

U.S. ROADSIDE ASSISTANCE

FOR COMPLIMENTARY HELP, CALL 1-800-241-3673

Quick access to the information below will get help to you faster. Know your vehicle's mileage and specific location.

NAME

VIN

Roadside Assistance services are available from the warranty start date and last for 5 years or 60,000 miles, whichever comes first.

CANADA ROADSIDE ASSISTANCE

FOR COMPLIMENTARY HELP, Call 1-800-665-2006

NAME

VIN

See Warranty Guide for complete details.

Download the Sykes4Ford Roadside Assistance App for access to your roadside assistance services.

Ford Motor Company reserves the right to modify or discontinue Roadside Assistance at any time. Certain restrictions apply to Roadside Assistance benefits.

For further details, call
1-800-241-3673 (United States) **1-800-665-2006** (Canada)

ROADSIDE ASSISTANCE

FLAT TIRES

It does seem that today nobody gets a flat tire, but what if you did? Roadside Assistance will service your tire needs.

DEAD BATTERIES

Sure, even a good battery can go dead for one reason or another. Roadside Assistance will give your vehicle the jump-start it needs.

LOCK OUTS

It's embarrassing, but it happens. We'll get you back in, fast... and it's free. Key replacement cost is the customer's responsibility.

TOWING

Your car's not working... and you don't know why. Just make the call and we'll be there. Warranty Towing, Non-warranty Towing and Collision Towing are available.

FUEL DELIVERY

You ran out of gas with no fuel station in sight. We'll bring the gas to you FREE. Limited to two, no-charge occurrences within a 12-month period. For the amount provided, please see your Owner's Manual.

TRAILERS

If your vehicle requires towing while hauling a trailer, Roadside Assistance provides coverage for towing up to a maximum per event. Please see your Owner's Manual for details.

WINCH OUT

If you should get stuck, we'll pull you out (limited to events occurring within 100 feet (30 m) of a paved/county-maintained surface). Does not include winch out from standing water (recoveries).

This Quick Reference Guide is not intended to replace your vehicle *Owner's Manual*, which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire *Owner's Manual* carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your *Owner's Manual*.

Warranty Information:

Your vehicle comes with a New Vehicle Limited Warranty. The express warranties of the New Vehicle Limited Warranty are in substitution for and exclude all other liabilities of any kind whether arising under statute, in tort, by implication of law or otherwise including, to the full extent as may be allowed by law, liability for any other representations respecting the vehicle, statutory warranties or implied warranties or conditions as to its merchantability or fitness.

Download a FREE electronic copy or order one FREE printed copy of the most up-to-date Warranty Guide by visiting the Owner Manuals section of owner.ford.com. (United States)

For Canada, visit ford.ca/warranty.

For Limo/Livery/Hearse vehicles: View and download your Warranty Guide by visiting the Warranty Information section of the Fleet website, fleet.ford.com/limo. (United States only)

United States
Ford Customer Relationship Center
1-800-392-3673 (FORD) (TDD for the hearing impaired: **1-888-658-6805**)

owner.ford.com

 [@FordService](https://twitter.com/FordService)

Canada
Ford Customer Relationship Centre
1-800-565-3673 (FORD)
ford.ca

 [@FordServiceCA](https://twitter.com/FordServiceCA)



NZ6J 19G217 AA



July
2021

First
Printing

Litho
in U.S.A.




MAVERICK

2022 • Quick Reference Guide



SYNC Commonly Used Voice Commands*

Press the voice button  on the steering wheel and then say:

General

- Cancel
- Help
- Main Menu
- List of Commands

Audio

- AM <frequency number>
- FM <frequency number>
- *Bluetooth* Audio
- USB

Phone

- Pair Phone
- Call <contact name>
- Call <contact name> at <location>¹
- Dial <number>

SiriusXM® Traffic and Travel Link^{1,2}

- Show Traffic
- Show Weather Map
- Show Fuel Prices
- Show 5-Day Forecast

Apps

- Mobile Apps
- List Mobile Apps
- Find Mobile Apps
- <App Name> Help

¹ if equipped

² SiriusXM may not be available in all markets. Activation and a subscription are required.



FOR MORE
INFORMATION ON
THE FLEXBE0™
SCAN THE
QR CODE.



Table of Contents

Instrument Panel	4 - 5
Connecting a Bluetooth® Device to the AM/FM Radio with Bluetooth	6
SYNC 3	7 - 8
Comfort	9
Convenience Function	10 - 13
Hybrid Electric Vehicle	14 - 16
Essential Information	17
	18 - 19

LEARN MORE ABOUT YOUR NEW VEHICLE

Scan the country-appropriate QR code with your smartphone (make sure you have a scanner app installed) and you can access even more information about your vehicle.



owner.ford.com



ford.ca

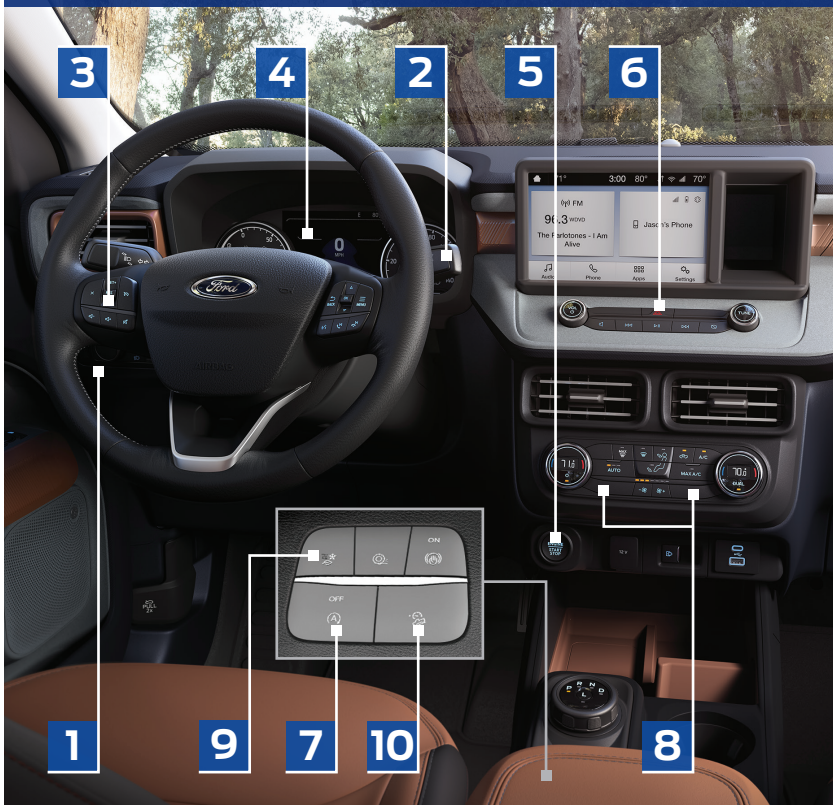
Some services may not be available in your area. Refer to the SYNC 3 chapter in your *Owner's Manual*, visit the website or call the toll-free number for more information.

For U.S. customers: Visit owner.ford.com or call 1-800-392-3673.

For Canadian customers: Visit syncmyride.ca or syncmaroute.ca or call 1-800-565-3673.

*If Equipped

Instrument Panel



1 EXTERNAL LIGHTING

Use the dial to make a selection. An indicator illuminates next to the active selection.

- Lamps off
- Parking lamps
- Autolamps
- Headlamps on

2 WINDSHIELD WIPERS AND WASHERS

Rotate the end of the control away from you for a short wipe interval and toward you for a longer wipe interval. To use the washer feature, pull the lever towards you. For more information, please see the *Wipers and Washer* chapter in your *Owner's Manual*.

3 ADAPTIVE CRUISE CONTROL*

Adaptive cruise control with stop and go uses radar and camera sensors to maintain a set gap between your vehicle and the vehicle in front of you while following it to a complete stop. Stop and go can also be set to follow a vehicle directly in front of you and adjust the set speed, while you are at a complete stop.

Press the button to switch the system on. To set a cruise speed, accelerate to the preferred speed and press the **SET+** or **SET-** button. An indicator light, the current gap setting and your set speed appear in the information display. Press the button to cancel cruise control and press the **RES** button to return to the set speed and gap setting. Press the cruise control

button or switch off the ignition to turn cruise control off. The system can also bring your vehicle to a complete stop and may resume going forward in stop-and-go traffic. Adaptive cruise control with lane centering* is designed to help keep your vehicle in the center of the lane by applying continuous assistance steering torque input toward the lane center on highways. To switch it on, press the button. Refer to the *Adaptive Cruise Control* chapter in your *Owner's Manual* for safety information, more details and limitations.

NOTE: Driving aids do not replace the need to watch where the vehicle is moving and brake when necessary.

4 MALFUNCTION INDICATOR LAMP

Lights briefly when you switch on the ignition. If it remains on or is flashing after you start the engine, the On-Board Diagnostics system has detected a problem. Drive in a moderate fashion and contact an authorized dealer as soon as possible.

5 PUSH BUTTON IGNITION SWITCH*

You can start your vehicle by pressing the START STOP button while fully pressing down on the brake pedal. If your vehicle is a hybrid, the green READY indicator illuminates letting you know that your vehicle is ready for driving. Press the button again, without applying the brake,

to switch the engine off. If you leave your vehicle idling for an extended period of time, the engine shuts down automatically.

NOTE: A valid key must be inside the vehicle for the ignition to start.

6 HAZARD WARNING FLASHER

7 AUTO-START-STOP*

The system automatically turns off the engine when you stop your vehicle to help reduce fuel consumption. The engine restarts automatically when you release the brake pedal.

The system turns on automatically each time you start your vehicle. Press the button to switch the system off. Deactivating the feature lasts only one key cycle. Press the button again to restore Auto-Start-Stop function.

8 HEATED FRONT SEATS*

Press the heated seat symbol to cycle through the various heat settings and off. Warmer settings are indicated by more indicator lights.

9 DRIVE MODE CONTROL

Your vehicle has various drive modes that you can select for different driving conditions. Depending on the drive mode that you select, the system adjusts various vehicle settings, for example, steering,

gear shifting, handling, driveline state and powertrain response.

The system tailors your vehicle configuration for each mode you select.

To select drive modes, use the console mounted control.

Sport*
For sporty driving with improved performance handling and response.

Eco*
For efficient driving.

Tow/Haul
For improved transmission operation when towing a trailer.

Normal
For everyday driving.

Slippery
For less than ideal road conditions, such as snow or ice-covered roads.

Sand*
For more spirited off-road driving.

Mud/Ruts*
For driving through mud and ruts.

For more information on drive control, please refer to the *Drive Mode Control* chapter in your *Owner's Manual*.

10 GRADE ASSIST*

Provides additional braking to help maintain vehicle speed when descending a grade.

Connecting a Bluetooth® Device to the AM/FM Radio with Bluetooth

CONNECTING A DEVICE

Make sure *Bluetooth* on your device is switched on.

1. Select the settings options on the feature bar.
2. Select **Bluetooth**.
3. Switch Bluetooth on.
4. Select **Add a Bluetooth Device**. A prompt alerts you to search for your vehicle on your device.
5. Select your vehicle on your device. A number appears on your device and on the touchscreen.
6. Confirm that the number on your device matches the number on the touchscreen. The touchscreen indicates that you have successfully paired your device.

USING YOUR CELL PHONE

Through the phone menu, you can access your recent call list, contacts, phone settings, do not disturb, phone keypad and mute.

STREAMING BLUETOOTH AUDIO

Once your device is paired you can stream *Bluetooth* media.

- 🎵 Select the audio option on the feature bar. Select **Sources**.
- 📶 Select the *Bluetooth* option.
- ▶|| Press the button to play the track. Press the button again to pause the track.
- ▶▶ Press the button to skip to the next track. Press and hold the button to fast forward through the track.

PHONE VOICE SERVICE

This system allows you to use the voice recognition features of your phone and focus on your driving. Press the voice control button on the steering wheel and speak within 5 seconds.




SYNC 3 allows you to interact with a variety of features using the touchscreen and voice commands. The system provides easy use of the system elements, like audio, phone, mobile apps and settings.

SYNC 3*

PAIRING YOUR PHONE FOR THE FIRST TIME

Switch on *Bluetooth* on your device to begin pairing. Check the compatibility of your device on the local Ford website.

To add a phone:

1. Select the phone  option on the feature bar.
2. Select **Add Phone**.
3. A prompt alerts you to search for the vehicle on your phone.
4. Select your vehicle on your phone.
5. Confirm that the number appearing on your phone matches the number on the touchscreen.
6. The touchscreen indicates when the pairing is successful.
7. Download the phonebook from your phone when you are prompted.

To pair subsequent phones, please see the **SYNC 3** chapter in your *Owner's Manual*.

APPLE CARPLAY AND ANDROID AUTO*


To use Apple CarPlay and Android Auto, connect your device to a USB port and follow the instructions on the touchscreen. Certain SYNC 3 features are not available when you are using Apple CarPlay or Android Auto. Android Auto may need to be enabled from the settings menu. You can switch Apple CarPlay or Android Auto off through the settings menu. See the **SYNC 3** chapter of your *Owner's Manual* for more information.



USING THE TOUCHSCREEN

Use the touchscreen to navigate the SYNC 3 features. The status bar on the top of the screen contains the home button, clock, outside temperature and status bar icons that inform you about the system. The feature bar allows you to select system features, like audio and settings. For your safety, some features are speed-dependent. Their use is limited to when your vehicle speed is less than 3 mph (5 km/h).

USING VOICE RECOGNITION

Using voice commands allows you to keep your hands on the wheel and focus on what is in front of you.

To activate the SYNC 3 voice commands, press the voice button  on the steering wheel and wait for the prompt.

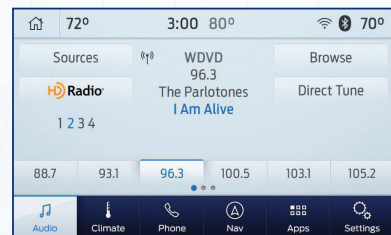
- Press the voice button  during any system voice prompt to interrupt the prompt and begin your voice command.
- To adjust the volume of the system voice prompts, turn the volume control when a voice prompt is playing.
- To use Siri on your iOS device, press and hold the voice button  on the steering wheel.

You can find the available voice commands in the **SYNC 3** chapter of your *Owner's Manual* or in the *Commonly Used Voice Commands* in this guide.

*If Equipped

SYNC 3*

AUDIO



You can select from a variety of entertainment options, including AM/FM radio, USB, Bluetooth Stereo and Apps.

PRESETS

To set a new preset, tune to the station and then press and hold one of the preset buttons. The audio mutes briefly while the system saves the station and then returns. To access additional presets (10 total available), swipe the preset bar to the left or right. The preset bar can include a mix of AM, FM or Satellite Radio channels.

SETTINGS

Under the Settings menu, you can access and adjust the settings for many of the system features. Once you select a tile, press **i** to view an explanation of the feature or setting.

CONNECTED VEHICLE

A connected vehicle has technology that allows your vehicle to connect to a mobile network and to access a range of features. When used in conjunction with the FordPass App, it could allow you to monitor and control your vehicle further, for example, checking the tire pressures, the fuel level and the vehicle location.

The modem has a SIM. The modem was enabled when your vehicle was built and periodically sends messages to stay connected to the cell phone network, receive automatic software updates and send vehicle-related information to us, for example, diagnostic information. These messages could include information that identifies your vehicle, the SIM and the electronic serial number of the modem. Cell phone network service providers could have access to additional information, for example, cell phone network tower identification.

For additional information about our privacy policy, visit www.FordConnected.com or refer to your local Ford website.

Comfort

TILTING HEAD RESTRAINT*

You may also be able to tilt the head restraint forward or backward for additional comfort. Pivot the head restraint forward to the desired location. After the head restraint reaches the forward-most tilt position, pivot it forward again to return it to its standard position.

NOTE: After tilting the head restraint, do not attempt to force the head restraint backward.

AUTOMATIC HIGH BEAM CONTROL

The system turns on high beams if it is dark enough and no other traffic is present.

If it detects an approaching vehicle's headlamps, tail lamps or street lighting ahead, the system turns off high beams before they can distract other road users. Low beams remain on.

ADJUSTABLE STEERING COLUMN

Unlock the steering wheel by pulling the lever down. Adjust the wheel to the desired position (in, out, up and down). Push the lever back up to lock the steering wheel in place.

AMBIENT LIGHTING

To access and adjust the Single Color Ambient Lighting:

1. Press **Settings** on the touchscreen.
2. Press **Vehicle Settings**.
3. Press **Ambient Light**.

Drag the slider above zero brightness to switch ambient lighting on.




HEATED STEERING WHEEL*

Your vehicle may include a heated steering wheel.

Press the  icon on the climate control unit to turn this feature on and off.

MOONROOF*

The moonroof controls are on the overhead console and have a one-touch open and close feature. To stop its movement during one-touch operation, press the control a second time.

-  Press and release the switch to activate the one-touch open feature. To stop movement, press the switch a second time.
-  Press and release the switch to activate the one-touch close feature from either the open or vent positions. To stop movement, press the switch a second time.
-  To vent the moon roof, press and release the switch when the moonroof is in the closed position. To close the moonroof from the vent position, press and release the switch again.

Convenience

KEYLESS ENTRY*

You can unlock and lock the vehicle without taking the key out of your pocket or bag when your remote control is within 3 feet (1 meter) of your vehicle.

To unlock, place your hand between the back of the front door handle and the vehicle for a brief period and then pull on the door handle, being careful not to touch the lock sensor at the same time or pull the door handle too quickly.

To lock, touch the door handle lock sensor on the door for approximately one second, being careful not to touch the unlock sensor on the back of the door handle at the same time.

POWER OUTLETS

12 volt power outlets and 110 volt power outlets may be available in your vehicle. The power outlet can power devices that require up to the rating on the outlet cover. The total power delivered is divided if more than one outlet is used. Power outlets are in a variety of locations such as the instrument panel, the rear of the center console or in the bed.

WIRELESS ACCESSORY CHARGER*

This feature supports Qi wireless charging-compatible devices. You can only charge one device at a time on the charging area. You can charge a device if the vehicle is off, in accessory mode or if SYNC is on. Keep the charging area clean and remove foreign objects prior to charging. To begin charging your device, place the device in the port with the charging side down. The charging stops after your device reaches a full charge. For more information, see the *Wireless Accessory Charger* chapter of your *Owner's Manual*.

ELECTRIC PARKING BRAKE

The electric parking brake switch replaces the conventional hand brake. The switch is on the center console. To apply the electric parking brake, make sure the transmission is locked into park (P) and then pull the (P) switch up. To release the electric parking brake manually, switch the ignition on, press the brake pedal and then press the (P) switch down. The brake system warning lamp turns off. Your vehicle automatically releases the parking brake when the driver door is closed, the accelerator pedal is pressed and no faults are detected in the parking brake system.

REMOTE START*

Remote start allows you to start the engine from outside your vehicle using your key. To start, press (P) and then press (2x) twice within three seconds. Before driving your vehicle, you must press the push button ignition switch on the instrument panel while applying the brake pedal. You can also turn your vehicle off from outside after a remote start by pressing (2x) once.

TRAILER SWAY CONTROL

Trailer sway control applies your vehicle brakes at individual wheels and, if necessary, reduces engine power. If the trailer begins to sway, the stability control light flashes and the message TRAILER SWAY REDUCE SPEED appears in the information display. The first thing to do is slow down your vehicle, then pull safely to the side of the road and check for proper tongue load and trailer load distribution. For more information, please refer to the *Trailer Sway Control* chapter in your *Owner's Manual*.

AUTO HOLD

Auto Hold can assist you while stopping at traffic lights or while in traffic jams by holding the brakes when you stop the vehicle. You can switch the system on and off by accessing the DRIVER ASSISTANCE menu on the touchscreen. When the system is on and actively holding the vehicle, the (H) icon displays. When you press the accelerator pedal, Auto Hold automatically releases the brakes. In certain situations, Auto Hold may apply the electric parking brake and illuminate the brake warning lamp in the instrument cluster.

Convenience

KEYLESS ENTRY KEYPAD*

The SecuriCode keypad is near the driver window and illuminates when touched. The keypad allows you to lock or unlock the doors without a key. You can operate the keypad with the factory-set, five-digit entry code found on the owner's wallet card in the glove box or by using your personal code.

You must press each number within five seconds of each other.

To Unlock the Driver Door

Enter the factory-set code or your personal code.

To Unlock All Doors

Enter the factory-set code or your personal code, then press 3-4 within five seconds.

To Lock All Doors

Press and hold 7-8 and 9-0 at the same time (with the driver door closed).

You do not need to enter the keypad code first.

See the *Keyless Entry Keypad* chapter in your *Owner's Manual* for more information on how to use SecuriCode.

MYKEY®

MyKey allows you to program certain driving restrictions in order to promote good driving habits. You can program things like speed restrictions and limited volume levels. For complete information, refer to the *MyKey* chapter in your *Owner's Manual*.

STORAGE

There is storage available under the rear set cushions and a glasses holder in the overhead console.

ALL-WHEEL DRIVE

All-Wheel Drive (AWD) uses all four wheels to power the vehicle. This increases traction, enabling you to drive over terrain and road conditions that a conventional two-wheel drive vehicle cannot. The AWD system is active all the time and requires no input from the operator. The AWD feature gives your vehicle some limited off-road capabilities in which driving surfaces are relatively level, obstruction-free and otherwise similar to normal on-road driving conditions. Operating your vehicle in conditions other than those, could subject the vehicle to excess stress which might result in damage which is not covered under your warranty.

OPERATING AWD VEHICLES WITH SPARE OR MISMATCHED TIRES

A spare tire of a different size, other than the tire provided, should never be used. The AWD system may disable automatically and enter front-wheel drive only mode to protect driveline components if a non-full sized tire is installed.

OPENING THE TAILGATE

To open the tailgate from the outside of the vehicle, pull up on the handle. You may need to unlock the tailgate first. To open the tailgate to its middle position, unlatch the tailgate cables and secure them to the highest tailgate strikers.

PICKUP BED — DISCOVER YOUR FLEXBED™

There are anchor points located at each corner of the pickup bed. There are also anchor points located at each side of the tailgate. The maximum force between the directly opposed anchor points is 276 lb (125 kg). Between diagonally opposed cleats, maximum force is 600 lb (272 kg).

Removable tie down cleats can also be installed.

You may have a power outlet in the bed.

FOR MORE INFORMATION
ON THE FLEXBED™ SCAN
THE QR CODE.



*If Equipped

Function

HILL START ASSIST

The system makes it easier to pull away when you park your vehicle on a slope without using the parking brake.

When active, this feature allows your vehicle to remain stationary on a slope for up to three seconds after you release the brake pedal. This short period gives you time to move your foot to the accelerator and pull away.

This feature activates automatically if the sensors detect that the vehicle is on a slope.


REAR PARKING AID*

This system can warn you if there is an object behind the vehicle. A warning tone sounds and increases in frequency as you get closer to the object. It sounds a continuous warning when the object is less than 12 inches (30 centimeters) away. The system is not effective when the vehicle is traveling above 3 mph (5 km/h) and may not detect angular or moving objects.

NOTE: Visibility aids do not replace the need to watch where the vehicle is moving.

Refer to your *Owner's Manual* for safety information, more details and limitations.

LANE KEEPING SYSTEM*

When you switch the system on and the system detects an unintentional drift out of your lane is likely to occur, the system notifies or assists you to stay in your lane through the steering system and information display. Depending on the feature operation mode you select, the system provides a warning by vibrating the steering wheel (Alert Mode) or steering assistance (Aid Mode) by gently counter steering your vehicle back into the lane. The system can also provide both warning (vibrating the steering wheel) and steering assistance (gently counter steering your vehicle back into the lane) while Aid+Alert mode is selected. You can switch the system on or off by pressing the  button on the steering wheel.

Refer to the *Driving Aids* chapter of your *Owner's Manual* for system operation and limitations.

REAR OCCUPANT ALERT SYSTEM

The rear occupant alert system monitors vehicle conditions and notifies you to check for rear seat occupants when you switch the ignition off. The system does not detect the presence of objects or passengers in the rear seat. It monitors when rear doors are opened and closed. The system can be switched on and off through the touchscreen.

BLIND SPOT INFORMATION SYSTEM*

Blind Spot Information System uses radar sensors to help you determine if a vehicle may be in your blind spot zone.

The system turns on an indicator light in the exterior mirror on the side the approaching vehicle is coming from.

NOTE: Visibility aids do not replace the need to watch where the vehicle is moving.

Refer to the *Owner's Manual* for safety information, more details and system limitations.

AUTO-START-STOP

The system helps reduce fuel consumption by automatically shutting off and restarting the engine while at a stop. The engine will restart automatically when you release the brake pedal. To switch this feature off, press the Auto-Start-Stop button on the center console. The button lights. See the *Auto-Start-Stop* chapter in your *Owner's Manual* for more details.



Function

PRE-COLLISION ASSIST

If your vehicle is rapidly approaching another stationary vehicle, a vehicle traveling in the same direction as yours or a pedestrian within your driving path, the system is designed to provide three levels of functionality:

Alert: When activated, a red warning light flashes, an audible warning chime sounds and a warning message shows in the information display.

Brake Support: If the risk of collision further increases after the warning light illuminates, the brake support prepares the brake system for rapid braking. The system does not automatically activate the brakes, but if you press the brake pedal, the system may apply full force, even if the brake pedal is lightly pressed.

Automatic Emergency Braking: Active braking may activate if the system determines that a collision is imminent.

The system may help the driver reduce impact damage or avoid the crash completely.

See the *Pre-Collision Assist* chapter in your *Owner's Manual* for safety information, more details and limitations.

STABILITY CONTROL WITH ROLL STABILITY CONTROL

Stability control with roll stability control automatically activates when you start your engine and helps you keep control of your vehicle when on a slippery surface. The electronic stability control portion of the system helps avoid skids and lateral slides, while the roll stability control helps avoid a vehicle rollover. The traction control system helps avoid drive-wheel spin and loss of traction.

POST-CRASH ALERT SYSTEM

The system provides audible and visual alarms in the event of a crash which causes the deployment of airbags or the activation of the seatbelt pretensioners. The direction indicators flash and the horn sounds. To deactivate the system, press the hazard flasher control, or you can press the unlock button on your remote control.



*If Equipped

Hybrid Electric Vehicle*

HYBRID ELECTRIC VEHICLE DRIVING CHARACTERISTICS

A hybrid vehicle has an electric motor and a high voltage battery combined with a gasoline engine. The hybrid vehicle combines electric and gasoline propulsion to provide optimal performance and improved efficiency.

The gasoline engine starts and stops to provide power when required and to save fuel when not needed. When coasting at low speeds, coming to a stop or standing, the gas engine normally shuts down and your vehicle operates in electric-only mode.

SILENT KEY START

When you start your vehicle, a green READY indicator light appears in the instrument cluster letting you know that your vehicle is ready for driving. The engine may not start. This fuel saving feature allows your vehicle to be ready to drive without requiring the gas engine to be running.

HIGH VOLTAGE BATTERY

The high voltage battery is a highly sophisticated lithium ion battery system, used to store electrified energy to power the vehicle. Your vehicle consists of various high-voltage components and wiring. All of the high-voltage power flows through specific wiring assemblies labeled as such or covered with a solid orange convolute, orange striped tape, or both. Do not come in contact with these components.

Essential Information

TIRE PRESSURE MONITORING SYSTEM

You can view the tire pressure through the information display or touchscreen. When one or more of your tires are under-inflated, your vehicle turns on the low tire pressure warning light in the instrument cluster. If this happens, stop and check your tires as soon as possible. Inflate them to the proper pressure.

Refer to the *Tire Pressure Monitoring System* chapter of your *Owner's Manual* for more information

FUEL TANK CAPACITY

The non-hybrid vehicle has a 16.6 gal (62.8 L) fuel tank capacity, the hybrid vehicle has a 14.3 gal (54.2 L) fuel tank capacity.

Refer to the *Capacities and Specifications* chapter in your *Owner's Manual* for more details.

REFUELING

When refueling your vehicle:

1. Make sure the ignition is switched off.
2. Open the fuel door. For Hybrid vehicles, press the button on the left side of the instrument panel next to the headlamp switch to open the fuel filler door. The fuel filler door can take up to 15 seconds to open before you can insert a fuel filler nozzle.
3. Fully insert the fuel pump nozzle into the fuel system, leaving the nozzle inserted until you are done pumping.

4. Ensure the fuel pump nozzle is level when refueling, or it may impact the fuel flow. Improper positioning can also cause the fuel pump to shut off before the fuel tank is full.
5. When you finish refueling, slowly remove the fuel pump nozzle and close the fuel door. If you are refilling your tank from a fuel container, ensure you use the fuel filler funnel included with your vehicle. Using an aftermarket funnel may not work with the capless system and could cause damage to your vehicle. For more information and fuel filler funnel location, please see the *Fuel and Refueling* chapter of your *Owner's Manual*.

PAYLOAD AND TOWING CAPACITY

The maximum payload appears on the Tire and Loading label. For recommended towing weights, visit <https://www.fleet.ford.com/towing-guides/> in the United States, and <https://www.fleet.ford.ca/towing-guides/> in Canada.

TOWING YOUR HYBRID ELECTRIC VEHICLE

You can tow your HEV with all four wheels on the ground under the following conditions:

- You switch Neutral Tow on.
- Your vehicle is facing forward.
- You release the parking brake.
- You do not exceed 70 mph (113 km/h).



TOWING YOUR VEHICLE

Towing your vehicle behind an RV or any other vehicle may be limited. Refer to the *Towing the Vehicle on Four Wheels* section in the *Towing* chapter of your *Owner's Manual*.

LOCATION OF SPARE TIRE AND TOOLS

The spare tire is located under the vehicle, just forward of the rear bumper. The jack and tools are on the rear passenger side of your vehicle, behind the passenger seat. A dissimilar spare tire is designed for emergency use only and should be replaced as soon as possible.

For complete details on changing your tire, refer to the *Changing a Road Wheel* chapter of your *Owner's Manual*.

REAR WINDOW BUFFETING

You may hear a pulsing noise when just one of the windows is open. Lower the opposite window slightly to reduce this noise.

ROADSIDE ASSISTANCE

Your new Ford vehicle comes with the assurance and support of 24-hour emergency roadside assistance. To receive roadside assistance in the **United States**, call **1-800-241-3673**.

In **Canada**, call **1-800-665-2006**.

Ford Motor Company gives you peace of mind with the complimentary Roadside Assistance Program. Services are available from the warranty start date and last for 5 years or 60,000 miles (100,000 km), whichever occurs first.

Roadside Assistance is honored throughout the 50 states, Puerto Rico and Canada.

Towing services are available to any qualified Ford or Lincoln dealer within the distance limits stated in your Owner's Manual.

If you're out of warranty coverage but need Roadside Assistance, you can still access the service you need by paying a one-time fee.

For additional information please visit:

US:

<https://owner.ford.com/service/roadside-assistance.html>

Canada:

<https://www.ford.ca/owners/packages/roadside-assistance>



The Sykes4Ford Roadside App (Canada only) is available via the Apple App Store® or Google Play™.

U.S. ROADSIDE ASSISTANCE

1-800-241-3673

24 hours a day, 7 days a week

- Towing
- Battery Jump-Start
- Fuel Delivery
- Lock-out Assistance
- Flat Tire Service
- Winch Out
- Other Roadside Services



CANADA ROADSIDE ASSISTANCE

1-800-665-2006 or download the **Sykes4Ford App**

- Towing
- Battery Boosting
- Fuel Delivery
- Lock-out Assistance
- Flat Tire Service
- Winch Out
- Other Roadside Services



For future quick reference, enter your vehicle information on the back of your Roadside Assistance Card and place it in your wallet.