



| FORD SERVICE

Mustang

Service Portfolio



Ford Australia Key Contacts

Ford Customer Relationship Center	13 3673 (13 FORD)
Ford Roadside Assistance	13 11 11 (Except for Transit) 1800 13 3673 (Only for Transit)

Visit www.ford.com.au

Information provided was accurate at the time this manual was approved for printing. Ford reserves the right, subject to all applicable laws and regulations, to change specifications of any vehicle model at any time without incurring any liability whatsoever.

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Introduction

Thank you for buying a Ford vehicle. We trust it meets with your expectations and provides you with many years of enjoyable motoring.

We believe very strongly that buying a Ford marks the beginning of an enjoyable experience rather than the end of a transaction.

Throughout the world, Ford is recognized as being synonymous with the manufacture of quality vehicles, but with your new Ford, you get more than just the benefit of over 100 years of technological achievement and experience, you also have at your disposal the service expertise of Authorized Ford Dealers throughout Australia, all fully committed to ensuring you enjoy your Ford from the day you buy it.

The Owner's Manual tells you all you need to know about the operation of your vehicle, together with useful guidance on economic motoring and general care.

The service portfolio contains servicing information for your vehicle. While it may take you a few minutes to read, it will certainly help to derive maximum satisfaction from your new Ford vehicle.

The information on the inside back cover of this guide provides you with a record of your Vehicle Identification Number (VIN), date of purchase and other important data. Keep this manual in the glove box of your vehicle for reference as the need arises, and for service from an Authorized Ford Dealer.

For full details about Ford warranties, please visit: www.ford.com.au/owners/warranties/

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Contact Ford

Ford Customer Relationship Center

Contact the Ford customer relationship center or use the online resources listed below to find the nearest authorized dealer.

Telephone

13 36 73 (13 FORD)

E-mail

foacust1@ford.com

Website

www.ford.com.au/owners/

Auto Club Membership with Roadside Assistance

Telephone

13 11 11 (except Transit)

1800 13 3673 (Only for Transit)

Additional information and resources are available online:

www.ford.com.au/owners/service/roadside-assistance/

These are some of the items that can be found online:

- Dealer locator by dealer name, location or city/state.
- Owner's manual.
- Maintenance schedules.
- Recalls.
- Ford extended service plans.
- Ford genuine accessories.
- Service specials and promotions.

Additional Assistance

In order to help us serve you better, please have the following information available when contacting a Customer Relationship Center:

- VIN (vehicle identification number).
- Your telephone number (home and business).
- The name of the authorized dealer and city where located.
- The vehicle's current odometer reading.

Scheduled Servicing

Mustang

Scheduled Servicing

Scheduled Servicing

Powertrain Availability Chart

Engine
2.3L EcoBoost.
5.0L Ti-VCT V8.

Transmission
6-Speed Manual Transmission (MT82).
6-Speed Manual Transmission (3160).
10-Speed Automatic Transmission (10R80).

Scheduled Servicing

Scheduled Servicing

Regular maintenance is an essential part of keeping your vehicle operating in a safe, economical and environmentally friendly condition. It can also be a benefit when you sell or trade in your vehicle. Regular servicing for your vehicle is vital because wear and tear are gradual processes. With scheduled servicing, the costs are small and the benefits in safety and economy can be significant.

The following sections explain when your vehicle should have service, which service you should have done and the required work at each service. This servicing during the warranty period is a condition of the Ford Express New Vehicle Warranty.

Your vehicle requires servicing when the oil change message appears in the information display, every 15,000 km or 12 months, whichever occurs first. For detailed information on mileage intervals and scheduling, refer to the scheduled maintenance section in this manual.

Note: Neglect of this servicing requirement may void the vehicle warranty.

Vehicles Driven Under Severe Conditions

Vehicles that are driven under severe or unusual conditions may require additional servicing. Your service advisor can help you determine the best servicing intervals for your vehicle in line with our requirements.

You should complete a C service if you drive your vehicle under one or more of the conditions listed below as per the frequency listed.

- When the outside temperature is below 5°C and most trips are less than 10 km.
- Driving in stop and go traffic with extended periods of idling.
- Towing a heavy trailer, caravan or carrying heavy loads or when carrying high roof rack loads.
- Excessive idling such as taxi or door to door delivery use.
- Driving in dusty or sandy conditions.

A type C service is required if you occasionally operate under one or more of the conditions, for example, for a period of one month, 1,500 km or on a holiday trip. A regular C service is required if you continuously operate your vehicle under one or more of the conditions specified.

Infrequent Usage

If your vehicle normally travels less than the required kilometers for a scheduled maintenance in 12 months, we recommend you service your vehicle at least once every 12 months.

Scheduled Servicing

Mustang

Scheduled Servicing Plan

Scheduled Servicing

Scheduled Service Intervals

The following chart details the service requirements for 15,000 km intervals.

Service Type	Interval
Peace of Mind Inspection	3,000 km or 2 months after delivery, whichever occurs first.
A	Every 15,000 km or 12 months, whichever occurs first, or as indicated by the information display.
C	Every 7,500 km or 6 months after previous service, whichever occurs first, for vehicles driven under severe conditions.

Scheduled Servicing

Intelligent Oil-Life Monitor

Your vehicle has an Intelligent Oil-Life Monitor system that determines when to service your vehicle based on how you use your vehicle. The Intelligent Oil-Life Monitor displays a message in the information display when the system determines that your vehicle requires a scheduled service.

The Intelligent Oil-Life Monitor uses several important factors in its calculations to determine if a scheduled service is required prior to the maximum scheduled service interval at which point the message will appear. The message may not appear on the exact planned scheduled servicing interval. Therefore, you should make sure that you do not exceed the 15,000 km or 12 months to perform the scheduled service.

If the OIL CHANGE REQUIRED message appears in the information display, it is time for a Scheduled Service. Make sure you perform the scheduled service within two weeks or 800 km of the message appearing. Make sure your dealer has reset the Intelligent Oil-Life Monitor after each scheduled service.

If your information display resets prematurely or becomes inoperative, perform the scheduled service interval at six months or 7,500 km from your last scheduled service. Never exceed 15,000 km or 12 months between scheduled service intervals, whichever occurs first.

In line with the market servicing requirements, a scheduled service must be completed when an Intelligent Oil-Life Monitor notification is shown.

The following table provides examples of vehicle use and its impact on scheduled service intervals. It is a guideline only. Actual scheduled services intervals depend on several factors and generally decrease with severity of use.

When to Expect the OIL CHANGE REQUIRED Message	
Interval	Vehicle Use and Example
12,000–15,000 km	Normal
	Normal commuting with highway driving. No, or moderate load. Flat to moderately hilly roads. No extended idling.

Scheduled Servicing

When to Expect the OIL CHANGE REQUIRED Message	
Interval	Vehicle Use and Example
8,000–12,000 km	Severe
	Moderate to heavy loads. Mountainous or off-road conditions. Extended idling. Extended hot or cold operation. High engine speeds and loads, engine braking and hard cornering.
When to Expect the OIL CHANGE REQUIRED Message	
Interval	Vehicle Use and Example
4,800–8,000 km	Extreme
	Maximum load or towing. Extreme hot or cold operation. Extended idling and continuous low speed traffic.

Scheduled Servicing

PEACE OF MIND INSPECTION SCHEDULE

The first scheduled service for your vehicle is not due until 15,000 km or 12 months in service, whichever occurs first. Your Authorized Ford Dealer offers a complimentary inspection after 3,000 km, or 2 months, just to ensure that everything is as it should be. Simply contact your Authorized Ford Dealer for a booking, and they will happily inspect your vehicle.

The Peace of Mind Inspection expires after 5,000 km or 4 months after delivery.

General	
Check Ford computer network to ensure there are no outstanding campaign or recall actions on the vehicle.	
Check for outstanding service actions.	
Drive the vehicle into workshop	
Instrument gauges, warning and control lights and horn	Check operation.
Washers and wipers	Check operation and adjust, if necessary.
Inside the vehicle	
Exterior and respective control lights, instrument cluster illumination	Check operation and condition.
Steering	Inspect steering column lock operation.
Parking brake	Check operation and adjust, if necessary.
	Inspect the warning lamp operation.
Automatic transmission	Inspect automatic transmission and the transmission linkage operation.
Manual transmission	Inspect manual transmission and transmission linkage operation.
Climate control	Check climate control system performance.
Electronic control unit self test	Automatic transmission and engine including idle speed and ABS check.
Seatbelts, buckles and stalks	Check operation and condition.
Outside the vehicle	
Doors	Check door adjustment.
Water entry	Check for body related water leaks.
Under the hood	
Engine	Inspect engine oil.

Scheduled Servicing

Under the hood	
Auxiliary drive belts	Check condition.
Induction air filter	Inspect air filter intake manifold tube and hoses.
Coolant	Inspect cooling system condition including clamps.
Ignition system	Inspect condition and security of ignition leads and coils.
Wiring, pipes, hoses, oil and fuel feed lines	Visually check for correct routing, damage, chafing and leaks.
Manual transmission	Inspect manual trans mission oil.
Engine, vacuum pump, heater and radiator	Visually check for damage and leaks.
Battery and battery terminals	Visually check for damage and leaks, clean and grease if necessary.
Cruise control	Inspect cruise control actuator cable.
Under the vehicle	
Exhaust system heat shields	Check for damages.
Brake lines, hoses, connections	Check for any leaks and damage.
Steering, suspension linkages, ball joints, sideshaft joints, gaiters	Visually check for damage, wear, security and rubber deterioration.
Engine, transmission	Check for damage and leaks.
Pipes, hoses, wiring, oil and fuel feed lines, exhaust	Visually check for routing, damage, chafing and leaks.
Underbody	Check condition of PVC coating.
Tires	Inspect for wear and damage.
Lug nuts	Tighten to correct torque and check for correct type, check wheel rim for damage.
Service reminder sticker	Affix to driver side B-pillar.
Body and paint	Visually check for body and paint.
Road test	
Engine drivability	Inspect engine driveability.
Cruise control	Inspect cruise control operation.
Noise, vibration and harshness	Check for squeaks, rattles, wind noise and powertrain noise.

Scheduled Servicing

A SERVICE SCHEDULE

General	
Check for outstanding service actions.	
Carry out self test on all control modules and update calibration.	
Road test	
Engine drivability	Inspect engine drivability.
Noise, vibration and harshness	Check for squeaks, rattles, wind noise and powertrain noise.
Drive the vehicle into workshop	
Instruments gauges, Warning and controls lights and horn	Check operation.
Washers, wipers	Check operation and adjust, if necessary.
Inside the vehicle	
Exterior and respective control lights, instrument cluster illumination	Check operation and condition.
Air conditioning	Check temperature at the evaporator outlet tube.
Seatbelts, buckles and stalks	Check operation and condition.
Service interval indicator	Reset after every service.
Steering	Check to make sure the steering wheel has the specified play.
DTC check	Perform DTC systems check on vehicle (IDS).
Parking brake	Check operation and adjust, if necessary.
Outside the vehicle	
Hood latch/safety catch and hinges ¹	Check operation and lubricate, if applicable. ¹
Tire pressure monitoring system	Adjust pressures, reset if applicable.
Under the hood	
Induction air filter	Inspect air filter, and clean intake manifold tube and hoses.
Wiring, pipes, hoses, oil and fuel feed lines.	Visually check for correct routing, damage, chafing and leaks.
Engine, vacuum pump, heater and radiator	Visually check for damage and leaks.

Scheduled Servicing

Under the hood	
Auxiliary drive belts	Check operation and condition. Check for wear, cracks, fraying and tension.
Coolant	Check anti-freeze concentration.
Coolant expansion tank and washer reservoirs.	Check and top-up fluid levels if necessary. In case of abnormal fluid loss, a separate order is required to investigate and rectify.
Battery terminals	Clean and grease, if necessary.
Battery	Visual check for damage and leaks - in case of abnormal fluid loss, a separate order is required to investigate and rectify.
Under the vehicle	
Engine oil and filter	Replace.
	Replace more often when your vehicle is used under severe or dusty conditions.
Steering, suspension linkages, ball joints, sideshaft joints, gaiters	Visually check for damage, wear, security and rubber deterioration.
Wheel bearing	Check axial play.
Engine, transmission	Check for damage and leaks.
Pipes, hoses, wiring, oil and fuel feed lines, exhaust	Visually check routing, damage, chafing and leaks.
Underbody ¹	Check condition of PVC coating. ¹
Tyres and Tyre rotation	Check pressure, wear and condition, especially at tyre wall (note tread depth) and rotate tyres.
Brake lines, hoses, connections	Check for any leaks and damage.
Brakes system	Inspect front disc brakes.
	Inspect rear disc brakes and drums.
	With wheels and drums off, check brake pads, discs, linings for wear and check brake cylinders and drums for condition, check rubber components for deterioration.
Lug nuts	Tighten to correct torque and check for correct type, check wheel rim for damage.
Under the vehicle	
Exhaust system heat shields	Check for damages.

Scheduled Servicing

Under the vehicle	
Air conditioning	Check air conditioning lines for damage and leaks.
Body mounts and frame	Check body to frame mounts for cracks, tension.
Service reminder sticker	Affix to driver side B-pillar.

¹Carry out visual body and paint check during these operations.

C SERVICE SCHEDULE

Vehicles that are driven under severe or unusual conditions could require additional servicing. Your Ford Service Advisor can help you determine the best servicing intervals for your vehicle in line with Ford requirements.

Complete a C Service if your vehicle is driven, even temporarily, under one or more of the conditions listed below:

- When the outside temperatures are below 5°C and most trips are less than 16 km.
- Driving in stop-and-go traffic with extended periods of idling.
- Excessive idling, such as taxi or door-to-door delivery use.
- Driving in dusty or sandy conditions.

C service is recommended if you operate under these conditions occasionally, for example, for a period of one month, 1,500 km or on a holiday trip. A regular C service is recommended if your car is continuously operated under the conditions specified.

The C service comprises of all the items listed in the A service schedule as well as any additional items mentioned in the below table.

Every 12 months	Change the brake fluid if you continuously drive your vehicle hard, in mountainous areas, or when in humid conditions.
Every 7,500 km	Inspect the wheels and related components for abnormal noise, wear, loosening or drag.
Every 24,000 km	Replace the engine air filter.
Every 90,000 km	Replace the manual transmission oil.
	Replace the automatic transmission fluid.
	Replace the spark plugs.

Scheduled Servicing

OTHER MAINTENANCE ITEMS

Add the following less frequent operations at the required interval specified:

Additional items that need routine servicing on a time basis	
Change the brake fluid	Every 3 years.
Replace the cabin air filter	Every 30,000 km or 24 months, whichever occurs first.
Replace engine air filter	Every 45,000 km or 3 years, whichever occurs first.
	Replace more frequently in severe conditions.
Replace the spark plugs	Every 150,000 km.
Replace the accessory drive belts	Every 240,000 km or 10 years whichever occurs first.
Replace the manual transmission oil	
Replace the automatic transmission fluid	
Change the engine coolant	Initially on 320,000 km or 10 years, whichever occurs first. After initial change, every 160,000 km or five years whichever occurs first.
Visual body and paint check	12 months from the date of registration and then every 12 months thereafter.

Scheduled Servicing

TRACK USE MAINTENANCE INTERVALS

Follow these maintenance intervals for when you see your vehicle on a track or in a high speed event.

Intervals	Vehicle use and example
One track weekend or approximately	Change the engine oil and filter 4 hours of track use.
Every 800 km	Change the rear axle fluid ¹ .

¹Change the fluid every 800 km or when a message appears in the information display stating that the axle fluid is over temperature.

Service Records

3,000 km

Peace of Mind Inspection.

This offer expires at **5,000 km or 4 months** after delivery.

Date:

km:

Repair Order Number:

Signature:

Service Type

COMPLIMENTARY
Authorised Ford Dealer Logbook Service Verification Stamp
INSPECTION



Ford Dealer Logbook Service Verification

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- You are an Authorized Ford Dealer Service Department.
- You have completed all aspects of the Ford Peace of Mind Inspection.
- You have checked and completed any outstanding campaign or recall actions.

Your next service is due at the earlier of:

Date:

km:

Service Records

•Intelligent Oil-Life Monitor notification; or
•15,000 km after previous service; or
•12 months after previous service, whichever occurs first.

Date:	Km:
Repair Order Number:	Signature:

SCHEDULED
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- You have checked/replaced Additional Scheduled Maintenance Items.
- You have performed this service taking into consideration any 'Special Operating Conditions ('C' Service Schedule).
- You have reset the Intelligent Oil-Life Monitor.
- You have only fitted Genuine Ford Parts.
- You have recorded this service event on the Ford Motor Company computer system.

Your next service is due when you receive a **notification from the Intelligent Oil-Life Monitor** or no later than indicated below,
 Whichever occur first.

Date:	Km:
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Service Records

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- You have recorded this service event on the Ford Motor Company computer system.

Your next service is due when you receive a **notification from the Intelligent Oil-Life Monitor** or no later than indicated below,
 Whichever occur first.

Date:	Km:
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Service Records

•Intelligent Oil-Life Monitor notification; or
•15,000 km after previous service; or
•12 months after previous service, whichever occurs first.

Date:	Km:
Repair Order Number:	Signature:

SCHEDULED
Authorised Ford Dealer Log Book Service Verification Stamp
SERVICE



Ford Dealer Log Book Service Verification

By stamping this service record you confirm that:

- You are an Authorised Ford Dealer Service Department.
- You have completed all aspects of the Logbook Service.
- You have checked and completed any outstanding campaign or recall actions.
- You have checked/replaced Additional Scheduled Maintenance Items.
- You have performed this service taking into consideration any 'Special Operating Conditions ('C' Service Schedule).
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 Whichever occur first.

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Service Records

Brake System

No later than **36 months** from the date of registration.

Date:

km:

Service Type

Brake Fluid

Authorised Ford Dealer Logbook Service Verification Stamp

Replaced



GENUINE

Parts, Service and Accessories

Ford Dealer Logbook Service Verification

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Service Records

Brake System

no later than **36 months** from previous brake system service

Date:

Km:

Service Type

Brake Fluid

Authorised Ford Dealer Log Book Service Verification Stamp

Replaced



GENUINE

Parts, Service and Accessories

Ford Dealer Log Book Service Verification

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Service Records

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no later than **36 months** from previous brake system service

Date:

Km:

Service Type

Brake Fluid

Authorised Ford Dealer Log Book Service Verification Stamp

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Service Records

Brake System

no later than **36 months** from previous brake system service

Date:

Km:

Service Type

Brake Fluid

Authorised Ford Dealer Log Book Service Verification Stamp

Replaced



GENUINE

Parts, Service and Accessories

Ford Dealer Log Book Service Verification

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Service Records

Cooling System

No later than **10 years** from the date of registration and thereafter **5 years** from previous cooling system service

Date:

km:

Service Type

Coolant Fluid

Authorised Ford Dealer Logbook Service Verification Stamp

Replaced



GENUINE

Parts, Service and Accessories

Ford Dealer Logbook Service Verification

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Service Records

Cooling System

No later than **10 years** initially and thereafter **5 years** from previous cooling system service

Date:

km:

Service Type

Coolant Fluid

Authorised Ford Dealer Logbook Service Verification Stamp

Replaced



GENUINE

Parts, Service and Accessories

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Service Records

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Date:

km:

Service Type

Coolant Fluid

Authorised Ford Dealer Logbook Service Verification Stamp

Replaced



GENUINE

Parts, Service and Accessories

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Notes

Notes

Owner/vehicle identification

Owner's name

Address

Suburb

City

Postcode

Model Type

VIN

Reg no.

Date of Sale

NSC

Paint/Trim

Selling Dealer Name

Selling Dealer Code

Servicing Dealer Information

Dealer's name

Code

Address

Suburb

City

Postcode

Our Service Manager is

Ph. No.

Our Service Advisor is

Ph. No.

Produced by
FORD MOTOR COMPANY OF AUSTRALIA LIMITED ABN 30 004 116 223
Registered Office: 1st Floor, 600 Victoria Street, Richmond, Victoria 3121

www.ford.com.au

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