



This Quick Reference Guide is not intended to replace your vehicle Owner's Manual, which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.

UNITED STATES

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owner.ford.com



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WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

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Commonly used Voice Commands

**BASIC COMMANDS**

- Main menu¹
- Go back¹
- Cancel
- List of commands¹
- Next page¹
- Previous page¹
- Help

**PHONE**

- Phone list of commands¹
- Pair phone¹
- Call <name>
- Call <name> <on cell/at home/at work>
- Dial <number>
- Listen to message¹

**CLIMATE¹**

- Climate list of commands
- Climate set temperature <# degrees>

**AUDIO**

- AM <530-1710>¹
- FM <87.9-107.9>¹
- FM HD¹
- USB
- Bluetooth audio
- Sirius <0-233>³
- <Sirius channel name>³

**APPS**

- List mobile apps
- Find mobile apps
- <App name>
- <App name> help

**NAVIGATION^{1,2}**

- Navigation list of commands
- Destination <home/my work/previous destination>
- Find <an address/POI/intersection>
- Show route
- Where am I?
- SiriusXM Traffic and Travel Link³ list of commands
 - Show <traffic/weather map/5-day forecast/fuel prices>
 - Help

Some services may not be available in your area. For more information, refer to the SYNC 3 chapter of your *Owner's Manual*, visit the website or call the toll-free number.

For U.S. customers: visit owner.ford.com or call 1-800-392-3673 (select Option 1 or 2 for language, then Option 3).

For Canadian customers: visit syncmyride.ca or call 1-800-565-3673 (select Option 1 or 2 for language, then Option 3).

¹ only available with SYNC 3² if equipped³ SiriusXM may not be available in all markets. Activation and a subscription are required.

Instrument Panel



1 CRUISE CONTROL

To set your cruise control speed:

- A. Press and release **ON**.
- B. Drive to the desired speed.
- C. Press and release **SET +** or **SET -**, then take your foot off the accelerator pedal.

After you set your speed, you can press and hold **SET +** or **SET -** to adjust the cruise speed incrementally. Release the control when you reach the desired speed. To disable, press down and release **OFF**.

ADAPTIVE CRUISE CONTROL*

When your cruise control is active, press the gap control up or down to select a proper distance between you and the vehicle in front of you in the same lane. Select from one of four gap settings. Refer to the *Cruise Control* chapter in your *Owner's Manual* for more information.

2 POWER TILT AND TELESCOPE STEERING COLUMN* AND ADJUSTABLE PEDALS*

Two separate controls allow you to tilt and telescope the steering column and adjust the accelerator and brake pedals to your desired positions.

3 LEFT VEHICLE INFORMATION DISPLAY*

Use the left-hand, 5-way controls located on your steering wheel to scroll through important vehicle information. You can also personalize various vehicle settings to match your preferences. Refer to the *Information Displays* chapter in your *Owner's Manual* for more information.

4 SERVICE ENGINE SOON LIGHT

 Lights briefly when you switch on the ignition. If it remains on or is blinking after you start the engine, the On-Board Diagnostics (OBD-II) system has detected a problem. Drive in a moderate fashion (avoid heavy acceleration and deceleration) and contact your authorized dealer as soon as possible.

5 STEERING WHEEL CONTROLS

Press **VOL +** or **-** to adjust volume levels.

Press **SEEK ▲** or **▼** to access the next or previous radio station preset, CD track or preset satellite radio channel*.

Press  to access SYNC® phone features.

Press  to access voice recognition.

6 RIGHT VEHICLE INFORMATION DISPLAY*

Displays various information about your vehicle systems. Use the right-hand, 5-way controls on your steering wheel to scroll, highlight and make minor adjustments within a selected menu. Refer to the *SYNC 3* chapter in your *Owner's Manual* for more information.

7 KEYLESS STARTING*

Allows you to start your vehicle by pressing the **START STOP** button, while fully pressing down on the brake pedal. Press the button again without applying the brake to switch the engine off.

Note: A valid transmitter* must be inside the vehicle for the engine to start.

8 HAZARD WARNING CONTROL

*if equipped

SYNC®

SYNC is an in-vehicle communications system that works with your *Bluetooth*-enabled phone and portable media player.

SUPPORT

The SYNC support team is available to help you with any questions you cannot answer on your own.

In the United States, call 1-800-392-3673.

In Canada, call 1-800-565-3673.

DRIVING RESTRICTIONS

For your safety, certain features are speed-dependent and restricted when your vehicle is traveling over 3 mph (5 km/h).

Why Do You Need a SYNC Owner Account?

A SYNC owner account gives you the latest software updates; and if you have questions, you will get free customer support. For additional support, refer to your *Owner's Manual*, visit the website or call the toll-free number. See the inside front cover of this guide for details.

PAIRING YOUR PHONE WITH SYNC

Hands-free calling is one of the main features of SYNC. While the system supports a variety of features, many are dependent on your phone's functionality.

Note: If you have SYNC 3*, see the pairing instructions on page 8.

To Pair Your Phone for the First Time

- 1) Make sure that your vehicle is in park (P) and switch your ignition and radio on.
- 2) Press the **PHONE** button. When the audio display indicates there is no paired phone, select the option to add.
- 3) When a message to begin pairing appears in the audio display, search for SYNC on your phone to start the pairing process.
- 4) When prompted on your phone's display, confirm that the PIN provided by SYNC matches the PIN displayed on your phone. Your phone is now paired and the display indicates that the pairing was successful. If you are prompted to enter a PIN on your device, enter the PIN displayed on the screen. The display indicates when the pairing is successful.

Depending on your phone's capability and your market, the system may prompt you with questions, such as setting the current phone as the primary phone (the phone SYNC automatically tries to connect with first upon vehicle start-up) and downloading your phone book.

To pair subsequent phones, please refer to *Pairing Subsequent Phones* in the SYNC chapter of your *Owner's Manual*.

*if equipped

USING YOUR PHONE WITH SYNC

Once your phone information is completely downloaded using *Bluetooth*, you can use voice commands to place calls to your contacts. During an active phone call, you can also use the voice commands, "*Go to privacy*", "*Hold*" and "*Join*" to control the state of the call.

Making a Phone Call

Use SYNC to make a phone call to anyone in your phone book by pressing the voice button , and when prompted, give a voice command. For example, you could say, "*Call Jake Smith at home*". SYNC repeats the command back to you and dials the number.

Note: You can also make phone calls by giving the voice command "*Dial*", then verbally saying the phone number.

Answering Incoming Calls

Press the phone button  to answer an incoming call. You can hang up at any time by pressing and holding the phone button .

USING SYNC WITH YOUR MEDIA PLAYER

You can access and play music from your digital music player over your vehicle's speaker system using the system's media menu or voice commands. You can also sort and play your music by specific categories, for example artist and album.

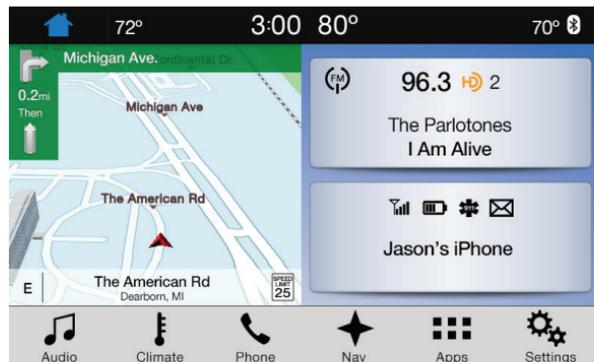
Using Voice Commands to Play Music

- 1) Plug your media player into your USB port.
- 2) Press the voice button . When prompted, say, "*USB*", then follow-up by saying a voice command.

SYNC® 3*

A revolutionary way to connect with your vehicle.

Using SYNC 3



SYNC 3 allows you to interact with a variety of features using the touchscreen and voice commands. By integrating with your *Bluetooth*-enabled phone, the touchscreen provides easy interaction with audio, multimedia, climate control, navigation*, and your phone's SYNC 3 compatible apps.

Pairing Your Phone with SYNC 3

Pair your *Bluetooth*-enabled phone with the system before using the functions in hands-free mode.

Switch on *Bluetooth* on your device to begin pairing. See your phone's manual if necessary.

- 1) Select **Add Phone**.
- 2) Follow the on-screen instructions.
- 3) A prompt alerts you to search for the system on your phone.
- 4) Select your vehicle's make and model as it displays on your phone.
- 5) Confirm that the six-digit number appearing on your phone matches the six-digit number on the touchscreen.
- 6) The touchscreen indicates when the pairing is successful.
- 7) Your phone may prompt you to give the system permission to access information. To check your phone's compatibility, see your phone's manual or visit owner.ford.com.

*if equipped



PHONE

After pairing your phone, you can access more phone-dependent features:

- **Recent call list.**
- **Contacts:** Sort alphabetically and choose a specific letter to begin viewing your entries.
- **Phone settings:** Pair another device, and set ring tones and alerts.
- **Text messages.**
- **Do not disturb:** Send all calls to your voicemail, and set all ring tones and alerts to silent mode.

Note: Use the voice commands to make calls. Say, "Call James at home" or "Dial 555-1212". You can use the touchscreen to place calls as well.

Refer to the SYNC 3 chapter of your *Owner's Manual* for complete details.

*if equipped



NAVIGATION*

Press the *Navigation** icon to set your destination. Select one of two ways to find your destination:

- Destination mode lets you key in a specific address or use a variety of search methods to locate where you want to go.
- Map mode shows advanced viewing of 2D city maps, 3D landmarks and 3D city models (when available).

Refer to the SYNC 3 chapter of your *Owner's Manual* for details.

Set a Destination

Press *Destination* on your touchscreen and then press *Search*. Enter a street address, intersection, city or a Point Of Interest (POI).

You can also use voice commands. Say, "Find POI" and then select a category, such as hotels or restaurants. After you choose your destination, press *Start*. The system uses a variety of screens and visible prompts to guide you to your destination.

The navigation map shows your estimated time of arrival, remaining travel time or the distance to your destination.

Navigation Menu

During active navigation, touch the bottom of the screen to view the menu, and then select *Screen View*.

- Full Map.
- Highway Exit Info displays on the right side of the touchscreen. View POI icons (such as restaurants and ATMs) as they pertain to each exit. You can select a POI as a waypoint, if you wish.
- Turn List shows all of the available turns on your current route.



SYNC® 3* (continued)

CLIMATE

Touch the *Climate* icon on the touchscreen to access your climate control features.

Set Your Temperature

Touch the **Climate** icon on the touchscreen.

- Set your exact desired temperature using the ▲ or ▼ icons.
- Use voice commands to change your settings, like “*Set temperature 72 degrees*” and SYNC 3 makes that adjustment.

AUDIO

Press the **Audio** icon on the touchscreen, and from here, you can easily go between AM/FM, SiriusXM* and other media sources.

Set Your Radio Presets

- Tune to the station and then press and hold one of the preset buttons. The audio mutes briefly while the system saves the station, and then the audio returns.



- Two preset banks are available for AM while three banks are available for both FM and SiriusXM. To access additional presets, tap the preset button. The indicator on the preset button shows which bank of presets you are currently viewing.

Bring in Your Own Music

Use SYNC 3 to play all of your favorite music from phones, flash drives and other devices.

Plug your device into a USB port, select *Sources* and then choose *USB*. Wait for the system to finish indexing your music to begin listening.

You can even create random playlists using the *Shuffle* function.

APPS

The system supports the use of certain types of apps through a USB or *Bluetooth*-enabled device. iPhone users need to connect the phone to the USB port.

Once an app is running through AppLink, you can control the main features of the app through voice commands and steering wheel controls. To find new apps, use the voice command, “*Find new apps*”.

Smartphone Connectivity

SYNC 3 allows you to use Apple CarPlay and Android Auto to access your phone over a USB connection. When you use Apple CarPlay or Android Auto, you can:

- Make calls.
- Send and receive messages.
- Listen to music.
- Use your phone’s voice assistant.

For more information, refer to the *SYNC 3* chapter in your *Owner’s Manual* for details.

*if equipped

Comfort

CLIMATE CONTROLLED FRONT SEATS*



Touch the heated seat symbol  to cycle through the various heat settings and off. More indicator lights indicate warmer settings.

Touch the cooled seat symbol  to cycle through the various cooling settings and off. More indicator lights indicate cooler settings.

HEATED STEERING WHEEL*

Press the heated steering wheel symbol  to switch the system on and off.

*if equipped

HEATED REAR SEATS*

The controls are on the back of the center console. Press the heated seat symbol  to cycle through the various heat settings and off. More indicator lights indicate warmer settings.

Note: You must switch the ignition on to use this feature.

MEMORY FUNCTION*

This function automatically recalls the position of the driver seat, power mirrors, power-adjustable pedals* and the power steering column*. The controls are on the side seat panel.

SAVING A PRESET POSITION

- 1) Switch the ignition on.
- 2) Adjust the features to your desired positions.
- 3) Press and hold the desired preset button until you hear a single tone.

TILTING HEAD RESTRAINTS*



The front head restraints tilt for extra comfort. To tilt the head restraint, do the following:

- 1) Adjust the seatback to an upright driving or riding position.
- 2) Pivot the head restraint forward toward your head to the desired position.

After the head restraint reaches the forward-most tilt position, pivoting it forward again releases it to the rearward, untilted position.

Comfort *(continued)*

UNIVERSAL GARAGE DOOR OPENER*



Your driver visor has a built-in wireless transmitter that replaces the common handheld garage door opener. You can program this system to security systems, entry gates and home or office lighting.

Refer to the *Universal Garage Door Opener* chapter in your *Owner's Manual* for programming instructions and additional information on how to use this device.

MOONROOF*



The moonroof controls are on the overhead console and have a one-touch open and close feature. To stop the moonroof during one-touch operation, press the control a second time.

To open, press and release the **SLIDE** control. The moonroof stops short of the fully opened position. This position helps to reduce wind noise. Press and release the control again to fully open the moonroof.

To close, pull and release the **SLIDE** control.

To vent the moonroof, press and release the **TILT** control.

To close from a vented position, pull and hold the **TILT** control.

**if equipped*

DUAL ZONE AUTOMATIC CLIMATE CONTROL



Press **AUTO** to switch on automatic operation. Adjust to select your desired temperature. Fan speed, air distribution, air conditioning operation and outside or recirculated air automatically adjust to heat or cool the vehicle, maintaining the desired temperature.

Press **DUAL** to adjust the temperature setting on the passenger side.

To return to a single temperature, hold down **AUTO** for more than two seconds.

MYKEY®

MyKey allows you to program certain driving restrictions in order to promote good driving habits. You can use the MyKey to activate speed restrictions, limit volume levels and more. For more information, refer to the *MyKey* chapter in your *Owner's Manual*.

**if equipped*

AMBIENT LIGHTING*



To access and make adjustments:

- 1) Press the **Settings** icon then select **Ambient Lighting**.
- 2) Tap a color once to activate ambient lighting. This sets the color to the highest intensity.
- 3) You can drag the colors up and down to increase or decrease the intensity.

To switch ambient lighting off, press the active color once or drag the active color all the way down to zero intensity.

Convenience

SECURICODE™ KEYLESS ENTRY KEYPAD*

The keypad is near the driver window. It illuminates when touched. To get started, you need your 5-digit factory code found on your owner's wallet card (in the glove box). Entering this code unlocks the driver door.



To lock all of the doors, press and hold **7-8** and **9-0** at the same time. You do not need to use the five-digit code first. To unlock all doors, enter the five-digit code, and then press and hold **3-4** within five seconds.

For complete information, refer to the *SecuriCode Keyless Entry Keypad* section in the *Doors and Locks* chapter of your *Owner's Manual*.

REMOTE START*

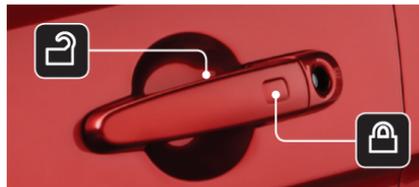
Remote start allows you to start the engine from outside.

To start, press and then press twice within three seconds. The exterior lamps flash twice. Your vehicle runs for 5, 10, or 15 minutes, depending on the setting.

See the *Information Displays* chapter of your *Owner's Manual* to select the duration of the remote start system. Once inside your vehicle, apply the brake while pressing the **START STOP** button, if you have keyless starting. If you have an integrated keyhead transmitter, insert the key into the ignition and switch on the ignition as you normally would before driving.



INTELLIGENT ACCESS*



You can unlock and lock the vehicle without taking the key out of your pocket or purse when your intelligent access key is within 3 feet (1 meter) of your vehicle. To unlock, touch the unlock sensor on the back of the door handle for a brief period and then pull on the door handle to unlock, being careful to not touch the lock sensor at the same time or pull the door handle too quickly. To lock, touch the door handle lock sensor on the door for approximately one second, being careful to not touch the unlock sensor on the back of the door handle at the same time.

*if equipped

AUTOWIPERS*

If switched on, your wipers automatically turn on when moisture is present on the windshield. Use the rotary control to adjust the sensitivity of the autowipers. When you select low sensitivity, the wipers operate when the sensor detects a large amount of water on the windshield. When you select high sensitivity, the wipers operate when the sensor detects a small amount of water on the windshield. See the *Information Displays* chapter in your *Owner's Manual* for details.

Note: Make sure you switch this feature off before entering a car wash.

GLOBAL OPENING*

Use the remote control to operate the windows with the ignition off. After you unlock your vehicle, press and hold the remote control unlock button to open the windows and vent the moonroof. Release the button once movement starts. Press the lock or unlock button to stop movement.

Note: Only the front windows operate during global opening.

*if equipped

AUTOLAMPS



When the lighting control is in the autolamps position , the headlamps automatically turn on in low-light situations or during inclement weather. The headlamps remain on for a period of time after you switch the ignition off. Use the information display controls to adjust the period of time that the headlamps remain on. If you switch the autolamps on, you cannot switch the high beams on until the system turns the low beams on. See the *Lighting and Information Displays* chapters in your *Owner's Manual* for details.

POWER ADJUSTABLE FOOT PEDALS*



You can find the control on the left side of the steering column. Press and hold the appropriate side of the control to move the pedals farther or closer to you.

Press to move the pedals closer to you.

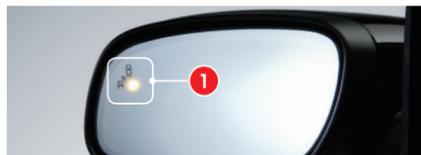
Press to move the pedals away from you.

Adjust the pedals only when your vehicle is in park (P).

Note: Never use the controls while your feet are on the accelerator and brake pedals and the vehicle is moving.

Function

BLIND SPOT INFORMATION SYSTEM (BLIS®) AND CROSS TRAFFIC ALERT*



BLIS aids you in detecting vehicles that may have entered the blind spot zone. Cross traffic alert warns you of vehicles approaching from the sides when the transmission is in reverse (R). Both features display an amber indicator light **1** in your exterior mirrors. Cross traffic alert also sounds an audible alert and displays messages to warn you from which direction vehicles are approaching.

Refer to the *Driving Aids* chapter in your *Owner's Manual* for more information.

Note: Driving and visibility aids do not replace the need to watch where the vehicle is moving and brake when necessary. The driver is always responsible for controlling the vehicle, supervising the system and intervening, if required. Refer to your *Owner's Manual* for safety information, more details and limitations.

COLLISION WARNING SYSTEM*



This system alerts the driver of certain collision risks. Radar sensors detect if vehicles ahead of you, moving in the same direction, may be a collision risk. The system alerts you with an audible tone and a red warning light **2** appears above the instrument panel. If the risk of collision increases, the system then increases brake support to help reduce collision speed.

Refer to the *Driving Aids* chapter in your *Owner's Manual* for more information.

LANE KEEPING SYSTEM*



The system notifies you to stay in your lane through the steering system and the instrument cluster when the front camera detects an unintentional drift out of your lane is likely to occur. The system automatically detects and tracks the road lane markings using a camera mounted behind the interior rear view mirror.

See the *Driving Aids* chapter in your *Owner's Manual* for details.

ACTIVE PARK ASSIST*

The active park assist system can detect an available parallel parking space and automatically steer the vehicle into that space (hands-free). The system instructs the driver using visual, audible or a combination of both visual and audible instructions with regard to braking, accelerating and shifting gears in order to park the vehicle safely. To switch the system on and off, press the  button.



To stop the parking procedure, grab the steering wheel or press the button again.

REAR PARKING AID*

This system sounds a warning tone if there is an obstacle near the vehicle's rear bumper when less than 3 mph (5 km/h). The warning tone increases in frequency as the object gets closer.

Note: For complete information, refer to the *Parking Aids* chapter of your *Owner's Manual*. Visibility aids do not replace the need to watch where the vehicle is moving. The driver is always responsible for controlling the vehicle, supervising the system and intervening, if required. Refer to your *Owner's Manual* for safety information, more details and limitations.

SELECTSHIFT® AUTOMATIC TRANSMISSION*

This feature gives you the ability to change gears manually if you would like.

If equipped with a toggle on the selector lever:

- Press the (+) button to upshift.
- Press the (–) button to downshift.



If equipped with steering wheel paddles:

- Pull the right paddle (+) to upshift.
- Pull the left paddle (–) to downshift.

With your vehicle in drive (D), the paddle shifters provide temporary manual control.

They allow you the ability to shift gears quickly, without taking your hands off the steering wheel. You can achieve extensive manual control by moving the selector lever to sport (S).

*if equipped

*if equipped

Essential Information

FUEL TANK CAPACITY AND FUEL INFO

Your vehicle has a 19.0 gallon (71.9 liter) fuel tank capacity. If your vehicle has a yellow fuel filler cap, a yellow bezel around the fuel filler inlet, a yellow fuel filler housing or a yellow E85 label on the fuel tank filler door, you have a flex fuel vehicle. You can use either regular unleaded fuel, E85 ethanol fuel or any mixture of the two.

It is best not to alternate repeatedly between gasoline and E85. If you do switch fuels, we recommend that you add as much fuel as possible or a minimum of a half a tank. Do not add less than 5 gallons (18.9 liters) when refueling. You should drive the vehicle immediately after refueling for at least 5 miles (8 kilometers) to allow the vehicle to adapt to the change in ethanol concentration. If you use E85 fuel exclusively, we recommend filling the fuel tank with regular unleaded gasoline at each scheduled oil change.

If your vehicle does not have the E85 label, then your vehicle uses only regular unleaded gasoline with an octane rating of 87 or higher. Do not use E85 fuels because your vehicle was not designed to run on fuels with more than 15% ethanol.

Refer to the *Fuel and Refueling* chapter of your *Owner's Manual* for more details.

REFUELING



When Refueling Your Vehicle

- 1) Switch the engine off.
- 2) Push the center-rear edge of the fuel door to open.
- 3) Insert the fuel pump nozzle up to the first notch on the nozzle. Keep it resting on the cover of the fuel tank filler pipe opening. Begin fueling.
- 4) When finished pumping fuel, slightly raise the fuel pump nozzle and slowly remove it. Then fully close the fuel tank filler door.

Note: When using a portable fuel container, use the fuel funnel, located under the luggage compartment floor covering. Fully insert the fuel filler funnel into the fuel tank filler pipe opening and then pour the fuel into the funnel.

Do not use aftermarket funnels as they do not work with the capless fuel system and may cause damage. Properly clean or dispose of the funnel after each use.

TOWING YOUR VEHICLE

Towing your vehicle behind an RV or any other vehicle may be limited. Refer to the *Towing the Vehicle on Four Wheels* section in the *Towing* chapter of your *Owner's Manual*.

TIRE SEALANT AND INFLATOR KIT*

The kit is under the load floor of the luggage compartment. It includes an air compressor to inflate the tire and a sealing compound in a canister, effectively sealing most punctures caused by nails or similar objects. This kit provides a temporary tire repair, allowing you to drive your vehicle up to 120 miles (200 kilometers) at a maximum speed of 50 mph (80 km/h) to reach a tire service location.

Note: The temporary mobility kit canister contains enough sealant compound for one tire repair only. See your authorized Ford dealer for additional replacement sealant canisters.

For vehicles with a spare wheel and tire assembly, refer to the *Wheels and Tires* chapter of your *Owner's Manual*.

TIRE PRESSURE MONITORING SYSTEM (TPMS)

Your vehicle has a tire pressure monitoring system that shows a low tire pressure warning light (⚠) in your information display when one or more of your tires are significantly under-inflated. If this happens, stop and check your tires as soon as possible. Inflate them to the proper pressure. Refer to the *Wheels and Tires* chapter of your *Owner's Manual* for more information.

ROADSIDE ASSISTANCE

Your new Ford vehicle comes with the assurance and support of 24-hour emergency roadside assistance.

To receive roadside assistance in the United States, call **1-800-241-3673**. In Canada, call **1-800-665-2006**.

REAR WINDOW BUFFETING

You may hear a pulsing noise when only one of the windows is open. Lower the opposite window slightly to reduce this noise.



*if equipped