

This Quick Reference Guide is not intended to replace your vehicle Owner's Manual, which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise.

All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.

UNITED STATES

Ford Customer Relationship Center

1-800-392-3673 (FORD)

(TDD for the hearing impaired: 1-800-232-5952)

owner.ford.com

 @FordService

CANADA

Ford Customer Relationship Centre

1-800-565-3673 (FORD)

(TDD for the hearing impaired:

1-888-658-6805)

ford.ca

 @FordServiceCA



OWNER.FORD.COM



FORD.CA

LEARN MORE ABOUT YOUR NEW VEHICLE

Scan the country-appropriate QR code with your smartphone (make sure you have a scanner app installed) and you can access even more information about your vehicle.

WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

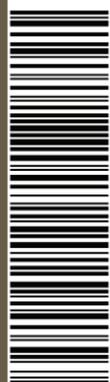


2018 **FLEX**

QUICK REFERENCE GUIDE



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JABJ 19G217 AA

COMMONLY USED VOICE COMMANDS



SYNC. Say the Word.

Press the voice button  and then say:

Basic Commands

- Main menu¹
- Go back¹
- Cancel
- List of commands¹
- Next page¹
- Previous page¹
- Help

Phone

- Phone list of commands
- Call <name>¹
- Call <name> <on cell/at home/at work>
- Dial <number>
- Listen to messages¹
- Listen to text message <number>¹
- Reply to message¹

Audio

- AM <530-1710>¹
- FM <87.9-107.9>¹
- USB
- Bluetooth audio
- Sirius channel <0-233>^{1,2}
- <Sirius channel name>^{1,2}

Apps

- List mobile apps
- Find mobile apps

Climate¹

- Climate list of commands
- Climate set temperature <# degrees>

¹ only available with SYNC 3

² if equipped

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Navigation^{1,2}

- Navigation list of commands
- Destination <home/previous destination>
- Find <POI/address/intersection>
- Show route
- Where am I?
- SiriusXM Traffic and Travel Link² list of commands
 - Show <traffic/weather map/5-day forecast/fuel prices>
 - Help

Some services may not be available in your area. Refer to the **SYNC** chapters in your **Owner's Manual**, visit the website or call the toll-free number for more information.

For U.S. customers: visit owner.ford.com or call **1-800-392-3673** (select option 1 or 2 for language, then Option 3).

For Canadian customers: visit syncmyride.ca or call **1-800-565-3673** (select option 1 or 2 for language, then Option 3).



**1 POWER ADJUSTABLE STEERING COLUMN***

Use the controls to adjust the steering wheel to your desired position.

2 CRUISE CONTROL

To set your cruise control speed:

A. Press and release the **ON** control.

B. Accelerate to the desired speed.

C. Press and release the **SET+** or **SET-** control, then take your foot off the accelerator.

D. To disable, press and release the **OFF** control.

3 LEFT VEHICLE INFORMATION DISPLAY

Provides information about various systems on your vehicle. Use the left, 5-way controls, located on the steering wheel, to choose and confirm settings and messages. Refer to the *Information Displays* chapter of your *Owner's Manual* for more information.

4 SERVICE ENGINE SOON LIGHT

☾ Illuminates briefly when you switch the ignition on. If it remains on or blinks after you start the engine, the On-Board Diagnostics system (OBD-II) has detected a problem. Drive in a moderate fashion and contact your authorized dealer as soon as possible.

5 RIGHT VEHICLE INFORMATION DISPLAY*

Provides information about various vehicle systems. Use the right, 5-way controls, located on your steering wheel, to scroll through, highlight and make minor adjustments within a selected menu.

Refer to the *SYNC 3* information in your *Owner Manual* for more information.

6 STEERING WHEEL AUDIO AND MEDIA CONTROLS

Press **VOL+** or **-** to increase or decrease volume levels. Press **SEEK ▲** or **▼** to access the next or previous radio station preset, CD track or preset satellite radio channel*.

Press to access voice recognition.

Press to connect or disconnect a phone call.

7 KEYLESS STARTING*

Allows you to start your vehicle by pressing the **START STOP** button while fully pressing down on the brake pedal. Press the button again to switch the engine off. If you leave your vehicle idling for an extended period of time, the engine shuts down automatically. Before this happens, a message appears in the information display, allowing you time to override the shutdown feature.

Note: Your intelligent access transmitter* must be inside the vehicle for the ignition to start.

8 HAZARD CONTROL

SYNC is an in-vehicle communications system that works with your **Bluetooth**-enabled phone and portable media player.

SUPPORT

The SYNC support team is available to help you with any questions you cannot answer on your own.

In the United States, call **1-800-392-3673**.

In Canada, call **1-800-565-3673**.

DRIVING RESTRICTIONS

For your safety, certain features are speed-dependent and restricted when your vehicle is traveling over 3 mph (5 km/h).

PAIRING YOUR PHONE WITH SYNC

Hands-free calling is one of the main features of SYNC. While the system supports a variety of features, many are dependent on your phone's functionality.

Note: If you have SYNC 3*, see the pairing instructions on page 9.

- 1) Press the phone button. When the display indicates there is no phone paired press the OK button.
- 2) When the display displays Find SYNC, you can then put your phone into Bluetooth discovery mode. See your device's manual if necessary.
- 3) When prompted on your phone's display, enter the six-digit PIN provided by SYNC in the radio display.
- 4) The display indicates when the pairing is successful.

Note: The system may prompt you to:

- Set your phone as *primary or favorite* (the phone SYNC automatically tries to connect with first upon vehicle startup).
- Download your phone book (a requirement to use the full set of voice commands).

Tips

- To pair subsequent phones, please refer to *Pairing Subsequent Phones* in the SYNC chapter of your *Owner's Manual*.
- If you experience pairing problems, try performing a clean pairing by deleting your device from SYNC, deleting the SYNC connection from your phone, and then repeating the process.

USING VOICE COMMANDS

Every time you want to give SYNC a voice command, you must first press the voice button . When prompted, speak your voice command.

Tips

- Make sure the interior of the vehicle is as quiet as possible.
- After pressing the voice button, wait until after the tone sounds and "Listening" appears in your vehicle's display before saying a command.
- Speak naturally, without long pauses between words.
- At any time, you can interrupt the system while it is speaking by pressing the voice button .

USING YOUR PHONE WITH SYNC

Note: Enter your phone book contacts with both first and last names to increase the ability of SYNC to select the correct contact. Remember to say the contact name exactly as it is listed in your phone book.

Making a Phone Call

Use SYNC to make a phone call to anyone in your phone book by pressing the voice button . When prompted, give a voice command.

For example, you could say, "Call Jake Smith at home". SYNC confirms the command and dials the number.

Note: You can also make phone calls from outside your address book by pressing the voice button . When prompted, give the voice command "Dial", then verbally say the phone number.

Answering Incoming Calls

Press the phone button  to answer an incoming call. You can hang up at any time by pressing and holding the phone button .

USING SYNC TO ACCESS DIGITAL MEDIA

SYNC has USB ports that allow you to access personal media from your digital devices. Plug in your USB media devices such as phones and MP3 players, and use SYNC to play all of your favorite music.

Note: SYNC indexes your music. The more stored information you have on your USB device, the longer it takes SYNC to index.

Using Voice Commands to Play Music

- 1) Plug your media player into your USB port.
- 2) Press the voice button . When prompted, say "USB", then follow-up saying one of the voice commands.
- 3) The system confirms the command with you and the selected item plays.

Why Do You Need a SYNC Owner Account?

A SYNC owner account lets you receive the latest software updates, and if you have questions, you'll get free customer support. Visit the website or call the toll-free number for more information. See the inside front cover of this guide for details.

*IF EQUIPPED



A REVOLUTIONARY WAY TO CONNECT WITH YOUR VEHICLE.



Using SYNC 3

The SYNC 3 system allows you to interact with a variety of features using the touchscreen and voice commands. By integrating with your **Bluetooth**-enabled phone, the touchscreen provides easy interaction with audio, multimedia, climate control, navigation, and your phone's SYNC 3 compatible apps.

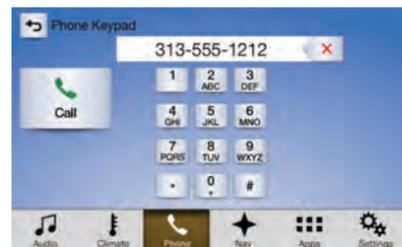
Pair Your Phone with SYNC 3

Pair your **Bluetooth**-enabled phone with the system before using the functions in hands-free mode. Switch on **Bluetooth** on your device to begin pairing. See your phone's manual if necessary.

1. Press "Add Phone".
2. Follow the on-screen instructions.
3. A prompt alerts you to search for the system on your phone.
4. Select your vehicle's make and model as it displays on your phone.
5. Confirm that the six-digit number appearing on your phone matches the six-digit number on the touchscreen.
6. The touchscreen indicates when the pairing is successful.
7. Your phone may prompt you to give the system permission to access information. To check your phone's compatibility, see your phone's manual or visit the website.

*IF EQUIPPED

PHONE



After pairing your phone, you can access more phone-dependent features:

- Recent call lists.
- Contacts: Sort alphabetically and choose a specific letter to begin viewing your entries.
- Phone settings: Pair another phone, and then set ring tones and alerts.
- Text messages.
- Do not disturb: Send all calls to your voicemail, and all ring tones and alerts are set to silent mode.

Note: Use the voice commands to make calls. Say, "Call James at home" or "Dial 555-1212". You can use the touchscreen to place calls as well. Refer to the SYNC 3 information in your *Owner's Manual* for complete details.

NAVIGATION

Select one of two ways to find your destination:

- Destination mode lets you key in a specific address or use a variety of search methods to locate where you want to go.
- Map mode shows advanced viewing of 2-D city maps, 3-D landmarks and 3-D city models (when available).

See the SYNC 3 information in your *Owner's Manual* for details.

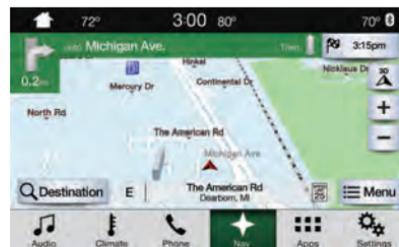
Set a Destination

Press **Destination** on your touchscreen and then press **Search**. Enter a street address, intersection, city or a Point Of Interest (POI).

You can also use voice commands. Say, "Find POI" and then select a category, such as hotels or restaurants.

After you choose your destination, press **Start**. The system uses a variety of screens and visible prompts to guide you to your destination.

The navigation map shows your estimated time of arrival, remaining travel time or the distance to your destination.



Navigation Menu

During active navigation, touch the bottom of the screen to view the menu, and then select **Screen View**.

Choose from the following:

- Full Map.
- Highway Exit Info displays on the right side of the touchscreen. View POI icons (restaurants, ATMs, etc.) as they pertain to each exit. You can select a POI as a waypoint, if you wish.
- Turn List shows all of the available turns on your current route.

*IF EQUIPPED

A REVOLUTIONARY WAY TO CONNECT WITH YOUR VEHICLE.

CLIMATE



Access climate control features, including the temperature, airflow direction, fan speed and other climate features for you and your front passenger.

Set Your Temperature

- Touch the **Climate** icon on the touchscreen.
- Use voice commands to change your settings, like "Climate set temperature 72 degrees" and SYNC 3 makes that adjustment.
- You can also use the ▲ or ▼ buttons on the touchscreen.

ENTERTAINMENT



No matter how you store your music, SYNC 3 makes it yours to enjoy when you're behind the wheel. Press the **Audio** icon on the touchscreen, and from here, you can easily go between AM/FM, SiriusXM and other media sources.

Set Your Radio Presets

- Tune to the station and then press and hold one of the preset buttons. The audio mutes briefly while the system saves the station, and then the audio returns.
- Two preset banks are available for AM and three banks for FM. To access additional presets, tap the preset button. The indicator on the preset button shows which bank of presets you are currently viewing.

Bring in Your Own Music

Use SYNC 3 to play all of your favorite music from phones, flash drives and other devices.

Plug your device into a USB port, select **Sources** and then choose **USB**. Wait for the system to finish indexing your music to begin listening.

Apps

The system supports the use of certain types of apps through a USB or *Bluetooth*-enabled devices. Each app gives you different on-screen options depending on the app's content. To find new apps, use the voice command "Find new apps".

Smartphone Connectivity

SYNC 3 allows you to use Apple CarPlay and Android Auto to access your phone over a USB connection.

When you use Apple CarPlay or Android Auto, you can:

- Make calls.
- Send and receive messages.
- Listen to music.
- Use your phone's voice assistant.

For more information, refer to the SYNC 3 chapter in your *Owner's Manual* for details.

HEATED OR CLIMATE CONTROLLED FRONT SEATS*

To use, press the heated or cooled seat icon(s) repeatedly to cycle through the various modes and off. More indicator lights indicate warmer or cooler settings.

Note: You must switch the ignition on to use these features.

SECOND-ROW HEATED SEATS*

Press the heated control repeatedly to cycle through the various modes and off.

Note: You must switch the ignition on to use these features.

ADJUSTABLE PEDALS*

The control is on the left side of the steering column. Press the ► arrow to move the pedals closer to you or the ◀ arrow to move the pedals farther away from you. Adjust the pedals only after you stop your vehicle and place the transmission in park (P).

HEATED STEERING WHEEL*

Using the touchscreen, press the icon to switch the feature on and off.

MEMORY FUNCTION*

Use the memory controls on the driver door to program and then recall the driver seat, power mirrors, tilt and telescoping steering column* and the adjustable pedals* position.

To program position 1, press and hold until you hear a tone. To set a second position, press and hold until the same tone sounds.

You can now use these controls to recall the set positions.

HEAD RESTRAINTS

You can adjust the front-row head restraints.

To raise the head restraint, pull up on it.

To lower it, press the head restraint down while pressing and holding the guide sleeve adjust and release button.

Tilt the head restraint by gently pulling the top of it forward. Once the head restraint is in its forward-most position, tilting it forward once more releases it to the upright position.

AMBIENT LIGHTING*

Light your vehicle interior with a choice of several colors with the ambient lighting feature. Use your SYNC 3 touchscreen:

1. Press **Settings** then select **Ambient Lighting**.
2. Tap a color to activate and set a color for ambient lighting. Drag the colors up and down to increase or decrease the intensity.

To switch ambient lighting off, press the active color once or drag the active color all the way down to zero intensity.



MOONROOF*

The moonroof controls are on the overhead console and have a one-touch open and close feature. To stop the moonroof during its one-touch operation, press the control a second time.

To open the moonroof, press and release the **SLIDE** control. The moonroof will stop short of the fully opened position. Press and release the **SLIDE** control again to fully open the moonroof.

To close the moonroof, pull the **SLIDE** control.

To vent the moonroof, press and release the **TILT** control. Pull and hold the **TILT** control to close the moonroof.

You can open or close the sliding shade manually when the moonroof is closed.

*IF EQUIPPED

*IF EQUIPPED

THIRD-ROW SEAT***To Fold and Stow the Third-Row Seat**

Note: Make sure that the area under the seat is free of objects before stowing it.

- 1) Remove all objects from the seat and floor stowage tub area.
- 2) From the rear of the vehicle, fold the head restraint by pulling the head restraint release strap.



- 3) Fold the seatback by pulling and holding the red strap while pushing the seatback forward. Release the strap once the seatback starts rotating forward.



- 4) To fold the seat fully into the floor, release the seat latches by pulling and holding the short black strap and then pulling the headrest release strap. This tumbles the seat all the way into the floor tub.



*IF EQUIPPED

To Unstow the Third-Row Seat

Note: Make sure that the forward portion of the load floor is free of objects before unstowing it.

- 1) Unlatch and lift the seat out of the tub in the floor by squeezing and pulling up on the handle. When the seat is in a vertical position, push the seat over, letting it fall onto the latches.
- 2) To return the seatback to the upright position, pull the red strap. Then, while holding the red strap, pull the long strap located on the seatback to raise the seatback.
- 3) Pull the head restraints up to their normal position.

Note: Push and pull on the seat to make sure it latches to the vehicle floor. An unlatched seat may become dangerous in the event of a sudden stop or crash.

POWERFOLD® THIRD-ROW SEAT*

Note: The powerfold seats work only when the vehicle is in park (P) and the liftgate is open.

The third-row seat features a power one-touch operation that allows you to adjust the seats with the touch of a button. The buttons are behind the third-row seats on the left-side, quarter-trim panel.

To use, press the **RH/BOTH/LH** button to select the right seat, both seats or the left seat that you want to move.

Then select the desired seat position:

- Press the **STOW** button to stow the seat into the tub floor.
- Press the **FOLD** button (the top portion of the button) to fold down the seatback.
- Press the **NORMAL** button to return the seat to the normal seating position.

**POWER LIFTGATE***

Your liftgate has an automatic open and close feature. To open remotely, press  twice on your remote within three seconds. Press  twice again to stop the movement. You can also operate the liftgate by pressing the  button on the instrument panel.

*IF EQUIPPED

CONVENIENCE

INTEGRATED KEYHEAD TRANSMITTER AND INTELLIGENT ACCESS REMOTE ENTRY ICONS*

- Press  once to lock all doors. Press again within three seconds to confirm that you locked all of the doors.
- Press  once to unlock the driver door. Press again within three seconds to unlock all doors.
- Press  to activate the panic alarm. Press again or switch on the ignition to deactivate.
- Press  twice within three seconds to open the liftgate.
- **Car finder:** Press  twice within three seconds to locate your vehicle. The horn sounds and the lamps flash.

INTELLIGENT ACCESS*

You can unlock and lock the vehicle without taking the key out of your pocket or purse when your intelligent access key is within 3 feet (1 meter) of your vehicle. To unlock, touch the unlock sensor on the back of the door handle for a brief period and then pull on the door handle to unlock, being careful not to touch the lock sensor at the same time or pull the door handle too quickly. To lock, touch the door handle lock sensor on the door for approximately one second, being careful not to touch the unlock sensor on the back of the door handle at the same time.

REMOTE START*

Remote start allows you to start the engine from outside your vehicle using your transmitter. To start, press  and then press  twice within three seconds. Once inside, apply the brake while pressing the **START STOP** button. Shift into drive (D) and go. If you have an integrated keyhead transmitter, insert the key into the ignition and switch the ignition on as you normally would before driving. To switch the engine off from outside the vehicle after using your remote start, press  once. Remote start can turn on your climate control. You can personalize your climate control settings along with other settings within the information display. Refer to the *Information Display* chapter in your *Owner's Manual* for details.

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*IF EQUIPPED

CONVENIENCE

AUTOWIPERS*



Use the rotary control on the wiper lever to adjust the sensitivity of the wipers. When you select low sensitivity, the wipers operate when the sensor detects a large amount of water on the windshield. When you select high sensitivity, the wipers operate when the sensor detects a small amount of water on the windshield.

Note: Make sure you switch this feature off before entering a car wash.

110-VOLT POWER OUTLET*

The power point is on the back of the center console. You can use it to power your smaller electrical devices that do not exceed 150 watts. This feature is available to use when you switch on your ignition and the battery voltage is above 11 volts. When the indicator light is on, the power point is working and ready to use.

*IF EQUIPPED

UNIVERSAL GARAGE DOOR OPENER*



Your driver visor has a built-in wireless transmitter that replaces the common hand-held garage door opener. You can program this system to security systems, entry gates and home or office lighting. Refer to the *Universal Garage Door Opener* chapter in your *Owner's Manual* for programming instructions and additional information on how to use this device.

SECURICODE™ KEYLESS ENTRY KEYPAD

Allows you to lock or unlock the doors, program and erase user codes, recall memory features* and arm or disarm the anti-theft alarm*. The keypad is near the driver window and invisible until you touch it. Then, it lights so you can see and touch the buttons.

To get started, you need your five-digit factory code found on your owner's wallet card, located in the glove box. Entering this code unlocks the driver door. To unlock all of the doors, enter the factory-set code or your personal code, then press **3-4** on the keypad within five seconds.

To lock all of the doors, press and hold **7-8** and **9-0** at the same time.

For complete information, refer to the *SecuriCode Keyless Entry Keypad* section in the *Locks* chapter of your *Owner's Manual*.

MYKEY®

MyKey allows you to program certain driving restrictions in order to promote good driving habits. You can program things like speed restrictions, limited volume levels and safety belt reminders. Refer to the *MyKey* chapter in your *Owner's Manual* for details.



FUNCTION

ACTIVE PARK ASSIST*

The system detects an available parallel parking space and automatically steers the vehicle into that space (hands-free) while you control the accelerator, gearshift and brakes. The system visually and audibly instructs you to park the vehicle.

- To start active park assist, press the  button. Use the direction indicator to indicate which side of the vehicle you want the system to search on. If the direction indicator is not on, the system automatically searches on the vehicle's passenger side.
- To stop the parking procedure, grab the steering wheel or press the  button again.

For complete information, refer to the *Parking Aids* chapter of your *Owner's Manual*.

REAR VIEW CAMERA

The system displays what is behind your vehicle when you place the transmission in reverse (R). The system uses three types of guides to help you see what is behind your vehicle:

- **Active guidelines***: Show the intended path of your vehicle when reversing. These guidelines are only available when the transmission is in reverse (R). To use active guidelines, turn the steering wheel to point the guidelines toward an intended path. If you change the steering wheel position while reversing, your vehicle might deviate from the original intended path.
- **Fixed guidelines**: Show the actual path your vehicle is moving in while reversing in a straight line. This can be helpful when backing into a parking space or aligning your vehicle with another object behind you.
- **Centerline**: Helps align the center of your vehicle with an object (for example, a trailer).

Note: Mud, water or debris obstructs the camera's view. Clean the lens with a soft, lint-free cloth and non-abrasive cleaner. The camera is on the liftgate.

Note: For complete information, refer to the *Parking Aids* chapter of your *Owner's Manual*. Visibility aids do not replace the need to watch where the vehicle is moving. The driver is always responsible for controlling the vehicle, supervising the system and intervening, if required. Refer to your *Owner's Manual* for safety information, more details and limitations.

*IF EQUIPPED

FLEX



FUNCTION

SELECTSHIFT® AUTOMATIC TRANSMISSION

Use this feature to change gears manually. With your vehicle in drive (D), the paddle shifters provide temporary manual control. You can achieve extensive manual control by moving the gearshift lever to the sport (S) position. Depending on your vehicle, use the toggle on the side of your gearshift lever or paddle shifters on your steering wheel to make shifts.

With the paddle shifters:

- Pull the right paddle (+) to upshift.
- Pull the left paddle (-) to downshift.

With the toggle:

- Press (+) to upshift.
- Press (-) to downshift.

COLLISION WARNING SYSTEM*

This system is designed to alert you of certain collision risks. The system's sensor detects your vehicle's rapid approach to other vehicles traveling in the same direction as your vehicle. When your vehicle rapidly approaches another vehicle, a red warning light flashes and a tone sounds.

The brake support system assists you in reducing any collision speed by pre-charging the brakes. If the risk of collision continues to increase after the audio-visual warning, the brake support prepares the brake system for rapid braking. The system does not automatically activate the brakes, but if the brake pedal is pressed even lightly, the brakes apply full stopping power.

You can adjust the warning system's sensitivity through your information display. See the *Driving Aids* chapter in your *Owner's Manual* for details.



ADAPTIVE CRUISE CONTROL*

Adjusts your vehicle speed to maintain the set gap between you and the vehicle in front of you in the same lane. You can decrease or increase the distance between your vehicle and the vehicle in front by pressing the gap control ▼ or ▲. Each time you start the vehicle, the system selects the last chosen gap. Refer to the *Cruise Control* chapter of your *Owner's Manual* for more information.

REAR PARKING AID

This system sounds a warning tone if there is an obstacle near the vehicle's rear bumper when the vehicle is in reverse (R) and is traveling less than 3 mph (5 km/h). The warning tone increases in frequency as the object gets closer.

BLIND SPOT INFORMATION SYSTEM (BLIS®) AND CROSS TRAFFIC ALERT*

BLIS uses radar sensors to help you determine if a vehicle may be in your blind spot zone. Cross Traffic Alert is designed to warn you of vehicles approaching from the sides when the transmission is in reverse (R). Both features display an amber indicator light in your exterior mirrors. Cross Traffic Alert also sounds an alarm and displays messages to warn you from which direction vehicles are approaching. See the *Driving Aids* chapter in your *Owner's Manual* for more information.



Note: Driving aids do not replace the need to watch where the vehicle is moving and brake when necessary. Refer to your *Owner's Manual* for safety information, more details and limitations.

*IF EQUIPPED

ESSENTIAL INFORMATION

REFUELING

When refueling:

1. Put your vehicle in park (P) and switch off your ignition.
2. Press the center-rear edge of the fuel filler door and release to open.
3. Slowly insert the fuel filler nozzle up to the first notch in the nozzle into the fuel system. Wait five to ten seconds after pumping fuel before removing the fuel filler nozzle.
4. Slowly remove the fuel filler nozzle.
5. Close the fuel filler door.

When using a portable fuel container, slowly insert the fuel funnel (located in the right spare rear storage tray) and pour the fuel into the funnel.

Note: Do not use aftermarket funnels as they do not work with the system and may cause damage. Properly clean the funnel or dispose of it properly after each use.

FUEL TANK CAPACITY/FUEL INFO

Your vehicle has an 18.6 gallon (70.4 liter) fuel tank capacity. We recommend regular unleaded gasoline with a pump (R+M)/2 octane rating of 87. We do not recommend fuels with an octane rating below 87. For vehicles with EcoBoost engines or to provide improved performance, we recommend premium fuel for severe duty usage such as towing a trailer. **Do not use E85 fuels because your vehicle was not designed to run on fuels with more than 15% ethanol.**

TIRE PRESSURE MONITORING SYSTEM

Your vehicle displays a low tire pressure warning light  in your instrument cluster if one or more of your tires are under-inflated. If this happens, stop and check your tires as soon as possible. Inflate them to the proper pressure. Refer to the *Wheels and Tires* chapter of your *Owner's Manual* for more information.

FLEX



ESSENTIAL INFORMATION

LOCATION OF SPARE TIRE AND TOOLS

Your spare tire and tools are beneath the carpeted floor panel in the rear of the vehicle. If the third-row seat is stowed in the floor, you will need to unstow it to access the spare tire. We designed the spare tire for emergency use only and strongly advise you to replace it as soon as possible.

For complete details on changing your tire, refer to the *Wheels and Tires* chapter of your *Owner's Manual*.

TRAILER TOW*

Before you tow, refer to your *Owner's Manual* for complete information on weight, details and limitations, as well as safety information and the proper equipment to use while towing.

Note: Do not tow with the mini spare tire installed or exceed the GVWR or the GAWR specified on the Safety Compliance Certification Label.

TRAILER SWAY CONTROL*

This system helps to reduce trailer sway while towing by applying brake force to individual wheels and, if necessary, reducing engine power. If the trailer does begin to sway, the stability control warning lamp flashes and a message appears in the information display. Safely pull to the side of the road and check that your equipment is properly secured.

TOWING YOUR FLEX

Towing your vehicle behind an RV or any other vehicle may be limited. Refer to *Towing the Vehicle on Four Wheels* in the *Towing* chapter of your *Owner's Manual*.

REAR WINDOW BUFFETING

You may hear a pulsing noise when just one of the windows is open. Lower the opposite window slightly to reduce this noise.

Press the control to open the window. Lift the control to close the window.

POST-CRASH ALERT SYSTEM™

The system flashes the direction indicators and sounds the horn (intermittently) in the event of a serious impact that deploys an airbag equipped on your vehicle.

The horn and lamps turn off when:

- You press the hazard control button.
- You press the panic button on the remote entry transmitter*.
- Your vehicle runs out of power.

ROADSIDE ASSISTANCE

Your new Ford vehicle comes with the assurance and support of 24-hour emergency roadside assistance. To receive roadside assistance in the United States, call **1-800-241-3673**. In Canada, call **1-800-665-2006**.

*IF EQUIPPED

