

FORD **C-MAX** Quick Reference Guide



About This Quick Reference Guide

We have created this guide to help you get to know certain features of your vehicle. It only contains basic instructions to get you started and is not a substitute for the Owner's Manual.

You must read the full instructions in the Owner's Manual along with all the warnings. The more that you know about your vehicle, the greater the safety and pleasure you will get from driving it.

Thank you for choosing Ford.

WARNING



Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

Note: *This guide describes product features and options available throughout the range of available models, sometimes even before they are generally available. It may describe options not fitted to the vehicle you have purchased.*

Note: *Some of the illustrations in this guide may show features as used in different models, so may appear different to you on your vehicle. However, the essential information in the illustrations is always correct.*

Note: *Always use and operate your vehicle in line with all applicable laws and regulations.*

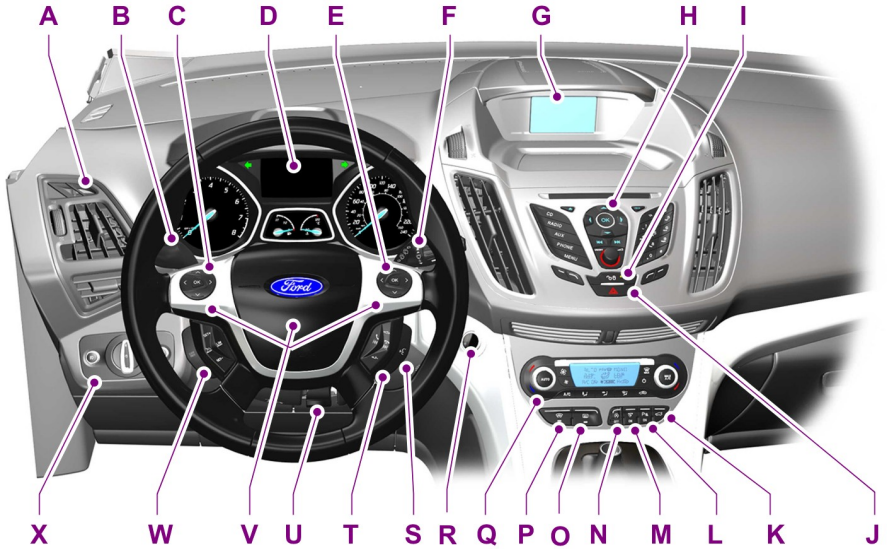
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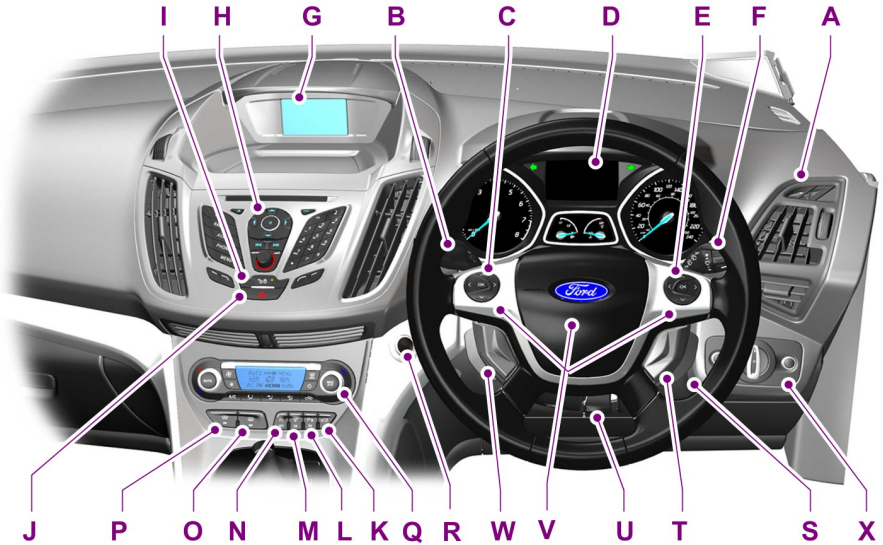
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INSTRUMENT PANEL OVERVIEW



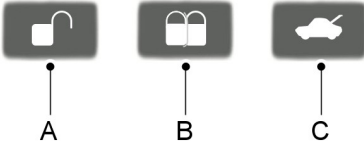
E130098



E130099

- A Air vents.
- B Direction indicators. High beam.
- C Left-hand drive vehicles with voice control - Information display control.
- C Left-hand drive vehicles without voice control - Information display control.
- C Right-hand drive vehicles with voice control - Information and entertainment display control.
- C Right-hand drive vehicles without voice control - Information display control.
- D Instrument cluster.
- E Left-hand drive vehicles with voice control - Information and entertainment display control.
- E Left-hand drive vehicles without voice control - Audio control.
- E Right-hand drive vehicles with voice control - Information display control.
- E Right-hand drive vehicles without voice control - Audio control.
- F Wiper lever.
- G Information and entertainment display.
- H Audio unit.
- I Door lock button.
- J Hazard warning flasher switch.
- K Power liftgate switch.
- L Parking aid switch.
- M Active park assist switch.
- N Start-stop switch.
- O Heated rear window switch.
- P Heated windshield switch.
- Q Climate controls.
- R Start button.
- S Ignition switch.
- T Audio control. Voice control. Telephone control.
- U Steering wheel adjustment.
- V Horn.
- W Cruise control switches. Speed limiter switches.
- X Lighting control. Front fog lamps. Rear fog lamp. Headlamp leveling control. Instrument lighting dimmer.

LOCKING AND UNLOCKING



E87379

- A Unlock
- B Lock
- C Luggage compartment lid unlock

Double locking with the key

Turn the key to the lock position twice within three seconds.

Double locking with the remote control

Press button B twice within three seconds.

GLOBAL OPENING AND CLOSING

WARNINGS



For all warnings and cautions, refer to your Owner's Manual.



Take care when using global closing. In an emergency, press the lock or unlock button immediately to stop.

To open all the windows, press and hold the remote control unlock button for at least three seconds. Press the lock or unlock button to stop the opening function.

To close all the windows, press and hold the remote control lock button for at least three seconds. Press the lock or unlock button to stop the closing function. The anti-trap function is also active during global closing.

INFORMATION DISPLAY CONTROL



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Vehicles with voice control

Left-hand drive

- A. Information display
- B. Information and entertainment display

Right-hand drive

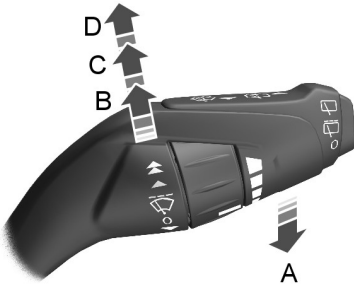
- A. Information and entertainment display
- B. Information display

Vehicles without voice control

- A. Information display
- B. Audio

WINDSHIELD WIPERS

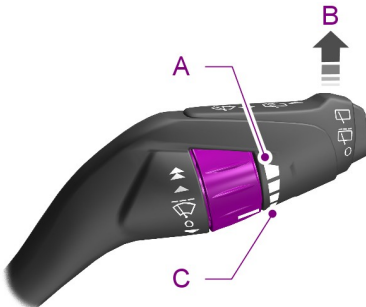
Windshield wipers



E128444

- A Single wipe
- B Intermittent wipe or autowipers
- C Normal wipe
- D High speed wipe

Intermittent wipe



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- A Short wipe interval
- B Intermittent wipe
- C Long wipe interval

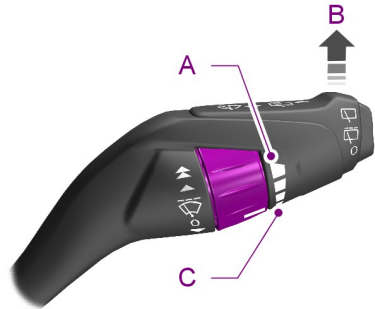
The rotary control can be used to adjust the intermittent wipe interval.

AUTOWIPERS

WARNING



For all warnings and cautions, refer to your Owner's Manual.



E128445

- A High sensitivity
- B On
- C Low sensitivity

The wipers will function when moisture is detected on the windshield. The rain sensor will continue to monitor the amount of moisture on the windshield and adjust the speed of the wipers automatically.

Use the rotary control to adjust the sensitivity of the rain sensor. With low sensitivity, the wipers will operate when the sensor detects a large amount of moisture on the windshield. With high sensitivity, the wipers will operate when the sensor detects a small amount of moisture on the windshield.

REAR WINDOW WIPER AND WASHERS



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- A Intermittent wipe
- B Low speed wipe

Rear window washer



E129194

CHANGING THE WIPER BLADES

Windshield wiper blades

WARNINGS

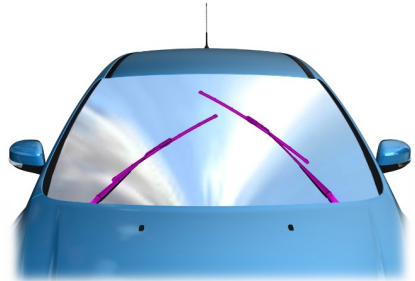


Set the windshield wipers in the service position to change the wiper blades.



You can use the service position in winter to provide easier access to the wiper blades for freeing them from snow and ice. The windshield wipers will return to their normal position as soon as you switch on the ignition so make sure that the outside of the windshield is free from snow and ice before you switch on the ignition.

Service position



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Switch off the ignition and move the wiper lever to position **A** within three seconds. Release the lever when the windshield wipers have moved to the service position.

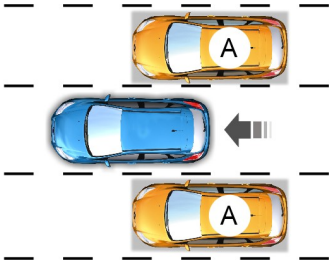
POWER WINDOWS

To reduce wind noise or buffeting when just one window is open, open the opposite window slightly.

BLIND SPOT INFORMATION SYSTEM

Blind Spot Information System (BLIS)

The system is a convenience feature that assists you to detect vehicles that may have entered your blind spot zones (A). The detection area is on both sides of your vehicle extending rearward from the exterior mirrors to approximately 10 ft (3 m) beyond the rear of your vehicle. The system will alert you if certain vehicles enter your blind spot zones while driving.



E124788

Using the System

The system displays a yellow indicator located in the exterior mirrors.



E124736

Detection Limitations

There may be instances where vehicles entering and exiting the blind spot zones may not be detected.

False Alerts

There may be instances when the system will alert you and there is no vehicle present in the blind spot zones. For example; road guardrails or highway concrete walls.

Turning the System On and Off

You can turn the system on and off using the information display.



REAR SEATS

WARNING



For all warnings and cautions, refer to your Owner's Manual.

Second row seats - C-MAX

Comfort seat system

WARNING

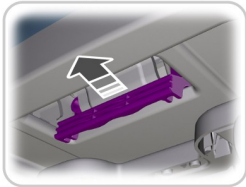


Do not slide the outboard seats rearwards into the comfort position if the centre seat is folded forwards. There is a risk of injury in the event of an accident or if the center seat falls back down.

Note: Do not fold the seatback forward when the seat is fully to the rear in the comfort position. Slide the seat fully forwards.

The center seat can be folded up and the outboard seats moved rearwards and slightly inboard to provide more leg and shoulder room for the rear passengers.

1. Remove the luggage cover.



E78062

2. Pull the release lever on the underside of the seat.



E78063

Note: The complete seat will move rearwards as the seat cushion is folded up.

3. Fold the seat back until it engages.



E78064

Note: As the seats slide rearwards, they also move slightly inboard.

4. Pull the lever on the outer front edge of the outboard seats and push the seats rearwards.

To return the seats to the forward position, pull the lever and slide the seats forwards.

To return the center seat to its original position, pull the lever on the underside of the seat. Fold the center seat forwards and push it back down fully until it engages.

Install the luggage cover.



Second row seats - Grand C-MAX

Stowing the center seat

WARNING



Make sure the center seat back is in the upright position when the vehicle is moving.



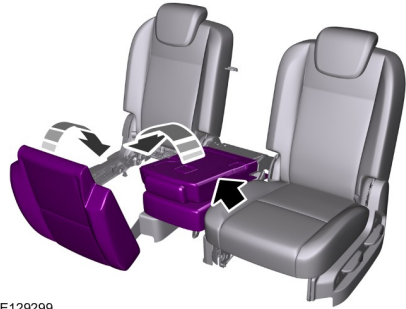
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1. Pull the lever on the back of the center seat and push the seatback down until it locks.



E129298

2. Pull the strap and lift the right-hand seat cushion.



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3. Pull the strap to fold the center seat over into the right-hand seat base.
4. Fold the right-hand seat cushion down.

Note: You can use the space between the outboard seats to access the third row seats when the center seat has been stowed.

Folding the seats forward

WARNING



Do not use the third row seats when the second row seats have been folded forward.

Note: The center seat must be stowed into the right-hand seat base before the right-hand seat is folded.



E129298

1. Pull the strap and lift the cushion.
2. Lift the lever and push the seatback down until it locks.



PUSH BUTTON IGNITION SWITCH

Ignition On



E85766

Press the button once. All electrical circuits are operational, warning lamps and indicators illuminate.

Starting with Manual Transmission

1. Fully depress the clutch pedal.
2. Briefly press the button.

Note: *Releasing the clutch pedal during engine start will stop the engine cranking and return to ignition on.*

Starting with Automatic Transmission

1. Move the transmission selector lever to position P or N.
2. Fully depress the brake pedal.
3. Briefly press the button.

Note: *Releasing the brake pedal during engine start may stop the engine cranking and return to ignition on.*

Starting a Diesel Engine

Note: *Engine cranking may not commence until the engine glow plug cycle has been completed. This may take several seconds in extremely cold conditions.*

Note: *Continue to press the clutch or brake pedal until engine cranking begins.*

Stopping the Engine When the Vehicle is Moving

Press and hold the button or press twice within two seconds.

DIESEL PARTICULATE FILTER

During regeneration at low speed or engine idle, you may smell a hot metallic odor and could notice a clicking metallic sound. This is due to the high temperatures reached during regeneration and is normal.

SWITCHING OFF THE ENGINE

WARNINGS



For all warnings and cautions, refer to your Owner's Manual.



When you switch your engine off, the cooling system fans may run on for several minutes, even if the ignition is switched off. The fans may also start running again after some time if the coolant temperature rises due to a build-up of heat. Take care not to get any fingers or clothing such as ties or scarves caught in the fan.

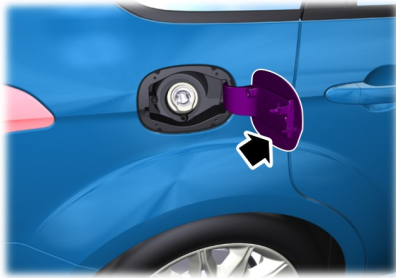
FUEL FILLER DOOR

WARNING



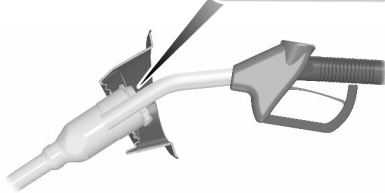
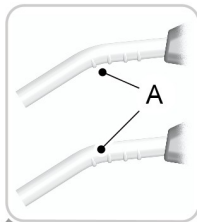
For all warnings and cautions, refer to your Owner's Manual.

Note: *The sliding door is inhibited from opening fully when the fuel filler flap is open.*



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Press the door to open it. Open the door fully until it engages.



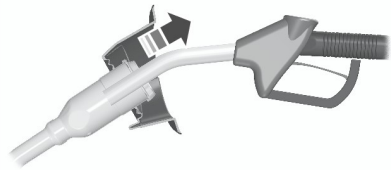
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Insert the fuel nozzle up to and including the first notch on the nozzle **A**. Keep it resting on the cover of the fuel pipe opening.

WARNING



We recommend that you remove the fuel nozzle slowly to allow any residual fuel to drain into the fuel tank. Alternatively you can wait 10 seconds before removing the fuel nozzle.



E119081

Slightly raise the fuel nozzle to remove it.

HILL START ASSIST

The system makes it easier to pull away when your vehicle is on a slope without the need to use the parking brake.

When the system is active, your vehicle will remain stationary on the slope for two to three seconds after you release the brake pedal. This allows you time to move your foot from the brake to the accelerator pedal. The brakes are released automatically once the engine has developed sufficient drive to prevent your vehicle from rolling down the slope.

HINTSONDRIVINGWITHANTI-LOCK BRAKES

Note: When the system is operating, the brake pedal will pulse and may travel further. Maintain pressure on the brake pedal. You may also hear a noise from the system. This is normal.

The ABS will not eliminate the risks when:

- you drive too close to the vehicle in front of you
- the vehicle is aquaplaning
- you take corners too fast
- the road surface is poor.

USING CRUISE CONTROL

Switching cruise control on and off

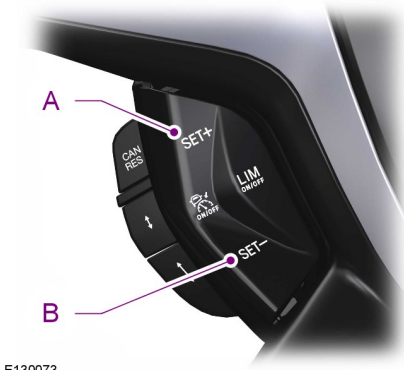


E130072

Setting a speed

Press the **SET+** switch or the **SET-** switch to store and maintain your current speed. The cruise control indicator will illuminate.

Changing the set speed



E130073

- A Accelerate
- B Decelerate

Canceling the set speed

Press the brake pedal or pull the **CAN** switch.

Resuming the set speed

Pull the **RES** switch.

BREAKING-IN

During the first 2000 miles (3000 kilometers), you may notice a ticking sound when your vehicle slows down. This is due to adjustments of your new diesel engine and is normal.

ECONOMICAL DRIVING

The following will help to improve fuel consumption.

Check your tire pressures regularly to optimize fuel economy.

Gear Shifting

Use the highest drivable gear appropriate for the road conditions.

Anticipation

Adjust your vehicle speed and the distance to other vehicles without the need for heavy braking or acceleration.

Efficient Speed

Higher speeds use more fuel. Reduce your cruising speed on open roads.

MAINTENANCE

WARNING



Keep your hands and clothing clear of the engine cooling fan.

Note: Under certain conditions, the fan may continue to run for several minutes after you have switched the engine off.

TEMPORARY MOBILITY KIT

WARNING



For all warnings and cautions, refer to your Owner's Manual.

Your vehicle may not have a spare tire. In this case it will have an emergency tire repair kit that can be used to repair one flat tire.

Tire repair kit location

The tire repair kit is located in the spare wheel well.

TIRE PRESSURE MONITORING SYSTEM



As a driver assistance feature, your vehicle has a tire pressure monitoring system. A warning lamp will illuminate when one or more of the tires are significantly under-inflated. If the low tire pressure warning lamp illuminates, you should stop your vehicle as soon as it is safe to do so, check the tires and inflate them to the correct pressure.

Driving on under-inflated tires can:

- Cause them to overheat.
- Lead to tire failure.
- Reduce fuel efficiency.
- Reduce tire life.
- Affect vehicle handling or stopping ability.

The system is not a substitute for correct tire maintenance.

You must maintain the correct tire pressures, even if low tire pressure has not illuminated the warning lamp.

To reset the tire pressure monitoring system, scroll to:

Message	Description and Action
Settings	Press the OK button.
Driver assist	Press the OK button.
Tire Monitor	Press and hold the OK button until confirmation appears. Alternatively, if your vehicle has a tire pressure monitoring system reset button, press and hold the button until confirmation appears.

Understanding the Tire Pressure Monitoring System

The system measures the pressure in the four road tires and sends the tire pressure readings to your vehicle.

The system detects this lower pressure as being significantly below the correct inflation pressure and the warning lamp illuminates. You must inflate the tires to the correct pressure.

If the Warning Lamp is On:

1. Check each tire to verify that none are flat.
2. If one or more tires are flat, repair as necessary.
3. Check the tire pressures and inflate all the tires to the correct pressure.
4. Carry out the tire pressure monitoring system reset procedure.

Tire Pressure Monitoring System Reset Procedure

You must carry out the system reset procedure after each tire replacement or adjustment of the tire pressures.

Carrying Out the System Reset Procedure

1. Check the tire pressures and inflate all the tires to the correct pressure.
2. Use the information display controls on the steering wheel or instrument panel.

DISARMING THE ALARM

Vehicles without keyless entry

Perimeter alarm

Disarm and silence the alarm by unlocking the doors with the key and switching the ignition on with a correctly coded key, or unlocking the doors or the luggage compartment lid with the remote control.

Category one alarm

Disarm and silence the alarm by unlocking the doors with the key and switching the ignition on with a correctly coded key within 12 seconds, or unlocking the doors or the luggage compartment lid with the remote control.

Vehicles with keyless entry

Note: A valid passive key must be located within the detection range of that door for keyless entry.

Perimeter alarm

Disarm and silence the alarm by unlocking the doors and switching the ignition on, or unlocking the doors or the luggage compartment lid with the remote control.

Category one alarm

Disarm and silence the alarm by unlocking the doors and switching the ignition on within 12 seconds, or unlocking the doors or the luggage compartment lid with the remote control.

CLOCK

You can adjust the date and time using the information display menu. Use the arrow buttons on your steering wheel to access the menu and make the necessary changes.

USING START-STOP

Note: The system is on by default. To switch the system off, press the switch in the instrument panel. The system will only be de-activated for the current ignition cycle. To turn it on, press the switch again.



To stop the engine

1. Stop the vehicle.
2. Move the gear lever to the neutral position.
3. Release the clutch pedal.
4. Release the accelerator pedal.

The system may not shut down the engine under certain conditions, for example:

- To maintain the interior climate.
- Low battery voltage.
- The outside temperature is too low or too high.
- The driver's door has been opened.
- Low engine operating temperature.
- Low brake system vacuum.
- If a road speed of 5 km/h (3 mph) has not been exceeded.

To re-start the engine

Note: The gear lever must be in the neutral position.

Depress the clutch pedal.

The system may automatically restart the engine under certain conditions, for example:

- Low battery voltage.
- To maintain the interior climate.

ACTIVE PARK ASSIST

Active park assist detects a suitable parallel parking space and steers the vehicle into the space. The system controls the steering while the driver controls the accelerator, transmission and brakes.

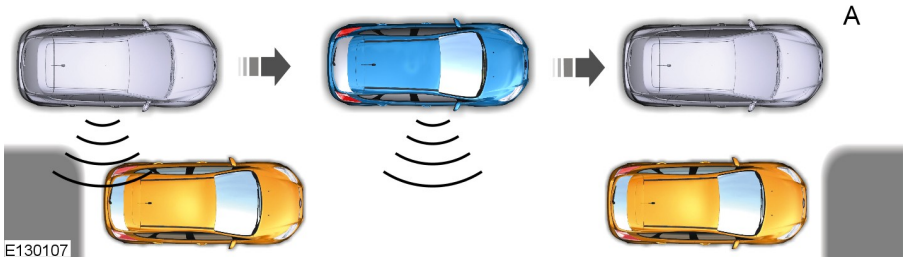
USING ACTIVE PARK ASSIST

Active park assist will not align the vehicle correctly if:

- a spare tire, or a tire worn significantly more than the other tires is used

- the factory installed tire size is not used on the vehicle
- the tires skid
- you allow the vehicle to roll.
- the weather conditions are poor (heavy rain, snow, fog, etc).

Move forwards at a maximum speed of 30 kph (18 mph). Press the active park assist control switch. Use the direction indicator lever to select searching either to the left-hand side or right-hand side of the vehicle.



Drive slowly to position **A**, then follow the system instructions.



Move the vehicle backwards cautiously using the accelerator and brake pedals to control the vehicle. Stop the vehicle when you hear a continuous tone.



