

U.S. ROADSIDE ASSISTANCE
FOR COMPLIMENTARY HELP, CALL 1-800-241-3673

Quick access to the information below will get help to you faster. Know your vehicle's mileage and specific location.

NAME
KEY CODE# VIN

Roadside Assistance services are available from the warranty start date and last for 5 years or 60,000 miles, whichever comes first.

CANADA ROADSIDE ASSISTANCE

NAME
KEY CODE# VIN

See Warranty Guide for complete details.
Download the Sykes4Ford Roadside Assistance App for access to your roadside assistance services.

Ford Motor Company reserves the right to modify or discontinue Roadside Assistance at any time. Certain restrictions apply to Roadside Assistance benefits.
For further details, call
1-800-241-3673 (United States)
1-800-665-2006 (Canada)

ROADSIDE ASSISTANCE
FLAT TIRES
DEAD BATTERIES
LOCK OUTS

It does seem that today nobody gets a flat tire, but what if you did? Roadside Assistance will change your tire for you. Tire change service requires the customer to have a usable spare tire.

TOWING
Your car's not working... and you don't know why. Just make the call and we'll be there. Warranty Towing, Non-warranty Towing and Collision Towing are available.

FUEL DELIVERY
You ran out of gas with no fuel station in sight. We'll bring the gas to you FREE. Limited to two, no-charge occurrences within a 12-month period. For the amount provided, please see your Owner's Manual.

TRAILERS
If your vehicle requires towing while hauling a trailer, Roadside Assistance provides coverage for towing up to a maximum per event. Please see your Owner's Manual for details.

WINCH OUT
If you should get stuck, we'll pull you out (limited to events occurring within 100 feet (30 m) of a paved/county-maintained surface). Does not include winch out from standing water (recoveries).

WARRANTY INFORMATION:
Your vehicle comes with a New Vehicle Limited Warranty. The express warranties of the New Vehicle Limited Warranty are in substitution for and exclude all other liabilities of any kind whether arising under statute, in tort, by implication of law or otherwise including, to the full extent as may be allowed by law, liability for any other representations respecting the vehicle, statutory warranties or implied warranties or conditions as to its merchantability or fitness.

Download a FREE electronic copy or order one FREE printed copy of the most up-to-date Warranty Guide by visiting the Owner Manuals section of owner.ford.com. (United States)
For Canada, visit ford.ca/warranty.

For Limo/Livery/Hearse vehicles: View and download your Warranty Guide by visiting the Warranty Information section of the Fleet website, fleet.ford.com/limo. (United States only)

UNITED STATES
FORD CUSTOMER RELATIONSHIP CENTER
1-800-392-3673 (FORD)
(TDD for the hearing impaired: 1-800-232-5952)
owner.ford.com

CANADA
FORD CUSTOMER RELATIONSHIP CENTRE
1-800-565-3673 (FORD)
(TDD for the hearing impaired: 1-888-658-6805)
ford.ca



This Quick Reference Guide is not intended to replace your vehicle Owner's Manual, which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.

LEARN MORE ABOUT YOUR NEW VEHICLE

Scan the country-appropriate QR code with your smartphone (make sure you install a scanner app) and you can access even more information about your vehicle.



owner.ford.com (U.S.)



ford.ca (Canada)



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2020 TRANSIT

QUICK REFERENCE GUIDE



COMMONLY USED VOICE COMMANDS

Touch the **voice** button  on the steering wheel and then say:

GLOBAL

- » Cancel
- » Help
- » Main Menu ¹
- » List of Commands

AUDIO

- » Radio ¹
- » AM <frequency number>
- » FM <frequency number>
- » Bluetooth Stereo
- » USB

NAVIGATION ^{1,2}

- » Find an Address
- » Find a Place
- » Drive Home
- » Drive to Work
- » Show Previous Destinations
- » Cancel Route
- » Show Route
- » Repeat Instruction
- » Show Map

PHONE

- » Pair Phone
- » Call <contact name>
- » Call <contact name> <location>
- » Dial <number>

SIRIUSXM® TRAFFIC AND TRAVEL LINK ^{1,2,3}

- » Show Traffic
- » Show Weather Map
- » Show Fuel Prices
- » Show 5-Day Forecast

APPS

- » Mobile Applications
- » List Mobile Applications
- » Find Mobile Applications
- » <Application Name> Help



¹ only available with SYNC 3

² if equipped

³ SiriusXM may not be available in all markets. Activation and a subscription are required.

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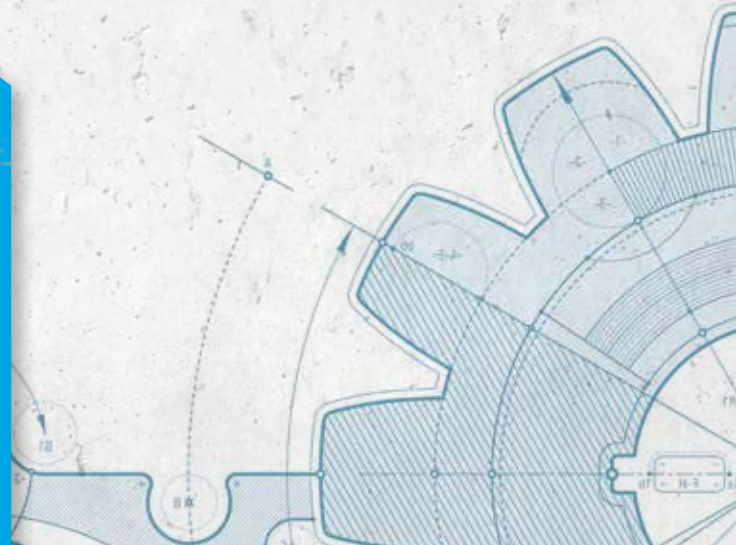
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WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.



Some features may not be available in your area. Refer to your **Owner's Manual**, visit the website or call the toll-free number for more information.

For U.S. customers: visit **owner.ford.com** or call **1-800-392-3673**.

For Canadian customers: visit **syncmyride.ca** or call **1-800-565-3673**.

INSTRUMENT PANEL

1 CRUISE CONTROL*

Adaptive Cruise Control buttons shown. For more information about Adaptive Cruise Control, please see page 16.

To Set a Cruise Control Speed

- Press the  control and release.
- Drive to the speed you desire.
- Press and release **SET+** or **SET-**. Take your foot off the accelerator pedal.

After you set your speed, you can press and hold **SET+** or **SET-** to adjust the cruise speed. Release the control when you reach the speed you desire.

To cancel the set speed, press the **CAN** button or tap the brake pedal. To switch cruise control off, press  or switch the ignition off.

2 FRONT FOG LAMPS*

Only switch the front fog lamps on during reduced visibility. You can switch on the front fog lamps by pressing the button on the lighting control.

3 HOOD RELEASE LEVER

- Pull the lever, under the bottle holder, to release the hood.
- Slightly lift the hood.
- Move the catch to the left.
- Open the hood. Support the hood with the strut.

4 POWERFOLD MIRRORS*

The power-folding mirrors operate with the ignition on or for several minutes after you switch the ignition off. Move the controller downward to fold or unfold the mirrors.

5 INFORMATION DISPLAY*

Provides information about various systems on your vehicle. Use the information display controls on the steering wheel.

Refer to the *Information Displays* chapter of your *Owner's Manual* for more information.

6 AUTOWIPERS

The wipers operate when the rain sensor detects moisture on the windshield. Use the rotary control to adjust the sensitivity.

With low sensitivity, the wipers will operate when the sensor detects a large amount of moisture on the windshield.

With high sensitivity, the wipers will operate when the sensor detects a small amount of moisture on the windshield.



*if equipped

SYNC is an in-vehicle communications system that works with your **Bluetooth** wireless technology-enabled phone and portable media player.

Support

The SYNC support team is available to help you with any questions you cannot answer on your own.

In the United States, call **1-800-392-3673**.

In Canada, call **1-800-565-3673**.

Driving Restrictions

For your safety, certain features are speed-dependent and restricted when your vehicle is traveling over 3 mph (5 km/h).

Pairing Your Phone with SYNC

Wireless pairing of your phone with SYNC allows you to make and receive hands-free calls.

To Pair Your Phone for the First Time:

1. Make sure to switch on your phone's **Bluetooth** feature before starting the search. See your device's manual, if necessary.
2. Press the **Settings** button.
3. Select **Bluetooth** from the menu.
4. Press the **OK** button.
5. Select the option to add. This starts the pairing process.
6. When a message to begin pairing appears in the audio display, search for SYNC on your device.

Depending on your phone's capability and your market, the system may prompt you with questions, such as setting the current phone as the primary phone and downloading your phone book.

Phone Controls

You can use the phone buttons on your steering wheel to answer, reject or end a call.

Helpful Hints

When using voice commands, make sure the interior of your vehicle is as quiet as possible. Wind noise from open windows and road vibrations may prevent the system from correctly recognizing spoken commands.

- » Before giving a voice command, wait for the system announcement to finish, followed by a single tone. Any command spoken before this does not register with the system.
- » Speak naturally, without long pauses between words.
- » You can interrupt the system at any time while it is speaking by pressing the voice button . You can cancel a voice session by pressing and holding the voice button .

Phone Menu

Through your phone menu, you can access your call history, phone book, text messages, phone settings and system settings.

Press the phone button  to enter the phone menu. Then you can scroll through the menu and select the feature you want to view.

*if equipped

Apps

AppLink enables voice and steering wheel control of certain smartphone apps. Once an app is running through AppLink, you can control the main features of the app through voice commands and steering wheel controls.

NOTE You must pair and connect your smartphone to SYNC to access AppLink.

Using SYNC to Access Digital Media

Using the system, you can access media from your iPod, **Bluetooth** device and most USB drives. SYNC also supports audio formats, such as MP3, WMA, WAV and ACC.

MEDIA SOURCES

Press the **MEDIA** or **AUX** button to view your sources. Use the directional arrows and **OK** button to select your source. You can also use the steering wheel audio controls.

VEHICLES WITHOUT SYNC

Pairing a Bluetooth Device

Press the  button. Select **Bluetooth** and follow the instructions on the screen.

Using Voice Recognition

This system allows you to use the voice recognition features of your phone and focus on your driving. Press the voice control button on the steering wheel.

NOTE This only works when connected via **Bluetooth**. When using voice recognition, use the language set on the device. We recommend that you check your data plan before using your phone voice service through the system. Using it could result in additional charges.

Streaming Bluetooth or USB Audio

To select a source, press the button to display the menu. Repeatedly press the button to scroll to the **Bluetooth** or USB device. Press the **OK** button.

Press the  button to play the track. Press the button again to pause the track.

Press the  button to skip to the next track. Press and hold the button to fast-forward through the track.

Press the  button once to return to the beginning of the track. Repeatedly press the button to return to previous tracks. Press and hold the button to fast-rewind.

NOTE Not all functions are supported by all phones.

Sorting by Categories

You can also sort and play music by specific categories, for example artist or album. Press the **OK** button to view the available categories.

SYNC® 3*



SYNC 3 allows you to interact with a variety of features using the touchscreen and voice commands. The system provides easy use of the system elements like audio, phone, mobile apps and settings.

USING THE TOUCHSCREEN

Use the touchscreen to navigate the SYNC 3 features. The status bar on the top of the screen contains the home button, clock, outside temperature and status bar icons that inform you about the system. The feature bar allows you to select system features like audio and settings.

For your safety, some features are speed-dependent. Their use is limited to when your vehicle speed is less than 3 mph (5 km/h).

UPDATING YOUR SYSTEM

System updates are available through the local Ford website using a USB or by connecting your vehicle to a Wi-Fi network connection. With a network connection, you can have your SYNC 3 system update automatically as well. Please see the **SYNC 3** chapter of your *Owner's Manual* for more information on updating your system.

USING VOICE RECOGNITION

Using voice commands allows you to keep your hands on the wheel and focus on what is in front of you. To activate the SYNC 3 voice commands, press the voice button  on the steering wheel and wait for the prompt.

- Press the  button during any system voice prompt to interrupt the prompt and begin your voice command.
- To adjust the volume of the system voice prompts, turn the volume control when a voice prompt is playing.
- To use Siri on your iOS device, press and hold the voice control button on the steering wheel.

You can find the available voice commands in the **SYNC 3** chapter of your *Owner's Manual* or in the **Commonly Used Voice Commands** in this guide.

*if equipped

PAIRING YOUR PHONE FOR THE FIRST TIME

Switch on *Bluetooth* on your device to begin pairing. Check the compatibility of your device on the local Ford website.

To add a phone:

1. Select the phone  option on the feature bar.
2. Select **Add Phone**.
3. A prompt alerts you to search for the system on your phone.
4. Select your vehicle on your phone.
5. Confirm that the number appearing on your phone matches the number on the touchscreen.
6. The touchscreen indicates when the pairing is successful.
7. Download the phonebook from your phone when you are prompted.

To pair subsequent phones, please see the **SYNC 3** chapter in your *Owner's Manual*.

USING YOUR CONNECTED PHONE

To make calls, select from your contacts, recent calls or dial the number on the phone keypad. From the phone menu, you can also adjust phone settings, change devices or mute your phone. The do not disturb mode rejects all incoming calls and switches off ring tones and alerts.

APPLE CARPLAY AND ANDROID AUTO

To use Apple CarPlay and Android Auto, connect your device to a USB port and follow the instructions on the touchscreen.

Certain SYNC 3 features are not available when you are using Apple CarPlay or Android Auto.

Android Auto may need to be enabled from the settings menu. You can switch Apple CarPlay or Android Auto off through the settings menu. See the **SYNC 3** chapter of your *Owner's Manual* for more information.

AUDIO

You can select from a variety of entertainment options, including AM/FM radio, USB, *Bluetooth* Stereo and Apps.

PRESETS

To set a new preset, tune to the station and then press and hold one of the preset buttons. The audio mutes briefly while the system saves the station and then returns. To access additional presets, swipe left.

APPS

The system allows you to interact with select mobile apps while keeping your eyes on the road. Voice commands, your steering wheel buttons or a quick tap on your touchscreen give you advanced control of compatible mobile apps. You can also stream your favorite music or podcasts, share your time of arrival with friends and keep connected safely. For more information on connecting apps to your system, please see the **SYNC 3** chapter of your *Owner's Manual*.

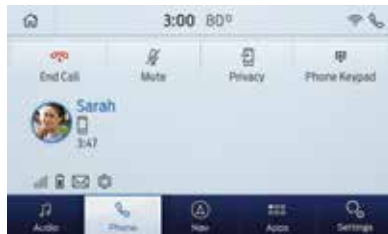
SETTINGS

Under the Settings menu, you can access and adjust the settings for many of the system features. Once you select a tile, press the **i** button to view an explanation of the feature or setting.

NAVIGATION

You can set your destination using the text entry or map screen. Using text entry, you can search by entering all or part of the destination, such as the address, intersection or city. Using the map screen, you can select a location on the map, then select **Start** to begin the route guidance.

You can adjust the map to display in two dimensional or three dimensional mode. You can also zoom in or out of the map by using a pinching gesture. During route guidance, you will see a turn indicator, points of interest on the map, your current road and an option to mute  the guidance prompts. You can press the button in the top right-hand corner of the main map to display estimated time of arrival, remaining travel time or distance to your destination.



NETWORK CONNECTIVITY

The modem allows you to connect your vehicle to the Internet to use when you are on the road. See your **Owner's Manual** to enable the modem using the FordPass App. Once the modem is enabled, you can locate and remotely start, lock and unlock your vehicle. You can also access automatic system updates. More information is available through the FordPass App.

The modem has a SIM. The modem was enabled when your vehicle was built and periodically sends messages to stay connected to the cell phone network, receive automatic software updates and send vehicle-related information to us, for example diagnostic information. These messages could include information that identifies your vehicle, the SIM and the electronic serial number of the modem.

Cell phone network service providers could have access to additional information, for example cell phone network tower identification. For additional information about our privacy policy, visit www.FordConnected.com or refer to your local Ford website.

*if equipped

ADJUSTING THE STEERING WHEEL

Unlock the steering wheel by pulling the lever down. Adjust the wheel to the desired position. Push the lever back up to lock the steering wheel in place.

LUMBAR CONTROL

Use the manual* or power control* on the inboard or outboard sides of the front seats. See the **Seats** chapter of your **Owner's Manual** for details.

HEATED FRONT SEAT*

Press the button on the climate control assembly to switch the heated seat on and off. Press the button repeatedly to adjust the temperature.

AUTOLOCK

Your vehicle has the capability for the doors to lock automatically when all doors are closed, the vehicle is on and in gear and you exceed 5 mph (8 km/h). You can switch this function on in the information display. After switching this feature on, you can use either the interior door unlock button or switch the ignition off and use the key or remote control to unlock the rear or sliding door.

*if equipped

SIDE-WIND STABILIZATION

Side-wind stabilization applies the brakes on one side of the vehicle to reduce the effect of a sudden side-wind gust when you are driving. When active, the stability and traction control light flashes and a message may appear in the information display. There may be a slight deceleration, and you may need to make a steering correction to maintain your intended vehicle path.

NOTE Side-wind stabilization does not turn on for continuous side winds or during vehicle turns.

REAR CLIMATE CONTROLS

The separate rear climate controls adjust fan speed and air direction independently from the front controls.

STORAGE COMPARTMENTS

Transit includes a variety of storage areas specifically designed to organize smaller items:

- » The overhead console, located near the map light controls.
- » The bottle holder, built into the sides of the instrument panel.
- » There is also front and rear overhead storage.



CONVENIENCE

REMOVING THE REAR SEATS*

NOTE Two people are required to remove the rear seats.

- » Pull the release handle up at an angle from the floor.
- » While holding the handle in this position, tilt the top of the seat forward to release the rear catches of the seat frame from the floor.
- » When the rear catches of the seat frame are clear of the floor, release the handle.
- » Pull the seat backward to release the front catches of the seat frame. You can now remove the seat from the vehicle.

AUXILIARY AND AC POWER POINTS*

150 and 400W AC power outlets are located on your parking brake console.

When the indicator light on the power point is:

- On: The power point is working and the ignition is on.
- Off: The power point is off and the ignition is off.
- Flashing: The power point is in fault mode.

For complete details, see the **Auxiliary Power Points** chapter in your **Owner's Manual**.

NOTE Do not keep electrical devices or adapters plugged into the auxiliary or AC power points when not in use.

Always run the engine for full use of the auxiliary power points or the AC power point.

BATTERY LOCATION

The battery is inside your vehicle under the driver seat. See the **Maintenance** chapter of your **Owner's Manual** for details.



REAR CARGO DOORS*

After opening the rear cargo doors, slide the lever to release the catch. This allows you to open the doors wider.

USB PORTS*

Use the USB ports on the instrument panel to access and listen to audio from your device through your vehicle audio system.

See your **Owner's Manual** for details.



*if equipped

PARKING AID*

The system sounds an audible warning tone when objects are near the vehicle rear bumper. As the vehicle moves closer to the obstacle, the rate of the warning tone increases in frequency.

- » The reverse sensors automatically turn on when the vehicle is in reverse (R) and the vehicle speed is 7 mph (12 km/h) or less.
- » The system detects objects up to 71 inches (180 centimeters) away.
- » See the **Parking Aids** chapter in your **Owner's Manual** for complete information on your vehicle's sensing systems.

NOTE Visibility aids do not replace the need to watch where the vehicle is moving. Refer to your **Owner's Manual** for safety information, more details and limitations.

REAR VIEW CAMERA*



The image appears when the transmission is in reverse (R) and uses a variety of

*if equipped

guidelines to alert you of your proximity to objects. For more information about the Rear View Camera, please see the **Parking Aids** chapter of your **Owner's Manual**.

NOTE If mud, water or debris obstructs the camera's view, clean the lens with a soft, lint-free cloth and non-abrasive cleaner.

180 DEGREE CAMERA*

Provides a video image of the area in front of or behind your vehicle.

The system:

- Allows you to see what is directly in front of or behind your vehicle.
- Provides cross traffic view in front of and behind your vehicle.
- Provides visibility during parking maneuvers.

The camera button is near the display screen. Press the camera button to toggle between different views:

- Normal View: Provides an image of what is directly in front of your vehicle when your vehicle is in neutral (N) or drive (D).
- Expanded View: Provides an expanded 180 degree image of what is directly in front of your vehicle when your vehicle is in neutral (N) or drive (D).

FUNCTION

NOTE The front view camera will switch off if your vehicle speed exceeds 6 mph (10 km/h). You will have to switch the system back on using the camera button once you are below the speed threshold.

See the **Driving Aids** chapter of your **Owner's Manual** for details.

AUTO-START-STOP*

The system automatically turns off the engine when you stop your vehicle to help reduce fuel consumption. The engine restarts automatically when you release the brake pedal or press the accelerator.

The system turns on automatically each time you start your vehicle. Press the (A) switch to switch the system off.

FUNCTION

PRE-COLLISION ASSIST

The pre-collision assist system is active when your vehicle reaches a speed greater than approximately 6 mph (10 km/h). Pedestrian detection is active at speeds up to 50 mph (80 km/h). If your vehicle is rapidly approaching a stationary vehicle, a vehicle traveling in the same direction as yours, or a pedestrian within your driving path, the system provides three levels of functionality:

Alert: When activated, a flashing visual warning displays and an audible warning chime sounds.

Brake Support: Assists the driver in reducing collision speed by preparing the brake system for rapid braking. Brake support does not automatically activate the brakes, but if the brake pedal is pressed even lightly by the driver, brake support could add additional braking up to full force.

Active Braking: Active braking may activate if the system determines that a collision is imminent. The system may help the driver reduce impact damage or avoid the crash completely.

KEYLESS ENTRY

The keypad is under the driver window and may illuminate when touched. The keypad allows you to lock or unlock the doors without a key. You can operate the keypad with the factory-set, five-digit entry code found on the owner's wallet card in the glove box or by using your personal code. You can program the system to open just the driver door or all doors. You must press each number within five seconds of each other.

To Unlock the Doors:

Enter the factory-set code or your personal code, then press **3-4** within five seconds.

To Unlock the Rear Cargo Doors:

Enter the factory-set code or your personal code, then press **5-6** within five seconds.

To Lock All Doors:

Press and hold **7-8** and **9-0** at the same time (with the driver door closed).

See the **Keyless Entry** chapter in your **Owner's Manual** for more information.

AUTOMATIC HIGH BEAM CONTROL

The system turns on high beams if it is dark enough and no other traffic is present. If it detects an approaching vehicle's headlamps, tail lamps, street lighting ahead, or severe weather, the system turns off high beams before they can distract other road users. Low beams remain on.

To switch the system on, use the touchscreen to select **Settings**, then select **Vehicle Settings**, then **Lighting**.

AUTOLAMPS*

Autolamps allow your headlamps to turn on and off automatically in low-light situations or during inclement weather. Your headlamps remain on for a period of time after you switch off the ignition. You can adjust the time delay using the information display controls.

NOTE It may be necessary to switch your headlamps on manually in severe weather conditions.

HEATED REAR WINDOW*

Press the  button to clear the rear window of thin ice and fog. The heated rear window turns off after a short period of time.

*if equipped

FRONT, REAR AND SIDE PARKING AIDS*

These systems warn you of obstacles within a certain range of your vehicle. As you move closer to the detected obstacle, the rate of the warning tone increases in frequency. The system turns on automatically whenever you switch the ignition on.

Press the parking aid  button to switch the system off. The side sensing system uses the front and rear side sensors to detect and map obstacles that are near the sides of your vehicle. The front sensors are active when the transmission is in any position other than park (P). The rear sensors are active when the vehicle is in reverse (R) and your vehicle is traveling at a low speed.

Keep the sensors, located on the bumper or fascia, free from snow, ice and large accumulations of dirt. If the sensors are covered, the system's accuracy can be affected. Do not clean the sensors with sharp objects. See the **Parking Aids** chapter in your **Owner's Manual** for complete information on your vehicle's sensing systems.

*if equipped

POWER SLIDING DOOR*

To open and close the power sliding door from inside your vehicle:

To open:

1. Press the  button on the instrument panel twice to open the sliding door.
2. Pull the locking button up.
3. Pull and release the interior door handle to open the sliding door. Make sure you allow the system to open the sliding door. Manually pushing or pulling the sliding door when it is moving could damage the sliding door and its components.

To close:

1. Press the  button on the instrument panel to close the sliding door. A tone sounds when the sliding door begins to close.
2. Pull and release the interior door handle to close the sliding door.

To open and close the power sliding door from outside your vehicle:

Pull and release the exterior door handle to open or close the sliding door.

To open the power sliding door with the remote control:

Press the button on the remote control twice within three seconds.

ALL-WHEEL DRIVE*

The intelligent AWD system continuously monitors vehicle conditions and adjusts the power distribution between the front and rear wheels. The AWD system is on all the time and requires no input from the driver. It is capable of handling all road conditions. You can optimize the AWD performance for specialized driving conditions by selecting different drive modes.



Continued

FUNCTION

LANE KEEPING SYSTEM

The system automatically detects and tracks the road lane markings using a camera mounted behind the interior rear view mirror. It notifies you to stay in your lane when the front camera detects an unintentional lane change is likely to occur. You can switch the system on or off by pressing the button on the direction indicator. The system stores the on or off setting until you manually change it, unless the system detects a MyKey.

Set your preferred system settings by mode and intensity through your information display screen. Refer to the **Information Displays** chapter in your **Owner's Manual** for more details on how to change your settings.

NOTE The system works as long as the camera can detect one lane marking at a speed above 40 mph (64 km/h).

NOTE The system may not function if the camera is blocked or there is damage to the windshield.

When you switch the system on, an indicator appears in the information display and a graphic showing the lane markings displays. An active warning is indicated by a bold lane marking. If you switch Aid Mode or Alert and Aid Mode on, arrows also display with the lane markings. An active intervention is indicated by a double arrow.

SELECTABLE DRIVE MODES*

 The system optimizes steering, handling and powertrain response.

The system automatically tailors your vehicle configuration for each mode you select.

To change the drive mode setting, press the button on the instrument panel. Repeatedly press the button to scroll through the available drive modes. Release the button to confirm your selected drive mode.

Normal: For effortless and balanced driving.

ECO: Vehicle settings suited for economical driving.

Slippery: Vehicle settings suited for driving on slippery roads.

Tow/Haul: Vehicle settings suited for towing or hauling.

Mud/Ruts: Vehicle settings suited for driving through mud and ruts.

ADAPTIVE CRUISE CONTROL*

Adaptive Cruise Control adjusts your speed to maintain a set distance between your vehicle and the vehicle in front of you in the same lane.



Press to switch cruise control on or off.



Press to select from one of four gap settings.

SET+ Press the toggle button upward to set the current speed.

CAN Press to cancel cruise control.

RES Press button to return to the set speed and gap setting.

Refer to the **Adaptive Cruise Control** chapter in your **Owner's Manual** for safety information, more details and limitations.

*if equipped

BLIND SPOT INFORMATION SYSTEM (BLIS) WITH TRAILER TOW AND CROSS TRAFFIC ALERT*

This system is designed to aid you in detecting vehicles that may have entered the detection area. The detection area is on both sides of your vehicle and trailer, extending rearward from the exterior mirrors to the end of your trailer. Cross traffic alert warns you of vehicles approaching from the sides when the transmission is in reverse (R). When a trailer is attached and you have set up a Blind Spot Trailer, the system becomes active when driving forward above 6 mph (10 km/h). Refer to the Driving Aids chapter in your **Owner's Manual** for more information.

NOTE NEVER use BLIS or cross traffic alert as a replacement for using the interior and exterior mirrors and looking over your shoulder before changing lanes.

*if equipped

ACTIVE PARK ASSIST

Detects an available parallel or perpendicular parking space and automatically steers the vehicle into the space (hands-free) while you control the accelerator, gearshift and brakes.

The system visually and audibly instructs you to park your vehicle.

To use active park assist, press the  button once for parallel parking or twice for perpendicular parking.

The system displays a message and a corresponding graphic to indicate that it is searching for a parking space.

Use the direction indicator to select from which direction you want to begin searching, either to the left- or right-hand side of your vehicle.

Use the park out assist feature when your vehicle is at rest in a parallel parking space. Press the  button, and then follow the instructions on the display.

Use your direction indicator to signal from which side of your vehicle you want to exit the parking space. After the system directs your vehicle past the adjacent vehicle or object, it guides you to take control of the steering to complete the exit from the parking spot.

To stop the parking procedure, grab the steering wheel or press the  button again.

For complete information, refer to the **Parking Aids** chapter of your **Owner's Manual**.



ESSENTIAL FEATURES

CARGO LAMPS



To switch the cargo lamps off when a door is open, press the button inside the cargo area, behind the left-hand rear door. Press the button again to turn the cargo lamps on.

NOTE The cargo lamps switch only operates when the ignition is off and the cargo lamps turn off after a short period of time to prevent the battery from dying.

TIRE PRESSURE MONITORING SYSTEM

When one or more of your tires are under-inflated, your vehicle turns on the low tire pressure warning light (U) in the instrument cluster. If this happens, stop and check your tires as soon as possible. Inflate them to the proper pressure. Refer to the **Wheels and Tires** chapter of your **Owner's Manual** for more information.

FUEL TANK CAPACITY AND NON-DIESEL FUEL* INFO

Your vehicle has a 25.1 gallon (95 liters) fuel tank capacity for a standard tank.

The larger tank has a 30.5 gallon (115.4 liters) capacity. We recommend regular unleaded gasoline with a pump rating of 87. To provide improved performance, we recommend premium fuel for severe duty usage, such as trailer towing. For non-flex fuel vehicles, use only UNLEADED fuel or UNLEADED fuel blended with a maximum of 15% ethanol and a minimum octane rating of 87.

Do not use any other fuel because it could damage or impair the emission control system.

If your vehicle has a yellow fuel filler cap, a yellow bezel around the fuel filler inlet, a yellow fuel filler housing or a yellow E85 label on the fuel tank filler door, you have a flex fuel vehicle and can use either regular unleaded fuel, E85 ethanol fuel or any mixture of the two. Add at least half a tank of fuel when switching between regular unleaded fuel or E85 and drive the vehicle immediately after refueling for at least 5 miles (8 kilometers) to allow the vehicle to adapt to the change in ethanol concentration. If you use E85 fuel exclusively, we recommend filling the fuel

tank with regular unleaded gasoline at each scheduled oil change.

See the **Fuel and Refueling** chapter in your **Owner's Manual** for complete flex fuel usage details.

LOCATION OF SPARE TIRE AND TOOLS

The spare tire is under the rear of your vehicle. The jack is under the passenger seat or in the rear cargo area. The jack handle and lug wrench are in the storage compartment in the front right-hand side stepwell.

NOTE For vehicles with Dual Rear Alloy Wheels, please use the wheel trim removal tool. The tool is in the storage compartment in the front right-hand side step well. A dissimilar spare tire is designed for emergency use only and should be replaced as soon as possible. For complete details on changing your tire, refer to the **Wheels and Tires** chapter of your **Owner's Manual**.

*if equipped

ROADSIDE ASSISTANCE

Your new Ford vehicle comes with the assurance and support of 24-hour emergency roadside assistance.

To receive roadside assistance in the United States, call **1-800-241-3673**. In Canada, call **1-800-665-2006**.

*if equipped

DIESEL EXHAUST FLUID LEVEL*

To help reduce emission levels from the exhaust of the diesel engine, your vehicle has a selective catalytic reduction system that relies on diesel exhaust fluid to operate properly. The selective catalytic reduction system automatically injects diesel exhaust fluid into the exhaust system to enable proper selective catalytic reduction system function. The diesel exhaust fluid (AdBlue) tank filler neck is next to the fuel filler neck and has a blue cap. Fill the tank using a fluid pump at a diesel exhaust fluid (AdBlue) filling station or from a diesel exhaust fluid (AdBlue) container. The capacity of the diesel exhaust fluid (AdBlue) tank is 6.3 gallons (24 liters). See the **Engine Emission Control** chapter in your **Owner's Manual** for more information.

DIESEL FUEL RECOMMENDATIONS*

You should use Ultra-Low Sulfur Diesel fuel (also known as ULSD) designated as number 1-D or 2-D with a maximum of 15-ppm sulfur in your diesel vehicle. You may operate your vehicle on diesel

fuels containing up to 20% biodiesel, also known as B20. These fuels should meet the ASTM D975 diesel or the ASTM D7467 B6-B20 biodiesel industry specifications.

Outside of North America, use fuels meeting EN590 or equivalent local market standard.

DIESEL PARTICULATE FILTER SYSTEM*

The system helps reduce carbon emissions and requires the completion of periodic drives to clean it. The information display will prompt you to complete an operator-commanded regeneration procedure. Failure to comply with the required cleaning procedure maintenance can result in damage to the diesel particulate filter system that may not be covered under your warranty. See your **Owner's Manual** for more information.

Ford Motor Company gives you peace of mind with the complimentary Roadside Assistance Program. Services are available from the warranty start date and last for 5 years or 60,000 miles (100,000 km), whichever occurs first.

Roadside Assistance is honored throughout the 50 states, Puerto Rico and Canada.

Towing services are available to any qualified Ford or Lincoln dealer within the distance limits stated in your Owner's Manual.

If you're out of warranty coverage but need Roadside Assistance, you can still access the service you need by paying a one-time fee.

For additional information, please visit:

US:
<https://owner.ford.com/service/roadside-assistance.html>

Canada:
<https://www.ford.ca/owners/packages/roadside-assistance>



The Sykes4Ford Roadside App (Canada only) is available via the Apple App Store® or Google Play™

U.S. ROADSIDE ASSISTANCE

1-800-241-3673

24 hours a day, 7 days a week

- Towing
- Battery Jump-Start
- Fuel Delivery
- Lock-out Assistance
- Flat Tire Change
- Winch Out
- Other Roadside Services



CANADA ROADSIDE ASSISTANCE

1-800-665-2006 or download

the Sykes4Ford App

- Towing
- Battery Boosting
- Fuel Delivery
- Lock-out Assistance
- Flat Tire Change
- Winch Out
- Other Roadside Services



For future quick reference, enter your vehicle information on the back of your Roadside Assistance Card and place it in your wallet.