

This Quick Reference Guide is not intended to replace your vehicle Owner's Manual which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.

**WARNING:** Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.



## LEARN MORE ABOUT YOUR NEW VEHICLE

Scan the country-appropriate QR code with your smartphone (make sure you install a scanner app) and you can access even more information about your vehicle.



[owner.ford.com](http://owner.ford.com) (U.S.)

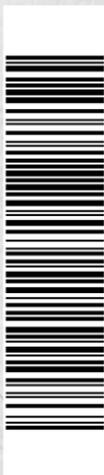


[ford.ca](http://ford.ca) (Canada)

**United States**  
**Ford Customer Relationship Center**  
1-800-392-3673 (FORD)  
(TDD for the hearing impaired:  
1-800-232-5952)  
[owner.ford.com](http://owner.ford.com)

**Canada**  
**Ford Customer Relationship Centre**  
1-800-565-3673 (FORD)  
(TDD for the hearing impaired:  
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**QUICK  
REFERENCE  
GUIDE**



**2017 TRANSIT**



# COMMONLY USED VOICE COMMANDS

Touch the *voice* button  on the steering wheel and then say:



## BASIC COMMANDS

- Main menu
- Go back
- Cancel
- List of commands
- Next page
- Previous page
- Help



## PHONE

- Phone list of commands
- Pair phone
- Call <name> <on cell/at home/at work>
- Dial <phone number>
- Listen to text message <number>



## APPS\*

- List mobile apps
- Find new apps



## AUDIO

- Audio list of commands
- AM <530-1710>
- FM <87.9-107.9>
- CD
- USB
- SiriusXM <0-233>
- <Sirius channel name>
- Bluetooth audio
- Help



## NAVIGATION\*

- Navigation list of commands
- Destination <home/previous destination>
- Find <an address/POI/intersection>
- Show Route
- Where am I?
- SiriusXM Traffic and Travel Link\* list of commands
  - Show <traffic/weather map/fuel prices/5 day forecast>
  - Help

\*if equipped

Some services may not be available in your area. See your **Owner's Manual**, visit the website or call the toll-free number for more information.

For U.S. customers: Visit [owner.ford.com](http://owner.ford.com) or call **1-800-392-3673** (select Option 1 or 2 for language, then Option 3).

For Canadian customers: Visit [syncmyride.ca](http://syncmyride.ca) or call **1-800-565-3673** (select Option 1 or 2 for language, then Option 3).

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# INSTRUMENT PANEL

## 1 HOOD RELEASE LEVER

PULL THE LEVER, UNDER THE BOTTLE HOLDER, TO RELEASE THE HOOD.

## 2 CRUISE CONTROL\*

To Set a Cruise Control Speed

- Press the **ON** control and release.
- Drive to the speed you desire.
- Press and release **SET+**. Take your foot off the accelerator pedal.

After you set your speed, you can press and hold **SET+** or **SET-** to adjust cruise speed. Release the control when you reach the speed you desire. To cancel the set speed, pull **CAN** toward you and release or tap the brake pedal. To switch cruise control off, press **OFF** or switch the ignition off.

## 3 AUTOLAMPS\*

Allows your headlamps to turn on and off automatically in low-light situations or during inclement weather. Your headlamps remain on for a period of time after you switch off the ignition. You can adjust the time delay using the information display controls.

**NOTE** It may be necessary to switch your headlamps on manually in severe weather conditions.

\*if equipped



## 4 INFORMATION DISPLAY\*

Provides information about various systems on your vehicle. Use the left, 5-way controls on the steering wheel to choose and confirm settings and messages. Refer to the *Information Displays* chapter of your *Owner's Manual* for more information.

## 5 SERVICE ENGINE SOON LIGHT

Lights briefly when you switch on the ignition. If it remains on or is blinking after you start the engine, the On-Board Diagnostics (OBD-II) system has detected a malfunction. Drive in a moderate fashion and contact your authorized dealer as soon as possible.

## 6 AUTOWIPERS\*

The wipers operate when the rain sensor detects moisture on the windshield. Use the rotary control to adjust the sensitivity.

With low sensitivity, the wipers will operate when the sensor detects a large amount of moisture on the windshield.

With high sensitivity, the wipers will operate when the sensor detects a small amount of moisture on the windshield.

## 7 MEDIA STEERING WHEEL CONTROLS\*

(Volume): Press (+) to increase or (-) decrease volume levels.

Press  to access voice recognition.

Press  to access phone mode or to answer a call.

Press  to exit phone mode or end a call.

Press  to access the next/previous preset radio station, CD track\* or preset satellite radio channel\*.

\*if equipped

## GETTING STARTED WITH YOUR SYNC SYSTEM

SYNC is a hands-free, voice recognition system used for entertainment, information and communication.

### Before You Get Started

1. Set up your owner account at [owner.ford.com](http://owner.ford.com) (U.S.) or [syncmyride.ca](http://syncmyride.ca) (Canada). Register by following the on-screen instructions. After registering, you can receive the latest system software updates and choose how you want to receive them: via your personal computer or device, or through the SYNC 3 system.
2. SYNC uses a wireless connection called **Bluetooth<sup>®</sup>** to communicate with your phone. Switch on **Bluetooth** mode in your phone's menu options. This lets your phone find SYNC. If you need more details on setting up your phone with SYNC, visit the website or your phone manufacturer's website.

### Pairing Your Phone with SYNC

In order to use the many features of SYNC, first pair your phone with SYNC. Make sure your vehicle is in park (P) and you switch on your ignition and radio.

### To Pair Your Phone for the First Time

1. Make sure you switch **Bluetooth** on and your phone is discoverable. See your phone manufacturer's manual if necessary.
2. Press the **phone** button . When the audio display indicates there is no paired phone, select the option to add.
3. When a message to begin pairing appears in the audio display, search for SYNC on your phone to start the pairing process.
4. When prompted on your phone's display, confirm the six-digit PIN provided by SYNC matches the PIN displayed on your phone. If you are prompted to enter a PIN on your phone, enter the PIN displayed on the SYNC screen.

5. The display indicates when the pairing is successful.

**NOTE** The system may prompt you to set your phone as primary or favorite (the primary phone receives messages and voicemail), download your phone book (required to use the full set of voice commands) and switch on 911 Assist<sup>®</sup>.

### Tips

- » Make sure you accept the request from SYNC to access your phone.
- » To pair subsequent phones, refer to the **SYNC** chapter of your **Owner's Manual**.
- » If you experience pairing problems, follow these steps to perform a clean pairing process:
  1. Delete your services from SYNC.
  2. Delete your phone pairing from SYNC.
  3. Repeat the **Pairing Your Phone with SYNC** process.

## USING YOUR PHONE WITH SYNC

**NOTE** You must download your phone book to make phone calls with voice commands by name.

### Making a Phone Call

Use SYNC to make a phone call to anyone in your phone book by pressing the **voice** button  and when prompted, say a voice command.

For example, you could say **Call Jake Smith at home**. SYNC repeats the command back to you and dials the number.

**NOTE** You can also make phone calls by pressing the voice button  and when prompted, give the voice command **Dial**, then verbally say the phone number.

### Answering Incoming Calls

Press the **phone** button  to answer an incoming call. Caller information appears in the display, if the information is available. You can hang up at any time by pressing the **phone** button .

### Privacy Mode

During an active call, more menu features become available on the audio display. Select privacy mode to switch the call from an active hands-free environment to your cell phone for a more private conversation.

## USING SYNC TO ACCESS DIGITAL MEDIA

Plug in your USB media devices such as phones and MP3 players and use SYNC to play all your favorite music.

### Using Voice Commands to Play Music

1. Plug your media player into your USB port.
2. Press the voice button . When prompted, say **"USB"**, then follow-up by saying a voice command.



## BEFORE YOU GET STARTED

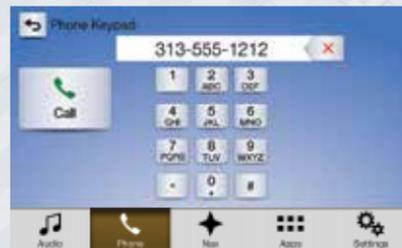
- » Pair your phone to SYNC (see *Pairing Your Phone with SYNC* earlier in this guide for instructions).
- » The touchscreen is sensitive, so make sure you press the desired icon accurately and firmly.
- » If you press the wrong icon and enter the wrong screen, you can press the **home** icon  to access your home screen.

Use the touchscreen to explore and interact with your vehicle. The touchscreen works the same way traditional controls, knobs and buttons do. The system provides easy interaction with your audio, climate, phone, navigation\*, mobile apps and settings.

Press **Settings** on the feature bar your touchscreen to personalize the many features and settings of your vehicle all in one place.



## PHONE



Voice-control your phone for hands-free calling with your phone securely put away. With SYNC, you won't even need to know the phone number. Just say the name of the person you want to call from your phone book.

Your phone connects you with many other features:

- » Listen to text messages (phone-dependent feature).
- » Transfer calls seamlessly from SYNC to your phone as you get in or out of your vehicle.



## NAVIGATION\*



Press the **Navigation\*** icon to set your destination. Select one of two ways to find your destination:

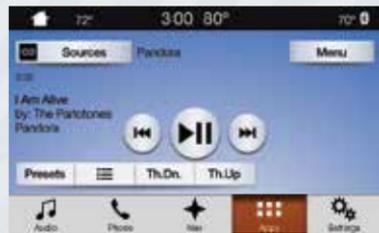
- » Destination mode lets you key in a specific address or use a variety of search methods to locate where you want to go.
- » Map mode shows advanced viewing of 2-D city maps, 3-D landmarks and 3-D city models (when available).

See the **SYNC 3** chapter in your *Owner's Manual* for complete details.

## Set a Destination

- » Press **Destination** on your touchscreen and then press **Search**. Enter a street address, intersection, city or a point of interest (POI).
- » You can also use voice commands. Say, "*Find a point of interest*" and then select a category, such as hotels, gas stations, ATMs or restaurants.
- » After you choose your destination, press **Start**. The system uses a variety of screens and visible prompts to guide you to your destination.
- » The navigation map shows your estimated time of arrival, remaining travel time or the distance to your destination.

## APPS



### Voice Control Your Smartphone Apps

This system supports the use of certain apps such as Pandora® or iHeartRadio® (U.S.), Spotify® or Glympse® through a USB or Bluetooth-enabled devices.

Each app gives you different onscreen options depending on the app's content.

To find new apps, use the voice command, "Find new apps".

For more information, see the *SYNC 3* chapter in your *Owner's Manual*, visit [owner.ford.com](http://owner.ford.com) (U.S.) or [syncmyride.ca](http://syncmyride.ca) (Canada), or call the toll-free number (listed on this front cover of this guide).

## AUDIO



SYNC 3 gives you a variety of media. Press the **Audio** icon on the touchscreen, and select **Sources**. Choose from AM, FM, SiriusXM\* and other media sources.

### Set Your Radio Presets

- » Tune to the station and then press and hold one of the memory preset buttons. The audio mutes briefly when the system saves the station, and then the audio returns.
- » Two preset banks are available for AM, three for FM, and three for SiriusXM\*. To access all of your presets, tap the preset button. The indicator on the button shows which preset bank you are currently viewing.

### Using SYNC 3 to Access Digital Media

Play all of your favorite music from phones, flash drives and other devices.

Plug your device into a USB port, select **Sources** and then choose **USB**. Wait for the system to finish indexing your music to begin listening. You can even create random playlists by using the **Shuffle** feature.

\*if equipped

# COMFORT

## TILT/TELESCOPING STEERING WHEEL

Unlock the steering wheel by pulling the lever down. Adjust the wheel to the desired position. Push the lever back up to lock the steering wheel in place.

## LUMBAR CONTROL

Use the manual\* or power control\* on the inboard or outboard sides of the front seats. See the *Seats* chapter of your *Owner's Manual* for details.

## HEATED FRONT SEAT\*

Press the button on the seat base to switch the heated seat on and off.

## ACCESSORY DELAY

You can use the power window control for several minutes after you switch the ignition off or until you open any door.

## AUTOMATIC LOCKING

Your vehicle has the capability for the doors to lock automatically when you exceed 5 mph (8 km/h). You can switch this function ON in the information display. After switching this feature on, you can use either the interior door unlock button or switch the ignition off and use the key or remote control to unlock the rear or sliding door.

\*if equipped

## SIDE-WIND STABILIZATION

Side-wind stabilization applies the brakes on one side of the vehicle to reduce the effect of a sudden side wind gust when you are driving. When active, the stability and traction control light flashes and a message may appear in the information display. There may be a slight deceleration, and you may need to make a steering correction to maintain your intended vehicle path.

**NOTE** Side-wind stabilization does not turn on for continuous side winds or during vehicle turns.

## REAR CLIMATE CONTROLS\*

In the overhead console, the separate rear climate controls adjust fan speed, temperature and air direction independently from the front controls.



## STORAGE COMPARTMENTS

Transit includes a variety of storage areas specifically designed to organize smaller items:

- » The overhead console\*, located near the map light controls.
- » The bottle holder built into the sides of the instrument panel.

## INSTALLING THE REAR SEATS\*

- » Align the front catches of the seat frame.
- » Push the seat forward to engage the front catches of the seat frame.
- » Align the rear catches of the seat frame.
- » Allow the seat to drop under its own weight for the last 6-8 inches (15-20 centimeters).

## BATTERY LOCATION

The battery is inside your vehicle under the driver seat. See the *Maintenance* chapter of your *Owner's Manual* for details.



## DOUBLE REAR DOORS\*

After opening the rear cargo doors, slide the lever to release the catch. This allows you to open the doors wider.

## USB PORTS\*

Use the USB ports on the instrument panel to access and listen to audio from your device through your vehicle's audio system.

## AUXILIARY AND AC POWER POINTS\*

*Auxiliary power points* provide 12-volt DC, 180-watt capacity that allow you to power smaller electrical devices.

Locations throughout your vehicle include:

- » On the instrument panel.
- » Inside the cargo area.

*The AC power point* provides 110 volts or up to 150 watts of power. The outlet resembles a typical household wall plug. You can find it under the parking brake lever, near the driver's seat.

For complete details, see the *Auxiliary Power Points* chapter in your *Owner's Manual*.

**NOTE** Do not keep electrical devices or adapters plugged in to the auxiliary or AC power points when not in use. Always run the engine for full use of the auxiliary power points or the AC power point.

## PARKING AID\*

The system sounds an audible warning tone when objects are near the vehicle's rear bumper. As the vehicle moves closer to the obstacle, the rate of the warning tone increases in frequency.

- » The reverse sensors automatically turn on when the vehicle is in reverse (R) and the vehicle speed is 10 mph (16 km/h) or less.
- » The system detects objects up to 72 inches (183 centimeters) away.
- » See the *Parking Aids* chapter in your *Owner's Manual* for complete information on your vehicle's sensing systems.

**NOTE** Visibility aids do not replace the need to watch where the vehicle is moving. Refer to your *Owner's Manual* for safety information, more details and limitations.



## REAR VIEW CAMERA\*

The feature provides a video image of the area behind the vehicle.

The image automatically appears when the vehicle is in reverse (R) and uses green, yellow and red guides to alert you of your proximity to objects.

## LANE KEEPING ALERT\*

The system automatically detects and tracks the lane markings on the road using a sensor behind the interior mirror. If the system detects that your vehicle is unintentionally drifting toward the lane markings, a warning shows in the information display. The steering wheel also vibrates.

Switch the system on and off using the button on the direction indicator stalk. Press the button to switch the system on. Press the button again to switch the system off.

## POWER RUNNING BOARD\*

When active, the running board extends down and out when you open the right side cargo door. They return to the stowed position after a two-second delay when you close the door.

To switch the power running board on or off, see the *Information Displays* chapter in your *Owner's Manual*.

**NOTE** Do not use the running board, front and rear hinge assemblies, running board motors or the running board under body mounts to lift the vehicle when jacking. Always use proper jacking points. See your *Owner's Manual* for details.

\*if equipped

\*if equipped

# ESSENTIAL FEATURES



## TIRE PRESSURE MONITORING SYSTEM

Your vehicle displays a low tire pressure warning light (⚠️) in your instrument cluster when one or more of your tires are significantly under-inflated. If this happens, stop and check your tires as soon as possible, then inflate them to the proper pressure. Refer to the *Wheels and Tires* chapter of your *Owner's Manual* for more information.

## FUEL TANK CAPACITY/ FUEL INFO

Your vehicle has a 25.1 gallon (95L) fuel tank capacity. Depending on your vehicle, your fuel requirements vary based on engine configuration. Refer to the *Capacities and Specifications* chapter in your *Owner's Manual* for more details.

Flex fuel vehicles have a yellow ring around the top of the fuel filler tube and can use either regular unleaded fuel or E85 ethanol fuel.

It is best not to alternate repeatedly between gasoline and E85. If you do switch fuels, it is recommended that you add as much fuel as possible—at least half a tank. Do not add less than 5 gallons (18.9 liters) when refueling. Drive the vehicle immediately after refueling for at least 5 miles (8 km) to allow the vehicle to adapt to the change in ethanol concentration. If you exclusively use E85 fuel, we recommend that you fill the fuel tank with regular unleaded gasoline at each scheduled oil change.

If you do not have a flex fuel vehicle, then use only "Regular" unleaded gasoline with a minimum octane rating of 87. To provide improved performance for severe duty usage, such as during trailer towing, we recommend premium fuel. Do not use E85 fuels because your vehicle is not designed to run on fuels with more than 15% ethanol.

## LOCATION OF SPARE TIRE AND TOOLS

The jack is under the passenger seat. The jack handle and lug wrench are behind a cover in the sidewall of the front passenger step. Your spare wheel and tire are under the vehicle. The spare tire is designed for emergency use only and should be replaced as soon as possible. For complete details, refer to the *Wheels and Tires* chapter of your *Owner's Manual*.

## DIESEL FUEL RECOMMENDATIONS\*

Ford recommends that you use only the diesel fuels that meet either the ASTM D975 diesel or the ASTM D7467 B6-B20 biodiesel industry specifications. Diesel fuel is adjusted seasonally for colder temperatures. For best results, we recommend that you use a diesel fuel that is seasonally adjusted for the weather.

## DIESEL PARTICULATE FILTER SYSTEM\*

The system helps reduce carbon emissions, and requires the completion of periodic drives to clean it. The information display will prompt you to complete an operator commanded regeneration procedure. Failure to comply with the required cleaning procedure maintenance can result in damage to the diesel particulate filter system that may not be covered under your warranty. See your *Owner's Manual* for more information.

## DIESEL EXHAUST FLUID LEVEL\*

To help reduce emission levels from the exhaust of the diesel engine, your vehicle has a selective catalytic reduction system that relies on diesel exhaust fluid to operate properly. The selective catalytic reduction system automatically injects diesel exhaust fluid into the exhaust system to enable proper selective catalytic reduction system function. Make sure that you check your vehicle's diesel exhaust fluid level during the oil change service interval, but certain conditions or driving styles, such as trailer towing or fast rates of acceleration, require you to refill the diesel exhaust fluid tank more often. See the *Fuel and Refueling* chapter in your *Owner's Manual* for more information.

\*if equipped



## ROADSIDE ASSISTANCE

Your new Ford vehicle comes with the assurance and support of 24-hour emergency roadside assistance. To receive roadside assistance in the United States, call 1-800-241-3673. In Canada, call 1-800-665-2006.