





energy saving tips

FUEL HISTORY AND COACH

Within the information displays you can see how your driving style directly impacts your fuel economy.

The instant fuel economy gauge provides instant fuel economy, plus your recent fuel economy averaged over selectable intervals of 1, 2 or 6 minutes.

The fuel coach gauge can teach you how to improve your fuel economy by providing feedback on your recent acceleration, braking and cruising behavior.

ECO Cruise Control saves vehicle energy by slowing down acceleration compared to standard cruise control. Your vehicle may relax its acceleration temporarily when going uphill. You can switch this feature on and off through the Driver Assist section of the Settings menu in the information display.

HELP MAXIMIZE YOUR FUEL ECONOMY BY UTILIZING THESE FEW TIPS

- 1. Use smooth acceleration and braking. According to the United States Department of Energy, aggressive driving can lower your gas mileage by up to 33 percent at highway speeds and 5 percent in the city.
- Carry the bare essentials. The Department of Energy estimates that an extra 100 pounds (45 kilograms) in your vehicle could reduce your fuel economy by up to two percent.
- **3.** Seasonal fuel makes a difference. Winter fuel contains slightly less energy than summer fuel, so the fuel blend you fill up with can impact your efficiency.
- **4.** *Idling burns fuel, too.* You can burn up to half a gallon (1.9 liters) of fuel per hour while idling. Minimize your morning warm-up and parking lot waits to get the most out of filling your tank.
- **5.** Avoid extreme temperatures. Find a shady or sheltered spot to help keep your lithium-ion battery operating efficiently, and minimize the amount of energy required to heat or cool your cabin.
- **6.** Use fewer accessories. Heat and air conditioning reduce your vehicle's electric range and can prompt the gasoline engine to start. You can check out your "Accessory Power" screen in your SmartGauge® to see how much electricity your vehicle's accessories use. See page 4 for more SmartGauge details.
- **7.** *Check your tires.* Proper tire inflation can help you improve your fuel economy by up to 3.3 percent, according to the Department of Energy, while under-inflation could lower your fuel economy by 0.3 percent for every 1 psi drop in pressure of all four tires. Check your vehicle's door sticker for recommended cold tire inflation pressure.



- quick tips 4
- hybrid features 5
- instrument panel 6–7
 - SYNC 8-9
- commonly used voice commands 10
- SYNC with MyFord Touch 11–13
 - function 14
 - convenience 15
 - comfort 16-17
 - parking aids 18
 - essential information 19



quick tips

The *Brake Coach* appears in the display after the vehicle has come to a stop, and coaches you to maximize the amount of energy that can be returned through the regenerative braking system.



SMARTGAUGE® WITH ECOGUIDE

Delivers specific information about various systems on your vehicle using menus that build on previous data. Use your left-hand, 5-way steering controls to scroll through your menu choices:

Vehicle Range: Estimates the distance your vehicle can travel on the fuel remaining in the tank. Changes in your driving pattern may cause the value to vary.

Engage: Adds gas and electric power-split information.

Empower: Adds an engine on and off threshold to the power demand gauge from Enlighten. See how much power you request based on how far you press the accelerator pedal.

MyView: Lets you customize your menu options, allowing you to select key information and combine it into one screen. *EcoGuide:* Displays leaf graphics within the right-hand cluster, showing you when you're driving efficiently. More leaves equals better driving habits!

hybrid features

SMART POWER-SPLIT ARCHITECTURE

City Driving: In stop and go driving and at low speeds, the electric motor provides the necessary power. The gas engine kicks in only to recharge the battery or when you need more power.

Accelerating: Step on the accelerator pedal and get all the responsiveness of a traditional gasoline engine.

Cruising or Highway Driving: Due to greater power demands at highway speeds, your vehicle uses the gasoline engine more frequently than when driving at city traffic speeds. This is normal.

Braking: For added efficiency, the energy normally created by friction during braking recycles to the battery. **Stopped:** To save energy, the gasoline engine shuts off and the electric motor stops drawing current.

SILENT KEY START



When you switch on the ignition, your engine may not sound like it started because your hybrid-electric vehicle includes silent key start. This fuel-saving feature allows your vehicle to be ready to drive without requiring your gas engine to run. Instead of listening for a traditional gasoline-powered engine sound, look for the 'ready to drive' indicator light in your information display. When this light comes on, your vehicle started successfully and is ready to drive.

instrument panel

CRUISE CONTROL To Set a Cruise Control Speed

- A. Press and release the **ON** button.
- B. Accelerate to the desired speed.
- C. Press and release the **SET+** button, then take your foot off the accelerator.

After setting your speed, press **SET+** or **SET-** to adjust cruise speed. To disable, press **OFF**, tap the brake pedal or pull the **CAN** control toward you.

2 LEFT VEHICLE INFO DISPLAY Provides specific information about various systems on your vehicle. Use the left, 5-way controls to use SmartGauge®, customize views, and choose and confirm settings and messages. Refer to the *Information Displays* chapter of your *Owner's Manual* for more information.



3 RIGHT VEHICLE INFO DISPLAY

Access information about Entertainment, Phone, Navigation* or the **animated EcoGuide with efficiency leaves** by using the right, 5-way controls. Scroll through the menu, highlight selections and make adjustments. Press **OK** to confirm your choices.

4 STEERING WHEEL MEDIA CONTROLS

Volume: Press → + to increase or → - to decrease volume levels. Press ★ → to access the next/ previous radio station, CD track or preset satellite radio channel*. Pull (to access voice recognition.

Press **C** to access phone mode or to answer a call.

Press 🐢 to end a phone call.

Press **OK** to confirm your selection.

5 TILT AND TELESCOPE STEERING COLUMN

Unlock the steering wheel by pulling the lever down. Adjust the steering wheel to your desired position. Push the lever up to lock the steering wheel in place.

6 PUSH-BUTTON SILENT START*

Allows you to go into "Ready to Drive" mode by pressing the **START STOP** button while fully pressing down on the brake pedal. A green "Ready to Drive" indicator light appears in the information display after you start the vehicle. This lets you know that the vehicle is on and ready for driving. Press the **START STOP** button again to switch the vehicle off.

NOTE Your intelligent access transmitter must be inside the vehicle to put the vehicle in accessory mode or "Ready to Drive".

7 HAZARD CONTROL

8 DOOR LOCK INDICATOR LIGHT

> Lights when you lock all the doors and does not light when a door remains open or unlocked. The central door locks are on the driver and front-passenger doors, and on your transmitter.

SYNC®

SYNC is a Hands-free, Voice Recognition System Used for Entertainment, Information and Communication. SYNC. SAY THE WORD.

Before You Get Started

- Set up your owner account at SyncMyRide.com (U.S.) or SyncMyRide.ca (Canada). Register by following the on-screen instructions. After registering you can see which services you may be eligible for.
- 2. SYNC uses a wireless connection called Bluetooth® to communicate with your phone. Switch on Bluetooth mode in your phone's menu options. This lets your phone find SYNC. If you need more details on setting up your phone with SYNC, visit SyncMyRide.com (U.S.) or SyncMyRide.ca (Canada), or your phone manufacturer's website.

PAIRING YOUR CELL PHONE WITH SYNC

In order to use many of the features of SYNC, you must first pair and connect your phone with SYNC.

To Pair Your Cell Phone for the First Time

Make sure that your vehicle is in park (P) and you switch on your ignition and radio.
 Press the button. When the display indicates no phone paired, press OK.
 When Stad SMC appears is the display angle of C.

3. When *Find SYNC* appears in the display, press **OK**.

- Put your phone into *Bluetooth* discovery mode. See your phone's manual, if necessary.
 When prompted on your phone's display, enter the six-digit PIN provided by SYNC in the radio display.
- **6.** The display indicates when the pairing is successful.

NOTE The System May Prompt You to

- » Set your phone as the *primary* or *favorite* (the primary phone receives messages and voicemail).
- Download your phone book (a requirement to use the full set of voice commands).
 Switch on 911 Assist[®].

TIPS

- » Make sure you accept the request from SYNC to access your phone.
- » To pair subsequent phones, please refer to *Pairing Subsequent Phones* in the *SYNC* chapter of your *Owner's Manual*.
- If you experience pairing problems, try performing a clean pairing by deleting your services from SYNC, deleting your phone pairing from SYNC, and then repeating the *Pairing Your Cell Phone with SYNC* process.



WHY DO YOU NEED A SYNC OWNER ACCOUNT?

A SYNC owner account provides the latest software updates and, when you have questions, free customer support. Create your account by visiting the website or calling the toll-free number for more information. See the *Commonly Used Voice Commands* page of this guide for more details.

USING YOUR CELL PHONE WITH SYNC

NOTE Enter your phone book contacts with both first and last names to increase the ability of SYNC to select the correct contact. Remember to say the contact name exactly as you listed it in your phone book.

Making a Phone Call

Use SYNC to make a phone call to anyone in your phone book by pulling the voice control () and when prompted, give a voice command. For a list of voice commands, say "What can I say?". For example, you could say "Call Jake Smith

at home". SYNC repeats the command back to you and dials the number.

NOTE You can make phone calls by pulling the voice control () and when prompted, give the voice command "*Dial*" then say the phone number.

Answering Incoming Calls

Whenever you have an incoming call, the name and number of the person calling appears in the display. Press the **C** button to answer an incoming call. You can hang up at any time by pressing and holding the **C** button.

Do Not Disturb Mode

This feature blocks incoming calls and text messages, and saves them for later. You still have access to outgoing calls when this feature is active. Say the voice command "Do not disturb on" to enable and "Do not disturb off" to disable.



USING SYNC TO ACCESS DIGITAL MEDIA

Plug in your USB media devices, such as phones and MP3 players, and use SYNC to play all of your favorite music.

Using Voice Commands to Play Music

- 1. Plug your media player into your USB port.
- Pull the voice control (* 2 . When prompted, say "USB", then follow-up by saying one of the voice commands. For a list of voice commands, say "What can I say?".

commonly used voice commands SYNC: SAY THE WORD.

and SD card*

• FM <879-1079>

Play track <1-512>

Shuffle <On/Off>

Play song <name>

<Channel name>

Preset <#>

Play album <name>

FM preset <#>

 $\cdot < On/Off >$

» Radio

» CD

» USB

» SiriusXM

Pull the (k^2) voice control on the steering wheel and then say:

Basic Commands

- » What can I say?
- » List of commands
- » Main menu
- » Previous
- » Next
- » Go back
- » Exit
- » Help



- » Phone list of commands
- » Dial
- » Call <name> on cell/
- at home/at work » Call voicemail
- » Call Voicemai
- » Do not disturb
- Listen to text message (phone-dependent feature)



t 🔶 Navigation**

- » Audio list of commands:
 » You can also get detailed lists of commands for radio, USB,
 » Navigation list of commands
 » Destination street address <number, name, city>
- Bluetooth[®] audio, SiriusXM » Destination home
 - » Navigation voice <On/Off>
 - » Navigation voice volume <increase/decrease>
 - » Repeat instruction
 - » Show <map/north-up/ heading-up/3D>
 - » Travel Link list of commands
 - » Traffic
 - » Weather
 - » Movie listings
 - » Fuel prices
 - » Sports <headlines/ scores/schedule>

*if equipped **available only with MyFord Touch

Some services may not be available in your area. Refer to your *Owner's Manual*, visit the website or call the toll-free number for more information. For U.S. customers: visit SyncMyRide.com or call 1-800-392-3673 (select Option 1 or 2 for language, then Option 3). For Canadian customers: visit SyncMyRide.ca or call 1-800-565-3673 (select Option 1 or 2 for language, then Option 3).



» Climate control list

of commands

» Climate <On/Off>

» Climate my temperature

» Climate temperature

SYNC[®] with MyFord Touch^{®*}

A REVOLUTIONARY WAY TO CONNECT WITH YOUR VEHICLE.



GETTING STARTED, UNDERSTANDING SYNC WITH MYFORD TOUCH

Use the four-corner, four-color touchscreen to explore and interact with your vehicle. The touchscreen works the same way as traditional controls, knobs and buttons do. Press the various corners on your touchscreen accurately to personalize the many features and settings of your vehicle. The system provides easy interaction with your cellular phone, multimedia entertainment, climate controls and navigation system*.

EV Info

Press the "road and leaf" icon to access the **Power Flow** display. This screen shows you where your vehicle power is coming from and where your vehicle is using it.



GENERAL TIPS

- » Press the home icon 💼 at any time to return to your home screen.
- For additional support, refer to your
 Owner's Manual, visit the website or call the toll-free number. See the Commonly
 Used Voice Commands page of this guide for more details.

SYNC[®] with MyFord Touch^{®*} continued

PHONE

Voice-control vour phone for hands-free calling with vour phone securely put

away. With SYNC, you do not need to know the phone number. Just say the name of the person you want from your contacts.

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Your Phone Connects You with Manv Features

- » Listen to text messages (phone-dependent feature).
- » Transfer calls seamlessly from SYNC to phone as you get in or out of vour vehicle.

NOTE Your phone allows you to connect automatically with a 911 Operator in the event of an accident (you must switch this feature on prior to an event).

Refer to the SYNC with MyFord Touch chapter of your Owner's Manual for complete details.



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green corner. The available voice-activated navigation system includes:

- » SiriusXM Traffic™ » SiriusXM Travel Link™
- » GPS (Global Positioning System) technology
- » 3-D mapping
- » Turn-by-turn navigation

Some features may require a subscription. Refer to the *MvFord Touch* chapter of your Owner's Manual for complete details.

TIPS

- » Save your favorite locations by touching Save to Favorites.
- » Change your map views from Direction Headed, North Up or 3-D.

Set a Destination

Set a destination on your touchscreen by using a street address, a city center, a place on the map or a Point of Interest (POI). The easiest way, however, is by voice.

- 1. Pull the voice control When prompted, sav "Destination street address"
- 2. The system asks you to say the full address and displays an example on-screen.
- **3.** You can then speak the address naturally, such as: "One two three Main Street, Anvtown".

You can also use the touchscreen to enter a destination and narrow your choices by city or street as you type.

You can choose from up to three different types of routes:

- » Fastest: Uses the fastest moving roads possible.
- » Shortest: Uses the shortest distance possible.
- » Eco (EcoRoute): Uses the most fuel-efficient route.

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GET IN TOUCH USING YOUR FOUR-CORNER TOUCHSCREEN

Phone, Navigation*, Climate and Entertainment are the four main features of SYNC with MyFord Touch. Each feature has its own corner represented by its own color.

♪

1 CLIMATE

SYNC with MyFord Touch controls the temperature, airflow direction, fan speed, and activates other climate features for you and your passenger. To use voice commands to operate climate, say a voice command like "Climate temperature 72 degrees" and MyFord Touch makes that adjustment.



Set Your Temperature

- » Touch the lower-right, blue Climate corner on the touchscreen.
- » Set your exact, desired temperature by using the + or – buttons.

ENTERTAINMENT

No matter how you store your music, SYNC makes it yours to enjoy when you're behind the wheel. Just press the lower-left, red corner of the touchscreen. From here, you can easily go between AM, FM, SiriusXM and other media sources.

Set Your Radio Presets

- » Touch the Entertainment corner on the touchscreen.
- » Touch FM.
- » Touch Direct Tune.
- » Enter the desired station and touch Enter
- » Touch **Presets** and then touch and hold one of the memory preset buttons to save it. The system mutes the sound briefly, and then returns it after saving the station.

Bring in Your Own Music

Gain access to any audio source by voice and even control how each operates, like changing radio stations, CD tracks or music on one of the following devices:



- » USB
- » Bluetooth[®] streaming
- » SD card*
- » A/V in

Refer to the MyFord Touch chapter in your Owner's Manual. visit the website or call the toll-free number for more information. See the Commonly Used Voice Commands page of this guide for more details.

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13





function

INTELLIGENT ACCESS*

NOTE Your intelligent access transmitter must be within 3 feet (1 meter) of the vehicle for intelligent access to function properly.

At the front doors: Pull a front exterior door handle to unlock and open the door. Press and hold the raised sensor on the door handle to lock your vehicle. The intelligent access transmitter also contains a mechanical key blade to unlock the driver door, if necessary.

To unlock and open the liftgate: Press the button on the top of the liftgate pullcup handle. See the Keys and Remote Control chapter in your Owner's Manual for more information.

REMOTE START*

To Remote Start Your Vehicle

Press the lock button to lock all the doors.
 Press the remote start button (2) twice. The exterior lamps flash twice.

NOTE With an integrated keyhead transmitter, you must switch the ignition on before driving your vehicle. With an intelligent access transmitter, you must press the **START STOP** button on the instrument panel once while applying the brake pedal before driving your vehicle. For complete information, refer to the *Keys and Remote Controls* chapter in your *Owner's Manual*.

MYKEY[®]

MyKey allows you to program certain driving restrictions in order to promote good driving habits. You can program things like: speed restrictions, limited volume levels and safety belt reminders. For complete information, refer to the *MyKey* chapter in your *Owner's Manual*.

110-VOLT AC POWER POINT*

The power point is on the rear of the center console. You can use it to power your smaller electrical devices that do not exceed 150 watts. This feature is available to use when you switch on your ignition and the battery voltage is above 11 volts. When the indicator light is on, the power point is working and ready to use.



CARGO STORAGE

Two under-floor storage compartments, located behind the front seats, allow you to store smaller items discretely. With the lids secured, your items stay in place while you drive.



MANUAL LIFTGATE

To open the liftgate manually from outside of your vehicle, press the exterior liftgate release button on top of the liftgate pull-cup handle to unlatch the liftgate, and then pull on the outside handle. You can also use the transmitter to unlock your liftgate. Press \mathfrak{P} twice within three seconds.

Use the molded handle inside the liftgate to help with closing.

POWER LIFTGATE*

You can open the power liftgate from the instrument panel by pressing \swarrow or \mathfrak{Y} on your transmitter twice within three seconds.

When the vehicle is running, the liftgate operates only with the transmission in park (P). One warning tone sounds as the liftgate begins to power close.



Three short tones indicate a problem with the open or close request, caused when:

- The ignition is on and the transmission is not in park (P).
- » The battery voltage is below the minimum operating voltage.
- The vehicle speed is at or above 3 mph (5 km/h).



HANDS-FREE POWER LIFTGATE*

To open your liftgate hands-free while you are at the liftgate: Move your foot under and away from the rear bumper, using a single kicking motion. Do not move your foot sideways or the sensors may not detect the motion. The liftgate then power opens or closes.

NOTE Your intelligent access transmitter must be within 3 feet (1 meter) of the liftgate for the "hands-free" open feature to work. The liftgate does not power open or close under specific conditions. Refer to the *Locks* chapter in your *Owner's Manual* for more information.

SET AND CHANGE THE LIFTGATE OPEN HEIGHT*



- Open the liftgate and then press the control button on the liftgate when it reaches your desired height.
- Press and hold the control button until you hear a tone, indicating that the programming is complete. The next time you open your liftgate, it opens to the newly set height.
- 3. To change the height again, repeat the above steps.

comfort



DUAL ZONE TEMPERATURE CONTROL

With the dual climate controls, you have the flexibility to operate the temperature with one control, called single zone, or two, where both driver and front passenger can select independent temperatures.

To operate the dual zone temperature control:

Use the rotary control on the passenger side. The single zone temperature control automatically switches off.

To return back to single zone: Press and hold the **AUTO** button. The passenger side temperature switches to the driver side temperature setting.

FOLDING THE REAR SEATBACK* To Fold the Rear Seatback 1. Fold the outboard head restraints and lower the center head restraint.

- **2.** Pull the lever up on the outboard side of the seat to fold the seat.
- **3.** To unfold the seatback, pull up on the seatback to raise it to the upright position.

PANEL ROOF WITH SUNSHADE*

The control, located in the overhead console, allows you to open the sunshade with the one-touch open and close feature. To stop motion during the one-touch operation, press the control a second time.

Opening and Closing the Sunshade

Fully press and release the front of the control to open the sunshade. Fully press and release the rear of the control to close the sunshade. For more complete information, see the *Windows and Mirrors* chapter of your *Owner's Manual*.



TILTING FRONT-ROW HEAD RESTRAINTS*

To Tilt the Head Restraint, Do the Following

- Adjust the seatback to an upright driving or riding position.
- 2. Pivot the head restraint forward toward your head to the desired position. After the head restraint reaches its forward-most tilt position, pivot it forward again to release it to the rearward, un-tilted position.

INTERIOR LAMPS

The lamps turn on when you open any door, press a remote control button or press **Arc** on the overhead control.

Press 🔂 to disable the interior lamps when you open any door. The door function indicator lamp lights in yellow.

Press again to switch on the interior lamps. The indicator lamp lights in blue.

Press $\overline{\mathbf{X}}$ to switch all lamps on and off.







AMBIENT LIGHTING^{*}

Light the interior with a choice of several colors by using the ambient lighting feature. The ambient lighting controls are located in the overhead console.

Color Palette: Press to cycle through the various color choices.

Control Knob: Turn the knob past the first detent to switch ambient lighting on and adjust the brightness.

Search Mode: Press to switch on all interior lamps and ambient lighting. Press again to switch off the interior lamps.

The ambient lighting turns on when you switch on the ignition and the headlamps.

The ambient lighting remains on until you switch the ignition off and either lock your vehicle, or allow the accessory delay timer to expire.



parking aids

Can detect an available parallel parking space and automatically steer the vehicle into that space (hands-free) while you control the accelerator, gearshift and brakes. The system visually and audibly instructs you to park the vehicle.

- » To start active park assist, press 🕅 located on the instrument panel below the audio system.
- » To stop the parking procedure, grab the steering wheel or press the control again. For complete information, refer to the *Parking Aids* chapter of your *Owner's Manual*.
- **NOTE** Visibility aids do not replace the need to watch where the vehicle is moving. Refer to your **Owner's Manual** for safety information, more details and limitations.

CAMERA³

Provides a video image of the

display automatically appears

uses colored guides to alert you

area behind the vehicle. The

in the touchscreen when the

vehicle is in reverse (R) and

of your proximity to objects.

FRONT* AND REAR* SENSING SYSTEMS

Sound an audible warning tone if there is an obstacle near your vehicle's front or rear bumpers. As you move closer to the obstacle, the warning tone rate increases in frequency. See the *Parking Aids* chapter in your *Owner's Manual* for complete information on your vehicle's sensing systems.





essential information

TIRE MOBILITY KIT

C-MAX Hybrid includes a tire mobility kit that is under the front passenger seat. It consists of an air compressor to reinflate the tire and a sealing compound in a canister that seals most punctures caused by nails or similar objects. See the *Wheels and Tires* section of your *Owner's Manual* for more details.

FUEL TANK CAPACITY/ FUEL INFO

C-MAX Hybrid has a 13.5 gallon (51.1L) fuel tank capacity in addition to its highvoltage battery system. Use only "Regular" **UNLEADED** fuel with an octane rating of 87 or higher, with no more than 15% ethanol. Do not use ethanol (20, 58) (E85), diesel, fuel-methanol, leaded fuel or any other fuel because it could damage or impair the emission control system.

EASY FUEL® SYSTEM

Place the vehicle in park (P) and switch the ignition off. Open the fuel door, slowly insert the fuel filler nozzle into the fuel system and begin fueling. Wait 5-10 seconds from the time the fuel filler nozzle shuts off until you remove it from your vehicle to allow residual fuel to drain into the tank.

NOTE When refilling with a portable container, only use the funnel that comes with your vehicle. Do not use aftermarket funnels as they do not work with the Easy Fuel system and may cause damage. You can purchase extra funnels from your authorized dealer.



ROADSIDE ASSISTANCE

Your new Ford vehicle comes with the assurance and support of 24-hour emergency roadside assistance. To receive roadside assistance in the United States, call **1-800-241-3673**. In Canada, call **1-800-665-2006**.

TOWING YOUR VEHICLE

Towing your vehicle behind another vehicle (such as an RV) may be limited. Refer to *Towing the Vehicle on Four Wheels* in the *Towing* chapter of the *Owner's Manual*.

TIRE PRESSURE MONITORING SYSTEM

Your vehicle shows a low tire pressure warning light (1) in your instrument cluster when one or more of your tires are significantly under-inflated. If this happens, stop and check your tires as soon as possible. Inflate them to the proper pressure. Refer to the *Inflating Your Tires* section in the *Wheels and Tires* chapter of your *Owner's Manual* for more information.

18