

U.S. ROADSIDE ASSISTANCE
FOR COMPLIMENTARY HELP CALL 1-800-241-3673

Quick access to the information below will get help to you faster. Know your vehicle's mileage and specific location.

NAME

VIN

Roadside Assistance services are available from the warranty start date and last for 5 years or 60,000 miles, whichever comes first.

CANADA ROADSIDE ASSISTANCE

NAME

VIN

See Warranty Guide for complete details.

Download the Sykes4Ford Roadside Assistance App for access to your roadside assistance services.

Ford Motor Company reserves the right to modify or discontinue Roadside Assistance at any time. Certain restrictions apply to Roadside Assistance benefits.

For further details, call
1-800-241-3673 (United States)
1-800-665-2006 (Canada)

ROADSIDE ASSISTANCE

FLAT TIRES

It does seem that today nobody gets a flat tire, but what if you did? Roadside Assistance will change your tire for you. Tire change service requires the customer to have a usable spare tire.

DEAD BATTERIES

Sure, even a good battery can go dead for one reason or another. Roadside Assistance will give your vehicle the jump-start it needs.

LOCK OUTS

It's embarrassing, but it happens. We'll get you back in, fast... and it's free. Key replacement cost is the customer's responsibility.

TOWING

Your car's not working... and you don't know why. Just make the call and we'll be there. Warranty Towing, Non-warranty Towing and Collision Towing are available.

FUEL DELIVERY

You ran out of gas with no fuel station in sight. We'll bring the gas to you FREE. Limited to two, no-charge occurrences within a 12-month period. For the amount provided, please see your Owner's Manual.

TRAILERS

If your vehicle requires towing while hauling a trailer, Roadside Assistance provides coverage for towing up to a maximum per event. Please see your Owner's Manual for details.

WINCH OUT

If you should get stuck we'll pull you out (limited to events occurring within 100 feet (30 m) of a paved/county-maintained surface). Does not include winch out from standing water (recoveries).

This Quick Reference Guide is not intended to replace your vehicle Owner's Manual, which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.

WARRANTY INFORMATION:

Your vehicle comes with a New Vehicle Limited Warranty. The express warranties of the New Vehicle Limited Warranty are in substitution for and exclude all other liabilities of any kind whether arising under statute, in tort, by implication of law or otherwise including, to the full extent as may be allowed by law, liability for any other representations respecting the vehicle, statutory warranties or implied warranties or conditions as to its merchantability or fitness.

Download a FREE electronic copy or order one FREE printed copy of the most up-to-date Warranty Guide by visiting the Owner Manuals section of **owner.ford.com**. (United States)

For Canada, visit **ford.ca/warranty**.

For Limo/Livery/Hearse vehicles: View and download your Warranty Guide by visiting the Warranty Information section of the Fleet website, **fleet.ford.com/limo**. (United States only)



WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

United States

Ford Customer Relationship Center
1-800-392-3673 (FORD)
(TDD for the hearing impaired:
1-800-232-5952)
owner.ford.com @FordService

Canada

Ford Customer Relationship Centre
1-800-565-3673 (FORD)
(TDD for the hearing impaired:
1-888-658-6805)
ford.ca @FordServiceCA



2020
EDGE



QUICK REFERENCE GUIDE



COMMONLY USED VOICE COMMANDS

Press the voice button  on the steering wheel and then say:

General

- » Cancel
- » Help
- » Main Menu
- » List of Commands

Audio

- » Radio
- » AM <frequency number>
- » FM <frequency number>
- » *Bluetooth* Stereo
- » USB

Navigation¹

- » Find an Address
- » Find a Place
- » Drive Home
- » Drive to Work
- » Show Previous Destinations
- » Cancel Route
- » Show Route
- » Repeat Instruction
- » Show Map

Phone

- » Pair Phone
- » Call <contact name>
- » Call <contact name> <location>
- » Dial <number>

Climate

- » Set Temperature ____

SiriusXM Traffic and Travel Link^{1, 2}

- » Show Traffic
- » Show Weather Map
- » Show Fuel Prices
- » Show 5-Day Forecast

Apps

- » Mobile Applications
- » List Mobile Applications
- » Find Mobile Applications
- » <Application Name> Help

¹ if equipped

² *SiriusXM may not be available in all markets. Activation and a subscription are required.*

Some services may not be available in your area. Refer to the **SYNC 3** chapter of your *Owner's Manual*, visit the website or call the toll-free number for more information.

For U.S. customers: visit owner.ford.com or call 1-800-392-3673.

For Canadian customers: visit syncmyride.ca or syncmaroute.ca or call 1-800-565-3673.

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LEARN MORE ABOUT YOUR NEW VEHICLE

Scan the country-appropriate QR code with your smartphone (make sure you have a scanner app installed) and you can access even more information about your vehicle.



owner.ford.com (U.S.)



ford.ca (Canada)



INSTRUMENT PANEL



1 POWER ADJUSTABLE STEERING COLUMN*

Use the control on the side of the steering column to adjust the position.

2 ADAPTIVE CRUISE CONTROL*

Adaptive Cruise Control adjusts your speed to maintain a set distance between your vehicle and the vehicle in front of you in the same lane. You can select from one of four gap settings by pressing the gap controls on the steering wheel. To set a cruise speed, switch cruise control on, accelerate to the desired speed and press the **SET-** button. An indicator light, the current gap setting and your set speed appear in the information display. Press **CNCL** to cancel cruise control, press the **RES+** button to return to the set speed and gap setting and press the **OFF** button or switch off the ignition to turn cruise control off. The system can also bring your vehicle to a complete stop and may resume going forward in stop-and-go traffic. Lane Centering* is designed to help keep your vehicle in the center of the lane by applying continuous assistance steering torque input toward the lane center on highways. To switch it on press the  button.

Note: Driving aids do not replace the need to watch where the vehicle is moving and brake when necessary.

Refer to the **Cruise Control** chapter in your *Owner's Manual* for safety information, more details and limitations.

3 LEFT VEHICLE INFORMATION DISPLAY*

Displays information about various systems in your vehicle. Use the left information display controls on the steering wheel to choose and confirm settings and messages. Refer to the **Information Displays** chapter of your *Owner's Manual* for more information.

4 LANE KEEPING SYSTEM

See page 16 for more information.

5 SELECTSHIFT AUTOMATIC TRANSMISSION

With SelectShift automatic transmission, you can use the paddles on your steering wheel to change gears without a clutch.

Pull the (+) paddle on the steering wheel to activate SelectShift.

To change gears:

- Pull the right paddle (+) to upshift.
- Pull the left paddle (-) to downshift.

For more information and system operation, please see the **Transmission** chapter of your *Owner's Manual*.

6 SERVICE ENGINE SOON LIGHT

 Illuminates briefly when you switch the ignition on. If the light remains on or blinks after you start the engine, the On-Board Diagnostics (OBD-II) system

detects a problem. Drive in a moderate fashion and contact an authorized dealer as soon as possible.

7 RIGHT VEHICLE INFORMATION DISPLAY*

Displays information about various systems in your vehicle. Use the right information display controls on your steering wheel to scroll, highlight and make minor adjustments within a selected menu. Refer to the **SYNC 3** chapter in your *Owner's Manual* for more information.

8 AUTOWIPERS

The autowiper system turns the wipers on only when moisture is present on the windshield.

The wiper speed depends on how much moisture the system detects and the sensitivity setting.

Note: Make sure you switch off this feature before entering a car wash.

9 STEERING WHEEL CONTROLS

VOL + or - Press to increase or to decrease volume levels.



Press to access the previous or next media selection.



Press to silence the current media.



Press to access voice recognition.



Press to exit phone mode or end a call.



Press to answer a call.



*if equipped



10 KEYLESS STARTING

You can start your vehicle by pressing the **START STOP** button while fully pressing down on the brake pedal. Press the button again, without applying the brake, to switch the engine off. If you leave your vehicle idling for an extended period of time, the engine shuts down automatically. Before this happens, a message appears in the information display, allowing you time to override the shutdown feature. If you try to leave the vehicle when it is still on, the horn will sound twice.

Note: A valid key must be inside the vehicle for the ignition to start.

11 180 DEGREE CAMERA*

Provides a video image of the area in front of or behind your vehicle.

The system:

- Allows you to see what is directly in front of or behind your vehicle.
- Provides cross traffic view in front of your vehicle.
- Provides visibility during parking maneuvers.

The camera button  is on the audio unit. Press the camera button  to toggle between different views:

- Normal Front View:** Provides an image of what is directly in front of your vehicle when your vehicle is in neutral (N) or drive (D).

- Expanded Front View:** Provides an expanded 180 degree image of what is directly in front of your vehicle when your vehicle is in neutral (N) or drive (D).

Note: The front view camera will switch off if your vehicle speed exceeds 6 mph (10 km/h). You will have to switch the system back on using the camera button  once you are below the speed threshold.

See the *Driving Aids* chapter of your *Owner's Manual* for details.

12 HAZARD CONTROL

*if equipped

INSTRUMENT PANEL

13 ELECTRIC PARKING BRAKE

The electric parking brake switch replaces the conventional hand brake. The switch is on the center console. To apply the electric parking brake, pull the switch up. The brake system warning lamp flashes for approximately 2 seconds, and then illuminates to confirm that you applied the parking brake. To release the electric parking brake manually, switch the ignition on, press the brake pedal and then press the switch down. The brake system warning lamp turns off. Your vehicle automatically releases the parking brake when the driver door is closed, the accelerator pedal is pressed and no faults are detected in the parking brake system.

Note: If the electric parking brake warning lamp stays on, then the electric parking brake did not automatically release. You must release the electric parking brake using the switch.

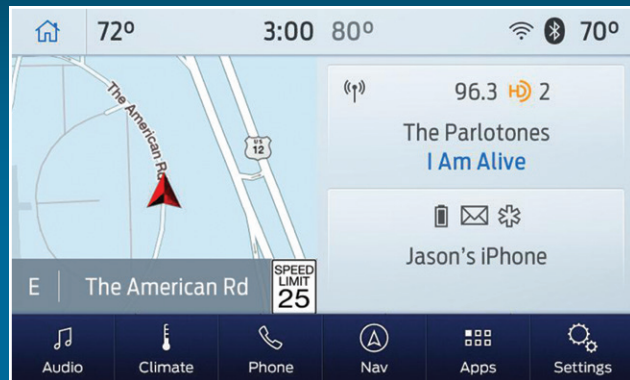
14 ACTIVE PARK ASSIST* WITH PARALLEL PARKING, PERPENDICULAR PARKING AND PARALLEL PARK OUT ASSIST*

Active Park Assist detects an available parallel or perpendicular parking space and automatically steers the vehicle into the space (hands-free) when you control the accelerator, gearshift and brakes. The system visually and audibly guides you to park your vehicle. Press the Active Park Assist  button once for parallel parking or twice for perpendicular parking. The system displays a message and a corresponding graphic to indicate that it is searching for a parking space. Use the direction indicator to select from which direction you want to begin searching, either to the left- or right-hand side of your vehicle. Use the park out assist feature when your vehicle is at rest in a parallel parking space. Press the button, and then follow the instructions on the display.

Use your direction indicator to signal from which side of your vehicle you want to exit the parking space. After the system directs your vehicle past the adjacent vehicle or object, it guides you to take control of the steering to complete the exit from the parking spot. To stop the parking procedure, grab the steering wheel or press the control again. For complete information, refer to the *Parking Aids* chapter of your *Owner's Manual*.

*if equipped





SYNC 3 allows you to interact with a variety of features using the touchscreen and voice commands. The system provides easy use of the system elements like audio, phone, mobile apps and settings.

Using the Touchscreen

Use the touchscreen to navigate the SYNC 3 features. The status bar on the top of the screen contains the home button, clock, outside temperature and status bar icons that inform you about the system. The feature bar allows you to select system features like audio and settings. For your safety, some features are speed-dependent. Their use is limited to when your vehicle speed is less than 3 mph (5 km/h).

Updating Your System

System updates are available through the local Ford website using a USB or by connecting your vehicle to a Wi-Fi network connection. With a network connection, you can have your SYNC 3 system update automatically as well. Please see the **SYNC 3** chapter of your **Owner's Manual** for more information on updating your system.

Using Voice Recognition

Using voice commands allows you to keep your hands on the wheel and focus on what is in front of you. To activate the SYNC 3 voice commands, press the voice button  on the steering wheel and wait for the prompt.

- Press the  button during any system voice prompt to interrupt the prompt and begin your voice command.

- To adjust the volume of the system voice prompts, turn the volume control when a voice prompt is playing.
- To use Siri on your iOS device, press and hold the voice control button on the steering wheel.

You can find the available voice commands in the **SYNC 3** chapter of your **Owner's Manual** or in the **Commonly Used Voice Commands** in this guide.

Pairing Your Phone for the First Time

Switch on **Bluetooth** on your device to begin pairing. Check the compatibility of your device on the local Ford website.

To add a phone:

1. Select the phone  option on the feature bar.
2. Select **Add Phone**.
3. A prompt alerts you to search for the system on your phone.
4. Select your vehicle on your phone.
5. Confirm that the six-digit number appearing on your phone matches the six-digit number on the touchscreen.

6. The touchscreen indicates when the pairing is successful.
7. Download the phonebook from your phone when you are prompted.

To pair subsequent phones, please see the **SYNC 3** chapter in your **Owner's Manual**.

Using Your Connected Phone

To make calls, select from your contacts, recent calls or dial the number on the phone keypad. From the phone menu, you can also adjust phone settings, change devices or mute your phone. The do not disturb mode rejects all incoming calls and switches off ring tones and alerts.

Apple CarPlay and Android Auto

To use Apple CarPlay and Android Auto, connect your device to a USB port and follow the instructions on the touchscreen.

Certain SYNC 3 features are not available when you are using Apple CarPlay or Android Auto.

Android Auto may need to be enabled from the settings menu. You can switch Apple CarPlay or Android Auto off through the settings menu. See the **SYNC 3** chapter of your **Owner's Manual** for more information.

Audio



You can select from a variety of entertainment options, including AM/FM radio, USB, **Bluetooth** Stereo and Apps.

Presets

To set a new preset, tune to the station and then press and hold one of the preset buttons. The audio mutes briefly while the system saves the station and then returns. To access additional presets, swipe left.

Climate

You can adjust climate control features, including the temperature, airflow direction, fan speed and other climate features. You can also use voice commands to make climate adjustments.

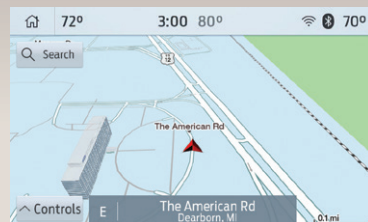
*if equipped



Apps

The system allows you to interact with select mobile apps while keeping your eyes on the road. Voice commands, your steering wheel buttons or a quick tap on your touchscreen give you advanced control of compatible mobile apps. You can also stream your favorite music or podcasts, share your time of arrival with friends and keep connected safely. For more information on connecting apps to your system, please see the **SYNC 3** chapter of your *Owner's Manual*.

Navigation



You can set your destination using the text entry or map screen. Using text entry, you can search by entering all or part of the destination, such as the address, intersection or city. Using the map screen, you can select a location on the map, then select **Start** to begin the route guidance.

You can adjust the map to display in two-dimensional or three-dimensional mode. You can also zoom in or out of the map by using a pinching gesture. During route guidance, you will see a turn indicator, points of interest on the map, your current road and an option to mute the guidance prompts. You can press the button in the top right-hand corner of the main map to display estimated time of arrival, remaining travel time or distance to your destination.

Settings

Under the Settings menu, you can access and adjust the settings for many of the system features. Once you select a tile, press the **i** button to view an explanation of the feature or setting.

Network Connectivity

The modem allows you to connect your vehicle to the Internet to use when you are on the road. See your *Owner's Manual* to enable the modem using the FordPass App. Once the modem is enabled, you can locate and remotely start, lock and unlock your vehicle. You can also access automatic system updates. More information is available through the FordPass App.

The modem has a SIM. The modem was enabled when your vehicle was built and periodically sends messages to stay connected to the cell phone network, receive

automatic software updates and send vehicle-related information to us, for example diagnostic information. These messages could include information that identifies your vehicle, the SIM and the electronic serial number of the modem. Cell phone network service providers could have access to additional information, for example cell phone network tower identification.

For additional information about our privacy policy, visit www.FordConnected.com or refer to your local Ford website.

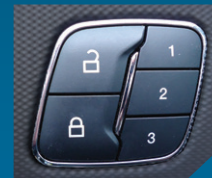
**if equipped*



CLIMATE CONTROLLED FRONT SEATS*

Press the  or  seat icon repeatedly to cycle through the settings and off. More lights indicate warmer or cooler settings.

MEMORY FUNCTION*



The memory function allows a one-touch recall of personalized memory features, including the driver seat, power mirrors and power steering column*. Use the memory controls on the driver door to program and then recall memory positions. To program a position, switch the ignition on.

Adjust the memory features to your desired positions. Press and hold the desired preset button until you hear a single tone. You can now use these controls to recall the set memory positions. You can also program your memory seat to your transmitter. That way, when you unlock your door with the transmitter, your memory features automatically move into your saved positions. See the *Seats* chapter in your *Owner's Manual* for more details.

COMFORT

FRONT FOG LAMPS*

 Press to switch the fog lamps on or off.

You can switch the fog lamps on when the lighting control is in any position except off and the high beams are not on.

ADAPTIVE HEADLAMPS*

The headlamp beams move in the same direction as the steering wheel, providing more visibility when driving around curves.

This feature is active at speeds above 3 mph (5 km/h).

To use, place the lighting control into the autolamps position.



**if equipped*

COMFORT

MOONROOF*

The moonroof controls are on the overhead console and have a one-touch open and close feature. To stop its movement during one-touch operation, press the control a second time.

-  Press and release to open the moonroof. The moonroof stops short of the fully opened position. To open the moonroof fully, press and release the control again.
-  Press and release to close the moonroof.
-  Press and release to vent the moonroof.
-  Press and release to open the sunshade. The sunshade stops short of its fully opened position for the comfort of rear passengers. To open the sunshade fully, press the control again.
-  Press and release to close the sunshade.

WINDSHIELD WIPER DE-ICER*

When you switch the heated rear window on, the windshield wiper de-icer automatically turns on.

DUAL AUTOMATIC TEMPERATURE CONTROL*

Press the **AUTO** button to switch on automatic operation and set your preferred temperature using the left-hand side (+) or (-) button. The system adjusts fan speed, air distribution, air conditioning operation, and selects outside air or recirculated air to heat or cool the vehicle in order to maintain the desired temperature.

**if equipped*

REMOTE START*

Remote start allows you to start the engine from outside your vehicle using your key.

To start, press  and then press  twice within three seconds. Before driving your vehicle, you must press the push button ignition switch on the instrument panel while applying the brake pedal. You can also turn your vehicle off from outside after a remote start by pressing  once. If your vehicle is equipped with remote feedback, an LED on the key provides status feedback of remote start or stop commands. A solid green light means the remote start or extension was successful, while a blinking red light means the remote start or stop has failed. A solid red light means that the remote stop was successful and the engine is off. When the system is waiting for a status update from the vehicle, you will see a blinking green light.

WIRELESS CHARGING*

This feature supports Qi wireless charging-compatible devices. You can only charge one device at a time on the charging area. You can charge a device if the vehicle is off, in accessory mode or if SYNC is on. Keep the charging area clean and remove foreign objects prior to charging. To begin charging your device, place the device in the port with the charging side down. The charging stops after your device reaches a full charge. For more information, see the **Auxiliary Power Points** chapter of your **Owner's Manual**.



CONVENIENCE

CONVENIENCE

SECURICODE™ KEYLESS ENTRY KEYPAD*

The SecuriCode keypad is near the driver window and illuminates when touched. The keypad allows you to lock or unlock the doors without a key. You can operate the keypad with the factory set, five-digit entry code found on the owner's wallet card in the glove box or by using your personal code. You must press each number within five seconds of each other. If your vehicle is equipped with memory positions, you can set unique personal entry codes. Each code recalls the corresponding driver memory positions.

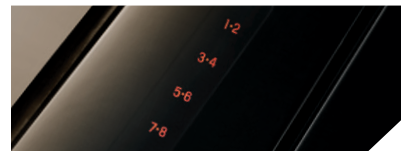
To Unlock All Doors

Enter the factory-set code or your personal code, then press **3-4** within five seconds.

To Lock All Doors

Press and hold **7-8** and **9-0** at the same time (with the driver door closed). You do not need to enter the keypad code first.

See the **Doors and Locks** chapter in your **Owner's Manual** for more information on how to use SecuriCode.



INTELLIGENT ACCESS

You can unlock and lock the vehicle without taking the key out of your pocket or bag when your intelligent access key is within 3 feet (1 meter) of your vehicle.

To unlock, touch the unlock sensor on the back of the door handle for a brief period and then pull on the door handle, being careful to not touch the lock sensor at the same time or pull the door handle too quickly. To lock, touch the door handle lock sensor on the door for approximately one second, being careful to not touch the unlock sensor on the back of the door handle at the same time.



INTELLIGENT ACCESS REMOTE ENTRY ICONS

- Press once to lock all doors. Press again within three seconds to confirm you locked all doors.
- Press once to unlock the driver door. Press again within three seconds to unlock all doors.
- Press to turn on the panic alarm. Press again or switch on the ignition to turn off.
- Press twice within three seconds to open the liftgate.
- Car finder:** Press twice within three seconds to locate your vehicle. The horn sounds and the direction indicators flash.

**if equipped*

EASY FOLD® REAR-FOLDING SEATS*

The controls are on the left-hand side (accessible from the liftgate area). Press and hold the top control to lower the left seatback or the bottom control to lower the right seatback. To unfold the seatbacks, rotate each seatback up until it latches into the upright position. The seatback clicks when it locks into position.



Note: This feature is operational when the vehicle is in park (P) and the liftgate has been open for less than 10 minutes.

110-VOLT AC POWER POINT*

The power outlet is on the rear of the center console. You can use it to power electrical devices that require up to 150 watts.

POWER LIFTGATE*

You can use either of the following power features to open or close your liftgate.

- Press the button on the instrument panel.
- Press the remote control button twice within three seconds.

HANDS-FREE FEATURE*

To Open Your Liftgate Hands-Free While You Are at the Liftgate

- Make sure you have an intelligent access transmitter* within 3 feet (1 meter) behind the liftgate.
- Move your foot under and away from the rear bumper detection area in a single-kick motion. Do not move your foot sideways or the sensors may not detect the motion. Kick between the exhaust and hitch if your vehicle is equipped with a hitch.

Note: Allow the power system to open the liftgate after pressing the control. Manually pushing or pulling the liftgate may activate the system's obstacle detection feature and stop the power operation.



**if equipped*



FRONT AND REAR PARKING AIDS*

The front sensors are active when the transmission is in any position other than park (P) and your vehicle is traveling at a low speed. When your vehicle approaches an object, a warning tone sounds. When your vehicle moves closer to an object, the warning tone repeat rate increases.

The rear sensors are active only when the transmission is in reverse (R). As your vehicle moves closer to the obstacle, the rate of the audible warning increases.

SIDE SENSING SYSTEM*

The side sensing system uses the front and rear side sensors to detect and map obstacles that are near the sides of your vehicle.

The side sensors are active when the transmission is in any position other than park (P). As the object comes closer to the side of your vehicle, the rate of the audible warning increases.

Note: Visibility aids do not replace the need to watch where the vehicle is moving. Refer to your *Owner's Manual* for safety information, more details and limitations.

LANE KEEPING SYSTEM

When you switch the system on and the system detects an unintentional drift out of your lane is likely to occur, the system notifies or assists you to stay in your lane through the steering system and information display. Depending on the feature operation mode you select, the system provides a warning by vibrating the steering wheel (Alert Mode) or a steering assistance (Aid Mode) by gently counter steering your vehicle back into the lane. The system can also provide both warning (vibrating the steering wheel) and steering assistance (gently counter steering your vehicle back into the lane) while Aid+Alert mode is selected.

You can switch the system on or off by pressing the  button on the direction indicator.

Refer to the *Driving Aids* chapter of your *Owner's Manual* for system operation and limitations.

DRIVER ALERT*

The system automatically monitors your driving behavior using various inputs, including the front camera sensor. If the system detects that your driving alertness is reduced below a certain threshold, the system will alert you using a tone and a message in the information display.

Switch the system on or off using the information display. When activated, the system monitors your alertness level based upon your driving behavior in relation to the lane markings and other factors.

See the *Driving Aids* chapter in your *Owner's Manual* for more information.

EVASIVE STEERING ASSIST*

When your vehicle is rapidly approaching a vehicle that is stationary or traveling in the same direction as you, evasive steering works in conjunction with the Pre-Collision Assist system to apply additional steering torque to help you steer around the vehicle. After you pass the vehicle, the system applies steering torque in the opposite direction to encourage you to steer back into the lane. The system deactivates after you fully pass the vehicle. The system activates when the Pre-Collision Assist system detects a vehicle ahead, starts to apply Active Braking and you turn the steering wheel in an attempt to steer around the vehicle.

*if equipped

PRE-COLLISION ASSIST

If your vehicle is rapidly approaching another stationary vehicle, a vehicle traveling in the same direction as yours or a pedestrian within your driving path, the system is designed to provide three levels of functionality:

Alert: When active, a flashing visual warning appears and an audible warning tone sounds.

Brake Support: The system is designed to help reduce the impact speed by preparing the brakes for rapid braking. Brake support does not automatically apply the brakes. If you press the brake pedal, the system could apply additional braking up to maximum braking force, even if you lightly press the brake pedal.

Active Braking: Active braking may activate if the system determines that a collision is imminent. The system may help the driver reduce impact damage or avoid the crash completely. See the *Driving Aids* chapter in your *Owner's Manual* for safety information, more details and limitations.

REAR VIEW CAMERA

The Rear View Camera system provides a video image of the area behind the vehicle. The image appears when the transmission is in reverse (R) and uses a variety of guidelines to alert you of your proximity to objects. If your vehicle is equipped with the Obstacle Distance Indicator, the system provides an image of your vehicle and the red, yellow and green sensor zones. For more information about the Rear View Camera, please see the *Parking Aids* chapter of your *Owner's Manual*.

Note: If mud, water or debris obstructs the camera's view, clean the lens with a soft, lint-free cloth and non-abrasive cleaner.

FRONT AND REAR CAMERA WASHER*

Operating the front or rear windshield washer also turns on the corresponding camera washer.

BLIS® (BLIND SPOT INFORMATION SYSTEM) AND CROSS TRAFFIC ALERT

BLIS uses radar sensors to help you determine if a vehicle may be in your blind spot zone. Cross traffic alert warns you of vehicles approaching from the sides when the transmission is in reverse (R). Both systems turn on an indicator light in the

exterior mirror on the side of the vehicle from which the approaching vehicle is coming. Cross traffic alert also sounds tones and displays messages to warn you from which direction vehicles are approaching.

Note: Visibility aids do not replace the need to watch where the vehicle is moving.

Refer to your *Owner's Manual* for safety information, more details and system limitations.

REMOTE CONTROL FRONT WINDOWS

You can open the front windows for a short time after you unlock your vehicle with the remote control. After you unlock your vehicle, press and hold the remote control unlock button to open the windows. Release the button once movement starts. Press the remote control lock or unlock button to stop movement.

Note: To operate this feature, accessory delay must not be active. You can switch this feature on and off in the information display, or see an authorized dealer.

*if equipped

FUNCTION

REFUELING



When refueling your vehicle:

1. Make sure the ignition is switched off.
2. Fully open the fuel door.
3. Insert the fuel filler nozzle into the fuel system up to the first notch, and leave the nozzle inserted and resting against the cover of the fuel tank until you are done pumping.
4. Make sure you keep the fuel pump nozzle in a level position when refueling or it may impact the flow of the fuel. Improper positioning can also cause the fuel pump to shut off before the fuel tank is full.
5. When you finish refueling, slowly raise and remove the fuel pump nozzle. Fully close the fuel door.

If you are refilling your tank from a fuel container, make sure you use the fuel filler funnel included with your vehicle. Using an aftermarket funnel may not work with the

capless system and could cause damage to your vehicle. For more information and for your fuel filler funnel location, please see the **Fuel and Refueling** chapter of your *Owner's Manual*.

FUEL TANK CAPACITY AND FUEL INFO

For vehicles with the front wheel drive 2.0L engine, the fuel tank capacity is 18.4 gallons (69.5 liters). For vehicles with all wheel drive or the 2.7L engine, the fuel tank capacity is 18.5 gallons (70 liters). We recommend regular unleaded gasoline with a pump (R+M)/2 octane rating of 87. To provide improved performance, we recommend premium fuel for severe duty usage such as trailer towing. Use only UNLEADED fuel or UNLEADED fuel blended with a maximum of 15% ethanol and a minimum octane rating of 87. Do not use any other fuel because it could damage or impair the emission control system.

MYKEY®

MyKey allows you to program certain driving restrictions in order to promote good driving habits. You can program things like speed restrictions and limited volume levels. For complete information, refer to the **MyKey** chapter in your *Owner's Manual*.

AUTO-START-STOP

The system helps reduce fuel consumption by automatically shutting off and restarting the engine when your vehicle is stopped. The engine restarts automatically when you release the brake pedal.

In some situations, your vehicle may restart automatically, for example to maintain interior comfort or recharge the battery.

To switch this feature off, press the **(A)** button on the center console. The button lights. Press the **(A)** button again to restart the feature, or restart the vehicle. See the **Unique Driving Characteristics** chapter in your *Owner's Manual* for more details.

CONFIGURABLE DAYTIME RUNNING LAMPS*

When you switch the feature on in the information display, the daytime running lamps turn on when you are driving, the lighting control is in the autolamps position  and the headlamps are off.

You can switch the configurable daytime running lamps feature on or off using the information display controls. See the **Lighting** chapter in your *Owner's Manual* for complete information.

*if equipped

TOWING YOUR VEHICLE

Towing your vehicle behind an RV or any other vehicle may be limited. Refer to **Towing the Vehicle on Four Wheels** in the **Towing** chapter of your *Owner's Manual*.

TILTING HEAD RESTRAINTS

The front and rear outboard head restraints tilt for extra comfort. To tilt the head restraint, do the following:

1. Adjust the seatback to an upright driving or riding position.
2. Pivot the head restraint forward toward your head to the desired position.

After the head restraint reaches the forward-most tilt position, pivoting it forward again releases it to the rearward, un-tilted position.



*if equipped

TIRE PRESSURE MONITORING SYSTEM

The tire pressure monitoring system allows you to view the tire pressure readings through the information display. When one or more of your tires are under-inflated, your vehicle turns on the low tire pressure warning light  in the instrument cluster. If this happens, stop and check your tires as soon as possible. Inflate them to the proper pressure. Refer to the **Wheels and Tires** chapter of your *Owner's Manual* for more information.

LOCATION OF SPARE TIRE AND TOOLS*

Your spare tire and tools are under the carpeted load floor panel. A dissimilar spare tire is designed for emergency use only and should be replaced as soon as possible. For complete details on changing your tire, refer to the **Wheels and Tires** chapter of your *Owner's Manual*.

ROADSIDE ASSISTANCE

Your new Ford vehicle comes with the assurance and support of 24-hour emergency roadside assistance.

To receive roadside assistance in the United States, call 1-800-241-3673.

In Canada, call 1-800-665-2006.

Ford Motor Company gives you peace of mind with the complimentary Roadside Assistance Program. Services are available from the warranty start date and last for 5 years or 60,000 miles (100,000 km), whichever occurs first.

Roadside Assistance is honored throughout the 50 states, Puerto Rico and Canada.

Towing services are available to any qualified Ford or Lincoln dealer within the distance limits stated in your Owner's Manual.

If you're out of warranty coverage but need Roadside Assistance, you can still access the service you need by paying a one-time fee.

For additional information please visit:

US:

<https://owner.ford.com/service/roadside-assistance.html>

Canada:

<https://www.ford.ca/owners/packages/roadside-assistance>



The Sykes4Ford Roadside App (Canada only) is available via the Apple App Store® or Google Play™

U.S. ROADSIDE ASSISTANCE

1-800-241-3673

24 hours a day, 7 days a week

- Towing
- Battery Jump-Start
- Fuel Delivery
- Lock-out Assistance
- Flat Tire Change
- Winch Out
- Other Roadside Services



CANADA ROADSIDE ASSISTANCE

1-800-665-2006 or download

the Sykes4Ford app

- Towing
- Battery Boosting
- Fuel Delivery
- Lock-out Assistance
- Flat Tire Change
- Winch Out
- Other Roadside Services



For future quick reference, enter your vehicle information on the back of your Roadside Assistance Card and place it in your wallet.