

This Quick Reference Guide is not intended to replace your vehicle Owner's Manual which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.

WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.



LEARN MORE ABOUT YOUR NEW VEHICLE

Scan the country-appropriate QR code with your smartphone (make sure you have a scanner app installed) and you can access even more information about your vehicle.



fordowner.com (U.S.)



ford.ca (Canada)

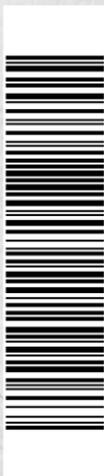
United States
Ford Customer Relationship Center
1-800-392-3673 (FORD)
(TDD for the hearing impaired:
1-800-232-5952)

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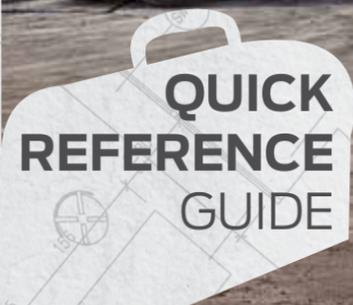
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COMMONLY USED SYNC® VOICE COMMANDS

Touch the **voice** button  on the steering wheel and then say:



BASIC COMMANDS

- What can I say?
- List of commands
- Main menu
- Previous
- Next
- Go back
- Exit
- Help
- Vehicle health report
- Pair my phone



PHONE

- Phone list of commands
 - Dial
 - Call <name> on cell/at home/at work
 - Call voicemail
 - Do not disturb <On/Off>
 - Listen to text message (phone-dependent feature)



ENTERTAINMENT

- Audio list of commands:
You can also get detailed lists of commands for radio, USB, **Bluetooth®** audio, SiriusXM and SD card*
- Radio
 - <On/Off>
 - FM <87.9-107.9>
 - FM preset <#>
- CD**
 - Play track <1-512>
 - Shuffle <On/Off>
- USB
 - Play song <name>
 - Play album <name>
- SiriusXM
 - <channel name>
 - Preset <#>



NAVIGATION*

- Navigation list of commands
 - Destination street address <number, name, city>
 - Destination home
 - Navigation voice <On/Off>
 - Navigation voice volume <increase/decrease>
 - Repeat instruction
 - Show <map/north-up/heading-up/3D>
- Travel Link list of commands
 - Traffic
 - Weather
 - Movie listings
 - Fuel prices
 - Sports <headlines/scores/schedule>

*available only with MyFord Touch
**if equipped

Some services may not be available in your area. Refer to your **Owner's Manual**, visit the website or call the toll-free number for more information.

For U.S. customers: visit **SyncMyRide.com** or call **1-800-392-3673** (select Option 1 or 2 for language, then Option 3).

For Canadian customers: visit **SyncMyRide.ca** or call **1-800-565-3673** (select Option 1 or 2 for language, then Option 3).

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INSTRUMENT PANEL

1 HOOD RELEASE LEVER

Pull the lever to release the hood.

2 CRUISE CONTROL

To Set a Cruise Control Speed

- Press the **ON** control and release.
- Accelerate to the desired speed.
- Press and release **SET+**. Take your foot off the accelerator pedal.

After you set your speed, you can press and hold **SET+** or **SET-** to adjust cruise speed. Release the control when you reach the desired speed. To cancel the set speed, pull **CAN** toward you and release or tap the brake pedal. To switch cruise control off, press **OFF** or switch the ignition off.

3 AUTOLAMPS*

Allows your headlamps to turn on and off automatically in low-light situations or during inclement weather. Your headlamps will remain on for a period of time after you switch off the ignition. You can adjust the time delay using the information display controls.

NOTE It may be necessary to switch your headlamps on manually in severe weather conditions.

*if equipped



4 INFORMATION DISPLAY*

Provides information about various systems on your vehicle. Use the left, 5-way controls located on the steering wheel to choose and confirm settings and messages. Refer to the *Information Displays* chapter of your *Owner's Manual* for more information.

5 SERVICE ENGINE SOON LIGHT

Lights briefly when you switch on the ignition. If it remains on or is blinking after you start the engine, the On-Board Diagnostics (OBD-II) system has detected a malfunction. Drive in a moderate fashion and contact your authorized dealer as soon as possible.

6 AUTOWIPERS*

The wipers will function when the rain sensor detects moisture on the windshield. Use the rotary control to adjust the sensitivity.

With low sensitivity, the wipers will operate when the sensor detects a large amount of moisture on the windshield.

With high sensitivity, the wipers will operate when the sensor detects a small amount of moisture on the windshield.

7 MEDIA STEERING WHEEL CONTROLS*

(Volume): Press (+) to increase or (-) to decrease volume levels.

Push  to access voice recognition.

Press  to access phone mode or to answer a call.

Press  to exit phone mode or end a call.

Press   to access the next/previous radio station, CD track* or preset satellite radio channel*.

*if equipped

GETTING STARTED WITH YOUR SYNC SYSTEM

SYNC is a hands-free, voice recognition system used for entertainment, information and communication. SYNC. Say the Word.

Before You Get Started

1. Set up your owner account at SyncMyRide.com (U.S.) or SyncMyRide.ca (Canada). Register by following the on-screen instructions. After registering, you can see what services you are eligible for.
2. SYNC uses a wireless connection called  **Bluetooth**[®] to communicate with your phone. Switch on **Bluetooth** mode in your phone's menu options. This lets your phone find SYNC. If you need more details on setting up your phone with SYNC, visit SyncMyRide.com (U.S.) or SyncMyRide.ca (Canada) or your phone manufacturer's website.

Pairing Your Phone with SYNC

In order to use the many features of SYNC, such as making a phone call or receiving a text, you must first connect or pair your phone with SYNC.

To Pair Your Phone for the First Time

1. Place your vehicle in park (P) and switch on your ignition and radio.
2. Press the **phone** button , when the display indicates **No Phone Found**, press **OK**.
3. When **Add Bluetooth Device?** appears in the display, press **OK**.
4. When **Find SYNC** appears in the display, press **OK**. When prompted on your phone's display, enter the PIN provided by SYNC into your phone.
5. The display will indicate when the pairing is successful.

NOTE The system may prompt you to:

- » Set your phone as the primary/favorite (the primary phone will receive messages and voicemail).
- » Download your phone book (a requirement to use the full set of voice commands).
- » Switch on 911 Assist[®].

Tips

- » Make sure you accept the request from SYNC to access your phone.
- » To pair subsequent phones, please refer to **Pairing Subsequent Phones** in the **SYNC** chapter of your **Owner's Manual**.
- » If you experience pairing problems, follow these steps to perform a clean pairing process:
 1. Delete your phone from SYNC.
 2. Delete the SYNC connection from your phone.
 3. Repeat the **Pairing Your Phone with SYNC** process.

USING YOUR PHONE WITH SYNC

NOTE You must download your phone book to make phone calls with voice commands by name.

Making a Phone Call

Use SYNC to make a phone call to anyone in your phone book by pushing the **voice** button  and when prompted, say any of the following voice commands:

- Call <name>*
- Call <name> at work*
- Call <name> on mobile or cell*
- Call <name> at home*

For example, you could say **Call Jake Smith at home**. SYNC repeats the command back to you and dials the number.

NOTE You can also make phone calls by giving the voice command **Dial**, then verbally say the phone number.

Answering Incoming Calls

Whenever you have an incoming call, you will be able to see the name and number of the person calling in your display. Press the **phone** button  to answer an incoming call. You can hang up at any time by pressing the **phone** button .

Do Not Disturb Mode

This feature blocks incoming calls and text messages and saves them for later. You still have access to outgoing calls when this feature is active. Say the voice command **Do not disturb on** to enable and **Do not disturb off** to disable.

NOTE You can choose from privacy mode (can listen and talk only by phone) or open mode (listen/talk by the vehicle) via the display.

SYNC® WITH MYFORD TOUCH®*



Use the four-color touchscreen to explore and interact with your vehicle. The touchscreen works the same way as traditional controls, knobs and buttons do. Press the various corners on your touchscreen to personalize the many features and settings of your vehicle all in one place. The system provides easy interaction with your cellular phone, multimedia entertainment, settings and navigation system*.

BEFORE YOU GET STARTED

- » Pair your phone to SYNC before using MyFord Touch (see *Getting Started with Your SYNC System* in this guide for instructions).
- » If you have the navigation SD card*, make sure that you inserted it into the media port (located in the center console) or your navigation will not work.
- » The touchscreen is sensitive, so make sure you press the desired icon accurately and firmly.
- » If you press the wrong icon and enter the wrong screen, you can always press the **home** icon  to access your home screen.

PHONE



Voice-control your phone for hands-free calling with your phone securely put away. With SYNC, you won't even need to know the phone number. Just say the name of the person you want from your contacts.

Your phone connects you with many other features:

- » Listen to text messages (phone-dependent feature).
- » Transfer calls seamlessly from SYNC to phone as you get in or out of your vehicle.

*if equipped

NAVIGATION*

Get started with your navigation system by pressing the upper-right, green corner. The available, voice-activated navigation system includes:

- » SiriusXM Traffic™*
- » SiriusXM Travel Link™*
- » GPS (Global Positioning System) technology
- » 3-D mapping
- » Turn-by-turn navigation

Some features require activation. Refer to the *MyFord Touch* chapter of your *Owner's Manual* for complete details.

Set a Destination

You can use the touchscreen to set a destination in many ways, like a street address, a city center, a place on the map or a POI. Use the voice control system or the touchscreen to set a destination. Narrow your choices by city or street as you type, and the system will automatically provide the fastest route using the quickest moving roads.

Use the *Navigation Settings menu* to select other choices:

- » **Shortest:** Uses the shortest distance possible.
- » **Eco (EcoRoute):** Uses the most fuel efficient route.

*if equipped

SYNC® WITH MYFORD TOUCH®* (cont.)



SETTINGS



Touch **Settings** to customize information within your vehicle.

Adjust the clock, display and sound settings, and access help through the touchscreen.



ENTERTAINMENT



No matter how you store your music, SYNC makes it yours to enjoy when you're behind the wheel. Just press the lower, left-hand red corner of the touchscreen. From here, you can easily go between AM/FM, SiriusXM and other media sources.

Set Your Radio Presets

- » Touch the Entertainment corner on the touchscreen.
- » Touch **FM** and select **Direct Tune**.
- » Enter the desired station and touch **Enter**.

- » Touch **Presets** and then touch and hold one of the **memory preset buttons** to save it. You'll hear a brief mute and the sound will return once the station is saved.

Bring in Your Own Music

Gain access to any audio source by voice and even control how each operates, like changing radio stations or music on one of the following devices:

- » USB
- » **Bluetooth**® streaming
- » SD card*
- » A/V inputs

Refer to the **MyFord Touch** chapter in your **Owner's Manual**, visit the website or call the toll-free number for more information. See the inside front cover of this guide for details.

*if equipped

COMFORT

TILT/TELESCOPING STEERING WHEEL

Unlock the steering wheel by pulling the lever down. Adjust the wheel to the desired position. Push the lever back up to lock the steering wheel into place.

POWER LUMBAR CONTROL*

Use the button on the outboard side of the driver seat to adjust the lumbar support.

ACCESSORY DELAY*

You can use the power window control for several minutes after you switch the ignition off or until you open a front door.

AUTOMATIC LOCKING

Your vehicle has the capability for the doors to lock automatically when you exceed 5 mph (8 km/h). You can switch this function ON in the information display. After switching this feature on, you can use either the interior door unlock button or switch the ignition off and use the key or remote control to unlock the rear or sliding door.

*if equipped

REAR CLIMATE CONTROLS*

Located in the overhead console, the separate rear climate controls adjust fan speed, temperature and air direction independently from the front controls.



STORAGE COMPARTMENTS

Transit includes a variety of storage areas specifically designed to organize smaller items:

- » The overhead console, located near the map light controls.
- » The bottle holder built into the sides of the instrument panel.
- » The front door storage compartment works a lot like a glovebox.
- » The overhead parcel shelf lets you store lighter items.
- » The space under the center cupholders keeps frequently accessed items within easy reach.



MEDIA HUB*

Use the media hub to access and listen to audio from your portable device through your vehicle's audio system. Located in the center console, the media hub includes the following features:

- » A/V inputs.
- » SD card slot.
- » USB ports.

REAR CARGO DOORS*

After opening the rear cargo doors, pull the inner handle to release the hinge lock and open the door.



AUXILIARY AND AC POWER POINTS*

Auxiliary power points provide 12-volt DC, 180-watt capacity that allow you to power smaller electrical devices.

Locations throughout your vehicle include:

- » On the instrument panel.
- » Inside the cargo area.

The AC power point provides 110 volts or up to 150 watts of power. The outlet resembles a typical household wall plug. You can find it under the parking brake lever, near the driver's seat.

For complete details, see the *Auxiliary Power Points* chapter in your *Owner's Manual*.

NOTE Do not keep electrical devices or adaptors plugged in to the auxiliary or AC power points when not in use. Always run the engine for full use of the auxiliary power points or the AC power point.

UPFITTER CONVERSION POINTS*

You can add trade-specific load carrying packages that are designed to fit your vehicle. Special connection points on the inside of the cargo area and on the roof allow you to attach a variety of bins and roof racks without permanent modifications.

PARKING AID*

Sounds an audible warning tone if there is an obstacle near the vehicle's rear bumpers.

- » As the vehicle moves closer to the obstacle, the rate of the warning tone increases in frequency.
- » The reverse sensors activate automatically when the vehicle is in reverse (R) and will detect objects up to 16 inches (40 centimeters) away.
- » See the *Parking Aids* chapter in your *Owner's Manual* for complete information on your vehicle's sensing systems.

REAR VIEW CAMERA*

The feature provides a video image of the area behind the

vehicle. The image automatically appears when the vehicle is in reverse (R) and uses green, yellow and red guides to alert you of your proximity to objects.

LANE KEEPING ALERT*

The system automatically detects and tracks the lane markings on the road using a sensor located behind the interior mirror. If the system detects that your vehicle is unintentionally drifting toward the lane markings, a warning shows in the information display. The steering wheel also vibrates. Switch the system on and off using the  button on the direction indicator stalk. Press the button twice to switch the system on. Press the button once to switch the system off.

BATTERY LOCATION

The battery is inside your vehicle under the driver's seat. See the *Maintenance* chapter of your *Owner's Manual* for details.



NOTE Visibility aids do not replace the need to watch where the vehicle is moving. Refer to your *Owner's Manual* for safety information, more details and limitations.

*if equipped

*if equipped

ESSENTIAL FEATURES



TIRE PRESSURE MONITORING SYSTEM*

Your vehicle displays a low tire pressure warning light (⚠️) in your information display when one or more of your tires are significantly under-inflated. If this happens, stop and check your tires as soon as possible, then inflate them to the proper pressure. Refer to the *Inflating Your Tires* section in the *Wheels and Tires* chapter of your *Owner's Manual* for more information.

FUEL TANK CAPACITY/ FUEL INFO

Your vehicle has a 25.1 gallon (95L) fuel tank capacity. Depending on your vehicle, your fuel requirements vary based on engine configuration. Refer to the *Capacities and Specifications* section in your *Owner's Manual* for more details.

Flex fuel vehicles have a yellow ring around the top of the fuel filler inlet (tube) and can use either regular unleaded fuel or E85 ethanol fuel.

It is best not to alternate repeatedly between gasoline and E85. If you do switch fuels, it is recommended that you add as much fuel as possible—at least half a tank. Do not add less than 5 gallons (18.9 liters) when refueling. You should drive the vehicle immediately after refueling for at least 5 miles (8 km) to allow the vehicle to adapt to the change in ethanol concentration. If you exclusively use E85 fuel, it is recommended to fill the fuel tank with regular unleaded gasoline at each scheduled oil change.

If you do not have a flex fuel vehicle, then only use "Regular" unleaded gasoline with an octane rating of 87. Do not use E85 fuels, because your vehicle was not designed to run on fuels with more than 15% ethanol.

LOCATION OF SPARE TIRE AND TOOLS

Your tools are located behind a cover in the sidewall of the front passenger step. Your spare is located under the vehicle. The spare tire is designed for emergency use only and should be replaced as soon as possible. For complete details on changing your tire, refer to the *Changing a Road Wheel* in the *Wheels and Tires* chapter of your *Owner's Manual*.

DIESEL FUEL RECOMMENDATIONS*

Ford recommends that you use only the diesel fuels that meet either the ASTM D975 diesel or the ASTM D7467 B6-B20 biodiesel industry specifications. Outside of North America, use fuels meeting EN590 or equivalent local market standard. Diesel fuel is adjusted seasonally for colder temperatures. For best results at temperatures below 20°F (-7°C), it is recommended to use a diesel fuel that has been seasonally adjusted for the weather.

DIESEL PARTICULATE FILTER SYSTEM*

The system helps reduce carbon emissions, and requires the completion of periodic drives to clean it. The information display will prompt you to complete an operator commanded regeneration procedure. Failure to comply with the required cleaning procedure maintenance can result in damage to the diesel particulate filter system that may not be covered under your warranty. See your *Owner's Manual* for more information.

DIESEL EXHAUST FLUID LEVEL*

To help reduce emission levels from the exhaust of the diesel engine, your vehicle is equipped with a selective catalytic reduction system that relies upon diesel exhaust fluid to operate properly. The selective catalytic reduction system automatically injects diesel exhaust fluid into the exhaust system to enable proper selective catalytic reduction system function. Make sure that you check your vehicle's diesel exhaust fluid level during the oil change service interval, but certain conditions or driving styles, such as trailer towing or fast rates of acceleration, may require you to refill the diesel exhaust fluid tank more often. See your *Owner's Manual* for more information.



ROADSIDE ASSISTANCE

Your new Ford vehicle comes with the assurance and support of 24-hour emergency roadside assistance. To receive roadside assistance in the United States, call 1-800-241-3673. In Canada, call 1-800-665-2006.