

FORD **GALAXY / S-MAX** Quick Reference Guide



About This Quick Reference Guide

We have created this guide to help you get to know certain features of your vehicle quickly. It only contains basic instructions to get you started and is not a substitute for the Owner's Manual.

You must read the full instructions in the Owner's Manual along with all the warnings. The more that you know about your vehicle, the greater the safety and pleasure you will get from driving it.

Thank you for choosing Ford.

WARNING



Always drive with due care and attention when using and operating the controls and features on your vehicle.

Note: This guide describes product features and options available throughout the range, sometimes even before they are generally available. It may describe options not fitted to your vehicle.

Note: Some of the illustrations in this guide may be used for different models, so may appear different to your vehicle. However, the essential information in the illustrations is always correct.

Note: Always use and operate your vehicle in line with all applicable laws and regulations.

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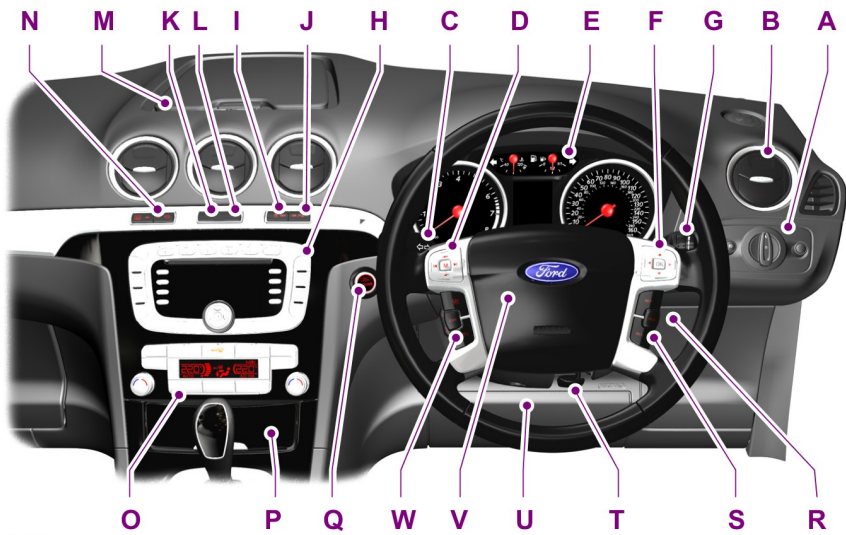
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AT A GLANCE



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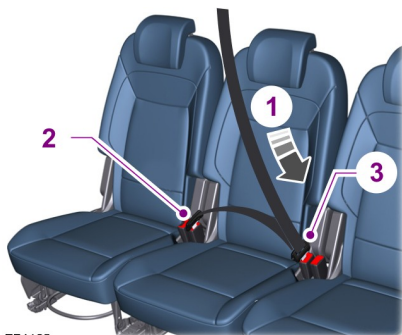
E75798

- A Lighting controls.
- B Air vents.
- C Direction indicators. Telephone control buttons. Voice control buttons. Lane departure warning control buttons.
- D Audio controls.
- E Instrument cluster.
- F Information display controls.
- G Wiper lever.
- H Audio or navigation unit.
- I Start-stop switch.
- J Parking aid switch.
- K Hazard warning flasher switch.
- L Passenger airbag deactivation warning lamp.
- M Storage compartment.
- N Heated windscreen and heated rear window switches.
- O Climate controls.
- P Cigar lighter.
- Q Start Button.
- R Ignition switch.
- S Cruise control and speed limiter switches. Adaptive cruise control (ACC) switches. Speed limiter switches.
- T Steering wheel adjustment lever.
- U Driver Knee airbag.
- V Horn.
- W Cruise control and speed limiter switches. Adaptive cruise control (ACC) switches. Speed limiter switches.

FASTENING THE SEAT BELTS

Second row centre seat belt

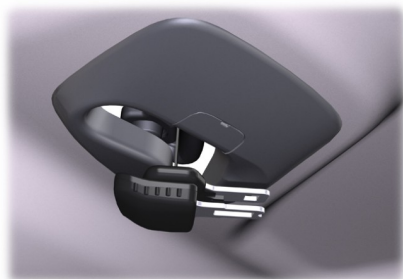
Note: *The seat belt tongues are designed so that you can only insert them into the correct buckle.*



E74125

The retractor for the rear centre seat belt is located in the roof.

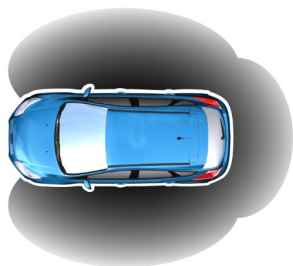
To fasten the seat belt:



E74128

1. Pull the belt out steadily. It may lock if you pull it sharply or if the vehicle is on a slope.
2. Insert the smaller tongue into the black buckle to the right of the centre seat.
3. Pull the larger tongue across the lap and insert it into the buckle to the left of the centre seat.

KEYLESS ENTRY

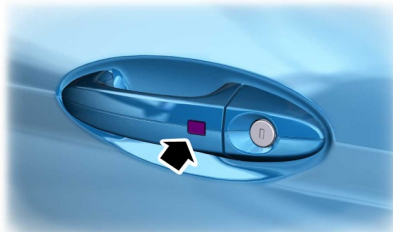


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Passive locking and unlocking requires a valid passive key to be located within one of the three external detection ranges. These are located approximately 5 ft (1.5 m) from the front door handles and the liftgate.

Note: The keyless entry system may not function if the passive key is close to metal objects or electronic devices such as mobile phones.

Locking Your Vehicle



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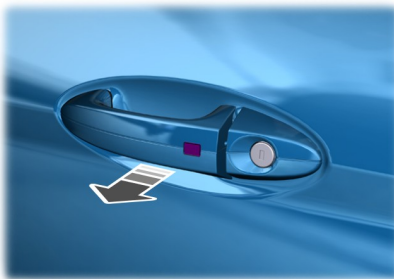


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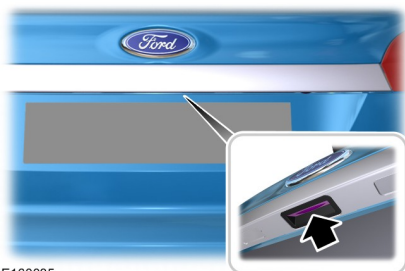
Locking buttons are located on each of the front doors and the liftgate.

Press a locking button once.

Unlocking Your Vehicle



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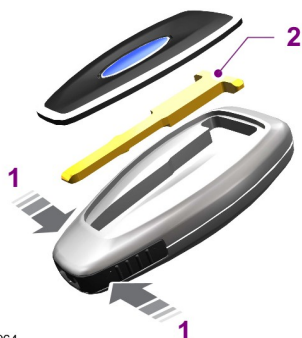


E160035

Pull one of the door handles or press the button to open the liftgate.

Note: A valid passive key must be located within the detection range of that door.

Locking and Unlocking the Doors with the Key Blade



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1. Carefully remove the cover.
2. Remove the key blade and insert it into the lock.

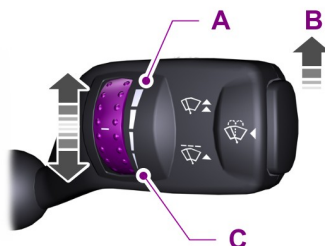
GLOBAL OPENING AND CLOSING

You can open or close all of the power windows for a short time after you have unlocked or locked your vehicle with the remote control.

To use global opening, press and hold the **unlock** button after you have unlocked your vehicle. To use global closing, press and hold the **lock** button after you have locked your vehicle. Release the button once the power windows start to move.

Note: When you use global opening or closing, you can press the **unlock** or **lock** button again to stop the power windows.

AUTOWIPERS



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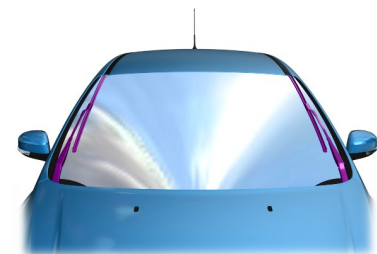
- A High sensitivity
- B On
- C Low sensitivity

The rain sensor will continuously measure the amount of water on the windscreen and adjust the speed of the front wipers automatically.

Adjust the sensitivity of the rain sensor using the rotary control.

CHANGING THE WIPER BLADES

Windscreen wiper blades



E75184



E75188

Switch off the ignition and move the wiper lever to position **A** within three seconds. Release the lever when the windscreen wipers have moved to the service position.

POWER WINDOWS

Resetting the memory of the electric windows

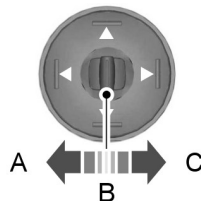
After the battery has been disconnected from the vehicle you must reset the memory separately for each window:

1. Lift the switch until the window is fully closed. Hold the switch lifted for one more second.
2. Release the switch and lift it again, two or three times, for one more second.
3. Open the window and try to close it automatically.
4. Reset and repeat procedure if the window does not close automatically.

Wind noise

You may hear a rumbling noise when just one of the windows are open. Lower the opposite window slightly to reduce this noise.

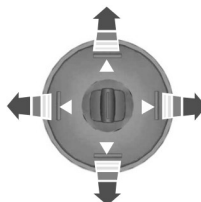
ELECTRIC EXTERIOR MIRRORS



E70846

- A Left-hand mirror
- B Off
- C Right-hand mirror

Mirror tilting positions



E70847

Reverse mirror dipping

Depending on the switch position (**A** or **C**), the relevant exterior mirror will dip whenever you select reverse gear, giving you a view of the kerb.

Note: You can disable this feature by leaving the switch in position **B**.

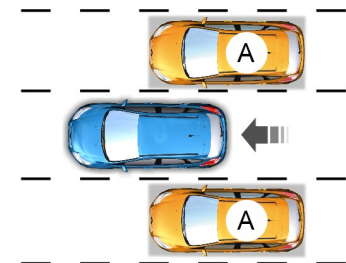
The exterior mirror will return to the original position:

- If the vehicle speed exceeds 10 km/h (6 mph).
- Approximately 10 seconds after reverse gear has been disengaged.
- If the switch is returned to position **B**.

BLIND SPOT INFORMATION SYSTEM

Blind Spot Information System (BLIS)

The system is a convenience feature that assists you to detect vehicles that may have entered your blind spot zones (**A**). The detection area is on both sides of your vehicle extending rearward from the exterior mirrors to approximately 10 ft (3 m) beyond the rear of your vehicle. The system will alert you if certain vehicles enter your blind spot zones while driving.



E124788

Using the System

The system displays a yellow indicator located in the exterior mirrors.



E124736

Detection Limitations

There may be instances where vehicles entering and exiting the blind spot zones may not be detected.

False Alerts

There may be instances when the system will alert you and there is no vehicle present in the blind spot zones. For example; road guardrails or motorway concrete walls.

Turning the System On and Off

You can turn the system on and off using the information display.



INFORMATION DISPLAYS

You can access the menu using the Information and entertainment display control.

Controls

Press the **up** and **down** arrow buttons to scroll through and highlight the options within a menu.

Press the **right** arrow button to enter a sub-menu.

Press the **left** arrow button to exit a menu.

Hold the **left** arrow button pressed at any time to return to the main menu display (escape button).

Press the **OK** button to choose and confirm a setting.

Device list

The icon changes to show the current function in use.



CD



Radio



Auxiliary input



Phone



Settings

TRIP COMPUTER

Distance to empty

Indicates the approximate distance the vehicle will travel on the fuel remaining in the tank. Changes in driving pattern may cause the value to vary.

INFORMATION MESSAGES



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Press the **OK** button to acknowledge and remove some messages from the information display. Other messages will be removed automatically after a short time.

Certain messages need to be confirmed before you can access the menus.

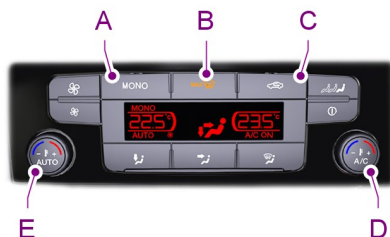
Message indicator

The message indicator illuminates to supplement some messages. It will be red or amber depending on the severity of the message and will remain on until the cause of the message has been rectified.

Some messages will be supplemented by a system specific symbol with a message indicator.

AUTOMATIC CLIMATE CONTROL

Your vehicle is fitted with either a dual-zone or triple-zone system. When the system is in mono mode, all the temperature zones are linked to the driver's zone. When you switch mono mode off, the dual-zone system allows you to set different temperatures for the driver's and passenger's zone. On vehicles fitted with a triple-zone system, you can set a third temperature for the rear passenger's zone.



E131606

- A **MONO** mode on and off
- B Windscreen defrosting and demisting
- C Recirculated air
- D Air conditioning on and off
- E **AUTO** mode on and off



E70304

You can set the temperature between 16°C (61°F) and 28°C (82°F) in steps of 0.5°C (1°F).

Recommended setting: AUTO, 22°C (72°F).

AUXILIARY HEATER

Parking heater

Note: The parking heater will only operate if there is at least 7.5 litres (1.6 gallons) of fuel in the fuel tank and the ambient temperature is below 15°C (59°F). The heater will not operate if the battery is low.

You can switch the system on and off using the information display.

Remote starting



E114360

Starting

Hold the transmitter with the antenna upwards and press the ON button for at least two seconds.

HEAD RESTRAINTS

Note: Third row seat head restraints have restricted height adjustment.

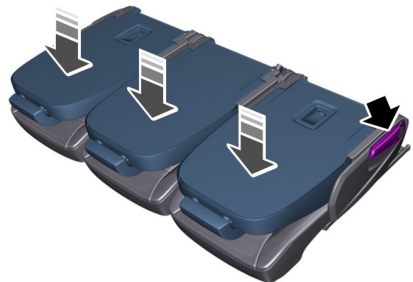
REAR SEATS

Second Row Seats

Folding the Seatbacks Down



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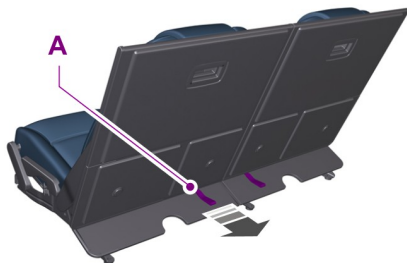
1. Lower the head restraints.
2. Slide the seats backward as far as they will go.
3. Insert the centre seat belt into the retainer in the roof.
4. On the outboard seats, pull the lever and fold the seatback into a sloped position. Pull the lever again and fold down the seatback.

- On the centre seat, pull the loop between the seat cushion and the seatback and fold down the seatback.
- To engage the seatbacks in the folded position, pull the lever or loop again and push the seatback firmly down until it latches into position.

To return the seat to the seating position, pull the lever or loop and fold the seatback up until it engages.

Third Row Seats

Folding the Seats Flat



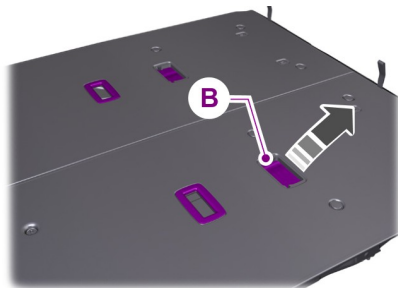
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- Pull loop A at the rear of the seat cushion.



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- The seat cushion will automatically turn over and lie flat on the floor (1). The seatback will automatically fold down.



E153934

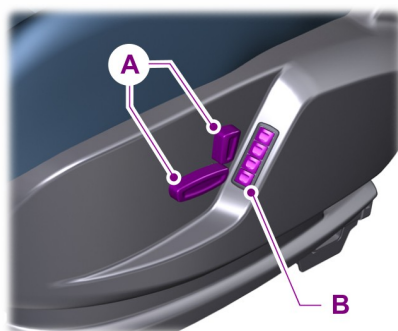
- To return the seat to the seating position. Fold the carpeted cover back, grasp the grip (B) and pull the seatback upward and then rearward.
- Fold the seat cushion back and lock in to position.

SUN SHADES

Sun blind relearning

If the blind no longer opens or closes using the one-touch feature, follow the relearning procedure in the Owner's Manual.

MEMORY FUNCTION



E86768

- A Seat adjustment controls
- B Memory pre-set buttons

Up to four different driver's seat and exterior mirror positions can be stored in the memory. Your preferred setting for the reverse mirror dipping feature can also be stored.

Setting a memory pre-set

Passive setting

The vehicle stores the seating and mirror positions for up to four remote controls or passive keys. Next time the vehicle is unlocked, the position of the seat and mirrors will adjust to the last used position.

Each time you turn the ignition off, the current seat and mirror settings are stored on the remote control or passive key used.

Active setting

1. Turn the ignition on.
2. Adjust the seat and exterior mirrors to the desired position.
3. Press and hold the desired pre-set button **B** until a single chime sounds to confirm.

Recalling a stored seat position

Note: To stop seat movement during a recall, press any driver seat adjustment control, any of the memory buttons or any mirror control switch. Seat movement will also stop if you move the vehicle.

Passive recall

Note: If more than one passive key is in range, the memory function will move to the settings of the first key stored.

When you unlock the vehicle with the remote control or pull the driver door handle with a passive key in range, the seat and mirrors will move to the position stored on that remote control or passive key.

Active recall

Press the pre-set button associated with the desired driving position. The seat and mirrors will move to the position stored on that pre-set.

Resetting the memory

If any seat position travel is interrupted (e.g. an obstacle in the way or loss of power supply), you will need to reset the memory.

Note: Make sure all electrical accessories are switched off.

1. Turn the ignition to position **II**.
2. Operate the seat adjustment control to move the seat in the required direction until it stops. A click will be heard.
3. Release the seat adjustment control and immediately press and hold the switch in the same direction for at least 3 seconds. Keep it held until the seat stops at the mechanical end of its travel and a click is heard.
4. Release the seat adjustment control.
5. Operate the same seat adjustment control in the opposite direction for at least 3 seconds. Keep it held until the seat stops at the mechanical end of its travel and a click is heard.

KEYLESS STARTING

Ignition On



E85766

Press the button once without your foot on the brake or clutch pedal.

Note: The keyless starting system may not function if the passive key is close to metal objects or electronic devices such as mobile phones.

Starting with Manual Transmission

1. Fully depress the clutch pedal.
2. Press the start button.

Note: Releasing the clutch pedal during engine start will stop the engine cranking and return to ignition on.

Starting with Automatic Transmission

1. Make sure the transmission is in **P** or **N**.
2. Fully depress the brake pedal.
3. Press the start button.

Note: Releasing the brake pedal during engine start will stop the engine cranking and return to ignition on.

Stopping the Engine When the Vehicle is Moving

Press and hold the start button for two seconds or press twice within two seconds.

DIESEL PARTICULATE FILTER

During regeneration at low speed or engine idle, you may smell a hot metallic odour and could notice a clicking metallic sound. This is due to the high temperatures reached during regeneration and is normal.

USING START-STOP

Note: The system is on by default. To switch the system off, press the switch in the instrument panel. The system will only be de-activated for the current ignition cycle. To turn it on, press the switch again.



To stop the engine

1. Stop the vehicle.
2. Move the gear lever to the neutral position.
3. Release the clutch pedal.
4. Release the accelerator pedal.

The system may not shut down the engine under certain conditions, for example:

- To maintain the interior climate.
- Low battery voltage.

- The outside temperature is too low or too high.
- The driver's door has been opened.
- Low engine operating temperature.
- Low brake system vacuum.
- If a road speed of 5 km/h (3 mph) has not been exceeded.

To re-start the engine

Note: The gear lever must be in the neutral position.

Depress the clutch pedal.

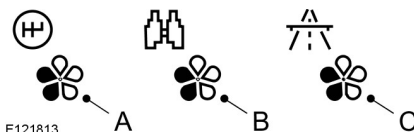
The system may automatically restart the engine under certain conditions, for example:

- Low battery voltage.
- To maintain the interior climate.

ECO MODE

The system assists the driver to drive more efficiently by constantly monitoring characteristics of gear changing, anticipation of traffic conditions and speeds on motorways and open roads.

Type 1



- A Gear shifting
- B Anticipation
- C Efficient speed

Type 2 and 3

The relevant information will be shown in the display.

Gear shifting

Using the highest drivable gear appropriate for the road conditions will improve fuel consumption.

Anticipation

Adjusting your vehicle speed and the distance to other vehicles without the need for heavy braking or acceleration will improve fuel consumption.

Efficient speed

Higher speeds use more fuel. Reducing your cruising speed on open roads will improve fuel consumption.

USING ECO MODE

The system is accessed using the relevant information display menu. See **Information Displays** (page 6).

Resetting Eco mode

Reset the average fuel consumption.

Note: *New values may take a short time to calculate.*

FUEL CONSUMPTION

The following will help to improve fuel consumption.

Tyre Pressures

Check your tyre pressures regularly.

Gear Shifting

Use the highest gear appropriate for the road conditions.

Anticipation

Adjust your vehicle speed and the distance to other vehicles without the need for heavy braking or acceleration.

Efficient Speed

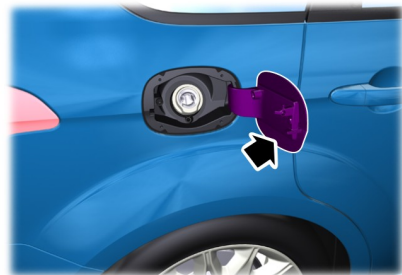
Higher speeds use more fuel. Reduce your cruising speed on open roads.

FUEL FILLER FLAP



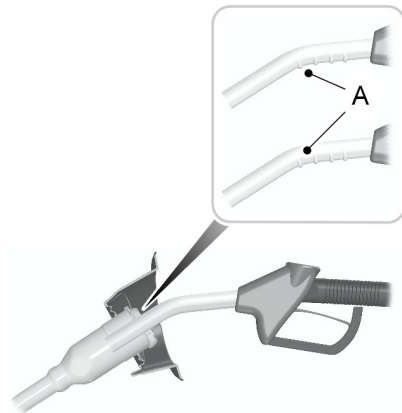
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1. Press the flap to open it.



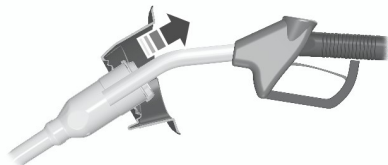
E86613

2. Open the flap fully until it engages.



E139202

3. Insert the fuel nozzle up to and including the first notch on the nozzle A. Keep it resting on the cover of the fuel pipe opening.



E119081

4. Slightly raise the fuel nozzle to remove it.

ELECTRIC PARKING BRAKE

The electric parking brake (EPB) replaces the conventional handbrake. It is operated by a switch located in the centre console.

Manual release

Note: To release the EPB, the ignition must be in position II.



E70529

Hold the brake pedal depressed and press down the switch.

Automatic release - Drive away release (DAR)

Note: On vehicles with automatic transmission, the driver's door must be closed and the driver's seatbelt must be fastened before the DAR will operate.

Note: On vehicles with manual transmission, if the gear lever is in neutral when you release the clutch pedal and depress the accelerator pedal, the EPB will be released automatically.

Note: The clutch pedal must be fully depressed before the DAR will operate.

Engage first or reverse gear, move off as normal using the accelerator and clutch pedals and the EPB will be automatically released.

PARKING AID

Switching the parking aid on and off

Note: The parking aid switches off automatically when you start the engine or when you exceed 16 km/h (10 mph).

Note: The front and rear sensors are always activated or deactivated together.

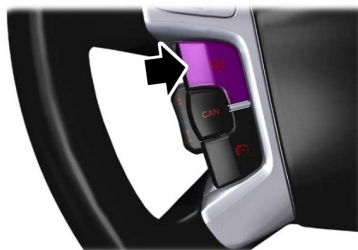
The parking aid is per default off. To switch the parking aid on, press the switch in the instrument panel or select reverse gear.

The light in the switch illuminates when the parking aid is activated.

To turn it off, press the switch again.

USING CRUISE CONTROL

Switching Cruise Control On and Off



E70612

Setting a Speed

Press the **SET+** switch or the **SET-** switch to store and maintain your current speed. The cruise control indicator will illuminate.

Changing the Set Speed

Press the **SET+** switch to accelerate or the **SET-** switch to decelerate.

Cancelling the Set Speed

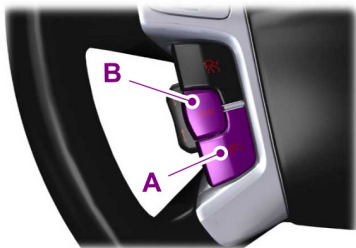
Press the brake pedal or press the **CAN** switch.

Resuming the Set Speed

Press the **RES** switch to resume the speed that you previously set.

USING THE SPEED LIMITER

Press button **A** to switch the system on and off.



E124874

Setting the speed limit

Use the cruise control switches to alter the maximum speed setting.

Press the **SET+** switch or the **SET-** switch to select your desired speed limit.

Press button **B** to cancel the limiter and place it in standby mode.

Press the **RES** button to resume the limiter.

DRIVER ALERT

The system automatically monitors your driving behaviour using various inputs including the front camera sensor.

If the system detects that you are becoming drowsy or there is a deterioration in your driving, the system will alert you.

USING DRIVER ALERT

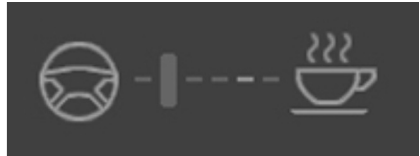
Switching the system on and off

Activate the system using the information display.

System display

When active the system will run automatically in the background and only issue warnings if required. You can view the status at any time using the information display.

The alertness level is shown by six steps as a coloured bar.



E131358

The status bar will travel from left to right as the calculated alertness level decreases.

- Green - No rest required.
- Yellow - First (temporary) warning.
- Red - Second warning.

LANE DEPARTURE WARNING

The system will automatically detect and track the lane markings on the road. If it detects that the vehicle is unintentionally drifting towards the lane boundaries then a visual warning will be displayed in the information display. There is also a warning given in the form of a vibration felt through the steering wheel.



USING LANE DEPARTURE WARNING

Switching the System On and Off



E131360

- A System on
- B System off

Turn the system on and off using the switch on the indicator stalk.



E131363

A column of lane markings is displayed either side of the vehicle graphic.

The lane markings are colour coded as follows:

- Green - The system is ready to warn you of any unintentional lane departure.
- Red - Your vehicle is approaching or is too close to the detected lane boundary. Take immediate safe action to reposition your vehicle.
- Grey - The relevant lane boundary will be suppressed.

If the lane markings turn red or a vibration is felt through the steering wheel, you must take immediate and safe action to align your vehicle and correct any unintended lane drift.

BLUETOOTH SETUP

Before you can use your mobile phone, it must be bonded to your vehicle's telephone system.

The following are required before a Bluetooth connection can be made.

1. The Bluetooth features must be activated on your mobile phone and the audio unit. Make sure the Bluetooth menu option in the audio unit is set to **ON**.

Note: For information on the Bluetooth settings for your mobile phone, refer to the manufacturer's instructions.

2. In the Bluetooth menu on your mobile phone, search for **Ford Audio** and select it.
3. Enter the code number shown on the vehicle display using your mobile phone keypad. If no code number is shown on the display, enter the Bluetooth PIN number 0000 using the mobile phone keypad. Now enter the Bluetooth PIN number shown on the vehicle display.
4. If your mobile phone asks you to authorize the automatic connection, select **YES**.

For further information on how to use your mobile phone through your vehicle's telephone system, refer to your Owner's Manual.

CONNECTING AN EXTERNAL DEVICE

External devices may be connected using the auxiliary input socket and the USB port.

You can find the socket in the centre console.

Select the auxiliary input via the **CD/AUX** button and playback will be heard through the vehicle speakers.