

SYNC

QUICK REFERENCE GUIDE



fordowner.com



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WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

Learn More About Your New Vehicle

fordowner.com (U.S.)/**ford.ca** (Canada)

Learn How to Use SYNC in Your Vehicle

SYNC is a voice-activated technology personalized by you. It is a hands-free, voice recognition system used for entertainment, information and communication.

SyncMyRide.com (U.S.)/**SyncMyRide.ca** (Canada)

This Quick Reference Guide is not intended to replace your vehicle Owner's Manual which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.

United States

**Ford Customer
Relationship Center**

1-800-392-3673 (FORD)

(TDD for the hearing
impaired: **1-800-232-5952**)

fordowner.com



@FordService

Canada

**Ford Customer
Relationship Centre**

1-800-565-3673 (FORD)

ford.ca



@FordServiceCA



GETTING STARTED WITH YOUR SYNC® SYSTEM¹

SYNC is a hands-free, voice recognition system used for entertainment, information and communication. SYNC. Say the Word.

General Tips

For more complete information on SYNC, refer to your **Owner's Manual**, visit the SYNC website² or call the toll-free number³.

Before You Get Started

- 1 Set up your owner account by visiting your SYNC website². Register by following the on-screen instructions, and then see which complimentary services you are eligible for.
- 2 SYNC uses a wireless connection called **Bluetooth®** to communicate with your phone. Turn **Bluetooth** mode on in your phone's menu options. This lets your phone find SYNC. For more details on setting up your phone with SYNC, visit SYNC online² or your phone manufacturer's website.

Pairing Your Phone with SYNC

Pair and connect your phone with SYNC in order to use the many features of SYNC.

To Pair Your Phone for the First Time

- 1 Make sure that your vehicle is in park (P) and you switch on both your ignition and radio.
- 2 Press the phone button. When the display indicates no phone is paired, press **OK**.
- 3 When **Find SYNC** appears in the display, press **OK**.
- 4 Put your phone into **Bluetooth** discovery mode. See your phone's user guide, if necessary.

- 5 When prompted on your phone's display, enter the six-digit PIN provided by SYNC in the radio display.

- 6 The system indicates when the pairing is successful.

Note The System May Prompt You to

- » Set your phone as the primary or favorite (the primary phone receives messages and voicemail).
- » Download your phone book (a requirement to use the full set of voice commands).

Tips Make sure you accept the request from SYNC to access your phone. To pair subsequent phones, please refer to **Pairing Subsequent Phones** in the SYNC chapter of your **Owner's Manual**. If you experience pairing problems, try performing a clean pairing by deleting your device from SYNC, deleting the SYNC connection from your phone, and then repeating the **Pairing Your Phone** process.

SYNC Applications

- » 911 Assist® can alert 911 in the event of an emergency (feature must be set to **ON** prior to the incident).
- » SYNC AppLink™ allows you to connect to and use certain applications such as Pandora and Stitcher, if your phone is compatible.

USING SYNC® VOICE COMMANDS – SYNC. SAY THE WORD.

Press the voice button and when prompted, speak your voice command. For a list of voice commands, say "What can I say?"

Using Your Phone with SYNC

Note You must download your phone book to make phone calls with voice commands by name.

Making a Phone Call

Use SYNC to make a phone call to anyone in your phone book by pressing the voice button. When prompted, give a voice command. For example, you could say "Phone", then "Call Jake Smith at home". The system confirms the request and dials your call.

Note You can also make phone calls by pressing the voice button. When prompted, give the voice command "Dial", then verbally say the phone number.

Answering Incoming Calls

Whenever you have an incoming call, you can answer it by pressing the phone button. Hang up at any time by pressing and holding the phone button.

Switching to Privacy Mode

Switch a call from an active, hands-free environment to your cellular phone for a more private conversation. Press **MENU** during an active call. Scroll through the choices. Press **OK** when **Privacy On/Off** appears. The display indicates "In Privacy" and the system transfers your call.

Using SYNC to Access Digital Media

Use the USB port hub to plug in your media devices such as phones and MP3 players and use SYNC to play all of your favorite tunes. Since SYNC indexes your music, the more you have stored on your device, the longer it will take SYNC to index.

Using Voice Commands to Play Music

- 1 Plug your media player into your USB port.
- 2 Press the voice button. When prompted, say "USB", then follow-up by saying one of the voice commands.
- 3 You can now play music by saying any of the appropriate voice commands. For a list of voice commands, say "What can I say?"

See your **Owner's Manual** for additional SYNC digital media features.

Why You Need a SYNC Owner Account

A SYNC owner account is required to receive the latest software updates and manage your SYNC accounts. To set up your account, visit the website² or call the toll-free number³.

¹ If equipped.

² U.S. customers: SyncMyRide.com. Canadian customers: SyncMyRide.ca.

³ U.S. customers: 1-800-392-3673 (select 1 or 2 for language, then Option 3 and Option 1); Canadian customers: 1-800-565-3673 (select 1 or 2 for language, then Option 3 and Option 1).