ABOUT THIS QUICK REFERENCE GUIDE

Thank you for choosing Ford. We recommend that you take some time to get to know your vehicle better by reading this Quick Reference Guide, which summarises some important aspects of your Owner's Manual. The more that you know about your vehicle, the greater the safety and pleasure you will get from driving it.

AT A GLANCE

Instrument panel overview

Left-hand drive

This Quick Reference Guide must be read in conjunction with the Owner's Manual.

WARNING

Always drive with due care and attention when using and operating the controls and features on your vehicle.
Right-hand drive

A  Air vents.
B  Direction indicators. Main beam.
C  Left-hand drive vehicles with voice control - Information display control.
C  Left-hand drive vehicles without voice control - Information display control.
C  Right-hand drive vehicles with voice control - Information and entertainment display control.
C  Right-hand drive vehicles without voice control - Information display control.
D  Instrument cluster.
E  Left-hand drive vehicles with voice control - Information and entertainment display control.
E  Left-hand drive vehicles without voice control - Audio control.
E  Right-hand drive vehicles with voice control - Information display control.
E  Right-hand drive vehicles without voice control - Audio control.
F  Wiper lever.
G  Information and entertainment display.
H  Audio unit.
I  Door lock button.
J  Hazard warning flasher switch.
K  Power liftgate switch.
L  Parking aid switch.
M  Active park assist switch.
N  Start-stop switch.
O  Heated rear window switch.
P  Heated windscreen switch.
Q  Climate controls.
R  Start button.
S  Ignition switch.
T  Audio control. Voice control. Telephone control.
U  Steering wheel adjustment.
V  Horn.
W  Cruise control switches. Speed limiter switches.

LOCKING AND UNLOCKING

WARNING

For all warnings and cautions, refer to your Owner’s handbook.

![Lock, Unlock, Luggage compartment lid unlock icons]

A  Unlock
B  Lock
C  Luggage compartment lid unlock

Double locking with the key

Turn the key to the lock position twice within three seconds.

Double locking with the remote control

Press button B twice within three seconds.

GLOBAL OPENING AND CLOSING

WARNING

For all warnings and cautions, refer to your Owner’s handbook.

To open or close all the windows, press and hold the lock or the unlock button on the remote control for at least three seconds. Press either the lock or the unlock button again to stop the function.
DISARMING THE ALARM

Vehicles without keyless entry

Perimeter alarm
Disarm and silence the alarm by unlocking the doors with the key and switching the ignition on with a correctly coded key, or unlocking the doors or the luggage compartment lid with the remote control.

Category one alarm
Disarm and silence the alarm by unlocking the doors with the key and switching the ignition on with a correctly coded key within 12 seconds, or unlocking the doors or the luggage compartment lid with the remote control.

Vehicles with keyless entry

Note: A valid passive key must be located within the detection range of that door for keyless entry.

Perimeter alarm
Disarm and silence the alarm by unlocking the doors and switching the ignition on, or unlocking the doors or the luggage compartment lid with the remote control.

Category one alarm
Disarm and silence the alarm by unlocking the doors and switching the ignition on within 12 seconds, or unlocking the doors or the luggage compartment lid with the remote control.

INFORMATION DISPLAY CONTROL

Vehicles with voice control

Left-hand drive
A. Information display
B. Information and entertainment display

Right-hand drive
A. Information and entertainment display
B. Information display

Vehicles without voice control
A. Information display
B. Audio
WINDSCREEN WIPERS

Windscreen wipers

![Windscreen wiper diagram]

- A Single wipe
- B Intermittent wipe or autowipers
- C Normal wipe
- D High speed wipe

Intermittent wipe

![Intermittent wipe diagram]

- A Intermittent wipe
- B Low speed wipe

REAR WINDOW WIPER AND WASHERS

WARNING

For all warnings and cautions, refer to your Owner’s handbook.

![Rear window wiper and washer diagram]

- A Short wipe interval
- B Intermittent wipe
- C Long wipe interval

The rotary control can be used to adjust the intermittent wipe interval.
CHANGING THE WIPER BLADES

Windscreen wiper blades

**WARNINGS**

⚠️ Set the windscreen wipers in the service position to change the wiper blades.

⚠️ You can use the service position in winter to provide easier access to the wiper blades for freeing them from snow and ice. The windscreen wipers will return to their normal position as soon as you switch on the ignition so make sure that the outside of the windscreen is free from snow and ice before you switch on the ignition.

### Service position

Switch off the ignition and move the wiper lever to position A within three seconds. Release the lever when the windscreen wipers have moved to the service position.

POWER WINDOWS

**WARNING**

⚠️ For all warnings and cautions, refer to your Owner's handbook.

To reduce wind noise or buffeting when just one window is open, open the opposite window slightly.

BLIND SPOT MONITOR

**WARNING**

⚠️ For all warnings and cautions, refer to your Owner's handbook.

Blind spot information system (BLIS)

The system is a convenience feature that aids the driver in detecting vehicles that may have entered the blind spot zone (A). The system will alert you if certain vehicles enter the blind spot zone whilst driving.

Using the system

The system displays a yellow indicator located in the exterior mirrors.
Detection limitations

There may be certain instances where vehicles entering and exiting the blind spot zones may not be detected.

Instances which may cause non-detection:

- Debris build up on the rear bumper panels in the area of the sensors.
- Certain manoeuvring of vehicles entering and exiting the blind zone.
- Vehicles passing through the blind zone at high speed.
- Severe weather conditions.
- Several vehicles passing through the blind zone following each other closely.

Turning the system on and off

You can turn the system on and off using the information display.

INFORMATION DISPLAYS

You can access the menu using the Information and entertainment display control.

Controls

Press the up and down arrow buttons to scroll through and highlight the options within a menu.

Press the right arrow button to enter a sub-menu.

Press the left arrow button to exit a menu.

Hold the left arrow button pressed at any time to return to the main menu display (escape button).

Press the OK button to choose and confirm a setting.

Device list

The icon changes to show the current function in use.

<table>
<thead>
<tr>
<th>Device</th>
<th>Icon</th>
</tr>
</thead>
<tbody>
<tr>
<td>CD</td>
<td>🎧</td>
</tr>
<tr>
<td>Radio</td>
<td>🎨</td>
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<tr>
<td>Auxiliary input</td>
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<tr>
<td>Phone</td>
<td>📞</td>
</tr>
<tr>
<td>Settings</td>
<td>🛠</td>
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</tbody>
</table>

TRIP COMPUTER

Distance to empty

Indicates the approximate distance the vehicle will travel on the fuel remaining in the tank. Changes in driving pattern may cause the value to vary.
INFORMATION MESSAGES

Press the OK button to acknowledge and remove some messages from the information display. Other messages will be removed automatically after a short time.

Certain messages need to be confirmed before you can access the menus.

Message indicator

The message indicator illuminates to supplement some messages. It will be red or amber depending on the severity of the message and will remain on until the cause of the message has been rectified.

Some messages will be supplemented by a system specific symbol with a message indicator.

HEATED WINDOWS AND MIRRORS

Heated windows

Use the heated windows to defrost or demist the windscreen or rear window.

Note: The heated windows operate only when the engine is running.

Heated windscreen

Heated rear window

Vehicles without auxiliary heater

If the ambient temperature is below 5°C (41°F) and the engine coolant is below 65°C (149°F), the heated windscreen and heated rear window will switch on automatically. They will switch off automatically.

Heated exterior mirrors

Electric exterior mirrors are fitted with a heating element that will defrost or demist the mirror glass. They will switch on automatically when you switch the heated rear window on.

HEAD RESTRAINTS

WARNING

For all warnings and cautions, refer to your Owner’s handbook.

Adjust the head restraint so that the top of it is level with the top of your head.
### POWER SEATS

1. Pull the lever on the back of the centre seat and push the seatback down until it locks.

### REAR SEATS

**WARNING**

For all warnings and cautions, refer to your Owner’s handbook.

#### Second row seats - Grand C-MAX

**Stowing the centre seat**

**WARNING**

Make sure the centre seat back is in the upright position when the vehicle is moving.

**Note:** You can use the space between the outboard seats to access the third row seats when the centre seat has been stowed.

1. Pull the strap and lift the right-hand seat cushion.
3. Pull the strap to fold the centre seat over into the right-hand seat base.
4. Fold the right-hand seat cushion down.

INSTRUMENT LIGHTING DIMMER

You can adjust the date and time using the information display menu. Use the arrow buttons on your steering wheel to access the menu and make the necessary changes.

KEYLESS STARTING

WARNINGS

For all warnings and cautions, refer to your Owner’s handbook.

WARNING

Switching off the engine when the vehicle is still moving will result in a loss of brake and steering assistance. The steering will not be locked, but higher effort will be required. When the ignition is switched off some electrical circuits, warning lamps and indicators may also be OFF.

Press and hold the start button for two seconds, or press twice within two seconds.

PRESS THE START BUTTON ONCE.

Starting with automatic transmission

Note: Releasing the brake pedal during engine start may stop the engine cranking and return to ignition on.
1. Make sure the transmission is in P or N.
2. Fully depress the brake pedal.
3. Press the start button.

Starting with manual transmission

Note: Releasing the clutch pedal during engine start will stop the engine cranking and return to ignition on.
1. Fully depress the clutch pedal.
2. Press the start button.

Stopping the engine when the vehicle is moving

WARNINGS

The keyless starting system may not function if the key is close to metal objects or electronic devices such as mobile phones.
DIESEL PARTICULATE FILTER

During regeneration at low speed or engine idle, you may smell a hot metallic odour and could notice a clicking metallic sound. This is due to the high temperatures reached during regeneration and is normal.

SWITCHING OFF THE ENGINE

**WARNINGS**

⚠️ For all warnings and cautions, refer to your Owner’s handbook.

⚠️ When you switch your engine off, the cooling system fans may run on for several minutes, even if the ignition is switched off. The fans may also start running again after some time if the coolant temperature rises due to a build-up of heat. Take care not to get any fingers or clothing such as ties or scarves caught in the fan.

USING START-STOP

**WARNING**

⚠️ For all warnings and cautions, refer to your Owner’s handbook.

**Note:** The system is on by default. To switch the system off, press the switch in the instrument panel. The system will only be de-activated for the current ignition cycle. To turn it on, press the switch again.

To stop the engine

1. Stop the vehicle.
2. Move the gear lever to the neutral position.
3. Release the clutch pedal.
4. Release the accelerator pedal.

The system may not shut down the engine under certain conditions, for example:

- To maintain the interior climate.
- Low battery voltage.
- The outside temperature is too low or too high.
- The driver’s door has been opened.
- Low engine operating temperature.
- Low brake system vacuum.
- If a road speed of 5 km/h (3 mph) has not been exceeded.

To re-start the engine

**Note:** The gear lever must be in the neutral position.

Depress the clutch pedal.

The system may automatically restart the engine under certain conditions, for example:

- Low battery voltage.
- To maintain the interior climate.

FUEL FILLER FLAP

**WARNING**

⚠️ For all warnings and cautions, refer to your Owner’s handbook.

**Note:** The sliding door is inhibited from opening fully when the fuel filler flap is open.

Press the flap to open it. Open the flap fully until it engages.
Insert the fuel nozzle up to and including the first notch on the nozzle A. Keep it resting on the cover of the fuel pipe opening.

**WARNING**

We recommend that you remove the fuel nozzle slowly to allow any residual fuel to drain into the fuel tank. Alternatively you can wait 10 seconds before removing the fuel nozzle.

Slightly raise the fuel nozzle to remove it.

**HINTS ON DRIVING WITH ANTI-LOCK BRAKES**

When the ABS is operating, the brake pedal will pulse. This is normal. Maintain pressure on the brake pedal.

The ABS will not eliminate the dangers inherent when:
- you drive too close to the vehicle in front of you.
- the vehicle is aquaplaning.
- you take corners too fast.
- the road surface is poor.

**ACTIVE PARK ASSIST**

**WARNINGS**

For all warnings and cautions, refer to your Owner’s handbook.

Active park assist does not relieve you of your responsibility to drive with due care and attention.

Active park assist detects a suitable parallel parking space and steers the vehicle into the space. The system controls the steering while the driver controls the accelerator, transmission and brakes.

**USING ACTIVE PARK ASSIST**

Active park assist will not align the vehicle correctly if:
- a spare tyre, or a tyre worn significantly more than the other tyres is used
- the factory installed tyre size is not used on the vehicle
- the tyres skid
- you allow the vehicle to roll.
- the weather conditions are poor (heavy rain, snow, fog, etc).
Move forwards at a maximum speed of 30 kph (18 mph). Press the active park assist control switch. Use the direction indicator lever to select searching either to the left-hand side or right-hand side of the vehicle.

Drive slowly to position A, then follow the system instructions.

Move the vehicle backwards cautiously using the accelerator and brake pedals to control the vehicle. Stop the vehicle when you hear a continuous tone.

**USING CRUISE CONTROL**

**WARNING**

⚠️ For all warnings and cautions, refer to your Owner's handbook.
Setting a speed
Press the SET+ switch or the SET- switch to store and maintain your current speed. The cruise control indicator will illuminate.

Changing the set speed

![Image of control panel with SET+ and SET- buttons]

- **A** Accelerate
- **B** Decelerate

Cancelling the set speed
Press the brake pedal or pull the CAN switch.

Resuming the set speed
Pull the RES switch.

ECONOMICAL DRIVING

Gear shifting
Using the highest drivable gear appropriate for the road conditions will improve fuel consumption.

Anticipation
Adjusting your vehicle speed and the distance to other vehicles without the need for heavy braking or acceleration will improve fuel consumption.

Efficient speed
Higher speeds use more fuel. Reducing your cruising speed on open roads will improve fuel consumption.

TYRE REPAIR KIT

**WARNING**
For all warnings and cautions, refer to your Owner's handbook.

Your vehicle may not have a spare tyre. In this case it will have an emergency tyre repair kit that can be used to repair one flat tyre.

Tyre repair kit location
The tyre repair kit is located in the spare wheel well.

TYRE PRESSURE MONITORING SYSTEM

**WARNING**
For all warnings and cautions, refer to your Owner's Manual.

The Deflation Detection System will alert you if there is a change of air pressure in any tyre. It does this by using the ABS sensors to detect the rolling circumference of the wheels. When the circumference changes, this indicates low pressure in a tyre, a warning message is displayed in the information display and the message indicator will illuminate.

If a low pressure warning message is displayed in the information display, check the tyre pressures as soon as possible and inflate them to the recommended pressure.

If this happens frequently, have the cause determined and rectified as soon as possible.
Apart from a too low tyre pressure or a damaged tyre, the following situations can affect the rolling circumference:

- Vehicle load is uneven.
- When using a trailer or travelling up and down an incline.
- Using snow chains.
- Driving on soft surfaces such as snow or mud.

**Note:** The system will still function correctly, but there may be an increased detection time.

### System reset

**Note:** Do not reset the system when the vehicle is moving.

**Note:** You should reset the system following any adjustment to the tyre pressures or any changing of tyres.

**Note:** Turn the ignition on.

1. Using the information display control, navigate to **Settings > Driver assist > Deflation detection**.
2. Press and hold the OK button until confirmation appears.

### BLUETOOTH SETUP

The Bluetooth mobile phone part of the system provides interaction with the audio system and your mobile phone. It allows you to use the audio system to make and receive calls without having to hold your mobile phone.

During bonding, if your mobile phone asks you to authorize the automatic connection, select **YES**.

Refer to your Owner’s Manual and also www.ford-mobile-connectivity.com for details.

### CONNECTING AN EXTERNAL DEVICE

#### WARNING

Make sure the external device is securely mounted within the vehicle, and that trailing connections do not obstruct any of the driving controls.

External devices may be connected using the auxiliary input socket and the USB port.

### Connection

Plug in the device, and if necessary secure it to prevent movement within the vehicle.

### Connecting an iPod

For optimum convenience and audio quality, we recommend that you purchase a dedicated single connection lead available from your dealer.

Alternatively, it is possible to connect your iPod using the standard iPod USB cable and a separate 3.5mm audio jack lead. If using this method preset the iPod volume to maximum and turn off any equalizer settings before making the connections:

- Connect the headphone output of the iPod to the AUX IN socket.
- Connect the USB cable from the iPod to the vehicle USB socket.