

U.S. ROADSIDE ASSISTANCE

FOR COMPLIMENTARY HELP, CALL 1-800-241-3673

Quick access to the information below will get help to you faster. Know your vehicle's mileage and specific location.

NAME

VIN

Roadside Assistance services are available from the warranty start date and last for 5 years or 60,000 miles, whichever comes first.

CANADA ROADSIDE ASSISTANCE

NAME

VIN

See Warranty Guide for complete details.

Download the Sykes4Ford Roadside Assistance App for access to your roadside assistance services.

Ford Motor Company reserves the right to modify or discontinue Roadside Assistance at any time. Certain restrictions apply to Roadside Assistance benefits.

For further details, call

1-800-241-3673 (United States) **1-800-665-2006** (Canada)

ROADSIDE ASSISTANCE

FLAT TIRES

It does seem that today nobody gets a flat tire, but what if you did? Roadside Assistance will service your tire needs.

DEAD BATTERIES

Sure, even a good battery can go dead for one reason or another. Roadside Assistance will give your vehicle the jump-start it needs.

LOCK OUTS

It's embarrassing, but it happens. We'll get you back in, fast... and it's free. Key replacement cost is the customer's responsibility.

TOWING

Your car's not working... and you don't know why. Just make the call and we'll be there. Warranty Towing, Non-warranty Towing and Collision Towing are available.

FUEL DELIVERY

You ran out of gas with no fuel station in sight. We'll bring the gas to you FREE. Limited to two, no-charge occurrences within a 12-month period. For the amount provided, please see your Owner's Manual.

TRAILERS

If your vehicle requires towing while hauling a trailer, Roadside Assistance provides coverage for towing up to a maximum per event. Please see your Owner's Manual for details.

WINCH OUT

If you should get stuck, we'll pull you out (limited to events occurring within 100 feet (30 m) of a paved/county-maintained surface). Does not include winch out from standing water (recoveries).



This Quick Reference Guide is not intended to replace your vehicle Owner's Manual, which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.

LEARN MORE ABOUT YOUR NEW VEHICLE

United States
Ford Customer
Relationship Center

1-800-392-3673 (FORD)
(TDD for the hearing impaired:
1-888-658-6805)

owner.ford.com

 **@FordService**

Canada
Ford Customer
Relationship Centre

1-800-565-3673 (FORD)
(TDD for the hearing impaired:
1-888-658-6805)

ford.ca

 **@FordServiceCA**



owner.ford.com



ford.ca

owner.ford.com

VOICE INTERACTION

Voice Interaction allows you to control vehicle features using conversational requests.

TO BEGIN A VOICE INTERACTION, YOU CAN EITHER:

- Press the voice interaction button on the steering wheel.
- Say the selected wake word.

ONCE YOU HAVE STARTED A VOICE INTERACTION, YOU CAN SPEAK TO THE SYSTEM IN A CONVERSATIONAL MANNER. SOME EXAMPLES INCLUDE:

General Examples

- Start Over.
- Cancel.
- Help.

Entertainment Examples

- Play The Beatles.
- Show music by The Beatles.
- Set the station to 101.9 FM.

Climate Examples

- I am cold.
- Set the temperature to 65 degrees.

Phone Examples

- Call Henry.
- Dial (phone number).
- Send a text message to Henry.
- Read my message from Henry.

App Examples

- Mobile Apps.
- List Mobile Apps.
- Find Mobile Apps.

Navigation Examples

- 125 Main Street, New York
- Show me directions to Oakwood Boulevard and Pellham Road.
- Cancel route.



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ESSENTIAL INFORMATION

For more information about using voice interaction and for troubleshooting information, please see the *Owner's Manual* in your vehicle's head unit.

Some services may not be available in your area. Refer to your Owner's Manual in the head unit, visit the website or call the toll-free number.

FOR U.S. CUSTOMERS:

Visit owner.ford.com or call 1-800-392-3673.

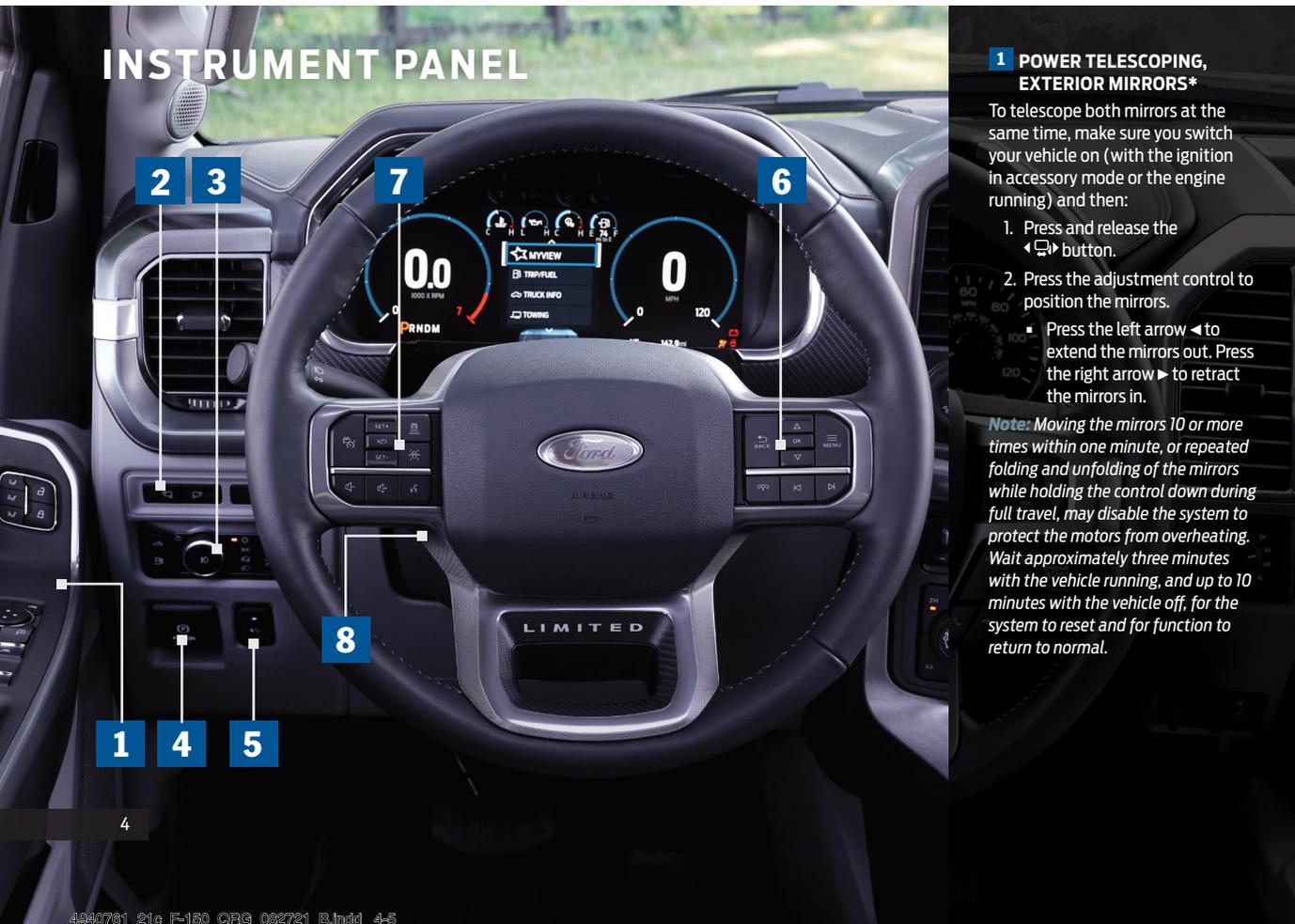
FOR CANADIAN CUSTOMERS:

Visit syncmyride.ca or syncmaroute.ca or call 1-800-565-3673.

WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

INSTRUMENT PANEL



1 POWER TELESCOPING, EXTERIOR MIRRORS*

To telescope both mirrors at the same time, make sure you switch your vehicle on (with the ignition in accessory mode or the engine running) and then:

1. Press and release the button.
2. Press the adjustment control to position the mirrors.
 - Press the left arrow to extend the mirrors out. Press the right arrow to retract the mirrors in.

Note: Moving the mirrors 10 or more times within one minute, or repeated folding and unfolding of the mirrors while holding the control down during full travel, may disable the system to protect the motors from overheating. Wait approximately three minutes with the vehicle running, and up to 10 minutes with the vehicle off, for the system to reset and for function to return to normal.

2 SPOT LAMPS*

With the lighting control in the parking lamps position, press the buttons located near the lighting control to activate the left-hand or right-hand side spot lamps. Once switched on, the spot lamps light the area in front of and to the side of your vehicle. Adjust the aim of the spot lamps by moving the exterior mirrors' positions.

3 EXTERNAL LAMPS

- Parking lamps on.
- Autolamps on. Autolamps turn the headlamps on in low light situations or when the wipers operate.
- Headlamps on.
- Fog lamps on. Press the control to switch the fog lamps on or off. When the lighting control is in the autolamps position, you cannot switch the fog lamps on unless the headlamps are on.

Note: The lighting control defaults to autolamps every time you switch your vehicle on.

4 ELECTRIC PARKING BRAKE

The switch is on the left-hand side of the steering wheel, on the lower part of the instrument panel.

To apply the electric parking brake, make sure the transmission is locked into park (P), then pull the switch up.

To release the electric parking brake manually, switch the ignition on, press the brake pedal, then press the switch down. The brake system warning lamp turns off. Your vehicle automatically

releases the parking brake when the driver door is closed, the accelerator pedal is pressed and no faults are detected in the parking brake system.

5 ADJUSTING THE PEDALS*

The control is on the left side of the steering column. Press the left arrow to move the pedals away from you.

Press the right arrow to move the pedals closer to you.

Adjust the pedals only after stopping your vehicle and placing it in park (P).

6 INFORMATION CLUSTER DISPLAY CONTROLS

Monitor and control important vehicle information and features through the instrument cluster display.

- Press to go back or to exit a menu.
- Press to make a selection.
- Press the up and down arrows to scroll through menu items.
- Press to display the submenus.

Refer to the *Instrument Cluster Display* chapter in your *Owner's Manual* for more details.

7 ADAPTIVE CRUISE CONTROL

Adaptive Cruise Control adjusts your speed to maintain a set distance between your vehicle and the vehicle in front of you in the same lane. You can select from one of four gap settings by pressing the gap controls on the steering wheel. Press the button to activate the system. Accelerate to the desired speed and press the

F-150 INSTRUMENT PANEL

SET+ or **SET-** button to set the current speed. An indicator light, the current gap setting and your set speed appear in the information display.

Press to cancel cruise control. The set speed does not erase. The system can also bring your vehicle to a complete stop and may resume going forward in stop-and-go traffic.

Lane Centering is designed to help keep your vehicle in the center of the lane by applying continuous assistance steering torque input toward the lane center on highways. Lane Centering must be enabled in your touchscreen. To switch it on, press the button.

Note: Driving aids do not replace the need to watch where the vehicle is moving and brake when necessary.

Refer to the *Adaptive Cruise Control* chapter in your *Owner's Manual* for safety information, more details and limitations.

8 POWER ADJUSTABLE STEERING COLUMN*

Use the control on the side of the steering column to adjust the position.

To tilt: Press the top or bottom of the control.

To telescope: Press the front or rear of the control.

*if equipped

INSTRUMENT PANEL



9 PUSH BUTTON IGNITION SWITCH*

You can start your vehicle by pressing the **START STOP** button while fully pressing down on the brake pedal. Press the button again, without applying the brake, to switch the engine off. If you leave your vehicle idling for an extended period of time, the engine shuts down automatically. Before this happens, a message appears in the information display, allowing you time to override the shutdown feature.

Note: A valid key must be inside the vehicle for the ignition to start.

10 FOUR-WHEEL DRIVE*

To select a four-wheel drive mode, press the four-wheel drive mode control button of the desired mode. Once the shift is complete, the information display will then display the selected four-wheel drive mode.

Four-Wheel Drive Auto*: Four-wheel drive auto provides traction to the vehicle by transferring power to the front or rear wheels of the vehicle depending on road conditions. This is an active system that continuously will make changes depending on available traction and selected drive mode.

Four-Wheel Drive High: Four-wheel drive high gear mode provides power to both the front and rear wheels for use in off-road or winter conditions, such as deep snow, sand or mud.

Four-Wheel Drive Low: Four-wheel drive low gear mode provides power to both the front and rear wheels for use on low traction surfaces. Intended only for off-road applications such as deep sand, steep grades or pulling heavy objects.

ELECTRONIC LOCKING DIFFERENTIAL*

The electronic locking differential allows both rear wheels to turn at the same speed to provide additional traction in mud, rocks, sand or other off-road conditions.

Note: Do not use this feature on dry pavement or hard-surfaced roads.

To activate the electronic locking differential, press the  button.

The electronic locking differential can activate or deactivate automatically based on speed, four-wheel drive mode, and drive mode selection.

11 OWNER MANUAL

Select **Features** on the touchscreen and select the owner manual icon  to view your owner manual on the touchscreen.

12 TRAILER BACKUP ASSISTANCE AND TRAILER REVERSE GUIDANCE*

Trailer Backup Assist with Trailer Reverse Guidance* assists you in backing up your trailer. Using the vehicle's screens and cameras, the system gives you unique views and guidance as you maneuver your trailer.

Note: Some features associated with this system do not work until you set it up.

See the *Pro Trailer Backup Assistance with Trailer Reverse Guidance Quick Start Guide* in your Owner's Manual portfolio for the complete setup and operation details.

13 INTEGRATED TRAILER BRAKE CONTROLLER

When used properly, the trailer brake controller assists in smooth and effective trailer braking by powering the trailer's electric or electric-over-hydraulic brakes with a proportional output based on the towing vehicle's brake pressure.

The gain setting is used to set the trailer brake controller for specific towing conditions and should be changed as towing conditions change. Changes to towing conditions include trailer load, vehicle load, road conditions and weather.

F-150 INSTRUMENT PANEL

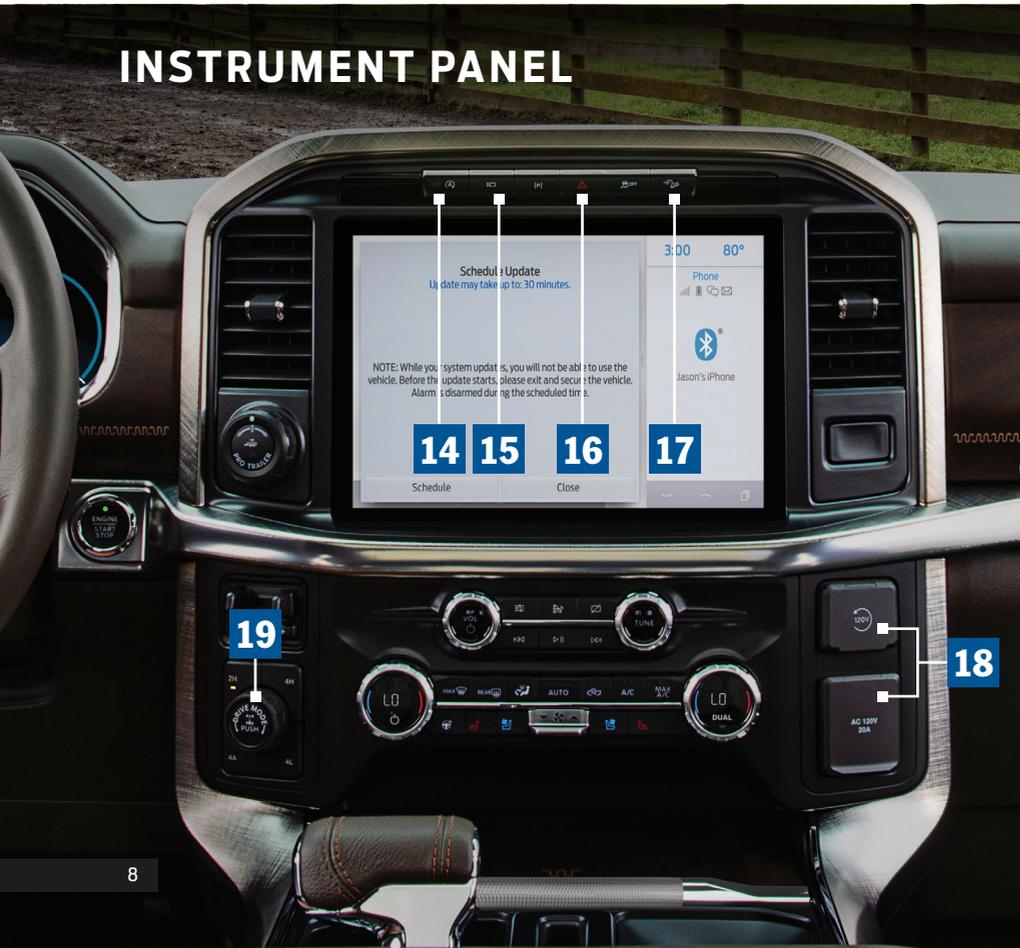
Adjusting the Gain:

1. Press the + or – buttons to increase or decrease the setting to the desired starting point. For example, a gain setting of 6.0 is a good starting point for heavier loads.
2. Test the adjusted gain setting again after you make adjustments.

When testing:

- A. In a traffic-free environment, tow the trailer on a dry, level surface at a speed of 20-25 mph (30-40 km/h) and squeeze the manual control lever completely.
- B. If the trailer wheels lock up (the tires will squeal), reduce the gain setting. If the trailer wheels turn freely, increase the gain setting.
- C. The proper gain setting will be at the point just below trailer wheel lock-up.

INSTRUMENT PANEL



14 AUTO-START-STOP*

The system helps reduce fuel consumption by automatically shutting off and restarting the engine while at a stop. The engine will restart automatically when you release the brake pedal.

To switch this feature off, press the Auto-Start-Stop button (A) on the center console. OFF illuminates in the switch.

See the *Auto-Start-Stop* chapter in your *Owner's Manual* for more details.

15 360 DEGREE CAMERA*

The system consists of front, side and rear cameras. Press to access the different camera views.

- What is directly in front of or behind your vehicle.
- Cross traffic view in front of and behind your vehicle.
- Allows you to see a top-down view of the area outside your vehicle, including the blind spots.
- Helps you when parallel parking and centering in a parking space.

Refer to the *360 Degree Camera* chapter in your *Owner's Manual* for more information.

16 HAZARD CONTROL

17 HILL DESCENT CONTROL*

The feature helps you set and maintain vehicle speed while descending steep grades on various surface conditions. This feature can maintain vehicle speeds on downhill slopes between 2–20 mph (3–32 km/h). Above 20 mph (32 km/h), the system remains on but the descent speed cannot be set or maintained.

To switch this feature on and set the descent speed, do the following:

1. Press and release the hill descent button located on the instrument panel. A light in the button turns on and a tone sounds.
2. To increase descent speed, press the + button on the steering wheel or the accelerator pedal until you reach the desired speed. To decrease descent speed, press the – button on the steering wheel or the brake pedal until you reach the desired speed.

For more detailed information, please refer to your *Owner's Manual*.

18 POWER OUTLETS*

Depending on your vehicle configuration, you may have 12 V or 120 V power outlets located on the instrument panel, the rear of the center console or in the bed. These outlets can power devices that require up to the rating on the outlet cover. 120V outlets have a power point indicator that illuminates to let you know the status of the system. For additional information, please see the *Power Outlet* chapter of your *Owner's Manual*.

19 DRIVE MODE CONTROL

Your vehicle has various drive modes that you can select for different driving conditions. Depending on the drive mode that you select, the system adjusts various vehicle settings, for example, steering, gear shifting, handling, driveline state and powertrain response.

The system tailors your vehicle configuration for each mode you select.

Rotate the drive mode dial on the center console to select or change a drive mode.



Sport

For sporty driving with improved performance handling and response.



Baja*

For high-speed off-road driving.

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Eco

For efficient driving.



Tow/Haul

For improved transmission operation when towing a trailer.



Normal

For everyday driving.



Slippery

For less than ideal road conditions, such as snow or ice-covered roads.



Deep Snow/Sand*

For off-road driving on soft, dry sand or deep snow.



Mud/Ruts*

For driving through mud and ruts.



Trail

For muddy, rutted, soft or uneven terrain.

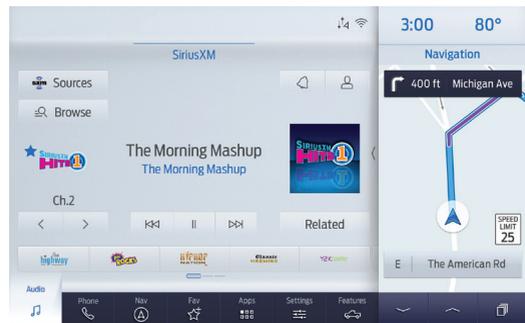


Rock Crawl*

For optimum rock-climbing ability.

For more information on drive control, please refer to the *Drive Mode Control* chapter in your *Owner's Manual*.

CENTER DISPLAY OVERVIEW



The feature and status bar on your touchscreen allow you to interact with a variety of vehicle features. You can also utilize voice commands to access these features.

SPEED-RESTRICTED FEATURES

For your safety, some functions of the system are speed dependent. Some features of this system may be too difficult to use when your vehicle is moving so they are restricted from use unless your vehicle is stationary. Other features are limited to when your vehicle is traveling at speeds under 6 mph (10 km/h).



PAIRING YOUR PHONE FOR THE FIRST TIME

Switch on **Bluetooth** on your device to begin pairing. Check the compatibility of your device on the local Ford website.

To add a phone:

1. Select the phone  option on the feature bar.
2. Select **Add Phone**.
3. A prompt alerts you to search for the system on your phone.
4. Select your vehicle on your phone.
5. Confirm that the PIN (personal identification number) on your cell phone matches the number on the touchscreen.
6. The touchscreen indicates when the pairing is successful.
7. Download the phonebook from your phone when you are prompted.

To pair subsequent phones, please see the *Phone* chapter in your *Owner's Manual*.

F-150 CENTER DISPLAY OVERVIEW

PHONE MENU

To make calls, select from your contacts, recent calls or dial the number on the phone keypad. From the phone menu, you can also adjust phone settings, change devices or place your device in Do Not Disturb mode. The Do Not Disturb mode rejects all incoming calls and switches off ring tones and alerts.

If your phone has a voice service such as Siri or Google, you may also see a button to access this feature in the phone menu.

RECEIVING CALLS

To accept the call, select **Accept** on the touchscreen or press the phone button on the steering wheel.

To reject the call, select **Reject** on the touchscreen.

DURING A PHONE CALL

When you take a phone call, the screen displays the contact's name and number, the call duration and the phone signal strength and battery. You can also select End Call, Keypad, Mute or Privacy during the call. Selecting privacy transfers the call to your cell phone.

TEXT MESSAGES

The system can receive and notify you of text messages. You can use the touchscreen to select to hear or see the text messages, call the sender or reply to the text message. You can switch text message notifications on and off in Settings menu. For more information, please see the *Phone* chapter of your *Owner's Manual*.

APPS

The first time you start an app through the system, you could be asked to grant certain permissions. Some apps will work with no setup. Others require you to configure some personal settings before you can use them. To access the apps, select the apps option on the feature bar.

APPLE CARPLAY® AND ANDROID AUTO™

To use Apple CarPlay and Android Auto, pair your device and follow the instructions on the touchscreen. Certain system features are not available when you are using Apple CarPlay or Android Auto.

Android Auto may need to be enabled from the settings menu. You can switch Apple CarPlay or Android Auto off through the settings menu. See the *Apps* chapter of your *Owner's Manual* for more information.

INFORMATION ON DEMAND SCREEN*

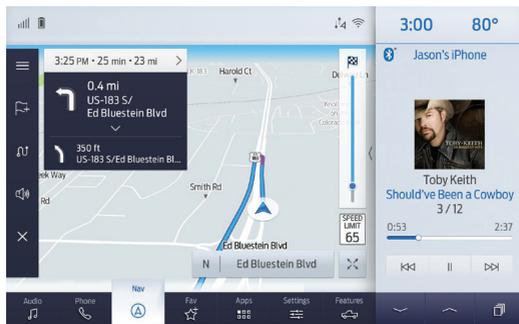
You can use the following controls to navigate the Information on Demand screen:

-  Press the button to view the next Information on Demand screen.
-  Press the button to view the previous Information on Demand screen.
-  Press the button to view the Information on Demand screen card view.

REBOOTING THE CENTER DISPLAY

You can reboot the center display using the controls on the steering wheel. Simultaneously press and hold the seek forward and audio system power button for 10 seconds.

CENTER DISPLAY OVERVIEW



NAVIGATION

You can set your destination using the text entry or map screen. Using text entry, you can enter your destination using the keyboard. Press **Search** and select the destination from the list on the screen. Press **Start** to begin navigation.

Using the map screen, you can press and hold a location on the map to place a pin. Press the **▲** to begin the route guidance.

Through the menu button, you can change the format of the map, switch live traffic on and off, update the map and navigate to a recent destination or saved destination.

During route guidance, you can adjust the guidance prompt volume by turning the volume control when a guidance prompt plays. To repeat an instruction, press the turn indicator. To cancel route guidance, press the **✕** button.

CONNECTED VEHICLE

A connected vehicle has technology that allows your vehicle to connect to a mobile network and for you to access a range of features. When used in conjunction with the FordPass app, it could allow you to monitor and control your vehicle further, for example, checking the tire pressures, the fuel level and the vehicle location. For additional information, refer to the local Ford website.

The modem has a SIM. The modem was enabled when your vehicle was built and periodically sends messages to stay connected to the cell phone network, receive automatic software updates and send vehicle-related information to us, for example, diagnostic information. These messages could include information that identifies your vehicle, the SIM and the electronic serial number of the modem. Cell phone network service providers could have access to additional information, for example, cell phone network tower identification.

For additional information about our privacy policy, visit www.FordConnected.com or refer to your local Ford website.

HYBRID VEHICLE INFORMATION



A hybrid vehicle has an electric motor and a high voltage battery combined with a gasoline engine. The hybrid vehicle combines electric and gasoline propulsion to provide optimal performance and improved efficiency. The gasoline engine starts and stops to provide power when required.

REFUELING A HYBRID VEHICLE

Press the **☞** button on the left side of the instrument panel next to the headlamp switch to open the fuel filler door. The fuel filler door can take up to 15 seconds to open before you can insert a fuel filler nozzle.

STARTING A HYBRID VEHICLE

Before starting your vehicle, check that the headlamps and electrical accessories are off. Make sure the parking brake is on and the transmission is in park (P). Do not touch the accelerator pedal. Fully press the brake pedal, then press the push button ignition switch or turn the key. The green ready indicator illuminates letting you know that your vehicle is ready for driving. Since your vehicle is equipped with a silent key start, the engine may not start when your vehicle starts.

HYBRID DISPLAY INFORMATION

Hybrid vehicles display unique information, such as brake coach and trip summary. After you stop your vehicle, brake coach indicates how to brake in a manner that maximizes the amount of energy returned through the regenerative braking system. You can switch brake coach on or off in the settings menu. Hybrid vehicles display the trip summary when you shut off your vehicle.

HIGH VOLTAGE BATTERY

The high voltage battery is a technologically advanced lithium ion battery pack, used to store electrified propulsion energy to power the vehicle.

COMFORT

HEATED AND VENTILATED FRONT SEATS*

To operate the heated feature, press  repeatedly to cycle through the various settings and off.

To operate the ventilated feature, press  repeatedly to cycle through the various settings and off. The ventilated seats will function only when the engine is running.

Note: More lights indicate higher settings.



PERSONAL PROFILES

You can create multiple personal profiles for each driver to personalize the vehicle's settings. You can create one profile for each preset memory seat button along with a guest profile. A profile can be recalled using the touchscreen, the selected preset button, a linked remote control or mobile device.

Use the touchscreen to create a personal profile.

1. Switch the ignition on and leave the vehicle in park (P).
2. Select the Personal Profiles button under Settings and follow the instructions provided on the screen.

You can save preset memory positions for up to three remote controls by assigning a remote control to a personal profile using the touchscreen. You can assign three additional remote controls set up as Phone As A Key.

MEMORY FUNCTION*

The memory function allows a one-touch recall of personalized memory features, including the driver seat, power mirrors, adjustable pedals and power steering column. Use the memory controls on the driver door to program and then recall memory positions. To program a position, switch the ignition on. Adjust the memory features to your desired positions. Press and hold the desired preset button until you hear a single tone. A confirmation message appears in the information display. You can now use these controls to recall the set memory positions. You can also program your memory seat to your transmitter. That way, when you unlock your door with the transmitter, your memory features automatically move into your saved positions.

See the *Memory Function* chapter in your *Owner's Manual* for more details.



MOONROOF*

The moonroof controls are on the overhead console and have a one-touch open and close feature. To stop its movement during one-touch operation, press the control a second time.

-  Press and release to open the moonroof. The moonroof stops short of the fully opened position. To open the moonroof fully, press and release the control again.
-  Press and release to close the moonroof.
-  With the moonroof in the closed position, press and release to vent the moonroof. To close the moonroof from the vent position, press and release the switch again.
-  Press and release to open the sunshade. The sunshade stops short of its fully opened position for the comfort of rear passengers. To open the sunshade fully, press the control again.
-  Press and release to close the sunshade.

TILTING HEAD RESTRAINT*

You may also be able to tilt the head restraint forward or backward for additional comfort. Pivot the head restraint forward to the desired location. After the head restraint reaches the forward-most tilt position, pivot it forward again to return it to its standard position.

Note: After tilting the head restraint, do not attempt to force the head restraint backward.

EASY ENTRY AND EXIT*

Moves the driver seat rearward up to 2 inches (5 centimeters). Additionally, the power tilt and telescoping steering wheel moves to the full up position when the transmission is in park (P) and you switch off the keyless start ignition. The driver seat and steering column return to their previous positions when you push the keyless start ignition button.

Note: You must have your remote control with you for these features to work.

MASSAGE SEATS*

Using the button mounted on the outside of the front seats or through the touchscreen, you and a front-seat passenger can adjust the massage and support settings. You can also control the intensity of the massage, increase or decrease the lumbar bolster and cushion support and adjust the height of the bolster.

Refer to the *Massage Seats* section in the *Front Seats* chapter in your *Owner's Manual* for more details.



ADJUSTING THE FRONT SEAT FLAT*

You can use the recline control to move the front seats into a flat position. Before doing so, make sure the rear seat cushion is in the upright position and remove any objects that may obstruct the movement of the flat seat.

CONVENIENCE

EXTERIOR ZONE LIGHTING*

You can illuminate the exterior of your truck by selecting from up to four exterior zone lighting areas. To use exterior zone lighting, select **Features** on the touchscreen, then select **Zone Lighting**. Press the  button to switch on or off the zone lighting. Press **All Zones** to switch on all of the exterior lighting zones. Use the touchscreen to switch on or off individual zones.

PICKUP BED POWER OUTLET*

The outlet in the bed may function as a portable generator and can power devices that require up to the rating listed on the power outlet label. If your vehicle is equipped with a Pickup Bed Power Outlet, it will be located behind a cover on the left side of the bed. Switch this outlet on by pressing the  switch on the instrument panel. You can also use the bed control button or the touchscreen. To use the touchscreen, select **Features**, then **Pro Power Onboard**, then select **Generator mode**. The outlet turns on after a few seconds and the indicator illuminates. See your *Owner's Manual* for more details about using this feature.

ACTIVE DRIVE ASSIST*

Active drive assist works with adaptive cruise control to keep your vehicle centered in your lane. Active drive assist must be enabled in your information and entertainment screen.

The system monitors your eyes and head position to detect if you are distracted. If the system determines you are distracted, it alerts you to turn your eyes back to the road.

The system only activates when active drive assist is enabled in your touchscreen, adaptive cruise control with stop and go is on, the system



detects both lane markings, your hands are on the steering wheel and your eyes are on the road. If you are not paying attention to the road and a cancellation occurs, the system will display a message and a tone sounds until you resume control.

When the system is on, the color of the indicator changes to indicate the system status.

- **Gray:** the system is on but inactive.
- **Green:** the system is active and applying continuous assistance steering support toward the lane center when your hands are on the steering wheel.
- **Blue:** the system is active and hands-free driving support is available.

When the graphic in the cluster changes to a wheel with hands on, it is indicating hands-on driving mode is active. When this indicator is present, you must keep your hands on the steering wheel.

When the graphic in the cluster changes to a wheel without hands on, it is indicating hands-free driving mode is available. When this indicator is present, you can remove your hands from the steering wheel. For additional system information, settings and limitations, please see your *Owner's Manual*.

FUNCTION

AUTO HOLD

Auto Hold can assist you while stopping at traffic lights or while in traffic jams by holding the brakes when you stop the vehicle. You can switch the system on and off by selecting **Features**, then **Driver Assistance** on the touchscreen. When the system is on and actively holding the vehicle, the auto hold icon displays in the instrument cluster. When you press the accelerator pedal, Auto Hold automatically releases the brakes. In certain situations, Auto Hold may apply the electric parking brake and illuminate the brake warning lamp in the instrument cluster.

See the *Auto Hold* chapter of your *Owner's Manual* for more details.

CENTER CONSOLE WORK SURFACE*

The interior work surface provides you with a location to work from. The work surface is available on the center console or the back of the 20% center seat.

To access work surface on the center console:

1. Press the stow button to fold down the shifter lever. Press the button again to release the selector lever from the stow position to use.
2. Release the work surface using the latch by the rear console cup holders.

To access the work surface on the back of the 20% seat:

1. Push the lever on the side of the seat.
2. Fold the seat down to access the work surface.

By pushing the latch on the side of the interior work surface, you can adjust the location to several lockable positions. Make sure you stow the interior work surface before driving.

SMART HITCH

Smart hitch shows whether the load placed on the vehicle's hitch by a trailer is balanced, too high or too low.

To use smart hitch:

1. Press **Features** on the touchscreen.
2. Press **Smart Hitch**.

Note: You can also access smart hitch using the FordPass app.

Press **Loaded Trailer Weight** to set the total weight of the loaded trailer.

ON-BOARD SCALE

On-board scale provides the current estimated payload of your vehicle and warns when your vehicle is overloaded. The On-board scale uses sensors mounted to the suspension to calculate the vehicle's payload.

To use the on-board scale:

1. Press **Features** on the touchscreen.
2. Press **Onboard Scales**.

Note: You can also access on-board scale using the FordPass app.

Press **Passenger Load Reminder** to switch the load reminder on and off. Press **Tail Lights** to switch whether you can see the vehicle's payload on the vehicle's tail lights on and off.

FUNCTION

LANE KEEPING SYSTEM*

When you switch the system on and the system detects an unintentional drift out of your lane is likely to occur, the system notifies or assists you to stay in your lane through the steering system and information display. Depending on the feature operation mode you select, the system provides a warning by vibrating the steering wheel (Alert Mode), steering assistance by gently counter steering your vehicle back into the lane (Aid Mode), or both (Aid+Alert Mode). You can switch the system on or off by pressing the  button on the steering wheel.

Refer to the *Lane Keeping System* chapter of your *Owner's Manual* for system operation and limitations.

UPDATING THE VEHICLE SYSTEMS WIRELESSLY

You can update your vehicle system wirelessly by making sure Vehicle Connectivity and Automatic System Updates are switched on. When an update is available, tap the notification icon and follow the prompts on the screen.

To make sure you receive all updates, set a recurring schedule and connect to Wi-Fi. Updates may take longer if not connected to Wi-Fi, or may not download at all.

You can schedule a convenient time for the update to complete. An update can take up to 30 minutes and cannot be canceled once it has been started. During an update, you will not be able to drive your vehicle, start the vehicle, charge the vehicle or use remote controls to lock and unlock the vehicle. The alarm, central locks and door chimes are disabled. The electronic door lock will not function during an update. You can open the doors using the

mechanical latch if child locks are not on. Pull the handle until it stops to use the mechanical latch.

PARKING AIDS*

With the front, rear and side parking aids, a warning tone sounds if there is an obstacle near either bumper or near the sides of your vehicle. The warning tone increases in frequency as the object gets closer.

The front sensors are active when the gearshift is in any position other than park (P) and traveling at a low speed; the rear sensors activate when the vehicle is in reverse (R) and is traveling less than 3 mph (5 km/h). The side sensor coverage is up to 24 inches (60 centimeters) from the sides of your vehicle.

The parking aid indicator provides object distance indication through the information display. As the distance to the object decreases, the indicator blocks illuminate and move toward the vehicle icon. Visual indication remains on when the transmission is in reverse (R).

Note: Visibility aids do not replace the need to watch where the vehicle is moving.

Refer to your *Owner's Manual* for safety information, more details and system limitations.

MYKEY™

MyKey allows you to program certain driving restrictions in order to promote good driving habits. You can program speed restrictions, limited volume levels and more, depending on your vehicle's level of equipment. For complete information, refer to the *MyKey* chapter in your *Owner's Manual*.

ACTIVE PARK ASSIST WITH PARALLEL PARKING, PERPENDICULAR PARKING AND PARALLEL PARK OUT ASSIST*

Active park assist detects an available parking space and automatically steers the vehicle into the space. The system then steers, accelerates, brakes and shifts gear as required to maneuver into or out of a parking space.

To use active park assist, press the  button above the display screen, then touch the Active Park Assist icon on the display screen to bring up full screen notifications. Then, press either the parking button or the soft keys on the display screen to switch between Parallel Park In, Perpendicular Park In or Parallel Park Out parking modes.

Use the direction indicator to select from which direction you want to begin searching, either to the left- or right-hand side of your vehicle.

To enter a parallel parking space, drive your vehicle approximately 3 feet (1 meter) away from and parallel to the other parked vehicles when searching for a parking space. A tone sounds and a message appears in the information display when active park assist finds a suitable parking space. To park, press and hold the brake pedal, then release the steering wheel and shift into neutral (N). Press and hold the active park assist button. Release the brake pedal to allow the vehicle to park.

You can slow down your vehicle at any time by pressing the brake pedal. The vehicle shifts into park (P) when parking is complete.

Use the park out assist feature when your vehicle is at rest in a parallel parking space. Press the active park assist button and select parallel park exit. Use the direction indicator lever to choose the direction to exit the space. Press and hold the brake pedal. Release the steering wheel and shift into neutral (N). You can then release the parking brake and press and hold the active park assist button. Release the brake pedal to allow the vehicle to move.

Note: After the system drives your vehicle to a position where you can exit the parking space in a forward movement, a message appears instructing you to take full control of your vehicle.

For complete information, refer to the *Parking Aids* chapter of your *Owner's Manual*.

TRAILER SWAY CONTROL

The feature applies your vehicle's brakes at individual wheels and, if necessary, reduces engine power. To switch this feature on or off, select **Features** on the touchscreen, then press **Towing**. Use the selector to switch **Trailer Sway Control** on or off. When you switch the ignition on, the system automatically turns on. If the trailer begins to sway, the stability control light  flashes and a message displays. The first thing to do is slow your vehicle down, then pull safely to the side of the road and check for proper tongue load and trailer load distribution.

For more information, please refer to the *Towing* chapter in your *Owner's Manual*.

TRAILER HITCHING ASSISTANCE

Trailer hitching assistance helps the driver align the vehicle hitch ball to a trailer coupler. Trailer hitching assistance uses the rear view camera, radar, parking aid sensors and external rear lighting to detect your trailer, and controls the steering, shifting, braking and acceleration to align the hitch ball with the trailer coupler. Press the Pro Trailer button to switch the system on and off. You can also switch the system on and off through the touchscreen.

FUNCTION

BLIND SPOT INFORMATION SYSTEM WITH TRAILER TOW AND CROSS TRAFFIC ALERT*

The Blind Spot Information System aids you in detecting vehicles that may have entered into your blind spot zone. The cross traffic alert feature warns you of vehicles approaching from the sides when the transmission is in reverse (R).



BLIS and cross traffic alert will display a yellow indicator light in your exterior mirrors. Cross traffic alert will also sound tones and display messages to warn you from which direction vehicles are approaching. Refer to the *Driving Aids* chapter in your *Owner's Manual* for more information.

When you connect a trailer to your vehicle, the trailer setup menu appears in the touchscreen. This menu allows you to set up a new trailer or choose from a previously set up trailer. The Blind Spot Information System with Trailer Tow is designed to aid you in detecting vehicles that may have entered the detection area zone. The detection area is on both sides of your vehicle and trailer, extending rearward from the exterior mirrors to the end of your trailer.

PRE-COLLISION ASSIST*

If your vehicle is rapidly approaching a stationary vehicle, a vehicle traveling in the same direction as yours or a pedestrian within your driving path, the system is designed to provide three levels of functionality:

Alert: When active, a flashing visual warning appears and an audible warning tone sounds.

Brake Support: The system is designed to help reduce the impact speed by preparing the brakes for rapid braking. The system does not automatically apply the brakes. If you press the brake pedal, the system could apply additional braking up to maximum braking force, even if you lightly press the brake pedal.

Automatic Emergency Braking:

Automatic emergency braking may activate if the system determines that a collision is imminent.

Evasive Steering Assist

If your vehicle is rapidly approaching a stationary vehicle or a vehicle traveling in the same direction as yours, the system is designed to help you steer around the vehicle. After you turn the steering wheel in an attempt to avoid a crash with the vehicle ahead, the system applies additional steering torque to help you steer around the vehicle. After you pass the vehicle, the system applies steering torque when you turn the steering wheel to steer back into the lane. The system deactivates after you fully pass the vehicle.

You can use your touchscreen to adjust the collision warning system's sensitivity or to switch the system on or off.

HILL START ASSIST

The system makes it easier to pull away when you park your vehicle on a slope without using the parking brake. When active, this feature allows your vehicle to remain stationary on a slope for several seconds after you release the brake pedal. This short period gives you time to move your foot to the accelerator and pull away. This feature activates automatically if the sensors detect that the vehicle is on a slope.



TAILGATE STEP*

Use the step to make entering the truck bed easier. This feature includes a step-up into the box and a handle. These items stow inside the tailgate.

To Use

1. Lower the tailgate.
2. Push the button in the center of the tailgate molding. The step pops out slightly.
3. Pull the step out fully and lower it to the lowest position.
4. Pull the yellow handle stop toward you and out of the tailgate.
5. Rotate the handle up from a horizontal position to a vertical one until you hear a sound, indicating that the handle locked into place.

To Close

1. Press the yellow button on the telescoping handle to lower the handle, then press the yellow lever at the bottom of the handle to unlock the handle. Rotate the handle down from vertical to horizontal and push it into the tailgate.
2. Rotate the step up until it is horizontal, then push it back into the tailgate until the step is secure.

F-150 FUNCTION

TIE DOWN CLEATS*

These cleats attach to the inside of the pickup bed to help you to tie down cargo. You can install and remove the cleats using the key. See your *Owner's Manual* for complete details.

OPENING AND CLOSING THE POWER TAILGATE*

You can open the power tailgate using the remote transmitter by pressing  twice within three seconds. You can also press the  button on the instrument panel or press the button on the tailgate itself. You can press the same button on the remote, instrument panel or tailgate to close the tailgate. You can also use the lift to close feature by lifting the tailgate approximately 4 inches (10 centimeters) and holding it for a few seconds. The tailgate closes automatically.

TAILGATE WORK SURFACE*

The tailgate work surface on the inside portion of your tailgate can be used to perform tasks such as writing, measuring or securing material.

To use the tailgate work surface, fold down the tailgate. The tailgate work surface contains a tablet stand, tool inset, ruler, cup holder and clamp pockets that allow you to secure work material.

POST-CRASH ALERT SYSTEM

The system provides audible and visual alarms in the event of a crash which causes the deployment of airbags or the activation of the seatbelt pretensioners. The direction indicators flash and the horn sounds. To deactivate the system, press the hazard flasher control, or you can press the unlock button on your remote transmitter.

FUNCTION

REMOTE CONTROL ICONS*

- Press  once to lock all doors. One short flash of the direction indicators confirms that your vehicle has locked.
- Press  once to unlock all doors.
- Press  to start the panic alarm. Press again or switch on the ignition to stop the alarm.
- Car finder: Press  twice within three seconds to locate your vehicle. The horn sounds and the direction indicators flash.

REMOTE START*

Remote start allows you to start the engine from outside your vehicle using your key.

To start, press  and then press  twice within three seconds. Before driving your vehicle, you must press the push button ignition switch on the instrument panel while applying the brake pedal. You can also turn your vehicle off from outside after a remote start by pressing  once. If your vehicle is equipped with remote feedback, an LED on the key provides status feedback of remote start or stop commands. A solid green light means the remote start or extension was successful, while a blinking red light means the remote start or stop has failed. A solid red light means that the remote stop was successful and the engine is off. When the system is waiting for a status update from the vehicle, you will see a blinking green light.

DRIVER ALERT*

The system automatically monitors your driving behavior using various inputs, including the front camera sensor.

Driver alert calculates your alertness level based on your driving behavior in relation to the lane markings and other factors through use of the front camera sensor behind the interior mirror. The system displays recommendations to rest when fatigue is detected.

POWER RUNNING BOARDS*

The running boards automatically extend down and out when you open the door. This can help you enter and exit your vehicle. Using the touchscreen, you can select the power running board mode. Select **Features**, then **Running Boards**, then select a setting.

You can choose:

- Off:** The power running boards remain stowed, regardless of door position.
- Auto:** The power running boards deploy when you open the door and stow when you close the door.
- Out:** The power running boards remain deployed, regardless of door position.
- Approach detection:** When auto is also switched on, the running boards deploy when you approach your vehicle with a remote control. If you select this mode, an option displays that allows you to select how long the running boards stay deployed without opening the door.

You can use the power running board kick switch to deploy and stow the running board without opening or closing the door.

Note: Do not use any part of the power running boards to lift your vehicle when jacking. Always use proper jacking points. See your *Owner's Manual* for details.

TRAIL TURN ASSIST*

Trail turn assist can only be used when the vehicle's four-wheel drive system is in the four-wheel drive high (4H) or four-wheel drive low (4L) mode and the vehicle's rear differential is disengaged. Trail turn assist can be switched on or off from the trail turn assist button in the features section of the vehicle on-screen display. Trail turn assist will not activate until the vehicle speed is less than 12 mph (19.3 km/h), the rear differential is fully unlocked and the steering wheel is almost fully turned to the left or right. You can turn off trail turn assist by pressing the trail turn assist button again, selecting a two-wheel drive high, or four-wheel drive auto or by switching on the rear locking differential.

TRAIL CONTROL*

This feature lets you focus on steering during low-speed and off-road use by controlling your vehicle's acceleration and braking.

Press the trail control  button to switch the feature on and off. The system switches off if you exceed 40 mph (64 km/h). To set and adjust speed, use the SET+ and SET- buttons on the steering wheel. You can also adjust the set speed by braking.

Note: Pressing the brake pedal does not turn the system off. For more detailed information, please refer to your *Owner's Manual*. If your vehicle is equipped with trail one pedal drive, this will activate trail one pedal drive if you are in four-wheel drive high or four-wheel drive low mode, until you set a speed for trail control.

REMOTE KEYLESS ENTRY*

You can unlock and lock the vehicle without taking the key out of your pocket or bag when your intelligent access key is within 5 feet (1.5 meter) of your vehicle. To unlock, touch the unlock sensor on the back of the door handle for a brief period and then pull on the door handle, being careful not to touch the lock sensor at the same time or pull the door handle too quickly. To lock, touch the door handle lock sensor on the door for approximately one second, being careful to not touch the unlock sensor on the back of the door handle at the same time.

KEYLESS ENTRY KEYPAD*

The SecuriCode keypad is near the driver window and illuminates when touched. The keypad allows you to lock or unlock the doors without a key. You can operate the keypad with the factory-set, five-digit entry code found on the owner's wallet card in the glove box or by using your personal code. You must press each number within five seconds of each other.

To Unlock All Doors

Enter the factory-set code or your personal code, then press **3-4** within five seconds.

To Lock All Doors

Press and hold **7-8** and **9-0** at the same time (with the driver door closed). You do not need to enter the keypad code first.

See the *Doors and Locks* chapter in your *Owner's Manual* for more information on how to use SecuriCode.

FUNCTION

TRAIL ONE PEDAL DRIVE*

Trail one pedal drive allows you to accelerate and brake using only the accelerator pedal. Press the trail features button when in four-wheel drive high or four-wheel drive low to activate one pedal drive. Press the trail features button again to turn it off. Pressing the accelerator down accelerates your vehicle. Releasing pressure on the accelerator with your foot still on the pedal slows down your vehicle and releasing the pedal completely allows your vehicle to come to a complete stop. When trail one pedal drive is active, the indicator displays in the instrument cluster.

MANUALLY SHIFTING GEARS

Your vehicle has a SelectShift Automatic transmission gearshift lever. This gives you the ability to change gears up or down without a clutch, as preferred. Pressing the manual (M) button on the shifter allows you to manually select the gear you prefer. The shifting buttons are on the center console or column shifter.

Press the + button to upshift or the - button to downshift.

Return the transmission to a different gearshift position to deactivate manual control.

HEATED STEERING WHEEL*

Press the button on the climate control to switch the heated steering wheel on and off.

ADDITIONAL TRAILER TOWING FEATURES*

For more details, see the *Towing* chapter in your *Owner's Manual*.

UNIVERSAL GARAGE DOOR OPENER*

The universal garage door opener replaces the common hand-held garage door opener with a three-button transmitter located on the driver sun visor. The system includes two primary features, a garage door opener and a platform for remote activation of devices within the home. This functionality allows you to program garage doors, as well as entry gates, security systems, entry door locks and home or office lighting.

WINDSHIELD WIPERS AND WASHERS

Rotate the end of the control away from you for a short wipe interval and toward you for a longer wipe interval.

Your vehicle may have Autowipers. Use the rotary control to adjust the sensitivity of the autowipers. When you select low sensitivity, the wipers operate when the sensor detects a large amount of water on the windshield. When you select high sensitivity, the wipers operate when the sensor detects a small amount of water on the windshield. For more information, please see the *Wipers and Washer* chapter in your *Owner's Manual*. To use the washer feature, push the end of the lever.

CARGO LAMPS*

Use the control in the rear cargo box or on the lighting control to switch the lights on and off.

DIESEL INFORMATION



DIESEL FUEL REQUIREMENTS*

Ford recommends that you use only the diesel fuels that meet either the ASTM D975 diesel or the ASTM D7467 B6-B20 biodiesel industry specifications. Outside of North America, use fuels meeting EN590 or an equivalent local market standard.

Diesel fuel is adjusted seasonally for colder temperatures. For best results at temperatures below 19°F (-7°C), it is recommended to use a diesel fuel that has been seasonally adjusted for the weather. See the *Fuel and Refueling* chapter in your *Owner's Manual* for more information.

DIESEL PARTICULATE FILTER SYSTEM*

The diesel particulate filter on your vehicle requires periodic regeneration to maintain its correct function. Your vehicle will carry out this process automatically. If you drive only short distances, frequently switch the ignition on and off, or rapidly accelerate and decelerate often, then a drive that meets specific conditions is required to aid in the regeneration process. Please see the *Diesel Particulate Filter* chapter in your *Owner's Manual* for more information.

SELECTIVE CATALYTIC REDUCTION SYSTEM*

To help reduce emission levels from the exhaust of the diesel engine, your vehicle has a selective catalytic reduction system that relies upon diesel exhaust fluid to operate properly. The selective catalytic reduction system automatically injects diesel exhaust fluid into the exhaust system to enable proper selective catalytic reduction system function. A warning message appears in the information display when the diesel exhaust fluid level is low. If a warning message appears, refill the diesel exhaust fluid tank as soon as possible. See the *Capacities and Specifications* chapter in your *Owner's Manual* for more information.

COLD WEATHER STARTING

It is recommended that the engine block heater* be used for starting when the temperature is 0°F (-18°C) or colder. The engine takes longer to start at lower temperatures. It may crank for several seconds when very cold. If the glow plug indicator illuminates, wait until the glow plug indicator turns off before starting the engine.

When the glow plug pre-heat indicator turns off, fully press the brake and press the push button ignition switch or turn the key to start. Release the button or the key as soon as the engine starts. The engine does not start until the glow plug indicator turns off. This may take several seconds in extremely cold conditions.

ESSENTIAL INFORMATION

REFUELING

When refueling your vehicle:

1. Make sure the ignition is switched off.
2. If your vehicle is an HEV, press the  button to open the fuel filler door. For all other vehicles, pull the rear of the fuel filler door to open it.
3. Insert the fuel filler nozzle into the fuel system up to the first notch, and leave the nozzle inserted and resting against the fuel tank filler pipe until you are done pumping.
4. Make sure you keep the fuel pump nozzle in a level position when refueling or it may impact the flow of the fuel. Improper positioning can also cause the fuel pump to shut off before the fuel tank is full.
5. When you finish refueling, slowly raise and remove the fuel pump nozzle. Fully close the fuel door.

If you are refilling your tank from a fuel container, make sure you use the fuel filler funnel included with your vehicle. Using an aftermarket funnel may not work with the capless system and could cause damage to your vehicle. For more information and for your fuel filler funnel location, please see the *Fuel and Refueling* chapter of your *Owner's Manual*.

FUEL TANK CAPACITY, FUEL TYPES AND FLEX FUEL

Depending on your vehicle, your fuel tank size varies based on body style and engine configuration. Refer to the *Capacities and Specifications* chapter in your *Owner's Manual* for more details. For non-flex fuel, non-diesel vehicles, use only UNLEADED fuel or UNLEADED fuel blended with a maximum of 15% ethanol and a minimum octane rating of 87.



Do not use any other fuel because it could damage or impair the emission control system.

If your vehicle has a yellow fuel filler cap, a yellow bezel around the fuel filler inlet, a yellow fuel filler housing or a yellow E85 label on the fuel tank filler door, you have a flex fuel vehicle and can use either regular unleaded fuel, E85 ethanol fuel or any mixture of the two.

Add at least half a tank of fuel when switching between regular unleaded fuel or E85, and drive the vehicle immediately after refueling for at least 5 miles (8 kilometers) to allow the vehicle to adapt to the change in ethanol concentration. If you use E85 fuel exclusively, we recommend filling the fuel tank with regular unleaded gasoline at each scheduled oil change.

See the *Fuel and Refueling* chapter in your *Owner's Manual* for complete flex fuel usage details.

F-150 ESSENTIAL INFORMATION

TIRE PRESSURE MONITORING SYSTEM

The tire pressure monitoring system allows you to view the tire pressure readings through the information display. When one or more of your tires are under-inflated, your vehicle turns on the low tire pressure warning light  in the instrument cluster. If this happens, stop and check your tires as soon as possible. Inflate them to the proper pressure. Refer to the *Tire Pressure Monitoring* chapter of your *Owner's Manual* for more information.

EMERGENCY TOWING

If your vehicle becomes inoperable without access to wheel dollies or a vehicle transport trailer, it can be flat-towed with all wheels on the ground, regardless of the powertrain and transmission configuration, under the following conditions:

- Your vehicle is facing forward for towing in a forward direction.
- Refer to the Manual Park Release information in the *Automatic Transmission* chapter of your *Owner's Manual* to move your transmission out of the park (P) position. Failing to do so may result in damage to the transmission.
- Maximum speed is 35 mph (56 km/h).
- Maximum distance is 50 mi (80 km).

LOCATION OF SPARE TIRE AND TOOLS

The spare tire is located under the vehicle, just forward of the rear bumper. The jack and tools are on the rear passenger side of your vehicle, behind the passenger seat. A dissimilar spare tire is designed for emergency use only and should be replaced as soon as possible.

For complete details on changing your tire, refer to the *Changing a Road Wheel* chapter of your *Owner's Manual*.

ROADSIDE ASSISTANCE

Your new Ford vehicle comes with the assurance and support of 24-hour emergency roadside assistance. To receive roadside assistance in the United States, call **1-800-241-3673**. In Canada, call **1-800-665-2006**.



Ford Motor Company gives you peace of mind with the complimentary Roadside Assistance Program. Services are available from the warranty start date and last for 5 years or 60,000 miles (100,000 km), whichever occurs first.

Roadside Assistance is honored throughout the 50 states, Puerto Rico and Canada.

Towing services are available to any qualified Ford or Lincoln dealer within the distance limits stated in your Owner's Manual.

If you're out of warranty coverage but need Roadside Assistance, you can still access the service you need by paying a one-time fee.

For additional information please visit:

US:

<https://owner.ford.com/service/roadside-assistance.html>

Canada:

<https://www.ford.ca/owners/packages/roadside-assistance>



The Sykes4Ford Roadside App (Canada only) is available via the Apple App Store® or Google Play™.

U.S. ROADSIDE ASSISTANCE

1-800-241-3673

24 hours a day, 7 days a week

- Towing
- Battery Jump-Start
- Fuel Delivery
- Lock-out Assistance
- Flat Tire Change
- Winch Out
- Other Roadside Services



CANADA ROADSIDE ASSISTANCE

1-800-665-2006 or download the Sykes4Ford App

- Towing
- Battery Boosting
- Fuel Delivery
- Lock-out Assistance
- Flat Tire Service
- Winch Out
- Other Roadside Services



For future quick reference, enter your vehicle information on the back of your Roadside Assistance Card and place it in your wallet.