
IDS Web Download (Canada)

Downloading, installing and updating IDS software application from the web

Additional instructions for Uninstalling/Removing IDS are also included.

Notes:

Installing & Updating IDS

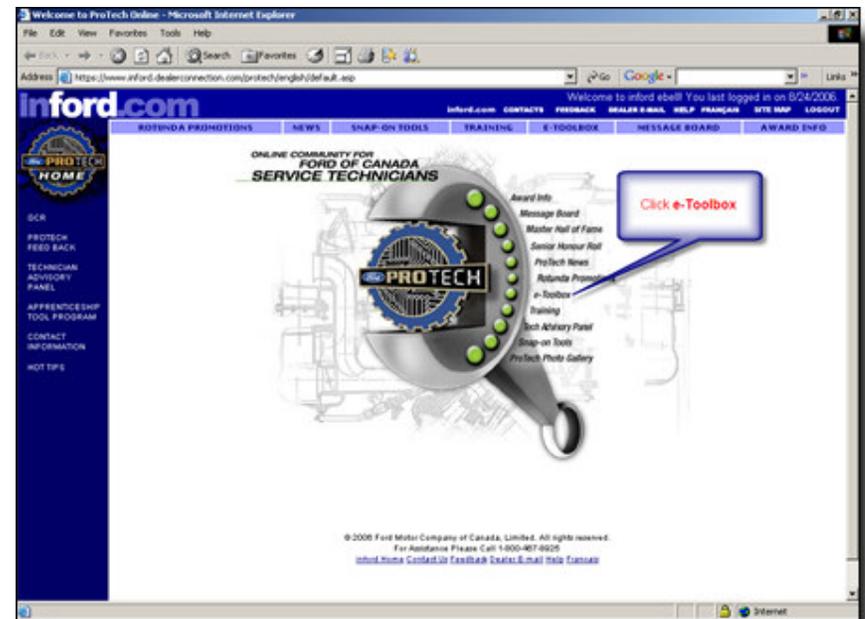
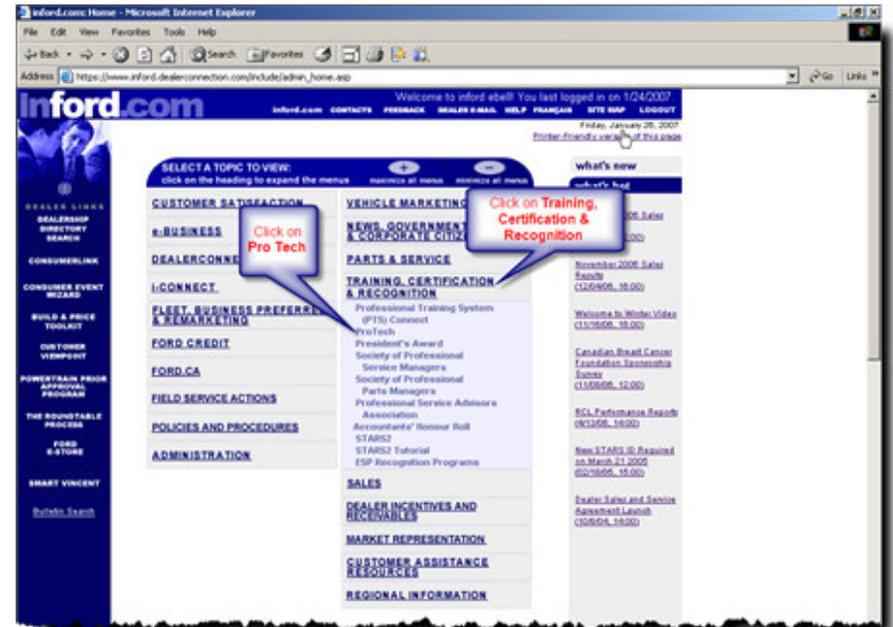
Note: Before installing IDS, ensure any firewall, anti-virus and pop-up blocker software is disabled.

1. From the Inford.com site, click on **Training, Certification, & Recognition**.
2. Click on **Pro Tech**.

Additional Instructions:

- To uninstall IDS, please see page 24.

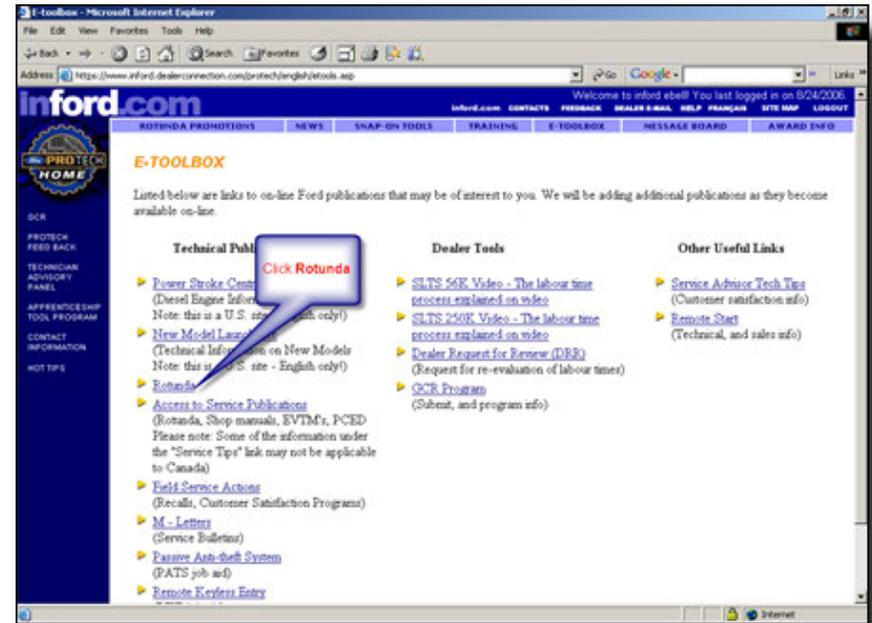
3. Click on **e-Toolbox**.



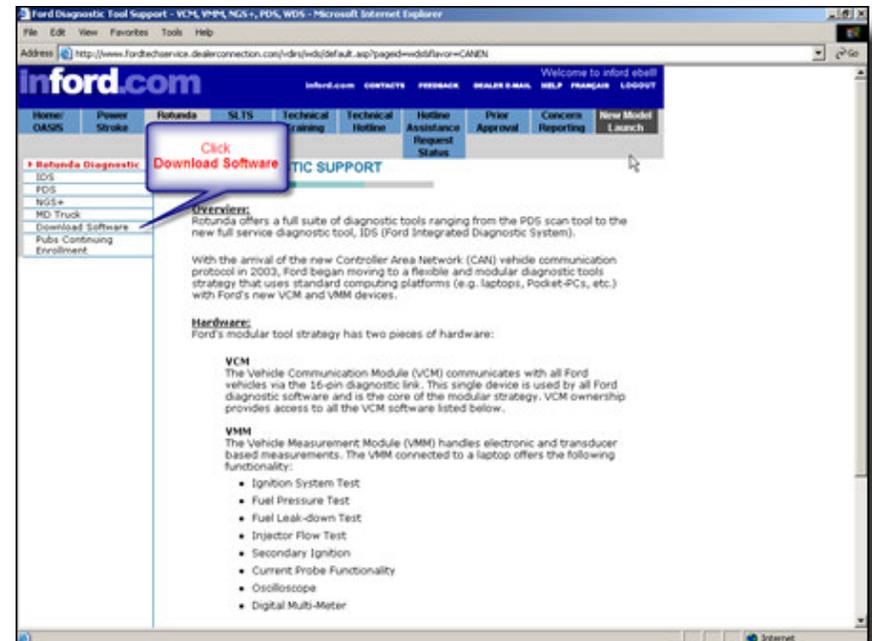
Notes:

Installing & Updating IDS

1. Click Rotunda.

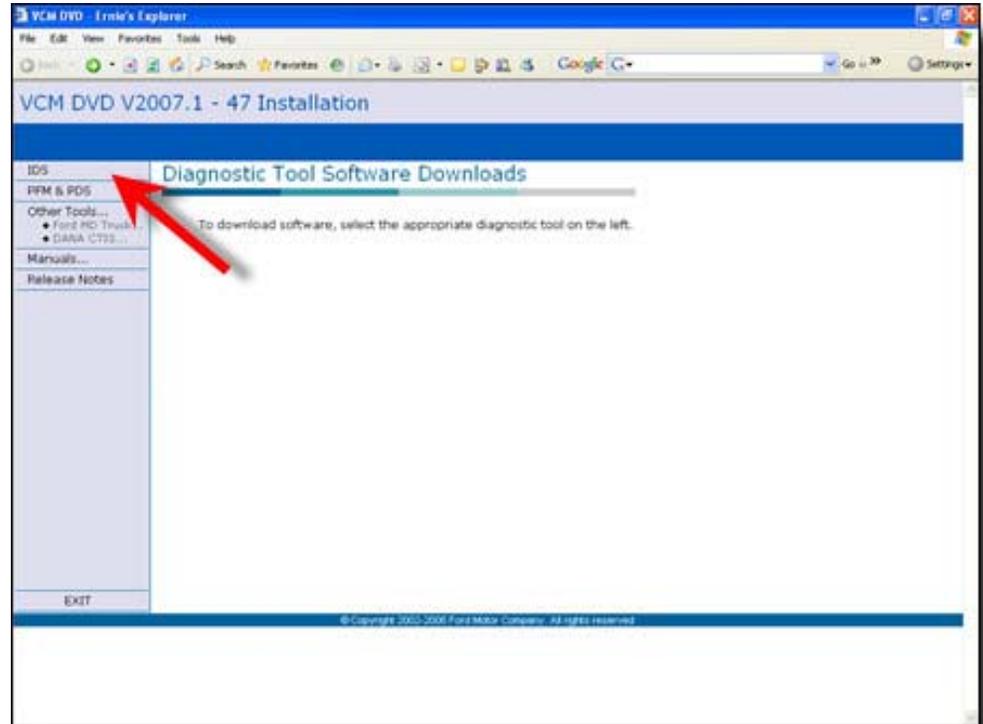


2. Click Download Software.



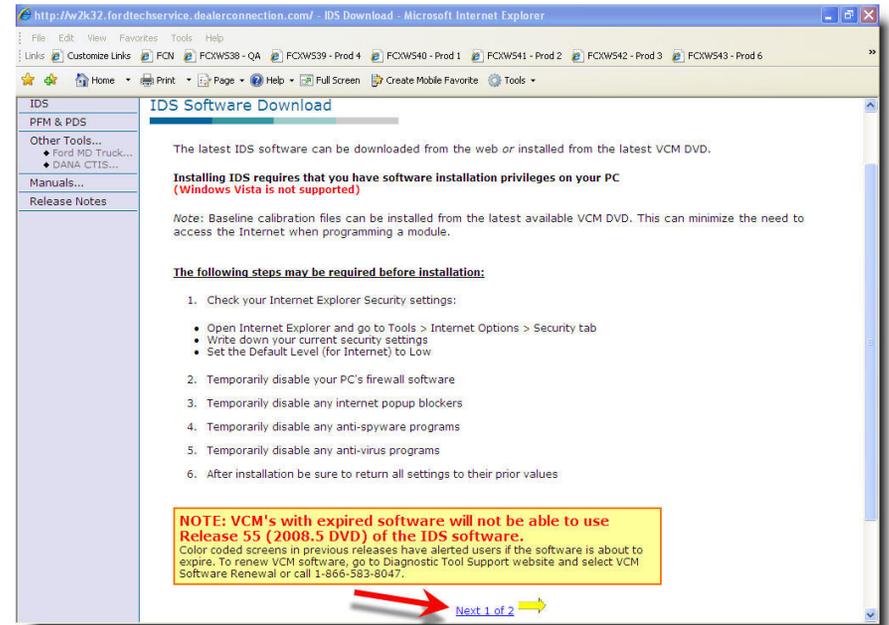
Installing & Updating IDS

1. Click on **IDS**

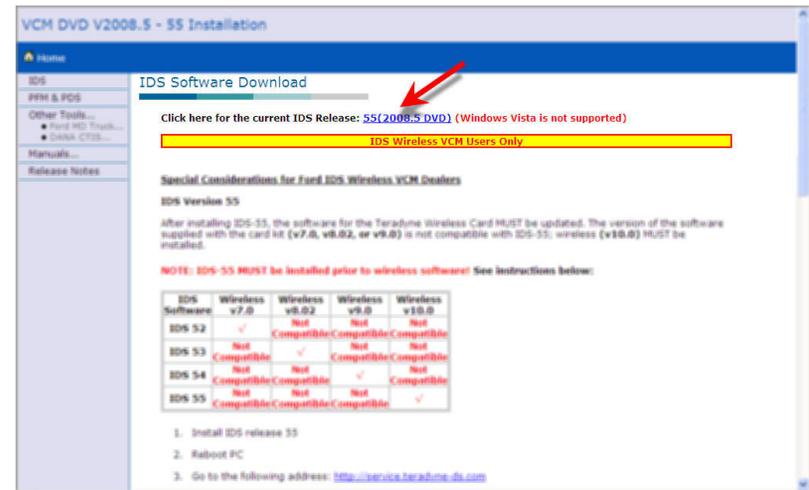


Installing & Updating IDS

1. **There are six steps that need to be followed before attempting to download IDS software. Ensure they have been completed before starting the download.**
2. Click **Next 1 of 2**.
3. Click on the **Current IDS Release** link. Once the download starts follow the on-screen instructions to complete the download.



Note: If the page you see does not look like the one above, and it asks you to install Microsoft .NET Framework 3.0, please go to the next page (Page 6).

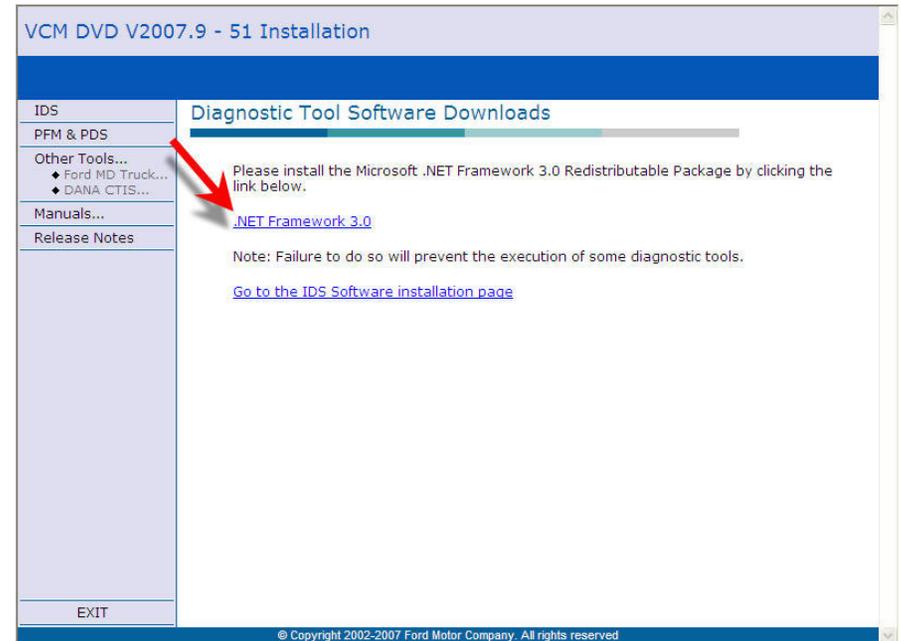


If you are able to click the link for the Current IDS Release, please proceed to page 9.

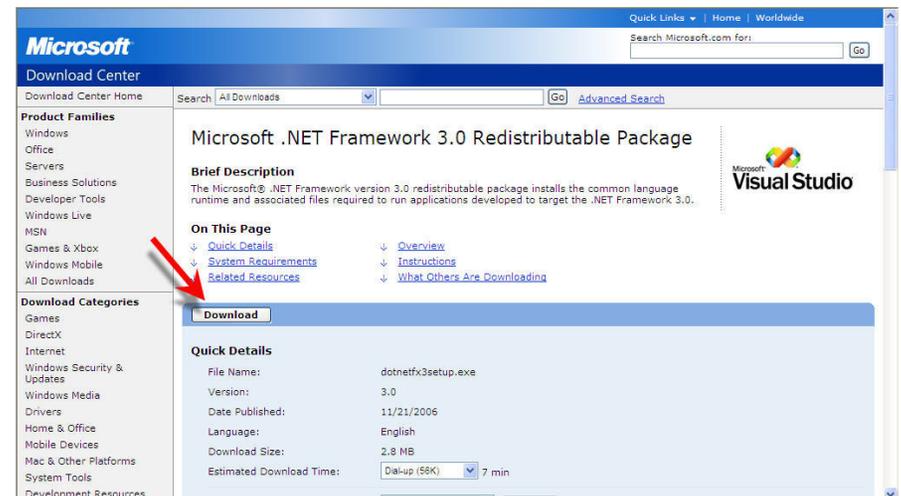
Installing & Updating IDS

Continued from Page 5

1. If prompted, please click the link for **.NET Framework 3.0**



2. Click the **Download** button on the Microsoft page.



Installing & Updating IDS

1. Click the **Run** button.



2. Click the **Run** button.



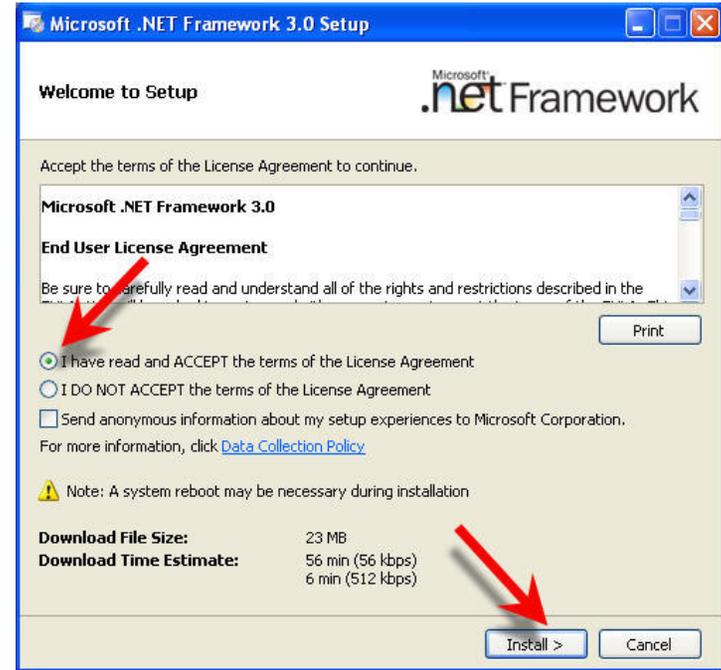
Wait for the progress bar to complete.



Notes:

Installing & Updating IDS

1. **Accept** the License Agreement, then click **Install**.



2. You may see a Windows Information pop-up stating the Install is in progress.

Another notice should appear when the .NET Framework 3.0 setup is complete.

Restart your computer. Begin the IDS installation instructions again. *(Go to page 1)*



Notes:

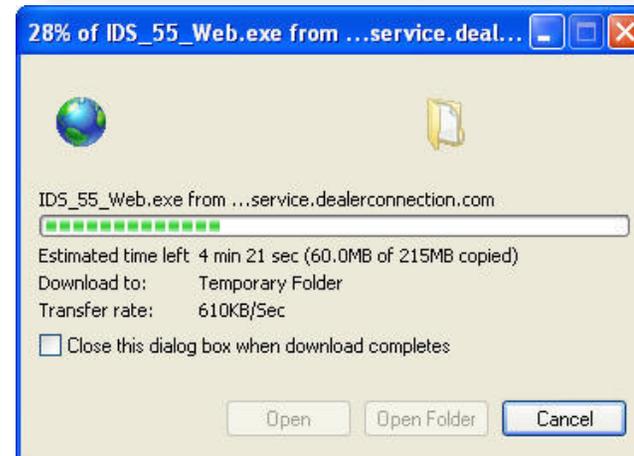
Installing & Updating IDS

Continued from Page 5

1. When prompted, select **Run**.

Wait for download progress bar to complete.

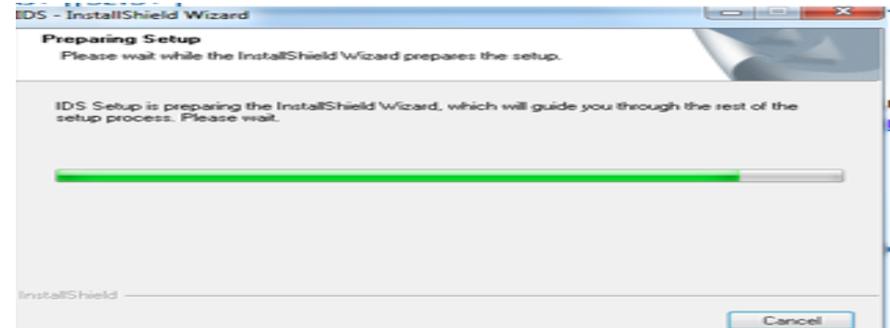
2. Click **Run**.



Notes:

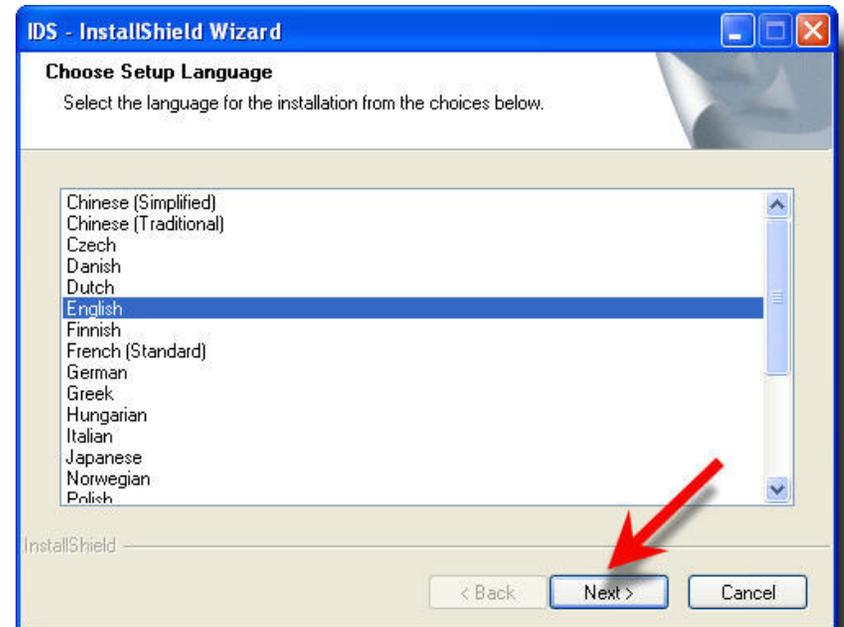
Installing & Updating IDS

1. Wait for the IDS - InstallShield Wizard to prepare setup.



2. Ensure the correct language is selected then click **Next**.

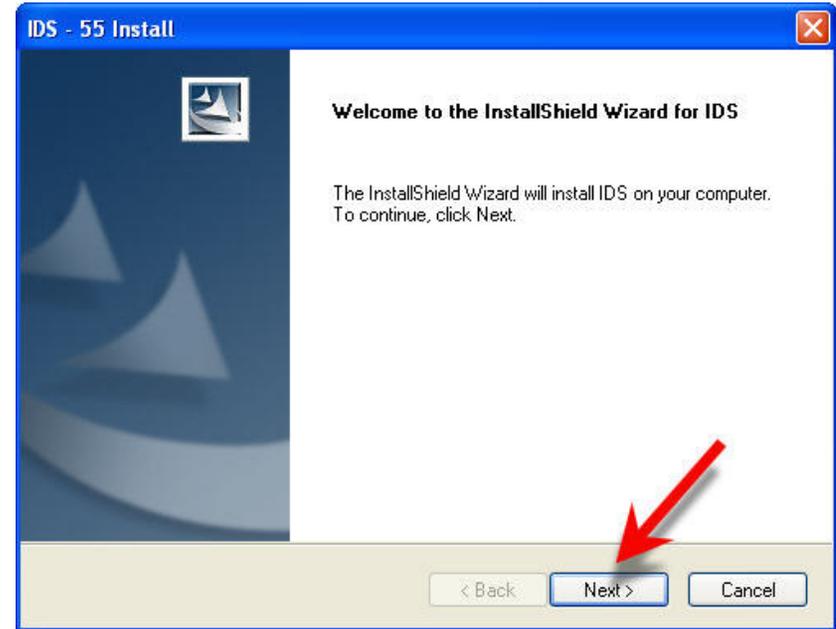
Wait for the progress bar to complete.



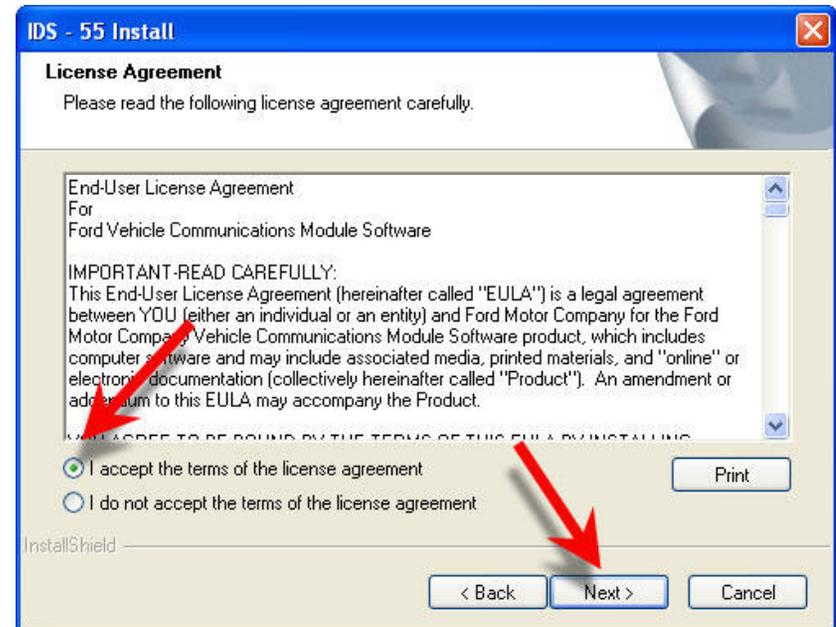
Notes:

Installing & Updating IDS

1. Click **Next**.



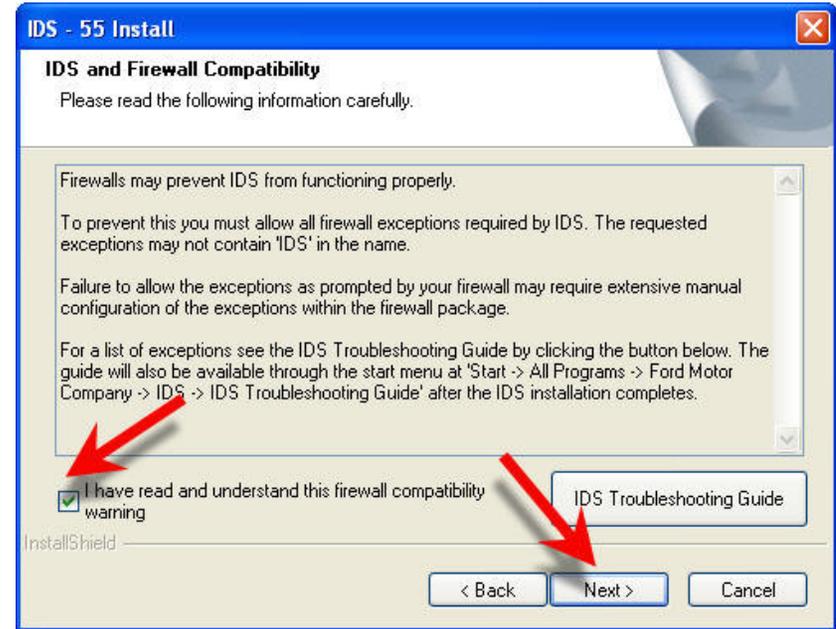
2. Select **I accept the terms of the license agreement**, then click **Next**.



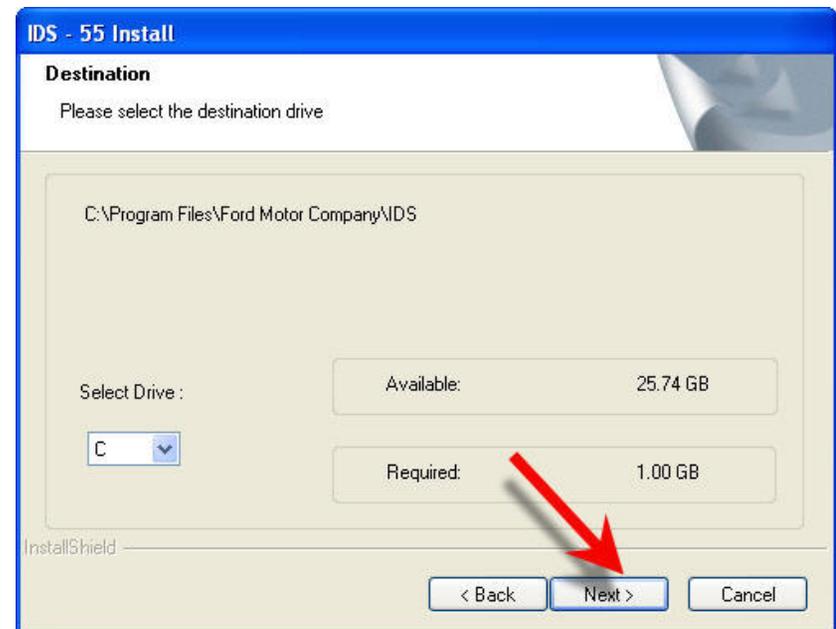
Notes:

Installing & Updating IDS

1. Read the **IDS and Firewall Compatibility** page, check **I have read and understand the firewall compatibility warning**. Then click **Next**.



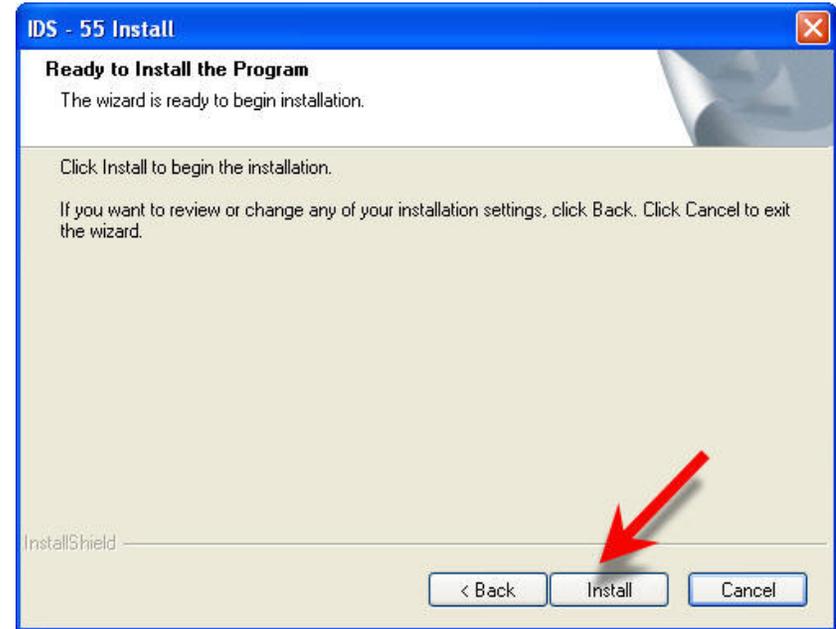
2. **Do not** change the drive location, then click **Next**.



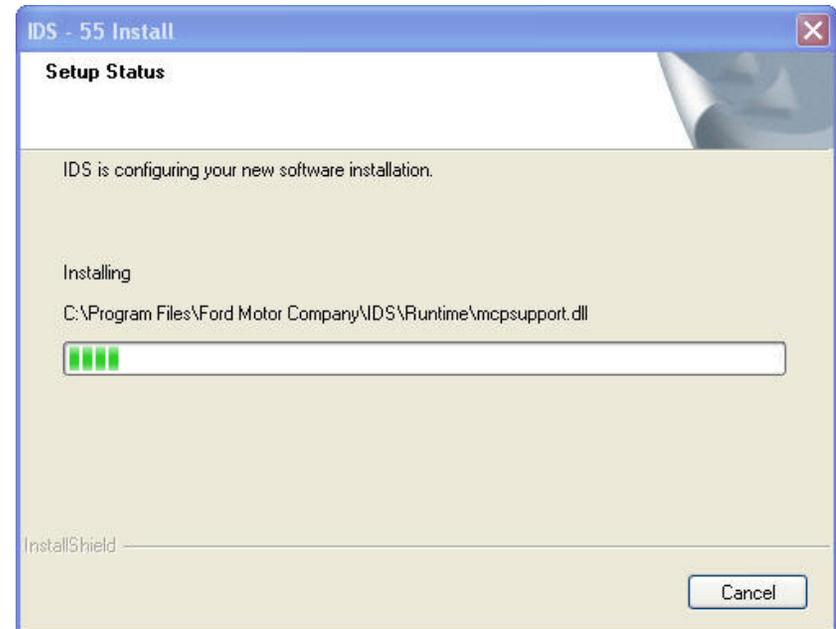
Notes:

Installing & Updating IDS

1. Click the **Install** button when ready to install software.



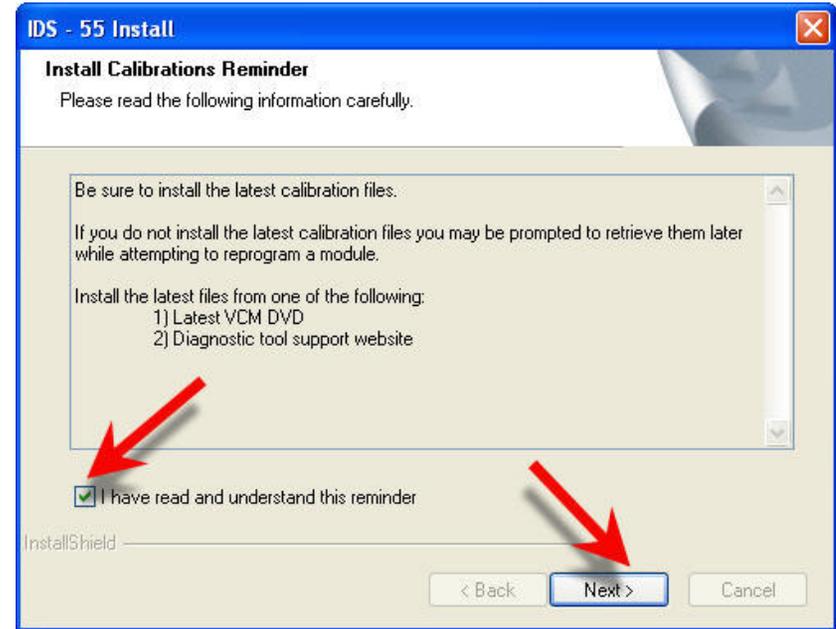
2. IDS software installation has started.



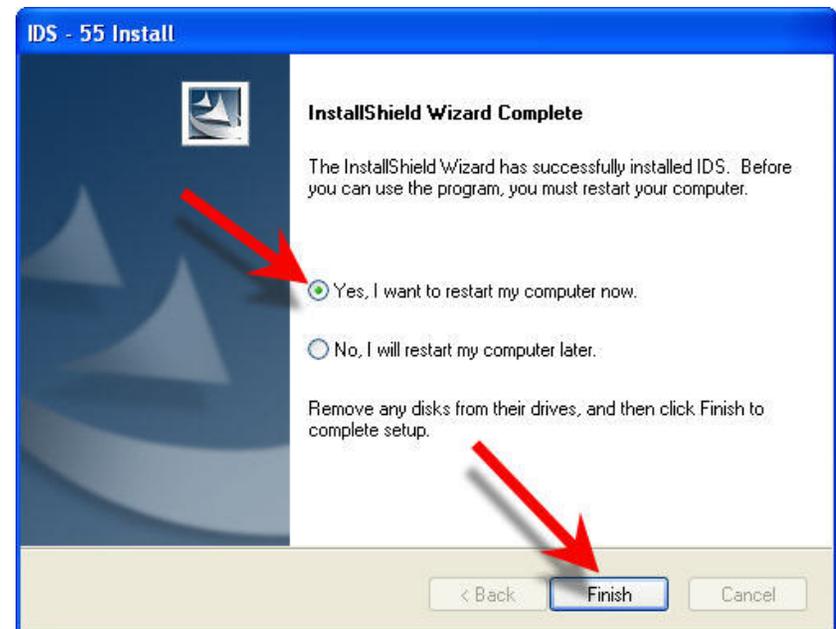
Notes:

Installing & Updating IDS

1. Read the Install Calibration Reminder, check **I have read and understand this reminder**, then click **Next**.



2. Select **Yes, I want to restart my computer now**. Then click **Finish**.

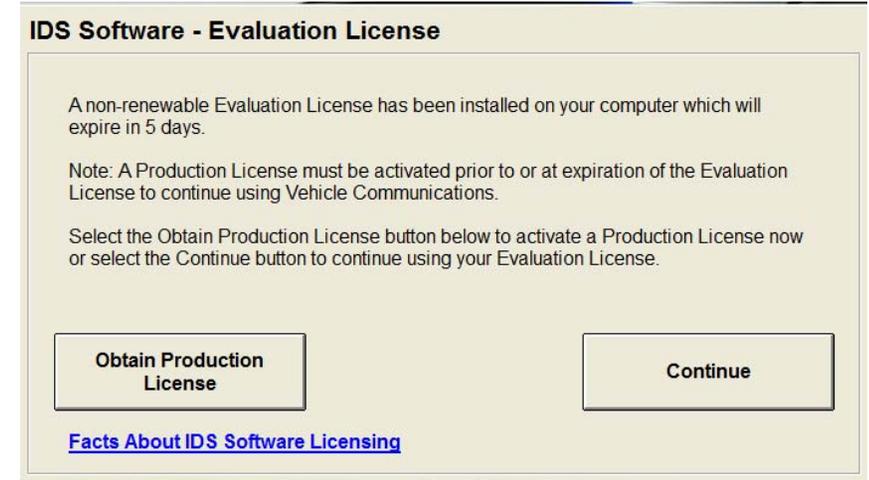


IDS Software Licensing

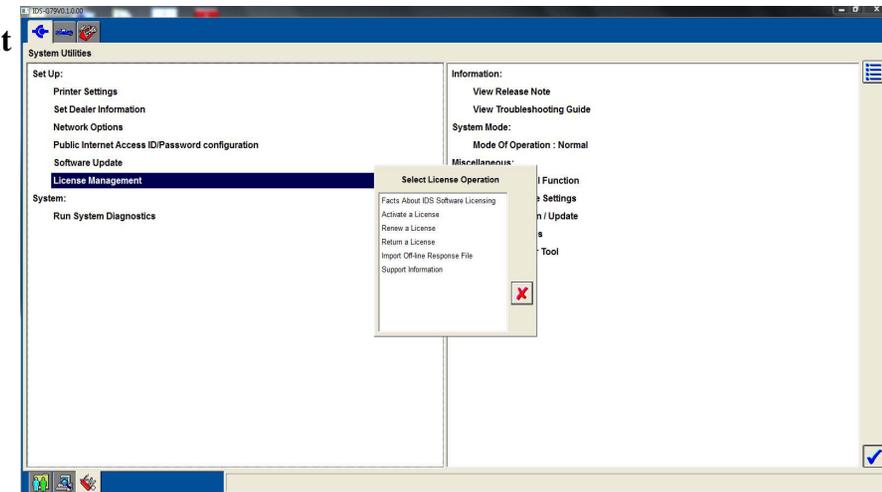
A new IDS Software Licensing subscription process, released in 2011, replaces the current VCM/IDS subscription process. A unique license is required for each computer where IDS is installed. Vehicle communication through the VCM is disabled without an active license.

The IDS Software - Evaluation License dialog box will appear if your computer does not have an active licensed installed.

Follow the onscreen instructions.



Access **IDS > System Utilities > License Management** for further information on IDS Software Licensing.



Set Dealer Information

In an effort to make the connectivity process more user friendly, Ford has replaced the activation process. You will be asked at IDS startup to provide your user details in the following IDS – Configure Product dialog box. Once this information is saved the screen will no longer appear during startup. This process will make sure that the IDS user details are configured properly to receive updates (Software Update, Calibration File Retrieval) from the Ford corporate servers.

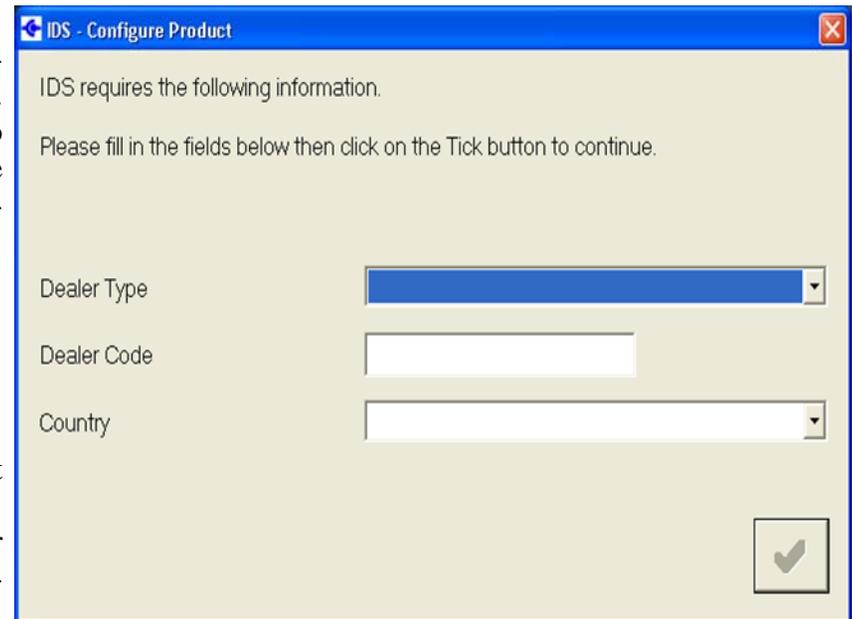
If an earlier version of IDS was loaded on your computer, these fields should be automatically completed. You will then be asked only to select the tick button to confirm the information. This information would have been entered into IDS through the Set Dealer Information selection from the System Utilities page.

The **Dealer Type** field offers the following selections:

- o Ford/Lincoln/Mercury
- o Mazda
- o Non-Dealer

If you are a combined Ford/Mazda dealership, select the brand on which you service most.

If you do not work in a Ford/Lincoln/Mercury or Mazda dealership (Fleet, Aftermarket,...), select Non-Dealer for this field.



Enter your dealership's P&A code in the **Dealer Code** field. Those who selected Non-Dealer for the Dealer Type field will see the Dealer Code field disabled.

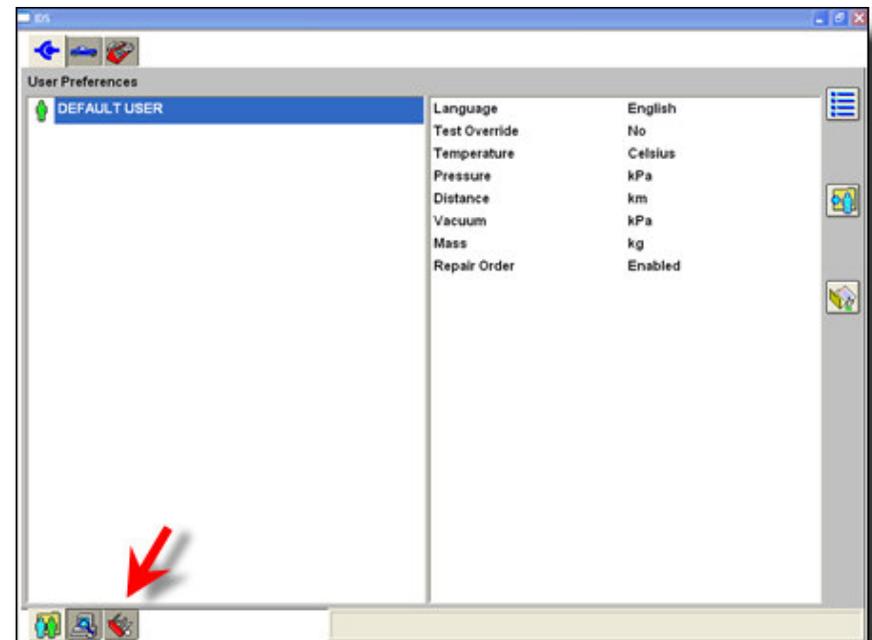
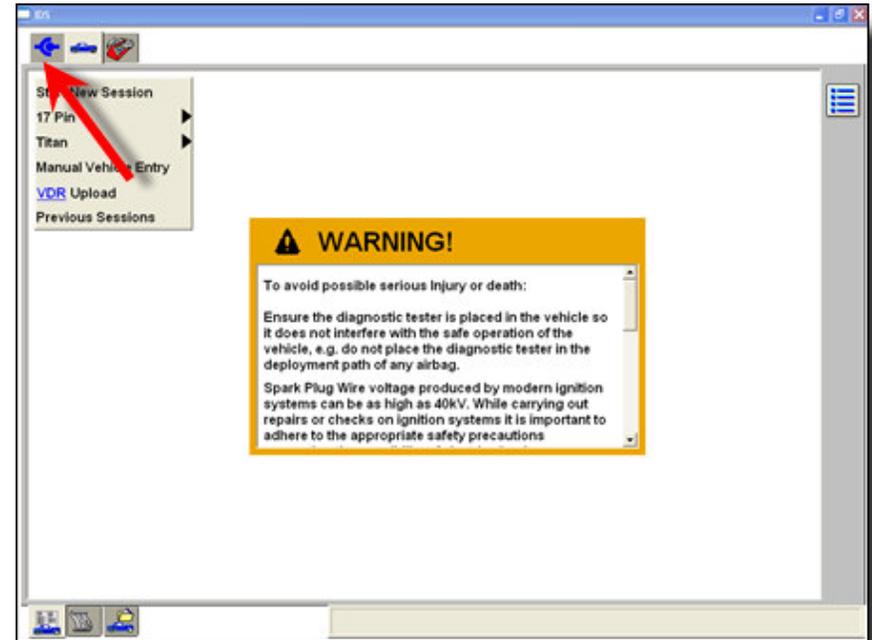
In the **Country** field, select the country in which you are located from the drop-down list.

After entering this data, select the tick button to proceed to the IDS application.

Installing & Updating IDS

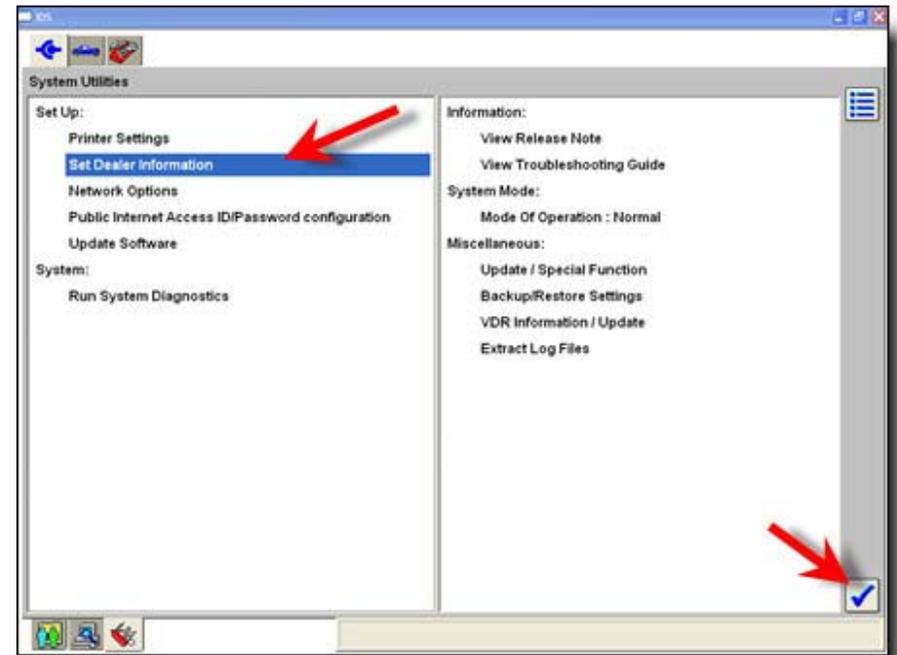
Once the current IDS release is installed, set dealer information and perform a Software Update to receive the latest software calibration database and any software enhancements.

1. Start IDS, click the **IDS Systems** tab as shown.
2. Click the **System Utilities** tab as shown.



Installing & Updating IDS

1. Select **Set Dealer** Information, press the tick.



2. The minimum requirements here are the **Dealer Type, Dealer Code** and **Country**. When complete, press the tick.

The screenshot shows the 'Set Dealer Information' form. The fields are as follows:

Name	
Dealer Type	Ford/Lincoln/Mercury
Dealer Code	12345
Address	
Country	UNITED STATES
Telephone	

A checkmark icon is visible in the bottom right corner of the form.

Installing & Updating IDS

The Network Options selection on the System Utilities page has been updated to provide a clearer view of your IDS system's connection to Ford corporate servers.

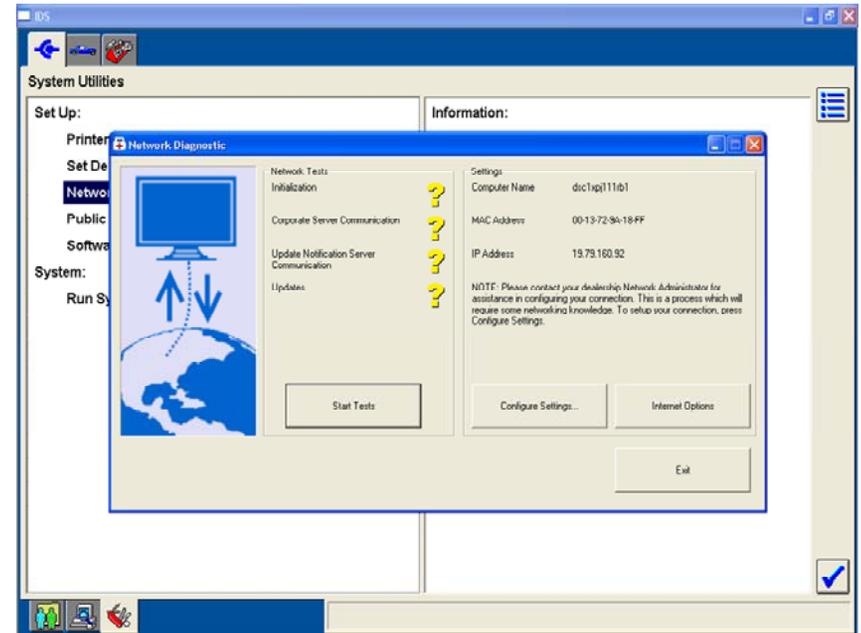
Select **Start Test** to automatically run a status check on the network components required to keep your IDS updated.

- Initialization** – initializes the Network Test
- Corporate Server Communication** – pings the Ford corporate server
- Update Notification Server Communication** – pings the FlexNet server
- Updates** – checks to see if an IDS software update is available

As each test completes, the  will be replaced with a  for a passed test or a  for a failed test. When tests fail the help for the first failed test will be shown at the bottom of the dialog.

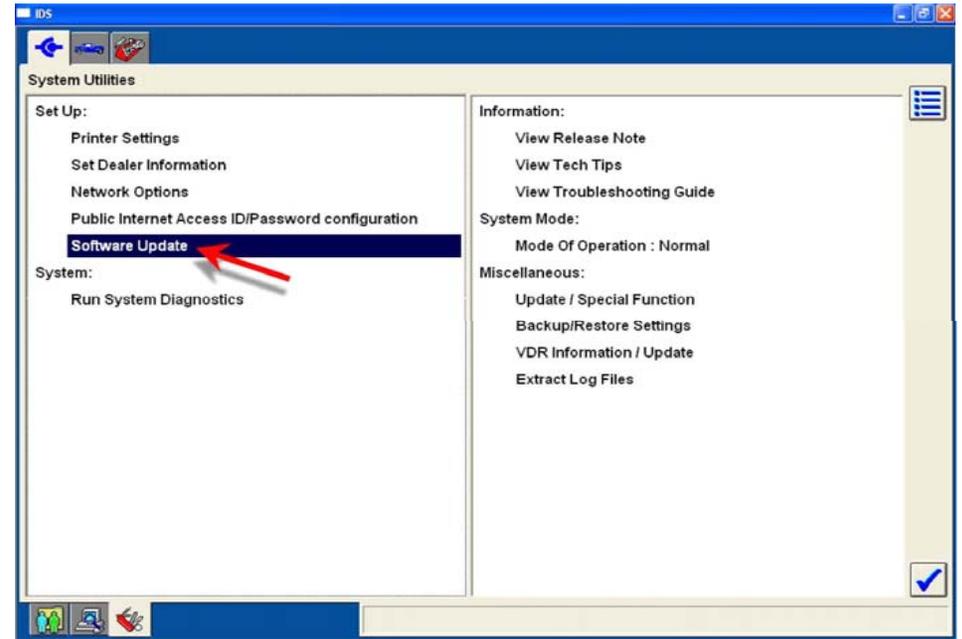
Select **Configure Settings...** to launch the Network Connections Control Panel window. This feature provides direct access to your computer's network connection settings.

Select **Internet Options** to launch the Internet Properties dialog box. This feature provides direct access to your computer's internet settings



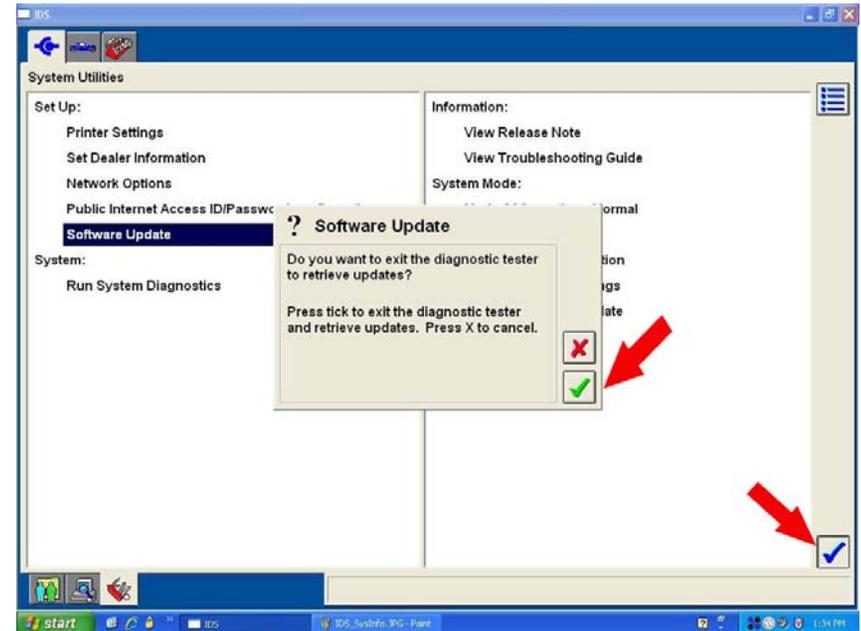
Installing & Updating IDS

Select **Software Update**, then press the tick

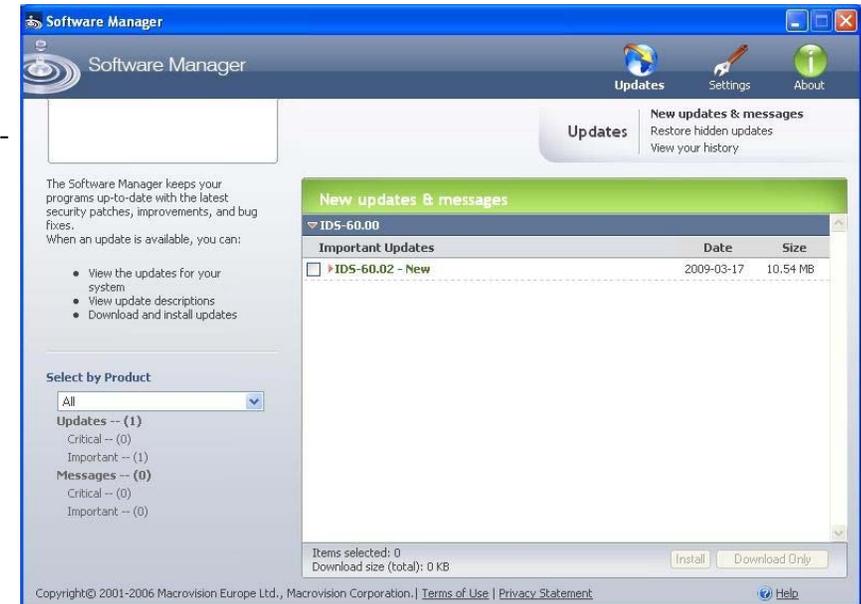


Installing & Updating IDS

A software update popup window will be displayed. Click the green tick to continue.

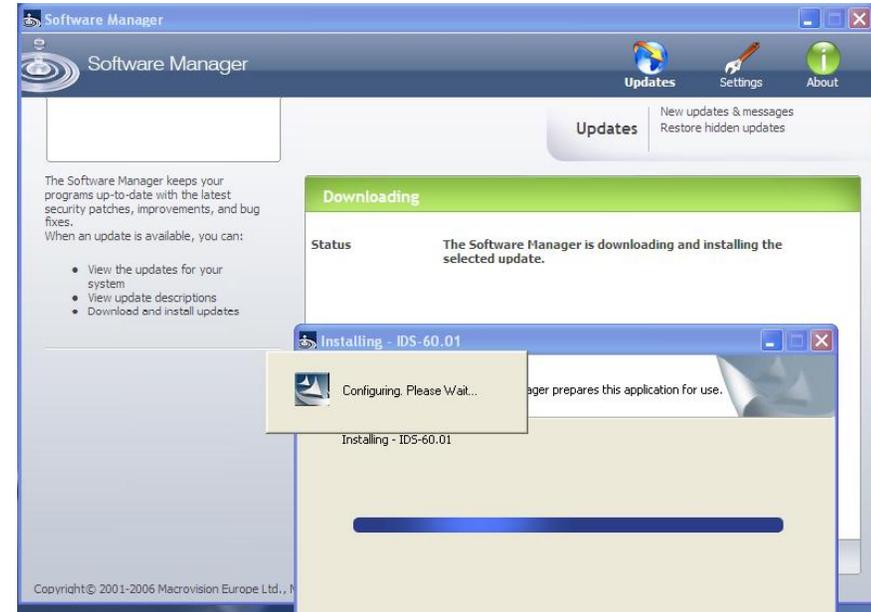
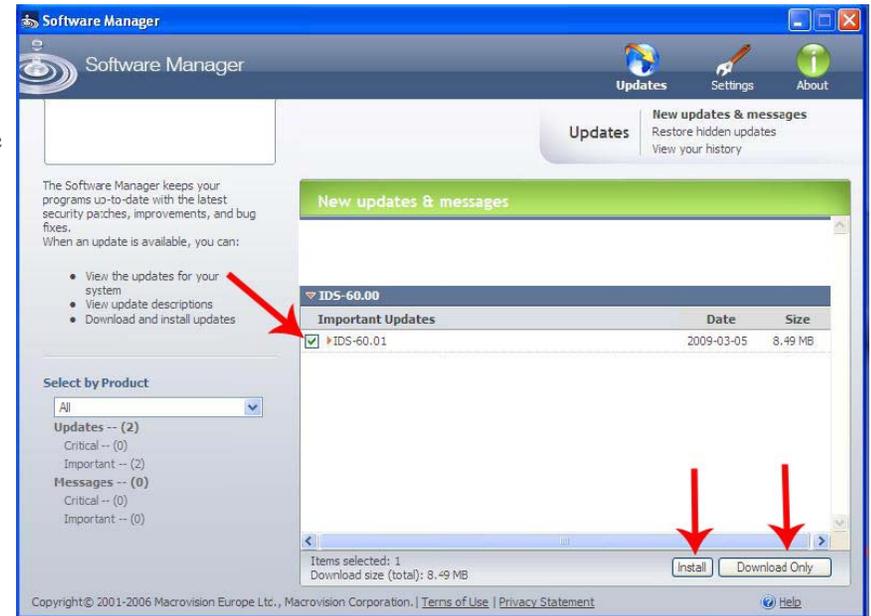


If updates are available, the Software Manager will display them under "Important Updates". Database and patch updates will be included in a single software update.



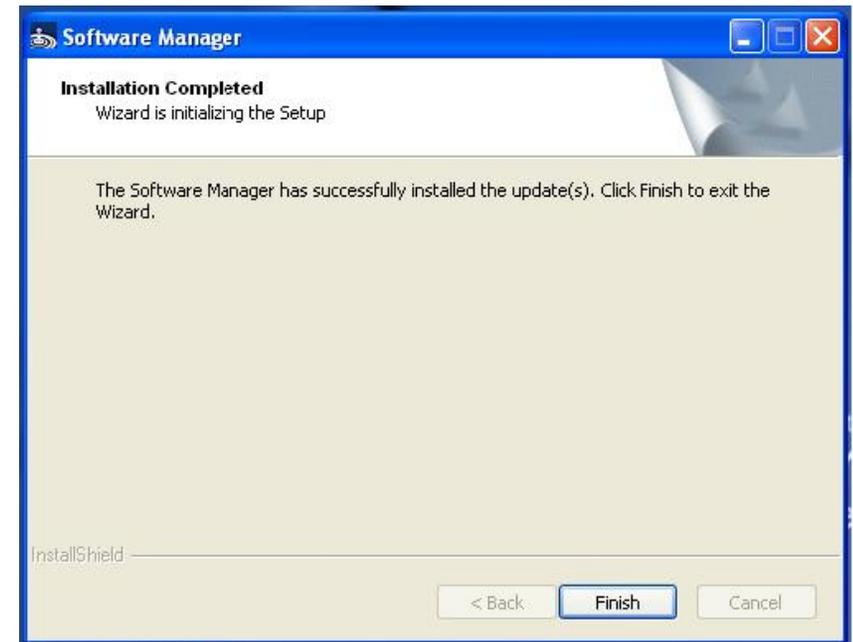
Installing & Updating IDS

Selecting the software update will enable the “Install” and “Download Only” buttons. Click on "Install" to start the installation process or "Download only" to save the update to PC.

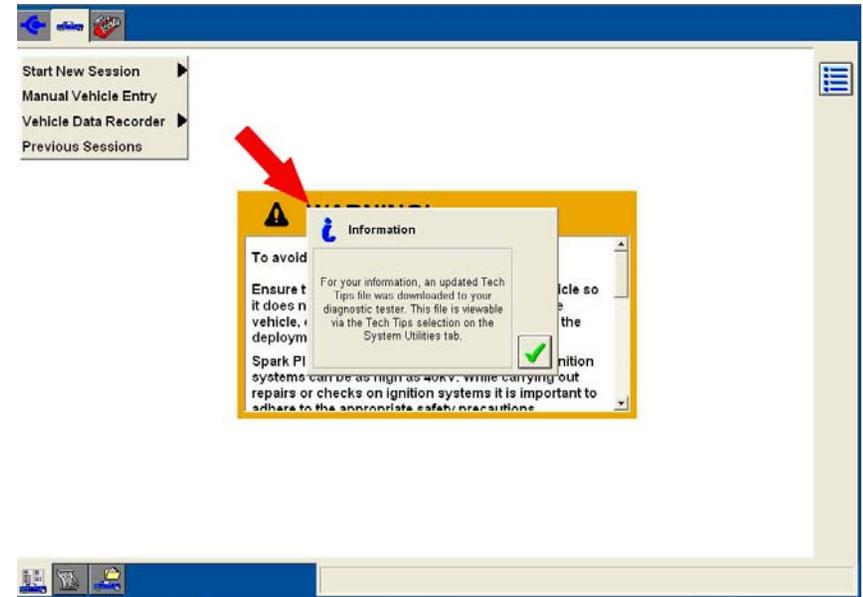


Installing & Updating IDS

Once the software update installation is complete, the “**Installation Completed**” screen will appear. Click “Finish” to complete the process.



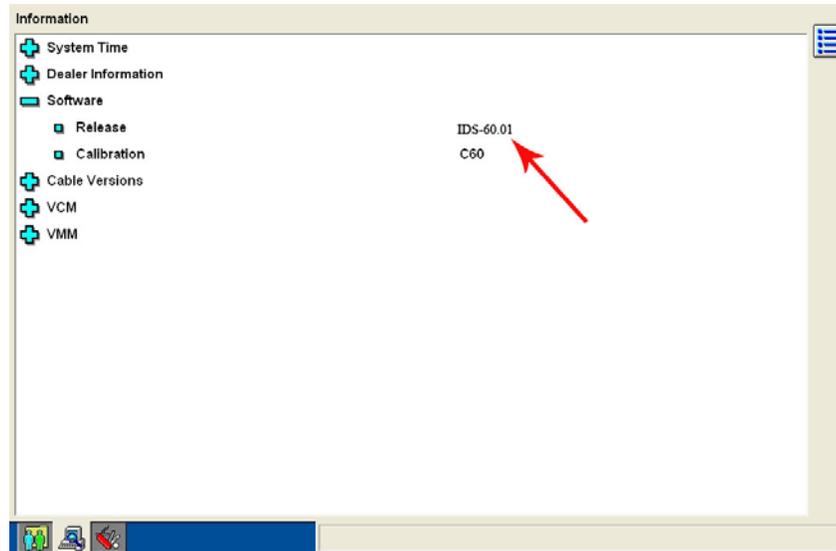
Once the software update is complete, you must restart IDS. If Tech Tip updates are available the "Information" popup will appear.



Installing & Updating IDS

Verify IDS Software Level

The system information page will display the software release level. In this example IDS software release is at IDS-60.01.

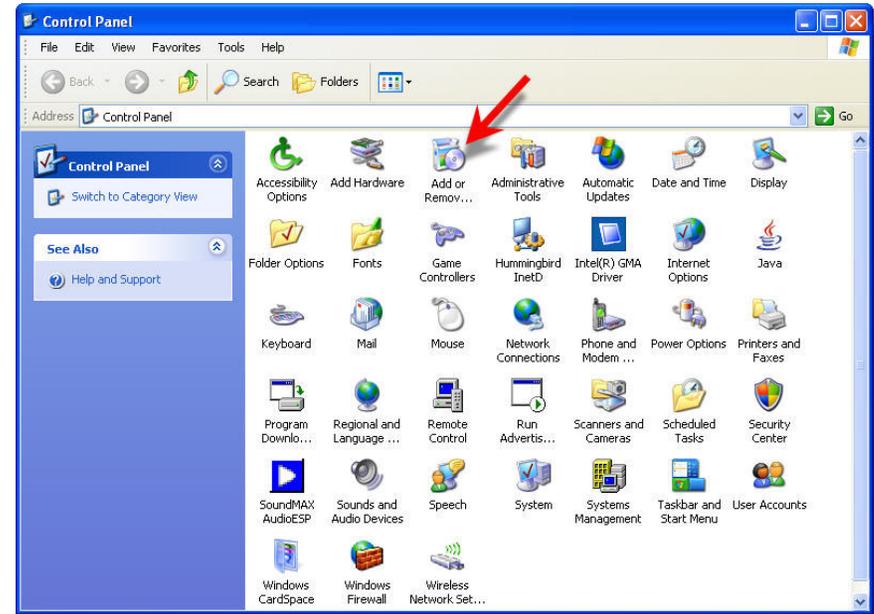


Congratulations! You are now finished with the IDS installation and update.

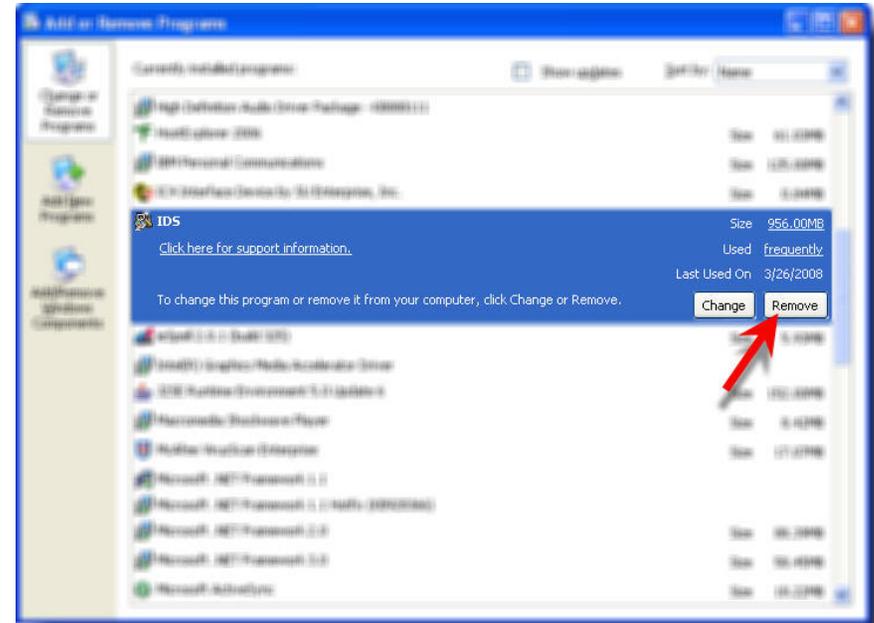
Removing/UnInstalling IDS

To remove/uninstall IDS:

1. Select **Start > (Settings) > Control Panel > Add or Remove Programs.**



2. Find **IDS** in the list, select it and choose **Remove**.



Notes:

Removing/UnInstalling IDS

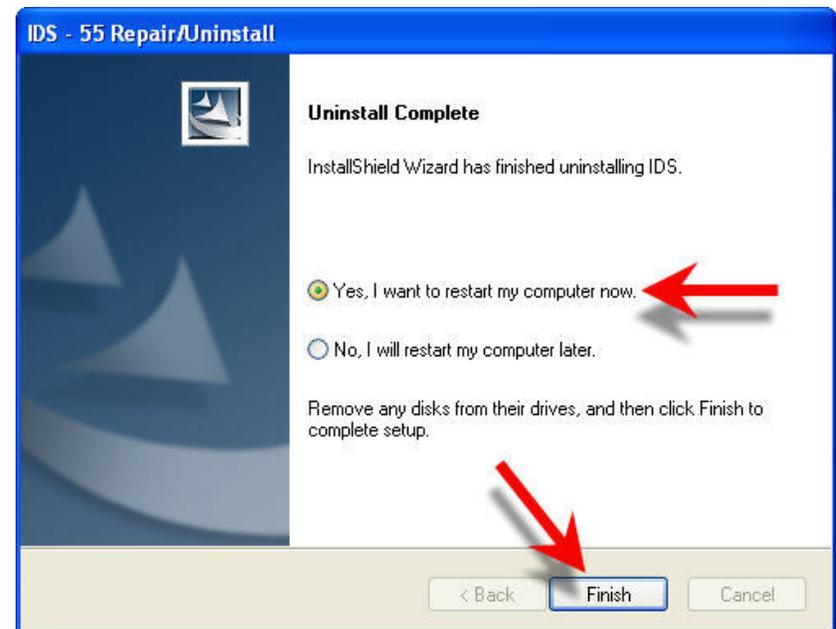
1. Select **Uninstall IDS only**, then click **Continue**.

Wait for the uninstall progress bar to complete.



2. Once the uninstall is complete, select the option **Yes, I want to restart my computer now**. Then click **Finish**.

IDS is now uninstalled.



IDS Web Download (Canada)

Trademark Acknowledgements

Ford is a registered trademark of Ford Motor Company.

Copyright Information

IDS web Download (Canada)

©2012 Ford Motor Company. All rights reserved

The information, specifications and illustrations in this manual are based on the latest information available at the time of printing. **Ford Motor Company** reserves the right to make changes at any time without notice.