

CLUNK NOISE FROM THE RIGHT AND/OR LEFT HAND REAR SHOCK ABSORBER OVER BUMPS— BUILT ON OR BEFORE 4/29/2013

TSB 13-7-2

FORD:
2013 Escape

ISSUE

Some 2013 Escape vehicles built on or before 4/29/2013 may exhibit a clunk noise from the right and/or left hand rear shock absorber over bumps.

ACTION

Follow the Service Procedure Steps to correct the condition.

SERVICE PROCEDURE

1. Attach Rotunda wireless chassis ears (JSP97202) or equivalent to the rear shock absorbers near the knuckle.
2. Road test vehicle to determine if noise is originating from right hand and/or left hand rear shock absorber. Is the noise originating from the right hand and/or left hand rear shock absorber?
 - a. Yes - proceed to Step 3.
 - b. No - this article does not apply. Refer to Workshop Manual (WSM), Section 100-04 for normal diagnostics.
3. Remove the rear shock absorber(s) on the side of the vehicle the noise is originating from only. Refer to WSM, Section 204-02.
4. Using a M12 x 1.75 tap, clean the treads for the rear shock absorber attachment in the rear wheel knuckle. Clean debris from hole with shop air.
5. Replace the shock absorber(s) and fastener(s) on the side of the vehicle the noise is originating from only. Refer to WSM, Section 204-02.

PART NUMBER	PART NAME
CV6Z-18125-E	Shock Absorber - 17" Alloy Wheel
CV6Z-18125-M	Shock Absorber - 18" Wheel All
CV6Z-18125-D	Shock Absorber - 17" Steel Wheel
	And 19" Alloy Wheel
W715830-S442	Bolt - 1 Required Per Shock
W520212-S442	Nut - 2 Required Per Shock

WARRANTY STATUS: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage
Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB.
Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

OPERATION	DESCRIPTION	TIME
130702A	2013 Escape: Diagnose And Replace One (1) Rear Shock Absorber Includes Time To Clean Threads (Do Not Use With Any Other Labor Operations)	0.9 Hr.
130702B	2013 Escape: Diagnose And Replace Both (2) Rear Shock Absorbers Includes Time To Clean Threads (Do Not Use With Any Other Labor Operations)	1.1 Hrs.

DEALER CODING

BASIC PART NO.	CONDITION CODE
18125	42

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.