

This Quick Reference Guide is not intended to replace your vehicle Owner's Manual which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.

**WARNING:** Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.



## LEARN MORE ABOUT YOUR NEW VEHICLE

Scan the country-appropriate QR code with your smartphone (make sure you have a scanner app installed) and you can access even more information about your vehicle.



[owner.ford.com](http://owner.ford.com) (U.S.)

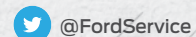


[ford.ca](http://ford.ca) (Canada)

### United States Ford Customer Relationship Center

1-800-392-3673 (FORD)  
(TDD for the hearing impaired:  
1-800-232-5952)

[owner.ford.com](http://owner.ford.com)

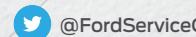


@FordService

### Canada Ford Customer Relationship Centre

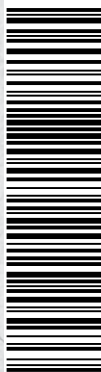
1-800-565-3673 (FORD)

[ford.ca](http://ford.ca)



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GTU19G217 AA



## QUICK REFERENCE GUIDE



2016 TRANSIT CONNECT



# COMMONLY USED SYNC® VOICE COMMANDS

Press the voice button  on the steering wheel and then say:



## BASIC COMMANDS

- Main menu
- List of commands
- Next
- Previous
- Go back
- Cancel
- Exit
- Help



## PHONE

- Phone list of commands
- Pair phone
- Dial <number>
- Call <name> on cell/  
at home/at work
- Do not disturb
- Listen to text message  
(phone-dependent feature)



## NAVIGATION\*\*

- Navigation list of commands
- Destination <home/previous  
destination>
- Navigation voice <On/Off>
- Navigation voice volume  
<increase/decrease>
- Repeat instruction
- Show route
- Travel Link\* list of commands
  - Show <traffic/weather map/5  
day forecast/fuel prices>
- Help



## CLIMATE\*

- Climate control list of commands
- Climate <On/Off>
- Climate my temperature
- Climate temperature



## ENTERTAINMENT

- Audio list of commands:  
You can also get detailed  
lists of commands for radio,  
USB, *Bluetooth*® audio,  
SiriusXM and SD card\*
- Radio
  - <On/Off>
  - FM <87.9-107.9>
  - FM preset <#>
- CD
  - Play track <1-512>
  - Shuffle <On/Off>
- USB
  - Play song <name>
  - Play album <name>
- SiriusXM
  - <Channel name>
  - Preset <#>
- *Bluetooth*
  - Play next track
  - Play previous track

\*if equipped

\*\*available only with MyFord Touch

Some services may not be available in your area.  
Refer to your **Owner's Manual**, visit the website  
or call the toll-free number for more information.

For U.S. customers: visit **owner.ford.com**  
or call **1-800-392-3673** (select Option 1 or 2 for  
language, then Option 3).

For Canadian customers: visit **SyncMyRide.ca**  
or call **1-800-565-3673** (select Option 1 or 2 for  
language, then Option 3).

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# INSTRUMENT PANEL

## 1 AUTOLAMPS\*

Allows your headlamps to turn on and off automatically in low-light situations or during inclement weather. Your headlamps remain on for a period of time after you switch the ignition off. You can adjust the time delay using the information display controls.

**NOTE** It may be necessary to switch your headlamps on manually in severe weather conditions.

## 2 CRUISE CONTROL\*

### To Set a Cruise Control Speed

- Press the **ON** control and release.
- Accelerate to the desired speed.
- Press and release **SET+**. Take your foot off the accelerator pedal.

After you set your speed, you can press and hold **SET+** or **SET-** to adjust cruise speed. Release the control when you reach the desired speed. To cancel the set speed, pull **CAN** toward you and release, or tap the brake pedal. To switch cruise control off, press **OFF** or switch the ignition off.

## 3 SERVICE ENGINE SOON LIGHT

Lights briefly when you switch the ignition on. If it remains on or is blinking after you start the engine, the On-Board Diagnostics (OBD-II) system has detected a problem and your vehicle requires service. Drive in a moderate fashion (avoid heavy acceleration and deceleration) and contact an authorized dealer as soon as possible.

\*if equipped



## 4 AUTOWIPERS\*

The wipers function when the rain sensor detects moisture on the windshield. Use the rotary control to adjust the sensitivity.

With low sensitivity, the wipers operate when the sensor detects a large amount of moisture on the windshield.

With high sensitivity, the wipers operate when the sensor detects a small amount of moisture on the windshield.

## 5 MEDIA STEERING WHEEL CONTROLS\*

(Volume): Press  $\triangle$  + to increase or  $\triangle$  - to decrease volume levels.

Press to access voice recognition.

Press to access phone mode or to answer a call.

Press to exit phone mode or end a call.

Press to access the next or previous preset radio station, CD track\* or preset satellite radio channel\*.

## 6 TILT AND TELESCOPING STEERING WHEEL

Unlock the steering wheel by pulling the lever down. Adjust the wheel to the desired position. Push the lever back up to lock the steering wheel into place.

## 7 SYNC® DISPLAY\*

Displays information about Entertainment and Phone, and allows you to make minor adjustments within a selected menu. MyFord Touch® is also available in select models. See the **MyFord Touch** section in this guide or refer to the **MyFord Touch** chapter in your *Owner's Manual* for more information.

\*if equipped

## GETTING STARTED WITH YOUR SYNC SYSTEM

SYNC is a hands-free, voice recognition system used for entertainment, information and communication. SYNC. Say the Word.

### Before You Get Started

1. Set up your owner account at [owner.ford.com](http://owner.ford.com) (U.S.) or [SyncMyRide.ca](http://SyncMyRide.ca) (Canada). Register by following the on-screen instructions. After registering, you can see what services you are eligible for.
2. SYNC uses a wireless connection called  **Bluetooth®** to communicate with your phone. Switch on **Bluetooth** mode in your phone's menu options. This lets your phone find SYNC. If you need more details on setting up your phone with SYNC, visit [owner.ford.com](http://owner.ford.com) (U.S.) or [SyncMyRide.ca](http://SyncMyRide.ca) (Canada) or your phone manufacturer's website.

### Pairing Your Cell Phone with SYNC

In order to use the many features of SYNC, such as making a phone call or receiving a text, you must first connect or pair your phone with SYNC.

#### To Pair Your Phone for the First Time

1. Place your vehicle in park (P) and switch on your ignition and radio. Make sure your phone is in *Bluetooth* mode and is discoverable.
2. Press the **phone** button . When the display indicates that there is no paired phone, select the option to add.
3. When a message to begin pairing appears in the display, search for SYNC on your phone to start the pairing process.
4. When prompted on your phone's display, enter the six-digit PIN provided by SYNC into your phone.
5. The display indicates when the pairing is successful.

**NOTE** The system may prompt you to:

- » Set your phone as the primary or favorite (the primary phone receives messages and voicemail).
- » Download your phone book (a requirement to use the full set of voice commands).
- » Switch on 911 Assist®.

### Tips

- » Make sure you accept the request from SYNC to access your phone.
- » To pair subsequent phones, please refer to *Pairing Subsequent Cell Phones* in the *SYNC* chapter of your *Owner's Manual*.
- » If you experience pairing problems, follow these steps to perform a clean pairing process:
  1. Delete your services from SYNC.
  2. Delete your phone pairing from SYNC.
  3. Repeat the *Pairing Your Cell Phone with SYNC* process.

## USING YOUR CELL PHONE WITH SYNC

**NOTE** You must download your phone book to make phone calls with voice commands by name.

### Making a Phone Call

Use SYNC to make a phone call to anyone in your phone book by pressing the **voice** button . When prompted, say any of the following voice commands:

**Call <name>**  
**Call <name> at work**  
**Call <name> on mobile or cell**  
**Call <name> at home**

For example, you could say **Call Jake Smith at home**. SYNC repeats the command back to you and dials the number.

**NOTE** You can also make phone calls by giving the voice command **Dial**, then verbally say the phone number.

### Answering Incoming Calls

Whenever you have an incoming call, you can see the name and number of the person calling in your display. Press the **phone** button  to answer an incoming call. You can hang up at any time by pressing the **phone** button .

### Privacy Mode

Press the **OK** button to switch a call from an active hands-free environment to your cell phone for a more private conversation.



## SYNC APPLINK™\*

### Voice Access to Your Mobile Apps

The available SYNC AppLink allows you voice access to select mobile applications that you already have or can download to your Android™, BlackBerry® or iPhone®.

Current apps include Pandora® Internet Radio, Stitcher Smart Radio™ and SYNC Destinations with even more releases on the way. Visit [owner.ford.com](http://owner.ford.com) (U.S.) or [SyncMyRide.ca](http://SyncMyRide.ca) (Canada for more details).

### Using SYNC AppLink

1. Make sure that you have an active account created online for the app you want and make sure you have it set up the way you like it. Some apps just work automatically with no set-up.
2. Download or update to the latest mobile app through your smartphone's marketplace.

3. Switch on your ignition.
4. Pair the phone to your vehicle. After you pair your phone, it connects automatically when you enter.
5. If you're an iPhone owner, you must also connect the Apple®-provided USB cable and start the application you want to use on your iPhone to access the apps through SYNC. Android and BlackBerry connect wirelessly using SYNC AppLink.
6. Now you are ready to voice-access the app by pressing the **voice** button and saying **Mobile Apps**, and then the name of the app you want.

**NOTE** AppLink may not be available in your area. AppLink is not available on vehicles equipped with the MyFord Touch system.



\*if equipped

## BEFORE YOU GET STARTED

- » Pair your phone to SYNC before using MyFord Touch (see **Getting Started with Your SYNC System** in this guide for instructions).
- » If you have the navigation SD card\*, make sure to insert it into the media port (located in the center console) or your navigation cannot work.
- » The touchscreen is sensitive, so make sure you press the desired icon accurately.
- » If you press the wrong icon and enter the wrong screen, you can always press the **home** icon  to access your home screen.



Use the four-color touchscreen to explore and interact with your vehicle. The touchscreen works the same way as traditional controls, knobs and buttons do. Press the various corners on your touchscreen to personalize the many features and settings of your vehicle all in one place. The system provides easy interaction with your cellular phone, multimedia entertainment and navigation system\*.

\*if equipped

# SYNC® WITH MYFORD TOUCH®\* (cont.)



## PHONE



Voice-control your phone for hands-free calling with your phone securely put away. With SYNC, you won't even need to know the phone number. Just say the name of the person you want from your contacts.

Your phone connects you with many other features:

- » Listen to text messages (phone-dependent feature).
- » Transfer calls seamlessly from SYNC to phone as you get in or out of your vehicle.



## NAVIGATION\*

Get started with your navigation system by pressing the upper-right, green corner. The available, voice-activated navigation system includes:

- » SiriusXM Traffic™\*
- » SiriusXM Travel Link™\*
- » GPS (Global Positioning System) technology
- » 3-D mapping
- » Turn-by-turn navigation

Some features require activation. Refer to the **MyFord Touch** chapter in your **Owner's Manual** for complete details.

### Set a Destination

You can use the touchscreen to set a destination in many ways, like a street address, a city center, a place on the map or a point of interest. Use the voice control system or the touchscreen to set a destination. Narrow your choices by city or street as you type, and the system automatically provides the fastest route using the quickest moving roads.

Use the **Navigation Settings menu** to select other choices:

- » **Shortest:** Uses the shortest distance possible.
- » **Eco (EcoRoute):** Uses the most fuel efficient route.



## SETTINGS

Touch **Settings** to customize information within your vehicle.

Adjust the clock, display and sound settings, and access **Help** through the touchscreen.



## ENTERTAINMENT

No matter how you store your music, SYNC makes it yours to enjoy when you're behind the wheel. Just press the lower, left-hand red corner of the touchscreen. From here, you can easily go between AM, FM, SiriusXM\* and other media sources.

- » Enter the desired station and touch **Enter**.
- » Touch **Presets** and then touch and hold one of the **memory preset buttons** to save it. The sound mutes and then returns after the system saves the station.

### Bring in Your Own Music

Gain access to any audio source by voice and even control how each operates, like changing radio stations, CD tracks or music on one of the following devices:

- » USB
- » Bluetooth® streaming
- » SD card\*
- » Line in or auxiliary jack

### Set Your Radio Presets

- » Touch the Entertainment corner on the touchscreen.
- » Touch **FM** and select **Direct Tune**.



# COMFORT

## HEATED FRONT SEATS\*

The front heated seat controls are on the center console near the gearshift lever. Rotate the dial to select your preferred heat mode.

## DUAL-ZONE TEMPERATURE CONTROLS\*

You can operate the temperature with one control, called single zone, or two, called dual zone where both driver and front passenger can select independent temperatures using their own rotary dials.

### To Operate the Dual Zone

Use the rotary control on the passenger side. *Single zone* automatically shuts off. You can now adjust the driver side and passenger side temperatures independently.

### To Return Back to Single Zone

Press and hold the **AUTO** button for a few seconds. The passenger's temperature switches to the driver's temperature setting.

## REAR CLIMATE CONTROLS

Set the temperature, air direction and fan speed for your rear passengers.

## PANORAMIC FIXED GLASS VISTA ROOF®\*

The fixed glass roof includes a power sunshade that opens and closes at the touch of a button.

To open, fully press and release the front of the control to open the sunshade. To close, fully press and release the rear of the control to close the sunshade.



\*if equipped

# FUNCTION

## REAR VIEW CAMERA\*

The feature provides a video image of the area behind the vehicle. The display automatically appears when the vehicle is in reverse (R) and uses green, yellow and red guides to alert you of your proximity to objects.



## FRONT AND REAR PARKING AID\*

Turn on automatically when you move the transmission selector lever to reverse (R) or drive (D) or sport (S) and your vehicle is moving at a speed of less than 3 mph (5 km/h). Audible warnings sound when large objects are within the sensor coverage areas of either bumper.

- » The system emits a high-pitched tone from the front audio system speakers when large objects are within the sensor coverage area of your vehicle's front bumper. Moving your vehicle closer to a large object increases the audible warning repeat rate.
- » The system emits a lower-pitched tone from the rear audio system speakers when large objects are within the sensor coverage area of your vehicle's rear bumper. Moving your vehicle closer to a large object increases the audible warning repeat rate.
- » See the **Parking Aids** chapter in your *Owner's Manual* for complete information on your vehicle's sensing systems.

**NOTE** Visibility aids do not replace the need to watch where the vehicle is moving. Refer to your *Owner's Manual* for safety information, more details and limitations.

\*if equipped



## SELECTSHIFT AUTOMATIC® TRANSMISSION\*

Your SelectShift Automatic transmission gives you the ability to manually change gears.

To use SelectShift, move the gearshift lever into sport (S). Use the + or – buttons on the side of your gearshift lever to manually change gears.

- » Press the (+) button to upshift.
- » Press the (–) button to downshift.

**NOTE** Once you are in sport (S), your vehicle remains in this mode until you return the gearshift lever back to drive (D).

# CONVENIENCE

## FIVE PASSENGER SECOND-ROW SEAT VERSATILITY

Fold seats in half, prop them up or remove them entirely.

Here's how to do it:

### *Fold One or Both Rear Seats*

1. Make sure the head restraints are in their lowest position.
2. Pull the strap on the side of the seatback.
3. Fold the seatback forward.
4. The seat folds flat.

**NOTE** If you can see the red on the pull strap, then the seat is not latched. Push down on the seat until the red flag disappears. When you cannot see the red flag, then you know that the seat is in its latched and locked position.

### *To Prop One or Both Seats*

5. Pull the strap on the rear of the seatback.
6. Push the folded seat up and forward.
7. Lift the support rod.
8. Connect the support rod to the seat frame to prevent the seat from falling backward.



### *To Remove the Seats*

9. Pull the strap on the rear of the seatback and push the seat forward.

**NOTE** If you can see the red on the pull strap, then the seat is not latched. Push down on the seat until the red flag disappears. When you cannot see the red flag, then you know that the seat is in its latched and locked position.

10. Rotate the locking lever and rock the seat to remove.
11. Lift the seat to remove.

## CONVENIENCE (cont.)

### SIX AND SEVEN PASSENGER SEAT VERSATILITY

To fold both second- and third-row seats in half, drop the second-row seats into the floorboards and create a wide-open flat-loading floor in your cargo area.

Here's how to do it:

#### To Fold the Second Row Seats

1. Make sure the head restraints are in their lowest position.
2. Pull the strap.
3. Fold the seatback forward. Make sure you push down in the center of the seatback to make sure that the seat latches lock.
4. Pull the large strap on the rear of the seatback.
5. Move the seat forward to the lowered position. Make sure you push down in the center of the seatback to make sure that the seat latches lock.

**NOTE** When the seat locks into its lowered position, it sounds a distinct click. If you can see the red on the pull strap, then the seat is not latched. Push down on the seat until the red flag disappears. When you cannot see the red flag, then you know that the seat is in its latched and locked position.



**NOTE** When raising the seats back up into a seating position, make sure the seat latches are locked by pressing down on the center of the seat. If the seats are not in their downward-most, locked position, you will not be able to raise the seatbacks.

*You can fold the third-row seats down to create a flat-loading cargo floor.*

1. Make sure the seats are in the fully rearward position and fully lower the head restraints.
2. Pull the strap on the rear of the seat cushion.
3. Fold the seat cushion forward.
4. Pull the strap on the rear of the seatback.
5. Fold the seatback forward.

**NOTE** On third-row bucket seats you can also recline the seatback by pulling the red strap on the inboard side of the seatback.

*Create a flat-loading cargo floor by folding the carpeted cover forward over both rows.*

# ESSENTIAL INFORMATION



## TIRE PRESSURE MONITORING SYSTEM

Your vehicle displays a low tire pressure warning light (⚠️) in your instrument cluster when one or more of your tires are significantly under-inflated. If this happens, stop and check your tires as soon as possible, then inflate them to the proper pressure. Refer to the *Tire Pressure Monitoring System* section in the *Wheels and Tires* chapter of your *Owner's Manual* for more information.

## LOCATION OF SPARE TIRE AND TOOLS

Your tools are behind a cover in the sidewall at the left-rear of the cargo area. Your spare is under the vehicle. The spare tire is for emergency use only and should be replaced as soon as possible. For complete details on changing your tire, refer to the *Changing a Road Wheel* in the *Wheels and Tires* chapter of your *Owner's Manual*.



## EASY FUEL® SYSTEM

- » Put your vehicle into park (P) and switch off the ignition.
- » Open the fuel-filler door, insert the nozzle and begin fueling.
- » Wait 5–10 seconds between the time the refueling nozzle shuts off and you remove the nozzle from the vehicle. This allows residual fuel in the nozzle to drain into the tank.
- » When using a portable fuel container, slowly insert the fuel funnel (located in the glove box) and pour the fuel into the funnel.

**NOTE** Do not use aftermarket funnels as they do not work with the Easy Fuel system and may cause damage. Clean the funnel after each use, or dispose of it properly.

## FUEL TANK CAPACITY AND FUEL INFO

Your vehicle has a 15.8 gallon (60L) fuel tank capacity. Use only UNLEADED fuel with an octane rating of 87 or higher. Do not use diesel fuel, fuel-methanol, leaded fuel or any other fuel because it could damage or impair the emission control system.

## BLIND SPOT INFORMATION SYSTEM (BLIS) WITH CROSS TRAFFIC ALERT\*

BLIS aids you in detecting vehicles that may have entered into your blind spot zone. The cross traffic alert feature warns you of vehicles approaching from the sides when the transmission is in reverse (R).

BLIS and cross traffic alert display a yellow indicator light in your exterior mirrors. Cross traffic alert also sounds tones and displays messages to warn you from which direction vehicles are approaching. Refer to the *Driving Aids* chapter in your *Owner's Manual* for more information.

## REAR WINDOW BUFFETING

When one or both of your rear windows are open, you may hear a pulsing noise. To alleviate this, lower a front window until the noise subsides.

## ROADSIDE ASSISTANCE

Your new Ford vehicle comes with the assurance and support of 24-hour emergency roadside assistance.

To receive roadside assistance in the United States, call 1-800-241-3673. In Canada, call 1-800-665-2006.

\*if equipped



## CONFIGURABLE DAYTIME RUNNING LAMPS\*

When you switch the feature on in the information display, daytime running lamps turn on when you are driving, the lighting control is in the autolamps position and the headlamps are off. You can switch the Configurable Daytime Running Lamps feature ON or OFF using the information display controls. See the *Lighting* chapter in your *Owner's Manual* for complete information.