

**AUDIO STATIC POPPING—DISTORTED SOUND—
STEREO TO MONO CHANGE ON FM—RUMBLING
GALLOP SOUND FROM SUBWOOFER—BUILT ON OR
BEFORE 12/10/2012**

TSB 13-1-13

FORD:

2013 Fusion, Taurus, Escape, Flex

LINCOLN:

2013 MKS, MKT

ISSUE

Some 2013 Escape, Fusion, Flex, MKT, MKS and Taurus vehicles built on or before 12/10/2012 may exhibit a static popping, distorted sound from the speakers or a noticeable audio change between stereo and mono on FM only. Additionally MKT and MKS vehicles may exhibit a rumbling, gallop or static white noise sound coming from the subwoofer.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. Reprogram the Audio Control Module (ACM) to the latest calibration using IDS release 83.01 or higher. Calibration files may also be obtained at www.motorcraft.com.
2. Reset the ACM display time and date. Refer to Owners Guide, Audio System section.

WARRANTY STATUS: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage. Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

OPERATION	DESCRIPTION	TIME
130113A	Reprogram The ACM, Reset Time And Date (Do Not Use With Any Other Labor Operations)	0.3 Hr.

DEALER CODING	CONDITION CODE
BASIC PART NO. 18C869	04

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.