

INSTRUMENT PANEL CLUSTER (IPC) FLASHING— DTCS U3000:41/U0155 AND/OR U0423—BUILT DATE ON OR AFTER 12/3/2012

TSB 13-8-3

FORD:
2013 Escape

ISSUE

Some 2013 Escape vehicles equipped built on or after 12/3/2012 may exhibit various flashing symptoms with the IPC.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

The following Service Procedure will resolve a flashing condition in the components listed below.

- IPC warning lamps flashing
- IPC display flashing
- Diagnostic Trouble Codes (DTCs) U3000:41, U0155, and U0423 stored in the IPC
- MyFord Touch or radio screen flashing only during the IPC flashing event
- Climate control display is flashing only during the IPC flashing event
- Low volume clicking noise or warning chimes only during the IPC flashing event

1. Connect the vehicle to a battery charger.
2. Connect Integrated Diagnostic System (IDS) and ensure the USB connection is secure.
 - a. Any interruption during the reprogramming event will result in being forced to repeat the procedure.
3. Reprogram the IPC to the latest calibration using IDS release 83.01 and higher. Calibration files may also be obtained at www.motorcraft.com.

- a. In some cases, the IPC will not communicate and the cluster will not begin reprogramming due to corrupted memory issues. This will be apparent at the beginning of the reprogramming process. If a failure to communicate message is displayed, replace the IPC. Refer to Workshop Manual, Section 413-01.

PART NUMBER	PART NAME
DJ5Z-10849-XA	Instrument Panel Cluster
DJ5Z-10849-TA	Instrument Panel Cluster

WARRANTY STATUS: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage And Emissions Warranty Coverage
Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

OPERATION	DESCRIPTION	TIME
130803A	2013 Escape: Check DTCs And Reprogram The IPC (Do Not Use With Any Other Labor Operations)	0.3 Hr.
130803B	2013 Escape: Check DTCs, Reprogramming The IPC Failed Replace The IPC (Do Not Use With Any Other Labor Operations)	0.5 Hr.

DEALER CODING

BASIC PART NO.	CONDITION CODE
10849	04

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.