

FORD **TOURNEO COURIER** / **TRANSIT COURIER** Owner's Manual



The information contained in this publication was correct at the time of release. In the interest of continuous development, we reserve the right to change specifications, design or equipment at any time without notice or obligation. No part of this publication may be reproduced, transmitted, stored in a retrieval system or translated into any language in any form by any means without our written permission. Errors and omissions excepted.

© Ford Motor Company 2024

All rights reserved.

Part Number: CG3971en-202306-20240219130658

Table of Contents

Introduction

About This Publication	15
Using This Publication	15
Warnings and Notes Used in This Publication	15

Data Privacy

Data Privacy	16
Service Data	17
Event Data	17
Settings Data	18
Connected Vehicle Data	18
Mobile Device Data	18
Emergency Call System Data	19

Environment

Protecting the Environment	20
----------------------------------	----

Visual Search

Interior Overview - LHD	21
Interior Overview - RHD	22
Exterior Overview - Kombi	23
Exterior Overview - Van	24

Child Safety

Child Safety Precautions	25
Child Restraint Anchor Points	26
Child Restraints	29
Booster Seats	32
Child Safety Locks	33

Seatbelts

Seatbelt Precautions	34
Fastening and Unfastening the Seatbelts	34
Adjusting the Seatbelts During Pregnancy	35
Seatbelt Reminder	36
Seatbelts – Troubleshooting	37

Airbags

How Do the Front Airbags Work	38
How Do the Side Airbags Work	38
How Does the Center Mounted Side Airbag Work	39
How Do the Side Curtain Airbags Work	39
Airbag Precautions	40
Passenger Airbag Indicators	41
Switching the Passenger Airbag On and Off	41
Airbags – Troubleshooting	41

eCall

What Is eCall	42
How Does eCall Work	42
Emergency Call Requirements	42
Emergency Call Limitations	42
Manually Making an Emergency Call	42
Emergency Call Indicators	43
Changing the Backup Battery	44
eCall – Troubleshooting	44

Keys and Remote Controls

Remote Control Limitations	45
Opening and Closing the Flip Key - Vehicles With: Keyed Ignition	45
Removing the Key Blade - Vehicles With: Push Button Start	45
Locating Your Vehicle	46
Changing the Remote Control Battery - Vehicles With: Keyed Ignition	46
Changing the Remote Control Battery - Vehicles With: Push Button Start	47
Replacing a Lost Key or Remote Control	48
Programming the Remote Control	48
Keys and Remote Controls – Troubleshooting	49

Table of Contents

Doors and Locks

Operating the Doors From Outside Your Vehicle	51
Operating the Doors From Inside Your Vehicle	53
Reprogramming the Unlocking Function	53
Autounlock	54
Mislock	54
Autorelock	55
Door Lock Indicators	55
Doors and Locks Audible Warnings	55
Doors and Locks – Troubleshooting	55

Sliding Door

Sliding Door Precautions	56
Opening the Sliding Door	56
Closing the Sliding Door	57

Liftgate

Liftgate Precautions	58
Opening the Liftgate	58
Closing the Liftgate	59
Liftgate – Troubleshooting	59

Security

Passive Anti-Theft System	60
Anti-Theft Alarm System	60
Anti-Theft Alarm System Settings	61
Security – Troubleshooting	62

Steering Wheel

Adjusting the Steering Wheel	64
Locking the Steering Wheel - Vehicles With: Keyed Ignition	64
Locking the Steering Wheel - Vehicles With: Push Button Start	65
Heated Steering Wheel	65

Wipers and Washers

Wipers	66
Autowipers	67
Switching the Rear Window Wiper On and Off	68
Reverse Wipe	68
Checking the Wiper Blades	68
Replacing the Front Wiper Blades	68
Replacing the Rear Wiper Blades	69
Washers	69
Wipers and Washers – Troubleshooting	70

Exterior Lighting

Exterior Lighting Control	71
Headlamps	71
Headlamps – Troubleshooting	72
Exterior Lamps	73
Automatic High Beam Control	74
Automatic High Beam Control – Troubleshooting	77

Interior Lighting

Switching All of the Interior Lamps On and Off - Vehicles With: Front Interior Lamp	78
Switching All of the Interior Lamps On and Off - Vehicles With: Front Interior Lamp With Map Reading Lamps	78
Switching the Front Interior Lamps On and Off	78
Switching the Rear Interior Lamps On and Off	78
Interior Lamp Function	79
Adjusting the Instrument Panel Lighting Brightness	79

Windows

Opening and Closing the Windows - Vehicles With: One-Touch Open Driver Window	80
---	----

Table of Contents

Opening and Closing the Windows - Vehicles With: One-Touch Open and Close Front Windows	80
Global Opening and Closing	81
Window Bounce-Back	82
Locking the Rear Window Controls	83
Opening and Closing the Rear Windows	83

Interior Mirror

Interior Mirror Precautions	84
Manually Dimming the Interior Mirror	84
Auto-Dimming Interior Mirror	84

Exterior Mirrors

Adjusting the Exterior Mirrors	85
Folding the Exterior Mirrors	85

Instrument Cluster

Instrument Cluster Overview - Kombi	87
Instrument Cluster Overview - Van	88
Tachometer	88
Speedometer	88
Fuel Gauge	88
Engine Coolant Temperature Gauge	89
What Are the Instrument Cluster Warning Lamps	89
Instrument Cluster Warning Lamps - Gasoline	89
Instrument Cluster Warning Lamps - Diesel	91
What Are the Instrument Cluster Indicators	93
Instrument Cluster Indicators - Gasoline	93
Instrument Cluster Indicators - Diesel	94

Instrument Cluster Display

Using the Instrument Cluster Display Controls	96
Instrument Cluster Display Main Menu	96
Customizing the Instrument Cluster Display	97
Fuel Economy Display	97

Personalized Settings

Changing the Language	98
Changing the Measurement Unit	98
Changing the Temperature Unit	98
Changing the Tire Pressure Unit	98

Trip Computer

Accessing the Trip Computer	99
Resetting the Trip Computer	99
Trip Data	99

Remote Start - Automatic Transmission

What Is Remote Start	100
Remote Start Limitations	100
Enabling Remote Start	100
Remotely Starting and Stopping the Vehicle	100
Remote Start Settings - Vehicles Without: Heated Steering Wheel	100
Remote Start Settings - Vehicles With: Heated Steering Wheel	101

Climate Control - Vehicles With: Automatic Temperature Control

Switching Climate Control On and Off	102
Switching Recirculated Air On and Off	102
Switching Air Conditioning On and Off	102
Switching Defrost On and Off	102

Table of Contents

Switching Maximum Defrost On and Off	102
Switching Maximum Cooling On and Off	103
Switching the Heated Windshield On and Off	103
Switching the Heated Rear Window On and Off	103
Setting the Blower Motor Speed	103
Switching the Heated Mirrors On and Off	103
Switching the Heated Mirrors On and Off - Vehicles With: Heated Rear Window	103
Setting the Temperature	104
Directing the Flow of Air	104
Auto Mode	104
Climate Control Hints	105

Climate Control - Vehicles With: Manual Temperature Control

Switching Climate Control On and Off	107
Switching Recirculated Air On and Off	107
Switching Air Conditioning On and Off	107
Switching Defrost On and Off	107
Switching Maximum Defrost On and Off	107
Switching Maximum Cooling On and Off	107
Switching the Heated Rear Window On and Off	108
Setting the Blower Motor Speed	108
Switching the Heated Mirrors On and Off	108
Switching the Heated Mirrors On and Off - Vehicles With: Heated Rear Window	108
Setting the Temperature	108
Directing the Flow of Air	108

Climate Control Hints	109
-----------------------------	-----

Interior Air Quality

What Is the Cabin Air Filter	110
Locating the Cabin Air Filter	110
Replacing the Cabin Air Filter	110

Front Seats

Front Seat Precautions	111
Sitting in the Correct Position	111
Manual Seats	112
Heated Seats	116

Rear Seats - Kombi

Manual Seats	117
--------------------	-----

Rear Occupant Alert System

What is the Rear Occupant Alert System	120
How Does the Rear Occupant Alert System Work	120
Rear Occupant Alert System Precautions	120
Rear Occupant Alert System Limitations	120
Rear Occupant Alert System Settings	121
Rear Occupant Alert System Indicators	121
Rear Occupant Alert System Audible Warnings	122

USB Ports

Locating the USB Ports	123
Playing Media Using the USB Port	123
Charging a Device	123

Power Outlet

What Is the Power Outlet	125
Power Outlet Precautions	125

Table of Contents

Locating the Power Outlets	125
----------------------------------	-----

Wireless Accessory Charger

What Is the Wireless Accessory Charger	126
Wireless Accessory Charger Precautions	126
Locating the Wireless Accessory Charger	126
Charging a Wireless Device	127
Wireless Accessory Charger – Troubleshooting	127

Storage

Bottle Holders	128
Cup Holders	128
Overhead Storage	128

Starting and Stopping the Engine

Starting and Stopping the Engine – Precautions	129
Ignition Switch - Vehicles With: Keyed Ignition	129
Push Button Ignition Switch - Vehicles With: Push Button Start	130
Starting the Engine	130
Stopping the Engine	133
Automatic Engine Stop - Vehicles With: Push Button Start	136
Accessing the Passive Key Backup Position - Vehicles With: Push Button Start	136
Starting and Stopping the Engine – Troubleshooting	137

Auto-Start-Stop - Manual Transmission

What Is Auto-Start-Stop	142
Auto-Start-Stop Precautions	142
Switching Auto-Start-Stop On and Off	142
Stopping the Engine	142

Restarting the Engine	142
Auto-Start-Stop Indicators	143
Auto-Start-Stop Audible Warning	143
Auto-Start-Stop – Troubleshooting	143

Auto-Start-Stop - Automatic Transmission

What Is Auto-Start-Stop	145
Auto-Start-Stop Precautions	145
Switching Auto-Start-Stop On and Off	145
Stopping the Engine	145
Restarting the Engine	145
Auto-Start-Stop Indicators	146
Auto-Start-Stop – Troubleshooting	146

Fuel and Refueling

Fuel and Refueling Precautions	148
Fuel Quality	149
Locating the Fuel Filler Funnel	149
Running Out of Fuel	149
Refueling	151
Fuel Tank Capacity - Gasoline	152
Fuel Tank Capacity - Diesel	153
Fuel Consumption Regulations	154
Fuel Consumption Figures - Gasoline	154
Fuel Consumption Figures - Diesel	155
Fuel and Refueling Audible Warnings	156
Fuel and Refueling – Troubleshooting	156

Diesel Particulate Filter

What Is the Diesel Particulate Filter	157
How Does the Diesel Particulate Filter Work	157
Diesel Particulate Filter Precautions	157

Table of Contents

Diesel Particulate Filter Requirements	158
Diesel Particulate Filter – Troubleshooting	158

Selective Catalytic Reduction System

What Is the Selective Catalytic Reduction System	160
Selective Catalytic Reduction System Precautions	160
Selective Catalytic Reduction System Requirements	160
Selective Catalytic Reduction System Guidelines	160
Filling the Selective Catalytic Reduction System Tank	161
Checking the Selective Catalytic Reduction Fluid Level	163
Checking the Selective Catalytic Reduction System Status	163
Selective Catalytic Reduction Fluid Consumption	163
AdBlue® Capacity and Specification	163
Selective Catalytic Reduction System – Troubleshooting	164

Catalytic Converter

What Is the Catalytic Converter	167
Catalytic Converter Precautions	167
Catalytic Converter – Troubleshooting	167

Gasoline Particulate Filter

What Is the Gasoline Particulate Filter	168
How Does the Gasoline Particulate Filter Work	168
Gasoline Particulate Filter Precautions	168
Gasoline Particulate Filter Requirements	168

Gasoline Particulate Filter – Troubleshooting	168
---	-----

Manual Transmission

Manual Transmission Precautions	170
Shifting Into Reverse	170
Manual Transmission Shift Indicators	170
Checking the Clutch Fluid Level	170
Manual Transmission – Troubleshooting	170

Automatic Transmission

Automatic Transmission Precautions	171
Automatic Transmission Positions	171
Automatic Transmission Shift Indicators	172
Automatic Transmission Audible Warnings	172
Brake Shift Interlock	172
Automatic Transmission – Troubleshooting	174

Brakes

Brake Precautions	175
Brake Over Accelerator	175
Locating the Brake Fluid Reservoir	175
Checking the Brake Fluid	175
Brakes – Troubleshooting	176

Parking Brake - Automatic Transmission

Applying the Parking Brake	177
Releasing the Parking Brake	177
Parking Brake Audible Warning	177
Parking Brake – Troubleshooting	177

Parking Brake - Manual Transmission

Applying the Parking Brake	178
----------------------------------	-----

Table of Contents

Releasing the Parking Brake	178
Parking Brake Audible Warning	178
Parking Brake – Troubleshooting	178

Reverse Brake Assist

What Is Reverse Brake Assist	179
How Does Reverse Brake Assist Work	179
Reverse Brake Assist Precautions	179
Switching Reverse Brake Assist On and Off	180
Overriding Reverse Brake Assist	180
Reverse Brake Assist Indicators	180
Reverse Brake Assist – Troubleshooting	181

Hill Start Assist

What Is Hill Start Assist	183
How Does Hill Start Assist Work	183
Hill Start Assist Precautions	183
Switching Hill Start Assist On and Off – Manual Transmission	183
Hill Start Assist – Troubleshooting	183

Traction Control

What Is Traction Control	184
How Does Traction Control Work	184
Switching Traction Control On and Off	184
Traction Control Indicator	184
Traction Control – Troubleshooting	184

Stability Control

What Is Stability Control	185
How Does Stability Control Work	185
Switching Stability Control On and Off	185
Stability Control Indicator	185

Steering

Electric Power Steering	186
-------------------------------	-----

Steering – Troubleshooting	187
----------------------------------	-----

Parking Aids

Parking Aid Precautions	189
Switching Parking Aid On and Off	189
Rear Parking Aid	190
Front Parking Aid	190
Parking Aid Indicators	192
Parking Aids – Troubleshooting	192

Rear View Camera

What Is the Rear View Camera	193
Rear View Camera Precautions	193
Rear View Camera Limitations	193
Locating the Rear View Camera	193
Rear View Camera Guide Lines	194
Rear View Camera Settings	195

Cruise Control

What Is Cruise Control	196
Switching Cruise Control On and Off	196
Setting the Cruise Control Speed	196
Canceling the Set Speed	197
Resuming the Set Speed	197
Cruise Control Indicators	197

Adaptive Cruise Control

How Does Adaptive Cruise Control Work	198
How Does Adaptive Cruise Control With Stop and Go Work	198
Adaptive Cruise Control Precautions	198
Adaptive Cruise Control Limitations	199
Switching Adaptive Cruise Control On and Off	201
Adaptive Cruise Control Automatic Cancellation - Vehicles With: Adaptive Cruise Control	201

Table of Contents

Adaptive Cruise Control Automatic Cancellation - Vehicles With: Adaptive Cruise Control With Lane Centering/ Adaptive Cruise Control With Stop and Go	201
Setting the Adaptive Cruise Control Speed - Vehicles With: Adaptive Cruise Control	202
Setting the Adaptive Cruise Control Speed - Vehicles With: Adaptive Cruise Control With Lane Centering/ Adaptive Cruise Control With Stop and Go	203
Setting the Adaptive Cruise Control Gap - Vehicles With: Adaptive Cruise Control	203
Setting the Adaptive Cruise Control Gap - Vehicles With: Adaptive Cruise Control With Lane Centering/ Adaptive Cruise Control With Stop and Go	204
Canceling the Set Speed	205
Resuming the Set Speed	206
Overriding the Set Speed	206
Adaptive Cruise Control Indicators	206
Switching From Adaptive Cruise Control to Cruise Control	206
Lane Centering	206
Lane Centering – Troubleshooting	209
Intelligent Adaptive Cruise Control	210
Adaptive Cruise Control – Troubleshooting	211

Local Hazard Information

What Is Local Hazard Information	212
Local Hazard Information Precautions	212
Local Hazard Information Indicators	212
Enabling Local Hazard Information	212
Checking Local Hazard Information Status	212

Speed Limiter

How Does the Speed Limiter Work	213
Speed Limiter Precautions	213

Switching the Speed Limiter On and Off	213
Setting the Speed Limit	213
Changing the Set Speed Limit	213
Canceling the Set Speed Limit	213
Resuming the Set Speed Limit	213
Intentionally Exceeding the Set Speed Limit	214
Speed Limiter Indicators	214
Speed Limiter Audible Warnings	214

Intelligent Speed Limiter

What Is the Intelligent Speed Limiter	215
How Does the Intelligent Speed Limiter Work	215
Intelligent Speed Limiter Precautions	215
Switching the Intelligent Speed Limiter On and Off	215
Setting the Speed Limit	216
Changing the Set Speed Limit	216
Canceling the Set Speed Limit	216
Resuming the Set Speed Limit	216
Intentionally Exceeding the Set Speed Limit	216
Intelligent Speed Limiter Indicators	216
Intelligent Speed Limiter Audible Warnings	217
Switching From Intelligent Speed Limiter to Speed Limiter	217
Intelligent Speed Limiter – Troubleshooting	217

Lane Keeping System

What Is the Lane Keeping System	218
How Does the Lane Keeping System Work	218
Lane Keeping System Precautions	218
Lane Keeping System Limitations	218
Switching the Lane Keeping System On and Off	219

Table of Contents

Switching the Lane Keeping System Mode	219
Lane Keeping System Settings	219
Aid Mode	219
Alert and Aid Mode	220
Lane Keeping System Indicators	220
Blind Spot Assist	221
Blind Spot Assist with Trailer Coverage	223
Lane Keeping System – Troubleshooting	226

Blind Spot Information System

What Is Blind Spot Information System	227
How Does Blind Spot Information System Work	227
Blind Spot Information System Precautions	227
Blind Spot Information System Limitations	227
Blind Spot Information System Requirements - Automatic Transmission	228
Blind Spot Information System Requirements - Manual Transmission	228
Switching Blind Spot Information System On and Off	228
Locating the Blind Spot Information System Sensors	228
Blind Spot Information System With Trailer Coverage	229
Blind Spot Information System Indicators	230
Blind Spot Information System – Troubleshooting	231

Cross Traffic Alert

What Is Cross Traffic Alert	232
How Does Cross Traffic Alert Work	232
Cross Traffic Alert Precautions	232

Cross Traffic Alert Limitations	233
Switching Cross Traffic Alert On and Off	233
Locating the Cross Traffic Alert Sensors	233
Cross Traffic Alert With Trailer Coverage	233
Cross Traffic Alert Indicators	234
Cross Traffic Alert – Troubleshooting	234

Pre-Collision Assist

What Is Pre-Collision Assist	235
How Does Pre-Collision Assist Work	235
How Does Pre-Collision Assist with Intersection Assist Work - Vehicles Without: Adaptive Cruise Control	236
How Does Pre-Collision Assist with Intersection Assist Work - Vehicles With: Adaptive Cruise Control	236
Pre-Collision Assist Precautions	236
Pre-Collision Assist Limitations	237
Locating the Pre-Collision Assist Sensors - Vehicles Without: Adaptive Cruise Control	237
Locating the Pre-Collision Assist Sensors - Vehicles With: Adaptive Cruise Control	237
Distance Indication	238
Forward Collision Warning	239
Distance Alert	239
Automatic Emergency Braking	239
Evasive Steering Assist	239
Pre-Collision Assist – Troubleshooting	240

Driver Alert

What Is Driver Alert	242
How Does Driver Alert Work	242
Driver Alert Precautions	242
Switching Driver Alert On and Off	242
Resetting Driver Alert	242

Table of Contents

Driver Alert Indicators	243
Driver Alert – Troubleshooting	243

Traffic Sign Recognition

What Is Traffic Sign Recognition	244
How Does Traffic Sign Recognition Work	244
Traffic Sign Recognition Precautions	244
Traffic Sign Recognition Limitations	244
Traffic Sign Recognition Indicators	245
Setting the Traffic Sign Recognition Speed Warning	246
Setting the Traffic Sign Recognition Chime for Speed Limit Change	246
Traffic Sign Recognition – Troubleshooting	246

Wrong Way Alert

What Is Wrong Way Alert	247
How Does Wrong Way Alert Work	247
Wrong Way Alert Precautions	247
Wrong Way Alert Limitations	247
Switching Wrong Way Alert On and Off	247
Wrong Way Alert – Troubleshooting	248

Load Carrying

Load Carrying Precautions	249
Roof Rack	249
Tow Bar Mounted Carrier	250

Rear Cargo Area - Van

Rear Cargo Area Anchor Points	251
-------------------------------------	-----

Connecting a Trailer

Connecting a Trailer	252
Trailer Lighting Check	252
Connecting a Trailer – Troubleshooting	253

Towing a Trailer

Towing a Trailer Precautions	254
Towing a Trailer Limitations	254
Loading Your Trailer	254
Trailer Towing Hints	255
Towing Weights and Dimensions	255

Driving Hints

Cold Weather Precautions	257
Driving on Snow and Ice	257
Breaking-In	257
Driving Economically	257
Driving Through Shallow Water	258
Floor Mats	258

Crash and Breakdown Information

Switching the Hazard Flashers On and Off	260
Jump Starting the Vehicle	260
Post-Crash Alert System	262
Post-Collision Braking	262
Automatic Crash Shutoff	262
Recovery Towing	263
Fail-Safe Cooling	264

Towing Your Vehicle - Manual Transmission

Towing Your Vehicle Precautions	266
Emergency Towing	266

Towing Your Vehicle - Automatic Transmission

Towing Your Vehicle Precautions	267
Emergency Towing	267

Emergency Equipment

Storing a First Aid Kit	268
Storing a Warning Triangle	268

Table of Contents

Fuses

Fuse Precautions	269
Under Hood Fuse Box	269
Body Control Module Fuse Box	277
Identifying Fuse Types	280
Fuses – Troubleshooting	280

Maintenance

Maintenance Precautions	281
Opening and Closing the Hood	281
Under Hood Overview - Gasoline, LHD	282
Under Hood Overview - Gasoline, RHD	283
Under Hood Overview - Diesel, LHD	284
Under Hood Overview - Diesel, RHD	285
Engine Oil	286
Engine Cooling Fan - Gasoline	287
Engine Cooling Fan - Diesel	287
Coolant	287
12V Battery	291
12V Battery – Troubleshooting	294
Adjusting the Headlamps	296
Exterior Bulbs	297
Interior Bulbs	301
Fuel Filter Service Indicator Check - Diesel	303

Vehicle Care

Cleaning the Exterior	304
Cleaning the Interior	306
Repairing Minor Paint Damage	307
Waxing Your Vehicle	307

Storing Your Vehicle

Preparing Your Vehicle for Storage	308
Removing Your Vehicle From Storage	309

Wheel and Tire Information

Locating the Tire label	310
Department of Transportation Uniform Tire Quality Grades	310
Information on the Tire Sidewall	311
Glossary of Tire Terminology	314
Tire Replacement Requirements	315
Using Summer Tires	317
Using Winter Tires	317
Using Snow Chains	317

Tire Care

Checking the Tire Pressures	318
Inflating the Tires	318
Tire Pressure Specifications	318
Inspecting the Tire for Wear	320
Inspecting the Tire for Damage	320
Inspecting the Wheel Valve Stems	320
Tire Rotation	321

Tire Sealant and Inflator Kit

What Is the Tire Sealant and Inflator Kit	322
Tire Sealant and Inflator Kit Precautions	322
Locating the Tire Sealant and Inflator Kit	322
Tire Sealant and Inflator Kit Components	322
Using the Tire Sealant and Inflator Kit	323

Tire Pressure Monitoring System

What Is the Tire Pressure Monitoring System	326
Tire Pressure Monitoring System Precautions	326
Tire Pressure Monitoring System Limitations	326
Viewing the Tire Pressures	326

Table of Contents

Resetting Tire Pressure Monitoring System	326
Tire Pressure Monitoring System – Troubleshooting	327

Changing a Road Wheel

Changing a Flat Tire	329
Wheel Nuts	334

Capacities and Specifications

Engine Specifications - Gasoline	335
Engine Specifications - Diesel	336
Vehicle Dimensions - Tourneo	337
Vehicle Dimensions - Transit	338
Engine Oil Capacity and Specification - Gasoline	339
Engine Oil Capacity and Specification - Diesel	339
Cooling System Capacity and Specification	340
Air Conditioning System Capacity and Specification - Gasoline	340
Air Conditioning System Capacity and Specification - Diesel	341
Washer Fluid Specification	342
Manual Transmission Fluid Capacity and Specification	342
Clutch Fluid Capacity and Specification - Manual Transmission	342
Automatic Transmission Fluid Capacity and Specification	343
Brake Fluid Specification	343

Vehicle Identification

Vehicle Identification Number	344
Vehicle Identification Plate	344

Connected Vehicle

What Is a Connected Vehicle	346
Connected Vehicle Requirements	346
Connected Vehicle Limitations	346

Connecting the Vehicle to a Mobile Network	346
Connecting the Vehicle to a Wi-Fi Network	346
Connected Vehicle Settings	347
Connected Vehicle – Troubleshooting	347

Vehicle Wi-Fi Hotspot

Creating a Vehicle Wi-Fi Hotspot	349
Changing the Vehicle Wi-Fi Hotspot Name or Password	349
Vehicle Wi-Fi Hotspot – Troubleshooting	350

Audio System

Audio System Precautions	351
Switching the Audio Unit On and Off	351
Selecting the Audio Source	351
Playing or Pausing the Audio Source	351
Adjusting the Volume	351
Setting a Memory Preset	351
Muting the Audio	351
Scrolling Through Menu Items	352
Selecting a Menu Item	352
Adjusting the Sound Settings	352
Setting the Clock and Date	352
AM/FM Radio	352
Switching the Display On and Off	353
Digital Audio Broadcasting Radio	353

Center Display Overview

Center Display Precautions	354
Center Display Limitations	354
Status Bar	354
Feature Bar - Vehicles With: 8 Inch Center Display Screen	355
Information On Demand Screen	355
Rebooting the Center Display	355

Table of Contents

Voice Interaction

What is Voice Interaction	356
Setting the Wake Word	356
Beginning a Voice Interaction	356
Voice Interaction Examples	356

Alexa Built-In

What is Alexa Built-In	357
Alexa Built-In Requirements	357
Signing In to Your Account	357
Using Alexa Built-In	357
Alexa Built-In Settings	357

Phone

Phone Precautions	359
Connecting Your Phone	359
Phone Menu	359
Making and Receiving a Phone Call	361
Switching Text Message Notification On and Off	362

Bluetooth®

Connecting a Bluetooth® Device	363
Playing Media Using Bluetooth®	363

Apps

App Precautions	364
App Requirements	364
Enabling Apps on an iOS Device	364
Enabling Apps on an Android Device	364
Switching Apple CarPlay On and Off	364
Switching Android Auto On and Off	365

Navigation

Accessing Navigation	366
Navigation Map Updates	366
Adjusting the Map	366
Live Traffic	366

Setting a Destination	366
Waypoints	367

Vehicle Software Updates

Vehicle Software Updates	368
Software Update Settings	368
Software Update Indicators	369

Vehicle System Reset

Performing a System Reset	370
---------------------------------	-----

Customer Information

Rollover Warning	371
Third Party Software Copyright Acknowledgment	371
Declaration of Conformity	371
REACH	371
Radio Frequency Certification Labels	372
Replacement Parts Recommendation	413
Mobile Communications Equipment	414
eCall User Information	415
End User License Agreement	418
Converting or Modifying Your Vehicle	443

Appendices

Electromagnetic Compatibility	444
-------------------------------------	-----

Introduction

ABOUT THIS PUBLICATION



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

Thank you for choosing Ford. We recommend that you take some time to get to know your vehicle by reading this publication. The more that you know about your vehicle, the greater the safety and pleasure you will get from driving it.

Note: Use and operate your vehicle in line with all applicable laws and regulations.

Note: Pass on all printed owner's information when selling this vehicle.

Features and Options

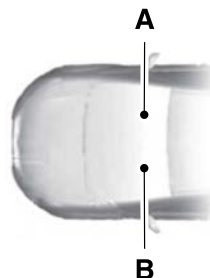
Note: This publication describes product features and options available throughout the range of available models, sometimes even before they are generally available. It could describe options that are not available on the vehicle you have purchased.

Illustrations

Note: Some of the illustrations in this publication could show features as used in different models, so could appear different to you on your vehicle.

Location of Components

This publication could qualify the location of a component as left-hand side or right-hand side. The side is determined when facing forward in the seat.



A Right-hand side.

B Left-hand side.

USING THIS PUBLICATION

To quickly locate information about your vehicle, use the word search within the Owner's Manual application.

WARNINGS AND NOTES USED IN THIS PUBLICATION

Warnings Used in This Publication

We include warnings in this publication to make you aware of possible danger. You can keep yourself and others safe if you follow the instructions highlighted by the warning symbol.

Notes Used in This Publication

We include notes to give you more information to those instructions that require further explanation.

Data Privacy



WARNING: Do not connect wireless plug-in devices to the data link connector. Unauthorized third parties could gain access to vehicle data and impair the performance of safety related systems. Only allow repair facilities that follow our service and repair instructions to connect their equipment to the data link connector.

We respect your privacy and are committed to protecting it. The information contained in this publication was correct at the time of release, but as technology rapidly changes, we recommend that you visit the local Ford website for the latest information.

Your vehicle has electronic control units that have data recording functionality and the ability to permanently or temporarily store data. This data could include information on the condition and status of your vehicle, vehicle maintenance requirements, events and malfunctions. The types of data that can be recorded are described in this section. Some of the data recorded is stored in event logs or error logs.

Note: *Error logs are reset following a service or repair.*

Note: *We may provide information in response to requests from law enforcement, other government authorities and third parties acting with lawful authority or through a legal process. Such information could be used by them in legal proceedings.*

Data recorded includes, for example:

- Operating states of system components, for example fuel level, tire pressure and battery charge level.
- Vehicle and component status, for example wheel speed, deceleration, lateral acceleration and seatbelt status.

- Events or errors in essential systems, for example headlamps and brakes.
- System responses to driving situations, for example airbag deployment and stability control.
- Environmental conditions, for example temperature.

Some of this data, when used in combination with other information, for example an accident report, damage to a vehicle or eyewitness statements, could be associated with a specific person.

Services That We Provide

If you use our services, we collect and use data, for example account information, vehicle location and driving characteristics, that could identify you. We transmit this data through a dedicated, protected connection. We only collect and use data to enable your use of our services to which you have subscribed, with your consent or where permitted by law. For additional information, see the terms and conditions of the services to which you have subscribed.

For additional information about our privacy policy, refer to the local Ford website.

Services That Third Parties Provide

We recommend that you review the terms and conditions and data privacy information for any services equipped with your vehicle or to which you subscribe. We take no responsibility for services that third parties provide.

SERVICE DATA

Our dealers collect service data through the data link connector in your vehicle. They use service data, for example error logs, to help them if you take your vehicle for repair. They share this data with our technical team, if required, to help with diagnosis. In addition to using the information for diagnosis and repair, we use and share service data with our service providers, for example parts suppliers, where required and where permitted by law, for continuous improvement or with other information that we have about you, for example your contact information, to offer you products and services that may be of interest to you according to your preferences and where allowed by law. Our service providers are equally required by law to protect your data and retain it in accordance with data retention policies.

Note: *Third party repair facilities can also collect service data through the data link connector.*

EVENT DATA

This vehicle is equipped with an event data recorder. The main purpose of an event data recorder is to record, in certain crash or near crash-like situations, such as an airbag deployment or hitting a road obstacle; this data will assist in understanding how a vehicle's systems performed. The event data recorder is designed to record data related to vehicle dynamics and safety systems for a short period of time, typically 30 seconds or less.

The event data recorder in this vehicle is designed to record such data as:

- How various systems in your vehicle were operating.
- Whether or not the driver and passenger seatbelts were buckled/fastened.
- How far (if at all) the driver was depressing the accelerator and/or the brake pedal.
- How fast the vehicle was traveling.
- Where the driver was positioning the steering wheel.

This data can help provide a better understanding of the circumstances in which crashes and injuries occur.

Note: *Event data recorder data is recorded by your vehicle only if a non-trivial crash situation occurs; no data is recorded by the event data recorder under normal driving conditions and no personal data or information (for example name, gender, age, and crash location) is recorded. However, parties, such as law enforcement, could combine the event data recorder data with the type of personally identifying data routinely acquired during a crash investigation.*

To read data recorded by an event data recorder, special equipment is required, and access to the vehicle or the event data recorder is needed. In addition to the vehicle manufacturer, other parties, such as law enforcement, that have such special equipment, can read the information if they have access to the vehicle or the event data recorder.

SETTINGS DATA

Your vehicle has electronic control units that have the ability to store data based on your personalized settings. The data is stored locally in the vehicle or on devices that you connect to it, for example, a USB drive or digital music player. You can delete some of this data and also choose whether to share it through the services to which you subscribe.

Comfort and Convenience Data

Data recorded includes, for example:

- Seat and steering wheel position.
- Climate control settings.
- Radio presets.

Entertainment Data

Data recorded includes, for example:

- Music, videos or album art.
- Contacts and corresponding address book entries.
- Navigation destinations.

CONNECTED VEHICLE DATA



The modem has a SIM. The modem was enabled when your vehicle was built and periodically sends messages to stay connected to the cell phone network. Subject to your consent, the vehicle may send vehicle, driving and location data. These messages could include information that identifies your vehicle, the SIM and the electronic serial number of the modem. Cell phone network service providers could have access to additional information, for example cell phone network tower identification. For additional information about our privacy policy, visit www.FordConnected.com or refer to your local Ford website.

Note: The modem continues to send information unless you disable the modem or stop the modem from sharing data by changing the modem settings. See **Connected Vehicle** (page 346).

Note: The service can be unavailable or interrupted for a number of reasons, for example environmental or topographical conditions and data plan coverage.

Note: To find out if your vehicle has a modem, visit www.FordConnected.com.

MOBILE DEVICE DATA

If you connect a mobile device to your vehicle, you can display data from your device on the touchscreen for example, music and album art. You can share your vehicle data with mobile apps on your device through the system. See **App Requirements** (page 364).

The mobile apps function operates by your connected device sending data to us in the United States. The data is encrypted and includes, for example, the vehicle identification number of your vehicle, the SYNC module serial number, odometer, enabled apps, usage statistics and debugging information. We retain it only as long as necessary to provide the service, to troubleshoot, for continuous improvement and to offer you products and services that may be of interest to you according to your preferences and where allowed by law.

If you connect a cell phone to the system, the system creates a profile that links to that cell phone. The cell phone profile enables more mobile features and efficient operation. The profile contains, for example data from your phonebook, read and unread text messages and call history, including history of calls when your cell phone was not connected to the system.

Data Privacy

If you connect a media device, the system creates and retains a media device index of supported media content. The system also records a short diagnostic log of approximately 10 minutes of all recent system activity.

The cell phone profile, media device index and diagnostic log remain in your vehicle unless you delete them and are generally accessible only in your vehicle when you connect your cell phone or media device. If you no longer plan to use the system or your vehicle, we recommend you use the system reset function to erase the stored information. See **Performing a System Reset** (page 370).

System data cannot be accessed without special equipment and access to your vehicle's module.

For additional information about our privacy policy, refer to the local Ford website.

Note: *To find out if your vehicle has connectivity technology, visit www.FordConnected.com.*

Examples of data that the system could transmit are:

- Vehicle identification number.
- Vehicle propulsion storage type.
- Current time.
- Vehicle location and direction.
- Whether the call was automatically or manually initiated.
- Vehicle category.
- Number of occupants in the vehicle.

Note: *You cannot deactivate emergency call systems that are required by law.*

EMERGENCY CALL SYSTEM DATA

When the emergency call system is active, it may disclose to emergency services that your vehicle has been in a crash involving the deployment of an airbag or activation of the fuel pump shut-off, or deactivation of the high-voltage battery. Certain versions or updates to the emergency call system may also be capable of electronically or verbally disclosing to emergency services operators your vehicle location or other details about your vehicle or crash to assist emergency services operators to provide the most appropriate emergency services. If you do not want to disclose this information, do not activate the emergency call system.

PROTECTING THE ENVIRONMENT

Sustainability is a priority at Ford. We are constantly looking for ways to reduce our impact on the planet while providing customers with great products and delivering a strong business. You should play your part in protecting the environment. Correct vehicle usage and the authorized disposal of waste, cleaning and lubrication materials are significant steps toward this aim.

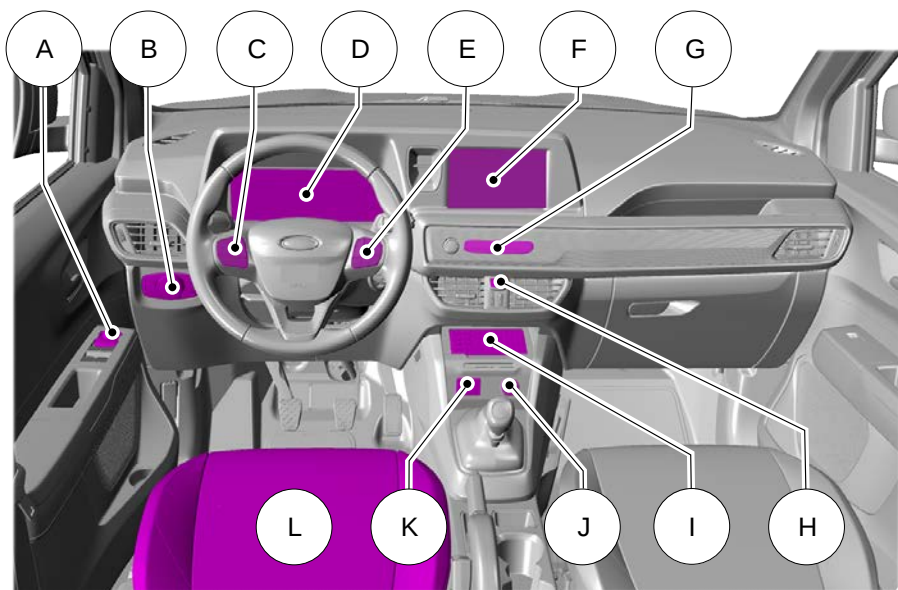
For additional information about our sustainability progress and initiatives, visit www.sustainability.ford.com.

France Only



Visual Search

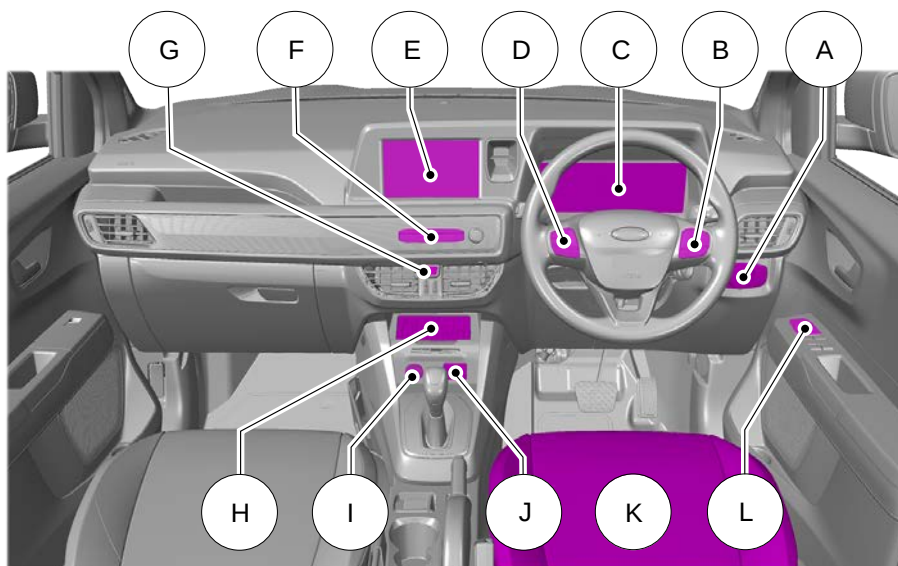
INTERIOR OVERVIEW - LHD



- A See **Adjusting the Exterior Mirrors** (page 85).
- B See **Exterior Lighting Control** (page 71).
- C See **Switching Adaptive Cruise Control On and Off** (page 201).
- D See **Instrument Cluster Overview** (page 87). See **Instrument Cluster Overview** (page 88).
- E See **Using the Instrument Cluster Display Controls** (page 96).
- F See **Center Display Precautions** (page 354).
- G See **Switching Parking Aid On and Off** (page 189).
- H See **Switching the Hazard Flashers On and Off** (page 260).
- I See **Charging a Wireless Device** (page 127).
- J See **What Is the Power Outlet** (page 125).
- K See **Locating the USB Ports** (page 123).
- L See **Front Seat Precautions** (page 111).

Visual Search

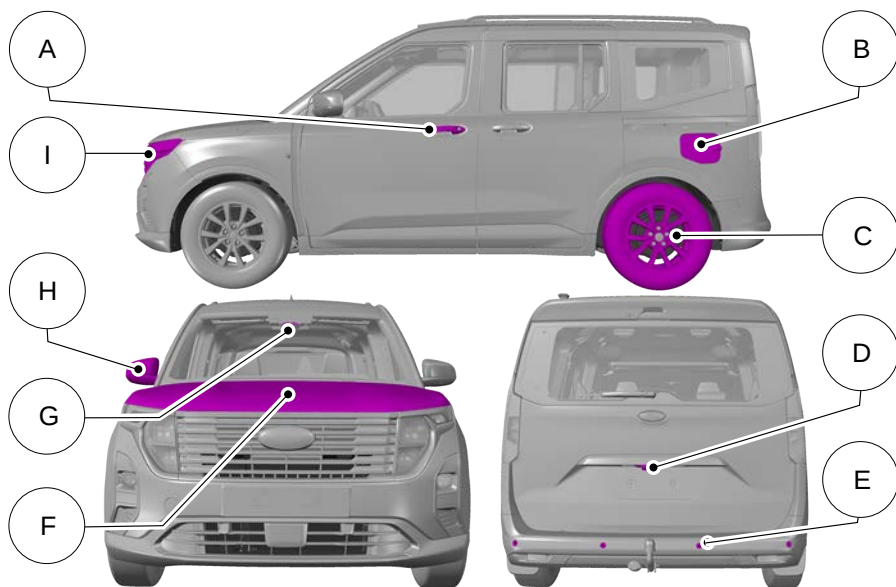
INTERIOR OVERVIEW - RHD



- A See **Exterior Lighting Control** (page 71).
- B See **Using the Instrument Cluster Display Controls** (page 96).
- C See **Instrument Cluster Overview** (page 87). See **Instrument Cluster Overview** (page 88).
- D See **Switching Adaptive Cruise Control On and Off** (page 201).
- E See **Center Display Precautions** (page 354).
- F See **Switching Parking Aid On and Off** (page 189).
- G See **Switching the Hazard Flashers On and Off** (page 260).
- H See **Charging a Wireless Device** (page 127).
- I See **What Is the Power Outlet** (page 125).
- J See **Locating the USB Ports** (page 123).
- K See **Front Seat Precautions** (page 111).
- L See **Adjusting the Exterior Mirrors** (page 85).

Visual Search

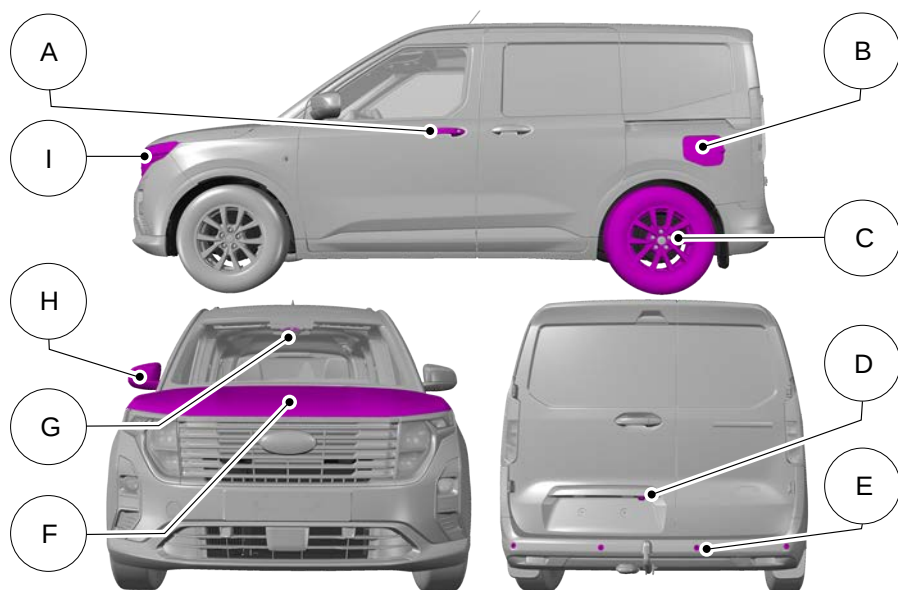
EXTERIOR OVERVIEW - KOMBI



- A See **Unlocking and Locking the Doors Using the Key Blade** (page 51).
- B See **Fuel and Refueling Precautions** (page 148).
- C See **Tire Pressure Specifications** (page 318).
- D See **Rear View Camera Guide Lines** (page 194).
- E See **Parking Aid Precautions** (page 189).
- F See **Opening and Closing the Hood** (page 281).
- G See **What Is Pre-Collision Assist** (page 235).
- H See **Adjusting the Exterior Mirrors** (page 85).
- I See **Exterior Lighting Control** (page 71).

Visual Search

EXTERIOR OVERVIEW - VAN



- A See **Unlocking and Locking the Doors Using the Key Blade** (page 51).
- B See **Fuel and Refueling Precautions** (page 148).
- C See **Tire Pressure Specifications** (page 318).
- D See **Rear View Camera Guide Lines** (page 194).
- E See **Parking Aid Precautions** (page 189).
- F See **Opening and Closing the Hood** (page 281).
- G See **What Is Pre-Collision Assist** (page 235).
- H See **Adjusting the Exterior Mirrors** (page 85).
- I See **Exterior Lighting Control** (page 71).

Child Safety

CHILD SAFETY PRECAUTIONS



Only child restraints certified to ECE-R129 or ECE-R44.03 (or later) have been tested and approved for use in your vehicle.

Note: *Mandatory use of child restraints varies from country to country.*

⚠ WARNING: Extreme Hazard! Never use a rearward facing child restraint on a seat protected by an active airbag in front of it. Death or serious injury to the child can occur.

⚠ WARNING: You must switch the passenger airbag off when using a rearward facing child restraint on the front seat.

⚠ WARNING: You must switch the passenger airbag on following the removal of the child restraint.

⚠ WARNING: Do not modify child restraints in any way.

⚠ WARNING: Do not hold a child on your lap when your vehicle is moving.

⚠ WARNING: Do not leave children or pets unattended in your vehicle. Failure to follow this instruction could result in personal injury or death.

⚠ WARNING: If your vehicle has been involved in a crash, have the child restraints checked.

⚠ WARNING: Do not put the shoulder section of the seatbelt or allow the child to put the shoulder section of the seatbelt under their arm or behind their back. Failure to follow this instruction could reduce the effectiveness of the seatbelt and increase the risk of injury or death in a crash.

⚠ WARNING: Do not use pillows, books or towels to boost your child's height. Failure to follow this instruction could result in personal injury or death.

⚠ WARNING: You must reinstall the head restraint following the removal of the child restraint.

⚠ WARNING: Always make sure your child is secured properly in a device that is appropriate for their height, age and weight. Child safety restraints must be bought separately from your vehicle. Failure to follow these instructions and guidelines may result in an increased risk of serious injury or death to your child.

Child Safety



WARNING: If you use a child restraint and a seatbelt, make sure that the seatbelt is not slack or twisted.



WARNING: Do not install a booster seat or a booster cushion with only the lap strap of the seatbelt.



WARNING: Do not install a booster seat or a booster cushion with a seatbelt that is slack or twisted.



WARNING: Make sure that your children sit in an upright position.

LOCATING THE CHILD RESTRAINT LOWER ANCHOR POINTS



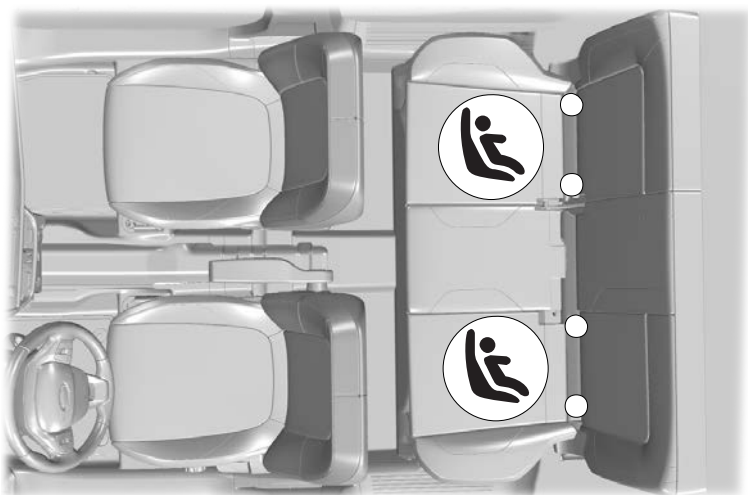
Lower anchor points are on the rear outermost seats.

CHILD RESTRAINT ANCHOR POINTS

WHAT ARE THE CHILD RESTRAINT ANCHOR POINTS

Anchor points are designed to allow you to quickly and safely install a child restraint.

Child Safety



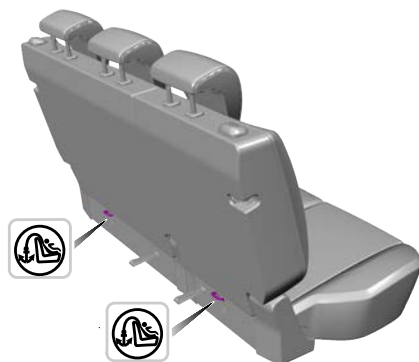
LOCATING THE CHILD RESTRAINT TOP TETHER ANCHOR POINTS



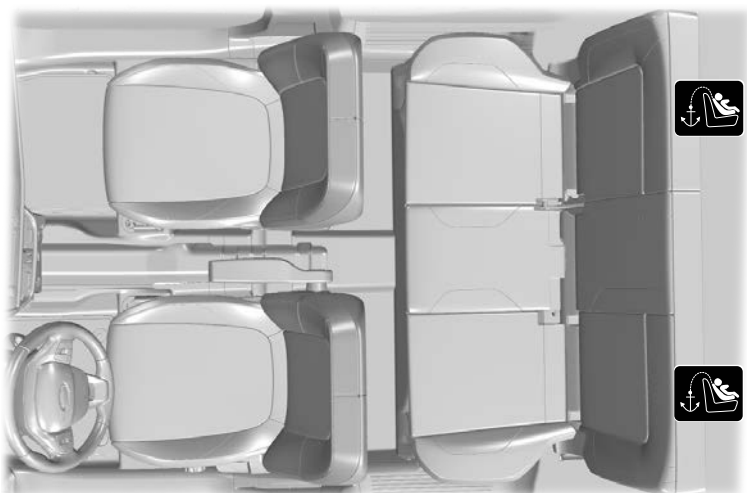
WARNING: Do not attach the top tether strap to anything other than the correct top tether strap anchor point.

Follow the child seat manufacturer's instructions for installing a child seat with a top tether.

For child restraints with a top tether the tether anchor point is on the back of the seat.



Child Safety



Child Safety

CHILD RESTRAINTS

CHILD RESTRAINT POSITION INFORMATION

Seating Positions	Mass Group Categories				
	0	0+	1	2	3
	0–10 kg (0–22 lb)	0–13 kg (0–29 lb)	9–18 kg (20–40 lb)	15–25 kg (33–55 lb)	22–36 kg (49–79 lb)
Front passenger seat with airbag ON .	X	X	UF ¹	UF ¹	UF ¹
Front passenger seat with airbag OFF .	U ¹	U ¹	U ¹	U ¹	U ¹
Rear seats. ²	U	U	U	U	U

¹ We recommend that you secure children in a government approved child restraint, on the rear seat.

² Do not use a child restraint with a support leg on the rear center seat unless stated as suitable in the child restraint manufacturer's product information.

X Not suitable for children in this mass group.

U Suitable for universal category child restraints approved for use in this mass group.

UF Suitable for universal category forward facing child restraints approved for use in this mass group.

ISOFIX Child Restraints

Seating Positions		Mass Group Categories				
		0	0	0+	1	1
		Lateral Facing	Rearward Facing	Rearward Facing	Forward Facing	Rearward Facing
		0–10 kg (0–22 lb)	0–10 kg (0–22 lb)	0–13 kg (0–29 lb)	9–18 kg (20–40 lb)	9–18 kg (20–40 lb)
Front passenger seat.	Size class.	No ISOFIX				
	Size type.					
Rear outermost seat ISOFIX.	Size class.	F, G ¹	E ¹	C, D, E ¹	A, B, B ¹	C, D ¹

Child Safety

Seating Positions		Mass Group Categories				
		0	0	0+	1	1
		Lateral Facing	Rearward Facing	Rearward Facing	Forward Facing	Rearward Facing
		0–10 kg (0–22lb)	0–10 kg (0–22lb)	0–13 kg (0–29lb)	9–18 kg (20–40lb)	9–18 kg (20–40lb)
	Fixture.	L1, L2 ¹	R1 ¹	R1, R2X, R2, R3 ¹	F2, F2X, F3 ¹	R2X, R2, R3 ¹
	Size type.	IL	IL	IL	IL, IUF	IL
Rear center seat.	Size class.	No ISOFIX				
	Size type.					

¹ The size class and fixture are defined for both universal and semi-universal child restraint systems. You can see the identification letters on ISOFIX child restraints.

IL Suitable for use with particular ISOFIX child restraint systems in the semi-universal category. Refer to the child restraint system manufacturer vehicle recommendation list for additional information.

IUF Suitable for use with forward facing ISOFIX child restraint systems in the universal category.

i-Size Child Restraints

	Front Passenger Seat	Rear Outermost Seats	Rear Center Seat
Rearward facing child restraint systems on front passenger seat with airbag ON .	X	-	-
i-Size child restraint systems.	X	i-U	X
Suitable booster fixture.	B2, B3 ¹	B2, B3 ¹	B2, B3 ¹

¹ The fixture is defined for booster child restraint systems. You can see the identification letters on i-Size boosters.

i-U Suitable for use with forward and rearward facing i-Size child restraint systems.

X Not suitable for use with i-Size child restraint systems.

Child Safety

CHILD RESTRAINTS RECOMMENDATION

Size Class Categories	Manufacturer	Model	Attachment
40–83 cm (15–35 in) 0–13 kg (0–29 lb)	Maxi-Cosi.	Pebble 360 and FamilyFix 360 base. ¹	ISOFIX and support leg (base) or seatbelt only.
40–105 cm (15–40 in) 0–17.5 kg (0–39 lb)	Maxi-Cosi.	Pearl 360 and FamilyFix 360 base. ¹	ISOFIX and support leg (base).
100–150 cm (40–60 in) 15–36 kg (33–79 lb)	Britax Römer.	KidFix M i-Size. ^{1,2}	ISOFIX and seatbelt or seatbelt only.

¹We recommend that you secure children using an ISOFIX child restraint on the rear outermost seats.

²We recommend that you use a booster seat that combines a cushion with a backrest instead of a booster cushion only.

See an authorized dealer for the latest details relating to our recommended child restraints.

Child Safety

INSTALLING CHILD RESTRAINTS



WARNING: Read and follow the manufacturer's instructions when you are installing a child restraint.

Note: Always follow the manufacturer's instructions for installing a child restraint with a top tether.



WARNING: Do not attach the top tether strap to anything other than the correct top tether strap anchor point.



WARNING: Make sure that the top tether strap is not slack or twisted and is properly located on the anchor point.



WARNING: If you use a child restraint that has a support leg, make sure the support leg rests securely on the floor.



WARNING: Make sure the child restraint rests tightly against the vehicle seat. You may need to adjust the seats to properly secure the child restraint. Make sure that the seat backrest is in an upright position. It may also be necessary to lift or remove the head restraint.

When using a child restraint on a front seat, follow these seat positioning guidelines:

- The child restraint must not be in contact with the instrument panel.
- Position the passenger seat as far rearward as possible and route the seatbelt forward and downward from the B-pillar ring to the child restraint.
- If it proves difficult to tighten the lap section of the seatbelt without slack remaining, adjust the seat backrest to the fully upright position and raise the height of the seat.

Note: When using a child restraint on a rear seat, adjust the front seat to a position to prevent contact with the child's feet or legs.

Note: When using a child restraint on the rear center seat, you must pull the seatbelt through the webbing guide before you insert the tongue into the buckle. See **Fastening and Unfastening the Seatbelts** (page 34).

BOOSTER SEATS

Booster Seat



Secure children that weigh greater than 15 kg (33 lb) but are less than 150 cm (60 in) tall in a booster seat or on a booster cushion.

We recommend that you use a booster seat that combines a cushion with a backrest instead of a booster cushion only. The raised seating position will allow you to position the shoulder strap of the adult seatbelt over the center of your child's shoulder and the lap strap tightly across their hips.

Booster Cushion



WARNING: When using a booster cushion, make sure you adjust the vehicle head restraint on that seating position.

Child Safety



Secure children that weigh greater than 22 kg (49 lb) but are less than 150 cm (60 in) tall on a booster cushion.

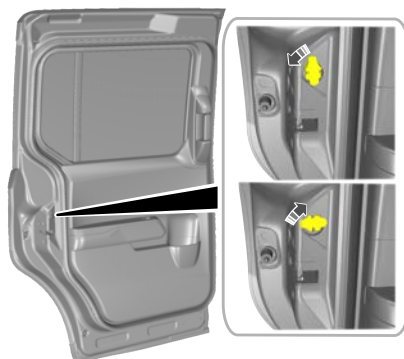
CHILD SAFETY LOCKS



WARNING: You cannot open the rear doors from inside if you have put the child safety locks on.



Note: Check the label for the correct location of the child safety lock.



A child safety lock is on the rear edge of each rear door.

You must set the child safety lock separately on each door.

Left-Hand Side

Turn it counterclockwise to switch the child lock on and clockwise to switch it off.

Right-Hand Side

Turn it clockwise to switch the child lock on and counterclockwise to switch it off.

Note: To make sure the child safety lock is on, pull the inside door handle twice to verify the door does not open.

Note: To open the rear doors from inside the vehicle when the child lock is engaged, roll down the rear window and use the outside door handle. Or have someone outside the vehicle open the door.

Note: When the child safety locks are on, you can still operate the rear windows if you have power rear windows. To lock the power rear windows, See **Locking the Rear Window Controls** (page 83).

Seatbelts

SEATBELT PRECAUTIONS



WARNING: Make sure that the seatbelts are securely stowed away when not in use and not outside your vehicle when closing the doors.



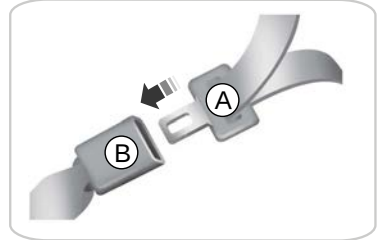
WARNING: Accessory seat covers not released by Ford Motor Company could prevent the seatbelt from retracting correctly. This could cause the seatbelt to become slack which could increase the risk of injuries in a crash.

Note: When fastening the rear center seatbelt, make sure to pull it through the webbing guide to ensure the highest safety level.

FASTENING AND UNFASTENING THE SEATBELTS

Fastening the Seatbelts

All seatbelts in your vehicle are a three-point combination lap and shoulder seatbelt.



A Seatbelt tongue.

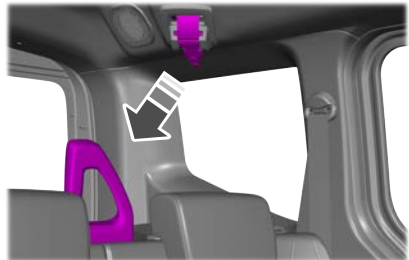
B Seatbelt buckle.

1. Pull the seatbelt out steadily.

Note: It may lock if you pull it sharply or if the vehicle is on a slope.

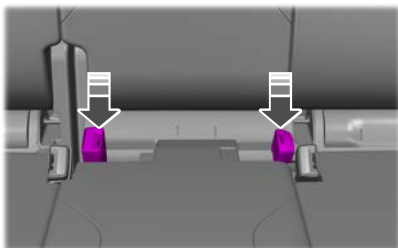
2. Insert the tongue into the buckle.
3. Pull the seatbelt tight to remove any slack.

Fastening the Rear Center Seatbelt



Seatbelts

1. Pull the rear center seatbelt through the webbing guide.



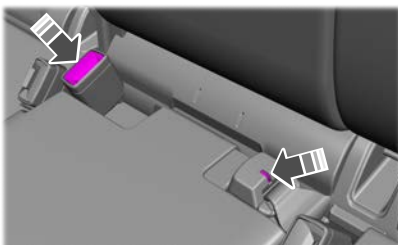
2. Insert the small tongue into the small buckle, and the regular tongue into the regular buckle.

Unfastening the Seatbelts

1. Press the red button on the buckle to release the seatbelt.
2. Hold the seatbelt tongue and let it retract completely and smoothly to its stowed position.

Unfastening the Rear Center Seatbelt

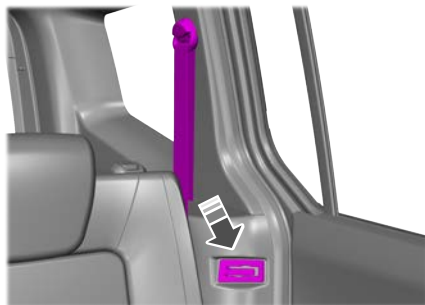
1. Press the red button on the regular buckle.



2. Insert the regular tongue into the highlighted slot on the back of the small buckle.

3. Hold the seatbelt tongue and let it retract completely and smoothly to its stowed position.

Securing the Rear Side Seatbelts



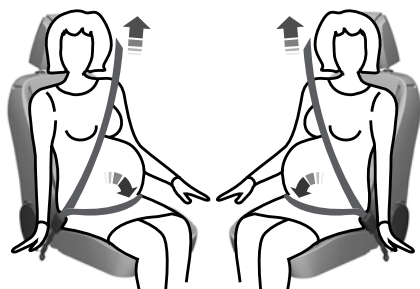
Attach the rear side seatbelts to the webbing clips on the seat sides when not in use to prevent the seatbelts from getting stuck.

ADJUSTING THE SEATBELTS DURING PREGNANCY



WARNING: Position the seatbelt correctly for your safety and that of your unborn child. Do not use only the lap strap or the shoulder strap.

Seatbelts



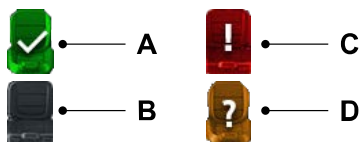
The warning tone sounds for a short period of time or until you fasten your seatbelt.

SWITCHING THE SEATBELT REMINDER ON AND OFF

We recommend that you contact an authorized dealer.

Note: Depending on applicable laws in the country your vehicle was built for, this feature may not be available.

CHECKING SEATBELT STATUS



- A Seatbelt fastened.
- B Seatbelt not fastened.
- C Rear seatbelt recently unfastened.
- D Fault.

Checking Seatbelt Status

1. Press the menu button on the steering wheel to enter the instrument cluster display main menu.
2. Select **Status Information**.
3. Select **Seat Belts**.

Pregnant women should always wear their seatbelt. The lap belt portion of a combination lap and shoulder belt should be positioned low across the hips below the belly and worn as tight as comfort will allow. The shoulder belt portion of a combination lap and shoulder belt should be positioned to cross the middle of the shoulder and the center of the chest.

SEATBELT REMINDER

SEATBELT REMINDER INDICATORS

A warning lamp illuminates if the ignition is on and any of the following occur:

- A front seat is occupied and the seatbelt has not been fastened.
- A rear seatbelt has been recently unfastened.



The warning lamp illuminates until you fasten your seatbelt.

SEATBELT REMINDER AUDIBLE WARNINGS

A warning tone sounds and the warning lamp illuminates if you are not wearing your seatbelt when your vehicle exceeds a relatively low speed.

Seatbelts

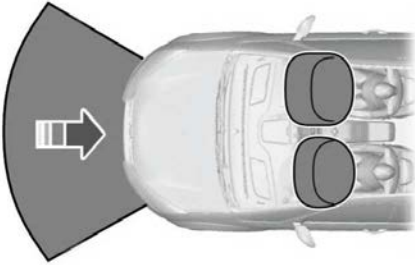
SEATBELTS – TROUBLESHOOTING

SEATBELTS – INFORMATION MESSAGES

Message	Details
Rear belt monitor malfunction Service required	The system has detected a fault that requires service. Have your vehicle checked as soon as possible.

Airbags

HOW DO THE FRONT AIRBAGS WORK



The front airbags are designed to deploy during a significant frontal or near-frontal crash. The airbags inflate within a few thousandths of a second cushioning forward body movement and deflate on contact with the occupant. The front airbags are not designed to deploy during a minor frontal crash, rear crash, side crash or a vehicle rollover.

HOW DO THE SIDE AIRBAGS WORK

WARNING: Do not place objects or mount equipment on or near the headliner at the siderail that may come into contact with a deploying curtain airbag. Failure to follow these instructions may increase the risk of personal injury in the event of a crash.

WARNING: Do not lean your head on the door. The side airbag could injure you as it deploys from the side of the seatback.

WARNING: Accessory seat covers not released by Ford Motor Company could prevent the deployment of the airbags and increase the risk of injuries in a crash.

WARNING: Do not attempt to service, repair, or modify the supplementary restraint system or associated components. Failure to follow this instruction could result in personal injury or death.

WARNING: If a supplementary restraint system component has deployed, it will not function again. Have the system and associated components inspected as soon as possible. Failure to follow this instruction could result in personal injury or death.



The side airbags are on the outermost side of each front seat backrest. There is a label attached to the side of each backrest to indicate this.

Airbags

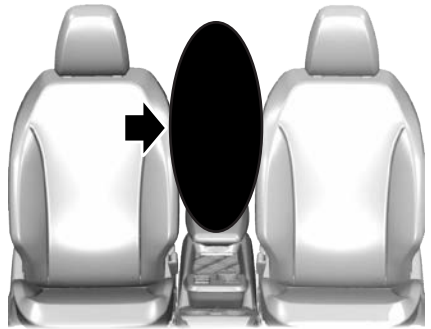


The side airbags are designed to inflate between the door panel and the occupant to enhance the protection in certain crashes.

The side airbags are designed to deploy during a significant lateral crash. They could also deploy during a significant frontal crash. The side airbags are not designed to deploy during a minor lateral or frontal crash, rear crash or a vehicle rollover.

HOW DOES THE CENTER MOUNTED SIDE AIRBAG WORK

The center mounted side airbag is on the innermost side of the driver seat. There is a label attached to the side of the backrest to indicate this.



The center mounted side airbag is designed to inflate between the driver seat and the passenger seat to enhance the protection in certain crashes.

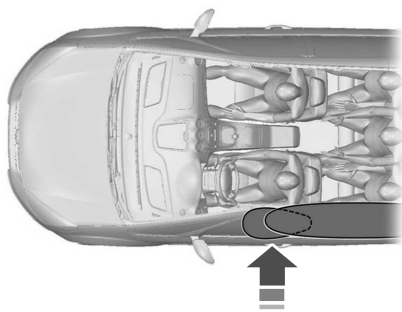
This airbag is designed to deploy during a significant lateral crash. It could also deploy during a significant frontal crash or a vehicle rollover. The airbag reduces contact between the driver and front seat passenger in side impacts and rollovers. The airbag is not designed to deploy during a minor lateral or frontal crash, or a rear crash.

HOW DO THE SIDE CURTAIN AIRBAGS WORK



WARNING: Do not place objects or mount equipment on or near the headliner at the siderail that may come into contact with a deploying curtain airbag. Failure to follow these instructions may increase the risk of personal injury in the event of a crash.

Airbags



The airbags are designed to deploy during a significant lateral or frontal angled crash. The airbags are not designed to deploy during a minor lateral and frontal crash, rear crash or a vehicle rollover.

AIRBAG PRECAUTIONS

WARNING: Extreme Hazard! Never use a rearward facing child restraint on a seat protected by an active airbag in front of it. Death or serious injury to the child can occur.

WARNING: Do not modify the front of your vehicle in any way. This could adversely affect deployment of the airbags. Failure to adhere to this warning could result in serious personal injury or death.

WARNING: Wear a seatbelt and keep sufficient distance between yourself and the steering wheel. Only when you use the seatbelt correctly, can it hold you in a position that allows the airbag to achieve its optimum effect. Failure to adhere to this warning could result in serious personal injury or death.

WARNING: Repairs to the steering wheel, steering column, seats, airbags and seatbelts must be carried out by an authorized dealer. Failure to adhere to this warning could result in serious personal injury or death.

WARNING: Keep the areas in front of the airbags free from obstruction. Do not affix anything to or over the airbag covers. Objects could become projectiles during airbag deployment. Failure to follow this instruction could result in personal injury or death.

WARNING: Do not poke sharp objects into areas where airbags are fitted. This could damage and adversely affect deployment of the airbags. Failure to follow this instruction could result in personal injury or death.

WARNING: Accessory seat covers not released by Ford Motor Company could prevent the deployment of the airbags and increase the risk of injuries in a crash.

WARNING: Do not attempt to service, repair, or modify the supplementary restraint system or associated components. Failure to follow this instruction could result in personal injury or death.

WARNING: If a supplementary restraint system component has deployed, it will not function again. Have the system and associated components inspected as soon as possible. Failure to follow this instruction could result in personal injury or death.

Note: A loud bang sounds and there is a cloud of harmless powdery residue if an airbag deploys. This is normal.

Airbags

PASSENGER AIRBAG INDICATORS

The passenger airbag on and off indicators are on the center console.

The passenger airbag indicator shows if the front passenger frontal airbag is enabled or disabled.

Note: When your vehicle is on, the passenger airbag status indicator off and on lamps illuminate for a short period to confirm they are functional.



It illuminates when the airbag is on.



It illuminates when the airbag is off.



SWITCHING THE PASSENGER AIRBAG ON AND OFF



WARNING: You must switch the passenger airbag on following the removal of the child restraint.



WARNING: You must switch the passenger airbag off when using a rearward facing child restraint on the front seat.

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Passenger airbag**.
4. Switch **Passenger airbag** on or off.

AIRBAGS – TROUBLESHOOTING

AIRBAGS – WARNING LAMPS



If it does not illuminate when you switch the power on, continues to flash or remains on when your vehicle is running, this indicates a malfunction. Have your vehicle checked as soon as possible.

AIRBAGS – AUDIBLE WARNINGS

Sounds when the airbag warning lamp is not working.

WHAT IS ECALL

eCall is an emergency call system that complies with European Union Regulation (EU) 2015/758. See **eCall User Information** (page 415).

The system uses the public cell phone network to initiate a call to the public emergency services when activated automatically in a severe accident or manually by the vehicle occupants.

eCall is designed for emergency calls in case of severe accidents or other emergencies that require the emergency services. It does not support other voice calls.

HOW DOES ECALL WORK

If an accident results in an attempt to deploy an airbag, excluding knee airbags and rear inflatable seatbelts, or to shut off the fuel pump, or to deactivate the high voltage battery, the system initiates a call to the emergency services. This call cannot be canceled.

In the case of an emergency, the system, as a means of communication aid, can help you contact specific rescue departments of public emergency services. The system does not deploy the rescue operations. The local public emergency service deploys specific rescue operations according to the actual situation.

During an emergency call, the system transmits vehicle data to the emergency service. See **Emergency Call System Data** (page 19).

Note: *If the transmission is unsuccessful, this could result in the emergency operator not receiving your vehicle data.*

Note: *If the system is unable to initiate a call to the emergency services, a voice prompt plays and the emergency call indicator illuminates.*

EMERGENCY CALL REQUIREMENTS

The system only operates in areas with a compatible cell phone network and emergency services infrastructure.

EMERGENCY CALL LIMITATIONS

Not all accidents activate the system. If an accident does trigger the system, it initiates a call to the emergency services. Do not wait for the system to initiate a call if you are able to do so. Call emergency services immediately to avoid a delayed response time. If you do not hear the system within five seconds of the accident, the system could be non-functional.

Using a non-Ford audio system could result in the system not properly operating.

MANUALLY MAKING AN EMERGENCY CALL



WARNING: Use caution when making a manual emergency call when driving.

1. Switch the ignition on.
2. Press the SOS symbol on the overhead console to open the emergency call button cover.

3. Press the emergency call button to initiate a call to the emergency services.

Note: Press the button again before the call is connected to cancel it.

4. Speak to the operator.

Note: After completing an emergency call, the emergency operator can call your vehicle. The system automatically answers incoming calls for approximately an hour.

EMERGENCY CALL INDICATORS



WARNING: If the system malfunctions, have your vehicle checked as soon as possible.



The indicator is integrated into the emergency call button cover on the overhead console.

It illuminates brightly for a short time when you switch the ignition on.

Emergency Call Indicator Status	Description
Indicator off.	The system has malfunctioned. Have your vehicle checked as soon as possible.
Dimmed red.	Normal operation.
Rapidly flashing.	The system is initiating an emergency call.
Moderately flashing.	The system is transmitting vehicle data to the emergency services.
Slowly flashing.	The system is connected to the emergency services and communication is established.
Bright red.	The system has malfunctioned. Have your vehicle checked as soon as possible.

CHANGING THE BACKUP BATTERY

The system has a backup battery and indicates when it needs to be changed. We recommend that you have the battery changed by an authorized dealer.

ECALL – TROUBLESHOOTING

ECALL – INFORMATION MESSAGES

Message	Description
Emergency Call System malfunction	The system has malfunctioned. Have your vehicle checked as soon as possible.

Keys and Remote Controls

REMOTE CONTROL LIMITATIONS

The typical operating range for your remote control is approximately 10 m (33 ft).

A decrease in operating range could be caused by:

- Weather conditions.
- Nearby radio towers.
- Structures around your vehicle.
- Other vehicles parked next to your vehicle.

The radio frequency used by your remote control can also be used by other short distance radio transmissions, for example amateur radios, medical equipment, wireless headphones, remote controls and alarm systems. If the frequencies are jammed, you will not be able to use your remote control. You can lock and unlock the doors with the key.

Note: Make sure you have locked your vehicle before leaving it unattended.

Note: If you are within range of your vehicle, the remote control will operate if you unintentionally press any button.

Note: The remote control contains sensitive electrical components. Exposure to moisture or impact may cause permanent damage.

OPENING AND CLOSING THE FLIP KEY - VEHICLES WITH: KEYED IGNITION



Press the button to release the key. Press and hold the button to fold the key back when not in use.

REMOVING THE KEY BLADE - VEHICLES WITH: PUSH BUTTON START



Push the release button and pull the key blade out.

Keys and Remote Controls

LOCATING YOUR VEHICLE



Press the lock button on the key twice within three seconds. The direction indicators will flash.

CHANGING THE REMOTE CONTROL BATTERY - VEHICLES WITH: KEYED IGNITION



WARNING: Keep batteries away from children to prevent ingestion. Failure to follow this instruction could result in personal injury or death. If ingested, immediately seek medical attention.



WARNING: If the battery compartment does not securely close, stop using the remote control and replace it as soon as possible. In the meantime, keep the remote control away from children. Failure to follow this instruction could result in personal injury or death.



CAUTION: The battery can cause severe or fatal injuries in two hours or less if swallowed or placed inside any part of the body. Seek medical attention immediately.



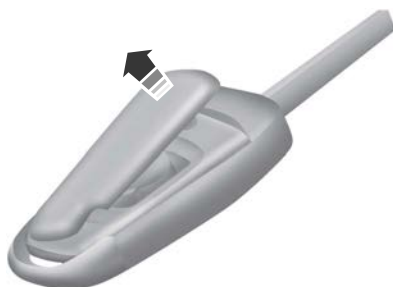
Make sure that you dispose of old batteries in an environmentally friendly way. Seek advice from your local authority about recycling old batteries.

The remote control uses one coin-type three-volt lithium battery CR2032 or equivalent.

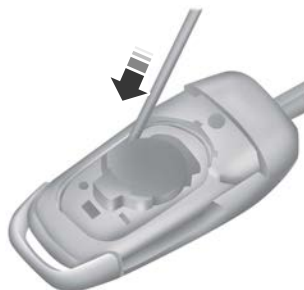
1. Press the key release button.



2. Insert a suitable tool, for example a screwdriver, in the position shown and gently push the clip.
3. Press the clip down to release the battery cover.



4. Carefully remove the cover.



Keys and Remote Controls

5. Insert a screwdriver as shown to release the battery.

Note: Do not touch the battery contacts or the printed circuit board with the screwdriver.



6. Remove the battery.
7. Install a new battery with the + facing upward.
8. Replace the battery cover.

CHANGING THE REMOTE CONTROL BATTERY - VEHICLES WITH: PUSH BUTTON START



WARNING: Keep batteries away from children to prevent ingestion. Failure to follow this instruction could result in personal injury or death. If ingested, immediately seek medical attention.



WARNING: If the battery compartment does not securely close, stop using the remote control and replace it as soon as possible. In the meantime, keep the remote control away from children. Failure to follow this instruction could result in personal injury or death.



CAUTION: The battery can cause severe or fatal injuries in two hours or less if swallowed or placed inside any part of the body. Seek medical attention immediately.



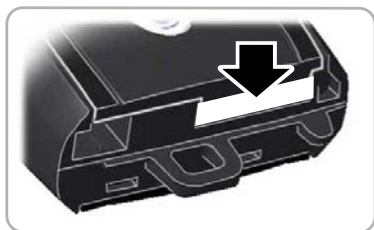
Make sure that you dispose of old batteries in an environmentally friendly way. Seek advice from your local authority about recycling old batteries.

The remote control uses one coin-type three-volt lithium battery CR2450 or equivalent.

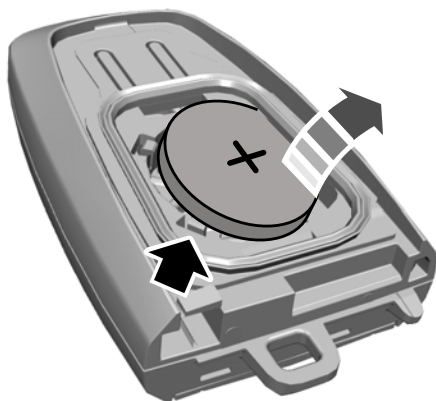


1. Push the release button and pull the key blade out.

Keys and Remote Controls



2. Twist a thin coin under the tab hidden behind the key blade head to remove the battery cover.



3. Insert a suitable tool, for example a screwdriver, in the position shown and carefully remove the battery.
4. Install a new battery with the + facing up.

Note: Do not wipe off any grease on the battery terminals or on the back surface of the circuit board.

5. Reinstall the battery cover and the key blade.

REPLACING A LOST KEY OR REMOTE CONTROL

You can purchase replacement keys or remote controls from an authorized dealer. If possible, provide them with the key number from the tag provided with the original key. You can also obtain extra keys.

PROGRAMMING THE REMOTE CONTROL

Contact an authorized dealer to program remote controls for your vehicle.

Keys and Remote Controls

KEYS AND REMOTE CONTROLS – TROUBLESHOOTING

KEYS AND REMOTE CONTROLS – INFORMATION MESSAGES

Message	Details
Key battery low Replace soon	Displays when the remote control battery requires replacing.

Keys and Remote Controls

KEYS AND REMOTE CONTROLS – FREQUENTLY ASKED QUESTIONS

What is the fan noise I hear when I press the unlock button on the remote control?

- This is the blower motor pushing fresh air into the cabin and out through cabin exhaust vents. Your vehicle has air purge that could turn on when you press the unlock button on the remote control or when certain conditions are met.

Doors and Locks

OPERATING THE DOORS FROM OUTSIDE YOUR VEHICLE

UNLOCKING AND LOCKING THE DOORS USING THE REMOTE CONTROL

You can only use the remote control when your vehicle is stationary.

Unlocking the Doors



Press the button to unlock all doors. One long flash of the turn signal lamp confirms that your vehicle has unlocked.

Locking the Doors



Press the button to lock all doors. One short flash of the turn signal lamps confirms that your vehicle has locked.

Double Locking the Doors



WARNING: Do not use double locking when passengers or animals are inside your vehicle. The doors cannot be unlocked or opened from the inside when double locked.

Double locking is a theft protection feature that prevents someone from opening the doors from the inside.

Note: If you double lock your vehicle while inside, switch the ignition on to return the door locks to a single locked state.



Press the button twice within three seconds. The turn signal lamps flash three times.

Note: You can double lock your vehicle with the key. Turn the key to the lock position twice within three seconds. Use the key when the remote control is not functioning.

UNLOCKING AND LOCKING THE DOORS USING THE KEY BLADE

Unlocking the Doors

1. Release the key blade from the remote control.
2. Fully insert the key into the driver door lock cylinder.
3. Turn the top of the key toward the rear of your vehicle.

Note: Unlock only unlocks driver door.

Locking the Doors

1. Release the key blade from the remote control.
2. Fully insert the key into the driver door lock cylinder.
3. Turn the top of the key toward the front of your vehicle.

Note: Locking performs a central lock of all doors.

What Are TVL Mechanical Locks

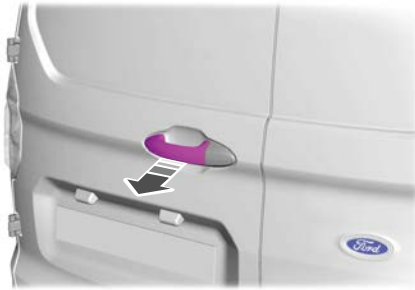
Optional mechanical locking system that provides additional security to passenger and cargo doors. For more information, see the TVL website.

Note: Do not engage the TVL locks when passengers or animals are inside your vehicle, excluding the relock. The doors cannot be unlocked or opened from inside when the TVL locks are engaged.

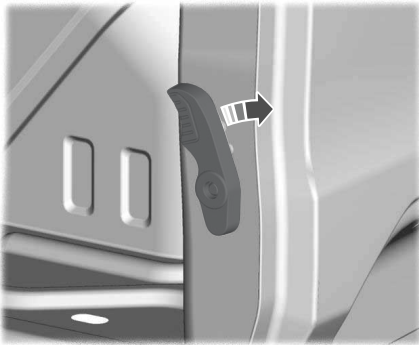
Doors and Locks

OPENING AND CLOSING THE DOORS

Opening the Double Rear Doors

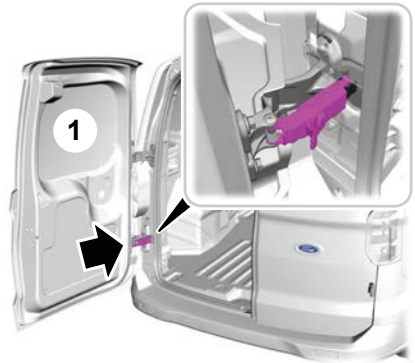


Pull the exterior handle to open the main rear door.



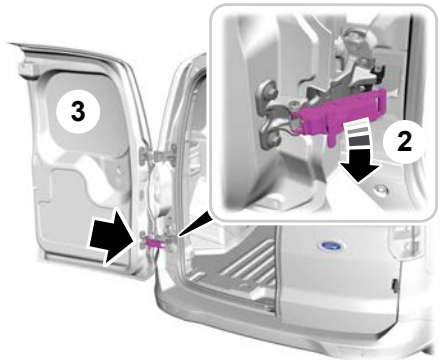
Pull this handle to open the secondary rear door.

Fully Opening the Double Rear Doors



1. Open the rear door to 90°.

Note: At 90° angle point you feel a strong resistance.



2. Pull the lever to release the catch on the respective side.

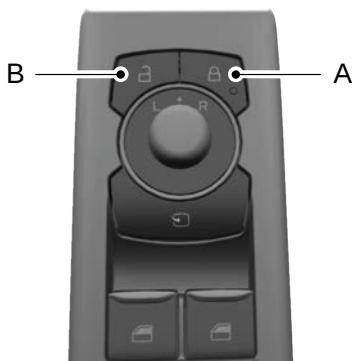
3. Fully open the rear door.

Doors and Locks

Note: If you open the rear doors the rear lights might be covered. Make sure the vehicle is visible from the rear in compliance with local regulations, for example use a warning triangle if necessary.

OPERATING THE DOORS FROM INSIDE YOUR VEHICLE

UNLOCKING AND LOCKING THE DOORS USING THE CENTRAL LOCKING

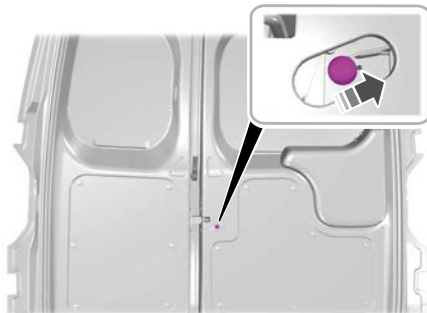


- A Lock
- B Unlock

Note: LED illuminates for five minutes to confirm locked status. LED only illuminates if all doors are locked. If you open any door using the interior handle, the LED extinguishes.

Note: After locking, the unlock button remains operative for a short period of time.

OPENING THE REAR DOORS FROM INSIDE YOUR VEHICLE IN AN EMERGENCY



Pull the interior handle up to open the door in an emergency.

REPROGRAMMING THE UNLOCKING FUNCTION

You can program the unlocking function so that only the driver door, or cabin door unlocks.

Press and hold the unlock and lock buttons on the remote control simultaneously for at least four seconds with the ignition off. The direction indicators flash twice to confirm the change.

To return to the original unlocking function, repeat the process.

Doors and Locks

If you program the unlocking function so that only the driver door, or cabin door unlocks, the following occurs:

- If you unlock the driver door, or cabin door first, all other doors remain locked. You can unlock all of the other doors from inside your vehicle using the power door lock control on the driver door or cabin door. Doors can be individually unlocked by pulling the interior door handles on those doors.
- If you press the unlocking button on the remote control once, only the driver door, or cabin door unlocks. Press the unlocking button on the remote control twice within three seconds to unlock all doors.
- If you unlock any other door first, all other doors and the liftgate unlock.

Note: Depending on the locking mechanism, you can program the unlocking function to unlock the driver door or the cabin doors.

You can also change between the unlocking modes on the center display.

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Locks**.
4. Switch **Global Unlock** on or off.

AUTOUNLOCK

WHAT IS AUTOUNLOCK

Autounlock is a feature that centrally unlocks the vehicle doors when your vehicle comes to a stop and you open the driver door.

AUTOUNLOCK REQUIREMENTS

Autounlock unlocks all the doors after:

1. All the doors are closed and locked and your vehicle exceeds 20 km/h (12 mph).
2. Your vehicle comes to a stop.
3. You open the driver door within 10 minutes of switching the ignition off.

Note: If you open the driver door after 10 minutes, Autounlock does not unlock all other doors.

SWITCHING AUTOUNLOCK ON AND OFF

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Locks**.
4. Switch **Auto Unlock** on or off.

MISLOCK

WHAT IS MISLOCK

Mislock is a locking feature that warns you if your vehicle has not locked.

HOW DOES MISLOCK WORK

The horn sounds when you press the lock button on the remote control and a door is open.

MISLOCK LIMITATIONS

When you press the lock button once, the direction indicators do not flash if:

- Any door or the liftgate is open.
- The hood is open.

If you switch mislock off, the horn does not sound if you press the lock button on the remote control when a door is open.

Doors and Locks

SWITCHING MISLOCK ON AND OFF

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Locks**.
4. Switch **Mislock Chirp** on or off.

AUTORELOCK

HOW DOES AUTORELOCK WORK

The doors automatically relock if you do not open a door within 45 seconds of unlocking the doors with the remote control. The doors relock to central lock and the alarm returns to its previous state.

DOOR LOCK INDICATORS

An LED on the power door lock control illuminates when all doors are locked. It remains on for up to five minutes after you switch the ignition off.

DOORS AND LOCKS AUDIBLE WARNINGS

Door Ajar Audible Warning

Sounds when any door is not fully closed and your vehicle is moving.

DOORS AND LOCKS – TROUBLESHOOTING

DOORS AND LOCKS – WARNING LAMPS

Door Ajar Warning Lamp



Illuminates when you switch the ignition on and remains on if any door or the hood is open.

DOORS AND LOCKS – INFORMATION MESSAGES

Message	Details
Driver door open	Displays if a door is open. Fully close the door.
Passenger door open	
Rear left door open	
Rear right door open	
Bonnet open	Displays if a hood is open. Fully close the hood.

Sliding Door

SLIDING DOOR PRECAUTIONS



WARNING: Fully close the sliding door before driving, to prevent passengers and cargo from falling out. Failure to follow this instruction could result in personal injury or death.



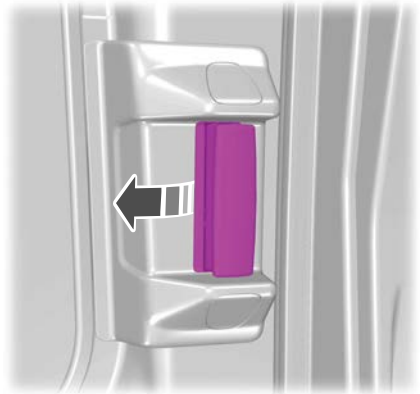
WARNING: Do not open or close the sliding door when your hands are near the tracks or rollers. Failure to follow this instruction could result in personal injury.

Note: When opening the sliding door make sure you fully open it until you hear a click. This way the door stop engage can protect you from accidentally closing.

Note: Do not leave the sliding door open when you are driving. This could damage the sliding door and its components.

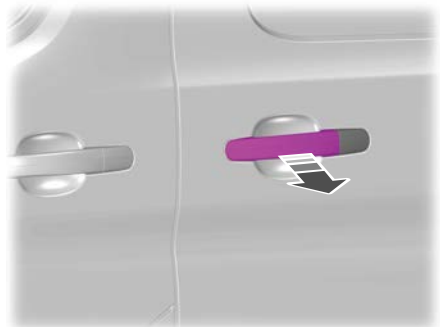
OPENING THE SLIDING DOOR

OPENING THE SLIDING DOOR FROM INSIDE YOUR VEHICLE



Pull the interior door handle to open the sliding door.

OPENING THE SLIDING DOOR FROM OUTSIDE YOUR VEHICLE

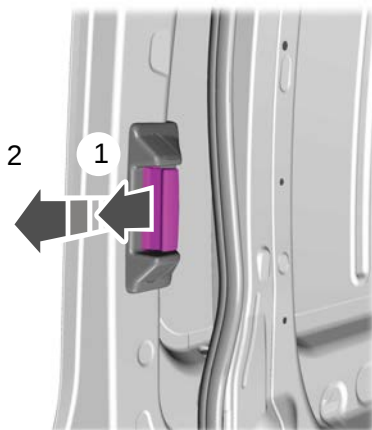


Sliding Door

Pull the exterior door handle to open the sliding door.

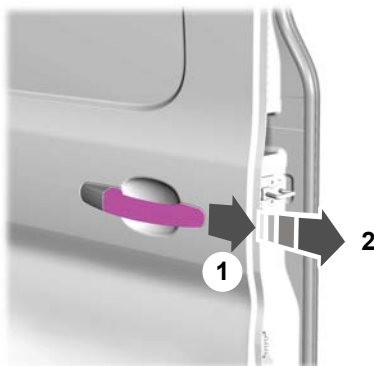
CLOSING THE SLIDING DOOR

CLOSING THE SLIDING DOOR FROM INSIDE YOUR VEHICLE



1. Pull the interior door handle in the direction shown to disengage the door stop feature.
2. Slide the door to close.

CLOSING THE SLIDING DOOR FROM OUTSIDE YOUR VEHICLE



1. Pull the exterior door handle in the direction shown to disengage the door stop feature.
2. Slide the door to close.

Liftgate

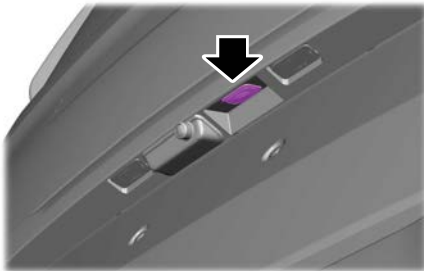
LIFTGATE PRECAUTIONS



WARNING: It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a crash, people riding in these areas are more likely to be seriously injured or killed. Do not allow people to ride in any area of your vehicle that is not equipped with seats and seatbelts. Make sure everyone in your vehicle is in a seat and properly using a seatbelt. Failure to follow this warning could result in serious personal injury or death.

OPENING THE LIFTGATE

OPENING THE LIFTGATE FROM OUTSIDE YOUR VEHICLE



1. Press the control button to unlatch the liftgate.
2. Raise the liftgate.

Note: Be careful when opening or closing the liftgate in a garage or other enclosed area to avoid damaging the liftgate.

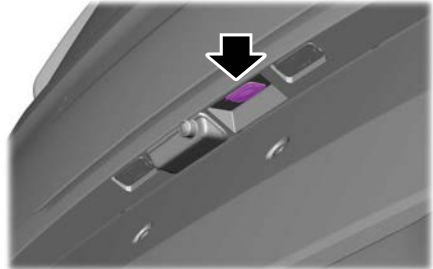
Note: Do not hang anything, for example a bike rack, from the glass or liftgate. This could damage the liftgate and its components.

Note: This could damage the liftgate and its components. This could damage the liftgate and its components.

OPENING THE LIFTGATE USING THE REMOTE CONTROL



Press the button twice within three seconds. The liftgate unlocks for 45 seconds, during which time you can open the liftgate.



1. Press the control button to unlatch the liftgate.
2. Raise the liftgate.

Note: Be careful when opening or closing the liftgate in a garage or other enclosed area to avoid damaging the liftgate.

Note: Do not hang anything, for example a bike rack, from the glass or liftgate. This could damage the liftgate and its components.

Note: Do not leave the liftgate open while driving. This could damage the liftgate and its components.

Liftgate

CLOSING THE LIFTGATE

CLOSING THE LIFTGATE FROM OUTSIDE YOUR VEHICLE



WARNING: It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a crash, people riding in these areas are more likely to be seriously injured or killed. Do not allow people to ride in any area of your vehicle

that is not equipped with seats and seatbelts. Make sure everyone in your vehicle is in a seat and properly using a seatbelt. Failure to follow this warning could result in serious personal injury or death.



WARNING: Make sure that you fully close the liftgate to prevent exhaust fumes from entering your vehicle. If you are unable to fully close the liftgate, open the air vents or the windows to allow fresh air to enter your vehicle. Failure to follow this instruction could result in personal injury or death.

A hanging strap is located inside the liftgate to help with closing.

Note: Make sure that you fully close the liftgate to prevent cargo from falling out.

LIFTGATE – TROUBLESHOOTING

LIFTGATE – WARNING LAMPS



Illuminates when the liftgate is not completely closed.

LIFTGATE – INFORMATION MESSAGES

Message	Action
Liftgate open	The liftgate is not completely closed. Close the liftgate.

PASSIVE ANTI-THEFT SYSTEM

WHAT IS THE PASSIVE ANTI-THEFT SYSTEM

The passive anti-theft system prevents someone from starting the vehicle with an incorrectly coded key.

Note: *The system is not compatible with non-Ford aftermarket remote start systems.*

Note: *Do not leave a duplicate coded key in your vehicle. Always take the keys and lock all doors when leaving your vehicle.*

ARMING THE PASSIVE ANTI-THEFT SYSTEM

The passive anti-theft system arms your vehicle after a short period of time when you switch the power off.

DISARMING THE PASSIVE ANTI-THEFT SYSTEM

The passive anti-theft system disarms when you switch the power on with a correctly coded key.

Note: *You could have difficulty starting the vehicle if you have metallic objects, electronic devices or a second coded key on the same key chain.*

ANTI-THEFT ALARM SYSTEM

WHAT IS THE ANTI-THEFT ALARM SYSTEM

The anti-theft alarm system warns you of an unauthorized entry to your vehicle.

HOW DOES THE ANTI-THEFT ALARM SYSTEM WORK

When armed, the anti-theft alarm is triggered in any of the following ways:

- If someone opens a door, the liftgate or the hood without a correctly coded key or remote control.
- If you turn the power on without a correctly coded key.
- If the interior sensors detect movement inside your vehicle.
- If the inclination sensors detect an attempt to raise your vehicle.
- If someone disconnects your vehicle's 12V battery or the battery backup alarm.

If the anti-theft alarm is triggered, the alarm horn sounds for 30 seconds and the turn signals flash for 5 minutes.

Any further attempts to carry out one of the above sounds the alarm again.

WHAT IS THE PERIMETER ALARM

The perimeter alarm is designed to detect unauthorized access to your vehicle.

WHAT ARE THE INTERIOR SENSORS

The interior sensors are designed to detect any movement inside your vehicle.

The interior sensors are in the overhead console.

Note: *Do not cover the interior sensors.*

WHAT ARE THE INCLINATION SENSORS

The inclination sensor is designed to detect an attempt to raise your vehicle, for example to remove a wheel or to tow it away.

Security

WHAT IS THE BATTERY BACKUP ALARM (If Equipped)

The battery backup alarm is an additional alarm sounder that has its own battery. It can detect if your vehicle's 12V battery is disconnected to overcome the alarm system.

ARMING THE ANTI-THEFT ALARM SYSTEM

The alarm is ready to arm when you switch your vehicle off.

Lock your vehicle with your remote control to arm the alarm.

DISARMING THE ANTI-THEFT ALARM SYSTEM

Disarm the alarm by performing any of the following actions:

- Unlock the doors or luggage compartment with the remote control.
- Switch your vehicle on or start your vehicle.

ANTI-THEFT ALARM SYSTEM SETTINGS

WHAT ARE THE ALARM SECURITY LEVELS

You can select two levels of alarm security, motion sensors on and motion sensors off.

After you switch the ignition off, use the information display controls on the steering wheel to select the following:

Menu Item	Action
Alarm System Turn off motion sensors?	Press the toggle button upward or downward to choose your required setting. Press the OK button.

Motion Sensors On

Motion sensors on is the standard setting.

In motion sensors on, all equipped sensors are on when you arm the alarm.

Note: *Do not arm the alarm with motion sensors on if passengers, animals or other moving objects are inside your vehicle.*

Motion Sensors Off

In motion sensors off, only the perimeter sensors are on when you arm the alarm.

Note: *The alarm security level will switch back to motion sensors on once the power is turned on.*

SETTING THE ALARM SECURITY LEVEL

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Alarm System**.
4. Press **Motion Sensors**.
5. Press a setting.

WHAT IS ASK ON EXIT

You can choose which level of security you require after you switch the ignition off.

Security

Note: *If you do not choose a setting, the system defaults to full guard.*

2. Press **Vehicle**.
3. Press **Alarm System**.
4. Switch **Ask on Exit** on or off.

SWITCHING ASK ON EXIT ON AND OFF

1. Press **Settings** on the touchscreen.

SECURITY – TROUBLESHOOTING

SECURITY – INFORMATION MESSAGES

Message	Details
No key detected	The system has not detected a correctly coded key.
Starting system malfunction	The system has malfunctioned. Have your vehicle checked as soon as possible.

SECURITY – FREQUENTLY ASKED QUESTIONS

What should I do if there is a potential alarm problem with my vehicle?

- Take all remote controls to an authorized dealer if there is a potential alarm problem with your vehicle.

What should I do if my vehicle is unable to start with a correctly coded key?

- Have your vehicle checked as soon as possible.

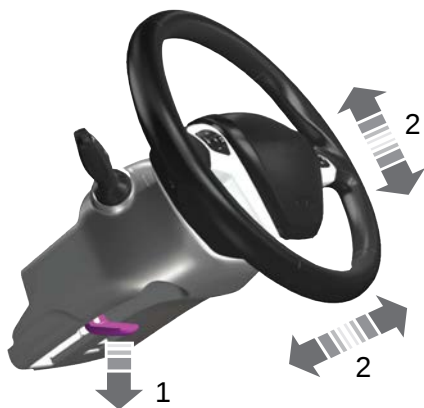
Steering Wheel

ADJUSTING THE STEERING WHEEL



WARNING: Do not adjust the steering wheel when your vehicle is moving.

Note: Make sure that you are sitting in the correct position. See **Sitting in the Correct Position** (page 111).



1. Unlock the steering column.
2. Adjust the steering wheel to the desired position.



3. Lock the steering column.

LOCKING THE STEERING WHEEL - VEHICLES WITH: KEYED IGNITION

1. Remove the key from the ignition.
2. Slightly rotate the steering wheel to engage the lock.

Unlocking the Steering Wheel



WARNING: Always check that the steering is unlocked before attempting to move your vehicle.

1. Insert the key in the ignition.
2. Turn the key to position **I**.

Note: You may have to slightly rotate the steering wheel to assist unlocking it.

Steering Wheel

LOCKING THE STEERING WHEEL - VEHICLES WITH: PUSH BUTTON START

The steering wheel lock locks shortly after you have parked your vehicle and the passive key is outside it.

Note: *The steering wheel lock does not lock when the ignition is on or when your vehicle is moving.*

Unlocking the Steering Wheel

The steering wheel lock unlocks when the system detects a valid passive key inside your vehicle. If the steering wheel lock relocks, switch the ignition on to unlock it.

Note: *You may have to slightly rotate the steering wheel to assist unlocking it.*

HEATED STEERING WHEEL

The heated steering wheel button is on the climate controls.



Press the button to switch the heated steering wheel on and off.

Note: *You can use the heated steering wheel only when the engine is running.*

Note: *The system uses a sensor and is designed to control the temperature of the steering wheel and to prevent it from overheating.*

Note: *In warm temperatures, the steering wheel quickly reaches its maximum temperature and the system reduces the current to the heating element. This could cause you to think that the system has stopped working but it has not. This is normal.*

Wipers and Washers

WIPERS

WIPER PRECAUTIONS

Fully defrost the windshield before you switch the windshield wipers on.

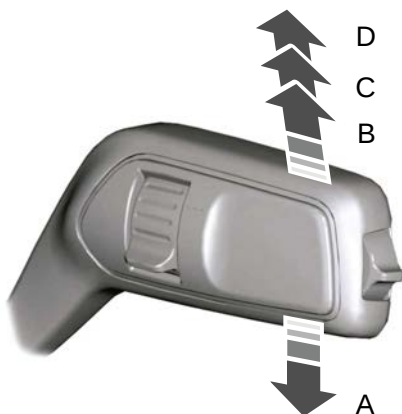
Make sure that you switch the windshield wipers off before entering a car wash.

If streaks or smears appear on the windshield, clean the windshield and the wiper blades. See **Checking the Wiper Blades** (page 68). If that does not resolve the issue, install new wiper blades. See **Replacing the Front Wiper Blades** (page 68). See **Replacing the Rear Wiper Blades** (page 69).

Do not operate the wipers on a dry windshield. This may scratch the glass or damage the wiper blades. Always use the windshield washers before wiping a dry windshield.

When your vehicle speed increases, the interval between intermittent wipes may decrease.

SWITCHING WINDSHIELD WIPERS ON AND OFF

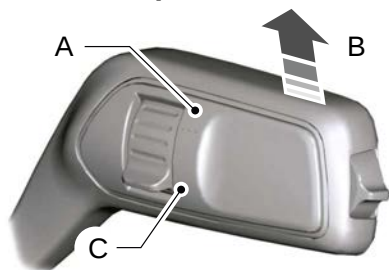


- A Single wipe.
- B Intermittent Wipe.
- C Normal Wipe.
- D High-speed Wipe

Push the lever up or down to operate the windshield wipers.

Wipers and Washers

Intermittent wipe



- A Short wipe interval.
- B Intermittent wipe.
- C Long wipe interval.

Use the rotary control to adjust the intermittent wipe interval.

AUTOWIPERS

WHAT ARE AUTOWIPERS

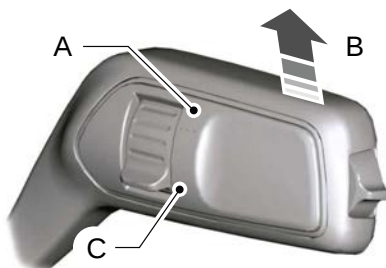
Autowipers turns on and controls the speed and frequency of the windshield wipers.

AUTOWIPERS SETTINGS

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Wipers**.
4. Switch **Rain Sensing** on or off.

Note: When you switch the feature off, the wipers do not operate based on the rain sensor. In this case if you switch on the windshield wipers to the intermittent wipe position with the feature off, the wipers use the wipe speed set by the rotary control.

ADJUSTING THE SENSITIVITY OF THE RAIN SENSOR



- A High sensitivity.
- B Autowipers on.
- C Low sensitivity.

Use the rotary control to adjust the sensitivity of the autowipers.

When you select high sensitivity, the wipers operate when the sensor detects a small amount of water on the windshield.

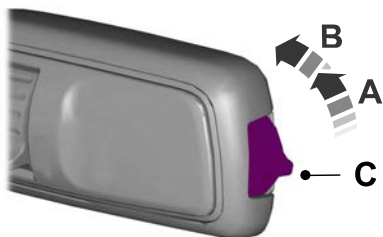
When you select low sensitivity, the wipers operate when the sensor detects a large amount of water on the windshield.

Note: Keep the outside of the windshield clean. The rain sensor is very sensitive and the wipers may operate if dirt, mist or insects hit the windshield.

When you switch autowipers off, the wipers operate in intermittent mode.

Wipers and Washers

SWITCHING THE REAR WINDOW WIPER ON AND OFF



- A Intermittent wipe.
- B Continuous wipe.
- C Rear window wiper off.

CHECKING THE WIPER BLADES



Run the tip of your fingers over the edge of the blade to check for roughness.

REPLACING THE FRONT WIPER BLADES

Make sure that the ignition is switched off before beginning this procedure.

1. Fully lift the wiper arm.

Note: Do not hold the wiper blade to lift the wiper arm.

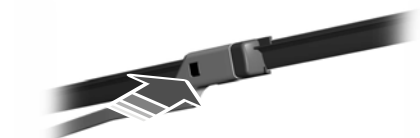
REVERSE WIPE

WHAT IS REVERSE WIPE

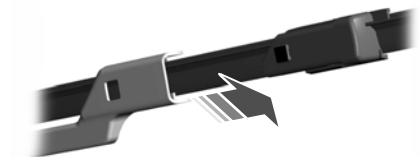
Reverse wipe turns on the rear window wiper when you shift into reverse (R) and the windshield wipers are on.

REVERSE WIPE SETTINGS

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Wipers**.
4. Switch **Rear Wiper On (when in Reverse)** on or off.



2. Press the wiper blade locking button.



Wipers and Washers

3. Remove the wiper blade.

Note: Make sure that the wiper arm does not spring back against the glass when the wiper blade is not attached.

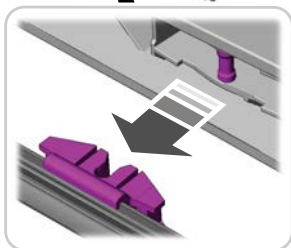
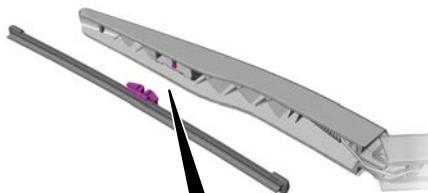
4. To install, reverse the removal procedure.

Note: Make sure that the wiper blade locks into place.

REPLACING THE REAR WIPER BLADES

1. Lift the wiper arm.

Note: Do not hold the wiper blade to lift the wiper arm.



2. Disengage the wiper blade from the wiper arm.

Note: Make sure that the wiper arm does not spring back against the glass when the wiper blade is not attached.

3. To install, reverse the removal procedure.

Note: Make sure that the wiper blade locks into place.

WASHERS

WASHER PRECAUTIONS

Do not operate the washers when the washer reservoir is empty. This could cause the washer pump to overheat.

USING THE WINDSHIELD WASHER



Pull the lever toward you to operate the windshield washer. When you release the lever, the wiper operates for a short time.

SWITCHING THE COURTESY WIPE ON AND OFF

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Wipers**.
4. Switch **Courtesy Wipe** on or off.

Note: A courtesy wipe occurs a short time after the wipers stop to clear any remaining washer fluid when switched on. When you switch it off the wipers finish the current washer request.

Wipers and Washers

USING THE REAR WINDOW WASHER



Push the lever away from you to operate the rear window washer. When you release the lever, the wiper operates for a short time.

Note: Do not operate the washers when the washer reservoir is empty. This could cause the washer pump to overheat.

ADDING WASHER FLUID

1. Open the hood.
2. Remove the washer fluid reservoir cap.
3. Add washer fluid that meets our specification. See **Washer Fluid Specification** (page 342).
4. Install the washer fluid reservoir cap.

Note: The reservoir supplies the front and rear washer systems.

WIPERS AND WASHERS – TROUBLESHOOTING

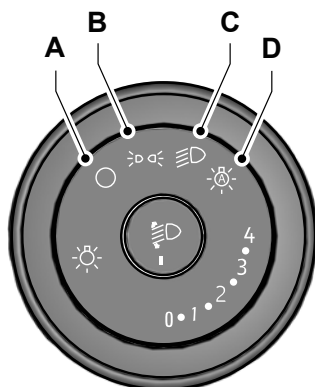
WIPERS AND WASHERS – FREQUENTLY ASKED QUESTIONS

Why are there streaks and smears on the windshield?

- The wiper blades could be dirty, worn or damaged. Check the wiper blades. See **Checking the Wiper Blades** (page 68). If the wiper blades are dirty, clean them with washer fluid or water applied with a soft sponge or cloth. If the wiper blades are worn or damaged, install new ones. See **Replacing the Front Wiper Blades** (page 68). See **Replacing the Rear Wiper Blades** (page 69).

Exterior Lighting

EXTERIOR LIGHTING CONTROL

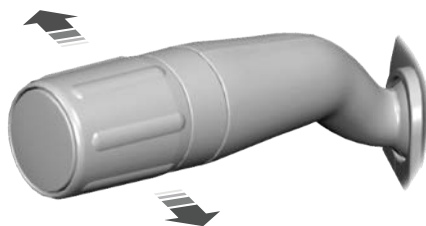


- A Lamps off.
- B Parking lamps, instrument panel lamps and license plate lamps on.
- C Headlamps on.
- D Autolamps on.

Rotate the control to make a selection.

HEADLAMPS

USING THE HIGH BEAM HEADLAMPS



Push the lever away from you to switch the high beam on.

Push the lever forward again or pull the lever toward you to switch the high beams off.

Slightly pull the lever toward you and release it to flash the headlamps.

Note: Continuous activation only with headlamps on.

SWITCHING HEADLAMP EXIT DELAY ON AND OFF

To switch headlamp exit delay on, pull the turn signal lever toward you when the headlamps are off and the ignition is off. A short tone sounds when the system is on.

To switch headlamp exit delay off, pull the turn signal lever toward you again or switch your vehicle on.

Note: The headlamps turn off after three minutes with any door open or 30 seconds after the last door closes.

Exterior Lighting

ADJUSTING THE LEVEL OF THE HEADLAMPS



WARNING: Heavy objects in the vehicle can cause the headlights to dazzle and distract other road users. This can lead to accidents and serious injuries.



WARNING: The light cone should always be adjusted to the load level of the vehicle to ensure that other road users are not dazzled.

You can adjust the level of the headlamp beams according to the vehicle load.



E132711

1. Press to release the control.
2. Rotate the control in accordance with your vehicle load to prevent you from distracting other road users when the headlamps are on.
3. Press to close the control.

Note: Set the control to zero when your vehicle is unloaded.

Note: Set the headlamp beams to give between 35–100 m (115–328 ft) of road surface illumination when your vehicle is partially or fully loaded.

HEADLAMP INDICATORS

Lamps On



Illuminates when you switch the low beam headlamps or the parking lamps on.

Headlamp High Beam



Illuminates when you switch the high beam headlamps on.

HEADLAMPS – TROUBLESHOOTING

HEADLAMPS – FREQUENTLY ASKED QUESTIONS

Why is there condensation in the headlamps?

- Headlamps have vents to accommodate normal changes in air pressure. Condensation can be a natural by-product of this design. When moist air enters the lamp assembly through the vents, there is a possibility that condensation can occur when the temperature is cold. When normal condensation occurs, a fine mist can form on the interior of the lens. The fine mist eventually clears and exits through the vents during normal operation.

How much condensation is acceptable?

- The presence of a fine mist, for example no streaks, drip marks or large droplets. A fine mist covers less than 50% of the lens.

Exterior Lighting

How long does it take for the acceptable condensation to clear?

- Clearing time can take as long as 48 hours under dry weather conditions.

How much condensation is unacceptable?

- A water puddle inside the lamp. Streaks, drip marks or large droplets present on the interior of the lens.

What should I do if unacceptable condensation is present?

- Have your vehicle checked as soon as possible.

Why do my headlamps turn off when I have them switched on when I switch my vehicle off?

- The battery saver turns the headlamps off after a short period of time after you switch your vehicle off.

EXTERIOR LAMPS

USING THE TURN SIGNAL LAMPS

Set the lever to the middle position to switch the turn signal lamps off.

Note: Tap the lever up or down to make the turn signal lamps flash three times.

Turn Signal Lamp Indicator



It flashes when you switch the turn signal lamps on.

Note: An increase in the rate of flashing warns of a failed turn signal lamp.

SWITCHING THE PARKING LAMPS ON AND OFF

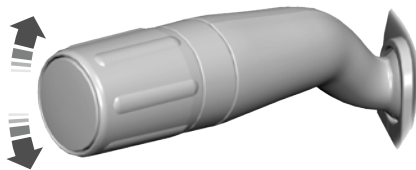
To switch both sides on or off:

1. Switch the ignition off.
2. Set the lighting control to the parking lamps position.
3. Set the lighting control to the off position to switch the parking lamps off.

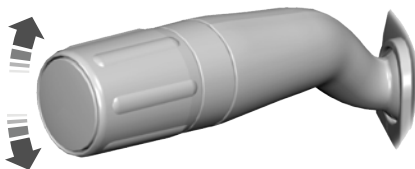
Note: Parking lamps could turn off to prevent the vehicle battery from running out of charge.

To switch one side on or off:

1. Switch the ignition off.



Push the lever up or down to switch the turn signal lamps on.



2.



Push the lever up or down to switch the parking lamps on.

Exterior Lighting

3. Move the lever back to a neutral position to switch the lamps off.

SWITCHING THE DAYTIME RUNNING LAMPS ON AND OFF



WARNING: The daytime running lamps system may not activate the rear lamps and may not provide adequate lighting during low visibility driving conditions. Make sure you switch the headlamps on, as appropriate, during all low visibility conditions. Failure to do so may result in a crash.

Daytime running lamps are always on unless you switch on the headlamps.

USING THE FRONT FOG LAMPS

To switch the lamps on or off:

1. Set the lighting control to the parking lamps, headlamps or autolamps position.

Note: When the lighting control is in the autolamps position, you cannot switch the fog lamps on unless the low beam headlamps are on.

2.



Press the button on the lighting control to switch the front fog lamps on or off.

Note: Only switch the front fog lamps on during reduced visibility.

Note: The brightness of the daytime running lamps may decrease when the front fog lamps are switched on.

Front Fog Lamps Indicator



It illuminates when you switch the front fog lamps on.

USING THE REAR FOG LAMPS

To switch the lamps on or off:

1. Set the lighting control to the parking lamps, headlamps or autolamps position.

Note: You can only switch the rear fog lamps on when the low beam headlamps or the front fog lamps are on.

2.



Press the button on the lighting control to switch the rear fog lamps on or off.

Note: Only switch the rear fog lamps on during reduced visibility.

Rear Fog Lamp Indicator



It illuminates when you switch the rear fog lamps on.

EXTERIOR LAMPS ON AUDIBLE WARNING

Sounds when you open the driver door and the exterior lamps are on.

AUTOMATIC HIGH BEAM CONTROL

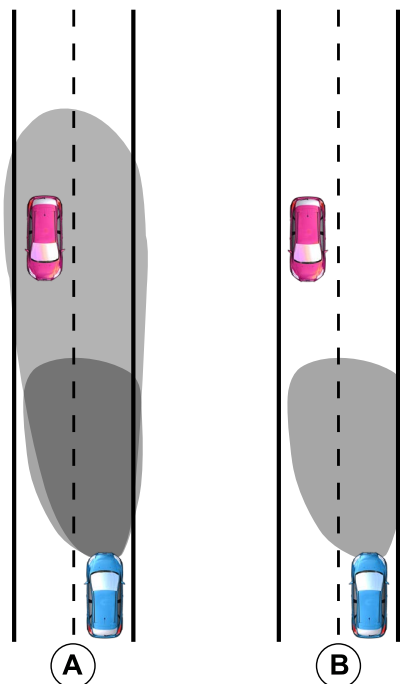
HOW DOES AUTOMATIC HIGH BEAM CONTROL WORK

Automatic high beam control turns the high beams on if it is dark enough and no other traffic is present. If it detects an approaching vehicle's headlamps or tail lamps, or street lighting ahead, the system turns the high beams off.

A camera sensor, centrally mounted behind the windshield of your vehicle, continuously monitors conditions to turn the high beams on and off.

Exterior Lighting

Note: This feature uses map data. We recommend having all connected vehicle settings enabled to allow the map content to be updated to the latest version. See **Connected Vehicle Settings** (page 347). If your market is not connected, take your vehicle to an authorized dealer to perform the periodical updates.



- A Without automatic high beam control.
- B With automatic high beam control.

AUTOMATIC HIGH BEAM CONTROL PRECAUTIONS

WARNING: The system does not relieve you of your responsibility to drive with due care and attention. You may need to override the system if it does not turn the high beams on or off.

WARNING: The system may not switch the high beams off if the lights of oncoming vehicles are hidden by obstacles, for example guard rails.

WARNING: You may need to override the system when approaching other road users.

WARNING: In situations with poor visibility, such as fog, heavy rain or other inclement weather, you may need to override or completely switch off the system.

AUTOMATIC HIGH BEAM CONTROL REQUIREMENTS

The system turns the high beams on if all of the following occur:

- You switch the system on.
- You set the lighting control to the autolamps position.
- The ambient light level is low enough that you require high beams.
- There is no traffic in front of your vehicle.
- The vehicle speed is greater than approximately 40 km/h (25 mph).

Exterior Lighting

AUTOMATIC HIGH BEAM CONTROL LIMITATIONS

The system turns the high beams off if any of the following occur:

- You switch the system off.
- You set the lighting control to any position except autolamps.
- You switch the rear fog lamps on.
- The ambient light level is high enough that you do not require high beams.
- The system detects an approaching vehicle's headlamps or a leading vehicle's tail lamps.
- The system detects severe rain, snow or fog.
- The system detects street lighting.
- The camera has reduced visibility.
- The vehicle speed falls below approximately 30 km/h (19 mph).

Note: *The deactivation speed may be lower on curves.*

SWITCHING AUTOMATIC HIGH BEAM CONTROL ON AND OFF

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Lighting**.

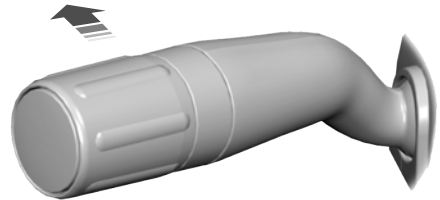
4. Switch **Auto High Beam** on or off.

AUTOMATIC HIGH BEAM CONTROL INDICATORS



Illuminates to confirm when the system is ready to assist.

OVERRIDING AUTOMATIC HIGH BEAM CONTROL



Push the lever away from you to switch the high beams on.

Push the lever away from you again to switch the high beams off.

Push the lever away from you for a third time to switch automatic high beam control back on.

Exterior Lighting

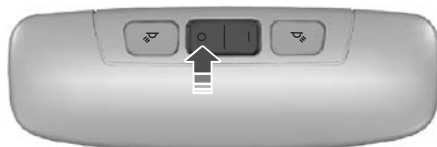
AUTOMATIC HIGH BEAM CONTROL – TROUBLESHOOTING

AUTOMATIC HIGH BEAM CONTROL – INFORMATION MESSAGES

Message	Details
Front camera Low visibility Clean screen	The camera has reduced visibility. Clean the windshield. If the message continues to appear, have your vehicle checked as soon as possible.
Front camera temporarily not available	The camera has malfunctioned. Wait a short period of time for the camera to cool down. If the message continues to appear, have your vehicle checked as soon as possible.
Front camera malfunction Service required	The camera has malfunctioned. Have your vehicle checked as soon as possible.

Interior Lighting

SWITCHING ALL OF THE INTERIOR LAMPS ON AND OFF - VEHICLES WITH: FRONT INTERIOR LAMP

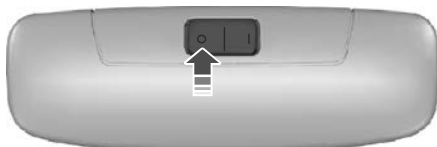
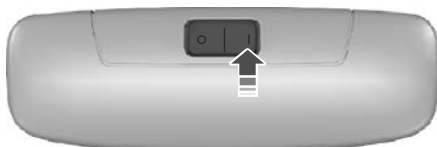


SWITCHING THE FRONT INTERIOR LAMPS ON AND OFF



E112208

SWITCHING THE REAR INTERIOR LAMPS ON AND OFF



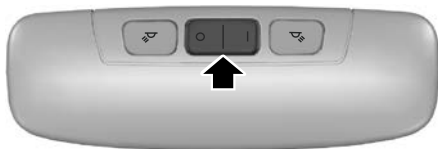
Interior Lighting

INTERIOR LAMP FUNCTION

WHAT IS THE INTERIOR LAMP FUNCTION

The interior lamp function switches the courtesy and door lamps on or off.

SWITCHING THE INTERIOR LAMP FUNCTION ON AND OFF



E293629

When you set the switch to the middle position, the interior lamps turn on if:

- You open any door.
- You press the unlock button on the remote control.
- You switch the ignition off.

Note: If you switch the ignition off, the interior lamps could turn off after a short time to prevent the vehicle battery from running out of charge.

ADJUSTING THE INSTRUMENT PANEL LIGHTING BRIGHTNESS

The instrument lighting dimmer buttons are on the lighting control.



Repeatedly press one of the buttons to adjust the brightness.



Windows

OPENING AND CLOSING THE WINDOWS - VEHICLES WITH: ONE-TOUCH OPEN DRIVER WINDOW



WARNING: Do not leave children or pets unattended in your vehicle and do not let children play with the power windows. Failure to follow this instruction could result in personal injury or death.



WARNING: When closing the power windows, verify that they are free of obstructions and make sure children and pets are not in the proximity of the window openings. Failure to follow this instruction could result in personal injury or death.



WARNING: If an obstruction is detected, release the switch and reverse the window immediately. Failure to follow this instruction could result in personal injury or death.



WARNING: Do not leave a key or remote control unattended in the vehicle. Children or pets could operate the power windows and could become trapped in a closing window. Failure to follow this instruction could result in personal injury or death.



Press the window control switch to open the window. Lift the window control switch to close the window.

Note: The power windows operate with the ignition on, and for several minutes after you switch the ignition off or until you open a front door.

To reduce wind noise or pulsing noise when one window is open, slightly open the opposite window.

Driver Side One-Touch Open

Fully press the window control switch and release it. Press again or lift it to stop the window.

Driver Side One-Touch Close

Fully lift the window control switch and release it. Press again or lift it to stop the window.

Resetting Driver Side One-Touch Close

1. Lift and hold the window control switch until the window is fully closed.
2. Release the window control switch.
3. Lift the window control switch for one more second.
4. Release the window control switch.
5. Lift the window control switch again for one more second.

Note: Repeat the procedure if the window does not close when you use one-touch.

OPENING AND CLOSING THE WINDOWS - VEHICLES WITH: ONE-TOUCH OPEN AND CLOSE FRONT WINDOWS



WARNING: Do not leave children or pets unattended in your vehicle and do not let children play with the power windows. Failure to follow this instruction could result in personal injury or death.

Windows



WARNING: When closing the power windows, verify that they are free of obstructions and make sure children and pets are not in the proximity of the window openings. Failure to follow this instruction could result in personal injury or death.



WARNING: If an obstruction is detected, release the switch and reverse the window immediately. Failure to follow this instruction could result in personal injury or death.



WARNING: Do not leave a key or remote control unattended in the vehicle. Children or pets could operate the power windows and could become trapped in a closing window. Failure to follow this instruction could result in personal injury or death.



Press the window control switch to open the window. Lift the window control switch to close the window.

Note: The power windows operate with the ignition on, and for several minutes after you switch the ignition off or until you open a front door.

To reduce wind noise or pulsing noise when one window is open, slightly open the opposite window.

One-Touch Open

Fully press the window control switch and release it. Press again or lift it to stop the window.

One-Touch Close

Fully lift the window control switch and release it. Press again or lift it to stop the window.

Resetting One-Touch Close

Carry out all steps within 30 seconds of starting the sequence.

1. Close the window.
2. Press and hold the window control switch until the window is fully open. Keep the window control switch pressed for a few seconds.
3. Lift and hold the window control switch until the window is fully closed. Keep the window control switch held for a few seconds.
4. Press and hold the window control switch until the window is fully open. Keep the window control switch pressed for a few seconds.
5. Lift and hold the window control switch until the window is fully closed. Keep the window control switch held for a few seconds.

Note: Repeat the procedure if the window does not close when you use one-touch.

GLOBAL OPENING AND CLOSING

WHAT IS GLOBAL OPENING AND CLOSING

You can use the remote control to operate the windows with the ignition off.

USING GLOBAL OPENING

1. Press and release the unlock button on the remote control.
2. Press and hold the unlock button on the remote control.
3. Release the button when the front windows start to open.

Press the lock or the unlock button on the remote control to stop global opening.

Windows

Note: You can use global opening for a short period of time when you unlock your vehicle using the remote control.

SWITCHING GLOBAL OPENING ON AND OFF

1. Press **Settings** on the touchscreen.
2. Press **Vehicle settings**.
3. Press **Windows**.
4. Switch **Global Open** on or off.

USING GLOBAL CLOSING



WARNING: When closing the power windows, verify that they are free of obstructions and make sure children and pets are not in the proximity of the window openings. Failure to follow this instruction could result in personal injury or death.

1. Press and hold the lock button on the remote control.
2. Release the button when the front windows start to close.

Press the lock or the unlock button on the remote control to stop global closing.

Note: Bounce-back is on during global closing. See **What Is Window Bounce-Back** (page 82).

SWITCHING GLOBAL CLOSING ON AND OFF

1. Press **Settings** on the touchscreen.
2. Press **Vehicle settings**.
3. Press **Windows**.
4. Switch **Global Close** on or off.

WINDOW BOUNCE-BACK

WHAT IS WINDOW BOUNCE-BACK

The window stops and reverses if it detects an obstruction when closing.

OVERRIDING WINDOW BOUNCE-BACK



WARNING: If you override bounce-back, the window does not reverse if it detects an obstacle. Take care when closing the windows to avoid personal injury or damage to your vehicle.

1. Close the window twice until it reaches the point of resistance and let it reverse.
2. Close the window a third time to the point of resistance. Bounce-back is now disabled and you can close the window manually.

Note: The window goes past the point of resistance and you can fully close it.

Note: If the window does not close, have your vehicle checked as soon as possible.

RESETTING WINDOW BOUNCE-BACK



WARNING: Bounce-back is off until you reset the memory. Take care when closing the windows to avoid personal injury or damage to your vehicle.

1. Lift and hold the window control switch until the window is fully closed.
2. Release the switch.
3. Lift the switch again for one more second.

Windows

4. Release the switch.
5. Lift the switch again for one more second.

Note: Repeat the procedure if the window does not close when you use one-touch.

Note: If you have disconnected the battery, you must reset the bounce-back memory.

LOCKING THE REAR WINDOW CONTROLS



WARNING: When children and pets are in the rear seat, use the power window lockout button to prevent accidental operation of the power windows.



Press the window control switch to lock or unlock the rear window controls. It illuminates when you lock the rear window controls.

OPENING AND CLOSING THE REAR WINDOWS

Opening the Rear Windows



1. Pull the catch and push the window open.

Closing the Rear Windows

1. Pull the window to close and push the catch. Make sure the catch engages.

Note: There is an audible click when the catch engages.

Interior Mirror

INTERIOR MIRROR PRECAUTIONS



WARNING: Do not adjust the mirrors when your vehicle is moving. This could result in the loss of control of your vehicle, serious personal injury or death.

Note: Do not clean the mirror housing or glass with harsh abrasives, fuel or other petroleum-based cleaning products.

Note: A rear center passenger or raised rear center head restraint could prevent light from reaching the sensor.

AUTO-DIMMING INTERIOR MIRROR LIMITATIONS

Do not block the sensors on the front and back of the mirror.

Note: A rear center passenger or raised rear center head restraint could prevent light from reaching the sensor.

MANUALLY DIMMING THE INTERIOR MIRROR

Pull the tab below the mirror toward you to reduce glare at night.

AUTO-DIMMING INTERIOR MIRROR

WHAT IS THE AUTO-DIMMING INTERIOR MIRROR

The mirror dims to reduce the effect of bright light from behind. It returns to normal when the bright light from behind is no longer present or if you shift into reverse (R).

AUTO-DIMMING INTERIOR MIRROR PRECAUTIONS



WARNING: Do not adjust the mirrors when your vehicle is moving. This could result in the loss of control of your vehicle, serious personal injury or death.

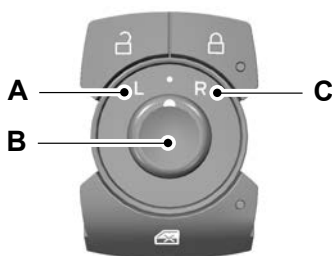
Do not block the sensors on the front and back of the mirror.

Exterior Mirrors

ADJUSTING THE EXTERIOR MIRRORS



WARNING: Do not adjust the mirrors when your vehicle is moving. This could result in the loss of control of your vehicle, serious personal injury or death.



- A Left-hand mirror position.
- B Mirror adjustment control.
- C Right-hand mirror position.

FOLDING THE EXTERIOR MIRRORS

The exterior mirrors fold when you lock your vehicle and unfold when you unlock your vehicle.

Note: This feature requires you to switch the exterior mirrors auto-fold on.



For tight parking conditions, press the control switch to fold the mirrors.

Press the control switch again to unfold the mirrors.

Note: Do not stop the mirrors midway through their movement. Wait until the mirrors stop moving and press the control switch again.

The left and right-hand mirrors move at different rates. For example, one mirror may stop while the other one continues to move. This is normal.

If you press the control switch to fold in the mirrors with auto-fold on, the mirrors do not unfold when you unlock your vehicle.

Note: The power folding mirrors operate with the ignition on, and for several minutes after you switch the ignition off.

Note: If you fold and unfold the mirrors several times within one minute, the power fold function may turn off to protect the motors from overheating.

Switching Auto-fold On and Off

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Mirrors**.
4. Switch **Autofold** on and off.

Loose Mirror

If you manually fold your power-folding mirrors, they may not work properly even after you reposition them. You need to reset them if:

- The mirrors vibrate when you drive.
- The mirrors feel loose.
- The mirrors do not stay in the folded or unfolded position.
- One of the mirrors is not in its normal driving position.

To reset the mirrors, perform the following steps:

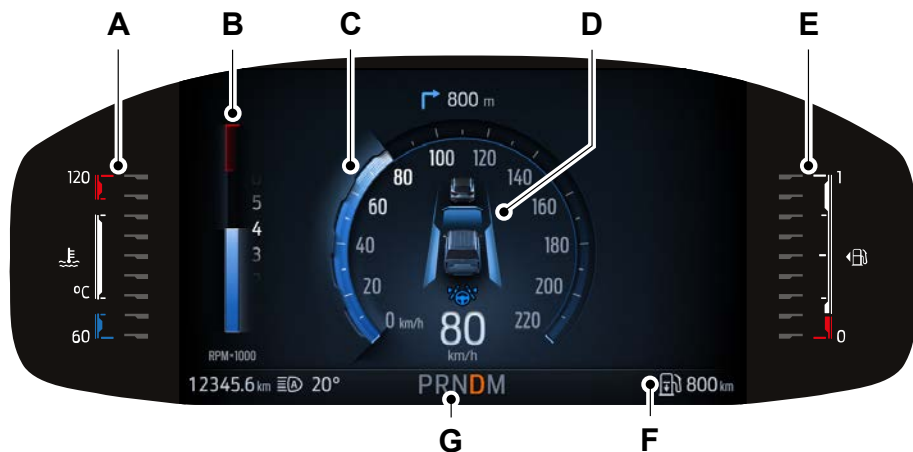
1. By hand, fold or retract both mirrors.

Exterior Mirrors

2. Using the power folding/power telescoping mirror control switch, operate the mirrors until you hear an audible click.
3. Operate the power folding or power telescoping mirrors an additional 3 to 4 times to synchronize the mirrors.

Instrument Cluster

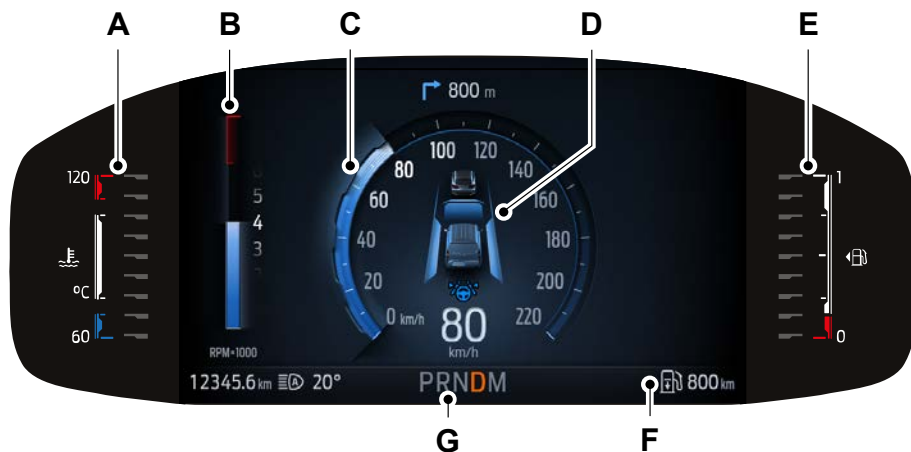
INSTRUMENT CLUSTER OVERVIEW - KOMBI



- A Engine coolant temperature gauge.
- B Tachometer.
- C Speedometer.
- D Instrument cluster display.
- E Fuel gauge.
- F Distance to empty.
- G Information bar.

Instrument Cluster

INSTRUMENT CLUSTER OVERVIEW - VAN



- A Engine coolant temperature gauge.
- B Tachometer.
- C Speedometer.
- D Instrument cluster display.
- E Fuel gauge.
- F Distance to empty.
- G Information bar.

TACHOMETER

Indicates the engine speed.

SPEEDOMETER

Indicates the vehicle speed.

FUEL GAUGE

WHAT IS THE FUEL GAUGE

Indicates approximately how much fuel is in the fuel tank.

Instrument Cluster

FUEL GAUGE LIMITATIONS

The fuel gauge may not provide an accurate reading when your vehicle is on an incline.

LOCATING THE FUEL FILLER DOOR

The arrow adjacent to the fuel pump symbol indicates on which side of your vehicle the fuel filler door is located.

WHAT IS THE LOW FUEL REMINDER

A low fuel level reminder displays and sounds when the distance to empty reaches 80 km (50 mi), 40 km (25 mi), 20 km (10 mi) and 0 km (0 mi).

Note: *The low fuel reminder can appear at different fuel gauge positions depending on fuel economy conditions. This variation is normal.*

WHAT IS DISTANCE TO EMPTY

Indicates the approximate distance your vehicle can travel on the fuel remaining in the tank. Changes in driving pattern can cause the value to not only decrease but also increase or stay constant for periods of time.

ENGINE COOLANT TEMPERATURE GAUGE

Indicates the engine coolant temperature.

WHAT ARE THE INSTRUMENT CLUSTER WARNING LAMPS

Warning lamps alert you to a vehicle condition that could become serious. Some lamps illuminate when you start your vehicle to make sure they work. If any lamps remain on after starting your vehicle, refer to the respective system warning lamp for further information.

INSTRUMENT CLUSTER WARNING LAMPS - GASOLINE

Airbag Warning Lamp



If it does not illuminate when you switch the ignition on, continues to flash or remains on when the engine is running, this indicates a malfunction. Have your vehicle checked as soon as possible.

Anti-Lock Brake System Warning Lamp



If it illuminates when you are driving, this indicates a malfunction. Your vehicle continues to have normal braking without the anti-lock brake system function. Have your vehicle checked as soon as possible.

Battery Warning Lamp



If it illuminates when you are driving, this indicates a malfunction. Have your vehicle checked as soon as possible.

Instrument Cluster

Engine Coolant Temperature Warning Lamp



If it illuminates when your vehicle is moving, this indicates that the engine is overheating. Stop your vehicle as soon as it is safe to do so and switch the engine off. Have your vehicle checked as soon as possible.

Engine Oil Pressure Warning Lamp



WARNING: If it illuminates when you are driving do not continue your journey, even if the oil level is correct. Have your vehicle checked.



It illuminates when you switch the ignition on.
If it illuminates when the engine is running this indicates a malfunction. Stop your vehicle as soon as it is safe to do so and switch the engine off. Check the engine oil level. If the oil level is sufficient, this indicates a system malfunction. Have your vehicle checked as soon as possible.

See **Checking the Engine Oil Level** (page 286).

Engine Warning Lamps



Malfunction Indicator Lamp
Check Engine

If it illuminates when the engine is running this indicates a malfunction. The on-board diagnostics system has detected a malfunction to the emissions control system.

If it flashes, engine misfire may be occurring. Increased exhaust gas temperatures could damage the diesel particulate filter or other vehicle components. Avoid heavy acceleration and deceleration and have your vehicle checked as soon as possible.



Powertrain Warning Lamp

If it illuminates when the engine is running this indicates a malfunction. If it flashes when you are driving, immediately reduce the vehicle speed. Avoid heavy acceleration and deceleration and have your vehicle checked as soon as possible.

If both lamps illuminate when the engine is running, stop your vehicle as soon as it is safe to do so. Continuing to drive your vehicle may cause reduced power or the engine to stop. Switch the ignition off and attempt to restart the engine. Have your vehicle checked as soon as possible.

Fasten Seatbelt Warning Lamp



It illuminates until you fasten your seatbelt.

Hood Ajar Warning Lamp



It illuminates when the ignition is on and the hood is not completely closed.

Lane Keeping Aid Warning Lamp



It illuminates when the system activates.

Liftgate Ajar Warning Lamp



It illuminates when the ignition is on and the liftgate is not completely closed.

Instrument Cluster

Low Beam Headlamp Warning Lamp



If it illuminates when the low beam headlamps are on, this indicates that a low beam headlamp bulb has failed.

Low Fuel Level Warning Lamp



If it illuminates when you are driving, refuel as soon as possible.

Low Tire Pressure Warning Lamp



It illuminates when one or more of the tires are significantly under inflated. See **Tire Pressure Monitoring System** (page 326).

Stability Control and Traction Control Off Warning Lamp



It illuminates when you switch the system off.

Water-In-Fuel Warning Lamp



If it illuminates when the engine is running this indicates there is excess water in the fuel filter. Have your vehicle checked as soon as possible.

INSTRUMENT CLUSTER WARNING LAMPS - DIESEL

Airbag Warning Lamp



If it does not illuminate when you switch the ignition on, continues to flash or remains on when the engine is running, this indicates a malfunction. Have your vehicle checked as soon as possible.

Anti-Lock Brake System Warning Lamp



If it illuminates when you are driving, this indicates a malfunction. Your vehicle continues to have normal braking without the anti-lock brake system function. Have your vehicle checked as soon as possible.

Battery Warning Lamp



If it illuminates when you are driving, this indicates a malfunction. Have your vehicle checked as soon as possible.

Engine Coolant Temperature Warning Lamp



If it illuminates when your vehicle is moving, this indicates that the engine is overheating. Stop your vehicle as soon as it is safe to do so and switch the engine off. Have your vehicle checked as soon as possible.

Engine Oil Pressure Warning Lamp



WARNING: If it illuminates when you are driving do not continue your journey, even if the oil level is correct. Have your vehicle checked.



It illuminates when you switch the ignition on.
If it illuminates when the engine is running this indicates a malfunction. Stop your vehicle as soon as it is safe to do so and switch the engine off. Check the engine oil level. If the oil level is sufficient, this indicates a system malfunction. Have your vehicle checked as soon as possible.

See **Checking the Engine Oil Level** (page 286).

Instrument Cluster

Engine Warning Lamps



Malfunction Indicator Lamp
Check Engine

If it illuminates when the engine is running this indicates a malfunction. The on-board diagnostics system has detected a malfunction to the emissions control system.

If it flashes, engine misfire may be occurring. Increased exhaust gas temperatures could damage the diesel particulate filter or other vehicle components. Avoid heavy acceleration and deceleration and have your vehicle checked as soon as possible.



Powertrain Warning Lamp

If it illuminates when the engine is running this indicates a malfunction. If it flashes when you are driving, immediately reduce the vehicle speed. Avoid heavy acceleration and deceleration and have your vehicle checked as soon as possible.

If both lamps illuminate when the engine is running, stop your vehicle as soon as it is safe to do so. Continuing to drive your vehicle may cause reduced power or the engine to stop. Switch the ignition off and attempt to restart the engine. Have your vehicle checked as soon as possible.

Fasten Seatbelt Warning Lamp



It illuminates until you fasten your seatbelt.

Hood Ajar Warning Lamp



It illuminates when the ignition is on and the hood is not completely closed.

Lane Keeping Aid Warning Lamp



It illuminates when the system activates.

Liftgate Ajar Warning Lamp



It illuminates when the Ignition is on and the liftgate is not completely closed.

Low Beam Headlamp Warning Lamp



If it illuminates when the low beam headlamps are on, this indicates that a low beam headlamp bulb has failed.

Low Fuel Level Warning Lamp



If it illuminates when you are driving, refuel as soon as possible.

Low Tire Pressure Warning Lamp



It illuminates when one or more of the tires are significantly under inflated. See **Tire Pressure Monitoring System** (page 326).

Selective Catalytic Reductant System Warning Lamp



It illuminates if the system detects the diesel exhaust fluid level is low or if there is a system malfunction.

Instrument Cluster

If the warning lamp illuminates, the information display messages give you an indication whether the concern is fluid related or if there is a selective catalytic reductant system malfunction. If the warning lamp illuminates when your vehicle is moving, and the fluid is at a sufficient level, this indicates a system malfunction. Have your vehicle checked as soon as possible.

Stability Control and Traction Control Off Warning Lamp



It illuminates when you switch the system off.

Water-In-Fuel Warning Lamp



If it illuminates when the engine is running this indicates there is excess water in the fuel filter.

Have your vehicle checked as soon as possible.

WHAT ARE THE INSTRUMENT CLUSTER INDICATORS

Indicators notify you of various features that are active on your vehicle.

INSTRUMENT CLUSTER INDICATORS - GASOLINE

Adaptive Cruise Control Indicator



Illuminates when you switch adaptive cruise control on. See **Adaptive Cruise Control** (page

198).

Auto-Start-Stop Indicators



It illuminates green when the engine stops. It flashes amber and a message appears when you need to take action. It illuminates gray with a strikethrough when the system is not available.



Automatic High Beam Control On Indicator



It illuminates to confirm when the system is ready to assist.

Blind Spot Information System Indicator



When the system detects a vehicle, the indicator illuminates in the exterior mirror on the side the approaching vehicle is coming from. If you turn the direction indicator on for that side of your vehicle, the indicator flashes.

Cross Traffic Alert Indicator



When the system detects an approaching vehicle a tone sounds, the indicator illuminates and arrows appear in the instrument cluster display, or the Sync display to show which side the approaching vehicle is coming from.

Cruise Control Indicator



It illuminates when you switch the system on.

Front Fog Lamp Indicator



It illuminates when you switch the front fog lamps on.

Instrument Cluster

Hazard Flasher Indicator



It flashes when you switch the hazard flashers on.

High Beam Headlamp Indicator



It illuminates when you switch the high beam headlamps on.

Lamps On Indicator



It illuminates when you switch the low beam headlamps or the side and rear lamps on.

Lane Keeping Aid Indicator



It illuminates in the information display when you switch the system on and Aid Mode or Alert and Aid Mode are selected.

Rear Fog Lamp Indicator



It illuminates when you switch the rear fog lamps on.

Shift Indicator



It illuminates to advise you that shifting to a higher or lower gear may give better performance, fuel economy or lower emissions.



Stability Control and Traction Control Indicator



It flashes during operation. If it does not illuminate when you switch the ignition on, or remains on when the engine is running, this indicates a malfunction. Have your vehicle checked as soon as possible.

Turn Signal Indicator



It flashes when you switch the direction indicators on.

INSTRUMENT CLUSTER INDICATORS - DIESEL

Adaptive Cruise Control Indicator



Illuminates when you switch adaptive cruise control on. See **Adaptive Cruise Control** (page 198).

Auto-Start-Stop Indicators



It illuminates green when the engine stops. It flashes amber and a message appears when you need to take action. It



illuminates gray with a strikethrough when the system is not available.

Automatic High Beam Control On Indicator



It illuminates to confirm when the system is ready to assist.

Blind Spot Information System Indicator



When the system detects a vehicle, the indicator illuminates in the exterior mirror on the side the approaching vehicle is coming from. If you turn the direction indicator on for that side of your vehicle, the indicator flashes.

Instrument Cluster

Cross Traffic Alert Indicator



When the system detects an approaching vehicle a tone sounds, the indicator illuminates and arrows appear in the instrument cluster display, or the Sync display to show which side the approaching vehicle is coming from.

Cruise Control Indicator



It illuminates when you switch the system on.

Direction Indicator



It flashes when you switch the direction indicators on.

Front Fog Lamp Indicator



It illuminates when you switch the front fog lamps on.

Glow Plug Indicator



If it illuminates, wait until it turns off before starting.

Hazard Flasher Indicator



It flashes when you switch the hazard flashers on.

High Beam Headlamp Indicator



It illuminates when you switch the high beam headlamps on.

Lamps On Indicator



It illuminates when you switch the low beam headlamps or the side and rear lamps on.

Lane Keeping Aid Indicator



It illuminates in the information display when you switch the system on and Aid Mode or Alert and Aid Mode are selected.

Rear Fog Lamp Indicator



It illuminates when you switch the rear fog lamps on.

Shift Indicator



It illuminates to advise you that shifting to a higher or lower gear may give better performance, fuel economy or lower emissions.



Stability Control and Traction Control Indicator



It flashes during operation. If it does not illuminate when you switch the ignition on, or remains on when the engine is running, this indicates a malfunction. Have your vehicle checked as soon as possible.

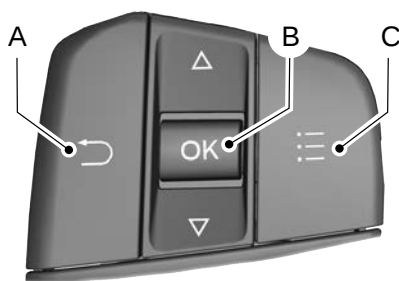
Instrument Cluster Display

USING THE INSTRUMENT CLUSTER DISPLAY CONTROLS



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

The controls are on the steering wheel.



- A Return button.
- B OK button.
- C Menu button.

Return Button

Press to go back or exit a menu.

OK Button

Press to make a selection.

Toggle Buttons

Press the toggle up or down button to scroll through menu items.

Status Indicator



Menu items with a check box indicate a feature's status. A check in the box indicates the feature is on, and unchecked indicates the feature is off.

INSTRUMENT CLUSTER DISPLAY MAIN MENU

Depending on your vehicle options, some menu items can appear different or not at all.

Note: For your safety, some features are speed-dependent and could be unavailable when your vehicle is above a certain speed.

Menu Item
MyView
Trip/Fuel
Status Information
Vehicle Maintenance
Trip Computer
Audio
Phone
Navigation
Settings

Instrument Cluster Display

CUSTOMIZING THE INSTRUMENT CLUSTER DISPLAY

1. Press the menu button on the steering wheel to enter the instrument cluster display main menu.
2. Select **MyView**.
3. Select **Configure MyView**.
4. Use the controls on the steering wheel to highlight a screen to add.
5. Press the **OK** button.

Note: *The amount of screens you can add is limited. If the selected screen does not appear, you must deselect screens from the menu.*

Configure MyView
Power Distribution
Trailer Light Status
Battery Charge
Now Playing
Navigation
Trip Computer 1
Trip Computer 2
This Trip
Fuel Economy
Eco Coach
Tyre Pressure

Note: *Some options may appear slightly different or not at all if items are optional.*

Configuring Gauges

1. Press the menu button on the steering wheel to enter the instrument cluster display main menu.
2. Select **Settings**.
3. Select **Display**.
4. Select **Right Gauge**.
5. Select a setting and press the **OK** button.

FUEL ECONOMY DISPLAY

An instant fuel economy gauge is provided along with average fuel economy. Average fuel economy is continuously averaged since the last reset.

Note: *Press and hold the **OK** button on the controls on the steering wheel to reset your average fuel economy.*

Personalized Settings

CHANGING THE LANGUAGE

1. Press **Settings** on the touchscreen.
2. Press **General**.
3. Press **Language**.
4. Press a setting.

Note: *Available languages vary by region.*

CHANGING THE MEASUREMENT UNIT

1. Press **Settings** on the touchscreen.
2. Press **General**.
3. Press **Measurement Unit**.
4. Press a setting.

CHANGING THE TEMPERATURE UNIT

1. Press **Settings** on the touchscreen.
2. Press **General**.
3. Press **Temperature unit**.
4. Press a setting.

CHANGING THE TIRE PRESSURE UNIT

1. Press **Settings** on the touchscreen.
2. Press **General**.
3. Press **Tyre Pressure Unit**.
4. Press a setting.

Trip Computer

ACCESSING THE TRIP COMPUTER

Note: *This trip is a selectable screen. See **Accessing the Trip Computer** (page 99).*

1. Press the menu button on the steering wheel to enter the instrument cluster display main menu.
2. Select **MyView**.
3. Select **Configure MyView**.
4. Use the control on the steering wheel to navigate the menu. See **Customizing the Instrument Cluster Display** (page 97).

RESETTING THE TRIP COMPUTER

1. Use the instrument cluster display controls to navigate the home screen.
2. Select the trip screen you want to reset.
3. Press and hold the **OK** button until the system reset confirmation appears.

TRIP DATA

Trip 1 and 2

Provides trip timer, trip average fuel economy and total trip distance traveled. For hybrid vehicles, the trip also shows the distance traveled on electric power only with the engine off.

Note: *Trip 1 and 2 are selectable screens. See **Accessing the Trip Computer** (page 99).*

This Trip

Provides trip timer, trip average fuel economy, total trip distance traveled, and distance traveled on electric power only with the engine off. If the gasoline engine has not turned on during the trip then trip average fuel economy is not shown. This Trip resets each time you start your vehicle.

Remote Start - Automatic Transmission

WHAT IS REMOTE START

The system allows you to remotely start your vehicle and therefore to heat or cool the interior to a predetermined temperature.

REMOTE START LIMITATIONS

Remote start does not work if:

- The alarm horn is sounding.
- The hood is open.
- The transmission is not in park (P).
- Remote start is not enabled.
- The ignition is on.

Note: Do not use remote start if your fuel level is low.

ENABLING REMOTE START

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Remote Start Setup**.
4. Switch **Remote Start** on or off.

Note: To remote start with FordPass, make sure that the modem is enabled. See **Connecting FordPass to the Modem** (page 346).

REMOTELY STARTING AND STOPPING THE VEHICLE



WARNING: Do not start the engine in a closed garage or in other enclosed areas. Exhaust fumes are toxic. Always open the garage door before you start the engine. Failure to follow this instruction could result in personal injury or death.

Use the FordPass App to start the vehicle.

Note: The turn signal lamps flash twice.

Note: The parking lamps turn on when the vehicle is running.

Note: The horn sounds if the system fails to start.

Note: All other vehicle systems remain off when you have remotely started the vehicle.

Note: You may have to wait a short period of time before remotely starting the vehicle after the vehicle stops running.

Note: The vehicle remains secured when you have remotely started it. A valid key must be inside your vehicle to switch the ignition on and drive your vehicle.

Note: A maximum of two remote starts are allowed. After that you need to turn the ignition on and off before you can use remote start again.

Use the FordPass App to switch the vehicle off.

REMOTE START SETTINGS - VEHICLES WITHOUT: HEATED STEERING WHEEL

Climate Control Settings

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Remote Start Setup**.
4. Press **Climate Control**.
5. Press a setting.

Note: If you select **Auto**, the system attempts to heat or cool the interior to 22°C (72°F).

Note: If you select **Last Settings**, the system remembers the last used settings.

Remote Start - Automatic Transmission

Note: You cannot adjust the climate control settings when you have remotely started the vehicle.

Note: When you switch the ignition on, the climate control system returns to the last used settings.

Heated Seat Settings

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Remote Start Setup**.
4. Press **Seats**.
5. Press a setting.

Note: If you switch the heated seat settings to **Auto**, the heated seats turn on during cold weather.

Note: You cannot adjust the heated seat settings when you have remotely started the vehicle.

Setting the Remote Start Duration

You can set a duration for Remote Start to run.

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Remote Start Setup**.
4. Press **Duration**.
5. Press a setting.

REMOTE START SETTINGS - VEHICLES WITH: HEATED STEERING WHEEL

Climate Control Settings

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Remote Start Setup**.
4. Press **Climate Control**.
5. Press a setting.

Note: If you select **Auto**, the system attempts to heat or cool the interior to 22°C (72°F).

Note: If you select **Last Settings**, the system remembers the last used settings.

Note: You cannot adjust the climate control settings when you have remotely started the vehicle.

Note: When you switch the ignition on, the climate control system returns to the last used settings.

Heated Seat and Steering Wheel Settings

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Remote Start Setup**.
4. Press **Seats and Steering Wheel**.
5. Press a setting.

Note: If you switch the heated seat and steering wheel settings to **Auto**, the heated seats and steering wheel turn on during cold weather.

Note: You cannot adjust the heated seat and steering wheel settings when you have remotely started the vehicle.

Setting the Remote Start Duration

You can set a duration for Remote Start to run.

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Remote Start Setup**.
4. Press **Duration**.
5. Press a setting.

Climate Control - Vehicles With: Automatic Temperature Control

SWITCHING CLIMATE CONTROL ON AND OFF



Press the button to activate the selection screen.



Press the button.

SWITCHING RECIRCULATED AIR ON AND OFF



Press the button to activate the selection screen.



Press the button to recirculate air currently in the passenger compartment.

Note: *Recirculated air may turn off automatically, or prevent you from switching on in all air flow modes except MAX A/C to reduce the risk of fogging. Recirculation may also turn on and off automatically in various air distribution control combinations to improve heating or cooling efficiency.*

SWITCHING AIR CONDITIONING ON AND OFF



Press the button.

Note: *Under certain conditions, the air conditioning compressor could continue to operate after you switch air conditioning off.*

Note: *To keep the system and its components fully functional, switch air conditioning on and let your vehicle idle at least once per month for a minimum of two minutes.*

SWITCHING DEFROST ON AND OFF



Press the button to activate the selection screen.



Press the button on the touchscreen to switch the windshield air vents on.



Make sure that the instrument panel air vents are switched off.



Make sure that the footwell air vents are switched off.

SWITCHING MAXIMUM DEFROST ON AND OFF



Press the button to activate the selection screen.



Press the button on the touchscreen.

Air flows through the windshield air vents, and the blower motor adjusts to the highest speed.

You can also use this setting to defog and clear the windshield of a thin covering of ice.

Note: *You can also press the button on the instrument panel to switch the maximum defrost on or off.*

Note: *To prevent window fogging, you cannot select recirculated air when maximum defrost is on.*

Note: *The heated rear window and air conditioning also turn on when you select maximum defrost.*

Climate Control - Vehicles With: Automatic Temperature Control

SWITCHING MAXIMUM COOLING ON AND OFF



Press the button to activate the selection screen.



Press the button.

Note: When you switch maximum cooling off, air conditioning remains on.

Note: In certain conditions, for example, cold weather, maximum cooling may not activate or could run slow when switched on. This helps reduce power consumption from the battery.

SWITCHING THE HEATED WINDSHIELD ON AND OFF



Press the button to clear the windshield of thin ice and fog. The heated windshield turns off after a short period of time.

Note: The engine must be running or your vehicle must be ready to drive to switch the system on.

SWITCHING THE HEATED REAR WINDOW ON AND OFF



Press the button to clear the rear window of thin ice and fog. The heated rear window turns off after a short period of time.

Note: Do not use harsh chemicals, razor blades or other sharp objects to clean or remove decals from the inside of the heated rear window as this could cause damage to the heated rear window grid lines not covered by the vehicle Warranty.

Note: The engine must be running or your vehicle must be ready to drive to switch the system on.

SETTING THE BLOWER MOTOR SPEED



Press the button to set the blower motor speed.



Slide the control to set the blower motor speed.

Note: You can press + or - to set the blower motor speed.

SWITCHING THE HEATED MIRRORS ON AND OFF



Press the button.

SWITCHING THE HEATED MIRRORS ON AND OFF - VEHICLES WITH: HEATED REAR WINDOW

When you switch the heated rear window on, the heated exterior mirrors turn on. See **Switching the Heated Rear Window On and Off** (page 103).

Note: Do not remove ice from the mirrors with a scraper or adjust the mirror glass when it is frozen in place.

Note: Do not clean the mirror housing or glass with harsh abrasives, fuel or other petroleum-based cleaning products. The vehicle warranty may not cover damage caused to the mirror housing or glass.

Note: The engine must be running or your vehicle must be ready to drive to switch the system on.

Climate Control - Vehicles With: Automatic Temperature Control

SETTING THE TEMPERATURE

Press the temperature control to access the temperature settings.



Slide the control to set the temperature.

Note: You can press + or - to set the temperature.

DIRECTING THE FLOW OF AIR

Directing Air to the Windshield Air Vents



Press the button to activate the selection screen.



Press the button on the touchscreen.

Directing Air to the Instrument Panel Air Vents



Press the button to activate the selection screen.



Press the button on the touchscreen.

Directing Air to the Footwell Air Vents



Press the button to activate the selection screen.



Press the button on the touchscreen.

AUTO MODE

SWITCHING AUTO MODE ON AND OFF



Press the button to switch auto mode on. Repeatedly press the button to adjust auto mode.

Adjust the blower motor control or air distribution control to switch auto mode off.

AUTO MODE INDICATORS

The indicators are on the Auto Mode button.

Auto Mode Indicator Status	Description
One indicator illuminated.	The blower motor speed is reduced. Use this setting to minimize the amount of noise from the blower motor. This setting increases the time taken to cool the interior.
Two indicators illuminated.	The blower motor speed is moderate.
Three indicators illuminated.	The blower motor speed is increased. Use this setting to reduce the time taken to cool the interior. This setting increases the amount of noise from the blower motor.

Climate Control - Vehicles With: Automatic Temperature Control

CLIMATE CONTROL HINTS

General Hints

- Prolonged use of recirculated air may cause the windows to fog up.
- You may feel a small amount of air from the footwell air vents regardless of the air distribution setting.
- To reduce humidity build-up inside your vehicle, do not drive with the system switched off or with recirculated air always switched on.
- Do not place objects under the front seats as this may interfere with the airflow to the rear seats.
- Remove any snow, ice or leaves from the air intake area at the base of the windshield.
- To improve the time to reach a comfortable temperature in hot weather, drive with the windows open until you feel cold air through the air vents.

Automatic Climate Control

- Adjusting the settings when your vehicle interior is extremely hot or cold is not necessary. Automatic mode is best recommended to maintain set temperature.
- The system adjusts to heat or cool the interior to the temperature you select as quickly as possible.
- For the system to function efficiently, the instrument panel and side air vents should be fully open.

- If you press **AUTO** during cold outside temperatures, the system directs air flow to the windshield and side window air vents. In addition, the blower motor may run at a slower speed until the engine warms up.
- If you press **AUTO** during hot temperatures and the inside of the vehicle is hot, the system uses recirculated air to maximize interior cooling. Blower motor speed may also reduce until the air cools.

Quickly Heating the Interior

1. Press **AUTO**.
2. Adjust the temperature function to the setting you prefer.

Recommended Settings for Heating

1. Press **AUTO**.
2. Adjust the temperature function to the setting you prefer. Use 22°C (72°F) as a starting point, then adjust the setting as necessary.

Quickly Cooling the Interior

1. Press **MAX A/C**.
2. Drive with the windows open for a short period of time.

Recommended Settings for Cooling

1. Press **AUTO**.
2. Adjust the temperature function to the setting you prefer. Use 22°C (72°F) as a starting point, then adjust the setting as necessary.

Defogging the Side Windows in Cold Weather

1. Press and release defrost or maximum defrost.

Climate Control - Vehicles With: Automatic Temperature Control

2. Adjust the temperature control to the setting you prefer. Use 22°C (72°F) as a starting point, then adjust the setting as necessary.

Climate Control - Vehicles With: Manual Temperature Control

SWITCHING CLIMATE CONTROL ON AND OFF



Press the button.



Make sure that the instrument panel air vents are switched off.



Make sure that the footwell air vents are switched off.

SWITCHING RECIRCULATED AIR ON AND OFF



Press the button to recirculate air currently in the passenger compartment.

Note: Recirculated air may turn off automatically, or prevent you from switching on in all air flow modes except MAX A/C to reduce the risk of fogging. Recirculation may also turn on and off automatically in various air distribution control combinations to improve heating or cooling efficiency.

SWITCHING AIR CONDITIONING ON AND OFF



Press the button.

Note: Under certain conditions, the air conditioning compressor could continue to operate after you switch air conditioning off.

Note: To keep the system and its components fully functional, switch air conditioning on and let your vehicle idle at least once per month for a minimum of two minutes.

SWITCHING DEFROST ON AND OFF



Press the button to switch the windshield air vents on.

SWITCHING MAXIMUM DEFROST ON AND OFF



Turn the temperature control clockwise past the highest setting to maximize defrosting.

Note: The temperature control springs back to the highest setting.

Air flows through the windshield air vents, and the blower motor adjusts to the highest speed.

Note: To prevent window fogging, you cannot select recirculated air when maximum defrost is on.

Note: The heated rear window also turns on when you select maximum defrost.

SWITCHING MAXIMUM COOLING ON AND OFF



Turn the temperature control counterclockwise past the lowest setting to maximize cooling.

Note: The temperature control springs back to the lowest setting.

Note: When you switch maximum cooling off, air conditioning remains on.

Climate Control - Vehicles With: Manual Temperature Control

SWITCHING THE HEATED REAR WINDOW ON AND OFF



Press the button to clear the rear window of thin ice and fog. The heated rear window turns off after a short period of time.

Note: Do not use harsh chemicals, razor blades or other sharp objects to clean or remove decals from the inside of the heated rear window as this could cause damage to the heated rear window grid lines not covered by the vehicle Warranty.

SETTING THE BLOWER MOTOR SPEED



Press the button to set the blower motor speed.



Slide the control to set the blower motor speed.

Note: You can press + or - to set the blower motor speed.

SWITCHING THE HEATED MIRRORS ON AND OFF



Press the button.

SWITCHING THE HEATED MIRRORS ON AND OFF - VEHICLES WITH: HEATED REAR WINDOW

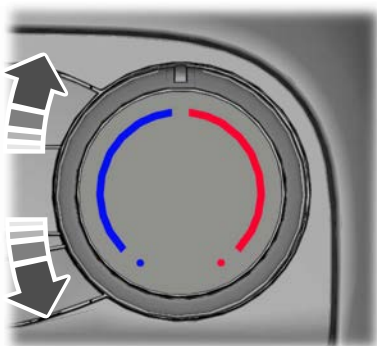
When you switch the heated rear window on, the heated exterior mirrors turn on. See **Switching the Heated Rear Window On and Off** (page 103).

Note: Do not remove ice from the mirrors with a scraper or adjust the mirror glass when it is frozen in place.

Note: Do not clean the mirror housing or glass with harsh abrasives, fuel or other petroleum-based cleaning products. The vehicle warranty may not cover damage caused to the mirror housing or glass.

Note: The engine must be running or your vehicle must be ready to drive to switch the system on.

SETTING THE TEMPERATURE



Turn the temperature control counterclockwise for cooler temperature settings.

Turn the temperature control clockwise for warmer temperature settings.

DIRECTING THE FLOW OF AIR

Directing Air to the Windshield Air Vents



Press the button.

Climate Control - Vehicles With: Manual Temperature Control

Directing Air to the Instrument Panel Air Vents



Press the button.

Directing Air to the Footwell Air Vents



Press the button.

CLIMATE CONTROL HINTS

General Hints

- Prolonged use of recirculated air may cause the windows to fog up.
- You may feel a small amount of air from the footwell air vents regardless of the air distribution setting.
- To reduce humidity build-up inside your vehicle, do not drive with the system switched off or with recirculated air always switched on.
- Do not place objects under the front seats as this may interfere with the airflow to the rear seats.
- Remove any snow, ice or leaves from the air intake area at the base of the windshield.
- To improve the time to reach a comfortable temperature in hot weather, drive with the windows open until you feel cold air through the air vents.

Quickly Heating the Interior

1. Adjust the blower motor speed to the highest speed setting.
2. Adjust the temperature control to the highest setting.
3. Direct air to the footwell air vents.

Recommended Settings for Heating

1. Adjust the blower motor speed to the center setting.
2. Adjust the temperature control to the midway point of the hot settings.
3. Direct air to the footwell air vents.

Quickly Cooling the Interior

1. Press **MAX A/C**.
2. Drive with the windows open for a short period of time.

Recommended Settings for Cooling

1. Adjust the blower motor speed to the center setting.
2. Adjust the temperature control to the midway point of the cold settings.
3. Direct air to the instrument panel air vents.

Defogging the Side Windows in Cold Weather

1. Direct air to the instrument panel and windshield air vents.
2. Press and release **A/C**.
3. Adjust the temperature control to the setting you prefer.
4. Adjust the blower motor speed to the highest setting.
5. Direct air toward the side windows.
6. Close the instrument panel air vents.

Interior Air Quality

WHAT IS THE CABIN AIR FILTER

The cabin air filter improves the quality of air in your vehicle by trapping dust, pollen and other particles.

LOCATING THE CABIN AIR FILTER

You can locate the cabin air filter behind the glove box.

REPLACING THE CABIN AIR FILTER

Replace the filter at regular intervals.

Note: *Make sure you have a cabin air filter installed at all times. This prevents foreign objects from entering the system. Running the system without a filter in place could result in degradation or damage to the system.*

Note: *Using an aftermarket cabin air filter could reduce cabin air filtration and climate control performance.*

Front Seats

FRONT SEAT PRECAUTIONS



WARNING: Sitting improperly, out of position or with the seatback reclined too far can take weight off the seat cushion and affect the decision of the passenger sensing system, resulting in serious injury or death in the event of a crash. Always sit upright against your seat back, with your feet on the floor.



WARNING: Do not recline the seat backrest too far as this can cause the occupant to slide under the seatbelt, resulting in personal injury in the event of a crash.

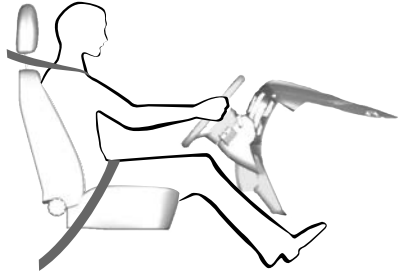


WARNING: Do not place objects higher than the top of the seat backrest. Failure to follow this instruction could result in personal injury or death in the event of a sudden stop or crash.



WARNING: Do not adjust the driver seat or seat backrest when your vehicle is moving. This may result in sudden seat movement, causing the loss of control of your vehicle.

SITTING IN THE CORRECT POSITION



When you use them properly, the seat, head restraint, seatbelt and airbags will provide optimum protection in the event of a crash.

We recommend that you follow these guidelines:

- Sit in an upright position with the base of your spine as far back as possible.
- Do not recline the seat backrest so that your torso is more than 30 degrees from the upright position.
- Adjust the head restraint so that the top of it is level with the top of your head and as far forward as possible. Make sure that you remain comfortable.
- Keep sufficient distance between yourself and the steering wheel. We recommend a minimum of 25 cm (10 in) between your breastbone and the airbag cover.
- Hold the steering wheel with your arms slightly bent.

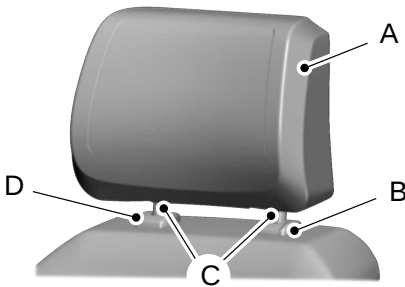
Front Seats

- Bend your legs slightly so that you can press the pedals fully.
- Position the shoulder strap of the seatbelt over the center of your shoulder and position the lap strap tightly across your hips.

Make sure that your driving position is comfortable and that you can maintain full control of your vehicle.

MANUAL SEATS

HEADRESTRAINT COMPONENTS



The head restraints consist of:

- A An energy absorbing head restraint.
- B Guide sleeve adjust and release button.
- C Two steel stems.
- D Guide sleeve unlock and remove button (If equipped).

ADJUSTING THE HEAD RESTRAINT



WARNING: Fully adjust the head restraint before you sit in or operate your vehicle. This will help minimize the risk of neck injury in the event of a crash. Do not adjust the head restraint when your vehicle is moving.



WARNING: The head restraint is a safety device. Whenever possible it should be installed and properly adjusted when the seat is occupied. Failure to adjust the head restraint properly could reduce its effectiveness during certain impacts.



WARNING: Adjust the head restraints for all passengers before you drive your vehicle. This will help minimize the risk of neck injury in the event of a crash. Do not adjust the head restraints when your vehicle is moving.

Adjust the head restraint so that the top of it is level with the top of your head.

Raising the Head Restraints

1. Pull the head restraint upward.
2. Make sure that the head restraint locks into place.

Lowering the Head Restraints

1. Press and hold the locking button.
2. Push the head restraint downward.
3. Make sure that the head restraint locks into place.

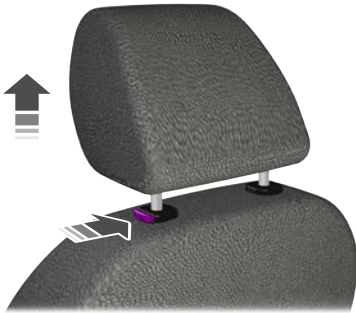
Front Seats

REMOVING THE HEAD RESTRAINT



WARNING: Do not remove the head restraint from an occupied seat.

1. Recline the seat backrest so that there is enough room for you to remove the head restraint.



2. Press the locking button and remove the head restraint.

INSTALLING THE HEAD RESTRAINT

Align the steel stems into the guide sleeves and push the head restraint down until it locks.

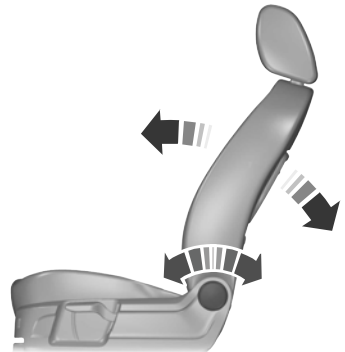
MOVING THE SEAT BACKWARD AND FORWARD



WARNING: Make sure the seat fully locks into place by rocking it backward and forward. Not securing the seat into the locked position can be dangerous in a crash and could cause serious personal injury or death.

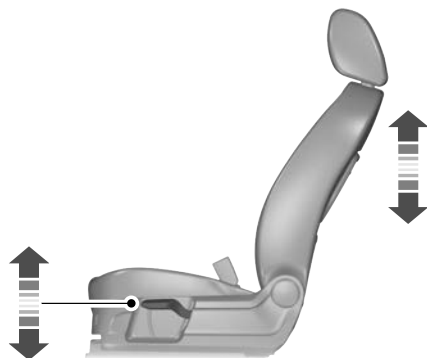


ADJUSTING THE SEAT BACKREST



Front Seats

ADJUSTING THE SEAT HEIGHT



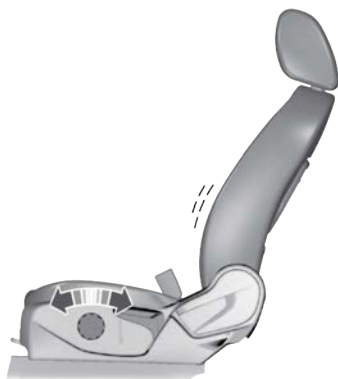
FOLDING THE PASSENGER SEAT



WARNING: When folding or unfolding the seats, take care not to get your fingers caught between the seat backrest and seat frame. Failure to follow this warning could result in serious personal injury.

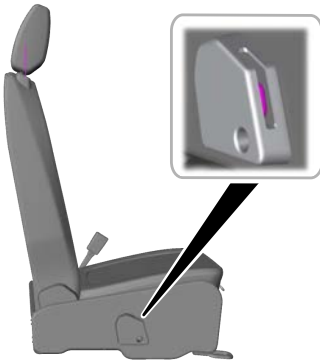
Note: When folding the seat backrest, make sure that the seatbelt buckles are not trapped behind the seat.

ADJUSTING THE LUMBAR SUPPORT



1. If the seat is unoccupied pull the strap next to the head restraint to fold the seat backrest.
2. Tilt the head restraint forward while folding the seat backrest.

Front Seats



3. The indicator on the outer side of the seat shows if the seat is locked and fully folded.



UNFOLDING THE PASSENGER SEAT



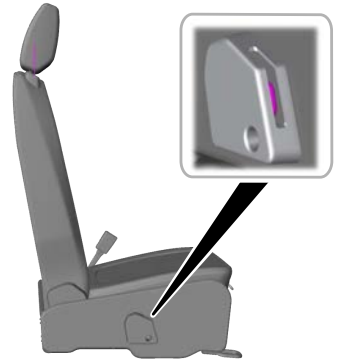
WARNING: When folding or unfolding the seats, take care not to get your fingers caught between the seat backrest and seat frame. Failure to follow this warning could result in serious personal injury.



WARNING: Make sure that the seats and the seat backrests are secure and fully locked in their catches.

Note: When unfolding the seat backrest, make sure that the seatbelt buckles are not trapped behind the seat.

1. Pull the strap next to the head restraint and lift the seat backrest until it latches in the upright position.
2. Pull the strap at the front of the seat and lift the seat cushion.



3. The indicator on the outer side of the seat shows if the seat is locked.

Front Seats

HEATED SEATS

HEATED SEAT PRECAUTIONS



WARNING: Use caution when using the heated seat if you are unable to feel pain to your skin because of advanced age, chronic illness, diabetes, spinal cord injury, medication, alcohol use, exhaustion or other physical conditions. The heated seat could cause burns even at low temperatures, especially if used for long periods of time. Failure to follow this instruction could result in personal injury.



WARNING: Do not poke sharp objects into the seat cushion or seat backrest. This could damage the heated seat element and cause it to overheat. Failure to follow this instruction could result in personal injury.



WARNING: Do not place anything on the seat that blocks the heat, for example a seat cover or a cushion. This could cause the seat to overheat. Failure to follow this instruction could result in personal injury.



Press the heated seat symbol to cycle through the various heat settings and off. The more indicators that display, the warmer the temperature of the seat.

Note: Based on your remote start settings, the heated seats may remain on after you remote start your vehicle. The heated seats may also turn on when you start your vehicle if they were on when you switched your vehicle off.

Do not:

- Place heavy objects on the seat.
- Operate the heated seat if water or any other liquid spills on the seat. Allow the seat to dry.
- Turn on the seat heater if the seats are folded.

SWITCHING THE HEATED SEATS ON AND OFF

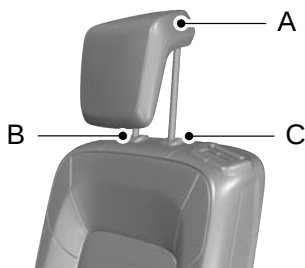
The vehicle must be on to use this feature.

Rear Seats - Kombi

MANUAL SEATS

HEADRESTRAINT COMPONENTS

Rear Seat Head Restraints



The head restraints consist of:

- A An energy absorbing head restraint.
- B Guide sleeve.
- C Locking guide sleeve.

ADJUSTING THE HEAD RESTRAINT



WARNING: The head restraint is a safety device. Whenever possible it should be installed and properly adjusted when the seat is occupied. Failure to adjust the head restraint properly could reduce its effectiveness during certain impacts.



WARNING: Adjust the head restraints for all passengers before you drive your vehicle. This will help minimize the risk of neck injury in the event of a crash. Do not adjust the head restraints when your vehicle is moving.

Adjust the head restraint so that the top of it is level with the top of your head.

Pull the head restraint up to raise it.

To lower the head restraint:

1. Press and hold the unlock and remove button.
2. Push the head restraint down.

REMOVING THE HEADRESTRAINT

1. Pull up the head restraint until it reaches its highest position.
2. Press and hold the adjust and release button and the unlock and remove button.
3. Pull up the head restraint.

INSTALLING THE HEAD RESTRAINT

1. Align the steel stems into the guide sleeves and push the head restraint down until it locks.

FOLDING THE SEATS



WARNING: Do not use the bench seats as a bed when your vehicle is moving. Failure to follow this warning could result in serious personal injury or death.



WARNING: When folding the seat backrest down, take care not to get your fingers caught in the mechanism.



WARNING: While folding the rear backrest, always make sure that no people, animals or items are in the path.

Rear Seats - Kombi



WARNING: To prevent possible damage to the seat or seatbelts, make sure that the seatbelts are not fastened before folding the seatback.



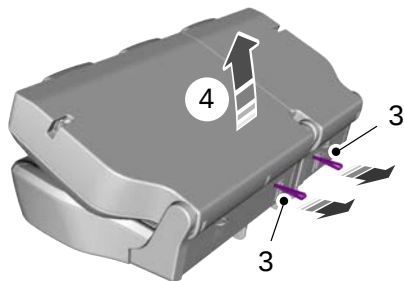
WARNING: While driving, unsecure objects on a folded seat may become projectiles in a sudden stop or crash.

Note: Fully lower the head restraint when folding the seats. See **Adjusting the Head Restraint** (page 117).

Note: When folding the seat backrest, make sure that the seatbelt buckles are not trapped behind the seat.



1. Press the button to release the seatback.
2. Fold the seatback down.



3. Pull the strap on the rear of the seatback.
4. Raise the seat to the vertical position.



You can also fold just one part of the rear seat.



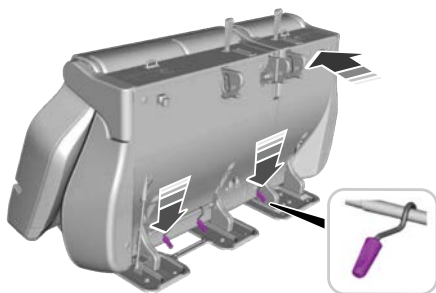
You can tumble the whole rear seat or just one part of it.

Note: Rear row occupants cannot sit next to a seat in the same row that has the seatback in the folded or tumbled position. Sharp edges can cause injury.

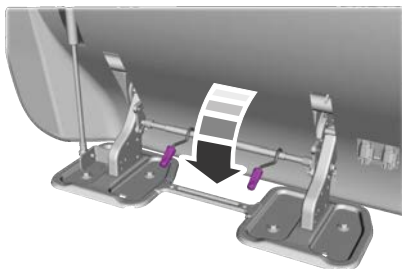
Rear Seats - Kombi

UNFOLDING THE SEATS

Note: When unfolding the seat backrest, make sure that the seatbelt buckles are not trapped behind the seat.



1. To return the seat to the floor, push the seat slightly while pressing the lever.



2. Rotate the seat down until it latches to the floor.
3. To return the seatback to the upright position, lift the seatback toward the rear of the vehicle until it locks.

Rear Occupant Alert System

WHAT IS THE REAR OCCUPANT ALERT SYSTEM

The rear occupant alert system monitors vehicle conditions and notifies you to check for rear seat occupants when you switch the ignition off. The notifications can be in the form of warnings inside the vehicle and sounding of the horn if activated for a short period of time.

HOW DOES THE REAR OCCUPANT ALERT SYSTEM WORK

The system monitors the activity of the buckle on the rear seatbelt and the opening and closing of the rear doors to indicate the potential presence of an occupant in the rear seat.

When **Child Seat Installed** is selected, the system monitors only the opening and closing of the rear doors to indicate the potential presence of an occupant in the rear seat.

When **Child Seat Installed** is not selected, the system monitors the rear seatbelt buckle activity and the opening and closing of the rear doors to indicate the potential presence of an occupant in the rear seat.

A message displays in the touchscreen and an audible warning sounds when you switch the ignition off after any of the following conditions have been met:

- A rear door is opened or closed while the ignition is on.
- You switch the ignition on within 15 minutes of a rear door opening and closing.
- You switch the ignition on within 15 minutes of the alert having displayed or sounded.

If you do not open a rear door within a short period of time of the message appearing in the center display, the first audible warning sounding and driver door open to close, the horn sounds for a short period of time.

Note: *Horn sounds only when the **Rear Occupant Alert** is set to **Alert & Horn**. If you change the setting, then there is no horn sound.*

REAR OCCUPANT ALERT SYSTEM PRECAUTIONS



WARNING: On hot days, the temperature inside the vehicle can rise very quickly. Exposure of people or animals to these high temperatures for even a short time can cause death or serious heat related injuries, including brain damage. Small children are particularly at risk.



WARNING: Do not leave children or pets unattended in your vehicle. Failure to follow this instruction could result in personal injury or death.

REAR OCCUPANT ALERT SYSTEM LIMITATIONS

The system does not detect the presence of objects or passengers in the rear seat. It monitors the activity of the buckle on the rear seatbelt and the opening and closing of the rear doors.

Note: *It is possible to receive an alert when there is no rear seat occupant, but alert conditions are met.*

Rear Occupant Alert System

Note: It is possible to receive no alert when there is an occupant in the rear seat, if alert conditions are not met. For example, if a rear seat occupant does not enter the vehicle through a rear door.

REAR OCCUPANT ALERT SYSTEM SETTINGS

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Rear Occupant Alert**.
4. Select **Alert & Horn** or **Alert Only** or **Off**.

Note: The default setting is **Alert Only**.

Note: If you choose **Alert Only**, the horn does not sound even when the alert conditions are met.

Note: Performing a vehicle system reset causes the system to switch on again.

Switching Child Seat Installed On and Off

When the system is switched on, it monitors the opening and closing of the rear doors to indicate the potential presence of an occupant in the rear seat.

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Rear Occupant Alert**.
4. Switch **Child Seat Installed** on or off.

Note: The default setting is on.

Switch the system on when the child restraint is mounted on any of the following:

- Forward facing seat.
- Rear facing seat.
- Toddler in a latch system baby seat.

Switch the system off when the child is using any of the following:

- Seatbelt.
- Booster seat.

Semiannual Reminder

When you switch the system off, a message appears every six months as a reminder that the system is off. You can switch the system back on or leave it off.

REAR OCCUPANT ALERT SYSTEM INDICATORS



Message
Check rear seats for occupants.

Displays when you switch your vehicle off after the alert conditions are met.

The message displays for a short period of time. Press **Close** to acknowledge and remove the message.

Note: Depending on your SYNC version, the graphic may look different from what you see here.

Rear Occupant Alert System

REAR OCCUPANT ALERT SYSTEM AUDIBLE WARNINGS

The first audible warning is an alert tone within the vehicle, which sounds when you switch your vehicle off after the alert conditions are met. The warning sounds for a short period of time.

The second audible warning is from the horn. It sounds when you do not open a rear door within a short period of time of the message appearing in the center display, the first audible warning sounding, and driver door open to close. The warning sounds for a short period of time.

USB Ports

LOCATING THE USB PORTS

Data Transfer USB Ports



The USB ports could be in the following locations:

- On the lower instrument panel.
- Inside the center console.

Note: These USB ports can also charge devices.

Note: Not all USB ports in your vehicle have data transfer capabilities.

Note: We recommend using only USB-IF certified cables and adapters. Non-certified cables and adapters may not work.

Charge Only USB Ports



The USB ports could be in the following locations:

- On the lower instrument panel.
- On the upper instrument panel.
- Inside the media bin.
- Inside the center console.
- On the rear of the center console.
- Behind the first row seats.
- In the cargo area.

PLAYING MEDIA USING THE USB PORT



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

1. Connect your device to a data transfer USB port.
2. Press the audio system tile on the touchscreen.
3. Press **Sources**.



Press the USB option.



Press to play a track. Press again to pause the track.



Press to skip to the next track.

Press and hold to fast forward through the track.



Press once to return to the beginning of a track. Repeatedly press to return to previous

tracks.

Press and hold to fast rewind through the track.

CHARGING A DEVICE

Connect your device to the USB port.

USB Ports

Data Transfer USB Ports



You can charge your device through the data transfer USB port when SYNC is on.

Charge Only USB Ports



You can charge your device through the charge only USB port when the vehicle is in accessory mode or when the vehicle is running.

Power Outlet

WHAT IS THE POWER OUTLET

The power outlet can power devices using a 12 V outlet adapter.

POWER OUTLET PRECAUTIONS



WARNING: Do not use a power point for operating a cigar lighter. Incorrect use of the power points can cause damage not covered by the vehicle warranty, and can result in fire or serious injury.

When you switch the vehicle on, you can use the socket to power 12 V appliances with a maximum current rating of 15 A. Do not use the power point over the vehicle capacity of 12 V DC 180 W or a fuse could blow. Do not plug in any device that supplies power to the vehicle through the power points. This could result in damage to vehicle systems. Do not hang any accessory from the accessory plug. Always keep the power point caps closed when not in use. Do not insert objects other than an accessory plug into the power point.

To prevent the battery from running out of charge:

- Do not use the power point longer than necessary when the vehicle is off.
- Do not leave devices plugged in overnight or when you park your vehicle for extended periods.

LOCATING THE POWER OUTLETS

Power outlets could be in the following locations:

- On the instrument panel.
- Inside the center console.
- On the rear of the center console.
- Inside the cargo area.

Wireless Accessory Charger

WHAT IS THE WIRELESS ACCESSORY CHARGER

The wireless accessory charger allows you to charge one compatible Qi wireless charging device on the charging area.

WIRELESS ACCESSORY CHARGER PRECAUTIONS



WARNING: Wireless charging devices can affect the operation of implanted medical devices, including cardiac pacemakers. If you have any implanted medical devices, we recommend that you consult with your physician.



WARNING: Remove all metal objects like coins and keys from the charging surface and remove any metal objects attached to your mobile phone before placing the device on the charging surface. Some mobile devices or cases may attract metal objects. Metal objects on the charging surface or attached to the phone may become hot while charging is active. If an object is left on or near the charging surface or attached to the phone while the device is charging, let the objects cool before removing to prevent personal injury.

Do not place metal objects, for example remote controls, coins and candy wrappers, on or near the charging area when charging a device. Metal objects may heat up and degrade the charging performance, in addition to causing interruptions in charging.

Charging could be interrupted, degraded, or could stop if any of the following occur:

- The system detects a foreign object.
- The device is misaligned on the charging area.
- The device moves on the active charging area when the vehicle is in motion.
- The vehicle ambient temperature is too high.
- You attempt to charge a non-Qi compatible device on the wireless charger.

Note: During charging, the device and the charger could heat up, this is normal. If the battery gets hotter than usual, the device may stop charging.

LOCATING THE WIRELESS ACCESSORY CHARGER

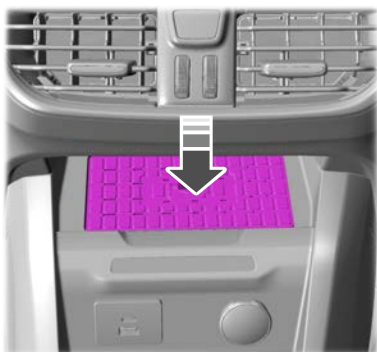


The charging area is on the center console.

Keep the charging area clean and remove foreign objects prior to charging a device.

Do not place items with a magnetic strip or radio-frequency identification chip, for example passports, parking tickets, transportation passes or credit cards, near the charging area when charging a device. Damage could occur to the magnetic strip or radio-frequency identification chip.

Wireless Accessory Charger



CHARGING A WIRELESS DEVICE

Place the device on the center of the charging surface with the charging side down. The charging stops after your device reaches a full charge.

You can use the charger when the vehicle is in accessory mode, when the vehicle is running or when the touchscreen is on.



Displays on the status bar when wireless charging is in progress.



Displays on the status bar when wireless charging has been interrupted.

Note: The charging performance may be affected if your device is in a case. It may be necessary to remove the case to wirelessly charge your device.

Note: Software and firmware updates may affect device compatibility, including the use of unofficial software or firmware. You should verify charging functionality with your specific devices in-vehicle.

WIRELESS ACCESSORY CHARGER – TROUBLESHOOTING

WIRELESS ACCESSORY CHARGER – INFORMATION MESSAGES

Message	Details
Wireless Charger Active	Displays when wireless charging has started.
Charging stopped Phone misaligned or object detected between phone and charger. Correct the condition to resume charging.	Displays when wireless charging has stopped. Remove objects from the charging surface and place phone on center of charging surface.

Storage

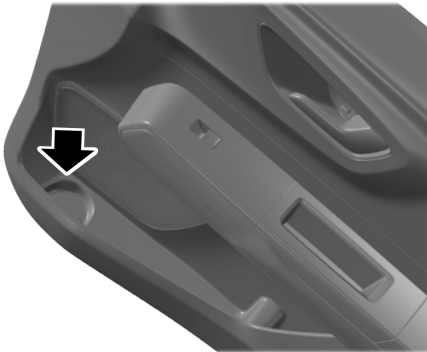
BOTTLE HOLDERS

BOTTLE HOLDER PRECAUTIONS



WARNING: Do not place glass objects in the bottle holder. Items could become loose during hard braking, acceleration or crashes. Failure to follow this instruction could result in personal injury.

LOCATING THE BOTTLE HOLDERS



CUP HOLDERS

CUP HOLDER PRECAUTIONS



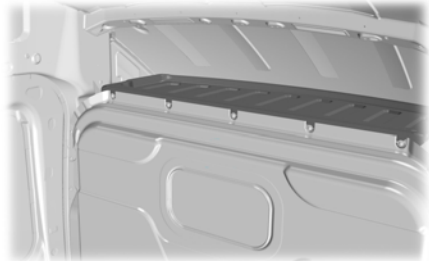
WARNING: Use caution when stowing items or hot drinks in the cup holders. Items could become loose or spill during hard braking, acceleration or crashes. Failure to follow this instruction could result in personal injury.

OVERHEAD STORAGE

LOCATING THE OVERHEAD STORAGE



WARNING: Do not place heavy objects in the overhead console. Failure to follow this instruction could result in personal injury or death in the event of a sudden stop or crash.



E169073

OVERHEAD STORAGE LOAD CAPACITIES

The maximum evenly distributed shelf load is 20 kg (44 lb).

Starting and Stopping the Engine

STARTING AND STOPPING THE ENGINE – PRECAUTIONS

WARNING: Do not use starting fluid, for example ether, in the air intake system. Such fluid could cause immediate explosive damage to the engine and possible personal injury.

WARNING: Exhaust leaks may result in entry of harmful and potentially lethal fumes into the passenger compartment. If you smell exhaust fumes inside your vehicle, have your vehicle inspected immediately. Do not drive if you smell exhaust fumes.

WARNING: Extended idling at high engine speeds can produce very high temperatures in the engine and exhaust system, creating the risk of fire or other damage.

WARNING: Do not park, idle or drive your vehicle on dry grass or other dry ground cover. The emission system heats up the engine compartment and exhaust system, creating the risk of fire.

WARNING: Do not start the engine in a closed garage or in other enclosed areas. Exhaust fumes are toxic. Always open the garage door before you start the engine. Failure to follow this instruction could result in personal injury or death.

If you stop your vehicle and then leave the engine idling for long periods, we recommend that you do one of the following:

- Open the windows at least 3 cm (1 in).
- Set your climate control to outside air.

IGNITION SWITCH - VEHICLES WITH: KEYED IGNITION



Note: Make sure the key is clean before inserting it into any lock cylinder.

Note: Do not leave the key in the ignition for an extended period of time when the engine is not running. This is to prevent the vehicle battery from losing charge.

Switching the Ignition Off

Turn the key to position **O**.

Switching the Ignition to Accessory Mode

Turn the key to position **I**. Electrical accessories, for example the radio, operate without the engine running.

Switching the Ignition On

Turn the key to position **II**. All electrical circuits and accessories are operational and the warning lamps and indicators illuminate.

Starting and Stopping the Engine

Starting the Engine

Turn the key to position **III**. Release the key and wait until the engine starts.

PUSH BUTTON IGNITION SWITCH - VEHICLES WITH: PUSH BUTTON START



Switching the Ignition Off

When the ignition is on or in accessory mode, press the push button ignition switch once without your foot on the brake or clutch pedal.

Switching the Ignition to Accessory Mode

When the ignition is off, press the push button ignition switch once without your foot on the brake or clutch pedal.

All electrical circuits and accessories are operational and the warning lamps and indicators illuminate.

Note: Your vehicle has a battery saver feature that shuts your vehicle off when it detects a certain amount of battery drain or inactivity in accessory mode.

Starting the Engine

Press the brake or clutch pedal and press the push button ignition switch.

Note: The system may not function if the passive key is close to metal objects or electronic devices, for example keys or a cell phone.

Note: A valid key must be inside your vehicle to switch the ignition on and start the engine.

STARTING THE ENGINE

STARTING A GASOLINE ENGINE - AUTOMATIC TRANSMISSION, VEHICLES WITH: KEYED IGNITION

Before starting your vehicle, check the following:

- Make sure that the parking brake is on.
- Make sure that the transmission is in park (P).

1. Fully press the brake pedal.

Note: Do not touch the accelerator pedal.



2. Turn the key to position **III**. Release the key and wait until the engine starts.

Note: The engine may continue cranking for up to 15 seconds or until it starts.

Note: The engine takes longer to start at lower temperatures. It may crank for several seconds when very cold.

STARTING A GASOLINE ENGINE - AUTOMATIC TRANSMISSION, VEHICLES WITH: PUSH BUTTON START

Before starting your vehicle, check the following:

- Make sure that the parking brake is on.
- Make sure that the transmission is in park (P).

1. Fully press the brake pedal.

Starting and Stopping the Engine

Note: Do not touch the accelerator pedal.



2. Press the push button ignition switch.

Note: The engine may continue cranking for up to 15 seconds or until it starts.

Note: The engine takes longer to start at lower temperatures. It may crank for several seconds when very cold.

STARTING A GASOLINE ENGINE - MANUAL TRANSMISSION, VEHICLES WITH: KEYED IGNITION

Before starting your vehicle, check the following:

- Make sure that the parking brake is on.
- Make sure that the transmission is in neutral.

1. Fully press the clutch pedal.

Note: Do not touch the accelerator pedal.



2. Turn the key to position **III**. Release the key and wait until the engine starts.

Note: The engine may continue cranking for up to 15 seconds or until it starts.

Note: The engine takes longer to start at lower temperatures. It may crank for several seconds when very cold.

STARTING A GASOLINE ENGINE - MANUAL TRANSMISSION, VEHICLES WITH: PUSH BUTTON START

Before starting your vehicle, check the following:

- Make sure that the parking brake is on.
- Make sure that the transmission is in neutral.

1. Fully press the clutch pedal.

Note: Do not touch the accelerator pedal.



2. Press the push button ignition switch.

Note: The engine may continue cranking for up to 15 seconds or until it starts.

Note: The engine takes longer to start at lower temperatures. It may crank for several seconds when very cold.

STARTING A DIESEL ENGINE - MANUAL TRANSMISSION, VEHICLES WITH: KEYED IGNITION

Before starting your vehicle, check the following:

- Make sure that the parking brake is on.
- Make sure that the transmission is in neutral.



1. Turn the key to position **II**.

Starting and Stopping the Engine

Note: Wait until the glow plug indicator turns off.

2. Fully press the clutch pedal.

Note: Do not touch the accelerator pedal.



3. Turn the key to position **III**. Release the key and wait until the engine starts.

Note: The engine may continue cranking for up to 15 seconds or until it starts.

Note: The engine takes longer to start at lower temperatures. It may crank for several seconds when very cold.

Glow Plug Indicator



If it illuminates, wait until the glow plug indicator turns off before starting the engine.

STARTING A DIESEL ENGINE - MANUAL TRANSMISSION, VEHICLES WITH: PUSH BUTTON START

Before starting your vehicle, check the following:

- Make sure that the parking brake is on.
- Make sure that the transmission is in neutral.

1. Fully press the clutch pedal.

Note: Do not touch the accelerator pedal.



2. Press the push button ignition switch.

Note: The engine may continue cranking for up to 15 seconds or until it starts.

Note: The engine takes longer to start at lower temperatures. It may crank for several seconds when very cold.

Glow Plug Indicator



The engine does not start until the glow plug indicator turns off. This may take several seconds in extremely cold conditions.

RESTARTING THE ENGINE AFTER STOPPING IT - VEHICLES WITH: PUSH BUTTON START

The system allows you to start the engine within 10 seconds of switching it off, even if it does not detect a valid passive key.

Within 10 seconds of switching the engine off, fully press the brake or clutch pedal and press the push button ignition switch. After 10 seconds, you can no longer start the engine if the system does not detect a valid passive key.

When you start the engine, it remains running until you press the push button ignition switch, even if your vehicle does not detect a valid passive key. If you open and close a door when the engine is running, the system searches for a valid passive key.

STARTING A FLOODED ENGINE - GASOLINE, VEHICLES WITH: KEYED IGNITION

If you cannot start the engine after 3 attempts, wait 10 seconds and do the following:

1. Fully press the brake pedal or the clutch pedal.

Note: Make sure that the parking brake is applied.

Starting and Stopping the Engine

Note: Make sure that the transmission is in park (P) or neutral (N).

2. Fully press the accelerator pedal and hold it there.



3. Turn the key to position **III**. Release the key and wait until the engine stops cranking.
4. Release the accelerator pedal.
5. Turn the key to position **III**. Release the key and wait until the engine starts.

STARTING A FLOODED ENGINE - GASOLINE, VEHICLES WITH: PUSH BUTTON START

If you cannot start the engine after 3 attempts, wait 10 seconds and do the following:

1. Fully press the brake pedal or the clutch pedal.

Note: Make sure that the parking brake is applied.

Note: Make sure that the transmission is in park (P) or neutral (N).

2. Fully press the accelerator pedal and hold it there.
3. Press the push button ignition switch.

Note: The engine cranks for a short period of time and then it stops.

4. Release the accelerator pedal.

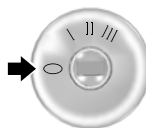


5. Press the push button ignition switch.

STOPPING THE ENGINE

STOPPING THE ENGINE WHEN YOUR VEHICLE IS STATIONARY - MANUAL TRANSMISSION, VEHICLES WITH: KEYED IGNITION

1. Shift into neutral.
2. Apply the parking brake.
3. Wait until the engine reaches idle speed.



4. Turn the key to position **0**.

STOPPING THE ENGINE WHEN YOUR VEHICLE IS STATIONARY - MANUAL TRANSMISSION, VEHICLES WITH: PUSH BUTTON START

1. Shift into neutral.
2. Apply the parking brake.
3. Wait until the engine reaches idle speed.

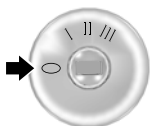


4. Press the push button ignition switch.

Starting and Stopping the Engine

STOPPING THE ENGINE WHEN YOUR VEHICLE IS STATIONARY - AUTOMATIC TRANSMISSION, VEHICLES WITH: KEYED IGNITION

1. Shift into park (P).
2. Apply the parking brake.
3. Wait until the engine reaches idle speed.



4. Turn the key to position **0**.

STOPPING THE ENGINE WHEN YOUR VEHICLE IS STATIONARY - AUTOMATIC TRANSMISSION, VEHICLES WITH: PUSH BUTTON START

1. Shift into park (P).
2. Apply the parking brake.
3. Wait until the engine reaches idle speed.

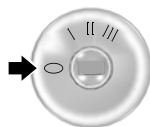


4. Press the push button ignition switch.

STOPPING THE ENGINE WHEN YOUR VEHICLE IS MOVING - MANUAL TRANSMISSION, VEHICLES WITH: KEYED IGNITION



WARNING: Switching off the engine when your vehicle is still moving results in a significant decrease in braking assistance. Higher effort is required to apply the brakes and to stop your vehicle. A significant decrease in steering assistance could also occur. The steering does not lock, but higher effort could be required to steer your vehicle. When you switch the ignition off, some electrical circuits, for example airbags, also turn off. If you unintentionally switch the ignition off, shift into neutral (N) and restart the engine.



1. Turn the key to position **0**.
2. Shift into neutral and use the brakes to bring your vehicle to a safe stop.
3. Apply the parking brake.

STOPPING THE ENGINE WHEN YOUR VEHICLE IS MOVING - MANUAL TRANSMISSION, VEHICLES WITH: PUSH BUTTON START



WARNING: Switching off the engine when your vehicle is still moving results in a significant decrease in braking assistance. Higher effort is required to apply the brakes and to stop your vehicle. A significant decrease in

Starting and Stopping the Engine

steering assistance could also occur. The steering does not lock, but higher effort could be required to steer your vehicle. When you switch the ignition off, some electrical circuits, for example airbags, also turn off. If you unintentionally switch the ignition off, shift into neutral (N) and restart the engine.

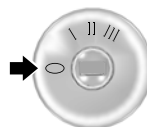


1. Press and hold the push button ignition switch until the engine stops, or press it three times within two seconds.
2. Shift into neutral and use the brakes to bring your vehicle to a safe stop.
3. Apply the parking brake.

STOPPING THE ENGINE WHEN YOUR VEHICLE IS MOVING - AUTOMATIC TRANSMISSION, VEHICLES WITH: KEYED IGNITION



WARNING: Switching off the engine when your vehicle is still moving results in a significant decrease in braking assistance. Higher effort is required to apply the brakes and to stop your vehicle. A significant decrease in steering assistance could also occur. The steering does not lock, but higher effort could be required to steer your vehicle. When you switch the ignition off, some electrical circuits, for example airbags, also turn off. If you unintentionally switch the ignition off, shift into neutral (N) and restart the engine.



1. Turn the key to position **0**.
2. Shift into neutral and use the brakes to bring your vehicle to a safe stop.
3. Shift into park (P).
4. Apply the parking brake.

STOPPING THE ENGINE WHEN YOUR VEHICLE IS MOVING - AUTOMATIC TRANSMISSION, VEHICLES WITH: PUSH BUTTON START



WARNING: Switching off the engine when your vehicle is still moving results in a significant decrease in braking assistance. Higher effort is required to apply the brakes and to stop your vehicle. A significant decrease in steering assistance could also occur. The steering does not lock, but higher effort could be required to steer your vehicle. When you switch the ignition off, some electrical circuits, for example airbags, also turn off. If you unintentionally switch the ignition off, shift into neutral (N) and restart the engine.



1. Press and hold the push button ignition switch until the engine stops, or press it three times within two seconds.
2. Shift into neutral and use the brakes to bring your vehicle to a safe stop.

Starting and Stopping the Engine

3. Shift into park (P).
4. Apply the parking brake.

AUTOMATIC ENGINE STOP - VEHICLES WITH: PUSH BUTTON START

HOW DOES AUTOMATIC ENGINE STOP WORK

Automatic engine stop automatically shuts down the vehicle if it has been idling for an extended period. The ignition also turns off to save battery power. Before your vehicle shuts down, a message appears in the information display showing a timer counting down. If you do not intervene within 30 seconds, your vehicle shuts down. Another message appears in the information display to inform you that your vehicle has shut down to save fuel. Start your vehicle as normal.

SWITCHING AUTOMATIC ENGINE STOP ON AND OFF

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Switch **30min Max Idle** on or off.

Note: You cannot permanently switch off the automatic shutdown. If you switch it off, it turns on each time you switch the ignition on.

OVERRIDING AUTOMATIC ENGINE STOP

You can stop the shutdown, or reset the timer, at any point before the 30-second countdown has expired by doing any of the following:

- Pressing the brake or accelerator pedal.
- Pressing the **OK** or **Reset** button during the 30-second countdown.

ACCESSING THE PASSIVE KEY BACKUP POSITION - VEHICLES WITH: PUSH BUTTON START

If you are unable to start your vehicle, follow the steps below.



1. Place the remote control on the back of the center console stowage area in the position shown, with the buttons facing upward.
2. Press and hold the brake pedal.
3. Press the push button start to switch the power on and start your vehicle.

Starting and Stopping the Engine

STARTING AND STOPPING THE ENGINE – TROUBLESHOOTING

STARTING AND STOPPING THE ENGINE – WARNING LAMPS



Malfunction Indicator Lamp
Check Engine

If it illuminates when the engine is running this indicates a malfunction. The On Board Diagnostics system has detected a malfunction of the vehicle emission control system.

If it flashes, engine misfire may be occurring. Increased exhaust gas temperatures could damage the catalytic converter or other vehicle components. Avoid heavy acceleration and deceleration and have your vehicle immediately serviced.



Powertrain Warning Lamp

If it illuminates when the engine is running this indicates a malfunction. If it flashes when you are driving, immediately reduce the vehicle speed. Avoid heavy acceleration and deceleration and have your vehicle immediately serviced.

If both lamps illuminate when the engine is running, stop your vehicle as soon as it is safe to do so. Continuing to drive your vehicle may cause reduced power or the engine to stop. Switch the ignition off and attempt to restart the engine. Have your vehicle immediately checked.

STARTING AND STOPPING THE ENGINE – INFORMATION MESSAGES

Message	Details
Cranking time exceeded	Displays if you exceed the starting time limit. You cannot attempt to start the engine for 15 minutes. If you cannot start the engine after 15 minutes passes, have your vehicle immediately checked.
Starting system malfunction	Displays if you are unable to start your vehicle with a correctly coded key. The system has detected a fault that requires service. Have your vehicle checked as soon as possible.
No key detected	Displays if the system does not detect a valid passive key.

Starting and Stopping the Engine

STARTING AND STOPPING THE ENGINE – FREQUENTLY ASKED QUESTIONS - GASOLINE, VEHICLES WITH: KEYED IGNITION

Why is the engine idle speed high when I am starting the engine?

- The speed at which the engine idles immediately after starting is optimized to minimize vehicle emissions and maximize cabin comfort and fuel economy.

Why does the engine not crank?

If you cannot start the engine after 3 attempts, wait 10 seconds and do the following:

Vehicles with manual transmission

1. Fully press the clutch pedal.

Note: Make sure that the parking brake is applied.

2. Fully press the accelerator pedal and hold it there.



3. Turn the key to position **III**. Release the key and wait until the engine stops cranking.
4. Release the accelerator pedal.
5. Turn the key to position **III**. Release the key and wait until the engine starts.

Vehicles with automatic transmission

1. Fully press the brake pedal.

Note: Make sure that the parking brake is applied.

Note: Make sure that the transmission is in park (P) or neutral (N).

2. Fully press the accelerator pedal and hold it there.



3. Turn the key to position **III**. Release the key and wait until the engine stops cranking.
4. Release the accelerator pedal.
5. Turn the key to position **III**. Release the key and wait until the engine starts.

Disabled starting system

- You can only attempt to start the engine for a limited amount of time before the starting system temporarily disables. If you exceed the starting time limit, a message may appear and you cannot attempt to start the engine for at least 15 minutes.

Why do I experience different driving characteristics?

- If you disconnect the battery, your vehicle may exhibit some unusual driving characteristics for approximately 8 km (5 mi) after you reconnect it. This is because the engine management system must realign itself with the engine. You can disregard any unusual driving characteristics during this period.

Starting and Stopping the Engine

STARTING AND STOPPING THE ENGINE – FREQUENTLY ASKED QUESTIONS - GASOLINE, VEHICLES WITH: PUSH BUTTON START

Why is the engine speed high when I am starting the engine?

- The speed at which the engine idles immediately after starting is optimized to minimize vehicle emissions and maximize cabin comfort and fuel economy.

Why does the engine not crank?

If you cannot start the engine after 3 attempts, wait 10 seconds and do the following:

Vehicles with manual transmission

1. Fully press the clutch pedal.

Note: Make sure that the parking brake is applied.

2. Fully press the accelerator pedal and hold it there.
3. Press the push button ignition switch.

Note: The engine cranks for a short period of time and then it stops.

4. Release the accelerator pedal.



5. Press the push button ignition switch.

Vehicles with automatic transmission

1. Fully press the brake pedal.

Note: Make sure that the parking brake is applied.

Note: Make sure that the transmission is in park (P) or neutral (N).

2. Fully press the accelerator pedal and hold it there.
3. Press the push button ignition switch.

Note: The engine cranks for a short period of time and then it stops.

4. Release the accelerator pedal.



5. Press the push button ignition switch.

Disabled starting system

- You can only attempt to start the engine for a limited amount of time before the starting system temporarily disables. If you exceed the starting time limit, a message may appear and you cannot attempt to start the engine for at least 15 minutes.

Why do I experience different driving characteristics?

- If you disconnect the battery, your vehicle may exhibit some unusual driving characteristics for approximately 8 km (5.0 mi) after you reconnect it. This is because the engine management system must realign itself with the engine. You can disregard any unusual driving characteristics during this period.

Starting and Stopping the Engine

Why does the system not detect a passive key?

- If the system does not detect a passive key and you are unable to start the engine, insert the passive key into the backup position and press the push button ignition switch to start the engine. See **Accessing the Passive Key Backup Position** (page 136).

STARTING AND STOPPING THE ENGINE – FREQUENTLY ASKED QUESTIONS - DIESEL VEHICLES WITH: KEYED IGNITION

Why is the engine idle speed high when I am starting the engine?

- The speed at which the engine idles immediately after starting is optimized to minimize vehicle emissions and maximize cabin comfort and fuel economy.

Why does the engine not crank?

- If you cannot start the engine, do the following:

Vehicles with manual transmission

1. Fully press the clutch pedal.

Note: Make sure that the parking brake is applied.



2. Turn the key to position **III**. Release the key and wait until the engine starts.

Vehicles with automatic transmission

1. Fully press the brake pedal.

Note: Make sure that the parking brake is applied.

Note: Make sure that the transmission is in park (P) or neutral (N).



2. Turn the key to position **III**. Release the key and wait until the engine starts.

Disabled starting system

- You can only attempt to start the engine for a limited amount of time before the starting system temporarily disables. If you exceed the starting time limit, a message may appear and you cannot attempt to start the engine for at least 15 minutes.

Why do I experience different driving characteristics?

- If you disconnect the battery, your vehicle may exhibit some unusual driving characteristics for approximately 8 km (5 mi) after you reconnect it. This is because the engine management system must realign itself with the engine. You can disregard any unusual driving characteristics during this period.

Starting and Stopping the Engine

Why can I not start the engine?

STARTING AND STOPPING THE ENGINE – FREQUENTLY ASKED QUESTIONS - DIESEL, VEHICLES WITH: PUSH BUTTON START

Why is the engine idle speed high when I am starting the engine?

- The speed at which the engine idles immediately after starting is optimized to minimize vehicle emissions and maximize cabin comfort and fuel economy.

Why does the engine not crank?

- If you cannot start the engine, do the following:

Vehicles with manual transmission

1. Fully press the the clutch pedal.

Note: Make sure that the parking brake is applied.



2. Press the push button ignition switch until the engine starts.

Vehicles with automatic transmission

1. Fully press the brake pedal.

Note: Make sure that the parking brake is applied.

Note: Make sure that the transmission is in park (P) or neutral (N).



2. Press the push button ignition switch until the engine starts.

Disabled starting system

- You can only attempt to start the engine for a limited amount of time before the starting system temporarily disables. If you exceed the starting time limit, a message may appear and you cannot attempt to start the engine for at least 15 minutes.

Why do I experience different driving characteristics?

- If you disconnect the battery, your vehicle may exhibit some unusual driving characteristics for approximately 8 km (5 mi) after you reconnect it. This is because the engine management system must realign itself with the engine. You can disregard any unusual driving characteristics during this period.

Why does the system not detect a passive key?

- If the system does not detect a passive key and you are unable to start the engine, insert the passive key into the backup position and press the push button ignition switch to start the engine. See **Accessing the Passive Key Backup Position** (page 136).

Auto-Start-Stop - Manual Transmission

WHAT IS AUTO-START-STOP

The system is designed to help reduce fuel consumption and CO₂ emissions by stopping the engine when it is idling, for example at traffic lights.

AUTO-START-STOP PRECAUTIONS



WARNING: Apply the parking brake, shift into neutral, switch the ignition off and remove the key before you leave your vehicle. Failure to follow this instruction could result in personal injury or death.



WARNING: Apply the parking brake, shift into neutral, switch the ignition off and remove the key before you open the hood or have any service or repair work completed. If you do not switch the ignition off, the engine could restart at any time. Failure to follow this instruction could result in personal injury or death.

SWITCHING AUTO-START-STOP ON AND OFF

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Switch **Auto StartStop** on or off.

STOPPING THE ENGINE

1. Stop your vehicle.
2. Shift into neutral.
3. Release the clutch pedal and the accelerator pedal.

Note: *To obtain maximum benefit from the system, shift into neutral and release the clutch pedal whenever you stop your vehicle for more than three seconds.*

RESTARTING THE ENGINE

Press the clutch pedal.

A message appears in the instrument cluster display if the system requires you to take action.

Message	Condition	Action
Auto StartStop Press a pedal to start engine	The system needs to restart the engine but requires your confirmation.	Press the accelerator pedal, brake pedal or clutch pedal to restart the engine.
Auto StartStop Select neutral to start engine	The system needs to restart the engine but cannot because the transmission is in gear.	Shift into neutral to restart the engine.

Auto-Start-Stop - Manual Transmission

AUTO-START-STOP INDICATORS



WARNING: The system may require the engine to automatically restart when the auto-start-stop indicator illuminates green or flashes amber. Failure to follow this instruction could result in personal injury.



The auto-start-stop indicator illuminates green when the engine stops. It flashes amber and a message appears when you need to take action. It illuminates gray when the system is not available.



The auto-start-stop indicator illuminates gray with a strikethrough when you disabled the feature.

AUTO-START-STOP AUDIBLE WARNING

The Auto-Start-Stop audible warning sounds if you open the driver door when the system has stopped the engine.

AUTO-START-STOP – TROUBLESHOOTING

AUTO-START-STOP – INFORMATION MESSAGES

Message	Condition	Details
Manual restart required	The system is not functioning.	Shift into neutral and restart the engine yourself.

Auto-Start-Stop - Manual Transmission

AUTO-START-STOP – FREQUENTLY ASKED QUESTIONS

Why does the engine not always stop when I expect it to?

The system is designed to work in a way that complements other vehicle systems, allowing them to operate at optimum performance.

The system does not stop the engine if:

- The driver door is open.
- Your vehicle is at high altitude.
- The heated windshield is on.
- The engine is warming up.
- The outside temperature is too low or too high.
- The battery charge is low.
- The battery temperature is outside the optimal operating range.
- The engine is required to run to maintain interior climate and reduce fogging.

Why does the engine sometimes restart when I do not expect it to?

The system is designed to work in a way that complements other vehicle systems, allowing them to operate at optimum performance.

The system restarts the engine if:

- You switch the heated windshield on.
- You switch maximum defrost on.
- Your vehicle starts to roll downhill in neutral.
- The engine is required to run to maintain adequate brake system assistance.
- The engine is required to run to maintain interior climate and reduce fogging.

Can I permanently switch the system off?

No. The system plays an important role in reducing the fuel consumption and the CO₂ emissions.

Will the frequent engine starts cause parts to wear out?

Your vehicle has an enhanced battery and starter motor that are designed for the increased number of engine starts.

Auto-Start-Stop - Automatic Transmission

WHAT IS AUTO-START-STOP

The system is designed to help reduce fuel consumption and CO₂ emissions by stopping the engine when it is idling, for example at traffic lights.

AUTO-START-STOP PRECAUTIONS



WARNING: Apply the parking brake, shift into park (P), switch the ignition off and remove the key before you leave your vehicle. Failure to follow this instruction could result in personal injury or death.



WARNING: Apply the parking brake, shift into park (P), switch the ignition off and remove the key before you open the hood or have any service or repair work completed. If you do not switch the ignition off, the engine could restart at any time. Failure to follow this instruction could result in personal injury or death.

SWITCHING AUTO-START-STOP ON AND OFF

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Switch **Auto StartStop** on or off.

STOPPING THE ENGINE

Stop your vehicle, keep your foot on the brake pedal and the transmission in drive (D).

Note: *The engine stops when you shift into park (P) or neutral (N) whether you have your foot on the brake pedal or not.*

RESTARTING THE ENGINE

Release the brake pedal or press the accelerator pedal.

A message appears in the information display if the system requires you to take action.

Message	Condition	Action
Auto StartStop Press brake to start engine	The system needs to restart the engine but requires your confirmation.	Press the brake pedal to restart the engine.
Auto StartStop Press a pedal to start engine	The system needs to restart the engine but requires your confirmation.	Press the brake pedal or the accelerator pedal to restart the engine.

Auto-Start-Stop - Automatic Transmission

AUTO-START-STOP INDICATORS



WARNING: The system may require the engine to automatically restart when the auto-start-stop indicator illuminates green or flashes amber. Failure to follow this instruction could result in personal injury.



The auto-start-stop indicator illuminates green when the engine stops. It flashes amber and a message appears when you need to take action. It illuminates gray when the system is not available.



The auto-start-stop indicator illuminates gray with a strikethrough when you disabled the feature.

AUTO-START-STOP – TROUBLESHOOTING

AUTO-START-STOP – INFORMATION MESSAGES

Message	Condition	Details
Shift to P, then restart engine	The system is not functioning.	Shift into park (P) and restart the engine yourself.
Manual restart required	The system is not functioning.	Restart the engine yourself.

Auto-Start-Stop - Automatic Transmission

AUTO-START-STOP – FREQUENTLY ASKED QUESTIONS

Why does the engine not always stop when I expect it to?

The system is designed to work in a way that complements other vehicle systems, allowing them to operate at optimum performance.

The system does not stop the engine if:

- The driver door is open.
- The driver seatbelt is unfastened.
- Your vehicle is at high altitude.
- The heated windshield is on.
- The transmission is in manual (M).
- Your vehicle is on a steep grade.
- The engine is warming up.
- The outside temperature is too low or too high.
- The battery charge is low.
- The battery temperature is outside the optimal operating range.
- The engine is required to run to maintain interior climate and reduce fogging.

Why does the engine sometimes restart when I do not expect it to?

The system is designed to work in a way that complements other vehicle systems, allowing them to operate at optimum performance.

The system restarts the engine if:

- You switch the heated windshield on.
- You switch maximum defrost on.
- Your vehicle starts to roll downhill in neutral.

- The engine is required to run to maintain adequate brake system assistance.
- The engine is required to run to maintain interior climate and reduce fogging.

Can I permanently switch the system off?

No. The system plays an important role in reducing the fuel consumption and the CO₂ emissions.

Will the frequent engine starts cause parts to wear out?

Your vehicle has an enhanced battery and starter motor that are designed for the increased number of engine starts.

Fuel and Refueling

FUEL AND REFUELING PRECAUTIONS



WARNING: Do not overfill the fuel tank. The pressure in an overfilled tank may cause leakage and lead to fuel spray and fire.



WARNING: The fuel system may be under pressure. If you hear a hissing sound near the fuel filler inlet, do not refuel until the sound stops. Otherwise, fuel may spray out, which could cause serious personal injury.



WARNING: Fuels can cause serious injury or death if misused or mishandled.



WARNING: Fuel may contain benzene, which is a cancer-causing agent.



WARNING: When refueling always shut the engine off and never allow sparks or open flames near the fuel tank filler valve. Never smoke or use a cell phone while refueling. Fuel vapor is extremely hazardous under certain conditions. Avoid inhaling excess fumes.



WARNING: Read and follow all the instructions on the pump island.

- Automotive fuels can be harmful or fatal if swallowed. Fuel is highly toxic and if swallowed can cause death or permanent injury. If fuel is swallowed immediately call a physician, even if no symptoms are immediately apparent. The toxic effects of fuel may not be apparent for hours.
- Avoid inhaling fuel vapors. Inhaling fuel vapor can lead to eye and respiratory tract irritation. In severe cases, excessive or prolonged breathing of fuel vapor can cause serious illness and permanent injury.
- Avoid getting fuel in your eyes. If you splash fuel in your eyes, immediately remove contact lenses, if worn, flush with water for 15 minutes and seek medical attention. Failure to seek proper medical attention could lead to permanent injury.
- Fuels can be harmful if absorbed through the skin. If you splash fuel on your skin, clothing or both, promptly remove contaminated clothing and thoroughly wash your skin with soap and water. Repeated or prolonged skin contact causes skin irritation.
- Be particularly careful if you are taking Antabuse or other forms of Disulfiram for the treatment of alcoholism. Breathing fuel vapors could cause an adverse reaction, serious personal injury or sickness. Immediately call a physician if you experience any adverse reactions.

Follow these guidelines when refueling:

- Extinguish all smoking materials and any open flames before refueling your vehicle.
- Switch the engine off before refueling.

Fuel and Refueling

FUEL QUALITY

SELECTING THE CORRECT FUEL - GASOLINE

 **WARNING:** Do not mix diesel with gasoline, gasohol or alcohol. This could cause an explosion.

 **WARNING:** Do not use leaded gasoline or gasoline with additives containing other metallic compounds, for example manganese-based. They could damage the emission system.

Use minimum 95 octane unleaded gasoline that meets the specification defined by EN 228 or the equivalent national specification.



E268502

Your vehicle is suitable for use with ethanol blends up to 10% (E5 and E10).

Note: We recommend that you only use high quality fuel. We do not recommend the use of aftermarket fuel additives or other engine treatments.

SELECTING THE CORRECT FUEL - DIESEL

 **WARNING:** Do not mix diesel with gasoline, gasohol or alcohol. This could cause an explosion.

Use diesel that meets the specification defined by EN 590 or the relevant national specification.



Your vehicle is suitable for use with biodiesel blends up to 7% (B7).

Note: We do not recommend the use of aftermarket fuel additives or other engine treatments. Your Warranty does not cover repairs or replacement of parts needed to correct the effects of using such unadvised products.

LOCATING THE FUEL FILLER FUNNEL

The fuel filler funnel is at the left-hand side of the luggage compartment.

RUNNING OUT OF FUEL

FILLING A PORTABLE FUEL CONTAINER

 **WARNING:** Flow of fuel through a fuel pump nozzle can produce static electricity. This can cause a fire if you are filling an ungrounded fuel container.

Fuel and Refueling

Use the following guidelines to avoid electrostatic charge build-up, which can produce a spark, when filling an ungrounded fuel container:

- Only use an approved fuel container to transfer fuel to your vehicle. Place the container on the ground when filling it.
- Do not fill a fuel container when it is inside your vehicle (including the cargo area).
- Keep the fuel pump nozzle in contact with the fuel container when filling it.
- Do not use a device that holds the fuel pump nozzle lever in the fill position.

ADDING FUEL FROM A PORTABLE FUEL CONTAINER



WARNING: Do not insert the nozzle of a fuel container or an aftermarket funnel into the fuel filler neck. This may damage the fuel system filler neck or its seal and cause fuel to run onto the ground.



WARNING: Do not pry open the fuel tank filler valve. This could damage the fuel system. Failure to follow this instruction could result in fire, personal injury or death.



WARNING: Do not dispose of fuel in the household refuse or the public sewage system. Use an authorized waste disposal facility.

When refueling the vehicle fuel tank from a fuel container, use the fuel filler funnel included with your vehicle. See **Locating the Fuel Filler Funnel** (page 149).

Note: Do not use aftermarket funnels as they may not work with the capless fuel system and can damage it.

When refueling the vehicle fuel tank from a fuel container, do the following:

1. Fully open the fuel filler door.



2. Fully insert the fuel filler funnel into the fuel filler inlet.
3. Add fuel to your vehicle from the fuel container.
4. Remove the fuel filler funnel.
5. Fully close the fuel filler door.
6. Clean the fuel filler funnel and place it back in your vehicle or correctly dispose of it.

Note: If your vehicle runs out of fuel add a minimum of 5 L (1.1 gal) of fuel to restart the engine.

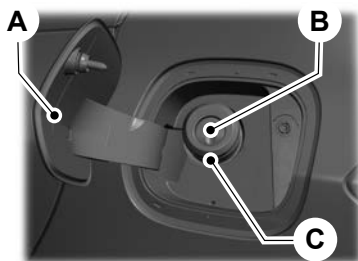
Note: You may need to switch the ignition from off to on several times after refueling to allow the fuel system to pump the fuel from the tank to the engine. When restarting, cranking time takes a few seconds longer than normal.

Note: Extra funnels can be purchased from an authorized dealer if you choose to dispose of the funnel.

Fuel and Refueling

REFUELING

REFUELING SYSTEM OVERVIEW



- A Fuel filler door.
- B Fuel filler inlet.
- C Fuel tank filler pipe.

REFUELING YOUR VEHICLE

WARNING: When refueling always shut the engine off and never allow sparks or open flames near the fuel tank filler valve. Never smoke or use a cell phone while refueling. Fuel vapor is extremely hazardous under certain conditions. Avoid inhaling excess fumes.

WARNING: The fuel system may be under pressure. If you hear a hissing sound near the fuel filler inlet, do not refuel until the sound stops. Otherwise, fuel may spray out, which could cause serious personal injury.

WARNING: Fuel vapor burns violently and a fuel fire can cause severe injuries.

WARNING: Keep children away from the fuel pump. Never let children pump fuel.

WARNING: Stay outside your vehicle and do not leave the fuel pump unattended when refueling your vehicle.

WARNING: Do not pry open the fuel tank filler valve. This could damage the fuel system. Failure to follow this instruction could result in fire, personal injury or death.

WARNING: Do not remove the fuel pump nozzle from its fully inserted position when refueling.

WARNING: Stop refueling when the fuel pump nozzle automatically shuts off for the first time. Failure to follow this will fill the expansion space in the fuel tank and could lead to fuel overflowing.

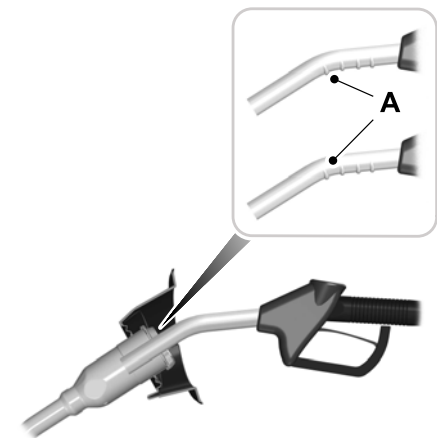
WARNING: Do not overfill the fuel tank. The pressure in an overfilled tank may cause leakage and lead to fuel spray and fire.

WARNING: Wait at least five seconds before removing the fuel pump nozzle to allow any residual fuel to drain into the fuel tank.

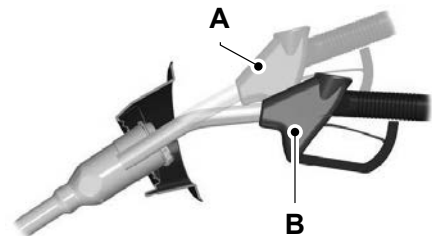
WARNING: Read and follow all the instructions on the pump island.

1. Open the fuel filler door.
2. Select the correct fuel pump nozzle for your vehicle.

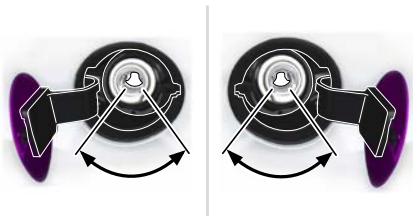
Fuel and Refueling



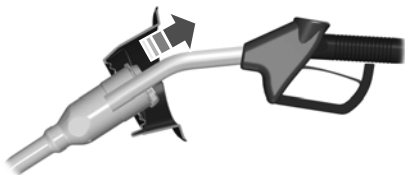
3. Insert the fuel pump nozzle up to the first notch on nozzle A. Keep the fuel pump nozzle resting on the fuel tank filler pipe.



4. Hold the fuel pump nozzle in position B when refueling. Holding the fuel pump nozzle in position A can affect the flow of fuel and shut off the fuel pump nozzle before the fuel tank is full.



5. Operate the fuel pump nozzle within the area shown.



6. When the nozzle shuts off, wait at least 5 seconds, then slightly raise the fuel pump nozzle and slowly remove it.
7. Close the fuel filler door.

Do not attempt to start the engine if you have filled the fuel tank with incorrect fuel. Incorrect fuel use could cause damage not covered by the vehicle warranty. Have your vehicle immediately checked.

FUEL TANK CAPACITY - GASOLINE

Variant	Quantity
All.	42 L (9.2 gal)

Fuel and Refueling

FUEL TANK CAPACITY - DIESEL

Variant	Quantity
All.	44 L (9.7 gal)

Fuel and Refueling

FUEL CONSUMPTION REGULATIONS

Energy Consumption (Off-Vehicle Charging) Fuel Economy (Internal Combustion Engine and Not Off-Vehicle Charging) and CO2 Emissions

The declared WLTP fuel/energy consumptions, CO2 emissions and electric range are determined according to the technical requirements and specifications of the European Regulations (EC) 715/2007 and (EU) 2017/1151 as last amended. The applied standard test

procedures enable comparison between different vehicle types and different manufacturers.

European Directive 1999/94/EC

In addition to the fuel/energy efficiency of a car, driving behaviour as well as other non-technical factors play a role in determining a car's fuel/energy consumption, CO2 emissions and electric range. CO2 is the main greenhouse gas responsible for global warming. A guide on fuel economy and CO2 emissions which contains data for all new passenger car models is available at any point of sale free of charge.

FUEL CONSUMPTION FIGURES - GASOLINE

WLTP

Low	Medium	High	Extra-High	Combined	CO ₂ Emissions
L/100 km (mpg)	L/100 km (mpg)	L/100 km (mpg)	L/100 km (mpg)	L/100 km (mpg)	g/km
8–7.3 (35–39)	6.6–5.8 (43–49)	6.3–5.6 (45–50)	8.7–7.4 (32–38)	7.4–6.5 (38–43)	148–169

Fuel and Refueling

FUEL CONSUMPTION FIGURES - DIESEL

WLTP

Low	Medium	High	Extra-High	Combined	CO ₂ Emissions
L/100 km (mpg)	L/100 km (mpg)	L/100 km (mpg)	L/100 km (mpg)	L/100 km (mpg)	g/km
7.2–5.4 (39–52)	6.4–4.8 (44–59)	6.6–4.5 (43–63)	9.7–6.1 (29–46)	7.7–5.2 (37–54)	137–202

Fuel and Refueling

FUEL AND REFUELING AUDIBLE WARNINGS

Sounds when the vehicle is low on fuel.

FUEL AND REFUELING – TROUBLESHOOTING

FUEL AND REFUELING – WARNING LAMPS



If it illuminates when you are driving, refuel as soon as possible.

FUEL AND REFUELING – INFORMATION MESSAGES

Message	Action
Fuel level low	An early reminder of a low fuel condition. Refill your vehicle.
Check fuel fill inlet	Check to make sure the fuel fill inlet is fully closed.

Diesel Particulate Filter

WHAT IS THE DIESEL PARTICULATE FILTER

The diesel particulate filter is part of your vehicle's emissions system and filters harmful diesel particulates from the exhaust gas.

HOW DOES THE DIESEL PARTICULATE FILTER WORK

The diesel particulate filter reduces emissions by trapping exhaust particles before they reach the tailpipe. The system must periodically clean the exhaust particles that gather inside the filter. This is carried out in three ways, passive regeneration, active regeneration and manual regeneration.

Passive Regeneration

In passive regeneration, the normal exhaust system temperature cleans the filter by oxidizing the soot. Cleaning occurs during normal vehicle operating conditions due to driving patterns.

Active Regeneration

Once the diesel particulate filter is full, active regeneration raises the exhaust temperature to eliminate the particles.

When the engine control module detects that the diesel particulate filter is nearly full of particulates, and you are not operating your vehicle in a manner to allow effective regeneration, messages appear in the information display as a reminder for you to drive your vehicle in order to clean the diesel particulate filter. If you drive your vehicle in a manner to allow effective regeneration, the information display shows a cleaning exhaust filter message.

DIESEL PARTICULATE FILTER PRECAUTIONS



WARNING: Do not park or idle your vehicle over dry leaves, dry grass or other combustible materials. The regeneration process creates very high exhaust gas temperatures and the exhaust will radiate a considerable amount of heat during and after regeneration and after you have switched the engine off. This is a potential fire hazard.



WARNING: When the **Exhaust filter cleaning** message appears in the information display, do not park near flammable materials, vapors or structures until filter cleaning is complete.



WARNING: The normal operating temperature of the exhaust system is very high. Never work around or attempt to repair any part of the exhaust system until it has cooled. Use special care when working around the diesel oxidation catalytic converter or the diesel particulate filter. The diesel oxidation catalytic converter and the diesel particulate filter heat up to very high temperatures after only a short period of engine operation and remain hot after you switch the engine off.

Note: Avoid running out of fuel.

Note: During regeneration at low speed or engine idle, you may smell a hot metallic odor and could notice a clicking metallic sound. This is due to high temperatures reached during regeneration and is normal.

Note: Changes in the engine or exhaust sound may be heard during the regeneration process.

Diesel Particulate Filter

Failure to perform active or manual regeneration when instructed could result in a clogged diesel particulate filter. If the diesel particulate filter fills beyond the regeneration threshold, your vehicle disables the ability for active and manual regeneration. This could result in irreversible damage your vehicle Warranty may not cover.

DIESEL PARTICULATE FILTER REQUIREMENTS

The diesel particulate filter on your vehicle requires periodic regeneration to maintain its correct function.

If your journeys meet one of the following conditions:

- You drive only short distances.
- You frequently switch the ignition on and off.
- Your journeys contain a high level of acceleration and deceleration.

You must carry out occasional trips with the following conditions to assist the regeneration process:

- Drive your vehicle in more favorable conditions, which you will find at higher vehicle speeds in normal driving, on a main road or freeway for a minimum of 20 minutes. This drive may include short stops that will not affect the regeneration process.
- Avoid prolonged idling and observe speed limits and road conditions.
- Do not switch the ignition off.
- Select a suitable gear to ideally maintain engine speed between 1500 and 3000 RPM.

DIESEL PARTICULATE FILTER – TROUBLESHOOTING

DIESEL PARTICULATE FILTER – WARNING LAMPS



If there are any issues with the diesel particulate filter system, or when the system is at the point of oversaturation, the powertrain warning lamp and the malfunction indicator lamp illuminate to inform you that your vehicle requires service. You may not be able to initiate filter cleaning. Have your vehicle checked as soon as possible.

Diesel Particulate Filter

DIESEL PARTICULATE FILTER – INFORMATION MESSAGES

Message	Action
Exhaust filter cleaning	Your vehicle has entered the cleaning mode. Various engine actions will raise the exhaust temperature in the Diesel Particulate Filter system to burn off the particles (exhaust soot). After the vehicle burns the particles off, the exhaust temperature will return to normal levels. This message is NORMAL.
Exhaust filter overloaded Drive to clean	The diesel particulate filter is full of particles (exhaust soot) and you are not operating the vehicle in a manner that allows normal cleaning. Drive the vehicle above 50 km/h (30 mph) when it is safe to do so, until the message turns off.
Exhaust filter overloaded Clean now	
Exhaust filter at limit Clean now	The diesel particulate filter is full of particles (exhaust soot) and you are not operating the vehicle in a manner that allows normal cleaning. Drive the vehicle above 50 km/h (30 mph) when it is safe to do so, until the message turns off.
Exhaust filter at limit Drive to clean now	
Exhaust filter drive completed	Your diesel particulate filter is clean.
Exhaust filter cleaned	Your diesel particulate filter is clean (OCR Only).
Exhaust filter cleaning stopped	The manual regeneration process has stopped (OCR Only).
Exhaust filter over limit Service now	You must have your vehicle serviced by an authorized dealer. Ignoring this warning message could lead to reduced drivability and customer expense, including damage to the diesel particulate filter. Your new vehicle warranty may not cover this damage.

Selective Catalytic Reduction System

WHAT IS THE SELECTIVE CATALYTIC REDUCTION SYSTEM

Selective catalytic reduction is an engine emission control system that reduces exhaust emission levels by injecting AdBlue® into the exhaust system.

SELECTIVE CATALYTIC REDUCTION SYSTEM PRECAUTIONS



WARNING: Keep AdBlue® out of reach of children. Avoid contact with skin, eyes or clothing. In case of contact with your eyes, immediately flush with water and get prompt medical attention. In case of contact with your skin, immediately clean with soap and water. If you swallow any AdBlue®, drink plenty of water and immediately seek medical attention.



WARNING: Only refill the AdBlue® tank in a well-ventilated area. When you remove the AdBlue® tank filler cap or an AdBlue® container cap, ammonia vapors may escape. Ammonia vapors can be irritating to skin, eyes and mucous membranes. Inhaling ammonia vapors can cause burning to the eyes, throat and nose and cause coughing and watery eyes.



WARNING: Tampering with or disabling the selective catalytic reduction system results in severe vehicle performance limitation, eventually your vehicle not starting.



WARNING: Immediately refill the AdBlue® fluid when low and replace when contaminated. Drive with caution and be careful where you stop because you cannot restart your vehicle until you refill or replace the fluid.

Do not dilute the AdBlue® with water or any other liquid.

Do not put AdBlue® in the vehicle fuel tank. This can cause engine damage not covered by the vehicle Warranty.

Do not put fuel or any additives in the AdBlue® tank. This can cause damage not covered by the vehicle Warranty.

Do not overfill the AdBlue® tank.

Immediately remove any residue on painted surfaces when filling with AdBlue®.

SELECTIVE CATALYTIC REDUCTION SYSTEM REQUIREMENTS

Only use AdBlue® certified to ISO-22241.

Note: *The use and refilling of AdBlue® is mandatory for the vehicle to comply with the legal emission requirements.*

SELECTIVE CATALYTIC REDUCTION SYSTEM GUIDELINES

- Do not re-use an empty fluid container.
- Do not store the AdBlue® container in direct sunlight.
- Store the AdBlue® at temperatures between -5°C (23°F) and 20°C (68°F).

Selective Catalytic Reduction System

- Do not store AdBlue® containers in your vehicle.
- AdBlue® is non-flammable, non-toxic, colorless and water-soluble.



The AdBlue® tank filler pipe is next to the fuel tank filler pipe and has a blue cap. Fill the tank using a fluid pump at an AdBlue® filling station or an AdBlue® container.

FILLING THE SELECTIVE CATALYTIC REDUCTION SYSTEM TANK

FILLING THE SELECTIVE CATALYTIC REDUCTION SYSTEM TANK IN COLD WEATHER

AdBlue® may freeze when the temperature is below -11°C (12°F). Your vehicle has a preheating system which allows the fluid to operate below -11°C (12°F). If you overfill the AdBlue® tank and the fluid freezes, it may cause damage not covered by the vehicle Warranty.

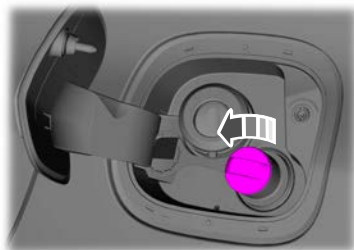
Note: It may not be possible to fully fill the AdBlue® tank when the temperature is below -11°C (12°F).

Note: If the AdBlue® tank is frozen, it could not correctly display the fluid level or recognize when you fill the tank. The AdBlue® level updates when the tank completely thaws out.

FILLING THE SELECTIVE CATALYTIC REDUCTION SYSTEM TANK USING A FUEL STATION PUMP

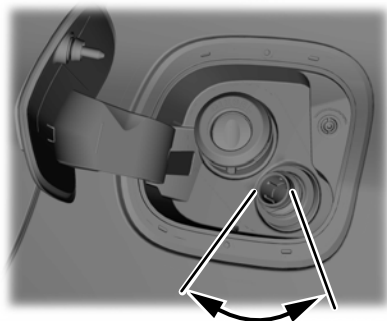
Filling the AdBlue® tank using a fuel station pump is similar to refueling your vehicle.

1. Fully open the fuel filler door.

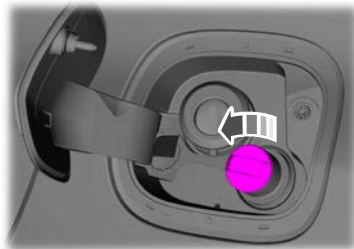


2. Remove the AdBlue® tank filler cap.
3. Fully insert the AdBlue® pump nozzle.

Selective Catalytic Reduction System



2. Place the spout on to the container and tighten it until you feel a strong resistance.



4. Operate the AdBlue® pump nozzle within the area shown.

Note: The pump nozzle shuts off when the tank is full.

5. Slightly raise the AdBlue® pump nozzle and then slowly remove it.
6. Replace the AdBlue® tank filler cap. Turn it clockwise until you feel a strong resistance and it clicks.

Do not attempt to start the engine if you have filled the AdBlue® tank with incorrect fluid. Incorrect fluid use could cause damage not covered by the vehicle Warranty. Have your vehicle checked as soon as possible.

FILLING THE SELECTIVE CATALYTIC REDUCTION SYSTEM TANK USING A PORTABLE CONTAINER

Use containers that have a seal on the spout.

Always follow the manufacturer's instructions.

1. Remove the fluid container cap.

3. Remove the AdBlue® tank filler cap.
4. Insert the spout into the AdBlue® tank filler pipe until the seal on the spout fully seats.

5. Pour the fluid into the tank.

Note: The fluid stops flowing when the tank is full.

6. Return the container to the vertical position slightly below the AdBlue® tank filler pipe.
7. Allow any fluid remaining in the spout to drain back into the container.
8. Remove the spout from the AdBlue® tank filler pipe.
9. Remove the spout from the AdBlue® container and replace the cap.
10. Replace the AdBlue® tank filler cap. Turn it clockwise until you feel a strong resistance and it clicks.

Do not attempt to start the engine if you have filled the AdBlue® tank with incorrect fluid. Incorrect fluid use could cause damage not covered by the vehicle Warranty. Have your vehicle checked as soon as possible.

Selective Catalytic Reduction System

CHECKING THE SELECTIVE CATALYTIC REDUCTION FLUID LEVEL

1. Press the menu button on the steering wheel to enter the instrument cluster display main menu.
2. Select **Settings**.
3. Select **Vehicle Maintenance**.
4. Select **AdBlue® level**.

CHECKING THE SELECTIVE CATALYTIC REDUCTION SYSTEM STATUS

1. Press the menu button on the steering wheel to enter the instrument cluster display main menu.

2. Select **Settings**.
3. Select **Vehicle Maintenance**.
4. Select **AdBlue® Info**.

SELECTIVE CATALYTIC REDUCTION FLUID CONSUMPTION

AdBlue® consumption is directly related to fuel consumption and is governed by many factors, for example driving style, high speed driving, stop-start driving, air conditioning usage, add-on accessories, payload and towing. The AdBlue® consumption may vary between 1% and 6% of the fuel consumption but could be more under extreme conditions such as heavy towing.

AdBlue® consumption is specified for a vehicle variant and not for a single car.

ADBLUE® CAPACITY AND SPECIFICATION

Capacities

Variant	Quantity
All.	13.5 L (3.0 gal)

Materials

Name	Specification
AdBlue® HAMJ-M99C130-xx	WSS-M99C130-A

Selective Catalytic Reduction System

SELECTIVE CATALYTIC REDUCTION SYSTEM – TROUBLESHOOTING

SELECTIVE CATALYTIC REDUCTION SYSTEM – WARNING LAMPS



The warning lamp illuminates if the system detects the fluid level

is low or if there is a system malfunction.

If the warning lamp illuminates, the information display messages give you an indication whether the concern is fluid related or if there is a selective catalytic reductant system malfunction. If the warning lamp illuminates when your vehicle is moving, and the fluid is at a sufficient level, this indicates a system malfunction. Have your vehicle checked as soon as possible.

SELECTIVE CATALYTIC REDUCTION SYSTEM – INFORMATION MESSAGES

AdBlue® Level

Message	Action
AdBlue® low Range : XXXX km Refill soon AdBlue® low Range : XXXX mls Refill soon	Indicates the approximate distance remaining before the AdBlue® tank becomes empty. Refill the AdBlue® tank as soon as possible.
AdBlue® low No engine start in XXXX km AdBlue® low No engine start in XXXX mls	Indicates the approximate distance remaining before the AdBlue® tank becomes empty. The engine would not restart if you switch the ignition off. Refill the AdBlue® tank as soon as possible.
AdBlue® level empty. Refill to start engine	The AdBlue® tank is empty. The engine would not restart if you switch the ignition off. Refill the AdBlue® tank. The minimum AdBlue® refill quantity required to restart the engine is available in the information display.

Note: When filling the AdBlue® tank from empty, there may be a short period before the increased AdBlue® level is registered.

Note: If the AdBlue® tank freezes at low level, the displayed remaining distance could be reduced.

Selective Catalytic Reduction System

AdBlue® Malfunction

Message	Action
AdBlue® system malfunction Service required	The system has malfunctioned. Have your vehicle checked as soon as possible.
AdBlue® system No engine start in XXXX km AdBlue® system No engine start in XXXX mls	Indicates the approximate distance before a detected system fault would restrict the engine from starting. The engine would not restart if you switch the ignition off. Have your vehicle checked as soon as possible.
AdBlue® system Service required to start engine	The system has malfunctioned. Have your vehicle checked as soon as possible.

Selective Catalytic Reduction System

SELECTIVE CATALYTIC REDUCTION SYSTEM – FREQUENTLY ASKED QUESTIONS

What is that noise after switching off the engine?

- When you switch off the engine the selective catalytic reduction system pump runs for a short period of time. This is normal.

Catalytic Converter

WHAT IS THE CATALYTIC CONVERTER

The catalytic converter is part of your vehicle's emissions system and filters harmful pollutants from the exhaust gas.

CATALYTIC CONVERTER PRECAUTIONS



WARNING: Do not park, idle or drive your vehicle on dry grass or other dry ground cover. The emission system heats up the engine compartment and exhaust system, creating the risk of fire.



WARNING: The normal operating temperature of the exhaust system is very high. Never work around or attempt to repair any part of the exhaust system until it has cooled. Use special care when working around the catalytic converter. The catalytic converter heats up to a very high temperature after only a short period of engine operation and stays hot after the engine is switched off.



WARNING: Exhaust leaks may result in entry of harmful and potentially lethal fumes into the passenger compartment. If you smell exhaust fumes inside your vehicle, have your vehicle inspected immediately. Do not drive if you smell exhaust fumes.

To avoid damaging the catalytic converter:

- Do not crank the engine for more than 10 seconds at a time.
- Do not run the engine with a spark plug lead disconnected.
- Do not push-start or tow-start your vehicle. Use booster cables. See **Jump Starting the Vehicle** (page 260).

- Use the correct fuel. See **Fuel and Refueling** (page 148).
- Do not switch the ignition off when your vehicle is moving.
- Avoid running out of fuel.
- Have the items listed in scheduled maintenance information performed according to the specified schedule.

Note: Do not make any unauthorized changes to your vehicle or engine. By law, vehicle owners and anyone who manufactures, repairs, or services a fleet of vehicles are not permitted to intentionally remove an emission control device or prevent it from working.

CATALYTIC CONVERTER – TROUBLESHOOTING

CATALYTIC CONVERTER – WARNING LAMPS

Your vehicle has an on-board diagnostics system that monitors the emission control system. If any of the following warning lamps illuminate, this may indicate that the on-board diagnostics system has detected an emission control system malfunction.



Continuing to drive your vehicle may cause reduced power or the engine to stop. Failure to respond to a warning lamp may cause damage that your vehicle Warranty may not cover. Have your vehicle checked as soon as possible.

Gasoline Particulate Filter

WHAT IS THE GASOLINE PARTICULATE FILTER

The gasoline particulate filter is part of your vehicle's emissions system and filters harmful particulates from the exhaust emissions.

HOW DOES THE GASOLINE PARTICULATE FILTER WORK

Particles in the exhaust emissions collect in the gasoline particulate filter causing a gradual restriction over time. This restriction is removed through a regeneration process controlled by the engine control system. The regeneration process converts the particles captured by the filter into harmless gases.

GASOLINE PARTICULATE FILTER PRECAUTIONS



WARNING: Do not park or idle your vehicle over dry leaves, dry grass or other combustible materials. The regeneration process creates very high exhaust gas temperatures and the exhaust will radiate a considerable amount of heat during and after regeneration and after you have switched the engine off. This is a potential fire hazard.

- Do not crank the engine for more than 10 seconds at a time.
- Do not push-start or tow-start your vehicle. Use booster cables.
- Do not switch the ignition off when your vehicle is moving.
- Do not ignore warning lamps, indicators or information messages.

If the filter is saturated or is approaching saturation, a warning lamp could illuminate or a message could appear in the instrument cluster display.

If you do not take action when a warning lamp illuminates or a message appears in the information display, you could cause damage not covered by the vehicle Warranty.

GASOLINE PARTICULATE FILTER REQUIREMENTS

Regeneration occurs during normal driving, to varying degrees depending on how you drive. Regeneration occurs when you drive at moderate to high speed but if you generally drive short distances at low speed, the engine control system could actively raise the exhaust emissions temperature to remove the particles that have collected in the filter to make sure that it continues to correctly operate.

To assist regeneration, we recommend that you make occasional journeys that allow you to:

- Drive at a varied range of conditions, including highway conditions for a minimum of 20 minutes.
- Avoid prolonged engine idling.
- Select a suitable gear to maintain engine speed between 1500 and 4000 RPM.

GASOLINE PARTICULATE FILTER – TROUBLESHOOTING

GASOLINE PARTICULATE FILTER – WARNING LAMPS



Malfunction indicator lamp.

Gasoline Particulate Filter

GASOLINE PARTICULATE FILTER – INFORMATION MESSAGES

Message	Details
Exhaust filter at limit Drive to clean now	• Drive at a varied range of conditions, including highway conditions for 20 minutes or until the message disappears. • Avoid prolonged engine idling. • Select a suitable gear to maintain engine speed between 1500 and 4000 RPM.
Exhaust filter over limit Service now	• Drive at a moderate speed. • Avoid heavy acceleration and deceleration. • Have your vehicle checked as soon as possible.

Manual Transmission

MANUAL TRANSMISSION PRECAUTIONS

Do not rest your hand on the gearshift lever or use the gearshift lever to hang and support objects. This could cause damage to the transmission not covered by the vehicle Warranty.

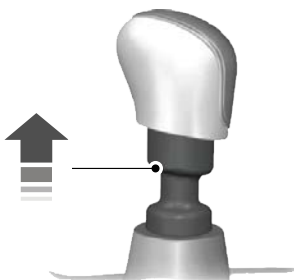
Do not rest your foot on the clutch pedal or use the clutch pedal to keep your vehicle stationary when waiting on a hill. This could cause damage to the clutch not covered by the vehicle Warranty.

Failure to fully press the clutch pedal could cause increased shift efforts, prematurely wear transmission components or damage to the transmission.

SHIFTING INTO REVERSE

Do not shift into reverse when your vehicle is moving. This could cause damage to the transmission not covered by the vehicle Warranty.

1. Fully press the brake pedal.
2. Fully press the clutch pedal and shift into neutral.



3. Raise the collar and shift into reverse.

MANUAL TRANSMISSION SHIFT INDICATORS



It illuminates to advise you that shifting gear may give better fuel economy or lower emissions.



CHECKING THE CLUTCH FLUID LEVEL

The clutch and brake systems share the same fluid reservoir. See **Checking the Brake Fluid** (page 175).

MANUAL TRANSMISSION – TROUBLESHOOTING

MANUAL TRANSMISSION – FREQUENTLY ASKED QUESTIONS

What should I do if any gear is not fully engaged?

Fully press the clutch pedal and shift into neutral. Release the clutch pedal for a moment, fully press the clutch pedal again and shift into gear.

Automatic Transmission

AUTOMATIC TRANSMISSION PRECAUTIONS



WARNING: Apply the parking brake, shift into park (P), switch the vehicle off and remove the key or remote control before you leave your vehicle. Failure to follow this instruction could result in personal injury or death.



WARNING: When your vehicle is stationary, keep the brake pedal fully pressed when shifting gears. Failure to follow this instruction could result in personal injury, death or property damage.



WARNING: Do not apply the brake pedal and accelerator pedal simultaneously. Applying both pedals simultaneously for more than a few seconds limits vehicle performance, which may result in difficulty maintaining speed in traffic and could lead to serious injury.

AUTOMATIC TRANSMISSION POSITIONS

PARK (P)



WARNING: Shift into park (P) only when your vehicle is stationary.

In park (P), power is not transmitted to the driven wheels.

Note: A tone sounds if you attempt to exit your vehicle without the transmission in park (P).

Note: Your vehicle may not shift out of park (P) if the 12V battery has run out of charge.

Note: You may not be able to shift out of park (P) if a fuse is blown.

Note: Your vehicle may not shift out of park (P) unless the key or remote control is inside your vehicle.

Note: The electric parking brake could apply when you power your vehicle on with the selector in park (P).

Note: The electric parking brake could apply if you shift to park (P) without fully pressing the brake pedal.

Note: The electric parking brake could apply if you shift to park (P) on a slope.

Note: Do not manually release the electric parking brake when the selector is in park (P).

Note: Your vehicle could shift into park (P) if you attempt to exit your vehicle without the vehicle in park (P).

Note: A tone could sound when you select park (P).

REVERSE (R)



WARNING: Shift into reverse (R) only when your vehicle is stationary.

In reverse (R) power is transmitted to the driven wheels.

NEUTRAL (N)



WARNING: In neutral (N) your vehicle is free to roll.

In neutral (N), power is not transmitted to the driven wheels.

Automatic Transmission

DRIVE (D)

In drive (D) power is transmitted to the driven wheels.

AUTOMATIC TRANSMISSION SHIFT INDICATORS



Shift indicators illuminate when shifting gear is recommended.



AUTOMATIC TRANSMISSION AUDIBLE WARNINGS

Transmission Not in Park (P) Audible Warning

Sounds if you open the driver door before shifting into park (P).

Park Selection Audible Warning

Sounds when you shift into park (P).

BRAKE SHIFT INTERLOCK

WHAT IS BRAKE SHIFT INTERLOCK

Brake shift interlock allows you to shift your vehicle out of park (P) in the event of an electrical malfunction or emergency.

BRAKE SHIFT INTERLOCK PRECAUTIONS



WARNING: Do not drive your vehicle until you verify that the stoplamps are working.



WARNING: When doing this procedure, you need to take the transmission out of park (P) which means your vehicle can roll freely. To avoid unwanted vehicle movement, apply the parking brake prior to doing this procedure. Use wheel chocks if appropriate.



WARNING: If the parking brake is fully released, but the brake warning lamp remains illuminated, the brakes may not be working properly. Have your vehicle checked as soon as possible.

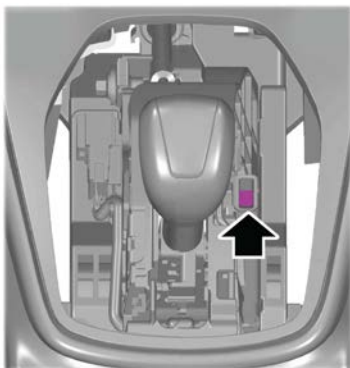
USING BRAKE SHIFT INTERLOCK

Use the brake shift interlock lever to move the selector lever out of park (P) if you cannot start the engine.



1. Remove the panel.

Automatic Transmission



2. Locate the access hole.
3. Using a flat-bladed screwdriver, push the brake shift interlock lever toward the front of your vehicle and hold it there.
4. Move the selector lever from park (P) to neutral (N).
5. Install the panel.
6. Press the brake pedal, start the engine and release the parking brake.

Automatic Transmission

AUTOMATIC TRANSMISSION – TROUBLESHOOTING

AUTOMATIC TRANSMISSION – INFORMATION MESSAGES

Message	Details
Transmission malfunction Service now	The system has detected a fault that requires service. Have your vehicle checked as soon as possible.
Transmission limited function See manual	The transmission has limited functionality. The system has detected a fault that requires service. Have your vehicle checked as soon as possible.
Transmission too hot Press brake Transmission over-heating Stop safely	The transmission is overheating and needs to cool. Stop your vehicle as soon as it is safe to do so, leave the engine running and allow the transmission to cool. Wait until the message disappears.
Transmission not in Park	Displays as a reminder to shift into park (P).
Shift malfunction Confirm park brake Apply before exiting the vehicle	Displays when there is a system fault and the park brake needs to be depressed before exiting the vehicle. See your authorized dealer.
Select M to confirm Stay in neutral mode	Displays when you shift into neutral (N).
Select L to confirm Stay in neutral mode	Displays when you shift into neutral (N).
Stay in neutral mode engaged	Displays to confirm that your vehicle has entered Stay in Neutral Mode.

Brakes

BRAKE PRECAUTIONS

Wet brakes result in reduced braking efficiency. Gently press the brake pedal a few times when leaving a car wash or driving from standing water to dry the brakes.

Note: Depending on applicable laws and regulations in the country for which your vehicle was originally built, your brake lamps may flash during heavy braking. Following this, your hazard lights may also flash when your vehicle comes to a stop.

BRAKE OVER ACCELERATOR

In the event the accelerator pedal becomes stuck or entrapped, apply steady and firm pressure to the brake pedal to slow the vehicle and reduce engine power. If you experience this condition, apply the brakes and bring your vehicle to a safe stop. Move the transmission to park (P), switch the engine off and apply the parking brake. Inspect the accelerator pedal for any interference. If none are found and the condition persists, have your vehicle towed to the nearest authorized dealer.

LOCATING THE BRAKE FLUID RESERVOIR

See **Under Hood Overview** (page 282).

CHECKING THE BRAKE FLUID



WARNING: Do not use any fluid other than the recommended brake fluid as this will reduce brake efficiency. Use of incorrect fluid could result in the loss of vehicle control, serious personal injury or death.



WARNING: Only use brake fluid from a sealed container. Contamination with dirt, water, petroleum products or other materials may result in brake system damage or failure. Failure to adhere to this warning could result in the loss of vehicle control, serious personal injury or death.



WARNING: Do not allow the fluid to touch your skin or eyes. If this happens, rinse the affected areas immediately with plenty of water and contact your physician.



WARNING: The brake system could be affected if the brake fluid level is below the **MIN** mark or above the **MAX** mark on the brake fluid reservoir.

1. Park your vehicle on a level surface.



2. Look at the brake fluid reservoir to see where the brake fluid level is relative to the **MIN** and the **MAX** marks on the reservoir.

Brakes

Note: To avoid fluid contamination, the reservoir cap must remain in place and fully tight, unless you are adding fluid.

Only use fluid that meets our specifications. See **Capacities and Specifications** (page 335).

BRAKES – TROUBLESHOOTING

BRAKES – WARNING LAMPS



WARNING: Driving your vehicle with the warning lamp on is dangerous. A significant decrease in braking performance may occur. It may take you longer to stop your vehicle. Have your vehicle checked as soon as possible. Driving extended distances with the parking brake engaged can cause brake failure and the risk of personal injury.



If the ABS indicator illuminates when you are driving, this indicates a malfunction. Your vehicle continues to have normal braking without the anti-lock braking system function. See an authorized dealer.

It also momentarily illuminates when you switch the ignition on to confirm the lamp is functional. If it does not illuminate when you switch the ignition on, or begins to flash at any time, have the system checked by an authorized dealer.

BRAKE



The brake indicator momentarily illuminates when you switch the ignition on to confirm the lamp is functional. It may also illuminate when you apply the parking brake and the ignition is on. If it illuminates when your vehicle is moving, make sure the parking brake is disengaged. If the parking brake is disengaged, this indicates low brake fluid level or a brake system fault. See an authorized dealer.

Note: Lamps may vary depending on region.

BRAKES – FREQUENTLY ASKED QUESTIONS

Is it normal for my brakes to make noise?

Occasional brake noise is normal. If a metal-to-metal, continuous grinding, or continuous squeal sound is present, the brake lining could be worn-out. Have your vehicle checked as soon as possible.

There is an electrical motor sound after I press the brake pedal or activate the electric parking brake. Is this normal?

Yes, those sounds are from the brake system operating.

Note: Brake dust could accumulate on the wheels, even under normal driving conditions. Some dust is normal as the brakes wear and does not contribute to brake noise. See **Cleaning Wheels** (page 304).

Parking Brake - Automatic Transmission

APPLYING THE PARKING BRAKE



WARNING: Always fully apply the parking brake and make sure you shift into park (P). Failure to follow this instruction could result in personal injury or death.

1. Firmly press the brake pedal.
2. Pull the parking lever upward to its fullest extent.

Note: Do not press the release button while pulling the parking brake lever upward.

Note: If you park your vehicle on a hill and facing uphill, shift into park (P) and turn the steering wheel away from the curb.

Note: If you park your vehicle on a hill and facing downhill, shift into park (P) and turn the steering wheel toward the curb.

RELEASING THE PARKING BRAKE

1. Firmly press the brake pedal.
2. Slightly pull the parking brake lever upward.
3. Press the release button and push the parking brake lever downward.

PARKING BRAKE AUDIBLE WARNING

Sounds when the parking brake is on and your vehicle is moving.

If the warning tone continues after you have released the parking brake, this indicates a malfunction. Have your vehicle checked as soon as possible.

PARKING BRAKE – TROUBLESHOOTING

PARKING BRAKE – WARNING LAMPS



WARNING: If you drive extended distances with the parking brake applied, you could cause damage to the brake system.



It illuminates when you engage the parking brake and the ignition is on.

If it illuminates when your vehicle is moving, make sure the parking brake is disengaged. If the parking brake is disengaged, this indicates low brake fluid level or a brake system fault. Have your vehicle checked as soon as possible.

PARKING BRAKE – INFORMATION MESSAGES

Message	Description
Park brake applied	You have not released the parking brake and your vehicle reaches 5 km/h (3 mph). If the message continues to appear after you have released the parking brake, have your vehicle checked as soon as possible.

Parking Brake - Manual Transmission

APPLYING THE PARKING BRAKE



WARNING: Always fully apply the parking brake. Failure to follow this instruction could result in personal injury or death.

1. Firmly press the brake pedal.
2. Pull the parking brake lever upward to its fullest extent.

Note: Do not press the release button while pulling the parking brake lever upward.

Note: If you park your vehicle on a hill and facing uphill, select first gear and turn the steering wheel away from the curb.

Note: If you park your vehicle on a hill and facing downhill, select reverse gear and turn the steering wheel toward the curb.

RELEASING THE PARKING BRAKE

1. Firmly press the brake pedal.
2. Slightly pull the parking brake lever upward.
3. Press the release button and push the parking brake lever downward.

PARKING BRAKE AUDIBLE WARNING

Sounds when the parking brake is on and your vehicle is moving.

If the warning tone continues after you have released the parking brake, this indicates a malfunction. Have your vehicle checked as soon as possible.

PARKING BRAKE – TROUBLESHOOTING

PARKING BRAKE – WARNING LAMPS



WARNING: If you drive extended distances with the parking brake applied, you could cause damage to the brake system.



It illuminates when you engage the parking brake and the ignition is on.

If it illuminates when your vehicle is moving, make sure the parking brake is disengaged. If the parking brake is disengaged, this indicates low brake fluid level or a brake system fault. Have your vehicle checked as soon as possible.

PARKING BRAKE – INFORMATION MESSAGES

Message	Description
Park brake applied	You have not released the parking brake and your vehicle reaches 5 km/h (3 mph). If the message continues to appear after you have released the parking brake, have your vehicle checked as soon as possible.

Reverse Brake Assist

WHAT IS REVERSE BRAKE ASSIST

Reverse brake assist is designed to reduce impact damage or assist in avoiding a collision while in reverse (R). Using sensors on the rear of the vehicle, it can detect a possible collision and apply the brakes. If full braking occurs, the system attempts to stop the vehicle a safe distance from the obstacle.

HOW DOES REVERSE BRAKE ASSIST WORK

Reverse brake assist functions when in reverse (R) and traveling at a speed of 2–12 km/h (1–7 mph).

If the system detects an obstacle behind your vehicle, it provides a warning through the rear parking aid or cross traffic alert system.

REVERSE BRAKE ASSIST PRECAUTIONS



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: To help avoid personal injury, always use caution when in reverse (R) and when using the sensing system.



WARNING: The system may not operate properly during severe weather conditions, for example snow, ice, heavy rain and spray. Always drive with due care and attention. Failure to take care may result in a crash.



WARNING: Traffic control systems, fluorescent lamps, inclement weather, air brakes, external motors and fans may affect the correct operation of the sensing system. This may cause reduced performance or false alerts.



WARNING: Some situations and objects prevent hazard detection. For example low or direct sunlight, inclement weather, unconventional vehicle types, and pedestrians. Apply the brakes when necessary. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Do not use the system with accessories that extend beyond the front or rear of your vehicle, for example a trailer hitch or bike rack. The system is not able to make corrections for the additional length of the accessories.

The system only applies the brakes for a short period of time when an event occurs. Act as soon as you notice the brakes apply to remain in control of the vehicle. If you do not intervene the vehicle may start to move again.

Note: Certain add-on devices around the bumper or fascia may create false alerts. For example, large trailer hitches, bicycle or surfboard racks, license plate brackets, bumper covers or any other device that may block the normal detection zone of the system. Remove the add-on device to prevent false alerts.

Reverse Brake Assist

Note: The system does not react to small or moving objects, particularly those close to the ground.

Note: The system does not operate during hard acceleration or steering.

Note: If your vehicle sustains damage to the bumper or fascia leaving it misaligned or bent, it could alter the sensing zone causing inaccurate measurement of obstacles or false alerts.

Note: Vehicle loading and suspension changes can impact the angle of the sensors and may change the normal detection zone of the system resulting in inaccurate measurement of obstacles or false alerts.

Note: When you connect a trailer, the system may detect the trailer and provide an alert, or the system turns off. If the system does not turn off, manually switch the system off after you connect the trailer.

Note: You may experience reduced system performance on road surfaces that limit deceleration. For example, roads with ice, loose gravel, mud or sand.

SWITCHING REVERSE BRAKE ASSIST ON AND OFF

1. Press **Features** on the touchscreen.

2. Press **Driver Assistance**.

3. Switch **Reverse Brake Assist** on or off.

Note: The system is unavailable when the rear parking aid or cross traffic alert is off.

Note: If your vehicle is not equipped with cross traffic alert the reverse braking assist relies on input from the rear parking aid and rear camera sensors.

Note: The default setting is on in some regions.

OVERRIDING REVERSE BRAKE ASSIST

There could be instances when unexpected or unwanted braking occurs. Firmly pressing the accelerator pedal or switching the feature off overrides the system.

REVERSE BRAKE ASSIST INDICATORS

If the system determines that a collision with an obstacle may occur, full braking may apply.



A message and warning indicator appear when the system applies the brakes.

Reverse Brake Assist

REVERSE BRAKE ASSIST – TROUBLESHOOTING

REVERSE BRAKE ASSIST – INFORMATION MESSAGES

Message	Details
Reverse Brake Assist	Displays when the system applies the brakes and remains on for a few seconds.
Reverse Brake Assist not available See manual	Displays when a related subsystem or feature error has occurred. Make sure the rear view camera and side cameras are clean and not obstructed. Drive the vehicle on a straight road for a short period. If the message remains on, have the system checked as soon as possible.
Reverse Brake Assist malfunction	Displays when a system error has occurred. Have your vehicle checked as soon as possible.
Reverse Brake Assist off	Displays when reverse brake assist is off.

Reverse Brake Assist

REVERSE BRAKE ASSIST – FREQUENTLY ASKED QUESTIONS

Why is reverse brake assist unavailable?

- Make sure you switch the system on. See **Switching Reverse Brake Assist On and Off** (page 180).
- Make sure that the liftgate or tailgate, hood and all doors are closed.
- Make sure the cross traffic alert system is on. See **What Is Cross Traffic Alert** (page 232).
- Make sure the rear parking aid system is on. See **Switching Parking Aid On and Off** (page 189).
- Your vehicle may have sustained a rear end impact. Have the sensors checked for proper coverage and operation.
- Make sure the exterior cameras are not dirty or obstructed. If dirty, clean the cameras. If the reverse brake assist unavailable message still appears after cleaning the cameras, wait a short time for the message to clear. If the message does not clear, drive the vehicle on a straight road for a short period. If the message remains, have the system checked.
- Make sure the sensors are not blocked or faulted. See **Locating the Rear Parking Aid Sensors** (page 190). See **Locating the Cross Traffic Alert Sensors** (page 233).
- You recently had your vehicle serviced, or the battery disconnected. Drive your vehicle a short distance to resume system operation.
- The system does not function when you connect a trailer. Operation resumes when you disconnect the trailer.

Note: *If you are still having problems with reverse brake assist, have the system checked as soon as possible.*

Hill Start Assist

WHAT IS HILL START ASSIST

Hill Start Assist applies the brakes to hold your vehicle after you bring it to a stop on a slope. This makes it easier for you to pull away without using the parking brake.

HOW DOES HILL START ASSIST WORK

When the system activates, your vehicle remains stationary for a few seconds after you release the brake pedal. This gives you time to move your foot from the brake pedal to the accelerator pedal. The brakes release when you apply the accelerator pedal and the vehicle begins to move forward, or the system exceeds the time allowed for automatically applying the brakes.

The system activates when your vehicle is in any forward gear and facing uphill, or when your vehicle is in reverse (R) and facing downhill.

HILL START ASSIST PRECAUTIONS



WARNING: The system does not replace the parking brake. When you leave your vehicle, always apply the parking brake.



WARNING: You must remain in your vehicle when the system turns on. At all times you are responsible for controlling your vehicle, supervising the system, and intervening if required. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: The system turns off if there is a malfunction.

SWITCHING HILL START ASSIST ON AND OFF - MANUAL TRANSMISSION

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Switch **Hill Start Assist** on or off.

The system remembers the last setting when you start your vehicle.

Note: *There is no indicator to indicate whether the system is on or off.*

HILL START ASSIST – TROUBLESHOOTING

HILL START ASSIST – INFORMATION MESSAGES

Message	Details
Hill start assist not available	Displays when system is not available. Have your vehicle checked as soon as possible.

Traction Control

WHAT IS TRACTION CONTROL

The traction control system helps to avoid drive wheel spin and loss of traction.

HOW DOES TRACTION CONTROL WORK

If your vehicle begins to slide, the system applies the brakes to individual wheels and, when needed, reduces power at the same time. If the wheels spin when accelerating on slippery or loose surfaces, the system reduces power in order to increase traction.

SWITCHING TRACTION CONTROL ON AND OFF



WARNING: Operating your vehicle with the traction control disabled could lead to an increased risk of loss of vehicle control, vehicle rollover, personal injury and death.

The traction control system turns on each time you switch the power on.

If your vehicle is stuck in mud or snow, switching traction control off may be beneficial as this allows the wheels to spin.

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Switch **Traction Control** on or off.

Note: When you switch traction control off, stability control remains fully active.

TRACTION CONTROL INDICATOR



Flashes during operation.
If it does not illuminate when you switch the ignition on, or remains on when the engine is running, this indicates a malfunction. Have your vehicle checked as soon as possible.

TRACTION CONTROL – TROUBLESHOOTING

TRACTION CONTROL – WARNING LAMPS



It illuminates when you switch the system off.

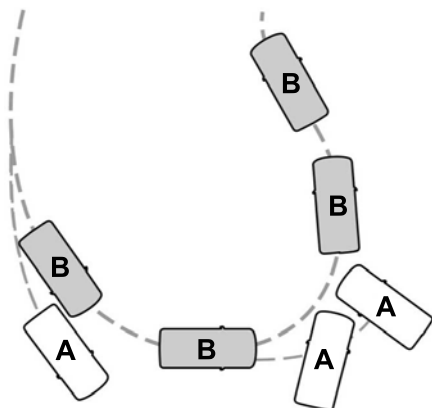
TRACTION CONTROL – INFORMATION MESSAGES

Message	Details
Traction control off	The status of the traction control system after you switched it off.
Traction control on	The status of the traction control system after you switched it on.

Stability Control

WHAT IS STABILITY CONTROL

The system is designed to support stability when your vehicle starts to slide away from your intended path.



- A Without stability control.
- B With stability control.

HOW DOES STABILITY CONTROL WORK



WARNING: Vehicle modifications involving braking system, aftermarket roof racks, suspension, steering system, tire construction and wheel and tire size may change the handling characteristics of your vehicle and may adversely affect the performance of the electronic stability control system. In addition, installing any stereo speakers may interfere with and adversely affect the

electronic stability control system. Reducing the effectiveness of the electronic stability control system could lead to an increased risk of loss of vehicle control, vehicle rollover, personal injury and death.



WARNING: Remember that even advanced technology cannot defy the laws of physics. It's always possible to lose control of a vehicle due to inappropriate driver input for the conditions. Aggressive driving on any road condition can cause you to lose control of your vehicle increasing the risk of personal injury or property damage. Activation of the electronic stability control system is an indication that at least some of the tires have exceeded their ability to grip the road; this could reduce the operator's ability to control the vehicle potentially resulting in a loss of vehicle control, vehicle rollover, personal injury and death.

The system works by braking individual wheels and reducing engine speed.

SWITCHING STABILITY CONTROL ON AND OFF

The system turns on when you switch the power on and you cannot switch the system off.

Note: *The system is disabled when you shift into reverse (R).*

STABILITY CONTROL INDICATOR



If it does not illuminate when you switch the power on, or remains on, this indicates a malfunction. Have your vehicle checked by an authorized dealer as soon as possible.

Steering

ELECTRIC POWER STEERING

HOW DOES ELECTRIC POWER STEERING WORK

The electric power steering system assists the brake system to help operate advanced stability control and accident avoidance systems.

If your vehicle loses electrical power or detects a concern when you are driving, the system switches to reduced steering assist or manual steering. Additionally, whenever disconnecting the battery or installing a new one, you must drive your vehicle a short distance before the system relearns the strategy and reactivates all systems.

ELECTRIC POWER STEERING PRECAUTIONS



WARNING: The electric power steering system has diagnostic checks that continuously monitor the system. If a fault is detected, a message displays in the information display. Stop your vehicle as soon as it is safe to do so. Switch the vehicle off. After at least 10 seconds, switch the vehicle on and watch the information display for a steering system warning message. If a steering system warning message returns, have the system checked as soon as possible.



WARNING: If the system detects an error, you may not feel a difference in the steering, however a serious condition may exist. Have your vehicle checked as soon as possible. Failure to do so may result in loss of steering control.

Adapt your speed and driving behavior according to reduced steering assist.

Extreme continuous steering may increase the effort to steer. This occurs to prevent internal overheating and damage to the steering system. If this occurs, you will not lose the ability to steer your vehicle manually nor will it cause damage to the system. Normal steering and driving allows the system to cool down and steering assist returns to normal.

Note: *There is no fluid reservoir to check or fill.*

ELECTRIC POWER STEERING ADAPTIVE STEERING

Adaptive Learning (If Equipped)

Adaptive learning helps correct road irregularities and improves overall handling and steering. It communicates with the brake system to help operate advanced stability control and crash avoidance systems.

Note: *When the battery is disconnected or a new battery is installed, you must drive your vehicle a short distance before the system relearns the strategy and reactivates all systems.*

Steering Tips

If the steering wanders or pulls, check for:

- An improperly inflated tire.
- Uneven tire wear.
- Loose or worn suspension components.
- Improper vehicle alignment.

Note: *A high crown in the road or high crosswinds could also make the steering wander or pull.*

Steering

STEERING – TROUBLESHOOTING

STEERING – WARNING LAMPS



The electric power steering system indicator illuminates if the system detects a fault during the continuous diagnostic checks.

Note: *If a red warning message displays, stop your vehicle as soon as it is safe to do so.*

STEERING – INFORMATION MESSAGES

Message	Action
Steering malfunction Service now	The power steering system has detected a condition that requires service. Have your vehicle checked as soon as possible.
Steering loss Stop safely	The power steering system is not working. Stop your vehicle in a safe place. Have your vehicle checked as soon as possible.
Steering assist malfunction Service required	The power steering system has detected a condition that requires service. Have your vehicle checked as soon as possible.
Steering Lock Malfunction Service Now	The steering system has detected a condition that could prevent you from starting your vehicle. Have your vehicle checked as soon as possible.

STEERING – FREQUENTLY ASKED QUESTIONS

Why does it seem that the steering is wandering or pulling?

- Check your vehicle for an improperly inflated or uneven tire, loose or worn suspension or steering components, or improper vehicle alignment.

The system is functioning properly and the components have been checked, why is the steering system continuing to pull or wander?

- A high crown in the road or crosswinds could make the steering system feel like it is wandering or pulling.

Parking Aids

PARKING AID PRECAUTIONS



WARNING: To help avoid personal injury, always use caution when in reverse (R) and when using the sensing system.



WARNING: The system may not detect objects with surfaces that absorb reflection. Always drive with due care and attention. Failure to take care may result in a crash.



WARNING: Traffic control systems, fluorescent lamps, inclement weather, air brakes, external motors and fans may affect the correct operation of the sensing system. This may cause reduced performance or false alerts.



WARNING: The system may not detect small or moving objects, particularly those close to the ground.



WARNING: The parking aid system can only assist you to detect objects when your vehicle is moving at parking speeds. To help avoid personal injury you must take care when using the parking aid system.



WARNING: The system may not function if the sensor is blocked.



WARNING: In cold and severe weather conditions the system may not function. Rain, snow and spray can all limit sensor performance.



WARNING: If damage occurs in the immediate area surrounding the sensor, have your vehicle checked as soon as possible.

Note: If your vehicle sustains damage leaving the sensors misaligned, this will cause inaccurate measurements or false alerts.

When you connect a trailer to your vehicle, the rear parking aid detects the trailer and provides an alert. Mute the parking aid when you connect a trailer to prevent the alert.

Note: Connected trailers might be detected by the vehicle and parking aid turns off automatically in those instances.

Note: Certain add-on devices installed around the bumper or fascia may create false alerts, for example, large trailer hitches, bike or surfboard racks, license plate brackets, bumper covers or any other device that could block the normal detection zone of the parking aid system. Aftermarket spare tires or spare tire covers mounted to the rear tailgate could cause false alerts from the park aid system. Remove the add-on device to prevent false alerts.

Note: Keep the sensors free from snow, ice and large accumulations of dirt. If the sensors are covered, the system's accuracy can be affected.

Do not clean the sensors with sharp objects.

SWITCHING PARKING AID ON AND OFF



Press the parking aid button and use the menu to set the system on mute.

The system can also be muted using the pop-up message that appears when you are in reverse (R).

Parking aid visual indication remains on and can not be turned off when the transmission is in reverse (R)

Parking Aids

REAR PARKING AID

WHAT IS THE REAR PARKING AID

Rear parking sensors detect objects behind your vehicle when in reverse (R).

REAR PARKING AID LIMITATIONS

There is a decreased coverage area at the outer corners.

The rear parking aid sensors are active when your vehicle is in reverse (R) and the vehicle speed is less than 18 km/h (11 mph).

The sensor coverage area is up to 180 cm (71 in) from the rear bumper.

The rear parking aid detects large objects when you shift into reverse (R) and any of the following occur:

- Your vehicle is moving backward at a low speed.
- Your vehicle is stationary but an object is approaching the rear of your vehicle at a low speed.
- Your vehicle is moving backward at a low speed and an object is moving towards your vehicle, for example another vehicle at a low speed.

The system shall provide no audible warning for the object behind the vehicle when in neutral (N) gear.

LOCATING THE REAR PARKING AID SENSORS



The rear parking aid sensors are in the rear bumper.

REAR PARKING AID AUDIBLE WARNINGS

A warning tone sounds when your vehicle approaches an object. As your vehicle moves closer to an object, the rate of the tone increases. The warning tone continuously sounds when an object is 30 cm (12 in) or less from the rear bumper.

Note: When the parking aid system sounds a tone, the audio system could reduce the set volume.

FRONT PARKING AID

WHAT IS THE FRONT PARKING AID

Front parking sensors detect objects in front of your vehicle.

Parking Aids

FRONT PARKING AID LIMITATIONS

The front parking aid sensors are active when your vehicle is in any position other than park (P) and the vehicle speed is less than 8 km/h (5 mph).

The sensor coverage area is up to 70 cm (28 in) from the bumper.

If your vehicle is in reverse (R), the front parking aid detects objects when your vehicle is moving at a low speed or an object is moving toward your vehicle, for example another vehicle at a low speed. Visual indication is always active in reverse (R).

If your vehicle is in any forward gear, the front parking aid provides audible warnings and visual indication when your vehicle is moving at a speed of 8 km/h (5 mph) or below and the system detects an object within the detection zone. If your vehicle remains stationary for a few seconds, the visual indication turns off and the audible warning mutes.

If your vehicle is in neutral (N), the front and rear sensors provide visual indication only when your vehicle is moving below a speed of 8 km/h (5 mph) and obstacles are detected inside the detection areas. Once your vehicle stops, the visual indication and audible warning stop after a few seconds.

LOCATING THE FRONT PARKING AID SENSORS



The front parking aid sensors are in the front bumper.

FRONT PARKING AID AUDIBLE WARNINGS

A warning tone sounds when there is an object within 70 cm (28 in) from the front bumper. As your vehicle moves closer to an object, the rate of the tone increases.

The warning tone continuously sounds when an object is 30 cm (12 in) or less from the front bumper.

Note: *If the detected object is 30 cm (12 in) or less from your vehicle, visual indication remains on.*

Parking Aids

PARKING AID INDICATORS



The system provides object distance indication through the information display.

- As the distance to the object decreases, the indicator blocks illuminate and move toward the vehicle icon.
- If there is no object detected, the distance indicator blocks are grey.

Visual indication remains on when the transmission is in reverse (R).

PARKING AIDS – TROUBLESHOOTING

PARKING AIDS – INFORMATION MESSAGES

If a fault is present in the parking aids, a warning message appears in the instrument cluster or the information display.

Message	Details
Parking aid malfunction	The system has malfunctioned. Have your vehicle checked as soon as possible.
Check Park Pilot	The system has malfunctioned. Have your vehicle checked as soon as possible.
Front Park Pilot not available sensor blocked See Manual	A sensor is blocked or the system has malfunctioned. Clean the bumper or remove any obstruction. If the message continues to appear, have your vehicle checked as soon as possible.
Check front Park Pilot	The system detects a condition that requires service. Have your vehicle checked as soon as possible.
Check rear Park Pilot	The system detects a condition that requires service. Have your vehicle checked as soon as possible.
Front Park Pilot On Off	Displays the park aid status.
Rear Park Pilot On Off	Displays the park aid status.

Rear View Camera

WHAT IS THE REAR VIEW CAMERA

The rear view camera provides a video image of the area behind your vehicle when the transmission is in reverse (R). During operation, guide lines appear in the display that represents the path of your vehicle and proximity to objects behind it.

REAR VIEW CAMERA PRECAUTIONS



WARNING: The rear view camera system is a reverse aid supplement device that still requires the driver to use it in conjunction with the interior and exterior mirrors for maximum coverage.



WARNING: Objects that are close to either corner of the bumper or under the bumper, might not be seen on the screen due to the limited coverage of the camera system.



WARNING: Objects above the camera may not be visible. Check the area behind your vehicle when necessary.



WARNING: Reverse your vehicle slowly. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Use caution when the rear cargo door is ajar. If the rear cargo door is ajar, the camera will be out of position and the video image could be incorrect. All guide lines disappear when the rear cargo door is ajar. Failure to follow this instruction could result in personal injury.



WARNING: Do not switch the camera features on or off when your vehicle is moving.

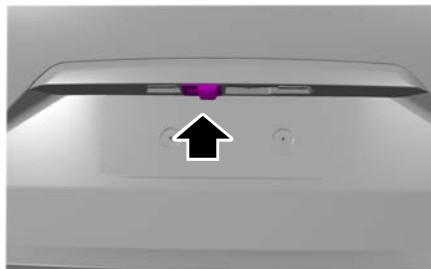
Note: When towing, the camera only sees what you are towing. This might not provide adequate coverage and you might not see some objects. In some vehicles, the guide lines may disappear when you connect the trailer tow connector.

REAR VIEW CAMERA LIMITATIONS

The system may not correctly operate in any of the following conditions:

- Nighttime or dark areas if the reverse lamps are not operating.
- If the camera is obstructed. Clean the lens with a soft, lint-free cloth and non-abrasive cleaner.
- The camera is misaligned due to the rear door ajar or damage to the rear of your vehicle.

LOCATING THE REAR VIEW CAMERA



If you have a liftgate, the rear view camera is located above the license plate.

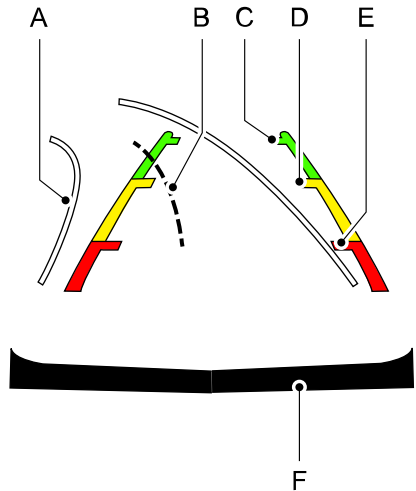
Rear View Camera



If you have a rear cargo door, the rear view camera is located above the license plate.

REAR VIEW CAMERA GUIDE LINES

Note: Active guide lines are only available when the transmission is in reverse (R).



- A Active guide lines.
- B Centerline.
- C Fixed guide line: Green zone.
- D Fixed guide line: Yellow zone.
- E Fixed guide line: Red zone.
- F Rear bumper.

Active guide lines only show with fixed guide lines. To use active guide lines, turn the steering wheel to point the guide lines toward an intended path. If the steering wheel position changes while reversing, your vehicle might deviate from the intended path.

The fixed and active guide lines fade in and out depending on the steering wheel position. The active guide lines do not display when the steering wheel position is straight.

Rear View Camera

Use caution while reversing. Objects in the red zone are closest to your vehicle and objects in the green zone are farther away. Objects get closer to your vehicle as they move from the green zone to the yellow or red zones. Use the side view mirrors and rear view mirror to get better coverage on both sides and rear of your vehicle.

If the vehicle battery is disconnected, the guidelines are not fully functional directly after the battery is reconnected. The guidelines become fully functional after you drive your vehicle forward as straight as possible for five minutes at a minimum speed of 50 km/h (31 mph).

REAR VIEW CAMERA SETTINGS

ZOOMING THE REAR VIEW CAMERA IN AND OUT



WARNING: When manual zoom is on, the full area behind your vehicle may not show. Be aware of your surroundings when using the manual zoom feature.

Selectable settings for this feature are zoom in (+) and zoom out (-). Press the symbol on the camera screen to change the view. The default setting is zoom off.

This allows you to get a closer view of an object behind your vehicle. The zoomed image keeps the bumper in the image to provide a reference.

Note: *Manual zoom is only available when the transmission is in reverse (R).*

Note: *Only the centerline shows when you enable manual zoom.*

SWITCHING REAR VIEW CAMERA OBJECT DISTANCE INDICATOR ON AND OFF



You can only switch the audio on or off in the settings.

When the system detects an object, it displays red, yellow and green distance indicators on the information display.

SWITCHING REAR VIEW CAMERA DELAY ON AND OFF

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Switch **Rear View Camera Delay** on or off.

If you switch this feature on, the image continues to display when you shift from reverse (R) until:

- You shift to a forward gear and the vehicle speed sufficiently increases.
- You shift in to park (P).

Cruise Control

WHAT IS CRUISE CONTROL

Cruise control lets you maintain a set speed without keeping your foot on the accelerator pedal.

Requirements

Use cruise control when the vehicle speed is greater than 20 km/h in metric units or 15 mph in imperial units.

SWITCHING CRUISE CONTROL ON AND OFF



WARNING: Do not use cruise control on winding roads, in heavy traffic or when the road surface is slippery. This could result in loss of vehicle control, serious injury or death.

The cruise controls are on the steering wheel.

Switching Cruise Control On



Press the button to put the system in standby mode.

Switching Cruise Control Off



Press the button when in standby mode or switch the ignition off.

Note: When you switch cruise control off the set speed clears.

SETTING THE CRUISE CONTROL SPEED



WARNING: When you are going downhill, your vehicle speed could increase above the set speed. The system does not apply the brakes.

Drive to the speed you prefer.

SET+

Press the toggle button upward or downward to set the current speed.

SET-

Take your foot off the accelerator pedal.

Note: The indicator changes color in the information display.

Changing the Set Speed

SET+

Press and release the toggle button upward to increase the set speed in small increments.

Press and hold the toggle button upward to accelerate. Release the button when you have reached your preferred speed.

SET-

Press and release the toggle button downward to decrease the set speed in small increments.

Press and hold the toggle button downward to decelerate. Release the button when you have reached your preferred speed.

Note: If you accelerate by pressing the accelerator pedal, the set speed does not change. When you release the accelerator pedal, your vehicle returns to the speed that you previously set.

Cruise Control

CANCELING THE SET SPEED



Press the button, or tap the brake pedal to cancel the set speed.

Note: *The system remembers the set speed.*

Note: *The system cancels if the vehicle speed drops below 16 km/h (10 mph) under the set speed when driving uphill.*

RESUMING THE SET SPEED



Press the button.

CRUISE CONTROL INDICATORS



Illuminates when you switch the system on.

Adaptive Cruise Control

HOW DOES ADAPTIVE CRUISE CONTROL WORK

Adaptive cruise control uses radar and camera sensors to maintain a set gap between your vehicle and the vehicle in front of you.

HOW DOES ADAPTIVE CRUISE CONTROL WITH STOP AND GO WORK

Adaptive cruise control with stop and go uses radar and camera sensors to maintain a set gap between your vehicle and the vehicle in front of you while following it to a complete stop. Stop and go can also be set to follow a vehicle directly in front of you and adjust the set speed, while you are at a complete stop.

ADAPTIVE CRUISE CONTROL PRECAUTIONS



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Do not use adaptive cruise control on winding roads, in heavy traffic or when the road surface is slippery. This could result in loss of vehicle control, serious injury or death.



WARNING: Pay close attention to changing road conditions such as entering or leaving a highway, on roads with intersections or roundabouts, roads without visible lanes of travel, roads that are unpaved, or steep slopes. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: The system is not a crash warning or avoidance system.



WARNING: Do not use the system when towing a trailer that has aftermarket electronic trailer brake controls. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Do not use tire sizes other than those recommended because this can affect the normal operation of the system. Failure to do so may result in a loss of vehicle control, which could result in serious injury.



WARNING: Do not use the system with a snow plow blade installed.



WARNING: In situations with poor visibility, such as fog, heavy rain or other inclement weather, you may need to override or completely switch off the system.

When Following a Vehicle



WARNING: When following a vehicle that is braking, your vehicle does not always decelerate quickly enough to avoid a crash without driver intervention. Apply the brakes when necessary. Failure to follow this instruction could result in personal injury or death.

Adaptive Cruise Control

Hilly Condition Usage

Select a lower gear when the system is active in situations such as prolonged downhill driving on steep slopes, for example in mountainous areas.

ADAPTIVE CRUISE CONTROL LIMITATIONS

Sensor Limitations

WARNING: On rare occasions, detection issues can occur due to the road infrastructures, for example bridges, tunnels and safety barriers. In these cases, the system may brake late or unexpectedly. At all times, you are responsible for controlling your vehicle, supervising the system and intervening, if required.

WARNING: If the system malfunctions, have your vehicle checked as soon as possible.

WARNING: Large contrasts in outside lighting can limit sensor performance.

WARNING: The system only warns of vehicles detected by the radar sensor. In some cases there may be no warning or a delayed warning. Apply the brakes when necessary. Failure to follow this instruction could result in personal injury or death.

WARNING: The system may not detect stationary or slow moving vehicles below 10 km/h (6 mph).

WARNING: The system does not detect pedestrians or objects in the road.

WARNING: The system does not detect oncoming vehicles in the same lane.

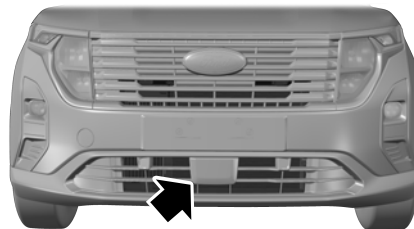
WARNING: The system may not operate properly if the sensor is blocked. Keep the windshield free from obstruction.

WARNING: The sensor may incorrectly track lane markings as other structures or objects. This can result in a false or missed warning.

WARNING: If damage occurs in the immediate area surrounding the sensor, have your vehicle checked as soon as possible.



The camera is mounted behind the interior mirror.



The radar is behind the front grille below the license plate.

Adaptive Cruise Control

Note: You cannot see the sensor. It is behind a fascia panel.

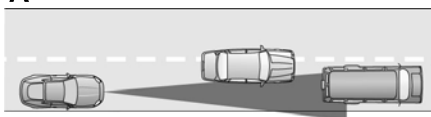
Note: Keep the front of your vehicle free of dirt, metal badges or objects. Vehicle front protectors, aftermarket lights, additional paint or plastic coatings could also degrade sensor performance.

A message displays if something obstructs the camera or the sensor. When something blocks the sensor, the system cannot detect a vehicle ahead and does not function. See **Adaptive Cruise Control – Information Messages** (page 211).

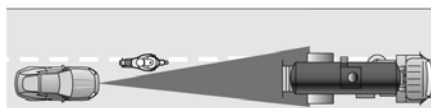
The radar sensor has a limited field of view. It may not detect vehicles at all or detect a vehicle later than expected in some situations. The lead vehicle image does not illuminate if the system does not detect a vehicle in front of you.

Detection Issues Can Occur:

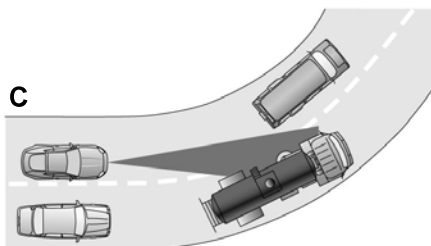
A



B



C



- A When driving on a different lane than the vehicle in front.
- B With vehicles that edge into your lane. The system can only detect these vehicles once they move fully into your lane.
- C There may be issues with the detection of vehicles in front when driving into and coming out of a bend or curve in the road.

In these cases, the system may brake late or unexpectedly.

If something hits the front end of your vehicle or damage occurs, the radar-sensing zone may change. This could cause missed or false vehicle detection.

Adaptive Cruise Control

Optimal system performance requires a clear view of the road by the windshield camera.

Optimal performance may not occur if:

- The camera is blocked.
- There is poor visibility or lighting conditions.
- There are bad weather conditions.

SWITCHING ADAPTIVE CRUISE CONTROL ON AND OFF

The cruise controls are on the steering wheel. See **Switching Cruise Control On and Off** (page 196).

Switching Adaptive Cruise Control On



Press the button to set the system in standby mode.

The indicator, current gap setting and set speed appear in the information display.

Switching Adaptive Cruise Control Off



Press the button when the system is in standby mode, or switch the ignition off.

Note: You erase the set speed when you switch the system off.

ADAPTIVE CRUISE CONTROL AUTOMATIC CANCELLATION - VEHICLES WITH: ADAPTIVE CRUISE CONTROL

The system does not operate if the vehicle speed is below 15 mph when in imperial units or 20 km/h when in metric units. A tone sounds and adaptive braking releases if the vehicle speed falls below 15 mph when in imperial units or 20 km/h when in metric units.

Automatic cancellation can also occur when:

- The tires lose traction.
- You apply the parking brake.

Note: If the engine speed drops too low, the instrument cluster display advises you to shift to a lower gear.

The system could deactivate or prevent activating when requested if:

- The vehicle has a blocked sensor.
- The brake temperature is too high.
- There is a failure in the system.

ADAPTIVE CRUISE CONTROL AUTOMATIC CANCELLATION - VEHICLES WITH: ADAPTIVE CRUISE CONTROL WITH LANE CENTERING/ADAPTIVE CRUISE CONTROL WITH STOP AND GO

The system could cancel if any of the following occur:

- The tires lose traction.
- You apply the parking brake.

Adaptive Cruise Control

Automatic parking brake application and cancellation occurs if any of the following occur:

- You unfasten the seatbelt and open the door after you stop your vehicle.
- Your vehicle remains stationary for longer than three minutes.

The system could deactivate or prevent activating when requested if:

- The vehicle has a blocked sensor.
- The brake temperature is too high.
- There is a failure in the system.

SETTING THE ADAPTIVE CRUISE CONTROL SPEED - VEHICLES WITH: ADAPTIVE CRUISE CONTROL

Drive to the speed you prefer.

SET+

Press the toggle button upward or downward to set the current speed.

SET-

Take your foot off the accelerator pedal.

The indicator, current gap setting and set speed appear in the instrument cluster display.



A vehicle image illuminates if there is a vehicle detected in front of you.

Note: *When adaptive cruise control is active, the speedometer may vary slightly from the set speed displayed in the instrument cluster display.*

Manually Changing the Set Speed

SET+

Press and release the toggle button upward to increase the set speed in small increments.

Press and hold the toggle button upward to increase the set speed in large increments. Release the button when you reach the speed you prefer.

SET-

Press and release the toggle button downward to decrease the set speed in small increments.

Press and hold the toggle button downward to decrease the set speed in large increments. Release the button when you reach the speed you prefer.

Press the accelerator or brake pedal until you reach the speed you prefer. Press the toggle button upward or downward to select the current speed as the set speed.

The system may apply the brakes to slow the vehicle to the new set speed. The set speed displays continuously in the instrument cluster display when the system is active.

Adaptive Cruise Control

SETTING THE ADAPTIVE CRUISE CONTROL SPEED - VEHICLES WITH: ADAPTIVE CRUISE CONTROL WITH LANE CENTERING/ADAPTIVE CRUISE CONTROL WITH STOP AND GO

Drive to the required speed.

SET+

Press the toggle button upward to set the current speed.

Take your foot off the accelerator pedal.

The indicator, current gap setting and set speed appear in the instrument cluster display.



A vehicle graphic appears in the instrument cluster display if the system detects a vehicle in front of you.

Note: When adaptive cruise control is active, the speedometer could vary slightly from the set speed displayed in the instrument cluster display.

Setting the Adaptive Cruise Speed When Your Vehicle is Stationary

1. Follow a vehicle to a complete stop.
2. Keep the brake pedal fully pressed.
3. Press and release **SET+** or **SET-**.

The set speed adjusts to 20 km/h (10 mph).

The indicator, current gap setting and set speed appear in the instrument cluster display.

Changing the Set Speed

SET+

Press the toggle button upward to increase the set speed.

SET-

Press the toggle button downward to decrease the set speed.

You can adjust the set speed in small or large increments. Press the toggle button upward or downward once to adjust the set speed in small increments. Press and hold the toggle button upward or downward to adjust the set speed in large increments.

The system could apply the brakes to slow your vehicle to the new set speed. The set speed continuously displays in the instrument cluster display when the system is active.

SETTING THE ADAPTIVE CRUISE CONTROL GAP - VEHICLES WITH: ADAPTIVE CRUISE CONTROL



Press the button to cycle through the four gap settings.

Adaptive Cruise Control



The selected gap appears in the instrument cluster display as shown by the bars in the image.

Note: The gap setting is time dependent and therefore, the distance adjusts with your vehicle speed.

Note: It is your responsibility to select a gap appropriate to the driving conditions.

Adaptive Cruise Control Gap Settings

Graphic Display, Bars Indicated Between Vehicles	Gap Distance	Dynamic Behavior
1	Closest.	Sport.
2	Close.	Normal.
3	Medium.	Normal.
4	Far.	Comfort.

Each time you switch the system on, it selects the last chosen gap setting.

Following a Vehicle

When a vehicle ahead of you enters the same lane or a slower vehicle is ahead in the same lane, the vehicle speed adjusts to maintain the gap setting.

Note: When you are following a vehicle and you switch on a turn signal lamp, adaptive cruise control may provide a small, temporary acceleration to help you pass.

Your vehicle maintains a consistent gap from the vehicle ahead until:

- The vehicle in front of you accelerates to a speed above the set speed.
- The vehicle in front of you moves out of the lane you are in.
- You set a new gap distance.

The system applies the brakes to slow down your vehicle to maintain a safe gap distance from the vehicle in front of you. The system only applies limited braking. You can override the system by applying the brakes.

Note: The brakes may emit noise when applied by the system.

If the system determines that its maximum braking level is not sufficient, an audible warning sounds, a message appears in the instrument cluster display and an indicator flashes when the system continues to brake. Take immediate action.

SETTING THE ADAPTIVE CRUISE CONTROL GAP - VEHICLES WITH: ADAPTIVE CRUISE CONTROL WITH LANE CENTERING/ADAPTIVE CRUISE CONTROL WITH STOP AND GO



You can decrease or increase the distance between your vehicle and the vehicle in front by pressing the gap control.

Note: It is your responsibility to select a gap appropriate to the driving conditions.

Adaptive Cruise Control



The selected gap appears in the instrument cluster display as shown by the bars in the image. You can select four gap settings.

Adaptive Cruise Control Gap Settings

Graphic Display, Bars Indicated Between Vehicles	Gap Distance	Dynamic Behavior
1	Closest.	Sport.
2	Close.	Normal.
3	Medium.	Normal.
4	Far.	Comfort.

When you switch the ignition on, the system automatically selects the last chosen gap setting.

Following a Vehicle

When a vehicle ahead of you enters the same lane or a slower vehicle is ahead in the same lane, the vehicle speed adjusts to maintain a preset gap distance. A vehicle graphic appears in the instrument cluster display.

Note: When you are following a vehicle and you switch on a direction indicator, adaptive cruise control may provide a small temporary acceleration to help you pass.

Your vehicle maintains a consistent gap from the vehicle ahead until:

- The vehicle in front of you accelerates to a speed above the set speed.
- The vehicle in front of you moves out of the lane you are in.
- You set a new gap distance.

The system applies the brakes to slow your vehicle to maintain a safe gap distance from the vehicle in front. The system only applies limited braking. You can override the system by applying the brakes.

If the system determines that its maximum braking level will not be sufficient, an audible warning sounds when the system continues to brake. Take immediate action.

Following a vehicle to a complete stop

If your vehicle follows a vehicle to a complete stop and remains stationary for less than three seconds, your vehicle accelerates from a stationary position to follow the vehicle ahead.



If your vehicle follows a vehicle to a complete stop and remains stationary for more than three seconds, press and release the button or press the accelerator pedal to follow the vehicle ahead.

Note: The brakes may emit noise when applied by the system.

CANCELING THE SET SPEED



Press the button, or tap the brake pedal.

Adaptive Cruise Control

The last set speed displays with a strikethrough and the last gap setting appears but does not erase.

Note: *The set speed also cancels if you press the clutch pedal for an extended period.*

RESUMING THE SET SPEED



Press the button.

Your vehicle speed returns to the previously set speed and gap setting. The set speed displays continuously in the information display when the system is active.

Note: *Only use resume if you are aware of the set speed and intend to return to it.*

OVERRIDING THE SET SPEED



WARNING: If you override the system by pressing the accelerator pedal, it does not automatically apply the brakes to maintain a gap from any vehicle ahead.

When you press the accelerator pedal, you override the set speed and gap distance.

Use the accelerator pedal to intentionally exceed the set speed limit.

When you override the system, the green indicator illuminates and the vehicle icon does not appear in the instrument cluster display.

The system resumes operation when you release the accelerator pedal. The vehicle speed decreases to the set speed, or a lower speed if following a slower vehicle.

ADAPTIVE CRUISE CONTROL INDICATORS



Illuminates when you switch adaptive cruise control on. The color of the indicator changes to indicate the system status.

White indicates the system is on but inactive.

Blue indicates that you set the speed and the system is active.

SWITCHING FROM ADAPTIVE CRUISE CONTROL TO CRUISE CONTROL



WARNING: Normal cruise control will not brake when your vehicle is approaching slower vehicles. Always be aware of which mode you have selected and apply the brakes when necessary.

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Cruise Control**.
4. Press **Normal**.

LANE CENTERING

HOW DOES LANE CENTERING WORK

Adaptive cruise control with lane centering uses radar and camera sensors to help keep your vehicle in the middle of the lane by applying continuous assistance steering torque input toward the lane center on highways.

Note: *The adaptive cruise control gap setting operates normally.*

Adaptive Cruise Control

If you drive off-center within the lane, the system sets and maintains that preferred lane position. The system provides continuous assistance steering torque input toward the preferred position.

Note: *The system can only set preferred lane positions within the lane.*

Note: *If the system cancels, the preferred position erases. On the next activation, the system provides continuous assistance steering torque input toward the lane center.*

LANE CENTERING PRECAUTIONS



WARNING: Do not use the system when towing a trailer. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Do not use the system if any changes or modifications to the steering wheel have been made. Any changes or modifications to the steering wheel could affect the functionality or performance of the system. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

Adaptive cruise control precautions apply to lane centering unless stated otherwise or contradicted by a lane centering precaution. See **Adaptive Cruise Control Precautions** (page 198).

LANE CENTERING REQUIREMENTS

You must keep your hands on the steering wheel at all times.

Lane centering only activates when all of the following occur:

- Adaptive cruise control with lane centering is enabled in the touchscreen. See **Switching Lane Centering On and Off** (page 208).
- You have adaptive cruise control with stop and go enabled and set.
- The steering sensor detects your hands on the steering wheel.
- The system detects both lane markings when driving on a straight road.
- Your vehicle is initially centered in the lane between two visible line markings.
- No trailer is attached to the vehicle.

Note: *If the system does not detect valid lane line markings, the system remains in standby until valid line markings are available.*

Note: *If the system does not detect your hands on the steering wheel, apply a slight force to the steering wheel.*

LANE CENTERING LIMITATIONS

Adaptive cruise control limitations apply to lane centering unless stated otherwise or contradicted by a lane centering limitation. See **Adaptive Cruise Control Limitations** (page 199).

Lane Centering may not correctly operate in any of the following conditions:

- The lane is too narrow or wide.
- The system does not detect at least one lane marking or when lanes merge or split.
- Limited steering torque input is applied.
- Areas under construction or new infrastructure.
- When modifications to the steering system have been made.

Adaptive Cruise Control

- When using a spare tire.
- In high wind conditions.

Note: *The driving assistance torque is limited and may not be sufficient for all driving situations such as driving through tight curves or driving through curves at high speeds.*

Note: *In exceptional conditions, such as inclement weather or direct sunlight, the system could deviate from the center line or could cancel.*

SWITCHING LANE CENTERING ON AND OFF

You must keep your hands on the steering wheel at all times.

The controls are on the steering wheel. See **Visual Search** (page 21).



Press the button.

The indicator appears in the instrument cluster display. When the system is on, the color of the indicator changes to indicate the system status.

You can override the system at any time by steering your vehicle.

Note: *The correct requirements must be met before you can switch the system on. See **Lane Centering Requirements** (page 207).*

LANE CENTERING ALERTS

You must keep your hands on the steering wheel at all times.

When the system is active and detects no steering activity for a period of time, the system alerts you to put your hands on the steering wheel. If you do not react to the warnings the system cancels and slows your vehicle down to idle speeds while maintaining steering control. See **Lane Centering Automatic Cancellation** (page 208).

The system also alerts you if your vehicle crosses lane markings without detected steering activity.

Note: *The system could detect a light grip or touch on the steering wheel as hands-off driving.*

LANE CENTERING AUTOMATIC CANCELLATION

You must keep your hands on the steering wheel at all times.

When an external condition cancels the system, for example, no lane markings available, and your hands are on the steering wheel, a tone sounds, and a message appears in the instrument cluster display.

When an external condition cancels the system, for example, no lane markings available, and your hands are not on the steering wheel, the system immediately alerts you to take control of the vehicle. If this alert is ignored, the system quickly activates and releases the brakes, and slows the vehicle down to low speeds while maintaining steering control when lane markings are present. If no lane markings are present, then the vehicle will come to a stop. Hazard lights will be automatically activated by the system.

Adaptive Cruise Control



If your vehicle starts to slow down after system cancellation, you must take full control of the vehicle. To re-enable adaptive cruise control with lane centering after cancellation, press and release the resume button or press the accelerator pedal.

Automatic cancellation can also occur if:

- The lane becomes too wide or narrow.
- The system cannot detect valid lane markings.
- Lane markings cross over one another.
- The curve of the road is too sharp.

Note: *If your vehicle slows down due to your inactivity twice within a key cycle, the system disables. To reset the system, when the vehicle is stationary, return the gear selector to park (P) and turn the vehicle off. Then, restart the vehicle with your foot on the brake pedal.*

LANE CENTERING MANUAL CANCELLATION

When you perform the following actions, adaptive cruise control with lane centering cancels:

- The brake pedal is pressed.
- Adaptive cruise control button on the steering wheel is switched off.

The lane centering system is momentarily suppressed when either of the following actions are performed:

- Turn signal indicator is latched or tapped and the system detects that your hands are on the steering wheel.
- You steer the vehicle out of lane.

Note: *The system is able to detect your hands on the steering wheel by applying a slight force on it.*

LANE CENTERING INDICATORS



Illuminates when you switch lane centering on. The color of the indicator changes to indicate the system status.

Gray or white status indicates the system is on but in standby mode.

Blue status indicates the system is enabled and applying steering assistance to keep the vehicle in the center of the lane.

Gray or white status with an audible tone indicates a system automatic cancellation.

LANE CENTERING – TROUBLESHOOTING

LANE CENTERING – INFORMATION MESSAGES

Note: *Depending on your vehicle options and instrument cluster type, not all messages display or are available.*

Note: *The system could abbreviate or shorten certain messages depending upon which cluster type you have.*

Adaptive Cruise Control

Message	Action
Keep hands on steering wheel	Make sure you return your hands to the steering wheel and provide steering input.
Lane centring assist not available	Lane centering assist conditions exist preventing the system from being available.
Resume control	The system is going to cancel and you must take control.

INTELLIGENT ADAPTIVE CRUISE CONTROL

HOW DOES INTELLIGENT ADAPTIVE CRUISE CONTROL WORK

Intelligent adaptive cruise control combines speed sign recognition and navigation map data with adaptive cruise control to adjust the cruise set speed to the speed limit detected by the speed sign recognition system. As the system detects new speed signs, the set speed updates.

There are limitations that affect the accuracy of the speed sign recognition system and its ability to determine the current speed limit. The intelligent adaptive cruise control system and its ability to determine the current speed limit shares these limitations. See **Traffic Sign Recognition Limitations** (page 244).

Note: *The adaptive cruise control gap setting operates normally when the feature is enabled.*

Note: *This feature uses map data. We recommend having all connected vehicle settings enabled to allow the map content to be updated to the latest version. See **Connected Vehicle Settings** (page 347). If your market is not connected, take your vehicle to an authorized dealer to perform the periodical updates.*

INTELLIGENT ADAPTIVE CRUISE CONTROL PRECAUTIONS



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

INTELLIGENT ADAPTIVE CRUISE CONTROL LIMITATIONS

The speed limit information provided by the navigation map data could be inaccurate or out of date.

The system may not detect and read speed limit signs with conditional information, for example, when a sign is flashing, during specific time ranges, or when children are present.

Note: *The system does not set the vehicle speed to speed limits shown with a supplementary traffic sign.*

Under certain conditions, the system may not adjust the vehicle speed until after your vehicle passes the speed limit.

Adaptive Cruise Control

SWITCHING INTELLIGENT MODE ON AND OFF

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Cruise Control**.
4. Press **Intelligent**.

ADJUSTING THE SET SPEED TOLERANCE

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Cruise Control**.
4. Press **Intelligent**.
5. Press **Tolerance**.
6. Use the slider bar to adjust the allowable tolerance for the system.

INTELLIGENT ADAPTIVE CRUISE CONTROL ALERTS

If the speed sign recognition system detects a speed limit below the minimum adaptive cruise control set speed, a tone sounds and the system returns to standby mode.

INTELLIGENT ADAPTIVE CRUISE CONTROL INDICATORS



If you select this mode, the detected speed limit sign appears below the feature icon in the instrument cluster display.

ADAPTIVE CRUISE CONTROL – TROUBLESHOOTING

ADAPTIVE CRUISE CONTROL – INFORMATION MESSAGES

Message	Details
Intelligent cruise control Speed sign recognition not available	If navigation system based speed limit information is not available, one of the messages displays. If the message continues to appear, have your vehicle checked as soon as possible.
Adaptive Cruise Control Predictive Speed Assist not available	

Local Hazard Information

WHAT IS LOCAL HAZARD INFORMATION

The system is designed to provide near real-time information about the road in front of you.

LOCAL HAZARD INFORMATION PRECAUTIONS



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

LOCAL HAZARD INFORMATION INDICATORS



Animals on the road.



Approaching vehicle coming the wrong way.



Broken down vehicle or accident.



Broken down vehicle or accident.



Fire.



General.



Hazardous driving conditions.



Objects on the road.



People on the road.



Road works.



Traffic jam.

Note: Depending on your vehicle options and instrument cluster type, not all indicators shown are available.

ENABLING LOCAL HAZARD INFORMATION

Note: Make sure that the modem is enabled. See **Enabling and Disabling the Modem** (page 346).

1. Press **Settings** on the touchscreen.
2. Press **Connectivity**.
3. Press **Connected Vehicle Features**.
4. Switch **Local hazard information** on.

CHECKING LOCAL HAZARD INFORMATION STATUS

1. Press the menu button on the steering wheel to enter the instrument cluster display main menu.
2. Select **Status Information**.
3. Select **Local Hazard Information**.

Speed Limiter

HOW DOES THE SPEED LIMITER WORK

The system allows you to set a speed to which your vehicle becomes limited. The set speed sets the effective maximum speed of your vehicle. You can temporarily exceed the set speed if required, for example to overtake.

The controls are on the steering wheel.

SPEED LIMITER PRECAUTIONS



WARNING: When you are going downhill, your vehicle speed could increase above the set speed. The system does not apply the brakes.



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

SWITCHING THE SPEED LIMITER ON AND OFF

LIM

Press to switch the system on. The system activates with the current vehicle speed as the set speed. Press again to switch the system off.

SETTING THE SPEED LIMIT

SET+

SET-

Press the toggle button upward or downward with the system in standby mode to set the speed limiter to the current vehicle speed. The set speed is stored and displayed in the instrument cluster display.

CHANGING THE SET SPEED LIMIT

SET+

SET-

You can adjust the set speed in small or large increments. Press the toggle button upward or downward once to adjust the set speed in small increments. Press and hold the toggle button upward or downward to adjust the set speed in large increments.

CANCELING THE SET SPEED LIMIT



Press to cancel the set speed limiter. The system returns to standby mode.

Note: The system does not limit the vehicle speed in standby mode.

RESUMING THE SET SPEED LIMIT



Press to resume the set speed limiter.

Speed Limiter

INTENTIONALLY EXCEEDING THE SET SPEED LIMIT

Firmly press the accelerator pedal to temporarily exceed the set speed limit.

The system resumes when the vehicle speed drops below the set speed limit, or when you fully release the accelerator pedal for a short period of time.

If you intentionally exceed the set speed, a warning appears in the instrument cluster display.

SPEED LIMITER INDICATORS

 It illuminates in the instrument cluster display when you switch the system on.

It illuminates grey if the system is in standby mode.

SPEED LIMITER AUDIBLE WARNINGS

If you unintentionally exceed the set speed, for example when you are going downhill, a warning appears in the instrument cluster display and a tone sounds.

Intelligent Speed Limiter

WHAT IS THE INTELLIGENT SPEED LIMITER

Intelligent speed limiter is a driving aid that limits the vehicle speed to the maximum speed limit detected by the speed sign recognition system.

HOW DOES THE INTELLIGENT SPEED LIMITER WORK

The system allows you to limit the vehicle speed to the maximum speed limit detected by the speed sign recognition system. For example, if the speed sign recognition system detects a 80 km/h (50 mph) speed limit, the vehicle speed is limited to 80 km/h (50 mph). You can temporarily exceed the set speed if required, for example to overtake.

The controls are on the steering wheel.

A warning appears in the instrument cluster display if any of the following occur:

- The vehicle speed exceeds the current set speed.
- The system detects a maximum speed limit that is lower than the current vehicle speed.
- You intentionally exceed the set speed.
- You unintentionally exceed the set speed, for example when you are going downhill.

Note: *The system does not limit the vehicle speed to speed limits shown with a supplementary traffic sign in the instrument cluster display.*

Note: *This feature uses map data. We recommend having all connected vehicle settings enabled to allow the map content to be updated to the latest version. See **Connected Vehicle Settings** (page 347). If your market is not connected, take your vehicle to an authorized dealer to perform the periodical updates.*

INTELLIGENT SPEED LIMITER PRECAUTIONS



WARNING: When you are going downhill, your vehicle speed could increase above the set speed. The system does not apply the brakes.



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

SWITCHING THE INTELLIGENT SPEED LIMITER ON AND OFF



Press to switch the system on. The system activates with the detected speed-limit or, if no speed-limit is detected, the current vehicle speed as the set speed. Press again to switch the system off.

Intelligent Speed Limiter

SETTING THE SPEED LIMIT

SET+ Press the toggle button upward or downward with the system in standby mode to set the speed limiter to the current vehicle speed. The set speed is stored and displayed in the instrument cluster display.

SET-

Note: The set speed limiter adjusts when the system detects a different maximum speed limit.

Note: If the system cannot detect a maximum speed limit, the system returns to standby mode.

CHANGING THE SET SPEED LIMIT

SET+ You can adjust the set speed in small or large increments. Press the toggle button upward or downward once to adjust the set speed in small increments. Press and hold the toggle button upward or downward to adjust the set speed in large increments.

SET-

CANCELING THE SET SPEED LIMIT

 Press to cancel the speed limiter and set it in standby mode. The symbol in the instrument cluster display appears gray.

RESUMING THE SET SPEED LIMIT

 Press to resume the limiter. The system sets the speed limit to the detected maximum speed limit when it resumes. The symbol in instrument cluster display appears green.

INTENTIONALLY EXCEEDING THE SET SPEED LIMIT

Firmly press the accelerator pedal to temporarily exceed the set speed limit.

The system resumes when the vehicle speed drops below the set speed limit, or when you fully release the accelerator pedal for a short period of time.

If you intentionally exceed the set speed, a warning appears in the instrument cluster display.

INTELLIGENT SPEED LIMITER INDICATORS

LIM It illuminates in the instrument cluster display when you switch the system on.

It illuminates grey if the system is in standby mode.

Intelligent Speed Limiter

INTELLIGENT SPEED LIMITER AUDIBLE WARNINGS

A tone sounds if:

- You unintentionally exceed the set speed, for example when you are going downhill.
- You continue to exceed the set speed.
- The speed sign recognition system detects a speed limit outside the operational speed range, a tone sounds and the system returns to standby mode.

SWITCHING FROM INTELLIGENT SPEED LIMITER TO SPEED LIMITER

You can change between intelligent speed limiter and normal speed limiter using the center display. Intelligent speed limiter allows you to limit the vehicle speed to the maximum speed limit detected by the speed sign recognition system. Normal speed limiter allows you to manually limit the vehicle speed using controls on the steering wheel.

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Speed Limit Assist**.
4. Switch **Intelligent Speed Limiter** off.

Note: *If you switch intelligent speed limiter off, the system defaults to manual speed limiter. You can manually set the speed limiter using the controls on the steering wheel.*

INTELLIGENT SPEED LIMITER – TROUBLESHOOTING

INTELLIGENT SPEED LIMITER – FREQUENTLY ASKED QUESTIONS

Why does a warning appear in the instrument cluster display?

- The vehicle speed exceeds the current set speed.
- The system detects a maximum speed limit that is lower than the current vehicle speed.
- You intentionally exceed the set speed.

Lane Keeping System

WHAT IS THE LANE KEEPING SYSTEM

The lane keeping system is a driving aid designed to provide temporary steering assistance when it detects an unintended lane departure.

HOW DOES THE LANE KEEPING SYSTEM WORK

The system is designed to alert you by providing temporary steering assistance when it detects an unintended lane departure. The system detects and tracks the road lane markings using a camera mounted behind the interior mirror.

Note: *The system works when the camera can detect at least one lane marking or the edge of the road.*

LANE KEEPING SYSTEM PRECAUTIONS



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: The system may not function if the sensor is blocked.



WARNING: The sensor may incorrectly track lane markings as other structures or objects. This can result in a false or missed warning.



WARNING: In cold and severe weather conditions the system may not function. Rain, snow and spray can all limit sensor performance.



WARNING: Large contrasts in outside lighting can limit sensor performance.



WARNING: The system will not operate if the sensor cannot track the road lane markings.



WARNING: If damage occurs in the immediate area surrounding the sensor, have your vehicle checked as soon as possible.



WARNING: The system may not correctly operate if your vehicle is fitted with a suspension kit not approved by us.

LANE KEEPING SYSTEM LIMITATIONS

The system only operates when the vehicle speed is greater than approximately 60 km/h (37 mph).

The system may not correctly operate in any of the following conditions:

- The system does not detect at least one lane marking or the edge of the road.
- You switch the turn signals on.
- You apply direct steering, accelerate fast or brake hard.
- The vehicle speed is less than 60 km/h (37 mph).
- The anti-lock brake, stability control or traction control system activates.
- Narrow lane width.

Lane Keeping System

The system may not correct lane positioning in any of the following conditions:

- High winds.
- Uneven road surfaces.
- Heavy or uneven loads.
- Incorrect tire pressure.

SWITCHING THE LANE KEEPING SYSTEM ON AND OFF



To activate the lane keeping system, press the button on the steering wheel.

To deactivate the lane keeping system, press the button on the steering wheel twice.

Note: When switching the system on or off a message appears in the information display to show the status.

Note: The system always turns on when you start your vehicle.

SWITCHING THE LANE KEEPING SYSTEM MODE

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Lane-Keeping System**.
4. Press **Mode**.
5. Select a setting.

LANE KEEPING SYSTEM SETTINGS

You can select one of the two modes on the touchscreen:

- Aid mode.
- Alert and aid mode.

Note: The system remembers the last mode when you start your vehicle.

Adjusting the Steering Wheel Vibration Intensity

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Lane-Keeping System**.
4. Press **Alert Intensity**.
5. Select a setting.

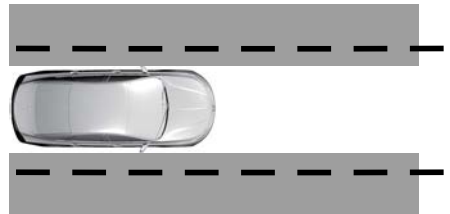
Note: This setting does not affect the aid mode.

AID MODE

WHAT IS AID MODE

Aid mode provides temporary steering assistance toward the center of the lane.

HOW DOES AID MODE WORK

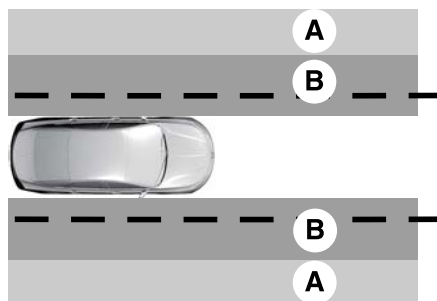


Lane Keeping System

The lane keeping system aids you when an unintentional lane departure occurs. The system provides a small steering input to move your vehicle towards the center of the lane.

Note: When aid mode is on and the system does not detect any steering activity for a short period of time, for example lightly holding the steering wheel, the system alerts you to put your hands on the steering wheel.

Note: The aid mode becomes active again after you have returned your vehicle to the center of the lane.



A Alert.

B Aid.

Note: The diagram illustrates general zone coverage. It does not provide exact zone parameters.

ALERT AND AID MODE

WHAT IS ALERT AND AID MODE

Alert and aid mode combines both, alert mode and aid mode.

HOW DOES ALERT AND AID MODE WORK

Alert and aid mode provides temporary steering assistance toward the lane center when the system detects an unintended lane departure. If your vehicle continues drifting out of the lane, the steering wheel vibrates.

LANE KEEPING SYSTEM INDICATORS



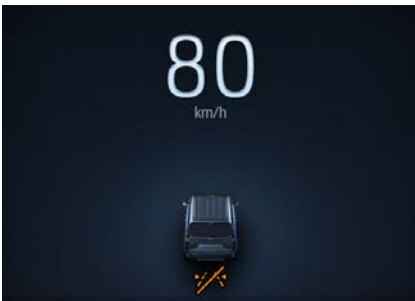
When you switch the system on and the system detects lane markings, a white indicator and white lane markings appear in the instrument cluster display.

Lane Keeping System



When the vehicle speed is greater than approximately 60 km/h (35 mph), and the system does not detect lane markings, a gray indicator and gray lane markings appear.

When the vehicle speed is less than 60 km/h (35 mph), a gray indicator appears and lane markings do not appear.



When you switch the system off, an amber indicator with a strikethrough appears.

BLIND SPOT ASSIST

WHAT IS BLIND SPOT ASSIST

Blind spot assist is an extension of the lane keeping system that provides a blind spot warning and steering assistance during lane changes if it detects adjacent vehicles.

HOW DOES BLIND SPOT ASSIST WORK



Activate and deactivate the system using the lane keeping system button on the steering wheel.

During lane changes, the design of the blind spot assist feature detects vehicles in, or approaching, your blind spot and provides a warning, plus steering assistance to direct your vehicle back into your lane.

When active, this system functions with or without the use of turn signals and hazard flashers.

You must keep your hands on the steering wheel at all times.

BLIND SPOT ASSIST LIMITATIONS

All system limitations present in the basic lane keeping system also apply to blind spot assist.

Blind spot assist does not function under the following conditions:

- When none or only one of the two lane markings are detected.
- One or both rear radar sensors become blocked or faulty.
- A trailer is attached to your vehicle.

Note: *Bike carriers and cargo racks could cause false alerts due to obstruction of the sensor. We recommend switching the feature off when using a bike carrier or a cargo rack.*

Note: *The system does not recognize the trailer, if you attach a trailer without electrical connectors. We recommend to switch off blind spot assist if you attach a trailer without electrical connectors.*

Lane Keeping System

Blind spot assist could have difficulty detecting hazards under the following conditions:

- If a vehicle is approaching in an adjacent lane at a relative speed much higher than your vehicle.
- Bad weather conditions are present that obstruct the sensors.

BLIND SPOT ASSIST INDICATORS

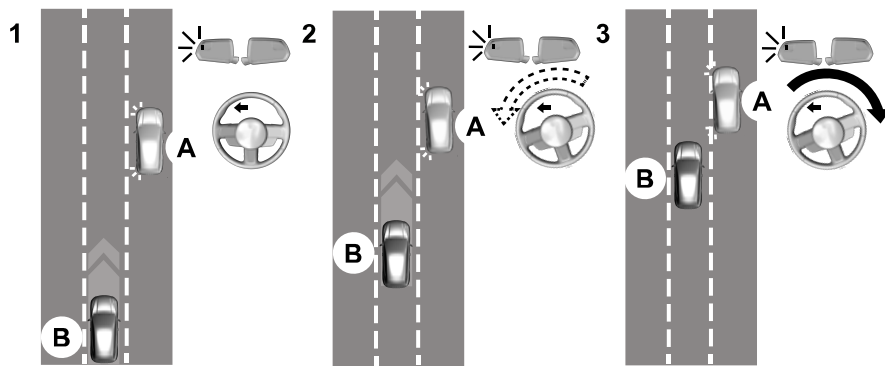


Diagram 1: Vehicle A uses its left turn signal preparing to change from the right lane to the middle lane. Vehicle B is already in the middle lane and just entered Vehicle A's blind spot causing the blind spot information system alert indicator to flash on the exterior mirror.

Diagram 2: The driver of Vehicle A begins to steer into the center lane not aware of Vehicle B.

Diagram 3: Blind spot assist counter steers to help alert the driver of Vehicle A to direct their vehicle back into the right lane to help avoid a possible collision with Vehicle B.

The lane keeping aid warning lamp or yellow lane marking in your instrument cluster indicate blind spot assist activation. In addition, the blind spot information system alert indicator flashes on the exterior mirror on the same side as the detection. For more information See **Blind Spot Information System** (page 227).

Lane Keeping System

BLIND SPOT ASSIST – INFORMATION MESSAGES

Message	Details
Blind spot assist not available Trailer attached	Displays if you attach a trailer to your vehicle.
Blind spot assist not available Side sensor blocked	Displays if the blind spot information system sensors are blocked.
Blind Spot Assist System malfunction	The system has detected a fault that requires service. Have your vehicle checked as soon as possible.

BLIND SPOT ASSIST WITH TRAILER COVERAGE

WHAT IS BLIND SPOT ASSIST WITH TRAILER COVERAGE

Blind spot assist with trailer coverage is an extension of the lane keeping system that provides a blind spot warning and steering assistance during lane changes if it detects adjacent vehicles.

Note: When attaching a trailer you must configure it so the system can recognize it. See **Blind Spot Information System With Trailer Coverage** (page 229).

HOW DOES BLIND SPOT ASSIST WITH TRAILER COVERAGE WORK



Activate and deactivate the system using the lane keeping system button on the steering wheel.

During lane changes, the design of the blind spot assist feature detects vehicles in, or approaching, your blind spot and provides a warning, plus steering assistance to direct your vehicle back into your lane.

If a supported trailer is connected, the function is reduced to only detecting vehicles on both sides of your vehicle and trailer, extending rearward from the exterior mirrors to the end of your trailer. See **Blind Spot Information System With Trailer Coverage** (page 229).

When active, this system functions with or without the use of direction indicators and hazard flashers.

You must keep your hands on the steering wheel at all times.

BLIND SPOT ASSIST WITH TRAILER COVERAGE LIMITATIONS

All system limitations present in the basic lane keeping system also apply to blind spot assist with trailer coverage.

Blind spot assist with trailer coverage does not function under the following conditions:

Lane Keeping System

- When none or only one of the two lane markings are detected.
- One or both rear radar sensors become blocked or faulty.
- The attached trailer is not correctly configured or it is not supported by the system. See **Blind Spot Information System With Trailer Coverage** (page 229).

Note: *Blind spot assist with trailer coverage could have reduced performance if you attach a trailer to your vehicle.*

Note: *The system does not recognize the trailer, if you attach a trailer without electrical connectors. We recommend to switch off blind spot assist with trailer coverage if you attach a trailer without electrical connectors.*

Blind spot assist with trailer coverage could have difficulty detecting hazards under the following conditions:

- If a vehicle is approaching in an adjacent lane at a relative speed much higher than your vehicle.
- Bad weather conditions are present that obstruct the sensors.
- Attaching bike carriers or cargo racks could cause false alerts due to obstruction of the sensor.

BLIND SPOT ASSIST WITH TRAILER COVERAGE INDICATORS

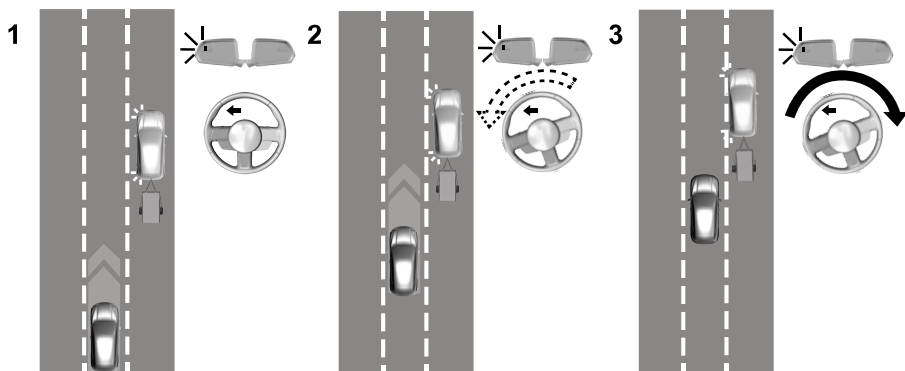


Diagram 1: Vehicle A uses its left turn signal preparing to change from the right lane to the middle lane. Vehicle B is already in the middle lane and just entered Vehicle A's blind spot causing the blind spot information system alert indicator to flash on the exterior mirror.

Diagram 2: The driver of Vehicle A begins to steer into the center lane not aware of Vehicle B.

Diagram 3: Blind spot assist counter steers to help alert the driver of Vehicle A to direct their vehicle back into the right lane to help avoid a possible collision with Vehicle B.

Lane Keeping System

The lane keeping aid warning lamp or yellow lane marking in your instrument cluster indicate blind spot assist with trailer coverage activation. In addition, the blind spot information system alert indicator

flashes on the exterior mirror on the same side as the detection. For more information See **Blind Spot Information System** (page 227).

BLIND SPOT ASSIST WITH TRAILER COVERAGE – INFORMATION MESSAGES

Message	Details
Blind spot assist not available Trailer attached	Displays if you attach a trailer wider than 2.4 m (7.9 ft), and the total length from the trailer hitch to the rear of the trailer is longer than 10 m (33 ft) to your vehicle. See Blind Spot Information System With Trailer Coverage (page 229).
Blind spot assist not available Side sensor blocked	Displays if the blind spot information system sensors are blocked.
Blind Spot Assist System malfunction	The system has detected a fault that requires service. Have your vehicle checked as soon as possible.

Lane Keeping System

LANE KEEPING SYSTEM – TROUBLESHOOTING

LANE KEEPING SYSTEM – INFORMATION MESSAGES

Message	Details
Lane keeping system malfunction Service required	The system has detected a fault that requires service. Have your vehicle checked as soon as possible.
Front camera temporarily not available	The system has detected a condition that has caused the system to be temporarily unavailable.
Front camera Low visibility Clean screen	The system has detected a condition that requires you to clean the windshield in order for it to operate properly.
Front camera malfunction Service required	The system has detected a fault that requires service. Have your vehicle checked as soon as possible.
Keep hands on steering wheel	The system requests that you keep your hands on the steering wheel.

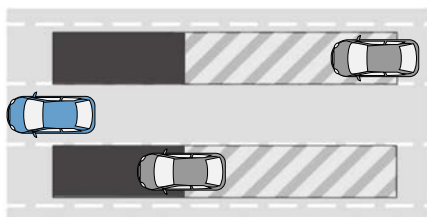
Blind Spot Information System

WHAT IS BLIND SPOT INFORMATION SYSTEM

Blind spot information system is designed to detect vehicles that may have entered the blind spot zone.

HOW DOES BLIND SPOT INFORMATION SYSTEM WORK

The system is designed to detect vehicles that may have entered the blind spot zone. The detection area is on both sides of your vehicle, extending rearward from the exterior mirrors to approximately 4 m (13 ft) beyond the rear bumper. The detection area extends to approximately 18 m (59 ft) beyond the rear bumper when the vehicle speed is greater than 48 km/h (30 mph) to alert you of faster approaching vehicles.



BLIND SPOT INFORMATION SYSTEM PRECAUTIONS

WARNING: Do not use the blind spot information system as a replacement for using the interior and exterior mirrors or looking over your shoulder before changing lanes. The blind spot information system is not a replacement for careful driving.

WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

WARNING: The system may not operate properly during severe weather conditions, for example snow, ice, heavy rain and spray. Always drive with due care and attention. Failure to take care may result in a crash.

WARNING: If damage occurs in the immediate area surrounding the sensor, have your vehicle checked as soon as possible.

WARNING: The system may not detect objects with surfaces that absorb reflection. Always drive with due care and attention. Failure to take care may result in a crash.

BLIND SPOT INFORMATION SYSTEM LIMITATIONS

The system does not operate in park (P) or reverse (R).

Blind Spot Information System

Note: The system does not prevent contact with other vehicles. It is not designed to detect parked vehicles, pedestrians, animals or other infrastructures.

Note: The system could not alert you if a vehicle quickly passes through the detection zone.

Note: Blocked sensors could affect system performance.

Note: The system may not correctly operate when towing a trailer. For vehicles with a trailer tow module and tow bar approved by us, the system turns off when you attach a trailer. For vehicles with an aftermarket trailer tow module or tow bar, we recommend that you switch the system off when you attach a trailer.

BLIND SPOT INFORMATION SYSTEM REQUIREMENTS - AUTOMATIC TRANSMISSION

The system turns on when all of the following occur:

- You start your vehicle.
- You shift into drive (D).
- The vehicle speed is greater than 10 km/h (6 mph).

Note: The system does not operate in park (P) or reverse (R).

BLIND SPOT INFORMATION SYSTEM REQUIREMENTS - MANUAL TRANSMISSION

The system turns on when all of the following occur:

- You start your vehicle.
- The vehicle speed is greater than 10 km/h (6 mph).

Note: The system does not operate in reverse (R).

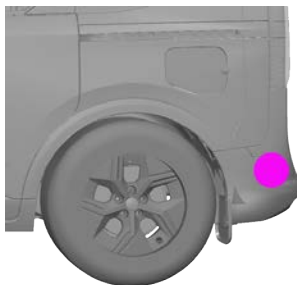
SWITCHING BLIND SPOT INFORMATION SYSTEM ON AND OFF

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Switch **Blind Spot Information System** on or off.

When you switch blind spot information system off, a warning lamp illuminates and a message displays. When you switch the system on or off, the alert indicators flash twice.

Note: The system remembers the last setting when you start your vehicle.

LOCATING THE BLIND SPOT INFORMATION SYSTEM SENSORS



The sensors are behind the rear bumper on both sides of your vehicle.

Note: Keep the sensors free from snow, ice and large accumulations of dirt.

Note: Do not cover the sensors with bumper stickers, repair compound or other objects.

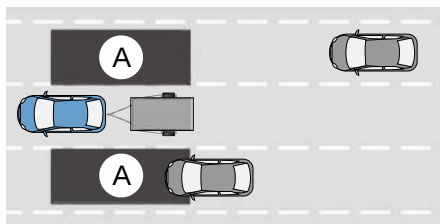
Blind Spot Information System

Note: Blocked sensors could affect system performance.

If the sensors are blocked, a message may appear in the instrument cluster display. The alert indicators remain illuminated but the system does not alert you.

BLIND SPOT INFORMATION SYSTEM WITH TRAILER COVERAGE

WHAT IS BLIND SPOT INFORMATION SYSTEM WITH TRAILER COVERAGE



The blind spot information system with trailer coverage is designed to detect vehicles that could have entered the blind spot zone.

HOW DOES BLIND SPOT INFORMATION SYSTEM WITH TRAILER COVERAGE WORK

The blind spot information system with trailer coverage is designed to detect vehicles that could have entered the blind spot zone. The detection area is on both sides of your vehicle and trailer, extending rearward from the exterior mirrors to the end of your trailer. When you attach a trailer and have set up a trailer, the blind spot information system with trailer tow becomes active when driving forward above 10 km/h (6 mph).

You can set up the trailer length, select a trailer or switch blind spot information system with trailer tow off.

Note: The system remembers the last trailer setting when you start your vehicle.

BLIND SPOT INFORMATION SYSTEM WITH TRAILER COVERAGE LIMITATIONS

Some trailers may cause a slight change in system performance:

- Wide box trailers, especially those wider than the towing vehicle, may cause false alerts to occur when driving next to infrastructure or near parked cars. A false alert may also occur while making a 90-degree turn or driving through a roundabout.
- Wide trailers that have a total length greater than 6 m (20 ft) may cause delayed alerts when a vehicle is passing at high speed.

Blind Spot Information System

- Box trailers that have a width greater than 2.4 m (7.9 ft) may cause early alerts when you pass a vehicle.
- Clam shell or V-Nose box trailers with a width greater than 2.4 m (7.9 ft) may cause delayed alerts when a vehicle traveling the same speed as your vehicle merges lanes.

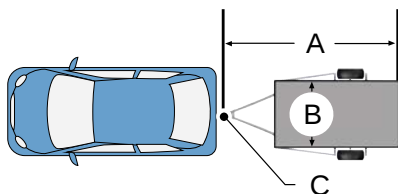
SWITCHING BLIND SPOT INFORMATION SYSTEM WITH TRAILER COVERAGE ON AND OFF

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Blind Spot Information System**.
4. Switch **Trailer BLIS** on or off.

When you switch the system off, a warning lamp illuminates and the alert indicators flash twice.

Note: The system turns off and a message appears when a trailer is connected, but not set up or selected.

SETTING A TRAILER LENGTH



- A Trailer length.
- B Trailer width.
- C Trailer hitch.

The system operates only if the trailer front width is less than 2.4 m (7.9 ft), and the total length from the trailer hitch to the rear of the trailer is less than 10 m (33 ft).

1. Press **Features** on the touchscreen.
2. Press **Towing**.
3. Press **Add trailer** and follow the instructions on the screen.
4. Press **Trailer BLIS** and follow the instructions on the screen.

Note: Proper measurement and measurement entry are required for the system to function as designed.

Note: If you attach load carriers such as bike racks or cargo racks with electrical lighting, enter a length of 1 m (3 ft). Cross Traffic Alert remains on.

SELECTING A TRAILER

If you select a trailer in the center display prior to connecting a trailer, the system loads that configuration and an information message appears in the instrument cluster display when you connect the trailer.

1. Press **Features** on the touchscreen.
2. Press **Towing**.
3. Press **Select Active Trailer**.
4. Select an available trailer.

BLIND SPOT INFORMATION SYSTEM INDICATORS



When the system detects a vehicle, an alert indicator illuminates in the exterior mirror on the side the approaching vehicle is coming from. If you turn the turn signals on for that side of your vehicle, the alert indicator flashes.

Note: The system could not alert you if a vehicle quickly passes through the detection zone.

Blind Spot Information System

BLIND SPOT INFORMATION SYSTEM – TROUBLESHOOTING



It illuminates and a message appears in the instrument cluster display if the system detects a fault. Have your vehicle checked as soon as possible.

BLIND SPOT INFORMATION SYSTEM – WARNING LAMPS

BLIND SPOT INFORMATION SYSTEM – INFORMATION MESSAGES

Message	Details
BLIS not available Sensor blocked See manual	Displays if the blind spot information system sensors are blocked.
BLIS deactivated Trailer attached	Displays if you attach a trailer to your vehicle.
BLIS malfunction	The system has detected a fault that requires service. Have your vehicle checked as soon as possible.

Note: If you deactivate the blind spot information system but blind spot assist remains active the following messages are shown.

Message	Details
Blind spot assist not available Trailer attached	Displays if you attach a trailer to your vehicle.
Blind spot assist not available Side sensor blocked	Displays if the blind spot information system sensors are blocked.
Blind Spot Assist System malfunction	The system has detected a fault that requires service. Have your vehicle checked as soon as possible.

Cross Traffic Alert

WHAT IS CROSS TRAFFIC ALERT

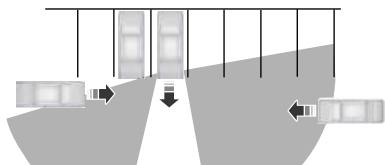
The system is designed to alert you of vehicles approaching from the sides behind your vehicle when you shift into reverse (R). If you continue to reverse after the system alerts you, the system is designed to apply the brakes if it still detects an approaching vehicle. See **How Does Cross Traffic Alert Work** (page 232). If the system applies the brakes, a message appears in the instrument cluster display.

Note: *The system does not apply the brakes if you override it by firmly pressing the accelerator pedal.*

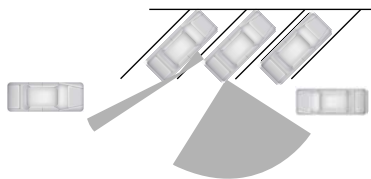
HOW DOES CROSS TRAFFIC ALERT WORK

The system is designed to detect vehicles that approach at a speed between 8 km/h (5 mph) and 60 km/h (37 mph). Coverage decreases when the sensors are partially, mostly or fully obstructed. Slowly reversing helps increase the coverage area and effectiveness.

The system turns on when you start your vehicle and you shift into reverse (R). The system turns off when you shift out of reverse (R).



The sensor on the left-hand side is only partially obstructed and zone coverage on the right-hand side is maximized.



Zone coverage also decreases when parking at narrow angles. The sensor on the left-hand side is mostly obstructed and zone coverage on that side is severely reduced.

CROSS TRAFFIC ALERT PRECAUTIONS



WARNING: Do not use the cross traffic alert system as a replacement for using the interior and exterior mirrors or looking over your shoulder before reversing out of a parking space. The cross traffic alert system is not a replacement for careful driving.



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: The system may not operate properly during severe weather conditions, for example snow, ice, heavy rain and spray. Always drive with due care and attention. Failure to take care may result in a crash.

Cross Traffic Alert



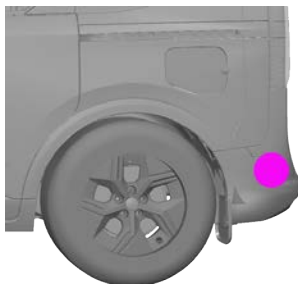
WARNING: If damage occurs in the immediate area surrounding the sensor, have your vehicle checked as soon as possible.



WARNING: The system may not detect objects with surfaces that absorb reflection. Always drive with due care and attention. Failure to take care may result in a crash.

Note: The system switches on every time you switch the ignition on.

LOCATING THE CROSS TRAFFIC ALERT SENSORS



CROSS TRAFFIC ALERT LIMITATIONS

The system may not correctly operate when any of the following occur:

- The sensors are blocked.
- Adjacently parked vehicles or objects are obstructing the sensors.
- Vehicles approach at speeds less than 8 km/h (5 mph) or greater than 60 km/h (37 mph).
- Your vehicle speed is greater than 12 km/h (7 mph).
- You reverse out of an angled parking space.

Note: The system may not correctly operate when towing a trailer. For vehicles with a trailer tow module and tow bar approved by us, the system turns off when you attach a trailer. For vehicles with an aftermarket trailer tow module or tow bar, we recommend that you switch the system off when you attach a trailer.

SWITCHING CROSS TRAFFIC ALERT ON AND OFF

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Switch **Cross Traffic Alert** on or off.

The sensors are behind the rear bumper on both sides of your vehicle.

Note: Keep the sensors free from snow, ice and large accumulations of dirt.

Note: Do not cover the sensors with bumper stickers, repair compound or other objects.

Note: Blocked sensors could affect system performance.

If the sensors are blocked, a message may appear in the instrument cluster display when you shift into reverse (R).

CROSS TRAFFIC ALERT WITH TRAILER COVERAGE

WHAT IS CROSS TRAFFIC ALERT WITH TRAILER COVERAGE

Cross traffic alert with trailer coverage allows the system to continue operating with a trailer or trailer hitch attachment.

Cross Traffic Alert

CROSS TRAFFIC ALERT WITH TRAILER COVERAGE LIMITATIONS

Cross traffic alert remains on when you attach a trailer in vehicles that come with blind spot information system with trailer coverage under the following conditions:

- You connect a trailer.
- The trailer is a bike rack or cargo rack with a maximum length of 1 m (3 ft).
- You set the trailer length to 1 m (3 ft) in the center display.

Note: The system may not correctly operate when towing a trailer. For vehicles with an approved trailer tow module and tow bar, the system turns off when you attach a trailer. For vehicles with an aftermarket trailer tow module or tow bar, we recommend that you switch the system off when you attach a trailer.

CROSS TRAFFIC ALERT INDICATORS



When the system detects an approaching vehicle, a tone sounds, an indicator illuminates in the relevant exterior mirror and arrows appear in the center display to show which side the approaching vehicle is coming from.

Note: If the arrows do not display, a message appears in the instrument cluster display.

Note: In exceptional conditions, the system could alert you or apply the brakes, even when there is nothing in the detection zone, for example a vehicle passing further away from your vehicle.

CROSS TRAFFIC ALERT – TROUBLESHOOTING

CROSS TRAFFIC ALERT – INFORMATION MESSAGES

Message	Details
Cross traffic alert	Displays instead of arrows when the system detects a vehicle. Check for approaching traffic.
Cross Traffic not available Sensor blocked See manual	Displays if the cross traffic alert system sensors are blocked. Clean the sensors. If the message continues to appear, have your vehicle checked as soon as possible.
Cross traffic system malfunction	The system has malfunctioned. Have your vehicle checked as soon as possible.
Cross traffic alert deactivated Trailer attached	Displays if you attach a trailer to your vehicle.
Cross traffic alert	Displays if the system applies the brakes. Check for approaching traffic.
Applying brakes	

Pre-Collision Assist

WHAT IS PRE-COLLISION ASSIST

Pre-collision assist detects other road users and warns you of their presence. If you do not respond, the system automatically applies the brakes.

HOW DOES PRE-COLLISION ASSIST WORK

The system is active at 5 km/h (3 mph) and above. Pedestrian and cyclist detection is active at speeds up to 80 km/h (50 mph).



If your vehicle is rapidly approaching another stationary vehicle, a vehicle traveling in the same direction as yours, a pedestrian or a cyclist within your driving path, the system is designed to provide three levels of functionality.

Level of Functionality	Details
Alert	When activated, a warning flashes and an audible warning sounds.
Brake support	The system is designed to help reduce the impact speed by preparing the brakes for rapid braking. The system does not automatically apply the brakes. If you press the brake pedal, the system could apply additional braking up to maximum braking force, even if you lightly press the brake pedal.
Automatic emergency braking	The system is designed to apply the brakes if it detects a crash is imminent. This may help reduce impact or avoid the crash.

HOW DOES PRE-COLLISION ASSIST WITH INTERSECTION ASSIST WORK - VEHICLES WITHOUT: ADAPTIVE CRUISE CONTROL

The system operates when you turn across the path of an oncoming vehicle, or a pedestrian or cyclist crossing the road. Detection of oncoming vehicles is active if you are driving your vehicle at speeds up to 30 km/h (19 mph). Detection of crossing pedestrians or cyclists at an intersection is active if you are driving your vehicle at speeds up to 30 km/h (19 mph).

HOW DOES PRE-COLLISION ASSIST WITH INTERSECTION ASSIST WORK - VEHICLES WITH: ADAPTIVE CRUISE CONTROL

The system operates when you turn across the path of an oncoming vehicle, or a pedestrian or cyclist crossing the road. Detection of oncoming vehicles is active if you are driving your vehicle at speeds up to 30 km/h (19 mph). Detection of crossing pedestrians or cyclists at an intersection is active if you are driving your vehicle at speeds up to 30 km/h (19 mph). The system also operates when you approach the path of a crossing vehicle. Detection of crossing vehicles is active if you are driving your vehicle at speeds up to 65 km/h (40 mph).

PRE-COLLISION ASSIST PRECAUTIONS



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: The system does not operate during hard acceleration or steering. Failure to take care may lead to a crash or personal injury.



WARNING: The system may operate with reduced function during cold and inclement weather conditions. Snow, ice, rain, spray and fog can adversely affect the system. Keep the front camera and radar free of snow and ice. Failure to follow this instruction may result in the loss of control of your vehicle, serious personal injury or death.



WARNING: The system may not operate properly if your vehicle has a non-Ford windshield. Do not carry out windshield repairs in the area around the sensor.



WARNING: System performance could be reduced in situations where the vehicle camera has limited detection capability. These situations include but are not limited to direct or low sunlight, vehicles at night without tail lights, unconventional vehicle types, pedestrians or cyclists with complex backgrounds, running pedestrians or fast

Pre-Collision Assist

moving cyclists, partly obscured pedestrians or cyclists, pedestrians or cyclists that the system cannot distinguish from a group. Failure to take care may result in the loss of control of your vehicle, personal injury or death.

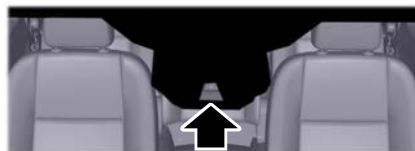


WARNING: The Pre-Collision Assist system with brake support cannot help prevent all collisions. Do not rely on this system to replace your judgment and the need to maintain correct distance and speed.

Note: If your vehicle sustains damage leaving the sensors misaligned, this may cause inaccurate measurements or false alerts.

Blocked sensors could affect system accuracy. A message could appear in the instrument cluster display.

LOCATING THE PRE-COLLISION ASSIST SENSORS - VEHICLES WITH: ADAPTIVE CRUISE CONTROL

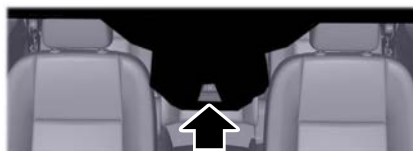


The camera is mounted behind the interior mirror.

PRE-COLLISION ASSIST LIMITATIONS

The system is not designed to detect animals.

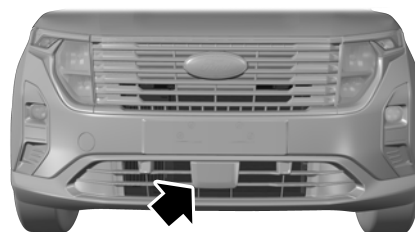
LOCATING THE PRE-COLLISION ASSIST SENSORS - VEHICLES WITHOUT: ADAPTIVE CRUISE CONTROL



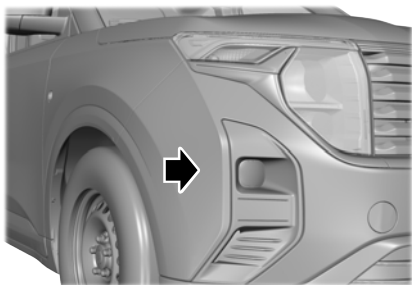
The camera is mounted behind the interior mirror.

Note: Keep the sensors free from snow, ice and large accumulations of dirt.

Note: Do not clean the sensors with sharp objects.



Pre-Collision Assist



The radar sensors are behind the front grille below the license plate and behind the front bumper on the left and right sides.

Note: Keep the sensors free from snow, ice and large accumulations of dirt.

Note: Do not clean the sensors with sharp objects.

Note: If your vehicle sustains damage leaving the sensors misaligned, this may cause inaccurate measurements or false alerts.

Blocked sensors could affect system accuracy. A message could appear in the instrument cluster display.

DISTANCE INDICATION

WHAT IS DISTANCE INDICATION

Distance indication displays in the instrument cluster display the time gap to vehicles ahead of you traveling in the same direction.

Note: The graphic does not display if you switch on cruise control or adaptive cruise control.

SWITCHING DISTANCE INDICATION ON AND OFF

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Pre-Collision Assist**.
4. Switch **Distance Indication** on or off.

DISTANCE INDICATION INDICATOR

Vehicle Speed	System Sensitivity	Distance Indicator Color	Distance Gap	Time Gap
100 km/h (62 mph)	Normal.	Gray.	Greater than 25 m (82.0 ft) .	Greater than 0.9 seconds.
		Yellow.	17–25 m (55.8–82.0 ft).	0.6-0.9 seconds.
		Red.	Less than 17 m (55.8 ft).	Less than 0.6 seconds.

Pre-Collision Assist

FORWARD COLLISION WARNING

WHAT IS FORWARD COLLISION WARNING

A warning flashes and an audible warning sounds if your vehicle rapidly approaches another vehicle, to warn you of the risk of a crash with the vehicle in front of you.

ADJUSTING THE SENSITIVITY OF FORWARD COLLISION WARNING

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Pre-Collision Assist**.
4. Press **Alert Sensitivity**.
5. Select a setting.

DISTANCE ALERT

WHAT IS DISTANCE ALERT

A warning lamp illuminates if the distance to the vehicle ahead is small.

Note: *The warning lamp does not illuminate if cruise control or adaptive cruise control is active.*

ADJUSTING THE SENSITIVITY OF DISTANCE ALERT

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Pre-Collision Assist**.
4. Press **Alert Sensitivity**.
5. Select a setting.

AUTOMATIC EMERGENCY BRAKING

WHAT IS AUTOMATIC EMERGENCY BRAKING

Automatic emergency braking is an active safety system that activates the vehicle brakes when a potential crash is detected.

SWITCHING AUTOMATIC EMERGENCY BRAKING ON AND OFF

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Pre-Collision Assist**.
4. Switch **Automatic Emergency Braking** on or off.

Note: *Automatic emergency braking turns on each time you switch the ignition on.*

Note: *If you turn automatic emergency braking off, evasive steering assist also turns off.*

EVASIVE STEERING ASSIST

WHAT IS EVASIVE STEERING ASSIST

If your vehicle is rapidly approaching a road user, evasive steering assist helps you steer around the road user.

After you turn the steering wheel in an attempt to avoid a crash with the road user, the system applies additional steering torque to help you steer around the road user. After you pass the road user, the system applies steering torque when you turn the steering wheel to steer back into the lane. The system deactivates after you fully pass the road user.

Pre-Collision Assist

Note: Road users are defined as pedestrians or bicyclists in your vehicle's path or another stationary vehicle in the same lane or a vehicle traveling in the same lane in the same direction as you. See **Pre-Collision Assist Precautions** (page 236).

EVASIVE STEERING ASSIST LIMITATIONS

Evasive steering assist only activates when all the following occur:

- Automatic emergency braking and evasive steering assist are on.
- The system detects a road user ahead and starts to apply the brakes.
- You significantly turn the steering wheel to steer around a road user.

Note: Evasive steering assist does not automatically steer around a road user. If you do not turn the steering wheel, evasive steering assist does not activate.

Note: Evasive steering assist does not activate if the distance to the road user ahead is too small and the system cannot avoid a crash.

SWITCHING EVASIVE STEERING ASSIST ON AND OFF

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Pre-Collision Assist**.
4. Switch **Evasive Steering Assist** on or off.

Note: Evasive steering assist turns on each time you switch the ignition on.

Note: If you turn automatic emergency braking off, evasive steering assist also turns off.

PRE-COLLISION ASSIST – TROUBLESHOOTING

PRE-COLLISION ASSIST – WARNING LAMPS



It illuminates in the instrument cluster display to indicate if the system is disabled, unavailable, or temporarily degraded due to external environmental conditions.

Note: No action is needed if the warning lamp illuminates without a corresponding information message. See **Pre-Collision Assist Precautions** (page 236).

PRE-COLLISION ASSIST – INFORMATION MESSAGES

Message	Details
Pre-collision assist not available	The system has malfunctioned. Have your vehicle checked as soon as possible.
Pre-collision assist not available Sensor blocked	The sensors are dirty. Clean the sensors. Check the list of possible causes and actions in the table below. If the message continues to appear, have your vehicle checked as soon as possible.

Pre-Collision Assist

The following table lists possible causes and details for when a blocked sensor message could display.

Cause	Details
The surface of the radar in the radiator grille is dirty or obstructed.	Clean the radiator grille in front of the radar or remove any obstruction.
The surface of the radar is clean but the message remains in the display.	Wait for a short period of time. It may take several minutes for the system to detect that there is no obstruction.
Heavy rain, spray, snow, or fog is interfering with the radar signals.	The system is temporarily disabled. The system should reactivate after a short period of time when the weather conditions improve.
The radar is misaligned.	Have your vehicle checked as soon as possible.
The windshield in front of the camera is dirty or obstructed.	Clean the outside of the windshield in front of the camera.
The windshield in front of the camera is clean but the message remains in the display.	Wait for a short period of time. It may take several minutes for the camera to detect that there is no obstruction.
Excessive heat around the camera.	Wait for a short period of time. The message should clear when the temperature around the camera decreases.

Driver Alert

WHAT IS DRIVER ALERT

The system is designed to alert you if it calculates that you are becoming drowsy or if your driving deteriorates.

HOW DOES DRIVER ALERT WORK

The system calculates your alertness level based upon your driving behavior in relation to the lane markings and other factors when the vehicle speed is greater than approximately 65 km/h (40 mph).

The warning system has two stages:

1. A temporary warning is issued to advise you to take a rest. This message only appears for a short time.
2. If you do not rest and the system continues to detect that your driving deteriorates, it issues a further warning. This remains in the instrument cluster display until you cancel it.

DRIVER ALERT PRECAUTIONS



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: The system may not operate properly if the sensor is blocked. Keep the windshield free from obstruction.



WARNING: Take regular rest breaks if you feel tired. Do not wait for the system to warn you.



WARNING: Certain driving styles may result in the system warning you even if you are not feeling tired.



WARNING: In cold and severe weather conditions the system may not function. Rain, snow and spray can all limit sensor performance.



WARNING: The system will not operate if the sensor cannot track the road lane markings.



WARNING: If damage occurs in the immediate area surrounding the sensor, have your vehicle checked as soon as possible.



WARNING: The system may not correctly operate if your vehicle is fitted with a suspension kit not approved by us.

SWITCHING DRIVER ALERT ON AND OFF

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Switch **Driver Alert** on or off.

Note: The system turns on automatically after every ignition cycle.

RESETTING DRIVER ALERT

You can reset driver alert by:

- Switching the ignition off and on when your vehicle is stationary.
- Opening and closing the driver door when your vehicle is stationary.

Driver Alert

DRIVER ALERT INDICATORS



When the system detects an issue, for example, the camera

is blocked or misaligned, an off symbol appears in the instrument cluster display. If the symbol continues to appear, have your vehicle checked as soon as possible.

DRIVER ALERT – TROUBLESHOOTING

DRIVER ALERT – INFORMATION MESSAGES

Message	Details
Driver fatigue warning Rest suggested	Displays when we recommend that you take a break due to low alertness levels.
Driver fatigue warning Rest now	Displays when you must take a break due to low alertness levels.
Front camera Low visibility Clean screen	The system has detected a condition that requires you to clean the windshield in order for it to operate properly.

Note: Depending on your vehicle options and region not all messages are available.

Traffic Sign Recognition

WHAT IS TRAFFIC SIGN RECOGNITION

The system is designed to detect traffic signs to inform you of the current speed limit, overtaking and right of way regulations.

HOW DOES TRAFFIC SIGN RECOGNITION WORK

Traffic sign recognition uses a sensor behind the interior mirror to detect traffic signs.

Map data could influence sign detection. Stored traffic sign data could influence the indicated speed limit value.

Note: *This feature uses map data. We recommend having all connected vehicle settings enabled to allow the map content to be updated to the latest version. See **Connected Vehicle Settings** (page 347). If your market is not connected, take your vehicle to an authorized dealer to perform the periodical updates.*

The system detects recognizable traffic signs, for example:

- Speed limit signs.
- No overtaking signs.
- Speed limit cancellation signs.
- No overtaking cancellation signs.
- Stop signs.
- Yield signs.

TRAFFIC SIGN RECOGNITION PRECAUTIONS



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: The system may not operate properly if the sensor is blocked. Keep the windshield free from obstruction.

Note: *Do not carry out windshield repairs in the immediate area surrounding the sensor.*

Note: *Always fit Ford approved parts when replacing headlamp bulbs. Other bulbs could reduce system performance.*

TRAFFIC SIGN RECOGNITION LIMITATIONS

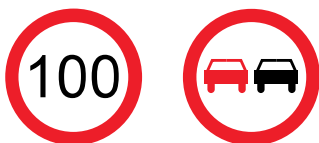
The system could not detect all speed signs and could incorrectly read signs.

In cold and severe weather conditions the system could not function. Rain, snow, spray and large contrasts in lighting can all prevent the sensor from correctly functioning.

If your vehicle has a suspension kit not approved by us, the system could not correctly function.

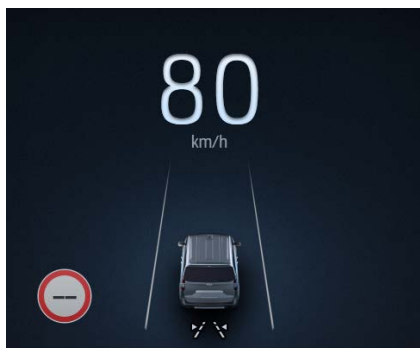
Traffic Sign Recognition

TRAFFIC SIGN RECOGNITION INDICATORS

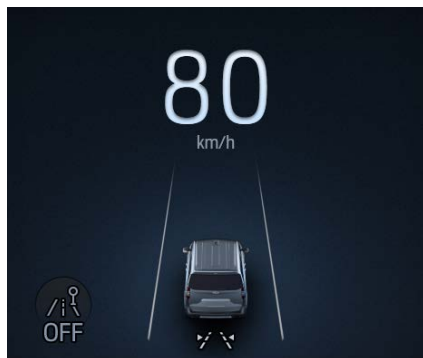


The system can display two traffic signs in parallel.

You can view the status at any time using the instrument cluster display.



When the system does not detect a speed sign, for example, navigation map data is not available for a short period of time, or the system has no input, a speed sign with two hyphens appears in the instrument cluster display.



When the system detects an issue, for example, navigation map data is not available for a longer period of time, or the camera is blocked or misaligned, an off symbol appears in the instrument cluster display. If the symbol continues to appear, have your vehicle checked as soon as possible.

The system displays recognizable traffic signs in two stages as follows:

1. All new traffic signs appear brighter than the others in the display.
2. After a predetermined time they display normally.

If the system detects a supplementary traffic sign, it displays below the respective traffic sign. For example, when passing a speed limit for vehicles with a trailer sign.

Note: If your vehicle has a navigation system, stored traffic sign data may influence the indicated speed limit value.

Traffic Sign Recognition

SETTING THE TRAFFIC SIGN RECOGNITION SPEED WARNING

You can set the system speed warning to alert you when the vehicle speed exceeds the speed limit recognized by the system.

- 1. Press **Features** on the touchscreen.
- 2. Press **Driver Assistance**.
- 3. Press **Traffic Sign Recognition**.
- 4. Switch **Speed Warning** on or off.



Press and hold the button to temporarily switch the speed warning off.

Note: The speed warning turns on automatically after every ignition cycle.

SETTING THE TRAFFIC SIGN RECOGNITION CHIME FOR SPEED LIMIT CHANGE

- 1. Press **Features** on the touchscreen.
- 2. Press **Driver Assistance**.
- 3. Press **Traffic Sign Recognition**.
- 4. Switch **Chime for Speed Limit Change** on or off.

Note: The system remembers the last setting when you start your vehicle.

TRAFFIC SIGN RECOGNITION – TROUBLESHOOTING

TRAFFIC SIGN RECOGNITION – INFORMATION MESSAGES

Message	Action
Traffic sign recognition Reduced performance See manual	The traffic sign data provided by the navigation system is unavailable due to weak or no signal. Wait for a short period of time for the signal to improve. If the message continues to appear, have your vehicle checked as soon as possible.

Wrong Way Alert

WHAT IS WRONG WAY ALERT

The system is designed to alert you if it detects that you are driving the wrong way on a freeway exit road.

HOW DOES WRONG WAY ALERT WORK

The system uses a sensor behind the interior mirror to detect no entry signs and uses information from the navigation system.

If the system detects that you are driving the wrong way on a freeway exit road, a message appears in the instrument cluster display and a tone sounds. The audio system volume mutes and navigation system guidance pauses.

Note: Traffic sign data provided by the navigation system contains information integrated to the data carrier release.

Note: This feature uses map data. We recommend having all connected vehicle settings enabled to allow the map content to be updated to the latest version. See **Connected Vehicle Settings** (page 347). If your market is not connected, take your vehicle to an authorized dealer to perform the periodical updates.

WRONG WAY ALERT PRECAUTIONS



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: The system may not operate properly if the sensor is blocked. Keep the windshield free from obstruction.

Note: Do not carry out windshield repairs in the immediate area surrounding the sensor.

Note: Always fit Ford approved parts when replacing headlamp bulbs. Other bulbs could reduce system performance.

Note: In exceptional conditions, the system could alert you even if you are not driving the wrong way on a freeway exit road.

WRONG WAY ALERT LIMITATIONS

The system could not detect all traffic signs and could incorrectly read signs.

If your vehicle has a suspension kit not approved by us, the system could not correctly function.

The system does not operate in some countries. We recommend that you check system availability before use.

In cold and severe weather conditions the system could not function. Rain, snow, spray and large contrasts in lighting can all prevent the sensor from functioning correctly.

The system could not correctly operate in areas under construction or new infrastructure.

SWITCHING WRONG WAY ALERT ON AND OFF

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Switch **Wrong Way Alert** on or off.

Wrong Way Alert

WRONG WAY ALERT – TROUBLESHOOTING

WRONG WAY ALERT – INFORMATION MESSAGES

Message	Details
Check driving direction	The system detects that you are driving the wrong way on a freeway exit road. Ensure you are driving in the correct direction.

Load Carrying

LOAD CARRYING PRECAUTIONS



WARNING: Make sure that you properly secure objects in the luggage compartment. Failure to follow this instruction could result in personal injury in the event of a sudden stop or crash.



WARNING: Do not place objects on the luggage cover. Failure to follow this instruction could result in personal injury or death in the event of a sudden stop or crash.



WARNING: The appropriate loading capacity of your vehicle can be limited either by volume capacity (how much space is available) or by payload capacity (how much weight the vehicle should carry). Once you have reached the maximum payload of your vehicle, do not add more cargo, even if there is space available. Overloading or improperly loading your vehicle can contribute to loss of vehicle control and vehicle rollover.



WARNING: Make sure that you fully close the liftgate or the rear cargo doors to prevent exhaust fumes from entering your vehicle. If you are unable to fully close the liftgate or the rear cargo doors, open the air vents or the windows to allow fresh air to enter your vehicle. Failure to follow this instruction could result in personal injury or death.



WARNING: Do not exceed the maximum front and rear axle loads for your vehicle.

Note: When loading long objects into your vehicle, for example pipes, timber or furniture be careful not to damage the interior trim.

ROOF RACK

ROOF RACK PRECAUTIONS



WARNING: Read and follow the manufacturer's instructions when you are fitting a roof rack.



WARNING: When loading the roof racks, we recommend you evenly distribute the load, as well as maintain a low center of gravity. Loaded vehicles, with higher centers of gravity, may handle differently than unloaded vehicles. Take extra precautions, such as slower speeds and increased stopping distance, when driving a heavily loaded vehicle.

For correct roof rack system function, you must place loads directly on crossbars fitted to the roof rack side rails.

Note: Never place loads directly on the roof panel.

Make sure that you securely fasten the load. Check to make sure the straps are secure before driving and at each fuel stop.

REMOVING AND INSTALLING ROOF RACK CROSSBARS



WARNING: Read and follow the manufacturer's instructions when you are fitting a roof rack.

When using the roof rack system, we recommend that you use genuine Ford accessory crossbars specifically designed for your vehicle.

Load Carrying

ROOF RACK LOAD CAPACITIES

Tire size	Maximum Roof Load (Including Roof Rack) kg (lb)
R15/R16	75 (165)
R17	50 (110)

- When loading a cargo accessory device to the hitch, do not exceed the maximum gross vehicle weight or maximum front and rear axle weights on the vehicle as defined on the vehicle identification plate. Mounting cargo accessory devices to the hitch limits the passenger and cargo capacity inside the vehicle.
- If you are using a bike carrier, the maximum allowed weight is 75 kg (165 lb) including the bikes and the carrier.
- Load the heaviest item closest to your vehicle.

TOW BAR MOUNTED CARRIER

TOW BAR MOUNTED CARRIER PRECAUTIONS



WARNING: Do not exceed the lowest rating capacity for your vehicle or trailer hitch. Overloading your vehicle or trailer hitch can impair your vehicle stability and handling. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Cargo accessory devices mounted to the hitch can change the weight distribution of the vehicle. Loaded vehicles, with more rear weight, may handle differently than unloaded vehicles. Take extra precautions, such as slower speeds and increased stopping distance, when driving a heavily loaded vehicle.

TOW BAR MOUNTED LOAD CAPACITIES

The maximum accessory hitch load for cargo carrying devices is 75 kg (165 lb) unless restricted by lower hitch capacity or cargo carrying device capacity. We recommend using a hitch authorized by us which meets these load requirements. Do not exceed any certified vehicle loads as defined on the Vehicle Identification Plate.

When using a tow bar mounted carrier, consider the following:

- Carefully follow the instructions and warnings provided by the manufacturer of any cargo carrying device.
- Before driving the vehicle, make sure to properly attach the cargo carrying device, and securely attach all equipment to the cargo carrying device.

Rear Cargo Area - Van

REAR CARGO AREA ANCHOR POINTS

REAR CARGO AREA ANCHOR POINT PRECAUTIONS

⚠ WARNING: Always properly secure cargo to prevent shifting cargo or cargo falling from the vehicle. Failure to do so could result in compromised vehicle stability and serious personal injury to vehicle occupants or others.

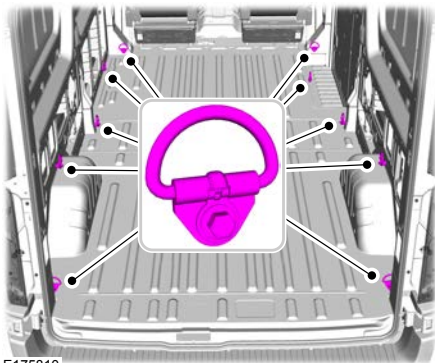
⚠ WARNING: The appropriate loading capacity of your vehicle can be limited either by volume capacity (how much space is available) or by payload capacity (how much weight the vehicle should carry). Once you have reached the maximum payload of your vehicle, do not add more cargo, even if there is space available. Overloading or improperly loading your vehicle can contribute to loss of vehicle control and vehicle rollover.

⚠ WARNING: Do not exceed the maximum load rating of the load retaining fixtures. Failure to follow this instruction could result in personal injury.

⚠ WARNING: Check the load retaining fixtures for damage before using them. Failure to follow this instruction could result in personal injury.

⚠ WARNING: Do not use the load retaining fixtures for towing. Failure to follow this instruction could result in personal injury.

LOCATING THE REAR CARGO AREA ANCHOR POINTS



E175810

Note: The number of load retaining fixtures could vary depending on your vehicle model.

REAR CARGO AREA ANCHOR POINT LOAD CAPACITIES

Variant	Maximum Load Value
All Van	3,500 N (785 lb)

Connecting a Trailer

Trailer Connection Checklist

1. Press **Features** on the touchscreen.
2. Press **Towing**.
3. Press **Connection checklist**.

Trailer Lamps



WARNING: Never connect any trailer lamp wiring to the vehicle's tail lamp wiring; this may damage the electrical system resulting in fire. Contact your authorized dealer as soon as possible for assistance in proper trailer tow wiring installation. Additional electrical equipment may be required.

Trailer lamps are required on most towed vehicles. Make sure all running lights, brake lights, turn signals and hazard lights are working.

Trailer battery charge/Trailer power feed

This feature allows the trailer's battery to charge under the following situations:

- Your vehicle is in the accessory or engine run position.
- If the vehicle's battery voltage is in optimum condition, above 12.5 volts, and the trailer's battery can still hold a charge, or is not too old.

TRAILER LIGHTING CHECK



WARNING: Never connect any trailer lamp wiring to the vehicle's tail lamp wiring; this may damage the electrical system resulting in fire. Contact your authorized dealer as soon as possible for assistance in proper trailer tow wiring installation. Additional electrical equipment may be required.

Trailer light check feature allows one person to confirm that all taillights are functioning.

Perform a trailer light illumination sequence to confirm that all lights are functioning using the SYNC screen in the vehicle.

Performing the Trailer Light Check using the SYNC screen in vehicle

1. Press **Features** on the touchscreen.
2. Press **Towing**.
3. Press **Trailer Light Check**.
4. Press **Start**.
5. Follow the instructions until the lights sequence completes.

Note: *If your vehicle does not recognize the trailer, press and hold the brake pedal for a few seconds.*

Connecting a Trailer

CONNECTING A TRAILER – TROUBLESHOOTING

CONNECTING A TRAILER – INFORMATION MESSAGES

Message	Description
Trailer disconnected	The system senses a trailer connection becomes disconnected, either intentionally or unintentionally, during a given ignition cycle.
Trailer battery not charging See manual	There is a fault with your trailer battery, or your trailer battery voltage is very low.

Towing a Trailer

TOWING A TRAILER PRECAUTIONS



WARNING: Do not exceed 100 km/h (60 mph). Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Make sure that the vertical load on the tow ball is between the minimum and maximum recommended weight at all times. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Do not exceed the maximum gross vehicle weight stated on the vehicle identification plate. Failure to follow this instruction could result in personal injury.



WARNING: The anti-lock brake system does not control the trailer brakes.

Obey country specific regulations for towing a trailer.

The trailer vertical weight on the tow ball is essential for the driving stability of your vehicle and trailer.

Reduce speed immediately if the trailer shows any sign of swaying.

Towing a trailer changes the vehicle handling characteristics and increases stopping distances. Adapt your speed and driving behavior to the load of the trailer.

TOWING A TRAILER LIMITATIONS

Do not exceed 100 km/h (60 mph) even if a country allows higher speeds under certain conditions.

The gross train weight stated on the vehicle identification plate applies for road gradients up to 12% and altitudes up to 1,000 m (3,281 ft) when towing a trailer. In mountainous regions the engine performance decreases due to lower air density with increasing altitude. In high altitude regions above 1,000 m (3,281 ft), you should reduce the stipulated maximum permitted gross train weight by 10% for every additional 1,000 m (3,281 ft). See **Vehicle Identification Plate** (page 344).

Note: *Not all vehicles are suitable or approved to have a tow bar fitted. Ask an authorized dealer for more information.*

LOADING YOUR TRAILER

Place loads as low as possible and central to the axle of your trailer. If you are towing with an unladen vehicle, you should place the load in your trailer toward the front, within the maximum vertical load, as this gives the best stability. See **Towing Weight Capacities** (page 255).

The vertical weight on the tow ball should be at least 4% of the trailer weight and not exceed the maximum permissible weight.

Note: *The maximum permissible trailer vertical weight on the trailer identification plate is the trailer manufacturer's testing value. The vehicle maximum permissible trailer vertical weight could be lower.*

Towing a Trailer

TRAILER TOWING HINTS

Use a low gear when descending a steep downhill gradient.

The stability of your vehicle to trailer combination is very much dependent on the quality of the trailer.

The electrical system on your vehicle is suitable for towing trailers with LED lamps.

TOWING WEIGHTS AND DIMENSIONS

TOWING WEIGHT CAPACITIES

Maximum Permissible Trailer Weight

You can find the maximum permissible trailer weight for your vehicle in the Certificate of Conformity or ask from a dealer.

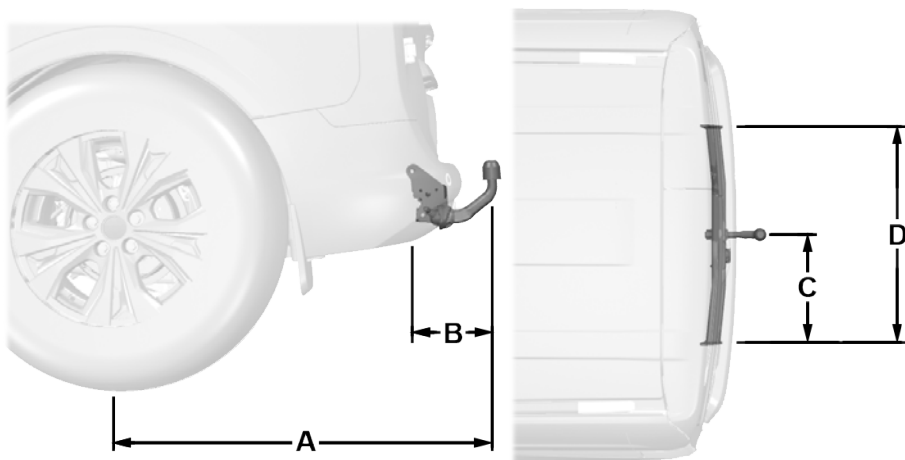
Maximum Permissible Trailer Vertical Weight

Powertrain	kg (lb)
All variants.	50 (110)

Note: You can find the maximum permissible trailer vertical weight for your vehicle in the Certificate of Conformity or ask from a dealer.

Towing a Trailer

TOW BAR DIMENSIONS



Measurement	Dimension Description	mm (in)
A	Wheel center to center of tow ball.	911 (35.9)
B	Center of tow ball to center of first attachment point.	514 (20.2)
C	Center of tow ball to side member.	615 (24.2)
D	Distance between side members.	1,230 (48.4)

Driving Hints

COLD WEATHER PRECAUTIONS

The functional operation of some components and systems can be affected at temperatures below approximately -25°C (-13°F).

DRIVING ON SNOW AND ICE



WARNING: If you are driving in slippery conditions that require tire chains or cables, then it is critical that you drive cautiously. Keep speeds down, allow for longer stopping distances and avoid aggressive steering to reduce the chances of a loss of vehicle control which can lead to serious injury or death. If the rear end of your vehicle slides while cornering, steer in the direction of the slide until you regain control of your vehicle.

On ice and snow, you should drive more slowly than usual. Your vehicle has an anti-lock braking system, apply the brake pedal steadily. Do not pump the brake pedal.

BREAKING-IN

Tires

You need to break in new tires for approximately 480 km (300 mi). During this time, your vehicle may exhibit some unusual driving characteristics.

Brakes and Clutch

Avoid heavy use of the brakes and clutch if possible for the first 160 km (100 mi) in town and for the first 1,600 km (1,000 mi) on freeways.

DRIVING ECONOMICALLY

The following helps to improve fuel consumption:

- Drive smoothly, accelerate gently and anticipate the road ahead to avoid heavy braking.
- Regularly check your tire pressures and make sure that they are inflated to the correct pressure.
- Follow the recommended maintenance schedule and carry out the recommended checks.
- Plan your journey and check the traffic before you set off. It is more efficient to combine errands into a single trip whenever possible.
- Avoid idling the engine in cold weather or for extended periods. Start the engine only when you are ready to set off.
- Do not carry unnecessary weight in your vehicle as extra weight wastes fuel.
- Do not add unnecessary accessories to the exterior of your vehicle, for example running boards. If you use a roof rack, remember to fold it down or remove it when not in use.
- Do not shift into neutral when you are braking or when your vehicle is slowing down.
- Shut all windows when driving at high speeds.
- Switch off all electric systems when not in use, for example air conditioning. Make sure that you unplug any accessories from the auxiliary power points when not in use.

Driving Hints

DRIVING THROUGH SHALLOW WATER

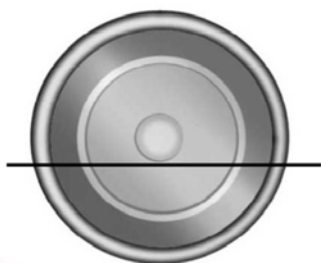


WARNING: Do not attempt to cross a deep or flowing body of water. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

Note: *Driving through standing water can cause vehicle damage.*

Note: *Engine damage can occur if water enters the air filter.*

Before driving through standing water, check the depth. Never drive through water that is higher than the bottom of the wheel hubs.



When driving through standing water, drive very slowly and do not stop your vehicle. Your brake performance and traction could be limited. After driving through water and as soon as it is safe to do so:

- Lightly press the brake pedal to dry the brakes and to check that they work.
- Turn the steering wheel to check that the steering power assist works.

Check the function of the following:

- Horn
- Exterior lights

FLOOR MATS



WARNING: Use a floor mat designed to fit the footwell of your vehicle that does not obstruct the pedal area. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Pedals that cannot move freely can cause loss of vehicle control and increase the risk of serious personal injury.



WARNING: Secure the floor mat to both retention devices so that it cannot slip out of position and interfere with the pedals. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Do not place additional floor mats or any other covering on top of the original floor mats. This could result in the floor mat interfering with the operation of the pedals. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Always make sure that objects cannot fall into the driver foot well while your vehicle is moving. Objects that are loose can become trapped under the pedals causing a loss of vehicle control.

Driving Hints



To install floor mats that have eyelets, position the floor mat eyelet over the retention post and press down to lock in position. Repeat for all eyelets on the floor mat.

To remove the floor mats, reverse the installation procedure.

Note: *Regularly check the floor mats to make sure they are secure.*

Crash and Breakdown Information

SWITCHING THE HAZARD FLASHERS ON AND OFF



The hazard flasher button is on the instrument panel. Press the button to switch the hazard flashers on if your vehicle is creating a safety hazard for other road users.

When you switch the hazard flashers on, all front and rear direction indicators flash.

Note: *The hazard flashers operate when the ignition is in any position, or if the key is not in the ignition. The battery loses charge and could have insufficient power to restart your vehicle.*

Press the button again to switch them off.

JUMP STARTING THE VEHICLE

JUMP STARTING PRECAUTIONS



WARNING: Batteries normally produce explosive gases which can cause personal injury. Therefore, do not allow flames, sparks or lighted substances to come near the battery. When working near the battery, always shield your face and protect your eyes. Always provide correct ventilation.



WARNING: Keep batteries out of reach of children. Batteries contain sulfuric acid. Avoid contact with skin, eyes or clothing. Shield your eyes when working near the battery to protect against possible splashing of acid solution. In case of acid contact with skin or eyes, flush immediately with water for a minimum of 15 minutes and get prompt medical attention. If acid is swallowed, call a physician immediately.



WARNING: Use only adequately sized cables with insulated clamps.



WARNING: Make sure that the cables are clear of any moving parts and fuel delivery system parts.



WARNING: Connect batteries with only the same nominal voltage.



WARNING: If the engine is running while the hood is open, stay clear of moving engine components. Failure to follow this warning could result in serious personal injury or death.

Do not attempt to push-start an automatic transmission vehicle. This could cause transmission damage.

Do not disconnect the battery of the disabled vehicle. This could damage your vehicle's electrical system.

PREPARING THE VEHICLE

Use only a 12 volt supply to start your vehicle.

Park the booster vehicle close to the hood of the disabled vehicle, making sure the two vehicles do not touch.

JUMP STARTING THE VEHICLE



WARNING: Connect batteries with only the same nominal voltage.

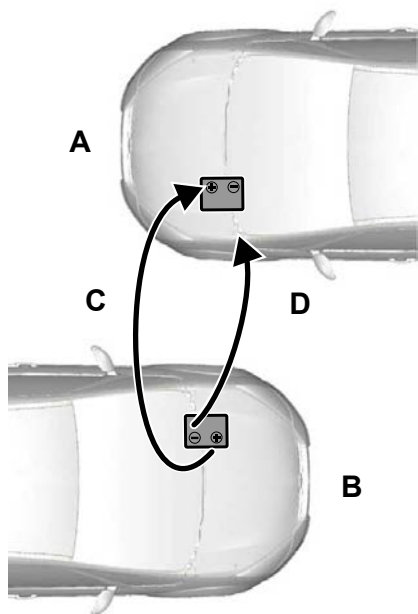


WARNING: Use only adequately sized cables with insulated clamps.

Note: *Do not disconnect the battery of the disabled vehicle as this could damage the vehicle electrical system.*

Crash and Breakdown Information

Connecting the Jumper Cables

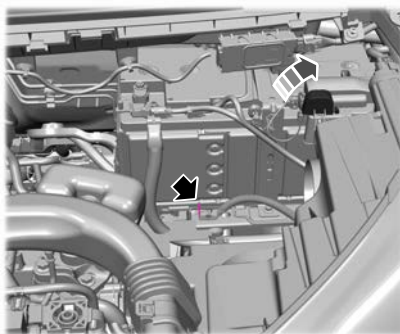


- A Vehicle with the discharged battery.
- B Vehicle with the booster battery.
- C Positive jumper cable.
- D Negative jumper cable.

1. Switch the ignition off and any electrical equipment.
2. Lift up the battery positive connection point cover. For item location, refer to the appropriate under hood overview. See **Under Hood Overview** (page 282).

WARNING: Make sure that the cables are clear of any moving parts and fuel delivery system parts.

3. Connect one end of the positive jumper cable to the positive terminal of the discharged battery and the other end to the positive terminal of the booster battery.



WARNING: Do not connect the negative jumper cable to any other part of your vehicle. Use the ground point.

4. Connect one end of the negative jumper cable to the negative terminal of the booster battery or to a suitable ground point and the other end to the ground point on your vehicle.

Starting the Engine

1. Start the engine of the vehicle with the booster battery and keep the engine speed between 2000 and 3000 RPM.
2. Start the engine of the vehicle with the discharged battery.

Crash and Breakdown Information

- When the engine starts, run the engines for three minutes before you disconnect the jumper cables.

Remove the jumper cables in the reverse order that they were connected.

Note: *Do not switch the headlamps on before you disconnect the jumper cables. The peak voltage could cause the bulbs to fail.*

POST-CRASH ALERT SYSTEM

WHAT IS THE POST-CRASH ALERT SYSTEM

The system helps draw attention to your vehicle in the event of a serious impact.

HOW DOES THE POST-CRASH ALERT SYSTEM WORK

The system is designed to turn the hazard flashers on, turn the courtesy lamps on and unlock all doors in the event of a serious impact that deploys an airbag or the seatbelt pretensioners.

SWITCHING THE POST-CRASH ALERT SYSTEM OFF

Press the hazard flasher switch, the unlock button on the remote control, the panic button on the remote control or cycle the ignition to switch the system off.

Note: *The alert turns off when the vehicle battery runs out of charge.*

POST-COLLISION BRAKING

How Does Post-Collision Braking Work

In the event of a moderate to severe crash, the braking system reduces the vehicle's speed to prevent or reduce the impact of a potential secondary crash.

Post-Collision Braking Limitations

Post-collision braking does not activate if any of the following occur:

- The anti-lock braking system is damaged during the collision.
- Electronic stability control is disabled.

Overriding Post-Collision Braking

You can override post-collision braking by pressing the brake or accelerator pedal.

Post-Collision Braking Indicators



It flashes when a post-collision braking event is occurring.

AUTOMATIC CRASH SHUTOFF

WHAT IS AUTOMATIC CRASH SHUTOFF

The automatic crash shutoff is designed to stop the fuel going to the engine in the event of a moderate or severe crash.

Note: *Not every impact causes a shutoff.*

Crash and Breakdown Information

AUTOMATIC CRASH SHUTOFF PRECAUTIONS



WARNING: If your vehicle has been involved in a crash, have the fuel system checked. Failure to follow this instruction could result in fire, personal injury or death.

RE-ENABLING YOUR VEHICLE

1. Switch the ignition off.
2. Attempt to start your vehicle.
3. Switch the ignition off.
4. Attempt to start your vehicle.

Note: If your vehicle does not start after the third attempt, have your vehicle checked as soon as possible.

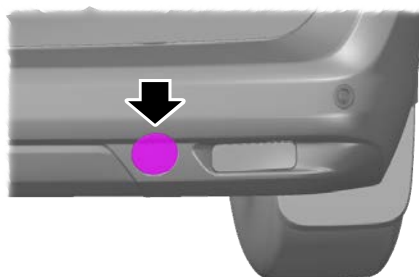
RECOVERY TOWING

ACCESSING THE FRONT TOWING POINT



E146426

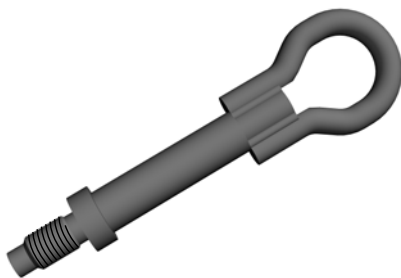
ACCESSING THE REAR TOWING POINT



Remove the cover to install the towing eye.

Note: If your vehicle has a tow bar, use this to tow other vehicles.

LOCATING THE TOWING EYE



Towing eye location in Van:

- Behind the driver seat.

Towing eye location in Kombi:

- In the cargo area, in the drawer on the rear-right side of the trim panel.

Note: You must carry the towing eye in your vehicle at all times.

Crash and Breakdown Information

INSTALLING THE TOWING EYE



WARNING: Make sure that the towing eye is fully tightened. Failure to follow this instruction could result in personal injury.



WARNING: You must switch the ignition on when your vehicle is being towed.



E146426

1. Carefully remove the cover.
2. Install the towing eye.

Note: It has a left-hand thread. Turn it counterclockwise to install it.

FAIL-SAFE COOLING

WHAT IS FAIL-SAFE COOLING

Fail-safe cooling allows you to temporarily drive your vehicle before any incremental component damage occurs due to overheating.

The fail-safe distance depends on outside temperature, vehicle load and terrain.

HOW DOES FAIL-SAFE COOLING WORK

If the engine reaches a preset over-temperature condition, the engine automatically switches to alternating cylinder operation. Each disabled cylinder acts as an air pump and cools the engine.

When this occurs, your vehicle still operates, however:

- Engine power is limited.
- The air conditioning system turns off.

Continued operation increases the engine temperature, causing the engine to completely shut down. Your steering and braking effort increases in this situation.

When the engine temperature cools, you can re-start the engine.

Note: Have your vehicle checked as soon as possible to minimize engine damage.

DRIVING WHEN FAIL-SAFE MODE IS ACTIVATED



WARNING: Fail-safe mode is for use during emergencies only. Operate your vehicle in fail-safe mode only as long as necessary to bring your vehicle to rest in a safe location and seek immediate repairs. When in fail-safe mode, your vehicle will have limited power, will not be able to maintain high-speed operation, and may completely shut down without warning, potentially losing engine power, power steering assist, and power brake assist, which may increase the possibility of a crash resulting in serious injury.

Crash and Breakdown Information



WARNING: Do not remove the coolant reservoir cap when the engine is on or the cooling system is hot. Wait 10 minutes for the cooling system to cool down. Cover the coolant reservoir cap with a thick cloth to prevent the possibility of scalding and slowly remove the cap. Failure to follow this instruction could result in personal injury.

Continued operation increases the engine temperature, causing the engine to completely shut down. Your steering and braking effort increases in this situation.

When the engine temperature cools, you can re-start the engine. Have your vehicle checked as soon as possible to minimize engine damage.

Your vehicle has limited engine power when in the fail-safe mode, drive your vehicle with caution. Your vehicle does not maintain high-speed operation and the engine may operate poorly.

Remember that the engine is capable of automatically shutting down to prevent engine damage. In this situation:

1. Pull off the road as soon as safely possible and switch the engine off.
2. If you are a member of a roadside assistance program, we recommend that you contact your roadside assistance service provider.
3. If this is not possible, wait for a short period of time for the engine to cool.
4. Check the coolant level. If the coolant level is at or below the minimum mark, add prediluted coolant immediately.
5. When the engine temperature cools, you can re-start the engine. Have your vehicle checked as soon as possible to minimize engine damage.

Note: *Driving your vehicle without repair increases the chance of engine damage.*

FAIL-SAFE COOLING INDICATORS



If the engine begins to overheat, the coolant temperature gauge moves toward the red zone.



A warning lamp illuminates and a message may appear in the instrument cluster display.

Towing Your Vehicle - Manual Transmission

TOWING YOUR VEHICLE PRECAUTIONS



WARNING: You must switch your vehicle on when being towed. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Always check that the steering wheel lock is deactivated before attempting to move your vehicle. Failure to deactivate the steering wheel lock could result in a crash.



WARNING: The brake and steering assistance will not operate unless the engine is running. Press the brake pedal harder and be aware of increased stopping distances and heavier steering.



WARNING: Too much tension in the tow rope could cause damage to your vehicle or the vehicle that is towing.

- Maximum speed is 50 km/h (30 mph).
- Maximum distance is 80 km (50 mi).

Note: Put your climate control system in recirculated air mode to prevent exhaust fumes from entering your vehicle. See **Climate Control** (page 107).

Drive off slowly and smoothly without jerking the vehicle you are towing.

You must only use the towing eye that was delivered with your vehicle.

Tow ropes or rigid towing bars must be placed on the same side. For example, right hand rear towing point to right hand front towing point.

You must use a tow rope or rigid towing bar that is of the correct strength for the weight of the towing vehicle and the vehicle that is being towed.

The weight of the vehicle that is being towed must not exceed the weight of the towing vehicle.

Note: Make sure the transmission is in neutral when towing your vehicle.

Note: Do not tow your vehicle backward.

Note: Do not tow your vehicle if the ambient temperature is below 0°C (32°F).

EMERGENCY TOWING

If your vehicle is disabled without access to wheel dollies, a car-hauling trailer, or a flatbed transport vehicle it can be flat-towed with all wheels on the ground. You may do this under the following conditions:

- Your vehicle is facing forward so that it is towed in a forward direction.
- The transmission selector lever is placed in neutral position.

Towing Your Vehicle - Automatic Transmission

TOWING YOUR VEHICLE PRECAUTIONS



WARNING: You must switch the ignition on when your vehicle is being towed.



WARNING: Always check that the steering wheel lock is deactivated before attempting to move your vehicle. Failure to deactivate the steering wheel lock could result in a crash.



WARNING: The brake and steering assistance will not operate unless the engine is running. Press the brake pedal harder and be aware of increased stopping distances and heavier steering.



WARNING: Too much tension in the tow rope could cause damage to your vehicle or the vehicle that is towing.

Note: Make sure the transmission is in neutral (N) when towing your vehicle.

Note: Do not tow your vehicle backward.

Note: Do not tow your vehicle if the ambient temperature is below 0°C (32°F).

EMERGENCY TOWING

If your vehicle is disabled without access to wheel dollies, a car-hauling trailer, or a flatbed transport vehicle it can be flat-towed with all wheels on the ground. You may do this under the following conditions:

- Your vehicle is facing forward so that it is towed in a forward direction.
- The transmission selector lever is placed in neutral (N). If the transmission gear shift lever cannot be moved to neutral (N), it may need to be overridden.

- Maximum speed is 50 km/h (30 mph).
- Maximum distance is 80 km (50 mi).

In the event of a mechanical failure of the transmission, do not use individual axle carriers. All wheels must be lifted clear of the ground on a level platform.

Drive off slowly and smoothly without jerking the vehicle you are towing.

You must only use the towing eye that was delivered with your vehicle.

Tow ropes or rigid towing bars must be placed on the same side. For example, right hand rear towing point to right hand front towing point.

You must use a tow rope or rigid towing bar that is of the correct strength for the weight of the towing vehicle and the vehicle that is being towed.

The weight of the vehicle that is being towed must not exceed the weight of the towing vehicle.

Note: If you need to exceed a speed of 50 km/h (30 mph) and a distance of 80 km (50 mi) while towing, you must lift the drive wheels clear of the ground.

Note: We recommend you do not tow with the drive wheels on the ground. However, if it is required to move the vehicle from a dangerous location, do not tow your vehicle faster than 50 km/h (30 mph) or farther than 80 km (50 mi).

Emergency Equipment

STORING A FIRST AID KIT

You can store a first aid kit in the passenger side front door storage.

STORING A WARNING TRIANGLE

You can store a warning triangle in the driver side front door storage.

Fuses

FUSE PRECAUTIONS



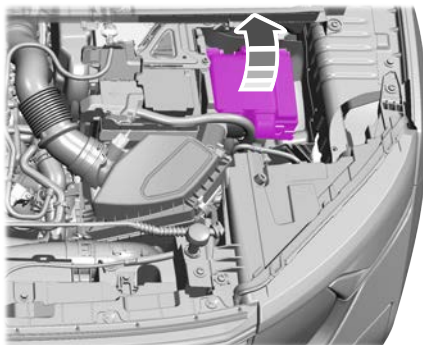
WARNING: Always replace a fuse with one that has the specified amperage rating. Using a fuse with a higher amperage rating can cause severe wire damage and could start a fire.



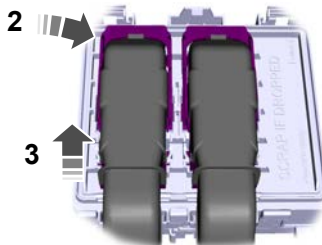
WARNING: To reduce risk of electrical shock, always replace the cover to the power distribution box before reconnecting the battery or refilling fluid reservoirs.

UNDER HOOD FUSE BOX

ACCESSING THE UNDER HOOD FUSE BOX

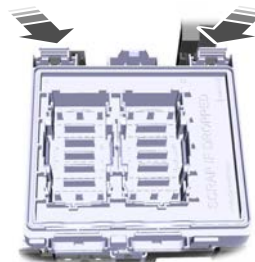


1. Pull the latch toward you and remove the top cover.



E253689

2. Pull the connector lever upward.
3. Pull the connector upward to remove it.

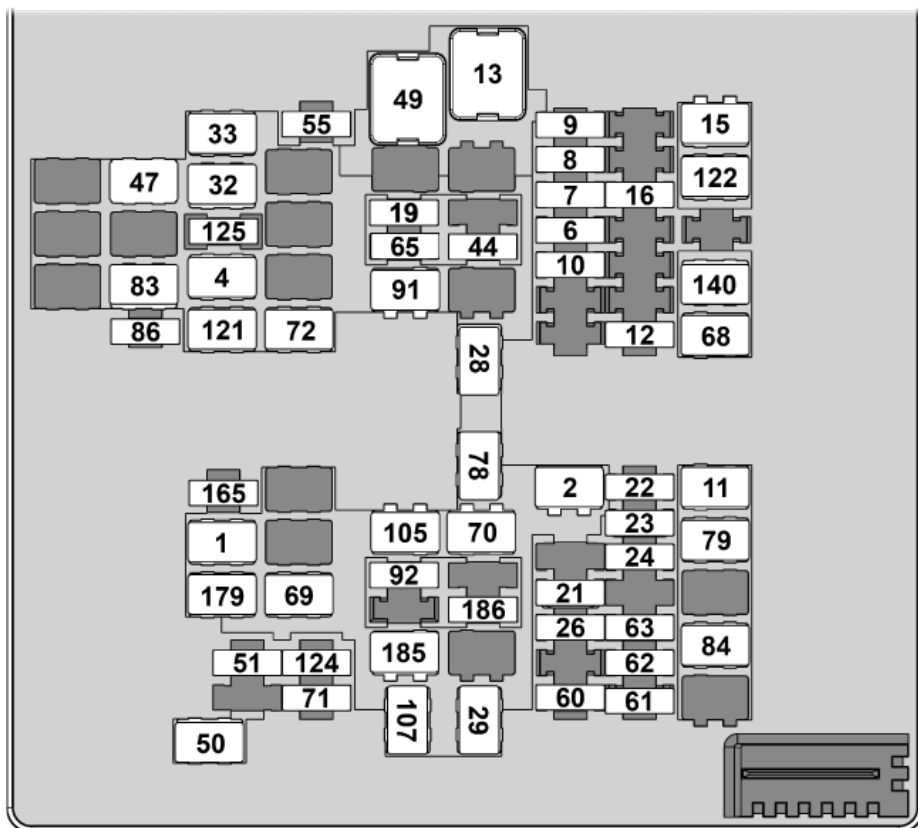


4. Pull both latches toward you and remove the fuse box.

Fuses

5. Turn the fuse box over and open the lid.

IDENTIFYING THE FUSES IN THE UNDER HOOD FUSE BOX - GASOLINE



Fuses

Item	Rating	Protected Component
1	40 A	Body control module.
2	30 A	Body control module.
4	20 A	Fuel pump.
6	20 A	Powertrain control module.
7	20 A	Universal heated oxygen sensor. Post-cat heated oxygen sensor. Camshaft timing valve 1. Camshaft timing valve 2. Cannister purge valve. Oil pump. Turbocharger wastegate valve.
8	10 A	Active grille shutter. Air conditioning compressor.
9	15 A	Ignition coil.
10	15 A	Transmission control module.
11	30 A	Starter motor solenoid.
12	10 A	Air conditioning clutch.
13	40 A	Blower motor.
15	20 A	Horn.
16	20 A	Washer.
19	10 A	Rear left-hand door unlock.
21	10 A	Headlamp leveling motor
22	20 A	Advanced driver assistance system module
23	10 A	Anti-lock brake system.
24	10 A	Electronic power assist steering. Powertrain control module.
26	10 A	Transmission control module.
28	40 A	Anti-lock brake system valve.
29	60 A	Anti-lock brake system pump.
32	20 A	Power outlet 1.

Fuses

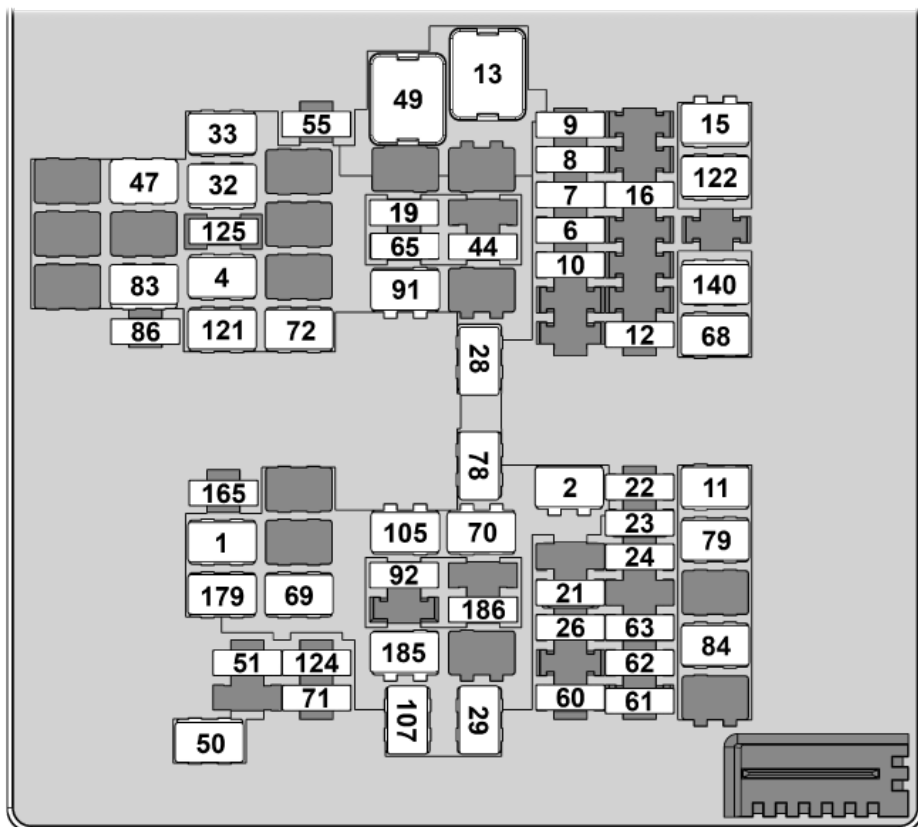
Item	Rating	Protected Component
33	20 A	Power outlet 2.
44	10 A	Brake on-off switch.
47	40 A	Low-speed cooling fan.
49	60 A	High-speed cooling fan.
50	40 A	Rear window heater.
51	10 A	Heated mirror.
55	10 A	Liftgate/Cargo door unlock.
60	5 A	Modified vehicle connection.
61	20 A	Modified vehicle connection.
62	10 A	Modified vehicle connection.
63	10 A	Modified vehicle connection.
65	25 A	Heated seats.
68	20 A	Steering column lock.
69	30 A	Windshield wiper motor.
70	25 A	Left-hand rear-window power.
71	20 A	Rear window wiper motor.
72	25 A	Right-hand rear-window power.
78	40 A	Left-hand windscreen heater.
79	40 A	Right-hand windscreen heater.
83	40 A	Positive temperature coefficient heater bank 1.
84	60 A	Positive temperature coefficient heater bank 2.
86	-	Not used.
91	40 A	Trailer tow module.
92	5 A	Headlamp switch.
105	40 A	Modified vehicle connection.
107	60 A	Trailer tow module.
121	-	Not used.

Fuses

Item	Rating	Protected Component
122	60 A	Transmission control module.
124	5 A	Rain sensor. Auto headlamp sensor.
125	5 A	Power outlet 3 - USB.
140	-	Not used.
165	-	Not used.
179	-	Not used.
185	30 A	Front driver power window.
186	10 A	Diagnostic.

Fuses

IDENTIFYING THE FUSES IN THE UNDER HOOD FUSE BOX - DIESEL



Fuses

Item	Rating	Protected Component
1	40 A	Body control module.
2	30 A	Body control module.
4	20 A	Fuel pump.
6	20 A	Powertrain control module.
7	10 A	Oil pump. Exhaust gas recirculation cooler bypass valve.
8	10 A	Electric heated thermostat.
9	15 A	Particulate matter sensor. Mass air flow and intake air temperature sensor. NOX sensor.
10	15 A	Transmission control module.
11	30 A	Starter motor solenoid.
12	10 A	Air conditioning clutch.
13	40 A	Blower motor.
15	20 A	Horn.
16	20 A	Washer.
19	10 A	Rear left-hand door unlock.
21	10 A	Headlamp leveling motor.
22	20 A	Advanced driver assistance system module.
23	10 A	Anti-lock brake system.
24	10 A	Electronic power assist steering. Powertrain control module.
26	10 A	Glow plug dosage module.
28	40 A	Anti-lock brake system valve.
29	60 A	Anti-lock brake system pump.
32	20 A	Power outlet 1.
33	20 A	Power outlet 2.
44	10 A	Brake on-off switch.

Fuses

Item	Rating	Protected Component
47	40 A	Low-speed cooling fan.
49	60 A	High-speed cooling fan.
50	40 A	Rear window heater.
51	10 A	Heated mirror.
55	10 A	Liftgate/Cargo door unlock.
60	5 A	Modified vehicle connection.
61	20 A	Modified vehicle connection.
62	10 A	Modified vehicle connection.
63	10 A	Modified vehicle connection.
65	25 A	Heated seats.
68	20 A	Steering column lock.
69	30 A	Windshield wiper motor.
70	25 A	Left-hand rear-window power.
71	20 A	Rear window wiper motor.
72	25 A	Right-hand rear-window power.
78	40 A	Left-hand windscreen heater.
79	40 A	Right-hand windscreen heater.
83	40 A	Positive temperature coefficient heater bank 1.
84	60 A	Positive temperature coefficient heater bank 2.
86	15 A	UREA pressure line heater.
91	40 A	Trailer tow module.
92	5 A	Headlamp switch.
105	40 A	Modified vehicle connection.
107	60 A	Trailer tow module.
121	30 A	Fuel filter.
122	-	Not used.
124	5 A	Rain sensor.

Fuses

Item	Rating	Protected Component
		Auto headlamp sensor.
125	5 A	Power outlet 3 - USB.
140	60 A	Glow plug dosage module.
165	15 A	UREA tank heater.
179	20 A	UREA dosage control unit internal function.
185	30 A	Front driver power window.
186	10 A	Diagnostic.

BODY CONTROL MODULE FUSE BOX

ACCESSING THE BODY CONTROL MODULE FUSE BOX - LHD

The fuse box is behind the glove compartment.

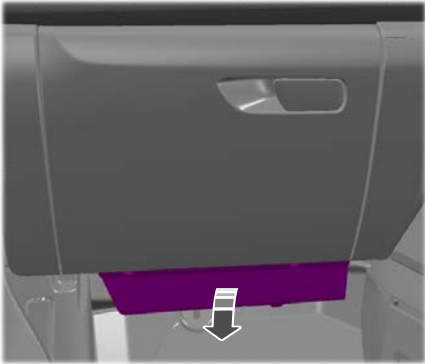


1. Open the glove compartment and empty the contents.

2. Turn the retaining clips and remove them.
3. Press the sides inward and swivel the glove compartment downward.

ACCESSING THE BODY CONTROL MODULE FUSE BOX - RHD

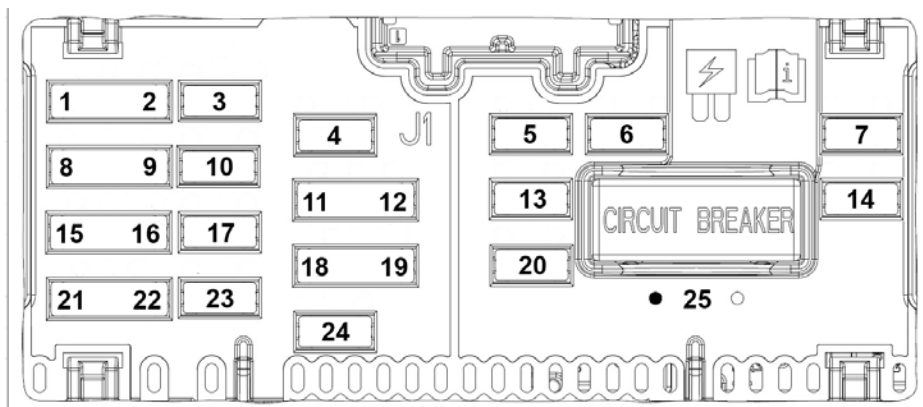
The fuse box is below the glove compartment.



Carefully remove the cover.

Fuses

IDENTIFYING THE FUSES IN THE BODY CONTROL MODULE FUSE BOX



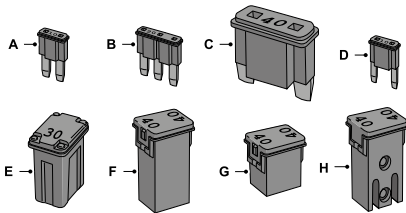
Item	Fuse Rating	Protected Component
1	5 A	Restraints control module.
2	5 A	Not used.
3	10 A	Not used.
4	10 A	Panel integrated control. Enhanced central gateway.
5	20 A	Door lock.
6	10 A	Delayed ACC power-Driver door power window switch.
7	30 A	Passenger door control module.
8	5 A	Not used.
9	5 A	Electrochromic mirror. Passenger airbag deactivation indicator.
10	10 A	Not used.
11	5 A	Telematics embedded modem.
12	5 A	Power window driver switch.

Fuses

Item	Fuse Rating	Protected Component
		Intrusion/inclination sensor.
13	15 A	Door unlock.
14	30 A	Driver door control module.
15	15 A	Steering wheel column control module.
16	15 A	Not used.
17	15 A	Phone/voice control module (Multimedia gateway).
18	7.5 A	Wireless accessory charging control module.
19	7.5 A	Battery back-up sounder.
20	10 A	Anti-theft alarm horn.
21	7.5 A	Ignition switch. Remote climate control module. Start/stop switch.
22	7.5 A	Instrument cluster. Steering wheel column control module.
23	20 A	Radio.
24	20 A	Not used.
25	30 A	Circuit breaker.

Fuses

IDENTIFYING FUSE TYPES



A	Micro 2.
B	Micro 3.
C	Maxi.
D	Mini.
E	M Case.
F	J Case.
G	J Case Low Profile.
H	Slotted M Case.

FUSES – TROUBLESHOOTING

FUSES – FREQUENTLY ASKED QUESTIONS

When do I need to check a fuse?

If electrical components in the vehicle are not working.

When do I need to replace a fuse?

If a fuse has blown.

How do I identify a blown fuse?

You can identify a blown fuse by a broken wire within the fuse.

Maintenance

MAINTENANCE PRECAUTIONS

Have your vehicle serviced regularly to help maintain its roadworthiness and resale value. There is a large network of authorized dealers that are there to help you with their professional servicing expertise. We believe that their specially trained technicians are best qualified to service your vehicle properly and expertly. They are supported by a wide range of highly specialized tools developed specifically for servicing your vehicle.

If your vehicle requires professional service, an authorized dealer can provide the necessary parts and service. Check your warranty information to find out which parts and services are covered.

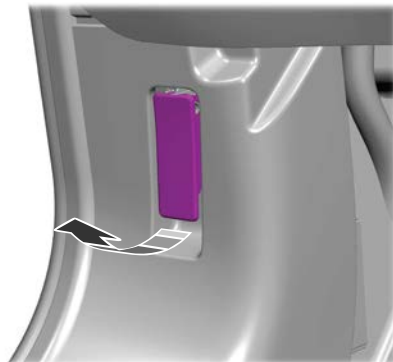
Use only recommended fluids and service parts conforming to specifications. See **Capacities and Specifications** (page 335).

If you do not use oil and fluid that meets the defined specification and viscosity grade, it could result in:

- Component damage not covered by the vehicle Warranty.
- Longer engine cranking periods.
- Increased emission levels.
- Reduced engine performance.
- Reduced fuel economy.
- Reduced brake performance.

OPENING AND CLOSING THE HOOD

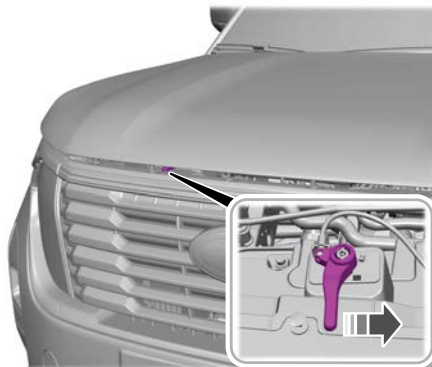
Opening the Hood



1. Pull the hood release lever.

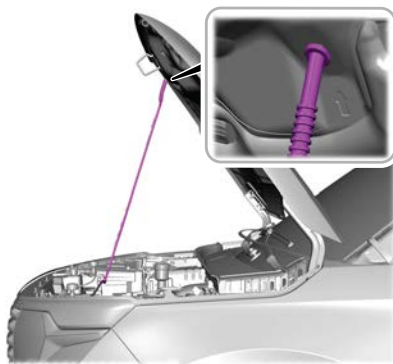
Note: It is located under the instrument panel on the left-hand side of the vehicle.

2. Slightly lift the hood.



3. Move the catch to the right.
4. Open the hood.

Maintenance



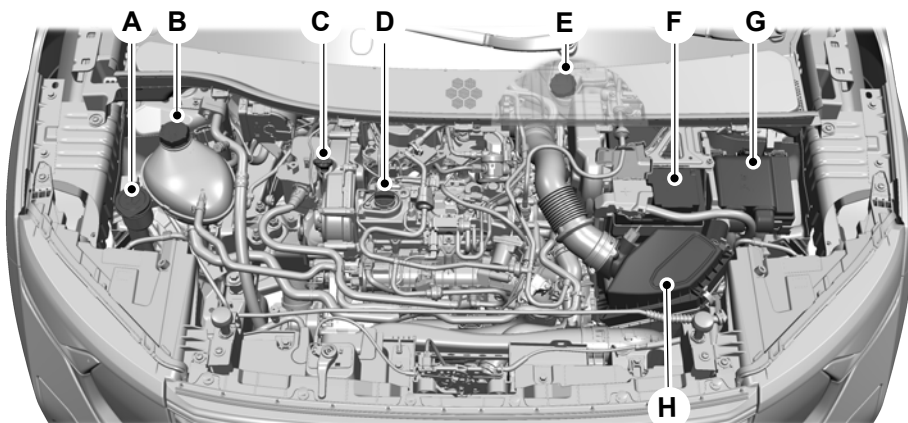
5. Support the hood with the strut.

Closing the Hood

1. Remove the strut from the catch and secure it correctly in the clip.
2. Lower the hood and allow it to drop under its own weight for the last 20–30 cm (8–12 in).

Note: Make sure that the hood is correctly closed.

UNDER HOOD OVERVIEW - GASOLINE, LHD

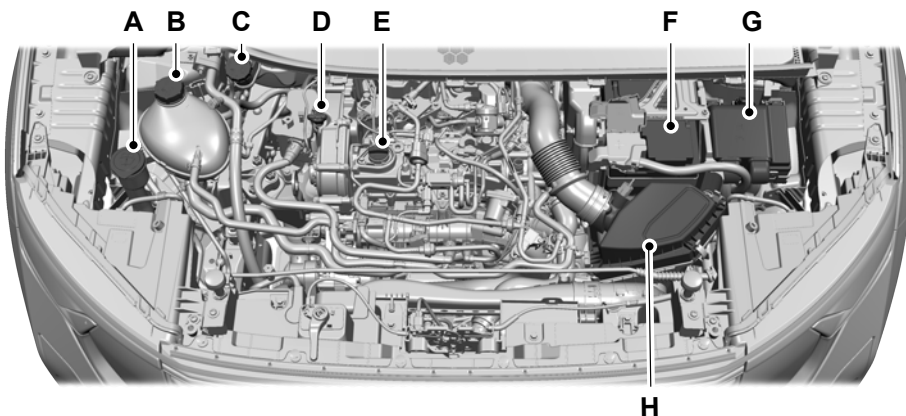


- A Windshield washer fluid reservoir. See **Adding Washer Fluid** (page 70).
- B Engine coolant reservoir. See **Checking the Coolant Level** (page 288).
- C Engine oil dipstick. See **Engine Oil Dipstick Overview** (page 286).
- D Engine oil filler cap. See **Adding Engine Oil** (page 286).
- E Brake fluid reservoir. See **Checking the Brake Fluid** (page 175).

Maintenance

- F 12V Battery. See **Changing the 12V Battery** (page 292).
- G Engine compartment fuse box. See **Under Hood Fuse Box** (page 269).
- H Air filter assembly.

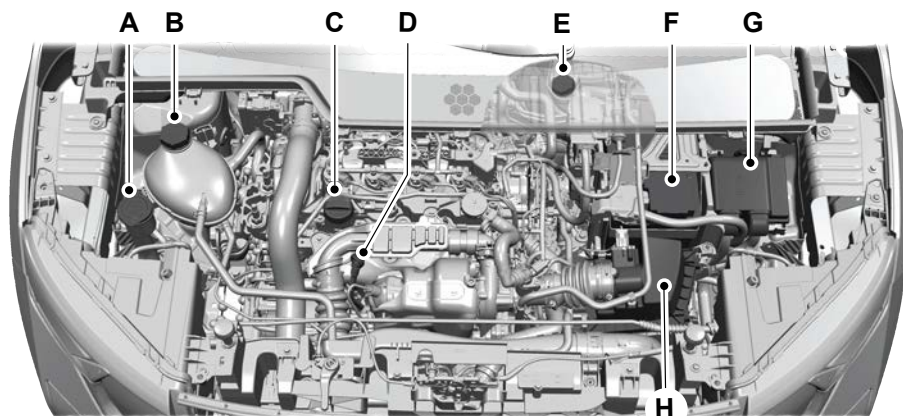
UNDER HOOD OVERVIEW - GASOLINE, RHD



- A Windshield washer fluid reservoir. See **Adding Washer Fluid** (page 70).
- B Engine coolant reservoir. See **Checking the Coolant Level** (page 288).
- C Brake fluid reservoir. See **Checking the Brake Fluid** (page 175).
- D Engine oil dipstick. See **Engine Oil Dipstick Overview** (page 286).
- E Engine oil filler cap. See **Adding Engine Oil** (page 286).
- F 12V Battery. See **Changing the 12V Battery** (page 292).
- G Engine compartment fuse box. See **Under Hood Fuse Box** (page 269).
- H Air filter assembly.

Maintenance

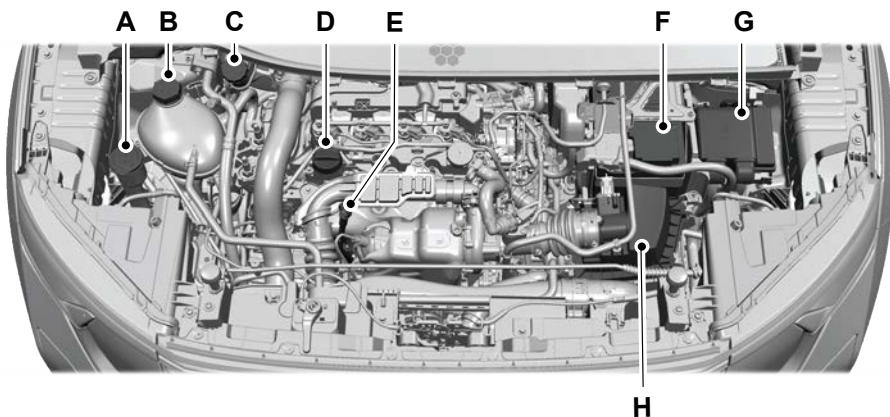
UNDER HOOD OVERVIEW - DIESEL, LHD



- A Windshield washer fluid reservoir. See **Adding Washer Fluid** (page 70).
- B Engine coolant reservoir. See **Checking the Coolant Level** (page 288).
- C Engine oil filler cap. See **Adding Engine Oil** (page 286).
- D Engine oil dipstick. See **Engine Oil Dipstick Overview** (page 286).
- E Brake fluid reservoir. See **Checking the Brake Fluid** (page 175).
- F 12V Battery. See **Changing the 12V Battery** (page 292).
- G Engine compartment fuse box. See **Under Hood Fuse Box** (page 269).
- H Air filter assembly.

Maintenance

UNDER HOOD OVERVIEW - DIESEL, RHD

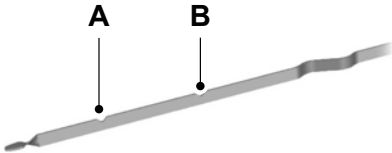


- A Windshield washer fluid reservoir. See **Adding Washer Fluid** (page 70).
- B Engine coolant reservoir. See **Checking the Coolant Level** (page 288).
- C Brake fluid reservoir. See **Checking the Brake Fluid** (page 175).
- D Engine oil filler cap. See **Adding Engine Oil** (page 286).
- E Engine oil dipstick. See **Engine Oil Dipstick Overview** (page 286).
- F 12V Battery. See **Changing the 12V Battery** (page 292).
- G Engine compartment fuse box. See **Under Hood Fuse Box** (page 269).
- H Air filter assembly.

Maintenance

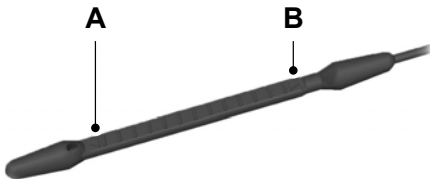
ENGINE OIL

ENGINE OIL DIPSTICK OVERVIEW - GASOLINE



- A Minimum.
B Maximum.

ENGINE OIL DIPSTICK OVERVIEW - DIESEL



- A Minimum.
B Maximum.

CHECKING THE ENGINE OIL LEVEL

1. Make sure that your vehicle is on level ground.
2. Check the oil level before starting the engine, or switch the engine off after warm up and wait 15 minutes for the oil to drain into the oil pan.

Note: Checking the oil level too soon could result in an inaccurate reading.

3. Remove the dipstick and wipe it with a clean, lint-free cloth.
4. Reinstall the dipstick and make sure it is fully seated.
5. Remove the dipstick again to check the oil level.

Note: Read both sides of the dipstick and use the lowest oil level as the correct reading.

Note: If the oil level is between the maximum and minimum marks, the oil level is acceptable. Do not add oil.

6. If the oil level is at the minimum mark, immediately add oil.
7. Reinstall the dipstick. Make sure it is fully seated.

Note: The oil consumption of new engines reaches its normal level after approximately 5,000 km (3,000 mi).

Note: Increases in oil level can occur from frequent short trips that do not allow the engine to get to operating temperature, as well as frequent idling or low speed driving for long periods of time.

Note: If oil levels are continuously noted above the maximum mark, have your vehicle checked as soon as possible.

ADDING ENGINE OIL



WARNING: Do not remove the filler cap when the engine is running.



WARNING: Do not add engine oil when the engine is hot. Failure to follow this instruction could result in personal injury.

Maintenance

Do not use supplemental engine oil additives because they are unnecessary and could lead to engine damage that the vehicle warranty may not cover.

1. Clean the area surrounding the engine oil filler cap before you remove it.
2. Remove the engine oil filler cap.
3. Add engine oil that meets our specifications. See **Capacities and Specifications** (page 335).
4. Reinstall the engine oil filler cap. Turn it clockwise until you feel a strong resistance.

Note: Do not add oil further than the maximum mark. Oil levels above the maximum mark may cause engine damage.

Note: Immediately soak up any oil spillage with an absorbent cloth.

RESETTING THE INTELLIGENT OIL LIFE MONITOR - GASOLINE

Only reset the oil life monitoring system after changing the engine oil and oil filter.

1. Press the menu button on the steering wheel to enter the instrument cluster display main menu.
2. Select **Settings**.
3. Select **Oil life**.
4. Press and hold the **OK** button until the system reset confirmation appears.

RESETTING THE INTELLIGENT OIL LIFE MONITOR - DIESEL

You can check the current state of oil life in percentage.

1. Press the menu button on the steering wheel to enter the instrument cluster display main menu.
2. Select **Settings**.
3. Select **Oil life**.

ENGINE COOLING FAN - GASOLINE



WARNING: Keep your hands and clothing clear of the engine cooling fan.

Under certain conditions, the engine cooling fan may continue to run for several minutes after you switch your vehicle off.

ENGINE COOLING FAN - DIESEL



WARNING: Keep your hands and clothing clear of the engine cooling fan.

Under certain conditions, the engine cooling fan may continue to run for several minutes after you switch your vehicle off. This could happen in all ambient temperatures and independent of the engine coolant temperature, for example short journeys or low coolant temperature. See **What Is the Diesel Particulate Filter** (page 157).

COOLANT

COOLANT PRECAUTIONS



WARNING: Do not remove the coolant reservoir cap when the engine is on or the cooling system is hot. Wait 10 minutes for the cooling system to cool down. Cover the coolant reservoir cap with a thick cloth to prevent the possibility of scalding and slowly remove the cap. Failure to follow this instruction could result in personal injury.

Maintenance



WARNING: Do not put coolant in the windshield washer reservoir. If sprayed on the windshield, coolant could make it difficult to see through the windshield.



WARNING: To reduce the risk of personal injury, make sure the engine is cool before unscrewing the coolant pressure relief cap. The cooling system is under pressure. Steam and hot liquid can come out forcefully when you loosen the cap slightly.



WARNING: Do not add coolant further than the **MAX** mark.

CHECKING THE COOLANT LEVEL



WARNING: Do not remove the coolant reservoir cap when the engine is on or the cooling system is hot. Wait 10 minutes for the cooling system to cool down. Cover the coolant reservoir cap with a thick cloth to prevent the possibility of scalding and slowly remove the cap. Failure to follow this instruction could result in personal injury.



WARNING: To reduce the risk of personal injury, make sure the engine is cool before unscrewing the coolant pressure relief cap. The cooling system is under pressure. Steam and hot liquid can come out forcefully when you loosen the cap slightly.

When the engine is cold, check the concentration and level of the coolant at the intervals listed in the scheduled maintenance information.

Note: Make sure that the coolant level is between the **MIN** and the **MAX** marks on the coolant reservoir.

Note: Coolant expands when it is hot. The level may extend beyond the **MAX** mark. This is normal.

Maintain coolant concentration within 48% to 50%, which equates to a freeze point between -34°C (-29°F) and -37°C (-35°F). Coolant concentration should be checked using a refractometer. We do not recommend the use of hydrometers or coolant test strips for measuring coolant concentration.

ADDING COOLANT



WARNING: Do not add coolant when the vehicle is on or the cooling system is hot. Failure to follow this instruction could result in personal injury.



WARNING: Do not remove the coolant reservoir cap when the engine is on or the cooling system is hot. Wait 10 minutes for the cooling system to cool down. Cover the coolant reservoir cap with a thick cloth to prevent the possibility of scalding and slowly remove the cap. Failure to follow this instruction could result in personal injury.



WARNING: Do not allow the fluid to touch your skin or eyes. If this happens, rinse the affected areas immediately with plenty of water and contact your physician.



WARNING: Do not put coolant in the windshield washer reservoir. If sprayed on the windshield, coolant could make it difficult to see through the windshield.



WARNING: Do not add coolant further than the **MAX** mark.

Maintenance

Note: Do not use stop leak pellets, cooling system sealants, or non-specified additives as they can cause damage to the engine cooling or heating systems. Resulting component damage may not be covered by the vehicle Warranty.

Note: Automotive fluids are not interchangeable.

It is very important to use prediluted coolant approved to the correct specification in order to avoid plugging the small passageways in the engine cooling system. See **Capacities and Specifications** (page 335). Do not mix different colors or types of coolant in your vehicle. Mixing of engine coolants or using an incorrect coolant may harm the engine or cooling system components and may not be covered by the vehicle Warranty.

Note: If prediluted coolant is not available, use the approved concentrated coolant diluting it to 50/50 with deionised or distilled water. See **Capacities and Specifications** (page 335). Using water that has not been deionised may contribute to deposit formation, corrosion and plugging of the small cooling system passageways.

Note: Coolants marketed for all makes and models may not be approved to our specifications and may cause damage to the cooling system. Resulting component damage may not be covered by the vehicle Warranty.

If the coolant level is at or below the minimum mark, add prediluted coolant immediately.

To top up the coolant level do the following:

1. Unscrew the cap slowly. Any pressure escapes as you unscrew the cap.
2. Add prediluted coolant approved to the correct specification. See **Capacities and Specifications** (page 335).

3. Add enough prediluted coolant to reach the correct level.
4. Replace the coolant reservoir cap. Turn the cap clockwise until it contacts the hard stop.
5. Check the coolant level in the coolant reservoir the next few times you drive your vehicle. If necessary, add enough prediluted engine coolant to bring the coolant level to the correct level.

If you have to add more than 1 L (1.1 qt) of engine coolant per month, have your vehicle checked as soon as possible. Operating an engine with a low level of coolant can result in engine overheating and possible engine damage.

In case of emergency, you can add a large amount of water without engine coolant in order to reach a vehicle service location.

Water alone, without engine coolant, can cause engine damage from corrosion, overheating or freezing.

Do not use the following as a coolant substitute:

- Alcohol.
- Methanol.
- Brine.
- Any coolant mixed with alcohol or methanol antifreeze.

Alcohol and other liquids can cause engine damage from overheating or freezing.

Do not add extra inhibitors or additives to the coolant. These can be harmful and compromise the corrosion protection of the coolant.

CHANGING THE COOLANT

For coolant change, see your authorized dealer.

Maintenance

Changing the coolant is necessary at specific mileage intervals listed in the scheduled maintenance information.

MANAGING THE COOLANT TEMPERATURE

If you tow a trailer with your vehicle, the engine may temporarily reach a higher temperature during severe operating conditions, for example ascending a long or steep grade in high ambient temperatures.

At this time, you may notice the coolant temperature gauge moves toward the red zone and a message may appear in the information display.



WARNING: To reduce the risk of crash and injury, be prepared that the vehicle speed may reduce and the vehicle may not be able to accelerate with full power until the coolant temperature reduces.



WARNING: If you continue to drive your vehicle when the engine is overheating, the engine could stop without warning. Failure to follow this instruction could result in the loss of control of your vehicle.

You may notice a reduction in vehicle speed caused by reduced engine power in order to manage the engine coolant temperature. Your vehicle may enter this mode if certain high-temperature and high-load conditions take place. The amount of speed reduction depends on vehicle loading, grade and outside temperature. If this occurs, there is no need to stop your vehicle. You can continue to drive. See **Fail-Safe Cooling** (page 264).

The air conditioning may automatically turn on and off during severe operating conditions to protect the engine from overheating. When the coolant temperature decreases to the normal operating temperature, the air conditioning turns on.

If the coolant temperature gauge moves fully into the red zone, or if the coolant temperature warning or service engine soon messages appear in your information display, do the following:

1. Stop your vehicle as soon as it is safe to do so. Fully apply the parking brake, shift into park (P) or neutral (N).
2. Leave the engine running until the coolant temperature gauge needle returns to the normal position. If the temperature does not drop after several minutes, follow the remaining steps.
3. Switch the engine off and wait for it to cool. Check the coolant level.
4. If the coolant level is at or below the minimum mark, add prediluted coolant immediately.
5. If the coolant level is normal, restart the engine and continue.

COOLANT – WARNING LAMPS



If the engine begins to overheat, the coolant temperature gauge moves toward the red zone.



A warning lamp illuminates and a message may appear in the information display.

Maintenance

COOLANT – INFORMATION MESSAGES

Message	Details
Engine coolant overtemperature	Displays when the engine temperature is too high. Stop your vehicle as soon as it is safe to do so, switch the engine off and allow it to cool. If the problem persists, have your vehicle checked as soon as possible. See Checking the Coolant Level (page 288).
Stop safely now	

12V BATTERY

12V BATTERY PRECAUTIONS



WARNING: Batteries normally produce explosive gases which can cause personal injury. Therefore, do not allow flames, sparks or lighted substances to come near the battery. When working near the battery, always shield your face and protect your eyes. Always provide correct ventilation.



WARNING: When lifting a plastic-cased battery, excessive pressure on the end walls could cause acid to flow through the vent caps, resulting in personal injury and damage to the vehicle or battery. Lift the battery with a battery carrier or with your hands on opposite corners.



WARNING: Keep batteries out of reach of children. Batteries contain sulfuric acid. Avoid contact with skin, eyes or clothing. Shield your eyes when working near the battery to protect against possible splashing of acid solution. In case of acid contact with skin or eyes, flush immediately with water for a minimum of 15 minutes and get prompt medical attention. If acid is swallowed, call a physician immediately.



WARNING: Battery posts, terminals and related accessories contain lead and lead compounds, chemicals known to the State of California to cause cancer and reproductive harm. **Wash your hands after handling.**



WARNING: This vehicle may have more than one battery. Removing the battery cables from only one battery does not disconnect your vehicle electrical system. Make sure you disconnect the battery cables from all batteries when disconnecting power. Failure to do so may cause serious personal injury or property damage.

Maintenance



WARNING: For vehicles with Auto-Start-Stop the battery requirement is different. You must replace the battery with one of exactly the same specification.

WHAT IS THE BATTERY MANAGEMENT SYSTEM

The battery management system monitors battery conditions and takes actions to extend battery life.

HOW DOES THE BATTERY MANAGEMENT SYSTEM WORK

If excessive battery drain is detected, the system temporarily disables some electrical systems to protect the battery.

Systems included are:

- Heated rear window.
- Heated seats.
- Climate control.
- Heated steering wheel.
- Audio unit.
- Navigation system.

A message could appear in the information display to alert you that battery protection actions are active. This message is only for notification that an action is taking place, and not intended to indicate an electrical problem or that the battery requires replacement.

BATTERY MANAGEMENT SYSTEM LIMITATIONS

After battery replacement, or in some cases after charging the battery with an external charger, the battery management system requires eight hours of vehicle sleep time to relearn the battery state of charge. During this time, your vehicle must remain fully locked with the ignition switched off.

Note: *Prior to relearning the battery state of charge, the battery management system could temporarily disable some electrical systems.*

Electrical Accessory Installation

To make sure the battery management system works correctly, do not connect an electrical device ground connection directly to the battery negative post. This can cause inaccurate measurements of the battery condition and potential incorrect system operation.

Note: *If you add electrical accessories or components to the vehicle, it could adversely affect battery performance and durability. This could also affect the performance of other electrical systems in the vehicle.*

CHANGING THE 12V BATTERY

The battery is in the engine compartment. See **Maintenance** (page 281).

Your vehicle has a maintenance-free battery. It does not require additional water during service.

If the vehicle battery has a cover, make sure you correctly install it after cleaning or replacing the battery.

Maintenance

For longer, trouble-free operation, keep the top of the battery clean and dry and the battery cables tightly fastened to the battery terminals. If any corrosion is present on the battery or terminals, remove the cables from the terminals and clean with a wire brush. You can neutralize the acid with a solution of baking soda and water.

We recommend that you disconnect the negative battery cable terminal from the battery if you plan to store your vehicle for an extended period.

Note: *If you only disconnect the negative battery cable terminal, make sure it is isolated or placed away from the battery terminal to avoid unintended connection or arcing.*

If you disconnect or replace the battery and your vehicle has an automatic transmission, it must relearn its adaptive strategy. Because of this, the transmission may shift firmly when first driven. This is normal operation while the transmission fully updates its operation to optimum shift feel.

Removing the Battery

1. Apply the parking brake and switch the ignition off.
2. Switch all electrical equipment off, for example lights and radio.
3. Wait a minimum of two minutes before disconnecting the battery.

Note: *The engine management system has a power hold function and remains powered for a period of time after you switch the ignition off. This is to allow diagnostic and adaptive tables to be stored. Disconnecting the battery without waiting can cause damage not covered by the vehicle Warranty.*

4. Disconnect and isolate the negative battery cable terminal.

5. Disconnect and isolate the positive battery cable terminal.
6. Remove the battery securing clamp.
7. Remove the battery.

If you disconnect or replace the vehicle battery, you must reset the following features:

- Window bounce-back. See **Window Bounce-Back** (page 82).
- Clock Settings.
- Pre-set radio stations.

Replacing the Battery

Note: *Before reconnecting the battery, make sure the ignition remains switched off.*

You must replace the battery with one of exactly the same specification.

To install, reverse the removal procedure.

Note: *Make sure that you correctly install the battery terminal covers, battery cover and battery cable terminals.*

RESETTING THE BATTERY SENSOR

When you install a new battery, reset the battery sensor by doing the following:

1. Switch the ignition on, and leave the engine off.

Note: *Complete Steps 2 and 3 within 10 seconds.*

2. Flash the high beam headlights five times, ending with the high beams off.
3. Press and release the brake pedal three times.

The battery warning lamp flashes three times to confirm that the reset is successful.

Maintenance

RECYCLING AND DISPOSING OF THE 12V BATTERY



Make sure that you dispose of old batteries in an environmentally friendly way.

Seek advice from your local authority about recycling old batteries.

12V BATTERY – TROUBLESHOOTING

12V BATTERY – WARNING LAMPS



If it illuminates while driving, it indicates a charging system error. Switch off all unnecessary electrical equipment and have your vehicle immediately checked.

12V BATTERY – INFORMATION MESSAGES

Message	Details
Check Charging system	The charging system needs servicing. If the warning stays on or continues to come on, have your vehicle checked as soon as possible.
Charging system Service soon	The charging system needs servicing. If the warning stays on or continues to come on, have your vehicle checked as soon as possible.
Charging system Service now	The charging system needs servicing. Have your vehicle immediately checked.

Maintenance

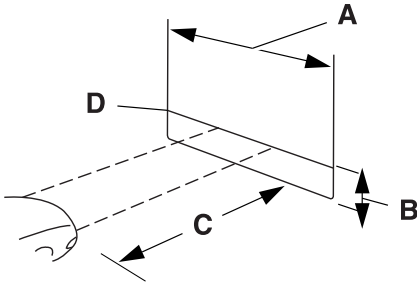
Message	Details
Battery state of charge low	The battery management system determines that the 12V battery is at a low state of charge. Start the engine to charge the battery or charge the battery using an aftermarket battery charger. Always use the vehicle ground point when connecting the negative cable of the external battery charger. See Jump Starting the Vehicle (page 260). This message clears once you restart your vehicle and the battery state of charge has recovered. Do not switch on the ignition when a battery charger is in use to charge the battery.
Turn power off to save battery	The battery management system determines that the battery is at a low state of charge. Turn the ignition off as soon as possible to protect the battery. This message will clear once the vehicle has been started and the battery state of charge has recovered. Turning off unnecessary electrical loads will allow faster battery state-of-charge recovery.
Electrical power saver active Some features turned off See manual	Displayed when the battery management system detects an extended low-voltage condition. Various vehicle features will be disabled to help preserve the battery. Turn off as many of the electrical loads as soon as possible to improve system voltage. If the system voltage has recovered, the disabled features will operate again as normal.

Maintenance

ADJUSTING THE HEADLAMPS

Vertical Aim

Headlamp Aim Target



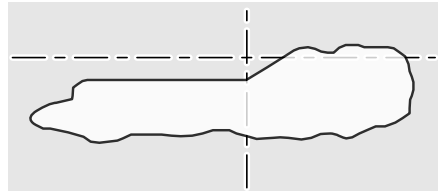
- A 8 ft (2.4 m).
- B Center height of lamp to ground.
- C 25 ft (7.6 m).
- D Horizontal reference line.

Vertical Aim Adjustment

1. Park your vehicle on a level surface approximately 7.6 m (25 ft) from a vertical wall or screen.
2. Apply the parking brake.
3. Measure the height from the center of the headlamp to the ground.

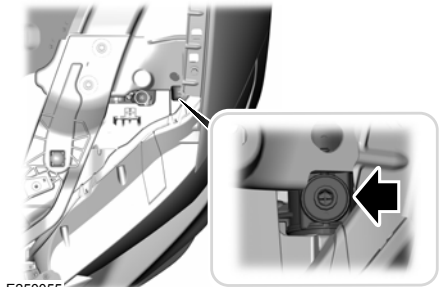
Note: There may be an identifying mark on the lens to help you locate the center of the headlamp bulb.

4. Mark a horizontal reference line on the vertical wall or screen that is a minimum of 2.4 m (8 ft) long.
5. Switch the low beam headlamps on and open the hood.



E209825

6. There is a distinct change from light to dark in the left-hand portion of the headlamp beam pattern. Position the top edge of this cut-off 7.5 cm (3 in) below the horizontal reference line.



E250055

7. To adjust the vertical aim, use a suitable tool to rotate the adjuster clockwise or counterclockwise.

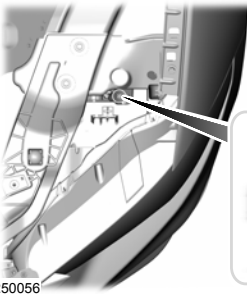
Note: To see a clearer light pattern while adjusting one headlamp, block the light from the other headlamp.

8. Close the hood and switch the low beam headlamps off.

Horizontal Aim Adjustment

Horizontal aim should not be required although it is adjustable.

Maintenance



E250056

1. Locate the adjuster within the extension tube attached to the rear of the headlamp assembly.

2. To adjust the horizontal aim, use a suitable tool to rotate the adjuster clockwise or counterclockwise.

EXTERIOR BULBS

EXTERIOR BULB SPECIFICATION CHART

Replacement bulbs are specified in the chart below. The correct bulbs will not damage the lamp assembly or void the lamp assembly warranty and will provide quality bulb illumination time.

Lamp	Specification	Power (watt)
Headlamp high beam. ¹	H15	55/15
Headlamp high beam. ²	H1	55/15
Headlamp low beam.	H7	55/15
Daytime running lamps. ¹	H15	55/15
Daytime running lamps. ²	LED.	-
Front turn signal lamp. ¹	PY21W	21
Front turn signal lamp. ²	LED.	-
Rear lamp and stoplamp.	P21W	21
Rear lamp and rear fog lamp.	P21/4W	21/4
Rear turn signal lamp. ¹	PY21W	21
Reversing lamp.	P21W	21
High mounted stoplamp.	LED.	-
License plate lamp.	W5W	5

¹ Low series.

² Mid- and High series.

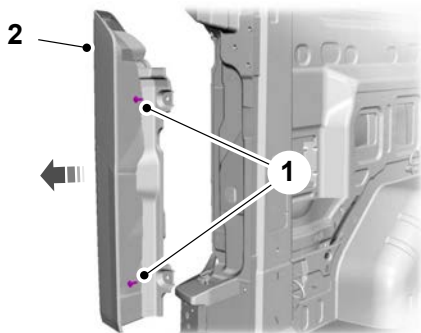
Note: LED lamps are not serviceable. See an authorized dealer if they fail.

Maintenance

REMOVING A REAR LAMP ASSEMBLY



WARNING: Switch the lamps and the ignition off. Failure to follow this warning could result in serious personal injury.



E175758

1. Remove the screws.
2. Remove the lamp.
3. To install, reverse the removal procedure.

CHANGING A CLEARANCE LAMP BULB



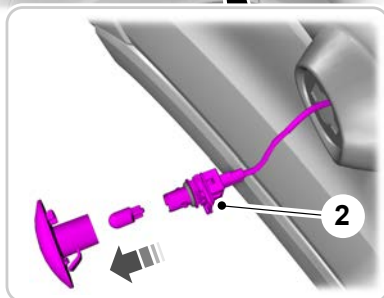
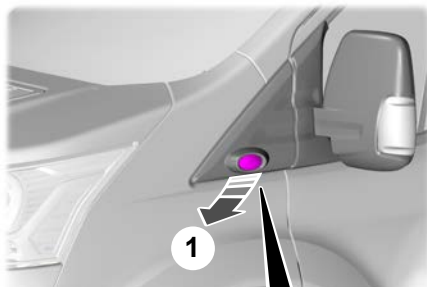
WARNING: Switch the lamps and the ignition off. Failure to follow this warning could result in serious personal injury.



WARNING: Make sure the bulbs have cooled down before removing them. Failure to follow this warning could result in serious personal injury.

Use the correct specification bulb. See **Exterior Bulb Specification Chart** (page 297).

Note: LED lamps are not serviceable. See an authorized dealer if they fail.



E181397

1. Use a suitable tool, for example a screwdriver, to carefully remove the lamp.
2. Turn the bulb holder counterclockwise and remove it.
3. Remove the bulb by pulling it straight out.
4. To install, reverse the removal procedure.

Maintenance

CHANGING AN ENTRY LAMP BULB



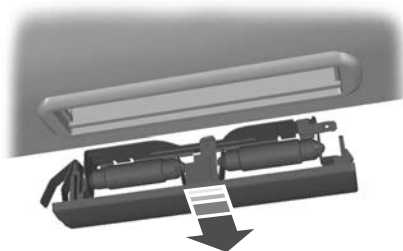
WARNING: Switch the lamps and the ignition off. Failure to follow this warning could result in serious personal injury.



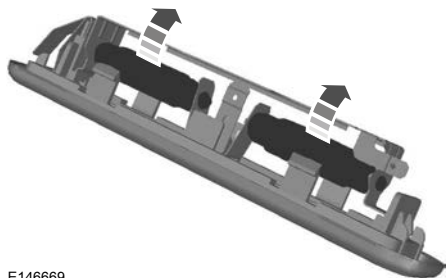
WARNING: Make sure the bulbs have cooled down before removing them. Failure to follow this warning could result in serious personal injury.

Use the correct specification bulb. See **Exterior Bulb Specification Chart** (page 297).

Note: LED lamps are not serviceable. See an authorized dealer if they fail.



E154369



E146669

1. Remove the lamp.
2. Remove the bulbs.

3. To install, reverse the removal procedure.

CHANGING A REVERSING LAMP BULB



WARNING: Switch the lamps and the ignition off. Failure to follow this warning could result in serious personal injury.



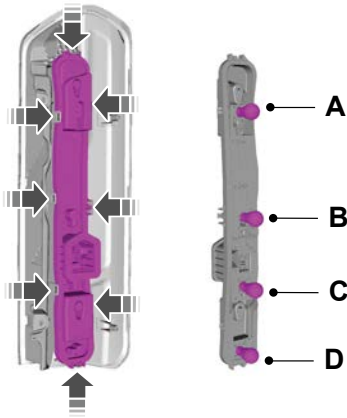
WARNING: Make sure the bulbs have cooled down before removing them. Failure to follow this warning could result in serious personal injury.

Use the correct specification bulb. See **Exterior Bulb Specification Chart** (page 297).

You must remove the rear lamp assembly prior to replacing any bulb. See **Removing a Rear Lamp Assembly** (page 298).

Note: LED lamps are not serviceable. See an authorized dealer if they fail.

Maintenance



- A Tail lamp and stoplamp.
- B Rear turn signal lamp.
- C Reversing lamp.
- D Rear fog lamp.

1. Unclip the bulb holder.
2. Press the bulb in and turn the bulb counterclockwise to remove it.
3. To install, reverse the removal procedure.

CHANGING A LICENSE PLATE LAMP BULB



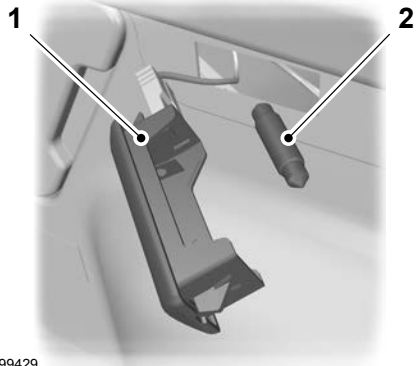
WARNING: Switch the lamps and the ignition off. Failure to follow this warning could result in serious personal injury.



WARNING: Make sure the bulbs have cooled down before removing them. Failure to follow this warning could result in serious personal injury.

Use the correct specification bulb. See **Exterior Bulb Specification Chart** (page 297).

Note: LED lamps are not serviceable. See an authorized dealer if they fail.



E99429

1. Remove the lamp.
2. Remove the bulb.
3. To install, reverse the removal procedure.

Maintenance

INTERIOR BULBS

INTERIOR BULB SPECIFICATION CHART

Lamp	Specification	Power (Watt)
Front interior lamp.	W6W	6
Front interior lamp. ¹	Festoon	6
Luggage compartment lamp.	211 Festoon	10
Map reading lamp.	W6W	6
Side door entrance lamp.	211 Festoon	10

¹ Vehicles with anti-theft alarm.

Note: LED lamps are not serviceable. See an authorized dealer if they fail.

Maintenance

CHANGING A FRONT INTERIOR LAMP BULB



WARNING: Switch the lamps and the ignition off. Failure to follow this warning could result in serious personal injury.

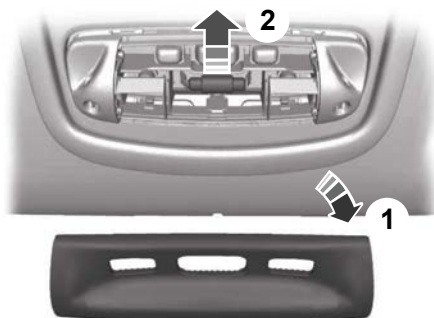


WARNING: Make sure the bulbs have cooled down before removing them. Failure to follow this warning could result in serious personal injury.

Use the correct specification bulb. See **Interior Bulb Specification Chart** (page 301).

Note: LED lamps are not serviceable. See an authorized dealer if they fail.

Vehicles With Interior Sensors



E154370

1. Carefully remove the lens.
2. Remove the bulb.
3. To install, reverse the removal procedure.

CHANGING A MAP READING LAMP BULB



WARNING: Switch the lamps and the ignition off. Failure to follow this warning could result in serious personal injury.

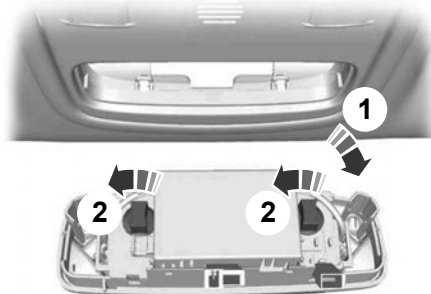


WARNING: Make sure the bulbs have cooled down before removing them. Failure to follow this warning could result in serious personal injury.

Use the correct specification bulb. See **Interior Bulb Specification Chart** (page 301).

Note: LED lamps are not serviceable. See an authorized dealer if they fail.

Vehicles With Interior Sensors



E72786

1. Use a suitable tool, for example a screwdriver, to carefully remove the lamp.
2. Turn the bulb holder counterclockwise and remove it.

Maintenance

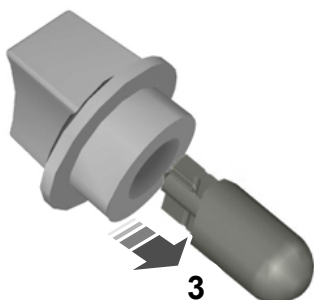
FUEL FILTER SERVICE INDICATOR CHECK - DIESEL

Water-In-Fuel Warning Lamp



If the warning lamp illuminates when the engine is running this indicates there is excess water in the fuel filter.

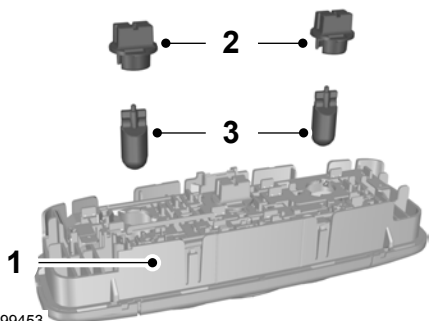
Have your vehicle checked as soon as possible.



E73939

3. Remove the bulb.
4. To install, reverse the removal procedure.

Vehicles Without Interior Sensors



E99453

1. Use a suitable tool, for example a screwdriver, to carefully remove the lamp.
2. Turn the bulb holder counterclockwise and remove it.
3. Remove the bulb.
4. To install, reverse the removal procedure.

Vehicle Care

CLEANING THE EXTERIOR

CLEANING THE EXTERIOR PRECAUTIONS

Immediately remove fuel spillages, additive residuals, bird droppings, insect deposits and road tar. These may damage your vehicle's paintwork or trim over time. Remove any exterior accessories, for example antennas, before entering a car wash.

Note: *If you intend to park your vehicle for an extended period after cleaning, drive it for few minutes before parking. This reduces the risk of corrosion of the brake discs, brake pads and linings.*

CLEANING HEADLAMPS AND REAR LAMPS

We recommend that you only use cold or lukewarm water containing car shampoo to clean the headlamps and the rear lamps.

Do not scrape the lamps.

Do not wipe lamps when they are dry.

CLEANING WINDOWS AND WIPER BLADES

To clean the windshield and wiper blades:

- Clean the windshield with a non-abrasive glass cleaner.

Note: *When cleaning the interior of the windshield, avoid getting any glass cleaner on the instrument panel or door panels. Wipe any glass cleaner off these surfaces immediately.*

- Clean the wiper blades with washer fluid or water applied with a soft sponge or cloth.

Note: *Do not use razor blades or other sharp objects to clean or remove decals from the inside of the heated rear window. This can cause damage not covered by the vehicle Warranty.*

Note: *We recommend cleaning the power sliding rear window at regular intervals to avoid dust and debris accumulation to deliver appropriate function.*

CLEANING CHROME, ALUMINIUM OR STAINLESS STEEL

We recommend that you only use a car shampoo, a soft cloth and water on bumpers and other chrome, aluminium or stainless steel parts.

Note: *For additional information and assistance, we recommend that you contact an authorized dealer.*

Note: *Rinse the area well after cleaning.*

Note: *Do not use abrasive materials, for example steel wool or plastic pads, as they can scratch these surfaces.*

Note: *Do not use chrome cleaner, metal cleaner or polish on wheels or wheel covers.*

CLEANING WHEELS

Only use a recommended wheel and tire cleaner to clean the wheels. For additional information and assistance, we recommend that you contact an authorized dealer.

1. Use a sponge to remove heavy deposits of dirt and brake dust.
2. Rinse well after cleaning.

Note: *Do not apply a cleaning chemical to warm or hot wheel rims and covers.*

Vehicle Care

If you intend to park your vehicle for an extended period after cleaning the wheels, drive it for few minutes before parking. This reduces the risk of corrosion of the brake discs, brake pads and linings.

Do not clean the wheels when they are hot.

Note: *Some car washes could damage wheel rims and covers.*

Note: *Using non-recommended cleaners, harsh cleaning products, chrome wheel cleaners or abrasive materials could damage wheel rims and covers.*

CLEANING THE ENGINE COMPARTMENT

Use a vacuum cleaner to remove debris from the screen area below the windshield.

Note: *If you are not familiar with the parts around the engine do not wash the engine compartment. Avoid frequent engine washes.*

When washing the engine compartment:

- Never wash or rinse the engine while it is hot or running.
- Never wash or rinse any ignition coil, spark plug wire or spark plug well.
- Cover the battery, power distribution box, and air filter assembly to prevent water damage.

Note: *If your vehicle has an engine cover remove the cover before application of shampoo and degreaser.*

- Spray an approved engine shampoo and degreaser on all parts that require cleaning and rinse with water.

Note: *Follow the manufacturer's instructions for using engine shampoo and degreaser.*

CLEANING STRIPES OR GRAPHICS

It is recommended to wash your vehicle by hand however, pressure washing may be used under the following conditions:

- Use a spray with a minimum of 40° wide spray angle pattern.
- Keep the nozzle 30 cm (12 in) and at a 90° angle to your vehicle.
- Do not use water pressure higher than 6,895 kPa (1,000 psi).
- Do not use water hotter than 23°C (73°F).

Note: *Holding the pressure washer nozzle at an angle to the vehicle's surface may damage graphics and cause the edges to peel away.*

CLEANING CAMERA LENSES AND SENSORS

We recommend that you only use lukewarm or cold water and a soft cloth to clean the camera lens and sensors.

Note: *Do not pressure wash camera lens and sensors.*

CLEANING THE UNDERBODY

Flush the complete underside of your vehicle frequently. Keep body and door drain holes free from packed dirt.

Rear suspension components may require regular cleaning with a power washer or a thorough rinse with a strong stream of water if the vehicle is operated in dusty or muddy environments. Rear leaf springs or other suspension components may emit squeaking or popping noises while operating the vehicle if particles, such as dirt, rocks, or other debris, are present in the components.

Vehicle Care

CLEANING THE INTERIOR

CLEANING THE INSTRUMENT PANEL



WARNING: Do not use chemical solvents or strong detergents when cleaning the steering wheel or instrument panel to avoid contamination of the airbag system.

We recommend that you only clean the instrument panel and cluster lens with a damp soft cloth. Dry the area with a clean, soft cloth.

For additional information and assistance, we recommend that you contact an authorized dealer.

Note: Avoid cleaners or polishes that increase the gloss of the upper portion of the instrument panel. The dull finish in this area helps protect you from undesirable windshield reflection.

CLEANING PLASTIC

We recommend that you only use a mild soap and water solution on a soft cloth. Dry the area with a clean, soft cloth.

CLEANING DISPLAYS AND SCREENS

We recommend that you only use a microfiber cloth in a circular motion to clean off the fingerprint or dust.

Note: Do not pour or spray alcohol onto the touchscreen.

Note: Do not use detergent or any type of solvent to clean the touchscreen.

CLEANING FABRIC



WARNING: On vehicles equipped with seat-mounted airbags, do not use chemical solvents or strong detergents. Such products could contaminate the side airbag system and affect performance of the side airbag in a crash.

We recommend that you only clean fabric in the following way:

1. Remove dust and loose dirt with a vacuum cleaner.
2. Wipe the surface with a soft, damp cloth and a mild soap and water solution. Dry the area with a clean, soft cloth.
3. For additional information and assistance, we recommend that you contact an authorized dealer.

For heavy stains, spot clean the area. If a ring forms on the fabric, clean the entire area immediately, but do not oversaturate or the ring could set.

CLEANING VINYL



WARNING: On vehicles equipped with seat-mounted airbags, do not use chemical solvents or strong detergents. Such products could contaminate the side airbag system and affect performance of the side airbag in a crash.

We recommend that you only clean vinyl surfaces in the following way:

1. Remove dust and loose dirt with a vacuum cleaner.
2. Wipe the surface with a soft, damp cloth and a mild soap and water solution. Dry the area with a clean, soft cloth.

Vehicle Care

3. For additional information and assistance, we recommend that you contact an authorized dealer.

CLEANING CARPETS AND FLOOR MATS

We recommend that you only clean your carpets in the following way:

1. Remove dust and loose dirt with a vacuum cleaner.
2. Wipe the surface with a soft, damp cloth and a mild soap and water solution. Dry the area with a clean, soft cloth.
3. For additional information and assistance, we recommend that you contact an authorized dealer.

For heavy stains, spot clean the area. If a ring forms on the fabric, clean the entire area immediately, but do not oversaturate or the ring could set.

We recommend that you only clean your floor mats in the following way:

1. Remove dust and loose dirt with a vacuum cleaner.
2. Wash rubber floor mats using mild soap and lukewarm or cold water.
3. Completely dry the floor mat before placing them back in your vehicle.

CLEANING SEATBELTS



WARNING: Do not use cleaning solvents, bleach or dye on the vehicle's seatbelts, as these actions may weaken the belt webbing.

1. Wipe the surface with a soft, damp cloth and a mild soap and water solution. Dry the area with a clean, soft cloth.

CLEANING STORAGE COMPARTMENTS

1. Remove dust and loose dirt with a vacuum cleaner.
2. Wipe the surface with a soft, damp cloth and a mild soap and water solution. Dry the area with a clean, soft cloth.

REPAIRING MINOR PAINT DAMAGE

We recommend that you contact an authorized dealer to identify your vehicle color code. Authorized dealers have touch-up paint to match your vehicle's color.

Before repairing minor paint damage, use a cleaner to remove particles such as bird droppings, tree sap, insect deposits, tar spots, road salt and industrial fallout.

Read the instructions before using cleaning products.

WAXING YOUR VEHICLE

Wax the high-gloss painted surface of your prewashed vehicle once or twice a year.

We recommend that you only use an approved quality wax that does not contain abrasives. Follow the manufacturer's instructions to apply and remove the wax. For additional information and assistance, we recommend that you contact an authorized dealer.

When washing and waxing, park your vehicle in a shaded area out of direct sunlight.

Note: Avoid waxing unpainted or low-gloss black colored parts, they discolor over time.

Storing Your Vehicle

PREPARING YOUR VEHICLE FOR STORAGE

If you plan on storing your vehicle for 30 days or more, the following maintenance recommendations ensure your vehicle stays in good operating condition.

Under various conditions, long-term storage could lead to degraded engine performance or failure unless you use specific precautions to preserve your vehicle.

General

- Store all vehicles in a dry, ventilated place.
- If vehicles are stored outside, they require regular maintenance to protect against rust and weather damage.
- Make sure all linkages, cables, levers and pins under your vehicle are covered with grease to prevent rust.
- Move vehicles at least 7.5 m (25 ft) every 15 days to lubricate working parts and prevent corrosion.
- Fill the fuel tank with high-quality fuel until the first automatic shutoff of the fuel pump nozzle.

Engine

- Change the engine oil and filter prior to storage because used engine oil contains contaminants which could cause engine damage.
- Start the engine every 15 days for a minimum of 15 minutes. Run at fast idle with the climate controls set to defrost until the engine reaches normal operating temperature.
- With your foot on the brake, shift through all the gears while the engine is running.

Body

- Wash your vehicle thoroughly to remove dirt, grease, oil, tar or mud from exterior surfaces, rear-wheel housings and the underside of front fenders.
- Periodically wash your vehicle if it is stored in exposed locations.
- Touch-up exposed or primed metal to prevent rust.
- Cover chrome and stainless steel parts with a thick coat of auto wax to prevent discoloration. Re-wax as necessary when you wash your vehicle.
- Lubricate all hood, door and luggage compartment hinges and latches with a light grade oil.
- Cover interior trim to prevent fading.
- Keep all rubber parts free from oil and solvents.

12 Volt Battery

- Check and recharge as necessary. Keep connections clean.

Note: *It is necessary to reset memory features if you disconnect the battery cables.*

Tires

- Maintain recommended air pressure.

Brakes

Make sure the brakes and parking brake release fully.

Note: *If you intend on parking your vehicle for an extended period after washing your vehicle or cleaning the wheels, drive your vehicle for a few minutes before doing so to reduce the risk of increased corrosion of the brake discs, brake pads and linings.*

Storing Your Vehicle

REMOVING YOUR VEHICLE FROM STORAGE

When your vehicle is ready to come out of storage, do the following:

- We recommend that you change the engine oil before you use your vehicle again.
- Wash your vehicle to remove any dirt or grease film build-up on window surfaces.
- Check windshield wipers for any deterioration.
- Check the underhood for any foreign materials such as mice or squirrel nests.
- Check the exhaust for any foreign materials.
- Check tire pressures and set tire inflation per the Tire Label.
- Check brake pedal operation. Corroded brake rotors could cause brake noise. Drive your vehicle and gently apply and release the brakes repeatedly over a 10-minute drive to reduce the corrosion from the brakes.
- Check fluid levels (including coolant, oil and gas) to make sure there are no leaks, and fluids are at recommended levels.
- If you remove the battery, clean the battery cable ends and check for damage.

Contact an authorized dealer if you have any concerns or issues.

Wheel and Tire Information

LOCATING THE TIRE LABEL

The tire label or safety certification label is on the driver side B-pillar or the edge of the driver door. It contains information on the recommended front and rear tire inflation pressures.

DEPARTMENT OF TRANSPORTATION UNIFORM TIRE QUALITY GRADES



Tire Quality Grades apply to new pneumatic passenger car tires. The Quality grades can be found where applicable on the tire sidewall between tread shoulder and maximum section width. For example:

Treadwear 200 Traction AA Temperature A.

These Tire Quality Grades are determined by standards that the United States Department of Transportation has set.

Tire Quality Grades apply to new pneumatic passenger car tires. They do not apply to deep tread, winter-type snow tires, space-saver or temporary use spare tires, light truck or LT type tires, tires with nominal rim diameters of 10 to 12 inches or limited production tires as defined in Title 49 Code of Federal Regulations Part 575.104 (c)(2).

U.S. Department of Transportation Tire quality grades:

The U.S. Department of Transportation requires us to give you the following information about tire grades exactly as the government has written it.

Treadwear

The treadwear grade is a comparative rating based on the wear rate of the tire when tested under controlled conditions on a specified government test course. For example, a tire graded 150 would wear 1½ times as well on the government course as a tire graded 100. The relative performance of tires depends upon the actual conditions of their use, however, and may depart significantly from the norm due to variations in driving habits, service practices, and differences in road characteristics and climate.

Traction AA A B C



WARNING: The traction grade assigned to this tire is based on straight-ahead braking traction tests, and does not include acceleration, cornering, hydroplaning or peak traction characteristics.

The traction grades, from highest to lowest are AA, A, B, and C. The grades represent the tire's ability to stop on wet pavement as measured under controlled conditions on specified government test surfaces of asphalt and concrete. A tire marked C may have poor traction performance.

Wheel and Tire Information

Temperature A B C



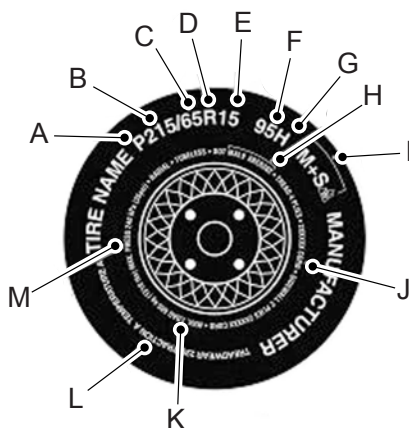
WARNING: The temperature grade for this tire is established for a tire that is properly inflated and not overloaded. Excessive speed, underinflation, or excessive loading, either separately or in combination, can cause heat buildup and possible tire failure.

The temperature grades are A (the highest), B and C, representing the tire's resistance to the generation of heat and its ability to dissipate heat when tested under controlled conditions on a specified indoor laboratory test wheel. Sustained high temperature can cause the material of the tire to degenerate and reduce tire life, and excessive temperature can lead to sudden tire failure. The grade C corresponds to a level of performance which all passenger car tires must meet under the Federal Motor Vehicle Safety Standard No. 139. Grades B and A represent higher levels of performance on the laboratory test wheel than the minimum required by law.

INFORMATION ON THE TIRE SIDEWALL

Both United States and Canada Federal regulations require tire manufacturers to place standardized information on the sidewall of all tires. This information identifies and describes the fundamental characteristics of the tire and also provides a U.S. DOT Tire Identification Number for safety standard certification and in case of a recall.

Information on P Type Tires



P215/65R15 95H is an example of a tire size, load index and speed rating. The definitions of these items are listed below. (Note that the tire size, load index and speed rating for your vehicle may be different from this example.)

A. **P:** Indicates a tire, designated by the Tire and Rim Association, that may be used for service on cars, sport utility vehicles, minivans and light trucks. **Note:** If your tire size does not begin with a letter this may mean it is designated by either the European Tire and Rim Technical Organization or the Japan Tire Manufacturing Association.

B. **215:** Indicates the nominal width of the tire in millimeters from sidewall edge to sidewall edge. In general, the larger the number, the wider the tire.

C. **65:** Indicates the aspect ratio which gives the tire's ratio of height to width.

D. **R:** Indicates a radial type tire.

Wheel and Tire Information

E. 15: Indicates the wheel or rim diameter in inches. If you change your wheel size, you will have to purchase new tires to match the new wheel diameter.

F. 95: Indicates the tire's load index. It is an index that relates to how much weight a tire can carry. You may find this information in your owner's manual. If not, contact a local tire dealer.

Note: You may not find this information on all tires because it is not required by federal law.

G. H: Indicates the tire's speed rating. The speed rating denotes the speed at which a tire is designed to be driven for extended periods of time under a standard condition of load and inflation pressure. The tires on your vehicle may operate at different conditions for load and inflation pressure. These speed ratings may need to be adjusted for the difference in conditions. The ratings range from 130 km/h (81 mph) to 300 km/h (186 mph). These ratings are listed in the following chart.

Note: You may not find this information on all tires because it is not required by federal law.

Letter rating	Speed rating
M	130 km/h (81 mph)
N	140 km/h (87 mph)
Q	160 km/h (99 mph)
R	170 km/h (106 mph)
S	180 km/h (112 mph)
T	190 km/h (118 mph)
U	200 km/h (124 mph)
H	210 km/h (130 mph)
V	240 km/h (149 mph)

Letter rating	Speed rating
W	270 km/h (168 mph)
Y	300 km/h (186 mph)

Note: For tires with a maximum speed capability over 149 mph (240 km/h), tire manufacturers sometimes use the letters ZR. For those with a maximum speed capability over 186 mph (299 km/h), tire manufacturers always use the letters ZR.

H. U.S. DOT Tire Identification Number (TIN):

This begins with the letters DOT and indicates that the tire meets all federal standards. The next two numbers or letters are the plant code designating where it was manufactured, the next two are the tire size code and the last four numbers represent the week and year the tire was built. For example, the numbers 317 mean the 31st week of 1997. After 2000, the numbers go to four digits. For example, 2501 means the 25th week of 2001. The numbers in between are identification codes used for traceability. This information is used to contact customers if a tire defect requires a recall.

I. M+S or M/S: Mud and Snow, or

AT: All Terrain, or

AS: All Season.

J. Tire Ply Composition and Material

Used: Indicates the number of plies or the number of layers of rubber-coated fabric in the tire tread and sidewall. Tire manufacturers also must indicate the ply materials in the tire and the sidewall, which include steel, nylon, polyester, and others.

Wheel and Tire Information

K. Maximum Load: Indicates the maximum load in kilograms and pounds that can be carried by the tire. See the Safety Compliance Certification Label (affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door-latch post, next to the driver's seating position), for the correct tire pressure for your vehicle.

L. Treadwear, Traction and Temperature Grades:

***Treadwear:** The treadwear grade is a comparative rating based on the wear rate of the tire when tested under controlled conditions on a specified government test course. For example, a tire graded 150 would wear one and one-half times as well on the government course as a tire graded 100.

***Traction:** The traction grades, from highest to lowest are AA, A, B, and C. The grades represent the tire's ability to stop on wet pavement as measured under controlled conditions on specified government test surfaces of asphalt and concrete. A tire marked C may have poor traction performance.

***Temperature:** The temperature grades are A (the highest), B and C, representing the tire's resistance to the generation of heat and its ability to dissipate heat when tested under controlled conditions on a specified indoor laboratory test wheel.

M. Maximum Inflation Pressure:

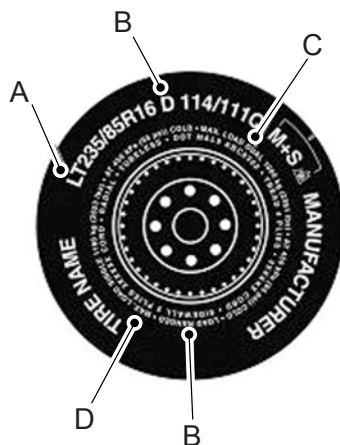
Indicates the tire manufacturers' maximum permissible pressure or the pressure at which the maximum load can be carried by the tire. This pressure is normally higher than the vehicle manufacturer's recommended cold inflation pressure which can be found on the Safety Compliance Certification Label (affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door-latch

post, next to the driver's seating position), or Tire Label which is located on the B-Pillar or the edge of the driver's door. The cold inflation pressure should never be set lower than the recommended pressure on the vehicle label.

The tire suppliers may have additional markings, notes or warnings such as standard load or radial tubeless.

Additional Information Contained on the Tire Sidewall for LT Type Tires

Note: *Tire Quality Grades do not apply to this type of tire.*



LT type tires have some additional information beyond those of P type tires; these differences are described below.

A. LT: Indicates a tire, designated by the Tire and Rim Association, that is intended for service on light trucks.

B. Load Range and Load Inflation

Limits: Indicates the tire's load-carrying capabilities and its inflation limits.

Wheel and Tire Information

C. Maximum Load Dual lb (kg) at psi (kPa) cold: Indicates the maximum load and tire pressure when the tire is used as a dual, defined as four tires on the rear axle (a total of six or more tires on the vehicle).

D. Maximum Load Single lb (kg) at psi (kPa) cold: Indicates the maximum load and tire pressure when the tire is used as a single, defined as two tires (total) on the rear axle.

Information on T Type Tires

T145/80D16 is an example of a tire size.

Note: The temporary tire size for your vehicle may be different from this example. Tire Quality Grades do not apply to this type of tire.

T type tires have some additional information beyond those of P type tires; these differences are described below:

A. T: Indicates a type of tire, designated by the Tire and Rim Association, that is intended for temporary service on cars, sport utility vehicles, minivans and light trucks.

B. 145: Indicates the nominal width of the tire in millimeters from sidewall edge to sidewall edge. In general, the larger the number, the wider the tire.

C. 80: Indicates the aspect ratio which gives the tire's ratio of height to width. Numbers of 70 or lower indicate a short sidewall.

D. D: Indicates a diagonal type tire.

R: Indicates a radial type tire.

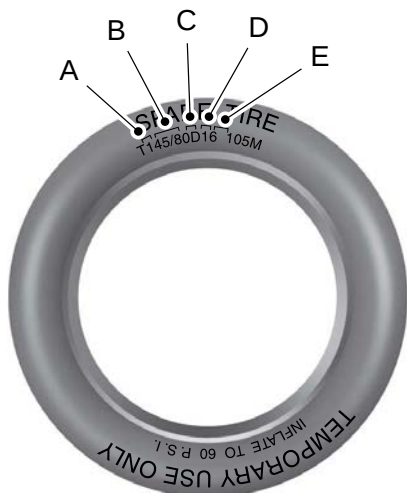
E. 16: Indicates the wheel or rim diameter in inches. If you change your wheel size, you will have to purchase new tires to match the new wheel diameter.

GLOSSARY OF TIRE TERMINOLOGY

***Tire label:** A label showing the original equipment tire sizes, recommended inflation pressure and the maximum weight the vehicle can carry.

***Tire Identification Number (TIN):** A number on the sidewall of each tire providing information about the tire brand and manufacturing plant, tire size and date of manufacture. Also referred to as DOT code.

***Inflation pressure:** A measure of the amount of air in a tire.



Wheel and Tire Information

***Standard load:** A class of P-metric or Metric tires designed to carry a maximum load at set pressure. For example: For P-metric tires 2.4 bar (35 psi) and for Metric tires 2.5 bar (36 psi). Increasing the inflation pressure beyond this pressure will not increase the tire's load carrying capability.

***Extra load:** A class of P-metric or Metric tires designed to carry a heavier maximum load at 2.9 bar (42 psi). Increasing the inflation pressure beyond this pressure will not increase the tire's load carrying capability.

***kPa:** Kilopascal, a metric unit of air pressure.

***PSI:** Pounds per square inch, a standard unit of air pressure.

***Cold tire pressure:** The tire pressure when the vehicle has been stationary and out of direct sunlight for an hour or more and prior to the vehicle being driven for 1.6 km (1 mi).

***Recommended inflation pressure:** The cold inflation pressure found on the Safety Compliance Certification Label (affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door-latch post, next to the driver's seating position), or Tire Label located on the B-Pillar or the edge of the driver door.

***B-pillar:** The structural member at the side of the vehicle behind the front door.

***Bead area of the tire:** Area of the tire next to the rim.

***Sidewall of the tire:** Area between the bead area and the tread.

***Tread area of the tire:** Area of the perimeter of the tire that contacts the road when mounted on the vehicle.

***Rim:** The metal support (wheel) for a tire or a tire and tube assembly upon which the tire beads are seated.

TIRE REPLACEMENT REQUIREMENTS

AGE



WARNING: Tires degrade over time depending on many factors such as weather, storage conditions, and conditions of use (load, speed, inflation pressure) the tires experience throughout their lives.

In general, tires should be replaced after six years regardless of tread wear.

However, heat caused by hot climates or frequent high loading conditions can accelerate the aging process and may require tires to be replaced more frequently.

You should replace your spare tire when you replace the road tires or after six years due to aging even if it has not been used.

U.S. DOT Tire Identification Number

Both United States and Canada Federal regulations require tire manufacturers to place standardized information on the sidewall of all tires. This information identifies and describes the fundamental characteristics of the tire and also provides a U.S. DOT Tire Identification Number for safety standard certification and in case of a recall.

This begins with the letters DOT and indicates that the tire meets all federal standards. The next two numbers or letters are the plant code designating where it was manufactured, the next two are the tire size code and the last four numbers represent the week and year the tire was built. For example, the numbers 317 mean the 31st week of 1997. After 2000, the

Wheel and Tire Information

numbers go to four digits. For example, 2501 means the 25th week of 2001. The numbers in between are identification codes used for traceability. This information is used to contact customers if a tire defect requires a recall.

Tire Replacement Requirements

Your vehicle is equipped with tires designed to provide a safe ride and handling capability.



WARNING: Only use replacement tires and wheels that are the same size, load index, speed rating, and type as those originally provided for your vehicle. The recommended tire and wheel sizes can be found on the Tire Label on the driver side door frame or the edge of the driver door. If this information is not found in those locations, or for additional options, contact your authorized dealer. Use of any tire or wheel not recommended, could affect the safety and performance of your vehicle, which could result in an increased risk of loss of vehicle control, vehicle rollover, personal injury and death.



WARNING: To reduce the risk of serious injury, when mounting replacement tires and wheels, you should not exceed the maximum pressure indicated on the sidewall of the tire to set the beads without additional precautions listed below. If the beads do not seat at the maximum pressure indicated, re-lubricate and try again.



WARNING: For a mounting pressure more than 1.38 bar (20 psi) greater than the maximum pressure, a Ford dealer or other tire service professional should do the mounting.



WARNING: Always inflate steel carcass tires with a remote air fill with the person inflating standing at a minimum of 3.66 m (12 ft) away from the wheel and tire assembly.



WARNING: When inflating the tire for mounting pressures up to 1.38 bar (20 psi) greater than the maximum pressure on the tire sidewall, the following precautions must be taken to protect the person mounting the tire:

- Make sure that you have the correct tire and wheel size.
- Lubricate the tire bead and wheel bead seat area again.
- Stand at a minimum of 3.66 m (12 ft) away from the wheel and tire assembly.
- Use both eye and ear protection.

Important: Remember to replace the wheel valve stems when the road tires are replaced on your vehicle.

It is recommended that the two front tires or two rear tires generally be replaced as a pair if the worn tires still have usable depth.

To avoid potential Four-Wheel Drive (4WD) malfunction or (4WD) system damage, it is recommended to replace all four tires rather than mixing significantly worn tires with new tires.

The tire pressure sensors mounted in the wheels (originally installed on your vehicle) are not designed to be used in aftermarket wheels.

The use of wheels or tires not recommended may affect the operation of your tire pressure monitoring system.

Wheel and Tire Information

If the tire pressure monitoring system indicator is flashing, your system is malfunctioning. Your replacement tire might be incompatible with your tire pressure monitoring system, or some component of the system may be damaged.

USING SUMMER TIRES

The original equipment tires on your vehicle are designed to optimize its performance in dry or wet summer road conditions. They are not designed for winter use.

USING WINTER TIRES



We recommend that you use winter or all-season tires carrying this symbol when the temperature is 7°C (45°F) or lower, or in snow and ice conditions.

Inflate the winter tires to the same tire pressures as those listed in the tire pressures table. See **Tire Pressure Specifications** (page 318).

USING SNOW CHAINS



WARNING: Do not exceed 50 km/h (30 mph). Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Do not use snow chains on snow-free roads.



WARNING: Only fit snow chains to specified tires.



WARNING: If your vehicle is fitted with wheel trims, remove them before fitting snow chains.

Only use snow chains on the following specified tire sizes:

- 195/65R15.
 - Do not use snow chains greater than 10 mm (0.4 in).
- 205/65R16.
 - Do not use snow chains greater than 10 mm (0.4 in).
- 215/55R17.
 - Do not use snow chains greater than 7 mm (0.3 in).

Do not use self-tensioning snow chains.

Note: Maintain correct tire pressures. See **Tire Pressure Specifications** (page 318).

Note: The anti-lock brake system continues to correctly operate.

Tire Care

CHECKING THE TIRE PRESSURES

Safe operation of your vehicle requires that your tires are properly inflated. Every day before you drive, check your tires.

At least once a month and before long trips, inspect each tire and check the tire pressure with a tire gauge. Inflate all tires to the recommended inflation pressure. See **Inflating the Tires** (page 318).

INFLATING THE TIRES



WARNING: Under-inflation is the most common cause of tire failures and may result in severe tire cracking, tread separation or blowout, with unexpected loss of vehicle control and increased risk of injury. Under-inflation increases sidewall flexing and rolling resistance, resulting in heat buildup and internal damage to the tire. It also may result in unnecessary tire stress, irregular wear, loss of vehicle control and accidents. A tire can lose up to half of its air pressure and not appear to be flat!



WARNING: Do not use the tire pressure displayed in the information display as a tire pressure gauge. Failure to follow this instruction could result in personal injury or death.

Use the recommended cold inflation pressure for optimum tire performance and wear. Under-inflation or over-inflation may cause uneven treadwear patterns.

Inflate your tires to the recommended inflation pressure even if it is less than the maximum inflation pressure information found on the tire. You can find the tire label with the recommended tire inflation pressure next to the tire size on the B-Pillar or the edge of the driver door.

TIRE PRESSURE SPECIFICATIONS



WARNING: Only use replacement tires and wheels that are the same size, load index, speed rating, and type as those originally provided for your vehicle. The recommended tire and wheel sizes can be found on the Tire Label on the driver side door frame or the edge of the driver door. If this information is not found in those locations, or for additional options, contact your authorized dealer. Use of any tire or wheel not recommended, could affect the safety and performance of your vehicle, which could result in an increased risk of loss of vehicle control, vehicle rollover, personal injury and death.

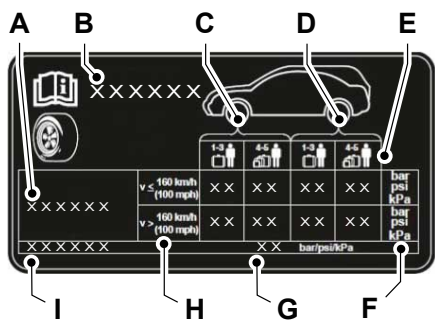
The recommended tire inflation pressures are on the tire information label on the driver side B-pillar.

Check all tire pressures when they are cold, at least once every two weeks.

Note: *You may need to remove the spare wheel from the spare wheel carrier to check the tire pressure.*

A dissimilar spare wheel and tire is for temporary use only.

Tire Care



E254054

- A Tire size.
- B Vehicle model.
- C Front tire pressure.
- D Rear tire pressure.
- E Vehicle load.
- F Measure unit.
- G Spare wheel tire pressure.
- H Intended constant vehicle speed.
- I Spare wheel tire size.

Tire Size	Normal Load		Full Load	
	Front	Rear	Front	Rear
	bar (psi)	bar (psi)	bar (psi)	bar (psi)
195/65R15	2.3 (33)	1.9 (28)	2.3 (33)	2.8 (41)
205/65R16	2.4 (35)	2.1 (30)	2.4 (35)	2.6 (38)
215/55R17	2.4 (35)	2.1 (30)	2.4 (35)	2.6 (38)

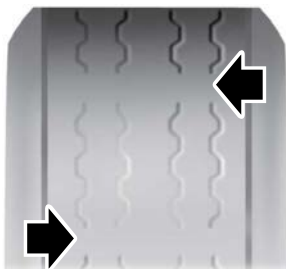
Temporary Spare Wheel (If Equipped)

Tire Size	bar (psi)
T125/70R16	4.2 (61)

Do not exceed the maximum speed stated on the label attached to the temporary spare wheel.

Tire Care

INSPECTING THE TIRE FOR WEAR



When the tread is worn down to $\frac{2}{32}$ inch (1.6 mm), tires must be replaced to help prevent your vehicle from skidding and hydroplaning. Built-in treadwear indicators, or wear bars, which look like narrow strips of smooth rubber across the tread will appear on the tire when the tread is worn down to $\frac{2}{32}$ inch (1.6 mm).

When the tire tread wears down to the same height as these wear bars, the tire is worn out and must be replaced.

The tires should also be balanced periodically. An unbalanced tire and wheel assembly may result in irregular tire wear.

Periodically inspect the tire treads for uneven or excessive wear and remove objects such as stones, nails or glass that may be wedged in the tread grooves.

INSPECTING THE TIRE FOR DAMAGE

Inspect the tire sidewalls for cracking, cuts, bruises and other signs of damage or excessive wear. If you suspect internal damage to the tire, have the tire dismounted and inspected.

Periodically inspect the tire treads and sidewalls for damage, such as bulges in the tread or sidewalls, cracks in the tread groove and separation in the tread or sidewall.



WARNING: Do not scrub the sidewalls of the tires when you are parking.

If you have to mount a curb, do so slowly and approach it with the wheels at right-angles to the curb.

If you feel a sudden vibration or ride disturbance while driving, or you suspect your tire or vehicle has been damaged, immediately reduce your speed.

Examine the tires regularly for uneven wear of the tread. Uneven wear could mean that the wheel alignment is outside specification.

If your vehicle seems to pull to one side when you are driving, the wheels could be out of alignment. Have an authorized dealer periodically check the wheel alignment.

INSPECTING THE WHEEL VALVE STEMS

Check the valve stems for holes, cracks, or cuts that could permit air leakage.

Tire Care

TIRE ROTATION



WARNING: If the tire label shows different tire pressures for the front and rear tires and the vehicle has a tire pressure monitoring system, then you need to update the settings for the system sensors. Always perform the system reset procedure after tire rotation. If you do not reset the system, it may not provide a low tire pressure warning when necessary.

To make sure the front and rear tires of your vehicle wear evenly and last longer, we recommend that you swap the tires from front to rear and vice versa at regular intervals between 5,000 km (3,000 mi) and 10,000 km (6,000 mi).

Rotating your tires at the recommended interval helps your tires wear more evenly, providing better tire performance and longer tire life.

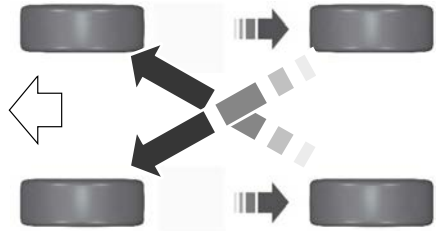
Note: If your tires show any uneven wear have the alignment checked by an authorized dealer before rotating tires.

Note: If you have a dissimilar spare wheel and tire assembly, it is intended for temporary use only and should not be used in a tire rotation.

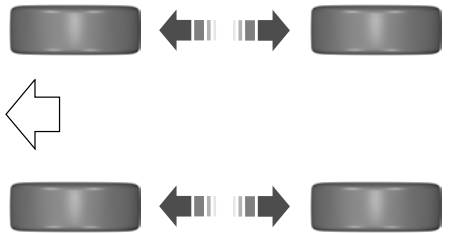
Note: After having your tires rotated, inflation pressure must be checked and adjusted to the vehicle requirements.

Note: Front tires shown on the left side of the diagram.

Non-directional tires



Directional tires



E70415

Note: Directional tires have an arrow on the sidewall to indicate the correct direction of wheel rotation. Do not switch directional tires to the other side of your vehicle.

Tire Sealant and Inflator Kit

WHAT IS THE TIRE SEALANT AND INFLATOR KIT

The kit consists of an air compressor to re-inflate the tire and a canister of sealing compound that effectively seals most punctures. This kit provides a temporary tire repair allowing you to drive your vehicle up to 200 km (120 mi) at a maximum speed of 80 km/h (50 mph) to reach a tire service location.

Note: *The temporary mobility kit contains enough sealant compound in the canister for one tire repair only. See an authorized dealer for replacement sealant canisters.*

TIRE SEALANT AND INFLATOR KIT PRECAUTIONS



WARNING: Depending on the type and extent of tire damage, some tires can only be partially sealed or not sealed at all. Loss of tire pressure can affect vehicle handling, leading to loss of vehicle control.



WARNING: Do not use the kit on a previously damaged tire, for example when it has been driven under inflated. This could cause loss of vehicle control, personal injury or death.

Do not attempt to repair punctures larger than 6 mm (0.24 in) or damage to the tire's sidewall.

Only punctures located within the tire tread can be sealed with the kit.

Only use the kit supplied with your vehicle.

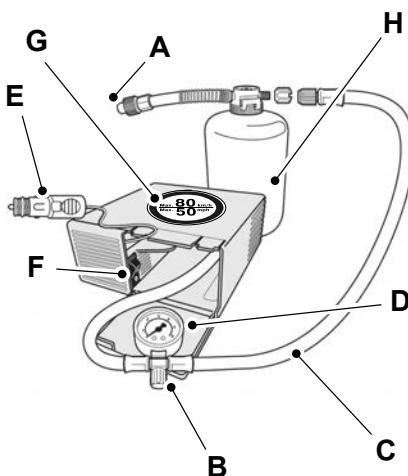
The temporary mobility kit contains enough sealant compound in the canister for one tire repair only.

After using the sealant, an authorized dealer needs to replace the tire pressure monitoring system sensor and valve stem on the wheel.

LOCATING THE TIRE SEALANT AND INFLATOR KIT

The compressor and the bottle are behind the driver seat or under the passenger seat.

TIRE SEALANT AND INFLATOR KIT COMPONENTS



E146784

- A Protective cap
- B Pressure relief valve
- C Hose
- D Pressure gauge
- E Power plug with cable
- F Compressor switch

Tire Sealant and Inflator Kit

- G Label
H Sealant bottle

Note: Make sure you regularly check the expiry date on the sealant bottle.

USING THE TIRE SEALANT AND INFLATOR KIT



WARNING: The sealant contains natural rubber latex. Avoid contact with skin and clothing. If this happens, rinse the affected areas immediately with plenty of water and consult a physician.



WARNING: Do not leave the kit unattended when it is in use. Failure to follow this instruction could result in personal injury or death.



WARNING: Check the sidewall of the tire prior to inflation. If there are any cracks, bumps or similar damage, do not attempt to inflate the tire. This could cause personal injury.



WARNING: If the tire does not inflate to the recommended tire pressure within 15 minutes, stop and call roadside assistance.

Note: The recommended tire pressures are on the tire label or safety certification label, located on the B-pillar, inside the driver's door.

1. Check for a punctured tire.

Note: Do not remove objects, for example nails or screws from a punctured tire.

2. Open the lid of the tire sealant and inflator kit.

3. Peel off the label G showing the maximum permissible speed of 50 mph (80 km/h) from the casing and attach it to the instrument panel in the driver's field of view. Make sure the label does not obscure anything important.
4. Take the hose C and the power plug with cable E out of the temporary mobility kit.
5. Screw the hose C onto the sealant bottle.
6. Remove the valve cap from the damaged tire.
7. Remove the protective cap A from the sealant bottle hose and screw the hose firmly onto the valve of the damaged tire.
8. Make sure that the compressor switch F is in position 0.
9. Insert the power plug E into the auxiliary power point. See **Locating the Power Outlets** (page 125).
10. Start the engine.



WARNING: Do not stand directly beside the tire while the compressor is operating. This could cause personal injury if the tire bursts.

11. Move the compressor switch F to position 1.
12. After a minimum of two minutes move the compressor switch F to position 0 and unscrew the hose C from the sealant bottle. Unscrew the sealant bottle hose from the tire valve.
13. Screw the hose C onto the tire valve and move the compressor switch F to position 1.

Tire Sealant and Inflator Kit



WARNING: Watch the sidewall of the tire when inflating. If any cracks, bumps or similar damage appears, switch the compressor off and let the air out by means of the pressure relief valve. Do not continue driving with this tire. This could cause loss of vehicle control.



WARNING: If the tire does not inflate to the recommended tire pressure within 15 minutes, stop and call roadside assistance.

14. Inflate the tire to the recommended tire pressure shown on the tire label on the B pillar. Do not operate the compressor for more than 15 minutes continuously. Switch the compressor and the ignition off and check the current tire pressure with the pressure gauge.

Note: *Note: If the recommended tire pressure is not reached within 15 minutes, you may disconnect the compressor, slowly roll the vehicle forward by one car length to distribute the sealant within the tire, then restart the inflation process. If the recommended tire pressure is still not reached, the tire could be damaged beyond a temporary repair. Stop and call roadside assistance.*

15. Remove the power plug E from the auxiliary power point.
16. Make sure the tire sealant and inflator kit, the bottle lid and the orange cap are stored safely, but still easily accessible in your vehicle. The tire sealant and inflator kit will be required again when you check the tire pressure.
17. Immediately drive approximately six miles (10 kilometers) so that the sealant can seal the damaged area.

Note: *If you experience any unusual vibration, ride disturbance or noise while driving, do not proceed to the second stage of this operation. Reduce your speed until you can safely pull off to the side of the road to call for roadside assistance*

Note: *When pumping in the sealant through the tire valve, the pressure may rise up to 87 psi (6 bar) but will drop again after about 30 seconds.*

Note: *If the tire pressure has dropped to 26 psi (1.8 bar) or below, the tire could be damaged beyond a temporary repair. Have your vehicle immediately checked. Do not drive your vehicle.*

Note: *If the tire pressure has dropped but is still above 26 psi (1.8 bar), use the kit to inflate the tire again.*

After Using the Tire Sealant and Inflator Kit



WARNING: If you experience any unusual vibration, ride disturbance or noise while driving, reduce your speed until you can safely pull off to the side of the road and call for roadside assistance. Failure to do so could cause you to lose control of your vehicle and increase the risk of personal injury or death.

1. Stop your vehicle after driving approximately 10 km (6.2 mi). Check, and where necessary, adjust the pressure of the damaged tire.
2. Attach the tire sealant and the inflator kit and check the tire pressure from the pressure gauge D.

Tire Sealant and Inflator Kit

3. If the tire pressure is too high, deflate the tire to the specified pressure using the pressure relief valve B. If the tire pressure is less than the recommended pressure, repeat steps 13 to 16 and steps 1 to 2 (Checking the Tire Pressure). See **Tire Pressure Specifications** (page 318).
4. Once you have inflated the tire to its correct tire pressure, move the compressor switch F to position O, remove the power plug E from the auxiliary power point, unscrew the sealant bottle hose, fasten the valve cap and replace the protective cap A.
5. Drive to the nearest tire specialist to get the damaged tire replaced. Before the tire is removed from the wheel, inform the tire specialist that the tire contains sealant. Renew the sealant bottle as soon as possible after it has been used once.

Note: *The temporary mobility kit only provides an emergency repair. Regulations concerning tire repair after using the temporary mobility kit may differ from country to country. You should consult a tire specialist for advice.*

Tire Pressure Monitoring System

WHAT IS THE TIRE PRESSURE MONITORING SYSTEM



The tire pressure monitoring system measures the vehicle's tire pressures. A warning lamp illuminates if one or more tires are significantly underinflated or if there is a system malfunction.

TIRE PRESSURE MONITORING SYSTEM PRECAUTIONS



WARNING: The tire pressure monitoring system is not a substitute for manually checking tire pressures. You should periodically check tire pressures using a pressure gauge. Failure to correctly maintain tire pressures could increase the risk of tire failure, loss of control, vehicle rollover and personal injury.



WARNING: Do not use the tire pressure displayed in the information display as a tire pressure gauge. Failure to follow this instruction could result in personal injury or death.

Note: The use of tire sealants can damage the tire pressure monitoring system.

Note: If the tire pressure monitor sensor becomes damaged it may not function.

TIRE PRESSURE MONITORING SYSTEM LIMITATIONS

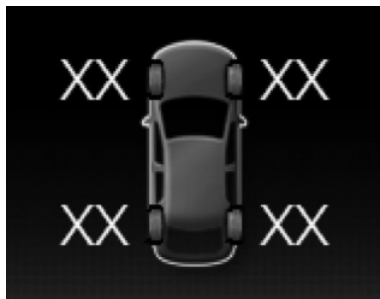
When the outside temperature drops significantly, the tire pressure could decrease and activate the low tire pressure warning lamp.

The warning lamp could also illuminate when you use a spare wheel, or tire sealant from the inflator kit.

Note: Regularly checking the vehicle tire pressures can reduce the possibility for the warning lamp to illuminate due to outside air temperature changes.

Note: After you inflate the tires to the recommended pressure it could take up to two minutes of driving over 32 km/h (20 mph) for the warning indicator to turn off.

VIEWING THE TIRE PRESSURES



To view the current tire pressures, use the information display or touchscreen.

RESETTING TIRE PRESSURE MONITORING SYSTEM

You must carry out the system reset procedure after each tire replacement or adjustment of the tire pressures.

Tire Pressure Monitoring System

To maintain your vehicle load carrying capability, your vehicle may require different tire pressures in the front compared to the rear. In these cases, the system illuminates the warning lamp at different pressures for the front and rear tires.

If the tires are rotated, you need to reset the system in order to relearn the positions of the tire pressure sensors. The system cannot tell which position a tire pressure sensor is in, and assumes you have set the tire pressures correctly.

Performing the Reset Procedure

1. Switch the ignition on.
2. Navigate to the tire monitor menu in the information display. See **Tire Pressure Monitoring System – Information Messages** (page 328).

3. Press and hold the OK button until a confirmation message appears. If your vehicle has a tire pressure monitoring system reset button, press and hold the button until a confirmation message appears.

TIRE PRESSURE MONITORING SYSTEM – TROUBLESHOOTING

TIRE PRESSURE MONITORING SYSTEM – WARNING LAMPS



The low tire pressure warning lamp has combined functions, as it warns you when your tires need air, and when the system is no longer capable of functioning as intended.

Warning Lamp	Possible Cause	Action Required
Solid warning lamp	One or more tires are significantly under inflated	After inflating your tires to the manufacturer's recommended pressure as shown on the tire label, on the edge of driver door or the B-pillar, drive your vehicle for at least two minutes over 32 km/h (20 mph) before the light turns off.
Solid warning lamp or flashing warning lamp	Temporary spare wheel in use	Repair the damaged road wheel and tire and refit it to your vehicle to restore operation of the system.
	Tire pressure monitoring system malfunction	If the tires are inflated to the recommended tire pressures and the temporary spare wheel is not in use, the system detected a fault that requires service. Have your vehicle checked as soon as possible.

Tire Pressure Monitoring System

TIRE PRESSURE MONITORING SYSTEM – INFORMATION MESSAGES

Message	Action
Tyre pressure low	After inflating your tires to the manufacturer's recommended pressure as shown on the tire label, on the edge of the driver door or the B-pillar, drive your vehicle for at least two minutes over 32 km/h (20 mph) before the light turns off.
Tyre pressure monitor malfunction	The system has detected a fault that requires service. Have your vehicle checked as soon as possible.
Tyre pressure sensor malfunction	The system has detected a fault that requires service or a spare tire is in use. Have your vehicle checked as soon as possible.

Changing a Road Wheel

CHANGING A FLAT TIRE



WARNING: Failure to follow these guidelines could result in an increased risk of loss of vehicle control, injury or death.



WARNING: Do not attempt to change a tire on the side of the vehicle close to moving traffic. Pull far enough off the road to not obstruct the flow of traffic and avoid the danger of being hit when operating the jack or changing the wheel.



WARNING: If your vehicle has an automatic transmission, shift into park (P), apply the parking brake, and switch the vehicle off.



WARNING: If your vehicle has a manual transmission, shift into first or reverse (R) gear, apply the parking brake, and switch the vehicle off.



WARNING: Make sure that your vehicle is on firm and level ground with the front wheels pointing straight ahead and set up a warning triangle if available.



WARNING: To help prevent your vehicle from moving when changing a wheel, use an appropriate block or wheel chock to secure the wheel diagonally opposite to the wheel being changed. For example, when changing the front left wheel, place an appropriate block or wheel chock on the right rear wheel.

Make sure all passengers are out of your vehicle.

The spare wheel is under the rear of your vehicle.

If the spare wheel is the same type and size as your vehicle road wheel, you can fit the spare wheel and continue to drive in the normal manner.

If the spare wheel is not the same type and size as your vehicle road wheel, it has a label showing the maximum driving speed limit.



WARNING: If you are not sure what type of spare wheel your vehicle has, do not exceed 80 km/h (50 mph).

The locking wheel nut key is next to the vehicle jack.

You can obtain replacement locking wheel nuts or a locking wheel nut key using the reference number certificate.

Vehicle Jack Location in Van

The jack and tools are behind the driver seat. Turn the wing nut counter-clockwise until the jack can be removed.

Vehicle Jack Location in Kombi

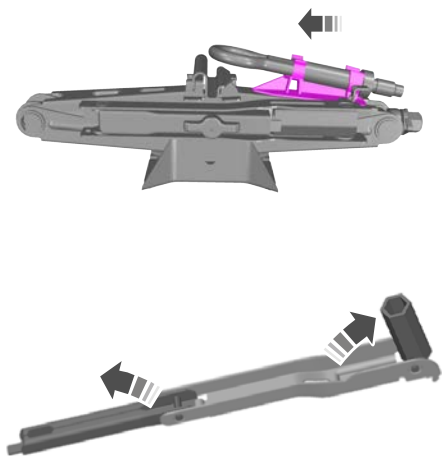
The jack and tools are under the passenger seat. Turn the wing nut counter-clockwise until the jack can be removed.

Removing the Spare Wheel

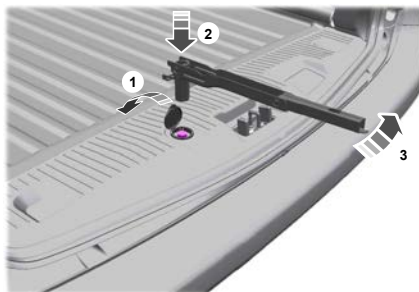
The spare wheel is under the rear of your vehicle and removed using a winch system.

Note: Before you start assembling the jack, make sure you remove the towing eye holder from the jack by pulling it in the direction of the arrow.

Changing a Road Wheel



1. Dissassemble the jack as shown in the illustration.
2. Open the liftgate or the rear doors.



3. Insert the short arm of the jack handle into the socket in the sequence shown. Turn it counterclockwise until the spare wheel rests on the ground and the cable is loose.

Note: Make sure you do not break the cover of the socket when turning the jack handle.



E146811

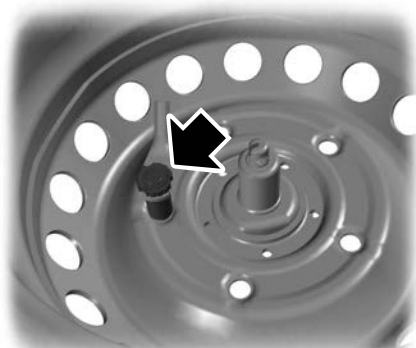
4. Raise the cable end cover.



E146812

5. Rotate the cable through 90°. Slide the cable through the slot to release the spare wheel bracket from the winch.

Changing a Road Wheel



E146813

6. Remove the retaining nut to release the spare wheel bracket.

Removing the Road Wheel

WARNING: Only use the spare wheel and tire assembly provided as original equipment with your vehicle.

WARNING: Make sure there is no grease or oil on the threads or the surface between the wheel studs and the wheel nuts. This can cause the wheel nuts to loosen while driving.

WARNING: When you install a wheel, remove any corrosion, dirt or foreign materials present on the mounting surfaces of the wheel or the surface of the wheel hub, brake drum or brake disc that contacts the wheel. Make sure to secure any fasteners that attach the rotor to the hub so they do not interfere with the mounting surfaces of

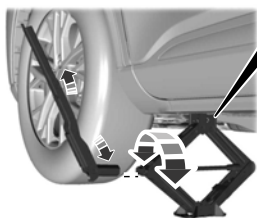
the wheel. Installing wheels without following these steps can cause the wheel nuts to loosen and the wheel to come off while your vehicle is in motion, resulting in loss of vehicle control, personal injury or death.

WARNING: Have the wheel nuts checked for tightness and the tire pressure checked as soon as possible.

1. Insert the flat end of the wheel brace between the wheel rim and the wheel trim and carefully remove the wheel trim.

Note: Do not lay alloy wheels face down on the ground.

2. Install the locking wheel nut key.
3. Loosen the wheel nuts and locking wheel nut.



WARNING: The jack supplied with this vehicle is only intended for changing a flat tire in an emergency. Do not attempt to do any other work on your vehicle when it is supported by the jack, as your vehicle could slip off the jack. Failure to follow this instruction could result in personal injury or death.

Changing a Road Wheel

WARNING: No person should place any portion of their body under a vehicle that is supported by a jack.

WARNING: Only use the specified jacking points. If you use any other locations you could damage vehicle components, such as brake lines.

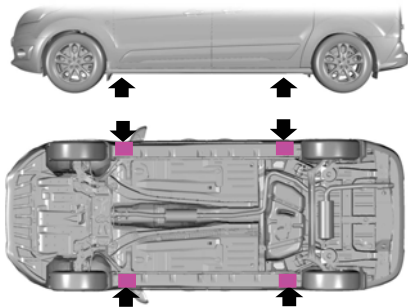
WARNING: Never place anything between the vehicle jack and the ground.

WARNING: Never place anything between the vehicle jack and your vehicle.

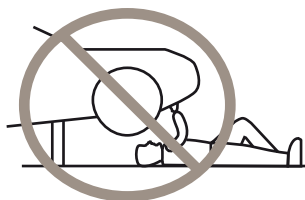
Note: *Indentations in the sills show the location of the jacking points.*

4. Find the correct jacking points.

Note: *Do not jack on the outboard sill, only use the specified jacking points.*



1. Correctly position the vehicle jack.



2. Place the hexagonal end of the lug nut tool onto the vehicle jack.
3. Turn the lug nut tool clockwise to raise your vehicle.
4. Raise your vehicle until the tire is clear of the ground.
5. Remove the wheel nuts and the locking wheel nut.
6. Remove the wheel.

Installing a Road Wheel

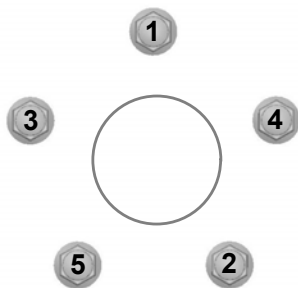
WARNING: Make sure there is no grease or oil on the threads or the surface between the wheel studs and the wheel nuts. This can cause the wheel nuts to loosen while driving.

WARNING: Use only approved wheel and tire sizes. Using other sizes could damage your vehicle.

1. Install the wheel.

Note: *Make sure the wheel and hub contact surfaces are free from foreign matter.*

Changing a Road Wheel



E75442

2. Install all of the wheel nuts and partially tighten them in the sequence shown.

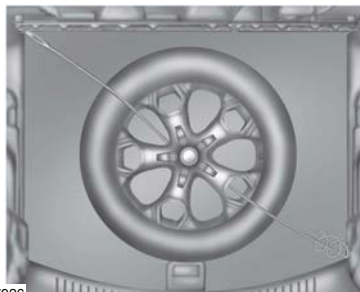
Note: Make sure that the cones on the wheel nuts are against the wheel.

Note: Alloy wheel wheel nuts are suitable for use on a steel spare wheel.

3. Lower your vehicle and remove the vehicle jack.
4. Install the locking wheel nut key.
5. Fully tighten the wheel nuts in the sequence shown. See **Wheel Nuts** (page 334).
6. Install the wheel trim.
7. Stow the flat tire on the floor in the cargo area. Secure with the flat tire retainer strap by following the next steps:



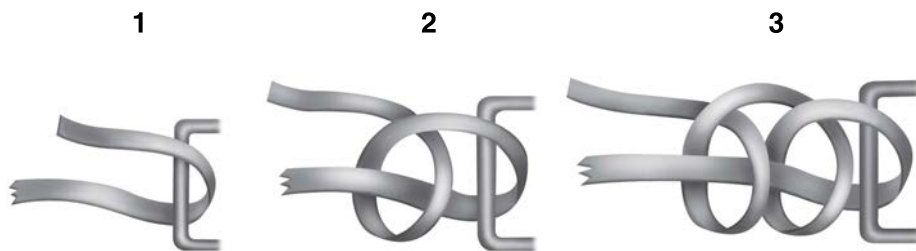
8. Locate the cargo tie-down near the seatback. Push the loop of the retainer strap through the tie-down. Thread the non-loop end through the loop.



E157926

9. Weave the retainer strap through the wheel openings.
10. Locate the front cargo tie-down at the opposite corner of the cargo area to the tie-down used in Step 8. Thread the retainer strap through the tie-down and pull tight.
11. Secure by tying a 2-half hitch knot.

Changing a Road Wheel



Note: Have the wheel nuts checked for tightness and the tire pressure checked as soon as possible.

Note: If the spare wheel is different in size or construction to the road wheels, have this replaced as soon as possible.

Note: Do not carry out any tire repairs on a spare wheel.

Note: Your vehicle may exhibit some different driving characteristics if you fit the spare wheel.

Note: The ground clearance of your vehicle may be reduced when the spare wheel is fitted. Take care when parking next to a curb.

Note: If the spare wheel is fitted to your vehicle, drive the shortest distance possible.

Nm (lb.ft)
135 (100)

You can obtain a replacement locking wheel nut key and replacement locking wheel nuts from an authorized dealer using the reference number certificate.



WHEEL NUTS



WARNING: Only use the specific wheel nuts and wheels provided as original equipment with your vehicle. If in doubt, contact an authorized dealer.



WARNING: Do not install alloy wheels using wheel nuts designed for use with steel wheels.

A Wheel pilot bore.

Inspect the wheel pilot bore and mounting surface prior to installation. Remove any visible corrosion or loose particles.

Capacities and Specifications

ENGINE SPECIFICATIONS - GASOLINE

Engine	1.0L EcoBoost™
Bore.	71.9 mm (2.8 in)
Stroke.	82 mm (3.2 in)
Capacity.	999 cm ³ (61 in ³)
Compression ratio.	10.5:1
Firing order.	1-2-3

Capacities and Specifications

ENGINE SPECIFICATIONS - DIESEL

Engine	1.5L EcoBlue™
Bore.	75 mm (3.0 in)
Stroke.	84.8 mm (3.3 in)
Capacity.	1,499 cm ³ (91 in ³)
Compression ratio.	16.4:1
Firing order.	1-3-4-2

Capacities and Specifications

VEHICLE DIMENSIONS - TOURNEO

Dimension Description	Dimension
Overall length.	4,337 mm (170.7 in)
Overall width including exterior mirrors.	2,076 mm (81.7 in)
Overall width including exterior mirrors folded.	1,876 mm (73.9 in)
Overall height - EC curb weight (excluding antenna rod).	1,817–1,840 (71.5–72.4)
Wheelbase.	2,692 mm (106.0 in)
Front track.	1,556 mm (61.3 in)
Rear track.	1,555 mm (61.2 in)

Capacities and Specifications

VEHICLE DIMENSIONS - TRANSIT

Dimension Description	Dimension
Overall length.	4,337 mm (170.7 in)
Overall width including the exterior mirrors.	2,076 mm (81.7 in)
Overall width including the exterior mirrors folded.	1,876 mm (73.9 in)
Overall height - EC curb weight (excluding antenna rod).	1,827–1,852 (71.9–72.9)
Wheelbase.	2,692 mm (106.0 in)
Front track.	1,556 mm (61.3 in)
Rear track.	1,555 mm (61.2 in)

Capacities and Specifications

ENGINE OIL CAPACITY AND SPECIFICATION - GASOLINE

Capacities

Variant	Including the Oil Filter
All.	4.97 L (1.09 gal)

Note: The quantity of engine oil required to raise the indicated level on the dipstick from minimum to maximum is 1.45 L (0.32 gal).

Materials

Name	Specification
Engine Oil - SAE 0W-20	WSS-M2C954-A1

Engine Oil Top-Up

If you are unable to find engine oil that meets the specification defined by WSS-M2C954-A1, you can top-up with SAE 0W-20 engine oil that is defined by ACEA C6.

Note: Do not use more than 0.5 L (0.1 gal) of the alternative engine oil between scheduled service intervals.

ENGINE OIL CAPACITY AND SPECIFICATION - DIESEL

Capacities

Variant	Including the Oil Filter
All.	6.6 L (1.5 gal)

Note: The quantity of engine oil required to raise the indicated level on the dipstick from minimum to maximum is 2.2 L (0.5 gal).

Materials

Name	Specification
Engine Oil - SAE 0W-20	WSS-M2C952-A1

Capacities and Specifications

Engine Oil Top-Up

If you are unable to find engine oil that meets the specification defined by WSS-M2C952-A1, you can top-up with a

SAE 0W-20 engine oil that is defined by ACEA C5.

Note: *Do not use more than 1 L (0.2 gal) of the alternative engine oil between scheduled service intervals.*

COOLING SYSTEM CAPACITY AND SPECIFICATION

Capacities

Variant	Quantity
All.	Fill the coolant to the MAX mark on the coolant reservoir.

Materials

Name	Specification
Antifreeze PU7J-M97B57-EA/EB/FA	WSS-M97B57-A2

AIR CONDITIONING SYSTEM CAPACITY AND SPECIFICATION - GASOLINE

**WARNING:** The air conditioning refrigerant system contains refrigerant under high pressure. Only qualified personnel should service the air conditioning refrigerant system. Opening the air conditioning refrigerant system can cause personal injury.

Capacities

Variant	Refrigerant	Refrigerant Oil
All.	0.475 kg (1.05 lb)	120 cm ³ (4.1 fl oz)

Capacities and Specifications

Materials

Name	Specification
Refrigerant - R-1234yf	WSS-M17B21-A
A/C Compressor Oil DE-12 FU7J-M2C300-AA	WSS-M2C300-A2

AIR CONDITIONING SYSTEM CAPACITY AND SPECIFICATION - DIESEL



WARNING: The air conditioning refrigerant system contains refrigerant under high pressure. Only qualified personnel should service the air conditioning refrigerant system. Opening the air conditioning refrigerant system can cause personal injury.

Capacities

Variant	Refrigerant	Refrigerant Oil
All.	0.52 kg (18.3 oz)	120 cm ³ (4.1 fl oz)

Materials

Name	Specification
Refrigerant - R-1234yf	WSS-M17B21-A
A/C Compressor Oil DE-12 FU7J-M2C300-AA	WSS-M2C300-A2

Capacities and Specifications

WASHER FLUID SPECIFICATION

Capacities

Variant	Quantity
All.	Fill as required.

Materials

Name	Specification
Screen Wash - Winter Premium 55 PU7J-19C544-**	WSS-M8B18-A2

MANUAL TRANSMISSION FLUID CAPACITY AND SPECIFICATION

Capacities

Variant	Quantity
All.	1.69 L (1.8 qt) ¹

¹ Approximate dry fill capacity. Actual amount may vary during fluid changes.

Materials

Name	Specification
Transmission Fluid 75W MX KU7J-M2C955-AA	WSS-M2C955-A1

CLUTCH FLUID CAPACITY AND SPECIFICATION - MANUAL TRANSMISSION

Only use fluid that meets Ford specifications.

Capacities and Specifications

Materials

Name	Specification
Brake Fluid DOT 4 LV High Performance BU7J-M6C65-xxxx	WSS-M6C65-A2

AUTOMATIC TRANSMISSION FLUID CAPACITY AND SPECIFICATION

Capacities

Variant	Quantity
All.	4.35 ± 0.1 L (4.6 ± 0.1 qt) ¹

¹ Approximate dry fill capacity. Actual amount may vary during fluid changes.

Materials

Name	Specification
Transmission Fluid F-DC	WSS-M2C218-A1/A2

BRAKE FLUID SPECIFICATION

Materials

Name	Specification
Brake Fluid DOT 4 LV High Performance BU7J-M6C65-xxxx	WSS-M6C65-A2

Note: We recommend using DOT 4 LV (Low Viscosity) High Performance Brake Fluid meeting WSS-M6C65-A2 or ISO 4925 Class 6 standards. Use of any fluid other than the recommended fluid could cause reduced brake performance and not meet our performance standards. Keep brake fluid clean and dry. Contamination with dirt, water, petroleum products or other materials could result in brake system damage and possible failure.

Vehicle Identification

VEHICLE IDENTIFICATION NUMBER

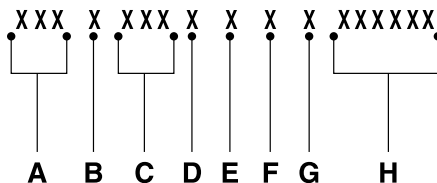
LOCATING THE VEHICLE IDENTIFICATION NUMBER



The vehicle identification number is located on the left-hand side of the instrument panel. You can also find it stamped into the right-hand front wheel arch.

VEHICLE IDENTIFICATION NUMBER OVERVIEW

The vehicle identification number contains the following information:



- A World manufacturer identifier.
- B Brake system, gross vehicle weight rating, restraint devices and their locations.
- C Make, vehicle line, series, body type.
- D Engine or motor type.
- E Check digit.
- F Model year.
- G Assembly plant.
- H Production sequence number.

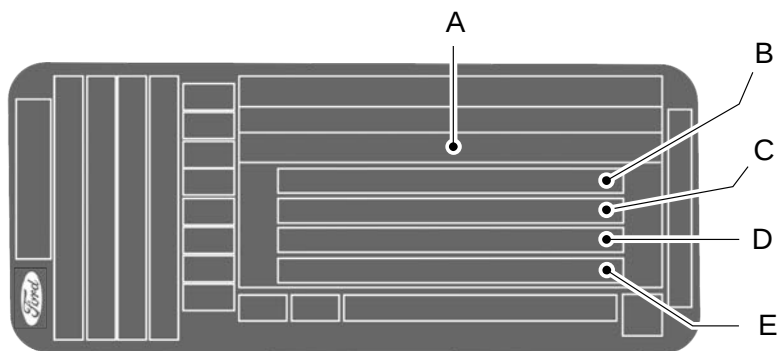
VEHICLE IDENTIFICATION PLATE

LOCATING THE VEHICLE IDENTIFICATION PLATE

The vehicle identification plate is within the right-hand door aperture.

Vehicle Identification

VEHICLE IDENTIFICATION PLATE OVERVIEW



- A Vehicle identification number.
- B Gross vehicle weight.
- C Gross train weight.
- D Maximum front axle weight.
- E Maximum rear axle weight.

Note: The vehicle identification plate may vary to that shown.

Note: Information on the vehicle identification plate is dependent upon market requirements.

Connected Vehicle

WHAT IS A CONNECTED VEHICLE

A connected vehicle has technology that allows your vehicle to connect to a mobile network and for you to access a range of features. When used in conjunction with the FordPass app, it could allow you to monitor and control your vehicle further, for example checking the tire pressures, the fuel level and the vehicle location. For additional information, refer to the local Ford website.

CONNECTED VEHICLE REQUIREMENTS

Connected service and related feature functionality requires a compatible vehicle network.

Some remote features require additional service activation. Log in to your Ford account for details. Some restrictions, third party terms and message or data rates may apply.

CONNECTED VEHICLE LIMITATIONS

Evolving technology, cellular networks, or regulations could affect functionality and availability, or continued provision of some features. These changes could even stop some features from functioning.

CONNECTING THE VEHICLE TO A MOBILE NETWORK

WHAT IS THE MODEM



The modem allows access to a range of features built into your vehicle.

ENABLING AND DISABLING THE MODEM

1. Press **Settings** on the touchscreen.
2. Press **Connectivity**.
3. Press **Connected Vehicle Features**.
4. Switch vehicle connectivity on or off.

CONNECTING FORDPASS TO THE MODEM

1. Make sure that the modem is enabled using the vehicle settings menu.
2. Open the FordPass app on your device and log in.
3. Add your vehicle or select your vehicle if already added.
4. Select the option to activate your vehicle.
5. Make sure that the name on the screen matches the name shown in your FordPass account.
6. Confirm that FordPass account is connected to the modem.

CONNECTING THE VEHICLE TO A WI-FI NETWORK

1. Press **Settings** on the touchscreen.
2. Press **Connectivity**.
3. Switch **Wi-Fi** on.
4. Press **View Available Networks**.
5. Select an available Wi-Fi network.

Note: Enter the network password to connect to a secure network.

Connected Vehicle

CONNECTED VEHICLE SETTINGS

You can adjust several settings on the touchscreen under the connected vehicle features menu, such as:

- Vehicle connectivity.
- Share vehicle data.
- Share vehicle location.
- Share driving data.

Note: Depending on your vehicle, different options may be available.

Note: Editing connectivity settings could result in some features not operating correctly or at all. When you edit connectivity settings, pop-up messages may appear to notify you that services will not work without that setting. If you switch a feature on, pop-up messages could appear informing you of the settings that will be turned on. Some features, for example driver assistance features, use map data. We recommend having all connected vehicle settings enabled to allow the map content to be updated to the latest version.



Press the button next to a menu option for more information.

CONNECTED VEHICLE – TROUBLESHOOTING

CONNECTED VEHICLE – FREQUENTLY ASKED QUESTIONS

Why can I not confirm the connection of my FordPass account to the modem?

- The modem is not enabled. Switch vehicle connectivity on.
- The network signal is weak. Move your vehicle closer to a place where the network signal is not obstructed.

Why can I not connect to a Wi-Fi network?

- You entered the wrong network password. Enter the correct password.
- The network signal is weak. Move your vehicle closer to the Wi-Fi router or to a place where the network signal is not obstructed.
- There are multiple access points in range with the same network name. Choose a unique name for your network. Do not use the default name unless it contains a unique identifier, for example as part of the MAC address.

Why does the Wi-Fi connection disconnect after successful connection?

- The network signal is weak. Move your vehicle closer to the Wi-Fi router or to a place where the network signal is not obstructed.

Connected Vehicle

What can I do if I am close to a Wi-Fi router but the network signal strength is weak?

- If your vehicle has a heated windshield, position your vehicle so that the windshield is not facing the Wi-Fi router.
- If your vehicle has metallic tinting on the windows but not on the windshield, position your vehicle so that the windshield is facing the Wi-Fi router or open the windows that are facing the router.
- If your vehicle has metallic tinting on the windows and the windshield, open the windows that are facing the router.
- If your vehicle is in a garage and you have the garage door closed, open the garage door as it could block the signal.

Why can I not see a network I expect to see in the list of available networks?

- The network is hidden. Make the network visible and try again, or manually add a network in the Wi-Fi settings menu.
- Some network security types are not supported, for example WEP.

Why do software downloads take too long?

- The network signal is weak. Move your vehicle closer to the Wi-Fi router or to a place where the network signal is not obstructed.
- Wi-Fi network is in high demand or has a slow Internet connection. Use a more reliable Wi-Fi network.

Why does the software not update when the system seems to connect to a Wi-Fi network and the signal strength is excellent?

- No software update is available at this time.
- Select automatic updates option in the settings menu to enable automatic software update or contact an authorized dealer.
- There could be a connection problem. Test the network using another device.

Vehicle Wi-Fi Hotspot

CREATING A VEHICLE WI-FI HOTSPOT

You can create a Wi-Fi hotspot in your vehicle and allow devices to connect to it for access to the Internet.

1. Press **Settings** on the touchscreen.
2. Press **Vehicle Hotspot**.

Note: The vehicle hotspot default setting is on.

3. Press **Settings**.
4. Press **Edit**.
5. Press **Hotspot Visibility**.

Note: The hotspot visibility default setting is on.

Finding the Wi-Fi Hotspot Name and Password

1. Press **Settings** on the touchscreen.
2. Press **Vehicle Hotspot**.
3. Press **Settings**.

Note: The network name is the hotspot name.

4. Press **Show Password**.

Connecting a Device to the Wi-Fi Hotspot

1. On your device, switch Wi-Fi on and select the hotspot from the list of available Wi-Fi networks.
2. When prompted, enter the password.

Purchasing a Data Plan

1. Connect a device to the hotspot.

Note: The vehicle network carrier's portal opens on your device.

2. If the portal does not open on your device, open a website and it redirects to the vehicle network carrier's portal.

Note: Secure websites do not redirect.

3. Follow the instructions on the carrier portal to purchase a plan.

Note: If you have an active plan, the system does not redirect to the vehicle network carrier's portal when you connect a device. Visit the vehicle network carrier's website to purchase more data.

Note: If data usage information is available in the vehicle hotspot menu, it is approximate.

Note: If you carry out a vehicle system reset, the system does not remove your vehicle from your vehicle network carrier's account. To remove your vehicle from the account, contact your vehicle network carrier.

Note: The vehicle network carrier provides Vehicle Hotspot services, subject to your vehicle network carrier agreement, coverage and availability.

CHANGING THE VEHICLE WI-FI HOTSPOT NAME OR PASSWORD

1. Press **Settings** on the touchscreen.
2. Press **Vehicle Hotspot**.
3. Press **Settings**.
4. Press **Edit**.
5. Press **Change Network Name**.
6. Enter your required network name.
7. Press **Done**.
8. Press **Change Password**.
9. Enter your required password.
10. Press **Done**.

Vehicle Wi-Fi Hotspot

Changing the Wi-Fi Hotspot Frequency

Note: *The Vehicle Hotspot frequency band is selectable depending upon your device capabilities. You will be unable to connect your device to the Vehicle Hotspot if it does not support the selected frequency band.*

1. Press **Settings** on the touchscreen.
2. Press **Vehicle Hotspot**.
3. Press **Settings**.
4. Press **Edit**.
5. Press **Change Frequency Band**.
6. Select a frequency.

VEHICLE WI-FI HOTSPOT – TROUBLESHOOTING

VEHICLE WI-FI HOTSPOT – FREQUENTLY ASKED QUESTIONS

Why can I not see the Wi-Fi hotspot name when I search for Wi-Fi networks on my cell phone or other device?

- Make sure Wi-Fi hotspot visibility is on.
- The system does not provide a Wi-Fi hotspot at this time.
- Check what frequency the hotspot is transmitting in the vehicle hotspot settings menu. If the frequency is 5 GHz and your device cannot see the network, change the frequency to 2.4 GHz.

Audio System

AUDIO SYSTEM PRECAUTIONS



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

Listening to loud audio for long periods of time could damage your hearing.

SWITCHING THE AUDIO UNIT ON AND OFF



Press the button on the volume control or on the touchscreen.

SELECTING THE AUDIO SOURCE

1. Select **Sources**.
2. Select the desired source by pressing the tile on the touchscreen.

PLAYING OR PAUSING THE AUDIO SOURCE

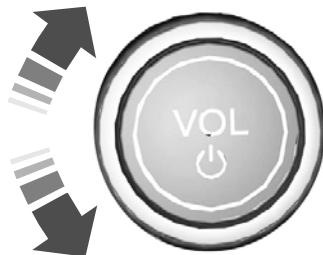


Press to pause playback. Press again to resume playback.

Note: Not all sources can be paused. The button mutes these sources.

Note: The mute button on the steering wheel pauses the media source.

ADJUSTING THE VOLUME



Turn to adjust the volume.

Some vehicles may be able to adjust the volume using buttons on the steering wheel.

SETTING A MEMORY PRESET

To store a radio station, press and hold one of the preset buttons.

Note: A maximum of thirty presets can be stored depending on the selected number of preset pages.

MUTING THE AUDIO



Press to mute the signal. Press again to restore the signal.

Note: The mute function is only available for sources that cannot be paused.

Audio System



Press the button on the steering wheel to mute the signal. Press again to restore the signal.

SCROLLING THROUGH MENU ITEMS

Use the touchscreen to scroll through menu items.

SELECTING A MENU ITEM

Use the touchscreen to select a menu item.

ADJUSTING THE SOUND SETTINGS

1.  Press the settings icon on the touchscreen.
2. Press **Sound settings**.
3. Select the desired menu point and adjust the settings.

SETTING THE CLOCK AND DATE

1. Press **Settings** on the touchscreen.
2. Press **Clock settings**.
3. Set the time.

Note: The **AM** and **PM** options are not available if **24-hour mode** is on.

Switching Automatic Time Updates On and Off

1. Press **Settings** on the touchscreen.
2. Press **Clock settings**.
3. Switch **Auto Time Update** on or off.

AM/FM RADIO

AM/FM RADIO LIMITATIONS

The further you travel from an AM or FM station, the weaker the signal and the weaker the reception.

Hills, mountains, tall buildings, bridges, tunnels, freeway overpasses, parking garages, dense tree foliage and thunderstorms can interfere with the reception.

When you pass a ground-based broadcast repeating tower, a stronger signal may overtake a weaker one and result in the audio system muting.

SELECTING AN AM/FM RADIO STATION

Manually Changing Radio Stations

Use the touchscreen to change radio stations.

Note: You can recall radio stations using the preset buttons.

Automatically Changing Radio Stations



Press to seek the next station up the frequency band.

Press and hold to quickly seek up the frequency band.



Press to seek the next station down the frequency band.

Press and hold to quickly seek down the frequency band.



Press the button on the steering wheel to switch to the next preset.

Press and hold to seek the next station up the frequency band.

Audio System



Press the button on the steering wheel to switch to the previous preset.

Press and hold to seek the next station down the frequency band.

Selecting a Station from the List

Press **Stations** on the touchscreen to view available stations.

Note: Station list is only available for FM.

SWITCHING THE DISPLAY ON AND OFF



Press the button on the touchscreen.

DIGITAL AUDIO BROADCASTING RADIO

WHAT IS DIGITAL AUDIO BROADCASTING RADIO

Digital Audio Broadcasting (DAB) is a digital radio standard for broadcasting digital audio radio services. Your radio allows you to listen to DAB radio stations.

DIGITAL AUDIO BROADCASTING RADIO LIMITATIONS

Coverage differs from region to region and influences the quality of reception. It is broadcast nationwide, regionally and locally. Coverage may vary on weather conditions and terrain.

Note: This could cause the audio to dropout.

SELECTING A DIGITAL AUDIO BROADCASTING RADIO STATION

Manually Changing Radio Stations

Use the touchscreen to change radio stations.

Note: You can recall radio stations using the preset buttons.

Automatically Changing Radio Stations



Press to seek the next station up the frequency band.

Press and hold to quickly seek up the frequency band.



Press to seek the next station down the frequency band.

Press and hold to quickly seek down the frequency band.



Press the button on the steering wheel to switch to the next preset.

Press and hold to seek the next station up the frequency band.



Press the button on the steering wheel to switch to the previous preset.

Press and hold to seek the next station down the frequency band.

Selecting a Station from the List

Press **Stations** on the touchscreen to view available stations.

Center Display Overview

CENTER DISPLAY PRECAUTIONS



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

CENTER DISPLAY LIMITATIONS

Speed-restricted Features

For your safety, features that are not critical while driving are not available when the vehicle is moving at or above 8 km/h (5 mph).

STATUS BAR

The bar is on top of the display and indicates the status of your vehicle's features.

Audio System



Audio system muted.

Connected Device



Cell phone microphone muted.



Phone call in progress.



Media player connected using **Bluetooth®**.



Cell phone network signal strength.



Cell phone roaming.



Text message received.



Unread email message.



Automatic crash notification system off.



Cell phone battery status.

Vehicle Data



Wi-Fi available.



Wi-Fi connected.



Vehicle data sharing on.



Vehicle data sharing off.



Vehicle location sharing on.



Vehicle data and vehicle location sharing on.

Center Display Overview

Vehicle Software Update

See **Software Update Indicators** (page 369).

Wireless Accessory Charger



Wireless accessory charger active.

FEATURE BAR - VEHICLES WITH: 8 INCH CENTER DISPLAY SCREEN

The feature bar is located on the bottom of the display and allows you to access vehicle features.



Press to use the radio, a USB, a media player or a **Bluetooth®** device.



Press to make calls and access the phonebook on your cell phone.



Press to use the navigation system.



Press to search for and use compatible apps on your iOS or Android device.



Press to adjust system settings.



Press to view features.

Note: The icon may be different depending on your vehicle.

INFORMATION ON DEMAND SCREEN

The information on demand screen displays cards on the side of the display and allows you to see information from different features.

You can swipe up or down to view a different card.

Note: On some screens, you can swipe a card toward the center of the screen to move the content into the main screen.

REBOOTING THE CENTER DISPLAY

You can reboot the center display using the controls on the steering wheel.

1. Simultaneously press and hold the seek forward and volume down button for 10 seconds.

Voice Interaction

WHAT IS VOICE INTERACTION

Voice Interaction allows you to control vehicle features using conversational requests.

SETTING THE WAKE WORD

1. Press **Settings** on the touchscreen.
2. Press **Ford Assistant**.
3. Switch **Listen for Wake Word** on.
4. Press **Preferred Wake Word**.
5. Press a setting.

BEGINNING A VOICE INTERACTION

Say the selected wake word followed by your command.



You can also press the button on the steering wheel to begin a voice interaction. A tone sounds before you can say your command.

Note: *If the wake word is not enabled, you can only use the voice interaction button.*

VOICE INTERACTION EXAMPLES

1. Press **Settings** on the touchscreen.
2. Press **Ford Assistant**.
3. Press **Voice Command Help**.
4. Press a menu option on the list for the relevant examples.



Press the button next to a menu option for more information.

Alexa Built-In

WHAT IS ALEXA BUILT-IN

Alexa Built-In allows you to use Alexa in your vehicle for auto-specific use cases on the road and gives you access to an ever-evolving number of skills that help to make your life more productive, entertaining, and connected while using your vehicle.

ALEXA BUILT-IN REQUIREMENTS

To use Alexa, all of the following must occur:

- Your vehicle modem is enabled.
- You are signed in to an existing Amazon account.
- Vehicle location services are enabled.
- Vehicle connectivity and vehicle data sharing is enabled.

Note: *Support and functionality may vary based on the country in which your FordPass account is registered.*

SIGNING IN TO YOUR ACCOUNT



Press the button in the status bar and follow the on-screen prompts.

To sign in using the settings menu:

1. Press **Settings** on the touchscreen.
2. Press **Amazon Alexa**.
3. Press **Get Started**.
4. Sign in to your account by either scanning the QR code or entering the on-screen code into the Amazon website.
5. Once signed in, follow the on-screen prompts.

6. When complete, the vehicle informs you that Alexa is ready to be used in the vehicle.

Signing Out of Your Account

1. Press **Settings** on the touchscreen.
2. Press **Amazon Alexa**.
3. Press **Sign Out**.

USING ALEXA BUILT-IN

To use Alexa, say “Alexa” or press the voice interaction button on the steering wheel and then say “Alexa” to invoke Alexa to start listening.

Note: *If the wake word is not enabled, you can only use the voice interaction button.*

You can use Alexa for the following and more:

- Entertainment.
- Hands-free calling.
- Traffic and navigation.
- Vehicle controls.
- Smart home device control.
- Weather and news information.

ALEXA BUILT-IN SETTINGS

Enabling the Wake Word

1. Press **Settings** on the touchscreen.
2. Press **Amazon Alexa**.
3. Switch **Listen for Wake Word** on or off.

Note: *If the wake word is not enabled, you can only use the voice interaction button.*

Contact List

Displays a list of connected phones and contact sharing status for each phone.

To change the contact sharing status:

Alexa Built-In

1. Press **Settings** on the touchscreen.
2. Press **Amazon Alexa**.
3. Press **Contact List**.
4. Enable or disable sharing for each phone.

Note: *You can share contacts from more than one phone at a time.*

Things to Try

Learn more about what you can do with Alexa by browsing the things to try.

1. Press **Settings** on the touchscreen.
2. Press **Amazon Alexa**.
3. Press **Things to Try**.

Phone

PHONE PRECAUTIONS



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

CONNECTING YOUR PHONE

1. Make sure **Bluetooth®** is enabled on your device.
2. Press **Add phone** on the touchscreen.

Note: A prompt alerts you to search for your vehicle on your cell phone.

3. Select your vehicle on your cell phone.

Note: A number appears on your cell phone and on the touchscreen.

4. Confirm the number on your cell phone matches the number on the touchscreen.

Note: The touchscreen indicates that you have successfully paired your cell phone.

5. Download the phonebook from your cell phone when you are prompted.

Note: If you pair more than one cell phone, use the phone settings on the center display to specify the primary phone. You can change this setting at any time.

PHONE MENU

This menu becomes available after pairing a phone.

Recent Call list

Display and select an entry from a list of previous calls.

Contacts

Display a smart search form to look up your contacts. Use the List button to alphabetically sort your contacts.

Favorites

Display the list of favorite contacts that are set up on your phone.

Messaging

Displays the list of text messages to read, listen to, or respond to.

Email

Displays the list of emails to read, listen to, or respond to.

Phone List

Display the list of paired or connected devices that you can select.

Note: Up to 12 devices can be stored.

Do not disturb

Reject incoming calls and switch ring tones and alerts off.

Phone Keypad

Directly dial a number.

Phone

Voice Control

Press the button and say a command to use the Google or Siri voice assistant available on your connected phone to access supported features.

Note: *Some features under the phone menu may not be available if the feature is not supported through the phone.*

Phone

MAKING AND RECEIVING A PHONE CALL

Making Calls

To call a number in your contacts, select:

Menu Item	Action and Description
Contacts	You can then select the name of the contact you want to call. Any numbers stored for that contact display along with any stored contact photos. You can then select the number that you want to call. The system begins the call.

To call a number from your recent calls, select:

Menu Item	Action and Description
Recent Call list	You can then select an entry that you want to call. The system begins the call.

To call a number from your favorites, select:

Menu Item	Action and Description
Favourites	You can then select an entry that you want to call. The system begins the call.

To call a number that is not stored in your phone, select:

Menu Item	Action and Description
Phone Keypad	Select the digits of the number you wish to call.
Call	The system begins the call.

Pressing the backspace button deletes the last digit you typed.

Receiving Calls

During an incoming call, an audible tone sounds. Caller information appears in the display if it is available.

To accept the call, select:

Menu Item
Accept

Note: You can also accept the call by pressing the phone button on the steering wheel.

To reject the call, select:

Menu Item
Reject

Ignore the call by doing nothing. The system logs it as a missed call.

During a Phone Call

During a phone call, the contacts name and number display on the screen along with the call duration.

The phone status items are also visible:

- Signal Strength.
- Battery.

You can select any of the following during an active phone call:

Phone

Item	
End call	Immediately end a phone call. You can also press the button on the steering wheel.
Keypad	Press this to access the phone keypad.
Mute	You can switch the microphone off so the caller does not hear you.
Handsfree off	Transfer the phone call audio to the cell phone or back to the touchscreen.

SWITCHING TEXT MESSAGE NOTIFICATION ON AND OFF

IOS

1. Go to the settings menu on your cell phone.
2. Select **Bluetooth®**.
3. Select the information icon to the right of your vehicle.
4. Switch text message notification on or off.

Android

1. Go to the settings menu on your cell phone.
2. Select **Bluetooth®**.
3. Select the profiles option.
4. Select the phone profile.
5. Switch text message notification on or off.

CONNECTING A BLUETOOTH® DEVICE

1. Make sure **Bluetooth®** is enabled on your device.
2. Press **Add phone** on the touchscreen.

Note: A prompt alerts you to search for your vehicle on your device.

3. Select your vehicle on your device.

Note: A number appears on your device and on the touchscreen.

4. Confirm that the number on your device matches the number on the touchscreen.

Note: The touchscreen indicates that you have successfully paired your device.

The **Bluetooth®** word mark and logos are registered trademarks owned by **Bluetooth SIG, Inc.** and any use of such marks by Ford Motor Company is under license. Other trademarks and trade names are those of their respective owners.

PLAYING MEDIA USING BLUETOOTH®



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

1. Connect your device.

2. Press the audio system tile on the touchscreen.

3. Press **Sources**.

4. Press **Bluetooth**.



Press to play a track. Press again to pause the track.



Press to skip to the next track.

Press and hold to fast forward through the track.



Press once to return to the beginning of a track. Repeatedly press to return to previous

tracks.

Press and hold to fast rewind through the track.

APP PRECAUTIONS



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

APP REQUIREMENTS

When you start an app through the system for the first time, you could be asked to grant certain permissions. You can review and change the permissions that you have granted at any time when your vehicle is not moving. We recommend that you check your data plan before using your apps through the system. Using them could result in additional charges. We also recommend that you check the app provider's terms and conditions and privacy policy before using their app. Make sure that you have an active account for apps that you want to use through the system. Some apps will work with no setup. Others require you to configure some personal settings before you can use them.

ENABLING APPS ON AN IOS DEVICE

1. Press **Apps** on the touchscreen.
2. Press **Mobile Apps Help**.

3. Follow the instructions to pair and connect your device via **Bluetooth®** or with a USB cable.

Note: Some apps can run through **Apple CarPlay** if it is enabled.

4. Start the apps on your device that you want to use.

Note: The app must be open on your device to use it through the touchscreen.

5. Select the app that you want to use on the touchscreen.

ENABLING APPS ON AN ANDROID DEVICE

1. Press **Apps** on the touchscreen.

2. Press **Mobile Apps Help**.

3. Follow the instructions to pair and connect your device via **Bluetooth®**.

Note: Some apps can run through **Android Auto** if it is enabled.

4. Start the apps on your device that you want to use.

Note: The app must be open on your device to use it through the touchscreen.

5. Access the system applications.

6. Select the app that you want to use on the touchscreen.

Note: Some devices could lose the ability to play music over USB when **Mobile Apps** are enabled.

SWITCHING APPLE CARPLAY ON AND OFF

Enabling Apple CarPlay with USB

1. Connect your device to a USB port.
2. Follow the instructions on your device and the touchscreen.

Apps

Note: Selecting "Enable Wireless CarPlay" on your device will prepare the device for wireless carplay when you re-enter the vehicle.

Enabling Wireless Apple CarPlay

1. Pair your device to **Bluetooth®**.
2. Follow the instructions on your device and the touchscreen.

Disabling Apple CarPlay

1. Press **Settings** on the touchscreen.
2. Press **Phone List**.
3. Select your device from the list.
4. Press **Disable**.

Re-Enabling Apple CarPlay

1. Press **Settings** on the touchscreen.
2. Press **Phone List**.
3. Select your device from the list.
4. Press **Connect to Apple CarPlay**.

SWITCHING ANDROID AUTO ON AND OFF

Enabling Android Auto with USB

1. Connect your device to a USB port.
2. Follow the instructions on the touchscreen.

Note: Certain features of the system are not available when you are using Android Auto.

Enabling Wireless Android Auto

1. Pair your device to **Bluetooth®**.
2. Follow the instructions on your device and the touchscreen.

Note: Certain Android Devices do not support Android Auto Wireless. Please check your Android OS version for compatibility.

Switching Android Auto On and Off

1. Press **Settings** on the touchscreen.
2. Press **Phone List**.
3. Select your device from the list.
- 4.



Press this icon to switch Android Auto on or off.

Navigation

ACCESSING NAVIGATION

1. Access Navigation by pressing the map on the left side of the home screen.

Note: *As the driver, be aware of all local traffic regulations and road attributes, and operate your vehicle in a safe and legal manner.*

NAVIGATION MAP UPDATES

To update your Map data over Wi-Fi, your vehicle must be connected to a Wi-Fi access point. For USB updates and other details, contact an authorized Ford dealer.

Note: *If you find map data errors, you may report them by going to www.here.com/mapcreator.*

ADJUSTING THE MAP

ZOOMING THE MAP IN AND OUT

You can use pinch gestures to zoom in and out. Place two fingers on the screen and move them apart to zoom in. Place two fingers on the screen and bring them together to zoom out.

CHANGING THE FORMAT OF THE MAP

Press the map format button on the left side of the map screen to toggle between the available formats.

Note: *Available formats are 2D, 3D and North Up.*

LIVE TRAFFIC

WHAT IS LIVE TRAFFIC

You can observe real-time road congestion when live traffic is on.

SWITCHING LIVE TRAFFIC ON AND OFF

1. Press **Settings** on the touchscreen.
2. Press **Connectivity**.
3. Press **Connected Vehicle Features**.
4. Switch **Connected Navigation** on or off.

Note: *Switching off this feature disables all features of the **Connected Navigation**.*

SETTING A DESTINATION

SETTING A DESTINATION USING THE TEXT ENTRY SCREEN

1. Press the search bar at the top of the screen.
2. Enter your destination using the keyboard.
3. Press the search button.
4. Select a destination from the list.
5. Follow the prompts on the screen to begin navigation.

SETTING A DESTINATION USING THE MAP SCREEN

1. Press the map screen to place a pin at a location.

Note: *Information about the location of the pin appears on the screen.*

2. Follow the prompts on the screen to begin navigation.

Navigation

SETTING A DESTINATION USING A PREDICTIVE DESTINATION

Press the predicted destination card on the screen to navigate to it. These appear when the navigation system has learned your driving habits.

SETTING A DESTINATION USING A RECENT DESTINATION

1. Press the search bar at the top of the screen.
2. Press the recents button.
3. Select a destination from the list.
4. Follow the prompts on the screen to begin navigation.

SETTING A DESTINATION USING A SAVED DESTINATION

1. Press the search bar at the top of the screen.
2. Press the favorites button.
3. Select a saved destination.
4. Follow the prompts on the screen to begin navigation.

Note: *Press the star icon when viewing location details to save the location.*

SETTING A DESTINATION USING A POINT OF INTEREST

1. Press a point of interest icon on the map.

Note: *Information about the location of the point of interest appears on the screen.*

2. Follow the prompts on the screen to begin navigation.

WAYPOINTS

ADDING A WAYPOINT

1. Press the search button during an active navigation session.
2. Enter your destination.
3. Select your destination from the list.
4. Follow the prompts on the screen to add a waypoint.

EDITING WAYPOINTS

1. Press the waypoint you would like to edit.
2. Select an option to reorder or delete the waypoint.

Vehicle Software Updates

This introduces new features and provides updates to the vehicle's software systems. Make sure to switch Automatic Updates on, set a recurring update schedule and connect your vehicle to Wi-Fi. Updates could take longer when not connected to Wi-Fi or could not download at all. See

Connecting the Vehicle to a Wi-Fi Network (page 346).

Your vehicle may be able to receive drivable software updates, non-drivable software updates or both. Drivable software updates happen during normal vehicle usage and require limited input from you. You are notified on your touchscreen and connected device prior to a non-drivable update.

Most non-drivable updates complete in less than 30 minutes, although some updates could take up to a few hours.

You are notified of vehicle software update status on to the top left of touchscreen. You can also see the notifications in your connected device. See **Software Update Indicators** (page 369).

Vehicle Software Update Requirements

Non-drivable software updates do not install if any of the following occur:

- Your vehicle is running.
- Your vehicle is switched on.
- Your vehicle is not parked.
- The 12 V battery charge is too low.
- The hazard indicators are switched on.
- The alarm is sounding.
- The doors are open.
- The parking lamps are switched on.
- You are pressing the brake pedal.
- An emergency call is in process.
- Your vehicle is in limp home mode.

Vehicle Software Update Limitations

Once you begin a non-drivable software update, you cannot:

- Cancel the update.
- Enter your vehicle unless you have a key blade.
 - You can open the doors using the mechanical latch if child locks are not on.
- Use the remote control to lock, unlock or start your vehicle.
- Drive your vehicle.
- Charge your vehicle.
 - Charging resumes once the update completes.

SOFTWARE UPDATE SETTINGS

To access the Software Updates menu:

1. Press **Settings** on the touchscreen.
2. Press **Software Updates**.

You can do the following in the Software Updates menu:

- Switch Automatic Updates on and off.
- Schedule and install software updates.
- View software update details.



Press the button next to a menu option for more information.

Switching Automatic Updates On and Off

Your vehicle may come with Automatic Updates switched on. To make sure your vehicle always has the latest software, which could include security or other enhancements, we do not recommend switching Automatic Updates off.

Vehicle Software Updates

Note: Software updates require approval to download or install with Automatic Updates switched off.

Scheduling and Installing Software Updates

Scheduling Software Updates

From the Software Updates menu:

1. Press **Recurring Schedule**.
2. Select the days and time for updates.
3. Press **Save**.

The more days that updates are scheduled, the more frequently your vehicle installs new updates. We recommend selecting a time you normally do not need your vehicle, such as overnight.

Some updates require your vehicle to be switched off.

Note: The schedule you set is recurring. If Automatic Updates is on, every time a non-drivable update is available, it installs on this schedule unless you change it. You are notified on your touchscreen and connected device prior to a non-drivable update, with an option to reschedule it.

Installing Software Updates

Using the Status Bar

1. Press a Software Update indicator on your touchscreen when it appears.
2. Follow the instructions on the touchscreen.

Using the Touchscreen

From the Software Updates menu:

1. Press **Update Details**.
2. Press **Update Now**.

Viewing Software Update Details

From the Software Updates menu:

1. Press **Update Details**.

SOFTWARE UPDATE INDICATORS

You can press the indicators in the status bar when they appear for more information.



Vehicle software update reminder, schedule required, confirmation of default schedule required, or consent required.



Vehicle software update canceled, update not successful, or precondition not met.



Vehicle software update successful.

Vehicle System Reset

PERFORMING A SYSTEM RESET

Performing a system reset allows you to remove all personal information and restore settings to their factory defaults.

1. Press **Settings** on the touchscreen.
2. Press **General**.
3. Press **Reset**.
4. Press **Factory Reset**.
5. Follow the prompts on the screen to complete the reset.

ROLLOVER WARNING



WARNING: Utility vehicles have a significantly higher rollover rate than other types of vehicles.



WARNING: Vehicles with a higher center of gravity (utility and four-wheel drive vehicles) handle differently than vehicles with a lower center of gravity (passenger cars). Avoid sharp turns, excessive speed and abrupt steering in these vehicles. Failure to drive cautiously increases the risk of losing control of your vehicle, vehicle rollover, personal injury and death.



WARNING: In a rollover crash, an unbelted person is significantly more likely to die than a person wearing a seatbelt.

Utility vehicles and trucks handle differently than passenger cars in the various driving conditions that are encountered on streets, highways and off-road. Utility vehicles and trucks are not designed for cornering at speeds as high as passenger cars any more than low-slung sports cars are designed to perform satisfactorily under off-road conditions.

THIRD PARTY SOFTWARE COPYRIGHT ACKNOWLEDGMENT

Your vehicle could have components that use open source software. For additional information, visit <http://corporate.ford.com/ford-open-source.html>.

DECLARATION OF CONFORMITY

Your vehicle could have components that transmit and receive radio waves and are therefore subject to government regulation.

These components must accept any interference received, including interference that could cause undesired operation. For certification labels and declarations of conformity, visit www.wirelessconformity.ford.com.

REACH

We are committed to promoting the responsible manufacturing, handling and use of our products and support the underlying goals of **REACH**, a European Union regulation that concerns the registration, evaluation, authorisation and restriction of chemicals.

We specifically support Regulation EC 1907/2006 Article 33(1) that relates to substances of very high concern which appear on the current list for authorisation.

If these substances do exist in a product, it is important to guarantee their safe use so the regulation is designed to enable you to take any appropriate risk management measures.

To find out more about the **REACH** directive, search **REACH** on the local Ford website.

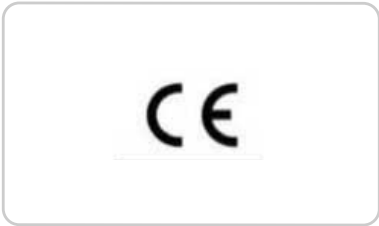
Note: To find the local Ford website, visit <https://corporate.ford.com/operations/locations/global-links.html>.

Customer Information

RADIO FREQUENCY CERTIFICATION LABELS

ANTENNAS

European Union EU



Ukraine



United Kingdom



BLIND SPOT INFORMATION SYSTEM SENSORS

Device	Supplier	Type Designation
SRR5 BLIS Corner Radar	Aptiv	F5TR

Customer Information

Argentina

CNC COMISIÓN NACIONAL
DE COMUNICACIONES

CNC ID: H-24708

Europe Union EU

CE

Brazil

 **ANATEL**

Agência Nacional de Telecomunicações

17075-21-12270

Ghana

NCA APPROVED: SRO-1M-7E4-X0E

Djibouti

AGREE PAR LE MCPT (REPUBLIQUE DE DJIBOUTI)
Numéro d'agrément : 195/MCPT/DDTIC
Date d'agrément : 06/09/2021

Jamaica

This product has been Type Approved by Jamaica: SMA – F5TR.

Customer Information

Mauritania

AGREE PAR L'ANEMAURITANIE
Numéro d'agrément : 0985/ARE/2021
Date d'agrément : 24/08/2021

Paraguay



2020-10-I-0753

Singapore

Complies with IMDA Standards

DA 00461

Mexico

IFETEL: RCPAPF520-0480

Morocco

AGREE PAR L'ANRT MAROC
Numéro d'agrément : MR00030033ANRT2021
Date d'agrément : 16/09/2021

South Africa



Customer Information

South Korea



Taiwan

Thailand

- (1)เพื่อใช้โทรคมนาคมและอุปกรณ์นี้ มีส่วนแสดงเครื่องหมายของการพาณิชย์
- (2)เพื่อใช้โทรคมนาคมและอุปกรณ์นี้ มีส่วนแสดงเครื่องหมายของการพาณิชย์

Ukraine



United Arab Emirates (U.A.E.)



Customer Information

United Kingdom



This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Note: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Nota: Tout changement apporté au dispositif sans l'approbation expresse des autorités compétentes pourrait révoquer le droit de l'utilisateur d'en faire usage.

United States and Canada

FCC ID: L2CF5TR

IC: 3432A-F5TR

Vietnam



Customer Information

BODY CONTROL MODULE

Device	Supplier	Type Designation
BCM GEN1M	Continental	M3NA2C766336

Argentina



Ghana



Brazil



Jamaica

This product has been Type Approved by Jamaica: SMA - M3NA2C766336.

Customer Information

Moldova



Serbia



Morocco

AGREE PAR L'ANRT MAROC
Numéro d'agrément: MR 20148 ANRT 2019
Date d'agrément: 19/06/2019

Singapore

Complies with IMDA Standards

DA 00461

Paraguay



South Africa



TA-2019/5280

2019-01-I-000076

Customer Information

Ukraine



United Arab Emirates (U.A.E.)



United Kingdom



United States and Canada

 **WARNING:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

FCC ID: M3NA2C766336

IC: 7812A-A2C766336

Customer Information

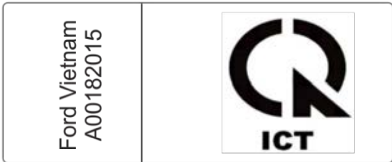
This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.

Zambia



Vietnam



CRUISE CONTROL MODULE

Device	Supplier	Type Designation
MRR3 Medium Range Radar	Aptiv	F3TR

Customer Information

Argentina

CNC COMISIÓN NACIONAL
DE COMUNICACIONES

CNC ID: H-24707

EAC Marking - Russia, Belarus, Kazakhstan



Europe Union EU



Brazil



Agência Nacional de Telecomunicações

15830-21-12270

Ghana

NCA APPROVED: SRO-1M-7E4-X13

Djibouti

AGREE PAR LE MCPT (REPUBLIQUE DE DJIBOUTI)

Numéro d'agrément : 059/DDTIC/2020

Date d'agrément : 01/10/2020

Customer Information

Independent State Of Samoa



Israel

1. מספר אישור התאמה מסעם משרד התקשורת: 51-82320
2. זמן אישור לבצע פעולות במכשיר שיש בהן כדי לשנות את חבונותיו האלחוטיות של המכשיר, ובכלל זה שנייה חצונה, החלפת אנטנה מקורית או חוספת אפשרות לחיבור לאנטנה חיצונית, בלא קבלת אישור משרד התקשורת, בשל החשש להפרעת אלחוטיות.

Jamaica

This product has been Type Approved by Jamaica: SMA – F3TR.

Malaysia



HIDF16000009

Mauritania

AGREE PAR L'ANE MAURITANIE
Numéro d'agrément : 0835/ARE/2020
Date d'agrément : 31/08/2020

Mexico

IFT: RCPAPF320-0479

Moldova



Customer Information

Morocco

AGREE PAR L'ANRT MAROC

Numéro d'agrément:
MR00030034ANRT2021

Date d'agrément: 16/09/2021

Pakistan



Paraguay



NR: 2020-10-I-0752

Sierra Leone



TAN: 2021-002-0028

Singapore

Complies with IMDA Standards

DA 00461

South Africa



Customer Information

South Korea



R-C-1Ap-F3TR

Taiwan



Thailand

- (1) เครื่องใช้หรือเครื่องหมายและรูปทรงอื่น ๆ ที่มีความสอดคล้องตามข้อกำหนดของ กททศ.
- (2) เครื่องใช้หรือเครื่องหมายและรูปทรงอื่น ๆ ที่มีความสอดคล้องตามข้อกำหนดของ กททศ. หรือเครื่องหมายและรูปทรงอื่น ๆ ที่มีความสอดคล้องตามข้อกำหนดของ กททศ. หรือเครื่องหมายและรูปทรงอื่น ๆ ที่มีความสอดคล้องตามข้อกำหนดของ กททศ.

Ukraine



Unites Arab Emirates (U.A.E.)



ER19344/23
United Arab Emirates



Customer Information

United Kingdom



This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Note: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Nota: Tout changement apporté au dispositif sans l'approbation expresse des autorités compétentes pourrait révoquer le droit de l'utilisateur d'en faire usage.

Zambia

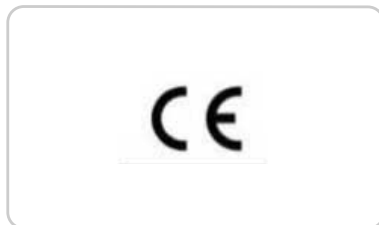


Customer Information

KEYS AND REMOTE CONTROLS

European Union EU

Argentina



Jamaica

H-16366

H-24101

H-28042

This product has been Type Approved by Jamaica: SMA – M3N-A2C931423

Brazil



Paraguay



02444-16-01821

02445-16-01821

03184-23-06546

NR: 2017-10-I-0000334

NR: 2018-07-I-000317

Customer Information

NR: 2016-9-I-000220

NR: 2016-9-I-000223

Pakistan

Pakistan Telecommunication Authority



Approved by PTA 2016

 CCAB16LP284DT9

United Arab Emirates (U.A.E.)

TRA
REGISTERED No:
ER37535/15

DEALER No:
DA37380/15

Pakistan Telecommunication Authority



Approved by PTA 2015

Taiwan

TRA
REGISTERED NO: ER49357/16
DEALER NO: DA37380/15

 CCAB16LP284CT7

Customer Information

TRA
REGISTERED No: ER47690/16
DEALER No: DA37380/15

TRA
REGISTERED NO: ER46754/16
DEALER NO: DA37380/15

United States and Canada



WARNING: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

FCC ID: M3N-A3C054338

FCC ID: M3N-A3C054339

FCC ID: N5F-A08TAA

FCC ID: N5F-A08TDA

FCC ID: M3N-A2C931423

FCC ID: M3N-A2C931426

IC: 7812A-A3C054338

IC: 7812A-A3C054339

IC: 3248A-A08TAA

IC: 7812A-A2C931423

IC: 7812A-A2C931426

United Kingdom

**UK
CA**

Customer Information

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Note: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Nota: Tout changement apporté au dispositif sans l'approbation expresse des autorités compétentes pourrait révoquer le droit de l'utilisateur d'en faire usage.

RADIO TRANSCEIVER MODULE

Argentina



Brazil



Djibouti

AGREE PAR LE MCPT (REPUBLIQUE DE DJIBOUTI)
Numéros d'agrément : 033/DDTIC/2020
Date d'agrément : 07/06/2020

AGREE PAR LE MCPT (REPUBLIQUE DE DJIBOUTI)
Numéros d'agrément : 034/DDTIC/2020
Date d'agrément : 07/06/2020

Customer Information

Ghana

NCA APPROVED: SRO-1M-7E4-108

NCA APPROVED: SRO-1M-7E4-114

Morocco

AGREE PAR L'ANE MAROC
Numéro d'agrément : MR 24102 ANRT 2020
Date d'agrément : 18/05/2020

Mauritania

AGREE PAR L'ANE MAURITANIE
Numéro d'agrément: 0803/ARE/2020
Date d'agrément: 03/06/2020

Pakistan

Pakistan Telecommunication Authority



Approved by PTA 2020

South Africa

TA-2020/5481



Customer Information

United Arab Emirates (U.A.E.)

TRA
REGISTERED No:
ER81341/20

DEALER No:
DA88113/20

TRA
REGISTERED No:
ER81342/20

DEALER No:
DA88113/20

FCC ID: L2C0082R

FCC ID: L2C0083TR

FCC ID: L2C0086R

IC: 342A-0083TR

IC: CAN RSS-Gen/CNR-Gen

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Zambia



United States and Canada



WARNING: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

Customer Information

SYNC

Device	Supplier	Type Designation
SYNC	Ford	SYNC-G4 SYNC-G4L

Argentina



Brazil



08657-19-01505

Este equipamento não tem direito à proteção
contra interferência prejudicial e não pode causar
interferência em sistemas devidamente autorizados.



08658-19-01505

Este equipamento não tem direito à proteção
contra interferência prejudicial e não pode causar
interferência em sistemas devidamente autorizados.

Djibouti

AGREE PAR LE MCPT (REPUBLIQUE DE DJIBOUTI)
Numéro d'agrément : 124/DDTIC/2019
Date d'agrément : 07/08/2019

Customer Information

AGREE PAR LE MCPT (REPUBLIQUE DE DJIBOUTI)
Numéro d'agrément : 125/DDTIC/2019
Date d'agrément : 07/08/2019

Indonesia

Model: SYNC-G4
Sertifikat Nomor: 80700/SDPPI/2022
PLG ID: 13493



European Union EU



Model: SYNC-G4L
Sertifikat Nomor: **81116**/SDPPI/2022
PLG ID: 13493



Ghana

NCA APPROVED: ZRO-1H-7E3-182

Jamaica

This product has been Type Approved by
Jamaica: SMA – SYNC-G4.

NCA APPROVED: ZRO-1H-7E3-180

Customer Information

This product has been Type Approved by Jamaica: SMA – SYNC-G4L

AGREE PAR L'ANE MAURITANIE
Numéro d'agrément : 0691/ARE/2018
Date d'agrément : 08/08/2019

Malaysia



Moldova



Morocco

HIDF16000009

Mauritania

AGREE PAR L'ANRT MAROC
N° D'AGRÉMENT: MR 20608 ANRT 2019
07 AOUT 2019

AGREE PAR L'ANE MAURITANIE
Numéro d'agrément : 0692/ARE/2018
Date d'agrément : 08/08/2019

Customer Information

Serbia

AGREE PAR L'ANRT MAROC
N° D'AGRÉMENT: MR 20606 ANRT 2019
07 AOÛT 2019



И005 20

Pakistan



Singapore

Complies with IMDA Standards

DA 00461

Paraguay



South Africa



2020-03-I-00192

2020-03-I-00193

Customer Information

TA-2019/2466



CCAB20LP0300T1

South Korea



MSIP-R-C-FDM-SYNCG4



MSIP-R-C-FDM-SYNCG4L

Ukraine



UA.TR.028

Taiwan



CCAB20LP0290T8

Customer Information

United Arab Emirates (U.A.E.)

TDR

ER74903/19
United Arab Emirates



TDR

ER74902/19
United Arab Emirates



United Kingdom

**UK
CA**

United States and Canada



WARNING: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

FCC ID: KMH-SYNCG4

FCC ID: KMH-SYNCG4L

IC: 1422A-SYNCG4

IC: 1422A-SYNCG4L

Customer Information

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.



Zambia



TELEMATICS CONTROL UNIT

Device	Supplier	Type Designation
Telematics Control Unit	Ford	FB5-TCU

Customer Information

Argentina



C-28150

Malaysia



HIDF16000009

Brazil



Mexico



Europe Union EU

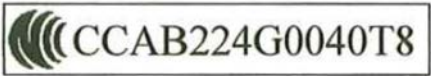


Customer Information

South Africa



Taiwan



We recommend that the distance between the antenna of the telematics control unit and the user be greater than 35 cm (14 in) when using the telematics control unit.

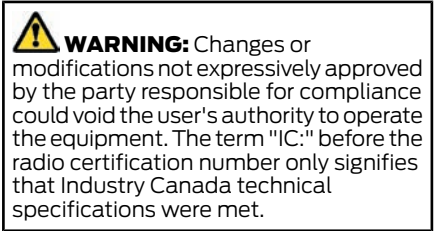
United Arab Emirates (U.A.E.)



United Kingdom



United States and Canada



FCC ID: KMH-14H074-NA1
IC: 1422A-14H074NA1

Customer Information

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Vietnam



TIRE PRESSURE MONITORING SYSTEM SENSORS

Device	Supplier	Type Designation
434 Faraday Gen 6 TPMS Sensor	Schrader/Sensata	FP4

Argentina



China



Democratic Republic of Congo

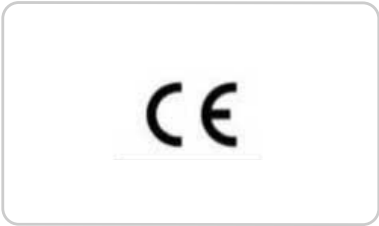
Agréé par l'ARPTC
N° d'homologation: HIR-0099/09/2016
Date d'homologation: 15/09/2016

Customer Information

Djibouti



European Union (EU)



The RED 2014/53/EU (replacing R&TTE Directive 1999/5/EC on 13 June 2016) explicitly states that instructions for intentional radiators include reference to "(a) frequency band(s) in which the radio equipment operates; and (b) maximum radio-frequency power transmitted in the frequency band(s) in which the radio equipment operates," in addition to carrying over the general operational instruction and Declaration of Conformity inclusion requirements from the R&TTE Directive.

Hereby, Schrader Electronics Ltd. declares that the radio equipment type FP4 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address:

<https://www.schradertpms.com/en-gb/downloads>

f=433.92MHz

P<10mW (e.i.r.p)

Schrader Electronics Ltd. 11 Technology Park, Belfast Road, Antrim BT41 1QS, Northern Ireland United Kingdom.

Ghana

NCA APPROVED: 2R9-8M-7E0-0BE

Customer Information

Independent State of Samoa



Moldova



Nigeria

Israel

1. מספר אישור התאמה מסוג משרד התקשורת: 51-83847
2. חל אישור לבצע פעולות בסכסוך שיש בהן כדי לשמור את הבעלות והאחריות של הסכסוך, ובכלל זה שנייה תוכנה, תחלפת אנטנה מקורית או תוספת אנטנה לחיבור לאנטנה חיצונית, בלא קבלת אישור משרד התקשורת, כשל החשש להפרעת אלוטיות.

Connection and use of this
communications
equipment is permitted by the Nigerian
Communications Commission

Jamaica

This product has been Type Approved by
Jamaica: SMA - FP4.

Oman

OMAN TRA

TA-R/3591/16

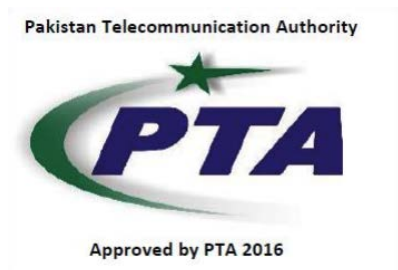
D080134

Mauritania

AGREE PAR L'ANE MAURITANIE
Numéro d'agrément : 0358/ARE/2016
Date d'agrément : 04/10/2016

Customer Information

Pakistan



Sierra Leone



Paraguay



TAN: 2016-002-0035

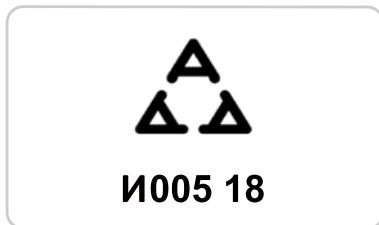
South Korea



Ukraine



Serbia



Customer Information

Unites Arab Emirates (U.A.E.)

TDR 

ER12204/22
United Arab Emirates



United Kingdom

**UK
CA**

United States and Canada

FCC ID: MRXFP4

IC: 2546A-FP4

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Note: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Nota: Tout changement apporté au dispositif sans l'approbation expresse des autorités compétentes pourrait révoquer le droit de l'utilisateur d'en faire usage.

Customer Information

WIRELESS ACCESSORY CHARGING MODULE

Device	Supplier	Type Designation
Wireless Charger (WCM)	LG/BH EVS	WCFDM00N2A1
		WCFDM00N2A3
		WCFDM00N2A5

Argentina



Brazil

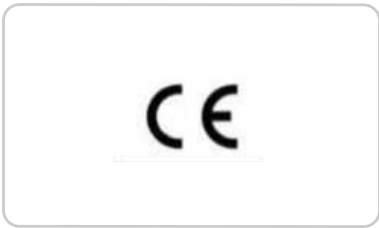


Democratic Republic of Congo

Agréé par l'ARPTC
N° d'homologation : HER-0054/Juin/2021
Date d'homologation : 02/06/2021

Customer Information

European Union



Model: WCFDM00N2A3
Sertifikat Nomor: 80111/SDPPI/2022
PLG ID: 13493



Ghana

Model: WCFDM00N2A5
Sertifikat Nomor: 80112/SDPPI/2022
PLG ID: 13493



NCA APPROVED: 7ES-7M-XB1-RDR

Indonesia

Model: WCFDM00N2A1
Sertifikat Nomor: 80110/SDPPI/2022
PLG ID: 13493



Israel

1. מספר אישור החאמה מטעם משרד התקשורת: 51-80014
2. חל אישור לבצע פעולות בבנישור שיש ביד לשתף את המכשיר האלקטרוני של המכשיר, ובכלל זה שינוי תוכנה, התקלת אנטנה מקורית או הוספת אפשרות לחיבור לאנטנה חיצונית, בלא קבלת אישור משרד התקשורת, בשל החשש להפרעות אלקטרוניות

Customer Information

HIDF16000009

Mauritania

1. מספר אישור התאמה מטעם משרד התקשורת: 51-80015
2. חל איסור לבצע פעולות במבשרי שיש בהן כדי לשנות את תכונותיו האלחוטיות של המבשר, ובכלל זה שינוי תכונה, החלפת אנטנה מקורית או הוספת אפשרות לחיבור לאנטנה חיצונית, בלא קבלת אישור משרד התקשורת, בשל החשש להפרעות אלחוטיות

AGREE PAR L'ANEMAURITANIE
Numéro d'agrément : 0935/ARE/2021
Date d'agrément : 23/03/2021

1. מספר אישור התאמה מטעם משרד התקשורת: 51-80013
2. חל איסור לבצע פעולות במבשרי שיש בהן כדי לשנות את תכונותיו האלחוטיות של המבשר, ובכלל זה שינוי תכונה, החלפת אנטנה מקורית או הוספת אפשרות לחיבור לאנטנה חיצונית, בלא קבלת אישור משרד התקשורת, בשל החשש להפרעות אלחוטיות

Jamaica

AGREE PAR L'ANEMAURITANIE
Numéro d'agrément : 0934/ARE/2021
Date d'agrément : 23/03/2021

This product has been Type Approved by Jamaica:
SMA - WCFDM00N2A.

Malaysia



AGREE PAR L'ANEMAURITANIE
Numéro d'agrément : 0933/ARE/2021
Date d'agrément : 23/03/2021

Customer Information

Moldova



AGREE PAR L'ANRT MAROC
Nu m ro d'agr ment : MR 00027923ANRT 2021
Date d'agr ment : 25/03/2021

Morocco

AGREE PAR L'ANRT MAROC
Nu m ro d'agr ment : MR 00027924ANRT 2021
Date d'agr ment : 25/03/2021

Paraguay



AGREE PAR L'ANRT MAROC
Nu m ro d'agr ment : MR 00027925ANRT 2021
Date d'agr ment : 25/03/2021

NR: 2021-04-I-0202

NR: 2021-04-I-0203

NR: 2021-04-I-0204

Russia



Customer Information

Serbia



W005 21

South Africa



Sierra Leone



TAN: 2021-002-0099

South Korea



Singapore

Complies with IMDA Standards

DA 00461

R-R-LGE-WCFDM00N2A1

Taiwan



CCAB21LP050AT3



CCAB21LP0500T1



CCAB21LP050BT5

Customer Information

品名 (Product name): 無線充電座

型號 (Type Designation): WCFDM00N2A1, WCFDM00N2A3, WCFDM00N2A5 產地 (Origin): 馬來西亞

額定電壓 (Input rating): 12V

製造日期 (Approval date): 2021.04.21



R43208
Rolls

申請廠商名稱 (Approval name): 福特六和汽車股份有限公司

申請廠商地址 (Approval address): 桃園市中壢區中華路一段705號

Ukraine



United Kingdom



United Arab Emirates (U.A.E.)



ER98638/21
United Arab Emirates



Customer Information



ER00421/21
United Arab Emirates



ER00421/21
United Arab Emirates



United States and Canada

IC: 2703H-WCFDM00N2A

FCC ID: BEJWCFDM00N2A

Customer Information

This equipment generates, uses, and can radiate radio frequency energy and may cause harmful interference to radio communications. There is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, please consult the dealer.

This product is not end-user serviceable.

RF Radiation Exposure Statement: This equipment complies with FCC RF Radiation exposure limits set forth for an uncontrolled environment. This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1. *L'appareil ne doit pas produire de brouillage;*
2. *L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.*

Zambia



REPLACEMENT PARTS RECOMMENDATION

We have built your vehicle to the highest standards using quality parts. We recommend that you demand the use of genuine Ford and Motorcraft parts whenever your vehicle requires scheduled maintenance or repair. You can clearly identify genuine Ford and Motorcraft parts by looking for the Ford, FoMoCo or Motorcraft branding on the parts or their packaging.

Scheduled Maintenance and Mechanical Repairs

One of the best ways for you to make sure that your vehicle provides years of service is to have it maintained in line with our recommendations using parts that conform to the specifications detailed in this Owner's Manual.

Genuine Ford and Motorcraft parts meet or exceed these specifications.

Customer Information

Collision Repairs

We hope that you never experience a collision, but accidents happen sometimes.

Genuine Ford replacement collision parts meet our stringent requirements for fit, finish, structural integrity, corrosion protection and dent resistance. During vehicle development we validate that these parts deliver the intended level of protection as a whole system. A great way to know for sure you are getting this level of protection is to use genuine Ford replacement collision parts.

Warranty on Replacement Parts

Genuine Ford and Motorcraft replacement parts are the only replacement parts that benefit from a Ford Warranty.

The Ford Warranty may not cover damage caused to your vehicle as a result of failed non-Ford parts.

For additional information, refer to the terms and conditions of the Ford Warranty.

MOBILE COMMUNICATIONS EQUIPMENT



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

Using mobile communications equipment is becoming increasingly important in the conduct of business and personal affairs. However, you must not compromise your own or others' safety when using such equipment. Mobile communications can enhance personal safety and security when appropriately used, particularly in emergency situations. Safety must be paramount when using mobile communications equipment to avoid negating these benefits. Mobile communication equipment includes, but is not limited to, cellular phones, pagers, portable email devices, text messaging devices and portable two-way radios.

ECALL USER INFORMATION

eCall User Information According to Regulation (EU) 2017/78, Annex I, Part 3

1 DESCRIPTION OF THE ECALL IN-VEHICLE SYSTEM

- 1.1. Overview of the 112-based eCall in-vehicle system, its operation and functionalities: See **What Is eCall** (page 42).
- 1.2. The 112-based eCall service is a public service of general interest and is accessible free of charge.
- 1.3. The 112-based eCall in-vehicle system is activated by default. It is activated automatically by means of in-vehicle sensors in the event of a severe accident. It will also be triggered automatically when the vehicle is equipped with a TPS system which does not function in the event of a severe accident.
- 1.4. The 112-based eCall in-vehicle system can also be triggered manually, if needed. Instructions for manual activation of the system: See **Manually Making an Emergency Call** (page 42).
- 1.5. In the event of a critical system failure that would disable the 112-based eCall in-vehicle system, the following warning will be given to the occupants of the vehicle: See **Emergency Call Indicators** (page 43).

2 INFORMATION ON DATA PROCESSING

- 2.1. Any processing of personal data through the 112-based eCall in-vehicle system shall comply with the personal data protection rules provided for in Directives 95/46/EC (1) and 2002/58/EC (2) of the European Parliament and of the Council, and in particular, shall be based on the necessity to protect the vital interests of the individuals in accordance with Article 7(d) of Directive 95/46/EC (3).
- 2.2. Processing of such data is strictly limited to the purpose of handling the emergency eCall to the single European emergency number 112.
- 2.3. Types of data and its recipients.
- 2.3.1. The 112-based eCall in-vehicle system may collect and process only the following data:
 - Vehicle Identification Number.
 - Vehicle type (passenger vehicle or light commercial vehicle).
 - Vehicle propulsion storage type (gasoline/diesel/CNG/LPG/electric/hydrogen).
 - Vehicle last three locations and direction of travel.

Customer Information

- Log file of the automatic activation of the system and its timestamp.
- Any additional data (if applicable): See **Emergency Call System Data** (page 19).

- 2.3.2. Recipients of data processed by the 112-based eCall in-vehicle system are the relevant public safety answering points designated by the respective public authorities of the country on which territory they are located, to first receive and handle eCalls to the single European emergency number 112.
Additional information (if available): -
- 2.4. Arrangements for data processing.
- 2.4.1. The 112-based eCall in-vehicle system is designed in such a way as to ensure that the data contained in the system memory is not available outside the system before an eCall is triggered.
Additional remarks (if any): -
- 2.4.2. The 112-based eCall in-vehicle system is designed in such a way as to ensure that it is not traceable and not subject to any constant tracking in its normal operation status.
Additional remarks (if any): -
- 2.4.3. The 112-based eCall in-vehicle system is designed in such a way as to ensure that data in the system internal memory is automatically and continuously removed.
- 2.4.3.1. The vehicle location data is constantly overwritten in the internal memory of the system so as always to keep maximum of the last three up-to-date locations of the vehicle necessary for the normal functioning of the system.
- 2.4.3.2. The log of activity data in the 112-based eCall in-vehicle system is kept for no longer than necessary for attaining the purpose of handling the emergency eCall and in any case not beyond 13 hours from the moment an emergency eCall was initiated.
Additional remarks (if any): -
- 2.5. Modalities for exercising data subject's rights.
- 2.5.1. The data subject (the vehicle's owner) has a right of access to data and as appropriate to request the rectification, erasure or blocking of data, concerning him or her, the processing of which does not comply with the provisions of Directive 95/46/EC. Any third parties to whom the data have been disclosed have to be notified of such rectification, erasure or blocking carried out in compliance with this Directive, unless it proves impossible or involves a disproportionate effort.
- 2.5.2. The data subject has a right to complain to the competent data protection authority if he or she considers that his or her rights have been infringed as a result of the processing of his or her personal data.

Customer Information

- 2.5.3. Contact service responsible for handling access requests (if any): Contact the data protection officer of your local Public Safety Answering Point.
- (1) Directive 95/46/EC of the European Parliament and of the Council of 24 October 1995 on the protection of individuals with regard to the processing of personal data and on the free movement of such data (OJ L 281, 23.11.1995, p. 31).
 - (2) Directive 2002/58/EC of the European Parliament and of the Council of 12 July 2002 concerning the processing of personal data and the protection of privacy in the electronic communications sector (Directive on privacy and electronic communications) (OJ L 201, 31.7.2002, p. 37).
 - (3) Directive 95/46/EC is repealed by Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (General Data Protection Regulation) (OJ L 119, 4.5.2016, p. 1). The Regulation applies from 25 May 2018.

3 INFORMATION ON THIRD PARTY SERVICES AND OTHER ADDED VALUE SERVICES (IF FITTED)

- 3.1. Description of the operation and the functionalities of the TPS system/added value service: Your vehicle may be equipped with a modem that allows for emergency calls (eCall), automatic software updates and other services. See the information in this Owner's Manual or in the FordPass app for a description of these services. We provide a 112-based eCall in-vehicle system and we do not provide a TPS eCall system.
- 3.2. Any processing of personal data through the TPS system/other added value service shall comply with the personal data protection rules provided for in Directives 95/46/EC and 2002/58/EC.
- 3.2.1. Legal basis for the use of TPS system and/or added value services and for processing data through them: For information on the legal bases for processing of personal data through added value services, review the data privacy information for any services to which you subscribe. This privacy information can be found in the FordPass app or on the local Ford website.
- 3.3. The TPS system and/or other added value services shall process personal data only on the base of the explicit consent of the data subject (the vehicle's owner or owners).

Customer Information

- 3.4. Modalities for data processing through TPS system and/or other added value services, including any necessary additional information regarding traceability, tracking and processing of personal data: See the privacy information in the FordPass app or on the local Ford website.
- 3.5. The owner of a vehicle equipped with a TPS eCall system and/or other added value service in addition to the 112-based eCall in-vehicle system has the right to choose to use the 112-based eCall in-vehicle system rather than the TPS eCall system and the other added value service.
- 3.5.1. Contact details for handling TPS eCall system deactivation requests: You can have all added value services deactivated except for eCall. To find out more about having all added value services deactivated except for eCall, search Ask Ford on the local Ford website or contact the Ford Customer Relationship Center by e-mail through the FordPass app or by using the e-mail address on the local Ford website.

END USER LICENSE AGREEMENT

VEHICLE SOFTWARE END USER LICENSE AGREEMENT (EULA)

- You ("You" or "Your" as applicable) have acquired a vehicle having several devices, including SYNC ® and various control modules, ("DEVICES") that include software licensed or owned by Ford Motor Company and its affiliates ("FORD MOTOR COMPANY"). Those software products of FORD MOTOR COMPANY origin, as well as associated media, printed materials, and "online" or electronic documentation ("SOFTWARE") are protected by international intellectual property laws and treaties. The SOFTWARE is licensed, not sold. All rights reserved.
- The SOFTWARE may interface with and/or communicate with, or may be later upgraded to interface with and/or communicate with additional software and/or systems provided by FORD MOTOR COMPANY.

IF YOU DO NOT AGREE TO THIS END USER LICENSE AGREEMENT ("EULA") DO NOT USE THE DEVICES OR COPY THE SOFTWARE. ANY USE OF THE SOFTWARE, INCLUDING BUT NOT LIMITED TO USE ON THE DEVICES, WILL CONSTITUTE YOUR AGREEMENT TO THIS EULA (OR RATIFICATION OF ANY PREVIOUS CONSENT).

GRANT OF SOFTWARE LICENSE: This EULA grants you the following license:

- You may use the SOFTWARE as installed on the DEVICES and as otherwise interfacing with systems and/or services provide by or through FORD MOTOR COMPANY or its third party software and service providers.

Description of Other Rights and Limitations.

- **Speech Recognition:** If the SOFTWARE includes speech recognition component(s), you should understand that speech recognition is an inherently statistical process and that recognition errors are inherent in the process. Neither FORD MOTOR

Customer Information

COMPANY nor its suppliers shall be liable for any damages arising out of errors in the speech recognition process. It is your responsibility to monitor any speech recognition functions included in the system.

- **Limitations on Reverse Engineering, Decompilation and Disassembly:**

You may not reverse engineer, decompile, translate, disassemble or attempt to discover any source code or underlying ideas or algorithms of the SOFTWARE nor permit others to reverse engineer, decompile or disassemble the SOFTWARE, except and only to the extent that such activity is expressly permitted by applicable law notwithstanding this limitation or to the extent as may be permitted by the licensing terms governing use of any open source components included with the SOFTWARE.

- **Limitations on Distributing, Copying, Modifying and Creating Derivative Works:** You may not distribute, copy, make modifications to or create derivative works based on the SOFTWARE, except and only to the extent that such activity is expressly permitted by applicable law notwithstanding this limitation or to the extent as may be permitted by the licensing terms governing use of any open source components included with the SOFTWARE.

- **Single EULA:** The end user documentation for the DEVICES and related systems and services may contain multiple EULAs, such as multiple translations and/or multiple media versions (e.g., in the user documentation and in the software). Even if you receive multiple EULAs, you are licensed to use only one (1) copy of the SOFTWARE.

- **SOFTWARE Transfer:** You may permanently transfer your rights under this EULA only as part of a sale or transfer of the DEVICES, provided you retain no copies, you transfer all of the SOFTWARE (including all component parts, the media and printed materials, any upgrades, and, if applicable, the Certificate(s) of Authenticity), and the recipient agrees to the terms of this EULA. If the SOFTWARE is an upgrade, any transfer must include all prior versions of the SOFTWARE.

- **Termination:** Without prejudice to any other rights, FORD MOTOR COMPANY may terminate this EULA if you fail to comply with the terms and conditions of this EULA.

- **Internet-Based Services**

Components: The SOFTWARE may contain components that enable and facilitate the use of certain Internet-based services. You acknowledge and agree that FORD MOTOR COMPANY, third party software and service suppliers, its affiliates and/or its designated agent may automatically check the version of the SOFTWARE and/or its components that you are utilizing and may provide upgrades or supplements to the SOFTWARE that may be automatically downloaded to your DEVICES.

- **Additional Software/Services:** The SOFTWARE may permit FORD MOTOR COMPANY, third party software and service suppliers, its affiliates and/or its designated agent to provide or make available to you SOFTWARE updates, supplements, add-on components, or Internet-based services components of the SOFTWARE after the date you obtain your initial copy of the SOFTWARE ("Supplemental Components".) SOFTWARE updates may cause you to incur additional

Customer Information

charges from your wireless service provider. If FORD MOTOR COMPANY or third party software and services suppliers provide or make available to you Supplemental Components and no other EULA terms are provided along with the Supplemental Components, then the terms of this EULA shall apply. FORD MOTOR COMPANY, its affiliates and/or its designated agent reserve the right to discontinue without liability any Internet-based services provided to you or made available to you through the use of the SOFTWARE.

- **Links to Third Party Sites:** The SOFTWARE may provide you with the ability to link to third party sites. The third party sites are not under the control of FORD MOTOR COMPANY, its affiliates and/or its designated agent. Neither FORD MOTOR COMPANY nor its affiliates nor its designated agent are responsible for (i) the contents of any third party sites, any links contained in third party sites, or any changes or updates to third party sites, or (ii) webcasting or any other form of transmission received from any third party sites. If the SOFTWARE provides links to third party sites, those links are provided to you only as a convenience, and the inclusion of any link does not imply an endorsement of the third party site by FORD MOTOR COMPANY, its affiliates and/or its designated agent.

- **Obligation to Drive Responsibly:** You recognize your obligation to drive responsibly and keep attention on the road. You will read and abide with the DEVICES operating instructions particularly as they pertain to safety and you agree to assume any risk associated with the use of the DEVICES.

UPGRADES AND RECOVERY MEDIA:

If the SOFTWARE is provided by FORD MOTOR COMPANY separate from the DEVICES on media such as a ROM chip, CD ROM disk(s) or via web download or other means, and is labeled "For Upgrade Purposes Only" or "For Recovery Purposes Only" you may install one (1) copy of such SOFTWARE onto the DEVICES as a replacement copy for the existing SOFTWARE, and use it in accordance with this EULA, including any additional EULA terms accompanying the upgrade SOFTWARE.

INTELLECTUAL PROPERTY RIGHTS:

All title and intellectual property rights in and to the SOFTWARE (including but not limited to any images, photographs, animations, video, audio, music, text and "applets" incorporated into the SOFTWARE), the accompanying printed materials, and any copies of the SOFTWARE, are owned by FORD MOTOR COMPANY, or its affiliates or suppliers. The SOFTWARE is licensed, not sold. You may not copy the printed materials accompanying the SOFTWARE. All title and intellectual property rights in and to the content which may be accessed through use of the SOFTWARE is the property of the respective content owner and may be protected by applicable copyright or other intellectual property laws and treaties. This EULA grants you no rights to use such content outside its intended use. All rights not specifically granted under this EULA are reserved by FORD MOTOR COMPANY, its affiliates, and third party software and service providers and suppliers. Use of any on-line services which may be accessed through the SOFTWARE may be governed by the respective terms of use relating to such services. If this SOFTWARE contains documentation that is provided only in electronic form, you may print one copy of such electronic documentation.

Customer Information

EXPORT RESTRICTIONS: You acknowledge that the SOFTWARE is subject to U.S. and European Union export jurisdiction. You agree to comply with all applicable international and national laws that apply to the SOFTWARE, including the U.S. Export Administration Regulations, as well as end-user, end-use and destination restrictions issued by U.S. and other governments.

TRADEMARKS: This EULA does not grant you any rights in connection with any trademarks or service marks of FORD MOTOR COMPANY, its affiliates, and third party software and service providers.

PRODUCT SUPPORT: Please refer to FORD MOTOR COMPANY instructions provided in the documentation for the DEVICES product support, such as the vehicle owner guide.

Should you have any questions concerning this EULA, or if you desire to contact FORD MOTOR COMPANY for any other reason, please refer to the address provided in the documentation for the DEVICES.

No Liability for Certain Damages: EXCEPT AS PROHIBITED BY LAW, FORD MOTOR COMPANY, ANY THIRD PARTY SOFTWARE OR SERVICES SUPPLIERS, AND THEIR AFFILIATES SHALL HAVE NO LIABILITY FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING FROM OR IN CONNECTION WITH THE USE OR PERFORMANCE OF THE SOFTWARE. THIS LIMITATION SHALL APPLY EVEN IF ANY REMEDY FAILS OF ITS ESSENTIAL PURPOSE. THERE ARE NO WARRANTIES OTHER THAN THOSE THAT MAY BE EXPRESSLY PROVIDED FOR YOUR NEW VEHICLE.

SYNC® Automotive Important Safety Information Read and follow instructions:

- Before using your SYNC® system, read and follow all instructions and safety information provided in this end user manual ("Owner Guide".) Not following precautions found in the Owner Guide can lead to an accident or other serious injuries.

General Operation

- **Voice Command Control:** Certain functions within the SYNC® system may be accomplished using voice commands. Using voice commands while driving helps you to operate the system without removing your hands from the wheel or eyes from the road.
- **Prolonged Views of Screen:** Do not access any function requiring a prolonged view of the screen while you are driving. Pull over in a safe and legal manner before attempting to access a function of the system requiring prolonged attention.
- **Volume Setting:** Do not raise the volume excessively. Keep the volume at a level where you can still hear outside traffic and emergency signals while driving. Driving while unable to hear these sounds could cause an accident.
- **Navigation Features:** Any navigation features included in the system are intended to provide turn by turn instructions to get you to a desired destination. Please make certain all persons using this system carefully read and follow instructions and safety information fully.

Customer Information

- **Distraction Hazard:** Any navigation features may require manual (non-verbal) setup. Attempting to perform such set-up or insert data while driving can distract your attention and could cause an accident or other serious injury. Stop the vehicle in a safe and legal manner before attempting these operations.
- **Let Your Judgment Prevail:** Any navigation features are provided only as an aid. Make your driving decisions based on your observations of local conditions and existing traffic regulations. Any such feature is not a substitute for your personal judgment. Any route suggestions made by this system should never replace any local traffic regulations or your personal judgment or knowledge of safe driving practices.
- **Route Safety:** Do not follow the route suggestions if doing so would result in an unsafe or illegal maneuver, if you would be placed in an unsafe situation, or if you would be directed into an area that you consider unsafe. The driver is ultimately responsible for the safe operation of the vehicle and therefore, must evaluate whether it is safe to follow the suggested directions.
- **Potential Map Inaccuracy:** Maps used by this system may be inaccurate because of changes in roads, traffic controls or driving conditions. Always use good judgment and common sense when following the suggested routes.
- **Emergency Services:** Do not rely on any navigation features included in the system to route you to emergency services. Ask local authorities or an emergency services operator for these locations. Not all emergency services such as police, fire stations, hospitals and clinics are likely to be contained in the map database for such navigation features.

Your Responsibilities and Assumptions of Risk

- You agree to each of the following: (a) Any use of the SOFTWARE while driving an automobile or other vehicle in violation of applicable law or otherwise driving in an unsafe manner presents a significant risk of distracted driving and should not be attempted under any circumstances; (b) Use of the SOFTWARE at excessive volume poses a significant risk of hearing damage and should not be attempted under any circumstances; (c) The SOFTWARE may not be compatible with new or different versions of an operating system, third party software, or third party services, and the SOFTWARE may potentially cause a critical failure of an operating system, third party software, or third party service. (d) Any third party service accessed by or third party software used with the SOFTWARE (i) may charge an additional fee for access, (ii) may not work correctly, on an uninterrupted basis, or error free, (iii) may change streaming formats or discontinue operation, (iv) may contain adult, profane or offensive content; and (v) may contain inaccurate, false or misleading traffic, weather, financial or safety information or other content; and (e) Use of the SOFTWARE may cause you to incur additional charges from your wireless service provider (WSP) and any data or minute calculators that may be included in the software program are for reference only, are not warranted in any way and should not be relied upon in anyway.
- When using the SOFTWARE, you agree to be responsible for and assume the entire risk to the items set forth in Section (a) – (e) above.

Disclaimer of Warranty

YOU EXPRESSLY ACKNOWLEDGE AND AGREE THAT USE OF THE DEVICES AND SOFTWARE IS AT YOUR SOLE RISK AND THAT THE ENTIRE RISK AS TO SATISFACTORY QUALITY, PERFORMANCE, COMPATIBILITY, ACCURACY AND EFFORT IS WITH YOU. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE SOFTWARE AND ANY THIRD PARTY SOFTWARE OR THIRD-PARTY SERVICES ARE PROVIDED "AS IS" AND "AS AVAILABLE", WITH ALL FAULTS AND WITHOUT WARRANTY OF ANY KIND, AND FORD MOTOR COMPANY HEREBY DISCLAIMS ALL WARRANTIES AND CONDITIONS WITH RESPECT TO THE SOFTWARE, THIRD PARTY SOFTWARE, AND THIRD-PARTY SERVICES, EITHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES AND/OR CONDITIONS OF MERCHANTABILITY, OF SATISFACTORY QUALITY, OF FITNESS FOR AN PARTICULAR PURPOSE, OF ACCURACY, OF QUIET ENJOYMENT, AND NON-INFRINGEMENT OF THIRD-PARTY RIGHTS. FORD MOTOR COMPANY DOES NOT WARRANT (a) AGAINST INTERFERENCE WITH YOUR ENJOYMENT OF THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES, (b) THAT THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES WILL MEET YOUR REQUIREMENTS, (c) THAT THE OPERATION OF THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES WILL BE UNINTERRUPTED OR ERROR-FREE, (d) OR THAT DEFECTS IN THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES WILL BE CORRECTED. NO ORAL OR WRITTEN INFORMATION OR ADVICE GIVEN BY FORD MOTOR COMPANY OR ITS AUTHORIZED REPRESENTATIVE SHALL

CREATE A WARRANTY. SHOULD THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES PROVE DEFECTIVE, YOU ASSUME THE ENTIRE COST OF ALL NECESSARY SERVICING, REPAIR OR CORRECTION. SOME JURISDICTIONS DO NOT ALLOW THE DISCLAIMER OF IMPLIED WARRANTIES OR LIMITATIONS ON APPLICABLE STATUTORY RIGHTS OF A CONSUMER, SO THE ABOVE DISCLAIMER MAY NOT FULLY APPLY TO YOU. THE SOLE WARRANTY PROVIDED BY FORD MOTOR COMPANY SHALL BE FOUND IN THE WARRANTY INFORMATION INCLUDING WITH YOUR OWNER GUIDE. TO THE EXTENT THAT THERE IS ANY CONFLICT BETWEEN THE TERMS OF THIS SECTION AND THE WARRANTY BOOKLET, THE WARRANTY BOOKLET SHALL CONTROL.

Applicable Law, Venue, Jurisdiction

- The laws of the State of Michigan govern this EULA and Your use of the SOFTWARE. Your use of the SOFTWARE may also be subject to other local, state, national, or international laws. Any litigation arising out of or related to this EULA shall be brought and maintained exclusively in a court of the State of Michigan located in Wayne County or in the United States District Court for the Eastern District of Michigan. You hereby consent to submit to the personal jurisdiction of a court in the State of Michigan located in Wayne County and the United States District Court for the Eastern District of Michigan for any dispute arising out of or relating to this EULA.

Customer Information

Binding Arbitration and Class Action Waiver

(a) Application. This Section applies to any dispute EXCEPT IT DOES NOT INCLUDE A DISPUTE RELATING TO COPYRIGHT INFRINGEMENT, OR TO THE ENFORCEMENT OR VALIDITY OF YOUR, FORD MOTOR COMPANY, OR ANY OF FORD MOTOR COMPANY'S LICENSORS' INTELLECTUAL PROPERTY RIGHTS. Dispute means any dispute, action, or other controversy between You and FORD MOTOR COMPANY, other than the exceptions listed above, concerning the SOFTWARE (including its price) or this EULA, whether in contract, warranty, tort, statute, regulation, ordinance, or any other legal or equitable basis.

(b) Notice of Dispute. In the event of a Dispute, You or FORD MOTOR COMPANY must give the other a "Notice of Dispute", which is a written statement of the name, address, and contact information of the party giving it, the facts giving rise to the dispute, and the relief requested. You and FORD MOTOR COMPANY will attempt to resolve any dispute through informal negotiation within 60 days from the date the Notice of Dispute is sent. After 60 days, You or FORD MOTOR COMPANY may commence arbitration.

(c) Small claims court. You may also litigate any dispute in small claims court in your county of residence or FORD MOTOR COMPANY'S principal place of business, if the dispute meets all requirements to be heard in the small claims court. You may litigate in small claims court whether or not You negotiated informally first.

(d) Binding arbitration. If You and FORD MOTOR COMPANY, do not resolve any dispute by informal negotiation or in small claims court, any other effort to resolve the dispute will be conducted exclusively by binding arbitration. You are giving up

the right to litigate (or participate in as a party or class member) all disputes in court before a judge or jury. Instead, all disputes will be resolved before a neutral arbitrator, whose decision will be final except for a limited right of appeal under the Federal Arbitration Act. Any court with jurisdiction over the parties may enforce the arbitrator's award.

(e) Class action waiver. Any proceedings to resolve or litigate any dispute in any forum will be conducted solely on an individual basis. Neither you nor FORD MOTOR COMPANY, will seek to have any dispute heard as a class action, as a private attorney general action, or in any other proceeding in which any party acts or proposes to act in a representative capacity. No arbitration or proceeding will be combined with another without the prior written consent of all parties to all affected arbitrations or proceedings.

(f) Arbitration procedure. Any arbitration will be conducted by the American Arbitration Association (the "AAA"), under its Commercial Arbitration Rules. If You are an individual and use the SOFTWARE for personal or vehicle use, or if the value of the dispute is \$75,000 or less whether or not You are an individual or how You use the SOFTWARE, the AAA Supplementary Procedures for Consumer-Related Disputes will also apply. To commence arbitration, submit a Commercial Arbitration Rules Demand for Arbitration form to the AAA. You may request a telephonic or in-person hearing by following the AAA rules. In a dispute involving \$10,000 or less, any hearing will be telephonic unless the arbitrator finds good cause to hold an in-person hearing instead. For more information, see adr.org or call 1-800-778-7879. You agree to commence arbitration only in your county of residence or FORD MOTOR COMPANY'S principal place of business. The arbitrator

Customer Information

may award the same damages to you individually as a court could. The arbitrator may award declaratory or injunctive relief only to you individually, and only to the extent required to satisfy your individual claim.

(g) Arbitration fees and incentives.

- I. Disputes involving \$75,000 or less. FORD MOTOR COMPANY will promptly reimburse your filing fees and pay the AAA's and arbitrator's fees and expenses. If you reject FORD MOTOR COMPANY'S last written settlement offer made before the arbitrator was appointed ("last written offer"), your dispute goes all the way to an arbitrator's decision (called an "award"), and the arbitrator awards you more than the last written offer, FORD MOTOR COMPANY will give you three incentives: (1) pay the greater of the award or \$1,000; (2) pay twice your reasonable attorney's fees, if any; and (3) reimburse any expenses (including expert witness fees and costs) that your attorney reasonably accrues for investigating, preparing, and pursuing your claim in arbitration. The arbitrator will determine the amounts.
- ii. Disputes involving more than \$75,000. The AAA rules will govern payment of filing fees and the AAA's and arbitrator's fees and expenses.
- iii. Disputes involving any amount. In any arbitration you commence, FORD MOTOR COMPANY will seek its AAA or arbitrator's fees and expenses, or Your filing fees it reimbursed, only if the arbitrator finds the arbitration frivolous or brought for an improper purpose. In any arbitration FORD MOTOR COMPANY commences, it will pay all

filing, AAA, and arbitrator's fees and expenses. It will not seek its attorney's fees or expenses from you in any arbitration. Fees and expenses are not counted in determining how much a dispute involves.

(h) Claims or disputes must be filed within one year. To the extent permitted by law, any claim or dispute under this EULA to which this Section applies must be filed within one year in small claims court (Section c) or in arbitration (Section d). The one-year period begins when the claim or dispute first could be filed. If such a claim or dispute is not filed within one year, it is permanently barred.

(i) Severability. If the class action waiver (Section e) is found to be illegal or unenforceable as to all or some parts of a dispute, then that portion of Section e will not apply to those parts. Instead, those parts will be severed and proceed in a court of law, with the remaining parts proceeding in arbitration. If any other provision of that portion Section e is found to be illegal or unenforceable, that provision will be severed with the remainder of Section e remaining in full force and effect.

Telenav Software End User License Agreement

Please read these terms and conditions carefully before you use the TeleNav Software. Your use of the TeleNav Software indicates that you accept these terms and conditions. If you do not accept these terms and conditions, do not break the seal of the package, launch, or otherwise use the TeleNav Software. TeleNav may revise this Agreement and the privacy policy at any time, with or without notice to you. You agree to visit <http://www.telenav.com> from time to time to review the then current version of this Agreement and of the privacy policy.

Customer Information

1. Safe and Lawful Use

You acknowledge that devoting attention to the TeleNav Software may pose a risk of injury or death to you and others in situations that otherwise require your undivided attention, and you therefore agree to comply with the following when using the TeleNav Software:

(a) observe all traffic laws and otherwise drive safely;

(b) use your own personal judgment while driving. If you feel that a route suggested by the TeleNav Software instructs you to perform an unsafe or illegal maneuver, places you in an unsafe situation, or directs you into an area that you consider to be unsafe, do not follow such instructions;

(c) do not input destinations, or otherwise manipulate the TeleNav Software, unless your vehicle is stationary and parked;

(d) do not use the TeleNav Software for any illegal, unauthorized, unintended, unsafe, hazardous, or unlawful purposes, or in any manner inconsistent with this Agreement;

(e) arrange all GPS and wireless devices and cables necessary for use of the TeleNav Software in a secure manner in your vehicle so that they will not interfere with your driving and will not prevent the operation of any safety device (such as an airbag).

You agree to indemnify and hold TeleNav harmless against all claims resulting from any dangerous or otherwise inappropriate use of the TeleNav Software in any moving vehicle, including as a result of your failure to comply with the directions above.

2. Account Information

You agree: (a) when registering the TeleNav Software, to provide TeleNav with true, accurate, current, and complete information about yourself, and (b) to inform TeleNav promptly of any changes to such information, and to keep it true, accurate, current and complete.

3. Software License

- Subject to your compliance with the terms of this Agreement, TeleNav hereby grants to you a personal, non-exclusive, non-transferable license (except as expressly permitted below in connection with your permanent transfer of the TeleNav Software license), without the right to sublicense, to use the TeleNav Software (in object code form only) in order to access and use the TeleNav Software. This license shall terminate upon any termination or expiration of this Agreement. You agree that you will use the TeleNav Software only for your personal business or leisure purposes, and not to provide commercial navigation services to other parties.

3.1 License Limitations

- **(a)** reverse engineer, decompile, disassemble, translate, modify, alter or otherwise change the TeleNav Software or any part thereof; **(b)** attempt to derive the source code, audio library or structure of the TeleNav Software without the prior express written consent of TeleNav; **(c)** remove from the TeleNav Software, or alter, any of TeleNav's or its suppliers' trademarks, trade names, logos, patent or copyright notices, or other notices or markings; **(d)**

Customer Information

distribute, sublicense or otherwise transfer the TeleNav Software to others, except as part of your permanent transfer of the TeleNav Software; or **(e)** use the TeleNav Software in any manner that

- i. infringes the intellectual property or proprietary rights, rights of publicity or privacy or other rights of any party,
- ii. violates any law, statute, ordinance or regulation, including but not limited to laws and regulations related to spamming, privacy, consumer and child protection, obscenity or defamation, or
- iii. is harmful, threatening, abusive, harassing, tortuous, defamatory, vulgar, obscene, libelous, or otherwise objectionable; and (f) lease, rent out, or otherwise permit unauthorized access by third parties to the TeleNav Software without advanced written permission of TeleNav.

4. Disclaimers

- To the fullest extent permissible pursuant to applicable law, in no event will TeleNav, its licensors and suppliers, or agents or employees of any of the foregoing, be liable for any decision made or action taken by you or anyone else in reliance on the information provided by the TeleNav Software. TeleNav also does not warrant the accuracy of the map or other data used for the TeleNav Software. Such data may not always reflect reality due to, among other things, road closures, construction, weather, new roads and other changing conditions. You are responsible for the entire risk arising out of your use of the TeleNav Software. For example but without limitation, you agree not to rely on the TeleNav Software for critical navigation in areas where the well-being or survival of you or others

is dependent on the accuracy of navigation, as the maps or functionality of the TeleNav Software are not intended to support such high risk applications, especially in more remote geographical areas.

- TELENAV EXPRESSLY DISCLAIMS AND EXCLUDES ALL WARRANTIES IN CONNECTION WITH THE TELENAV SOFTWARE, WHETHER STATUTORY, EXPRESS OR IMPLIED, INCLUDING ALL WARRANTIES WHICH MAY ARISE FROM COURSE OF DEALING, CUSTOM OR TRADE AND INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT OF THIRD PARTY RIGHTS WITH RESPECT TO THE TELENAV SOFTWARE.
- Certain jurisdictions do not permit the disclaimer of certain warranties, so this limitation may not apply to you.

5. Limitation of Liability

- TO THE EXTENT PERMITTED UNDER APPLICABLE LAW, UNDER NO CIRCUMSTANCES SHALL TELENAV OR ITS LICENSORS AND SUPPLIERS BE LIABLE TO YOU OR TO ANY THIRD PARTY FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL OR EXEMPLARY DAMAGES (INCLUDING IN EACH CASE, BUT NOT LIMITED TO, DAMAGES FOR THE INABILITY TO USE THE EQUIPMENT OR ACCESS DATA, LOSS OF DATA, LOSS OF BUSINESS, LOSS OF PROFITS, BUSINESS INTERRUPTION OR THE LIKE) ARISING OUT OF THE USE OF OR INABILITY TO USE THE TELENAV SOFTWARE, EVEN IF TELENAV HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOTWITHSTANDING ANY DAMAGES THAT YOU MIGHT INCUR FOR ANY

Customer Information

REASON WHATSOEVER (INCLUDING, WITHOUT LIMITATION, ALL DAMAGES REFERENCED HEREIN AND ALL DIRECT OR GENERAL DAMAGES IN CONTRACT, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE), THE ENTIRE LIABILITY OF TELENV AND OF ALL OF TELENV'S SUPPLIERS SHALL BE LIMITED TO THE AMOUNT ACTUALLY PAID BY YOU FOR THE TELENV SOFTWARE. SOME STATES AND/OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

6. Arbitration and Governing Law

- You agree that any dispute, claim or controversy arising out of or relating to this Agreement or the TeleNav Software shall be settled by independent arbitration involving a neutral arbitrator and administered by the American Arbitration Association in the County of Santa Clara, California. The arbitrator shall apply the Commercial Arbitration Rules of the American Arbitration Association, and the judgment upon the award rendered by the arbitrator may be entered by any court having jurisdiction. Note that there is no judge or jury in an arbitration proceeding and the decision of the arbitrator shall be binding upon both parties. You expressly agree to waive your right to a jury trial. This Agreement and performance hereunder will be governed by and construed in accordance with the laws of the State of California, without giving effect to its conflict of law provisions. To the extent judicial action is necessary in connection with the binding arbitration, both TeleNav and you agree to submit

to the exclusive jurisdiction of the courts of the County of Santa Clara, California. The United Nations Convention on Contracts for the International Sale of Goods shall not apply.

7. Assignment

- You may not resell, assign, or transfer this Agreement or any of your rights or obligations, except in totality, in connection with your permanent transfer of the TeleNav Software, and expressly conditioned upon the new user of the TeleNav Software agreeing to be bound by the terms and conditions of this Agreement. Any such sale, assignment or transfer that is not expressly permitted under this paragraph will result in immediate termination of this Agreement, without liability to TeleNav, in which case you and all other parties shall immediately cease all use of the TeleNav Software. Notwithstanding the foregoing, TeleNav may assign this Agreement to any other party at any time without notice, provided the assignee remains bound by this Agreement.

8. Miscellaneous

8.1

This Agreement constitutes the entire agreement between TeleNav and you with respect to the subject matter hereof.

8.2

Except for the limited licenses expressly granted in this Agreement, TeleNav retains all right, title and interest in and to the TeleNav Software, including without limitation all related intellectual property rights. No licenses or other rights which are not expressly granted in this Agreement are intended to, or shall be, granted or

Customer Information

conferred by implication, statute, inducement, estoppel or otherwise, and TeleNav and its suppliers and licensors hereby reserve all of their respective rights other than the licenses explicitly granted in this Agreement.

8.3

By using the TeleNav Software, you consent to receive from TeleNav all communications, including notices, agreements, legally required disclosures or other information in connection with the TeleNav Software (collectively, "Notices") electronically. TeleNav may provide such Notices by posting them on TeleNav's Website or by downloading such Notices to your wireless device. If you desire to withdraw your consent to receive Notices electronically, you must discontinue your use of the TeleNav Software.

8.4

TeleNav's or your failure to require performance of any provision shall not affect that party's right to require performance at any time thereafter, nor shall a waiver of any breach or default of this Agreement constitute a waiver of any subsequent breach or default or a waiver of the provision itself.

8.5

If any provision herein is held unenforceable, then such provision will be modified to reflect the intention of the parties, and the remaining provisions of this Agreement will remain in full force and effect.

8.6

The headings in this Agreement are for convenience of reference only, will not be deemed to be a part of this Agreement, and will not be referred to in connection with the construction or interpretation of this Agreement. As used in this Agreement, the words "include" and "including" and variations thereof, will not be deemed to be terms of limitation, but rather will be deemed to be followed by the words "without limitation".

9. Other Vendors Terms and Conditions

- The Telenav Software utilizes map and other data licensed to Telenav by third party vendors for the benefit of you and other end users. This Agreement includes end-user terms applicable to these companies (included at the end of this Agreement), and thus your use of the Telenav Software is also subject to such terms. You agree to comply with the following additional terms and conditions, which are applicable to Telenav's third party vendor licensors.

9.1 End User Terms Required by HERE North America, LLC

The data ("Data") is provided for your personal, internal use only and not for resale. It is protected by copyright, and is subject to the following terms and conditions which are agreed to by you, on the one hand, and Telenav ("Telenav") and its licensors (including their licensors and suppliers) on the other hand.

© 2013 HERE. All rights reserved.

The Data for areas of Canada includes information taken with permission from Canadian authorities, including: © Her Majesty the Queen in Right of Canada, © Queen's Printer for Ontario, © Canada Post Corporation, GeoBase®, © Department of Natural Resources Canada.

Customer Information

HERE holds a non-exclusive license from the United States Postal Service® to publish and sell ZIP+4® information.

©United States Postal Service® 2014. Prices are not established, controlled or approved by the United States Postal Service®. The following trademarks and registrations are owned by the USPS: United States Postal Service, USPS, and ZIP+4

The Data for Mexico includes certain data from Instituto Nacional de Estadística y Geografía.

9.2 End User Terms Required by NAV2 (Shanghai) Co., Ltd

The data ("Data") is provided for your personal, internal use only and not for resale. It is protected by copyright, and is subject to the following terms and conditions which are agreed to by you, on the one hand, and NAV2 (Shanghai) Co., Ltd ("NAV2") and its licensors (including their licensors and suppliers) on the other hand. 20xx. All rights reserved

Terms and Conditions

Permitted Use. You agree to use this Data together with the Telenav Software solely for the internal business and personal purposes for which you were licensed, and not for service bureau, time-sharing or other similar purposes. Accordingly, but subject to the restrictions set forth in the following paragraphs, you agree not to otherwise reproduce, copy, modify, decompile, disassemble, create any derivative works of, or reverse engineer any portion of this Data, and may not transfer or distribute it in any form, for any purpose, except to the extent permitted by mandatory laws.

Restrictions. Except where you have been specifically licensed to do so by Telenav, and without limiting the preceding paragraph, you may not use this Data (a) with any products, systems, or applications installed or otherwise connected to or in communication with vehicles, capable of vehicle navigation, positioning, dispatch, real time route guidance, fleet management or similar applications; or (b) with or in communication with any positioning devices or any mobile or wireless-connected electronic or computer devices, including without limitation cellular phones, palmtop and handheld computers, pagers, and personal digital assistants or PDAs.

Warning. The Data may contain inaccurate or incomplete information due to the passage of time, changing circumstances, sources used and the nature of collecting comprehensive geographic data, any of which may lead to incorrect results.

No Warranty. This Data is provided to you "as is," and you agree to use it at your own risk. Telenav and its licensors (and their licensors and suppliers) make no guarantees, representations or warranties of any kind, express or implied, arising by law or otherwise, including but not limited to, content, quality, accuracy, completeness, effectiveness, reliability, fitness for a particular purpose, usefulness, use or results to be obtained from this Data, or that the Data or server will be uninterrupted or error-free.

Disclaimer of Warranty: TELENAV AND ITS LICENSORS (INCLUDING THEIR LICENSORS AND SUPPLIERS) DISCLAIM ANY WARRANTIES, EXPRESS OR IMPLIED, OF QUALITY, PERFORMANCE, MERCHANTABILITY, FITNESS FOR A

Customer Information

PARTICULAR PURPOSE OR NON-INFRINGEMENT. Some States, Territories and Countries do not allow certain warranty exclusions, so to that extent the above exclusion may not apply to you.

Disclaimer of Liability: TELENAV AND ITS LICENSORS (INCLUDING THEIR LICENSORS AND SUPPLIERS) SHALL NOT BE LIABLE TO YOU: IN RESPECT OF ANY CLAIM, DEMAND OR ACTION, IRRESPECTIVE OF THE NATURE OF THE CAUSE OF THE CLAIM, DEMAND OR ACTION ALLEGING ANY LOSS, INJURY OR DAMAGES, DIRECT OR INDIRECT, WHICH MAY RESULT FROM THE USE OR POSSESSION OF THE INFORMATION; OR FOR ANY LOSS OF PROFIT, REVENUE, CONTRACTS OR SAVINGS, OR ANY OTHER DIRECT, INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF YOUR USE OF OR INABILITY TO USE THIS INFORMATION, ANY DEFECT IN THE INFORMATION, OR THE BREACH OF THESE TERMS OR CONDITIONS, WHETHER IN AN ACTION IN CONTRACT OR TORT OR BASED ON A WARRANTY, EVEN IF TELENAV OR ITS LICENSORS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Some States, Territories and Countries do not allow certain liability exclusions or damages limitations, so to that extent the above may not apply to you.

Export Control. You shall not export from anywhere any part of the Data or any direct product thereof except in compliance with, and with all licenses and approvals required under, applicable export laws, rules and regulations, including but not limited to the laws, rules and regulations administered by the Office of Foreign Assets Control of the U.S. Department of Commerce and the Bureau of Industry and Security of the U.S. Department of Commerce. To the extent that any such

export laws, rules or regulations prohibit HERE from complying with any of its obligations hereunder to deliver or distribute Data, such failure shall be excused and shall not constitute a breach of this Agreement.

Entire Agreement. These terms and conditions constitute the entire agreement between Telenav (and its licensors, including their licensors and suppliers) and you pertaining to the subject matter hereof, and supersedes in their entirety any and all written or oral agreements previously existing between us with respect to such subject matter.

Governing Law. The above terms and conditions shall be governed by the laws of the State of Illinois [insert "Netherlands" where European HERE Data is used], without giving effect to (i) its conflict of laws provisions, or (ii) the United Nations Convention for Contracts for the International Sale of Goods, which is explicitly excluded. You agree to submit to the jurisdiction of the State of Illinois [insert "The Netherlands" where European HERE Data is used] for any and all disputes, claims and actions arising from or in connection with the Data provided to you hereunder.

Government End Users. If the Data is being acquired by or on behalf of the United States government or any other entity seeking or applying rights similar to those customarily claimed by the United States government, this Data is a "commercial item" as that term is defined at 48 C.F.R. ("FAR") 2.101, is licensed in accordance with these End-User Terms, and each copy of Data delivered or otherwise furnished shall be marked and embedded as appropriate with the following "Notice of Use," and shall be treated in accordance with such Notice:

Customer Information

NOTICE OF USE

CONTRACTOR (MANUFACTURER/
SUPPLIER) NAME: HERE

CONTRACTOR (MANUFACTURER/
SUPPLIER) ADDRESS: c/o Nokia, 425
West Randolph Street, Chicago, Illinois
60606

This Data is a commercial item as
defined in FAR 2.101 and is subject to
these End-User Terms under which this
Data was provided.

© 1987 – 2014 HERE – All rights reserved.

If the Contracting Officer, federal
government agency, or any federal official
refuses to use the legend provided herein,
the Contracting Officer, federal
government agency, or any federal official
must notify HERE prior to seeking
additional or alternative rights in the Data.

I. US/Canada Territory

A. United States Data. The End-User
Terms for any Application containing
Data for the United States shall contain
the following notices:

"HERE holds a non-exclusive license
from the United States Postal
Service® to publish and sell ZIP+4®
information."

"©United States Postal Service®
20XX. Prices are not established,
controlled or approved by the United
States Postal Service®. The following
trademarks and registrations are
owned by the USPS: United States
Postal Service, USPS, and ZIP+4."

B. Canada Data. The following provi-
sions apply to the Data for Canada,
which may include or reflect data from
third party licensors ("Third Party
Data"), including Her Majesty the Queen
in Right of Canada ("Her Majesty"),
Canada Post Corporation ("Canada
Post") and the Department of Natural
Resources of Canada ("NRCan"):

1. Disclaimer and Limitation: Client
agrees that its use of the Third Party
Data is subject to the following provi-
sions:

a. Disclaimer: The Third Party Data
is licensed on an "as is" basis. The
licensors of such data, including Her
Majesty, Canada Post and NRCan,
make no guarantees, representa-
tions or warranties respecting such
data, either express or implied,
arising by law or otherwise, including
but not limited to, effectiveness,
completeness, accuracy or fitness
for a particular purpose.

b. Limitation on Liability: The Third
Party Data licensors, including Her
Majesty, Canada Post and NRCan,
shall not be liable: (i) in respect of
any claim, demand or action, irre-
spective of the nature of the cause
of the claim, demand or action
alleging any loss, injury or damages,
direct or indirect, which may result
from the use or possession of such
Data; or (ii) in any way for loss of
revenues or contracts, or any other
consequential loss of any kind
resulting from any defect in the
Data.

2. Copyright Notice: In connection with each copy of all or any portion of the Data for the Territory of Canada, Client shall affix in a conspicuous manner the following copyright notice on at least one of: (i) the label for the storage media of the copy; (ii) the packaging for the copy; or (iii) other materials packaged with the copy, such as user manuals or end user license agreements: "This data includes information taken with permission from Canadian authorities, including © Her Majesty the Queen in Right of Canada, © Queen's Printer for Ontario, © Canada Post Corporation, GeoBase®, © The Department of Natural Resources Canada. All rights reserved."

3. End-User Terms: Except as otherwise agreed by the parties, in connection with the provision of any portion of the Data for the Territory of Canada to End-Users as may be authorized under the Agreement, Client shall provide such End-Users, in a reasonably conspicuous manner, with terms (set forth with other end user terms required to be provided under the Agreement, or as otherwise may be provided, by Client) which shall include the following provisions on behalf of the Third Party Data licensors, including Her Majesty, Canada Post and NRCan:

The Data may include or reflect data of licensors, including Her Majesty the Queen in the Right of Canada ("Her Majesty"), Canada Post Corporation ("Canada Post") and the Department of Natural Resources Canada ("NRCan"). Such data is licensed on an "as is" basis. The licensors, including Her Majesty, Canada Post and NRCan, make no guarantees, representations or warranties respecting such data,

either express or implied, arising by law or otherwise, including but not limited to, effectiveness, completeness, accuracy or fitness for a particular purpose. The licensors, including Her Majesty, Canada Post and NRCan, shall not be liable in respect of any claim, demand or action, irrespective of the nature of the cause of the claim, demand or action alleging any loss, injury or damages, direct or indirect, which may result from the use or possession of the data or the Data. The licensors, including Her Majesty, Canada Post and NRCan, shall not be liable in any way for loss of revenues or contracts, or any other consequential loss of any kind resulting from any defect in the data or the Data.

End User shall indemnify and save harmless the licensors, including Her Majesty, Canada Post and NRCan, and their officers, employees and agents from and against any claim, demand or action, irrespective of the nature of the cause of the claim, demand or action, alleging loss, costs, expenses, damages or injuries (including injuries resulting in death) arising out of the use or possession of the data or the Data.

4. Additional Provisions: The terms contained in this Section are in addition to all of the rights and obligations of the parties under the Agreement. To the extent that any of the provisions of this Section are inconsistent with, or conflict with, any other provisions of the Agreement, the provisions of this Section shall prevail.

Customer Information

II. Mexico. The following provision applies to the Data for Mexico, which includes certain data from the Instituto Nacional de Estadística y Geografía ("INEGI"):

A. Any and all copies of the Data and/or packaging containing Data for Mexico shall contain the following notice:
"Fuente: INEGI (Instituto Nacional de Estadística y Geografía)"

III. Latin America Territory

A. Third Party Notices. Any and all copies of the Data and/or packaging relating thereto shall include the respective Third Party Notices set forth below and used as described below corresponding to the Territory (or portion thereof) included in such copy:

Territory	Notice
Argentina	IGN "INSTITUTO GEOGRAFICO NACIONAL ARGENTINO"
Ecuador	"INSTITUTO GEOGRAFICO MILITAR DEL ECUADOR AUTORIZACION N° IGM-2011-01- PCO-01 DEL 25 DE ENERO DE 2011" "source: © IGN 2009 - BD TOPO ®"
Guadeloupe, French Guiana and Martinique Mexico	"Fuente: INEGI (Instituto Nacional de Estadística y Geografía)"

IV. Middle East Territory

A. Third Party Notices. Any and all copies of the Data and/or packaging relating thereto shall include the respective Third Party Notices set forth below and used as described below corresponding to the Territory (or portion thereof) included in such copy:

Country	Notice
Jordan	"© Royal Jordanian Geographic Centre". The foregoing notice requirement for Jordan Data is a material term of the Agreement. If Client or any of its permitted sublicensees (if any) fail to meet such requirement, HERE shall have the right to terminate Client's license with respect to the Jordan Data.

B. Jordan Data. Client and its permitted sublicensees (if any) are restricted from licensing and/or otherwise distributing HERE's database for the country of Jordan ("Jordan Data") for use in Enterprise Applications to (i) non-Jordanian entities for use of the Jordan Data solely in Jordan or (ii) Jordan-based customers. In addition, Client, its permitted sublicensees (if any) and End-Users are restricted from using the Jordan Data in Enterprise Applications if such party is (i) a non-Jordanian entity using the Jordan Data solely in Jordan or (ii) a Jordan-based customer. For purposes of the foregoing, "Enterprise Applications" shall mean Geomarketing applications, GIS applications, mobile business asset management applications, call center applications, telematics applications, public organization Internet applications or for providing geocoding services.

V. Europe Territory

A. Use of Certain Traffic Codes in Europe

1. General Restrictions Applicable to Traffic Codes. Client acknowledges and agrees that in certain countries of the Europe Territory, Client will need to obtain rights directly from third party RDS-TMC code providers to receive and use the Traffic Codes in the Data and to deliver to End-Users Transactions in any way derived from or based on such Traffic Codes. For such countries, HERE shall deliver the Data incorporating Traffic Codes to Client only after receiving certification from Client of its having obtained such rights.

2. Display of Third Party Rights Legends for Belgium. Client shall, for each Transaction that uses Traffic Codes for Belgium, provide the following notice to the End-User: "Traffic Codes for Belgium are provided by the Ministerie van de Vlaamse Gemeenschap and the Ministère de l'Équipement et des Transports."

B. Paper Maps. With respect to any license granted to Client relating to making, selling or distributing paper maps (i.e., a map fixed on a paper or paper-like medium): (a) such license with respect to Data for the Territory of Great Britain is conditioned on Client's entering into and complying with a separate written agreement with the Ordnance Survey ("OS") to create and sell paper maps, Client's paying to the OS any and all applicable paper map royalties, and Client's complying with the OS copyright notice requirements; (b) such license for selling or otherwise distributing for charge with respect to Data for the Territory of Czech Republic

is conditioned on Client's obtaining prior written consent from Kartografie a.s.; (c) such license for selling or distributing with respect to Data for the Territory of Switzerland is conditioned on Client's obtaining a permit from Bundesamt für Landestopografie of Switzerland; (d) Client is restricted from using Data for the Territory of France to create paper maps with a scale between 1:5,000 and 1:250,000; and (e) Client is restricted from using any Data to create, sell or distribute paper maps that are the same or substantially similar, in terms of data content and specific use of color, symbols and scale, to paper maps published by the European national mapping agencies, including without limitation, Landervermessungämter of Germany, Topografische Dienst of the Netherlands, Nationaal Geografisch Instituut of Belgium, Bundesamt für Landestopografie of Switzerland, Bundesamt für Eich-und Vermessungswesen of Austria, and the National Land Survey of Sweden.

C. OS Enforcement. Without limiting Section IV(B) above, with respect to Data for the Territory of Great Britain, Client acknowledges and agrees that the Ordnance Survey ("OS") may bring a direct action against Client to enforce compliance with the OS copyright notice (see Section IV(D) below) and paper map requirements (see Section IV(B) above) contained in this Agreement.

D. Third Party Notices. Any and all copies of the Data and/or packaging relating thereto shall include the respective Third Party Notices set forth below and used as described below corresponding to the Territory (or portion thereof) included in such copy:

Country(ies) Notice

Customer Information

Austria	"© Bundesamt für Eich- und Vermessungswesen"	Spain	"Información geográfica propiedad del CNIG"
Croatia		Sweden	"Based upon electronic data © National Land Survey Sweden."
Cyprus,		Switzerland	"Topografische Grundlage: © Bundesamt für Landestopographie.
Estonia,			
Latvia,			
Lithuania,			
Moldova,			
Poland,			
Slovenia			
and/or			
Ukraine	"© EuroGeographics"		
France	"source: © IGN 2009 – BD TOPO ®"		
Germany	"Die Grundlagendaten wurden mit Genehmigung der zuständigen Behörden entnommen"		
Great Britain	"Contains Ordnance Survey data © Crown copyright and database right 2010 Contains Royal Mail data © Royal Mail copyright and database right 2010"		
Greece	"Copyright Geomatics Ltd."		
Hungary	"Copyright © 2003; Top-Map Ltd."		
Italy	"La Banca Dati Italiana è stata prodotta usando quale riferimento anche cartografia numerica ed al tratto prodotta e fornita dalla Regione Toscana."		
Norway	"Copyright © 2000; Norwegian Mapping Authority"		
Portugal	"Source: IgeoE – Portugal"		

E. Respective Country Distribution. Client acknowledges that HERE has not received approvals to distribute map data for the following countries in such respective countries: Albania, Belarus, Kyrgyzstan, Moldova and Uzbekistan. HERE may update such list from time to time. The license rights granted to Client under this TL with respect to the Data for such countries are contingent upon Client's compliance with all applicable laws and regulations, including, without limitation, any required licenses or approvals to distribute the Application incorporating such Data in such respective countries.

VI. Australia Territory

A. Third Party Notices. Any and all copies of the Data and/or packaging relating thereto shall include the respective Third Party Notices set forth below and used as described below corresponding to the Territory (or portion thereof) included in such copy:

Copyright. Based on data provided under license from PSMA Australia Limited (www.pasma.com.au).

Customer Information

Product incorporates data which is © 20XX Telstra Corporation Limited, GM Holden Limited, Intelomatics Australia Pty Ltd and Continental Pty Ltd.

B. Third Party Notices for Australia. In addition to the foregoing, the End-User Terms for any Application containing RDS-TMC Traffic Codes for Australia shall contain the following notice: "Product incorporates traffic location codes which is © 20XX Telstra Corporation Limited and its licensors."

AT&T Vehicle Network Carrier Telematics Disclosure

END USER FOR PURPOSES OF THIS SECTION MEANS YOU AND YOUR HEIRS, EXECUTORS, LEGAL PERSONAL REPRESENTATIVES AND PERMITTED ASSIGNS. FOR PURPOSES OF THIS SECTION "UNDERLYING WIRELESS SERVICE CARRIER" INCLUDES ITS AFFILIATES AND CONTRACTORS AND THEIR RESPECTIVE OFFICERS, DIRECTORS, EMPLOYEES, SUCCESSORS AND ASSIGNS. END USER HAS NO CONTRACTUAL RELATIONSHIP WITH THE UNDERLYING WIRELESS SERVICE CARRIER AND END USER IS NOT A THIRD PARTY BENEFICIARY OF ANY AGREEMENT BETWEEN FORD AND UNDERLYING CARRIER. END USER UNDERSTANDS AND AGREES THAT THE UNDERLYING CARRIER HAS NO LEGAL, EQUITABLE, OR OTHER LIABILITY OF ANY KIND TO END USER. IN ANY EVENT, REGARDLESS OF THE FORM OF THE ACTION, WHETHER FOR BREACH OF CONTRACT, WARRANTY, NEGLIGENCE, STRICT LIABILITY IN TORT OR OTHERWISE, END USER'S EXCLUSIVE REMEDY FOR CLAIMS ARISING IN ANY WAY IN CONNECTION WITH THIS AGREEMENT, FOR ANY CAUSE WHATSOEVER, INCLUDING BUT NOT LIMITED TO ANY FAILURE OR

DISRUPTION OF SERVICE PROVIDED HEREUNDER, IS LIMITED TO PAYMENT OF DAMAGES IN AN AMOUNT NOT TO EXCEED THE AMOUNT PAID BY END USER FOR THE SERVICES DURING THE TWO-MONTH PERIOD PRECEDING THE DATE THE CLAIM AROSE.

(ii) END USER AGREES TO INDEMNIFY AND HOLD HARMLESS THE UNDERLYING WIRELESS SERVICE CARRIER AND ITS OFFICERS, EMPLOYEES, AND AGENTS AGAINST ANY AND ALL CLAIMS, INCLUDING WITHOUT LIMITATION CLAIMS FOR LIBEL, SLANDER, OR ANY PROPERTY DAMAGE, PERSONAL INJURY OR DEATH, ARISING IN ANY WAY, DIRECTLY OR INDIRECTLY, IN CONNECTION WITH THIS AGREEMENT OR THE USE, FAILURE TO USE, OR INABILITY TO USE THE DEVICE EXCEPT WHERE THE CLAIMS RESULT FROM THE UNDERLYING CARRIER'S GROSS NEGLIGENCE OR WILLFUL MISCONDUCT. THIS INDEMNITY WILL SURVIVE THE TERMINATION OF THE AGREEMENT.

(iii) END USER HAS NO PROPERTY RIGHT IN ANY NUMBER ASSIGNED TO THE DEVICE.

(iv) END USER UNDERSTANDS THAT FORD AND THE UNDERLYING CARRIER CANNOT GUARANTEE THE SECURITY OF WIRELESS TRANSMISSIONS, AND WILL NOT BE LIABLE FOR ANY LACK OF SECURITY RELATING TO THE USE OF THE SERVICES

THE SERVICE IS FOR [END USER'S] USE ONLY AND END USER MAY NOT RESELL THE SERVICE TO ANY OTHER PARTY. END USER UNDERSTANDS THAT THE UNDERLYING CARRIER DOES NOT GUARANTEE ANY END USER UNINTERRUPTED SERVICE OR COVERAGE. THE UNDERLYING CARRIER DOES NOT WARRANT THAT END USERS CAN OR WILL BE LOCATED USING THE SERVICE. THE UNDERLYING CARRIER

Customer Information

MAKES NO WARRANTY, EXPRESS OR IMPLIED, OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SUITABILITY, OR PERFORMANCE REGARDING ANY SERVICES OR GOODS, AND IN NO EVENT SHALL AT&T BE LIABLE, WHETHER OR NOT DUE TO ITS OWN NEGLIGENCE, FOR ANY: (A) ACT OR OMISSION OF A THIRD PARTY; (B) MISTAKES, OMISSIONS, INTERRUPTIONS, ERRORS, FAILURES TO TRANSMIT, DELAYS, OR DEFECTS IN THE SERVICE PROVIDED BY OR THROUGH THE UNDERLYING CARRIER; (C) DAMAGE OR INJURY CAUSED BY SUSPENSION OR TERMINATION BY THE UNDERLYING CARRIER; OR (D) DAMAGE OR INJURY CAUSED BY A FAILURE OR DELAY IN CONNECTING A CALL TO ANY ENTITY, INCLUDING 911 OR ANY OTHER EMERGENCY SERVICE. TO THE FULL EXTENT ALLOWED BY LAW, THE END USER RELEASES, INDEMNIFIES AND HOLDS THE UNDERLYING CARRIER HARMLESS FROM AND AGAINST ANY AND ALL CLAIMS OF ANY PERSON OR ENTITY FOR DAMAGES OF ANY NATURE ARISING IN ANY WAY FROM OR RELATING TO, DIRECTLY OR INDIRECTLY, SERVICES PROVIDED BY THE UNDERLYING CARRIER OR ANY PERSON'S USE THEREOF, INCLUDING CLAIMS ARISING IN WHOLE OR IN PART FROM THE ALLEGED NEGLIGENCE OF THE UNDERLYING CARRIER.

VII. China Territory

Personal Use Only

You agree to use this Data together with [insert name of Client Application] for the solely personal, non-commercial purposes for which you were licensed, and not for service bureau, time-sharing or other similar purposes. Accordingly, but subject to the restrictions set forth in the following paragraphs, you may copy this Data only as necessary for your personal use to (i)

view it, and (ii) save it, provided that you do not remove any copyright notices that appear and do not modify the Data in any way. You agree not to otherwise reproduce, copy, modify, decompile, disassemble or reverse engineer any portion of this Data, and may not transfer or distribute it in any form, for any purpose, except to the extent permitted by mandatory laws.

Restrictions

Except where you have been specifically licensed to do so by NAV2, and without limiting the preceding paragraph, you may not (a) use this Data with any products, systems, or applications installed or otherwise connected to or in communication with vehicles, capable of vehicle navigation, positioning, dispatch, real time route guidance, fleet management or similar applications; or (b) with or in communication with any positioning devices or any mobile or wireless-connected electronic or computer devices, including without limitation cellular phones, palmtop and handheld computers, pagers, and personal digital assistants or PDAs. You agree to cease using this Data if you fail to comply with these terms and conditions.

Limited Warranty

NAV2 warrants that (a) the Data will perform substantially in accordance with the accompanying written materials for a period of ninety (90) days from the date of receipt, and (b) any support services provided by NAV2 shall be substantially as described in applicable written materials provided to you by NAV2, and NAV2's support engineers will make commercially reasonable efforts to solve any problem issues.

Customer Information

Customer Remedies

NAV2 and its suppliers' entire liability and your exclusive remedy shall be, at NAV2's sole discretion, either (a) return of the price paid, if any, or (b) repair or replacement of the Data that do not meet NAV2's Limited Warranty and that are returned to NAV2 with a copy of your receipt. This Limited Warranty is void if failure of the Data has resulted from accident, abuse, or misapplication. Any replacement Data will be warranted for the remainder of the original warranty period or thirty (30) days, whichever is longer. Neither these remedies nor any product support services offered by NAV2 are available without proof of purchase from an authorized international source.

No Other Warranty:

EXCEPT FOR THE LIMITED WARRANTY SET FORTH ABOVE AND TO THE EXTENT PERMITTED BY APPLICABLE LAW, NAV2 AND ITS LICENSORS (INCLUDING THEIR LICENSORS AND SUPPLIERS) DISCLAIM ANY WARRANTIES, EXPRESS OR IMPLIED, OF QUALITY, PERFORMANCE, MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OWNERSHIP OR NON-INFRINGEMENT. Certain warranty exclusions may not be permitted under applicable law, so to that extent the above exclusion may not apply to you.

Limited Liability:

TO THE EXTENT PERMITTED BY APPLICABLE LAW, NAV2 AND ITS LICENSORS (INCLUDING THEIR LICENSORS AND SUPPLIERS) SHALL NOT BE LIABLE TO YOU: IN RESPECT OF ANY CLAIM, DEMAND OR ACTION, IRRESPECTIVE OF THE NATURE OF THE CAUSE OF THE CLAIM, DEMAND OR ACTION ALLEGING ANY LOSS, INJURY OR DAMAGES, DIRECT OR INDIRECT, WHICH MAY RESULT FROM THE USE OR POSSESSION OF THE INFORMATION; OR

FOR ANY LOSS OF PROFIT, REVENUE, CONTRACTS OR SAVINGS, OR ANY OTHER DIRECT, INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF YOUR USE OF OR INABILITY TO USE THIS INFORMATION, ANY DEFECT IN THE INFORMATION, OR THE BREACH OF THESE TERMS OR CONDITIONS, WHETHER IN AN ACTION IN CONTRACT OR TORT OR BASED ON A WARRANTY, EVEN IF NAV2 OR ITS LICENSORS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. UNDER NO CIRCUMSTANCES SHALL NAV2's OR ITS SUPPLIERS' LIABILITY HEREUNDER EXCEED THE PRICE PAID. Certain liability exclusions may not be permitted under applicable law, so to that extent the above exclusion may not apply to you.

Export Control

You agree not to export to anywhere any part of the Data provided to you or any direct product thereof except in compliance with, and with all licenses and approvals required under, applicable export laws, rules and regulations.

IP Protection

The Data are owned by NAV2 or its suppliers and are protected by applicable copyright and other intellectual property law and treaties. The Data are provided solely on the basis of a license to use, not sale.

Entire Agreement

These terms and conditions constitute the entire agreement between NAV2 (and its licensors, including their licensors and suppliers) and you pertaining to the subject matter hereof, and supersedes in their entirety any and all written or oral agreements previously existing between us with respect to such subject matter.

Customer Information

Governing Law.

The above terms and conditions shall be governed by the laws of the People's Republic of China, without giving effect to (i) its conflict of laws provisions, or (ii) the United Nations Convention for Contracts for the International Sale of Goods, which is explicitly excluded. Any dispute arising from or in connection with the Data provided to you hereunder shall be submitted to the Shanghai International Economic and Trade Arbitration Commission for arbitration.

Gracenote® Copyright

CD and music-related data from Gracenote, Inc., copyright©

2000-2007 Gracenote. Gracenote Software, copyright © 2000-2007 Gracenote. This product and service may practice one or more of the following U.S. Patents 5,987,525; 6,061,680; 6,154,773; 6,161,132; 6,230,192; 6,230,207; 6,240,459; 6,330,593 and other patents issued or pending. Some services supplied under license from Open Globe, Inc. for U.S. Patent 6,304,523.

Gracenote and CDDb are registered trademarks of Gracenote. The Gracenote logo and logotype, and the "Powered by Gracenote™" logo are trademarks of Gracenote.

Gracenote® End User License Agreement (EULA)

This device contains software from Gracenote, Inc. of 2000 Powell Street Emeryville, California 94608 ("Gracenote").

The software from Gracenote (the "Gracenote Software") enables this device to do disc and music file identification and obtain music-related information, including name, artist, track, and title information ("Gracenote Data") from online servers

("Gracenote Servers"), and to perform other functions. You may use Gracenote Data only by means of the intended End User functions of this device. This device may contain content belonging to Gracenote's providers. If so, all of the restrictions set forth herein with respect to Gracenote Data shall also apply to such content and such content providers shall be entitled to all of the benefits and protections set forth herein that are available to Gracenote. You agree that you will use the content from Gracenote ("Gracenote Content"), Gracenote Data, the Gracenote Software, and Gracenote Servers for your own personal, non-commercial use only. You agree not to assign, copy, transfer or transmit the Gracenote Content, Gracenote Software or any Gracenote Data (except in a Tag associated with a music file) to any third party. YOU AGREE NOT TO USE OR EXPLOIT GRACENOTE CONTENT, GRACENOTE DATA, THE GRACENOTE SOFTWARE, OR GRACENOTE SERVERS, EXCEPT AS EXPRESSLY PERMITTED HEREIN.

You agree that your non-exclusive licenses to use the Gracenote Content, Gracenote Data, the Gracenote Software, and Gracenote Servers will terminate if you violate these restrictions. If your licenses terminate, you agree to cease any and all use of the Gracenote Content, Gracenote Data, the Gracenote Software, and Gracenote Servers.

Gracenote, respectively, reserve all rights in Gracenote Data, the Gracenote Software, and the Gracenote Servers and Gracenote Content, including all ownership rights. Under no circumstances will either Gracenote become liable for any payment to you for any information that you provide,

Customer Information

including any copyrighted material or music file information. You agree that Gracenote may enforce its respective rights, collectively or separately, under this agreement against you, directly in each company's own name.

Gracenote uses a unique identifier to track queries for statistical purposes. The purpose of a randomly assigned numeric identifier is to allow Gracenote to count queries without knowing anything about who you are. For more information, see the web page at www.gracenote.com for the Gracenote Privacy Policy.

THE GRACENOTE SOFTWARE, EACH ITEM OF GRACENOTE DATA AND THE GRACENOTE CONTENT ARE LICENSED TO YOU "AS IS". NEITHER GRACENOTE MAKES ANY REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, REGARDING THE ACCURACY OF ANY GRACENOTE DATA FROM THE GRACENOTE SERVERS OR GRACENOTE CONTENT. GRACENOTE COLLECTIVELY AND SEPARATELY RESERVE THE RIGHT TO DELETE DATA AND/OR CONTENT FROM THE COMPANIES' RESPECTIVE SERVERS OR, IN THE CASE OF GRACENOTE, CHANGE DATA CATEGORIES FOR ANY CAUSE THAT GRACENOTE DEEMS SUFFICIENT. NO WARRANTY IS MADE THAT EITHER GRACENOTE CONTENT OR THE GRACENOTE SOFTWARE OR GRACENOTE SERVERS ARE ERROR-FREE OR THAT THE FUNCTIONING OF THE GRACENOTE SOFTWARE OR GRACENOTE SERVERS WILL BE UNINTERRUPTED. GRACENOTE IS NOT OBLIGATED TO PROVIDE YOU WITH ANY ENHANCED OR ADDITIONAL DATA TYPES THAT GRACENOTE MAY CHOOSE TO PROVIDE IN THE FUTURE AND IS FREE TO DISCONTINUE ITS ONLINE SERVICES AT ANY TIME. GRACENOTE DISCLAIM ALL WARRANTIES EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO,

IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND NON-INFRINGEMENT. NEITHER GRACENOTE WARRANTS THE RESULTS THAT WILL BE OBTAINED BY YOUR USE OF THE GRACENOTE SOFTWARE OR ANY GRACENOTE SERVER. IN NO CASE WILL GRACENOTE BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES OR FOR ANY LOST PROFITS OR LOST REVENUES FOR ANY REASON WHATSOEVER. © Gracenote 2007.

Taiwan Territory

According to the "Technical Specifications for Low Power Radio Frequency Equipment" formulated by the National Communications and Communication Committee of the Executive Yuan: 3.8.2. For the low-power radio frequency equipment that has obtained the verification certificate, the company, firm or user shall not change the frequency, increase the power or change the characteristics and functions of the original design without authorization.

The use of low-power radio frequency equipment must not affect flight safety and interfere with legal communications: when the system detects interference, immediately stop using it until there is no interference.

The aforementioned legal communication refers to the wireless communication operated in accordance with the provisions of the Telecommunications Management Law. Low-power radio frequency equipment needs to endure the interference of legal communication or industrial, scientific and medical radio wave radiation electrical equipment.

Customer Information

SUNA TRAFFIC CHANNEL – TERMS AND CONDITIONS

By activating, using and/or accessing the SUNA Traffic Channel, SUNA Predictive or other content or material provided by Intelomatics (together, **SUNA Products and/or Services**), you must accept certain terms and conditions. The following is a brief summary of the terms and conditions that apply to you. To view the full terms and conditions relevant to your use of the SUNA Products and/or Services, please consult:

Website
www.sunattraffic.com.au/termsandconditions/

1. Acceptance

By using SUNA Products and/or Services, you will be deemed to have accepted and agreed to be bound by the terms and conditions fully detailed at:

Website
www.sunattraffic.com.au/termsandconditions/

2. Intellectual Property

SUNA Products and/or Services are for your personal use. You may not record, or retransmit the content, nor use the content in association with any other traffic information or route guidance service or device not approved by Intelomatics. You obtain no right of ownership in any Intellectual Property Rights (including copyright) in the data that is used to provide SUNA Products and/or Services.

3. Appropriate Use

SUNA Products and/or Services are intended as an aid to personal motoring and travel planning, and do not provide comprehensive or accurate information on all occasions. On occasions, you may experience additional delay as a result of using SUNA Products and/or Services. You acknowledge that it is not intended, or suitable, for use in applications where time of arrival or driving directions may impact the safety of the public or yourself.

4. Use of SUNA Products and Services while driving

You, and other authorized drivers of the vehicle in which SUNA Products and/or Services are available or installed and active, remain at all times responsible for observing all relevant laws and codes of safe driving. In particular, you agree to only actively operate SUNA Products and/or Services when the Vehicle is at a complete stop and it is safe to do so.

5. Service Continuity and Reception of the SUNA Traffic Channel

We will use reasonable endeavors to provide the SUNA Traffic Channel 24 hours a day, 365 days a year. The SUNA Traffic Channel may occasionally be unavailable for technical reasons or for planned maintenance. We will try to perform maintenance at times when congestion is light. We reserve the right to withdraw SUNA Products and/or Services at any time.

Also, we cannot assure the uninterrupted reception of the SUNA Traffic Channel RDS-TMC signal at any particular location.

6. Limitation of Liability

Neither Intelomatics (nor its suppliers or the manufacturer of your device (the **“Suppliers”**)) shall be liable to you or to any third party for any damages either direct, indirect, incidental, consequential or otherwise arising out of the use of or inability to use SUNA Products and/or

Services even if Intelematics or a Supplier has been advised of the possibility of such damages. You also acknowledge that neither Intelematics nor any Supplier guarantees nor make any warranties that relate to the availability, accuracy or completeness of SUNA Products and/or Services, and to the extent which it is lawful to do so, both Intelematics and each Supplier excludes any warranties which might otherwise be implied by any State or Federal legislation in relation to SUNA Products and/or Services.

7. Please Note

Great care has been taken in preparing this manual. Constant product development may mean that some information is not entirely up-to-date. The information in this document is subject to change without notice.

CONVERTING OR MODIFYING YOUR VEHICLE

If converting or modifying your vehicle from production specification, refer to the Body and Equipment Mounting Manual at <https://www.fordpro-specialvehicles.com>.

Appendices

ELECTROMAGNETIC COMPATIBILITY



WARNING: Do not place objects or mount equipment on or near the airbag cover, on the side of the front or rear seatbacks, or in areas that may come into contact with a deploying airbag. Failure to follow these instructions may increase the risk of personal injury in the event of a crash.

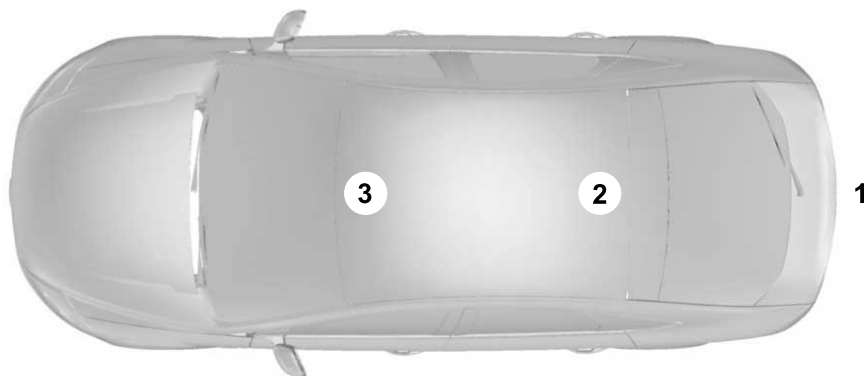


WARNING: Keep antenna and power cables at least 10 cm (4 in) from any electronic modules and airbags.

Note: We test and certify your vehicle to meet electromagnetic compatibility legislation. It is your responsibility to make sure that any equipment an authorized dealer installs on your vehicle complies with applicable local legislation and other requirements. Installation of some aftermarket electronic devices could degrade the performance of vehicle functions, which use radio frequency signals such as broadcast radio receiver, tire pressure monitoring system, push button start, **Bluetooth®** connectivity or satellite navigation.

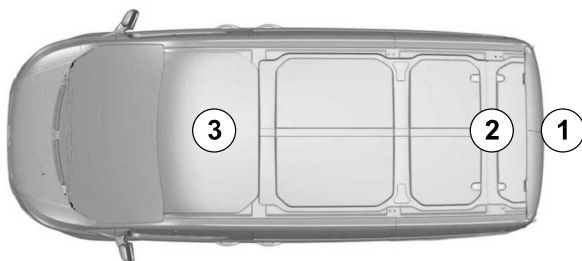
Note: Any radio frequency transmitter equipment in your vehicle, such as, cellular telephones and amateur radio transmitters, must keep to the parameters in the following illustrations and table. We do not provide any other special provisions or conditions for installations or use.

Car

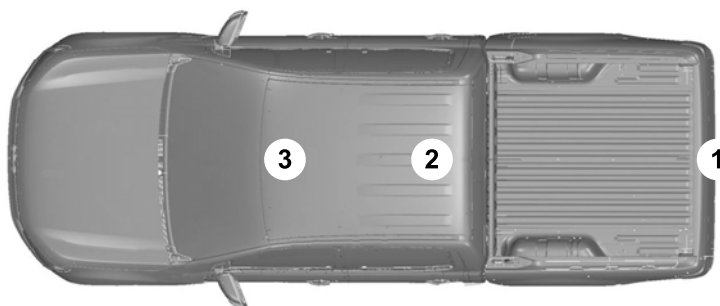


Appendices

Van



Truck



Appendices

Frequency Band MHz	Maximum Output Power Watt (Peak RMS)	Antenna Positions
1-30	50	1
50-54	50	2, 3
68-88	50	2, 3
142-176	50	2, 3
380-512	50	2, 3
806-870	10	2, 3

Index

1

12V Battery.....	291
12V Battery Precautions.....	291
Battery Management System	
Limitations.....	292
Changing the 12V Battery.....	292
How Does the Battery Management	
System Work.....	292
Recycling and Disposing of the 12V	
Battery.....	294
Resetting the Battery Sensor.....	293
What Is the Battery Management	
System.....	292
12V Battery – Troubleshooting.....	294
12V Battery – Information Messages.....	294
12V Battery – Warning Lamps.....	294

A

A/C

See: Climate Control - Vehicles With:	
Automatic Temperature Control.....	102
See: Climate Control - Vehicles With: Manual	
Temperature Control.....	107

About This Publication.....	15
-----------------------------	----

ABS

See: Brakes.....	175
------------------	-----

Accessing Navigation.....	366
---------------------------	-----

Accessing the Passive Key Backup	
Position - Vehicles With: Push Button	
Start.....	136

Accessing the Trip Computer.....	99
----------------------------------	----

Adaptive Cruise Control.....	198
------------------------------	-----

Adaptive Cruise Control –	
Troubleshooting.....	211
Intelligent Adaptive Cruise Control.....	210
Lane Centering.....	206
Lane Centering – Troubleshooting.....	209

Adaptive Cruise Control Automatic	
Cancellation - Vehicles With: Adaptive	
Cruise Control.....	201

Adaptive Cruise Control Automatic	
Cancellation - Vehicles With: Adaptive	
Cruise Control With Lane Centering/	
Adaptive Cruise Control With Stop and	
Go.....	201

Adaptive Cruise Control	
Indicators.....	206

Adaptive Cruise Control	
Limitations.....	199

Adaptive Cruise Control	
Precautions.....	198

Adaptive Cruise Control –	
Troubleshooting.....	211

Adaptive Cruise Control – Information	
Messages.....	211

AdBlue® Capacity and	
Specification.....	163

Adjusting the Exterior Mirrors.....	85
-------------------------------------	----

Adjusting the Headlamps.....	296
------------------------------	-----

Adjusting the Instrument Panel Lighting	
Brightness.....	79

Adjusting the Map.....	366
------------------------	-----

Changing the Format of the Map.....	366
Zooming the Map In and Out.....	366

Adjusting the Seatbelts During	
Pregnancy.....	35

Adjusting the Sound Settings.....	352
-----------------------------------	-----

Adjusting the Steering Wheel.....	64
-----------------------------------	----

Adjusting the Volume.....	351
---------------------------	-----

Aid Mode.....	219
---------------	-----

How Does Aid Mode Work.....	219
-----------------------------	-----

What Is Aid Mode.....	219
-----------------------	-----

Airbag Precautions.....	40
-------------------------	----

Airbags.....	38
--------------	----

Airbags – Troubleshooting.....	41
--------------------------------	----

Airbags – Troubleshooting.....	41
--------------------------------	----

Airbags – Audible Warnings.....	41
---------------------------------	----

Airbags – Warning Lamps.....	41
------------------------------	----

Air Conditioning

See: Climate Control - Vehicles With:	
Automatic Temperature Control.....	102

See: Climate Control - Vehicles With: Manual	
Temperature Control.....	107

Air Conditioning System Capacity and	
Specification - Diesel.....	341

Air Conditioning System Capacity and	
Specification - Gasoline.....	340

Alert and Aid Mode.....	220
-------------------------	-----

How Does Alert and Aid Mode Work.....	220
---------------------------------------	-----

What Is Alert and Aid Mode.....	220
---------------------------------	-----

Alexa Built-In.....	357
---------------------	-----

Alexa Built-In Requirements.....	357
----------------------------------	-----

Alexa Built-In Settings.....	357
------------------------------	-----

Index

AM/FM Radio.....	352	Automatic Engine Stop - Vehicles With:	
AM/FM Radio Limitations.....	352	Push Button Start.....	136
Selecting an AM/FM Radio Station.....	352	How Does Automatic Engine Stop	
Anti-Theft Alarm System.....	60	Work.....	136
Arming the Anti-Theft Alarm System.....	61	Overriding Automatic Engine Stop.....	136
Disarming the Anti-Theft Alarm		Switching Automatic Engine Stop On and	
System.....	61	Off.....	136
How Does the Anti-Theft Alarm System		Automatic High Beam Control.....	74
Work.....	60	Automatic High Beam Control	
What Are the Inclination Sensors.....	60	Indicators.....	76
What Are the Interior Sensors.....	60	Automatic High Beam Control	
What Is the Anti-Theft Alarm System.....	60	Limitations.....	76
What Is the Battery Backup Alarm.....	61	Automatic High Beam Control	
What Is the Perimeter Alarm.....	60	Precautions.....	75
Anti-Theft Alarm System Settings.....	61	Automatic High Beam Control	
Setting the Alarm Security Level.....	61	Requirements.....	75
Switching Ask on Exit On and Off.....	62	How Does Automatic High Beam Control	
What Are the Alarm Security Levels.....	61	Work.....	74
What Is Ask on Exit.....	61	Overriding Automatic High Beam	
Appendices.....	444	Control.....	76
Applying the Parking Brake.....	177	Switching Automatic High Beam Control	
App Precautions.....	364	On and Off.....	76
App Requirements.....	364	Automatic High Beam Control –	
Apps.....	364	Troubleshooting.....	77
Audio System.....	351	Automatic High Beam Control –	
AM/FM Radio.....	352	Information Messages.....	77
Digital Audio Broadcasting Radio.....	353	Automatic Transmission Audible	
Audio System Precautions.....	351	Warnings.....	172
Auto-Dimming Interior Mirror.....	84	Automatic Transmission.....	171
Auto-Dimming Interior Mirror		Automatic Transmission Positions.....	171
Limitations.....	84	Automatic Transmission –	
Auto-Dimming Interior Mirror		Troubleshooting.....	174
Precautions.....	84	Brake Shift Interlock.....	172
What Is the Auto-Dimming Interior		Automatic Transmission Fluid Capacity	
Mirror.....	84	and Specification.....	343
Automatic Crash Shutoff.....	262	Automatic Transmission Positions.....	171
Automatic Crash Shutoff		Drive (D).....	172
Precautions.....	263	Neutral (N).....	171
Re-Enabling Your Vehicle.....	263	Park (P).....	171
What Is Automatic Crash Shutoff.....	262	Reverse (R).....	171
Automatic Emergency Braking.....	239	Automatic Transmission	
Switching Automatic Emergency Braking		Precautions.....	171
On and Off.....	239	Automatic Transmission Shift	
What Is Automatic Emergency		Indicators.....	172
Braking.....	239	Automatic Transmission –	
		Troubleshooting.....	174
		Automatic Transmission – Information	
		Messages.....	174

Index

Auto Mode.....	104	Blind Spot Information System.....	227
Auto Mode Indicators.....	104	Blind Spot Information System –	
Switching Auto Mode On and Off.....	104	Troubleshooting.....	231
Autorelock.....	55	Blind Spot Information System With Trailer	
How Does Autorelock Work.....	55	Coverage.....	229
Auto-Start-Stop Audible Warning.....	143	Blind Spot Information System	
Auto-Start-Stop.....	142	Indicators.....	230
Auto-Start-Stop – Troubleshooting.....	143	Blind Spot Information System	
Auto-Start-Stop Indicators.....	143	Limitations.....	227
Auto-Start-Stop Precautions.....	142	Blind Spot Information System	
Auto-Start-Stop –		Precautions.....	227
Troubleshooting.....	143	Blind Spot Information System	
Auto-Start-Stop – Frequently Asked		Requirements – Automatic	
Questions.....	144	Transmission.....	228
Auto-Start-Stop – Information		Blind Spot Information System	
Messages.....	143	Requirements – Manual	
Autounlock.....	54	Transmission.....	228
Autounlock Requirements.....	54	Blind Spot Information System –	
Switching Autounlock On and Off.....	54	Troubleshooting.....	231
What Is Autounlock.....	54	Blind Spot Information System –	
Autowipers.....	67	Information Messages.....	231
Adjusting the Sensitivity of the Rain		Blind Spot Information System – Warning	
Sensor.....	67	Lamps.....	231
Autowipers Settings.....	67	Blind Spot Information System With	
What Are Autowipers.....	67	Trailer Coverage.....	229
		Blind Spot Information System With Trailer	
		Coverage Limitations.....	229
		How Does Blind Spot Information System	
		With Trailer Coverage Work.....	229
		Selecting a Trailer.....	230
		Setting a Trailer Length.....	230
		Switching Blind Spot Information System	
		With Trailer Coverage On and Off.....	230
		What Is Blind Spot Information System with	
		Trailer Coverage.....	229
		Bluetooth®.....	363
		Body Control Module Fuse Box.....	277
		Accessing the Body Control Module Fuse	
		Box.....	277
		Identifying the Fuses in the Body Control	
		Module Fuse Box.....	278
		Bonnet Lock	
		See: Opening and Closing the Hood.....	281
		Booster Seats.....	32
		Bottle Holders.....	128
		Bottle Holder Precautions.....	128
		Locating the Bottle Holders.....	128
		Brake Fluid Specification.....	343

B

Beginning a Voice Interaction.....	356
Blind Spot Assist.....	221
Blind Spot Assist Indicators.....	222
Blind Spot Assist – Information	
Messages.....	223
Blind Spot Assist Limitations.....	221
How Does Blind Spot Assist Work.....	221
What Is Blind Spot Assist.....	221
Blind Spot Assist with Trailer	
Coverage.....	223
Blind Spot Assist with Trailer Coverage	
Indicators.....	224
Blind Spot Assist with Trailer Coverage –	
Information Messages.....	225
Blind Spot Assist with Trailer Coverage	
Limitations.....	223
How Does Blind Spot Assist with Trailer	
Coverage Work.....	223
What Is Blind Spot Assist with Trailer	
Coverage.....	223

Index

Brake Over Accelerator.....	175
Brake Precautions.....	175
Brakes.....	175
Brakes – Troubleshooting.....	176
Brake Shift Interlock.....	172
Brake Shift Interlock Precautions.....	172
Using Brake Shift Interlock.....	172
What Is Brake Shift Interlock.....	172
Brakes – Troubleshooting.....	176
Brakes – Frequently Asked Questions.....	176
Brakes – Warning Lamps.....	176
Breaking-In.....	257

C

Canceling the Set Speed.....	197
Canceling the Set Speed Limit.....	213
Capacities and Specifications.....	335
Catalytic Converter.....	167
Catalytic Converter – Troubleshooting.....	167
Catalytic Converter Precautions.....	167
Catalytic Converter – Troubleshooting.....	167
Catalytic Converter – Warning Lamps.....	167
Center Display Limitations.....	354
Center Display Overview.....	354
Center Display Precautions.....	354
Changing a Flat Tire.....	329
Changing a Road Wheel.....	329
Changing the Backup Battery.....	44
Changing the Language.....	98
Changing the Measurement Unit.....	98
Changing the Remote Control Battery – Vehicles With: Keyed Ignition.....	46
Changing the Remote Control Battery – Vehicles With: Push Button Start.....	47
Changing the Set Speed Limit.....	213
Changing the Temperature Unit.....	98
Changing the Tire Pressure Unit.....	98
Changing the Vehicle Wi-Fi Hotspot Name or Password.....	349
Charging a Device.....	123
Charging a Wireless Device.....	127
Checking Local Hazard Information Status.....	212

Checking the Brake Fluid.....	175
Checking the Clutch Fluid Level.....	170
Checking the Selective Catalytic Reduction Fluid Level.....	163
Checking the Selective Catalytic Reduction System Status.....	163
Checking the Tire Pressures.....	318
Checking the Wiper Blades.....	68
Child Restraint Anchor Points.....	26
Locating the Child Restraint Lower Anchor Points.....	26
Locating the Child Restraint Top Tether Anchor Points.....	27
What Are the Child Restraint Anchor Points.....	26
Child Restraints.....	29
Child Restraint Position Information.....	29
Child Restraints Recommendation.....	31
Installing Child Restraints.....	32
Child Safety.....	25
Child Restraint Anchor Points.....	26
Child Restraints.....	29
Child Safety Locks.....	33
Child Safety Precautions.....	25
Cleaning the Exterior.....	304
Cleaning Camera Lenses and Sensors.....	305
Cleaning Chrome, Aluminium or Stainless Steel.....	304
Cleaning Headlamps and Rear Lamps.....	304
Cleaning Stripes or Graphics.....	305
Cleaning the Engine Compartment.....	305
Cleaning the Exterior Precautions.....	304
Cleaning the Underbody.....	305
Cleaning Wheels.....	304
Cleaning Windows and Wiper Blades.....	304
Cleaning the Interior.....	306
Cleaning Carpets and Floor Mats.....	307
Cleaning Displays and Screens.....	306
Cleaning Fabric.....	306
Cleaning Plastic.....	306
Cleaning Seatbelts.....	307
Cleaning Storage Compartments.....	307
Cleaning the Instrument Panel.....	306
Cleaning Vinyl.....	306

Index

Climate Control.....	102	Checking the Coolant Level.....	288
Auto Mode.....	104	Coolant – Information Messages.....	291
Climate Control Hints.....	105	Coolant Precautions.....	287
Closing the Liftgate.....	59	Coolant – Warning Lamps.....	290
Closing the Liftgate From Outside Your Vehicle.....	59	Managing the Coolant Temperature.....	290
Closing the Sliding Door.....	57	Cooling System Capacity and Specification.....	340
Closing the Sliding Door From Inside Your Vehicle.....	57	Crash and Breakdown Information.....	260
Closing the Sliding Door From Outside Your Vehicle.....	57	Automatic Crash Shutoff.....	262
Clutch Fluid Capacity and Specification – Manual Transmission.....	342	Fail-Safe Cooling.....	264
Cold Weather Precautions.....	257	Jump Starting the Vehicle.....	260
Connected Vehicle.....	346	Post-Crash Alert System.....	262
Connected Vehicle – Troubleshooting.....	347	Recovery Towing.....	263
Connecting the Vehicle to a Mobile Network.....	346	Creating a Vehicle Wi-Fi Hotspot.....	349
Connected Vehicle Data.....	18	Cross Traffic Alert.....	232
Connected Vehicle Limitations.....	346	Cross Traffic Alert – Troubleshooting.....	234
Connected Vehicle Requirements.....	346	Cross Traffic Alert With Trailer Coverage.....	233
Connected Vehicle Settings.....	347	Cross Traffic Alert Indicators.....	234
Connected Vehicle – Troubleshooting.....	347	Cross Traffic Alert Limitations.....	233
Connected Vehicle – Frequently Asked Questions.....	347	Cross Traffic Alert Precautions.....	232
Connecting a Bluetooth® Device.....	363	Cross Traffic Alert – Troubleshooting.....	234
Connecting a Trailer.....	252	Cross Traffic Alert – Information Messages.....	234
Connecting a Trailer – Troubleshooting.....	253	Cross Traffic Alert With Trailer Coverage.....	233
Connecting a Trailer – Troubleshooting.....	253	Cross Traffic Alert With Trailer Coverage Limitations.....	234
Connecting a Trailer – Information Messages.....	253	What Is Cross Traffic Alert With Trailer Coverage.....	233
Connecting the Vehicle to a Mobile Network.....	346	Cruise Control.....	196
Connecting FordPass to the Modem.....	346	Cruise Control Indicators.....	197
Enabling and Disabling the Modem.....	346	Cup Holders.....	128
What Is the Modem.....	346	Cup Holder Precautions.....	128
Connecting the Vehicle to a Wi-Fi Network.....	346	Customer Information.....	371
Connecting Your Phone.....	359	Radio Frequency Certification Labels.....	372
Converting or Modifying Your Vehicle.....	443	Customizing the Instrument Cluster Display.....	97
Coolant.....	287		
Adding Coolant.....	288	D	
Changing the Coolant.....	289	Data Privacy.....	16
		Declaration of Conformity.....	371
		Department of Transportation Uniform Tire Quality Grades.....	310

Index

Diesel Particulate Filter.....	157
Diesel Particulate Filter – Troubleshooting.....	158
Diesel Particulate Filter Precautions.....	157
Diesel Particulate Filter Requirements.....	158
Diesel Particulate Filter – Troubleshooting.....	158
Diesel Particulate Filter – Information Messages.....	159
Diesel Particulate Filter – Warning Lamps.....	158
Digital Audio Broadcasting Radio.....	353
Digital Audio Broadcasting Radio Limitations.....	353
Selecting a Digital Audio Broadcasting Radio Station.....	353
What Is Digital Audio Broadcasting Radio.....	353
Directing the Flow of Air.....	104
Distance Alert.....	239
Adjusting the Sensitivity of Distance Alert.....	239
What Is Distance Alert.....	239
Distance Indication.....	238
Distance Indication Indicator.....	238
Switching Distance Indication On and Off.....	238
What Is Distance Indication.....	238
Door Lock Indicators.....	55
Doors and Locks Audible Warnings.....	55
Doors and Locks.....	51
Autorelock.....	55
Autounlock.....	54
Doors and Locks – Troubleshooting.....	55
Mislock.....	54
Operating the Doors From Inside Your Vehicle.....	53
Operating the Doors From Outside Your Vehicle.....	51
Doors and Locks – Troubleshooting.....	55
Doors and Locks – Information Messages.....	55
Doors and Locks – Warning Lamps.....	55
Driver Alert.....	242
Driver Alert – Troubleshooting.....	243
Driver Alert Indicators.....	243

Driver Alert Precautions.....	242
Driver Alert – Troubleshooting.....	243
Driver Alert – Information Messages.....	243
Driving Economically.....	257
Driving Hints.....	257
Driving on Snow and Ice.....	257
Driving Through Shallow Water.....	258
Drowsiness Monitor See: Driver Alert.....	242

E

eCall.....	42
eCall – Troubleshooting.....	44
eCall – Troubleshooting.....	44
eCall – Information Messages.....	44
eCall User Information.....	415
Electric Power Steering.....	186
Electric Power Steering Adaptive Steering.....	186
Electric Power Steering Precautions.....	186
How Does Electric Power Steering Work.....	186
Electromagnetic Compatibility.....	444
Emergency Call Indicators.....	43
Emergency Call Limitations.....	42
Emergency Call Requirements.....	42
Emergency Call System Data.....	19
Emergency Equipment.....	268
Emergency Towing.....	266
Enabling Apps on an Android Device.....	364
Enabling Apps on an iOS Device.....	364
Enabling Local Hazard Information.....	212
Enabling Remote Start.....	100
End User License Agreement.....	418
Engine Coolant Temperature Gauge.....	89
Engine Cooling Fan - Diesel.....	287
Engine Cooling Fan - Gasoline.....	287
Engine Oil Capacity and Specification - Diesel.....	339
Engine Oil Capacity and Specification - Gasoline.....	339
Engine Oil.....	286
Adding Engine Oil.....	286
Checking the Engine Oil Level.....	286
Engine Oil Dipstick Overview.....	286

Index

Resetting the Intelligent Oil Life Monitor.....	287
Engine Specifications - Diesel.....	336
Engine Specifications - Gasoline.....	335
Environment.....	20
Evasive Steering Assist.....	239
Evasive Steering Assist Limitations.....	240
Switching Evasive Steering Assist On and Off.....	240
What Is Evasive Steering Assist.....	239
Event Data.....	17
Exterior Bulbs.....	297
Changing a Clearance Lamp Bulb.....	298
Changing a License Plate Lamp Bulb.....	300
Changing an Entry Lamp Bulb.....	299
Changing a Reversing Lamp Bulb.....	299
Exterior Bulb Specification Chart.....	297
Removing a Rear Lamp Assembly.....	298
Exterior Lamps.....	73
Exterior Lamps On Audible Warning.....	74
Switching the Daytime Running Lamps On and Off.....	74
Switching the Parking Lamps On and Off.....	73
Using the Front Fog Lamps.....	74
Using the Rear Fog Lamps.....	74
Using the Turn Signal Lamps.....	73
Exterior Lighting Control.....	71
Exterior Lighting.....	71
Automatic High Beam Control.....	74
Automatic High Beam Control – Troubleshooting.....	77
Exterior Lamps.....	73
Headlamps.....	71
Headlamps – Troubleshooting.....	72
Exterior Mirrors.....	85
Exterior Overview - Kombi.....	23
Exterior Overview - Van.....	24
F	
Fail-Safe Cooling.....	264
Driving When Fail-Safe Mode Is Activated.....	264
Fail-Safe Cooling Indicators.....	265
How Does Fail-Safe Cooling Work.....	264
What Is Fail-Safe Cooling.....	264
Fan	
See: Engine Cooling Fan - Diesel.....	287
See: Engine Cooling Fan - Gasoline.....	287
Fastening and Unfastening the Seatbelts.....	34
Feature Bar - Vehicles With: 8 Inch Center Display Screen.....	355
Filling the Selective Catalytic Reduction System Tank.....	161
Filling the Selective Catalytic Reduction System Tank in Cold Weather.....	161
Filling the Selective Catalytic Reduction System Tank Using a Fuel Station Pump.....	161
Filling the Selective Catalytic Reduction System Tank Using a Portable Container.....	162
Flat Tire	
See: Changing a Flat Tire.....	329
Floor Mats.....	258
Folding the Exterior Mirrors.....	85
Forward Collision Warning.....	239
Adjusting the Sensitivity of Forward Collision Warning.....	239
What Is Forward Collision Warning.....	239
Front Parking Aid.....	190
Front Parking Aid Audible Warnings.....	191
Front Parking Aid Limitations.....	191
Locating the Front Parking Aid Sensors.....	191
What is the Front Parking Aid.....	190
Front Seat Precautions.....	111
Front Seats.....	111
Heated Seats.....	116
Manual Seats.....	112
Fuel and Refueling Audible Warnings.....	156
Fuel and Refueling.....	148
Fuel and Refueling – Troubleshooting.....	156
Fuel Quality.....	149
Refueling.....	151
Running Out of Fuel.....	149
Fuel and Refueling Precautions.....	148
Fuel and Refueling – Troubleshooting.....	156
Fuel and Refueling – Information Messages.....	156

Index

Fuel and Refueling – Warning Lamps.....	156
Fuel Consumption Figures - Diesel.....	155
Fuel Consumption Figures - Gasoline.....	154
Fuel Consumption Regulations.....	154
Fuel Economy Display.....	97
Fuel Filter Service Indicator Check - Diesel.....	303
Fuel Gauge.....	88
Fuel Gauge Limitations.....	89
Locating the Fuel Filler Door.....	89
What Is Distance to Empty.....	89
What Is the Fuel Gauge.....	88
What Is the Low Fuel Reminder.....	89
Fuel Quality.....	149
Selecting the Correct Fuel.....	149
Fuel Tank Capacity - Diesel.....	153
Fuel Tank Capacity - Gasoline.....	152
Fuse Precautions.....	269
Fuses.....	269
Body Control Module Fuse Box.....	277
Fuses – Troubleshooting.....	280
Under Hood Fuse Box.....	269
Fuses – Troubleshooting.....	280
Fuses – Frequently Asked Questions.....	280
G	
Gasoline Particulate Filter.....	168
Gasoline Particulate Filter – Troubleshooting.....	168
Gasoline Particulate Filter Precautions.....	168
Gasoline Particulate Filter Requirements.....	168
Gasoline Particulate Filter – Troubleshooting.....	168
Gasoline Particulate Filter – Information Messages.....	169
Gasoline Particulate Filter – Warning Lamps.....	168
Global Opening and Closing.....	81
Switching Global Closing On and Off.....	82
Switching Global Opening On and Off.....	82
Using Global Closing.....	82
Using Global Opening.....	81
What Is Global Opening and Closing.....	81
Glossary of Tire Terminology.....	314

H

Headlamp Adjusting See: Adjusting the Headlamps.....	296
Headlamps.....	71
Adjusting the Level of the Headlamps.....	72
Headlamp Indicators.....	72
Switching Headlamp Exit Delay On and Off.....	71
Using the High Beam Headlamps.....	71
Headlamps – Troubleshooting.....	72
Headlamps – Frequently Asked Questions.....	72
Heated Seats.....	116
Heated Seat Precautions.....	116
Switching the Heated Seats On and Off.....	116
Heated Steering Wheel.....	65
Heating See: Climate Control - Vehicles With: Automatic Temperature Control.....	102
See: Climate Control - Vehicles With: Manual Temperature Control.....	107
Hill Start Assist.....	183
Hill Start Assist – Troubleshooting.....	183
Hill Start Assist Precautions.....	183
Hill Start Assist – Troubleshooting.....	183
Hill Start Assist – Information Messages.....	183
Hood Lock See: Opening and Closing the Hood.....	281
How Does Adaptive Cruise Control With Stop and Go Work.....	198
How Does Adaptive Cruise Control Work.....	198
How Does Blind Spot Information System Work.....	227
How Does Cross Traffic Alert Work.....	232
How Does Driver Alert Work.....	242
How Does eCall Work.....	42
How Does Hill Start Assist Work.....	183
How Does Pre-Collision Assist with Intersection Assist Work - Vehicles With: Adaptive Cruise Control.....	236

Index

How Does Pre-Collision Assist with Intersection Assist Work - Vehicles Without: Adaptive Cruise Control.....	236
How Does Pre-Collision Assist Work.....	235
How Does Reverse Brake Assist Work.....	179
How Does Stability Control Work.....	185
How Does the Center Mounted Side Airbag Work.....	39
How Does the Diesel Particulate Filter Work.....	157
How Does the Gasoline Particulate Filter Work.....	168
How Does the Intelligent Speed Limiter Work.....	215
How Does the Lane Keeping System Work.....	218
How Does the Rear Occupant Alert System Work.....	120
How Does the Speed Limiter Work.....	213
How Does Traction Control Work.....	184
How Does Traffic Sign Recognition Work.....	244
How Does Wrong Way Alert Work.....	247
How Do the Front Airbags Work.....	38
How Do the Side Airbags Work.....	38
How Do the Side Curtain Airbags Work.....	39
I	
Identifying Fuse Types.....	280
Ignition Switch - Vehicles With: Keyed Ignition.....	129
Inflating the Tires.....	318
Information On Demand Screen.....	355
Information on the Tire Sidewall.....	311
Inspecting the Tire for Damage.....	320
Inspecting the Tire for Wear.....	320
Inspecting the Wheel Valve Stems.....	320
Instrument Cluster Display.....	96
Instrument Cluster Display Main Menu.....	96
Instrument Cluster Indicators - Diesel.....	94
Instrument Cluster Indicators - Gasoline.....	93
Instrument Cluster.....	87
Fuel Gauge.....	88
Instrument Cluster Overview - Kombi.....	87
Instrument Cluster Overview - Van.....	88
Instrument Cluster Warning Lamps - Diesel.....	91
Instrument Cluster Warning Lamps - Gasoline.....	89
Intelligent Adaptive Cruise Control.....	210
Adjusting the Set Speed Tolerance.....	211
How Does Intelligent Adaptive Cruise Control Work.....	210
Intelligent Adaptive Cruise Control Alerts.....	211
Intelligent Adaptive Cruise Control Indicators.....	211
Intelligent Adaptive Cruise Control Limitations.....	210
Intelligent Adaptive Cruise Control Precautions.....	210
Switching Intelligent Mode On and Off.....	211
Intelligent Speed Limiter Audible Warnings.....	217
Intelligent Speed Limiter Indicators.....	216
Intelligent Speed Limiter.....	215
Intelligent Speed Limiter - Troubleshooting.....	217
Intelligent Speed Limiter Precautions.....	215
Intelligent Speed Limiter - Troubleshooting.....	217
Intelligent Speed Limiter - Frequently Asked Questions.....	217
Intentionally Exceeding the Set Speed Limit.....	214
Interior Air Quality.....	110
Interior Bulbs.....	301
Changing a Front Interior Lamp Bulb.....	302
Changing a Map Reading Lamp Bulb.....	302
Interior Bulb Specification Chart.....	301
Interior Lamp Function.....	79
Switching the Interior Lamp Function On and Off.....	79

Index

What Is the Interior Lamp Function.....	79
Interior Lighting.....	78
Interior Lamp Function.....	79
Interior Mirror.....	84
Auto-Dimming Interior Mirror.....	84
Interior Mirror Precautions.....	84
Interior Overview - LHD.....	21
Interior Overview - RHD.....	22
Introduction.....	15

J

Jump Starting the Vehicle.....	260
Jump Starting Precautions.....	260
Jump Starting the Vehicle.....	260
Preparing the Vehicle.....	260

K

Keys and Remote Controls.....	45
Keys and Remote Controls – Troubleshooting.....	49
Keys and Remote Controls – Troubleshooting.....	49
Keys and Remote Controls – Frequently Asked Questions.....	50
Keys and Remote Controls – Information Messages.....	49

L

Lane Centering.....	206
How Does Lane Centering Work.....	206
Lane Centering Alerts.....	208
Lane Centering Automatic Cancellation.....	208
Lane Centering Indicators.....	209
Lane Centering Limitations.....	207
Lane Centering Manual Cancellation.....	209
Lane Centering Precautions.....	207
Lane Centering Requirements.....	207
Switching Lane Centering On and Off.....	208
Lane Centering – Troubleshooting.....	209
Lane Centering – Information Messages.....	209
Lane Keeping System Indicators.....	220

Lane Keeping System.....	218
Aid Mode.....	219
Alert and Aid Mode.....	220
Blind Spot Assist.....	221
Blind Spot Assist with Trailer Coverage.....	223
Lane Keeping System – Troubleshooting.....	226
Lane Keeping System Limitations.....	218
Lane Keeping System Precautions.....	218
Lane Keeping System Settings.....	219
Lane Keeping System – Troubleshooting.....	226
Lane Keeping System – Information Messages.....	226
Liftgate.....	58
Closing the Liftgate.....	59
Liftgate – Troubleshooting.....	59
Opening the Liftgate.....	58
Liftgate Precautions.....	58
Liftgate – Troubleshooting.....	59
Liftgate – Information Messages.....	59
Liftgate – Warning Lamps.....	59
Live Traffic.....	366
Switching Live Traffic On and Off.....	366
What Is Live Traffic.....	366
Load Carrying.....	249
Roof Rack.....	249
Tow Bar Mounted Carrier.....	250
Load Carrying Precautions.....	249
Loading Your Trailer.....	254
Local Hazard Information Indicators.....	212
Local Hazard Information.....	212
Local Hazard Information Precautions.....	212
Locating the Blind Spot Information System Sensors.....	228
Locating the Brake Fluid Reservoir.....	175
Locating the Cabin Air Filter.....	110
Locating the Cross Traffic Alert Sensors.....	233
Locating the Fuel Filler Funnel.....	149
Locating the Power Outlets.....	125
Locating the Pre-Collision Assist Sensors – Vehicles With: Adaptive Cruise Control.....	237

Index

Locating the Pre-Collision Assist Sensors - Vehicles Without: Adaptive Cruise Control.....	237
Locating the Rear View Camera.....	193
Locating the Tire label.....	310
Locating the Tire Sealant and Inflator Kit.....	322
Locating the USB Ports.....	123
Locating the Wireless Accessory Charger.....	126
Locating Your Vehicle.....	46
Locking the Rear Window Controls.....	83
Locking the Steering Wheel - Vehicles With: Keyed Ignition.....	64
Locking the Steering Wheel - Vehicles With: Push Button Start.....	65
M	
Maintenance.....	281
12V Battery.....	291
12V Battery - Troubleshooting.....	294
Coolant.....	287
Engine Oil.....	286
Exterior Bulbs.....	297
Interior Bulbs.....	301
Maintenance Precautions.....	281
Making and Receiving a Phone Call.....	361
Manually Dimming the Interior Mirror.....	84
Manually Making an Emergency Call.....	42
Manual Seats.....	112
Adjusting the Head Restraint.....	112
Adjusting the Lumbar Support.....	114
Adjusting the Seat Backrest.....	113
Adjusting the Seat Height.....	114
Folding the Passenger Seat.....	114
Folding the Seats.....	117
Head Restraint Components.....	112
Installing the Head Restraint.....	113
Moving the Seat Backward and Forward.....	113
Removing the Head Restraint.....	113
Unfolding the Passenger Seat.....	115
Unfolding the Seats.....	119
Manual Transmission Fluid Capacity and Specification.....	342
Manual Transmission.....	170
Manual Transmission - Troubleshooting.....	170
Manual Transmission Precautions.....	170
Manual Transmission Shift Indicators.....	170
Manual Transmission - Troubleshooting.....	170
Manual Transmission - Frequently Asked Questions.....	170
Mislock.....	54
How Does Mislock Work.....	54
Mislock Limitations.....	54
Switching Mislock On and Off.....	55
What Is Mislock.....	54
Mobile Communications Equipment.....	414
Mobile Device Data.....	18
Muting the Audio.....	351
N	
Navigation Map Updates.....	366
Navigation.....	366
Adjusting the Map.....	366
Live Traffic.....	366
Setting a Destination.....	366
Waypoints.....	367
O	
Opening and Closing the Flip Key - Vehicles With: Keyed Ignition.....	45
Opening and Closing the Hood.....	281
Opening and Closing the Rear Windows.....	83
Opening and Closing the Windows - Vehicles With: One-Touch Open and Close Front Windows.....	80
Opening and Closing the Windows - Vehicles With: One-Touch Open Driver Window.....	80
Opening the Liftgate.....	58
Opening the Liftgate From Outside Your Vehicle.....	58

Index

Opening the Liftgate Using the Remote Control.....	58
Opening the Sliding Door.....	56
Opening the Sliding Door From Inside Your Vehicle.....	56
Opening the Sliding Door From Outside Your Vehicle.....	56
Operating the Doors From Inside Your Vehicle.....	53
Opening the Rear Doors From Inside Your Vehicle in an Emergency.....	53
Unlocking and Locking the Doors Using the Central Locking.....	53
Operating the Doors From Outside Your Vehicle.....	51
Opening and Closing the Doors.....	52
Unlocking and Locking the Doors Using the Key Blade.....	51
Unlocking and Locking the Doors Using the Remote Control.....	51
OTA	
See: Software Update Settings.....	368
See: Vehicle Software Updates.....	368
Overhead Storage.....	128
Locating the Overhead Storage.....	128
Overhead Storage Load Capacities.....	128
Overriding Reverse Brake Assist.....	180
Overriding the Set Speed.....	206
Over the air	
See: Software Update Settings.....	368
Over-the-air	
See: Software Update Settings.....	368
See: Vehicle Software Updates.....	368
See: Vehicle Software Updates.....	368
P	
Parking Aid Indicators.....	192
Parking Aid Precautions.....	189
Parking Aids.....	189
Front Parking Aid.....	190
Parking Aids – Troubleshooting.....	192
Rear Parking Aid.....	190
Parking Aids – Troubleshooting.....	192
Parking Aids – Information Messages.....	192
Parking Brake Audible Warning.....	177
Parking Brake.....	177
Parking Brake – Troubleshooting.....	177
Parking Brake – Troubleshooting.....	177
Parking Brake – Information Messages.....	177
Parking Brake – Warning Lamps.....	177
Passenger Airbag Indicators.....	41
Passive Anti-Theft System.....	60
Arming the Passive Anti-Theft System.....	60
Disarming the Passive Anti-Theft System.....	60
What Is the Passive Anti-Theft System.....	60
Performing a System Reset.....	370
Personalized Settings.....	98
Phone Menu.....	359
Phone.....	359
Phone Precautions.....	359
Playing Media Using Bluetooth®.....	363
Playing Media Using the USB Port.....	123
Playing or Pausing the Audio Source.....	351
Post-Collision Braking.....	262
Post-Crash Alert System.....	262
How Does the Post-Crash Alert System Work.....	262
Switching the Post-Crash Alert System Off.....	262
What Is the Post-Crash Alert System.....	262
Power Outlet.....	125
Power Outlet Precautions.....	125
Power-Up	
See: Software Update Settings.....	368
See: Vehicle Software Updates.....	368
Pre-Collision Assist Limitations.....	237
Pre-Collision Assist Precautions.....	236
Pre-Collision Assist.....	235
Automatic Emergency Braking.....	239
Distance Alert.....	239
Distance Indication.....	238
Evasive Steering Assist.....	239
Forward Collision Warning.....	239
Pre-Collision Assist – Troubleshooting.....	240
Pre-Collision Assist – Troubleshooting.....	240
Pre-Collision Assist – Information Messages.....	240

Index

Pre-Collision Assist – Warning Lamps.....	240
Preparing Your Vehicle for Storage.....	308
Programming the Remote Control.....	48
Protecting the Environment.....	20
Puncture	
See: Changing a Flat Tire.....	329
Push Button Ignition Switch - Vehicles With: Push Button Start.....	130

R

Radio Frequency Certification	
Labels.....	372
Antennas.....	372
Blind Spot Information System	
Sensors.....	372
Body Control Module.....	377
Cruise Control Module.....	380
Keys and Remote Controls.....	386
Radio Transceiver Module.....	389
SYNC.....	392
Telematics Control Unit.....	398
Tire Pressure Monitoring System	
Sensors.....	401
Wireless Accessory Charging Module.....	406
REACH.....	371
Rear Cargo Area Anchor Points.....	251
Locating the Rear Cargo Area Anchor Points.....	251
Rear Cargo Area Anchor Point Load Capacities.....	251
Rear Cargo Area Anchor Point Precautions.....	251
Rear Cargo Area.....	251
Rear Cargo Area Anchor Points.....	251
Rear Occupant Alert System Audible Warnings.....	122
Rear Occupant Alert System Indicators.....	121
Rear Occupant Alert System Limitations.....	120
Rear Occupant Alert System Precautions.....	120
Rear Occupant Alert System.....	120
Rear Occupant Alert System	
Settings.....	121
Rear Parking Aid.....	190
Locating the Rear Parking Aid	
Sensors.....	190
Rear Parking Aid Audible Warnings.....	190
Rear Parking Aid Limitations.....	190
What is the Rear Parking Aid.....	190
Rear Seats.....	117
Manual Seats.....	117
Rear View Camera Guide Lines.....	194
Rear View Camera Limitations.....	193
Rear View Camera Precautions.....	193
Rear View Camera.....	193
Rear View Camera Settings.....	195
Rear View Camera Settings.....	195
Switching Rear View Camera Delay On and Off.....	195
Switching Rear View Camera Object Distance Indicator On and Off.....	195
Zooming the Rear View Camera In and Out.....	195
Rebooting the Center Display.....	355
Recovery Towing.....	263
Accessing the Front Towing Point.....	263
Accessing the Rear Towing Point.....	263
Installing the Towing Eye.....	264
Locating the Towing Eye.....	263
Refueling.....	151
Refueling System Overview.....	151
Refueling Your Vehicle.....	151
Releasing the Parking Brake.....	177
Remote Control Limitations.....	45
Remotely Starting and Stopping the Vehicle.....	100
Remote Start Limitations.....	100
Remote Start.....	100
Remote Start Settings - Vehicles With: Heated Steering Wheel.....	101
Remote Start Settings - Vehicles Without: Heated Steering Wheel.....	100
Removing the Key Blade - Vehicles With: Push Button Start.....	45
Removing Your Vehicle From Storage.....	309
Repairing Minor Paint Damage.....	307
Replacement Parts	
Recommendation.....	413

Index

Replacing a Lost Key or Remote Control.....	48
Replacing the Cabin Air Filter.....	110
Replacing the Front Wiper Blades.....	68
Replacing the Rear Wiper Blades.....	69
Reprogramming the Unlocking Function.....	53
Resetting Driver Alert.....	242
Resetting the Trip Computer.....	99
Resetting Tire Pressure Monitoring System.....	326
Restarting the Engine.....	142
Resuming the Set Speed Limit.....	213
Resuming the Set Speed.....	197
Reverse Brake Assist Indicators.....	180
Reverse Brake Assist Precautions.....	179
Reverse Brake Assist.....	179
Reverse Brake Assist – Troubleshooting.....	181
Reverse Brake Assist – Troubleshooting.....	181
Reverse Brake Assist – Frequently Asked Questions.....	182
Reverse Brake Assist – Information Messages.....	181
Reverse Wipe.....	68
Reverse Wipe Settings.....	68
What Is Reverse Wipe.....	68
Rollover Warning.....	371
Roof Rack.....	249
Removing and Installing Roof Rack Crossbars.....	249
Roof Rack Load Capacities.....	250
Roof Rack Precautions.....	249
Running-In.....	
See: Breaking-In.....	257
Running Out of Fuel.....	149
Adding Fuel From a Portable Fuel Container.....	150
Filling a Portable Fuel Container.....	149
S	
Scrolling Through Menu Items.....	352
Seatbelt Precautions.....	34
Seatbelt Reminder.....	36
Checking Seatbelt Status.....	36
Seatbelt Reminder Audible Warnings.....	36
Seatbelt Reminder Indicators.....	36
Switching the Seatbelt Reminder On and Off.....	36
Seatbelts.....	34
Seatbelt Reminder.....	36
Seatbelts – Troubleshooting.....	37
Seatbelts – Troubleshooting.....	37
Seatbelts – Information Messages.....	37
Security.....	60
Anti-Theft Alarm System.....	60
Anti-Theft Alarm System Settings.....	61
Passive Anti-Theft System.....	60
Security – Troubleshooting.....	62
Security – Troubleshooting.....	62
Security – Frequently Asked Questions.....	63
Security – Information Messages.....	62
Selecting a Menu Item.....	352
Selecting the Audio Source.....	351
Selective Catalytic Reduction Fluid Consumption.....	163
Selective Catalytic Reduction System Guidelines.....	160
Selective Catalytic Reduction System Precautions.....	160
Selective Catalytic Reduction System Requirements.....	160
Selective Catalytic Reduction System.....	160
Filling the Selective Catalytic Reduction System Tank.....	161
Selective Catalytic Reduction System – Troubleshooting.....	164
Selective Catalytic Reduction System – Troubleshooting.....	164
Selective Catalytic Reduction System – Frequently Asked Questions.....	166
Selective Catalytic Reduction System – Information Messages.....	164
Selective Catalytic Reduction System – Warning Lamps.....	164
Service Data.....	17
Setting a Destination.....	366
Setting a Destination Using a Point of Interest.....	367
Setting a Destination Using a Predictive Destination.....	367

Index

Setting a Destination Using a Recent Destination.....	367
Setting a Destination Using a Saved Destination.....	367
Setting a Destination Using the Map Screen.....	366
Setting a Destination Using the Text Entry Screen.....	366
Setting a Memory Preset.....	351
Settings Data.....	18
Setting the Adaptive Cruise Control Gap - Vehicles With: Adaptive Cruise Control.....	203
Setting the Adaptive Cruise Control Gap - Vehicles With: Adaptive Cruise Control With Lane Centering/Adaptive Cruise Control With Stop and Go.....	204
Setting the Adaptive Cruise Control Speed - Vehicles With: Adaptive Cruise Control.....	202
Setting the Adaptive Cruise Control Speed - Vehicles With: Adaptive Cruise Control With Lane Centering/Adaptive Cruise Control With Stop and Go.....	203
Setting the Blower Motor Speed.....	103
Setting the Clock and Date.....	352
Setting the Cruise Control Speed.....	196
Setting the Speed Limit.....	213
Setting the Temperature.....	104
Setting the Traffic Sign Recognition Chime for Speed Limit Change.....	246
Setting the Traffic Sign Recognition Speed Warning.....	246
Setting the Wake Word.....	356
Shifting Into Reverse.....	170
Signing In to Your Account.....	357
Sitting in the Correct Position.....	56
Sliding Door Precautions.....	56
Sliding Door.....	56
Closing the Sliding Door.....	57
Opening the Sliding Door.....	56
Software Update Indicators.....	369
Software Update Settings.....	368
Software Update See: Software Update Settings.....	368
See: Vehicle Software Updates.....	368
Speed Control See: Cruise Control.....	196
Speed Limiter Audible Warnings.....	214
Speed Limiter Indicators.....	214
Speed Limiter Precautions.....	213
Speed Limiter.....	213
Speedometer.....	88
Stability Control Indicator.....	185
Stability Control.....	185
Starter Switch See: Ignition Switch - Vehicles With: Keyed Ignition.....	129
Starting and Stopping the Engine - Precautions.....	129
Starting and Stopping the Engine.....	129
Automatic Engine Stop - Vehicles With: Push Button Start.....	136
Starting and Stopping the Engine - Troubleshooting.....	137
Starting the Engine.....	133
Stopping the Engine.....	133
Starting and Stopping the Engine - Troubleshooting.....	137
Starting and Stopping the Engine - Frequently Asked Questions.....	138
Starting and Stopping the Engine - Information Messages.....	137
Starting and Stopping the Engine - Warning Lamps.....	137
Starting the Engine.....	130
Restarting the Engine After Stopping It.....	132
Starting a Diesel Engine.....	131
Starting a Flooded Engine.....	132
Starting a Gasoline Engine.....	130
Status Bar.....	354
Steering.....	186
Electric Power Steering.....	186
Steering - Troubleshooting.....	187
Steering - Troubleshooting.....	187
Steering - Frequently Asked Questions.....	188
Steering - Information Messages.....	187
Steering - Warning Lamps.....	187
Steering Wheel.....	64
Stopping the Engine.....	142
Stopping the Engine When Your Vehicle is Moving.....	134
Stopping the Engine When Your Vehicle is Stationary.....	133

Index

Storage.....	128	Switching Stability Control On and Off.....	185
Bottle Holders.....	128	Switching Text Message Notification On and Off.....	362
Cup Holders.....	128	Switching the Audio Unit On and Off.....	351
Overhead Storage.....	128	Switching the Display On and Off.....	353
Storing a First Aid Kit.....	268	Switching the Front Interior Lamps On and Off.....	78
Storing a Warning Triangle.....	268	Switching the Hazard Flashers On and Off.....	260
Storing Your Vehicle.....	308	Switching the Heated Mirrors On and Off.....	103
Switching Adaptive Cruise Control On and Off.....	201	Switching the Heated Mirrors On and Off - Vehicles With: Heated Rear Window.....	103
Switching Air Conditioning On and Off.....	102	Switching the Heated Rear Window On and Off.....	103
Switching All of the Interior Lamps On and Off - Vehicles With: Front Interior Lamp.....	78	Switching the Heated Windshield On and Off.....	103
Switching All of the Interior Lamps On and Off - Vehicles With: Front Interior Lamp With Map Reading Lamps.....	78	Switching the Intelligent Speed Limiter On and Off.....	215
Switching Android Auto On and Off.....	365	Switching the Lane Keeping System Mode.....	219
Switching Apple CarPlay On and Off.....	364	Switching the Lane Keeping System On and Off.....	219
Switching Auto-Start-Stop On and Off.....	142	Switching the Passenger Airbag On and Off.....	41
Switching Blind Spot Information System On and Off.....	228	Switching the Rear Interior Lamps On and Off.....	78
Switching Climate Control On and Off.....	102	Switching the Rear Window Wiper On and Off.....	68
Switching Cross Traffic Alert On and Off.....	233	Switching the Speed Limiter On and Off.....	213
Switching Cruise Control On and Off.....	196	Switching Traction Control On and Off.....	184
Switching Defrost On and Off.....	102	Switching Wrong Way Alert On and Off.....	247
Switching Driver Alert On and Off.....	242	System Update	
Switching From Adaptive Cruise Control to Cruise Control.....	206	See: Software Update Settings.....	368
Switching From Intelligent Speed Limiter to Speed Limiter.....	217	See: Vehicle Software Updates.....	368
Switching Hill Start Assist On and Off - Manual Transmission.....	183		
Switching Maximum Cooling On and Off.....	103		
Switching Maximum Defrost On and Off.....	102		
Switching Parking Aid On and Off.....	189		
Switching Recirculated Air On and Off.....	102		
Switching Reverse Brake Assist On and Off.....	180		

T

Tachometer.....	88
Technical Specifications	
See: Capacities and Specifications.....	335

Index

Third Party Software Copyright	
Acknowledgment.....	371
Tire Care.....	318
Tire Pressure Monitoring System	
Limitations.....	326
Tire Pressure Monitoring System	
Precautions.....	326
Tire Pressure Monitoring System.....	326
Tire Pressure Monitoring System –	
Troubleshooting.....	327
Tire Pressure Monitoring System –	
Troubleshooting.....	327
Tire Pressure Monitoring System –	
Information Messages.....	328
Tire Pressure Monitoring System – Warning	
Lamps.....	327
Tire Pressure Specifications.....	318
Tire Replacement Requirements.....	315
Tire Rotation.....	321
Tire Sealant and Inflator Kit	
Components.....	322
Tire Sealant and Inflator Kit	
Precautions.....	322
Tire Sealant and Inflator Kit.....	322
Tow Bar Mounted Carrier.....	250
Tow Bar Mounted Carrier	
Precautions.....	250
Tow Bar Mounted Load Capacities.....	250
Towing a Trailer Limitations.....	254
Towing a Trailer Precautions.....	254
Towing a Trailer.....	254
Towing Weights and Dimensions.....	255
Towing Weights and Dimensions.....	255
Tow Bar Dimensions.....	256
Towing Weight Capacities.....	255
Towing Your Vehicle Precautions.....	266
Towing Your Vehicle.....	266
Traction Control Indicator.....	184
Traction Control.....	184
Traction Control – Troubleshooting.....	184
Traction Control –	
Troubleshooting.....	184
Traction Control – Information	
Messages.....	184
Traction Control – Warning Lamps.....	184
Traffic Sign Recognition	
Indicators.....	245
Traffic Sign Recognition	
Limitations.....	244
Traffic Sign Recognition	
Precautions.....	244
Traffic Sign Recognition.....	244
Traffic Sign Recognition –	
Troubleshooting.....	246
Traffic Sign Recognition –	
Troubleshooting.....	246
Traffic Sign Recognition – Information	
Messages.....	246
Trailer Lighting Check.....	252
Trailer Towing Hints.....	255
Trip Computer.....	99
Trip Data.....	99
Tyre Pressure Specifications	
See: Tire Pressure Specifications.....	318

U

Under Hood Fuse Box.....	269
Accessing the Under Hood Fuse Box.....	269
Identifying the Fuses in the Under Hood	
Fuse Box.....	270
Under Hood Overview - Diesel,	
LHD.....	284
Under Hood Overview - Diesel,	
RHD.....	285
Under Hood Overview - Gasoline,	
LHD.....	282
Under Hood Overview - Gasoline,	
RHD.....	283
USB Ports.....	123
Using Alexa Built-In.....	357
Using Snow Chains.....	317
Using Summer Tires.....	317
Using the Instrument Cluster Display	
Controls.....	96
Using the Tire Sealant and Inflator	
Kit.....	323
Using This Publication.....	15
Using Winter Tires.....	317

V

Vehicle Care.....	304
Cleaning the Exterior.....	304
Cleaning the Interior.....	306

Index

Vehicle Dimensions - Tourneo.....	337
Vehicle Dimensions - Transit.....	338
Vehicle Identification Number.....	344
Locating the Vehicle Identification Number.....	344
Vehicle Identification Number Overview.....	344
Vehicle Identification Plate.....	344
Locating the Vehicle Identification Plate.....	344
Vehicle Identification Plate Overview.....	345
Vehicle Identification.....	344
Vehicle Identification Number.....	344
Vehicle Identification Plate.....	344
Vehicle Software Updates.....	368
Vehicle System Reset.....	370
Vehicle Wi-Fi Hotspot – Troubleshooting.....	350
Vehicle Wi-Fi Hotspot – Frequently Asked Questions.....	350
Vehicle Wi-Fi Hotspot.....	349
Vehicle Wi-Fi Hotspot – Troubleshooting.....	350
Ventilation	
See: Climate Control - Vehicles With: Automatic Temperature Control.....	102
See: Climate Control - Vehicles With: Manual Temperature Control.....	107
Viewing the Tire Pressures.....	326
Visual Search.....	21
Voice Interaction Examples.....	356
Voice Interaction.....	356

W

Warnings and Notes Used in This Publication.....	15
Washer Fluid Specification.....	342
Washers.....	69
Adding Washer Fluid.....	70
Switching the Courtesy Wipe On and Off.....	69
Using the Rear Window Washer.....	70
Using the Windshield Washer.....	69
Washer Precautions.....	69
Washers	
See: Wipers and Washers.....	66

Waxing Your Vehicle.....	307
Waypoints.....	367
Adding a Waypoint.....	367
Editing Waypoints.....	367
What Are the Instrument Cluster Indicators.....	93
What Are the Instrument Cluster Warning Lamps.....	89
What Is a Connected Vehicle.....	346
What Is Alexa Built-In.....	357
What Is Auto-Start-Stop.....	142
What Is Blind Spot Information System.....	227
What Is Cross Traffic Alert.....	232
What Is Cruise Control.....	196
What Is Driver Alert.....	242
What Is eCall.....	42
What Is Hill Start Assist.....	183
What Is Local Hazard Information.....	212
What Is Pre-Collision Assist.....	235
What Is Remote Start.....	100
What Is Reverse Brake Assist.....	179
What Is Stability Control.....	185
What Is the Cabin Air Filter.....	110
What Is the Catalytic Converter.....	167
What Is the Diesel Particulate Filter.....	157
What Is the Gasoline Particulate Filter.....	168
What Is the Intelligent Speed Limiter.....	215
What Is the Lane Keeping System.....	218
What Is the Power Outlet.....	125
What Is the Rear Occupant Alert System.....	120
What Is the Rear View Camera.....	193
What Is the Selective Catalytic Reduction System.....	160
What Is the Tire Pressure Monitoring System.....	326
What Is the Tire Sealant and Inflator Kit.....	322
What Is the Wireless Accessory Charger.....	126
What Is Traction Control.....	184
What Is Traffic Sign Recognition.....	244
What Is Voice Interaction.....	356
What Is Wrong Way Alert.....	247

Index

Wheel and Tire Information.....	310
Wheel Nuts.....	334
Wi Fi	
See: Changing the Vehicle Wi-Fi Hotspot Name or Password.....	349
See: Connecting the Vehicle to a Wi-Fi Network.....	346
See: Creating a Vehicle Wi-Fi Hotspot.....	349
See: Vehicle Wi-Fi Hotspot.....	349
Window Bounce-Back.....	82
Overriding Window Bounce-Back.....	82
Resetting Window Bounce-Back.....	82
What Is Window Bounce-Back.....	82
Windows.....	80
Global Opening and Closing.....	81
Window Bounce-Back.....	82
Wipers and Washers – Troubleshooting.....	70
Wipers and Washers – Frequently Asked Questions.....	70
Wipers and Washers.....	66
Autowipers.....	67
Reverse Wipe.....	68
Washers.....	69
Wipers.....	66
Wipers and Washers – Troubleshooting.....	70
Wipers.....	66
Switching Windshield Wipers On and Off.....	66
Wiper Precautions.....	66
Wireless Accessory Charger Precautions.....	126
Wireless Accessory Charger – Troubleshooting.....	127
Wireless Accessory Charger – Information Messages.....	127
Wireless Accessory Charger.....	126
Wireless Accessory Charger – Troubleshooting.....	127
Wrong Way Alert Limitations.....	247
Wrong Way Alert Precautions.....	247
Wrong Way Alert – Troubleshooting.....	248
Wrong Way Alert – Information Messages.....	248
Wrong Way Alert.....	247
Wrong Way Alert – Troubleshooting.....	248

