

This Quick Reference Guide is not intended to replace your vehicle Owner's Manual, which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.

WARRANTY INFORMATION:

Download a FREE electronic copy of the most up-to-date Warranty Guide by visiting the Owner Manuals section of owner.ford.com. (United States)

For Canada, visit ford.ca/warranty.

For Limo/Livery/Hearse vehicles: View and download your Warranty Guide by visiting the Warranty Information section of the Fleet website, fleet.ford.com/limo. (United States only)



LEARN MORE ABOUT YOUR NEW VEHICLE

Scan the country-appropriate QR code with your smartphone (make sure you install a scanner app) and you can access even more information about your vehicle.



owner.ford.com (U.S.)



ford.ca (Canada)



KK3J 19G217 AA



UNITED STATES FORD CUSTOMER RELATIONSHIP CENTER

1-800-392-3673 (FORD)
(TDD for the hearing impaired:
1-800-232-5952)
owner.ford.com

CANADA FORD CUSTOMER RELATIONSHIP CENTRE

1-800-565-3673 (FORD)
(TDD for the hearing impaired:
1-888-658-6805)
ford.ca

January 2019
Second Printing
Litho in U.S.A.

2019 TRANSIT

QUICK REFERENCE GUIDE



COMMONLY USED VOICE COMMANDS

Touch the **voice** button  on the steering wheel and then say:

GLOBAL

- » Cancel
- » Help
- » Main Menu
- » List of Commands

AUDIO

- » AM <frequency number>
- » FM <frequency number>
- » *Bluetooth Stereo*
- » USB

NAVIGATION ^{1,2}

- » Find an Address
- » Find a POI
- » Destination Nearest ____
- » Show Previous Destinations
- » Drive Home
- » Cancel Route
- » Show Route

PHONE

- » Pair Phone
- » Call <contact name>
- » Call <contact name> <location>
- » Dial <number>

APPS

- » Mobile Apps
- » List Mobile Apps
- » Find Mobile Apps
- » <App Name> Help



¹ only available with SYNC 3

² if equipped

TABLE OF CONTENTS

INSTRUMENT PANEL 4-5

6-7 **SYNC**

SYNC 3 8-10

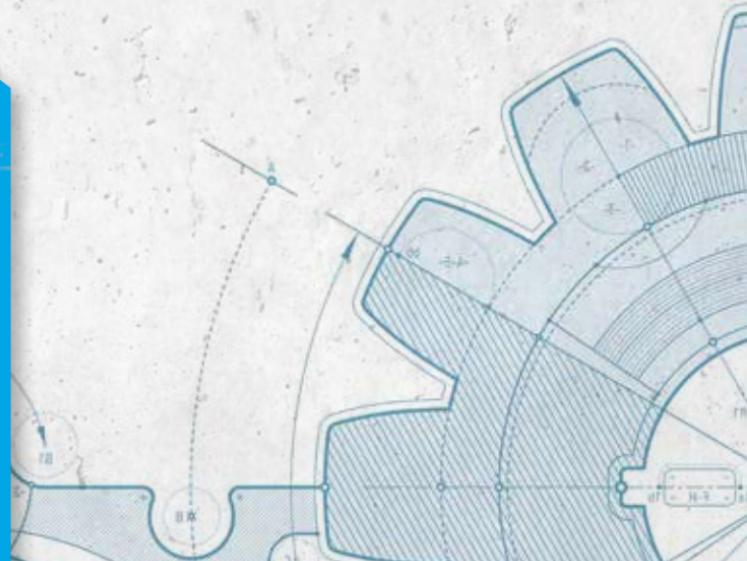
11 **COMFORT**

CONVENIENCE 12

13 **FUNCTION**

ESSENTIAL FEATURES 14-15

WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.



Some features may not be available in your area. Refer to your **Owner's Manual**, visit the website or call the toll-free number for more information.

For U.S. customers: visit owner.ford.com or call **1-800-392-3673**.

For Canadian customers: visit syncmyride.ca or call **1-800-565-3673**.

INSTRUMENT PANEL

1 CRUISE CONTROL

To Set a Cruise Control Speed

- Press the **ON** control and release.
- Drive to the speed you desire.
- Press and release **SET+** or **SET-**. Take your foot off the accelerator pedal.

After you set your speed, you can press and hold **SET+** or **SET-** to adjust the cruise speed. Release the control when you reach the speed you desire. To cancel the set speed, pull **CAN** toward you and release or tap the brake pedal. To switch cruise control off, press **OFF** or switch the ignition off.

2 AUTOLAMPS*

 Allows your headlamps to turn on and off automatically in low-light situations or during inclement weather. Your headlamps remain on for a period of time after you switch off the ignition. You can adjust the time delay using the information display controls.

NOTE It may be necessary to switch your headlamps on manually in severe weather conditions.

3 HOOD RELEASE LEVER

Pull the lever, under the bottle holder, to release the hood.

4 POWERFOLD MIRRORS*

The power-folding mirrors operate with the ignition on or for several minutes after you switch the ignition off. Move the controller downward to fold or unfold the mirrors.

*if equipped



5 INFORMATION DISPLAY*

Provides information about various systems on your vehicle. Use the information display controls on the steering wheel to choose and confirm settings and messages. Refer to the *Information Displays* chapter of your *Owner's Manual* for more information.

6 SERVICE ENGINE SOON LIGHT

 If this lamp illuminates, it may indicate that the on-board diagnostics system has detected a malfunction. Continuing to drive your vehicle may cause reduced power or the engine to stop. Have your vehicle checked as soon as possible.

7 AUTOWIPERS

The wipers operate when the rain sensor detects moisture on the windshield. Use the rotary control to adjust the sensitivity.

With low sensitivity, the wipers will operate when the sensor detects a large amount of moisture on the windshield.

With high sensitivity, the wipers will operate when the sensor detects a small amount of moisture on the windshield.

8 MEDIA STEERING WHEEL CONTROLS*

 + or  - Press to increase or to decrease volume levels.

 Press to access the previous or next media selection.

 Press to access voice recognition.

 Press to end a phone call.

 Press to access phone mode or to answer a phone call.

*if equipped

SYNC is an in-vehicle communications system that works with your Bluetooth wireless technology-enabled phone and portable media player.

USING VOICE RECOGNITION

You can control many features using voice commands. This allows you to keep your hands on the wheel and focus on what is around you. To begin a voice session, press the voice button . A list of available voice commands appears in the display. You can also find additional voice commands in the **SYNC** chapter of your *Owner's Manual* or in the **Commonly Used Voice Commands** in this guide.

HELPFUL HINTS FOR USING VOICE RECOGNITION

- » Make sure the interior of your vehicle is as quiet as possible. Wind noise from open windows and road vibrations may prevent the system from correctly recognizing spoken commands.
- » Before giving a voice command, wait for the system announcement to finish, followed by a single tone. Any command spoken before this does not register with the system.

- » Speak naturally, without long pauses between words.
- » You can interrupt the system at any time while it is speaking by pressing the voice button . You can cancel a voice session by pressing and holding the voice button .

The system provides feedback through audible tones, prompts, questions and spoken confirmations depending on the situation and the chosen level of interaction. You can customize the voice recognition system to provide more or less instruction and feedback. Please see the **SYNC** chapter of your *Owner's Manual*.

SYNC OWNER ACCOUNT

A SYNC owner account is essential for keeping up with the latest software downloads available for SYNC. It also provides you with access to customer support for any questions you may have.

To create a SYNC owner account, visit the website:

owner.ford.com (United States)
syncmyride.ca or
syncmaroute.ca (Canada)

SUPPORT

The SYNC support team is available to help you with any questions you cannot answer on your own.

In the United States, call **1-800-392-3673**.

In Canada, call **1-800-565-3673**.

PAIRING A PHONE FOR THE FIRST TIME

Wireless pairing of your phone with SYNC allows you to make and receive hands-free calls. Make sure to switch on the ignition and the radio. Shift the transmission into park (P) for automatic transmission or first gear for manual transmission.

1. Make sure to switch on your phone's *Bluetooth* feature before starting the search. See your device's manual if necessary.
2. Press the phone button. When the audio display indicates there is no paired phone, select the option to add.
3. When a message to begin pairing appears in the audio display, search for SYNC on your phone to start the pairing process.
4. When prompted on your phone's display, confirm that the PIN provided by SYNC

*if equipped

matches the PIN displayed on your phone. If you are prompted to enter a PIN on your device, enter the PIN displayed on the screen. Your phone is now paired and the display indicates that the pairing was successful.

5. Depending on your phone's capability and your market, the system may prompt you with questions, such as setting the current phone as the primary phone (the phone SYNC automatically tries to connect with first upon vehicle start-up) and downloading your phone book.

To pair subsequent phones, please see the **SYNC** chapter of your *Owner's Manual*.

USING YOUR CONNECTED PHONE

You can use voice commands to make, receive, accept and reject phone calls. Text messages can also be sent and received through the SYNC system. Please refer to the **SYNC** chapter in your *Owner's Manual* for more information about using your connected phone with the SYNC system, including voice commands and screen selections.

APPS

AppLink enables voice and steering wheel control of certain smartphone apps. Once an app is running through AppLink, you can control the main features of the app through voice commands and steering wheel controls.

NOTE You must pair and connect your smartphone to SYNC to access AppLink.

USING SYNC WITH YOUR MEDIA PLAYER

You can access and play music from your digital music player over your vehicle's speaker system using the system's media menu or voice commands. You can also sort and play your music by specific categories, such as artist and album. Please reference the **SYNC** chapter of your *Owner's Manual* for information on how to connect your device through USB or *Bluetooth*.

USING THE BLUETOOTH VOICE PASS-THROUGH AND PHONE*

Press the *Bluetooth* Voice Pass-Through and Phone buttons to say commands to your phone. Press *PHONE* then *MENU* to access the *Bluetooth* phone feature. Before you can

use your phone with your vehicle, it must be paired to the audio system. To do this, press the *PHONE* button. Then press the *MENU* button until *ADD DEVICE* displays, then select *OK*. Select *VIA DEVICE* and press *OK*. *FIND FORD BT* then displays on the radio display followed by a 6 digit number. Search for *Bluetooth* devices using your phone. Select *FORD BT* from the list of *Bluetooth* devices found by your phone. Make sure the number on the radio display matches the number displayed on your phone and confirm pairing if prompted. The radio screen also asks you to confirm your phone as the primary device and to load your phone book. Press the *OK* button twice to confirm these options. The *Bluetooth* device name is displayed on the audio unit.

Once you have paired your device, further presses of this button display phone name, signal strength and the battery level. For more information on pairing and using the device, please refer to the **Audio System** chapter in your *Owner's Manual*.



USING THE TOUCHSCREEN

To operate the touchscreen, you can simply touch the item or option that you want to select. The button changes color when you select it. The touchscreen allows you quick access to all of your comfort, navigation, communication and audio options. Using the status and feature bar, you can quickly select the feature you want to use.

SYNC OWNER ACCOUNT AND UPDATING YOUR SYSTEM

A SYNC owner account is essential for keeping up with the latest software downloads available for SYNC, provides you access to customer support for questions you may have and allows you to maintain your account permissions.

To create a SYNC owner account, visit the website:

owner.ford.com (United States)
syncmyride.ca or syncmaroute.ca (Canada)

Once you have your SYNC owner account, you can log in to visit the SYNC software update page to update SYNC using a USB. You can also update your SYNC system over Wi-Fi. For information on how to update your system, please see the **SYNC 3** chapter in your *Owner's Manual*.

HOME SCREEN

You can reach the Home screen by pressing the  button on the main screens. The Home screen displays features such as audio, phone and settings.

USING VOICE RECOGNITION

Using voice commands allows you to keep your hands on the wheel and focus on what is in front of you. To activate the SYNC 3 voice commands, press the voice  button on the steering wheel and wait for the prompt. You can find the available voice commands in the **SYNC 3** chapter of your *Owner's Manual* or in the **Commonly Used Voice Commands** in this guide.

PAIRING YOUR PHONE FOR THE FIRST TIME

Pair your *Bluetooth* wireless technology-enabled phone with SYNC before using the functions in hands-free mode. Switch on *Bluetooth* on your device to begin pairing. See your phone's manual if necessary.

To add a phone:

1. Select Add Device.
2. Follow the on-screen instructions.
3. A prompt alerts you to search for the system on your phone.
4. Select your vehicle on your phone.
5. Confirm that the six-digit number appearing on your phone matches the six-digit number on the touchscreen.
6. The touchscreen indicates when the pairing is successful.
7. Your phone may prompt you to give the system permission to access information. To check your phone's compatibility, see your phone's manual or visit the website.

To pair subsequent phones, please see the **SYNC 3** chapter in your *Owner's Manual*.

SMARTPHONE CONNECTIVITY

SYNC 3 allows you to use Apple CarPlay and Android Auto to access your phone. When you use Apple CarPlay or Android Auto, you can:

- » Use your phone's voice assistant.
- » Send and receive messages.
- » Listen to music.
- » Make calls.

Apple CarPlay and Android Auto disable some SYNC 3 features. Most Apple CarPlay and Android Auto features use mobile data.

AUDIO



You can select from a variety of entertainment options including AM/FM radio, USB, *Bluetooth* Stereo and Apps.

PRESETS

To set a new preset, tune to the station and then press and hold one of the preset buttons. The audio mutes briefly while the system saves the station and then returns. There are two preset banks available for AM, three banks for FM and three banks for SIRIUSXM*. To access additional presets, tap the preset button.

APPS



AppLink enables voice, steering wheel and touchscreen control of certain smartphone apps. Once an app is running through AppLink, you can control the main features of the app through voice commands and steering wheel controls.

SETTINGS

Under the Settings menu, you can access and adjust the settings for many of the system features. To access additional settings, swipe the screen left or right.

NAVIGATION



Your navigation system is comprised of two modes. Map mode shows advanced viewing of 2D city maps, 3D landmarks and 3D city models (when available). 2D city maps show detailed outlines of buildings, visible land use and landscape features. Destination allows you to set a destination through search, previous destinations or preset home, work and favorite destinations. Select Destination on the screen, then select Search. You can search for a destination using a street address, partial address, city, point of interest, intersection or latitude and longitude. Once you have chosen your destination, press Start. The system uses a variety of screens and prompts to guide you to your destination.

*if equipped

TILT/TELESCOPING STEERING WHEEL

Unlock the steering wheel by pulling the lever down. Adjust the wheel to the desired position. Push the lever back up to lock the steering wheel in place.

LUMBAR CONTROL

Use the manual* or power control* on the inboard or outboard sides of the front seats. See the **Seats** chapter of your *Owner's Manual* for details.

HEATED FRONT SEAT*

Press the button on the seat base to switch the heated seat on and off.

ACCESSORY DELAY

You can use the power window control for several minutes after you switch the ignition off or until you open any door.

AUTOMATIC LOCKING

Your vehicle has the capability for the doors to lock automatically when all doors are closed, the vehicle is on and in gear and you exceed 5 mph (8 km/h). You can switch this function on in the information display. After switching this feature on, you can use either the interior door unlock button or switch the ignition off and use the key or remote control to unlock the rear or sliding door.

*if equipped

POWER SEATS*

You can adjust your seat in a variety of ways to help find the best fit for you. The seat controls are on the side of the seat. Using these controls, you can adjust seat height, recline, and lumbar support*. See the **Power Seats** chapter in your *Owner's Manual* for more information.

REAR CLIMATE CONTROLS

The separate rear climate controls adjust fan speed and air direction independently from the front controls.

STORAGE COMPARTMENTS

Transit includes a variety of storage areas specifically designed to organize smaller items:

- » The overhead console*, located near the map light controls.
- » The bottle holder, built into the sides of the instrument panel.
- » There are also front-door storage compartments. Turn the retaining clips counterclockwise to open them.



REMOVING THE REAR SEATS*

NOTE Two people are required to remove the rear seats.

- » Pull the release handle up at an angle from the floor.
- » While holding the handle in this position, tilt the top of the seat forward to release the rear catches of the seat frame from the floor.
- » When the rear catches of the seat frame are clear of the floor, release the handle.
- » Pull the seat backward to release the front catches of the seat frame. You can now remove the seat from the vehicle.

AUXILIARY AND AC POWER POINTS*

Auxiliary power points include a DC and an AC power point. The DC power point allows you to power smaller electrical devices. Locations throughout your vehicle include:

- » On the instrument panel.
- » Inside the cargo area.

The AC power point can power devices that require up to 150 watts of power. The outlet resembles a typical household wall plug. You can find it under the parking brake lever.

For complete details, see the **Auxiliary Power Points** chapter in your **Owner's Manual**.

NOTE Do not keep electrical devices or adapters plugged into the auxiliary or AC power points when not in use.

Always run the engine for full use of the auxiliary power points or the AC power point.

BATTERY LOCATION

The battery is inside your vehicle under the driver seat. See the **Maintenance** chapter of your **Owner's Manual** for details.



REAR CARGO DOORS*

After opening the rear cargo doors, slide the lever to release the catch. This allows you to open the doors wider.

USB PORTS*

Use the USB ports on the instrument panel to access and listen to audio from your device through your vehicle audio system.

POWER RUNNING BOARD

When active, the running board extends down and out when you open the right-side cargo door. It returns to the stowed position after a two-second delay when you close the door.

To switch the power running board on or off, see the **Information Displays** chapter in your **Owner's Manual**.

NOTE Do not use the running board, front and rear hinge assemblies, running board motors or the running board underbody mounts to lift the vehicle when jacking. Always use proper jacking points. See your **Owner's Manual** for details.

*if equipped

PARKING AID*

The system sounds an audible warning tone when objects are near the vehicle rear bumper. As the vehicle moves closer to the obstacle, the rate of the warning tone increases in frequency.

- » The reverse sensors automatically turn on when the vehicle is in reverse (R) and the vehicle speed is 7 mph (12 km/h) or less.
- » The system detects objects up to 72 inches (183 centimeters) away.
- » See the **Parking Aids** chapter in your **Owner's Manual** for complete information on your vehicle's sensing systems.

NOTE Visibility aids do not replace the need to watch where the vehicle is moving. Refer to your **Owner's Manual** for safety information, more details and limitations.

REAR VIEW CAMERA*



The Rear View Camera system provides a video image of the area behind the vehicle. The image appears when the transmission is in reverse (R) and uses a variety of guidelines to alert you of

*if equipped

your proximity to objects. For more information about the Rear View Camera, please see the **Parking Aids** chapter of your **Owner's Manual**.

NOTE If mud, water or debris obstructs the camera's view, clean the lens with a soft, lint-free cloth and non-abrasive cleaner.

LANE KEEPING ALERT

The system automatically detects and tracks the road lane markings using a camera mounted behind the interior rear view mirror. It notifies you to stay in your lane when the front camera detects an unintentional lane change is likely to occur. You can switch the system on or off by pressing the button on the direction indicator. The system stores the on or off setting until you manually change it, unless the system detects a MyKey. Set your preferred system settings by mode and intensity through your information display screen. Refer to the **Information Displays** chapter in your **Owner's Manual** for more details on how to change your settings.

NOTE The system works as long as the camera can detect one lane marking at a speed above 40 mph (64 km/h).

NOTE The system may not function if the camera is blocked or there is damage to the windshield.

When you switch on the system, an overhead graphic of a vehicle with lane markings appears in the display screen. While the system is on, the color of the lane markings changes to indicate the system status.

Green: The system is ready to warn you of any unintentional lane departure.

Red: Your vehicle is approaching or is too close to the detected lane boundary. Take immediate safe action to reposition your vehicle.

Gray: The system will suppress the relevant lane boundary.

You can temporarily disable the system at any time by doing the following:

- » Quick braking.
- » Fast acceleration.
- » Using your direction indicator.
- » Evasive steering maneuver.

The sensitivity setting allows you to select normal or increased sensitivity and where in the lane a warning is provided.

Increasing the sensitivity setting moves the warning zone in closer to your vehicle.

ESSENTIAL FEATURES

CARGO LAMPS



To switch the cargo lamps off when a door is open, press the button inside the cargo area, behind the left-hand rear door. Press the button again to turn the cargo lamps on.

NOTE The cargo lamps switch only operates when the ignition is off and the cargo lamps turn off after a short period of time to prevent the battery from dying.

TIRE PRESSURE MONITORING SYSTEM*

When one or more of your tires are under-inflated, your vehicle turns on the low tire pressure warning light  in the instrument cluster. If this happens, stop and check your tires as soon as possible. Inflate them to the proper pressure. Refer to the **Wheels and Tires** chapter of your **Owner's Manual** for more information.

FUEL TANK CAPACITY FUEL INFO

Your vehicle has a 25.1 gallon (95 liter) fuel tank capacity. We recommend regular unleaded gasoline with a pump (R+M)/2

octane rating of 87. To provide improved performance, we recommend premium fuel for severe duty usage such as trailer towing. For non-flex fuel vehicles use only UNLEADED fuel or UNLEADED fuel blended with a maximum of 15% ethanol and a minimum octane rating of 87.

Do not use any other fuel because it could damage or impair the emission control system.

For Diesel Vehicles, use Ultra-Low Sulfur Diesel fuel designated as number 1-D or 2-D with a maximum of 15-ppm sulfur in your diesel vehicle. You may operate your vehicle on diesel fuels containing up to 20% biodiesel.

If your vehicle has a yellow fuel filler cap, a yellow bezel around the fuel filler inlet, a yellow fuel filler housing or a yellow E85 label on the fuel tank filler door, you have a flex fuel vehicle and can use either regular unleaded fuel, E85 ethanol fuel or any mixture of the two. Add at least half a tank of fuel when switching between regular unleaded fuel or E85 and drive the vehicle immediately after refueling for at least 5 miles (8 kilometers) to allow the vehicle to adapt to the change in

ethanol concentration. If you use E85 fuel exclusively, we recommend filling the fuel tank with regular unleaded gasoline at each scheduled oil change.

See the **Fuel and Refueling** chapter in your **Owner's Manual** for complete flex fuel usage details.

LOCATION OF SPARE TIRE AND TOOLS

The spare tire is under the rear of your vehicle. The jack is under the passenger seat. The jack handle and lug wrench are in the storage compartment in the front right-hand side stepwell.

NOTE For vehicles with Dual Rear Alloy Wheels, please use the wheel trim removal tool. The tool is in the storage compartment in the front right-hand side step well. A dissimilar spare tire is designed for emergency use only and should be replaced as soon as possible. For complete details on changing your tire, refer to the **Wheels and Tires** chapter of your **Owner's Manual**.

*if equipped



ROADSIDE ASSISTANCE

Your new Ford vehicle comes with the assurance and support of 24-hour emergency roadside assistance.

To receive roadside assistance in the United States, call **1-800-241-3673**. In Canada, call **1-800-665-2006**.

DIESEL EXHAUST FLUID LEVEL*

To help reduce emission levels from the exhaust of the diesel engine, your vehicle has a selective catalytic reduction system that relies on diesel exhaust fluid to operate properly. The selective catalytic reduction system

*if equipped

automatically injects diesel exhaust fluid into the exhaust system to enable proper selective catalytic reduction system function. The diesel exhaust fluid (AdBlue) tank filler neck is next to the fuel filler neck and has a blue cap. Fill the tank using a fluid pump at a diesel exhaust fluid (AdBlue) filling station or from a diesel exhaust fluid (AdBlue) container. The capacity of the diesel exhaust fluid (AdBlue) tank is 5.5 gallons (21 liters). See the **Engine Emission Control** chapter in your **Owner's Manual** for more information.

DIESEL FUEL RECOMMENDATIONS* Ford recommends that you use only the diesel fuels that meet either the ASTM D975 diesel or the ASTM D7467 B6-B20 biodiesel industry specifications.

DIESEL MANUAL REGENERATION INITIATION

The diesel particulate filter requires periodic regeneration to maintain correct operation. If you do not operate the vehicle in a manner that allows effective



automatic regeneration, we recommend activating the manual regeneration initiation. Please see your **Owner's Manual** for the manual regeneration procedure and recommended vehicle operating conditions.

REAR TOWING POINT

The towing eye may be secured to the floor under the passenger seat, on the rear of the seat base under the passenger seat, under the second row passenger seat, inside the driver door storage compartment or inside the toolkit in the front step storage compartment.