

# HARSH 5-3 OR 5-4 DOWNSHIFT DURING COAST DOWN—BELOW OPERATING TEMPERATURES ONLY

TSB 13-3-14

## FORD:

2013 Escape

## ISSUE

Some 2013 Escape vehicles equipped with 1.6L Gasoline Turbocharged Direct Injection (GTDI) engine built on or before 12/13/2012 and 2.0L GTDI engines built on or before 12/23/2012 may exhibit a harsh 5-3 or 5-4 downshift condition during coast down events, before the powertrain reaches normal operating temperature.

## ACTION

Reprogram the powertrain control module (PCM) to the latest calibration using Integrated Diagnostic System (IDS) release 83.01 and higher. Calibration files may also be obtained at [www.motorcraft.com](http://www.motorcraft.com).

## NOTE

PLEASE ADVISE THE CUSTOMER THAT THIS VEHICLE IS EQUIPPED WITH AN ADAPTIVE TRANSMISSION SHIFT STRATEGY WHICH ALLOWS THE VEHICLE'S COMPUTER TO LEARN THE TRANSMISSION'S UNIQUE PARAMETERS AND IMPROVE SHIFT QUALITY. WHEN THE ADAPTIVE STRATEGY IS RESET, THE COMPUTER WILL BEGIN A RE-LEARNING PROCESS. THIS RE-LEARNING PROCESS MAY RESULT IN FIRMER THAN NORMAL UPSHIFTS AND DOWNSHIFTS FOR SEVERAL DAYS.

**WARRANTY STATUS:** Eligible Under Provisions Of New Vehicle Limited Warranty Coverage  
Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB.  
Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

OPERATION	DESCRIPTION	TIME
130314A	2013 Escape: Reprogram The PCM (Do Not Use With Any Other Labor Operations)	0.3 Hr.
DEALER CODING		CONDITION
BASIC PART NO.		CODE
RECAL		04

**NOTE:** The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.