

WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.



United States
Lincoln Client Relationship Center
1-800-521-4140
(TDD for the hearing impaired: **1-800-232-5952**)
owner.lincoln.com

Canada
Lincoln Client Relationship Centre
1-800-387-9333
(TDD for the hearing impaired: **1-888-658-6805**)
lincolncanada.com

This Quick Reference Guide is not intended to replace your vehicle Owner's Manual, which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Lincoln dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.



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2020 CONTINENTAL

Quick Reference Guide



WARRANTY INFORMATION:

Your vehicle comes with a New Vehicle Limited Warranty. The express warranties of the New Vehicle Limited Warranty are in substitution for and exclude all other liabilities of any kind whether arising under statute, in tort, by implication of law or otherwise including, to the full extent as may be allowed by law, liability for any other representations respecting the vehicle, statutory warranties or implied warranties or conditions as to its merchantability or fitness.

Download a FREE electronic copy or order one FREE printed copy of the most up-to-date Warranty Guide by visiting the Owner Manuals section of **owner.lincoln.com**. (United States)

For Canada, visit **lincolncanada.com/warranty**.

FOR LIMO/LIVERY/HEARSE VEHICLES:

View and download your Warranty Guide by visiting the Warranty Information section of the Fleet website, **fleet.ford.com/limo**. (United States only)

U.S. Roadside Assistance

We're here to help you out no matter where, no matter when.

Call 24/7 when you need assistance.

1-800-521-4140

- Locked out
- Drained battery
- Flat tire
- Out of gas



Canada Roadside Assistance

We're here to help you out no matter where, no matter when.

1-800-387-9333 or download the **Sykes4Lincoln App**

- Towing
- Tire service
- Battery boosting
- Key service
- Fuel (up to 10 litres)
- Other roadside services



U.S. Lincoln Concierge

The Lincoln Concierge is your connection to all things Lincoln.

Empowered to handle your calls from beginning to end.

1-800-521-4140

- Provides owner benefit details
- Talks through features



Canada Roadside Assistance

Owner's Name

Vehicle Identification Number

See Warranty Guide for complete details.

Download the Sykes4Lincoln Roadside Assistance App for access to your roadside assistance services.



For future quick reference, complete the Roadside Assistance Identification Card and place it in your wallet.

UNITED STATES

Lincoln Way App

CANADA

Sykes4Lincoln Roadside App

The Lincoln Way App and the Sykes4Lincoln Roadside App are available via the Apple App Store® or Google Play™

The Lincoln Way*

Our unique range of services is designed to make your Lincoln ownership effortless.

Lincoln Pickup & Delivery

Schedule your Pickup & Delivery appointment through the Lincoln Way™ app¹ or by phone, and we've got the rest. We'll pick up your Lincoln and deliver it back to you when service is complete^{2,3}. We'll also leave you with a complimentary Lincoln loaner³ during your service, so your time remains distinctly yours. Your vehicle will even be returned to you washed and ready for your next journey.

Lincoln Way App

Download the Lincoln Way app¹ to your mobile device to enjoy the flexibility and convenience of connecting with Lincoln services and features from wherever life takes you. For more details, visit www.lincoln.com/lincolnway.

Lincoln Concierge

Lincoln Concierge is your 24/7 personal connection for the latest information about Lincoln vehicles, services and ownership benefits. Simply choose how you'd like to connect and a highly trained Lincoln Concierge team member will help you explore Lincoln in the way that suits you best.

You can reach us any time of day or night.

- ▶ Call **800-521-4140**.
- ▶ Chat online at lincoln.com
- ▶ Through the Lincoln Way App¹

Roadside Assistance for Life**

We're here to help you out – no matter where, no matter when.

- ▶ Locked out
- ▶ Flat tire
- ▶ Drained battery
- ▶ Out of gas

Call 24/7 when you need assistance.

Dedicated Support:

owner.lincoln.com

- ▶ How-to and informational videos.
- ▶ Warranty and maintenance information.
- ▶ Make your payment or schedule service online.
- ▶ Shop for accessories.

Join us in Conversation

^{*}Canadian Roadside coverage and benefits may differ from the United States coverage. Canadian clients should refer to the Lincoln Roadside Assistance section of the Warranty Guide, call **1-800-387-9333** or visit the website at lincolncanada.com for more details.

¹Available via a download and compatible with select smartphone platforms. Message and data rates may apply.

²Lincoln Pickup & Delivery is valid for owners of 2017 or newer model-year Lincoln vehicles. Service available for retail and warranty repairs. Mileage limitations may apply. Lincoln reserves the right to change the program at any time without obligation.

³See dealer for details.

****Roadside assistance for life** is only available for model-year 2013 and newer for the original owner.



Our caring agents are empowered to handle your call and concerns from beginning to end.

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owner.lincoln.com

lincolncanada.com

Lincoln Way App

LEARN MORE ABOUT YOUR NEW VEHICLE

Scan the country-appropriate QR code with your smartphone (make sure you have a scanner app installed), and you can access even more information about your vehicle.



Instrument Panel

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1 Electric Parking Brake

The electric parking brake replaces the conventional hand brake. For more information, please see page 23 of this guide.

2 Adaptive Cruise Control

Adaptive Cruise Control adjusts your speed to maintain a set distance between your vehicle and the vehicle in front of you in the same lane. You can select from one of four gap settings by pressing the gap controls on the steering wheel. The system can also bring your vehicle to a complete stop and may resume going forward in stop-and-go traffic.

Refer to the **Cruise Control** chapter in your **Owner's Manual** for safety information, more details and limitations.

3 Steering Wheel Controls

- VOL +** or **VOL -** Press to increase or to decrease volume levels.
- ◀** or **▶** Press to access the previous or next media selection.
- ✕** Press to silence the current media.
- 🗣️** Press to access voice recognition.
- 👉** Press to exit a menu.
- 📞** Press to end a phone call.
- 📞** Press to access phone mode or to answer a phone call.

*if equipped

You can also use the steering wheel buttons to control the Head Up Display*, audio, settings, navigation and information display options. Use the toggle control and the **OK** button to select and confirm options for SYNC 3.

4 Lane Keeping System

For information on Lane Keeping System, please see page 15.

5 Information Display

You can control various systems on your vehicle using the quick action menu buttons on the right-hand side of the steering wheel. Refer to the **Information Displays** chapter in your **Owner's Manual** for more information.

6 Audio Status Bar

Displays information related to the current audio source.

7 Service Engine Soon Light

 Lights briefly when you switch on the ignition. If it remains on or blinks after you start the engine, the On-Board Diagnostics (OBD-II) system has detected a problem.

Drive in a moderate fashion (avoid heavy acceleration and deceleration) and contact your authorized dealer as soon as possible.

8 Power Adjustable Steering Column

The control on the side of the steering column allows you to adjust the steering wheel to your desired position.

9 Keyless Starting

You can start your vehicle by pressing the **START STOP** button while fully pressing down on the brake pedal. Press the button again, without applying the brake, to switch the engine off. If you leave your vehicle idling for an extended period of time, the engine shuts down automatically. Before this happens, a message appears in the information display, allowing you time to override the shutdown feature. If you try to leave the vehicle when it is still on, the horn will sound twice.

Note: A valid key must be inside the vehicle for the ignition to start.

10 Hazard Warning Flashers

Commonly Used Voice Commands

Press the  button on your steering wheel and then say:

General

- ▶ Cancel
- ▶ Help
- ▶ Main Menu
- ▶ List of Commands

Audio

- ▶ Radio
- ▶ AM <frequency number>
- ▶ FM <frequency number>
- ▶ **Bluetooth** Stereo
- ▶ USB

Navigation ¹

- ▶ Find an Address
- ▶ Find a Place
- ▶ Drive Home
- ▶ Drive to Work
- ▶ Show Previous Destinations
- ▶ Cancel Route
- ▶ Show Route
- ▶ Repeat Instruction
- ▶ Show Map

Phone

- ▶ Pair Phone
- ▶ Call <contact name>
- ▶ Call <contact name> at <location>
- ▶ Dial <number>

Climate

- ▶ Set Temperature ____

SiriusXM Traffic and Travel Link ^{1, 2}

- ▶ Show Traffic
- ▶ Show Weather Map
- ▶ Show Fuel Prices
- ▶ Show 5-Day Forecast

Apps

- ▶ Mobile Applications
- ▶ List Applications
- ▶ Find Applications
- ▶ <Application Name> Help

¹ if equipped

² SiriusXM may not be available in all markets. Activation and a subscription are required.

SYNC[®] 3

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Using the Touchscreen

Use the touchscreen to navigate the SYNC 3 features. The status bar on the top of the screen contains the home button, clock, outside temperature and status bar icons that inform you about the system. The feature bar allows you to select system features like audio and settings. For your safety, some features are speed-dependent. Their use is limited to when your vehicle speed is less than 3 mph (5 km/h).

SYNC 3 allows you to interact with a variety of features using the touchscreen and voice commands. The system provides easy use of the system elements like audio, phone, mobile apps and settings.

Some services may not be available in your area. For additional support, refer to the **SYNC 3** chapter of your **Owner's Manual**, visit the website or call the toll-free number.

For **U.S. clients**: Visit owner.lincoln.com or call **1-800-521-4140**.

For **Canadian clients**: Visit syncmyride.ca or syncmaroute.ca or call **1-800-387-9333**.

Updating Your System

System updates are available through the local Lincoln website using a USB or by connecting your vehicle to a Wi-Fi network connection. With a network connection, you can have your SYNC 3 system update automatically as well. Please see the **SYNC 3** chapter of your **Owner's Manual** for more information on updating your system.

Using Voice Recognition

Using voice commands allows you to keep your hands on the wheel and focus on what is in front of you. To activate the SYNC 3 voice commands, press the voice button  on the steering wheel and wait for the prompt.

- ▶ Press the  button during any system voice prompt to interrupt the prompt and begin your voice command.
- ▶ To adjust the volume of the system voice prompts, turn the volume control when a voice prompt is playing.
- ▶ To use Siri on your iOS device, press and hold the voice control button on the steering wheel.

You can find the available voice commands in the **SYNC 3** chapter of your **Owner's Manual** or in the **Commonly Used Voice Commands** in this guide.

Pairing Your Phone for the First Time



Switch on **Bluetooth** on your device to begin pairing. Check the compatibility of your device on the local Ford website.

To add a phone:

1. Select the phone  option on the feature bar.
2. Select **Add Phone**.
3. A prompt alerts you to search for the system on your phone.
4. Select your vehicle on your phone.
5. Confirm that the six-digit number appearing on your phone matches the six-digit number on the touchscreen.
6. The touchscreen indicates when the pairing is successful.
7. Download the phonebook from your phone when you are prompted.

To pair subsequent phones, please see the **SYNC 3** chapter in your **Owner's Manual**.

Apps

The system allows you to interact with select mobile apps while keeping your eyes on the road. Voice commands, your steering wheel buttons or a quick tap on your touchscreen give you advanced control of compatible mobile apps. You can also stream your favorite music or podcasts, share your time of arrival with friends and keep connected safely. For more information on connecting apps to your system, please see the **SYNC 3** chapter of your **Owner's Manual**.

Using Your Connected Phone

To make calls, select from your contacts, recent calls or dial the number on the phone keypad. From the phone menu, you can also adjust phone settings, change devices or mute your phone. The do not disturb mode rejects all incoming calls and switches off ring tones and alerts.

Apple CarPlay and Android Auto

To use Apple CarPlay and Android Auto, connect your device to a USB port and follow the instructions on the touchscreen.

Certain SYNC 3 features are not available when you are using Apple CarPlay or Android Auto.

Android Auto may need to be enabled from the settings menu. You can switch Apple CarPlay or Android Auto off through the settings menu. See the **SYNC 3** chapter of your **Owner's Manual** for more information.

Audio



You can select from a variety of entertainment options, including AM/FM radio, USB, **Bluetooth** Stereo and Apps.

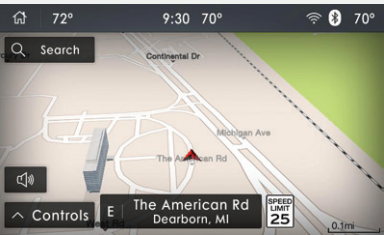
Presets

To set a new preset, tune to the station and then press and hold one of the preset buttons. The audio mutes briefly while the system saves the station and then returns. To view additional presets, swipe left.

Climate

You can adjust climate control features, including the temperature, airflow direction, fan speed and other climate features. You can also use voice commands to make climate adjustments.

Navigation



You can set your destination using the text entry or map screen. Using text entry, you can search by entering all or part of the destination, such as the address, intersection or city. Using the map screen, you can select a location on the map, then select **Start** to begin the route guidance. You can adjust the map to display in two-dimensional or three-dimensional mode. You can also zoom in or out on the map by using a pinching gesture. During route guidance, you will see a turn indicator, points of interest on the map, your current road and an option to mute  the guidance prompts. You can press the button in the top right-hand corner of the main map to display estimated time of arrival, remaining travel time or distance to your destination.

Settings

Under the Settings menu, you can access and adjust the settings for many of the system features. Once you select a tile, press the  to view an explanation of the feature or setting.

Lincoln Embrace

As you approach or leave your vehicle, areas of your vehicle automatically adjust, including the following personalization features.

Welcome Lighting

The Lincoln welcome mat projection lights are on the bottom of the exterior mirror housings. They project an image onto the ground a short distance from your vehicle when welcome lighting or lighted entry turns on.

Auto-folding Exterior Mirrors*

Exterior mirrors automatically fold toward the glass when you place the transmission into park (P), switch off the ignition, exit and lock the driver door. Auto-folding mirrors unfold and return to their original positions automatically after you unlock your vehicle and then open and close the driver door. You can fold the mirrors on demand by pressing the power-folding mirror control on the door. The control illuminates and the mirrors fold in toward the glass. Press the control again to unfold the mirrors. The control light turns off.

Illuminated Entry

The interior lamps and select exterior lamps will light when you unlock the doors with the remote control.

Easy Entry and Exit

Moves the driver seat rearward up to 2 inches (5 centimeters). Additionally, the power tilt and telescoping steering wheel moves to the full up position when the transmission is in park (P) and you switch off the keyless start ignition. The driver seat and steering column return to their previous positions when you push the keyless start ignition button.

Note: You must have your intelligent access key with you for these features to work.

Network Connectivity

The modem allows you to connect your vehicle to the internet to use when you are on the road. See your **Owner's Manual** to enable the modem using the Lincoln Way App. Once the modem is enabled, you can locate and remotely start, lock and unlock your vehicle. You can also access automatic system updates. More information is available through the Lincoln Way App. The modem has a SIM. The modem was enabled when your vehicle was built and periodically sends messages to stay connected to the cell phone network, receive automatic software updates and send vehicle-related information to us, for example diagnostic information. These messages could include information that identifies your vehicle, the SIM and the electronic serial number of the modem. Cell phone network service providers could have access to additional information, for example cell phone network tower identification. For additional information about our privacy policy, refer to your local Lincoln website.



Power Windows: Global Opening and Closing



You can use the remote control to operate the windows with the ignition off.

After you unlock your vehicle, press and hold the key unlock button to open the windows. Release the button when movement starts. Press the key lock or unlock button to stop movement.

To close, press and hold the key lock button. Release the button when movement starts. Press the lock or unlock button to stop movement.

Autowipers

The autowiper system turns the wipers on only when moisture is present on the windshield. Use the rotary control to adjust the sensitivity of the autowipers.

- ▶ A low sensitivity means the wipers turn on when the system detects a large amount of moisture on the windshield. A high sensitivity means the wipers turn on when the rain sensor detects a small amount of moisture on the windshield.
- ▶ To switch this feature off, use the information display.
- ▶ To switch intermittent wipe back to autowipers, use the information display.

Note: Make sure that you switch off this feature before entering a car wash.

Adaptive Headlamps

The headlamp beams move in the same direction as the steering wheel. This provides more visibility when driving around curves.

All-Wheel Drive*

All-Wheel Drive (AWD) uses all four wheels to power the vehicle. This increases traction, enabling you to drive over terrain and road conditions that a conventional two-wheel drive vehicle cannot. The AWD system is active all the time and requires no input from the operator.

Dynamic Torque Vectoring*

This feature uses all four wheels to power the vehicle and independently controls the torque to each rear wheel. This increases traction and handling performance. The system is active all the time and requires no input from the operator.

Operating AWD Vehicles With Spare or Mismatched Tires

A spare tire of a different size, other than the tire provided, should never be used. The AWD system may disable automatically and enter front-wheel drive only mode to protect driveline components if a non-full sized tire is installed.

Head Up Display*

This is a visual system that shows information in your field of view as you drive. The information comes from various vehicle systems and includes vehicle speed, speed limit, navigation and Advanced Driver Assistance Systems (ADAS), such as Adaptive Cruise Control (ACC) and the lane keeping system. This system projects the information off the windshield and focuses the image near the end of the hood, approximately 7 feet (2 meters) in front of the driver. Viewing this information does not require you to significantly move your head, allowing you to keep your eyes on the road while having quick and easy access to information.

By using the HUD, OK and arrow buttons on the right-hand side of your steering wheel, you can control the system's options through the information display. Adjust the display vertically to make viewing the content easier. You can also adjust what content displays and the brightness of the content.

Note: If HUD On is unchecked, other options of the system are hidden. The HUD menu automatically closes after a certain period of inactivity.

Power Decklid*



Opening and Closing the Power Decklid

The power decklid only operates when the transmission is in park (P).

From Inside Your Vehicle

Press the  button on the instrument panel.

With the Remote Control

Press the  button twice within three seconds.

From Outside Your Vehicle

Press the exterior release button. Your vehicle must be unlocked or have an intelligent access transmitter within 3 feet (1 meter) of the luggage compartment.

Note: Allow the power system to open the decklid. Manually pushing or pulling the decklid may activate the system's obstacle detection feature and stop the power operation or reverse its direction.



Hands-free Decklid Operation*

Make sure you have your intelligent access key within 3 feet (1 meter) of the decklid.

1. Move your foot under and away from the rear bumper detection area in a single kick motion. Do not move your foot sideways or the sensors may not detect the motion.
2. The decklid opens or closes.

Obstacle Detection*

Opening: The system stops when it detects an obstacle and a tone sounds.

Closing: The system stops when it detects an obstacle, and then a tone sounds and the system reverses to open.

The decklid does not power open or close when:

- ▶ It detects an object in its opening or closing path.
- ▶ The ignition is on and the transmission is not in park (P).

Note: Entering the vehicle while the decklid is closing could cause the vehicle to bounce and activate obstacle detection.

Advanced Electronic Door System

Your vehicle has an intelligent, electronically controlled door system that is in constant communication with the overall vehicle systems.

When you lock your vehicle using the lock switch on each door interior trim panel or by using the keyless entry keypad or the lock sensor on each door exterior trim panel, all exterior door handle switches turn off. This helps to secure your vehicle and prevent unauthorized entry. The exterior door handle switches also turn off when your vehicle reaches a speed greater than 12 mph (20 km/h). A tone may sound indicating the exterior door handle switches are off and your vehicle is secure.

If the airbags deploy or the fuel pump shutoff switch activates, all interior and exterior unlock switches turn off for six seconds. This helps to secure the doors in the event of a crash. After six seconds, all switches reset and you can open the doors using the interior and exterior unlock switches. See the **Locking and Unlocking** chapter of your **Owner's Manual** for information about locking your vehicle with no power.

Opening and Closing the Door

To open, gently depress the switch inside the exterior door handle. To close, gently shut the door until it fully latches. The system automatically closes the door, making sure that it is fully secure. While your vehicle is in motion, the door will only release when you press the unlock button and then the unlatch button.

Door Lock Indicator

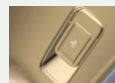
An LED on each front door window trim illuminates when you lock the doors. It remains on for two to five seconds after you switch the ignition off.

Door Lock Switch Inhibitor

When you electronically lock your vehicle, the door lock switches and the interior luggage compartment release switch do not operate after 20 seconds. You must unlock your vehicle with the remote control or keyless entry keypad, or switch the ignition on to restore function to these switches.

You can switch this feature on or off in the information display. See the **Locking and Unlocking** chapter of your **Owner's Manual** for information.

Emergency Door Release



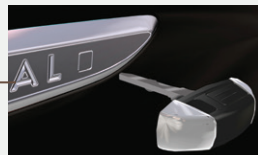
If you are inside your vehicle and unable to use the electronic door system, you can open the driver door using the manual door release switch in the map pocket.

Unlocking the Driver Door with the Key Blade

If your vehicle has no power and the backup power system is disabled, you can manually unlock the driver door using a key in the position shown.

1. Remove the key blade from the transmitter.
2. Insert the key blade into the lock cylinder behind the Continental badge on the driver door.
3. Turn the key clockwise to unlock the driver door.

All other doors will remain locked.



Lincoln Drive Control*

Lincoln Drive Control delivers the Lincoln driving experience through a suite of sophisticated electronic vehicle systems. These systems continuously monitor your driving inputs and the road conditions to optimize ride comfort, steering, handling, powertrain response and sound. You can preset your preferences for these systems within the information display. You can configure which of the drive control modes are active when your vehicle is in drive (D) or in sport (S). The configuration remains active until modified from the main menu on the information display. These systems have a range of modes from which you can choose in order to customize your ideal driving experience:

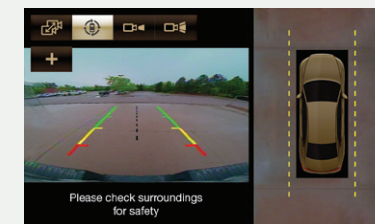
- **Comfort:** Provides a more relaxed driving experience, maximizing comfort.
- **Normal:** Delivers a balanced combination of comfortable, controlled ride and confident handling.
- **Sport:** Provides a sportier driving experience.

360 Degree Camera*

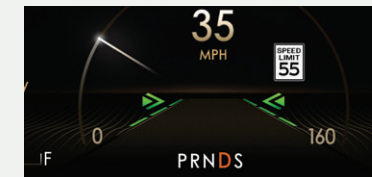
The 360 degree camera system consists of front, side and rear cameras.

- Allows you to see what is directly in front of or behind your vehicle.
- Provides cross traffic view in front of and behind your vehicle.
- Allows you to see a top-down view of the area outside your vehicle, including the blind spots.
- Provides visibility around your vehicle in parking maneuvers such as:
 - Centering in a parking space.
 - Obstacles near the vehicle.
 - Parallel parking.

The front camera enable button is near the display screen and turns on the front camera when your vehicle is not in reverse (R).



Lane Keeping System



When you switch the system on and the system detects an unintentional drift out of your lane is likely to occur, the system notifies or assists you to stay in your lane through the steering system and information display. Depending on the feature operation mode you select, the system provides a warning by vibrating the steering wheel (Alert Mode) or a steering assistance (Aid Mode) by gently counter steering your vehicle back into the lane. The system can also provide both warning (vibrating the steering wheel) and steering assistance (gently counter steering your vehicle back into the lane) while Aid+Alert mode is selected.

You can switch the system on or off by pressing the  button on the direction indicator.

Refer to the **Driving Aids** chapter of your **Owner's Manual** for system operation and limitations.

BLIS® (Blind Spot Information System) and Cross Traffic Alert

BLIS uses radar sensors to help you determine if a vehicle may be in your blind spot zone. Cross traffic alert warns you of vehicles approaching from the sides when the transmission is in reverse (R). Both systems turn on an indicator light in the exterior mirror on the side of the vehicle from which the approaching vehicle is coming. Cross traffic alert also sounds tones and displays messages to warn you from which direction vehicles are approaching.

Note: Visibility aids do not replace the need to watch where the vehicle is moving.

Refer to the **Owner's Manual** for safety information, more details and system limitations.

Push Button Shift Transmission

Your vehicle includes an electronic transmission. The shift controls are on the center stack next to the touchscreen.

Putting Your Vehicle in Gear

1. Fully press down the brake pedal.
2. Press and release one of the **PRNDS** buttons to select your gear.

3. The selected button illuminates and the information display shows the selected gear.
4. Release the brake pedal and your transmission remains in the selected gear.

Note: When entering an automatic car wash, always put your vehicle in Stay in Neutral mode. To put your vehicle in Stay in Neutral mode, make sure your vehicle is stationary first and then:

1. Press the neutral (**N**) button on your shifter assembly.
2. A message will appear in your information display screen prompting you to press the neutral (**N**) button again to enter Stay in Neutral mode.
3. Press the neutral (**N**) button again to enter Stay in Neutral mode.

To exit Stay in Neutral mode, select another gear.

Front Parking Aid

When your vehicle approaches an object, a warning tone sounds. When your vehicle moves closer to an object, the warning tone repeat rate increases. The warning tone sounds continuously when an object is 12 inches (30 centimeters) or less from the front bumper.

The coverage area is up to 28 inches (70 centimeters) from the front bumper. The coverage area decreases at the outer corners.

Auto Hold

Auto Hold can assist you while stopping at traffic lights or while in traffic jams by holding the brakes when you stop the vehicle. Press the **AUTO HOLD** button to switch the system on. The **AUTO HOLD** button illuminates. When the system is on and actively holding the vehicle, **AUTO HOLD** displays in the instrument cluster.

When you press the accelerator pedal, Auto Hold automatically releases the brakes. In certain situations, Auto Hold may apply the electric parking brake and illuminate the brake warning lamp in the instrument cluster.

Auto Hold turns off when you power down your vehicle, or you can switch the feature off manually by pressing the **AUTO HOLD** button. Switch Auto Hold off if you are towing a trailer or having the vehicle towed.

See the **Brakes** chapter of your **Owner's Manual** for more details.

Pre-Collision Assist*

If your vehicle is rapidly approaching another stationary vehicle, a vehicle traveling in the same direction as yours or a pedestrian within your driving path, the system is designed to provide three levels of functionality:

Alert: When activated, a warning flashes and an audible warning chime sounds.

Brake Support: Assists the driver in reducing collision speed by preparing the brake system for rapid braking. Brake support does not automatically activate the brakes, but if the brake pedal is pressed even lightly by the driver, brake support could add additional braking up to full force.

Active Braking: Active braking may activate if the system determines that a collision is imminent. The system may help the driver reduce impact damage or avoid the crash completely.

See the **Driving Aids** chapter in your **Owner's Manual** for safety information, more details and limitations.

Emergency Brake Assist

Emergency brake assist detects when you brake rapidly by measuring the rate at which you press the brake pedal. It provides maximum braking efficiency as long as you press the pedal and can reduce stopping distances in critical situations.

Active Park Assist* Parallel Parking, Perpendicular Parking and Parallel Park Out Assist

Active Park Assist detects an available parallel or perpendicular parking space and automatically steers the vehicle into the space (hands-free) when you control the accelerator, gearshift and brakes. The system visually and audibly guides you to park your vehicle. Press the Active Park Assist  button once for parallel parking or twice for perpendicular parking. The system displays a message and a corresponding graphic to indicate that it is searching for a parking space. Use the direction indicator to select from which direction you want to begin searching, either to the left- or right-hand side of your vehicle. Use the park out assist feature when your vehicle is at rest in a parallel parking space. Press the button, and then follow the instructions on the display.

Use your direction indicator to signal from which side of your vehicle you want to exit the parking space. After the system directs your vehicle past the adjacent vehicle or object, it guides you to take control of the steering to complete the exit from the parking spot. To stop the parking procedure, grab the steering wheel or press the control again. For complete information, refer to the **Parking Aids** chapter of your **Owner's Manual**.

Driver Alert

The system automatically monitors your driving behavior using various inputs, including the front camera sensor. If the system detects that driver alertness is below a certain threshold, the system alerts you using a tone and a message in the information display.

The warning system is in two stages. At first, the system issues a temporary warning that you need to take a rest. This message will only appear for a short time. If the system detects further reduced driver alertness, the system issues another warning that remains in the information display for a longer time. Press **OK** on the steering wheel to clear the warning.

You may switch the system on or off through the information display.

Adaptive Steering*

The adaptive steering system continually changes the steering ratio to correspond with changes to vehicle speed, optimizing the steering response in all conditions.

Intelligent Access

Note: Your intelligent access key must be within 3 feet (1 meter) of the vehicle for intelligent access to function properly.

To unlock and open the driver door, gently depress the switch inside the exterior door handle.

To lock all of the doors, touch and briefly hold the lock sensor area on the front doors.

To open the power decklid, press the button above the license plate on the center of the decklid.

Note: The key also contains a mechanical key blade that you can use to unlock the driver door, if necessary.

See **Unlocking the Driver Door with the Key Blade** on page 14.

SelectShift® Automatic Transmission

With SelectShift automatic transmission, you can use the paddles on your steering wheel to change gears without a clutch.

Pull the (+) paddle on the steering wheel to activate SelectShift. To change gears:

- Pull the right paddle (+) to upshift.
- Pull the left paddle (–) to downshift.

For more information and system operation, please see the **Transmission** chapter of your **Owner's Manual**.



Rear Inflatable Seatbelt*

The rear inflatable seatbelts are in the shoulder portion of the seatbelts of the second-row outboard seating positions.

The rear inflatable seatbelts function like standard restraints in everyday usage. During a crash of sufficient force, the inflatable belt inflates from inside the webbing. This holds the occupant in place more effectively, reduces pressure on the chest and controls head and neck motion.

Remote Start Climate Control



The climate control system adjusts the interior temperature during remote start. You can switch this feature on or off and adjust the settings using the information display controls. Based on your remote start settings, the climate controlled seats, heated steering wheel, heated mirrors and windshield wiper de-icer may remain on after remote starting your vehicle. If **Auto** is on, the system sets the interior temperature to 72°F (22°C) and heats or cools the vehicle interior as required to achieve comfort.

Climate Controlled Front Seats*

To use, press the heated or the ventilated seat symbol on the touchscreen to cycle through the various settings and off. More lights indicate warmer or cooler settings. The heated or ventilated seats function only when the engine is running.

Remote Start

Remote start allows you to start the engine from outside your vehicle using your key.

To start, press  and then press  twice within three seconds. Before driving your vehicle, you must press the push button ignition switch on the instrument panel while applying the brake pedal. You can also turn your vehicle off from outside after a remote start by pressing  once. If your vehicle is equipped with remote feedback, an LED on the key provides status feedback of remote start or stop commands. A solid green light means the remote start or extension was successful, while a blinking red light means the remote start or stop has failed. A solid red light means that the remote stop was successful and the engine is off. When the system is waiting for a status update from the vehicle, you will see a blinking green light.

Auto-Dimming Mirror

The mirror dims automatically to reduce glare when the system detects bright lights from behind your vehicle. It automatically returns to normal reflection when you select reverse (R) to make sure you have a clear view when backing up.

Auto-Dimming Feature

The driver exterior mirror automatically dims when the interior auto-dimming mirror turns on.

Moonroof*

The moonroof controls are on the overhead console and have a one-touch open and close feature. To stop its movement during one-touch operation, press the control a second time.

-  Press and release to open the moonroof. The sunscreen automatically opens with the moonroof.
-  Press and release to close the moonroof.
-  Press and release to vent the moonroof.
-  Press and release to open the sunscreen.
-  Press and release to close the sunscreen.



Rear Window Buffeting

When just one of the windows is open, you may hear a pulsing noise.

Lower the opposite window until the noise subsides.

Rear Passenger Climate Controls

The rear climate controls allow rear passengers to adjust the temperature, fan speed and air distribution for the rear seating area. You can select the rear control lock to restrict the control of the rear settings to the front control.

Rear Heated Seats*

For rear heated seats, press the  button. Press the button to cycle through the various heat settings and off. More lights indicate warmer settings.

Note: You must switch the engine on to use this feature.

Chauffeur Switch*

Use the control on the rear passenger door to move the front passenger seat.

Rear Passenger Audio Controls*

The rear audio controls allow rear passengers to change the media source and adjust the volume. You can also seek, fast forward or reverse when in CD or

USB mode. The armrest compartment can also have an auxiliary power point or two USB ports and an AC power point.

Refer to the **Audio System** chapter of your **Owner's Manual** for more information.

Power Rear Head Restraints*

If you need more visibility out of the rear window, press the  button on the overhead console to fold the rear outboard head restraints down.

Automatic High Beam Control

The system automatically turns on the high beams if it is dark enough and no other traffic is present. When it detects the headlights of an approaching vehicle, the rear lamps of the preceding vehicle



or street lighting, the system turns off the high beams before they distract other drivers. The low beams remain on. You can turn this system on and off by using the information display and switching the lighting control to the autolamps position. See the **Information Displays** chapter of your **Owner's Manual** for more information.

Headlamp Exit Delay

After you switch the ignition off, you can switch the headlamps on by pulling the direction indicator lever toward you. You will hear a short tone. The headlamps will switch off automatically after three minutes with any door open or 30 seconds after the last door you close. You can cancel this feature by pulling the direction indicator toward you again or switching the ignition on.

Rear Power Recline*

Use the control on the rear doors to recline the outboard rear seatbacks.

Rear Power Lumbar*

You can use the controls on the rear doors to activate the seatback and cushion massage function. See the **Rear Seats** chapter of your **Owner's Manual** for more information.

1. Memory Function

The memory function allows a one-touch recall of personalized memory features, including the driver seat, power mirrors and power steering column. Use the memory controls on the driver door to program and then recall memory positions. To program a position, switch the ignition on. Adjust the memory features to your desired positions. Press and hold the desired preset button until you hear a single tone. You can now use these controls to recall the set memory positions. You can also program your memory seat to your transmitter. That way, when you unlock your door with the transmitter, your memory features automatically move into your saved positions.

See the **Seats** chapter in your **Owner's Manual** for more details.

2. Power Front Head Restraint*

You can use the four-way controls on the door panel to adjust the height and angle of the front head restraints.

3. Multi-Contour Front Seats with Active Motion*

Using these buttons or the SYNC 3 menu, you can switch on the massage system.

4. Massage Intensity

Press these buttons to increase or decrease lumbar support or the massage intensity.

5. Massage Feature Selection

Use these buttons to select the massage zone (seatback or cushion).

6. Upper Seat Back

Press forward or backward to adjust the upper seatback in the corresponding direction.

7. Seat Recline

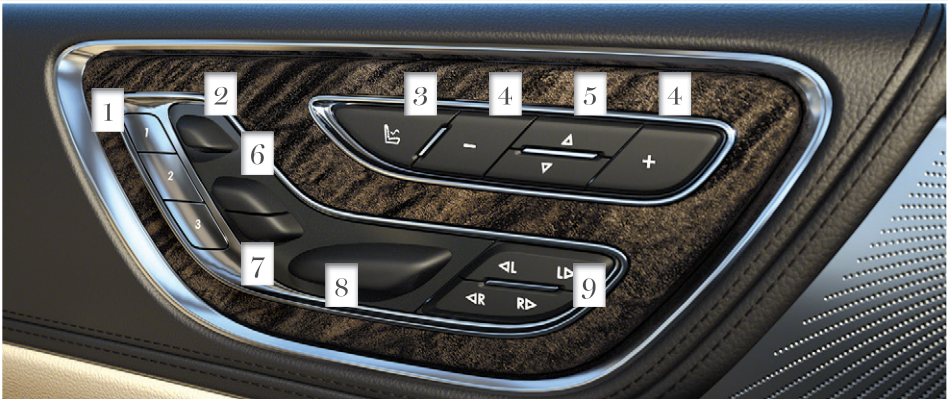
Press this button to move the entire seatback forward or backward.

8. Power Front Seats*

Using these controls, you can adjust seat height and move the seat forward and backward.

9. Seat Cushion Length Adjustment

Press the top of the control to adjust the left side of the cushion and the bottom of the control to adjust the right side of the cushion.



Refueling

When refueling your vehicle:

1. Make sure the ignition is switched off.
2. Fully open the fuel door.
3. Insert the fuel pump nozzle into the fuel system up to the first notch, and leave the nozzle inserted and resting against the cover of the fuel tank until you are done pumping.
4. Make sure you keep the fuel pump nozzle in a level position when refueling or it may impact the flow of the fuel. Improper positioning can also cause the fuel pump to shut off before the fuel tank is full.
5. When you finish refueling, slowly raise and remove the fuel pump nozzle. Fully close the fuel door.



If you are refilling your tank from a fuel container, make sure you use the fuel filler funnel included with your vehicle. Using an aftermarket funnel may not work with the capless system and could cause damage to your vehicle. For more information and for your fuel filler funnel location, please see the **Fuel and Refueling** chapter of your **Owner's Manual**.

Towing Your Vehicle

Towing your vehicle behind an RV or any other vehicle may be limited. Refer to the **Towing the Vehicle on Four Wheels** section in the **Towing** chapter of your **Owner's Manual** for more information.

Fuel Tank Capacity/Fuel Info

Your vehicle has an 18 gallon (68.1 liter) fuel tank capacity. We recommend regular unleaded gasoline with a pump (R+M)/2 octane rating of 87. To provide improved performance, we recommend premium fuel for severe duty usage such as trailer towing. Use only UNLEADED fuel or UNLEADED fuel blended with a maximum of 15% ethanol and a minimum octane rating of 87.

Do not use any other fuel because it could damage or impair the emission control system.

Tire Pressure Monitoring System

The tire pressure monitoring system allows you to view the tire pressure readings through the information display. When one or more of your tires are under-inflated, your vehicle turns on the low tire pressure warning light in the instrument cluster. If this happens, stop and check your tires as soon as possible. Inflate them to the proper pressure. Refer to the **Wheels and Tires** chapter of your **Owner's Manual** for more information.



Location of Spare Tire and Tools

Your spare tire and tools are beneath the carpeted load floor in the rear of your vehicle. A dissimilar spare tire is designed for emergency use only and should be replaced as soon as possible. For complete details on changing your tire, refer to the **Wheels and Tires** chapter of your **Owner's Manual**.

Electric Parking Brake

The electric parking brake switch replaces the conventional hand brake. The switch is on the instrument panel. To apply the electric parking brake, pull the switch up. The brake system warning lamp flashes for approximately 2 seconds, and then illuminates to confirm that you applied the parking brake. To release the electric parking brake manually, switch the ignition on, press the brake pedal and then press the switch down. The brake system warning lamp turns off. Your vehicle automatically releases the parking brake when the driver door is closed, the accelerator pedal is pressed and no faults are detected in the parking brake system.

Note: If the electric parking brake warning lamp stays on, then the electric parking brake did not automatically release. You must release the electric parking brake using the switch.

SecuriCode™ Keyless Entry Keypad

The SecuriCode keypad is near the driver window and illuminates when touched. The keypad allows you to lock or unlock the doors without a key. You can operate the keypad with the factory set, five-digit entry code found on the owner's wallet card in the glove box or by using your personal code. You must press each number within five seconds of each other.

To Unlock the Driver Door

Enter the factory-set code or your personal code. The interior lamps light.

To Unlock All Doors

Enter the factory-set code or your personal code, then press 3-4 within five seconds.

To Lock All Doors

Press and hold 7-8 and 9-0 at the same time (with the driver door closed). You do not need to enter the keypad code first.

See the **Doors and Locks** chapter in your **Owner's Manual** for more information on how to use SecuriCode.

Child Safety Locks

When these locks are set, you cannot open the rear doors from the inside. The child-proof lock switch is on the driver door.

Press the control to lock or unlock the rear doors. It illuminates when you lock the rear doors. When you switch the locks off or on, a message appears in the information display showing the system status.

The child lock setting remains on when you switch the ignition off.

MyKey™

MyKey allows you to program driving restrictions in order to promote good driving habits, such as speed restrictions and limited volume levels. For complete information, refer to the **MyKey** chapter in your **Owner's Manual**.