

DPS6 TRANSMISSION—CLICKING NOISE FROM UNDER VEHICLE WHEN OPENING DRIVER'S DOOR AND/OR UNLOCKING THE DOOR WITH KEY FOB—BUILT ON OR BEFORE 3/23/2013

TSB 13-4-18

FORD:

2013 Focus

ISSUE

Some 2013 Focus vehicles equipped with a DPS6 transmission and built on or before 3/23/2013 may exhibit a repeated clicking noise from transmission after opening the driver's door and/or using the key FOB to unlock the door, prior to starting the engine after the vehicle has been stationary for greater than 30 minutes.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

Reprogram the powertrain control module (PCM)/transmission control module (TCM) to the latest calibration using IDS release 84.01 and higher. Calibration files may also be obtained at www.motorcraft.com.

NOTE

PLEASE ADVISE THE CUSTOMER THAT THIS VEHICLE IS EQUIPPED WITH AN ADAPTIVE TRANSMISSION SHIFT STRATEGY WHICH ALLOWS THE VEHICLE'S COMPUTER TO LEARN THE TRANSMISSION'S UNIQUE PARAMETERS AND IMPROVE SHIFT QUALITY. WHEN THE ADAPTIVE STRATEGY IS RESET, THE COMPUTER WILL BEGIN A RE-LEARNING PROCESS. THIS RE-LEARNING PROCESS MAY RESULT IN FIRMER THAN NORMAL UPSHIFTS AND DOWNSHIFTS FOR SEVERAL DAYS.

WARRANTY STATUS: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage
Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB.
Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

OPERATION	DESCRIPTION	TIME
130418A	2013 Focus: Reprogram The PCM And TCM (Do Not Use With Any Other Labor Operations)	0.5 Hr.

DEALER CODING	CONDITION CODE
BASIC PART NO. RECAL	04

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.