

SYNC

QUICK REFERENCE GUIDE



owner.ford.com
(U.S.)

WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

Learn More About Your New Vehicle

owner.ford.com (U.S.) ford.ca (Canada)

Learn How to Use SYNC in Your Vehicle

SYNC is a voice-activated technology personalized by you. It is a hands-free, voice recognition system used for entertainment, information and communication.

owner.ford.com (U.S.) syncmyride.ca (Canada)

This Quick Reference Guide is not intended to replace your vehicle Owner's Manual, which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.



ford.ca
(Canada)

United States Ford Customer Relationship Center

1-800-392-3673 (FORD)
(TDD for the hearing impaired:
1-800-232-5952)
owner.ford.com



@FordService

Canada Ford Customer Relationship Centre

1-800-565-3673 (FORD)
(TDD for the hearing impaired:
1-888-658-6805)
ford.ca



@FordServiceCA



GETTING STARTED WITH SYNC®

SYNC is an in-vehicle communications system that works with your Bluetooth wireless technology-enabled phone and portable media player.

Support

The SYNC support team is available to help you with any questions you cannot answer on your own.

In the United States,
call 1-800-392-3673.

In Canada,
call 1-800-565-3673.

Driving Restrictions

For your safety, certain features are speed-dependent and restricted when your vehicle is traveling over 3 mph (5 km/h).

Why Do You Need a SYNC Owner Account?

A SYNC owner account lets you receive the latest software updates, and if you have questions, you'll get free customer support. Visit the website or call the toll-free number for more information.

Pairing Your Phone with SYNC

Hands-free calling is one of the main features of SYNC. While the system supports a variety of features, many are dependent on your phone's functionality.

To Pair Your Phone for the First Time:

1. Make sure that your vehicle is in park (P) and switch your ignition and radio on.
2. Press the phone button . When the display indicates there is no phone paired, press the **OK** button.
3. When the display shows **Find SYNC**, select **OK**. You can then put your phone into *Bluetooth* discovery mode. See your device's manual if necessary.
4. When prompted on your phone's display, enter the six-digit PIN provided by SYNC on the radio display. The display indicates when the pairing is successful.

Depending on your phone's capability and your market, the system may prompt you with questions, such as setting the current phone as the primary phone (the phone SYNC automatically tries to connect with first upon vehicle start-up) and downloading your phone book. To pair subsequent phones, please refer to **Pairing Subsequent Phones** in the **SYNC** chapter of your **Owner's Manual**.

USING SYNC®

Using Voice Commands

Every time you want to give SYNC a voice command, you must first press the voice button . When prompted, speak your voice command.

Tips

- Make sure the interior of the vehicle is as quiet as possible.
- After pressing the voice button , wait until after the tone sounds and **Listening** appears in your vehicle's display before saying a command.
- Speak naturally, without long pauses between words.
- At any time, you can interrupt the system while it is speaking by pressing the voice button .

Using Your Phone with SYNC

Most phones with *Bluetooth* wireless technology support the following functions:

- Answering an incoming call.
- Ending a call.
- Using privacy mode.
- Dialing a number.
- Redialing.
- Call waiting notification.
- Caller ID.

Other features, such as text messaging using *Bluetooth* and automatic phone book download, are phone-dependent features. To check your phone's compatibility, see your phone's manual or visit your regional Ford website.

Making a Phone Call

Use SYNC to make a phone call to anyone in your phone book by pressing the voice button . When prompted, give a voice command.

For example, you could say, "**Call Jake Smith at home**". You can also make phone calls by saying, "**Dial**", then verbally saying the phone number. When SYNC confirms the number, say, "**Dial**" to place the call.

Answering Incoming Calls

Press the phone button  to answer an incoming call. You can hang up at any time by pressing and holding the phone button .

Using SYNC to Access Digital Media

You can access and play music from your digital music player over your vehicle's speaker system using the system's media menu or voice commands. To do so, plug your device into one of the USB ports. Press the voice button  and say, "**USB**". You can now control the media on your device using voice commands. You can also sort and play your music by specific categories, for example artist and album.