

**FORD TOURNEO CUSTOM /
TRANSIT CUSTOM Audio System
Owner's Manual**



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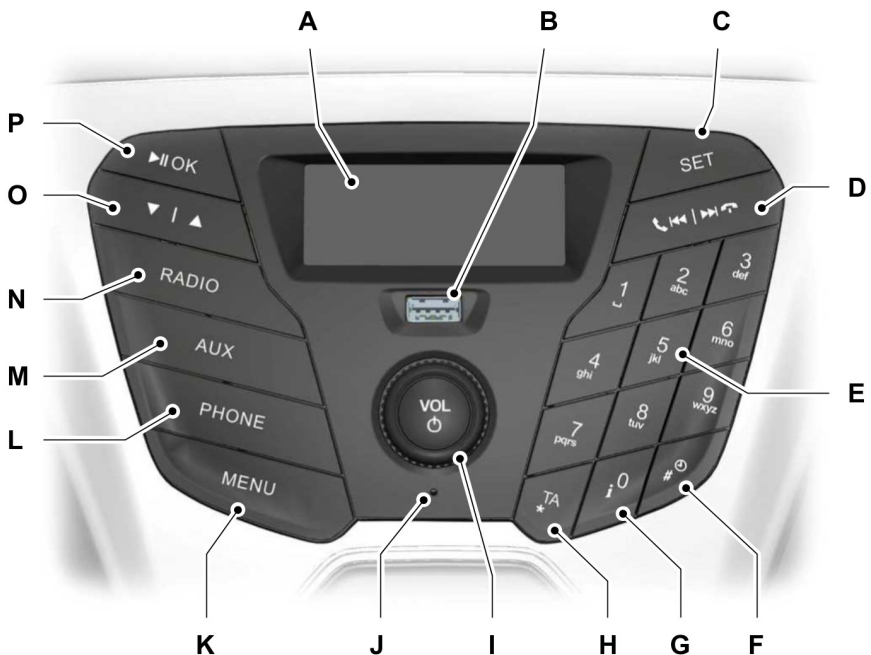
Audio System

AUDIO UNIT - VEHICLES WITH: DIGITAL AUDIO BROADCAST (DAB) RADIO

WARNING



Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any handheld device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.



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Audio System

- A **Display:** Shows the status of the current mode selected.
- B **USB socket:** Insert to play audio from a compatible external device or memory stick.
- C **SET:** Press the button to adjust the sound settings for bass, treble, balance and fade.
- D **Seek up:** Press the button to go to the next station up the radio frequency band or the next track.
Seek down: Press the button to go to the next station down the radio frequency band or the previous track. In Bluetooth audio and USB modes press the buttons to go to the next or previous track.
- D **Dial and end call:** Press the button to make and end a call.
- E **Numeric keypad:** Press the button to recall a previously stored station. To store a favourite station press and hold until the sound returns.
- F **Clock:** Press the button to select clock setup.
- G **Information:** Press the button to access more information if it does not fit the display.
- H **TA:** Press the button to turn traffic announcements on or off and cancel announcements during an active announcement.
- I **On, Off and Volume:** Press the button to switch the audio system on or off. Turn the dial to adjust the volume.
- J **Microphone:** Mobile phone microphone.
- K **MENU:** Press the button to access different audio system features, depending on which mode has been selected.
- L **PHONE:** Press the button to access the Bluetooth phone feature of the system by pressing **PHONE** then **MENU**. When paired further presses of this button will display phone name, signal strength and the battery level.
- M **AUX:** Press the button to access Bluetooth audio streaming, USB or Aux input playback.
- N **RADIO:** Press the button to select different radio bands. Press to cancel the menu or list browsing.
- O **Cursor up and down:** Press a button to scroll through on-screen choices. In radio mode press to manual tune.
- P **OK, Play and Pause:** Press the button to confirm on-screen selections. Press to play or pause during playback with compatible external devices.

Set Button

This will allow you to adjust the sound settings (for example bass, treble, balance and fade).

1. Press the **SET** button until the required setting is displayed.
2. Use the up and down arrow buttons to select the required level.
3. Press the **OK** button to confirm the new settings.

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Waveband Button

Press the **RADIO** button to select from the wavebands available.

You can use the button to return to radio reception when you have been listening to another source.

Station Tuning Control

Seek Tuning

Select a waveband and briefly press one of the seek buttons. The unit will stop at the first station it finds in the direction you have chosen.

Manual Tuning

Use the up and down arrow buttons to tune down or up the waveband in small increments or press and hold to increment quickly, until you find a station you want to listen to.

Station Preset Buttons

This feature allows you to store your favourite stations. They can be recalled by selecting the appropriate waveband and pressing one of the preset buttons.

1. Select a waveband.
2. Tune to the station required.
3. Press and hold one of the preset buttons. A progress bar and message will appear. When the progress bar completes the station has been stored. The audio unit will also mute momentarily as confirmation.

You can repeat this on each waveband and for each preset button.

Note: *When you drive to another part of the country, stations that broadcast on alternative frequencies, and are stored on preset buttons, may be updated with the correct frequency and station name for that area.*

Traffic Information Control

Many stations that broadcast on the FM waveband have a TP code to signify that they carry traffic program information.

Turning Traffic Announcements On and Off

Before you can receive traffic announcements, you must press either the **TA** or **TRAFFIC** button. A TA display will appear to show the feature is switched on.

If you are already tuned to a station that broadcasts traffic information, TP will also be displayed. Otherwise the unit will search for a traffic program.

When traffic information is broadcast, it will automatically interrupt normal radio or device playback.

If a non-traffic station is selected or recalled using a preset button, the audio unit will remain on that station unless **TA** or **TRAFFIC** is turned off, then on again.

Note: *If traffic announcement is on and you select a preset or manual tune to a non traffic announcement station no traffic announcement will be heard.*

Note: *When you are listening to a non traffic announcement station and turn traffic announcement off and on again a TP seek will occur.*

Traffic Announcement Volume

Traffic announcements interrupt normal broadcasts at a preset minimum level that is usually louder than normal listening volumes.

To adjust the preset volume use the volume control to make the necessary adjustment during an incoming traffic announcement broadcast. The display will show the level selected.

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Ending Traffic Announcements

The audio unit will return to normal operation at the end of each traffic announcement. To end the announcement prematurely, press **TA** or **TRAFFIC** during the announcement.

Note: *If you press **TA** or **TRAFFIC** at any other time it will switch all announcements off.*

News Broadcasts

Your audio unit may interrupt normal reception to broadcast news bulletins from stations on the FM waveband, radio data system or other enhanced network linked stations.

The display will indicate there is an incoming announcement, during news broadcasts. When the audio unit interrupts for a news broadcast the preset volume level will be the same as traffic announcements.

1. Press the **MENU** button.
2. Scroll to **NEWS** and turn on or off with the up and down arrow buttons.
3. Press the **OK** button to return.

Alternative Frequencies

The majority of programs that broadcast on the FM waveband have a program identification code, it can be recognised by audio units.

When your vehicle moves from one transmission area to another with the alternative frequencies tuning switched on, this function will search for the strongest station signal.

Under certain conditions, however, alternative frequencies tuning may temporarily disrupt normal reception.

When selected, the unit continually evaluates signal strength and, if a better signal becomes available, the unit will switch to that alternative. It mutes while it checks a list of alternative frequencies and if necessary, it will search once across the selected waveband for a genuine alternative frequency.

It will restore radio reception when it finds one or if one is not found, the unit will return to the original stored frequency.

When selected, AF will appear in the display.

1. Press the **MENU** button.
2. Scroll to **AF** and turn to auto or off with the up and down arrow buttons.
3. Press the **OK** button to return.

Regional Mode

Regional mode controls the behaviour of alternative frequencies switching between regionally related networks of a parent broadcaster. A broadcaster may run a fairly large network across a large part of the country. At various times of the day this large network may be broken down into a number of smaller regional networks, typically centred on major towns or cities. When the network is not split into regional variants, the whole network carries the same programming.

Regional mode on: This prevents random alternative frequency switches when neighbouring regional networks are not carrying the same programming.

Regional mode off: This allows a larger coverage area if neighbouring regional networks are carrying the same programming, but can cause random alternative frequency switches if they are not.

1. Press the **MENU** button.
2. Scroll to **REGION** and turn on or off with the up and down arrow buttons.

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3. Press the **OK** button to return.

Phone

Note: Using the system with the engine off will drain the battery.

Note: As no common agreement exists, mobile phone manufacturers are able to implement a variety of profiles in their Bluetooth devices. Because of this, an incompatibility can occur between the phone and hands free system, which in some cases may significantly degrade the system performance. To avoid this situation, only recommended phones should be used. To check your mobile phone's compatibility, refer to your device's manual or visit the regional Ford website.

This section describes the functions and features of the Bluetooth mobile phone hands free system.

The Bluetooth mobile phone part of the system provides interaction with the audio system and your mobile phone. It allows you to use the audio system to make and receive calls without having to hold your mobile phone.

Bluetooth Setup

Note: Up to five Bluetooth devices can be paired to the system.

Note: If there is an ongoing call when the phone in use is selected as the new active phone, the call is transferred to the vehicle audio system.

Note: Even if connected to the system, your phone can still be used in the usual way.

Note: A call will be disconnected if the audio unit is switched off. If the ignition is switched off the phone call will remain in progress.

Before you can use your mobile phone with your vehicle it must be paired to the audio system.

The following procedure is required before an initial Bluetooth phone connection can be made.

1. Press the **PHONE** button and then keep pressing the **MENU** button to scroll to the **ADD DEVICE** display. Press the **OK** button.
2. Press the **OK** button again and note the six digit number displayed.
3. Search for Bluetooth devices using the mobile phone. For information on phone settings, refer to your phone user guide.
4. Select **FORD AUDIO** from the list of Bluetooth devices found by your phone.
5. Enter the six digit number into your phone when prompted to pair the audio system and phone. If the audio display changes to **SECURE PIN**, together with a different six digit number you do not need to enter a code into your phone. Check the number on the audio display matches the number displayed on your phone and confirm pairing if prompted.
6. Once pairing has been successful **SET PRIMARY** will be displayed on the audio display.
7. Press the **OK** button twice to confirm your phone as the primary device for all future connections.
8. **LOAD PHONEBK** will then be displayed on the audio unit. Press the **OK** button twice to confirm that the contents of your phonebook are downloaded to the system.
9. The Bluetooth device name is displayed on the audio unit.

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Phonebook Downloading

If your phonebook was not downloaded during initial Bluetooth pairing follow this process:

1. Press the **PHONE** button and then keep pressing the **MENU** button to scroll to the **LOAD PHONEBK** display.
2. Press the **OK** button.

Deleting a Paired Device or Phone

To remove a paired device follow this process:

1. Press the **PHONE** button and then keep pressing the **MENU** button to scroll to the **DEL DEVICE** display.
2. Press the **OK** button. The first paired device name will be shown. Scroll to the required device name using the up and down arrow buttons. Select delete all to erase all paired devices.
3. Press the **OK** button multiple times to unpair the device from the audio unit.

Privacy Mode

You can transfer a call from hands free to private mode during an active call.

Press the **MENU** button until **PRIVACY** appears, then press the **OK** button to transfer. To return to hands free mode, press the dial button.

Phone Menu Options

Press the **PHONE** button to select phone mode. Press the **PHONE** button again to display information such as phone name, signal strength and battery level.

When in phone mode, press the **MENU** button to scroll through the various phone options:

- Redial.
- Phonebook.
- Call History.

- Add Device.
- Select Device.
- Set Primary.
- Delete Device.
- Bluetooth on and off.
- Load Phonebook.

Press the **OK** button to select the required option, and use the up and down arrows to change features.

Making and Receiving Calls

Outgoing calls can be made by:

- entering a number using the keys on the radio
- selecting a contact from the downloaded phonebook
- selecting a number or contact from the call history log
- using quick dial by pressing one of the radio preset buttons
- using the redial function
- using the mobile phone.

Incoming calls can be answered by:

- pressing the call pickup button on the audio unit
- using the mobile phone.

Calls can be rejected using the end call button on the audio unit, or by using the mobile phone directly.

USB

Note: Only use USB Mass-Storage device compliant devices.

Note: Always switch your audio unit to a different source (for example the radio) before unplugging the USB device.

Note: Do not install or connect USB hubs or splitters.

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Note: The system is only designed to recognize and read suitable audio files from a USB device that conforms to the USB Mass-Storage device class or an iPod. Not all available USB devices can be guaranteed to function with the system.

Note: It is possible to connect compatible devices with a trailing USB lead as well as those that plug into the USB socket directly (for example USB memory sticks and pen drives).

Note: Some USB devices with a higher power consumption may not be compatible (for example some larger hard drives).

Note: Access time to read the files on the external device will vary depending upon factors such as the file structure, size and device content.

The audio unit supports a range of external devices. Once connected, control of the external device is possible via the audio unit.

Operating the USB Device

Note: USB playback will start automatically when you connect a compatible device. To turn this feature off, select **AUTOPL** and then select **OFF** using the menu function.

Connect the device to the audio unit.

Select the USB device as the audio source by pressing the **AUX** button until the USB screen appears in the display. After first connecting the USB device, the first track within the first folder will start to play automatically. Following audio source switching, the position of playback on the USB device is remembered.

Press the seek up and down keys to skip backward and forward through tracks. Press and hold to fast forward and reverse through the track.

iPod

Connect the iPod to the audio unit.

Select the iPod as the audio source by pressing the **AUX** button until **IPOD** appears in the display. After first connecting the iPod, the first track within the first folder will start to play automatically. Following audio source switching, the position of playback on the iPod is remembered.

Press the seek up and down keys to skip backward and forward through tracks.

Press and hold the seek keys to enable fast rewind or fast forward through track content.

Various functions may be controlled from the audio unit including:

- Next and previous track select.
- Track seek.
- Shuffle.
- Repeat.

Bluetooth Audio Streaming

Note: Make sure the device is paired before using this feature.

Compatible Bluetooth devices can be connected to the audio unit to playback using the vehicle audio system.

Select the device as the audio source by pressing the **AUX** button until **BT AUDIO** appears in the display.

The device playback can be controlled using the audio unit buttons play, pause, next and previous track.

Declaration of Conformity

Hereby, Visteon Corporation, declares that this Bluetooth enabled car radio is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

Audio System

EC Declaration of Conformity

Hereby,

Name of manufacturer: Palmela Electronics – Visteon Corporation
Address: Estrada Nacional 252, KM 12 Volta Da Pedra
City: Palmela
Country: Portugal

declares that this equipment:

Product description: VE-BT001 - ULC Medialess Radio – Bluetooth enabled car radio
Type designation(s): VE-BT001
Trademark: Visteon

is in compliance with the essential requirements and other relevant provisions of Directive
55013:2001 + A1:2003 +A2:2006
EN 301 489 -1, EN 301 489 -17
EN 300 328 v1.7.1
EN 60950-1 :2006 + All :2009 +A1:2010+A12:2011 IEG 60950-1 :2005 (2nd Edition):AM 1 :2009

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