

This Quick Reference Guide is not intended to replace your vehicle Owner's Manual which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise.

All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.

**Ford Motor Company Customer Relationship Center**

U.S. • 1-800-392-3673 (FORD)

(TDD for the hearing impaired: 1-800-232-5952)  
fordowner.com

Ford of Canada's Customer Relationship Centre  
Canada • 1-800-565-3673 (FORD)  
ford.ca



# 2013 EXPEDITION QUICK REFERENCE GUIDE

## WARNING

Driving while distracted can result in loss of vehicle control, accident and injury. Ford Motor Company strongly recommends that drivers use extreme caution when using any device or feature that may take their focus off the road. Your primary responsibility is the safe operation of the vehicle. We recommend against the use of any hand-held device while driving, encourage the use of voice-operated systems when possible and that you become aware of applicable state and local laws that may affect the use of electronic devices while driving.

## LEARN MORE ABOUT YOUR NEW FORD EXPEDITION



FORDOWNER.COM



FORD.CA

## LEARN HOW TO SYNC YOUR RIDE.

SYNC is a voice-activated technology personalized by you. It is a hands-free, voice recognition system used for entertainment, information and communication.

**SYNCMYRIDE.COM (U.S.)**  
**SYNCMYRIDE.CA (CANADA)**



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## EXPEDITION COMMONLY USED SYNC® VOICE COMMANDS

### SYNC®. SAY THE WORD.



#### Basic Commands

- What can I say?
- List of commands
- Main menu
- Previous
- Next
- Go back
- Exit
- Help
- Vehicle health
- Pair my phone



#### Phone

- Phone list of commands
- Dial
- Call <name> on cell/  
at home/at work
- Call voicemail
- Do not disturb <On/Off>
- Listen to text message  
(phone-dependent feature)



#### SYNC® Services

Must say "Services" first,  
and then:

- What can I say?
- Traffic
- Directions
- Business search
- Operator  
(for direction or  
business search)
- Favorites
- News, sports,  
weather horoscopes,  
stock quotes,  
movies or travel
- Help



#### Entertainment

- Audio list of commands
  - You can also get detailed  
lists of commands for radio,  
USB, Bluetooth® audio,  
Sirius and SD Card
- Audio <On/Off>
- Radio
  - FM <87.7-107.9>
  - FM preset <#>
- CD
  - Play track <1-512>
  - Shuffle <On/Off>
- USB:
  - Play song <name>
  - Play album <name>
- SiriusXM
  - <channel name>
  - Preset <#>

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*Some services may not be available in your area. For more complete information on SYNC, refer to your Owner's Manual, visit the website or call the toll-free number. For U.S. customers, visit [SyncMyRide.com](http://SyncMyRide.com) or call 1-800-392-3673 (select Option 1 or 2 for language, then Option 3). For Canadian customers, visit [SyncMyRide.ca](http://SyncMyRide.ca) or call 1-800-565-3673 (select Option 1 or 2 for language, then Option 3).*

### 1 LIGHTING CONTROL

- Turns the headlamps off.
- ☒ Turns on the parking lamps.
- ☑ Turns on the headlamps.
- ☼ Autolamps:
  - Automatically turns the exterior lamps on/off based on available daylight.
- ☁ Turns on fog lamps by pulling the control toward you.

### 2 WINDSHIELD WIPERS/ WASHERS:

- Rotate the end of the control stalk up/down to increase/decrease the speed of the wipers. Push the end of the stalk:
- Quickly for a single swipe without fluid;
  - And hold briefly for three swipes with washer fluid;
  - And hold for a longer wash cycle.

### To operate your rear window wiper:

Turn the rear wiper control to 1 (intermittent speed), 2 (normal speed) or ○ (off). For a rear wash cycle, rotate and hold the rear wiper control to either ☁ position.

**Note:** For optimal wiper performance, clean your blades and glass regularly. Refer to your *Owner's Manual* for more information.

### 3 ABS WARNING LIGHT

The ABS light ☹ illuminates briefly when the ignition is turned on. If the ABS light remains on or continues to flash, a malfunction has been detected. Contact your authorized dealer as soon as possible. Normal braking (less ABS) is still functional unless the brake warning light ☹ is also illuminated.

### 4 Service Engine Soon light

The service engine soon light ☹ illuminates briefly when the ignition is turned on. If it remains on or is blinking after the engine is started, the on-board diagnostics system (OBD-II) has detected a malfunction. Drive in a moderate fashion and contact your authorized dealer as soon as possible.

### 5 INFORMATION DISPLAY\*

The information display provides important vehicle information through a constant monitoring of vehicle systems. The system will notify you of potential vehicle problems by displaying system warnings followed by a long indicator chime. For more information about your vehicle's functions, please see your *Owner's Manual*.

### 6 ADJUSTABLE PEDALS

Let you move your brake and accelerator pedals closer. Located on the left-hand side of your steering column, press the ▲ arrow to move the pedals closer to you, or the ▼ to move the pedals farther away from you. The pedals should only be adjusted when the vehicle is stopped and in Park (P).

### 7 SPEED CONTROL

- To set the speed:
1. Press ON.
  2. Accelerate to the desired speed.

3. Press SET + and take your foot off the accelerator.

- To set a higher or lower speed, press and hold SET + / SET - or press SET + / SET - repeatedly until the desired speed is reached.
- To return to a previously set speed, press RES.
- To turn off, press OFF or turn off the ignition.

### 8 STEERING WHEEL CONTROLS\*

Press VOL + / VOL - to increase/decrease your volume level.

Press ◀◀ SEEK ▶▶ to access the previous/next radio station, CD track or preset satellite radio channel.

Press MEDIA repeatedly to access all possible media sources.

Press VOICE to access voice recognition (if equipped).

Press 📞 to access SYNC® phone features (if equipped).

## Instrument Panel





## Instrument Panel (continued)

**9 ADVANCETRAC® WITH RSC® (ROLL STABILITY CONTROL™)\*** helps you to maintain stability and steer-ability of your vehicle during a variety of road conditions. If your vehicle becomes stuck in the snow, mud or sand, try turning off the AdvanceTrac system to allow wheel spin and help increase momentum to dig the vehicle out. The system defaults to **ON** and the control will illuminate when turned off. Refer to your *Stability Control* chapter in your *Owner's Manual* for more details.

**TRAILER SWAY CONTROL** uses the vehicle's AdvanceTrac system to detect and help reduce trailer sway by applying brake force at individual wheels and, if necessary, reducing engine power. If this happens, **TRAILER SWAY REDUCE SPEED** will display in the instrument cluster with the AdvanceTrac icon. For more information, please refer to the *Towing* chapter in your *Owner's Manual*.

### 10 HAZARD FLASHER CONTROL

**11 REAR WINDOW DEFROSTER** clears the rear window of fog and thin ice. Press to activate; press again to turn off.

**12 OVERDRIVE CONTROL WITH TOW/HAUL FEATURE** helps improve transmission operation when towing a trailer or a heavy load. To activate tow/haul, press the button on the side of the gearshift lever. The TOW HAUL indicator light will illuminate in the instrument cluster. To deactivate, press the button again. Drive with the vehicle in D (overdrive) with tow/haul off for the best fuel economy. Refer to the *Transmission* chapter of your *Owner's Manual* for more information.

**13 TRAILER BRAKE CONTROLLER\*** assists in smooth and effective trailer braking by powering the trailer's brakes with a proportional output based on the towing vehicle's brake pressure.

Use the **GAIN** adjustment buttons to increase or decrease the braking feature's power output to the trailer. Adjust the **GAIN** by:

- Pressing the **GAIN +** or **GAIN -** buttons to increase or decrease the setting to the desired starting point. A **GAIN** setting of 6.0 is a good starting point for heavier loads.
- Testing the adjusted **GAIN** setting.
  - In a traffic-free environment, tow the trailer on a dry, level surface at a speed of 20-25 mph (30-40 km/h) and squeeze the manual control lever completely.
  - If the trailer wheels lock up (the tires will squeal), reduce the **GAIN** setting. If the trailer wheels turn freely, increase the **GAIN** setting.
  - The proper **GAIN** setting will be at the point just below trailer wheel lock-up. If towing a heavier trailer, trailer wheel lockup may not be attainable even with the maximum **GAIN** setting of 10.

**Note:** *Even advanced technology cannot overcome the laws of physics. It's always possible to lose control of a vehicle due to inappropriate driver input for the conditions. For more information about Ford vehicle stability systems, visit [fordvehicles.com](http://fordvehicles.com).*

**14 CONTROL TRAC® FOUR-WHEEL DRIVE (4X4) OPERATION\* (See page 5 for numbered callout)** in 4X2 (2WD) mode, delivers power to the rear wheels only, which is appropriate for normal, on-road driving on dry pavement.



**4X4 AUTO** mode provides electronic control four-wheel drive with power delivered to all four wheels, as required, for increased traction.

The information display will show "4X4 AUTO" when this position is selected.

This mode is appropriate for all on-road driving conditions, such as dry road surfaces, wet pavement, snow and gravel.

4X4 mode provides electronically locked four-wheel drive power to all four wheels. The information display will show "4X4" when this position is selected. This position is not recommended for use on dry pavement. This position is only intended for severe winter or off-road conditions, such as deep snow, ice or shallow sand. Refer to the *Using Four-Wheel Drive (4WD)* chapter in your *Owner's Manual* for more information.



## GETTING STARTED WITH YOUR SYNC SYSTEM

SYNC is a hands-free, voice recognition system used for entertainment, information and communication. SYNC...Say the word.

### GENERAL TIPS

- Press the radio system seek down arrow  to exit a current menu.
- For additional support, refer to your Owner's Manual, visit the website or call the toll-free number. See the inside front cover of this guide for details.

### Before You Get Started:

1. Set up your owner account at SyncMyRide.com (U.S.) or SyncMyRide.ca (Canada). Register by following the on-screen instructions. After registering, you can see what complimentary services you are eligible for.
2. SYNC uses a wireless connection called  **Bluetooth®** to communicate with your phone. Turn **Bluetooth** mode on in your phone's menu options. This lets your phone find SYNC.



### PAIRING YOUR PHONE WITH SYNC:

Pair your phone for the first time to use the many features of SYNC:

1. Make sure that your vehicle is in (P) park and both your ignition and radio are turned on.
2. Press the phone button. When the display indicates **No Phone is Paired**, press **OK**.
3. When **Find SYNC** appears in the display, press **OK**.
4. Put your phone into **Bluetooth** discovery mode. Refer to your phone's user guide, if necessary.
5. When prompted on your phone's display, enter the six-digit PIN provided in the radio display into your cellular phone.

6. The radio display indicates when the pairing is successful.

**Note:** The system may prompt you to:

- Set your phone as the primary/favorite (the primary phone will receive messages and voicemail).
- Download your phone book (this is required to use the full set of voice commands).
- Turn on 911 Assist®.

### Tips

- Make sure you accept SYNC's request to access your phone.
- If you are experiencing pairing problems or would like to pair additional phones, refer to the SYNC chapter of your Owner's Manual for more complete instructions.

### USING MY PHONE WITH SYNC

**Note:** Enter your phone book contacts with both first and last names to increase SYNC's ability to select the correct contact. Remember to say the contact name exactly as it is listed in your phone book.

**Making a phone call:** Use SYNC to make a phone call to anyone in your phone book by pressing the **VOICE** button and when prompted, give a voice command. For example, you could say, "**Call Jake Smith at home**". When the system confirms the number, say "**Dial**" to initiate the call.

**Note:** You can also make phone calls by pressing the **VOICE** button. When prompted, give the voice command, "**Dial**," and then verbally say the phone number.

**Answering incoming calls:** Whenever you have an incoming call, you will be able to see the name and number of the person calling in your display. Press the phone  button to answer an incoming call. You can hang up at any time by pressing and holding the phone button.

**Do not disturb mode:** This feature blocks incoming calls and text messages, and saves them for later. You still have access to outgoing calls when this feature is active. Say the voice command "**Do not disturb on**" to enable and "**Do not disturb off**" to disable.

### USING SYNC TO ACCESS DIGITAL MEDIA

SYNC has a media hub that allows you to plug in your USB media devices such as phones and MP3 players and use SYNC to play all of your favorite music.

**Note:** SYNC indexes all of your music. The more music that is stored on your device, the longer it takes SYNC to index.

**Using voice commands to play music:**

1. Plug your media player into your USB port.
2. Press the **VOICE** button. When prompted say "**USB**", then follow-up by saying one of the voice commands. For a list of voice commands, say "**What can I say?**"
3. You will hear the command repeated back to you and the selected item will play.

### SYNC APPLINK™

SYNC AppLink allows your voice access to select mobile applications that you already have or can download to your Android™, BlackBerry® or iPhone®.

Current apps available include Pandora Internet Radio®, Stitcher Smart Radio™, Open Beak (BlackBerry exclusive), iHeartRadio, Slacker, NPR News, SYNC Destinations and more. Some services may not be available in your area. For more information, visit the website or call the toll-free number. See the inside front cover of this guide for details.

## WHY DO I NEED A SYNC OWNER ACCOUNT?

A SYNC owner account is required for Vehicle Health Report activation and the ability to view your reports online. You'll also be able to take advantage of all of SYNC's Services and personalization features, such as saving your Favorites and Points of Interest (POI). You'll receive the latest software updates that add new places, directions and information; and if you have questions, you'll get free customer support. Visit SyncMyRide.com (U.S.) or SyncMyRide.ca (Canada) for more information.

## CONVENIENCE

### MYKEY®

MyKey allows you to program certain driving restrictions in order to promote good driving habits. You can program things such as speed restrictions and limited volume levels. For complete information, refer to the MyKey chapter in your *Owner's Manual*.

### INTEGRATED KEYHEAD TRANSMITTER

Press  once to lock all doors. Press again to confirm all doors are closed.

- Press  once to unlock the driver's door. Press again within three seconds to unlock all doors.
- Press  to activate the panic alarm. Press again or turn the ignition on to deactivate.
- Press  twice within three seconds to open the liftgate.
- **Car finder:** Press  twice within three seconds to locate your vehicle. The horn will chirp and the turn lamps will flash.

### SECURICODE™ KEYLESS ENTRY KEYPAD

Lock or unlock the doors, or release the liftgate glass without using a key. The keypad can be operated with the factory-set, 5-digit entry code; this code is located on the owner's wallet card in the glove box. You can also create up to five of your own 5-digit personal entry codes.

**To lock all of the doors and liftgate:** press and hold 7-8 and 9-0 at the same time. For complete information, refer to the *SecuriCode Keyless Entry Keypad* in the *Locks* chapter of your *Owner's Manual*.

### RAIN-SENSING WIPERS\*

If activated, your wipers will automatically turn on when moisture is present on the windshield. The wiper speed will vary based on the amount of moisture detected and the sensitivity setting. To deactivate, turn your wiper controls off.

**Note:** Make sure that this feature is turned off before entering a car wash.

### MEMORY FEATURE\*

The memory function allows a "one touch" recall of personalized memory features (i.e. the positions of the driver seat, power mirrors and power-adjustable foot pedals). Use the memory controls located on the side of the driver's seat   to program and then recall memory positions.

To program position 1, press and hold the 1 button  until you hear a chime.

Use this same procedure to set the second position using the 2 button . You can now use these controls to recall the set memory positions.

### SOS POST-CRASH ALERT SYSTEM™

The SOS Post-Crash Alert System™ provides audible and visual alarms in the event of a crash. The turn signals will flash and the horn will sound. To deactivate the system, press the hazard flasher control, or you can press on your  remote transmitter.

## COMFORT

### SEATING-TO-CARGO VERSATILITY

**Note:** Before folding the second- or third-row seats, ensure that the head restraints are fully flipped down by pulling on the strap, and that all items have been removed from the floor and seats.

### TO FOLD THE FLAT-FOLDING THIRD-ROW SEATS DOWN:

1. Lift Lever 1 located on the outboard side of the seat.
2. Pull Lever 2 to release the seat into the kneel-down, floor position.
3. Move the seat forward and down.

**Note:** A moderate force may be required to move the seat forward and down.

### To return them to a seating position:

1. Lift and pull the seat rearward until the latch is fully engaged.
2. Lift up on the seat back until a click is heard. This click signals that the seat has locked into its upright position.
3. Lift up on the head restraint until it locks into its original position.



### E-Z ENTRY INTO THE THIRD-ROW SEATS

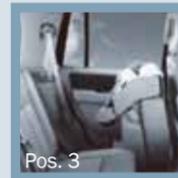
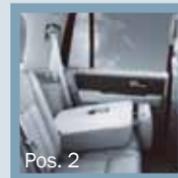
The E-Z entry seat allows for easier entry and exit to and from the third-row seat.

### To enter the third-row seating area:

1. Fold the head restraint forward.
2. Pull up on Lever 1.
3. Fold down the second-row seat and release the handle.
4. Pull the handle up again until the seat releases from the floor.
5. Push the seat upward and fold it away from the third row.

### To return the seat to a seating position:

1. Push the seat down and latch to the floor.
2. Bring the seat back to an upright position. It should lock into position.
3. Lift up on the head restraint until it locks into its original position.



## COMFORT (continued)

### To exit the third-row seating area:

1. Pull the strap located at the bottom outboard of the seat back. The seat back will fold forward to the cushion.
2. Continue pulling up on the pull strap and the seat will flip forward.
3. To return the seat to the upright position, push the seat down until it is latched.
4. Then, lift the seat back to the upright position.
5. Flip the head restraint to the upright position.



### MOONROOF\*

Your moonroof is equipped with a one-touch, express opening and closing feature. To open, press and release the **SLIDE** control, the sunscreen will open. To fully open the moonroof, press and release the **SLIDE** control again. To close, pull and release the **SLIDE** control. Press and release the **TILT** control to vent the moonroof. Pull and hold the **TILT** control to close the moonroof. The sliding shade can be manually opened or closed when the moonroof is closed. Pull the shade toward the front of the vehicle to close it.

### POWER LIFTGATE OPERATION\*

To open the power liftgate:

- Push the button on the instrument panel
- Press the  button on your remote entry transmitter twice within 3 seconds or
- Press the liftgate control button located on the inside of the liftgate handle.

To close with the rear cargo area button, press and release the control located on the left, rear quarter panel.

### Obstacle detection:

The power liftgate system is equipped with an obstacle detection feature. If the power liftgate is closing, the system is designed to reverse to full open when it encounters a solid obstacle. A three-second tone is also sounded when an obstacle is detected. Once the obstacle is removed, the liftgate can be closed under power.

If the power liftgate is opening, the system is designed to stop when it encounters a solid obstacle. A tone will sound for three seconds while the obstacle is present.



\* if equipped

## ESSENTIAL INFORMATION

### EASY FUEL® SYSTEM

Your vehicle's fuel system allows you to simply open the fuel filler door, insert the nozzle and start fueling. Wait 10 seconds from the time the refueling nozzle is shut off until you remove the nozzle from the vehicle to allow residual fuel in the nozzle to drain into the tank.

The Easy Fuel® System is self-sealing and therefore protected against dust, dirt, water, snow and ice. If you need to fill your fuel tank with a portable fuel container, use the fuel funnel which is attached to the underside of the spare tire cover or is included with the tire changing tools. Slowly insert the funnel into the Easy Fuel® system and fill the tank with fuel from the container. When done, clean the funnel or properly dispose of it. Extra funnels can be purchased from your authorized dealer.

**Note:** Do not use aftermarket funnels as they will not work with the Easy Fuel® system and may cause damage.

### FUEL TYPE AND FUEL TANK CAPACITY

Depending on your vehicle, your fuel tank has a capacity of either 28 gallons (106L) or 33.5 gallons (126.8L). Flex Fuel vehicles have a yellow ring around the top of the fuel filler inlet (tube) and can use either Regular unleaded fuel, E85 Ethanol fuel or any mixture of the two.

It is best not to alternate repeatedly between gasoline and E85. If you do switch fuels, it is recommended that you add as much fuel as possible—at least half a tank. Do not add less than five gallons (18.9L) when refueling. You should drive the vehicle immediately after refueling for at least 5 miles (8 km) to allow the vehicle to adapt to the change in ethanol concentration. If you exclusively use E85 fuel, it is recommended to fill the fuel tank with regular unleaded gasoline at each scheduled oil change.

### FUEL-EFFICIENT TRANSMISSION

Your vehicle has been designed to improve fuel economy by reducing fuel usage while coasting or decelerating. This may be perceived as a light to medium braking sensation when removing your foot from the accelerator pedal.

### REAR WINDOW BUFFETING

You may hear a rumbling noise when one or both of the rear windows are open. Lower a front window slightly to reduce this noise.

### TIRE PRESSURE MONITORING SYSTEM

Your vehicle is equipped with a Tire Pressure Monitoring System (TPMS) that illuminates a low tire pressure warning light when one or more of your tires is significantly under-

inflated. If this happens, stop and check your tires as soon as possible. Inflate them to the proper pressure. Refer to the Inflating Your Tires section in the *Wheels and Tires* chapter of your *Owner's Manual* for more information.

### LOCATION OF SPARE TIRE AND TOOLS

Your vehicle is equipped with a temporary spare tire located under the vehicle, just forward of the rear bumper. The temporary spare is designed for emergency use only and should be replaced as soon as possible. The jack and tools are located in the access panel on the floor behind the third-row seat. Make sure that you turn off the deployable running boards (if equipped) as well as the air suspension system (if equipped) prior to jacking, hoisting or towing your vehicle. For complete details on how to change your tire, refer to the *Roadside Emergencies* chapter in your *Owner's Manual*.

### ROADSIDE ASSISTANCE

Your new Ford Expedition comes with the assurance and support of 24-hour emergency roadside assistance. To receive roadside assistance in the United States, call 1-800-241-3673. In Canada, call 1-800-665-2006.

# FUNCTION

## REAR VIEW CAMERA\*

The rear view camera system is located on the liftgate and provides a visual display of the area behind the vehicle. The display will automatically appear on the navigation system screen (if equipped) or in the rearview mirror whenever the vehicle is in R (Reverse) and uses colors (green, yellow and red) to alert you of your proximity to objects.



## FORWARD AND REVERSE SENSING SYSTEMS\*

If your vehicle is equipped with forward and reverse sensing systems which may warn you if there is an object in front of or behind the vehicle. The system will sound a warning tone that increases in frequency as the object gets closer and will sound continuously when the object is less than 10 inches away.

## UNIVERSAL GARAGE DOOR OPENER\*

Your driver's side visor has a built-in wireless transmitter that replaces the common hand-held garage door opener. This system can also be programmed to security systems, entry gates and home or office lighting. Refer to the *Universal Garage Door Opener* chapter in your *Owner's Manual* for programming instructions.

**Note:** Visibility aids do not replace the need to watch where the vehicle is moving. Refer to your *Owner's Manual* for safety information, more detail and limitations.



\* if equipped

## NAVIGATION SYSTEM\*

Set your destination by using your touch screen or voice commands. To program a destination using the touch screen:

1. Press the **DEST** button and "Accept" when the "Terms of Use" screen appears.
2. Select from the following:
  - a. **Quick:** allows you to cancel the route, access emergency destinations (such as police stations or hospitals), save your favorite destinations to presets for quick access, find the nearest point of interest (POI), and recall a previous destination or entry from your address book to set as a current destination.
  - b. **Standard:** allows you to set a destination using any of the following:
    - i. Address Book
    - ii. Previous Destination
    - iii. Phone Number
    - iv. Map
    - v. Street Address
    - vi. POI
    - vii. Freeway Exit/Entrance or Intersection
  - c. **Edit Route:** allows you to make any adjustments to the currently selected navigation route such as:
    - i. Cancel
    - ii. Detour
    - iii. View Route
    - iv. Edit Route Preferences
    - v. Edit Traffic Preferences
    - vi. Edit Destination/Way Points
    - vii. Edit Turn List



**Note:** Periodic map updates are available at an additional cost. Call 1-800-NAVMAPS (in Mexico, call 01-800-557-5539) or visit [www.navigation.com/ford](http://www.navigation.com/ford).