

U.S. ROADSIDE ASSISTANCE

FOR COMPLIMENTARY HELP, CALL 1-800-241-3673

Quick access to the information below will get help to you faster. Know your vehicle's mileage and specific location.

NAME

VIN

Roadside Assistance services are available from the warranty start date and last for 5 years or 60,000 miles, whichever comes first.

CANADA ROADSIDE ASSISTANCE

NAME

VIN

See Warranty Guide for complete details.

Download the Sykes4Ford Roadside Assistance App for access to your roadside assistance services.

Ford Motor Company reserves the right to modify or discontinue Roadside Assistance at any time. Certain restrictions apply to Roadside Assistance benefits.

For further details, call
1-800-241-3673 (United States) **1-800-665-2006** (Canada)

ROADSIDE ASSISTANCE

EV ROADSIDE ASSISTANCE

You can choose where you would like to have your vehicle towed and recharged within 35 miles of your location. If beyond 35 miles, Ford will take you to the nearest available option.

FLAT TIRES

Roadside Assistance will change your tire for you. Tire change service requires the customer to have a usable spare tire.

DEAD BATTERIES

Sure, even a good battery can go dead for one reason or another. Roadside Assistance will give your vehicle the jump-start it needs.

LOCK OUTS

It's embarrassing, but it happens. We'll get you back in, fast... and it's free. Key replacement cost is the customer's responsibility.

TOWING

Your car's not working... and you don't know why. Warranty Towing, Non-warranty Towing and Collision Towing are available.

FUEL DELIVERY

You ran out of gas with no fuel station in sight. We'll bring the gas to you FREE. Limited to two, no-charge occurrences within a 12-month period. For the amount provided, please see your Owner's Manual.

TRAILERS

If your vehicle requires towing while hauling a trailer, Roadside Assistance provides coverage for towing up to a maximum per event. Please see your Owner's Manual for details.

WINCH OUT

If you should get stuck, we'll pull you out (limited to events occurring within 100 feet (30 m) of a paved/county-maintained surface). Does not include winch out from standing water (recoveries).

WARRANTY INFORMATION:

Your vehicle comes with a New Vehicle Limited Warranty. The express warranties of the New Vehicle Limited Warranty are in substitution for and exclude all other liabilities of any kind whether arising under statute, in tort, by implication of law or otherwise including, to the full extent as may be allowed by law, liability for any other representations respecting the vehicle, statutory warranties or implied warranties or conditions as to its merchantability or fitness.

Download a FREE electronic copy or order one FREE printed copy of the most up-to-date Warranty Guide by visiting the Owner Manuals section of owner.ford.com. (United States)

For Canada, visit ford.ca/warranty.

For Limo/Livery/Hearse vehicles: View and download your Warranty Guide by visiting the Warranty Information section of the Fleet website, fleet.ford.com/limo. (United States only).

To access your Digital Owner's Manual:

1. Go to your center display.
2. Access the Applications Drawer (top center button on the display).
3. Select Owner's Manual application button.

UNITED STATES

FORD CUSTOMER RELATIONSHIP CENTER

1-800-392-3673 (FORD)
(TDD for the hearing impaired: **1-800-232-5952**)
owner.ford.com

CANADA

FORD CUSTOMER RELATIONSHIP CENTRE

1-800-565-3673 (FORD)
(TDD for the hearing impaired: **1-888-658-6805**)
ford.ca



owner.ford.com (U.S.)



ford.ca (Canada)

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This Quick Reference Guide is not intended to replace your vehicle Owner's Manual, which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.

LEARN MORE ABOUT YOUR NEW VEHICLE

Scan the country-appropriate QR code with your smartphone (make sure you install a scanner app) and you can access even more information about your vehicle.

2022 TRANSIT

QUICK REFERENCE GUIDE



COMMONLY USED VOICE COMMANDS

Touch the **voice** button  on the steering wheel and then say:

GLOBAL

- » Cancel
- » Help
- » Main Menu
- » List of Commands

AUDIO

- » Radio
- » AM <frequency number>
- » FM <frequency number>
- » *Bluetooth* Stereo
- » USB

NAVIGATION ^{1,2}

- » Find an Address
- » Find a Place
- » Drive Home
- » Drive to Work
- » Show Previous Destinations
- » Cancel Route
- » Show Route
- » Repeat Instruction
- » Show Map

PHONE

- » Pair Phone
- » Call <contact name>
- » Call <contact name> at <location>
- » Dial <number>

SIRIUSXM[®] TRAFFIC AND TRAVEL LINK ^{1,2}

- » Show Traffic
- » Show Weather Map
- » Show Fuel Prices
- » Show 5-Day Forecast

APPS

- » Mobile Applications
- » List Applications
- » Find Applications
- » <Application Name> Help

¹ if equipped

² SiriusXM may not be available in all markets. Activation and a subscription are required.



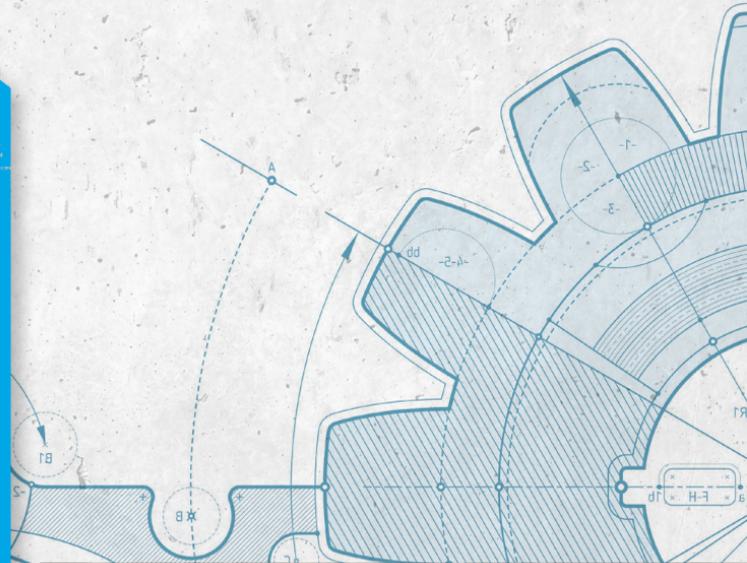
UPDATING YOUR SYSTEM

System updates are available through the local Ford website using a USB or by connecting your vehicle to a Wi-Fi network connection. With a network connection, you can have your SYNC system update automatically as well. Please see the **SYNC** chapter of your **Owner's Manual** for more information on updating your system.

TABLE OF CONTENTS

INSTRUMENT PANEL	4-5
6-7	SYNC
SYNC 4 DISPLAY OVERVIEW	8-9
COMFORT	10
11	CONVENIENCE
FUNCTION	12-16
17-18.....	ELECTRIC VEHICLE INFORMATION
19	ESSENTIAL FEATURES

WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.



Some features may not be available in your area. Refer to your **Owner's Manual**, visit the website or call the toll-free number for more information.

For U.S. customers: visit owner.ford.com or call **1-800-392-3673**.

For Canadian customers: visit syncmyride.ca or call **1-800-565-3673**.

INSTRUMENT PANEL

1 CRUISE CONTROL*

Adaptive Cruise Control buttons shown. For more information about Adaptive Cruise Control, please see page 15.

To Set a Cruise Control Speed

1. Press the  control and release.
2. Drive to the speed you desire.
3. Press and release **SET+** or **SET-**. Take your foot off the accelerator pedal.

After you set your speed, you can press and hold **SET+** or **SET-** to adjust the cruise speed. Release the control when you reach the speed you desire.

To cancel the set speed, press the **CAN** button or tap the brake pedal. To switch cruise control off, press  or switch the ignition off.

2 FRONT FOG LAMPS

Only switch the front fog lamps on during reduced visibility. You can switch on the front fog lamps by pressing the button on the lighting control.

3 HOOD RELEASE LEVER

1. Pull the lever, under the bottle holder, to release the hood.
2. Slightly lift the hood.
3. Move the catch to the left.
4. Open the hood. Support the hood with the strut.

4 POWER-FOLDING MIRRORS

The power-folding mirrors operate with the ignition on or for several minutes after you switch the ignition off. Move the controller downward to fold or unfold the mirrors.

5 INSTRUMENT CLUSTER

Provides information about various systems on your vehicle. Use the controls on the steering wheel.

Refer to the *Instrument Cluster* chapter in your *Owner's Manual* for more information.

6 AUTOWIPERS

The wipers operate when the rain sensor detects water on the windshield. Use the rotary control to adjust the sensitivity.

With low sensitivity, the wipers will operate when the sensor detects a large amount of water on the windshield.

With high sensitivity, the wipers will operate when the sensor detects a small amount of water on the windshield.

7 ELECTRIC PARKING BRAKE

To operate the electric parking brake, pull the switch toward yourself to engage and push away to release. The electric parking brake includes an Auto Hold feature, with the push-button located above the electric parking brake switch. The auto hold on/off toggle button illuminates when auto hold is toggled on. The last status of auto hold will be retained the next time the vehicle starts.

*if equipped





SUPPORT

SYNC support is available at your regional Ford website.

DRIVING RESTRICTIONS

For your safety, certain features are speed-dependent and restricted when your vehicle is traveling over 3 mph (5 km/h).

PAIRING YOUR PHONE WITH SYNC

Wireless pairing of your phone with SYNC allows you to make and receive hands-free calls.

To Pair Your Phone for the First Time:

1. Make sure to switch on your phone's Bluetooth feature before starting the search. See your device's manual, if necessary.
2. Press the Settings button.
3. Select Bluetooth from the menu.

4. Press the OK button.
5. Select the option to add. This starts the pairing process.
6. When a message to begin pairing appears in the audio display, search for SYNC on your device. Depending on your phone's capability and your market, the system may prompt you with questions, such as setting the current phone as the primary phone and downloading your phone book.

PHONE CONTROLS

You can use the phone buttons on your steering wheel to answer, reject or end a call.

HELPFUL HINTS

- When using voice commands, make sure the interior of your vehicle is as quiet as possible. Wind noise from open windows and road vibrations may prevent the system from correctly recognizing spoken commands.
- Before giving a voice command, wait for the system announcement to finish, followed by a single tone. Any command spoken before this does not register with the system.

- Speak naturally, without long pauses between words.
- You can interrupt the system at any time while it is speaking by pressing the voice button. You can cancel a voice session by pressing and holding the voice button.

PHONE MENU

Through the phone menu, you can access your call history, phone book, text messages, phone settings and system settings. Press the PHONE button. Then you can scroll through the menu and select the feature you want to view.

APPS

AppLink enables voice and steering wheel control of certain smartphone apps. Once an app is running through AppLink, you can control the main features of the app through voice commands and steering wheel controls.

NOTE You must pair and connect your smartphone to SYNC to access AppLink.

USING SYNC TO ACCESS DIGITAL MEDIA

Using the system, you can access media from your iPod, Bluetooth device and most USB drives. SYNC also supports audio formats, such as MP3, WMA, WAV and ACC.

MEDIA SOURCES

Press the MEDIA or AUX button to view your sources. Use the directional arrows or tune knob and OK button to select your source. You can also use the steering wheel audio controls.



CONNECTED VEHICLE

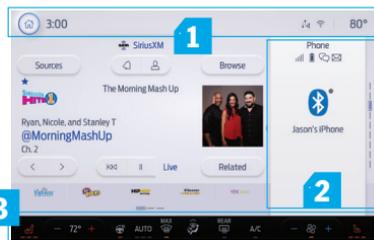
A connected vehicle has technology that allows your vehicle to connect to a mobile network and for you to access a range of features. When used in conjunction with the FordPass App, it could allow you to monitor and control your vehicle further, for example, checking the tire pressures, the fuel level and the vehicle location.

The modem has a SIM. The modem was enabled when your vehicle was built and periodically sends messages to stay connected to the cell phone network, receive automatic software updates and send vehicle-related information to us, for example, diagnostic information. These messages could include information that identifies your vehicle, the SIM and the electronic serial number of the modem. Cell phone network service providers could have access to additional information, for example, cell phone network tower identification.

For additional information about our privacy policy, visit www.FordConnected.com or refer to your local Ford website.

Continued

SYNC 4 DISPLAY OVERVIEW



1. STATUS BAR

The bar on top of the display indicates the status of your vehicle's features.

2. INFORMATION ON DEMAND SCREEN

The information on demand screen displays cards on the side of the display and allows you to see information from different features.

3. CLIMATE AREA

Use the controls in this area to change the climate inside of your vehicle.

CONNECTING YOUR PHONE

Go to the settings menu on your device and switch Bluetooth on. Select the phone option in the feature drawer.

1. Select Add Phone.
2. Follow the instructions on the screen to pair your device.

PHONE MENU

From the phone menu you can select from your contacts, recent calls or dial a number on the phone keypad. From the phone menu, you can also display recent text and emails, adjust phone settings, change devices or mute all notifications.

RECEIVING CALLS

To accept the call, select Accept on the touchscreen or press the phone button on the steering wheel. To reject the call, select Reject on the touchscreen.

TEXT MESSAGES

The system can receive and notify you of text messages. You can use the touchscreen to select to hear or see the text messages, call the sender or reply to the text message. You can switch text message notifications on and off in the Settings menu. For more information please see the *Phone* chapter of your *Owner's Manual*.

APPLE CARPLAY AND ANDROID AUTO

To use Apple CarPlay and Android Auto, pair your device and follow the instructions on the touchscreen. You are able to use your system and Android Auto or Apple CarPlay

simultaneously. Certain system features are not available when you are using Apple CarPlay or Android Auto. Android Auto may need to be enabled from the Settings menu. You can switch Apple CarPlay or Android Auto off through the Settings menu. See the *Apps* chapter of your *Owner's Manual* for more information.

SPEED-RESTRICTED FEATURES

For your safety, some functions of the system are speed dependent. Some features of this system may be too difficult to use when your vehicle is moving so they are restricted from use unless your vehicle is stationary. Other features are limited to when your vehicle is traveling at speeds under 3 mph (5 km/h).

VOICE INTERACTION

Voice interaction allows you to control vehicle features using conversational requests. To use voice interaction, you can set a wake word or push the voice button on the steering wheel.

To set a wake word:

1. Access the feature drawer on the touchscreen.
2. Press Settings.

3. Press Ford Assistant.
4. Set "Listen for Wake Word" to ON.
5. Select a wake word.

- a. "OK Ford" is chosen as the default wake word.
- b. The user can change to one of the other three options once the wake word has been turned on. To begin a voice interaction, say the selected wake word. Next, say a command.

APPS

The first time you start an app through the system, you could be asked to grant certain permissions. Some apps will work with no setup. Others require you to configure some personal settings before you can use them. To access the apps, select the apps option on the feature bar.

CONNECTED BUILT-IN NAVIGATION

You can set your destination using the text entry or map screen. Using text entry, you can enter your destination using the keyboard. Press Search and select the destination from the list on the screen. Press Start to begin navigation. Using the map screen, you can press and hold a location on the map to place a pin. Press Go! to begin the route guidance.

Through the menu button, you can change the format of the map, switch live traffic on and off, update the map and navigate to a recent destination or saved destination.

During route guidance, you can adjust the guidance prompt volume by turning the volume control when a guidance prompt plays. To repeat an instruction, press the turn indicator. To cancel route guidance, press the Cancel button.

Some services may not be available in your area. Refer to your Owner's Manual in the touchscreen, visit the website or call the toll-free number.

For U.S. customers: Visit owner.ford.com or call **1-800-392-3673**.

For Canadian customers: Visit syncmyride.ca or syncmaroute.ca, or call **1-800-565-3673**.

Continued

*if equipped

*if equipped

COMFORT

ADJUSTING THE STEERING WHEEL

Unlock the steering wheel by pulling the lever down. Adjust the wheel to the desired position. Push the lever back up to lock the steering wheel in place.

LUMBAR CONTROL

Use the manual* or power control* on the inboard or outboard sides of the front seats. See the **Front Seats** chapter of your **Owner's Manual** for details.

HEATED FRONT SEAT*

Press the button on the climate control assembly to switch the heated seat on and off. Press the button repeatedly to adjust the temperature.

AUTOLOCK

Your vehicle has the capability for the doors to lock automatically when all doors are closed, the vehicle is on and in gear and you exceed 12 mph (20 km/h).

REAR CLIMATE CONTROLS

The separate rear climate controls adjust fan speed and air direction independently from the front controls.

STORAGE COMPARTMENTS*

Transit includes a variety of storage areas specifically designed to organize smaller items. Depending on the vehicle options, the storage areas may include:

- The overhead console, located near the map light controls.
- The bottle holder, built into the sides of the instrument panel.
- There is also front and rear overhead storage.



*if equipped

CONVENIENCE

AUXILIARY AND AC POWER POINTS*

A 400W AC power outlet is located on the inboard side of the passenger seat pedestal.

When the indicator light on the power point is:

- **On:** The power point is working and the ignition is on.
- **Off:** The power point is off and the ignition is off.
- **Flashing:** The power point is in fault mode.

For complete details, see the **Power Outlets** chapter in your **Owner's Manual**.

NOTE Do not keep electrical devices or adapters plugged into the auxiliary or AC power points when not in use.

BATTERY LOCATION

The battery is inside your vehicle under the driver seat. See the **Maintenance** chapter in your **Owner's Manual** for details.

REAR CARGO DOORS*

After opening the rear cargo doors, slide the lever to release the catch. This allows you to open the doors wider.

USB PORTS*

Use the USB ports on the instrument panel to access and listen to audio from your device through your vehicle audio system. See your **Owner's Manual** for details.



*if equipped



FUNCTION

REAR VIEW CAMERA*

The Rear View Camera system provides an image of the area behind the vehicle. The image appears when the transmission is in reverse (R) and uses a variety of guidelines to alert you of your proximity to objects. For more information about the Rear View Camera, please see the **Rear View Camera** chapter in your **Owner's Manual**.

NOTE If mud, water or debris obstructs the camera's view, clean the lens with a soft, lint-free cloth and non-abrasive cleaner.



KEYLESS ENTRY KEYPAD

The keypad is under the driver window and may illuminate when you press a button. The keypad allows you to lock or unlock the doors without a key. You can operate the keypad with the factory-set, five-digit entry code found on the owner's wallet card in the glove box or by using your personal code. You can program the system to unlock just the driver door or all doors. You must press each number within five seconds of each other.

To Unlock the Doors:

Enter the factory-set code or your personal code, then press **3-4** within five seconds.

To Unlock the Rear Cargo Doors:

Enter the factory-set code or your personal code, then press **5-6** within five seconds.

To Lock All Doors:

Press and hold **7-8** and **9-0** at the same time (with the driver door closed).

See the **Keyless Entry Keypad** chapter in your **Owner's Manual** for more information.

AUTO-START-STOP

The system automatically turns off the engine when you stop your vehicle to help reduce fuel consumption. The engine restarts automatically when you release the brake pedal or press the accelerator.

The system turns on automatically each time you start your vehicle. Press **(A)** to switch the system off.

360 DEGREE CAMERA*

The 360 degree camera system consists of front, side and rear cameras. The system allows you to see what is directly in front of or behind your vehicle and provides a top-down view of the area outside your vehicle, including blind spots. It also provides visibility around your vehicle in parking maneuvers.

PRE-COLLISION ASSIST

The pre-collision assist system is active when your vehicle reaches a speed greater than approximately 6 mph (10 km/h). Pedestrian detection is active at speeds up to 50 mph (80 km/h). If your vehicle is rapidly approaching a stationary vehicle, a vehicle traveling in the same direction as yours or a pedestrian within your driving path, the system provides three levels of functionality:

Alert: When activated, a warning lamp flashes and an audible warning sounds.

Brake Support: Assists the driver in reducing collision speed by preparing the brake system for rapid braking. Brake support does not automatically apply the brakes, but if the brake pedal is pressed even lightly by the driver, brake support could add additional braking up to full force.

Active Braking: Active braking may activate if the system determines that a collision is imminent. The system may help the driver reduce impact damage or avoid the crash completely.

POST-CRASH ALERT SYSTEM*

The system flashes the direction indicators and intermittently sounds the horn in the event of a serious impact that deploys an airbag or the seatbelt pretensioners. The horn and indicators turn off when:

- You press the hazard control button.
- You press the unlock button on the remote entry transmitter (if equipped).
- Your vehicle runs out of power.

NOTE Sounding of the horn is only enabled in specific markets.

MYKEY™

MyKey allows you to program certain driving restrictions in order to promote good driving habits. You can program things like speed restrictions and limited volume levels. For complete information, refer to the **MyKey** chapter in your **Owner's Manual**.

AUTOMATIC HIGH BEAM CONTROL

The system turns on high beams if it is dark enough and no other traffic is present in front of you. If it detects an approaching vehicle's headlamps, tail lamps, street

lighting ahead or severe weather, the system turns off high beams before they can distract other road users. Low beams remain on.

To switch the system on, use the information display to select **Settings**, then select **Vehicle Settings, Lighting** and then **Auto Highbeam**.

AUTOLAMPS

Autolamps turn the headlamps on in low light situations or when the wipers operate. Your headlamps remain on for a period of time after you switch off the ignition. You can adjust the time delay using the information display controls.

WARNING It may be necessary to switch your headlamps on manually in severe weather conditions.

HEATED REAR WINDOW*

Press the **REAR WASH** button to clear the rear window of thin ice and fog. The heated rear window turns off after a short period of time.

FUNCTION

FRONT, REAR AND SIDE PARKING AIDS*

These systems warn you of obstacles within a certain range of your vehicle. As you move closer to the detected obstacle, the rate of the warning tone increases in frequency.

The system turns on automatically whenever you switch the ignition on.

Press the parking aid **[P]** button to switch the system off. The side sensing system uses the front and rear side sensors to detect and map obstacles that are near the sides of your vehicle. The front sensors are active when the transmission is in any position other than park (P). The rear sensors are active when the vehicle is in reverse (R) and your vehicle is traveling at a low speed.

Keep the sensors, located on the bumper or fascia, free from snow, ice and large accumulations of dirt. If the sensors are covered, the system's accuracy can be affected. Do not clean the sensors with sharp objects. See the **Parking Aids** chapter in your *Owner's Manual* for complete information on your vehicle's sensing systems.

NOTE Visibility aids do not replace the need to watch where the vehicle is moving.

POWER SLIDING DOOR*

To open and close the power sliding door from inside your vehicle:

To open using the instrument panel button:

- Press the  button on the instrument panel twice to open the sliding door.

To open using the sliding door handle:

1. Pull the locking button up.
2. Pull and release the interior door handle to open the sliding door. Make sure you allow the system to open the sliding door. Manually pushing or pulling the sliding door when it is moving could damage the sliding door and its components.

To close using the instrument panel button:

- Press the  button on the instrument panel. A tone sounds when the sliding door begins to close.

To close using the sliding door handle:

- Pull and release the interior door handle to close the sliding door.

To open and close the power sliding door from outside your vehicle:

Using the door handle:

- Pull and release the exterior door handle to open or close the sliding door.

Using the remote control:

- Press the  button on the remote control twice within three seconds.

ALL-WHEEL DRIVE

The intelligent AWD system continuously monitors vehicle conditions and adjusts the power distribution between the front and rear wheels. The AWD system is on all the time and requires no input from the driver. It is capable of handling all road conditions. You can optimize the AWD performance for specialized driving conditions by selecting different drive modes.



*if equipped

LANE KEEPING SYSTEM

The system automatically detects and tracks the road lane markings using a camera mounted behind the interior rear view mirror. It notifies you to stay in your lane when the front camera detects an unintentional lane change is likely to occur. You can switch the system on or off by pressing the button on the direction indicator. The system stores the on or off setting until you manually change it, unless the system detects a MyKey.

Refer to the **Lane Keeping System** chapter in your *Owner's Manual* for more details on how to change your settings.

NOTE The system works as long as the camera can detect one lane marking at a speed above 40 mph (65 km/h).

WARNING The system may not function if the camera is blocked or there is damage to the windshield.

When the system is on, a graphic of lane markings appear in the information display.

*if equipped

DRIVE MODE CONTROL

The system optimizes steering, handling and powertrain response.

The system automatically tailors your vehicle configuration for each mode you select.

To change the drive mode setting:

1. Press Features on the touchscreen.
2. Press DRIVE MODES.
3. Select a setting.

Normal: Vehicle settings suited for balanced driving.

Eco: Vehicle settings suited for economical driving.

Slippery: Vehicle settings suited for driving on slippery roads.

Mud/Ruts: Vehicle settings suited for driving through mud and ruts.

ADAPTIVE CRUISE CONTROL

Adaptive Cruise Control adjusts your speed to maintain a set distance between your vehicle and the vehicle in front of you in the same lane.



Press to switch cruise control on or off.



Press to select from one of four gap settings.

SET+ and SET - Press to set the speed.

CAN Press to cancel cruise control.

RES Press button to return to the set speed and gap setting.

Refer to the **Adaptive Cruise Control** chapter in your *Owner's Manual* for safety information, more details and limitations.

Continued

BLIND SPOT INFORMATION SYSTEM (BLIS) WITH TRAILER TOW AND CROSS TRAFFIC ALERT*

This system is designed to aid you in detecting vehicles that may have entered the detection area. The detection area is on both sides of your vehicle and trailer, extending rearward from the exterior mirrors to the end of your trailer. Cross traffic alert warns you of vehicles approaching from the sides when the transmission is in reverse (R). When a trailer is attached and you have set up a Blind Spot Trailer, the system becomes active when driving forward above 6 mph (10 km/h). Refer to the **Blind Spot Information System** chapter in your **Owner's Manual** for more information.

WARNING NEVER use BLIS or cross traffic alert as a replacement for using the interior and exterior mirrors and looking over your shoulder before changing lanes.



*if equipped

STARTING AND STOPPING THE ELECTRIC MOTOR

To start your electric motor with a push button ignition, a valid keyfob must be inside your vehicle.

1. Be sure the vehicle is in park (P).
2. Fully press the brake pedal.
3. Press the Power Start Stop button.

NOTE: You will not hear any motor noise.

4. The READY light will illuminate.

To stop the electric motor when your vehicle is not moving and the electric motor is on or in the accessory mode, press and release the Power Start Stop button without pressing the brake pedal. This shuts off the electric motor and all electrical accessories.

To stop the electric motor when your vehicle is moving, press the Power Start Stop button three times within two seconds, or press and hold for at least one second.

Shift into neutral (N) and use the brakes to bring your vehicle to a safe stop. When your vehicle comes to a complete stop, shift into park (P).

*if equipped

WHAT IS THE HIGH VOLTAGE BATTERY?

The high-voltage battery stores electrified power used by the electric motor to propel the vehicle.

PEDESTRIAN ALERT SYSTEM

Due to the quiet operation of hybrid and electric vehicles at low speeds, the system creates a subtle sound to alert pedestrians. The system is on when your vehicle is running and not in park (P). Some sound may be audible in the passenger compartment.

WHAT IS THE HIGH-VOLTAGE BATTERY GAUGE?

The high-voltage battery gauge displays the total amount of charge available for driving. A full fill represents the total amount of energy you can get from plugging your vehicle in.

LOCATING THE CHARGE PORT

The charge port is on the front of the vehicle. To open, press the center right edge of the charge port door and then release.

ELECTRIC VEHICLE INFORMATION*

CHARGING THE HIGH-VOLTAGE BATTERY

To charge the high-voltage battery with the Ford Mobile Charge Cord:

1. Unwrap the cord completely before charging.
2. Put the vehicle in park (P) and open the charge port door.
3. Plug the connector into the Ford Mobile Charger.
4. Plug the connector into the wall outlet.
5. Plug the charging coupler into the charge port receptacle on your vehicle. Make sure the button clicks, confirming that you have completely engaged the coupler.

When the handle is properly engaged, the light ring will illuminate. This indicates the beginning of a normal charge cycle. Charging stops when complete or when paused due to charge settings or charge station actions.

CHARGE PORT INDICATORS

Divided into five zones, the charge status indicator displays the state of charge in 20 percent increments:

- When one zone is pulsing, the charge is between 0-20 percent.

- When the second zone starts pulsing, the charge is between 20-40 percent.
- When the third zone starts pulsing, the charge is between 40-60 percent.
- When the fourth zone starts pulsing, the charge is between 60-80 percent.
- When the fifth zone starts pulsing, the charge is between 80-100 percent.
- When all zones illuminate, the charge is 100 percent.

When charging stops, the charge status indicator shows all the completed zones solidly lit up in a blue color for 30 seconds before turning off.

COLORS ARE USED AS INDICATORS

- The color white is used as a courtesy light to help with plugging in and to acknowledge actions such as plugging in and unplugging.
- The color blue is used when the vehicle is plugged in and either charging or waiting to charge.
- The color orange is used to indicate charge faults.

DISCONNECTING THE CHARGING COUPLER

Do not attempt to remove the charge coupler before it is unlocked or use any kind of tool to try and remove a locked charge coupler.

1. Push the coupler unlock button and remove the coupler handle from the vehicle.
2. Close the dust cap for the additional lower connectors. Press the center right edge of the charge port door to close.

WHAT IS THE VEHICLE RANGE DISPLAY?

Displays the approximate range your vehicle can travel on the battery power that remains.

EV ROADSIDE ASSISTANCE

Ford Roadside Assistance has you covered in the US for 5 years/60,000 miles (96,000 kilometers) (whichever comes first). You can choose where you would like to have your vehicle towed and recharged within 35 miles (56 kilometers) of your location; your fleet home base, your driver's home, a public charging station or an EV-Certificated Ford dealership. If beyond 35 miles (56 kilometers), Ford will take you to the nearest available option.

*if equipped

CARGO LAMPS



Press the button to switch the cargo lamps on or off.
NOTE The cargo lamps turn off after a short period of time to prevent the battery from dying.

TIRE PRESSURE MONITORING SYSTEM*

When one or more of your tires are under-inflated, your vehicle turns on the low tire pressure warning light (⚠️) in the instrument cluster. If this happens, stop and check your tires as soon as possible. Inflate them to the proper pressure. Refer to the **Tire Pressure Monitoring System** chapter in your **Owner's Manual** for more information.

FUEL TANK CAPACITY AND NON-DIESEL FUEL INFO

Your vehicle has a 25.1 gallon (95 liter) fuel tank capacity for a standard tank. The larger tank has a 30.5 gallon (115.4 liter) capacity. We recommend regular unleaded gasoline with a pump rating of 87. To provide improved performance, we recommend premium fuel for severe-duty usage, such

*if equipped

ESSENTIAL FEATURES

as trailer towing. For non-flex fuel vehicles, use only UNLEADED fuel or UNLEADED fuel blended with a maximum of 15% ethanol and a minimum octane rating of 87.

Do not use any other fuel because it could damage or impair the emission control system.

If your vehicle has a yellow fuel filler cap, a yellow bezel around the fuel filler inlet, a yellow fuel filler housing or a yellow E85 label on the fuel tank filler door, you have a flex fuel vehicle and can use either regular unleaded fuel, E85 ethanol fuel or any mixture of the two. Add at least half a tank of fuel when switching between regular unleaded fuel or E85 and drive the vehicle immediately after refueling for at least 5 miles (8 kilometers) to allow the vehicle to adapt to the change in ethanol concentration. If you use E85 fuel exclusively, we recommend filling the fuel tank with regular unleaded gasoline at each scheduled oil change.

See the **Fuel and Refueling** chapter in your **Owner's Manual** for complete flex fuel usage details.

LOCATION OF SPARE TIRE AND TOOLS

The spare tire is under the rear of your vehicle. The jack, jack handle and lug wrench are in the storage compartment in the front right-hand side stepwell. For most electric vehicles, the spare tire is under the front of the vehicle.

NOTE For vehicles with Dual Rear Alloy Wheels, please use the wheel trim removal tool. The tool is in the storage compartment in the front right-hand side stepwell. A dissimilar spare tire is designed for emergency use only and should be replaced as soon as possible. For complete details on changing your tire, refer to the **Wheels and Tires** chapter in your **Owner's Manual**.

ROADSIDE ASSISTANCE

Your new Ford vehicle comes with the assurance and support of 24-hour emergency roadside assistance.

To receive roadside assistance in the United States, call **1-800-241-3673**. In Canada, call **1-800-665-2006**.

Ford Motor Company gives you peace of mind with the complimentary Roadside Assistance Program. Services are available from the warranty start date and last for 5 years or 60,000 miles (100,000 km), whichever occurs first.

Roadside Assistance is honored throughout the 50 states, Puerto Rico and Canada.

Towing services are available to any qualified Ford or Lincoln dealer within the distance limits stated in your Owner's Manual.

If you're out of warranty coverage but need Roadside Assistance, you can still access the service you need by paying a one-time fee.

For additional information please visit:

US:

<https://owner.ford.com/service/roadside-assistance.html>

Canada:

<https://www.ford.ca/owners/packages/roadside-assistance>



The Sykes4Ford Roadside App (Canada only) is available via the Apple App Store® or Google Play™.

U.S. ROADSIDE ASSISTANCE
1-800-241-3673
24 hours a day, 7 days a week

- Towing
- Battery Jump-Start
- Fuel Delivery
- Lock-out Assistance
- Flat Tire Change
- Winch Out
- Other Roadside Services



CANADA ROADSIDE ASSISTANCE
1-800-665-2006 or download the **Sykes4Ford App**

- Towing
- Battery Boosting
- Fuel Delivery
- Lock-out Assistance
- Flat Tire Service
- Winch Out
- Other Roadside Services



For future quick reference, enter your vehicle information on the back of your Roadside Assistance Card and place it in your wallet.