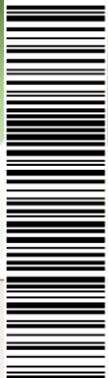


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This Quick Reference Guide is not intended to replace your vehicle *Owner's Manual* which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire *Owner's Manual* carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your *Owner's Manual*.



#### United States

Ford Customer Relationship Center  
1-800-392-3673 (FORD)  
(TDD for the hearing impaired:  
1-800-232-5952)

[fordowner.com](http://fordowner.com)

#### Canada

Ford Customer Relationship Centre  
1-800-565-3673 (FORD)  
[ford.ca](http://ford.ca)

#### WARNING

Driving while distracted can result in loss of vehicle control, accident and injury. Ford Motor Company strongly recommends that drivers use extreme caution when using any device or feature that may take their focus off the road. Your primary responsibility is the safe operation of the vehicle. We recommend against the use of any hand-held device while driving, encourage the use of voice-operated systems when possible and that you become aware of applicable state and local laws that may affect the use of electronic devices while driving.

# FUSION Quick Reference Guide

TWO THOUSAND FOURTEEN

# COMMONLY USED SYNC® VOICE COMMANDS

Touch the  voice button on the steering wheel and then say:



## Entertainment

- Audio list of commands
  - You can also get detailed lists of commands for radio, USB, *Bluetooth*® audio, Sirius and SD card
- Radio
  - <On/Off>
  - FM <87.9-107.9>
  - FM preset <#>
- CD
  - Play track <1-512>
  - Shuffle <On/Off>
- USB
  - Play song <name>
  - Play album <name>
- Sirius
  - <channel name>
  - Preset <#>



## Basic Commands

- What can I say?
- List of commands
- Main menu
- Previous
- Next
- Go back
- Exit
- Help
- Vehicle health report
- Pair my phone



## Phone

- Phone list of commands
- Dial
- Call <name> on cell/ at home/at work
- Call voicemail
- Do not disturb <On/Off>
- Listen to text messages (phone-dependent feature)



## Climate\*\*

- Climate control list of commands
- Climate <On/Off>
- Climate my temperature
- Climate temperature <60-85> degrees



## SYNC Services\*

- Must say "Services" first and then
  - What can I say?
  - Traffic
  - Directions
  - Business search
  - Operator (for direction or business search)
  - Favorites
  - News, sports, weather horoscopes, stock quotes, movies or travel
  - Help



## Navigation\*\*

- Navigation list of commands
  - Destination street address <number, name, city>
  - Destination home
  - Navigation voice <On/Off>
  - Navigation voice volume <increase/decrease>
  - Repeat instruction
  - Show <map/north-up/ heading-up/3D>
- Travel Link list of commands
  - Traffic
  - Weather
  - Movie listings
  - Fuel prices
  - Sports <headlines/ scores/schedule>

\*If equipped

\*\*Available only with MyFord Touch

## Learn More About Your New Fusion

Scan the country-appropriate QR code with your smartphone (make sure you have a scanner app installed) and you can access even more information about your vehicle.



[fordowner.com](http://fordowner.com)  
(U.S.)



[ford.ca](http://ford.ca)  
(Canada)



- 4-5 Instrument Panel
- 6-7 Getting Started with Your SYNC System
- 8-10 SYNC with MyFord Touch
- 11 Convenience
- 12-13 Essential Information
- 14 Function
- 15 Comfort

Some features may not be available in Canada. Refer to your *Owner's Manual*, visit the website or call the toll-free number for more information.

### For U.S. customers:

Visit [SyncMyRide.com](http://SyncMyRide.com) or call 1-800-392-3673 (select Option 1 or 2 for language, then Option 3).

### For Canadian customers:

Visit [SyncMyRide.ca](http://SyncMyRide.ca) or call 1-800-565-3673 (select Option 1 or 2 for language, then Option 3).

## Low Fuel Light

 It will light when the fuel level is low or the fuel tank is nearly empty. Refuel as soon as possible.

## Left Vehicle Information Display

Provides information about various systems on your vehicle. Use the left-hand, 5-way controls located on the steering wheel to choose and confirm settings and messages. Refer to the *Information Displays* chapter in your *Owner's Manual* for more information.

## Adaptive Cruise Control\*

Automatically adjusts your speed to maintain a set distance between you and the vehicle in front of you in the same lane. You can set the gap distance between yourself and the vehicle in front by pressing the  and the  buttons on the steering wheel. Refer to the *Cruise Control* chapter of your *Owner's Manual* for more information.

**NOTE** Driving aids do not replace the need to watch where the vehicle is moving and brake when necessary. Refer to your *Owner's Manual* for safety information, more details and limitations.

## Steering Wheel Controls

### Audio Controls

Press **VOL +/-** to increase/decrease volume levels.  
Press   to access the next/previous radio station preset, CD track or preset satellite radio channel\*.

### Voice Controls\*

Press  to access voice recognition.  
Press  to access phone mode or to answer a call.  
Press  to end a phone call.

\*if equipped



# INSTRUMENT PANEL

## Right Vehicle Information Display\*

Displays information about Entertainment, Phone and Navigation\*. Use the right-hand, 5-way controls located on your steering wheel to scroll through, highlight and make minor adjustments within a selected menu. Refer to the *MyFord Touch*® chapter in your *Owner's Manual* for more information.

## Wiper Control

Adjust the lever to switch the wipers on and off. Rotate the dial to adjust the intermittent wipe speed. Push the end of the stalk to use the washer.

## Push Button Start\*

Allows you to start your vehicle by pressing the **ENGINE START/STOP** button while fully pressing down on the brake pedal (for automatic transmission vehicles) or both the brake and clutch pedals (with manual transmission). Press the button again to switch the engine off. If your vehicle has been idling for an extended period of time, it will automatically shut down. Before the engine shuts down, a message appears in the information display, allowing the driver to override the shutdown feature.

**NOTE** Your intelligent access key must be inside the vehicle for the ignition to start. The keyless warning alert sounds the horn twice when you exit the vehicle with the intelligent access key and your vehicle is in RUN, indicating that the vehicle is still on.

## Tilt/Telescope Steering Column

Pull the lever down to unlock the steering column. Adjust the steering column to your desired position. Push the lever up to lock the desired position into place.

\*if equipped

# GETTING STARTED WITH YOUR SYNC® SYSTEM

SYNC is a Hands-free, Voice Recognition System Used for Entertainment, Information and Communication. SYNC. Say the Word.

## Before You Get Started

1. Set up your owner account at [SyncMyRide.com](http://SyncMyRide.com) (U.S.) or [SyncMyRide.ca](http://SyncMyRide.ca) (Canada). Register by following the on-screen instructions. After registering you can see which complimentary services you are eligible for.
2. SYNC uses a wireless connection called Bluetooth® to communicate with your phone. Switch on Bluetooth mode in your phone's menu options. This lets your phone find SYNC. If you need more details on setting up your phone with SYNC, visit [SyncMyRide.com](http://SyncMyRide.com) (U.S.) or [SyncMyRide.ca](http://SyncMyRide.ca) (Canada) or your phone manufacturer's website.

## Pairing Your Phone with SYNC

In order to use many of the features of SYNC, such as making a phone call, receiving a text or using SYNC Services, you must first connect or pair your phone with SYNC.

### To Pair Your Phone for the First Time

1. Make sure that your vehicle is in park (P) or neutral (N) with the parking brake applied (with manual transmission only), then switch your ignition and radio on.
2. Press the phone button . When the display indicates **No Phone Found**, press **OK**.
3. When **Add Bluetooth Device?** appears in the display, press **OK**.
4. When **Find SYNC** appears in the display, press **OK**. When prompted on your phone's display, enter the PIN provided by SYNC into your phone.
5. The display will indicate when the pairing is successful.

### The System May Prompt You to

- » Set your phone as the *primary/favorite* (the primary phone will receive messages and voicemail).
- » Download your phone book (this is required to use the full set of voice commands).
- » Switch on 911 Assist®.

### TIPS

- » Make sure you accept the request from SYNC to access your phone.
- » To pair subsequent phones, please refer to *Pairing Subsequent Phones* in the SYNC chapter of your *Owner's Manual*.
- » If you are experiencing pairing problems, try performing a clean pairing by deleting your services from SYNC, deleting the SYNC connection from your phone and then repeating the *Pairing Your Phone with SYNC* process.

## Why Do You Need a SYNC Owner Account?

A SYNC owner account is required for Vehicle Health Report activation and the ability to view your reports online. You'll also be able to take advantage of all of the SYNC Services\* and personalization features, such as saving your favorites and points of interest. You'll receive the latest software updates that add new places, directions and information; and if you have questions, you'll get free customer support.

**NOTE** Your SYNC system may offer advanced features such as SYNC Services, AppLink™ and Vehicle Health Reports. Some services may not be available in your area. Visit the website or call the toll-free number for more information. See the inside front cover of this guide for details.

## Using Your Phone with SYNC

**NOTE** You must download your phone book to make phone calls with voice commands by name.

### Making a Phone Call

Use SYNC to make a phone call to anyone in your phone book by pressing the voice button . When prompted, say a voice command.

For example, you could say **“Call Jake Smith at home”**. When the system confirms the number, say **“Dial”** again to initiate the call.

**NOTE** You can also make phone calls by pressing the voice button  and when prompted, give the voice command **“Dial”**, then verbally say the phone number.

### Answering Incoming Calls

Whenever you have an incoming call, you will be able to see the name and number of the person calling in the display. Press the

phone button  to answer an incoming call. You can hang up at any time by pressing and holding the phone button .

### Do Not Disturb Mode

This feature blocks incoming calls and text messages and saves them for later. You still have access to outgoing calls when this feature is active. Say the voice command **“Do not disturb on”** to enable and **“Do not disturb off”** to disable.

## Using SYNC to Access Digital Media

Plug in your USB media devices such as phones and MP3 players, and use SYNC to play all of your favorite music.

### Using Voice Commands to Play Music

1. Plug your media player into your USB port.
2. Press the voice button . When prompted, say **“USB”**, then follow up by saying a voice command.

# SYNC® WITH MYFORD TOUCH®\*



## General Tips

- » Press the home icon  at any time to return to your home screen or use the voice command “Go back”.
- » Press the desired icon on the sensitive touchscreen accurately and firmly.
- » Refer to your *Owner's Manual*, visit the website or call the toll-free number for more information. See the inside front cover of this guide for details.

## Before You Get Started

- » Pair your phone to SYNC.
- » Make sure your navigation SD card\* is inserted into the media port (located in the center console) or your navigation features will not work.

## To Pair Your Phone

- » Touch **Add Phone** on your touchscreen.
- » Set **Bluetooth ON** and put your cellular phone in the proper mode.

## A Revolutionary Way to Connect with Your Vehicle

Use the four-corner, four-color touchscreen to explore and interact with your vehicle. The touchscreen works the same way as traditional controls, knobs and buttons do. Press the various corners on your touchscreen to personalize the many features and settings of your vehicle all in one place. The system provides easy interaction with your cellular phone, multimedia entertainment, climate controls and navigation system\*.

- » Select SYNC and a six-digit PIN appears on your device.
- » If you are prompted to enter a PIN on your device, it does not support Secure Simple Pairing. To pair, enter the PIN displayed on the touchscreen.
- » When prompted on your phone's display, confirm that the PIN provided by SYNC matches the PIN displayed on your cellular phone.
- » The display will indicate when pairing is successful.

\*if equipped

## Get in Touch Using Your Four-corner Touchscreen

Phone, Navigation\*, Climate and Entertainment are the four main features of SYNC® with MyFord Touch®. Each feature has its own corner represented by its own color.



### Phone

Voice-control your phone for hands-free calling with your phone securely put away. With SYNC, you won't even need to know the phone number. Just say the name of the person you want from your contacts.

#### Your Phone Connects You with Many Other Features and SYNC Services\*

- » Connect to SYNC Services for traffic, directions, business searches and information favorites.
- » Connect to Operator Assist to help locate a listing or destination.
- » Call for a Vehicle Health Report.
- » Automatically connect to a 911 Operator in the event of an accident (feature needs to be activated prior to the event.)
- » Transfer calls seamlessly from SYNC to phone as you get in or out of your vehicle.

Refer to the *MyFord Touch* chapter of your *Owner's Manual* for complete details.



### Navigation\*

Press the upper-right, green corner to access features within your available, voice-activated navigation system:

- » SiriusXM Traffic™
- » Sirius Travel Link™
- » GPS (Global Positioning System) technology
- » 3-D mapping
- » Turn-by-turn navigation

Some features may require activation. Refer to the *MyFord Touch* chapter of your *Owner's Manual* for complete details.

#### Set a Destination

Set a destination by using a street address, a city center, a place on the map or a point of interest (POI). The easiest way, however, is by voice.

1. Press the voice button . When prompted, say “**Destination street address**”.

2. The system will ask you to say the full address and will display an example on screen.
3. You can then speak the address naturally, such as: **One two three Main Street, Anytown.**

You can also use the touchscreen to enter a destination and narrow your choices by city or street as you type.

You can choose from up to three different types of routes:

- » **Fastest:** Uses the fastest moving roads possible.
- » **Shortest:** Uses the shortest distance possible.
- » **Eco (EcoRoute):** Uses the most fuel efficient route.

\*if equipped



## Climate

SYNC with MyFord Touch controls the temperature, airflow direction, fan speed, and activates other climate features, like heated front seats for you and your passenger.



### Set Your Temperature

- » Touch the lower-right blue corner on your touchscreen.
- » Set your exact, desired temperature using the (+) or (-) buttons.

### Heated Steering Wheel\*

- » Touch the lower-right blue corner on your touchscreen.
- » Touch the heated steering wheel icon\* to warm the steering wheel.



## Entertainment

No matter how you store your music, SYNC makes it yours to enjoy when you're behind the wheel. Just press the lower-left, red corner of the touchscreen. From here, you can easily go between AM/FM, Sirius and other media sources.

### Set Your Radio Presets

- » Touch the Entertainment corner on the touchscreen.
- » Touch FM.
- » Enter the desired station and touch *Enter*.
- » Touch *Presets*, then touch and hold one of the memory preset buttons to save it. You'll hear a brief mute and the sound will return once the station is saved.



### Bring in Your Own Music

Gain access to any audio source by voice and even control how each operates, like changing radio stations, CD tracks or music on one of the following devices:

- » USB
- » Bluetooth® streaming
- » SD card
- » A/V in

Refer to the *MyFord Touch* chapter in your *Owner's Manual*, visit the website or call the toll-free number for more information. See the inside front cover of this guide for details.

\*if equipped

# CONVENIENCE

## Remote Start\*

Remote start allows you to start the engine from outside your vehicle using your remote transmitter. To start, press and then press (2x) twice within three seconds. Once inside, apply the brake while pressing the **ENGINE START/STOP** button. Shift into drive (D) and go. If you have the integrated keyhead transmitter, simply insert the key into the ignition and switch on the ignition as you normally would before driving. To switch off the engine from outside the vehicle after using your remote start, press (2x) once.

## Intelligent Access Key\*

**NOTE** Your intelligent access key must be within three feet (one meter) of the vehicle for intelligent access to function properly.

This system operates the power locks. To unlock the driver's door, pull the front exterior door handle. To lock the doors, press the sensor on top of the door handles. To unlock and open the trunk, press the exterior trunk release button near the license plate. The intelligent access key also contains a mechanical key blade, which can be used to unlock the driver's door, if necessary.

You must have a valid key inside the vehicle to switch on the ignition and start the engine. If you are unable to start your vehicle using the push-button start, do the following:

1. Place the key in the backup slot inside the center console.
2. With the key in this position, press the brake pedal, then the **START** button to switch on the ignition and start your vehicle.

\*if equipped

## Auto Start-Stop\*

The system helps reduce fuel consumption. When you stop at a light or experience prolonged stops in heavy traffic, the engine will automatically stop. When you take your foot from the brake pedal and press on the accelerator, the engine will automatically restart. A green Auto Start-Stop indicator light within the instrument cluster will display to indicate when the engine stop occurs. The system automatically turns on with every ignition cycle.

**To switch off this feature**, press the **AUTO START-STOP** button, located on the center console, near the gearshift lever. The button will light. Press the button again to restart.

## Active Park Assist\*

The active park assist system can detect an available parallel parking space and automatically steer the vehicle into that space (hands-free). The system instructs you with visual and audible instructions on when you need to apply the brake, accelerate and shift gears in order to safely park the vehicle. To initiate active park assist, press the button located on the center console, near the gear shifter lever. To stop the parking procedure, grab the steering wheel or press the control again. For complete information, refer to the *Parking Aids* chapter of your *Owner's Manual*.

**NOTE** The driver is always responsible for controlling the vehicle, supervising the system and intervening, if required.





# ESSENTIAL INFORMATION

## Fuel Tank Capacity/Fuel Info

Fuel tank capacity varies on your Fusion, depending on your drive type: 16.5 gallons (62.5 liters) for front-wheel drive models and 17.5 gallons (66.2 liters) for all-wheel drive models. Use only UNLEADED gasoline with an 87 octane rating. **Do not use ethanol (E85), diesel, fuel-methanol, leaded fuel or any other fuel because it could damage or impair the emission control system.**

## Fuel-efficient Automatic Transmission\*

Your vehicle has been designed to improve fuel economy by reducing fuel usage while coasting or decelerating. This may be perceived as a light to medium braking sensation when removing your foot from the accelerator pedal.

## Easy Fuel® System

With this system, you simply open the fuel door, insert the nozzle and begin fueling. It is self-sealing and therefore protected against dust, dirt, water, snow and ice. Wait 10 seconds from the time the refueling nozzle is shut-off until you remove the nozzle from the vehicle to allow residual fuel in the nozzle to drain into the tank.

**NOTE** When using a portable fuel container, use the removable fuel funnel, located behind the left rear seat, under the carpet. To access, fold the seatback down and pull back the piece of carpet. Slowly insert the fuel funnel and pour the fuel into the funnel. When done, clean the funnel or properly dispose of it. Do not use aftermarket funnels as they will not work with the Easy Fuel system and may cause damage. Refer to the *Refueling* section in the *Fuel and Refueling* chapter of your *Owner's Manual* for additional information.



\*if equipped

## Electric Parking Brake

This feature replaces the conventional handbrake. The operating switch is located on the center console, to the left of the gearshift lever. To apply the electric parking brake, pull the switch up. The brake system warning lamp will light to confirm that the electric parking brake has been applied.

You can release the electric parking brake manually by switching the ignition on, pressing the brake pedal and then pressing the electric parking brake switch. Refer to the *Brakes* chapter of your *Owner's Manual* for more details.

## Towing Your Fusion

Towing your vehicle behind an RV or any other vehicle may be limited. Refer to *Towing the Vehicle on Four Wheels* in the *Towing* chapter of your *Owner's Manual*.



## Roadside Assistance

Your new Ford vehicle comes with the assurance and support of 24-hour emergency roadside assistance. To receive roadside assistance in the United States, call 1-800-241-3673. In Canada, call 1-800-665-2006.

## BLIS® (Blind Spot Information System) with Cross Traffic Alert (CTA)\*

BLIS uses radar sensors to help you determine if a vehicle may be in your blind spot zone. The CTA feature alerts you if a car is coming toward you when you are backing out of a parking space. BLIS and CTA will display a yellow indicator light in your exterior mirrors and the CTA will also sound tones and display messages to warn you which direction vehicles are approaching. Refer to the *Driving Aids* chapter in your *Owner's Manual* for more information.

## Tire Pressure Monitoring System

Your vehicle displays a low tire pressure warning light (ⓘ) in your instrument cluster when one or more of your tires are significantly under-inflated. If this happens, stop and check your tires as soon as possible, then inflate them to the proper pressure. Refer to the *Inflating Your Tires* section in the *Wheels and Tires* chapter of your *Owner's Manual* for more information.



\*if equipped

# FUNCTION

## Rear View Camera\*

Provides a video image of the area behind the vehicle. The display automatically appears in the right vehicle information display or the interior mirror when the vehicle is in reverse (R) and uses green, yellow and red guides to alert you of your proximity to objects.

## Front and Rear Sensing System\*

Sounds a warning tone if there is an obstacle near the vehicle's rear bumper when the vehicle is in reverse (R) and is traveling less than 3 mph (5 km/h). The warning tone will increase in frequency as the object gets closer.

## Lane Keeping System\*

Prevents unintentional drifting out of your lane through various driver alerts and steering corrections toward the center of the lane. Set your system settings as desired by Mode, Sensitivity and Intensity from your information display screen.



## Driver Alert\*

Monitors your driving behavior using various inputs including the front camera sensor, lane markings and other factors. If the system detects that your driving alertness level reduces below a certain threshold, then the system will alert you using a tone and displaying a message in the information display. Press **OK** on the steering wheel to clear the warning.

## Collision Warning System\*

Designed to alert the driver of certain collision risks, sensors detect if vehicles ahead of you, which are moving in the same direction, may be a collision risk. The system will alert you with an audible tone and displaying a red warning light above the instrument panel. If the risk of collision increases, the system will increase brake support to help reduce collision speed.

## SecuriCode™ Keyless Entry Keypad\*

Allows you to lock or unlock the doors, recall memory features and arm or disarm the anti-theft alarm. The keypad, located near the driver's window, is invisible until touched and then it lights up so you can see and touch the buttons. To get started, you will need your five-digit factory code found on your owner's wallet card or it can be temporarily displayed on the information display, if the card is not handy. Entering this code unlocks the driver's door. To lock all of the doors, press and hold **7-8** and **9-0** at the same time. For complete information, refer to the *Locks* chapter of your *Owner's Manual*.

**NOTE** Visibility aids do not replace the need to watch where the vehicle is moving. Refer to your *Owner's Manual* for safety information, more details and system limitations.

\*if equipped

# COMFORT

## Heated Front Seats\*

To access, press the Climate corner on the touchscreen. For heated front seats, press  repeatedly to cycle through the various heat modes and off. If your vehicle is not equipped with a touchscreen, use the hard button controls (indicated by the same symbol) to cycle through the various heat modes and off.

## Memory Function\*



Use the memory controls located on the driver's door to program and then recall memory positions. Move the seats and mirrors to the desired positions. To program up to three positions, press and hold the desired preset button until you hear a single tone. You can now use these controls to recall the set positions.

## Moonroof\*

Your moonroof controls are located on the overhead console and have a one-touch open and close feature. To open the moonroof, press the . It will stop short of the fully opened position to help reduce wind noise. To close, press the . To use the venting feature, press the  button.

## Open Window Buffeting

When only one side window is open, you may hear a pulsing noise. Open both windows on the same side of the vehicle to alleviate this noise.

## Tilting Head Restraints



The front head restraints have a tilting feature for extra comfort.

### To Tilt the Head Restraint

Adjust the seatback to an upright driving or riding position. Pivot the head restraint forward toward your head to the desired position. Once it is in the forward-most position, tilting it forward once more will release it to the upright position.

**NOTE** Do not attempt to force the head restraint backward after it's tilted. Instead, continue tilting it forward until the head restraint releases to the upright position.

## SelectShift Automatic® Transmission\*

Gives you the ability to manually change gears if you like. To use, move the gearshift lever from drive (D) to sport (S).

### If Equipped with the Toggle Located on the Gearshift Lever

- » Press the (+) button to upshift.
- » Press the (-) button to downshift.

### If Equipped with the Steering Wheel Paddles Located on Your Steering Wheel

- » Pull the right paddle (+) to upshift.
- » Pull the left paddle (-) to downshift.

\*if equipped