

U.S. ROADSIDE ASSISTANCE
FOR COMPLIMENTARY HELP, CALL 1-800-241-3673

Quick access to the information below will get help to you faster. Know your vehicle's mileage and specific location.

NAME

VIN

Roadside Assistance services are available from the warranty start date and last for 5 years or 60,000 miles, whichever comes first.

CANADA ROADSIDE ASSISTANCE
FOR COMPLIMENTARY HELP, Call 1-800-665-2006

NAME

VIN

See Warranty Guide for complete details.

Download the Sykes4Ford Roadside Assistance App for access to your roadside assistance services.

Ford Motor Company reserves the right to modify or discontinue Roadside Assistance at any time. Certain restrictions apply to Roadside Assistance benefits.
For further details, call
1-800-241-3673 (United States) **1-800-665-2006** (Canada)

ROADSIDE ASSISTANCE

FLAT TIRES

It does seem that today nobody gets a flat tire, but what if you did? Roadside Assistance will service your tire needs.

DEAD BATTERIES

Sure, even a good battery can go dead for one reason or another. Roadside Assistance will give your vehicle the jump-start it needs.

LOCK OUTS

It's embarrassing, but it happens. We'll get you back in, fast... and it's free. Key replacement cost is the customer's responsibility.

TOWING

Your car's not working... and you don't know why. Just make the call and we'll be there. Warranty Towing, Non-warranty Towing and Collision Towing are available.

FUEL DELIVERY

You ran out of gas with no fuel station in sight. We'll bring the gas to you FREE. Limited to two, no-charge occurrences within a 12-month period. For the amount provided, please see your Owner's Manual.

TRAILERS

If your vehicle requires towing while hauling a trailer, Roadside Assistance provides coverage for towing up to a maximum per event. Please see your Owner's Manual for details.

WINCH OUT

If you should get stuck, we'll pull you out (limited to events occurring within 100 feet (30 meters) of a paved/county-maintained surface). Does not include winch out from standing water (recoveries).

This Quick Reference Guide is not intended to replace your vehicle Owner's Manual, which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise.

All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.

WARRANTY INFORMATION:

Your vehicle comes with a New Vehicle Limited Warranty. The express warranties of the New Vehicle Limited Warranty are in substitution for and exclude all other liabilities of any kind whether arising under statute, in tort, by implication of law or otherwise including, to the full extent as may be allowed by law, liability for any other representations respecting the vehicle, statutory warranties or implied warranties or conditions as to its merchantability or fitness.

Download a FREE electronic copy or order one FREE printed copy of the most up-to-date Warranty Guide by visiting the Owner Manuals section of owner.ford.com. (United States)

For Canada, visit ford.ca/warranty.

For Limo/Livery/Hearse vehicles: View and download your Warranty Guide by visiting the Warranty Information section of the Fleet website, fleet.ford.com/limo. (United States only)



owner.ford.com



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WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

LEARN MORE ABOUT YOUR NEW VEHICLE

Scan the country-appropriate QR code with your smartphone (make sure you have a scanner app installed) and you can access even more information about your vehicle.

UNITED STATES

Ford Customer Relationship Center
1-800-392-3673 (FORD)
(TDD for the hearing impaired: 1-800-232-5952)
owner.ford.com



@FordService

CANADA

Ford Customer Relationship Centre
1-800-565-3673 (FORD)
(TDD for the hearing impaired: 1-888-658-6805)
ford.ca



@FordServiceCA





VOICE INTERACTION

Voice Interaction allows you to control vehicle features using conversational requests.

To begin a voice interaction you can either:

- Press the voice interaction button on the steering wheel.
- Say the selected wake word.

GENERAL EXAMPLES

- Start Over.
- Cancel.
- Help.

CLIMATE EXAMPLES

- I am cold.
- Set the temperature to 65 degrees.

NAVIGATION EXAMPLES

- Drive to 1 American Road in Dearborn, Michigan.
- Show me directions to the Golden Gate Bridge.
- Show me directions to Oakwood Boulevard and Pellham Road.
- Cancel route.

ENTERTAINMENT EXAMPLES

- Play The Beatles.
- Show music by The Beatles.
- Set the station to 101.9 FM.

PHONE EXAMPLE

- Call Henry.
- Dial (phone number).
- Send a text message to Henry.
- Read my message from Henry.

APPS

- Mobile Apps.
- List Mobile Apps.
- Find Mobile Apps.

For more information about using voice interaction and for troubleshooting information, please see the Owner's Manual in your vehicle's head unit.

Some services may not be available in your area. Refer to your Owner's Manual in the head unit, visit the website or call the toll-free number.

For U.S. customers, visit owner.ford.com or call 1-800-392-3673.

For Canadian customers, visit syncmyride.ca or syncmaroute.ca or call 1-800-565-3673.



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INSTRUMENT PANEL

1 | WINDSHIELD WIPERS AND WASHERS

Rotate the end of the control away from you for a short wipe interval. Rotate the end of the control toward you for a long wipe interval. To use the washer feature, push and briefly hold the end of the lever. To operate the rear window wiper, rotate the control. For a rear wash cycle, rotate and hold the rear wiper control to either the top or bottom position.

Note: For optimal wiper performance, clean your blades and glass regularly.

2 | POWER LIFTGATE CONTROL*

You can open or close your power liftgate from inside your vehicle. To use, press the control. For more information, see page 20.

3 | LIGHTING CONTROL

- Switches off the headlamps.
- ☛ Switches on the parking lamps.
- ☛ Switches the headlamps on.
- ☛ Autolamps: Automatically turns the exterior lamps on in low-light situations.

4 | FRONT FOG LAMPS*

☛ Press to switch the fog lamps on or off. Only switch the front fog lamps on during reduced visibility.

5 | POWER-ADJUSTABLE FOOT PEDALS*

Lets you move your brake and accelerator pedals. Press the ► arrow to move the pedals closer to you or the ◀ arrow to move the pedals away from you. Adjust the pedals only after you stop the vehicle and place the transmission into park (P).



6 | LANE CENTERING SYSTEM

Only operates when adaptive cruise control is on. See page 17 for more information.

7 | POWER ADJUSTABLE STEERING COLUMN*

Use the control on the side of the steering column to adjust the position.

To tilt: Press the top or bottom of the control.

To telescope: Press the front or rear of the control.

8 | INFORMATION DISPLAY*

Use the information display controls on the steering wheel to navigate through the additional vehicle features and information. Along with the tachometer and speedometer, your information display shows a series of gauges including configurable gauges. Depending on your vehicle configuration, these gauges can be set up to display information such as oil pressure, transmission oil temperature, turbo boost, or diesel exhaust fluid level gauges. For more details about your information display functions, refer to your *Owner's Manual*.

9 | ADAPTIVE CRUISE CONTROL*

Adaptive Cruise Control adjusts your speed to maintain a set distance between your vehicle and the vehicle in front of you in the same lane. You can select from one of four gap settings by pressing the gap controls on the steering wheel. The system can also bring your vehicle to a complete stop and may resume going forward in stop-and-go traffic.

Refer to the *Cruise Control* chapter in your *Owner's Manual* for safety information, more details and limitations.

INSTRUMENT PANEL (continued)



10 | KEYLESS STARTING*

You can start your vehicle by pressing the **START STOP** button while fully pressing down on the brake pedal. Press the button again, without applying the brake, to switch the engine off. If you leave your vehicle idling for an extended period of time, the engine shuts down automatically. Before this happens, a message appears in the information display, allowing you time to override the shutdown feature.

Note: A valid key must be inside the vehicle for the ignition to start.

11 | TRAILER BACKUP ASSISTANCE AND TRAILER REVERSE GUIDANCE*

Trailer backup assistance utilizes the control knob on the instrument panel to help you steer a trailer while trailer reverse guidance provides views and graphics on the touchscreen to help you steer your vehicle when you back up a trailer. This system will not work until you set it up. See the *Pro Trailer Backup Assist Quick Start Guide* in your *Owner's Manual* portfolio for the complete setup and operation details.

12 | INTEGRATED TRAILER BRAKE CONTROLLER*

Assists in smooth and effective trailer braking.

Use the gain adjustment buttons to increase or decrease braking power. A gain setting of 6.0 is a good starting point for heavier loads.

To test the gain setting:

- In a traffic-free environment, tow the trailer at a speed of 20-25 mph (30-40 km/h) and squeeze the manual control lever completely.
- If the trailer wheels lock up (the tires squeal), reduce the gain setting. If the trailer wheels turn freely, increase the gain setting.
- The proper gain setting is at the point just below trailer wheel lockup. If towing a heavier trailer, wheel lockup may not be attainable even with the maximum gain setting.

For more information, please refer to the *Integrated Trailer Brake Controller* chapter in your *Owner's Manual*.

13 | TRAILER SWAY CONTROL

Applies your vehicle brakes at individual wheels and, if necessary, reduces engine power.

If the trailer begins to sway, the stability control light flashes and a message appears. Pull over and check for proper tongue load and trailer load distribution.

You can turn the feature on and off through the touchscreen.

For more information, please refer to the *Trailer Sway Control* chapter in your *Owner's Manual*.

14 | HILL DESCENT CONTROL*

When traveling at low speeds (between 2 mph [3 km/h] and 20 mph [32 km/h]), switch this feature on to help maintain vehicle speed while descending steep grades on a variety of road conditions. To use, press the hill descent button. The button illuminates and a tone sounds.

For more information, see the *Hill Descent Control* chapter in your *Owner's Manual*.

15 | STABILITY CONTROL WITH ROLL STABILITY CONTROL™

Stability Control with roll stability control automatically activates when you start your engine and helps you keep control of your vehicle when on a slippery surface. The electronic stability control portion of the system helps avoid skids and lateral slides, while the roll stability control helps avoid a vehicle rollover. The traction control system helps avoid drive wheel spin and loss of traction.



INSTRUMENT PANEL (continued)

16 | FOUR-WHEEL DRIVE (4WD)*

Operates in four modes for a variety of road conditions:

2H (4X2) mode delivers power to the rear wheels only. It is appropriate for normal, on-road driving on dry pavement and provides the best fuel economy.

4A (4X4 AUTO) mode provides electronically controlled four-wheel drive with power delivered to all four wheels, as required, for increased traction. This mode is appropriate for all on-road driving conditions, such as dry road surfaces, wet pavement, snow and gravel.

4H (4X4) mode provides electronically locked four-wheel drive power to all four wheels. We do not recommend this mode for use on dry pavement, as it is only intended for severe winter or off-road conditions, such as deep snow, ice or shallow sand.

4L (4X4) mode provides electronically locked four-wheel drive when you need extra power at reduced speeds. Use this mode for off-road, low-speed operation, such as climbing steep grades, pulling a boat out of the water and more. Refer to the *Four-Wheel Drive (4WD)* chapter in your *Owner's Manual*.

17 | ACTIVE PARK ASSIST 2.0*

Active park assist uses sensors to detect parking spaces and provides assistance parking into and pulling out of parking spaces. The system controls steering, acceleration, braking and shifting as required to maneuver into or out of a parking space when activated.

Press the **IPI** button, then touch the Active Park Assist icon on the display screen to bring up full screen notifications. Press the soft keys on the display to switch between Parallel Park In, Perpendicular Park In or Parallel Park Out parking modes.

To cancel parking assistance at any time, shift out of neutral (N). To pause parking assistance at any time, release the active park assist button.

Note: After the system drives your vehicle to a position where you can exit the parking space in a forward movement, a message appears instructing you to take full control of your vehicle.

For complete information, refer to the *Parking Aids* chapter of your *Owner's Manual*.

18 | SELECTABLE DRIVE MODES

The Selectable Drive Mode System optimizes steering, handling and powertrain response. See page 18 of this guide for more information.



19 | AUTO-START-STOP

The system helps reduce fuel consumption by automatically stopping and restarting the engine when your vehicle has stopped. The engine restarts automatically when you release the brake pedal.

You can switch the system off by pressing the Auto-Start-Stop button located on the center console. The button illuminates. This only deactivates the system for the current ignition cycle. Press the button again to restore Auto-Start-Stop function.

The system automatically enables every time you start your vehicle if all of the necessary conditions are met. Please see the *Unique Driving Characteristics* chapter of your *Owner's Manual* for more information.

20 | 360-DEGREE CAMERA*

The 360-degree camera system consists of front, side and rear cameras. The system allows you to see what is directly in front of or behind your vehicle, provides a cross traffic view in front of and behind your vehicle, allows you to see a top-down view of the area outside your vehicle and gives you visibility around your vehicle during parking maneuvers.

To access the 360-degree camera, touch the image of the Expedition in the top left corner of the screen.

See your *Owner's Manual* for additional information.





CENTER DISPLAY OVERVIEW

GETTING STARTED WITH YOUR SYNC SYSTEM

The feature and status bars on your touchscreen allow you to interact with a variety of vehicle features. You can also utilize voice commands to access these features.

SPEED-RESTRICTED FEATURES

For your safety, some functions of the system are speed dependent. Some features of this system may be too difficult to use when your vehicle is moving so they are restricted from use unless your vehicle is stationary. Other features are limited to when your vehicle is traveling at speeds under 6 mph (10 km/h).

PAIRING YOUR PHONE FOR THE FIRST TIME

Switch on Bluetooth on your device to begin pairing. Check the compatibility of your device on the local Ford website.

To add a phone:

1. Select the phone option on the feature bar.
2. Select Add Phone.
3. A prompt alerts you to search for the system on your phone.
4. Select your vehicle on your phone.
5. Confirm that the PIN (personal identification number) on your cell phone matches the number on the touchscreen.
6. The touchscreen indicates when the pairing is successful.

7. Download the phonebook from your phone when you are prompted.

To pair subsequent phones, please see the *Phone* chapter in your *Owner's Manual*.

PHONE MENU

To make calls, select from your contacts, recent calls or dial the number on the phone keypad. From the phone menu, you can also adjust phone settings, change devices or place your device in Do Not Disturb mode. The Do Not Disturb mode rejects all incoming calls and switches off ring tones and alerts. If your phone has a voice service such as Siri or Google, you may also see a button to access this feature in the phone menu.

DURING A PHONE CALL

When you take a phone call, the screen displays the contact's name and number, the call duration and the phone signal strength and battery. You can also select End Call, Keypad, Mute or Privacy during the call. Selecting Privacy transfers the call to your cell phone.

TEXT MESSAGES

The system can receive and notify you of text messages. You can use the touchscreen to select to hear or see the text messages, call the sender or reply to the text message. You can switch text message notifications on and off in the **Settings** menu. For more information, please see the *Phone* chapter of your *Owner's Manual*.

APPS

The first time you start an app through the system, you could be asked to grant certain permissions. Some apps will work with no setup. Others require you to configure some personal settings before you can use them. To access the apps, select the apps option on the feature bar.

WIRELESS APPLE CARPLAY® AND ANDROID AUTO™

To use Apple CarPlay and Android Auto, pair your device and follow the instructions on the touchscreen. Apple Carplay can be connected wirelessly or via USB. Certain system features are not available when you are using Apple CarPlay or Android Auto. Android Auto may need to be enabled from the settings menu. You can switch Apple CarPlay or Android Auto off through the settings menu. See the *Apps* chapter of your *Owner's Manual* for more information.

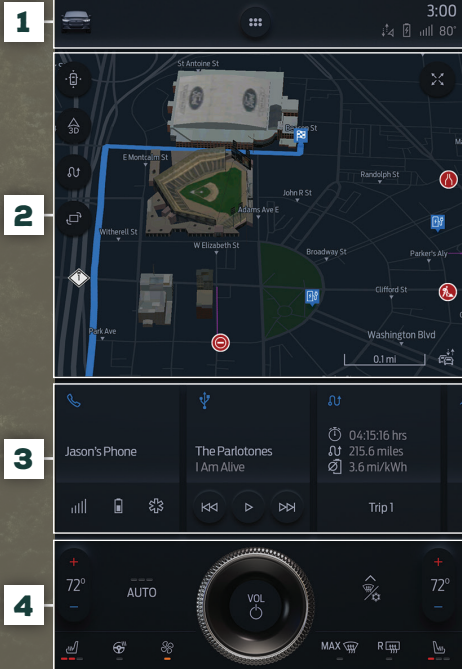
INFORMATION ON DEMAND SCREEN*

You can use the following controls to navigate the Information on Demand screen:

- Press the button to view the next Information on Demand screen.
- Press the button to view the previous Information on Demand screen.
- 📄 Press the button to view the Information on Demand screen card view.



SYNC WITH ENHANCED VOICE RECOGNITION AND CONNECTED BUILT-IN NAVIGATION



1 | STATUS BAR AREA, VEHICLE DRAWER AND APPLICATION DRAWER

The bar on top of the display contains a status area that includes items like cell phone signal strength and text message notifications, and an action area. The action area contains status that require your input, such as vehicle system updates.



Press the button to open and close the vehicle drawer. It contains vehicle features and system settings such as drive mode controls, cruise control and audio settings.



Press the button to open and close the application drawer. This is where you can change your active profile and launch your applications, just like on a smartphone.

2 | APPLICATION AREA

This is the main app area where apps are launched and you can utilize the full functionality of the chosen app.

3 | CARD AREA

Here you can see recently used applications, with limited content. When you select one of these cards, the app will display in the application area with full functionality.

4 | CLIMATE AREA

Use the controls in this area to change the climate inside of your vehicle.

Note: The audio volume knob is also located here.



Press this button to access additional climate controls.

NAVIGATION WITH 12-INCH SCREEN

You can set your destination using the text entry or map screen. Using text entry, you can enter your destination using the keyboard. Press **Search** and select the destination from the list on the screen. Press **Start** to begin navigation.

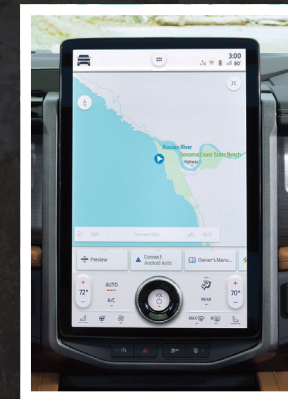
Using the map screen, you can press and hold a location on the map to place a pin. Press the **▲** button to begin the route guidance.

Through the menu button, you can change the format of the map, switch live traffic on and off, update the map and navigate to a recent destination or saved destination. During route guidance, you can adjust the guidance prompt volume by turning the volume control when a guidance prompt plays. To repeat an instruction, press the turn indicator. To cancel route guidance, press the **X** button.



CONNECTED BUILT-IN NAVIGATION WITH 15.5-INCH SCREEN

You can set your destination using the text entry or map screen. Using text entry, you can enter your destination using the keyboard. Press **Search** and select the destination from the list on the screen. Press **Start** to begin navigation. Using the map screen, you can press and hold a location on the map to place a pin. Press **Start** to begin the route guidance. Through the menu button, you can change the format of the map, switch live traffic on and off, update the map and navigate to a recent destinations or saved destination. During route guidance, you can adjust the guidance prompt volume by turning the volume control when a guidance prompt plays. To repeat an instruction, press the turn indicator. To cancel route guidance, press the **X** button.



Some services may not be available in your area. Refer to your Owner's Manual in the touchscreen, visit the website or call the toll-free number.

For U.S. customers: Visit owner.ford.com or call 1-800-392-3673.

For Canadian customers: Visit syncmyride.ca or syncmaroute.ca or call 1-800-565-3673.



COMFORT

FOLDING THE SECOND-ROW SEATS

Folding the second-row outboard seat

Pull up the handle on the side of the seat cushion (A) by the door to fold the seat backrest.

Folding the second-row center seat

Pull the handle on the upper right of the seat backrest (B) to release the folding seat latch.

To return the second-row seats to an upright seating position

Lift the seat backrest toward the rear of the vehicle. Rotate the seat backrest until you hear a click, locking it in the upright position.

ADJUSTING THE SECOND-ROW SEAT FOR EASY ENTRY*

You can move the outboard seats forward to allow access to the third-row seats.

Pull the handle on the upper right of the seat backrest (C) to tilt the seat forward. You can then slide the complete seat forward.

To return the seat to an upright seating position

Slide the seat rearward while pulling down on the seatback until the latch fully engages.

To move the seat farther back, pull the lever under the front of the seat and slide it backward.



RECLINING REAR SEATS*

The third-row seat may have power recline buttons on the quarter trim panel on each side of the vehicle.

POWER HEAD RESTRAINTS*

Press the button on the head restraint or the button on the instrument panel to the left of the steering wheel to fold the third-row outermost head restraints.

POWER SEATS*

You can adjust your seat in a variety of ways to help find the best fit for you. The seat controls are on the side of the seat. Using these controls, you can adjust seat height, recline, lumbar support* and the head restraint*. See the *Power Seats* chapter in your *Owner's Manual* for more information.

POWER FOLDING SECOND-ROW BENCH SEATS*

The control for the power folding second-row bench seats is located on the quarter trim panel.

Press the top right button to fold the left seatback.

Press the middle right button to fold the middle seatback.

Press the bottom right button to fold the right seatback.

To return the seatback to the original position, rotate the seatback up until the seatback latches in the upright position. The seatback clicks when it is locked into position.

POWER FOLDING THIRD-ROW SEATS*

The third-row seat uses a power-activated seatback release. Fold one side or both down for more flexibility. The controls are on the left-hand rear quarter trim panel, accessible from the liftgate area.

Note: Make sure you unfasten all of the seatbelts and fold the head restraints down first.

To lower

1. Press the corresponding control(s) or use the middle control to fold both seats down.
2. To return the seatback(s) to the original position(s), press the corresponding control(s) again.

See the *Seats* chapter in your *Owner's Manual* for more information.






Note: The power folding seats operate for 10 minutes after you switch the ignition off. The transmission must be in park (P) and the liftgate or liftgate glass must be open.



COMFORT (continued)

MOONROOF*

The moonroof controls are on the overhead console and have a one-touch open and close feature. To stop its movement during one-touch operation, press the control a second time.

-  Press and release to open the moonroof. The moonroof stops short of the fully opened position. To open the moonroof fully, press and release the control again.
-  Press and release to close the moonroof.
-  Press and release to vent the moonroof.
-  Press to open the sunshade. The sunshade stops short of its fully opened position for the comfort of rear passengers. To open the sunshade fully, press the control again.
-  Press to close the sunshade.

DRIVER ALERT*

The system automatically monitors your driving behavior using various inputs, including the front camera sensor. If the system detects that your driving alertness is reduced below a certain threshold, the system will alert you using a chime and a message in the information display. Switch the system on or off using the touchscreen.

BLIND SPOT INFORMATION SYSTEM WITH TRAILER TOW AND CROSS TRAFFIC ALERT*

This system is designed to aid you in detecting vehicles that may have entered the detection area zone. The detection area is on both sides of your vehicle and trailer, extending rearward from the exterior mirrors to the end of your trailer. Cross traffic alert warns you of vehicles approaching from the sides when the transmission is in reverse (R).

When a trailer is attached and you have set up a Blind Spot Trailer, the system becomes active when driving forward above 6 mph (10 km/h).

Refer to the *Blind Spot Information System* chapter in your *Owner's Manual* for more information.

Note: NEVER use blind spot information system or cross traffic alert as a replacement for using the interior and exterior mirrors and looking over your shoulder before changing lanes. These systems are not replacements for careful driving.

*if equipped

CONVENIENCE

SHIFTING YOUR VEHICLE INTO GEAR

Center Console Shifter

1. Fully press down on the brake pedal.
2. Rotate the outer ring to select a position. The position will illuminate.

Column Shifter

1. Fully press down on the brake pedal.
2. Move the gearshift lever into the desired gear.
3. When you are finished driving, come to a complete stop.
4. Pull the lever toward the driver and move the gearshift lever and securely latch it in park (P).

ELECTRONIC LIMITED-SLIP DIFFERENTIAL

The electronic limited-slip differential is a device housed in the rear axle, and when activated, allows both wheels on a specific axle to turn at the same speed. It can provide additional traction should your vehicle become stuck. You can activate the differential electronically and shift it on the fly within the operating speed range. The electronic differential will disengage when the vehicle speed exceeds a set value and it will reengage when the vehicle speed goes below a set value.

LANE CENTERING SYSTEM

When you switch the system on and the system detects an unintentional drift out of your lane is likely to occur, the system notifies or assists you to stay in your lane through the steering

system and information display. Depending on the feature operation mode you select, the system provides a warning by vibrating the steering wheel (Alert Mode) or a steering assistance (Aid Mode) by gently counter steering your vehicle back into the lane. The system can also provide both warning (vibrating the steering wheel) and steering assistance (gently counter steering your vehicle back into the lane) while Aid+Alert mode is selected. You can switch the system on or off by pressing the button on the steering wheel.

Refer to the *Lane Keeping System* chapter of your *Owner's Manual* for system operation and limitations.

VEHICLE SYSTEM UPDATES

You can update your vehicle system wirelessly by making sure Vehicle Connectivity and Automatic System Updates are switched on. When an update is available, tap the notification icon and follow the prompts on the screen. To make sure you receive all updates, set a recurring schedule and connect to Wi-Fi. Updates may take longer if not connected to Wi-Fi, or may not download at all.

For additional information please see the *Vehicle System Updates* chapter of your *Owner's Manual*.



CONVENIENCE (continued)

SELECTABLE DRIVE MODES

Selectable drive modes optimize steering, handling and powertrain response.

Changing the drive mode automatically changes the functionality of the electronically power-assisted steering system, the electronic stability control and traction control, the electronic throttle control and the driveline settings.

The system automatically tailors your vehicle configuration for each mode you select.

Note: Mode changes are not available when the ignition is off or when the engine is not running.

Rotate the drive mode control on the center console to select or change a drive mode.

On-Road Modes

Normal: For everyday driving.

Sport: For aggressive on-road driving.

Tow Haul: For improved transmission operation when towing a trailer or a heavy load.

Eco: For efficient and responsible driving.

Off-Road Modes

Deep Snow/Sand: For off-road driving on soft, dry sand or deep snow.

Sand: For soft, dry sand or deep gravel.

Mud/Rut: For muddy, rutted, soft or uneven terrain.

Note: Certain drive modes are not available based on gear shifter position. If a mode is unavailable due to a system fault, the mode defaults to Normal.

USING KEYLESS ENTRY*

You can unlock and lock the vehicle without taking the key out of your pocket or bag when your intelligent access key is within 3 feet (1 meter) of your vehicle.

To unlock, touch the unlock sensor on the back of any door handle for a brief period and then pull on the door handle, being careful to not touch the lock sensor at the same time or pull the door handle too quickly.

To lock, touch the door handle lock sensor on any door for approximately one second, being careful to not touch the unlock sensor on the back of the door handle at the same time.



*if equipped

ADVANCED LUGGAGE COMPARTMENT DIVIDER*

A storage compartment is located in the floor of the rear cargo area. The cover operates on friction hinges. Lift up on the handle to open the cover. To close, lower the cover. With the advanced system, there is an additional cover with an extra storage compartment underneath. This cover also operates on friction hinges. Lift up on the handle to open the cover. To close, lower the cover.

FORWARD DIVIDER*

To move the board into the divider position, lift up on the handle and position the board vertically at a 90° angle. The board can be put in any position between a 0° and a 90° angle.

CARGO SHELF*

Note: Before moving the board into the shelf or rear barrier (bulkhead) position, you may need to flip down the hooks.

To move the board into the shelf position, lift the board and move it to the horizontal position. Once the board is horizontal, insert the forward-facing nubs into the hooks on either side.

For the short wheel base system, it is necessary for the second panel located toward the front of the vehicle to be raised up when the seats are folded down. For the long wheel base system, it is necessary for the second panel located toward the front of the vehicle to be raised up.




*if equipped

REAR BARRIER (BULKHEAD POSITION)*

To move the board into the rear barrier or bulkhead position, lift the board and move it to the vertical position. Once the board is vertical, insert the rearward-facing nubs into the hooks on either side.

REMOTE START*



Remote start allows you to start the engine from outside of your vehicle using your key.

To start, press  and then press  twice within three seconds. Before driving your vehicle, you must press the push button ignition switch on the instrument panel while applying the brake pedal. You can also turn your vehicle off from outside after a remote start by pressing  once. If your vehicle is equipped with remote feedback, an LED on the key provides status feedback of remote start or stop commands. A solid green light means the remote start or extension was successful, while a blinking red light means the remote start or stop has failed. A solid red light means that the remote stop was successful and the engine is off. When the system is waiting for a status update from the vehicle, you will see a blinking green light.



CONVENIENCE (continued)

POWER LIFTGATE OPERATION*

You can open your power liftgate three different ways:

- Press the  control on the instrument panel.
- Press  on the remote control twice within a few seconds.
- Press the button inside of the liftgate handle.



To close, press and release the liftgate control  button on the instrument panel or on the bottom inside edge of the liftgate. You can also press  on the remote control twice. For more information, refer to the *Power Liftgate* chapter in your *Owner's Manual*.

LIFTGATE WINDOW

To open the liftgate window, press the release button above the license plate. You can then pull the liftgate glass upward.

HANDS-FREE LIFTGATE OPERATION*

Make sure you have your key fob within 3 feet (1 meter) of the liftgate.

1. Stand behind your vehicle, facing the liftgate.
2. Move your foot in a single kick motion, without pausing, under and away from the rear bumper detection area.
3. The liftgate opens or closes.

Note: Allow the power system to open the liftgate. Manually pushing or pulling the liftgate may activate the system's obstacle detection feature and stop the power operation, reverse its direction or damage the system.

Note: In vehicles equipped with the towing package, you must kick your foot between the trailer hitch and the exhaust system. Do not kick under the trailer hitch.



MEMORY FUNCTION*

The memory function allows a one-touch recall of personalized memory features, including the driver seat, power mirrors, adjustable pedals* and power steering column*. Use the memory controls on the driver door to program and then recall memory positions. To program a position, switch the ignition on. Adjust the memory features to your desired positions. Press and hold the desired preset button until you hear a single tone. You can now use these controls to recall the set memory positions. You can also program your memory seat to your transmitter. That way, when you unlock your door with the transmitter, your memory features automatically move into your saved positions. See the *Seats* chapter in your *Owner's Manual* for more details.

EXTERIOR ZONE LIGHTING*


You can illuminate the exterior of your truck by selecting from up to four exterior zone lighting areas. To use exterior zone lighting, select Features on the touchscreen, then select Zone Lighting. Press the button to switch on or off the zone lighting. Press All Zones to switch on all of the exterior lighting zones. Use the touchscreen to switch on or off individual zones.

REVERSE BRAKING ASSIST*

Reverse Braking Assist reduces impact damage or avoids a collision completely by using the sensors on the rear of your vehicle. Reverse Braking Assist functions when in reverse (R) and traveling at a speed of 1–7 mph (1.5–12 km/h). If the system detects an obstacle behind your vehicle, it provides a warning through the rear parking aid or cross traffic alert system.

TRAIL CONTROL

This feature lets you focus on steering during low-speed and off-road use by controlling your vehicle's acceleration and braking.

Press the  button to switch trail control on and off. The system switches off if you press the button again or exceed 40 mph (64 km/h). To set your speed, drive to your preferred speed and press the SET+ or SET- buttons. You can adjust the set speed in small or large increments. Press the toggle button upward or downward once to adjust the set speed in small increments. Press and hold the toggle button upward or downward to adjust the set speed in large increments. You can also adjust the set speed by braking. Pressing the brake pedal does not switch off the system.

BLUECRUISE

BlueCruise works with adaptive cruise control to keep your vehicle centered in your lane. BlueCruise must be enabled in your information and entertainment screen. The system monitors your eyes and head position to detect if you are distracted. If the system determines you are distracted, it alerts you to turn your eyes back to the road. The system only activates when BlueCruise is enabled in your touchscreen, adaptive cruise control with stop and go is on, the system detects both lane markings, your hands are on the steering wheel and your eyes are on the road. When the system is on, the color of

*if equipped

the indicator changes to indicate the system status.

- Gray: the system is on but inactive.
- Green: the system is active and applying continuous assistance steering support toward the center of the lane.
- Blue: the system is active and hands-free driving support is available.

When the graphic in the cluster shows a wheel with hands on, it indicates hands-on driving mode is active. When this indicator is present, you must keep your hands on the steering wheel. When the graphic in the cluster changes to a wheel without hands on, it indicates hands-free driving mode is available. When this indicator is present, you can remove your hands from the steering wheel. For additional system information, settings and limitations, please see your *Owner's Manual*.

SPEED SIGN RECOGNITION

Speed sign recognition detects speed limit signs to inform you of the current speed limit. Detected speed signs appear in the information display. Intelligent cruise control combines speed sign recognition and navigation map data with adaptive cruise control to adjust the cruise set speed to the speed limit detected by the speed sign recognition system. As the system detects new speed signs, the set speed updates.

CONNECTED VEHICLE

A connected vehicle has technology that allows your vehicle to connect to a mobile network and for you to access a range of features. When used in conjunction with the FordPass app, it could allow you to monitor and control your vehicle further, for example, checking the tire pressures, the fuel level and the vehicle location. For additional information, refer to the local Ford website. The modem has a SIM. The modem was enabled when your vehicle was built and periodically sends messages to stay connected to the cell phone network, receive automatic software updates and send vehicle-related information to us, for example, diagnostic information. These messages could include information that identifies your vehicle, the SIM and the electronic serial number of the modem. Cell phone network service providers could have access to additional information, for example, cell phone network tower identification. For additional information about our privacy policy, visit www.FordConnected.com or refer to your local Ford website.

TRAIL TURN ASSIST

Trail turn assist can be turned on using the vehicle's touchscreen. It can reduce the turning radius of your vehicle by applying the brakes to the inside rear wheel in low-speed, high steering-angle maneuvers. It can only be used when the vehicle's four-wheel drive system is in the four-wheel drive high (4H), or four-wheel drive low (4L) modes.



CONVENIENCE (continued)

SECURICODE™ KEYLESS ENTRY KEYPAD

The SecuriCode keypad is near the driver window and illuminates when touched. The keypad allows you to lock or unlock the doors without a key. You can operate the keypad with the factory-set, five-digit entry code found on the owner's wallet card in the glove box or by using your personal code. You must press each number within five seconds of each other.

To Unlock All Doors

Enter the factory-set code or your personal code, then press **3-4** within five seconds.

To Lock All Doors

Press and hold **7-8** and **9-0** at the same time (with the driver door closed). You do not need to enter the keypad code first.

See the *Doors and Locks* chapter in your *Owner's Manual* for more information on how to use SecuriCode.

POWER RUNNING BOARDS*

When active, the running boards extend down and out when you open the doors. They return to the stowed position after a two-second delay when you close the doors.

To enable and disable the power running board feature, refer to the *Power Running Boards* chapter in your *Owner's Manual*.

Note: Do not use the running boards, front and rear hinge assemblies, running board motors or the running board underbody mounts to lift the vehicle when jacking. Always use proper jacking points. See your *Owner's Manual* for details.

AUTOMATIC TRANSMISSION

Pressing the manual (M) button on the shifter allows you to select the gear you prefer. Only the current gear displays. Press the + button to upshift or the – button to downshift. Return the transmission to a different gearshift position to deactivate manual control or press manual (M).

REFUELING

When refueling your vehicle:

1. Make sure the ignition is switched off.
2. Fully open the fuel door.
3. Insert the fuel pump nozzle into the fuel system up to the first notch, and leave the nozzle inserted and resting on the fuel tank filler pipe until you are done pumping.
4. Make sure you keep the fuel pump nozzle in a level position when refueling or it may impact the flow of the fuel. Improper positioning can also cause the fuel pump to shut off before the fuel tank is full.
5. When you finish refueling, slowly raise and remove the fuel pump nozzle. Fully close the fuel door.

If you are refilling your tank from a fuel container, make sure you use the fuel filler funnel included with your vehicle. Using an aftermarket funnel may not work with the capless system and could cause damage to your vehicle. For more information and for your fuel filler funnel location, please see the *Fuel and Refueling* chapter of your *Owner's Manual*.

*if equipped

ESSENTIAL INFORMATION

FUEL TYPE AND FUEL TANK CAPACITY

Your vehicle has a 23.6 gallon (89.3 liter) fuel tank capacity. For vehicles with the MAX package, the fuel tank capacity is 27.8 gallons (105.2 liters). Your vehicle operates on regular unleaded gasoline with a minimum pump (R+M)/2 octane rating of 87. Some fuel stations, particularly those in high altitude areas, offer fuels posted as regular unleaded gasoline with an octane rating below 87. The use of these fuels could result in engine damage that will not be covered by the vehicle Warranty. For best overall vehicle and engine performance, premium fuel with an octane rating of 91 or higher is recommended.

TIRE PRESSURE MONITORING SYSTEM

The tire pressure monitoring system allows you to view the tire pressure readings through the information display. When one or more of your tires are under-inflated, your vehicle turns on the low tire pressure warning light (L) in the instrument cluster. If this happens, stop and check your tires as soon as possible. Inflate them to the

proper pressure. Refer to the *Wheels and Tires* chapter of your *Owner's Manual* for more information.

LOCATION OF SPARE TIRE AND TOOLS

The spare tire is under the vehicle, just forward of the rear bumper. The jack and tools are under the access panel located in the floor compartment behind the rear seat. A dissimilar spare tire is designed for emergency use only and should be replaced as soon as possible. For complete details on changing your tire, refer to the *Wheels and Tires* chapter of your *Owner's Manual*.

ROADSIDE ASSISTANCE

Your new Ford Expedition comes with the assurance and support of 24-hour emergency roadside assistance. To receive roadside assistance in the United States, call **1-800-241-3673**. In Canada, call **1-800-665-2006**.

Ford Motor Company gives you peace of mind with the complimentary Roadside Assistance Program. Services are available from the warranty start date and last for 5 years or 60,000 miles (100,000 km), whichever occurs first.

Roadside Assistance is honored throughout the 50 states, Puerto Rico and Canada.

Towing services are available to any qualified Ford or Lincoln dealer within the distance limits stated in your Owner's Manual.

If you're out of warranty coverage but need Roadside Assistance, you can still access the service you need by paying a one-time fee.

For additional information please visit:

US:

<https://owner.ford.com/service/roadside-assistance.html>

Canada:

<https://www.ford.ca/owners/packages/roadside-assistance>



The Sykes4Ford Roadside App (Canada only) is available via the Apple App Store® or Google Play™.

U.S. ROADSIDE ASSISTANCE 1-800-241-3673

24 hours a day, 7 days a week

- Towing
- Battery Jump-Start
- Fuel Delivery
- Lock-out Assistance
- Flat Tire Service
- Winch Out
- Other Roadside Services



CANADA ROADSIDE ASSISTANCE 1-800-665-2006 or download the Sykes4Ford App

- Towing
- Battery Boosting
- Fuel Delivery
- Lock-out Assistance
- Flat Tire Service
- Winch Out
- Other Roadside Services



For future quick reference, enter your vehicle information on the back of your Roadside Assistance Card and place it in your wallet.