REMOTE KEYLESS ENTRY FUNCTIONS INOPERATIVE—NO CRANK AFTER REMOTE START EVENT—DTC P1595—BUILT ON OR BEFORE 3/12/2013

TSB 13-4-4

FORD:

2013 Fusion

LINCOLN: 2013 MKZ

ISSUE

Some 2013 Fusion and MKZ vehicles built on or before 3/12/2013 may exhibit a concern where all remote keyless entry (RKE) functions are inoperative from both remote controls and/or the vehicle may exhibit a no crank condition after a remote start event. Diagnostic trouble code (DTC) P1595 may also be present in the powertrain control module (PCM). This concern may be present on vehicles with intelligent access keys (push button start) and integrated keyhead transmitters (traditional key start).

ACTION

Reprogram the radio transceiver module (RTM) and the body control module (BCM) to the latest calibration using IDS release 84.01 and higher. Calibration files may also be obtained at www.motorcraft.com.

WARRANTY STATUS: Eligible Under Provisions Of

New Vehicle Limited
Warranty Coverage
Warranty/ESP coverage
limits/policies/prior approvals
are not altered by a TSB.
Warranty/ESP coverage
limits are determined by the
identified causal part and
verified using the OASIS
part coverage tool.

OPERATION DESCRIPTION TIME
130404A 2013 Fusion And MKZ: 0.4 Hr.

Check DTCs And
Reprogram The RTM And
BCM Includes Time To
Clear Codes After Repair

(Do Not Use With Any Other Labor Operations)

DEALER CODING

BASIC PART NO. CODE 15604 42

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.