

**NO START—NO KEY DETECTED—REMOTE KEYLESS ENTRY (RKE) FUNCTIONS INOPERATIVE**

**TSB 13-5-32**

**FORD:**  
2013 Fusion

**LINCOLN:**  
2013 MKZ

**ISSUE**

Some 2013 Fusion and MKZ vehicles equipped with push button start may exhibit a no crank/no start with a No Key Detected message and all RKE functions inoperative from both remote controls.

**ACTION**

Reprogram the Radio Transceiver Module (RTM) to the latest calibration using Integrated Diagnostic System (IDS) release 85.01 and higher. Calibration files may also be obtained at [www.motorcraft.com](http://www.motorcraft.com).

**WARRANTY STATUS:** Eligible Under Provisions Of New Vehicle Limited Warranty Coverage. Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

<b>OPERATION</b>	<b>DESCRIPTION</b>	<b>TIME</b>
130532A	2013 Fusion And MKZ: Reprogram The RTM Includes Time To Clear Codes (Do Not Use With Any Other Labor Operations)	0.3 Hr.
<b>DEALER CODING</b>		
BASIC PART NO.		CONDITION CODE
15K602		42

**NOTE:** The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.