WINDNOISE AT HIGHWAY SPEEDS OR WHISTLE IN CROSSWIND - WINDSHIELD MOULDING AT A-PILLARS	TSB 13-12-8

FORD:

2013-2014 Escape

This article supersedes TSB **13-10-15** to update the warranty causal part number.

ISSUE

Some 2013-2014 Escape vehicles may exhibit windnoise at highway speeds or whistle in crosswind conditions. This may be due to the windshield A-pillar moulding lip not staying retained tightly to the pillar.

ACTION

Follow the Service Procedure Steps to correct the condition.

SERVICE PROCEDURE

1. Apply masking tape over the A-pillar windshield moulding on the side the noise is coming from. Does the noise go away?
   a. Yes - proceed to Step 2.
   b. No - refer to the Workshop Manual, Section 501-00 for normal diagnosis.
2. Using the tip of a plastic trim tool, gently try to lift up the outboard edge of the windshield A-pillar moulding. If the moulding is properly retained, the lip will be fastened tightly to the A-pillar sheet metal. Continue this inspection from the top of the pillar where the moulding begins to bend toward the roof ditch to the bottom of the pillar. (Figures 1 and 2)

NOTE: The information contained in Technical Service Bulletins is intended for useby trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service.The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article.The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates.The most recent information is available through Ford Motor Company's on-line technical resources.

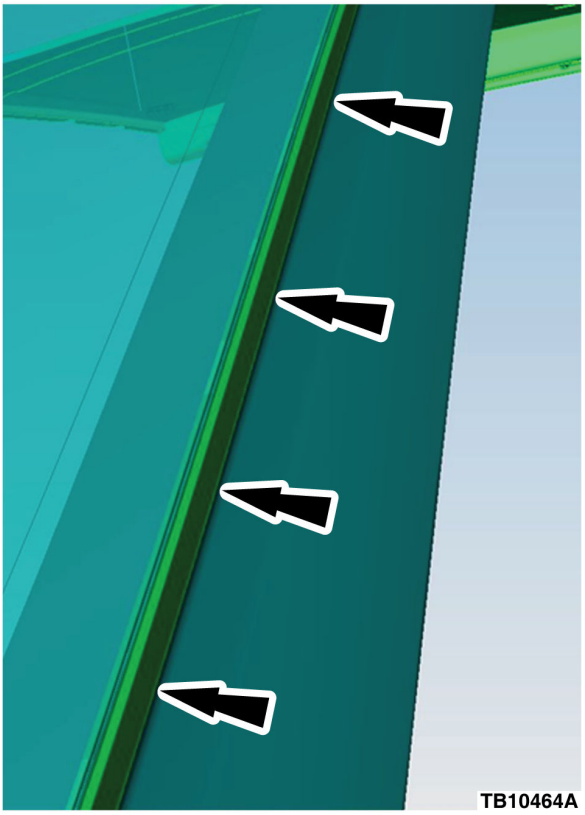


Figure 1 - Article 13-12-8

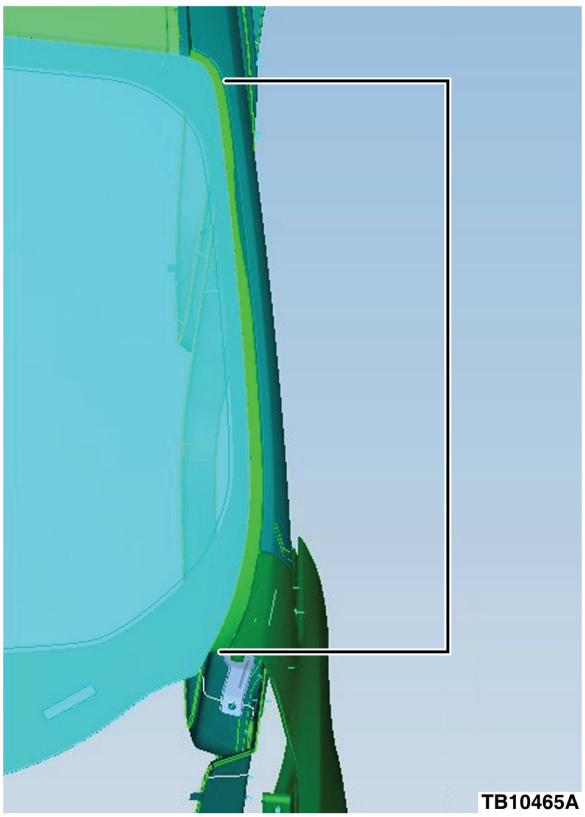


Figure 2 - Article 13-12-8

a. The very top of the A-pillar moulding where it bends to meet the roof ditch does not contain tape so it will not be retained.

3. For regions of the A-pillar moulding that were found to be loose, lift the moulding and apply a 2 mm (3/32") bead of BETASEAL™ Express Advance Cure Auto Glass Urethane Adhesive, SikaTack® ASAP+ Urethane Adhesive or equivalent to the underside of the tape that is on the moulding. (Figure 3)

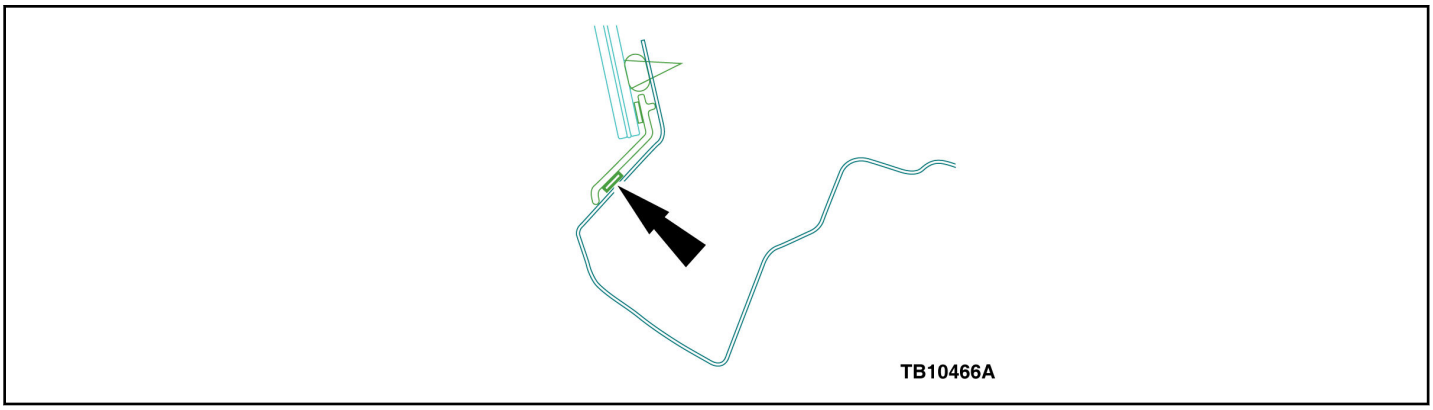


Figure 3 - Article 13-12-8

a. This urethane will stick to the tape but it will not stick well to the moulding itself.

4. Apply masking tape along length of pillar holding the moulding tight to the pillar while the adhesive cures.

a. Follow the manufacture's recommendations for curing time.

5. Remove the masking tape after the adhesive has fully cured. During tape removal take care to peel it so that it does not pull the moulding away from the A-pillar.

Obtain Parts Locally
Part Description
BETASEAL™ Express Advance Cure Auto Glass Urethane Adhesive by Dow® Automotive Systems
SikaTack® ASAP+ Urethane Adhesive by Silka® Corporation US
Masking Tape

OPERATION	DESCRIPTION	TIME
131208A	2013-2014 Escape: Road Test To Verify Concern Secure A-Pillar Moulding Following Service Procedure One (1) Side (Do Not Use With Any Other Labor Operations)	0.5 Hr.
131208B	2013-2014 Escape: Road Test To Verify Concern Secure A-Pillar Moulding Following Service Procedure Both (2) Sides (Do Not Use With Any Other Labor Operations)	0.6 Hr.

WARRANTY STATUS:
Eligible Under Provisions Of New Vehicle Limited Warranty Coverage
Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
7803144	42