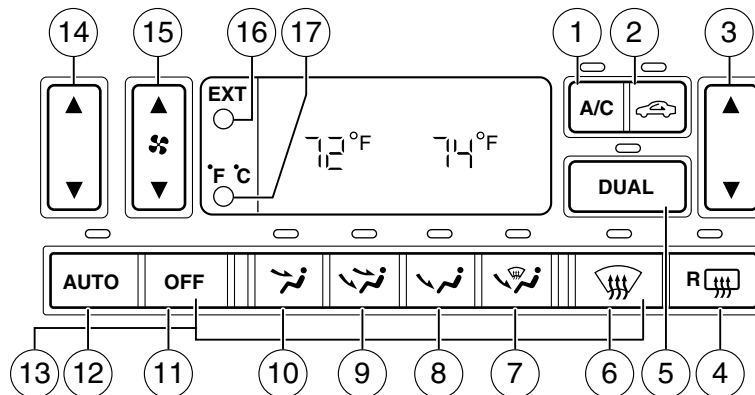
1. Select 
2. Select A/C
3. Modulate the temperature control to maintain comfort.
4. Set the fan speed to HI
5. Direct the outer instrument panel vents towards the side windows



To increase airflow to the outer instrument panel vents, close the vents located in the middle of the instrument panel.



Do not place objects on top of the instrument panel as these objects may become projectiles in a collision or sudden stop.

### Dual Electronic Automatic Temperature Control (DEATC) system (if equipped)



1. **A/C control:** Uses outside air to cool the vehicle. Press to turn on/off in all modes except  or .



2. **Recirculation control:** Cools the vehicle more quickly by recirculating the cabin air instead of using outside air and helps prevent unpleasant outside odors or fumes from entering the vehicle. Press to turn on/off.





## Climate Controls

### 3. Passenger side temperature control:

Controls the temperature on the passenger side of the vehicle when in dual zone mode. To enter dual zone, press the passenger temperature control or DUAL. The passenger temperature will appear in the display.



4. **Rear defrost control:** Removes ice and fog from the rear windshield. Press to turn on/off.



5. **DUAL** (Single/dual electric temperature control): Allows the driver to have full control of the cabin temperature settings (single zone) or allows the passenger to have control of their individual temperature settings (dual zone control). Press to enable turn on dual zone mode, press again to return to single zone.



6.  : Distributes outside air through the windshield defroster vents.

7.  : Distributes outside air through the windshield defroster vents and floor vents.

8.  : Distributes outside air through the floor vents.

9.  : Distributes outside air through the instrument panel vents and the floor vents.

10.  : Distributes outside air through the instrument panel vents.

11. **OFF:** Outside air is shut out and the fan will not operate.



12. **AUTO:** Press to select the desired temperature shown in the display window. The system will automatically determine the fan speed, airflow location, outside or recirculated air to heat or cool the vehicle to the selected temperature.



### 13. Manual override controls:

Allows you to manually determine where airflow is directed. To return to fully automatic control, press AUTO.



14. **Driver's side temperature control:** Controls the temperature on the driver side of the vehicle.



## Climate Controls

15. **Fan Speed:** Used to manually enable or disable the fan speed.




16. **EXT:** Displays the outside air temperature. It will remain displayed until the EXT control is pressed again. The external temperature will be most accurate when the vehicle has been moving for a period of time.




17. **Temperature conversion:** Press to toggle between Fahrenheit and Celsius temperature on the DATC display only. The set point temperatures in Celsius will be displayed in half-degree increments.



### **Operating tips**

- To reduce fog build up on the windshield during humid weather, place the air flow selector in the  position.
- To reduce humidity build up inside the vehicle: do not drive with the air flow selector in the OFF or MAX A/C position.
- Under normal weather conditions, do not leave the air flow selector in MAX A/C or OFF when the vehicle is parked. This allows the vehicle to “breathe” using the outside air inlet vents.
- Do not put objects under the front seats that will interfere with the airflow to the back seats.
- Remove any snow, ice or leaves from the air intake area at the base of the windshield.

To aid in side window defogging/demisting in cold weather:

1. Select 
2. Select A/C
3. Modulate the temperature control to maintain comfort.
4. Set the fan speed to HI
5. Direct the outer instrument panel vents towards the side windows

To increase airflow to the outer instrument panel vents, close the vents located in the middle of the instrument panel.



Do not place objects on top of the instrument panel as these objects may become projectiles in a collision or sudden stop.


## Climate Controls



### Auxiliary system (if equipped)

Your vehicle may be equipped with auxiliary climate controls. These allow the front or rear seat passengers to control airflow direction, temperature and fan level of the rear compartment to quickly heat or cool the entire vehicle.

#### Front auxiliary controls:

**1. Temperature control:**

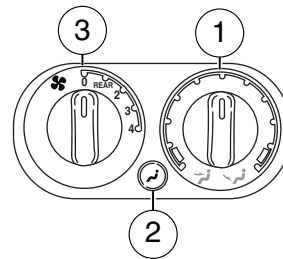
Determines temperature level. If the main climate control system is cooling in MAX A/C or  mode, the auxiliary controls will not function as the entire vehicle will operate at a full cool temperature.

**2. Mode selector:** Press to select air flow direction to  (Floor) or  (Panel).

 Directs air to the floor of the third row seating.

 directs air to the overhead registers of the second and third row seating. The selected mode will illuminate on the temperature control.


**3. Fan control:** Determines fan speed levels. Turn to REAR to give rear seat passengers control of the rear auxiliary controls. Otherwise, the front controls will determine the settings for the entire vehicle cabin. If set to OFF, the front and rear auxiliary controls will not function.

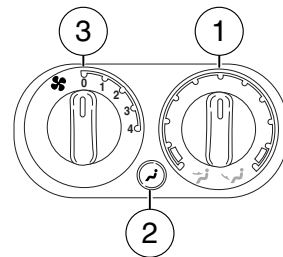


#### Rear auxiliary controls (if equipped):



Once the front auxiliary control is set to REAR, the rear seat passengers may use the rear auxiliary controls in the overhead console to make the desired adjustments.



**1. Temperature control:**

Determines temperature levels. If the main climate control system is cooling in MAX A/C or  mode, the auxiliary controls will not function as the entire vehicle will operate at a full cool temperature.



## Climate Controls



2. **Mode selector:** Press to select between air flow to  (Floor) or  (Panel).

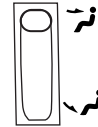
 Directs air to the floor of the third row seating.  
 directs air to the overhead registers of the second and third row seating. The selected mode will illuminate on the temperature control.

3. **Fan control:** Determines fan speed levels.

### **Floor console climate controls (if equipped)**

Controls the direction of the airflow to the rear of the vehicle.

 selects air flow from the console panel registers.  selects air flow from the floor console registers.

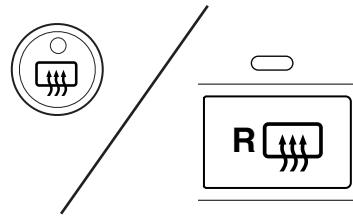


### **REAR WINDOW DEFROSTER**

The rear defroster control is located on the instrument panel.

Press the rear defroster control to clear the rear window of thin ice and fog.

- A small LED will illuminate when the rear defroster is activated.






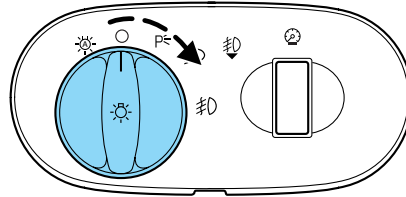
The ignition must be in the ON position to operate the rear window defroster.

The defroster turns off automatically after 10 minutes or when the ignition is turned to the OFF position. To manually turn off the defroster before 10 minutes have passed, push the control again.

## Lights

### HEADLAMP CONTROL

-  Turns the lamps off.
-  Turns on the parking lamps, instrument panel lamps, license plate lamps and tail lamps.
-  Turns the headlamps on.







### Autolamp delay system

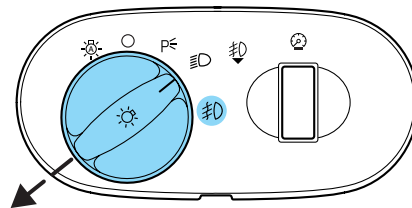
The autolamp system sets the headlamps to turn on and off automatically. The autolamp control, located on the headlamp control, may be set to:

- turn on the lamps automatically at night
- turn off the lamps automatically during the daylight
- keep the lamps on for up to three minutes after the key is turned to OFF.

To turn the autolamps on, rotate the control counterclockwise to .

### Foglamp control

The foglamps can be turned on only when the headlamp control is in the ,  and  position and the high beams are not turned on. Pull headlamp control towards you to turn foglamps on. The foglamp indicator light  will illuminate when foglamp is activated.




Push the headlamp control towards the instrument panel to deactivate the foglamps.

### Daytime running lamps (DRL) (if equipped)

Turns the headlamps on with a reduced output. To activate:

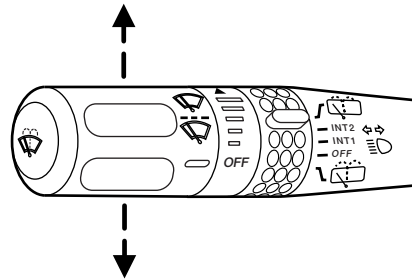
- the ignition must be in the ON position and
- the headlamp control is in the OFF or Parking lamps position
- the parking brake must be disengaged.

## Lights

 Always remember to turn on your headlamps at dusk or during inclement weather. The Daytime Running Light (DRL) System does not activate your tail lamps and generally may not provide adequate lighting during these conditions. Failure to activate your headlamps under these conditions may result in a collision.

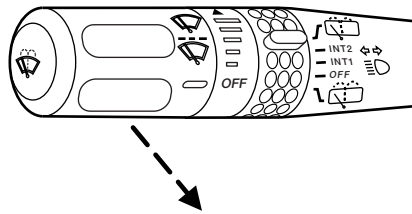
### High beams

Push the lever toward the instrument panel to activate. Pull the lever towards you to deactivate.



### Flash to pass

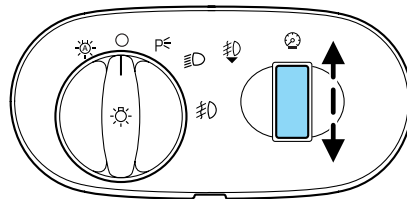
Pull the lever toward you to activate. Release the lever to deactivate.



### PANEL DIMMER CONTROL

Move the control up and down to adjust the intensity of the panel lighting. Operates only when the exterior lights are switched on.

Move the control to the full upright position (past detent) to turn on the interior lamps.



## Lights

Move the control to the full down position (past detent) to prevent interior lamps from illuminating when the doors are opened.

### AIMING THE HEADLAMPS

The headlamps on your vehicle are properly aimed before leaving the assembly plant. If your vehicle is involved in an accident or if you have problems fixing the alignment of your headlamps, have them checked by a qualified service technician.

#### Headlamp aim adjustment

The headlamps on your vehicle can only be vertically adjusted. Your vehicle does not require horizontal aim adjustments.

To adjust the headlamps:

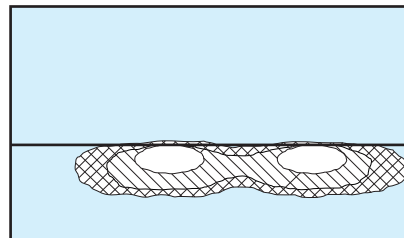
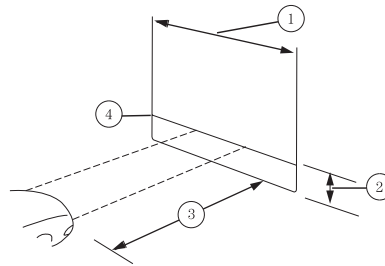
1. Park your vehicle on a level surface about 7.6 meters (25 feet) away from a vertical plain surface (3). Check your headlamp alignment at night or in a dark area so that you can see the headlamp beam pattern.

- (1) Eight feet
- (2) Center height of lamp to ground
- (3) Twenty-five feet
- (4) Horizontal reference line

2. The center of the headlamp has a 3.0 mm circle on the lens. Measure the height from the center of your headlamp to the ground (2) and mark a 2.4 meter (8 foot) long horizontal line on the plain surface (1) at this height (masking tape works well).

3. Turn on the low beam headlamps. The brightest part of the light should be below the horizontal line (4). If it is above the line the headlamp will need to be adjusted.

4. Open the hood.

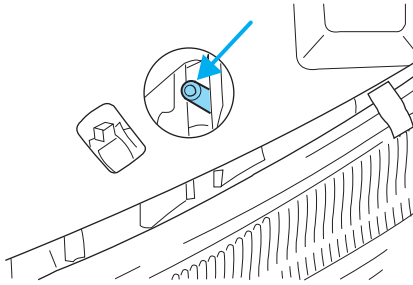


## Lights

5. Locate the vertical adjuster for each headlamp. Adjust the aim by turning the adjuster control either clockwise (to adjust down) or counterclockwise (to adjust up).

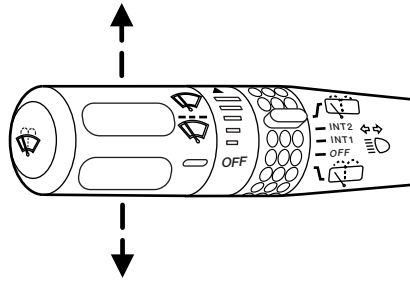
**Note:** Use a 4 mm socket or box wrench to turn the vertical adjuster control.

6. Horizontal aiming is not required for this vehicle and is non-adjustable.



### TURN SIGNAL CONTROL ⇄


- Push down to activate the left turn signal.
- Push up to activate the right turn signal.

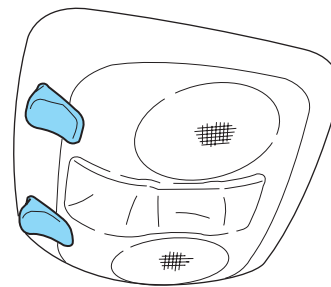


## INTERIOR LAMPS

### Courtesy/reading lamps

The courtesy lamp will turn on when:

- any door is opened, unless the dimmer switch is in the full down position.
- the instrument panel dimmer switch is rotated all the way up (past detent).
- pressing the  on the remote entry key fob and the ignition is in the OFF position.





## Lights

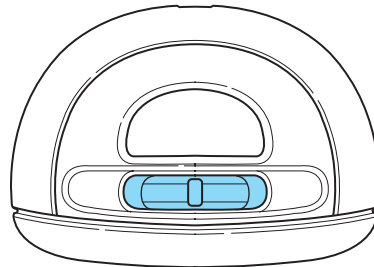
**NOTE:** If your vehicle is equipped with the Remote Keyless Entry feature, the courtesy lamp will remain on for 25 seconds after the door is shut or until the ignition is turned to the ON position.

To use the reading lamps:

- Press the rocker control located near each reading lamp to turn it on.
- Press the rocker control again to turn it off.

### Cargo/reading lamps

The dome portion of the lamp or the center light can be turned on when the headlamp control is rotated fully up or when a door is opened.



With the ignition in the ACC or ON position, the rear dome lamp can be turned ON or OFF by sliding the control.

## BULBS

### Replacing exterior bulbs

Check the operation of all the bulbs frequently.

### Replacing the interior bulbs

Check the operation of the bulbs frequently. To replace any of the interior bulbs, see a dealer or qualified technician.

### Using the right bulbs

Replacement bulbs are specified in the chart below. Headlamp bulbs must be marked with an authorized "D.O.T." for North America and an "E" for Europe to assure lamp performance, light brightness and pattern and safe visibility. Using incorrect bulbs may damage the lamp assembly or void the lamp assembly warranty or may not provide quality bulb burn time.

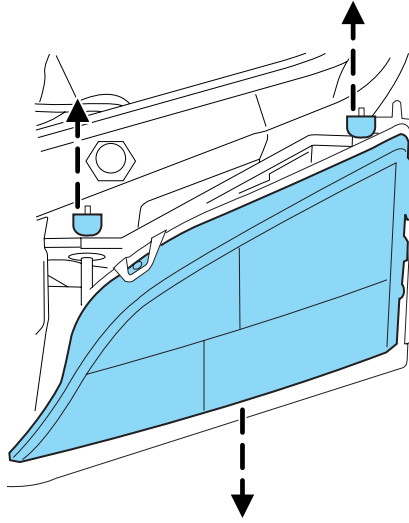
## Lights

Function	Number of bulbs	Trade number
Park/turn lamps (front)	2	3157 AK (amber)
Headlamps	2	9007
Rear stop/turn/tail lamps	4	3057
Rear license plate lamps	2	168
Backup lamp	2	3156K
High-mount brake lamps	5	W5W
Side repeater	2	WY5W (amber)
Front sidemarker	2	194
Rear sidemarker	2	194
Fog lamp	2	9145
Cargo lamp	1	211-2
Interior overhead lamp	1	912 (906)
Front door courtesy lamp	1	168
Map lamps	2	168 (T10)
Ashtray lamp	1	161
All replacement bulbs are clear in color except where noted.		
To replace all instrument panel lights - see your dealer.		

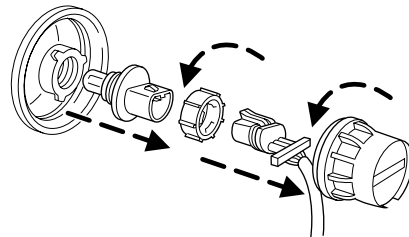
### Replacing headlamp bulbs

Do not touch the glass of a halogen bulb.

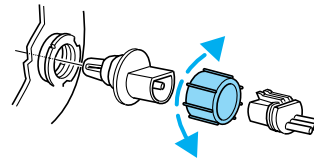
1. Turn off the headlamps and open the hood.
2. Remove two retainer pins, then pull headlamp forward.



3. Disconnect the electrical connector.

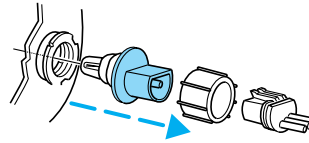



4. Remove the bulb retaining ring.



## Lights

5. Carefully pull old bulb out of the lamp assembly

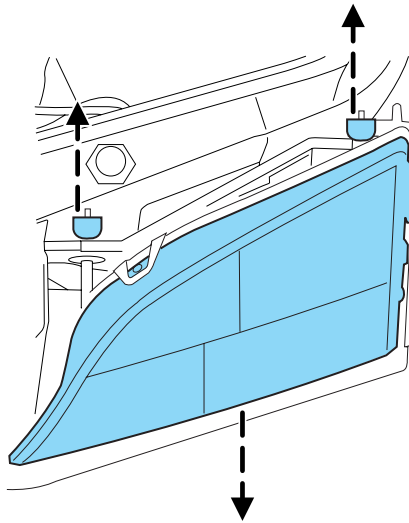


 Handle a halogen headlamp bulb carefully and keep out of children's reach. Grasp the bulb only by its plastic base and do not touch the glass. The oil from your hand could cause the bulb to break the next time the headlamps are operated.

Reverse steps to reinstall bulb(s).

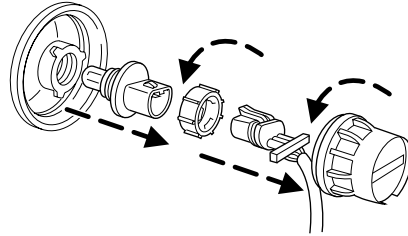
### Replacing front parking/turn signal bulbs

1. Turn off the headlamps and open the hood.
2. Remove the two headlamp retainer pins, then pull headlamp forward.

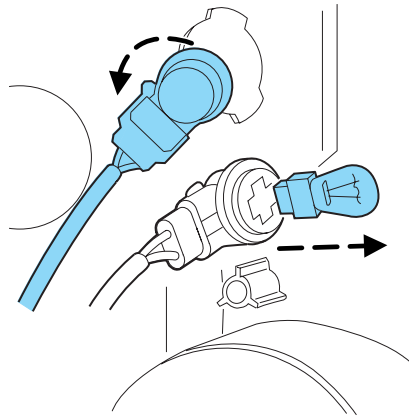



## Lights

3. Remove the bulb socket from the lamp assembly.



4. Carefully pull old bulb out of the lamp assembly



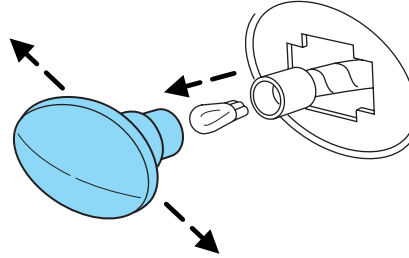
 Handle a halogen headlamp bulb carefully and keep out of children's reach. Grasp the bulb only by its plastic base and do not touch the glass. The oil from your hand could cause the bulb to break the next time the headlamps are operated.

Reverse steps to reinstall bulb(s).

## Lights

### Replacing side repeater bulbs

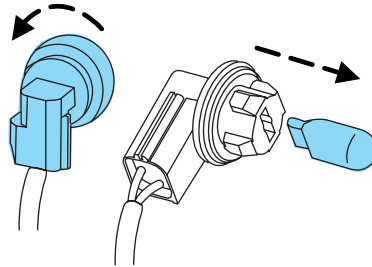
1. Turn the headlamp switch to off.
2. Carefully pry the lamp assembly away from the fender.
3. Rotate the bulb socket counterclockwise to remove it from the lamp assembly.
4. Pull the bulb straight out.



Reverse steps to reinstall bulb(s).

### Replacing front/rear side marker bulbs

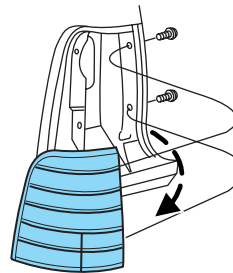
1. Turn the headlamp switch to off.
2. Reach under the bumper and rotate the bulb socket counterclockwise to remove it.
3. Pull the bulb straight out.



Reverse steps to reinstall bulb(s).

### Replacing tail/brake/turn/backup lamp bulbs

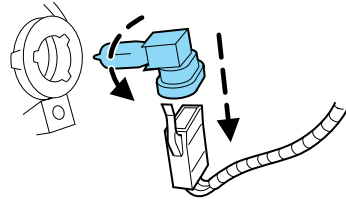
1. Turn the headlamp switch to OFF and open the liftgate.
2. Remove the two screws from the lamp assembly.
3. Remove the lamp assembly.
4. Rotate the bulb socket counterclockwise and remove it from the lamp assembly.
5. Pull the bulb straight out of the socket.



Reverse steps to reinstall bulb(s).

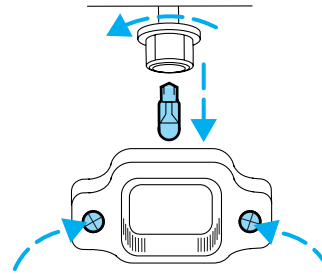
### Replacing foglamp bulbs

1. Make sure the headlamp switch is in the OFF position and then remove the plastic splash shield, by removing the two screws on the front of the fenderwell.
  2. Remove the bulb socket from the foglamp by turning it counterclockwise.
  3. Disconnect the electrical connector.
- Reverse steps to reinstall bulb(s).



### Replacing license plate lamp bulbs

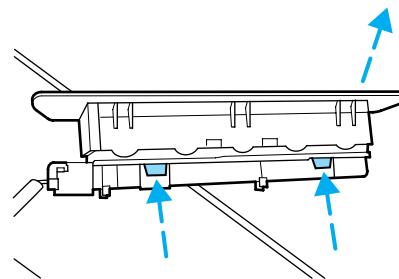
1. Make sure the headlamp switch is in the OFF position and then remove two screws and the license plate lamp assembly.
2. Remove the bulb socket from the lamp assembly by turning counterclockwise and pull the bulb straight out.



Reverse steps to reinstall bulb(s).

### Replacing high-mount brakelamp bulb

1. Remove the two screws and lamp assembly from vehicle.
2. Remove the bulb socket from the lamp assembly by depressing the snaps and pull the bulb straight out.



Reverse steps to reinstall bulb(s).

## Driver Controls

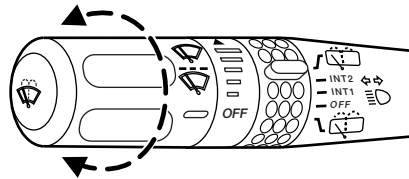
### MULTI-FUNCTION LEVER

**Windshield wiper:** Rotate the end of the control away from you to increase the speed of the wipers; rotate towards you to decrease the speed of the wipers.

**Speed dependent wipers:** When the wiper control is on, the speed of the wipers will automatically adjust with the vehicle speed. The faster your vehicle is travelling the faster the wipers will go.

**Windshield washer:** Push the end of the stalk:

- briefly: causes a single swipe of the wipers without washer fluid.
- a quick push and hold: the wipers will swipe three times with washer fluid.
- a long push and hold: the wipers and washer fluid will be activated for up to ten seconds.



### Rear window wiper/washer controls

For rear wiper operation, rotate the rear window wiper and washer control to the desired position. Select:

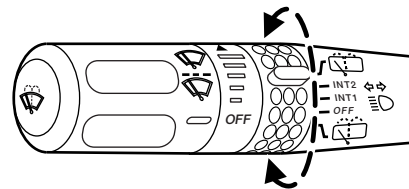
INT 1 — 3–4 second interval rear wiper.

INT 2 — 8–10 second interval rear wiper.

OFF — Rear wiper and washer off.

For rear wash cycle, rotate (and hold as desired) the rear wiper/washer control to either  position.

From either position, the control will automatically return to the INT 2 or OFF position.

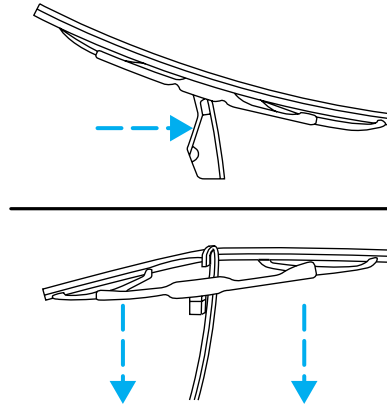




## Driver Controls

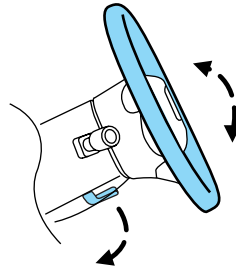
### Changing the wiper blades

1. Pull the wiper arm away from the vehicle. Turn the blade at an angle from the wiper arm. Push the lock pin manually to release the blade and pull the wiper blade down toward the arm to remove it from the arm.
2. Attach the new wiper to the wiper arm and press it into place until a click is heard.
3. Replace wiper blades every 6 months for optimum performance.

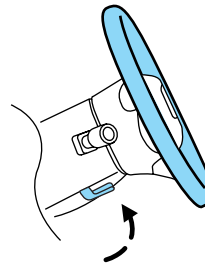


### TILT STEERING COLUMN

Pull the lever down to unlock the steering column. While the lever is in the down position, tilt the steering column to its desired orientation.



Lift the lever back to its original position to lock the steering column.



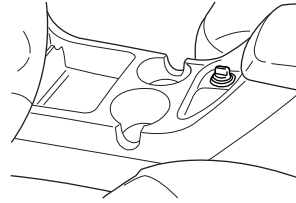
Never adjust the steering column when the vehicle is moving.

## Driver Controls

### CENTER CONSOLE

Your vehicle may be equipped with a variety of console features. These include:

- Utility compartment with cassette/compact disc storage
- Auxiliary power point
- Cupholders
- Tissue box holder (located on underside of console lid)
- Ash tray (if equipped)



Use only soft cups in the cupholder. Hard objects can injure you in a collision.

### Cell phone use

The use of Mobile Communications Equipment has become increasingly important in the conduct of business and personal affairs. However, drivers must not compromise their own or others' safety when using such equipment. Mobile Communications can enhance personal safety and security when appropriately used, particularly in emergency situations. Safety must be paramount when using mobile communications equipment to avoid negating these benefits.

Mobile Communication Equipment includes, but is not limited to cellular phones, pagers, portable email devices, in vehicle communications systems, telematics devices and portable two-way radios.



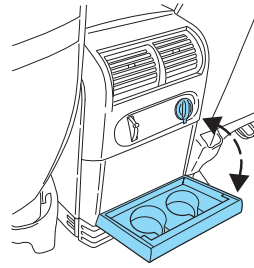
A driver's first responsibility is the safe operation of the vehicle. The most important thing you can do to prevent a crash is to avoid distractions and pay attention to the road. Wait until it is safe to operate Mobile Communications Equipment.

## Driver Controls

### Rear console features

The rear console may incorporate the following features:

- air vents
- cupholders (will pull up with break away feature)
- rear power point

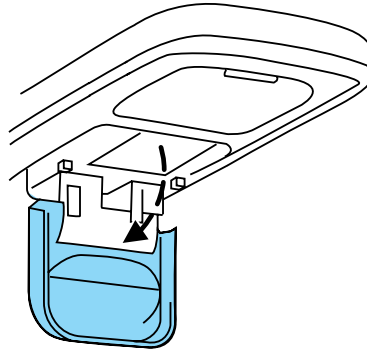


### OVERHEAD CONSOLE (IF EQUIPPED)

The appearance of your vehicle's overhead console will vary according to your option package.

### Storage compartment

Press the latch to open the storage compartment.

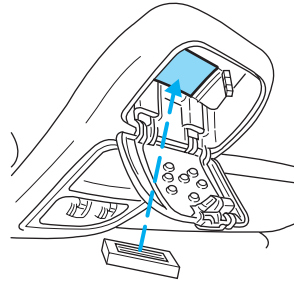


## Driver Controls

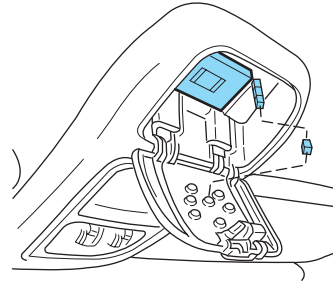
### Installing a garage door opener (if equipped)

The storage compartment can be converted to accommodate a variety of aftermarket garage door openers:

- Place the Velcro hook onto the side of the aftermarket transmitter opposite of the button.
- Place the transmitter into storage compartment, button down.



- Place the provided height adaptors onto the back of the door as needed.
- Close the door.
- Press the depression in the door to activate the transmitter.

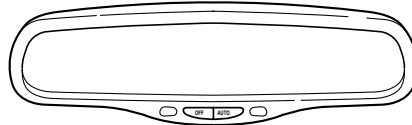


### Automatic dimming rear view mirror

The automatic dimming mirror is equipped with an automatic dimming feature. This feature will change from the normal state to the non-glare “active” state when bright lights (glare) reach the mirror.

When the mirror detects bright light from behind, it will adjust automatically to minimize glare.

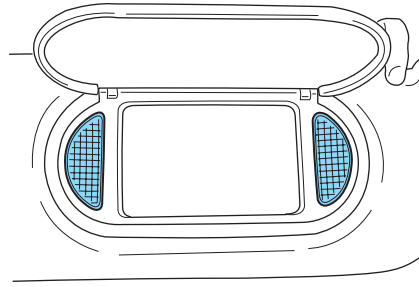
The mirror will automatically return to the normal high reflective state whenever the vehicle is placed in R (Reverse) (when the mirror is in the ON position). This helps to ensure a bright clear view in the mirror when backing up.



## Driver Controls

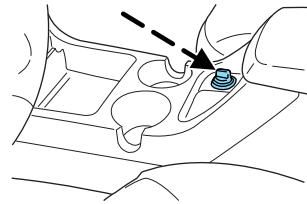
### Illuminated visor mirror

To turn on the visor mirror lamps, lift the mirror cover.



### AUXILIARY POWER POINT 12V

**Power outlets are designed for accessory plugs only. Do not hang any type of accessory or accessory bracket from the plug. Improper use of the power outlet can cause damage not covered by your warranty.**



Do not plug optional electrical accessories into the cigarette lighter. Use the power point.

Do not use the power point for operating the cigarette lighter element.

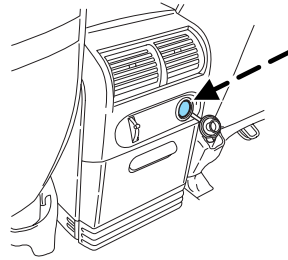
The Maximum power each power point can supply depends on the fuse rating. For example: a 20A fuse should supply a maximum of 240 Watts, a 15A fuse should supply a maximum of 180 Watts. Exceeding these limits will result in a blown fuse.

Always keep the power point caps closed when not being used.


## Driver Controls

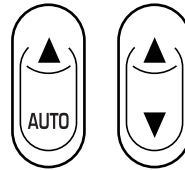
### Rear auxiliary power point (if equipped)

A second auxiliary power point is located on the rear side of the console. It is accessible from the rear seats.



### POWER WINDOWS

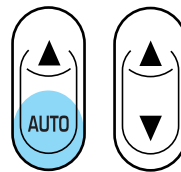
 When closing the power windows, you should verify they are free of obstructions and ensure that children and/or pets are not in the proximity of the window openings.



Press and hold the bottom part of the rocker switch to open the window. Press and hold the top part of the rocker switch to close the window.

### One touch down

Allows the driver's window to open fully without holding the control down. Press completely down on AUTO and release quickly. Press again to stop.

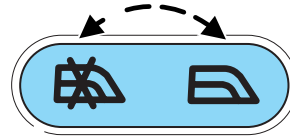


## Driver Controls

### Window lock

The window lock feature allows only the driver to operate the power windows.

To lock out all the window controls except for the driver's press the left side of the control. Press the right side to restore the window controls.



### Accessory delay

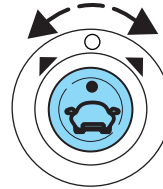
With accessory delay, the window switches and audio system may be used for up to ten minutes after the ignition switch is turned to the OFF position or until any door is opened.

### POWER SIDE VIEW MIRRORS

The ignition must be in the ACC or ON position to adjust the power side view mirrors.

To adjust your mirrors:

1. Rotate the control clockwise to adjust the right mirror and rotate the control counterclockwise to adjust the left mirror.
2. Move the control in the direction you wish to tilt the mirror.
3. Return to the center position to lock mirrors in place.

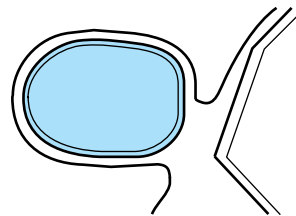


### Heated outside mirrors (if equipped)

Both mirrors are heated automatically to remove ice, mist and fog when the rear window defrost is activated.

**Do not remove ice from the mirrors with a scraper or attempt to readjust the mirror glass if it is frozen in place.**

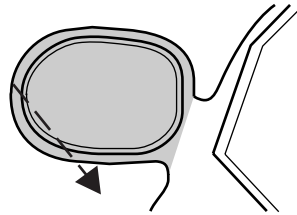
**These actions could cause damage to the glass and mirrors.**



## Driver Controls

### Fold-away mirrors

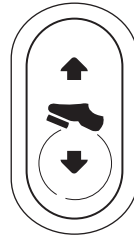
Pull the side mirrors in carefully when driving through a narrow space, like an automatic car wash.



### POWER ADJUSTABLE FOOT PEDALS

The accelerator and brake pedal should only be adjusted when the vehicle is stopped and the gearshift lever is in the P(Park) position.

Press and hold the rocker control to adjust accelerator and brake pedal toward you or away from you.



The adjustment allows for approximately 76 mm (3 inches) of maximum travel.



Never adjust the accelerator and brake pedal with feet on the pedals while the vehicle is moving.

### SPEED CONTROL (IF EQUIPPED)

With speed control set, you can maintain a speed of 48 km/h (30 mph) or more without keeping your foot on the accelerator pedal. Speed control does not work at speeds below 48 km/h (30 mph).



Do not use the speed control in heavy traffic or on roads that are winding, slippery or unpaved.

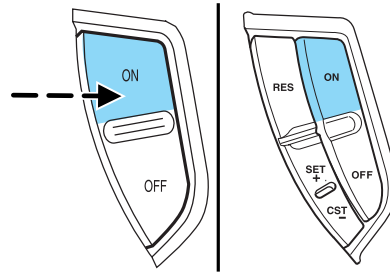



## Driver Controls

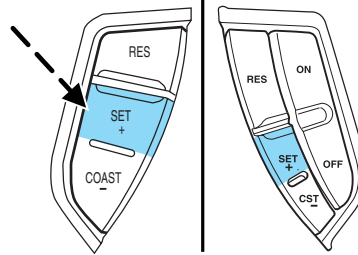
### Setting speed control

The controls for using your speed control are located on the steering wheel for your convenience.

1. Press the ON control and release it.
2. Accelerate to the desired speed.



3. Press the SET + control and release it.
4. Take your foot off the accelerator pedal.
5. The indicator light  on the instrument cluster will turn on.



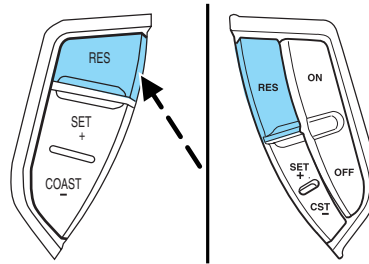
### Note:

- Vehicle speed may vary momentarily when driving up and down a steep hill.
- If the vehicle speed increases above the set speed on a downhill, you may want to apply the brakes to reduce the speed.
- If the vehicle speed decreases more than 16 km/h (10 mph) below your set speed on an uphill, your speed control will disengage.

## Driver Controls

### **Resuming a set speed**

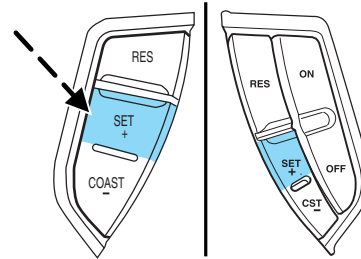
Press the RES (resume) control and release it. This will automatically return the vehicle to the previously set speed. The RES control will not work if the vehicle speed is not faster than 48 km/h (30 mph).



### **Increasing speed while using speed control**

There are two ways to set a higher speed:

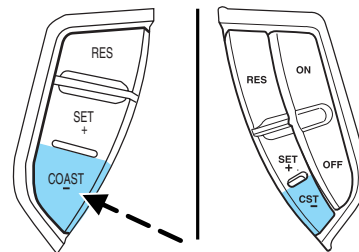
- Press and hold the SET + control until you get to the desired speed, then release the control. You can also use the SET + control to operate the Tap-Up function. Press and release this control to increase the vehicle set speed in small amounts by 1.6 km/h (1 mph).
- Use the accelerator pedal to get to the desired speed. When the vehicle reaches that speed press and release the SET + control.



### **Reducing speed while using speed control**

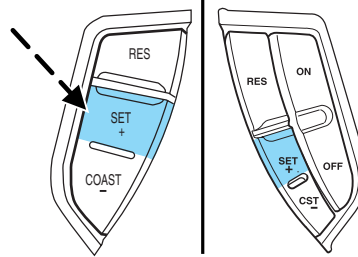
There are two ways to reduce a set speed:

- Press and hold the COAST/CST control until you get to the desired speed, then release the control. You can also use the COAST/CST control to operate the Tap-Down function. Press and release this control to decrease the vehicle set speed in small amounts by 1.6 km/h (1 mph).



## Driver Controls

- Depress the brake pedal until the desired vehicle speed is reached, press the SET + control.

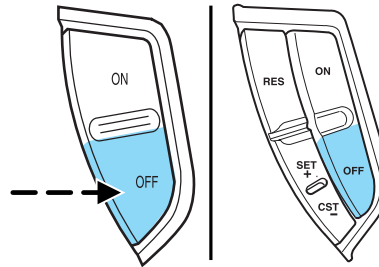


### **Turning off speed control**

There are two ways to turn off the speed control:

- Depress the brake pedal. This will not erase your vehicle's previously set speed.
- Press the speed control OFF control.

**Note:** When you turn off the speed control or the ignition, your speed control set speed memory is erased.



## Driver Controls

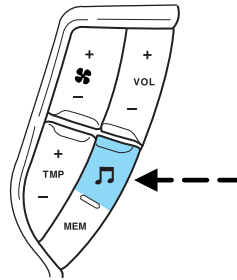
### STEERING WHEEL CONTROLS (IF EQUIPPED)

These controls allow you to operate some radio and climate control features.

#### Audio control features

Press  to select:

- AM, FM1, FM2,
- TAPE (if equipped),
- CD (if equipped), or
- DVD (if equipped).



#### In AM, FM1, or FM2 mode:

- Press MEM to select preset stations within the selected radio band.

#### In Tape mode:

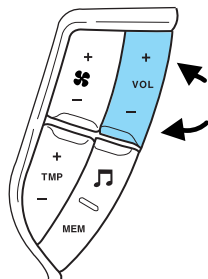
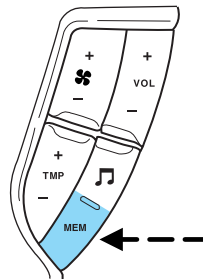
- Press MEM to select the next selection on the tape.

#### In CD mode:

- Press MEM to select the next selection on the CD.

#### In any mode:

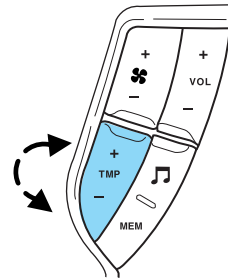
- Press VOL + or - to adjust volume.




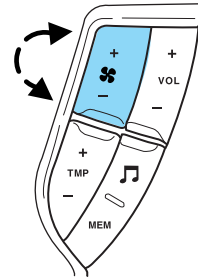
## Driver Controls

### Climate control features

Press TMP + or - to adjust temperature.



Press  + or - to adjust fan speed.



### MOON ROOF (IF EQUIPPED)

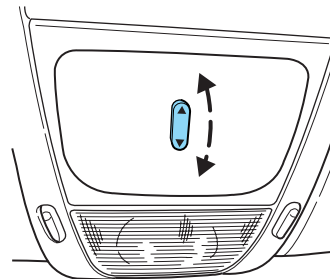
You can move the glass panel of the moon roof back to open or tilt up to ventilate the vehicle.

To open the moon roof:

The moon roof is equipped with an automatic, one-touch, express opening feature. Press and release the rear portion of the control. To stop motion at any time during the one-touch opening, press the control a second time.

To close the moon roof:

Press and hold the front portion of the control until the glass panel stops moving. Once fully closed, the rear of the glass panel will appear higher than the front edge.



## Driver Controls

To vent:

To tilt the moon roof into the vent position (when the glass panel is closed), press and hold the front portion of the control. To close the moon roof from the vent position, press and hold the rear portion of the control until the glass panel stops moving.

If the battery is disconnected, discharged, or a new battery is installed, the moon roof needs to be opened to the vent position to reset the moon roof positions.

The moon roof has a sliding shade that can be opened or closed when the glass panel is shut. To close the shade, pull it toward the front of the vehicle.



Do not let children play with the moon roof. They may seriously hurt themselves.

### HOMELINK® WIRELESS CONTROL SYSTEM (IF EQUIPPED)

The HomeLink® Wireless Control System, located on the overhead console, provides a convenient way to replace up to three hand-held transmitters with a single built-in device. This feature will learn the radio frequency codes of most current transmitters to operate garage doors, entry gate operators, security systems, entry door locks, and home or office lighting.



When programming your HomeLink® Wireless Control System to a garage door or gate, be sure that people and objects are out of the way to prevent potential harm or damage.

Do not use the HomeLink® Wireless Control System with any garage door opener that lacks safety stop and reverse features as required by U.S. federal safety standards (this includes any garage door opener model manufactured before April 1, 1982). A garage door which cannot detect an object, signaling the door to stop and reverse, does not meet current U.S. federal safety standards. For more information, contact HomeLink® at: **www.homelink.com** or **1-800-355-3515**.

Retain the original transmitter for use in other vehicles as well as for future programming procedures (i.e. new HomeLink® equipped vehicle purchase). It is also suggested that upon the sale of the vehicle, the programmed Homelink® buttons be erased for security purposes, refer to *Programming* in this section.

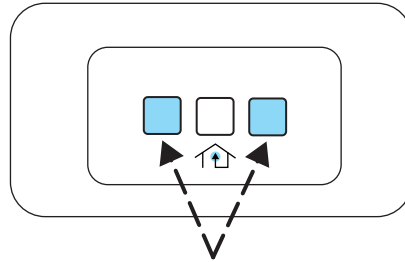
### Programming

**Do not program HomeLink® with the vehicle parked in the garage.**

## Driver Controls

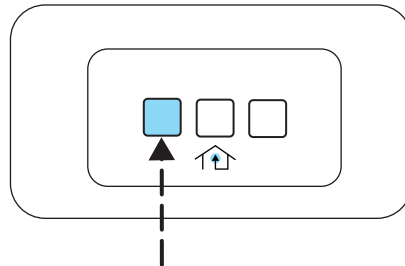
**Note:** Some vehicles may require the ignition switch to be turned to the second (or “ACC”) position for programming and/or operation of the HomeLink®. It is also recommended that a new battery be placed in the hand-held transmitter of the device being programmed to HomeLink® for quicker training and accurate transmission of the radio-frequency signal.

1. Press and hold the two outside buttons releasing only when the red light begins to flash after 20 seconds. **Do not** repeat step one to program additional hand-held transmitters to the remaining two HomeLink® buttons. This will erase previously programmed hand-held transmitter signals into HomeLink®.



2. Position the end of your hand-held transmitter 2–8 cm (1–3 inches) away from the HomeLink® button you wish to program (located on your overhead console) while keeping the red light in view.

3. Simultaneously press and hold both the HomeLink® and hand-held transmitter button. **Do not release the buttons until step 4 has been completed.**



Some entry gates and garage door openers may require you to replace step 3 with procedures noted in the “Gate Operator and Canadian Programming” section for Canadian residents.

4. The red light will flash slowly and then rapidly. Release both buttons when the red light flashes rapidly. (The rapid flashing light indicates acceptance of the hand-held transmitters’ radio frequency signals.)

5. Press and hold the just-trained HomeLink® button and observe the red light. If the light is a constant red, programming is complete and your device should activate when the HomeLink® button is pressed and released. **Note:** To program the remaining two HomeLink® buttons, begin with step 2 in the “Programming” section — **do not** repeat step 1.

**Note:** If the red light blinks rapidly for two seconds and then turns to a continuous red, proceed with steps 6 through 8 to complete programming of a rolling code equipped device.

## Driver Controls

- At the garage door opener receiver (motor-head unit) in the garage, locate the “learn” or “smart” button (usually near where the hanging antenna wire is attached to the unit).
- Press and release the “learn” or “smart” button. (The name and color of the button may vary by manufacturer.)

**Note:** There are 30 seconds in which to initiate step eight.

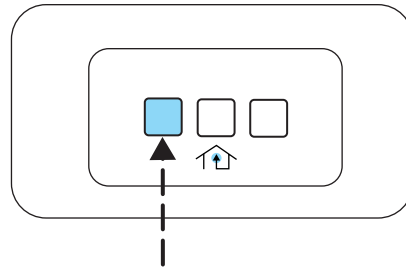
- Return to the vehicle and firmly press, hold for two seconds and release the HomeLink® button. Repeat the press/hold/release sequence again, and, depending on the brand of the garage door opener (or other rolling code equipped device), repeat this sequence a third time to complete the programming.

HomeLink® should now activate your rolling code equipped device. To program additional HomeLink® buttons begin with step 2 in the “Programming” section. For questions or comments, please contact HomeLink at [www.homelink.com](http://www.homelink.com) or 1-800-355-3515.

### Gate Operator & Canadian Programming

During programming, your hand-held transmitter may automatically stop transmitting — not allowing enough time for HomeLink® to accept the signal from the hand-held transmitter.

After completing steps 1 and 2 outlined in the “Programming” section, replace step 3 with the following:



**Note:** If programming a garage door opener or gate operator, it is advised to unplug the device during the “cycling” process to prevent overheating.

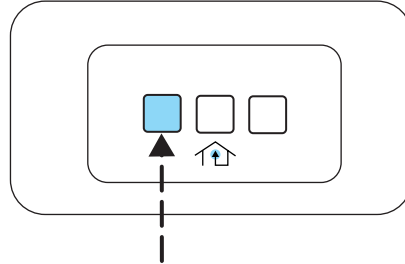
- Continue to press and hold the HomeLink® button (note step 3 in the “Programming” section) while you press and release — **every two seconds** (“cycle”) your hand-held transmitter until the frequency signal has been accepted by the HomeLink®. The red indicator light will flash slowly and then rapidly after HomeLink® accepts the radio frequency signal.
- Proceed with step 4 in the “Programming” section.



## Driver Controls

### Operating the HomeLink® Wireless Control System

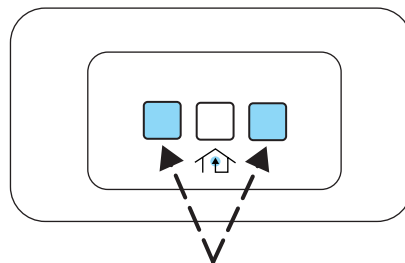
To operate, simply press and release the appropriate HomeLink® button. Activation will now occur for the trained product (garage door, gate operator, security system, entry door lock, or home or office lighting etc.). For convenience, the hand-held transmitter of the device may also be used at any time. In the event that there are still programming difficulties, contact HomeLink® at [www.homelink.com](http://www.homelink.com) or **1-800-355-3515**.



### Erasing HomeLink® buttons

To erase the three programmed buttons (individual buttons cannot be erased):

- Press and hold the two outer HomeLink® buttons until the red indicator light begins to flash-after 20 seconds. Release both buttons. Do not hold for longer than 30 seconds.



HomeLink® is now in the train (or learning) mode and can be programmed at any time beginning with step 2 in the “Programming” section.

### Reprogramming a single HomeLink® button

To program a device to HomeLink® using a HomeLink® button previously trained, follow these steps:

1. Press and hold the desired HomeLink® button. **Do NOT** release the button.
2. The red indicator light will begin to flash after 20 seconds. Without releasing the HomeLink® button, follow step 2 in the “Programming” section.

For questions or comments, contact HomeLink® at [www.homelink.com](http://www.homelink.com) or **1-800-355-3515**.

## Driver Controls

### ELECTRONIC COMPASS/TEMPERATURE DISPLAY (IF EQUIPPED)

#### OUTSIDE AIR TEMPERATURE

The outside temperature display is contained in the instrument cluster and displays all the time. If equipped with the DEATC climate control system, the outside temperature will be displayed there.



To turn the display off or change the display from English to metric see your dealer.

#### Compass

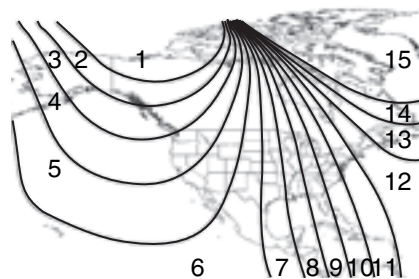
The compass reading may be affected when you drive near large buildings, bridges, power lines and powerful broadcast antennas. Magnetic or metallic objects placed in, on or near the vehicle may also affect compass accuracy.

Usually, when something affects the compass readings, the compass will correct itself after a few days of operating your vehicle in normal conditions. If the compass still appears to be inaccurate, a manual calibration may be necessary. Refer to *Compass calibration adjustment*.

Most geographic areas (zones) have a magnetic north compass point that varies slightly from the northerly direction on maps. This variation is four degrees between adjacent zones and will become noticeable as the vehicle crosses multiple zones. A correct zone setting will eliminate this error. Refer to *Compass zone adjustment*.

#### Compass zone adjustment

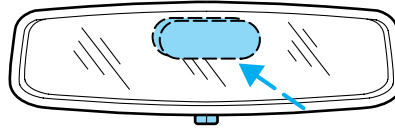
1. Determine which magnetic zone you are in for your geographic location by referring to the zone map.
2. Turn ignition to the ON position.



## Driver Controls

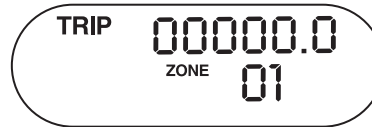
3. Locate compass sensor mounted at base of mirror.

4. Press the button on the top of the compass module until ZONE appears in the instrument cluster display.



5. Release pressure on the button and then slowly press it down again.

6. Continue to press until ZONE appears in the instrument cluster display, then release. The display should show the current zone number.



7. Press until the desired zone number appears. The display will flash and then return to normal operation. The zone is now updated.

### Compass calibration adjustment

Perform this adjustment in an open area free from steel structures and high voltage lines:

For optimum calibration, turn off all electrical accessories (heater/air conditioning, wipers, etc.) and make sure all vehicle doors are shut.

1. Start the vehicle.

2. Locate compass sensor mounted at base of mirror.

3. Press the button on the top of the compass module until ZONE appears in the instrument cluster display. Continue to hold down until ZONE disappears and CAL is displayed (approximately eight seconds) and release.



4. Drive the vehicle slowly (less than 5 km/h [3 mph]) in circles until CAL indicator turns off (4–5 complete circles).

5. The compass is now calibrated.

## Driver Controls

### MESSAGE CENTER (IF EQUIPPED)

With the ignition in the ON position, the message center, located on your instrument cluster, displays important vehicle information

**through a constant monitor of vehicle systems.** You may select

display features on the message center for a display of status preceded by a brief indicator chime. The system will also notify you of potential vehicle problems with a display of system warnings followed by a long indicator chime.

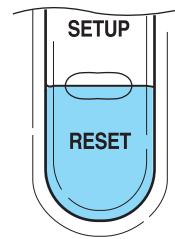
#### MESSAGE CENTER



### Selectable features

#### Reset

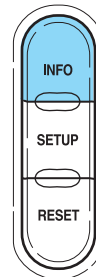
Press this control to select and reset functions shown in the INFO menu and SETUP menu.



#### Info menu

This control displays the following control displays:

- Odometer/Compass
- Trip odometer/Odometer/Compass
- Average Fuel Economy
- Trip Elapsed Drive Time
- Distance to Empty



#### Odometer/Trip odometer

Refer to *Gauges* in this chapter.

## Driver Controls

### **Compass display**

The compass reading may be affected when you drive near large buildings, bridges, power lines and powerful broadcast antenna. Magnetic or metallic objects placed in, on or near the vehicle may also affect compass accuracy.

Usually, when something affects the compass readings, the compass will correct itself after a few days of operating your vehicle in normal conditions. If the compass still appears to be inaccurate, a manual calibration may be necessary. Refer to *Compass zone/calibration adjustment*.

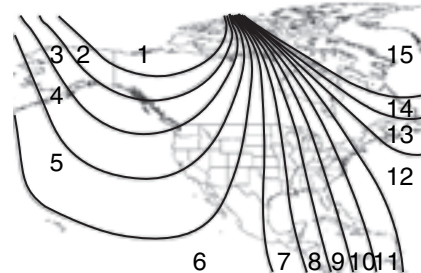
Most geographic areas (zones) have a magnetic north compass point that varies slightly from the northerly direction on maps. This variation is four degrees between adjacent zones and will become noticeable as the vehicle crosses multiple zones. A correct zone setting will eliminate this error. Refer to *Compass zone/calibration adjustment*.

### **Compass zone/calibration adjustment**

Perform this adjustment in an open area free from steel structures and high voltage lines.

For optimum calibration, turn off all electrical accessories (heater/air conditioning, wipers, etc.) and make sure all vehicle doors are shut.

1. Turn ignition to the ON position.
2. Start the engine.
3. Determine your magnetic zone by referring to the zone map.
4. From Info menu, select the Compass/Odometer function. (Do not select Trip, DTE, or AFE. The top of the message center must be blank).



5. Press and hold the RESET and SETUP control until the message center display changes to show the current zone setting.

RESET FOR ZONE  
INFO TO EXIT

## Driver Controls

6. Release the RESET AND SETUP control, then slowly press RESET down again.

SETUP ZONE XX  
RESET IF DONE

7. Press the SETUP control repeatedly until the correct zone setting for your geographic location is displayed on the message center. To exit the zone setting mode press and release the RESET control.

8. Press the RESET control to start the compass calibration function.

RESET FOR CAL  
INFO TO EXIT

9. Slowly drive the vehicle in a circle (less than 5 km/h [3 mph]) until the CIRCLE SLOWLY TO CALIBRATE indicator changes to CALIBRATION COMPLETED. This will take up to three circles to complete calibration.

CIRCLE SLOWLY  
TO CALIBRATE

10. The compass is now calibrated.

### **Average fuel economy (AFE)**

Select this function from the INFO menu to display your average fuel economy in liters/100 km or miles/U.S. gallon.

XX.X MPG

If you calculate your average fuel economy by dividing liters of fuel used by 100 kilometers traveled (miles traveled by gallons used), your figure may be different than displayed for the following reasons:

- Your vehicle was not perfectly level during fill-up
- Differences in the automatic shut-off points on the fuel pumps at service stations
- Variations in top-off procedure from one fill-up to another
- Rounding of the displayed values to the nearest 0.1 liter (gallon)

1. Drive the vehicle at least 8 km (5 miles) with the speed control system engaged to display a stabilized average.

2. Record the highway fuel economy for future reference.

It is important to press the RESET control after setting the speed control to get accurate highway fuel economy readings.

## Driver Controls

### **Average fuel economy for FFV-equipped vehicles**

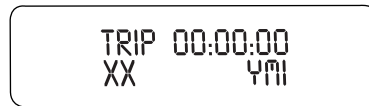
Upon refueling, your vehicle must determine the percentage of Ethanol in the fuel. For the first several minutes, or few miles of driving, the message CALCULATING FUEL will appear in the message center. The correct fuel economy will appear within approximately five miles of driving.

### **Trip elapsed drive time**

Select this function from the INFO menu to display a timer.

To operate the Trip Elapsed Drive Time perform the following:

1. Press and release RESET in order to start the timer.
2. Press and release RESET to pause the timer.
3. Press and hold RESET for 2 seconds in order to reset the timer.



### **Distance to empty (DTE)**

Selecting this function from the INFO menu will give you an estimate of how far you can drive with the fuel remaining in your tank under normal driving conditions.

Remember to turn the ignition OFF when refueling your vehicle. Otherwise, the display will not show the addition of fuel for a few kilometers (miles).

The DTE function will display LOW FUEL LEVEL and sound a tone for 1 second when you have low fuel level indicated on the fuel gauge.

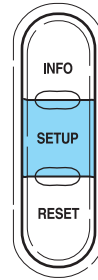


## Driver Controls

### Setup menu

Press this control for the following displays:

- System Check
- Units (English/Metric)
- Autolock
- Easy Entry/Exit
- Autolamp Delay
- Language
- Oil Change



### System check

Selecting this function from the SETUP menu causes the message center to cycle through each of the systems being monitored. For each of the monitored systems, the

message center will indicate either an OK message or a warning message for three seconds.

Pressing the RESET control cycles the message center through each of the systems being monitored.

The sequence of the system check report and how it appears in the message center is as follows:

1. FUEL LEVEL
2. WASHER FLUID LEVEL
3. OIL LIFE IN XX%
4. ENGINE TEMP
5. OIL PRESSURE
6. TIRE PRESSURE SYSTEM (if equipped)
7. BRAKE FLUID LEVEL
8. CHARGING SYSTEM

PRESS RESET  
FOR SYS CHECK



## Driver Controls

### **Units (English/Metric)**

1. Select this function from the SETUP menu for the current units to be displayed.
2. Press the RESET control to change from English to Metric.

UNITS  
< ENG > METRIC

### **Autolocks**

1. Select this function from the SETUP control for the current display mode.
2. Press the RESET control to turn the autolocks ON or OFF.

AUTO LOCKS  
< ON > OFF

### **Easy entry/exit (if equipped)**

1. Select this function from the SETUP control for the current display mode.
2. Press the RESET control to turn the easy entry/exit feature ON or OFF. For more information refer to *Memory Seat* in the *Seating and Safety Restraints* chapter.

EASY ENTRY  
< ON > OFF

### **Autolamp delay**

1. Select this function from the SETUP control for the current display mode.
2. Press the RESET control to select the autolamp delay time.

AUTOLAMP  
DELAY = XXX SEC


### **Language**

1. Select this function from the SETUP menu for the current language to be displayed.

ENGLISH  
RESET FOR NEW

## Driver Controls

2. Pressing the RESET control cycles the message center through each of the language choices.



FOR ENGLISH  
HOLD RESET

3. Press and hold the RESET control to set the language choice.



SET TO  
ENGLISH

### **System warnings**

System warnings alert you to possible problems or malfunctions in your vehicle's operating systems.

In the event of a multiple warning situation, the message center will cycle the display to show all warnings by displaying each one for several seconds.

The message center will display the last selected feature if there are no more warning messages. This allows you to use the full functionality of the message center after you acknowledge the warning by pressing the RESET control and clearing the warning message.

Warning messages that have been reset are divided into three categories:

- They will reappear on the display every minute from the reset.
- They will reappear on the display ten minutes from the reset.
- They will not reappear until an ignition OFF-ON cycle has been completed.

This acts as a reminder that these warning conditions still exist within the vehicle.

## Driver Controls

Warning display	Status
Warning-tire very low (if equipped)	Warning returns every minute
Check engine temperature	Warning returns after 10 minutes
Transmission overheated	
Check transmission	
Low fuel level	
Check fuel cap	
Check charging system	
Low brake fluid level	
Low oil pressure	
Check tire pressure (if equipped)	Warning returns after the ignition key is turned from OFF to ON.
Check spare tire pressure (if equipped)	
Tire pressure system fault (if equipped)	
Tire pressure sensor fault (if equipped)	
Low washer fluid level	
Door ajar	
Change oil soon	
Oil change required	

**CHECK ENGINE TEMPERATURE.** Displayed when the engine coolant is overheating. Stop the vehicle as soon as safely possible, turn off the engine and let it cool. Check the coolant and coolant level. Refer to *Engine coolant* in the *Maintenance and specifications* chapter. If the warning stays on or continues to come on, contact your dealer as soon as possible.

**TRANSMISSION OVERHEATED.** Indicates the transmission is overheating. This warning may appear when towing heavy loads or when driving in a low gear at a high speed for an extended period of time. Stop the vehicle as soon as safely possible, turn off the engine and let it cool. Refer to *Transmission fluid* in the *Maintenance and specifications* chapter. If the warning stays on or continues to come on, contact your dealer for transmission service as soon as possible.

## Driver Controls

**CHECK TRANSMISSION.** Indicates the transmission is not operating properly. If this warning stays on, contact your dealer as soon as possible.

**LOW FUEL LEVEL.** Displayed as an early reminder of a low fuel condition.

**CHECK FUEL CAP.** Displayed when the fuel filler cap is not properly installed. Check the fuel filler cap for proper installation. Refer to *Fuel filler cap* in the *Maintenance and specifications* chapter.

**CHECK CHARGING SYSTEM.** Displayed when the electrical system is not maintaining proper voltage. If you are operating electrical accessories when the engine is idling at a low speed, turn off as many of the electrical loads as possible. If the warning stays on or comes on when the engine is operating at normal speeds, have the electrical system checked as soon as possible.

**LOW BRAKE FLUID LEVEL.** Indicates the brake fluid level is low and the brake system should be inspected immediately. Refer to *Checking and adding brake fluid* in the *Maintenance and specifications* chapter.

**LOW OIL PRESSURE.** Displayed when the engine oil level is low. If this warning message is displayed, check the level of the engine oil. Refer to *Engine oil* in the *Maintenance and specifications* chapter for information about adding engine oil.

**WARNING-TIRE VERY LOW (if equipped).** Displayed when one or more tires have very low pressure. When this warning message is displayed, a warning chime will sound reminding you to stop the vehicle as soon as safely possible and check your tires for proper pressure, leaks and damage. Refer to *Servicing your tires* in the *Maintenance and specifications* chapter.

**CHECK TIRE PRESSURE (if equipped).** Displayed when any of the tire pressures are low. Refer to *Checking the tire pressure* in the *Maintenance and specifications* chapter.

**CHECK SPARE TIRE PRESSURE (if equipped).** Displayed when the spare tire pressure is low. Refer to *Checking the tire pressure* in the *Maintenance and specifications* chapter.

**TIRE PRESSURE SYSTEM FAULT (if equipped).** Displayed when the Tire pressure monitoring system is malfunctioning. If the warning stays on or continues to come on, have the system checked by your dealer.

**TIRE PRESSURE SENSOR FAULT (if equipped).** Displayed when a Tire pressure sensor is malfunctioning. If the warning stays on or continues to come on, have the system checked by your dealer.

## Driver Controls

**LOW WASHER FLUID LEVEL.** Indicates the washer fluid reservoir is less than one quarter full. Check the washer fluid level. Refer to *Windshield washer fluid* in the *Maintenance and specifications* chapter.

**DOOR AJAR.** Displayed when a door or liftgate is not completely closed.

**CHANGE OIL SOON/OIL CHANGE REQUIRED.** Displayed when the engine oil life remaining is 5 percent or less. When oil life left is between 5% and 0%, the CHANGE OIL SOON message will be displayed. When oil life left reaches 0%, the OIL CHANGE REQUIRED message will be displayed.

An oil change is required whenever indicated by the message center. USE ONLY RECOMMENDED ENGINE OILS.

To reset the oil monitoring system to 100% after each oil change [approximately 8,000 km (5,000 miles) or 180 days] perform the following:

1. Press the SETUP control to access the System Check function.

PRESS RESET  
FOR SYS CHECK

2. Press and release the RESET control to display “OIL LIFE XX% HOLD RESET NEW”.

OIL LIFE XX%  
HOLD RESET NEW

3. Press and hold the RESET control for 2 seconds to display “IF NEW OIL HOLD RESET”.

IF NEW OIL  
HOLD RESET

4. Press and hold the RESET control to display OIL LIFE SET TO 100%. Your oil life is now reset.

OIL LIFE SET  
TO 100%

## Driver Controls

To reset the oil monitoring system to your personalized oil life %:

1. Press the SETUP control to access the System Check function.

PRESS RESET  
FOR SYS CHECK

2. Press and release the RESET control to display “OIL LIFE XX% HOLD RESET NEW”.

OIL LIFE XX%  
HOLD RESET NEW

3. Press and hold the RESET control for 2 seconds to display “IF NEW OIL HOLD RESET”.

IF NEW OIL  
HOLD RESET

4. Release the RESET control momentarily, then press RESET and SETUP controls at the same time to activate a service mode which will display OIL LIFE XX% RESET TO ALTER.

OIL LIFE XX%  
RESET TO ALTER

5. Press RESET until you find your personalized OIL LIFE XX%.

6. With your personalized OIL LIFE XX% displayed, press SETUP to continue the system check.

**TIRE PRESSURE SYSTEM OFF (if equipped).** Displayed when the tire pressure monitoring system is turned off. Only your dealer can turn the system on or off. It is recommended that the tire pressure monitoring system is always turned ON.

**DATA ERR.** These messages indicate improper operation of the vehicle network communication between electronic modules.

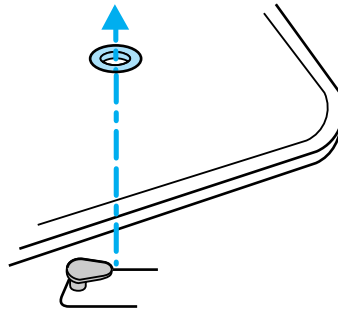
- Fuel computer
- Oil life
- Charging system
- Door sensor
- Washer fluid
- Brake fluid
- Compass
- Outside temperature
- Engine sensor

Contact your dealer as soon as possible if these messages occur on a regular basis.

## Driver Controls

### POSITIVE RETENTION FLOOR MAT

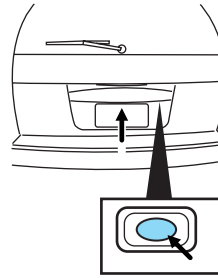
Position the driver floor mat so that the eyelet is over the pointed end of the retention post and rotate forward to lock in. Make sure that the mat does not interfere with the operation of the accelerator or the brake pedal. To remove the floor mat, reverse the installation procedure.



### REAR LIFTGATE

The liftgate area is only intended for cargo, not passengers. You can open and close the liftgate from outside the vehicle. It cannot be opened from inside the cargo area.

- To open the liftgate window, press the control on the remote entry key fob or, with the liftgate unlocked, push the control button on the **right side** under the license plate lamp shield.
- To open the liftgate, unlock the liftgate (with the power door locks, the remote entry or the keyless entry pad) and pull the **middle** lever under the license plate lamp shield.




To lock the liftgate and the liftgate window, use the power door locks or press the door lock switch on the left side of the cargo area. To manually lock or unlock the liftgate, move the button located below the window down or up.

The liftgate door and window should be closed before driving. If not, possible damage may occur to your vehicle.



Always close liftgate window before opening liftgate. Liftgate glass and liftgate should never be open at the same time. Failure to observe this warning may result in personal injury or damage to your vehicle.

## Driver Controls

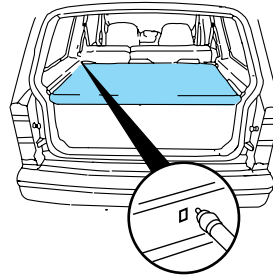
 Make sure the liftgate door and/or window are closed to prevent exhaust fumes from being drawn into the vehicle. This will also reduce the risk of passengers and cargo falling out.


### CARGO COVER (IF EQUIPPED)


Your vehicle may be equipped with a cargo area cover that covers the luggage compartment of your vehicle.

To install the cover:

Push both ends of the cover into the depressions (right side first) in the trim panels behind the second row seat.



 To reduce the risk of injuries, the cargo area cover must be properly installed on the rear trim panels.

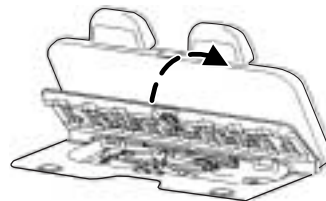
 Do not place any objects on the cargo area cover. They may obstruct your vision or strike occupants of the vehicle in the case of a sudden stop or collision.

### Cargo management system

The cargo management system consists of storage compartments located in the floor of the rear cargo area.

#### 7 passenger stowage:

1. To open, lift the release handle and the lid.
2. To close, lower the lid, lift the release handle and press down on the lid.



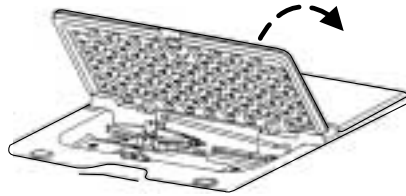


## Driver Controls

### 5 passenger stowage:

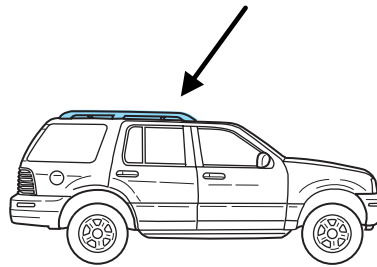
When the lid is open, it will stand up on its own. The lid can be detached from the vehicle and used as a knee pad (carpet side up) for changing a tire.

1. To open, lift the release handle and the lid.
2. To close, lower the lid, lift the release handle and press down on the lid.



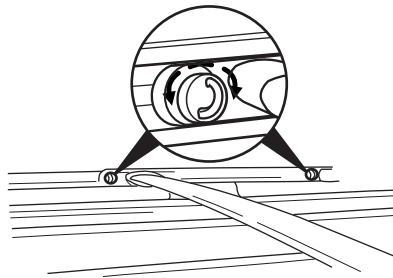
### LUGGAGE RACK

The maximum recommended load is 90 kg (200 lbs), evenly distributed. If it is not possible to distribute the load, position it as far rearward as possible. Use the tie down loops (on the thumbwheels) to secure the load.



To adjust cross-bar position (if equipped):

1. Loosen the thumbwheel at both ends of the cross-bar (both cross-bars are adjustable).
2. Slide the cross-bar to the desired location.
3. Tighten the thumbwheel at both ends of the cross-bar.



## Driver Controls



Vehicles with a higher center of gravity such as utility and four-wheel drive vehicles handle differently than vehicles with a lower center of gravity. Utility and four-wheel drive vehicles are not designed for cornering at speeds as high as passenger cars any more than low-slung sport cars are designed to perform satisfactorily under off-road conditions. Avoid sharp turns, excessive speed and abrupt maneuvers in these vehicles. Failure to drive cautiously could result in an increase risk of loss of vehicle control, vehicle rollover, personal injury and death.

## Locks and Security

### KEYS

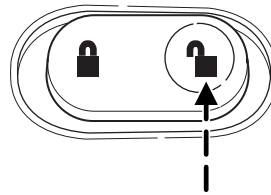
One key operates all the locks and starts the vehicle. Always carry a spare key with you in case of an emergency.

Your keys are programmed to your vehicle; using a non-programmed key will not permit your vehicle to start. If you lose your dealer supplied keys, replacement keys are available through your authorized dealer. Refer to *SecuriLock™ Passive Anti-Theft System* for more information.

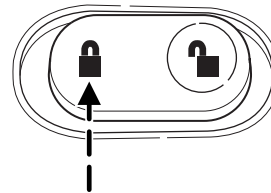
### POWER DOOR LOCKS

Press control to unlock all doors.

**Note:** When Perimeter Alarm is armed, this switch is disabled.

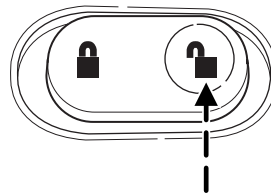


Press control to lock all doors.



### Power door lock/unlock inhibit

If the interior trim switch does not operate, see the *Perimeter alarm system* in this section for more details.



### Liftgate

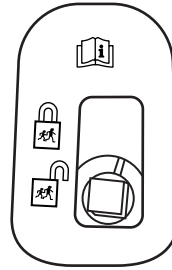
An additional power door lock can be accessed by opening the liftgate. The button is located either on the top of the left-hand quarter trim panel underneath the rear window, or on the bottom of the left-hand quarter trim panel. Press this button to lock or unlock all the doors.

## Locks and Security

### Childproof door locks

- When these locks are set, the rear doors cannot be opened from the inside.
- The rear doors can be opened from the outside when the doors are unlocked.

The childproof locks are located on rear edge of each rear door and must be set separately for each door. Setting the lock for one door will not automatically set the lock for both doors.



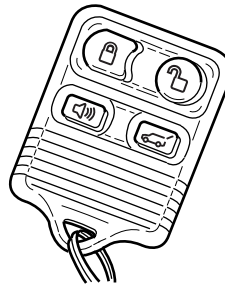
- Move lock control up to engage the childproof lock.
- Move control down to disengage childproof locks.

### REMOTE ENTRY SYSTEM

This device complies with part 15 of the FCC rules and with RS-210 of Industry Canada. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

**Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.**

The remote entry system allows you to lock or unlock all vehicle doors and liftgate and open the liftgate window without a key.





The remote entry lock/unlock feature operates in any ignition position. The liftgate glass feature operates as long as the vehicle's speed is less than 5 km/h (3 mph). The panic feature operates with the key in the OFF or ACC position.

## Locks and Security

If there is any potential remote keyless entry problem with your vehicle, ensure **ALL** remote entry transmitters are brought to the dealership, to aid in troubleshooting.

### Unlocking the doors

1. Press  and release to unlock the driver's door. **Note:** The interior lamps will illuminate.
2. Press  and release again within three seconds to unlock all the doors.



The remote entry system activates the illuminated entry feature. This feature turns on the interior lamps for 25 seconds or until the ignition is turned to the ON position. If the dome lamp control is in the **off** position the illuminated entry feature will not work.

The inside lights will not turn off if:

- they have been turned on using the dimmer control or
- any door is open.

The battery saver feature will turn off the interior lamps 30 minutes after the ignition is turned to the OFF position.


### Locking the doors/liftgate

1. Press  and release to lock all the doors and liftgate. The lamps will flash. **Note:** If any door, the liftgate, liftgate glass or hood (on vehicles equipped with perimeter anti-theft) are not closed properly, the lamps will not flash.
2. Press  and release again within three seconds to confirm that all the doors are closed and locked. **Note:** the doors will lock again, the horn will chirp and the lamps flash once.

### Opening the liftgate window

Press  to unlatch the liftgate window.

### Sounding a panic alarm


Press  to activate the alarm. The horn will sound for a maximum of 30 seconds and the parklamps will flash for a maximum of 3 minutes. Press again or turn the ignition to ON to deactivate, or wait for the alarm to timeout in 3 minutes.

**Note:** The panic alarm will only operate when the ignition is in the OFF or ACC position.

## Locks and Security

### Memory seats/adjustable pedals/easy entry-exit feature (if equipped)

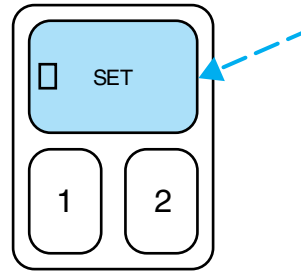
The remote entry system can also control the memory seat /adjustable pedals/easy entry-exit feature.

Press  to automatically move the seat and adjustable pedals to the desired memory position (the seat position corresponds to the transmitter being used).

#### **Activating the memory seat feature**

To activate this feature:

1. Position the seat and adjustable pedals to the position desired.
2. Press the SET control on the driver's door panel.
3. Within 5 five seconds, press one control on the remote transmitter and then press the 1 or 2 control on the driver's door panel to which you would like to associate with the seat and Driver 1 or Driver 2 positions.
4. Repeat this procedure for another remote transmitter if desired.



#### **Deactivating the memory seat feature**

To deactivate this feature:

1. Press the SET control on the driver's door panel.
2. Within 5 five seconds, press any control on the remote transmitter which you would like to deactivate and then press the SET control on the driver's door panel.
3. Repeat this procedure for another remote transmitter if desired.

#### **Replacing the battery**

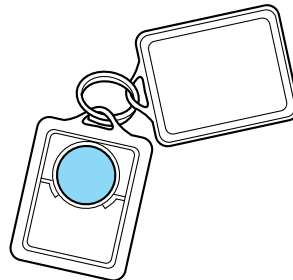
The remote entry transmitter uses one coin type three-volt lithium battery CR2032 or equivalent. The typical operating range for your remote entry transmitter is approximately 10 meters (33 feet). A decrease in the operating range could be caused by:

- weather conditions,
- nearby radio towers,
- structures around the vehicle and
- other vehicles parked next to the vehicle.

## Locks and Security

To replace the battery:

1. Twist a thin coin between the two halves of the remote entry transmitter near the key ring. **DO NOT TAKE THE FRONT PART OF THE REMOTE ENTRY TRANSMITTER APART.**
2. Remove the old battery.
3. Insert the new battery. Refer to the diagram inside the remote entry transmitter for the correct orientation of the battery.
4. Snap the two halves back together.



**Note:** Replacement of the battery will **not** cause the remote transmitter to become deprogrammed from your vehicle. The remote transmitter should operate normally after battery replacement.

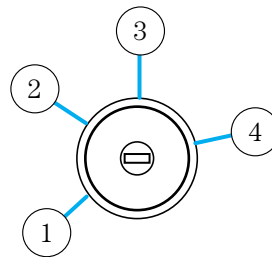
### Replacing lost remote entry transmitters

If you would like to have your remote entry transmitter reprogrammed because you lost one, or would like to buy additional remote entry transmitters, you can either reprogram them yourself, or take **all remote entry transmitters** to your authorized dealer for reprogramming.

### How to reprogram your remote entry transmitters

You must have **all remote entry transmitters** (maximum of four) available before beginning this procedure.

To reprogram the remote entry transmitters:



1. Ensure the vehicle is electronically unlocked.
2. Put the key in the ignition.
3. Turn the key from the 1 (LOCK) position to 3 (ON).

## Locks and Security

4. Cycle, eight times, rapidly (within 10 seconds) between the 1 (LOCK) position and 3 (ON). **Note:** The eighth turn must end in the 3 (ON) position.
5. The doors will lock, then unlock, to confirm that the programming mode has been activated.
6. Within 20 seconds press any button on the remote entry transmitter. **Note:** If more than 20 seconds have passed you will need to start the procedure over again.
7. The doors will lock, then unlock, to confirm that this remote entry transmitter has been programmed.
8. Repeat Step 6 to program each additional remote entry transmitter.
9. Turn the ignition to the 1 (LOCK) position after you have finished programming all of the remote entry transmitters.
10. The doors will lock, then unlock, to confirm that the programming mode has been exited.

### Illuminated entry

The interior lamps illuminate when the remote entry system is used to unlock the door(s) or sound the personal alarm.

The illuminated entry system will turn off the interior lights if:

- the ignition switch is turned to the ON position, or
- the remote transmitter lock control is pressed, or
- after 25 seconds of illumination.

The dome lamp control (if equipped) must **not** be set to the OFF position for the illuminated entry system to operate.

The inside lights will not turn off if:

- they have been turned on with the dimmer control, or
- any door is open.

The battery saver will shut off the interior lamps 10 minutes after the ignition has been turned to the OFF position.



## Locks and Security

### KEYLESS ENTRY SYSTEM (IF EQUIPPED)

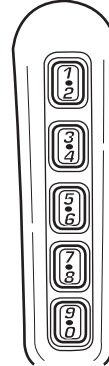
You can use the keyless entry keypad to:

- lock or unlock the doors without using a key.
- open the liftgate window.
- activate or deactivate the autolock feature.
- arm or disarm the perimeter alarm system (if equipped).

The keypad can be operated with the factory set 5–digit entry code; this code is located on the owner's wallet card in the glove box, is marked on the computer module, and is available from your authorized dealer.

You can also create your own 5–digit personal entry code.

When pressing the controls on the keypad, press the middle of the controls to ensure a good activation.



### Programming a personal entry code

To create your own personal entry code:

1. Enter the factory set code.
2. Within five seconds press the 1 • 2 on the keypad.
3. Enter your personal 5–digit code. Each number must be entered within five seconds of each other.

### Tips:

- Do not set a code that uses five of the same number.
- Do not use five numbers in sequential order.
- The factory set code will work even if you have set your own personal code.
- If you set a second personal code it will erase your first personal code.

### Erasing personal code

1. Enter the factory set 5–digit code.
2. Press and hold the 1 • 2 for two seconds. This must be done within five seconds of completing step 1.

## Locks and Security



3. Press the 7 • 8 and the 9 • 0 at the same time. This must be done within five seconds of completing step 2.

Your personal code is now erased and only the factory set 5–digit code will work.

### Anti-scan feature

If the wrong code has been entered 35 times, the keypad will go into an anti-scan mode. This mode disables the keypad for one minute and the keypad lamp will flash.

The anti-scan feature will turn off after:

- one minute of keypad inactivity.
- pressing the UNLOCK  control on the remote entry transmitter.
- the ignition is turned to the ON position.
- a key turned to the UNLOCK  position on the driver's door (if the vehicle is equipped with a perimeter anti-theft system).

### Unlocking and locking the doors, liftgate and liftgate window using keyless entry

**To unlock the driver's door,** enter the factory set 5-digit code or your personal code. Each number must be pressed within five seconds of each other. The interior lamps will illuminate.

**To unlock all doors and liftgate,** press the 3 • 4 control within five seconds.

**To open the liftgate window,** press the 5 • 6 control within five seconds.

**To lock all doors, liftgate and liftgate window,** press the 7 • 8 and the 9 • 0 at the same time. **Note:** The driver's door must be closed. You **do not** need to enter the keypad code first.

### Autolock

This feature will automatically lock all the doors when:

- all the doors are closed,
- the ignition key is in the ON position,
- the gearshift lever is shifted into R reverse or a forward gear and
- the brake pedal is released.

## Locks and Security

This feature will also automatically relock all the doors when:

- the ignition is running and any door is opened then closed, and
- you put the vehicle in motion by releasing the brake pedal.

### ***To deactivate/reactivate the autolock feature using the keypad***

Your vehicle comes with the autolock feature activated. To deactivate/reactivate this feature:

1. Turn the ignition to the OFF position.
2. Close all the doors.
3. Enter the 5-digit entry code.
4. Press and hold the 3 • 4. While holding the 3 • 4 press the 7 • 8.
5. Release the 3 • 4.
6. Release the 7 • 8.

The horn will chirp once when the system has been successfully deactivated.

The horn will chirp twice (one short and one long chirp) when the system has been successfully reactivated.

### **SECURILOCK™ PASSIVE ANTI-THEFT SYSTEM**

SecuriLock™ passive anti-theft system is an engine immobilization system. This system is designed to prevent the engine from being started unless a **coded key programmed to your vehicle** is used. The use of the wrong type of coded key may lead to a “no-start” condition.

Your vehicle comes with two coded keys; additional coded keys may be purchased from your dealer. The dealer can program your spare keys to your vehicle or you can program the keys yourself. Refer to *Programming spare keys* for instructions on how to program the coded key.

**Note:** The SecuriLock™ passive anti-theft system is not compatible with non-Ford aftermarket remote start systems. Use of these systems may result in vehicle starting problems and a loss of security protection.

**Note:** Large metallic objects, electronic devices that are used to purchase gasoline or similar items, or a second coded key on the same key chain may cause vehicle starting issues. You need to prevent these objects from touching the coded key while starting the engine. These objects will not cause damage to the coded key, but may cause a momentary issue if they are too close to the key when starting the

## Locks and Security

engine. If a problem occurs, turn the ignition off, remove all objects on the key chain away from the coded key and restart the engine.

### Theft indicator

The theft indicator is located on top of the instrument panel.

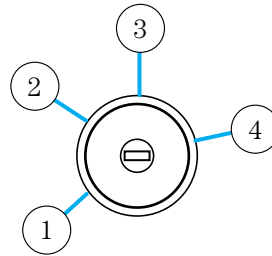
- When the ignition is in the OFF position, the indicator will flash once every 2 seconds to indicate the SecuriLock™ system is functioning as a theft deterrent.
- When the ignition is in the RUN position, the indicator will glow for 3 seconds to indicate normal system functionality.

If a problem occurs with the SecuriLock™ system, the indicator will flash rapidly or glow steadily when the ignition is in the RUN position. If this occurs, the vehicle should be taken to an authorized dealer for service.

### Automatic arming

The vehicle is armed immediately after switching the ignition to the 2 (ACC) position.

The **THEFT** indicator will flash every two seconds when the vehicle is armed.



### Automatic disarming

Switching the ignition to the 3 (ON) position with a **coded key** disarms the vehicle.

- The theft indicator will illuminate for three seconds and then go out.
- If the theft indicator stays on for an extended period of time or flashes rapidly, have the system serviced by your dealer.

### Replacement keys

If your keys are lost or stolen and you don't have an extra coded key, you will need to have your vehicle towed to a dealership. The key codes need to be erased from your vehicle and new coded keys will need to be programmed.

Replacing coded keys can be very costly. Store an extra programmed key away from the vehicle in a safe place to help prevent any inconveniences. Please visit an authorized dealer to purchase additional spare or replacement keys.

## Locks and Security

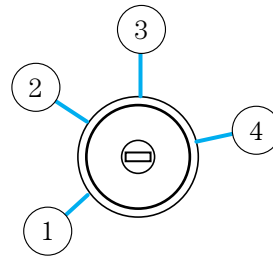
### Programming spare keys

You can program your own coded keys to your vehicle. Please read and understand the entire procedure before you begin.

#### Tips:

- A maximum of eight keys can be coded to your vehicle.
- Only use Securilock<sup>SM</sup> keys.
- You must have two previously programmed coded keys (keys that already operate your vehicle's engine) and the new unprogrammed key(s) readily accessible.
- If no previously programmed coded keys are available, you must take your vehicle to your dealer to have the spare key(s) programmed.

1. Insert a previously programmed **coded key** into the ignition.



2. Turn the ignition from the 1 (LOCK) position to the 3 (ON) position. Keep the ignition in the 3 (ON) position for at least one second, but no more than 10 seconds.

3. Turn the ignition to the 1 (LOCK) position and remove the **coded key** from the ignition.

4. Within ten seconds, insert the second previously **coded key** into the ignition.

5. Turn the ignition from the 1 (LOCK) position to the 3 (ON) position. Keep the ignition in the 3 (ON) position for at least one second, but no more than 10 seconds.

6. Turn the ignition to the 1 (LOCK) position and remove the second previously programmed **coded key** from the ignition.

7. Within twenty seconds of removing the previously programmed **coded key**, insert the new unprogrammed key into the ignition.

8. Turn the ignition from the 1 (LOCK) position to the 3 (ON) position. Keep the ignition in the 3 (ON) position for at least one second but not more than 10 seconds.

## Locks and Security

9. Remove the newly programmed coded key from the ignition.

If the key has been successfully programmed it will start the vehicle's engine and the theft indicator light will illuminate for three seconds and then go out.

If the key was not successfully programmed, it will not start your vehicle's engine and the theft indicator light will flash on and off, or stay on for more than three seconds. If failure repeats, bring your vehicle to your dealer to have the new key(s) programmed.

To program additional new unprogrammed key(s), repeat this procedure from step 1 for each additional key.

### PERIMETER ALARM SYSTEM (IF EQUIPPED)


The perimeter anti-theft system will help prevent your vehicle from unauthorized entry.

If there is any potential perimeter anti-theft problem with your vehicle, ensure **ALL remote entry transmitters** are taken to the dealership to aid in troubleshooting.

### ARMING THE SYSTEM

When unauthorized entry occurs, the system will flash the headlamps and/or parking lamps, and will chirp the horn.

The system is ready to arm whenever the key is removed from the ignition. Any of the following actions will prearm the alarm system:

- Open any door, liftgate or liftgate window and press the power door lock control to lock the doors.
- Press the  on the remote transmitter (doors opened or closed).

When you press the lock control twice within three seconds on your remote entry transmitter, the horn will chirp once to let you know that all doors/hood/liftgate and liftgate window are closed. **Note:** If any of these are not closed, the horn will chirp twice to warn you that a door/hood/liftgate or liftgate window is still open.

- Press 7 • 8 and the 9 • 0 controls on the keyless entry pad at the same time to lock the doors (driver's door must be closed).

There is a 20 second countdown when any of the above actions occur before the vehicle becomes ARMED.



Each door/hood/liftgate or liftgate window is armed individually, and if any are open, they must be closed for the system to enter the 20 second countdown.

## Locks and Security

The parking lamps will flash once when all doors/hood/liftgate and liftgate window are closed indicating the vehicle is locked and entering the 20 second countdown.

### DISARMING THE SYSTEM

You can disarm the system by any of the following actions:

- Unlock the doors by using the  on the remote entry transmitter.
- Unlock the doors by using your keyless entry pad.
- Unlock the driver's door with a key. Turn the key full travel (toward the front of the vehicle) to make sure the alarm disarms.
- Turn ignition to ON.
- Press the  on the remote entry transmitter. This will only shut off the horn and parking lamps when the alarm is sounding. The alarm system will still be armed.
- Press the liftgate window control on the remote entry transmitter. The liftgate and liftgate window are no longer armed, but the doors and hood are still armed. To disarm the doors and hood, press the liftgate power door lock control.

Pressing the power door UNLOCK trim switch within the 20 second prearmed mode will return the vehicle to a disarmed state.

### TRIGGERING THE ANTI-THEFT SYSTEM

The armed system will be triggered if:

- Any door, the liftgate, liftgate window or hood is opened without using the door key, keypad or the remote entry transmitter.

### Power door lock disable feature

This feature disables the power door locks and liftgate power door lock control switches if all doors are closed and the perimeter alarm becomes armed.

Once the locks are disabled, they only become active when the perimeter alarm is disarmed or a door, liftgate, liftgate window or hood is open.

## Locks and Security

### ***Deactivating/activating power door lock disable feature***

Before beginning the activation/deactivation procedure, verify that:

- the perimeter alarm is not armed,
- the ignition is in the OFF position, and
- all doors, the liftgate and all windows are closed.

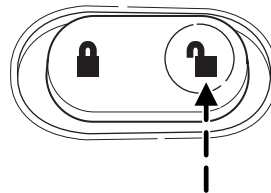
1. Turn the ignition key to ON, then press the UNLOCK button 3 times.

2. Turn the ignition key to OFF, then press the UNLOCK button 3 times.

3. Turn the ignition key to RUN; the horn will chirp once to confirm programming mode is entered.

4. Press the UNLOCK button and then the LOCK button. The horn will chirp once to verify that the autolock feature has been disabled, or chirp twice to indicate the system has been enabled.

5. Turn ignition to OFF to exit programming. A horn chirp will follow to verify the system has been enabled/disabled.





## Seating and Safety Restraints

### SEATING

#### Notes:



Reclining the seatback can cause an occupant to slide under the seat's safety belt, resulting in severe personal injuries in the event of a collision.

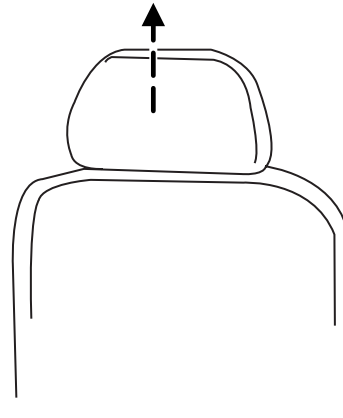


Do not pile cargo higher than the seatbacks to reduce the risk of injury in a collision or sudden stop.

#### Adjustable head restraints

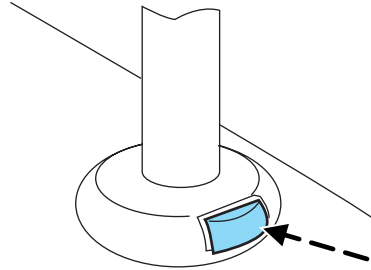
Head restraints help to limit head motion in the event of a rear collision. The seats in your vehicle may have adjustable head restraints. Adjust your head restraint so that it is located directly or as close as possible behind your head.

The head restraints can be moved up and down.



## Seating and Safety Restraints

Push control to lower head restraint.



### Adjusting the front manual seat

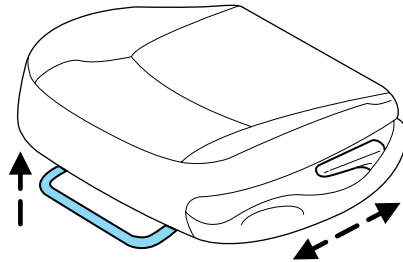


Never adjust the driver's seat or seatback when the vehicle is moving.

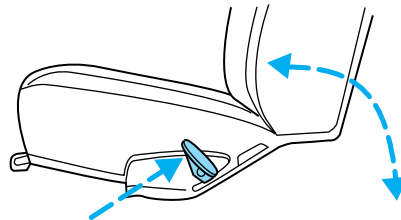


Always drive and ride with your seatback upright and the lap belt snug and low across the hips.

Lift handle to move seat forward or backward.



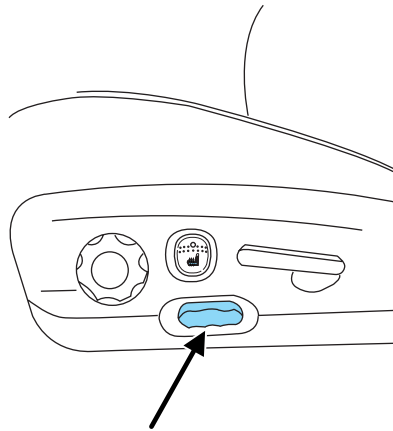
Pull lever up to adjust seatback.



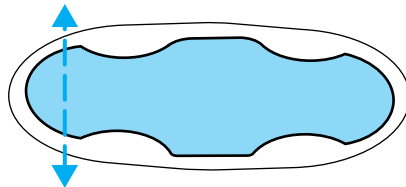
## Seating and Safety Restraints

### Adjusting the front power seat (if equipped)

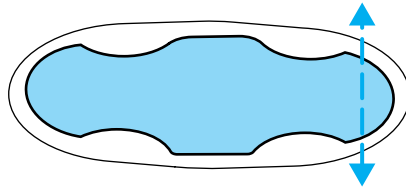
The control is located on the outboard side of the seat cushion.



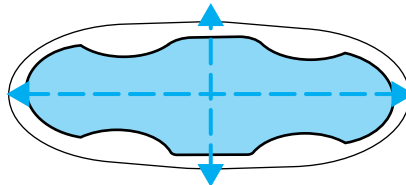
Press front to raise or lower the front portion of the seat cushion.



Press rear to raise or lower the rear portion of the seat cushion.



Press the control to move the seat forward, backward, up or down.



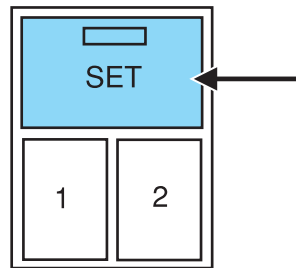
## Seating and Safety Restraints

### Memory seats/adjustable pedals/easy entry-exit feature

This system allows automatic positioning of the driver seat and adjustable pedals to two programmable positions.

The memory seat control is located on the instrument panel to the left of the steering wheel.

- To program position one, move the driver seat to the desired position using the seat controls. Press the SET control. The SET control indicator light will briefly illuminate (5 seconds). While the light is illuminated, press control 1.
- To program position two, repeat the previous procedure using control 2.



A position can only be recalled when the transmission gearshift is in Park or Neutral. A memory seat position may be programmed at any time.

The memory seat positions can also be recalled when you press your remote entry transmitter UNLOCK control.

To program the memory seat to remote entry transmitter, refer to *Remote entry system* in the *Locks and security chapter*.

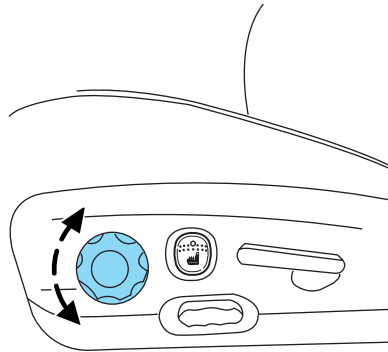
The easy entry/exit feature automatically moves the drivers seat backwards slightly (if room is available) when the key is removed from the ignition. It will automatically move the seat forward to the original position when the key is inserted into the ignition.

## Seating and Safety Restraints

### Using the manual lumbar support (if equipped)

For more lumbar support, turn the lumbar support control toward the front of vehicle.

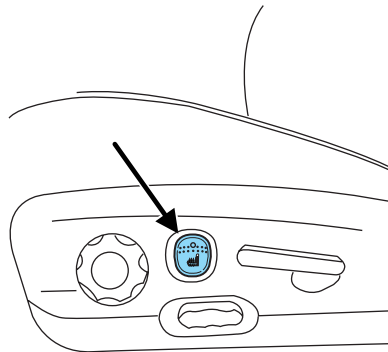
For less lumbar support, turn the lumbar support control toward the rear of vehicle.



### Heated seats (if equipped)

To operate the heated seats:

- Push control located on the seat to activate.
- Push again to deactivate.



The heated seat icon in the dual electronic automatic temperature control (DEATC) will illuminate when activated.

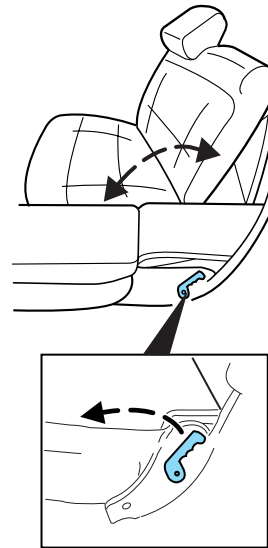
## Seating and Safety Restraints

### REAR SEATS

#### Folding down the 60/40 rear seats (if equipped)

If the rear seat is equipped with adjustable head restraints, they should be placed in the full down position before folding the seat back down.

1. Press the lower release control downward to unlatch the seatback.
2. Rotate the seatback downward into the load floor position.
3. Press down on the top outboard area of the seatback until a click is heard. The seat is now latched in the floor position.



To return the seat to the upright position:

- Press downward on the upper corner of the seatback and hold.
- Pull the release handle upward to unlatch the seat.
- Rotate the seatback upward until the seatback latches in the upright position. The seatback will click when it is locked into position.

#### Folding down the 40/20/40 rear seats

Ensure that the headrest is in the down position and no objects such as books, purses or briefcases are on the floor in front of the second row seats before folding them down.

Move front passenger seat forward so that the second row seat headrest clears the front seat.

For assistance, refer to the label located on the lower position of the opening.

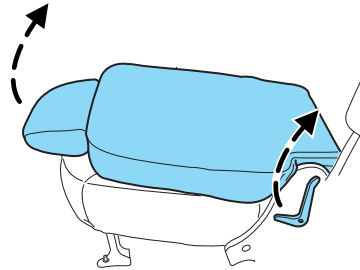
## Seating and Safety Restraints

1. Locate handle on the side of the seat cushion by the door.
2. Push the handle up and push the seatback toward the front of the vehicle.
3. Press down on the top outboard area of the seatback until a click is heard.



To return the seat to the upright position:

1. Push the handle up and lift the seatback toward the rear of the vehicle.
2. Rotate the seatback until you hear a click, locking it in the upright position.

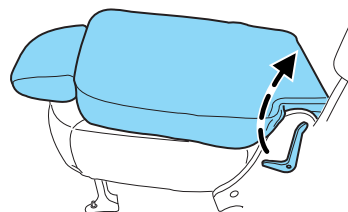


### ***Operating the 2nd row seat for E-Z Entry (if equipped)***

The E-Z Entry seat allows for easier entry and exit to and from the 3rd row seat.

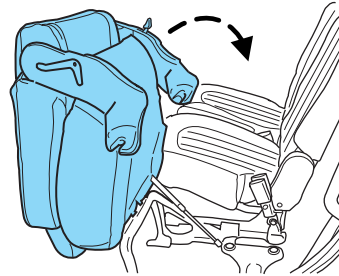
To enter the 3rd row seat:

1. Fold down the 2nd row seat.
2. Push the handle all the way up until the seat releases from the floor and folds away.

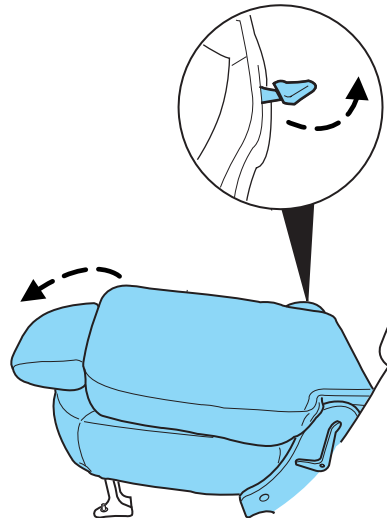



## Seating and Safety Restraints

3. To return the seat to a seating position, flip the seat into the upright position.
4. Make sure the seat is latched to the floor.



To exit the 3rd row seat, pull the red access control lever up releasing the seat from the floor and rotate the seat up towards the front seat.



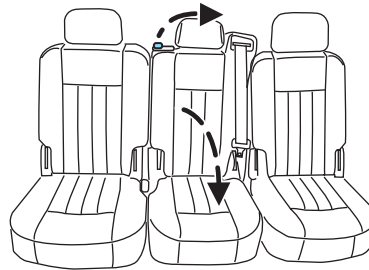
 Always latch the vehicle seat to the floor, whether the seat is occupied or empty. If not latched, the seat may cause injury during a sudden stop.



## Seating and Safety Restraints

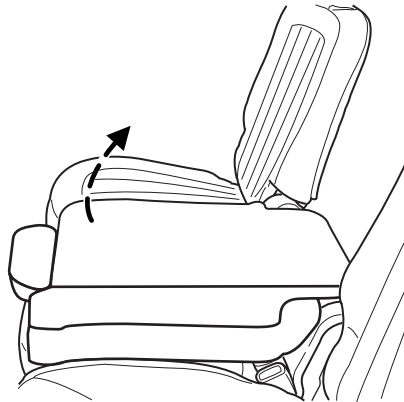
### ***Folding the middle 2nd row seat (If equipped)***

1. Locate the lever on the side of the seatback.
2. Pull the lever up and push the seatback toward the front of the vehicle.
3. Press down on the top outboard area of the seatback until a click is heard.



To return the seatback to the upright position:

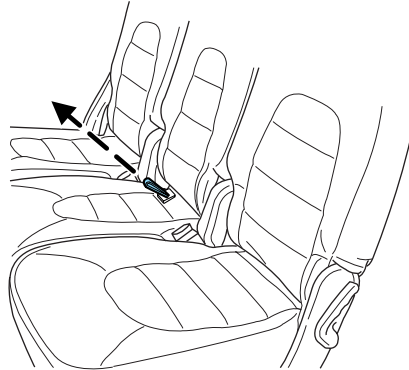
1. Pull the lever and lift the seatback toward the rear of the vehicle.
2. Rotate the seatback until you hear a click, locking it in the upright position.



## Seating and Safety Restraints

### Second row center seat storage space (if equipped)

Storage space is provided underneath the 40/20/40 second row center seat. To access the storage space pull up on the strap.



### Third row seat (if equipped)

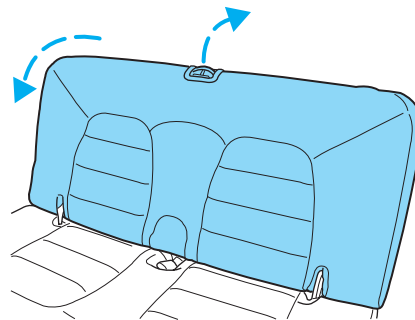
#### **3rd row stow feature**

The 3rd row seat has a tip/stow feature to increase cargo space without removing the seat from the vehicle.

Lower the head restraints before putting the seat in the stowed position.

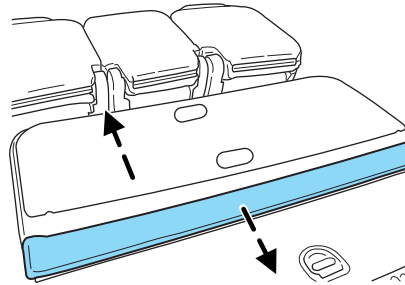
#### **To put seat in stowed position:**

1. Pull the seat release lever located on top of the seatback while pushing the seatback down onto the seat cushion.
2. The seatback will latch into place.



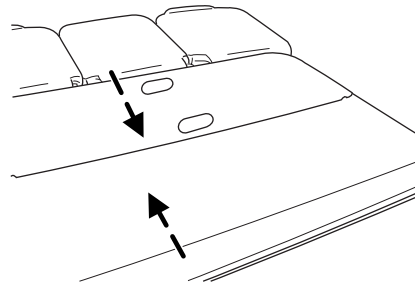
## Seating and Safety Restraints

3. Push the closeout panel forward over the space between the seats.

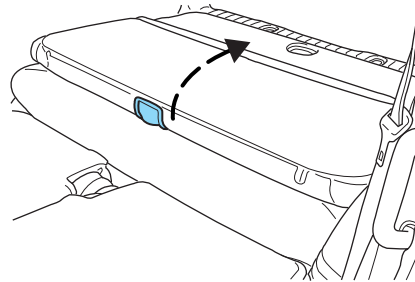


### To put seat in upright position:

1. Pull back the slider panel on the seatback to release the closeout panel.



2. Pull the seat release lever located on top of the seatback while lifting the seatback into the upright position.
3. The seatback will latch into place.



The third row seat is equipped with combination lap and shoulder belts in both seating positions. For information on the proper operation of the safety restraints, refer to *Safety Restraints* in this chapter.

## Seating and Safety Restraints

### SAFETY RESTRAINTS

#### Personal Safety System

The Personal Safety System provides an improved overall level of frontal crash protection to front seat occupants and is designed to help further reduce the risk of air bag-related injuries. The system is able to analyze different occupant conditions and crash severity before activating the appropriate safety devices to help better protect a range of occupants in a variety of frontal crash situations.

Your vehicle's Personal Safety System consists of:

- Driver and passenger dual-stage air bag supplemental restraints.
- Front safety belts with pretensioners, energy management retractors, and safety belt usage sensors.
- Driver's seat position sensor.
- Front crash severity sensor.
- Restraints Control Module (RCM).
- Restraint system warning light and back-up tone.
- The electrical wiring for the air bags, crash sensor(s), safety belt pretensioners, front safety belt usage sensors, driver seat position sensor, and indicator lights.

#### ***How does the personal safety system work?***

The Personal Safety System can adapt the deployment strategy of your vehicle's safety devices according to crash severity and occupant conditions. A collection of crash and occupant sensors provides information to the Restraints Control Module (RCM). During a crash, the RCM activates the safety belt pretensioners and/or either one or both stages of the dual-stage air bag supplemental restraints based on crash severity and occupant conditions.

The fact that the pretensioners or air bags did not activate for both front seat occupants in a collision does not mean that something is wrong with the system. Rather, it means the Personal Safety System determined the accident conditions (crash severity, belt usage, etc.) were not appropriate to activate these safety devices. Front air bags are designed to activate only in frontal and near-frontal collisions, not rollovers, side-impacts, or rear-impacts unless the collision causes sufficient longitudinal deceleration.

## Seating and Safety Restraints

### ***Driver and passenger dual-stage air bag supplemental restraints***

The dual-stage air bags offer the capability to tailor the level of air bag inflation energy. A lower, less forceful energy level is provided for more common, moderate-severity impacts. A higher energy level is used for the most severe impacts. Refer to *Air bag Supplemental Restraints* section in this chapter.

### ***Front crash severity sensor***

The front crash severity sensor enhances the ability to detect the severity of an impact. Positioned up front, it provides valuable information early in the crash event on the severity of the impact. This allows your Personal Safety System to distinguish between different levels of crash severity and modify the deployment strategy of the dual-stage air bags and safety belt pretensioners.

### ***Driver's seat position sensor***

The driver's seat position sensor allows your Personal Safety System to tailor the deployment level of the driver dual-stage air bag based on seat position. The system is designed to help protect smaller drivers sitting close to the driver air bag by providing a lower air bag output level.

### ***Front safety belt usage sensors***

The front safety belt usage sensors detect whether or not the driver and front outboard passenger safety belts are fastened. This information allows your Personal Safety System to tailor the air bag deployment and safety belt pretensioner activation depending upon safety belt usage. Refer to *Safety Belt* section in this chapter.

### ***Front safety belt pretensioners***

The safety belt pretensioners are designed to tighten the safety belts firmly against the occupant's body during a collision. This maximizes the effectiveness of the safety belts and helps properly position the occupant relative to the air bag to improve protection. The safety belt pretensioners can be either activated alone or, if the collision is of sufficient severity, together with the air bags.

### ***Front safety belt energy management retractors***

The front safety belt energy management retractors allow webbing to be pulled out of the retractor in a gradual and controlled manner in response to the occupant's forward momentum. This helps reduce the risk of force-related injuries to the occupant's chest by limiting the load on the occupant. Refer to *Safety Belt* section in this chapter.

## Seating and Safety Restraints

### ***Determining if the Personal Safety System is operational***

The Personal Safety System uses a warning light in the instrument cluster or a back-up tone to indicate the condition of the system. Refer to the *Warning Light* section in the *Instrument Cluster* chapter.

Routine maintenance of the Personal Safety System is not required.

The Restraints Control Module (RCM) monitors its own internal circuits and the circuits for the air bag supplemental restraints, crash sensor(s), safety belt pretensioners, front safety belt buckle sensors, and the driver seat position sensor. In addition, the RCM also monitors the restraints warning light in the instrument cluster. A difficulty with the system is indicated by one or more of the following:

- The warning light will either flash or stay lit.
- The warning light will not illuminate immediately after the ignition is turned on.
- A series of five beeps will be heard. The tone pattern will repeat periodically until the problem and warning light are repaired.

If any of these things happen, even intermittently, have the Personal Safety System serviced at your dealership or by a qualified technician immediately. Unless serviced, the system may not function properly in the event of a collision.

### **Safety restraints precautions**



Always drive and ride with your seatback upright and the lap belt snug and low across the hips.



To reduce the risk of injury, make sure children sit where they can be properly restrained.





Never let a passenger hold a child on his or her lap while the vehicle is moving. The passenger cannot protect the child from injury in a collision.





All occupants of the vehicle, including the driver, should always properly wear their safety belts, even when an air bag (SRS) is provided.


## Seating and Safety Restraints

 It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a collision, people riding in these areas are more likely to be seriously injured or killed. Do not allow people to ride in any area of your vehicle that is not equipped with seats and safety belts. Be sure everyone in your vehicle is in a seat and using a safety belt properly.

 In a rollover crash, an unbelted person is significantly more likely to die than a person wearing a safety belt.


 Each seating position in your vehicle has a specific safety belt assembly which is made up of one buckle and one tongue that are designed to be used as a pair. 1) Use the shoulder belt on the outside shoulder only. Never wear the shoulder belt under the arm. 2) Never swing the safety belt around your neck over the inside shoulder. 3) Never use a single belt for more than one person.

 Always transport children 12 years old and under in the back seat and always properly use appropriate child restraints.

 Safety belts and seats can become hot in a vehicle that has been closed up in sunny weather; they could burn a small child. Check seat covers and buckles before you place a child anywhere near them.

### Energy Management Feature

- This vehicle has a safety belt system with an energy management feature at the front seating positions to help further reduce the risk of injury in the event of a head-on collision.
- This safety belt system has a retractor assembly that is designed to extend the seat belt webbing in a controlled manner. This helps reduce the belt force acting on the user's chest.

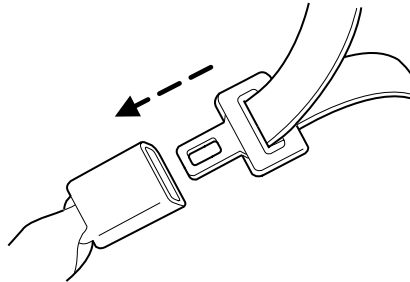
 **BELT AND RETRACTOR ASSEMBLY MUST BE REPLACED** if the safety belt assembly automatic locking retractor feature or any other safety belt function is not operating properly when checked according to the procedures in Workshop Manual. Failure to replace the Belt and Retractor assembly could increase the risk of injury in collisions.

## Seating and Safety Restraints

### Combination lap and shoulder belts

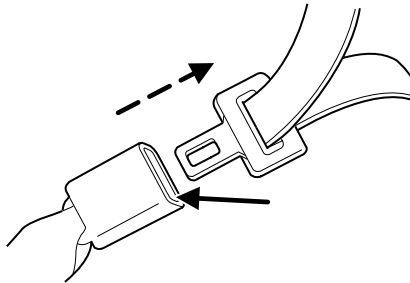
1. Insert the belt tongue into the proper buckle (the buckle closest to the direction the tongue is coming from) until you hear a snap and feel it latch. Make sure the tongue is securely fastened in the buckle.

- Front and rear seats



2. To unfasten, push the release button and remove the tongue from the buckle.

- Front and rear seats



All safety restraints in the vehicle are combination lap and shoulder belts. All of the passenger combination lap and shoulder belts have two types of locking modes described below:

### Vehicle sensitive mode

This is the normal retractor mode, which allows free shoulder belt length adjustment to your movements and locking in response to vehicle movement. For example, if the driver brakes suddenly or turns a corner sharply, or the vehicle receives an impact of approximately 8 km/h (5 mph) or more, the combination safety belts will lock to help reduce forward movement of the driver and passengers.

### Automatic locking mode

The automatic locking mode is not available on the driver safety belt.



## Seating and Safety Restraints

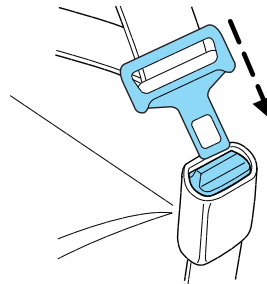
### ***When to use the automatic locking mode***

In this mode, the shoulder belt is automatically pre-locked. The belt will still retract to remove any slack in the shoulder belt. The automatic locking mode is not available on the driver safety belt.

This mode should be used **any time** a child safety seat is installed in a passenger front or outboard rear seating position (if equipped). Children 12 years old and under should be properly restrained in the rear seat whenever possible. Refer to *Safety restraints for children* or *Safety seats for children* later in this chapter.

### ***How to use the automatic locking mode***

- Buckle the combination lap and shoulder belt.



- Grasp the shoulder portion and pull downward until the entire belt is pulled out.





- Allow the belt to retract. As the belt retracts, you will hear a clicking sound. This indicates the safety belt is now in the automatic locking mode.

### ***How to disengage the automatic locking mode***

Unbuckle the combination lap and shoulder belt and allow it to retract completely to disengage the automatic locking mode and activate the vehicle sensitive (emergency) locking mode.

## Seating and Safety Restraints

 After any vehicle collision, the combination lap and shoulder belt system at all passenger seating positions must be checked by a qualified technician to verify that the “automatic locking retractor” feature for child seats is still functioning properly, in addition to other checks for proper seat belt system function.


 **BELT AND RETRACTOR ASSEMBLY MUST BE REPLACED** if the seat belt assembly “automatic locking retractor” feature or any other seat belt function is not operating properly. In addition, all seat belts should be checked for proper function. Failure to replace the belt and retractor assembly could increase the risk of injury in collisions.

### Safety belt pretensioner

Your vehicle is equipped with safety belt pretensioners at the driver and right front passenger seating positions.

The safety belt pretensioner is a device which removes excess webbing from the safety belt system. The safety belt pretensioner uses the same crash sensor system as the front air bag and Safety Canopy<sup>™</sup> supplemental restraint systems. When the safety belt pretensioner deploys, webbing from the lap and shoulder belt is tightened.

When the Safety Canopy<sup>™</sup> system or the front airbags are activated, the safety belt pretensioners for the driver and right front passenger seating positions will be activated when the respective seatbelt is properly buckled.

 The driver and the right front passenger seat belt system (including retractors, buckles and height adjusters) must be replaced if the vehicle is involved in a collision that results in deployment of front air bags and/or Safety Canopy<sup>™</sup> and safety belt pretensioners.

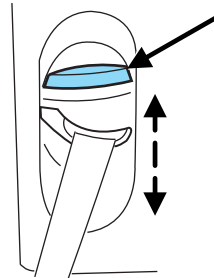
Refer to the *Safety belt maintenance* section in this chapter.


## Seating and Safety Restraints

### Safety belt height adjustment

Adjust the height of the shoulder belt so the belt rests across the middle of your shoulder.

To adjust the shoulder belt height, squeeze the button and slide the height adjuster up or down. Release the button and pull down on the height adjuster to make sure it is locked in place.




 Position the safety belt height adjusters so that the belt rests across the middle of your shoulder. Failure to adjust the safety belt properly could reduce the effectiveness of the seat belt and increase the risk of injury in a collision.

### Safety belt extension assembly

If the safety belt is too short when fully extended, there is a 20 cm (8 inch) safety belt extension assembly that can be added (part number 611C22). This assembly can be obtained from your dealer at no cost.

Use only extensions manufactured by the same supplier as the safety belt. Manufacturer identification is located at the end of the webbing on the label. Also, use the safety belt extension only if the safety belt is too short for you when fully extended.

 Do not use extensions to change the fit of the shoulder belt across the torso.

### Safety belt warning light and indicator chime

The safety belt warning light illuminates in the instrument cluster and a chime sounds to remind the occupants to fasten their safety belts.

## Seating and Safety Restraints

### Conditions of operation

If...	Then...
The driver's safety belt is not buckled before the ignition switch is turned to the ON position...	The safety belt warning light illuminates 1-2 minutes and the warning chime sounds 4-8 seconds.
The driver's safety belt is buckled while the indicator light is illuminated and the warning chime is sounding...	The safety belt warning light and warning chime turn off.
The driver's safety belt is buckled before the ignition switch is turned to the ON position...	The safety belt warning light and indicator chime remain off.

### BeltMinder

The BeltMinder feature is a supplemental warning to the safety belt warning function. This feature provides additional reminders to the driver that the driver's safety belt is unbuckled by intermittently sounding a chime and illuminating the safety belt warning lamp in the instrument cluster.

If...	Then...
The driver's safety belt is not buckled before the vehicle has reached at least 5 km/h (3 mph) and 1-2 minutes have elapsed since the ignition switch has been turned to ON...	The BeltMinder feature is activated - the safety belt warning light illuminates and the warning chime sounds for 6 seconds every 30 seconds, repeating for approximately 5 minutes or until safety belt is buckled.
The driver's safety belt is buckled while the safety belt indicator light is illuminated and the safety belt warning chime is sounding...	The BeltMinder feature will not activate.
The driver's safety belt is buckled before the ignition switch is turned to the ON position...	The BeltMinder feature will not activate.

## Seating and Safety Restraints

The following are reasons most often given for not wearing safety belts:  
(All statistics based on U.S. data)

Reasons given...	Consider...
"Crashes are rare events"	<b>36700 crashes occur every day.</b> The more we drive, the more we are exposed to "rare" events, even for good drivers. <i>1 in 4 of us will be seriously injured in a crash during our lifetime.</i>
"I'm not going far"	<b>3 of 4</b> fatal crashes occur within <b>25</b> miles of home.
"Belts are uncomfortable"	We design our safety belts to enhance comfort. If you are uncomfortable - try different positions for the safety belt upper anchorage and seatback which should be as upright as possible; this can improve comfort.
"I was in a hurry"	<b>Prime time for an accident.</b> BeltMinder reminds us to take a few seconds to buckle up.
"Safety belts don't work"	<b>Safety belts</b> , when used properly, <b>reduce risk of death</b> to front seat occupants by <b>45% in cars</b> , and by <b>60% in light trucks</b> .
"Traffic is light"	<b>Nearly 1 of 2 deaths occur in single-vehicle crashes</b> , many when no other vehicles are around.
"Belts wrinkle my clothes"	Possibly, but a serious crash can do much more than wrinkle your clothes, particularly if you are unbelted.
"The people I'm with don't wear belts"	Set the example, teen deaths occur 4 times more often in vehicles with TWO or MORE people. Children and younger brothers/sisters imitate behavior they see.
"I have an air bag"	Air bags offer greater protection when used with safety belts. Frontal airbags are not designed to inflate in rear and side crashes or rollovers.
"I'd rather be thrown clear"	Not a good idea. <b>People</b> who are <b>ejected are 40 times more likely to DIE</b> . Safety belts help prevent ejection, WE CAN'T "PICK OUR CRASH".

## Seating and Safety Restraints



Do not sit on top of a buckled safety belt to avoid the Belt Minder chime. Sitting on the safety belt will increase the risk of injury in an accident. To disable (one-time) or deactivate the Belt Minder feature please follow the directions stated below.

### **One time disable**

Any time the safety belt is buckled and then unbuckled during an ignition ON cycle, the BeltMinder will be disabled for that ignition cycle only.

### **Deactivating/activating the BeltMinder feature**

Before following the procedure, make sure that:

- the parking brake is set
- the gearshift is in P (Park) (automatic transmission) or the neutral position (manual transmission).
- the ignition switch is in the OFF position
- all vehicle doors are closed
- the driver's safety belt is unbuckled
- the parklamps/headlamps are in OFF position (If vehicle is equipped with Autolamps, the Autolamps feature **MUST** be turned off.)

*Read steps 1 - 9 thoroughly before proceeding with the deactivation/activation programming procedure.*

BeltMinder deactivation/activation procedure



To reduce the risk of injury, do not deactivate/activate the Belt Minder feature while driving the vehicle.

1. Turn the ignition switch to the RUN (or ON) position. (DO NOT START THE ENGINE)
2. Wait until the safety belt warning light turns off. (Approximately 1–2 minutes)
  - Steps 3–5 must be completed within 60 seconds or the procedure will have to be repeated.
3. Buckle then unbuckle the safety belt three times, ending with the safety belt unbuckled. This can be done before or during BeltMinder warning activation.
4. Turn on the parklamps/headlamps, turn off the parklamps/headlamps.

## Seating and Safety Restraints

5. Buckle then unbuckle the safety belt three times, ending with the safety belt unbuckled.
  - After step 5 the safety belt warning light will be turned on for three seconds.
6. Within seven seconds of the safety belt warning light turning off, buckle then unbuckle the safety belt.
  - This will disable BeltMinder if it is currently enabled, or enable BeltMinder if it is currently disabled.
7. Confirmation of disabling BeltMinder is provided by flashing the safety belt warning light four times per second for three seconds.
8. Confirmation of enabling BeltMinder is provided by flashing the safety belt warning light four times per second for three seconds, followed by three seconds with the safety belt warning light off, then followed by flashing the safety belt warning light four times per second for three seconds again.
9. After receiving confirmation, the deactivation/activation procedure is complete.

### Safety belt maintenance

Inspect the safety belt systems periodically to make sure they work properly and are not damaged. Inspect the safety belts to make sure there are no nicks, tears or cuts. Replace if necessary. All safety belt assemblies, including retractors, buckles, front seat belt buckle assemblies, buckle support assemblies (slide bar-if equipped), shoulder belt height adjusters (if equipped), shoulder belt guide on seatback (if equipped), child safety seat LATCH and tether anchors, and attaching hardware, should be inspected after a collision. Ford Motor Company recommends that all safety belt assemblies used in vehicles involved in a collision be replaced. However, if the collision was minor and a qualified technician finds that the belts do not show damage and continue to operate properly, they do not need to be replaced. Safety belt assemblies not in use during a collision should also be inspected and replaced if either damage or improper operation is noted.

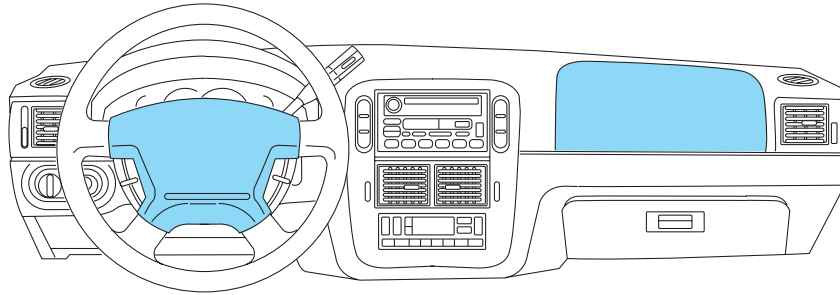


Failure to inspect and if necessary replace the safety belt assembly under the above conditions could result in severe personal injuries in the event of a collision.

Refer to *Interior* in the *Cleaning* chapter.

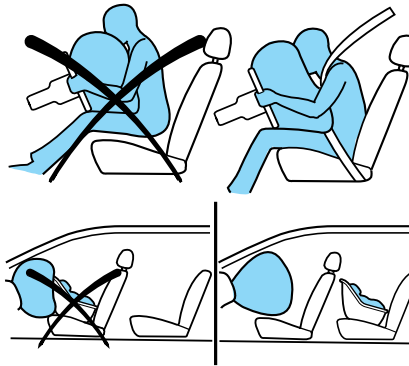
## Seating and Safety Restraints


### AIR BAG SUPPLEMENTAL RESTRAINT SYSTEM (SRS)





#### Important SRS precautions

The SRS is designed to work with the safety belt to help protect the driver and right front passenger from certain upper body injuries. Air bags DO NOT inflate slowly; there is a risk of injury from a deploying air bag.



 All occupants of the vehicle, including the driver, should always properly wear their safety belts, even when an air bag (SRS) is provided.

 Always transport children 12 years old and under in the back seat and always properly use appropriate child restraints.

 The National Highway Traffic Safety Administration (NHTSA) recommends a minimum distance of at least 25 cm (10 inches) between an occupant's chest and the driver air bag module.



## Seating and Safety Restraints



Never place your arm over the air bag module as a deploying air bag can result in serious arm fractures or other injuries.

To properly position yourself away from the air bag:

- Move your seat to the rear as far as you can while still reaching the pedals comfortably.
- Recline the seat slightly one or two degrees from the upright position.



Do not put anything on or over the air bag module. Placing objects on or over the air bag inflation area may cause those objects to be propelled by the air bag into your face and torso causing serious injury.



Do not attempt to service, repair, or modify the air bag supplemental restraint systems or its fuses. See your Ford or Lincoln Mercury dealer.



Modifications to the front end of the vehicle, including frame, bumper, front end body structure and non-Ford tow hooks may effect the performance of the air bag sensors increasing the risk of injury. Do not modify the front end of the vehicle with anything other than authorized Ford accessories for your vehicle.

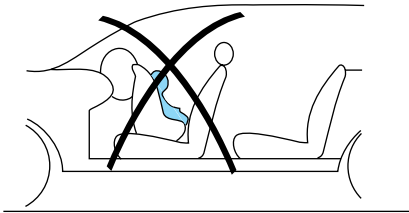


Additional equipment may affect the performance of the air bag sensors increasing the risk of injury. Please refer to the Body Builders Layout Book for instructions about the appropriate installation of additional equipment.

## Seating and Safety Restraints

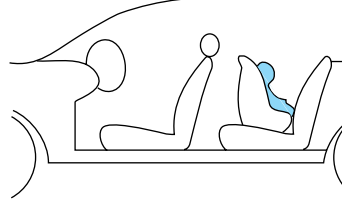
### Children and air bags

Children must always be properly restrained. Accident statistics suggest that children are safer when properly restrained in the rear seating positions than in the front seating position. Failure to follow these instructions may increase the risk of injury in a collision.



Air bags can kill or injure a child in a child seat.

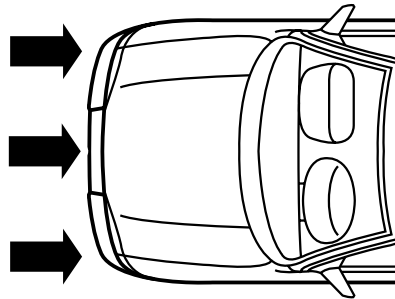
**NEVER** place a rear-facing child seat in front of an active air bag. If you must use a forward-facing child seat in the front seat, move the seat all the way back.



### How does the air bag supplemental restraint system work?

The air bag SRS is designed to activate when the vehicle sustains longitudinal deceleration sufficient to cause the sensors to close an electrical circuit that initiates air bag inflation.

The fact that the air bags did not inflate in a collision does not mean that something is wrong with the system. Rather, it means the forces were not of the type sufficient to cause activation. Front air bags are designed to inflate in frontal and near-frontal collisions, not rollover, side-impact, or rear-impacts unless the collision causes sufficient longitudinal deceleration.



## Seating and Safety Restraints

The air bags inflate and deflate rapidly upon activation. After air bag deployment, it is normal to notice a smoke-like, powdery residue or smell the burnt propellant. This may consist of cornstarch, talcum powder (to lubricate the bag) or sodium compounds (e.g., baking soda) that result from the combustion process that inflates the air bag. Small amounts of sodium hydroxide may be present which may irritate the skin and eyes, but none of the residue is toxic.



While the system is designed to help reduce serious injuries, contact with a deploying air bag may also cause abrasions, swelling or temporary hearing loss. Because air bags must inflate rapidly and with considerable force, there is the risk of death or serious injuries such as fractures, facial and eye injuries or internal injuries, particularly to occupants who are not properly restrained or are otherwise out of position at the time of air bag deployment. Thus, it is extremely important that occupants be properly restrained as far away from the air bag module as possible while maintaining vehicle control.



Several air bag system components get hot after inflation. Do not touch them after inflation.



If the air bag has deployed, **the air bag will not function again and must be replaced immediately.** If the air bag is not replaced, the unrepaired area will increase the risk of injury in a collision.

The SRS consists of:

- driver and passenger air bag modules (which include the inflators and air bags).
- Safety canopy™ system (if equipped). Refer to *Safety canopy™ system* later in this chapter.
- one or more impact and safing sensors.
- a readiness light and tone.

## Seating and Safety Restraints

- diagnostic module.
- and the electrical wiring which connects the components.

The diagnostic module monitors its own internal circuits and the supplemental air bag electrical system warning (including the impact sensors), the system wiring, the air bag system readiness light, the air bag back up power and the air bag ignitors.

### Determining if the system is operational

The SRS uses a readiness light in the instrument cluster or a tone to indicate the condition of the system. Refer to *Air bag readiness* section in the *Instrument cluster* chapter. Routine maintenance of the air bag is not required.


A difficulty with the system is indicated by one or more of the following:

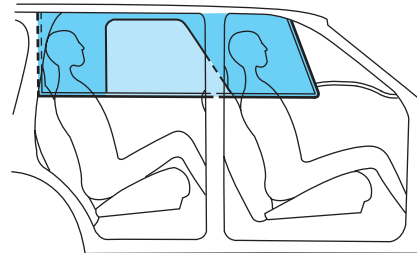
- The readiness light will either flash or stay lit.
- The readiness light will not illuminate immediately after ignition is turned on.
- A series of five beeps will be heard. The tone pattern will repeat periodically until the problem and/or light are repaired.



If any of these things happen, even intermittently, have the SRS serviced at your dealership or by a qualified technician immediately. Unless serviced, the system may not function properly in the event of a collision.

### Safety Canopy™ system (if equipped)

 Do not place objects or mount equipment on or near the headliner at the siderail that may come into contact with a deploying Safety Canopy™. Failure to follow these instructions may increase the risk of personal injury in the event of a collision.



## Seating and Safety Restraints



Do not lean your head on the door. The Safety Canopy™ could injure you as it deploys from the headliner.



Do not attempt to service, repair, or modify the Safety Canopy™ system, its fuses, the A, B, or C pillar trim, or the headliner on a vehicle containing a Safety Canopy™. See your Ford or Lincoln Mercury dealer.



All occupants of the vehicle including the driver should always wear their safety belts even when an air bag SRS and Safety Canopy™ system is provided.



To reduce risk of injury, do not obstruct or place objects in the deployment path of the inflatable Safety Canopy™.

## Seating and Safety Restraints

### **How does the Safety Canopy™ system work?**

The design and development of the Safety Canopy™ system included recommended testing procedures that were developed by a group of automotive safety experts known as the Side Airbag Technical Working Group. These recommended testing procedures help reduce the risk of injuries related to the deployment of side airbags (including the Safety Canopy™).

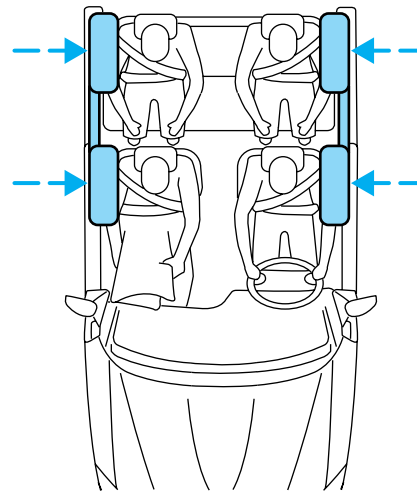
The Safety Canopy™ system consists of the following:

- An inflatable nylon curtain with a gas generator concealed behind the headliner and above the doors (one each side of the vehicle).
- A headliner that will flex to open above the side doors to allow Safety Canopy™ deployment.
- The same warning light, electronic control and diagnostic unit as used for the front airbags.
- Two side crash sensors mounted at the base of the B-pillar (one on each side).
- Two side crash sensors located at the c-pillar behind the rear doors (one on each side).
- Roll over sensor in the restraints control module (RCM).

The Safety Canopy™ system, in combination with seat belts, can help reduce the risk of severe injuries in the event of a significant side impact collision or rollover event.

Children 12 years old and under should always be properly restrained in the second or third row seats (if equipped). The Safety Canopy™ will not interfere with children restrained using a properly installed child or booster seat because it is designed to inflate downward from the headliner above the doors along the side window openings.


The Safety Canopy™ system is designed to activate when the vehicle sustains lateral deceleration sufficient to cause the side crash sensor to close an electrical circuit that initiates Safety Canopy™ inflation or when a certain likelihood of a rollover event is detected by the rollover sensor.

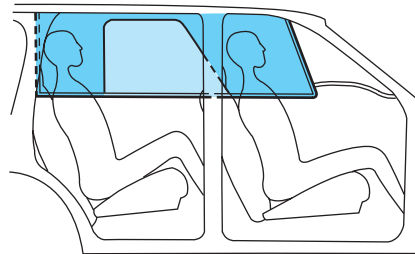



## Seating and Safety Restraints

The Safety Canopy™ is mounted to the roof side-rail sheet metal, behind the headliner, above the first and second row seats. In certain lateral collisions or rollover events, the Safety Canopy™ system will be activated, regardless of which seats are occupied. The Safety Canopy™ is designed to inflate between the side window area and occupants to further enhance protection provided in side impact collisions and rollover events.

The fact that the Safety Canopy™ system did not activate in a collision does not mean that something is wrong with the system. Rather, it means the forces were not of the type sufficient to cause activation. The Safety Canopy™ is designed to inflate in certain side impact collisions or rollover events, not in rear impact, frontal or near-frontal collisions, unless the collision causes sufficient lateral deceleration or rollover likelihood.

 Several Safety Canopy™ system components get hot after inflation. Do not touch them after inflation.



 If the Safety Canopy™ system has deployed, **the Safety Canopy™ will not function again. The Safety Canopy™ system (including the A, B and C pillar trim) must be inspected and serviced by a qualified technician in accordance with the vehicle service manual.** If the Safety Canopy™ is not replaced, the unrepaired area will increase the risk of injury in a collision.

### ***Determining if the system is operational***

The SRS uses a readiness light in the instrument cluster or a tone to indicate the condition of the system. Refer to the *Air bag readiness* section in the *Instrument Cluster* chapter. Routine maintenance of the air bag is not required.

## Seating and Safety Restraints

A difficulty with the system is indicated by one or more of the following:

- The readiness light (same light as for front air bag system) will either flash or stay lit.
- The readiness light will not illuminate immediately after ignition is turned on.
- A series of five beeps will be heard. The tone pattern will repeat periodically until the problem and light are repaired.

If any of these things happen, even intermittently, have the SRS serviced at your dealership or by a qualified technician immediately. Unless serviced, the system may not function properly in the event of a collision or rollover event.

### **Disposal of air bags and air bag equipped vehicles (including pretensioners)**

See your local dealership or qualified technician. Air bags **MUST BE** disposed of by qualified personnel.

### **SAFETY RESTRAINTS FOR CHILDREN**

See the following sections for directions on how to properly use safety restraints for children. Also see *Air bag supplemental restraint system (SRS)* in this chapter for special instructions about using air bags.

#### **Important child restraint precautions**

You are required by law to use safety restraints for children in the U.S. and Canada. If small children (generally children who are four years old or younger and who weigh 18 kg [40 lbs] or less) ride in your vehicle, you must put them in safety seats made especially for children. Check your local and state or provincial laws for specific requirements regarding the safety of children in your vehicle. When possible, always place children under age 12 in the rear seat of your vehicle. Accident statistics suggest that children are safer when properly restrained in the rear seating positions than in the front seating position.



Never let a passenger hold a child on his or her lap while the vehicle is moving. The passenger cannot protect the child from injury in a collision.

Always follow the instructions and warnings that come with any infant or child restraint you might use.



## Seating and Safety Restraints

### Children and safety belts

If the child is the proper size, restrain the child in a safety seat. Children who are too large for child safety seats (as specified by your child safety seat manufacturer) should always wear safety belts.

Follow all the important safety restraint and air bag precautions that apply to adult passengers in your vehicle.

If the shoulder belt portion of a combination lap and shoulder belt can be positioned so it does not cross or rest in front of the child's face or neck, the child should wear the lap and shoulder belt. Moving the child closer to the center of the vehicle may help provide a good shoulder belt fit.



Do not leave children, unreliable adults, or pets unattended in your vehicle.

### Child booster seats

Children outgrow a typical convertible or toddler seat when they weigh 40 pounds and are around 4 years of age. Although the lap/shoulder belt will provide some protection, these children are still too small for lap/shoulder belts to fit properly, which could increase the risk of serious injury.

To improve the fit of both the lap and shoulder belt on children who have outgrown child safety seats, Ford Motor Company recommends use of a belt-positioning booster.

Booster seats position a child so that safety belts fit better. They lift the child up so that the lap belt rests low across the hips and the knees bend comfortably. Booster seats also make the shoulder belt fit better and more comfortably for growing children.

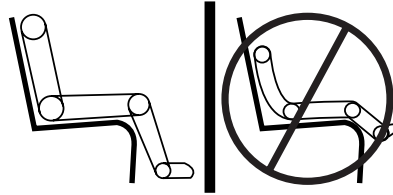
### When children should use booster seats

Children need to use booster seats from the time they outgrow the toddler seat until they are big enough for the vehicle seat and lap/shoulder belt to fit properly. Generally this is when they weigh about 80 lbs (about 8 to 12 years old).

## Seating and Safety Restraints

Booster seats should be used until you can answer YES to ALL of these questions:

- Can the child sit all the way back against the vehicle seat back with knees bent comfortably at the edge of the seat without slouching?



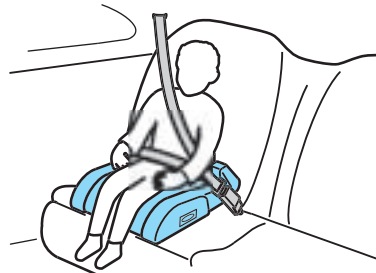
- Does the lap belt rest low across the hips?
- Is the shoulder belt centered on the shoulder and chest?
- Can the child stay seated like this for the whole trip?

### **Types of booster seats**

There are two types of belt-positioning booster seats:

- Those that are backless.

If your backless booster seat has a removable shield, remove the shield and use the lap/shoulder belt. If a seating position has a low seat back and no head restraint, a backless booster seat may place your child's head (top of ear level) above the top of the seat. In this case, move the backless booster to another seating position with a higher seat back and lap/shoulder belts.



- Those with a high back.

If, with a backless booster seat, you cannot find a seating position that adequately supports your child's head, a high back booster seat would be a better choice.



Both can be used in any vehicle in a seating position equipped with lap/shoulder belts if your child is over 40 lbs.

## Seating and Safety Restraints

The shoulder belt should cross the chest, resting snugly on the center of the shoulder. The lap belt should rest low and snug across the hips, never up high across the stomach.

If the booster seat slides on the vehicle seat, placing a rubberized mesh sold as shelf or carpet liner under the booster seat may improve this condition.

### The importance of shoulder belts

Using a booster without a shoulder belt increases the risk of a child's head hitting a hard surface in a collision. For this reason, you should never use a booster seat with a lap belt only. It is best to use a booster seat with lap/shoulder belts in the back seat- the safest place for children to ride.



Follow all instructions provided by the manufacturer of the booster seat.



Never put the shoulder belt under a child's arm or behind the back because it eliminates the protection for the upper part of the body and may increase the risk of injury or death in a collision.



Never use pillows, books, or towels to boost a child. They can slide around and increase the likelihood of injury or death in a collision.

## SAFETY SEATS FOR CHILDREN



### Child and infant or child safety seats

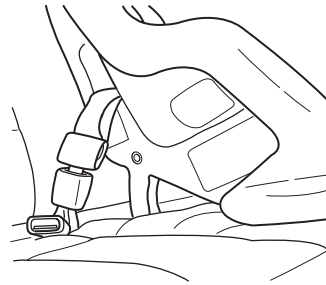
Use a safety seat that is recommended for the size and weight of the child. Carefully follow all of the manufacturer's instructions with the

## Seating and Safety Restraints

safety seat you put in your vehicle. If you do not install and use the safety seat properly, the child may be injured in a sudden stop or collision.

When installing a child safety seat:

- Review and follow the information presented in the *Air bag supplemental restraint system (SRS)* section in this chapter.
- Use the correct safety belt buckle for that seating position (the buckle closest to the direction the tongue is coming from).
- Insert the belt tongue into the proper buckle until you hear a snap and feel it latch. Make sure the tongue is securely fastened in the buckle.
- Keep the buckle release button pointing up and away from the safety seat, with the tongue between the child seat and the release button, to prevent accidental unbuckling.
- Place seat back in upright position.
- Put the safety belt in the automatic locking mode. Refer to *Automatic locking mode* (passenger side front and outboard rear seating positions) (if equipped) section in this chapter.



Ford recommends the use of a child safety seat having a top tether strap. Install the child safety seat in a seating position with a tether anchor. For more information on top tether straps, refer to *Attaching child safety seats with tether straps* in this chapter.




Carefully follow all of the manufacturer's instructions included with the safety seat you put in your vehicle. If you do not install and use the safety seat properly, the child may be injured in a sudden stop or collision.




Rear-facing child seats or infant carriers should never be placed in the front seats.

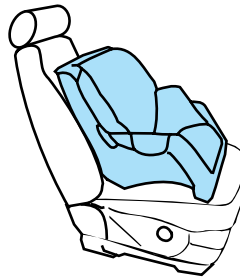
## Seating and Safety Restraints

### Installing child safety seats with combination lap and shoulder belts

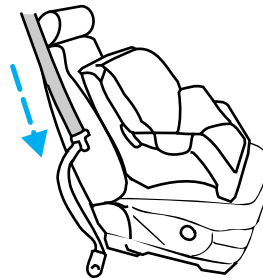
 Air bags can kill or injure a child in a child seat. **NEVER** place a rear-facing child seat in front of an active air bag. If you must use a forward-facing child seat in the front seat, move the seat all the way back.

 Children 12 and under should be properly restrained in the rear seat whenever possible.

1. Position the child safety seat in a seat with a combination lap and shoulder belt.

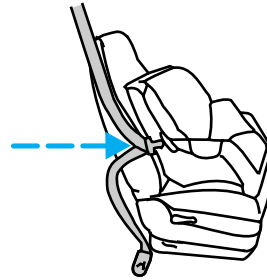


2. Pull down on the shoulder belt and then grasp the shoulder belt and lap belt together.

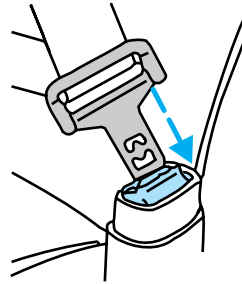


## Seating and Safety Restraints

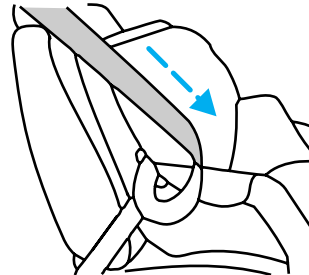
3. While holding the shoulder and lap belt portions together, route the tongue through the child seat according to the child seat manufacturer's instructions. Be sure the belt webbing is not twisted.



4. Insert the belt tongue into the proper buckle (the buckle closest to the direction the tongue is coming from) for that seating position until you hear a snap and feel the latch engage. Make sure the tongue is latched securely by pulling on it.



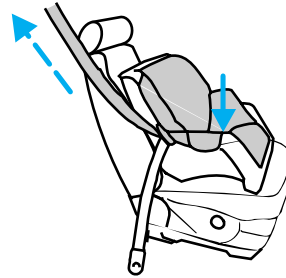
5. To put the retractor in the automatic locking mode, grasp the shoulder portion of the belt and pull downward until all of the belt is pulled out and a click is heard.



6. Allow the belt to retract. The belt will click as it retracts to indicate it is in the automatic locking mode.

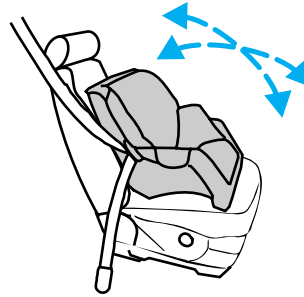
## Seating and Safety Restraints

7. Pull the lap belt portion across the child seat toward the buckle and pull up on the shoulder belt while pushing down with your knee on the child seat.



8. Allow the safety belt to retract to remove any slack in the belt.

9. Before placing the child in the seat, forcibly move the seat forward and back to make sure the seat is securely held in place. To check this, grab the seat at the belt path and attempt to move it side to side and forward. There should be no more than one inch of movement for proper installation.



10. Try to pull the belt out of the retractor to make sure the retractor is in the automatic locking mode (you should not be able to pull more belt out). If the retractor is not locked, unbuckle the belt and repeat steps two through nine.

Check to make sure the child seat is properly secured before each use.

### Attaching child safety seats with tether straps

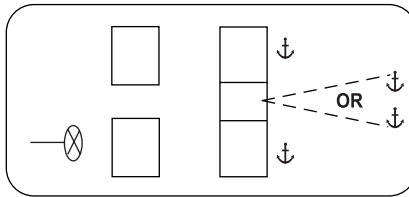
Most new forward-facing child safety seats include a tether strap which goes over the back of the seat and hooks to an anchoring point. Tether straps are available as an accessory for many older safety seats. Contact the manufacturer of your child seat for information about ordering a tether strap.

## Seating and Safety Restraints

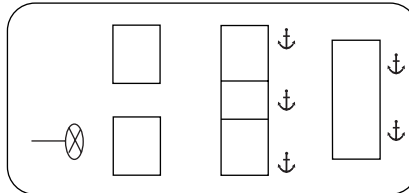
The rear seats of your vehicle are equipped with built-in tether strap anchors located behind the seats as shown below.


The tether strap anchors in your vehicle are in the following positions (shown from top view):

- 5 passenger vehicle



- 7 passenger vehicle



 Attach the tether strap only to the appropriate tether anchor as shown. The tether strap may not work properly if attached somewhere other than the correct tether anchor.

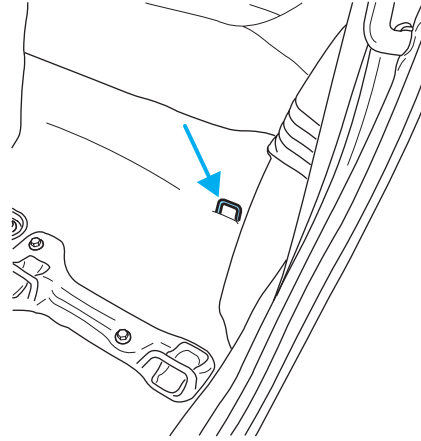
1. Position the child safety seat on the rear seat cushion.
2. Route the tether strap under the head restraint and between the head restraint posts.
3. Locate the correct anchor for the selected rear seating position.

When placing a child safety seat in the 2nd row center seating position of the 5 passenger vehicle, the tether straps may be attached to either of the tether anchors located at the rear of the cargo area.

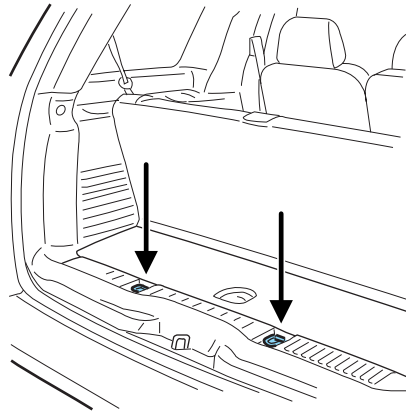


## Seating and Safety Restraints

- Behind 2nd row seat

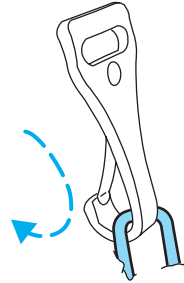


- At the rear of the cargo area



## Seating and Safety Restraints

4. Clip the tether strap to the anchor.



If the tether strap is clipped incorrectly, the child safety seat may not be retained properly in the event of a collision.

5. Refer to the *Installing child safety seats in combination lap and shoulder belt seating positions* section of this chapter for further instructions to secure the child safety seat.

6. Tighten the child safety seat tether strap according to the manufacturer's instructions.



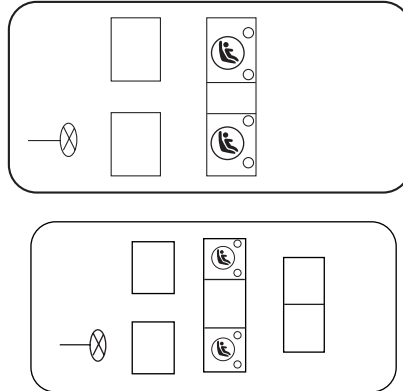
If the safety seat is not anchored properly, the risk of a child being injured in a collision greatly increases.

### **Attaching safety seats with LATCH (Lower Anchors and Tethers for Children) attachments for child seat anchors**

Some child safety seats have two rigid or webbing mounted attachments that connect to two anchors at certain seating positions in your vehicle. This type of child seat eliminates the need to use seat belts to attach the child seat. For forward-facing child seats, the tether strap must also be attached to the proper tether anchor. See *Attaching safety seats with tether straps* in this chapter.

## Seating and Safety Restraints

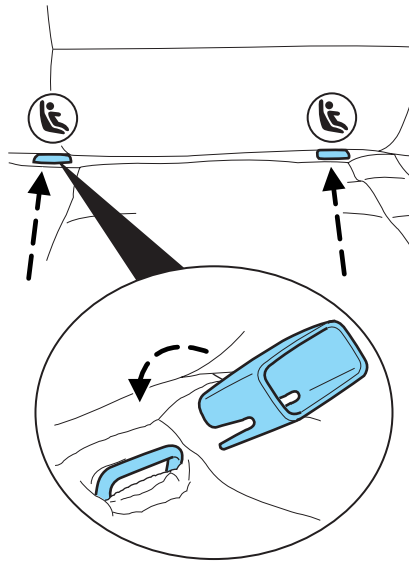
Your vehicle has LATCH anchors for child seat installation at the seating positions marked with the child seat symbol:



Never attach two LATCH child safety seats to the same anchor. In a crash, one anchor may not be strong enough to hold two child safety seat attachments and may break, causing serious injury or death.

## Seating and Safety Restraints

The lower anchors for child seat installation are located at the rear section of the second row seat between the cushion and seat back. The LATCH anchors are below the locator symbols on the seat back.



Follow the child seat manufacturer's instructions to properly install a child seat with LATCH attachments. Two plastic LATCH guides can be obtained at no charge from any Ford or Lincoln-Mercury dealer. They snap onto the LATCH lower anchors in the seat to help attach a child seat with rigid attachments. The guides hold the seat trim away to expose the anchor and make it easier to attach some child seats.



Attach LATCH lower attachments of the child seat only to the anchors shown.

If you install a child seat with rigid LATCH attachments, do not tighten the tether strap enough to lift the child seat off the vehicle seat cushion when the child is seated in it. Keep the tether strap just snug without lifting the front of the child seat. Keeping the child seat just touching the vehicle seat gives the best protection in a severe crash.

## Seating and Safety Restraints

Each time you use the safety seat, check that the seat is properly attached to the lower anchors and tether anchor. Try to move the child seat from side to side. Also try to tug the seat forward. Check to see if the anchors hold the seat in place.



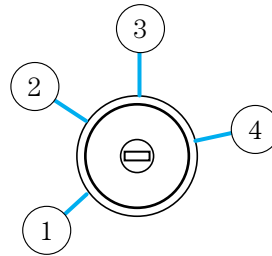
If the safety seat is not anchored properly, the risk of a child being injured in a crash greatly increases.

## Driving

### STARTING

#### Positions of the ignition

1. OFF/LOCK, shuts off the engine and all accessories/locks the steering wheel, gearshift lever and allows key removal.
2. ACC, allows the electrical accessories such as the radio to operate while the engine is not running. This position also unlocks the steering wheel.
3. ON, all electrical circuits operational. Warning lights illuminated. Key position when driving.
4. START, cranks the engine. Release the key as soon as the engine starts.

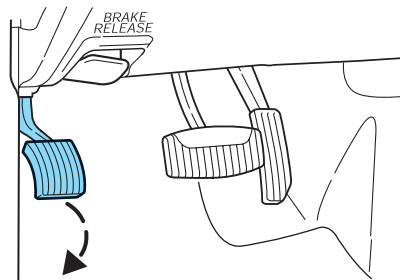


#### Important safety precautions

When the engine starts, the idle RPM runs faster to warm the engine. If the engine idle speed does not slow down automatically, have the vehicle checked.

Before starting the vehicle:

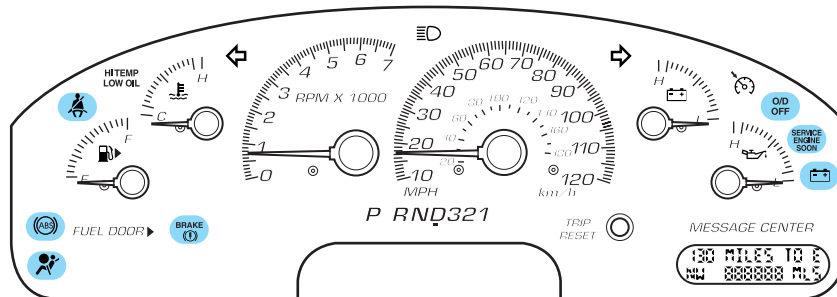
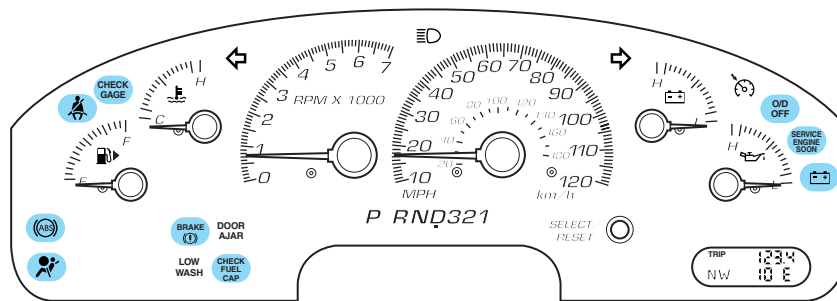
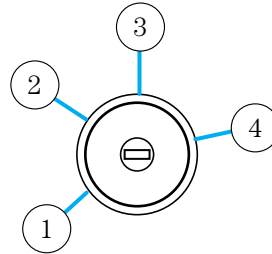
1. Make sure all occupants buckle their safety belts. For more information on safety belts and their proper usage, refer to the *Seating and safety restraints* chapter.
2. Make sure the headlamps and electrical accessories are off.
  - Make sure the parking brake is set.



## Driving

- Make sure the gearshift is in P (Park).
- Turn the key to 3 (ON) without turning the key to 4 (START).

**P RND321**



Make sure the corresponding lights illuminate or illuminate briefly. If a light fails to illuminate, have the vehicle serviced.

- If the driver's safety belt is fastened, the  light may not illuminate.

## Driving

### Starting the engine

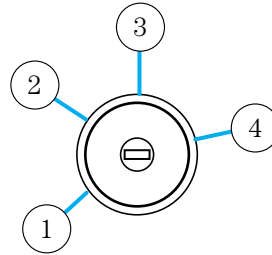
1. Turn the key to 3 (ON) without turning the key to 4 (START). If there is difficulty in turning the key, rotate the steering wheel until the key turns freely. This condition may occur when:

- the front wheels are turned
- a front wheel is against the curb

Turn the key to 4 (START), then

release the key as soon as the engine starts. Excessive cranking could damage the starter.

**Note:** If the engine does not start within five seconds on the first try, turn the key to 1 (OFF/LOCK), wait 10 seconds and try again.



### Cold weather starting (flexible fuel vehicles only)

As the outside temperature approaches freezing, ethanol fuel distributors should supply winter grade ethanol (same as with unleaded gasoline). If summer grade ethanol is used in cold weather conditions, you may experience increased cranking times, rough idle or hesitation until the engine has warmed up. Consult your fuel distributor for the availability of winter grade ethanol.

Do not crank the engine for more than 30 seconds at a time as starter damage may occur. If the engine fails to start, turn the key to OFF and wait 30 seconds before trying again.

Do not use starting fluid such as ether in the air intake system (see Air Cleaner decal). Such fluid could cause immediate explosive damage to the engine and possible personal injury.

If you should experience cold weather starting problems on E<sub>85</sub> ethanol, and neither an alternative brand of E<sub>85</sub> ethanol nor an engine block heater is available, the addition of unleaded gasoline to your tank will improve cold starting performance. Your vehicle is designed to operate on E<sub>85</sub> ethanol alone, unleaded gasoline alone, or any mixture of the two.

See *Choosing the right fuel* in the *Maintenance and specifications* chapter for more information on ethanol.



## Driving

### **If the engine fails to start using the preceding instructions (flexible fuel vehicles only)**

1. Press and hold down the accelerator 1/3 to 1/2 way to floor, then crank the engine.
2. When the engine starts, release the key, then gradually release the accelerator pedal as the engine speeds up. If the engine still fails to start, repeat Step 1.

### **Using the engine block heater (if equipped)**

An engine block heater warms the engine coolant which aids in starting and heater/defroster performance. Use of an engine block heater is strongly recommended if you live in a region where temperatures reach -23° C (-10° F) or below. For best results, plug the heater in at least three hours before starting the vehicle. The heater can be plugged in the night before starting the vehicle.



To reduce the risk of electrical shock, do not use your heater with ungrounded electrical systems or two-pronged (cheater) adapters.

### **Guarding against exhaust fumes**

Carbon monoxide is present in exhaust fumes. Take precautions to avoid its dangerous effects.



If you smell exhaust fumes inside your vehicle, have your dealer inspect your vehicle immediately. Do not drive if you smell exhaust fumes.

### **Important ventilating information**

If the engine is idling while the vehicle is stopped for a long period of time, open the windows at least 2.5 cm (one inch) or adjust the heating or air conditioning to bring in fresh air.

### **BRAKES**


Occasional brake noise is normal. If a metal-to-metal, continuous grinding or continuous squeal sound is present, the brake linings may be worn-out and should be inspected by a qualified service technician. If the vehicle has continuous vibration or shudder in the steering wheel while braking, the vehicle should be inspected by a qualified service technician.

## Driving

### Four-wheel anti-lock brake system (ABS)

Your vehicle is equipped with an Anti-lock Braking System (ABS). This system helps you maintain steering control during emergency stops by keeping the brakes from locking. Noise from the ABS pump motor and brake pedal pulsation may be observed during ABS braking; any pulsations or mechanical noise you may feel or hear is normal.

### ABS warning lamp

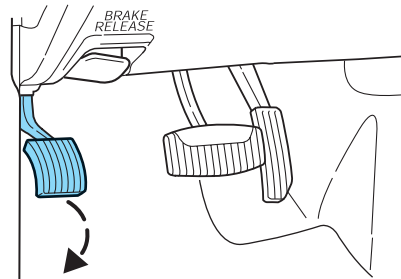
The  lamp in the instrument cluster momentarily illuminates when the ignition is turned to ON. If the light does not illuminate during start up, remains on or flashes, the ABS may be disabled and may need to be serviced.

Even when the ABS is disabled, normal braking is still effective. (If your BRAKE warning lamp illuminates with the parking brake released, have your brake system serviced immediately.)

**BRAKE**  


### Parking brake

Apply the parking brake whenever the vehicle is parked. To set the parking brake, press the parking brake pedal down until the pedal stops.



**BRAKE**  


The BRAKE warning lamp in the instrument cluster illuminates and remains illuminated (when the ignition is turned ON) until the parking brake is released.

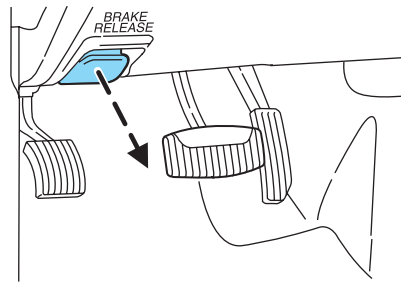


Always set the parking brake fully and make sure that the gearshift is securely latched in P (Park).

## Driving

The parking brake is not recommended to stop a moving vehicle. However, if the normal brakes fail, the parking brake can be used to stop your vehicle in an emergency. Since the parking brake applies only the rear brakes, the vehicle's stopping distance will increase greatly and the handling of your vehicle will be adversely affected.

Pull the release lever to release the brake. Driving with the parking brake on will cause the brakes to wear out quickly and reduce fuel economy.



## STEERING

To prevent damage to the power steering system:

- Never hold the steering wheel at its furthest turning points (until it stops) for more than a few seconds when the engine is running.
- Do not operate the vehicle with a low power steering pump fluid level (below the MIN mark on the reservoir).

If the power steering system breaks down (or if the engine is turned off), you can steer the vehicle manually, but it takes more effort.

If the steering wanders or pulls, check for:

- an improperly inflated tire
- uneven tire wear
- loose or worn suspension components
- loose or worn steering components
- improper steering alignment

## Driving

### PREPARING TO DRIVE YOUR VEHICLE



Utility vehicles have a significantly higher rollover rate than other types of vehicles.



In a rollover crash, an unbelted person is significantly more likely to die than a person wearing a safety belt.

Your vehicle has larger tires and increased ground clearance, giving the vehicle a higher center of gravity than a passenger car.



Vehicles with a higher center of gravity such as utility and four-wheel drive vehicles handle differently than vehicles with a lower center of gravity. Utility and four-wheel drive vehicles are **not** designed for cornering at speeds as high as passenger cars any more than low-slung sports cars are designed to perform satisfactorily under off-road conditions. Avoid sharp turns, excessive speed and abrupt maneuvers in these vehicles. Failure to drive cautiously could result in an increased risk of loss of vehicle control, vehicle rollover, personal injury and death.



Loaded vehicles, with a higher center of gravity, may handle differently than unloaded vehicles. Extra precautions, such as slower speeds and increased stopping distance, should be taken when driving a heavily loaded vehicle.

### AUTOMATIC TRANSMISSION OPERATION

#### Brake-shift interlock

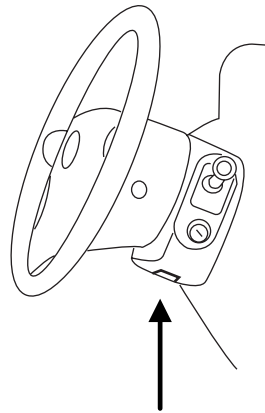
This vehicle is equipped with a brake-shift interlock feature that prevents the gearshift lever from being moved from P (Park) when the ignition is in the ON position unless brake pedal is depressed.

If you cannot move the gearshift lever out of P (Park) with ignition in the ON position and the brake pedal depressed:

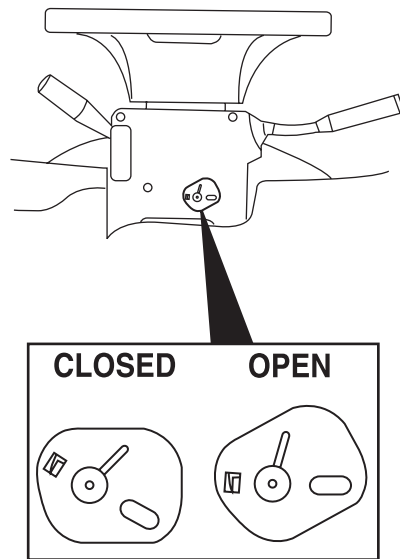
1. Apply the parking brake, turn ignition key to LOCK, then remove the key.

## Driving

2. Locate the access cover plate to the brake-shift interlock override. It is located on the underside of the steering column.



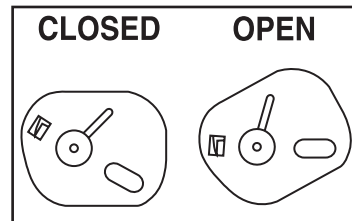
3. Rotate the access panel (counterclockwise) with a flat head screw driver until it is lined up to the access hole in the open position.



4. Insert a tool (or screw driver) into the access hole to override the brake-shift interlock. Apply the brake and shift into Neutral.

## Driving

5. Return the cover plate (rotate clockwise) to the closed position. Start the vehicle.



If it is necessary to use the above procedure to move the gearshift lever, it is possible that a fuse has blown or the vehicle's brakelamps are not operating properly. Refer to *Fuses and relays* in the *Roadside emergencies* chapter.



Do not drive your vehicle until you verify that the brakelamps are working.



Always set the parking brake fully and make sure the gearshift is latched in P (Park). Turn the ignition to the LOCK position and remove the key whenever you leave your vehicle.



If the parking brake is fully released, but the brake warning lamp remains illuminated, the brakes may not be working properly. See your dealer or a qualified service technician.

## Driving with a 5-speed automatic transmission

### ***P RND321***

Your transmission is equipped with an adaptive learning strategy found in the vehicle computer. This feature is designed to increase durability, and provide consistent shift feel over the life of the vehicle. A new vehicle or transmission may have firm and/or soft shifts. This operation is considered normal and will not affect function or durability of the transmission. Over time, the adaptive learning process will fully update transmission operation. Additionally, whenever the battery is disconnected or a new battery installed, the strategy must be relearned.

### **P (Park)**

This position locks the transmission and prevents the rear wheels from turning.

To put your vehicle in gear:

- Start the engine
- Depress the brake pedal
- Move the gearshift lever into the desired gear

To put your vehicle in P (Park):

- Come to a complete stop
- Move the gearshift lever and securely latch it in P (Park)



Always set the parking brake fully and make sure the gearshift is latched in P (Park). Turn the ignition to the LOCK position and remove the key whenever you leave your vehicle.

### **R (Reverse)**

With the gearshift lever in R (Reverse), the vehicle will move backward. Always come to a complete stop before shifting into and out of R (Reverse).

### **N (Neutral)**

With the gearshift lever in N (Neutral), the vehicle can be started and is free to roll. Hold the brake pedal down while in this position.

### **D (Overdrive)**

The normal driving position for the best fuel economy. Transmission operates in gears one through five. D (Overdrive) can be deactivated by pressing the transmission control switch on the end of the gearshift lever. This will illuminate the O/D OFF lamp and activate Drive.

### **Drive (not shown)**

Drive is activated when the transmission control switch is pressed.

- This position allows for all forward gears except overdrive.
- O/D OFF lamp is illuminated.
- Provides engine braking.
- Use when driving conditions cause excessive shifting from O/D to other gears. Examples: city traffic, hilly terrain, heavy loads, trailer towing and when engine braking is required.

## Driving

- To return to O/D (overdrive mode), press the transmission control switch. The O/D OFF lamp will not be illuminated.
- O/D (Overdrive) is automatically returned each time the key is turned off.

### **3 (Third)**

Transmission operates in third gear only.

Used for improved traction on slippery roads. Selecting 3 (Third) provides engine braking.

### **2 (Second)**

Use 2 (Second) to start-up on slippery roads or to provide additional engine braking on downgrades.

### **1 (First)**

- Provides maximum engine braking.
- Allows upshifts by moving gearshift lever.
- Will not downshift into 1 (First) at high speeds; allows for 1 (First) when vehicle reaches slower speeds.

### **Forced downshifts**

- Allowed in D (Overdrive) or Drive.
- Depress the accelerator to the floor.
- Allows transmission to select an appropriate gear.

### **If your vehicle gets stuck in mud or snow**

If your vehicle gets stuck in mud or snow, it may be rocked out by shifting from forward and reverse gears, stopping between shifts in a steady pattern. Press lightly on the accelerator in each gear.

**Do not rock the vehicle if the engine is not at normal operating temperature or damage to the transmission may occur.**

**Do not rock the vehicle for more than a minute or damage to the transmission and tires may occur, or the engine may overheat.**



### REVERSE SENSING SYSTEM (IF EQUIPPED)

The RSS sounds a tone to warn the driver of obstacles near the rear bumper when R (Reverse) is selected. The RSS will assist the driver in detecting certain objects while:

- the vehicle is moving toward a stationary object at a speed of 5 km/h (3 mph) or less.
- the vehicle is in R (Reverse) but not moving backward (the brake pedal is depressed or the parking brake is applied), and a moving object is approaching the rear of the vehicle at a speed of 5 km/h (3 mph) or less.
- the vehicle is moving in reverse at a speed of less than 5 km/h (3 mph) and a moving object is approaching the rear of the vehicle at a speed of less than 5 km/h (3 mph).

The RSS is not effective at speeds greater than 5 km/h (3 mph) and may not detect certain angular or moving objects.



To help avoid personal injury, please read and understand the limitations of the reverse sensing system as contained in this section. Reverse sensing is only an aid for some (generally large and fixed) objects when moving in reverse on a flat surface at “parking speeds”. Inclement weather may also affect the function of the RSS; this may include reduced performance or a false activation.



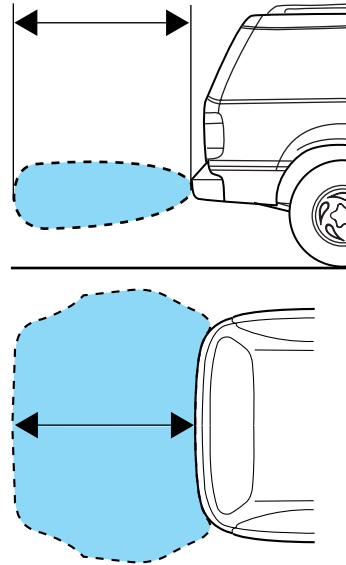
To help avoid personal injury, always use caution when in R (Reverse) and when using the RSS.



This system is not designed to prevent contact with small or moving objects. The system is designed to provide a warning to assist the driver in detecting large stationary objects to avoid damaging the vehicle. The system may not detect smaller objects, particularly those close to the ground.

## Driving

The RSS detects obstacles up to 2 meters (6 ft.) from the rear bumper with a decreased coverage area at the outer corners of the bumper, (refer to the figures for approximate zone coverage areas). As you move closer to the obstacle, the rate of the tone increases. When the obstacle is less than 25.0 cm (10 in.) away, the tone will sound continuously. If the RSS detects a stationary or receding object further than 25.0 cm (10 in.) from the side of the vehicle, the tone will sound for only three seconds. Once the system detects an object approaching, the tone will sound again.



The RSS automatically turns on when the gear selector is placed in R (Reverse) and the ignition is ON. An RSS control on the instrument panel allows the driver to turn the RSS on and off. To turn the RSS off, the ignition must be ON, and the gear selector in R (Reverse). An indicator light on the control will illuminate when the system is turned off. If the indicator light illuminates when the RSS is not turned off, it may indicate a failure in the RSS.



**Keep the RSS sensors (located on the rear bumper/fascia) free from snow, ice and large accumulations of dirt (do not clean the sensors with sharp objects). If the sensors are covered, it will affect the accuracy of the RSS.**

**If your vehicle sustains damage to the rear bumper/fascia, leaving it misaligned or bent, the sensing zone may be altered causing inaccurate measurement of obstacles or false alarms.**

### LIMITED-SLIP AXLE (IF EQUIPPED)

This axle provides added traction on slippery surfaces, particularly when one wheel is on a poor traction surface. Under normal conditions, the limited slip axle functions like a standard rear axle.

Extended use of other than the manufacturer's specified size tires on a limited slip rear axle could result in a permanent reduction in effectiveness. This loss of effectiveness does not affect normal driving and should not be noticeable to the driver.

### ALL WHEEL DRIVE (AWD) SYSTEM (IF EQUIPPED)

Your vehicle may be equipped with a full-time All Wheel Drive (AWD) transfer case. With the AWD option, power is supplied to all four wheels all the time with no need to shift between two-wheel drive and four-wheel drive.

For the lubricant specification and refill capacity of the AWD transfer case refer to *Capacities and specifications* chapter.



If your vehicle is equipped with AWD, a spare tire of a different size than the road tires should never be used. Such a tire could make the vehicle difficult to control as well as result in damage to driveline components.



Utility and four-wheel drive vehicles are **not** designed for cornering at speeds as high as passenger cars any more than low-slung sports cars are designed to perform satisfactorily under off-road conditions. Avoid sharp turns or abrupt maneuvers in these vehicles.

### DRIVING THROUGH WATER

If driving through deep or standing water is unavoidable, proceed very slowly especially if the depth is not known. Never drive through water that is higher than the bottom of the hubs (for trucks) or the bottom of the wheel rims (for cars). Traction or brake capability may be limited and your vehicle may stall. Water may also enter your engine's air intake and severely damage your engine.

Once through the water, always dry the brakes by moving your vehicle slowly while applying light pressure on the brake pedal. Wet brakes do not stop the vehicle as quickly as dry brakes. **Driving through deep water where the transmission vent tube is submerged may allow water into the transmission and cause internal transmission damage.**

## Driving

### VEHICLE LOADING

Before loading a vehicle, familiarize yourself with the following terms:

- **Base Curb Weight:** Weight of the vehicle including any standard equipment, fluids, lubricants, etc. It does not include occupants or aftermarket equipment.
- **Payload:** Combined maximum allowable weight of cargo, occupants and optional equipment. The payload equals the gross vehicle weight rating minus base curb weight.
- **GVW (Gross Vehicle Weight):** Base curb weight plus payload weight.
- **GVWR (Gross Vehicle Weight Rating):** Maximum allowable total weight of the base vehicle, occupants, optional equipment and cargo. The GVWR is specific to each vehicle and is listed on the Safety Certification Label on the driver's door pillar.
- **GAWR (Gross Axle Weight Rating):** Carrying capacity for each axle system. The GAWR is specific to each vehicle and is listed on the Safety Certification Label on the driver's door pillar.
- **GCW (Gross Combined Weight):** The combined weight of the towing vehicle (including occupants and cargo) and the loaded trailer.
- **GCWR (Gross Combined Weight Rating):** Maximum allowable combined weight of towing vehicle (including occupants and cargo) and the loaded trailer.
- **Maximum Trailer Weight Rating:** Maximum weight of a trailer the vehicle is permitted to tow. The maximum trailer weight rating is determined by subtracting the vehicle curb weight for each engine/transmission combination, any required option weight for trailer towing and the weight of the driver from the GCWR for the towing vehicle.
- **Maximum Trailer Weight:** Maximum weight of a trailer the loaded vehicle (including occupants and cargo) is permitted to tow. It is determined by subtracting the weight of the loaded trailer towing vehicle from the GCWR for the towing vehicle.
- **Trailer Weight Range:** Specified range of trailer weight from zero to the maximum trailer weight rating.

Remember to figure in the tongue load of your loaded trailer when figuring the total weight.

The Safety Certification Label, located on the driver's door pillar, lists vehicle weight rating limitations. Before adding any additional equipment, refer to these limitations.

## Driving

Always ensure that the weight of occupants, cargo and equipment is within the weight limitations, including both gross vehicle weight and front and rear gross axle weight rating limits.

**Note:** Do not exceed the GVWR or the GAWR specified on the certification label.



Exceeding any vehicle weight rating limitation could result in serious damage to the vehicle, loss of vehicle control, vehicle rollover, and/or personal injury.

Do not use replacement tires with lower load carrying capacities than the originals because they may lower the vehicle's GVWR and GAWR limitations. Replacement tires with a higher limit than the originals do not increase the GVWR and GAWR limitations.

### **SPECIAL LOADING INSTRUCTIONS FOR OWNERS OF PICKUP TRUCKS AND UTILITY-TYPE VEHICLES**



For important information regarding safe operation of this type of vehicle, see the **Preparing to drive your vehicle** section in this chapter.



Loaded vehicles may handle differently than unloaded vehicles. Extra precautions, such as slower speeds and increased stopping distance, should be taken when driving a heavily loaded vehicle.

Your vehicle can haul more cargo and people than most passenger cars. Depending upon the type and placement of the load, hauling cargo and people may raise the center of gravity of the vehicle.

#### **Calculating the load your vehicle can carry/tow**

1. Use the appropriate maximum GCWR chart (in the *Trailer Towing* section in this chapter) for your type of engine and rear axle ratio.
2. Weigh your vehicle without cargo. To obtain correct weights, take your vehicle to a shipping company or an inspection station for trucks.
3. Subtract your loaded weight from the maximum GCWR in the chart. This is the maximum trailer weight your vehicle can tow. It must be below the maximum trailer weight shown in the chart.

## Driving

### TRAILER TOWING

Trailer towing with your vehicle may require the use of a trailer tow option package.

Trailer towing puts additional loads on your vehicle's engine, transmission, axle, brakes, tires, and suspension. For your safety and to maximize vehicle performance, be sure to use the proper equipment while towing.

Follow these guidelines to ensure safe towing procedure:

- Stay within your vehicle's load limits.
- Thoroughly prepare your vehicle for towing. Refer to *Preparing to tow* in this chapter.
- Use extra caution when driving while trailer towing. Refer to *Driving while you tow* in this chapter.
- Service your vehicle more frequently if you tow a trailer. Refer to the severe duty schedule in the scheduled maintenance guide.
- Do not tow a trailer until your vehicle has been driven at least 800 km (500 miles).
- Refer to the instructions included with towing accessories for the proper installation and adjustment specifications.

Do not exceed the maximum loads listed on the Safety Compliance Certification label. For load specification terms found on the label, refer to *Vehicle loading* in this chapter. Remember to figure in the tongue load of your loaded vehicle when figuring the total weight.

**Note:** Do not exceed the GVWR or the GAWR specified on the certification label.



Towing trailers beyond the maximum recommended gross trailer weight exceeds the limit of the vehicle and could result in engine damage, transmission damage, structural damage, loss of vehicle control, vehicle rollover and personal injury.

## Driving

<b>4x2 w/automatic transmission</b>			
<b>GCWR (Gross Combined Weight Rating)/Trailer Weight</b>			
<b>Engine</b>	<b>Rear axle ratio</b>	<b>Maximum GCWR-kg (lbs.)</b>	<b>Trailer weight range-kg (lbs.) (0-Maximum)</b>
4.0L SOHC/4.6L*	3.55	3493 (7700)	0-1451 (0-3200)
4.0L SOHC w/Class III Trailer Tow Package	3.73 LS	4645 (10240)	0-2595 (0-5720)
4.6L*	3.73/3.73 LS	5262 (11600)	0-3211 (0-7080)
<p><b>Notes:</b> - For high altitude operation, reduce GCW by 2% per 300 meters (1000 ft) elevation. For definitions of terms used in this table and instructions on how to calculate your vehicle load, refer to <i>Vehicle loading</i> in this chapter. Maximum trailer weights shown. The combined weight of the completed towing vehicle and the loaded trailer must not exceed the GCWR.</p>			
<p>*-When towing maximum loads under high outside temperatures and on steep grades, the A/C system may cycle on and off to protect the engine from overheating. This may result in a temporary increase of interior temperatures.</p>			
<p>Towing a trailer over 1588 kg (3500 lbs.) requires a weight distributing hitch.</p>			

<b>AWD w/automatic transmission</b>			
<b>GCWR (Gross Combined Weight Rating)/Trailer Weight</b>			
<b>Engine</b>	<b>Rear axle ratio</b>	<b>Maximum GCWR-kg (lbs.)</b>	<b>Trailer weight range-kg (lbs.) (0-Maximum)</b>
4.0L SOHC/4.6L*	3.55	3493 (7700)	0-1497 (0-3300)
4.0L SOHC w/Class III Trailer Tow Package	3.73 LS	4536 (10000)	0-2395 (0-5280)
4.6L*	3.73/3.73 LS	5262 (11600)	0-3121 (0- 6880)
<p><b>Notes:</b> - For high altitude operation, reduce GCW by 2% per 300 meters (1000 ft) elevation. For definitions of terms used in this table and instructions on how to calculate your vehicle load, refer to <i>Vehicle loading</i> in this chapter. Maximum trailer weights shown. The combined weight of the completed towing vehicle and the loaded trailer must not exceed the GCWR.</p>			
<p>*-When towing maximum loads under high outside temperatures and on steep grades, the A/C system may cycle on and off to protect the engine from overheating. This may result in a temporary increase of interior temperatures.</p>			
<p>Towing a trailer over 1588 kg (3500 lbs.) requires a weight distributing hitch.</p>			

## Driving

### Preparing to tow

Use the proper equipment for towing a trailer and make sure it is properly attached to your vehicle. See your dealer or a reliable trailer dealer if you require assistance.

### Hitches

Do not use hitches that clamp onto the vehicle bumper. Use a load carrying hitch. You must distribute the load in your trailer so that 10–15% of the total weight of the trailer is on the tongue.

### Safety chains

Always connect the trailer's safety chains to the frame or hook retainers of the vehicle hitch. To connect the trailer's safety chains, cross the chains under the trailer tongue and allow slack for turning corners.

If you use a rental trailer, follow the instructions that the rental agency gives to you.

**Do not attach safety chains to the bumper.**

### Trailer brakes

Electric brakes and manual, automatic or surge-type trailer brakes are safe if installed properly and adjusted to the manufacturer's specifications. The trailer brakes must meet local and Federal regulations.



Do not connect a trailer's hydraulic brake system directly to your vehicle's brake system. Your vehicle may not have enough braking power and your chances of having a collision greatly increase.

The braking system of the tow vehicle is rated for operation at the GVWR not GCWR.

### Trailer lamps

Trailer lamps are required on most towed vehicles. Make sure your trailer lamps conform to local and Federal regulations. See your dealer or trailer rental agency for proper instructions and equipment for hooking up trailer lamps.



Never connect any trailer lighting to the vehicle's taillamp circuits, because it may damage the electrical system resulting in fire. Contact your local Ford dealership for assistance in proper trailer tow wiring installation. Additional electrical equipment may be required.



### Driving while you tow

When towing a trailer:

- Turn off the speed control. The speed control may shut off automatically when you are towing on long, steep grades.
- Consult your local motor vehicle speed regulations for towing a trailer.
- To eliminate excessive shifting, use a lower gear. This will also assist in transmission cooling. (For additional information, refer to the *Driving with a 5-speed automatic transmission* section in this chapter.
- Under extreme conditions with large frontal trailers, high outside temperatures and highway speeds, the coolant gauge may indicate higher than normal coolant temperatures. If this occurs, reduce speed until the coolant temperature returns to the normal range. Refer to *Engine coolant temperature gauge* in the *Instrument cluster* chapter.
- Anticipate stops and brake gradually.
- Do not exceed the GCWR rating or transmission damage may occur.

### Servicing after towing

If you tow a trailer for long distances, your vehicle will require more frequent service intervals. Refer to your scheduled maintenance guide for more information.

### Trailer towing tips

- Practice turning, stopping and backing up before starting on a trip to get the feel of the vehicle trailer combination. When turning, make wider turns so the trailer wheels will clear curbs and other obstacles.
- Allow more distance for stopping with a trailer attached.
- If you are driving down a long or steep hill, shift to a lower gear. Do not apply the brakes continuously, as they may overheat and become less effective.
- The trailer tongue weight should be 10–15% of the loaded trailer weight.
- After you have traveled 80 km (50 miles), thoroughly check your hitch, electrical connections and trailer wheel lug nuts.
- To aid in engine/transmission cooling and A/C efficiency during hot weather while stopped in traffic, place the gearshift lever in P (Park).
- Vehicles with trailers should not be parked on a grade. If you must park on a grade, place wheel chocks under the trailer's wheels.

## Driving

### Launching or retrieving a boat

**Disconnect the wiring to the trailer before backing the trailer into the water. Reconnect the wiring to the trailer after the trailer is removed from the water.**

When backing down a ramp during boat launching or retrieval:

- do not allow the static water level to rise above the bottom edge of the rear bumper.
- do not allow waves to break higher than 15 cm (6 inches) above the bottom edge of the rear bumper.

Exceeding these limits may allow water to enter vehicle components:

- causing internal damage to the components.
- affecting driveability, emissions and reliability.

Replace the rear axle lubricant any time the axle has been submerged in water. Rear axle lubricant quantities are not to be checked or changed unless a leak is suspected or repair required.

### RECREATIONAL TOWING (ALL WHEELS ON THE GROUND)

Follow these guidelines for your specific powertrain combination to tow your vehicle with all four wheels on the ground (such as behind a recreational vehicle).

These guidelines are designed to ensure that your transmission is not damaged due to insufficient lubrication.

#### **Rear Wheel Drive (RWD) 4x2 vehicles:**

This applies to all 4x2 trucks/sport utilities with rear wheel drive capability.

- Place the transmission in N (Neutral).
- Maximum speed is 56 km/h (35 mph).
- Maximum distance is 80 km (50 miles).

If a distance of 80 km (50 miles) or a speed of 56 km/h (35 mph) must be exceeded, you must disconnect the driveshaft. Ford recommends the driveshaft be removed/installed only by a qualified technician. See your local dealer for driveshaft removal/installation.

**Improper removal/installation of the driveshaft can cause transmission fluid loss, damage to the driveshaft and internal transmission components.**

#### **AWD vehicles:**

Vehicles equipped with AWD cannot be towed with all wheels on the ground as vehicle damage may occur.

## Roadside Emergencies

### GETTING ROADSIDE ASSISTANCE

To fully assist you should you have a vehicle concern, Ford Motor Company offers a complimentary roadside assistance program. This program is separate from the New Vehicle Limited Warranty. The service is available:

- 24-hours, seven days a week
- for the New Vehicle Limited Warranty period of three years or 60,000 km (36,000 miles), whichever occurs first on Ford and Mercury vehicles, and four years or 80,000 km (50,000 miles) on Lincoln vehicles.

Roadside assistance will cover:

- changing a flat tire
- jump-starts
- lock-out assistance
- limited fuel delivery
- towing of your disabled vehicle to the nearest Ford Motor Company dealership, or your selling dealer if within 56.3 km (35 miles) of the nearest Ford Motor Company dealership (one tow per disablement). Even non-warranty related tows, like accidents or getting stuck in the mud or snow, are covered (some exclusions apply, such as impound towing or repossession).

### Canadian customers refer to your Owner Information Guide for information on:

- coverage period
- exact fuel amounts
- towing of your disabled vehicle
- emergency travel expense reimbursement
- travel planning benefits

## Roadside Emergencies

### USING ROADSIDE ASSISTANCE

Complete the roadside assistance identification card and place it in your wallet for quick reference. In the United States, this card is found in the Owner Guide portfolio in the glove compartment in Ford vehicles and is mailed to you if you own a Mercury or Lincoln. In Canada, the card is found in the Owner Information Guide in the glove compartment.

U.S. Ford or Mercury vehicle customers who require roadside assistance, call 1-800-241-3673; Lincoln vehicle customers call 1-800-521-4140.

Canadian customers who require roadside assistance, call 1-800-665-2006.

If you need to arrange roadside assistance for yourself, Ford Motor Company will reimburse a reasonable amount. To obtain reimbursement information, U.S. Ford or Mercury vehicles customers call 1-800-241-3673; Lincoln vehicle customers call 1-800-521-4140.

Canadian customers who need to obtain reimbursement information, call 1-800-665-2006.

### ROADSIDE COVERAGE BEYOND BASIC WARRANTY

In the United States, you may purchase additional roadside assistance coverage beyond this period through the Ford Auto Club by contacting your Ford or Lincoln Mercury dealer.

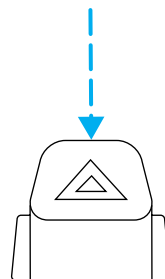
Similarly in Canada, for uninterrupted Roadside Assistance coverage, you may purchase extended coverage prior to your Basic Warranty's Roadside Assistance expiring. For more information and enrollment, contact 1-877-294-2582 or visit our website at [www.ford.ca](http://www.ford.ca).

### HAZARD FLASHER

The hazard flasher is located on the steering column, just behind the steering wheel. The hazard flashers will operate when the ignition is in any position.

Push in the flasher control and all front and rear direction signals will flash. Press the flasher control again to turn them off. Use it when your vehicle is disabled and is creating a safety hazard for other motorists.

**Note:** With extended use, the flasher may run down your battery.



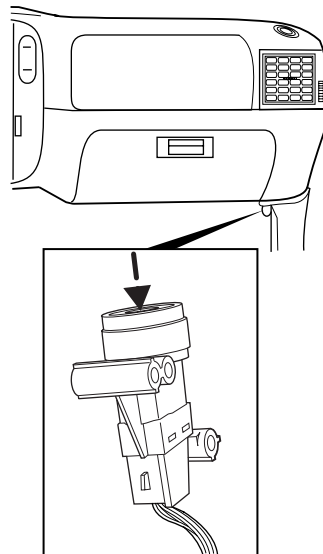
## Roadside Emergencies

### FUEL PUMP SHUT-OFF SWITCH FUEL RESET

The fuel pump shut-off switch is a device intended to stop the electric fuel pump when your vehicle has been involved in a substantial jolt.

After a collision, if the engine cranks but does not start, the fuel pump shut-off switch may have been activated.

The fuel pump shut-off switch is located in the passenger's foot well, by the kick panel.



Use the following procedure to reset the fuel pump shut-off switch.

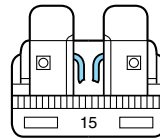
1. Turn the ignition to the OFF position.
2. Check the fuel system for leaks.
3. If no fuel leak is apparent, reset the fuel pump shut-off switch by pushing in on the reset button.
4. Turn the ignition to the ON position. Pause for a few seconds and return the key to the OFF position.
5. Make a further check for leaks in the fuel system.

## Roadside Emergencies

### FUSES AND RELAYS

#### Fuses

If electrical components in the vehicle are not working, a fuse may have blown. Blown fuses are identified by a broken wire within the fuse. Check the appropriate fuses before replacing any electrical components.



**Note:** Always replace a fuse with one that has the specified amperage rating. Using a fuse with a higher amperage rating can cause severe wire damage and could start a fire.

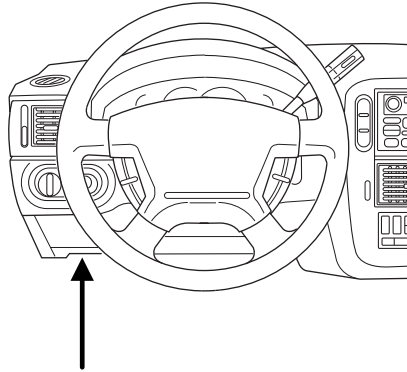
#### Standard fuse amperage rating and color

COLOR					
Fuse rating	Mini fuses	Standard fuses	Maxi fuses	Cartridge maxi fuses	Fuse link cartridge
2A	Grey	Grey	—	—	—
3A	Violet	Violet	—	—	—
4A	Pink	Pink	—	—	—
5A	Tan	Tan	—	—	—
7.5A	Brown	Brown	—	—	—
10A	Red	Red	—	—	—
15A	Blue	Blue	—	—	—
20A	Yellow	Yellow	Yellow	Blue	Blue
25A	Natural	Natural	—	—	—
30A	Green	Green	Green	Pink	Pink
40A	—	—	Orange	Green	Green
50A	—	—	Red	Red	Red
60A	—	—	Blue	—	Yellow
70A	—	—	Tan	—	Brown
80A	—	—	Natural	—	Black

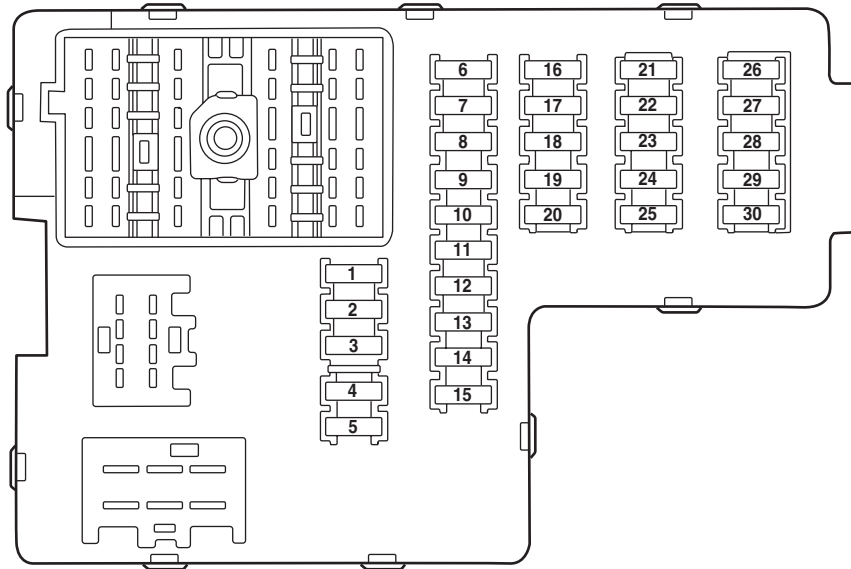
## Roadside Emergencies

### Passenger compartment fuse panel

The fuse panel is located below the instrument panel on the driver's side.



To remove a fuse use the fuse puller tool provided on the fuse panel box.



## Roadside Emergencies

The fuses are coded as follows:

Fuse/Relay Location	Fuse Amp Rating	Passenger Compartment Fuse Panel Description
1	30A	Memory seat module, Driver power seat
2	20A	Moonroof
3	20A	Radio, Amplifier, DVD
4	5A	Front wiper module
5	15A	Flasher relay (Turn, hazards)
6	10A	Right horn
7	15A	Heated mirrors
8	—	Not used
9	—	Not used
10	10A	Heated backlight relay coil, A/C clutch contact
11	20A	Heated seats
12	—	Not used
13	5A	Overdrive cancel switch, Flex fuel sender
14	5A	PATS module
15	5A	Rear wiper module, Cluster, TPMS
16	5A	Power mirror, Manual climate control, TPMS
17	15A	Delayed acc. coil, Battery saver, Glove compartment lamp, 2nd row courtesy lamps, Interior lamps (front)
18	10A	Left horn
19	10A	RCM
20	5A	Driver seat switch, Driver seat module, BSM, Sunload sensor
21	5A	Instrument cluster, Compass, Flasher coil
22	10A	ABS

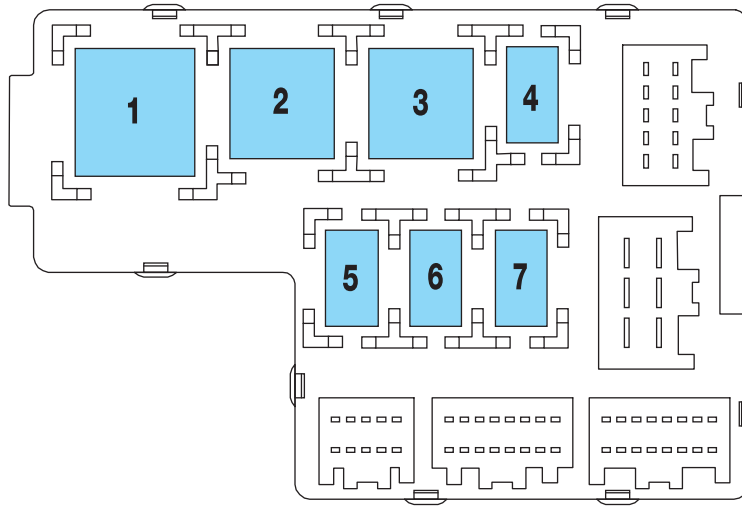


## Roadside Emergencies

<b>Fuse/Relay Location</b>	<b>Fuse Amp Rating</b>	<b>Passenger Compartment Fuse Panel Description</b>
23	15A	Brake pedal position switch
24	15A	Cigar lighter, OBD II
25	5A	Mode-Temperature actuator for auxiliary climate control, Trailer tow battery charge coil
26	7.5A	Park aid, Brake shift interlock
27	7.5A	Electrochromatic mirror, Digital transmission range sensor - backup lamps
28	5A	Radio (Start)/DVD (Start)
29	10A	Digital transmission range sensor, PWR feed to fuse #28 (Start feed)
30	5A	Daytime Running Lamps (DRL), Remote solenoid, DEATC climate controller, Manual climate control, Manual climate control temp blend actuator

## Roadside Emergencies

### *Passenger compartment fuse panel (top side)*



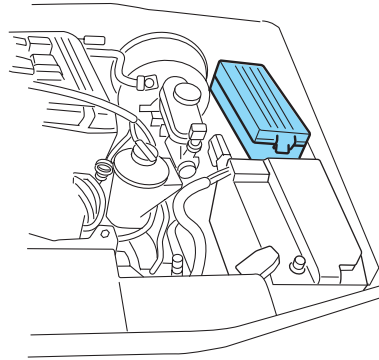
These relays are located on the reverse side of the passenger compartment fuse panel. See your dealer or a certified technician for service of this relay box.

<b>Fuse/Relay Location</b>	<b>Description</b>
Relay 1	Flasher relay
Relay 2	Rear defrost
Relay 3	Delayed accessory relay
Relay 4	Open
Relay 5	Battery saver
Relay 6	Open
Relay 7	Open

## Roadside Emergencies

### Power distribution box

The power distribution box is located in the engine compartment. The power distribution box contains high-current fuses that protect your vehicle's main electrical systems from overloads.

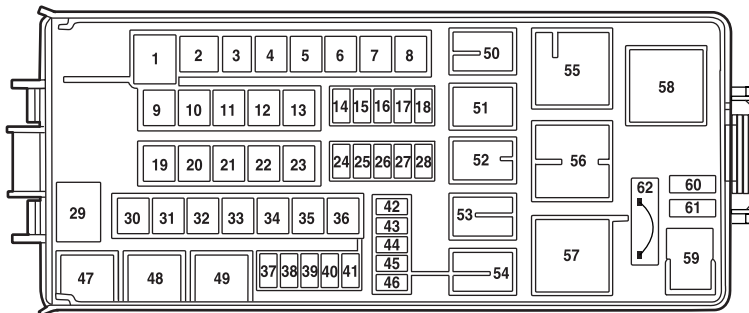


Always disconnect the battery before servicing high current fuses.



To reduce risk of electrical shock, always replace the cover to the Power Distribution Box before reconnecting the battery or refilling fluid reservoirs.

If the battery has been disconnected and reconnected, refer to the *Battery* section of the *Maintenance and specifications* chapter.



## Roadside Emergencies

The high-current fuses are coded as follows:

Fuse/Relay Location	Fuse Amp Rating	Power Distribution Box Description
1	60A**	PJB
2	30A**	BSM
3	—	Not used
4	30A**	Rear defrost
5	40A**	Anti-lock Brake System (ABS) pump
6	60A**	Delayed accessory
7	20A**	Power point #2
8	—	Not used
9	20A**	Power point #1
10	30A**	ABS module (valves)
11	40A**	PTEC
12	50A**	Ignition relay, Starter relay
13	40A**	Trailer tow battery, Trailer tow turn signals
14	10A*	Daytime Running Lamps (DRL) (Canada)
15	15A*	Memory (PCM/DEATC/Cluster), Interior lights
16	15A*	Headlamp switch, Foglamp switch
17	—	Not used
18	—	Not used
19	20A**	High beam relay
20	30A**	Electric brake
21	30A**	Front wiper motor
22	20A**	Low beam
23	30A**	Ignition switch
24	—	Not used
25	—	Not used
26	15A*	Fuel pump

## Roadside Emergencies

Fuse/Relay Location	Fuse Amp Rating	Power Distribution Box Description
27	20A*	Trailer tow lamps
28	20A*	Horn relay
29	60A**	PJB
30	20A**	Rear wiper motor
31	—	Not used
32	—	Not used
33	30A**	Auxiliary blower motor
34	30A**	Passenger power seat, Adjustable pedals
35	—	Not used
36	40A**	Blower motor
37	15A*	A/C clutch relay, Transmission
38	15A*	Coil on plug
39	15A*	Injectors, Fuel pump relay
40	15A*	PTEC power
41	15A*	HEGO, VMV, CMS, PTEC
42	10A*	Right low beam
43	10A*	Left low beam
44	15A*	Front foglamps
45	2A*	Brake pressure switch (ABS)
46	20A*	High beams
47	—	Horn relay
48	—	Fuel pump relay
49	—	High beam relay
50	—	Fog lamp relay
51	—	DRL relay (Canada)
52	—	A/C clutch relay
53	—	Trailer tow right turn relay
54	—	Trailer tow left turn relay
55	—	Blower motor relay
56	—	Starter relay

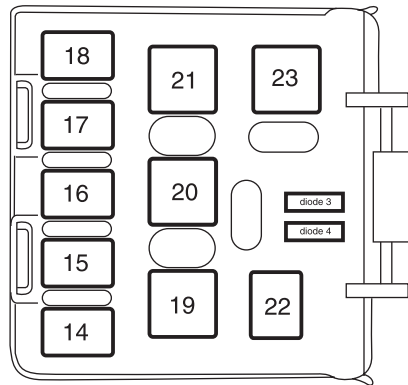
## Roadside Emergencies

Fuse/Relay Location	Fuse Amp Rating	Power Distribution Box Description
57	—	PTEC relay
58	—	Ignition relay
59	—	Not used
60	—	PCM diode
61	—	A/C clutch diode
62	30A CB	Power windows circuit breaker

\* Mini Fuses \*\* Maxi Cartridge Fuses

### Rear relay box

The relay box is located on the rear passenger side quarter trim panel. See your dealer or a certified technician for service of this relay box.



The relays are coded as follows:

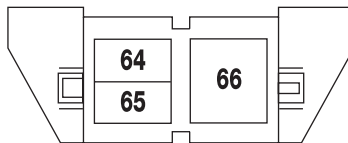
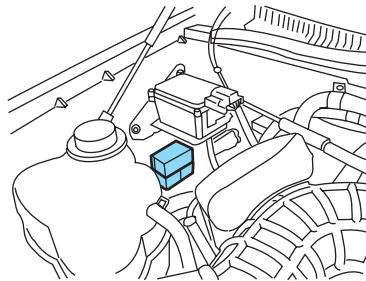
Fuse/Relay Location	Description
Relay 14	Not used
Relay 15	Trailer tow back-up lamps
Relay 16	Not used
Relay 17	Not used
Relay 18	Not used
Relay 19	Trailer tow park lamps

## Roadside Emergencies

Fuse/Relay Location	Description
Relay 20	Trailer tow battery charge
Relay 21	Not used
Relay 22	Not used
Relay 23	Not used
Diode 3	Not used
Diode 4	Not used

### **Auxiliary relay box**

The relay box is located on the front right fender well underneath the speed control module.



The relays are coded as follows:


Fuse/Relay Location	Description
Relay 64	Open
Relay 65	Open
Relay 66	Open


## Roadside Emergencies

### CHANGING THE TIRES

If you get a flat tire while driving:


- do not brake heavily.
- gradually decrease the vehicle's speed.
- hold the steering wheel firmly.
- slowly move to a safe place on the side of the road.

 The use of tire sealants is not recommended and may compromise the integrity of your tires. The use of tire sealants may also affect your tire pressure monitoring system (if equipped).

 If your vehicle is equipped with a tire pressure monitoring system, refer to *Tire Pressure Monitoring System (if equipped)* in the *Maintenance and specifications* section for important information. If the tire pressure monitor sensor becomes damaged, it will no longer function.

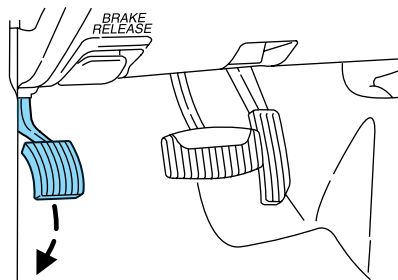
### Spare tire information

The spare tire can be used as a spare or a regular tire although the spare wheel may not match the regular wheels.

 If your vehicle is equipped with AWD, a spare tire of a different size than the road tires should not be used. Such a tire could make the vehicle difficult to control as well as result in damage to driveline components.


### Stopping and securing the vehicle

1. If you get a flat tire while driving, do not apply the brake heavily; instead, gradually decrease your speed. Hold the steering wheel firmly and slowly move to a safe place on the side of the road.
2. Park on a level surface, activate the hazard flashers and set the parking brake.
3. Place gearshift lever in P (Park) and turn engine OFF.



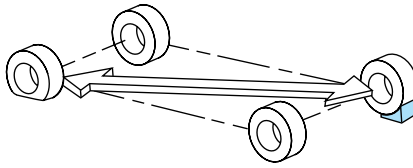


## Roadside Emergencies

 When one of the rear wheels is off the ground, the transmission alone will not prevent the vehicle from moving or slipping off the jack, even if the transmission is in P (Park).

**Note:** Passengers should not remain in the vehicle when the vehicle is being jacked.

4. Block the wheel that is diagonally opposite of the flat tire using the wheel chock provided with your vehicle.



### **Location of the spare tire and tools**

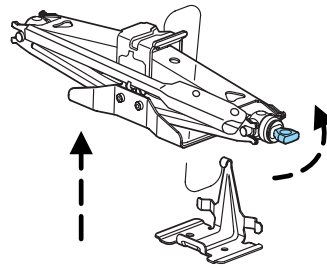
The spare tire and tools for your vehicle are stowed in the following locations:

Tool	Location
Spare tire	Under the vehicle, just in front of the rear bumper. The spare tire winch drive nut is located at the rear center of the cargo area under a lid.
Jack, lug nut wrench, jack handle, wheel chock	Behind the rear seat under the carpeted floor lid in the cargo floor. The tools are located in a bag attached to the jack.

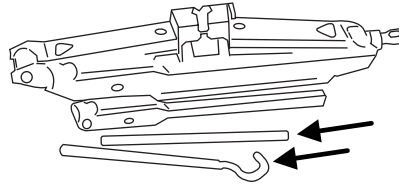
## Roadside Emergencies

### ***Removing the jack and tools***

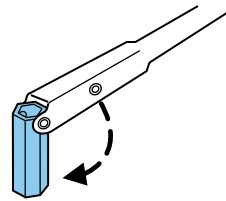
1. Open liftgate and remove the carpeted floor lid and jack cover.
2. Turn jack screw eyelet counterclockwise and remove the jack from the bracket.



3. Remove the tools from the provided bag.



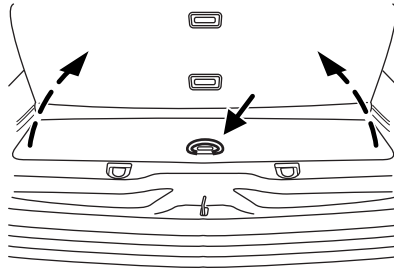
Rotate the wrench socket out from the handle.



## Roadside Emergencies

### *Removing the spare tire*

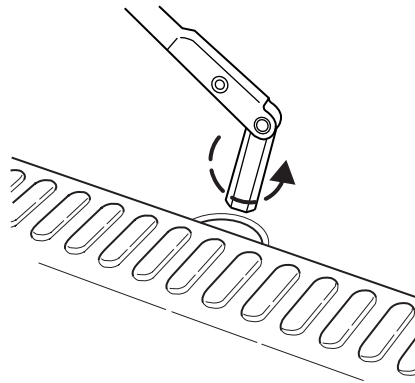
**Do not use an impact wrench on the winch drive nut. This will damage the spare tire winch.**



1. Open the cover from the carpeting on cargo floor to expose the winch drive nut.

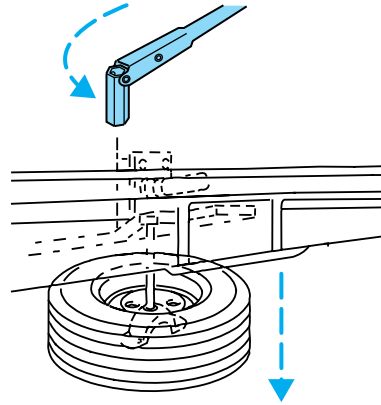
2. Insert the lug wrench on the winch drive nut.

The wrench will stop moving and forward resistance to turning will be felt when properly engaged.





## Roadside Emergencies


3. Turn the wrench counterclockwise until the tire is lowered to the ground and the cable has slack. When turning the wrench, make sure that it does not scuff the kick plate.
4. Slide the tire rearward, lift one side and remove the retainer from the spare tire.



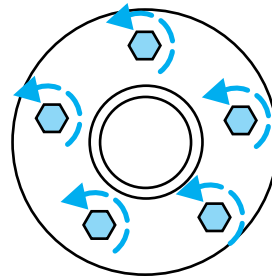
### Changing the spare tire

 To prevent the vehicle from moving when you change a tire, be sure the parking brake is set, then block the wheel that is diagonally opposite (other end of the vehicle) to the tire being changed.

 If the vehicle slips off the jack, you or someone else could be seriously injured.

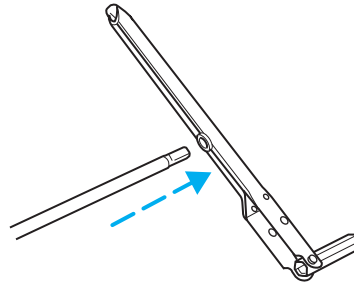
 Do not attempt to change a tire on the side of the vehicle close to moving traffic. Pull far enough off the road to avoid the danger of being hit when operating the jack or changing the wheel.

1. Use the tip of the lug wrench to remove the beauty cap by twisting the tip under the cap. The carpeted floor lid can be used as a kneeling pad.
2. Loosen each wheel lug nut by half a turn, but do not remove them until the wheel is raised off the ground.

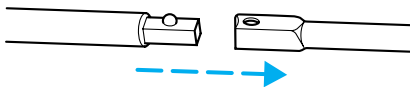


## Roadside Emergencies

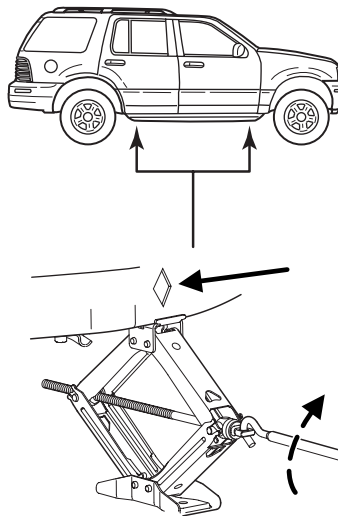
3. Assemble the jack handle extension on the lug nut wrench by sliding the square end of the jack handle extension through the plastic grommet on the lug nut wrench and into the square hole on the other side.




If equipped with a two-piece extension, assemble the two-piece extension by sliding the two halves together.

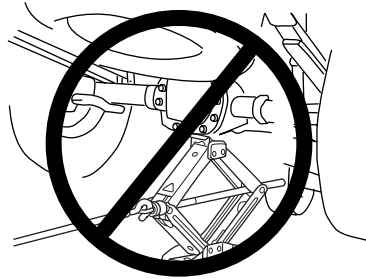


4. Position the jack according to the illustrated guides and turn the jack handle clockwise until the tire is a maximum of 25 mm (1 inch) off the ground.



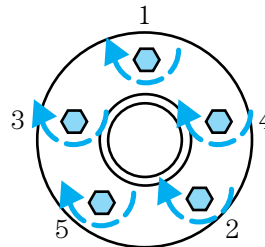
## Roadside Emergencies

 To lessen the risk of personal injury, do not put any part of your body under the vehicle while changing a tire. Do not start the engine when your vehicle is on the jack. The jack is only meant for changing the tire.



- **Never use the front or rear differential as a jacking point.**

5. Remove the lug nuts with the lug wrench.
6. Replace the flat tire with the spare tire, making sure the valve stem is facing outward. Reinstall the lug nuts, cone side in, until the wheel is snug against the hub. Do not fully tighten the lug nuts until the wheel has been lowered.
7. Lower the wheel by turning the jack handle counterclockwise.
8. Remove the jack and fully tighten the lug nuts in the order shown.



### Stowing the flat/spare tire

1. Lay the tire on the ground with the valve stem facing up, toward the vehicle.
2. Slide the wheel partially under the vehicle and install the retainer through the wheel center. Pull on the cable to align the components at the end of the cable.
3. Turn the lug wrench clockwise until the tire is raised to its stowed position underneath the vehicle. The effort to turn the jack handle increases significantly and the spare tire carrier ratchets or slips when the tire is raised to the maximum tightness. Tighten to the best of your

## Roadside Emergencies

ability, to the point where the ratchet/slip occurs, if possible. The spare tire carrier will not allow you to overtighten. If the spare tire carrier ratchets or slips with little effort, take the vehicle to your dealer for assistance at your earliest convenience.

4. Check that the tire lies flat against the frame and is properly tightened. Try to push or pull, then turn the tire to be sure it will not move. Loosen and retighten, if necessary. Failure to properly stow the spare tire may result in failure of the winch cable and loss of the tire.
5. If your vehicle is equipped with a spare tire lock and key, be sure to install the spare tire lock into the bumper drive tube with the spare tire lock key and jack handle.
6. Repeat this tightness check procedure when servicing the spare tire pressure (every six months, per scheduled maintenance guide), or at any time that the spare tire is disturbed through service of other components.

### ***Re-stowing the jack and tools***

1. Unblock the wheels.
2. Replace beauty cap, stow the jack and tools in their respective locations, making sure they are fully secured so they do not rattle when you drive.

## **JUMP STARTING YOUR VEHICLE**



The gases around the battery can explode if exposed to flames, sparks, or lit cigarettes. An explosion could result in injury or vehicle damage.



Batteries contain sulfuric acid which can burn skin, eyes and clothing, if contacted.

**Do not attempt to push-start your vehicle. Automatic transmissions do not have push-start capability; also, the catalytic converter may become damaged.**

## Roadside Emergencies

### Preparing your vehicle

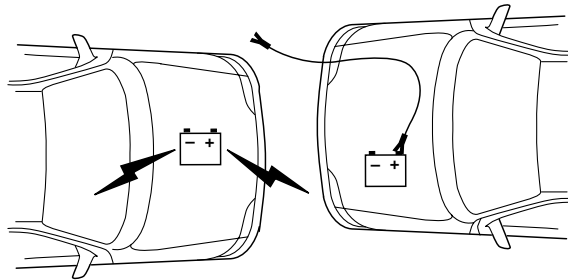
When the battery is disconnected or a new battery is installed, the transmission must relearn its shift strategy. As a result, the transmission may have firm and/or soft shifts. This operation is considered normal and will not affect function or durability of the transmission. Over time, the adaptive learning process will fully update transmission operation.

1. **Use only a 12-volt supply to start your vehicle.**
2. Do not disconnect the battery of the disabled vehicle as this could damage the vehicle's electrical system.
3. Park the booster vehicle close to the hood of the disabled vehicle making sure the two vehicles **do not** touch. Set the parking brake on both vehicles and stay clear of the engine cooling fan and other moving parts.
4. Check all battery terminals and remove any excessive corrosion before you attach the battery cables. Ensure that vent caps are tight and level.
5. Turn the heater fan on in both vehicles to protect any electrical surges. Turn all other accessories off.

### Connecting the jumper cables

1. Connect the positive (+) jumper cable to the positive (+) terminal of the discharged battery.

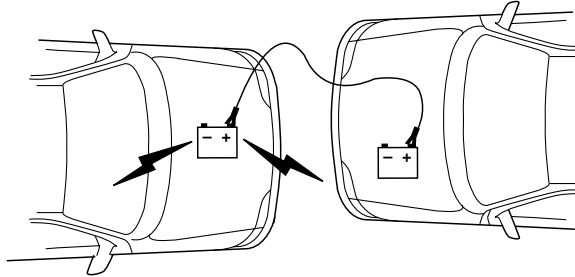
**Note:** In the illustrations, *lightning bolts* are used to designate the assisting (boosting) battery.



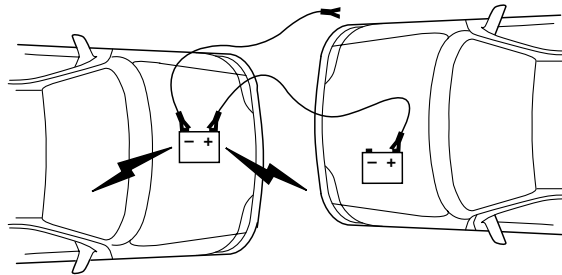


## Roadside Emergencies

2. Connect the other end of the positive (+) cable to the positive (+) terminal of the assisting battery.



3. Connect the negative (-) cable to the negative (-) terminal of the assisting battery.



4. Make the final connection of the negative (-) cable to the provided jumpstarting bolt.

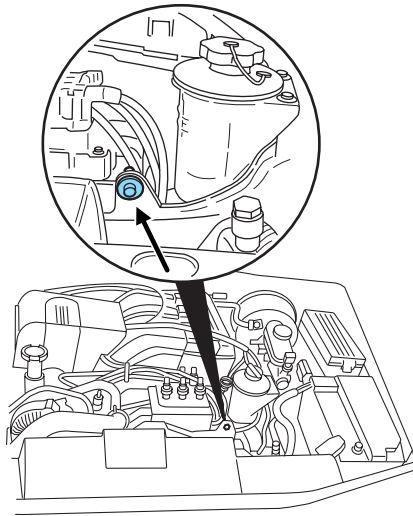
**Do not** use fuel lines, engine rocker covers or the intake manifold as *grounding* points.



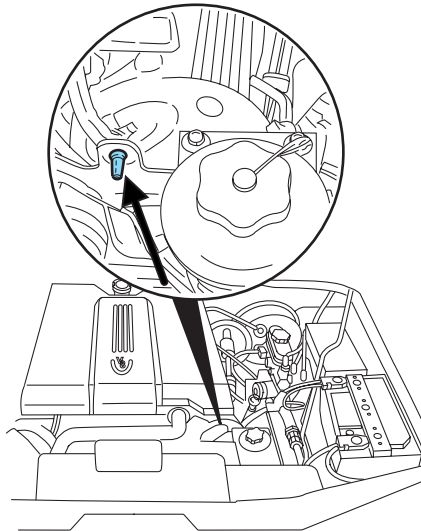
Do not connect the end of the second cable to the negative (-) terminal of the battery to be jumped. A spark may cause an explosion of the gases that surround the battery.

## Roadside Emergencies

4.0L Engine



4.6L Engine



## Roadside Emergencies

5. Ensure that the cables are clear of fan blades, belts, moving parts of both engines, or any fuel delivery system parts.

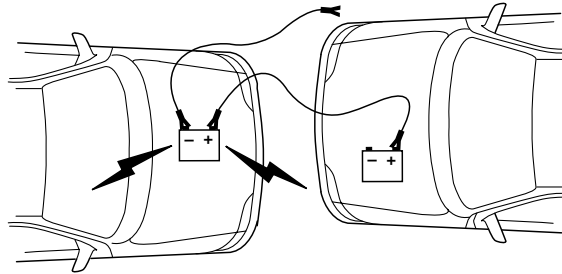
### Jump starting

1. Start the engine of the booster vehicle and run the engine at moderately increased speed.
2. Start the engine of the disabled vehicle.
3. Once the disabled vehicle has been started, run both engines for an additional three minutes before disconnecting the jumper cables.

### Removing the jumper cables

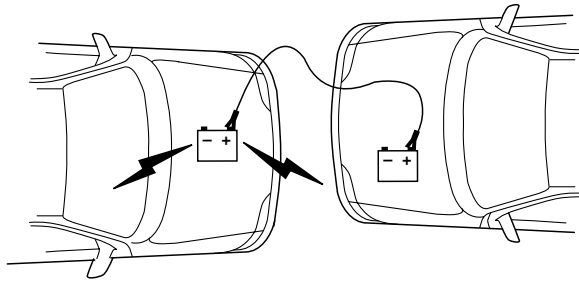
**Remove the jumper cables in the reverse order that they were connected.**

1. Remove the jumper cable from the *ground* metal surface.

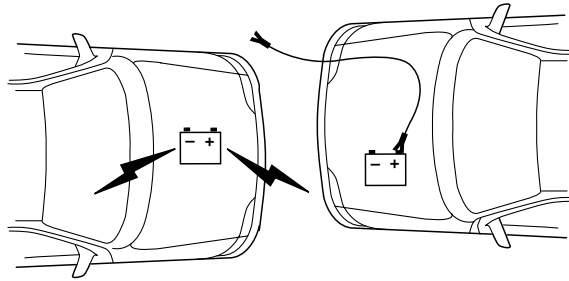


2. Remove the jumper cable on the negative (-) connection of the booster vehicle's battery.

## Roadside Emergencies



3. Remove the jumper cable from the positive (+) terminal of the booster vehicle's battery.

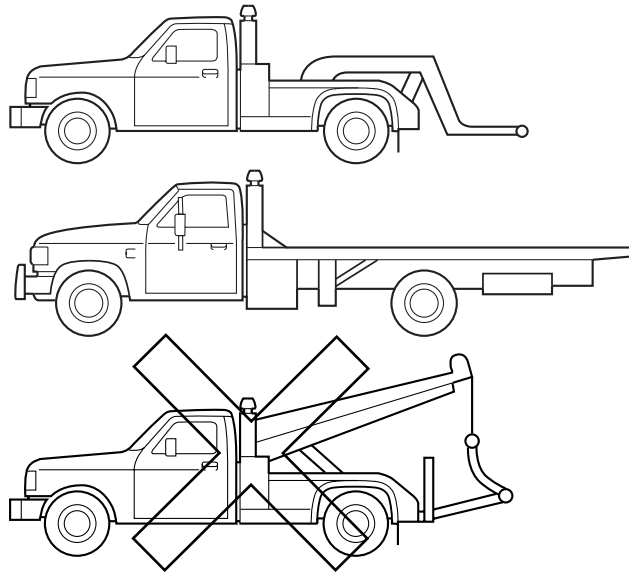


4. Remove the jumper cable from the positive (+) terminal of the disabled vehicle's battery.

After the disabled vehicle has been started and the jumper cables removed, allow it to idle for several minutes so the engine computer can relearn its idle conditions.

## Roadside Emergencies

### WRECKER TOWING



If you need to have your vehicle towed, contact a professional towing service or, if you are a member of a roadside assistance program, your roadside assistance service provider.

It is recommended that your vehicle be towed with a wheel lift or flatbed equipment. Do not tow with a slingbelt. Ford Motor Company has not approved a slingbelt towing procedure.

If the vehicle's battery is discharged, refer to *Automatic transmission operation* in the *Driving* chapter for directions on how to move the gearshift lever out of the P (Park) position, for proper towing.

On 4x2 vehicles, it is acceptable to tow the vehicle with the front wheels on the ground (without dollies) and the rear wheels off the ground.

On AWD vehicles, it is recommended that your vehicle be towed with a wheel lift and dollies or flatbed equipment with all the wheels off the ground.

**If the vehicle is towed by other means or incorrectly, vehicle damage may occur.**

Ford Motor Company produces a towing manual for all authorized tow truck operators. Have your tow truck operator refer to this manual for proper hook-up and towing procedures for your vehicle.

## Customer Assistance

### GETTING THE SERVICES YOU NEED

#### At home

Ford Motor Company and Ford of Canada have authorized dealerships to service your vehicle. It is preferred that you return to the Ford dealer where your vehicle was purchased when warranty repairs are needed. However, you may also take your vehicle to another Ford Motor Company or Ford of Canada dealership authorized for warranty repairs. Certain warranty repairs require special training though, so not all dealers are authorized to perform all warranty repairs. That means that depending on the warranty repair needed, the vehicle may need to be taken to another dealer. If a particular dealership can not assist you, then contact the Customer Relationship Center.

If you have questions or concerns, or are unsatisfied with the service you are receiving, follow these steps:

1. Contact your Sales Representative or Service Advisor at your selling/servicing dealership.
2. If your inquiry or concern remains unresolved, contact the Sales Manager or Service Manager at the dealership.
3. If the inquiry or concern cannot be resolved at the dealership level, please contact the Ford Customer Relationship Center.

#### Away from home

If you own a Ford or Mercury vehicle and are away from home when your vehicle needs service, or if you need more help than the dealership could provide, after following the steps described above, contact the Ford Customer Relationship Center to find an authorized dealership to help you.

In the United States:

Ford Motor Company  
Customer Relationship Center  
16800 Executive Plaza Drive  
P.O. Box 6248  
Dearborn, Michigan 48121  
1-800-392-3673 (FORD)  
(TDD for the hearing impaired: 1-800-232-5952)  
[www.ford.com](http://www.ford.com)

## Customer Assistance

In Canada:  
Customer Relationship Centre  
Ford Motor Company of Canada, Limited  
P.O. Box 2000  
Oakville, Ontario L6J 5E4  
1-800-565-3673 (FORD)  
[www.ford.ca](http://www.ford.ca)

If you own a Lincoln vehicle and are away from home when your vehicle needs service, or if you need more help than the dealership could provide, after following the steps described above, contact the Ford Customer Relationship Center to find an authorized dealership to help you.

In the United States:  
Ford Motor Company  
Customer Relationship Center  
16800 Executive Plaza Drive  
P.O. Box 6248  
Dearborn, Michigan 48121  
1-800-521-4140  
(TDD for the hearing impaired: 1-800-232-5952)  
[www.ford.com](http://www.ford.com)

In Canada:  
Customer Relationship Centre  
Ford Motor Company of Canada, Limited  
P.O. Box 2000  
Oakville, Ontario L6J 5E4  
1-800-565-3673 (FORD)  
[www.ford.ca](http://www.ford.ca)

In order to help you service your Ford or Lincoln Mercury vehicle, please have the following information available when contacting a Customer Relationship Center:

- Your telephone number (home and business).
- The name of the dealer and the city where the dealership is located.
- The year and make of your vehicle.
- The date of vehicle purchase.
- The current odometer reading.
- The vehicle identification number (VIN).

If you still have a complaint involving a warranty dispute, you may wish to contact the Dispute Settlement Board (U.S.).

## Customer Assistance

In some states (in the U.S.) you must directly notify Ford in writing before pursuing remedies under your state's warranty laws. Ford is also allowed a final repair attempt in some states.

In the United States, a warranty dispute must be submitted to the Dispute Settlement Board before taking action under the Magnuson-Moss Warranty Act, or to the extent allowed by state law, before pursuing replacement or repurchase remedies provided by certain state laws. This dispute handling procedure is not required prior to enforcing state created rights or other rights which are independent of the Magnuson-Moss Warranty Act or state replacement or repurchase laws.

### FORD EXTENDED SERVICE PLAN

You can get more protection for your new car or light truck by purchasing Ford Extended Service Plan (Ford ESP) coverage. Ford ESP is an optional service contract which is backed by Ford Motor Company or Ford Motor Service Company (in the U.S.) and Ford of Canada (in Canada). It provides the following:

- Benefits during the warranty period depending on the plan you purchase (such as: reimbursement for rentals; coverage for certain maintenance and wear items).
- Protection against covered repair costs after your Bumper-to-Bumper Warranty expires.

You may purchase Ford ESP from any participating Ford and Lincoln Mercury and Ford of Canada dealer. There are several plans available in various time, distance and deductible combinations which can be tailored to fit your own driving needs. Ford ESP also offers reimbursement benefits for towing and rental coverage.

When you buy Ford ESP, you receive Peace-of-Mind protection throughout the United States and Canada, provided by a network of more than 5,000 participating Ford or Lincoln Mercury and Ford of Canada dealers.

If you did not take advantage of the Ford Extended Service Plan at the time of purchasing your vehicle, you may still be eligible. Please contact your dealer for further information. Since this information is subject to change, please ask your dealer for complete details about Ford Extended Service Plan coverage options, or visit the Ford ESP website at [www.ford-esp.com](http://www.ford-esp.com).



## Customer Assistance

### **THE DISPUTE SETTLEMENT BOARD (U.S. ONLY)**

The Dispute Settlement Board is:

- an independent, third-party arbitration program for warranty disputes
- available free to owners and lessees of qualifying Ford Motor Company vehicles

The Dispute Settlement Board may not be available in all states. Ford Motor Company reserves the right to change eligibility limitations, modify procedures and/or to discontinue this service without notice and without incurring obligations per applicable state law.

### **What kinds of cases does the Board review?**

Unresolved warranty repair concerns or vehicle performance concerns as on Ford and Lincoln Mercury cars and Ford and Lincoln Mercury light trucks which are within the terms of any applicable written new vehicle warranty are eligible for review, except those involving:

- a non-Ford product
- a non-Ford dealership
- sales disputes between customer and dealer except those associated with warranty repairs or concerns with the vehicle's performance as designed
- a request for reimbursement of consequential expenses unless a service or product concern is being reviewed
- items not covered by the New Vehicle Limited Warranty (including maintenance and wear items)
- alleged personal injury/property damage claims
- cases currently in litigation
- vehicles not used primarily for family, personal or household purposes (except in states where the Dispute Settlement Board is required to review commercial vehicles)
- vehicles with non-U.S. warranties

Concerns are ineligible for review if the New Vehicle Limited Warranty has expired at receipt of your application and, in certain states eligibility is dependent upon the customer's possession of the vehicle.

Eligibility may differ according to state law. For example, see the unique brochures for California, West Virginia, Georgia and Wisconsin purchasers/lessees.

## Customer Assistance

### **Board membership**

The Board consists of:

- three consumer representatives
- a Ford or Lincoln Mercury dealership representative

Consumer candidates for Board membership are recruited and trained by an independent consulting firm. The dealership Board member is chosen from Ford and Lincoln Mercury dealership management, recognized for their business leadership qualities.

### ***What the Board needs***

To have your case reviewed you must complete the application in the DSB brochure and mail it to the address provided on the application form. Some states will require you to use certified mail, with return receipt requested.

Your application is reviewed and, if it is determined to be eligible, you will receive an acknowledgment indicating:

- The file number assigned to your application.
- The toll-free phone number of the DSB's independent administrator.

Your dealership and a Ford Motor Company representative will then be asked to submit statements.

To properly review your case, the Board needs the following information:

- Legible copies of all documents and maintenance or repair orders relevant to the case.
- The year, make, model, and Vehicle Identification Number (VIN) listed on your vehicle ownership license.
- The date of repair(s) and mileage at the time of occurrence(s).
- The current mileage.
- The name of the dealer(s) who sold or serviced the vehicle.
- A brief description of your unresolved concern.
- A brief summary of the action taken by the dealer(s) and Ford Motor Company.
- The names (if known) of all the people you contacted at the dealership(s).
- A description of the action you expect to resolve your concern.

You will receive a letter of explanation if your application does not qualify for Board review.

## Customer Assistance

### ***Oral presentations***

If you would like to make an oral presentation, indicate YES to question 6 on the application. While it is your right to make an oral presentation before the Board, this is not a requirement and the Board will decide the case whether or not an oral presentation is made. An oral presentation may be requested by the Board as well.

### ***Making a decision***

Board members review all available information related to each complaint, including oral presentations, and arrive at a fair and impartial decision. Board review may be terminated at any time by either party.

Every effort is made to decide the case within 40 days of the date that all requested information is received by the Board. Since the Board generally meets once a month, it may take longer for the Board to consider some cases.

After a case is reviewed, the Board mails you a decision letter and a form on which to accept or reject the Board's decision. The decisions of the Board are binding on Ford (and, in some cases, on the dealer) but not on consumers who are free to pursue other remedies available to them under state or federal law.

### **To request a DSB Brochure/Application**

For a brochure/application, speak to your dealer or write/call to the Board at the following address/phone number:

Dispute Settlement Board  
P.O. Box 5120  
Southfield, MI 48086-5120  
1-800-428-3718

You may also contact the North American Customer Relationship Center at 1-800-392-3673 (Ford), TDD for the hearing impaired: 1-800-232-5952 or by writing to the Center at the following address:

Ford Motor Company  
Customer Relationship Center  
16800 Executive Plaza Drive  
P.O. Box 6248  
Dearborn, Michigan 48121

## **Customer Assistance**

### **UTILIZING THE MEDIATION/ARBITRATION PROGRAM (CANADA ONLY)**

In those cases where you continue to feel that the efforts by Ford and the dealer to resolve a factory-related vehicle service concern have been unsatisfactory, Ford of Canada participates in an impartial third party mediation/arbitration program administered by the Canadian Motor Vehicle Arbitration Plan (CAMVAP).

The CAMVAP program is a straight-forward and relatively speedy alternative to resolve a disagreement when all other efforts to produce a settlement have failed. This procedure is without cost to you and is designed to eliminate the need for lengthy and expensive legal proceedings.

In the CAMVAP program, impartial third-party arbitrators conduct hearings at mutually convenient times and places in an informal environment. These impartial arbitrators review the positions of the parties, make decisions and, when appropriate, render awards to resolve disputes. CAMVAP decisions are fast, fair, and final; the arbitrator's award is binding both to you and Ford of Canada.

CAMVAP services are available in all territories and provinces. For more information, without charge or obligation, call your CAMVAP Provincial Administrator directly at 1-800-207-0685.

### **GETTING ASSISTANCE OUTSIDE THE U.S. AND CANADA**

Before exporting your vehicle to a foreign country, contact the appropriate foreign embassy or consulate. These officials can inform you of local vehicle registration regulations and where to find unleaded fuel.

If you cannot find unleaded fuel or can only get fuel with an anti-knock index lower than is recommended for your vehicle, contact a district or owner relations/customer relationship office.

The use of leaded fuel in your vehicle without proper conversion may damage the effectiveness of your emission control system and may cause engine knocking or serious engine damage. Ford Motor Company/Ford of Canada is not responsible for any damage caused by use of improper fuel.

In the United States, using leaded fuel may also result in difficulty importing your vehicle back into the U.S.

## Customer Assistance

If your vehicle must be serviced while you are traveling or living in Central or South America, the Caribbean, or the Middle East, contact the nearest Ford dealership. If the dealership cannot help you, write or call:

FORD MOTOR COMPANY  
WORLDWIDE DIRECT MARKET OPERATIONS  
1555 Fairlane Drive  
Fairlane Business Park #3  
Allen Park, Michigan 48101  
U.S.A.  
Telephone: (313) 594-4857  
FAX: (313) 390-0804

If you are in another foreign country, contact the nearest Ford dealership. If the dealership employees cannot help you, they can direct you to the nearest Ford affiliate office.

If you buy your vehicle in North America and then relocate outside of the U.S. or Canada, register your vehicle identification number (VIN) and new address with Ford Motor Company Worldwide Direct Market Operations.

### **ORDERING ADDITIONAL OWNER'S LITERATURE**

To order the publications in this portfolio, contact Helm, Incorporated at:  
HELM, INCORPORATED  
P.O. Box 07150  
Detroit, Michigan 48207

Or call:

**For a free publication catalog, order toll free: 1-800-782-4356**

Monday-Friday 8:00 a.m. - 6:00 p.m. EST

*(Items in this catalog may be purchased by credit card holders only.)*

### **Obtaining a French owner's guide**

French Owner's Guides can be obtained from your dealer or by writing to Ford Motor Company of Canada, Limited, Service Publications, P.O. Box 1580, Station B, Mississauga, Ontario L4Y 4G3.

## Customer Assistance

### IN CALIFORNIA (U.S. ONLY)

California Civil Code Section 1793.2(d) requires that, if a manufacturer or its representative is unable to repair a motor vehicle to conform to the vehicle's applicable express warranty after a reasonable number of attempts, the manufacturer shall be required to either replace the vehicle with one substantially identical or repurchase the vehicle and reimburse the buyer in an amount equal to the actual price paid or payable by the consumer (less a reasonable allowance for consumer use). The consumer has the right to choose whether to receive a refund or replacement vehicle.

California Civil Code Section 1793.22(b) presumes that the manufacturer has had a reasonable number of attempts to conform the vehicle to its applicable express warranties if, within the first 18 months of ownership of a new vehicle or the first 29,000 km (18,000 miles), whichever occurs first:

1. Two or more repair attempts are made on the same nonconformity likely to cause death or serious bodily injury OR
2. Four or more repair attempts are made on the same nonconformity (a defect or condition that substantially impairs the use, value or safety of the vehicle) OR
3. The vehicle is out of service for repair of nonconformities for a total of more than 30 calendar days (not necessarily all at one time)

In the case of 1 or 2 above, the consumer must also notify the manufacturer of the need for the repair of the nonconformity at the following address:

Ford Motor Company  
16800 Executive Plaza Drive  
Mail Drop 3NE-B  
Dearborn, MI 48126

## Customer Assistance

### REPORTING SAFETY DEFECTS (U.S. ONLY)

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying Ford Motor Company.

*Ford Motor Company*

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign. However, NHTSA cannot become involved in individual problems between you, your dealer, or Ford Motor Company.

To contact NHTSA, you may either call the Auto Safety Hotline toll-free at 1-800-424-9393 (or 366-0123 in the Washington D.C. area) or write to:

NHTSA  
U.S. Department of Transportation  
Washington, D.C. 20590

You can also obtain other information about motor vehicle safety from the Hot-line.

## Cleaning

### WASHING THE EXTERIOR

Wash your vehicle regularly with cool or lukewarm water and a neutral Ph shampoo, such as Motorcraft Detail Wash (ZC-3-A), which is available from your dealer.

- Never use strong household detergents or soap, such as dish washing or laundry liquid. These products can discolor and spot painted surfaces.
- Never wash a vehicle that is “hot to the touch” or during exposure to strong, direct sunlight.
- Always use a clean sponge or carwash mitt with plenty of water for best results.
- Dry the vehicle with a chamois or soft terry cloth towel in order to eliminate water spotting.
- It is especially important to wash the vehicle regularly during the winter months, as dirt and road salt are difficult to remove and cause damage to the vehicle.
- Immediately remove items such as gasoline, diesel fuel, bird droppings and insect deposits because they can cause damage to the vehicle’s paintwork and trim over time.
- Remove any exterior accessories, such as antennas, before entering a car wash.
- **Suntan lotions and insect repellents can damage any painted surface; if these substances come in contact with your vehicle, wash off as soon as possible.**
- **If your vehicle is equipped with running boards, do not use rubber, plastic and vinyl protectant products on the running board surface, as the area may become slippery.**

### WAXING

Applying a polymer paint sealant to your vehicle every six months will assist in reducing minor scratches and paint damage.

- Wash the vehicle first.
- Do not use waxes that contain abrasives.
- Do not allow paint sealant to come in contact with any non-body (low-gloss black) colored trim, such as grained door handles, roof racks, bumpers, side moldings, mirror housings or the windshield cowl area. The paint sealant will “gray” or stain the parts over time.



### PAINT CHIPS

Your dealer has touch-up paint and sprays to match your vehicle's color. Take your color code (printed on a sticker in the driver's door jam) to your dealer to ensure you get the correct color.

- Remove particles such as bird droppings, tree sap, insect deposits, tar spots, road salt and industrial fallout before repairing paint chips.
- Always read the instructions before using the products.

### ALUMINUM WHEELS AND WHEEL COVERS

Aluminum wheels and wheel covers are coated with a clearcoat paint finish. In order to maintain their shine:

- Clean weekly with Motorcraft Wheel and Tire Cleaner (ZC-37-A), which is available from your dealer. Heavy dirt and brake dust accumulation may require agitation with a sponge. Rinse thoroughly with a strong stream of water.
- Never apply any cleaning chemical to hot or warm wheel rims or covers.
- Some automatic car washes may cause damage to the finish on your wheel rims or covers. Chemical-strength cleaners, or cleaning chemicals, in combination with brush agitation to remove brake dust and dirt, could wear away the clearcoat finish over time.
- Do not use hydrofluoric acid-based or high caustic-based wheel cleaners, steel wool, fuels or strong household detergent.
- To remove tar and grease, use Ford Extra Strength Tar and Road Oil Removal (B7A-19520-AA), available from your dealer.

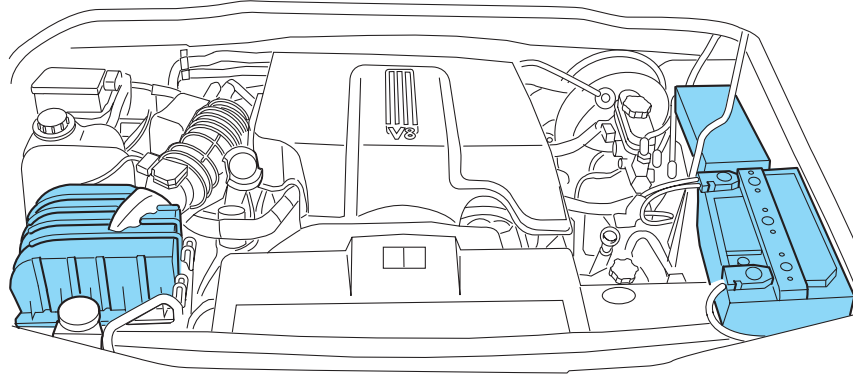
### ENGINE

Engines are more efficient when they are clean because grease and dirt buildup keep the engine warmer than normal. When washing:

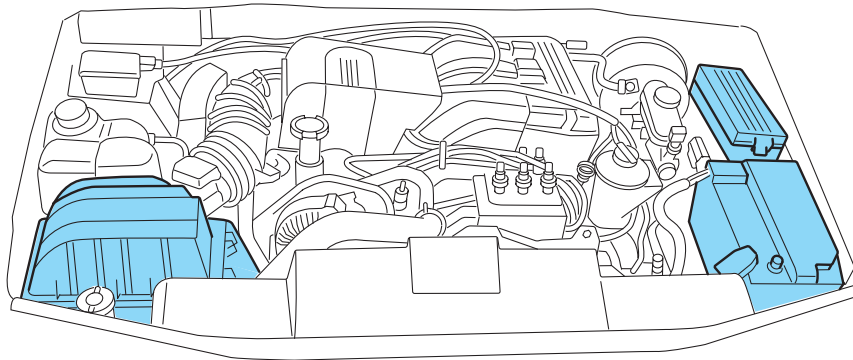
- Take care when using a power washer to clean the engine. The high pressure fluid could penetrate the sealed parts and cause damage.
- Do not spray a hot engine with cold water to avoid cracking the engine block or other engine components.
- Spray Motorcraft Engine Shampoo and Degreaser (ZC-20) on all parts that require cleaning and pressure rinse clean.

## Cleaning

- Cover the highlighted areas to prevent water damage when cleaning the engine.



### 4.6L V8 Engine



### 4.0L SOHC V6 Engine

- Never wash or rinse the engine while it is running; water in the running engine may cause internal damage.

### PLASTIC (NON-PAINTED) EXTERIOR PARTS

Use only approved products to clean plastic parts. These products are available from your dealer.

- For routine cleaning, use Motorcraft Detail Wash (ZC-3-A).
- If tar or grease spots are present, use Ford Extra Strength Tar and Road Oil Removal (B7A-19520-AA).

### WINDOWS AND WIPER BLADES

The windshield, rear window and wiper blades should be cleaned regularly. If the wiper does not wipe properly, substances on the windshield, rear window or the wiper blades may be the cause. These may include hot wax treatments used by commercial car washes, tree sap, or other organic contamination. To clean these items, please follow these tips:

- The windshield or rear window may be cleaned with a non-abrasive cleaner such as Motorcraft Ultra Clear Spray Glass Cleaner (ZC-23), available from your dealer.
- Do not use abrasives, as they may cause scratches.
- Do not use fuel, kerosene, or paint thinner to clean any parts.
- Wiper blades can be cleaned with isopropyl (rubbing) alcohol or windshield washer solution. Be sure to replace wiper blades when they appear worn or do not function properly.

### INSTRUMENT PANEL AND CLUSTER LENS

Clean the instrument panel with a damp cloth, then dry with a dry cloth.

- Avoid cleaners or polish that increase the gloss of the upper portion of the instrument panel. The dull finish in this area helps protect the driver from undesirable windshield reflection.



Do not use chemical solvents or strong detergents when cleaning the steering wheel or instrument panel to avoid contamination of the air bag system.

- Be certain to wash or wipe your hands clean if you have been in contact with certain products such as insect repellent and suntan lotion in order to avoid possible damage to the interior painted surfaces.

## Cleaning

### INTERIOR TRIM

- Clean the interior trim areas with a damp cloth, then dry by wiping with a dry, soft, clean cloth.
- Do not use household or glass cleaners as these may damage the finish.

### INTERIOR

For fabric, carpets, cloth seats and safety belts:

- Remove dust and loose dirt with a vacuum cleaner.
- Remove light stains and soil with Ford Extra Strength Upholstery Cleaner (E8AZ-19523-AA).
- If grease or tar is present on the material, spot-clean the area first with Motorcraft Spot and Stain Remover (ZC-14).
- Never saturate the seat covers with cleaning solution.
- Do not use household cleaning products or glass cleaners, which can stain and discolor the fabric and affect the flame retardant abilities of the seat materials.



Do not use cleaning solvents, bleach or dye on the vehicle's seatbelts, as these actions may weaken the belt webbing.

### LEATHER SEATS (IF EQUIPPED)

Your leather seating surfaces have a clear, protective coating over the leather.

- To clean, use a soft cloth with Motorcraft Deluxe Leather and Vinyl Cleaner (ZC-11-A). Dry the area with a soft cloth.
- To help maintain its resiliency and color, use the Motorcraft Deluxe Leather Care Kit (ZC-11-D), available from your authorized dealer.
- Do not use household cleaning products, alcohol solutions, solvents or cleaners intended for rubber, vinyl and plastics, or oil/petroleum-based leather conditioners. These products may cause premature wearing of the clear, protective coating.

### UNDERBODY

Flush the complete underside of your vehicle frequently. Keep body and door drain holes free from packed dirt.

### **FORD, LINCOLN AND MERCURY CAR CARE PRODUCTS**

Your Ford, Lincoln or Mercury dealer has many quality products available to clean your vehicle and protect its finishes. These quality products have been specifically engineered to fulfill your automotive needs; they are custom designed to complement the style and appearance of your vehicle. Each product is made from high quality materials that meet or exceed rigid specifications. For best results, use the following products or products of equivalent quality:

Motorcraft Custom Clearcoat Polish (ZC-8-A)

Ford Custom Vinyl Protectant\* (not available in Canada)  
(F2AZ-19530-A)

Motorcraft Vinyl Cleaner (Canada only) (CXC-93)

Motorcraft Vinyl Conditioner (Canada only) (CXC-94)

Motorcraft Deluxe Leather and Vinyl Cleaner (not available in Canada)  
(ZC-11-A)

Ford Extra Strength Tar and Road Oil Remover\* (not available in Canada)  
(B7A-19520-AA)

Ford Extra Strength Upholstery Cleaner (not available in Canada)  
(E8AZ-19523-AA)

Motorcraft Custom Bright Metal Cleaner (ZC-15)

Motorcraft Wheel and Tire Cleaner (ZC-37-A)

Motorcraft Dash and Vinyl Cleaner (ZC-38-A)

Motorcraft Car Care Kit (ZC-26)

Ford Premium Car Wash Concentrate (F2SZ-19523-WC)

Motorcraft Carlite Glass Cleaner (Canada only) (CXC-100)

Motorcraft Spot and Stain Remover (ZC-14)

Motorcraft Detail Wash (ZC-3-A)

Motorcraft Tire Detailer (ZC-28)

Motorcraft Triple Clean (ZC-13)

Motorcraft Ultra-Clear Spray Glass Cleaner (not available in Canada)  
(ZC-23)

Motorcraft Engine Shampoo and Degreaser (ZC-20)

\* May be sold with the Motorcraft name

## Maintenance and Specifications

### SERVICE RECOMMENDATIONS

- Use the *Scheduled Maintenance Guide* to track routine service.
- Use only recommended fuels, lubricants, fluids and service parts conforming to specifications.
- Your dealership can provide parts and service.

### PRECAUTIONS WHEN SERVICING YOUR VEHICLE

- Do not work on a hot engine.
- Make sure that nothing gets caught in moving parts.
- Do not work on a vehicle with the engine running in an enclosed space, unless you are sure you have enough ventilation.
- Keep all open flames and other lit material away from the battery and all fuel related parts.

### Working with the engine off

1. Set the parking brake and shift to P (Park).
2. Turn off the engine and remove the key.
3. Block the wheels.

### Working with the engine on

1. Set the parking brake and shift to P (Park).
2. Block the wheels.

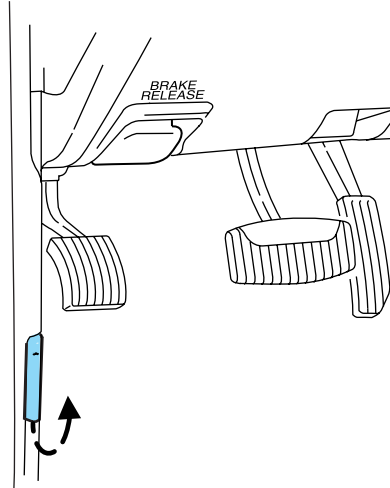


Do not start your engine with the air cleaner removed and do not remove it while the engine is running.

## Maintenance and Specifications

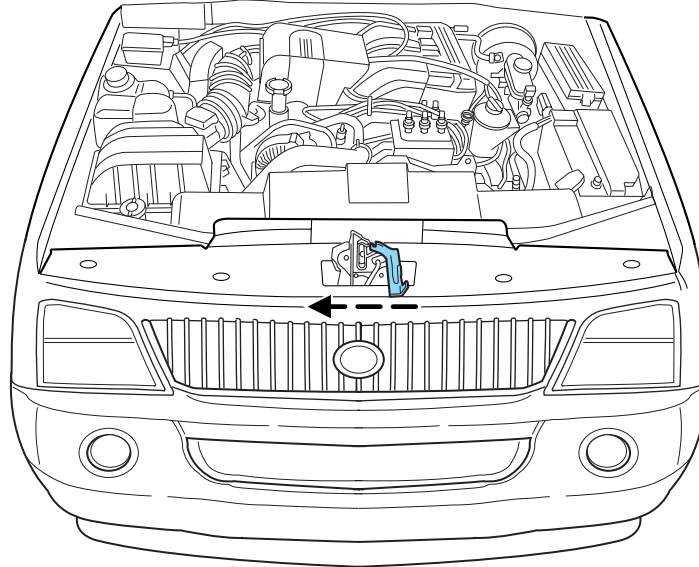
### OPENING THE HOOD

1. Inside the vehicle, pull the hood release handle located under the bottom left corner of the instrument panel.



## Maintenance and Specifications

2. Go to the front of the vehicle and release the auxiliary latch that is located under the front center of the hood.



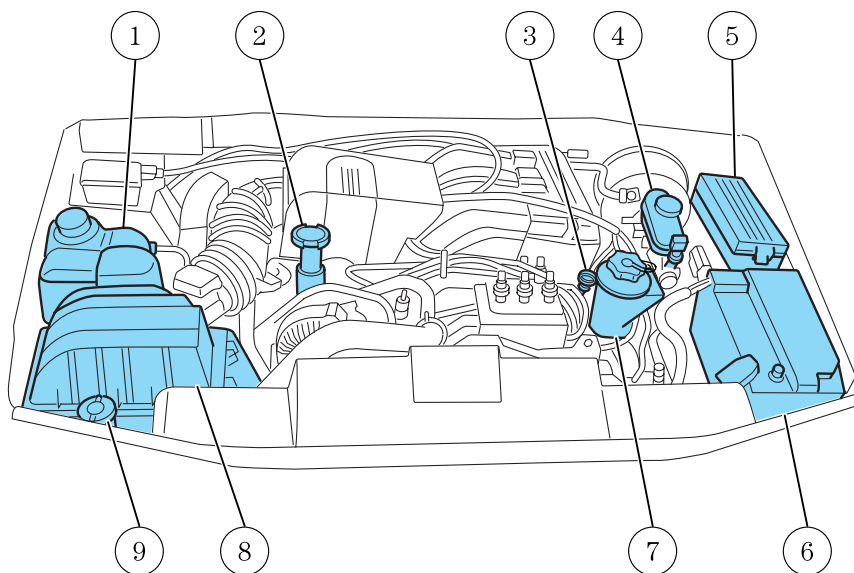
3. Lift the hood.



## Maintenance and Specifications

### IDENTIFYING COMPONENTS IN THE ENGINE COMPARTMENT

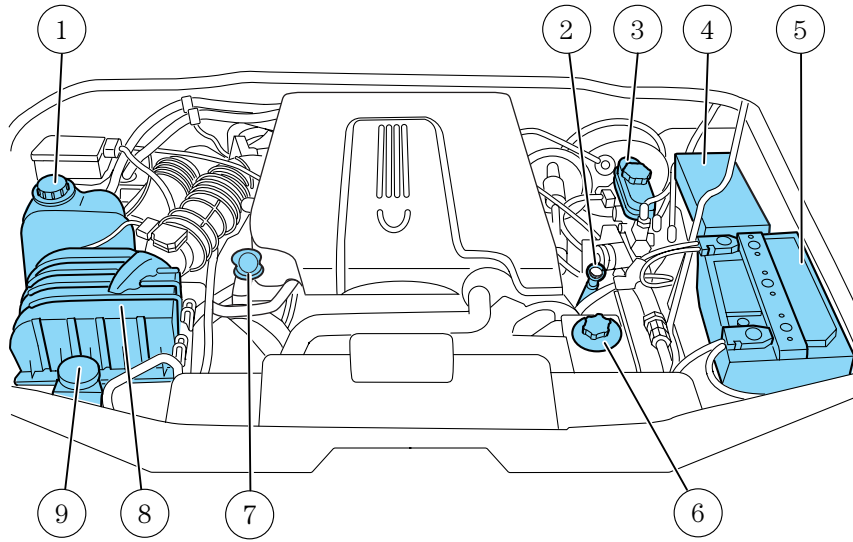
#### 4.0L SOHC V6 engine



1. Engine coolant reservoir
2. Engine oil filler cap
3. Engine oil dipstick
4. Brake fluid reservoir
5. Power distribution box
6. Battery
7. Power steering fluid reservoir
8. Air filter assembly
9. Windshield washer fluid reservoir

## Maintenance and Specifications

### 4.6L V8 engine



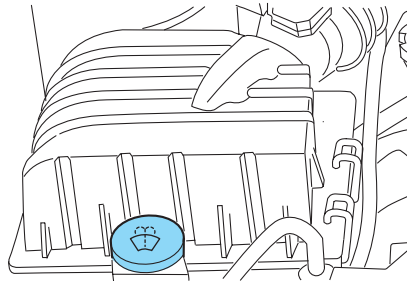
1. Engine coolant reservoir
2. Engine oil dipstick
3. Brake fluid reservoir
4. Power distribution box
5. Battery
6. Power steering fluid reservoir
7. Engine oil filler cap
8. Air filter assembly
9. Windshield washer fluid reservoir

## Maintenance and Specifications

### WINDSHIELD WASHER FLUID

#### Windshield washer fluid

Add fluid to fill the reservoir if the level is low. In very cold weather, do not fill the reservoir completely.



Only use a washer fluid that meets Ford specification WSB-M8B16-A2. Refer to *Lubricant specifications* in the *Capacities and specifications* chapter.

State or local regulations on volatile organic compounds may restrict the use of methanol, a common windshield washer antifreeze additive. Washer fluids containing non-methanol antifreeze agents should be used only if they provide cold weather protection without damaging the vehicle's paint finish, wiper blades or washer system.



If you operate your vehicle in temperatures below 4.5° C (40° F), use washer fluid with antifreeze protection. Failure to use washer fluid with antifreeze protection in cold weather could result in impaired windshield vision and increase the risk of injury or accident.

**Do not put washer fluid in the engine coolant reservoir. Washer fluid placed in the cooling system may harm engine and cooling system components.**

#### Checking and adding washer fluid for the liftgate

Washer fluid for the liftgate is supplied by the same reservoir as the windshield.

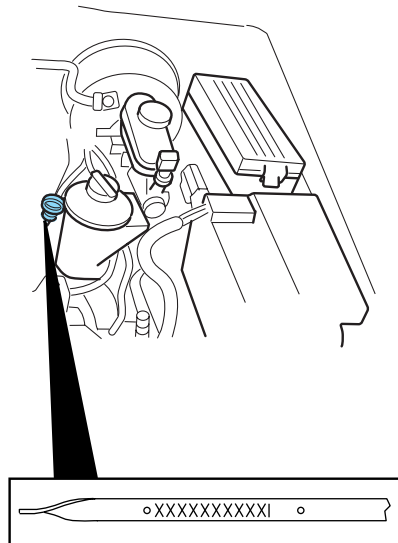
## Maintenance and Specifications

### ENGINE OIL

#### Checking the engine oil

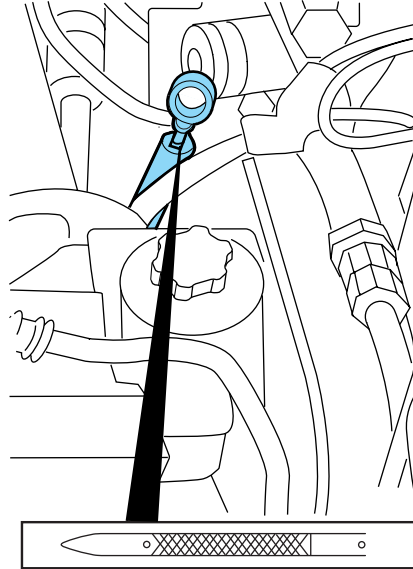
Refer to the scheduled maintenance guide for the appropriate intervals for checking the engine oil.

1. Make sure the vehicle is on level ground.
  2. Turn the engine off and wait a few minutes for the oil to drain into the oil pan.
  3. Set the parking brake and ensure the gearshift is securely latched in P (Park).
  4. Open the hood. Protect yourself from engine heat.
  5. Locate and carefully remove the engine oil level indicator (dipstick).
- 4.0L V6 engine



## Maintenance and Specifications

- 4.6L V8 engine

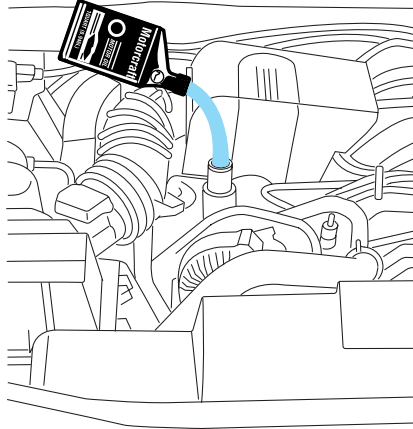


6. Wipe the indicator clean. Insert the indicator fully, then remove it again.

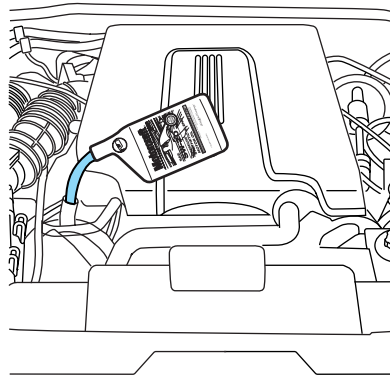
- If the oil level is **between the MIN and MAX marks**, the oil level is acceptable, **DO NOT ADD OIL**.
- If the oil level is below the MIN mark, add enough oil to raise the level within the MIN-MAX range .

## Maintenance and Specifications

- 4.0L SOHC V6 engine



- 4.6L V8 engine



- Oil levels above the MAX mark may cause engine damage. Some oil must be removed from the engine by a service technician.
7. Put the indicator back in and ensure it is fully seated.

## Maintenance and Specifications

### Adding engine oil

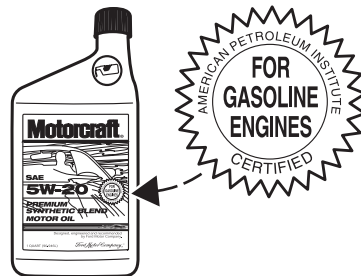
1. Check the engine oil. For instructions, refer to *Checking the engine oil* in this chapter.
2. If the engine oil level is not within the normal range, add only certified engine oil of the recommended viscosity. Remove the engine oil filler cap and use a funnel to pour the engine oil into the opening.
3. Recheck the engine oil level. Make sure the oil level is not above the MAX hole on the engine oil level indicator (dipstick).
4. Install the indicator and ensure it is fully seated.
5. Fully install the engine oil filler cap by turning the filler cap clockwise 1/4 of a turn or until three clicks can be heard.

**To avoid possible oil loss, DO NOT operate the vehicle with the engine oil level indicator and/or the engine oil filler cap removed.**

### Engine Oil Recommendations

#### 4.6L Engine

Look for this certification trademark.



**SAE 5W-20 engine oil is recommended.**

Only use oils “Certified For Gasoline Engines” by the American Petroleum Institute (API). Use Motorcraft or an equivalent oil meeting Ford Specification WSS-M2C153-H. **SAE 5W-20 oil provides optimum fuel economy and durability performance meeting all requirements for your vehicle’s engine.**

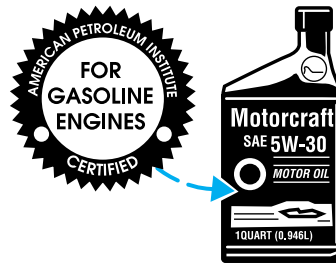
Change your engine oil and filter according to the appropriate schedule listed in the scheduled maintenance guide.

Do not use supplemental engine oil additives, oil treatments or engine treatments. They are unnecessary and could, under certain conditions, lead to engine damage which is not covered by your warranty.

## Maintenance and Specifications

### 4.0L Engine

Look for this certification trademark.



### ***SAE 5W-30 engine oil is recommended.***

Only use oils “Certified For Gasoline Engines” by the American Petroleum Institute (API). Use Motorcraft or an equivalent oil meeting Ford Specification WSS-M2C205-A.

Do not use supplemental engine oil additives, oil treatments or engine treatments. They are unnecessary and could, under certain conditions, lead to engine damage which is not covered by your warranty.

Change your engine oil according to the appropriate schedule listed in the scheduled maintenance guide.

### **Engine Oil Filter Recommendation**

Change your engine oil filter according to the appropriate schedule listed in the scheduled maintenance guide. Ford production and aftermarket (Motorcraft) oil filters are designed for added engine protection and long life. If a replacement oil filter is used that does not meet Ford Material and design specifications, start-up engine noises or knock may be experienced.

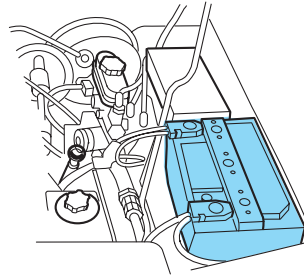
It is recommended you use the appropriate Motorcraft oil filter (or another brand meeting Ford specifications) for your engine.



## Maintenance and Specifications

### BATTERY

Your vehicle is equipped with a Motorcraft maintenance-free battery which normally does not require additional water during its life of service.



However, for severe usage or in high temperature climates, check the battery electrolyte level. Refer to the scheduled maintenance guide for the service interval schedules.

**Keep the electrolyte level in each cell up to the “level indicator”. Do not overfill the battery cells.**

If the electrolyte level in the battery is low, you can add plain tap water to the battery, as long as you do not use hard water (water with a high mineral or alkali content). If possible, however, try to only fill the battery cells with distilled water. If the battery needs water often, have the charging system checked.

**If your battery has a cover/shield, make sure it is reinstalled after the battery has been cleaned or replaced.**

For longer, trouble-free operation, keep the top of the battery clean and dry. Also, make certain the battery cables are always tightly fastened to the battery terminals.

If you see any corrosion on the battery or terminals, remove the cables from the terminals and clean with a wire brush. You can neutralize the acid with a solution of baking soda and water.



Batteries normally produce explosive gases which can cause personal injury. Therefore, do not allow flames, sparks or lighted substances to come near the battery. When working near the battery, always shield your face and protect your eyes. Always provide proper ventilation.

## Maintenance and Specifications



When lifting a plastic-cased battery, excessive pressure on the end walls could cause acid to flow through the vent caps, resulting in personal injury and/or damage to the vehicle or battery. Lift the battery with a battery carrier or with your hands on opposite corners.



Keep batteries out of reach of children. Batteries contain sulfuric acid. Avoid contact with skin, eyes or clothing. Shield your eyes when working near the battery to protect against possible splashing of acid solution. In case of acid contact with skin or eyes, flush immediately with water for a minimum of 15 minutes and get prompt medical attention. If acid is swallowed, call a physician immediately.



Battery posts, terminals and related accessories contain lead and lead compounds. **Wash hands after handling.**

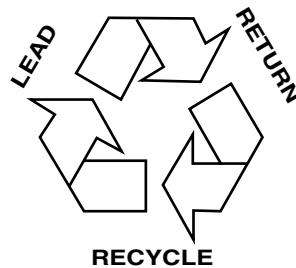
Because your vehicle's engine is electronically controlled by a computer, some control conditions are maintained by power from the battery. When the battery is disconnected or a new battery is installed, the engine must relearn its idle and fuel trim strategy for optimum driveability and performance. To begin this process:

1. With the vehicle at a complete stop, set the parking brake.
2. Put the gearshift in P (Park), turn off all accessories and start the engine.
3. Run the engine until it reaches normal operating temperature.
4. Allow the engine to idle for at least one minute.
5. Turn the A/C on and allow the engine to idle for at least one minute.
6. Release the parking brake. With your foot on the brake pedal and with the A/C on, put the vehicle in D (Drive) and allow the engine to idle for at least one minute.
7. Drive the vehicle to complete the relearning process.
  - The vehicle may need to be driven 16 km (10 miles) or more to relearn the idle and fuel trim strategy.
  - **If you do not allow the engine to relearn its idle trim, the idle quality of your vehicle may be adversely affected until the idle trim is eventually relearned.**

## Maintenance and Specifications

If the battery has been disconnected or a new battery has been installed, the clock and radio settings must be reset once the battery is reconnected.

- Always dispose of automotive batteries in a responsible manner. Follow your local authorized standards for disposal. Call your local authorized recycling center to find out more about recycling automotive batteries.



### ENGINE COOLANT

#### Checking engine coolant

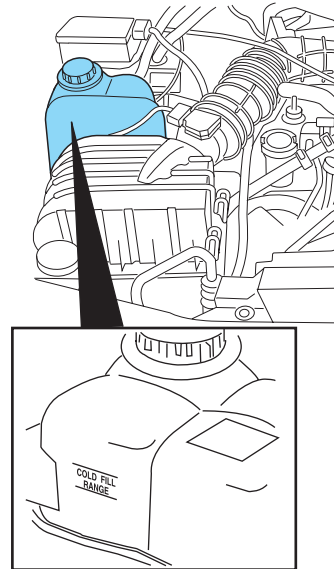
The concentration and level of engine coolant should be checked at the mileage intervals listed in the scheduled maintenance guide. The coolant concentration should be maintained at 50/50 coolant and distilled water, which equates to a freeze point of  $-36^{\circ}\text{C}$  ( $-34^{\circ}\text{F}$ ). Coolant concentration testing is possible with a hydrometer or antifreeze tester (such as the Rotunda Battery and Antifreeze Tester, 014-R1060). The level of coolant should be maintained at the “cold full” or “cold fill range” level in the coolant reservoir. If the level falls below, add coolant per the instructions in the *Adding engine coolant* section.

Your vehicle was factory-filled with a 50/50 engine coolant and water concentration. If the concentration of coolant falls below 40% or above 60%, the engine parts could become damaged or not work properly. **A 50–50 mixture of coolant and water provides the following:**

- **Freeze protection down to  $-36^{\circ}\text{C}$  ( $-34^{\circ}\text{F}$ ).**
- **Boiling protection up to  $129^{\circ}\text{C}$  ( $265^{\circ}\text{F}$ ).**
- **Protection against rust and other forms of corrosion.**
- **Enables calibrated gauges to work properly.**

## Maintenance and Specifications

When the engine is cold, check the level of the engine coolant in the reservoir.



- The engine coolant should be at the “cold fill level” or within the “cold fill range” as listed on the engine coolant reservoir (depending upon application).
- Refer to the Scheduled Maintenance Guide for service interval schedules.
- Be sure to read and understand *Precautions when servicing your vehicle* in this chapter.

If the engine coolant has not been checked at the recommended interval, the engine coolant reservoir may become low or empty. If the reservoir is low or empty, add engine coolant to the reservoir. Refer to *Adding engine coolant* in this chapter.

**Note:** Automotive fluids are not interchangeable; do not use engine coolant, antifreeze or windshield washer fluid outside of its specified function and vehicle location.

### Adding engine coolant

When adding coolant, make sure it is a 50/50 mixture of engine coolant and distilled water. Add the mixture to the coolant reservoir, **when the engine is cool**, until the appropriate fill level is obtained.

## Maintenance and Specifications



Do not add engine coolant when the engine is hot. Steam and scalding liquids released from a hot cooling system can burn you badly. Also, you can be burned if you spill coolant on hot engine parts.



Do not put engine coolant in the windshield washer fluid container. If sprayed on the windshield, engine coolant could make it difficult to see through the windshield.

- **Add Motorcraft Premium Gold Engine Coolant (yellow-colored), VC-7-A (VC-7-B in Oregon), meeting Ford Specification WSS-M97B51-A1.**

**Note:** Use of Motorcraft Cooling System Stop Leak Pellets, VC-6, may darken the color of Motorcraft Premium Gold Engine Coolant from yellow to golden tan.

- **Do not add/mix an orange-colored, extended life coolant such as Motorcraft Speciality Orange Engine Coolant, VC-2 (US) or CXC-209 (Canada), meeting Ford specification WSS-M97B44-D with the factory-filled coolant.** Mixing Motorcraft Speciality Orange Engine Coolant or any orange-colored extended life product with your factory filled coolant can result in degraded corrosion protection.
- A large amount of water without engine coolant may be added, in case of emergency, to reach a vehicle service location. In this instance, the cooling system must be drained and refilled with a 50/50 mixture of engine coolant and distilled water as soon as possible. Water alone (without engine coolant) can cause engine damage from corrosion, overheating or freezing.
- **Do not use alcohol, methanol, brine or any engine coolants mixed with alcohol or methanol antifreeze (coolant).** Alcohol and other liquids can cause engine damage from overheating or freezing.
- **Do not add extra inhibitors or additives to the coolant.** These can be harmful and compromise the corrosion protection of the engine coolant.

For vehicles with overflow coolant systems with a non-pressurized cap on the coolant recovery system, add coolant to the coolant recovery reservoir when the engine is cool. Add the proper mixture of coolant and water to the “cold full” level. For all other vehicles, which have a coolant degas system with a pressurized cap, or if it is necessary to remove the coolant pressure relief cap on the radiator of a vehicle with an overflow system, follow these steps to add engine coolant.

## Maintenance and Specifications



To reduce the risk of personal injury, make sure the engine is cool before unscrewing the coolant pressure relief cap. The cooling system is under pressure; steam and hot liquid can come out forcefully when the cap is loosened slightly.

1. Before you begin, turn the engine off and let it cool.
2. When the engine is cool, wrap a thick cloth around the coolant pressure relief cap on the coolant reservoir (an opaque plastic bottle). Slowly turn cap counterclockwise (left) until pressure begins to release.
3. Step back while the pressure releases.
4. When you are sure that all the pressure has been released, use the cloth to turn it counterclockwise and remove the cap.
5. Fill the coolant reservoir slowly with the proper coolant mixture (see above), to within the “cold fill range” or the “cold full” level on the reservoir. If you removed the radiator cap in an overflow system, fill the radiator until the coolant is visible and radiator is almost full.
6. Replace the cap. Turn until tightly installed. (Cap must be tightly installed to prevent coolant loss.)

After any coolant has been added, check the coolant concentration, refer to *Checking Engine Coolant* section. If the concentration is not 50/50 (protection to  $-34^{\circ}\text{F}/-36^{\circ}\text{C}$ ), drain some coolant and adjust the concentration. It may take several drains and additions to obtain a 50/50 coolant concentration.

Whenever coolant has been added, the coolant level in the coolant reservoir should be checked the next few times you drive the vehicle. If necessary, add enough 50/50 concentration of engine coolant and distilled water to bring the liquid level to the proper level.

If you have to add more than 1.0 liter (1.0 quart) of engine coolant per month, have your dealer check the engine cooling system. Your cooling system may have a leak. Operating an engine with a low level of coolant can result in engine overheating and possible engine damage.

### Recycled engine coolant

Ford Motor Company does NOT recommend the use of recycled engine coolant in vehicles originally equipped with Motorcraft Premium Gold Engine Coolant since a Ford-approved recycling process is not yet available.



Used engine coolant should be disposed of in an appropriate manner. Follow your community's regulations and standards for recycling and disposing of automotive fluids.

## Maintenance and Specifications

### Coolant refill capacity

To find out how much fluid your vehicle's cooling system can hold, refer to *Refill capacities* in this chapter.

Fill your engine coolant reservoir as outlined in *Adding engine coolant* in this chapter.

### Severe climates

If you drive in extremely cold climates (less than  $-36^{\circ}\text{C}$  [ $-34^{\circ}\text{F}$ ]), it may be necessary to increase the coolant concentration above 50%. Refer to the chart on the coolant container to ensure the coolant concentration in your vehicle will provide adequate freeze protection.

**Never increase the engine coolant concentration above 60%** (protection to  $-60^{\circ}\text{F}$ ). At a level over 60%, your engine could overheat and become damaged.



If you drive in extremely hot climates, it is still necessary to maintain the coolant concentration at 50/50 coolant and water. **Do not allow the coolant concentration to fall below 40% coolant.** At a concentration less than 40%, the corrosion protection to your engine and cooling components may be compromised and permanent damage may result.

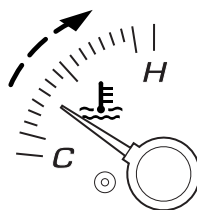
### What you should know about fail-safe cooling (4.6L V8 engine only)

If the engine coolant supply is depleted, this feature allows the vehicle to be driven temporarily before incremental component damage is incurred. The “fail-safe” distance depends on ambient temperatures, vehicle load and terrain.

### How fail-safe cooling works

If the engine begins to overheat:

- The engine coolant temperature gauge will move to the red (hot) area.
- The  and the  symbol will illuminate.
- The “Service Engine Soon” indicator light will illuminate.



If the engine reaches a preset over-temperature condition, the engine will automatically switch to alternating cylinder operation. Each disabled cylinder acts as an air pump and cools the engine.

## Maintenance and Specifications

When this occurs the vehicle will still operate. However:

- The engine power will be limited.
- The air conditioning system will be disabled.

Continued operation will increase the engine temperature:

- The engine will completely shut down.
- Steering and braking effort will increase.

Once the engine temperature cools, the engine can be re-started. Take your vehicle to a service facility as soon as possible to minimize engine damage.

### ***When fail-safe mode is activated***

You have limited engine power when in the fail-safe mode, so drive the vehicle with caution. The vehicle will not be able to maintain high speed operation and the engine will run rough. Remember that the engine is capable of completely shutting down automatically to prevent engine damage, therefore:

1. Pull off the road as soon as safely possible and turn off the engine.
2. Arrange for the vehicle to be taken to a service facility.
3. If this is not possible, wait a short period for the engine to cool.
4. Check the coolant level and replenish if low.



Never remove the coolant reservoir cap while the engine is running or hot.

5. Restart the engine and take your vehicle to a service facility.

**Driving the vehicle without repairing the engine problem increases the chance of engine damage. Take your vehicle to a service facility as soon as possible.**



## Maintenance and Specifications

### WHAT YOU SHOULD KNOW ABOUT AUTOMOTIVE FUELS

#### Important safety precautions



Do not overfill the fuel tank. The pressure in an overfilled tank may cause leakage and lead to fuel spray and fire.



The fuel system may be under pressure. If the fuel filler cap is venting vapor or if you hear a hissing sound, wait until it stops before completely removing the fuel filler cap. Otherwise, fuel may spray out and injure you or others.



If you do not use the proper fuel filler cap, excessive pressure or vacuum in the fuel tank may damage the fuel system or cause the fuel cap to disengage in a collision, which may result in possible personal injury.



Automotive fuels can cause serious injury or death if misused or mishandled.



Fuel ethanol and gasoline may contain benzene, which is a cancer-causing agent.

Observe the following guidelines when handling automotive fuel:

- Extinguish all smoking materials and any open flames before fueling your vehicle.
- Always turn off the vehicle before fueling.
- Automotive fuels can be harmful or fatal if swallowed. Fuels such as gasoline and ethanol are highly toxic and if swallowed can cause death or permanent injury. If fuel is swallowed, call a physician immediately, even if no symptoms are immediately apparent. The toxic effects of fuel may not be visible for hours.
- Avoid inhaling fuel vapors. Inhaling too much fuel vapor of any kind can lead to eye and respiratory tract irritation. In severe cases, excessive or prolonged breathing of fuel vapor can cause serious illness and permanent injury.



## Maintenance and Specifications

- Avoid getting fuel liquid in your eyes. If fuel is splashed in the eyes, remove contact lenses (if worn), flush with water for 15 minutes and seek medical attention. Failure to seek proper medical attention could lead to permanent injury.
- Fuels can also be harmful if absorbed through the skin. If fuel is splashed on the skin and/or clothing, promptly remove contaminated clothing and wash skin thoroughly with soap and water. Repeated or prolonged skin contact with fuel liquid or vapor causes skin irritation.
- Be particularly careful if you are taking “Antabuse” or other forms of disulfiram for the treatment of alcoholism. Breathing gasoline and/or ethanol vapors, or skin contact could cause an adverse reaction. In sensitive individuals, serious personal injury or sickness may result. If fuel is splashed on the skin, promptly wash skin thoroughly with soap and water. Consult a physician immediately if you experience an adverse reaction.
- FFV fuel tanks may contain zero to 85 percent ethanol. Any fuel blends containing gasoline and ethanol should be treated the same as “Fuel Ethanol”. To identify if your vehicle is an FFV, check your VIN or the label on the inside of your fuel filler door. When checking the VIN look for the engine type identifier (8th character). If your vehicle is an FFV, then the character will be labeled as a “K.”

Pure ethanol is the alcohol which is the intoxicating agent in liquor, beer and wine. It is distilled from the fermentation of plants such as field corn and sugar cane. When ethanol is used in the making of motor fuels, a small amount of a bad tasting chemical is added to discourage beverage use. The resulting fuel is called E<sub>d</sub>100 meaning 100% pure ethanol diluted by 2% to 5% gasoline as the “denaturant.”

Fuel ethanol (summer blend<sub>d</sub>) is then made by adding 15% more unleaded gasoline. The resulting fuel also has a higher octane rating than unleaded regular gasoline and other properties which allow engine designs with greater efficiency and power.

Winter blends may contain up to 30% (E70) unleaded gasoline (25% plus the denaturant) to enhance cold engine starts. Severely cold weather may require additional measures for reliable starting. Refer to *Cold Weather Starting* in the *Driving* chapter.

Ethanol is more chemically active than gasoline. It corrodes some metals and causes some plastic and rubber components to swell, break down or become brittle and crack, especially when mixed with gasoline. Special materials and procedures have been developed for flexible fuel vehicles and the dispensers used by ethanol fuel providers.

## Maintenance and Specifications



Flexible fuel components and standard unleaded gasoline fuel components are not interchangeable. If your vehicle is not serviced in accordance with flexible fuel vehicles procedures, damage may occur and your warranty may be invalidated.



When refueling always shut the engine off and never allow sparks or open flames near the filler neck. Never smoke while refueling. Fuel vapor is extremely hazardous under certain conditions. Care should be taken to avoid inhaling excess fumes.



The flow of fuel through a fuel pump nozzle can produce static electricity, which can cause a fire if fuel is pumped into an ungrounded fuel container.

Use the following guidelines to avoid static build-up when filling an ungrounded fuel container:

- Place approved fuel container on the ground.
- DO NOT fill a fuel container while it is in the vehicle (including the cargo area).
- Keep the fuel pump nozzle in contact with the fuel container while filling.
- DO NOT use a device that would hold the fuel pump handle in the fill position.

### Choosing the right fuel

Use only UNLEADED FUEL. The use of leaded fuel is prohibited by law and could damage your vehicle.

If your vehicle is a flexible fuel vehicle (FFV), use only UNLEADED FUEL and (E85) ETHANOL. The use of leaded fuel is prohibited by law and could damage your vehicle.

Do not use fuel containing methanol. It can damage critical fuel system components.

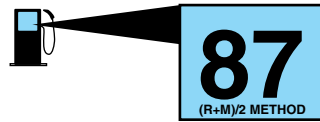
Your vehicle was not designed to use fuel or fuel additives with metallic compounds, including manganese-based compounds containing MMT.

Repairs to correct the effects of using a fuel for which your vehicle was not designed may not be covered by your warranty.

## Maintenance and Specifications

### Octane recommendations

Do not be concerned if your engine sometimes knocks lightly. However, if it knocks heavily under most driving conditions while you are using fuel with the recommended octane rating, see your dealer or a qualified service technician to prevent any engine damage.



### Unleaded Gasoline engines

Your vehicle is designed to use “Regular” unleaded gasoline with an (R+M)/2 octane rating of 87. We do not recommend the use of gasolines labeled as “Regular” that are sold with octane ratings of 86 or lower in high altitude areas.

### FFV engine (if equipped)

Your vehicle is designed to use (E85) Fuel Ethanol, “Regular” unleaded gasoline or any percentage of the two fuels combined.

**U.S. government regulations require fuel ethanol dispensing pumps to have a small, square, orange and black label with the common abbreviation or the appropriate percentage for that region. Use of other fuels such as Fuel Methanol may cause powertrain damage, a loss of vehicle performance, and your warranty may be invalidated.**

### Fuel quality

Many of the world’s automakers issued the World-wide Fuel Charter that recommends gasoline specifications to provide improved performance and emission control system protection for your vehicle. Gasolines that meet the World-wide Fuel Charter should be used when available. Ask your fuel supplier about gasolines that meet the World-wide Fuel Charter.

It should not be necessary to add any aftermarket products to your fuel tank if you continue to use high quality fuel of the recommended octane rating. Aftermarket products could cause damage to the fuel system. Repairs to correct the effects of using an aftermarket product in your fuel may not be covered by your warranty.

### Unleaded Gasoline engines

If you are experiencing starting, rough idle or hesitation driveability problems during a cold start, try a different brand of “Regular” unleaded gasoline. “Premium” unleaded gasoline is not recommended (particularly

## Maintenance and Specifications

in the United States) because it may cause these problems to become more pronounced. If the problems persist, see your dealer or a qualified service technician.

### **FFV engine (if equipped)**

Your FFV will operate well on ordinary “Regular” unleaded gasoline, but only the highest quality fuel ethanol will provide the same level of protection and performance. To identify if your vehicle is an FFV, check your VIN or the label on the inside of your fuel filler door. When checking the VIN, look for the engine type identifier (8th character). If your vehicle is an FFV, then the character will be labeled as a “K.”

If you operate your vehicle 50% or more of the time on ethanol, you should follow a different maintenance schedule. See the *Scheduled Maintenance Guide* for more information.

If you are experiencing a rough or rolling idle after start-up with the outside temperature above 27° C (80° F), the idle should improve within 10 to 30 seconds. If the problems persist below this temperature, see your dealer or a qualified service technician.

### **Cleaner air**

Ford endorses the use of reformulated “cleaner-burning” gasolines to improve air quality.

### **Running out of fuel**

Avoid running out of fuel because this situation may have an adverse affect on powertrain components.

If you have run out of fuel:

- You may need to cycle the ignition from OFF to ON several times after refueling, to allow the fuel system to pump the fuel from the tank to the engine.

### **Fuel Filler Cap**

Your fuel tank filler cap has an indexed design with a 1/8 turn on/off feature.

When fueling your vehicle:

1. Turn the engine off.
2. Carefully turn the filler cap counterclockwise 1/8 of a turn until it stops.
3. Pull to remove the cap from the fuel filler pipe.

## Maintenance and Specifications

4. To install the cap, align the tabs on the cap with the notches on the filler pipe.

5. Turn the filler cap clockwise 1/8 of a turn until it stops.

If the “Check Fuel Cap” indicator comes on and stays on after you start the engine, the fuel filler cap may not be properly installed. Turn off the engine, remove the fuel filler cap, align the cap properly and reinstall it.

**If you must replace the fuel filler cap, replace it with a fuel filler cap that is designed for your vehicle. The customer warranty may be void for any damage to the fuel tank or fuel system if the correct genuine Ford or Motorcraft fuel filler cap is not used.**



The fuel system may be under pressure. If the fuel filler cap is venting vapor or if you hear a hissing sound, wait until it stops before completely removing the fuel filler cap. Otherwise, fuel may spray out and injure you or others.



If you do not use the proper fuel filler cap, excessive pressure or vacuum in the fuel tank may damage the fuel system or cause the fuel cap to disengage in a collision, which may result in possible personal injury.

### Fuel Filter

For fuel filter replacement, see your dealer or a qualified service technician. Refer to the scheduled maintenance guide for the appropriate intervals for changing the fuel filter.

**Replace the fuel filter with an authorized Motorcraft part. The customer warranty may be void for any damage to the fuel system if an authorized Motorcraft fuel filter is not used.**

## ESSENTIALS OF GOOD FUEL ECONOMY

### Measuring techniques

Your best source of information about actual fuel economy is you, the driver. You must gather information as accurately and consistently as possible. Fuel expense, frequency of fill-ups or fuel gauge readings are NOT accurate as a measure of fuel economy. We do not recommend taking fuel economy measurements during the first 1,600 km (1,000 miles) of driving (engine break-in period). You will get a more accurate measurement after 3,000 km–5,000 km (2,000 miles–3,000 miles).

## Maintenance and Specifications

### Filling the tank

The advertised fuel capacity of the fuel tank on your vehicle is equal to the rated refill capacity of the fuel tank as listed in the *Refill capacities* section of this chapter.

The advertised capacity is the amount of the indicated capacity and the empty reserve combined. Indicated capacity is the difference in the amount of fuel in a full tank and a tank when the fuel gauge indicates empty. Empty reserve is the small amount of fuel remaining in the fuel tank after the fuel gauge indicates empty.

**The amount of usable fuel in the empty reserve varies and should not be relied upon to increase driving range. When refueling your vehicle after the fuel gauge indicates empty, you might not be able to refuel the full amount of the advertised capacity of the fuel tank due to the empty reserve still present in the tank.**

For consistent results when filling the fuel tank:

- Turn the engine/ignition switch to the off position prior to refueling, an error in the reading will result if the engine is left running.
- Use the same filling rate setting (low — medium — high) each time the tank is filled.
- Allow no more than 2 automatic click-offs when filling.
- Always use fuel with the recommended octane rating.
- Use a known quality gasoline, preferably a national brand.
- Use the same side of the same pump and have the vehicle facing the same direction each time you fill up.
- Have the vehicle loading and distribution the same every time.

Your results will be most accurate if your filling method is consistent.

### **Filling the tank for FFV equipped vehicles**

Your vehicle will operate on both unleaded gasoline with an octane rating of 87, or E-85 fuel, or any mixture of these two. For best results it is recommended that you do not add less than 5 gallons of fuel when refueling. Observing this precaution will avoid possible hard starting and/or deterioration in drivability during warm up.

### **Calculating fuel economy**

1. Fill the fuel tank completely and record the initial odometer reading (in kilometers or miles).
2. Each time you fill the tank, record the amount of fuel added (in liters or gallons).

## Maintenance and Specifications

3. After at least three to five tank fill-ups, fill the fuel tank and record the current odometer reading.
4. Subtract your initial odometer reading from the current odometer reading.
5. Follow one of the simple calculations in order to determine fuel economy:

Calculation 1: **Multiply liters used by 100, then divide by total kilometers traveled.**

Calculation 2: **Divide total miles traveled by total gallons used.**

Keep a record for at least one month and record the type of driving (city or highway). This will provide an accurate estimate of the vehicle's fuel economy under current driving conditions. Additionally, keeping records during summer and winter will show how temperature impacts fuel economy. In general, lower temperatures give lower fuel economy.

### Driving style — good driving and fuel economy habits

Give consideration to the lists that follow and you may be able to change a number of variables and improve your fuel economy.

#### **Habits**

- Smooth, moderate operation can yield up to 10% savings in fuel.
- Steady speeds without stopping will usually give the best fuel economy.
- Idling for long periods of time (greater than one minute) may waste fuel.
- Anticipate stopping; slowing down may eliminate the need to stop.
- Sudden or hard accelerations may reduce fuel economy.
- Slow down gradually.
- Driving at reasonable speeds (traveling at 88 km/h [55 mph] uses 15% less fuel than traveling at 105 km/h [65 mph]).
- Revving the engine before turning it off may reduce fuel economy.
- Using the air conditioner or defroster may reduce fuel economy.
- You may want to turn off the speed control in hilly terrain if unnecessary shifting between third and fourth gear occurs. Unnecessary shifting of this type could result in reduced fuel economy.
- Warming up a vehicle on cold mornings is not required and may reduce fuel economy.



## Maintenance and Specifications

- Resting your foot on the brake pedal while driving may reduce fuel economy.
- Combine errands and minimize stop-and-go driving.

### **Maintenance**

- Keep tires properly inflated and use only recommended size.
- Operating a vehicle with the wheels out of alignment will reduce fuel economy.
- Use recommended engine oil. Refer to *Lubricant specifications* in this chapter.
- Perform all regularly scheduled maintenance items. Follow the recommended maintenance schedule and owner maintenance checks found in your vehicle scheduled maintenance guide.

### **Conditions**

- Heavily loading a vehicle or towing a trailer may reduce fuel economy at any speed.
- Carrying unnecessary weight may reduce fuel economy (approximately 0.4 km/L [1 mpg] is lost for every 180 kg [400 lb] of weight carried).
- Adding certain accessories to your vehicle (for example bug deflectors, rollbars/light bars, running boards, ski/luggage racks) may reduce fuel economy.
- Fuel economy may decrease with lower temperatures during the first 12–16 km (8–10 miles) of driving.
- Driving on flat terrain offers improved fuel economy as compared to driving on hilly terrain.
- Transmissions give their best fuel economy when operated in the top cruise gear and with steady pressure on the gas pedal.
- Four-wheel-drive operation (if equipped) is less fuel efficient than two-wheel-drive operation.
- Close windows for high speed driving.

### **Flex fuel (E-85) cruising range**

Because E-85 fuel contains less energy per gallon than gasoline, you will experience an increase in fuel consumption. You can expect your Miles Per Gallon (MPG) and your driving range to decrease by about 30% compared to gasoline operation.

### **EPA window sticker**

Every new vehicle should have the EPA window sticker. Contact your dealer if the window sticker is not supplied with your vehicle. The EPA window sticker should be your guide for the fuel economy comparisons with other vehicles.

## Maintenance and Specifications

It is important to note the box in the lower left corner of the window sticker. These numbers represent the Range of L/100 km (MPG) expected on the vehicle under optimum conditions. Your fuel economy may vary depending upon the method of operation and conditions.

### EMISSION CONTROL SYSTEM

Your vehicle is equipped with various emission control components and a catalytic converter which will enable your vehicle to comply with applicable exhaust emission standards. To make sure that the catalytic converter and other emission control components continue to work properly:

- Use only the specified fuel listed.
- Avoid running out of fuel.
- Do not turn off the ignition while your vehicle is moving, especially at high speeds.
- Have the items listed in your scheduled maintenance guide performed according to the specified schedule.

The scheduled maintenance items listed in the scheduled maintenance guide are essential to the life and performance of your vehicle and to its emissions system.

If other than Ford, Motorcraft or Ford-authorized parts are used for maintenance replacements or for service of components affecting emission control, such non-Ford parts should be equivalent to genuine Ford Motor Company parts in performance and durability.



Do not park, idle, or drive your vehicle in dry grass or other dry ground cover. The emission system heats up the engine compartment and exhaust system, which can start a fire.

Illumination of the “Check Engine” light, charging system warning light or the temperature warning light, fluid leaks, strange odors, smoke or loss of engine power, could indicate that the emission control system is not working properly.



Exhaust leaks may result in entry of harmful and potentially lethal fumes into the passenger compartment.

Do not make any unauthorized changes to your vehicle or engine. By law, vehicle owners and anyone who manufactures, repairs, services, sells, leases, trades vehicles, or supervises a fleet of vehicles are not

## Maintenance and Specifications

permitted to intentionally remove an emission control device or prevent it from working. Information about your vehicle's emission system is on the Vehicle Emission Control Information Decal located on or near the engine. This decal identifies engine displacement and gives some tune up specifications.

Please consult your *Warranty Guide* for complete emission warranty information.

### On board diagnostics (OBD-II)

Your vehicle is equipped with a computer that monitors the engine's emission control system. This system is commonly known as the On Board Diagnostics System (OBD-II). This OBD-II system protects the environment by ensuring that your vehicle continues to meet government emission standards. The OBD-II system also assists the service technician in properly servicing your vehicle. When the *Check Engine/Service Engine Soon* light illuminates, the OBD-II system has detected a malfunction. Temporary malfunctions may cause your *Check Engine/Service Engine Soon* light to illuminate. Examples are:

1. The vehicle has run out of fuel. (The engine may misfire or run poorly.)
2. Poor fuel quality or water in the fuel.
3. The fuel cap may not have been securely tightened.

These temporary malfunctions can be corrected by filling the fuel tank with good quality fuel and/or properly tightening the fuel cap. After three driving cycles without these or any other temporary malfunctions present, the *Check Engine/Service Engine Soon* light should turn off. (A driving cycle consists of a cold engine startup followed by mixed city/highway driving.) No additional vehicle service is required.

If the *Check Engine/Service Engine Soon* light remains on, have your vehicle serviced at the first available opportunity.

### Readiness for Inspection/Maintenance (I/M) testing

In some localities, it may be a legal requirement to pass an I/M test of the on-board diagnostics system. If your "Check Engine/Service Engine Soon" light is on, refer to the description in the *Warning lights and chimes* section of the *Instrument cluster* chapter. Your vehicle may not pass the I/M test with the "Check Engine/Service Engine Soon" light on.

If the vehicle's powertrain system or its battery has just been serviced, the on-board diagnostics system is reset to a "not ready for I/M test"

## Maintenance and Specifications

condition. To ready the on-board diagnostics system for I/M testing, a minimum of 30 minutes of city and highway driving is necessary as described below:

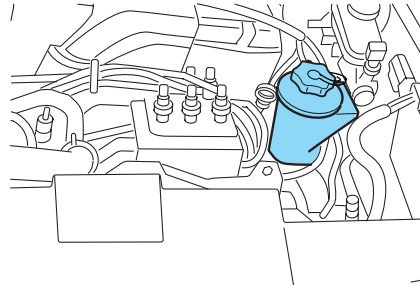
- First, at least 10 minutes of driving on an expressway or highway.
- Next, at least 20 minutes driving in stop-and-go, city-type traffic with at least four idle periods.

Allow the vehicle to sit for at least eight hours without starting the engine. Then, start the engine and complete the above driving cycle. The engine must warm up to its normal operating temperature. Once started, do not turn off the engine until the above driving cycle is complete.

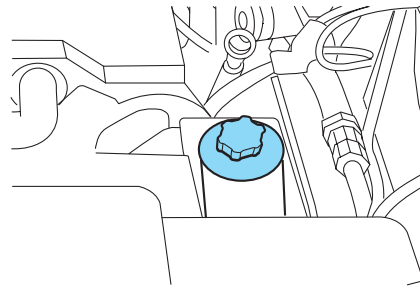
### CHECKING AND ADDING POWER STEERING FLUID

Check the power steering fluid. Refer to the scheduled maintenance guide for the service interval schedules. If adding fluid is necessary, use only MERCON® ATF.

- 4.0L SOHC V6 engine



- 4.6L V8 engine



1. Start the engine and let it run until it reaches normal operating temperature (the engine coolant temperature gauge indicator will be near the center of the normal area between H and C).
2. While the engine idles, turn the steering wheel left and right several times.

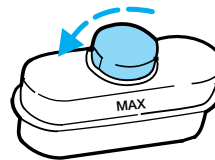
## Maintenance and Specifications

3. Turn the engine off.
4. Check the fluid level in the reservoir.
5. The fluid level should be between the MIN and MAX lines. Do not add fluid if the level is in this range.
6. If the fluid is low, add fluid in small amounts, continuously checking the level until it reaches the correct operating range. Be sure to put the cap back on the reservoir.

### **BRAKE FLUID RESERVOIR**

The fluid level will drop slowly as the brakes wear, and will rise when the brake components are replaced. Fluid levels below the “MAX” line that do not trigger the brake system warning lamp are within the normal operating range, there is no need to

add fluid. If the fluid levels are outside of the normal operating range, the performance of your brake system could be compromised, seek service from your dealer immediately.



### **TRANSMISSION FLUID**

#### **Checking automatic transmission fluid**

The automatic transmission does not have a transmission fluid dipstick.

Refer to your scheduled maintenance guide for scheduled intervals for fluid checks and changes. Your transmission does not consume fluid. However, the fluid level should be checked if the transmission is not working properly, (i.e., if the transmission slips or shifts slowly) or if you notice some sign of fluid leakage.

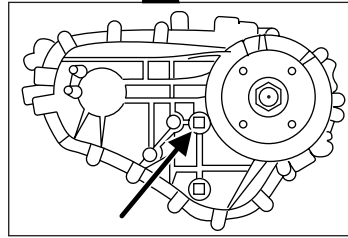
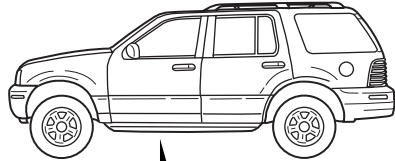
**Transmission fluid should be checked and, if required, fluid should be added by a qualified technician.**

Do not use supplemental transmission fluid additives, treatments or cleaning agents. The use of these materials may affect transmission operation and result in damage to internal transmission components.

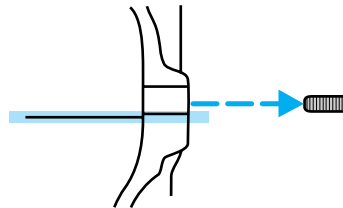
## Maintenance and Specifications

### CHECKING AND ADDING TRANSFER CASE FLUID (IF EQUIPPED)

1. Clean the filler plug.
2. Remove the filler plug and inspect the fluid level.



3. Add only enough fluid through the filler opening so that the fluid level is at the bottom of the opening.



Use only fluid that meets Ford specifications. Refer to *Lubricant Specifications* in this chapter.

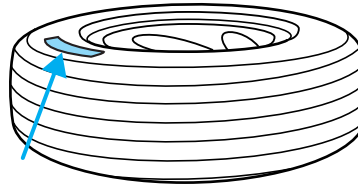
### DRIVELINE UNIVERSAL JOINT AND SLIP YOKE

Your vehicle may be equipped with universal joints that require lubrication. Refer to the scheduled maintenance guide for maintenance intervals. If the original universal joints are replaced with universal joints equipped with grease fittings, lubrication will also be necessary.

## Maintenance and Specifications

### INFORMATION ABOUT UNIFORM TIRE QUALITY GRADING

New vehicles are fitted with tires that have a rating on them called Tire Quality Grades. The Quality grades can be found where applicable on the tire sidewall between tread shoulder and maximum section width. For example:



- **Treadwear 200 Traction AA Temperature A**

These Tire Quality Grades are determined by standards that the United States Department of Transportation has set.

Tire Quality Grades apply to new pneumatic tires for use on passenger cars. They do not apply to deep tread, winter-type snow tires, space-saver or temporary use spare tires, tires with nominal rim diameters of 10 to 12 inches or limited production tires as defined in Title 49 Code of Federal Regulations Part 575.104(c)(2).

**U.S. Department of Transportation-Tire quality grades:** The U.S. Department of Transportation requires Ford to give you the following information about tire grades exactly as the government has written it.

#### **Treadwear**

The treadwear grade is a comparative rating based on the wear rate of the tire when tested under controlled conditions on a specified government test course. For example, a tire graded 150 would wear one and one-half (1 1/2) times as well on the government course as a tire graded 100. The relative performance of tires depends upon the actual conditions of their use, however, and may depart significantly from the norm due to variations in driving habits, service practices, and differences in road characteristics and climate.

#### **Traction AA A B C**

The traction grades, from highest to lowest are AA, A, B, and C. The grades represent the tire's ability to stop on wet pavement as measured under controlled conditions on specified government test surfaces of asphalt and concrete. A tire marked C may have poor traction performance.

## Maintenance and Specifications



The traction grade assigned to this tire is based on straight-ahead braking traction tests, and does not include acceleration, cornering, hydroplaning or peak traction characteristics.

### Temperature A B C

The temperature grades are A (the highest), B and C, representing the tire's resistance to the generation of heat and its ability to dissipate heat when tested under controlled conditions on a specified indoor laboratory test wheel. Sustained high temperature can cause the material of the tire to degenerate and reduce tire life, and excessive temperature can lead to sudden tire failure. The grade C corresponds to a level of performance which all passenger car tires must meet under the Federal Motor Vehicle Safety Standard No. 109. Grades B and A represent higher levels of performance on the laboratory test wheel than the minimum required by law.



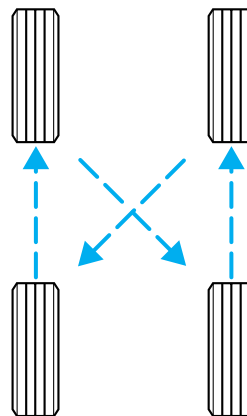
The temperature grade for this tire is established for a tire that is properly inflated and not overloaded. Excessive speed, underinflation, or excessive loading, either separately or in combination, can cause heat buildup and possible tire failure.

## SERVICING YOUR TIRES

### Tire rotation

- Four tire rotation

To make sure your tires wear evenly, rotate them as indicated in the *Scheduled Maintenance Guide*. If your tires wear unevenly, have them checked.

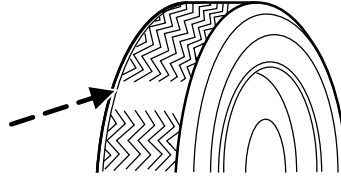






## Maintenance and Specifications


### Replacing tires


Replace the tires when the wear band is visible. Due to exposure to the elements and exhaust you should replace the spare tire when you replace the other tires.



 Never mix radial bias-belted tires, or bias-type tires. Use only the tire sizes that are listed on the Certification Label. Make sure that all tires are the same size, speed rating, and load carrying capacity. Use only the tire combinations recommended on the label. If you do not follow these precautions, your vehicle handling may be effected which can lead to loss of vehicle control, vehicle rollover and/or personal injury.

 Make sure that all replacement tires are of the same size, type, load-carrying capacity and tread design as originally offered by Ford.

 Do not replace your tires with “high performance” tires or larger size tires.

 Failure to follow these precautions, your vehicle handling may be adversely effected which can lead to loss of vehicle control, vehicle rollover and/or personal injury.

Tires that are larger or smaller than your vehicle’s original tires may affect the accuracy of your speedometer.

## Maintenance and Specifications

### Tire pressure monitoring system (TPMS) (if equipped)

The tire pressure monitoring system provides the driver with a warning message indicating when tire pressure is severely low or high. This system is a supplement to normal tire maintenance including regular manual inspections. The device will inform the operator of severe low or high inflation pressures, but may not illuminate for less severe discrepancies in inflation pressure.

The system uses radio-frequency pressure sensors to monitor the tire pressure on all tires including the spare. The sensors transmit the tire pressure readings to the receiver module located in the vehicle. The receiver module then transmits the status to the message center. For more tire warning information, refer to the *Message Center* in the *Driver controls* chapter.

This device complies with part 15 of the FCC rules and with RS-210 of Industry Canada. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

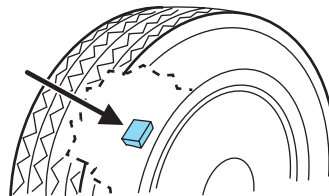


The tire pressure monitoring system is NOT a substitute for manually checking tire pressure. The tire pressure should be checked periodically (at least monthly) using a tire gauge, see *Checking the tire pressure* in this chapter. Failure to properly maintain your tire pressure could increase the risk of tire failure, loss of control, vehicle rollover and personal injury.

### Changing tires with TPMS

It is recommended that you always have your tires serviced by a dealer or qualified technician. **Each tire is equipped with a tire pressure sensor mounted on the wheel inside the tire behind the valve stem. The tire pressure sensor**

**must be unbolted from the wheel prior to tire removal. The sensor can be removed by loosening the nut at the valve stem. Failure to remove the sensor may damage it.** The rubber grommet (washer) between the wheel and the tire pressure sensor needs to be replaced when any tire is changed to minimize air leaks.



The tire pressure should be checked periodically (at least monthly) using a tire gauge, refer to *Checking the tire pressure* in this chapter.

## Maintenance and Specifications

### USING SNOW TIRES AND TRACTION DEVICES



Snow tires must be the same size and grade as the tires you currently have on your vehicle.

The tires on your vehicle have all-weather treads to provide traction in rain and snow. However, in some climates, using snow tires or traction devices may be necessary. Ford offers tire cables as a Ford approved accessory and recommends use of these or SAE class “S” tire cables. See your dealer or qualified service technician for more information on tire cables for your vehicle.

Follow these guidelines when using snow tires and traction devices:

- Cables or chains should only be used on the rear wheels.
- Install cables or chains securely, verifying that the cables or chains do not touch any wiring, brake lines or fuel lines.
- Drive cautiously. If you hear the cables or chains rub or bang against the vehicle, stop and retighten them. If this does not work, remove the cables or chains to prevent vehicle damage.
- Avoid overloading your vehicle.
- Remove the cables or chains when they are no longer needed.
- Do not use cables or chains on dry roads.
- Do not exceed 48 km/h (30 mph) with tire cables or chains on your vehicle.

Consult your dealer for information on other Ford approved methods of traction control.

### MOTORCRAFT PART NUMBERS

Component	4.0L SOHC V6 engine	4.6L V8 engine
Air filter element	FA-1695	FA-1695
Fuel filter	FG-986B	FG-986B
Battery	BXT-65-650	BXT-65-650
Oil filter	FL-820S	FL-820S
PCV valve	EV-243	F6ZE-6C324-CA
Spark plugs*	AGSF-22PP **	AWSF-32P

\* Refer to Vehicle Emissions Control Information (VECI) decal for spark plug gap information.

\*\* If a spark plug is removed for inspection, it must be reinstalled in the same cylinder. If a spark plug needs to be replaced, use only spark plugs with the service number suffix letter as shown on the engine decal.

## Maintenance and Specifications

### REFILL CAPACITIES

Fluid	Ford Part Name	Application	Capacity
Brake fluid	Motorcraft High Performance DOT 3 Motor Vehicle Brake Fluid	All	Fill to the MAX line on reservoir
Engine oil (including filter change) <sup>6</sup>	Motorcraft SAE 5W-30 Super Premium Motor Oil	4.0L	4.7L (5.0 quarts)
	Motorcraft SAE 5W-20 Premium Synthetic Blend Motor Oil (US) Motorcraft SAE 5W-20 Super Premium Motor Oil (Canada)	4.6L	5.7L (6.0 quarts)
Fuel tank	N/A	All	85.2L (22.5 gallons)
Power steering fluid	Motorcraft MERCON <sup>®</sup> ATF	All	Fill between MIN and MAX lines on reservoir
Transmission fluid <sup>1</sup>	Motorcraft MERCON <sup>®</sup> V ATF	All	12.0L (12.7 quarts) <sup>2</sup>
Transfer case	Motorcraft MERCON <sup>®</sup> ATF	AWD	1.25L (1.3 quarts)
		4WD	1.4L (1.5 quarts)

## Maintenance and Specifications

Fluid	Ford Part Name	Application	Capacity
Engine coolant <sup>3</sup>	Motorcraft Premium Gold Engine Coolant (yellow-colored)	4.0L SOHC V6 engine <b>without</b> auxiliary climate control	15.4L (16.3 quarts)
		4.0L SOHC V6 engine <b>with</b> auxiliary climate control	17.2L (18.2 quarts)
		4.6L V8 engine <b>without</b> auxiliary climate control	17.6L (18.6 quarts)
		4.6L V8 engine <b>with</b> auxiliary climate control	19.0L (20.1 quarts)
Front axle lubricant	Motorcraft SAE 80W-90 Premium Rear Axle Lubricant	4x4/AWD vehicles	1.3L (1.4 quarts)
Rear axle lubricant <sup>4</sup>	Motorcraft SAE 75W-140 High Performance Synthetic Rear Axle Lubricant	Conventional Axle	1.7L (3.5 pints)
		Limited Slip Axle <sup>5</sup>	1.5L (4.2 pints)
Windshield washer fluid	Motorcraft Premium Windshield Washer Concentrate	All vehicles	4.0L (4.2 quarts)

<sup>1</sup>Ensure the correct automatic transmission fluid is used. MERCON® and MERCON® V are not interchangeable. DO NOT mix MERCON® and MERCON® V. Refer to your scheduled maintenance guide to determine the correct service interval.

## Maintenance and Specifications

<sup>2</sup>Indicates only approximate dry-fill capacity. Some applications may vary based on cooler size and if equipped with an in-tank cooler. The amount of transmission fluid and fluid level should be checked by a qualified technician.

<sup>3</sup>Add the coolant type originally equipped in your vehicle.

<sup>4</sup>All rear axles are filled with Motorcraft SAE 75W-140 High Performance Synthetic Rear Axle Lubricant, part number XY—75W140—QL or equivalent meeting Ford Specification WSL-M2C192-A.

<sup>5</sup>Limited Slip differentials must add 118ml (4oz) of additive Friction Modifier XL—3 or equivalent meeting Ford Specification EST-M2C118-A to the rear axle whenever the axle has been serviced.

<sup>6</sup>Use of sythetic or sythetic blend motor oil is not mandatory. Engine oil need only meet the requirements of Ford specification WSS-M2C153-H and the API Certification mark.

### LUBRICANT SPECIFICATIONS

Item	Ford Part Name or equivalent	Ford Part Number	Ford Specification
Body hinges, latches, door striker plates and rotors, seat tracks, fuel filler door hinge and spring, hood latch, auxiliary latch, seat tracks	Multi-Purpose Grease or Multi-Purpose Grease Spray	XG—4 or XL-5	ESR-M1C159-A or ESB-M1C93-B
Hydraulic brake fluid	Motorcraft High Performance DOT 3 Motor Vehicle Brake Fluid	PM-1	ESA-M6C25-A, DOT 3
Driveshaft, slip spline, universal joints	Premium Long Life Grease	XG-1-C or XG-1-K	ESA-M1C75-B

## Maintenance and Specifications

Item	Ford Part Name or equivalent	Ford Part Number	Ford Specification
Engine coolant	Motorcraft Premium Gold Engine Coolant (yellow-colored)	VC-7-A	WSS-M97B51-A1
4.0L Engine oil	Motorcraft SAE 5W30 Super Premium Motor Oil	XO-5W30-QSP	WSS-M2C205_A with API Certification Mark
4.6L Engine oil	Motorcraft SAE 5W20 Premium Synthetic Blend Motor Oil (US) Motorcraft SAE 5W-20 Super Premium Motor Oil (Canada)	XO -5W20-QSP (US) CXO-5W20-LSP12 (Canada)	WSS-M2C153-H with API Certification Mark
Automatic transmission <sup>1</sup>	Motorcraft MERCON <sup>®</sup> V ATF	XT-5-QM	MERCON <sup>®</sup> V
Power steering fluid	Motorcraft MERCON <sup>®</sup> Multi-Purpose ATF	XT-2-QDX	MERCON <sup>®</sup>
Ford conventional and Traction-Lok rear axles	75W-140 High Performance Synthetic Rear Axle Lubricant <sup>2</sup>	XY-75W140-QL	WSL-M2C192-A
Front axle (AWD)	Motorcraft SAE 80W-90 Premium Rear Axle Lubricant	XY-80W90-QL	WSP-M2C197-A

## Maintenance and Specifications

Item	Ford Part Name or equivalent	Ford Part Number	Ford Specification
Transfer case (AWD)	Motorcraft MERCON® Multi-Purpose ATF	XT-2-QDX	MERCON®
Transfer case Front Output Slip Shaft	Premium Long-Life Grease	XG-1-C or XG-1-K	ESA-M1C75-B
Windshield washer fluid	Motorcraft Premium Windshield Washer Concentrate	ZC—32-A	WSB-M8B16-A2

<sup>1</sup>Ensure the correct automatic transmission fluid is used. MERCON® and MERCON® V are not interchangeable. DO NOT mix MERCON® and MERCON® V. Refer to your scheduled maintenance guide to determine the correct service interval.

<sup>2</sup>Limited-slip differentials must add 118 ml (4 oz) of Additive Friction Modifier XL—3 or equivalent meeting Ford specification EST-M2C118-A to the rear axle whenever the axle has been serviced.

### ENGINE DATA

Engine	4.0L SOHC V6 engine	4.6L V8 engine
Cubic inches	245	281
Required fuel	87 octane	87 octane
Firing order	1-4-2-5-3-6	1-3-7-2-6-5-4-8
Spark plug gap	1.3-1.4 mm (0.052-0.056 inch)	1.3-1.4 mm (0.052-0.056 inch)
Ignition system	EDIS	EDIS
Compression ratio	9.7:1	9.4:1

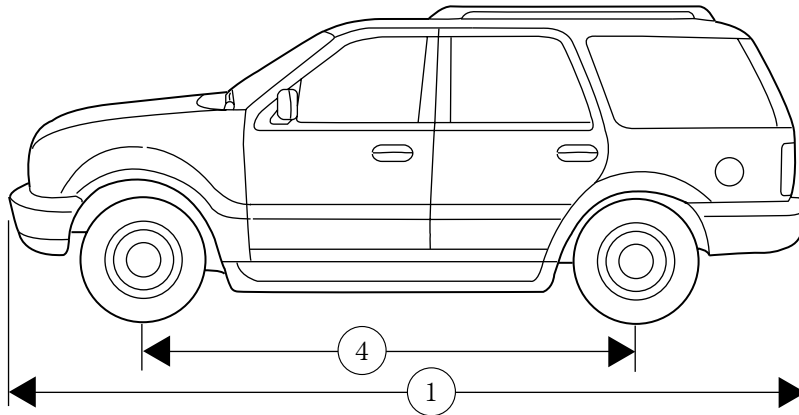


## Maintenance and Specifications

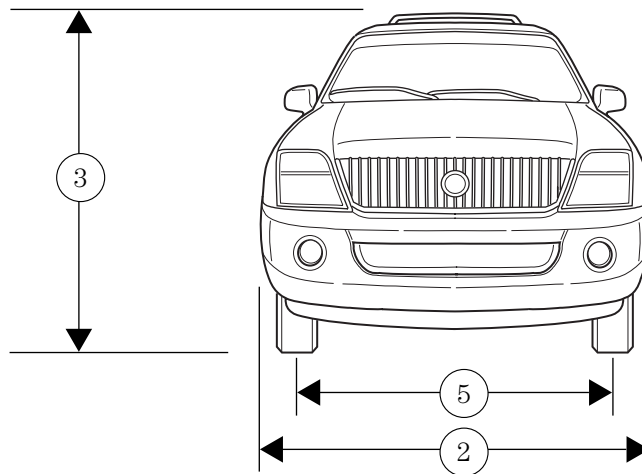
### VEHICLE DIMENSIONS

Vehicle dimensions	mm (in)
(1) Overall length	4850 (191.0)
(2) Overall width	1831 (72.1)
(3) Maximum height*	1830 (72.0)
(4) Wheelbase	2889 (113.7)
(5) Track width, front	1547 (60.9)
(5) Track width, rear	1556.5 (61.3)

\* P245/65R17 tire with roof rack



## Maintenance and Specifications



### IDENTIFYING YOUR VEHICLE

#### Certification label

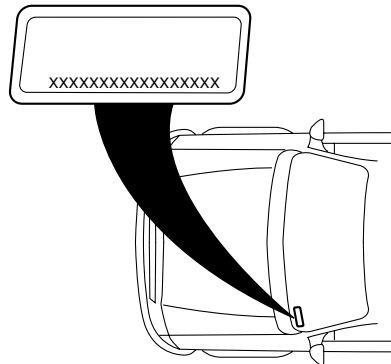
The National Highway Traffic Safety Administration Regulations require that a Certification label be affixed to a vehicle and prescribe where the Certification label may be located. The Certification label is located on the front door latch pillar on the driver's side.

MFD. BY FORD MOTOR CO. IN U.S.A.			
DATE: XX/XX	GVWR: XXXXXLB/ XXXXXKG	FRONT GAWR: XXXXL	REAR GAWR: XXXXLB
XXXXKG	WITH XXXXXKG	XXXXKG	WITH XXXXXKG
XXXX/XXXXXXXX	TIRES XXXX/XXXXXXXX	XXXX/XXXXXXXX	TIRES XXXX/XXXXXXXX
XXXX.XX	RIMS XXXX.XX	XXXX.XX	RIMS XXXX.XX
AT XXX kPa/XX	PSI COLD AT XXX kPa/XX	PSI COLD	PSI COLD
THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.			
VIN: XXXXXXXXXXXXXXXXXXXX	XXXXX	XXXXX	XXXXX
TYPE: XXX			
EXT PNT: XX	RC: XX	DSO:	
WB <sup>1</sup> BRK <sup>1</sup> INT TR <sup>1</sup> TP/PS <sup>1</sup> R <sup>1</sup> AXLE <sup>1</sup> TR SPR <sup>1</sup> XXXXX			
XXX X XX X XX XXX			
XXXXXXXXXXXXX UTC V2USA-1520472-AA			

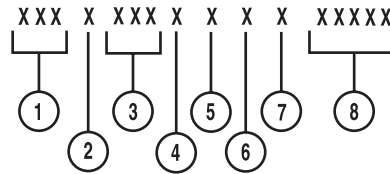
## Maintenance and Specifications

### Vehicle identification number

The vehicle identification number (VIN) is a 17 digit combination of letters and numbers. The VIN is attached to a metal tag and is located on the driver side instrument panel. The VIN number is also found on the Certification label. (Please note that in the graphic XXXX is representative of your vehicle identification number.)



1. World manufacturer identifier
2. Brake type and gross vehicle weight rating (GVWR)
3. Vehicle line, series, body type
4. Engine type
5. Check digit
6. Model year
7. Assembly plant
8. Production sequence number



### Engine number

The engine number (the last eight numbers of the vehicle identification number) is stamped on the engine block, transmission, frame and transfer case (if equipped).

## Accessories

### FORD ACCESSORIES FOR YOUR VEHICLE

A wide selection of genuine Ford accessories are available for your vehicle through your local authorized Ford, Lincoln, Mercury or Ford of Canada dealer. These quality accessories have been specifically engineered to fulfill your automotive needs; they are custom designed to complement the style and aerodynamic appearance of your vehicle. In addition, each accessory is made from high quality materials and meets or exceeds Ford's rigorous engineering and safety specifications. Ford Motor Company will repair or replace any properly dealer-installed Ford accessory found to be defective in factory-supplied materials or workmanship during the warranty period, as well as any component damaged by the defective accessory. The accessory will be warranted for whichever provides you the greatest benefit:

- 12 months or 20,000 km (12,000 miles) (whichever occurs first), or
- the remainder of your new vehicle limited warranty.

This means that genuine Ford accessories purchased along with your new vehicle and installed by the dealer are covered for the full length of your New Vehicle's Limited Warranty — 3 years or 60,000 km (36,000 miles) (whichever occurs first). Contact your dealer for details and a copy of the warranty.

#### **Not all accessories are available for all models.**

Following is a list of several Ford Genuine Accessory products. Not all accessories are available for all models. To find out what accessories are available for your vehicle, please contact your dealer or visit our online store at: [www.mercuryaccessories.com](http://www.mercuryaccessories.com).

#### **Vehicle Security**

Styled wheel locks

Vehicle security systems

#### **Comfort and convenience**

Cargo net

Cargo organizer

Cargo shade

Cargo tray

Engine block heaters

Home link visor

## Accessories

### Travel equipment

Ash cup  
Cargo organizer  
Cargo tray  
Chrome wheels  
Cellular phone holder  
Daytime running lamps  
Dog guard  
DVD — Rear entertainment system  
Engine block heater  
Factory luggage rack adaptors (bike and ski)  
First aid kit  
Fog lamps  
Highway safety kit  
Hitch step  
Interior mirror, electrochromic with compass (with and without temperature display)  
Luggage/Cargo basket  
Moon roof deflector  
Original equipment luggage rack cross bars  
Raised cross-bars (for luggage rack rails)  
Remote start systems  
Running boards  
Scuff plates  
Seatback storage  
Smoker's package  
Soft luggage cover  
Tail lamp surrounds  
Tire step  
Trailer hitch (Class III)  
Trailer hitch bars and balls  
Trailer hitch mounted bike carrier

## Accessories

Trailer hitch receiver cover  
Trailer hitch wiring adaptor  
Vehicle security systems  
Wheel locks

### Protection and appearance equipment

Air bag anti-theft locks  
All-weather floor mats  
B-pillar trim kit  
Cargo liners, interior  
Carpet floor mats  
Door edge guards  
Front end covers (full and sport)  
Front hood deflectors  
Full vehicle cover  
Locking gas cap  
Molded splash guards  
Moon roof deflector  
Rear-air deflector  
Side window air deflectors  
Skid plates  
Tow hooks  
Universal floor mats

For maximum vehicle performance, keep the following information in mind when adding accessories or equipment to your vehicle:

- When adding accessories, equipment, passengers and luggage to your vehicle, do not exceed the total weight capacity of the vehicle or of the front or rear axle (GVWR or GAWR as indicated on the Safety compliance certification label). Consult your dealer for specific weight information.

## Accessories

- The Federal Communications Commission (FCC) and Canadian Radio Telecommunications Commission (CRTC) regulate the use of mobile communications systems - such as two-way radios, telephones and theft alarms - that are equipped with radio transmitters. Any such equipment installed in your vehicle should comply with FCC or CRTC regulations and should be installed only by a qualified service technician.
- Mobile communications systems may harm the operation of your vehicle, particularly if they are not properly designed for automotive use or are not properly installed. When operated, such systems may cause the engine to stumble or stall or cause the transmission to be damaged or operate improperly. In addition, such systems may be damaged or their performance may be affected by operating your vehicle. (Citizens band [CB] transceivers, garage door openers and other transmitters with outputs of five watts or less will not ordinarily affect your vehicle's operation.)
- Ford cannot assume responsibility for any adverse effects or damage that may result from the use of such equipment.

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