ENERGI—LACK OF 120V/240V CHARGING AND DTCS P0D08 AND/OR P0D0F

TSB 13-9-13

FORD:

2013 C-MAX, Fusion

ISSUE

Some 2013 C-MAX and Fusion Energi vehicles may fail to charge using either 120 volt Level-1 Electric Vehicle Service Equipment (EVSE) or 240V Level-2 EVSE. Diagnostic Trouble Codes (DTC) P0D08 and/or P0D0F will be present in the Battery Energy Control Module (BECM).

ACTION

Reprogram the BECM to the latest calibration using Integrated Diagnostic System (IDS) release 86.03 and higher. Calibration files may also be obtained at www.motorcraft.com.

At the Module Reprogramming screen in the IDS service tool, select Program PCM. By selecting the PCM the update will be applied to the appropriate modules as required by the software update.

WARRANTY STATUS: Eligible Under Provisions Of

New Vehicle Limited
Warranty Coverage
Warranty/ESP coverage
limits/policies/prior approvals
are not altered by a TSB.
Warranty/ESP coverage
limits are determined by the
identified causal part and
verified using the OASIS
part coverage tool.

OPERATION DESCRIPTION TIME 130913A 2013 C-MAX And Fusion 0.5 Hr.

Energi: Reprogram The Appropriate Modules As Required By The Software Update Includes Time To Clear Codes After Repair (Do Not Use With Any Other Labor Operations)

DEALER CODING

BASIC PART NO. CODE 10B687 04

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.