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Quick Reference Guide
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This Quick Reference Guide is not intended to replace your vehicle *Owner's Manual*, which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire *Owner's Manual* carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your *Owner's Manual*.



United States

Ford Customer Relationship Center
1-800-392-3673 (FORD)
(TDD for the hearing impaired: **1-800-232-5952**)
owner.ford.com  **@FordService**

Canada

Ford Customer Relationship Centre
1-800-565-3673 (FORD)
(TDD for the hearing impaired: **1-888-658-6805**)
ford.ca  **@FordServiceCA**

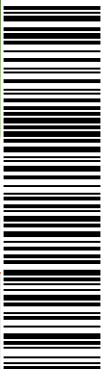
WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

FUSION

TWO THOUSAND EIGHTEEN

Quick Reference Guide



COMMONLY USED VOICE COMMANDS

Press the voice button  on your steering wheel and then say:



Basic Commands

- » Main menu
- » Go back
- » Cancel
- » List of commands¹
- » Next page¹
- » Previous page¹
- » Help



Phone

- » Phone list of commands
- » Pair phone
- » Call <name> <on cell/at home/at work>
- » Dial <number>
- » Listen to message



Climate¹

- » Climate list of commands
- » Set temperature <# degrees>



Audio

- » AM <530-1710>
- » FM <87.9-107.9>
- » USB
- » Sirius <0-233>²
- » <Sirius channel name>²
- » *Bluetooth* audio



Navigation^{1,2}

- » Navigation list of commands
- » Destination <home/previous destination>
- » Find <POI/an address/intersection>
- » Show route
- » Where am I?
- » SiriusXM Traffic and Travel Link² list of commands
 - Show <traffic/weather map/5-day forecast/fuel prices>



Apps

- » List mobile apps
- » Find new apps

¹ available only with SYNC 3

² if equipped

Learn More About Your New Vehicle

Scan the country-appropriate QR code with your smartphone (make sure you have a scanner app installed) and you can access even more information about your vehicle.



owner.ford.com
(U.S.)



ford.ca
(Canada)



4–5 Instrument Panel

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11–12 Comfort

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14–15 Essential Information

Some features may not be available in your area. Refer to your Owner's Manual, visit the website or call the toll-free number for more information.

For U.S. customers: visit **owner.ford.com** or call **1-800-392-3673** (select Option 1 or 2 for language, then Option 3).

For Canadian customers: visit **syncmyride.ca** or call **1-800-565-3673** (select Option 1 or 2 for language, then Option 3).

Left Vehicle Information Display

Using the left steering wheel-mounted controls, press the up and down arrow buttons to scroll through and highlight the options; use the right arrow button to enter a sub-menu.

Steering Wheel Controls

Audio Controls

Press **VOL +** or **-** to increase or decrease volume levels.
Press **◀** **▶** to access the previous or next radio station preset, CD track or preset satellite radio channel*.

Voice Controls

Press  to access voice recognition. Press  to answer a call.
Press  to exit phone mode or end a call.

Service Engine Soon Light

 Lights briefly when you switch the ignition on. If it remains on or blinks after you start your vehicle, the On-Board Diagnostics (OBD-II) system has detected a problem. Drive in a moderate fashion and contact your authorized dealer as soon as possible.

Rear View Camera

Provides a video image of the area behind the vehicle. The image appears in the touchscreen when the vehicle is in reverse (R) and uses green, yellow and red guides to alert you of your proximity to objects.

Configurable Daytime Running Lamps*

The daytime running lamps turn on when you switch the lamps on in the information display, switch the ignition on, switch the transmission out of park, the lighting control is in the autolamps position  and the headlamps are off. You can switch the Configurable Daytime Running Lamps feature ON or OFF using the information display controls.
See the *Lighting* chapter in your *Owner's Manual* for complete information.

*if equipped

INSTRUMENT PANEL

Right Vehicle Information Display*

Use the right steering wheel-mounted controls to access a variety of features:

» **Entertainment, Phone and Navigation*** information is also available. Refer to the *SYNC 3* chapter in your *Owner's Manual* for more information.

Electric Parking Brake

The electric parking brake switch replaces the conventional hand brake. To use, pull up on the switch. The brake system warning lamp lights to confirm that you applied the electric parking brake. You can release the electric parking brake manually by switching on the ignition, pressing the brake pedal and then pressing the electric parking brake switch. Refer to the *Brakes* chapter of your *Owner's Manual* for more details.

Automatic Transmission

Putting your vehicle in gear:

- Fully press down the brake pedal.
- Move the selector to the desired gear.
- When you are finished driving, come to a complete stop.
- Move the selector and securely latch it in park (P).

NOTE Always put your vehicle in **Stay in Neutral** mode when entering an automatic car wash. Failure to do this could result in vehicle damage not covered by warranty. For more information, please see the *Transmission* chapter of your *Owner's Manual*.

*if equipped

SYNC is an in-vehicle communications system that works with your *Bluetooth*-enabled phone and portable media player.

Support

The SYNC support team is available to help you with any questions you cannot answer on your own.

In the United States,
call **1-800-392-3673**.

In Canada,
call **1-800-565-3673**.

Driving Restrictions

For your safety, certain features are speed-dependent and restricted when your vehicle is traveling over 3 mph (5 km/h).

SYNC®*

Pairing Your Phone with SYNC

In order to use many of the features of SYNC, such as making a phone call or receiving a text, you must first connect or pair your phone with SYNC.

To Pair Your Phone for the First Time

1. Make sure to switch on your phone's *Bluetooth* feature before starting the search. See your device's manual if necessary.
2. Press the **PHONE** button. When the audio display indicates there is no paired phone, select the option to add.
3. When a message to begin pairing appears in the audio display, search for SYNC on your phone to start the pairing process.
4. When prompted on your cell phone's display, confirm that the PIN provided by SYNC matches the PIN displayed on your cell phone. Your phone is now paired and the display indicates that the pairing was successful. If you are prompted to enter a PIN on your device, enter the PIN displayed on the screen. The display indicates when the pairing is successful.

The System May Prompt You to

- » Set your phone as the *primary or favorite* (the phone SYNC automatically tries to connect with first upon vehicle start-up).
- » Download your phone book.

TIPS

- » To pair subsequent phones, please refer to *Pairing Subsequent Phones* in the SYNC chapter of your *Owner's Manual*.
- » If you experience pairing problems, try performing a clean pairing by deleting your services from SYNC, deleting your phone pairing from SYNC, and then repeating the *Pairing Your Phone with SYNC* process.

*if equipped

Why Do You Need a SYNC Owner Account?

A SYNC owner account provides you with the latest software updates and, if you have questions, free customer support.

Using Your Phone with SYNC

Making a Phone Call

Use SYNC to make a phone call to anyone in your phone book by pressing the voice button . When prompted, say a voice command.

For example, you could say, **“Call Jake Smith at home”**. When the system confirms the number, say, **“Dial”** again to initiate the call.

NOTE You can also make phone calls by pressing the voice button , and when prompted, give the voice command, **“Dial”**, then verbally say the phone number.

Answering Incoming Calls

Press the phone button  or select **Accept** on the screen to answer an incoming call. You can hang up at any time by pressing and holding the phone button .

Using SYNC to Access Digital Media

Plug in your USB media devices such as phones and MP3 players, and use SYNC to play all of your favorite music.

Using Voice Commands to Play Music

1. Plug your media player into your USB port.
2. Press the voice button . When prompted, say, **“USB”**, then follow-up by saying a voice command.

SYNC® 3*



Using SYNC 3

The SYNC 3 system allows you to interact with a variety of features using the touchscreen and voice commands. By integrating with your *Bluetooth*-enabled phone, the touchscreen provides easy interaction with audio, multimedia, climate control, navigation, and your phone's SYNC 3 compatible apps.

Create Your SYNC Owner Account

Create your account by visiting the website. Call the toll-free number for more information.

In the United States:
owner.ford.com
1-800-392-3673

In Canada:
syncmyride.ca
1-800-565-3673

Pairing Your Cell Phone with SYNC 3

Pair your *Bluetooth*-enabled phone with the system before using the functions in hands-free mode.

Switch on *Bluetooth* on your device to begin pairing. See your phone's manual if necessary.

1. Select **Add Phone**.
2. Follow the on-screen instructions.
3. A prompt alerts you to search for the system on your phone.
4. Select your vehicle's make and model as it displays on your phone.
5. Confirm that the six-digit number appearing on your phone matches the six-digit number on the touchscreen.
6. The touchscreen indicates when the pairing is successful.
7. Your phone may prompt you to give the system permission to access information. To check your phone's compatibility, see your phone's manual or visit the website.



Phone

After pairing your phone, you can access more phone-dependent features:

- » Recent call lists.
- » Contacts: Sort alphabetically and choose a specific letter to begin viewing your entries.
- » Phone settings: Pair another phone, and set ring tones and alerts.
- » Text messages.

NOTE Use the voice commands to make calls. Say, “*Call James at home*” or “*Dial 555-1212*”. You can use the touchscreen to place calls as well. Refer to the *SYNC 3* chapter in your *Owner's Manual* for complete details.

Do Not Disturb Mode

Touch the **Do Not Disturb** button to send all calls directly to your voicemail. All ringtones and alerts are set to silent.



Navigation*

Select one of two ways to find your destination:

- » **Destination mode** lets you key in a specific address or use a variety of search methods to locate where you want to go.
- » **Map mode** shows advanced viewing of 2D city maps, 3D landmarks and 3D city models (when available).

Set a Destination

Press **Destination** on your touchscreen and then press **Search**. Enter a street address, intersection, city or a Point Of Interest (POI).

After you choose your destination, press **Start**. The system uses a variety of screens and visible prompts to guide you to your destination.

During your route, you can press the maneuver arrow icon on the map if you want the system to repeat the previous route guidance instructions.

The navigation map shows your estimated time of arrival, remaining travel time or the distance to your destination.

Navigation Menu

While you are on your route, you can change your touchscreen view. Touch **Menu** and then select **Screen View** to select from these options:



- » Full Map.
- » **Highway Exit Info** displays on the right side of the touchscreen. View POI icons (restaurants, ATMs, etc.) as they pertain to each exit. You can select a POI as a waypoint, if you wish.
- » **Turn List** shows all of the available turns on your current route.

SYNC Connect

Connect to your vehicle using the app on your smartphone. The embedded modem in your vehicle communicates with the app and allows you to start, lock, unlock and locate your vehicle remotely. The app also connects you with other vehicle resources like a parking locator, roadside assistance, dealer locations and Ford Support.

*if equipped

*if equipped 9



Climate



Touch the **Climate** icon on the touchscreen to access climate control features, including the temperature, airflow direction, fan speed and other climate features for you and your front passenger. Say, *“Climate set temperature 72 degrees”* and SYNC 3 makes the adjustment.

You can also use the ▲ or ▼ buttons to change the temperature setting.



Audio



Press the **Audio** icon on the touchscreen and select **Sources**. Choose from AM, FM, SiriusXM*, CD, USB, *Bluetooth* Stereo or Apps.

Set Your Radio Presets

- » Tune to the station and then press and hold one of the preset buttons. The audio mutes briefly while the system saves the station, and then the audio returns.
- » Two preset banks are available for AM and three banks for FM. To access additional presets, tap the preset button. The indicator on the preset button shows which bank of presets you are currently viewing.

Use SYNC 3 to Access Digital Media

Play all of your favorite music from phones, flash drives and other devices.

Plug your device into a USB port, select **Sources** and then choose **USB**.

You can even create random playlists using the **Shuffle** function.



Apps

The system supports the use of certain types of apps through a USB or *Bluetooth*-enabled device. Each app gives you different on-screen options depending on the app's content. To find new apps, use the voice command, *“Find new apps”*.

For more information, refer to the SYNC 3 chapter in your *Owner's Manual* for details.

For support, visit the website or call the toll-free number. See the inside back cover of this guide for details.

Smartphone Connectivity

SYNC 3 allows you to use Apple CarPlay and Android Auto to access your phone over a USB connection. When you use Apple CarPlay or Android Auto, you can:

- » Make calls.
- » Send and receive messages.
- » Listen to music.
- » Use your phone's voice assistant.

For more information, refer to the SYNC 3 chapter in your *Owner's Manual* for details.

*if equipped

Intelligent Access*



You can unlock and lock the vehicle without taking the key out of your pocket or purse when your intelligent access key is within 3 feet (1 meter) of your vehicle. To unlock, touch the unlock sensor on the back of the door handle for a brief period and then pull on the door handle, being careful to not touch the lock sensor at the same time or pull the door handle too quickly. To lock, touch the door handle lock sensor on the door for approximately one second, being careful to not touch the unlock sensor on the back of the door handle at the same time.

Memory Function*

Use the memory controls located on the driver door to program and then recall memory positions. Move the seats, steering column and mirrors to the desired positions. Press and hold the **SET** button until you hear a single tone. Then press the desired preset button until you hear a single tone. Repeat this process to set the second memory position. You can now use these controls to recall the set positions.

*if equipped

You can also program your memory seats to your transmitter. That way, when you unlock your door with the transmitter, your memory features automatically move into your saved positions. See the *Seats* chapter in your *Owner's Manual* for more details.

Remote Start*

Remote start allows you to start the engine from outside your vehicle using your remote transmitter.

To start, press and then press twice within three seconds. You must press the push button ignition switch on the instrument panel once while applying the brake pedal before driving your vehicle.

To switch off the engine from outside the vehicle after using your remote start, press once.

Auto-Start-Stop*

The system helps reduce fuel consumption by automatically shutting off and restarting the engine while stopped. If conditions are correct, Auto-Start-Stop shuts off the engine in drive (D) when the brake pedal is pressed and automatically restarts the engine when the brake is released or the accelerator pedal is pressed. Press the control to override this feature. It resets at each engine start.

Refer to the *Unique Driving Characteristics* chapter of your *Owner's Manual*.

Driver Seat with Easy Entry and Exit*

With the easy entry and exit feature enabled in the information display, your driver seat automatically moves rearward up to two inches (five centimeters) when you switch the ignition off. The driver seat returns to the previous position when you switch the ignition on. See the *Information Display* chapter in your *Owner's Manual* for more details.

Adaptive Cruise Control*

This system, when engaged, uses radar to scan the road ahead and detect vehicles in front of you. The system automatically brakes or accelerates to maintain set speed or follows the flow of traffic when speeds are below your set speed. In addition to selecting set speed, you may also choose between four different gap settings that control the following distance to a vehicle in front of you. The system can also bring your vehicle to a complete stop in stop-and-go traffic.

The controls for engaging and controlling the adaptive cruise control system are on the lower-left side of your steering wheel.

NOTE Please refer to the *Using Adaptive Cruise Control* chapter of your *Owner's Manual* for system limitations and for detailed instructions on engaging the system.

Keyless Starting

Allows you to start your vehicle by fully pressing the brake pedal and the **START STOP** button. Press the button again to switch the engine off.

Tilting Head Restraints



Your vehicle's front head restraints have a tilting feature for extra comfort.

To Tilt the Head Restraint

Adjust the seatback to an upright driving or riding position. Pivot the head restraint forward toward your head to the desired position. Once it is in the forward-most position, tilting it forward once more releases it to the upright position.

Ambient Lighting*

Lights various places, such as the footwells, with a choice of colors.

Access Using Your Touchscreen and Make Your Adjustments

1. Press the **Settings** icon then select **Ambient Lighting**.
2. Touch the desired color.
3. Use the scroll bar to increase or decrease the intensity.

To switch ambient lighting off, press the active color once or drag the active color all the way down to zero intensity.

Lane Keeping System*



Notifies you to stay in your lane through the steering system and the instrument cluster display when the front camera detects an unintentional drift out of your lane is likely to occur. The system automatically detects and tracks the road lane markings using a camera mounted behind the interior rear view mirror.

Press the button located on the left steering wheel lever to switch the system on or off.

NOTE The system stores the on or off setting until you manually change it, unless the system detects a MyKey. Set your preferred system settings by mode and intensity through your information display screen. Refer to the *Information Displays* chapter in your *Owner's Manual* for more details on how to change your settings. Refer to the *Driving Aids* chapter in your *Owner's Manual* for more information on the Lane Keeping System.

Driver Alert*

Automatically monitors your driving behavior using various inputs including the front camera sensor. If the system detects that your driving alertness level reduces below a certain threshold, then the system alerts you with a tone and a message in the information display.

Pre-Collision Assist Warning System*

The Pre-Collision Assist system uses a radar sensor and a camera sensor to scan the road ahead to detect stationary vehicles, vehicles moving in the same direction as yours and upright pedestrians in your driving path.

The system is designed to provide an audible and visual alert, brake support, and active braking in order to help the driver reduce impact damage or avoid the crash completely.

The system provides support at speeds above approximately 3 mph (5 km/h) and support for pedestrians at speeds up to 50 mph (80 km/h).

For specific details on using the system, adjusting the system alert sensitivity and familiarizing yourself with the system limitations and warnings, please refer to the *Pre-Collision Assist* chapter in your *Owner's Manual*.

NOTE You are responsible for controlling your vehicle at all times. The system does not relieve you of your responsibility to drive with due care and attention. Failure to take care may result in the loss of control of your vehicle, serious personal injury or death.

BLIS® (Blind Spot Information System) and Cross Traffic Alert*

BLIS aids you in detecting vehicles that may have entered into your blind spot zone. Cross traffic alert warns you of vehicles approaching from the sides when the transmission is in reverse (R). BLIS and cross traffic alert turn on an indicator light in the exterior mirror on the side of the vehicle from which the approaching vehicle is coming. Refer to the *Driving Aids* chapter in your *Owner's Manual* for more information.

NOTE NEVER use BLIS or cross traffic alert as a replacement for using the interior and exterior mirrors and looking over your shoulder before changing lanes. The systems are not replacements for careful driving. Use both systems only as an assist.



ESSENTIAL INFORMATION

Parking Aids*

With the front and rear parking aids and side sensing systems, a warning tone sounds if there is an obstacle near either bumper or near the sides of your vehicle. The warning tone increases in frequency as the object gets closer. The front sensors are active when the gearshift is in any position other than park (P) or neutral (N) and traveling at a low speed; the rear sensors activate when the vehicle is in reverse (R) and is traveling less than 3 mph (5 km/h). The side sensors are active when the transmission is in any position other than park (P).

NOTE Visibility aids do not replace the need to watch where the vehicle is moving. Refer to your *Owner's Manual* for safety information, more details and system limitations.

Active Park Assist

with Parallel Parking, Perpendicular Parking and Parallel Park Out Assist*

The system detects an available parallel or perpendicular parking space and automatically steers your vehicle into the space (hands-free) while you control the accelerator, gearshift and brakes. The system visually and audibly guides you to park your vehicle.

- » Press the button once for parallel parking or twice for perpendicular parking.
- » The system displays a message and a corresponding graphic to indicate that it is searching for a parking space.
- » Use the direction indicator to select which direction you want to begin searching, either to the left- or right-hand side of your vehicle.
- » When the system finds a suitable space, it displays a message and a tone sounds. Stop your vehicle and follow the instructions on the screen.

- » When you believe your vehicle is properly parked, or you hear a solid tone accompanied by a display message, bring your vehicle to a complete stop.

Parallel Park Out Assist

Press the Active Park Assist button once while your vehicle is at rest in a parallel parking space to use Parallel Park Out Assist. The system displays a message instructing you to use the direction indicator to select which side of your vehicle you want to exit the parking space. The system determines the front and rear clearance of your vehicle and automatically steers your vehicle out of a parallel parking space while you control the accelerator, gearshift and brakes. The system visually and audibly guides you to enter traffic.

For complete information, refer to the *Parking Aids* chapter of your *Owner's Manual*.

NOTE Driving aids do not replace the need to watch where the vehicle is moving and brake when necessary. Refer to your *Owner's Manual* for safety information, more details and limitations.

*if equipped

Fuel Tank Capacity/Fuel Info

Fuel tank capacity varies on your Fusion, depending on your drive type: 16.5 gallons (62.5 liters) for front-wheel drive models and 18 gallons (68.1 liters) for vehicles with the 2.7 liter Ecoboost or all-wheel drive models. Use only UNLEADED fuel or UNLEADED fuel blended with a maximum of 15% ethanol and a minimum 87 octane rating. Do not use E85 (ethanol), diesel, fuel-methanol, leaded fuel or any other fuel because it could damage or impair the emission control system.

Refueling

Put your vehicle into park (P) and switch the ignition off. Open the fuel filler door. Slowly insert the fuel filler nozzle into the fuel filler inlet, and leave the nozzle fully inserted until you finish refueling. Slowly remove the fuel filler nozzle.

NOTE When refueling the vehicle fuel tank from a fuel container, use the fuel filler funnel (located under the luggage compartment floor covering), and pour the fuel into the funnel. When done, clean the funnel or properly dispose of it. Do not insert the nozzle of a fuel container or an aftermarket funnel into the fuel filler neck. This may damage the fuel system filler neck or its seal and cause fuel to run onto the ground. You can purchase extra funnels from your authorized dealer.

Refer to the *Refueling* section in the *Fuel and Refueling* chapter of your *Owner's Manual* for warnings and additional information.

Roadside Assistance

Your new Ford vehicle comes with the assurance and support of 24-hour emergency roadside assistance.

To receive roadside assistance in the United States, call **1-800-241-3673**. In Canada, call **1-800-665-2006**.

Tire Pressure Monitoring System

Your vehicle illuminates a low tire pressure warning light  in your instrument cluster when one or more of your tires are under-inflated. If this happens, stop and check your tires as soon as possible, then inflate them to the proper pressure. Refer to the *Tire Pressure Monitoring* section in the *Wheels and Tires* chapter of your *Owner's Manual* for more information.

Location of Spare Tire and Tools

Your spare tire and tools are located beneath the carpeted wheel covering in the rear of your vehicle. The spare tire is designed for emergency use only and should be replaced as soon as possible. For complete details on changing your tire, refer to the *Changing a Road Wheel* section in the *Wheels and Tires* chapter of your *Owner's Manual*.

Towing Your Fusion

Towing your vehicle behind an RV or any other vehicle may be limited. Refer to *Towing the Vehicle on Four Wheels* in the *Towing* chapter of your *Owner's Manual*.

*if equipped

