

FORD:

2009-2012 F-150

ISSUE

Some 2009-2012 F-150 may experience water staining of the rear portion of the headliner in the area(s) above the back glass and at both cab corners due to the high mounted stoplamp assembly leaking water.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. Replace the high mounted stoplamp assembly. Refer to Workshop Manual, Section 417-01.
2. Fully open all vehicle doors.
3. Identify the rear area of the headliner to be cleaned. (Figures 1 and 2)



Figure 1 - Article 12-4-4



Figure 2 - Article 12-4-4

4. Saturate a clean white cotton towel with city tap water and squeeze off excess water.
 - a. In areas with hard water supply it's recommended to use distilled water.
5. Apply a significant amount of Motorcraft® Professional Strength Carpet and Upholstery Cleaner to the towel. (Figure 3)



Figure 3 - Article 12-4-4

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

TSB 12-4-4 (Continued)

- a. Follow all product handling recommendations listed on the label of the Motorcraft® Professional Strength Carpet and Upholstery Cleaner.
6. Apply a layer of foam cleaner to the water stain area(s) of the headliner and allow to soak for one minute. (Figure 4)



Figure 4 - Article 12-4-4

7. Starting at the outer edge of the headliner work the towel in one direction toward the center of the headliner using even pressure to maintain a dry edge. (Figures 5 and 6)

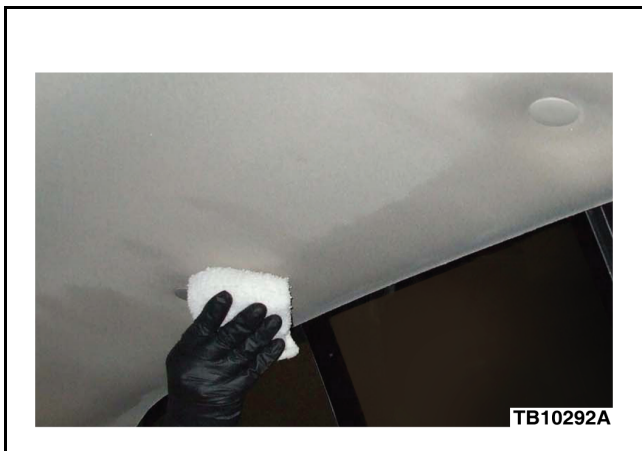


Figure 5 - Article 12-4-4

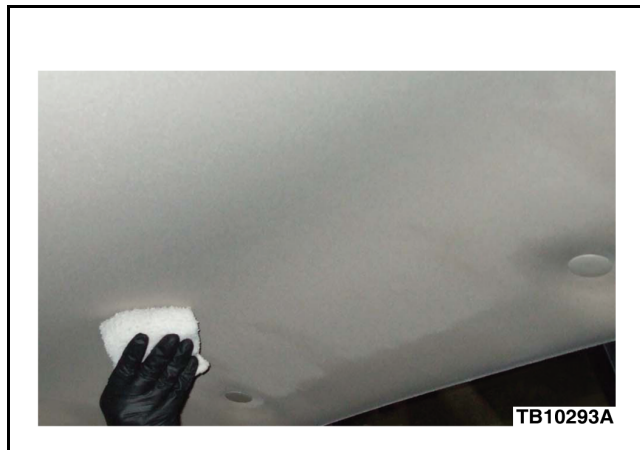


Figure 6 - Article 12-4-4

8. After working cleaner into headliner place a shop fan in the door openings directing airflow up toward the headliner to aid in drying.
9. Repeat Steps 4 through 8 a second time.

PART NUMBER	PART NAME
AL3Z-13A613-E	High Mount Stop Lamp Assembly (F-150)
ZC-54	Motorcraft® Professional Strength Carpet and Upholstery Cleaner
AL3Z-13A613-G	High Mount Stop Lamp Assembly (F-150 Raptor)

WARRANTY STATUS: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage
Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB.
Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

OPERATION	DESCRIPTION	TIME
120404A	2009-2012 F-150: Replace The High Mount Stop lamp Assembly Includes Time To Clean The Headliner (Do Not Use With Any Other Labor Operations)	0.6 Hr.

DEALER CODING

BASIC PART NO.
13A613

CONDITION
CODE
12