

U.S. ROADSIDE ASSISTANCE

FOR COMPLIMENTARY HELP CALL 1-800-241-3673

Quick access to the information below will get help to you faster. Know your vehicle's mileage and specific location.

NAME _____

VIN _____

Roadside Assistance services are available from the warranty start date and last for 5 years or 60,000 miles, whichever comes first.

CANADA ROADSIDE ASSISTANCE

NAME _____

VIN _____

See Warranty Guide for complete details.

Download the Sykes4Ford Roadside Assistance App for access to your roadside assistance services.

Ford Motor Company reserves the right to modify or discontinue Roadside Assistance at any time. Certain restrictions apply to Roadside Assistance benefits.

For further details, call
1-800-241-3673 (United States)
1-800-665-2006 (Canada)

ROADSIDE ASSISTANCE

FLAT TIRES

It does seem that today nobody gets a flat tire, but what if you did? Roadside Assistance will change your tire for you. Tire change service requires the customer to have a usable spare tire.

DEAD BATTERIES

Sure, even a good battery can go dead for one reason or another. Roadside Assistance will give your vehicle the jump-start it needs.

LOCK OUTS

It's embarrassing, but it happens. We'll get you back in, fast... and it's free. Key replacement cost is the customer's responsibility.

TOWING

Your car's not working... and you don't know why. Just make the call and we'll be there. Warranty Towing, Non-warranty Towing and Collision Towing are available.

FUEL DELIVERY

You ran out of gas with no fuel station in sight. We'll bring the gas to you FREE. Limited to two, no-charge occurrences within a 12-month period. For the amount provided, please see your Owner's Manual.

TRAILERS

If your vehicle requires towing while hauling a trailer, Roadside Assistance provides coverage for towing up to a maximum per event. Please see your Owner's Manual for details.

WINCH OUT

If you should get stuck we'll pull you out (limited to events occurring within 100 feet (30 m) of a paved/county-maintained surface). Does not include winch out from standing water (recoveries).

This Quick Reference Guide is not intended to replace your vehicle Owner's Manual, which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise.

All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.

WARRANTY INFORMATION:

Your vehicle comes with a New Vehicle Limited Warranty. The express warranties of the New Vehicle Limited Warranty are in substitution for and exclude all other liabilities of any kind whether arising under statute, in tort, by implication of law or otherwise including, to the full extent as may be allowed by law, liability for any other representations respecting the vehicle, statutory warranties or implied warranties or conditions as to its merchantability or fitness.

Download a FREE electronic copy or order one FREE printed copy of the most up-to-date Warranty Guide by visiting the Owner Manuals section of owner.ford.com. (United States)

For Canada, visit ford.ca/warranty.

For Limo/Livery/Hearse vehicles: View and download your Warranty Guide by visiting the Warranty Information section of the Fleet website, fleet.ford.com/limo. (United States only)



owner.ford.com



ford.ca

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WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

LEARN MORE ABOUT YOUR NEW VEHICLE

Scan the country-appropriate QR code with your smartphone (make sure you have a scanner app installed) and you can access even more information about your vehicle.

UNITED STATES

Ford Customer Relationship Center
1-800-392-3673 (FORD)
(TDD for the hearing impaired: 1-800-232-5952)
owner.ford.com



@FordService

CANADA

Ford Customer Relationship Centre
1-800-565-3673 (FORD)
(TDD for the hearing impaired: 1-888-658-6805)
ford.ca



@FordServiceCA



2020
EXPEDITION
QUICK REFERENCE GUIDE



COMMONLY USED VOICE COMMANDS

GENERAL

- Cancel
- Help
- Main Menu ¹
- List of Commands

AUDIO

- Radio
- AM <frequency number>
- FM <frequency number>
- *Bluetooth* Stereo
- USB

NAVIGATION ^{1,2}

- Find an Address
- Find a POI
- Drive Home
- Drive to Work
- Show Previous Destinations
- Cancel Route
- Show Route
- Repeat Instruction
- Show Route

PHONE

- Pair Phone
- Call <contact name>
- Call <contact name><location> ¹
- Dial <number>

CLIMATE ¹

- Set Temperature ___

SIRIUSXM[®] TRAFFIC AND TRAVEL LINK ^{1,2,3}

- Show Traffic
- Show Weather Map
- Show Fuel Prices
- Show 5-Day Forecast

APPS

- Mobile Apps
- List Mobile Apps
- Find Mobile Apps
- <Application Name>

¹ available only with SYNC 3

² If equipped

³ SiriusXM may not be available in all markets. Activation and a subscription are required.

Some services may not be available in your area. For more complete information on SYNC, refer to the SYNC 3 chapter of your *Owner's Manual*, visit the website or call the toll-free number.

For U.S. customers, visit owner.ford.com or call 1-800-392-3673.

For Canadian customers, visit syncmyride.ca or syncmaroute.ca or call 1-800-565-3673.

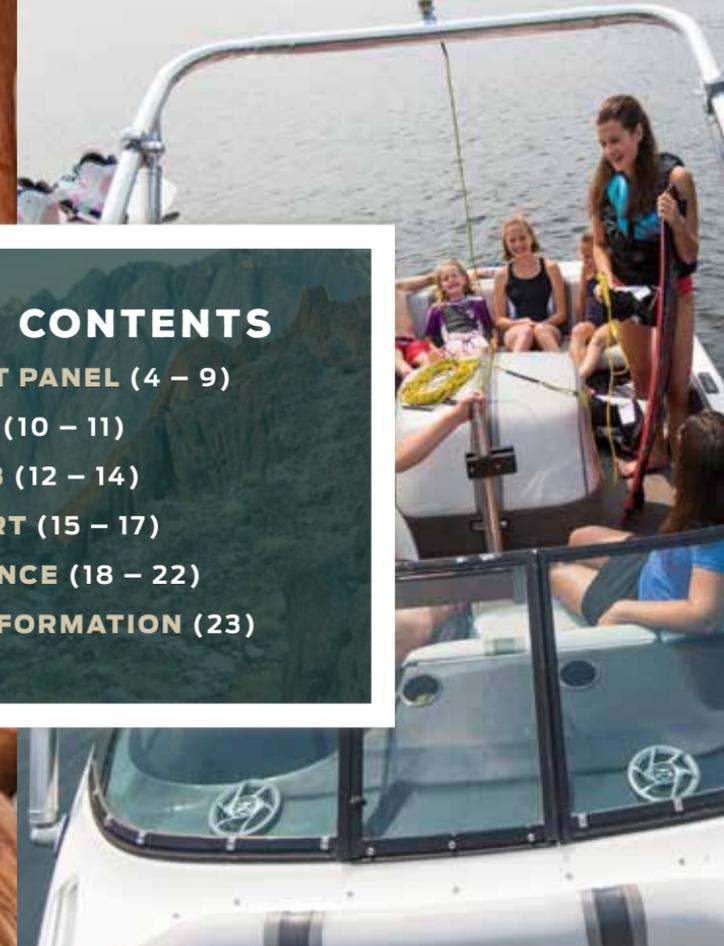


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INSTRUMENT PANEL

1 | WINDSHIELD WIPERS AND WASHERS

Rotate the end of the control away from you for a short wipe interval. Rotate the end of the control toward you for a long wipe interval. To use the washer feature, push and briefly hold the end of the lever. To operate the rear window wiper, rotate the control.

For a rear wash cycle, rotate and hold the rear wiper control to either the top or bottom position.

Note: For optimal wiper performance, clean your blades and glass regularly.

2 | POWER LIFTGATE CONTROL*

You can open or close your power liftgate from inside your vehicle. To use, press the control. For more information, see page 21.

3 | LIGHTING CONTROL

- Switches off the headlamps.
- Switches on the parking lamps, instrument panel lamps, license plate lamps and rear lamps.
- Switches the headlamps on.
- Autolamps: Automatically turns the exterior lamps on in low-light situations.

4 | FRONT FOG LAMPS

Press to switch the fog lamps on or off. You can switch the fog lamps on when the lighting control is in any position except off and the high beams are not on.

5 | POWER-ADJUSTABLE FOOT PEDALS*

Lets you move your brake and accelerator pedals. Press the right arrow to move the pedals closer to you or the left arrow to move the pedals away from you. Adjust the pedals only after you stop the vehicle and place the transmission into park (P).



6 | POWER ADJUSTABLE STEERING COLUMN*

Use the control on the side of the steering column to adjust the position.

To tilt: Press the top or bottom of the control.

To telescope: Press the front or rear of the control.

7 | INFORMATION DISPLAY*

Use the information display controls on the steering wheel to navigate through the additional vehicle features and information.

Depending on your vehicle configuration, this screen features four of the following gauges at the top of the screen:

- Oil Pressure
- Engine Coolant Temperature
- Fuel (miles to empty)
- Transmission Fluid Temperature
- Turboboost Gauge

The main menu options may include:

- MyView
- Off Road
- Trip/Fuel
- Settings
- Towing
- Display Mode

For more details about your information display functions, refer to your *Owner's Manual*.

8 | ADAPTIVE CRUISE CONTROL*

Adaptive Cruise Control adjusts your speed to maintain a set distance between your vehicle and the vehicle in front of you in the same lane. You can select from one of four gap settings by pressing the gap controls on the steering wheel. The system can also bring your vehicle to a complete stop and may resume going forward in stop-and-go traffic.

Refer to the *Cruise Control* chapter in your *Owner's Manual* for safety information, more details and limitations.

INSTRUMENT PANEL (continued)



9 | STEERING WHEEL MEDIA CONTROLS

- VOL+ or VOL- Press to increase or to decrease volume levels.
- ◀ or ▶ Press to access the previous or next media selection.
- 🔇 Press to silence the current media.
- M Press repeatedly to scroll through available audio modes.
- 🗣️ Press to access voice recognition.
- 📞 Press to end a call.
- 📞 Press to access phone mode or to answer a phone call.

10 | KEYLESS STARTING*

You can start your vehicle by pressing the **START STOP** button while fully pressing down on the brake pedal. Press the button again, without applying the brake, to switch the engine off. If you leave your vehicle idling for an extended period of time, the engine shuts down automatically. Before this happens, a message appears in the information display, allowing you time to override the shutdown feature.

Note: A valid key must be inside the vehicle for the ignition to start.

11 | PRO TRAILER BACKUP ASSIST*

The Pro Trailer Backup Assist control knob helps assist you in backing up your trailer. Turn the knob in the direction you want the trailer to go and the system will take over the steering to get it there. This system will not work until you set it up. See the *Pro Trailer Backup Assist Quick Start Guide* in your *Owner's Manual* portfolio for the complete setup and operation details.

12 | INTEGRATED TRAILER BRAKE CONTROLLER*

Assists in smooth and effective trailer braking by powering the trailer's electric or electric-over-hydraulic brakes with a proportional output based on the towing vehicle's brake pressure.

Use the gain adjustment buttons to increase or decrease the braking feature's power output to the trailer.

Adjust the gain by pressing the (+) or (-) button to increase or decrease the setting to the starting point you desire.

A gain setting of 6.0 is a good starting point for heavier loads. To test the adjusted gain setting:

- In a traffic-free environment, tow the trailer on a dry, level surface at a speed of 20-25 mph (30-40 km/h) and squeeze the manual control lever completely.
- If the trailer wheels lock up (the tires squeal), reduce the gain setting. If the trailer wheels turn freely, increase the gain setting.
- The proper gain setting is at the point just below trailer wheel lockup. If towing a heavier trailer, trailer wheel lockup may not be attainable even with the maximum gain setting of 10.

For more information, please refer to the *Towing* chapter in your *Owner's Manual*.

TRAILER SWAY CONTROL*

Trailer sway control applies your vehicle brakes at individual wheels and, if necessary, reduces engine power.

If the trailer begins to sway, the stability control light flashes and the message "TRAILER SWAY REDUCE SPEED" appears in the information display. The first thing to do is slow down your vehicle, then pull safely to the side of the road and check for proper tongue load and trailer load distribution. For more information, please refer to the *Towing* chapter in your *Owner's Manual*.

13 | HILL DESCENT CONTROL*

When traveling at low speeds (between 2 mph [3 km/h] and 20 mph [32 km/h]), switch this feature on to help maintain vehicle speed while descending steep grades on a variety of road conditions. To use, press the hill descent button. The button illuminates and a tone sounds.

For more information, see the *Hill Descent Control* chapter in your *Owner's Manual*.

14 | STABILITY CONTROL WITH RSC™ (ROLL STABILITY CONTROL™)

Stability Control with RSC automatically activates when you start your engine and helps you keep control of your vehicle when on a slippery surface. The electronic stability control portion of the system helps avoid skids and lateral slides, while the roll stability control helps avoid a vehicle rollover. The traction control system helps avoid drive wheel spin and loss of traction.



INSTRUMENT PANEL (continued)

15 | FOUR-WHEEL DRIVE (4WD)*

Operates in four modes for a variety of road conditions:

2H (4X2) mode delivers power to the rear wheels only. It is appropriate for normal, on-road driving on dry pavement and provides the best fuel economy.

4A (4X4 AUTO) mode provides electronically controlled four-wheel drive with power delivered to all four wheels, as required, for increased traction. This mode is appropriate for all on-road driving conditions, such as dry road surfaces, wet pavement, snow and gravel.

4H (4X4) mode provides electronically locked four-wheel drive power to all four wheels. We do not recommend this mode for use on dry pavement, as it is only intended for severe winter or off-road conditions, such as deep snow, ice or shallow sand.

4L (4X4) mode provides electronically locked four-wheel drive when you need extra power at reduced speeds. Use this mode for off-road, low-speed operation, such as climbing steep grades, pulling a boat out of the water and more. Refer to the *Four-Wheel Drive (4WD)* chapter in your *Owner's Manual*.

16 | ACTIVE PARK ASSIST WITH PARALLEL PARKING, PERPENDICULAR PARKING, PARALLEL PARK OUT ASSIST*

Active Park Assist detects an available parallel or perpendicular parking space and automatically steers the vehicle into the space (hands-free) when you control the accelerator, gearshift and brakes. The system visually and audibly guides you to park your vehicle. Press the Active Park Assist  button once for parallel parking or twice for perpendicular parking. The system

displays a message and a corresponding graphic to indicate that it is searching for a parking space. Use the direction indicator to select from which direction you want to begin searching, either to the left- or right-hand side of your vehicle. Use the park out assist feature when your vehicle is at rest in a parallel parking space. Press the button, and then follow the instructions on the display. Use your direction indicator to signal from which side of your vehicle you want to exit the parking space. After the system directs your vehicle past the adjacent vehicle or object, it guides you to take control of the steering to complete the exit from the parking spot. To stop the parking procedure, grab the steering wheel or press the control again. For complete information, refer to the *Parking Aids* chapter of your *Owner's Manual*.

17 | SELECTABLE DRIVE MODES

The Selectable Drive Mode System optimizes steering, handling and powertrain response. See page 19 of this guide for more information.

18 | LANE KEEPING SYSTEM

For more information on the Lane Keeping System, please see page 18.



19 | AUTO-START-STOP

The system helps reduce fuel consumption by automatically stopping and restarting the engine when your vehicle has stopped. The engine restarts automatically when you release the brake pedal.

You can switch the system off by pressing the Auto-Start-Stop button located on the center console. The button illuminates. This only deactivates the system for the current ignition cycle. Press the button again to restore Auto-Start-Stop function.

The system automatically enables every time you start your vehicle if all of the necessary conditions are met. Please see the *Unique Driving Characteristics* chapter of your *Owner's Manual* for more information.

20 | 360 CAMERA*

The 360 degree camera system consists of front, side and rear cameras. The system allows you to see what is directly in front of or behind your vehicle, provides a cross traffic view in front of and behind your vehicle, allows you to see a top-down view of the area outside your vehicle, and gives you visibility around your vehicle during parking maneuvers.

The camera button is located on the instrument panel and allows you to toggle through different camera views.

When in park (P), neutral (N) or drive (D), only images from the front cameras are displayed. Press the camera button to display the front camera image on the display screen.

When in reverse (R), only images from the rear cameras are displayed. When you shift into reverse (R), the rear view camera image automatically shows on the display screen.

Additional camera views may be available for vehicles with specific features. See your *Owner's Manual* for additional information.



SYNC^{®*}

GETTING STARTED WITH YOUR SYNC SYSTEM

SYNC is an in-vehicle communications system that works with your *Bluetooth* wireless technology-enabled phone and portable media player.

SUPPORT

SYNC support is available at your regional Ford website www.syncmyride.com (United States) www.syncmyride.ca or www.syncmaroute.ca (Canada)

DRIVING RESTRICTIONS

For your safety, certain features are speed-dependent and restricted when your vehicle is traveling over 3 mph (5 km/h).

PAIRING YOUR PHONE WITH SYNC

Wireless pairing of your phone with SYNC allows you to make and receive hands-free calls.

To Pair Your Phone for the First Time:

1. Make sure to switch on your phone's *Bluetooth* feature before starting the search. See your device's manual if necessary.
2. Press the **Settings** button.
3. Select *Bluetooth* from the menu.
4. Press the **OK** button.
5. Select the option to add. This starts the pairing process.
6. When a message to begin pairing appears in the audio display, search for SYNC on your device.

Depending on your phone's capability and your market, the system may prompt you with questions, such as setting the current phone as the primary phone and downloading your phone book.

PHONE CONTROLS

You can use the phone buttons on your steering wheel to answer, reject or end a call.

HELPFUL HINTS

- When using voice commands, make sure the interior of your vehicle is as quiet as possible. Wind noise from open windows and road vibrations may prevent the system from correctly recognizing spoken commands.
- Before giving a voice command, wait for the system announcement to finish, followed by a single tone. Any command spoken before this does not register with the system.
- Speak naturally, without long pauses between words.
- You can interrupt the system at any time while it is speaking by pressing the voice button. You can cancel a voice session by pressing and holding the voice button.

PHONE MENU

Through your phone menu, you can access your call history, phone book, text messages, phone settings and system settings. Press the phone button to enter the phone menu. Then you can scroll through the menu and select the feature you want to view.

SYNC MOBILE APPS

The system enables voice and steering wheel control of SYNC AppLink-enabled smartphone apps. When an app is enabled through AppLink, you can control the main features of the app through voice commands and steering wheel controls.

You must pair and connect your smartphone to SYNC to access AppLink. iPhone users need to connect the phone to the USB port. Android users need to connect the phone to SYNC using Bluetooth.

USING SYNC TO ACCESS DIGITAL MEDIA

Using the system, you can access media from your iPod, *Bluetooth* device and most USB drives. SYNC also supports audio formats, such as MP3, WMA, WAV and ACC.

MEDIA SOURCES

Press the **AUX** or **MEDIA** button to view your sources. Use the directional arrows and **OK** button to select your source. You can also use the steering wheel audio controls.

SYNC® 3*

SYNC 3 allows you to interact with a variety of features using the touchscreen and voice commands. The system provides easy use of the system elements like audio, phone, mobile apps and settings.



USING THE TOUCHSCREEN

Use the touchscreen to navigate the SYNC 3 features. The status bar on the top of the screen contains the home button, clock, outside temperature and status bar icons that inform you about the system. The feature bar allows you to select system features like audio and settings. For your safety, some features are speed-dependent. Their use is limited to when your vehicle speed is less than 3 mph (5 km/h).

UPDATING YOUR SYSTEM

System updates are available through the local Ford website using a USB or by connecting your vehicle to a Wi-Fi network connection. With a network connection, you can have your SYNC 3 system update automatically as well. Please see the SYNC 3 chapter in your *Owner's Manual*.

USING VOICE RECOGNITION

Using voice commands allows you to keep your hands on the wheel and focus on what is in front of you. To activate the SYNC 3 voice commands, press the voice button  on the steering wheel and wait for the prompt.

- Press the  button during any system voice prompt to interrupt the prompt and begin your voice command.
- To adjust the volume of the system voice prompts, turn the volume control when a voice prompt is playing.
- To use Siri on your iOS device, press and hold the voice control button on the steering wheel.

You can find the available voice commands in the SYNC 3 chapter of your *Owner's Manual* or in the *Commonly Used Voice Commands* in this guide.

PAIRING YOUR PHONE FOR THE FIRST TIME

Switch on *Bluetooth* on your device to begin pairing. Check the compatibility of your device on the local Ford website.

To add a phone:

1. Select the phone  option on the feature bar.
2. Select **Add Phone**.
3. A prompt alerts you to search for the system on your phone.
4. Select your vehicle on your phone.
5. Confirm that the number appearing on your phone matches the number on the touchscreen.
6. The touchscreen indicates when the pairing is successful.
7. Download the phonebook from your phone when you are prompted.

To pair subsequent phones, please see the SYNC 3 chapter in your *Owner's Manual*.

USING YOUR CONNECTED PHONE

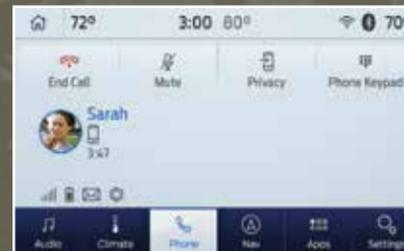
To make calls, select from your contacts, recent calls or dial the number on the phone keypad. From the phone menu you can also adjust phone settings, change devices or mute your phone. The do not disturb mode rejects all incoming calls and switches off ring tones and alerts.

ANDROID AUTO AND APPLE CARPLAY

To use Apple CarPlay and Android Auto, connect your device and follow the instructions on the touchscreen.

Certain SYNC 3 features are not available when you are using Apple CarPlay or Android Auto.

Android Auto may need to be enabled from the settings menu. You can switch Apple CarPlay or Android Auto off through the settings menu. See the SYNC 3 chapter of your *Owner's Manual* for more information.



NETWORK CONNECTIVITY

The modem allows you to connect your vehicle to the Internet to use when you are on the road. See your *Owner's Manual* to enable the modem using the FordPass App. Once the modem is enabled, you can locate and remotely start, lock and unlock your vehicle. You can also access automatic system updates. More information is available through the FordPass App.

The modem has a SIM. The modem was enabled when your vehicle was built and periodically sends messages to stay connected to the cell phone network, receive automatic software updates and send vehicle-related information to us, for example diagnostic information. These messages could include information that identifies your vehicle, the SIM and the electronic serial number of the modem. Cell phone network service providers could have access to additional information, for example cell phone network tower identification. For additional information about our privacy policy, visit www.FordConnected.com or refer to your local Ford website.

SYNC® 3* (continued)

AUDIO



You can select from a variety of entertainment options, including AM/FM radio, USB, *Bluetooth* Stereo and Apps.

PRESETS

To set a new preset, tune to the station and then press and hold one of the preset buttons. The audio mutes briefly while the system saves the station and then returns. To access additional presets, swipe left.

NAVIGATION



You can set your destination using the text entry or map screen. Using text entry, you can search by entering all or part of the destination, such as the Address, Intersection or City. Using the map screen, you can select a location on the map, then select **Start** to begin the route guidance.

You can adjust the map to display in two dimensional or three dimensional mode. You can also zoom in or out on the map by using a pinching gesture. During route guidance, you will see a turn indicator, points of interest on the map, your current road and an option to mute  the guidance prompts. You can press the button in the top right-hand corner of the main map to display estimated time of arrival, remaining travel time or distance to destination.

SETTINGS

Under the **Settings** menu, you can access and adjust the settings for many of the system features. Once you select a tile, press the **i** to view an explanation of the feature or setting.

CLIMATE

You can adjust climate control features, including the temperature, airflow direction, fan speed and other climate features. You can also use voice commands to make climate adjustments.

APPS

The system allows you to interact with select mobile apps while keeping your eyes on the road. Voice commands, your steering wheel buttons or a quick tap on your touchscreen give you advanced control of compatible mobile apps. You can also stream your favorite music or podcasts, share your time of arrival with friends and keep connected safely. For more information on connecting apps to your system, please see the SYNC 3 chapter of your *Owner's Manual*.

*if equipped



COMFORT

FOLDING THE SECOND-ROW SEATS

Folding the second-row outboard seat

Pull up the handle on the side of the seat cushion (A) by the door to fold the seat backrest.

Folding the second-row center seat

Pull the handle on the upper right of the seat backrest (B) to release the folding seat latch.

To return the second-row seats to an upright seating position

Lift the seat backrest toward the rear of the vehicle. Rotate the seat backrest until you hear a click, locking it in the upright position.

ADJUSTING THE SECOND-ROW SEAT FOR EASY ENTRY*

You can move the outboard seats forward to allow access to the third-row seats. Pull the handle on the upper right of the seat backrest (C) to tilt the seat forward. You can then slide the complete seat forward.

To return the seat to an upright seating position

Slide the seat rearward while pulling down on the seatback until the latch fully engages.

To move the seat farther back, pull the lever under the front of the seat and slide it backward.

*if equipped



RECLINING REAR SEATS*

To recline the second row outermost seat, pull the release handle on the outermost side of the seat cushion and adjust the seat backrest to your desired position.

The third-row seat may have power recline buttons on the quarter trim panel on each side of the vehicle.

15



COMFORT (continued)

POWER HEAD RESTRAINTS*

Press the button on the instrument panel to the left of the steering wheel to fold the third row outermost head restraints.

POWER SEATS*

You can adjust your seat in a variety of ways to help find the best fit for you. The seat controls are on the side of the seat. Using these controls, you can adjust seat height, recline, lumbar support* and the head restraint.* See the *Power Seats* chapter in your *Owner's Manual* for more information.

POWER FOLDING SECOND-ROW BENCH SEATS*

The control for the power folding second-row bench seats is located on the quarter trim panel.

Press the top right button to fold the left seatback.

Press the middle right button to fold the middle seatback.

Press the bottom right button to fold the right seatback.

To return the seatback to the original position, rotate the seatback up until the seatback latches in the upright position. The seatback clicks when it is locked into position.

POWER FOLDING THIRD-ROW SEAT*

The third row seat uses a power-activated seatback release. Fold one side or both down for more flexibility. The controls are on the left-hand rear quarter trim panel, accessible from the liftgate area.

Note: Make sure you unfasten all of the seatbelts and fold the head restraints down first.

To lower

1. Press the corresponding control(s) or use the middle control to fold both seats down.
2. To return the seatback(s) to the original position(s), press the corresponding control(s) again.

See the *Seats* chapter in your *Owner's Manual* for more information.

Note: The power folding seats operate for 10 minutes after you switch the ignition off. The transmission must be in park (P) and the liftgate or liftgate glass must be open.

MOONROOF*

The moonroof controls are on the overhead console and have a one-touch open and close feature. To stop its movement during one-touch operation, press the control a second time.

-  Press and release to open the moonroof. The moonroof stops short of the fully opened position. To open the moonroof fully, press and release the control again.
-  Press and release to close the moonroof.
-  Press and release to vent the moonroof.
-  Press to open the sunshade. The sunshade stops short of its fully opened position for the comfort of rear passengers. To open the sunshade fully, press the control again.
-  Press to close the sunshade.

DRIVER ALERT*

The system automatically monitors your driving behavior using various inputs, including the front camera sensor. If the system detects that your driving alertness is reduced below a certain threshold, the system will alert you using a chime and a message in the information display. Switch the system on or off using the information display.

BLIND SPOT INFORMATION SYSTEM (BLIS) WITH TRAILER TOW AND CROSS TRAFFIC ALERT*

This system is designed to aid you in detecting vehicles that may have entered the detection area zone. The detection area is on both sides of your vehicle and trailer, extending rearward from the exterior mirrors to the end of your trailer. Cross traffic alert warns you of vehicles approaching from the sides when the transmission is in reverse (R).

When a trailer is attached and you have set up a Blind Spot Trailer, the system becomes active when driving forward above 6 mph (10 km/h).

Refer to the *Driving Aids* chapter in your *Owner's Manual* for more information.

Note: NEVER use BLIS or cross traffic alert as a replacement for using the interior and exterior mirrors and looking over your shoulder before changing lanes. The systems are not replacements.



CONVENIENCE

AUTOMATIC TRANSMISSION

Putting your vehicle in or out of gear:

1. Fully press down the brake pedal.
2. Move the transmission selector to the desired gear.
3. When you are finished driving, come to a complete stop.
4. Move the transmission selector to park (P).

ELECTRONIC LIMITED SLIP DIFFERENTIAL*

The system is used to control slip across the differential to provide added traction during various drive conditions. The system directs torque, enabling you to drive over terrain and road conditions that a conventional axle cannot.

The system is active all the time and requires no input from the driver.

LOCKING FUNCTION*

Engaging the locker system electronically locks the differential, causing both half shafts to turn at the same rate and increasing traction during off-road events. The locker mode may automatically disengage based on certain conditions, such as vehicle speed.

LANE KEEPING SYSTEM*

When you switch the system on and the system detects an unintentional drift out of your lane is likely to occur, the system notifies or assists you to stay in your lane through the steering system and information display. Depending on the feature operation mode you select, the system provides a warning by vibrating the steering wheel (Alert Mode) or a steering assistance (Aid Mode) by gently counter steering your vehicle back into the lane. The system can also provide both warning (vibrating the steering wheel) and steering assistance (gently counter steering your vehicle back into the lane) while Aid+Alert mode is selected.

You can switch the system on or off by pressing the button on the Center Console.

Refer to the *Driving Aids* chapter of your *Owner's Manual* for system operation and limitations.

SELECTABLE DRIVE MODES

The Selectable Drive Mode System optimizes steering, handling and powertrain response.

Changing the drive mode automatically changes the functionality of the electronically power-assisted steering system, the electronic stability control and traction control, the electronic throttle control and the driveline settings.

The system automatically tailors your vehicle configuration for each mode you select on the column shifter, instrument panel or the **DRIVE MODE** rotary dial.

Note: Mode changes are not available when the ignition is off or when the engine is not running.

On-Road Modes

Normal: For everyday driving.

Sport: For aggressive on-road driving.

Tow Haul: For improved transmission operation when towing a trailer or a heavy load.

Eco: For efficient and responsible driving.

Off-Road Modes

Snow/Wet (4X2) or Grass/Gravel/Snow (4WD): For firm surfaces covered with loose or slippery material such as packed snow, ice, water, grass or a thin layer of gravel or sand.

Sand: For soft, dry sand or deep gravel.

Mud/Rut: For muddy, rutted, soft or uneven terrain.

Note: Certain drive modes are not available based on gear shifter position. If a mode is unavailable due to a system fault, the mode defaults to Normal.

INTELLIGENT ACCESS*

You can unlock and lock the vehicle without taking the key out of your pocket or bag when your intelligent access key is within 3 feet (1 meter) of your vehicle.

To unlock, touch the unlock sensor on the back of any door handle for a brief period and then pull on the door handle, being careful to not touch the lock sensor at the same time or pull the door handle too quickly.

To lock, touch the door handle lock sensor on any door for approximately one second, being careful to not touch the unlock sensor on the back of the door handle at the same time.





CONVENIENCE (continued)

ADVANCED CARGO MANAGEMENT SYSTEM*

A storage compartment is located in the floor of the rear cargo area. The cover operates on friction hinges. Lift up on the handle to open the cover. To close, lower the cover. With the advanced system, there is an additional cover with an extra storage compartment underneath. This cover also operates on friction hinges. Lift up on the handle to open the cover. To close, lower the cover.

FORWARD DIVIDER*

To move the board into the divider position, lift up on the handle and position the board vertically at a 90° angle. The board can be put in any position between a 0° and a 90° angle.

CARGO SHELF*

Note: Before moving the board into the shelf or rear barrier (bulkhead) position, you may need to flip down the hooks.

To move the board into the shelf position, lift the board and move it to the horizontal position. Once the board is horizontal, insert the forward-facing nubs into the hooks on either side.

For the short wheel base system, it is necessary for the second panel located toward the front of the vehicle to be raised up when the seats are folded down. For the long wheel base system, it is necessary for the second panel located toward the front of the vehicle to be raised up.

REAR BARRIER (BULKHEAD POSITION)*

To move the board into the rear barrier or bulkhead position, lift the board and move it to the vertical position. Once the board is vertical, insert the rearward-facing nubs into the hooks on either side.

REMOTE START*

Remote start allows you to start the engine from outside of your vehicle using your key.

To start, press  and then press  twice within three seconds. Before driving your vehicle, you must press the push button ignition switch on the instrument panel while applying the brake pedal. You can also turn your vehicle off from outside after a remote start by pressing  once. If your vehicle is equipped with remote feedback, an LED on the key provides status feedback of remote start or stop commands. A solid green light means the remote start or extension was successful, while a blinking red light means the remote start or stop has failed. A solid red light means that the remote stop was successful and the engine is off. When the system is waiting for a status update from the vehicle, you will see a blinking green light.

POWER LIFTGATE OPERATION*

You can open your power liftgate three different ways:

- Press the control on the instrument panel.
- Press the control on your remote entry transmitter twice within a few seconds.
- Press the liftgate control on the inside of the liftgate handle.



To close with the rear cargo area button, press and release the control on the left rear quarter trim panel. For more information, refer to the *Power Liftgate* chapter in your *Owner's Manual*.

LIFTGATE WINDOW*

To open the liftgate window, press the release button above the license plate. You can then pull the liftgate glass upward.

HANDS-FREE LIFTGATE OPERATION*

Make sure you have your key fob within 3 ft of the liftgate.

1. Stand behind your vehicle, facing the liftgate.
2. Move your foot in a single kick motion, without pausing, under and away from the rear bumper detection area.
3. The liftgate opens or closes.

Note: Allow the power system to open the liftgate. Manually pushing or pulling the liftgate may activate the system's obstacle detection feature and stop the power operation, reverse its direction or damage the system.

Note: In vehicles equipped with the towing package, you must kick your foot between the trailer hitch and the exhaust system. Do not kick under the trailer hitch.

MEMORY FUNCTION*

The memory function allows a one-touch recall of personalized memory features, including the driver seat, power mirrors, adjustable pedals* and power steering column*. Use the memory controls on the driver door to program and then recall memory positions. To program a position, switch the ignition on. Adjust the memory features to your desired positions. Press and hold the desired preset button until you hear a single tone. You can now use these controls to recall the set memory positions. You can also program your memory seat to your transmitter. That way, when you unlock your door with the transmitter, your memory features automatically move into your saved positions.

See the *Seats* chapter in your *Owner's Manual* for more details.



CONVENIENCE (continued)

SECURICODE™ KEYLESS ENTRY KEYPAD

The SecuriCode keypad is near the driver window and illuminates when touched. The keypad allows you to lock or unlock the doors without a key. You can operate the keypad with the factory set, five-digit entry code found on the owner's wallet card in the glove box or by using your personal code. You must press each number within five seconds of each other.

To Unlock the Driver Door

Enter the factory-set code or your personal code. The interior lamps light.

To Unlock All Doors

Enter the factory-set code or your personal code, then press **3-4** within five seconds.

To Lock All Doors

Press and hold **7-8** and **9-0** at the same time (with the driver door closed). You do not need to enter the keypad code first.

See the *Doors and Locks* chapter in your *Owner's Manual* for more information on how to use SecuriCode.

POWER RUNNING BOARDS*

When active, the running boards extend down and out when you open the doors. They return to the stowed position after a two-second delay when you close the doors.

To enable and disable the power running board feature, refer to the *Information Displays* chapter in your *Owner's Manual*.

Note: Do not use the running boards, front and rear hinge assemblies, running board motors or the running board underbody mounts to lift the vehicle when jacking. Always use proper jacking points. See your Owner's Manual for details.

SELECTSHIFT® AUTOMATIC TRANSMISSION*

With SelectShift automatic transmission, you can change gears without a clutch. You can use Progressive Range Selection (PRS) or Manual (M) mode.

Progressive Range Selection gives you the ability to lockout gears from the automatic shifting range. With the transmission selector in drive (D), push the (-) button to activate PRS. The available and selected gears display on the instrument cluster. Push the (-) button again to lock out gears beginning with the highest gear. Push the (+) button to unlock gears and allow the transmission to shift to higher gears.

Manual Mode gives you the ability to manually select the gear you desire. Press the (+) button to upshift and the (-) button to downshift. Once in Manual mode, press (M) again to deactivate manual control. For more information and system operation, please see the *Transmission* chapter of your *Owner's Manual*.

REFUELING

When refueling your vehicle:

1. Make sure the ignition is switched off.
2. Fully open the fuel door.
3. Insert the fuel pump nozzle into the fuel system up to the first notch, and leave the nozzle inserted and resting against the cover of the fuel tank until you are done pumping.
4. Make sure you keep the fuel pump nozzle in a level position when refueling or it may impact the flow of the fuel. Improper positioning can also cause the fuel pump to shut off before the fuel tank is full.
5. When you finish refueling, slowly raise and remove the fuel pump nozzle. Fully close the fuel door.

If you are refilling your tank from a fuel container, make sure you use the fuel filler funnel included with your vehicle. Using an aftermarket funnel may not work with the capless system and could cause damage to your vehicle. For more information and for your fuel filler funnel location, please see the *Fuel and Refueling* chapter of your *Owner's Manual*.

ESSENTIAL INFORMATION

FUEL TYPE AND FUEL TANK CAPACITY

Your vehicle has a 23.6 gallon (89.3 liter) fuel tank capacity. For vehicles with the MAX package, the fuel tank capacity is 27.8 gallons (105.2 liters). We recommend regular unleaded gasoline with a pump (R+M)/2 octane rating of 87. To provide improved performance, we recommend premium fuel for severe duty usage such as trailer towing. Use only UNLEADED fuel or UNLEADED fuel blended with a maximum of 15% ethanol and a minimum octane rating of 87.

TIRE PRESSURE MONITORING SYSTEM

The tire pressure monitoring system allows you to view the tire pressure readings through the information display. When one or more of your tires are under-inflated, your vehicle turns on the low tire pressure warning light (ⓘ) in the instrument cluster. If this happens, stop and check your tires as soon as possible. Inflate them to the proper pressure. Refer to the *Wheels and Tires* chapter of your *Owner's Manual* for more information.

LOCATION OF SPARE TIRE AND TOOLS

The spare tire is under the vehicle, just forward of the rear bumper. The jack and tools are under the access panel located in the floor compartment behind the rear seat. A dissimilar spare tire is designed for emergency use only and should be replaced as soon as possible. For complete details on changing your tire, refer to the *Wheels and Tires* chapter of your *Owner's Manual*.

ROADSIDE ASSISTANCE

Your new Ford Expedition comes with the assurance and support of 24-hour emergency roadside assistance. To receive roadside assistance in the United States, call 1-800-241-3673. In Canada, call 1-800-665-2006.

Ford Motor Company gives you peace of mind with the complimentary Roadside Assistance Program. Services are available from the warranty start date and last for 5 years or 60,000 miles (100,000 km), whichever occurs first.

Roadside Assistance is honored throughout the 50 states, Puerto Rico and Canada.

Towing services are available to any qualified Ford or Lincoln dealer within the distance limits stated in your Owner's Manual.

If you're out of warranty coverage but need Roadside Assistance, you can still access the service you need by paying a one-time fee.

For additional information please visit:

US:

<https://owner.ford.com/service/roadside-assistance.html>

Canada:

<https://www.ford.ca/owners/packages/roadside-assistance>



The Sykes4Ford Roadside App (Canada only) is available via the Apple App Store® or Google Play™

U.S. ROADSIDE ASSISTANCE

1-800-241-3673

24 hours a day, 7 days a week

- Towing
- Battery Jump-Start
- Fuel Delivery
- Lock-out Assistance
- Flat Tire Change
- Winch Out
- Other Roadside Services



CANADA ROADSIDE ASSISTANCE

1-800-665-2006 or download

the Sykes4Ford app

- Towing
- Battery Boosting
- Fuel Delivery
- Lock-out Assistance
- Flat Tire Change
- Winch Out
- Other Roadside Services



For future quick reference, enter your vehicle information on the back of your Roadside Assistance Card and place it in your wallet.