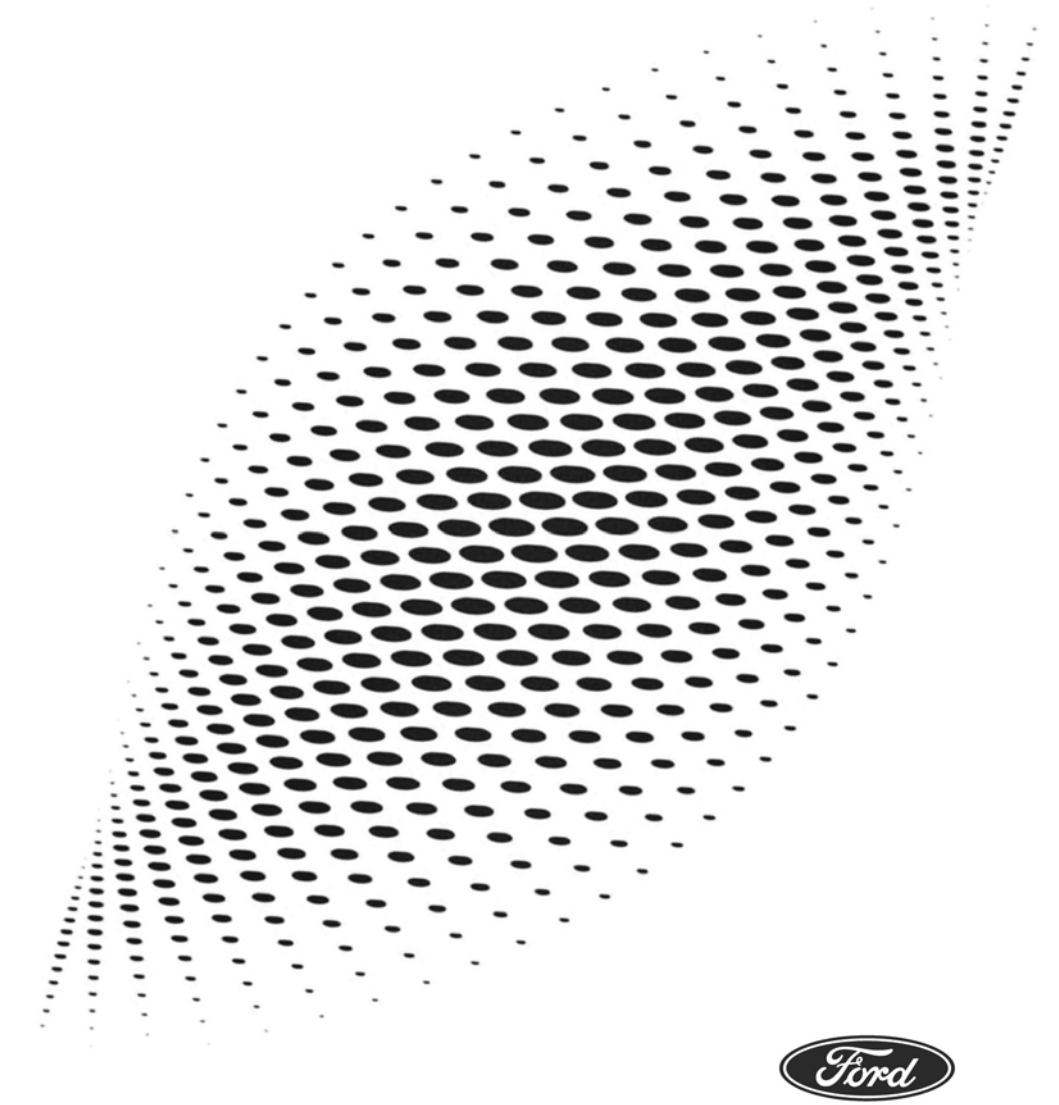
FORD **TRANSIT CITY** Owner's Manual



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Part Number: CG4072en-202603-20260408094113

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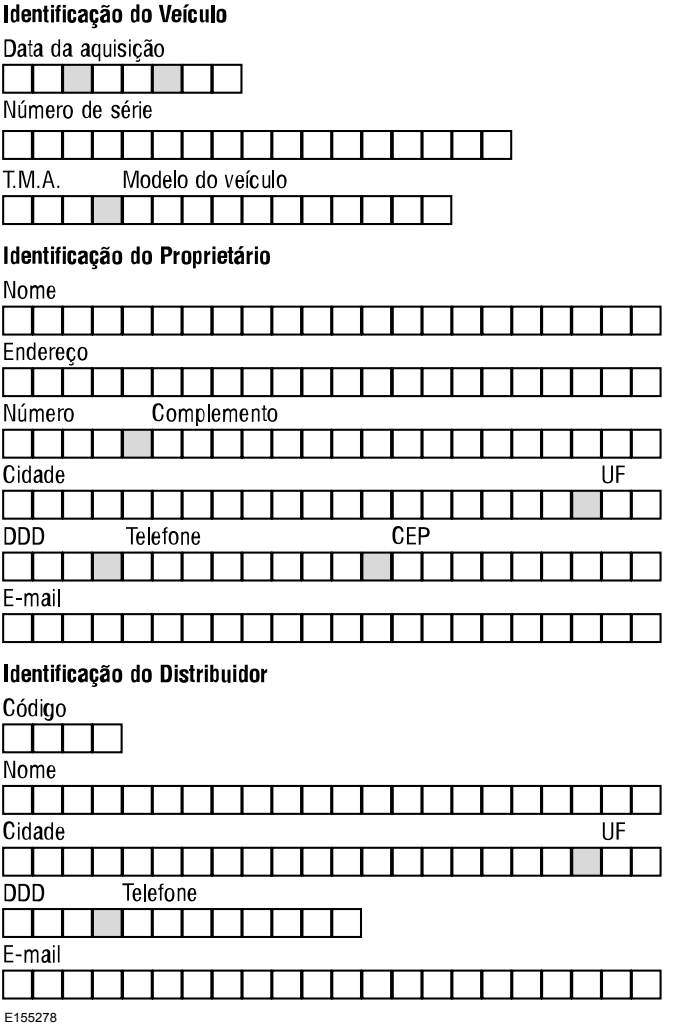
GENERAL IDENTIFICATION



ABOUT THIS PUBLICATION

WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

WARNING: You risk death, fire, or serious injury to yourself and others if you do not follow the instruction highlighted by the warning symbol.

Thank you for choosing Ford. We recommend that you take some time to get to know your vehicle in order to benefit from greater safety and pleasure from driving it. Use this publication, whether in-vehicle center display screen, print, in Ford app or online, to familiarize yourself with the features on your vehicle.

Note: *Use and operate your vehicle in line with all applicable laws and regulations.*

Note: *Pass on all printed owner's information when selling this vehicle.*

Features and Options

This publication describes product features and options available throughout the range of available models, sometimes even before they are generally available. It could describe options that are not available on the vehicle you have purchased.

Driver Assistance Systems

Your vehicle may contain certain Driver Assistance Systems (i.e., Pre-Collision Assist, Adaptive Cruise Control, Lane Keeping System, and BlueCruise). Use of these technologies still requires your complete attention while driving. Your hands need to be on the steering wheel at all times unless you are actively operating BlueCruise and your vehicle informs you that you do not need to have your hands on the steering wheel. With all driving technologies, your eyes need to be on the road, and you must be alert to your surroundings. Your complete attention is required while driving since you may need to take immediate control due to the presence of roadway hazards or a change in road, weather, or lighting conditions. Use of these features does not relieve you of your responsibility to drive with due care and attention. Always be prepared to manually control the speed and direction of your vehicle. Please refer to this manual for information pertaining to each Driver Assistance feature.

Aftermarket Modifications, Add-ons, Accessories, and Repairs

Unapproved modifications to your vehicle may affect your vehicle's height or suspension and could shift the sensors out of the position from which they were designed and tested. Unapproved aftermarket parts or add-on accessories could also block or interfere with your vehicle's sensors or electronic systems.

Do not modify your vehicle with unapproved aftermarket products or repairs. Unapproved modifications may affect your vehicle warranty, performance, safety, or durability. We are not responsible for any damage or adverse effects caused by unapproved modifications to your vehicle or its systems.

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Providing Feedback

If you would like to provide feedback to the Owner's Manual team, please email us at OWNERMANUALFEEDBACK@ford.com.

You will not receive a direct email response. Your submission will be investigated and necessary changes will be made to the Owner's Manual content.

To help investigate your submission, please include the following information:

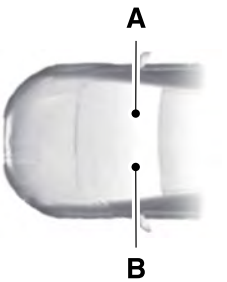
- Your vehicle model
- The country in which your vehicle was purchased
- The Owner's Manual section needing investigation

Illustrations

Note: *Some of the illustrations in this publication could show features as used in different models, so could appear different to you on your vehicle.*

Location of Components

This manual may qualify the location of a component as left-hand side or right-hand side. The side is determined when facing forward in the seat.



A Right-hand side.

B Left-hand side.

Accessing the Digital Owner's Manual

The online version of the Owner's Manual may contain the very latest information, which may vary slightly from the in-vehicle digital Owner's Manual originally provided with your vehicle.

Vehicles with a Landscape Center Display Screen

The Owner's Manual application is located in the Settings.

Accessing the Digital Service Portfolio - Europe Only

You can find the in-vehicle Digital Service Portfolio through the Service Portfolio icon on the touchscreen. It contains information about the Warranty, the service intervals, the body and paint check intervals applicable to your vehicle and contact information to help you if you need assistance.

Accessing the Online and Printed Owner's Manual

Online Owner's Manual

- Through your device's app store, you can download the Ford app.
- You can visit the local Ford Website.

Note: *To find the local Ford website, visit https://corporate.ford.com/operations/locations/global-links.html.*

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Note: *We strongly recommend downloading a copy of the Owner's Manual and having it with you whenever you drive, and to view the information if you are unable to be inside the vehicle.*

Printed Owner's Manual

In U.S. and Canada, visit *https://www.helminc.com* or see an authorized dealer.



In Europe, visit *https://www.z-order.eu* or see an authorized dealer.



For all other Countries, see your authorized dealer.

USING THIS PUBLICATION

To quickly locate information about your vehicle, use the word search within the Owner's Manual application.

WARNINGS AND NOTES USED IN THIS PUBLICATION

Warnings Used in This Publication

We include warnings in this publication to make you aware of possible danger. You can keep yourself and others safe if you follow the instructions highlighted by the warning symbol.

Notes Used in This Publication

We include notes to give you more information to those instructions that require further explanation.

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SYMBOLS USED ON YOUR INSTRUMENT CLUSTER

Depending on your vehicle options, market, and instrument cluster type, not all symbols shown are available.

Lighting and Signaling


High beams. See **Headlamp Indicators** (page 65).


Rear fog lamps. See **Using the Rear Fog Lamps** (page 66).


Turn signal - left. See **Using the Turn Signal Lamps** (page 65). See **Switching the Hazard Flashers On and Off** (page 179).


Turn signal - right. See **Using the Turn Signal Lamps** (page 65). See **Switching the Hazard Flashers On and Off** (page 179).


Positioning/side lights. See **Headlamp Indicators** (page 65).

Brakes


Parking brake or brake failure. See **Brakes – Warning Lamps** (page 130). See **Electric Parking Brake – Warning Lamps** (page 133).



Antilock brake system malfunction. See **Brakes – Warning Lamps** (page 130).


Automatic brake hold. See **Auto Hold Indicators** (page 136).



Park by brake. See **Park (P)** (page 124).

Vehicle Handling


Selectable drive mode - normal. See **Normal** (page 127).


Selectable drive mode - ECO. See **Eco** (page 127).


Selectable drive mode - slippery. See **Slippery** (page 127).


Steering system fault. See **Steering – Warning Lamps** (page 139).

Driver Assistance


Cruise control. See **Cruise Control Indicators** (page 149).


Adaptive cruise control. See **Adaptive Cruise Control Indicators** (page 155).


Adaptive cruise control failure. See **Adaptive Cruise Control** (page 150).


Lane keep assist. See **Lane Keeping System Indicators** (page 162).


Lane keeping assist fault. See **Lane Keeping System** (page 160).


One pedal drive. See **One Pedal Drive Indicators** (page 128).


Speed limiter. See **Speed Limiter Indicators** (page 159).



Speed sign recognition off or failure. See **Speed Sign Recognition** (page 167).

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Safety


Seatbelt. See **Fastening and Unfastening the Seatbelts** (page 32).


Airbag. See **Airbags – Warning Lamps** (page 39).


Stability control system active or not available. See **Stability Control Indicator** (page 138).



Stability control system off. See **Traction Control – Warning Lamps** (page 137).


Tire failure/Low tire pressure. See **Tire Pressure Monitoring System – Warning Lamps** (page 245).


Forward collision warning system (FCWS) off or unavailable. See **Pre-Collision Assist – Warning Lamps** (page 166).


Accelerator misapplication prevention system fail. See **One Pedal Drive** (page 128). See **Brake Over Accelerator** (page 129).


Safety alert.


Icy road conditions. See **Cold Weather Precautions** (page 175). See **Driving on Snow and Ice** (page 175).


Driver alert system. See **Driver Alert Indicators** (page 170).


Door(s) ajar. See **Doors and Locks – Warning Lamps** (page 53). See **Opening and Closing the Hood** (page 195). See **Opening and Closing the Hood** (page 196).

Security


Steering wheel lock. See **Starting and Powering Off Precautions** (page 93).


Anti theft authentication indicator. See **What Is the Passive Anti-Theft System** (page 56).


Key not in vehicle. See **Starting and Powering Off Precautions** (page 93).

Electrical Systems


Battery failure. See **12V Battery – Warning Lamps** (page 204).


Electrical Power. See **Instrument Cluster Overview** (page 73).


High voltage battery low. See **High Voltage Battery** (page 95).


High voltage battery disconnect. See **High Voltage Battery** (page 95).


High voltage battery failure. See **High Voltage Battery – Warning Lamps** (page 97).


High voltage battery. See **Instrument Cluster Overview** (page 73).


High voltage battery charging. See **Charging Your Vehicle** (page 99).


High voltage battery charging malfunction. See **Charging Your Vehicle** (page 99).

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High voltage battery temperature high. See **High Voltage Battery – Warning Lamps** (page 97).



Electric motor temperature high. See **Coolant – Warning Lamps** (page 202).



Electric motor failure. See **Adding Coolant** (page 199). See **Replacement Parts Recommendation** (page 278).



Charging. See **Charging Your Vehicle** (page 99).



Charging fault. See **Charging Your Vehicle** (page 99).



External cord connected. See **Charging Your Vehicle – Warning Lamps** (page 121).



Electric system failure. See **High Voltage Battery – Warning Lamps** (page 97).



Limited performance mode. See **High Voltage Battery – Warning Lamps** (page 97).



Ready to drive. See **Starting and Powering Off Precautions** (page 93).

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WARNING: Do not connect wireless plug-in devices to the data link connector. Unauthorized third parties could gain access to vehicle data and impair the performance of safety related systems. Only allow repair facilities that follow our service and repair instructions to connect their equipment to the data link connector.

We respect your privacy and are committed to protecting it. The information contained in this publication was correct at the time of release, but as technology rapidly changes, we recommend that you visit the local Ford website for the latest information. Your vehicle has electronic control units that have data recording functionality and the ability to temporarily store data. This data could include information on the condition and status of your vehicle, vehicle maintenance requirements, events and malfunctions. The types of data that can be recorded are described in this section. Some of the data recorded is stored in event logs or error logs.

Note: *Error logs are reset following a service or repair.*

Note: *We may provide information in response to requests from law enforcement, other government authorities and third parties acting with lawful authority or through a legal process. Such information could be used by them in legal proceedings.*

Data recorded includes, for example:

- For vehicles with a driver-facing camera, driver engagement including eye and head position processed by the camera.
- Operating states of system components, for example fuel level, tire pressure and battery charge level.
- Vehicle and component status, for example wheel speed, deceleration, lateral acceleration and seatbelt status.
- Events or errors in essential systems, for example headlamps and brakes.
- System responses to driving situations, for example airbag deployment and stability control.
- Environmental conditions, for example temperature.

Some of this data, when used in combination with other information, for example an accident report, damage to a vehicle or eyewitness statements, could be associated with a specific person.

Services That Third Parties Provide

We recommend that you review the terms and conditions and data privacy information for any services equipped with your vehicle or to which you subscribe. We take no responsibility for services that third parties provide.

SERVICE DATA

Our dealers collect service data through the data link connector in your vehicle. They use service data, for example error logs, to help them if you take your vehicle for repair. They share this data with our technical team, if required, to help with diagnosis. In addition to using the information for diagnosis and repair, we use and share service data with our service providers, for example parts suppliers, where required and where permitted by law, for continuous improvement or with other information that we have about you, for example your contact information, to

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offer you products and services that may be of interest to you according to your preferences and where allowed by law. Our service providers are equally required by law to protect your data and retain it in accordance with data retention policies.

Note: *Third party repair facilities can also collect service data through the data link connector.*

EVENT DATA

This vehicle is equipped with an event data recorder. The main purpose of an event data recorder is to record, in certain crash or near crash-like situations, such as an airbag deployment or hitting a road obstacle; this data will assist in understanding how a vehicle's systems performed. The event data recorder is designed to record data related to vehicle dynamics and safety systems for a short period of time, typically 30 seconds or less.

The event data recorder in this vehicle is designed to record such data as:

- **How various systems in your vehicle were operating.**
- **Whether or not the driver and passenger seatbelts were buckled/fastened.**
- **How far (if at all) the driver was depressing the accelerator and/or the brake pedal.**
- **How fast the vehicle was traveling.**
- **Where the driver was positioning the steering wheel.**

This data can help provide a better understanding of the circumstances in which crashes and injuries occur.

Note: *Event data recorder data is recorded by your vehicle only if a non-trivial crash situation occurs; no data is recorded by the event data recorder under normal driving conditions and no personal data or information (for example name, gender, age, and crash location) is recorded. However, parties, such as law enforcement, could combine the event data recorder data with the type of personally identifying data routinely acquired during a crash investigation.*

To read data recorded by an event data recorder, special equipment is required, and access to the vehicle or the event data recorder is needed. In addition to the vehicle manufacturer, other parties, such as law enforcement, that have such special equipment, can read the information if they have access to the vehicle or the event data recorder.

SETTINGS DATA

Your vehicle has electronic control units that have the ability to store data based on your personalized settings. The data is stored locally in the vehicle or on devices that you connect to it, for example, a USB drive or digital music player.

Comfort and Convenience Data

Data recorded includes, for example:

- Radio presets.

Entertainment Data

Data recorded includes, for example:

- Music, videos or album art.
- Contacts.

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MOBILE DEVICE DATA

If you connect a mobile device to your vehicle, you can display data from your device on the touchscreen for example, music and album art.

If you connect a cell phone to the system, the system creates a profile that links to that cell phone. The cell phone profile enables more mobile features and efficient operation. The profile contains, for example data from your phonebook, read and unread text messages and call history, including history of calls when your cell phone was not connected to the system.

If you connect a media device, the system creates and retains a media device index of supported media content.

The cell phone profile and media device index remain in your vehicle unless you delete them and are generally accessible only in your vehicle when you connect your cell phone or media device. If you no longer plan to use the system or your vehicle, we recommend you use the system reset function to erase the stored information. See **Performing a System Reset** (page 263).

System data cannot be accessed without special equipment and access to your vehicle's module.

For additional information about our privacy policy, refer to the local Ford website.

EMERGENCY CALL SYSTEM DATA - EUROPE/ISRAEL

The emergency call system is activated by default, and it may disclose to emergency services that your vehicle has been in a crash involving the deployment of an airbag or activation of the fuel pump shut-off, or deactivation of the high-voltage battery. Certain versions or updates to the emergency call system may also be capable of electronically or verbally disclosing to emergency services operators your vehicle location or other details about your vehicle or crash to assist emergency services operators to provide the most appropriate emergency services.

Examples of data that the system could transmit are:

- Vehicle identification number.
- Vehicle propulsion storage type.
- Current time.
- Vehicle location and direction.
- Accident direction.
- Change in velocity of the vehicle.
- Whether the call was automatically or manually initiated.
- Vehicle category.
- Number of occupants in the vehicle.

Note: *You cannot deactivate emergency call systems that are required by law.*

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RECYCLING AND DISPOSING LABELS

France Only





RECYCLING AND DISPOSING OF BATTERIES - EUROPE



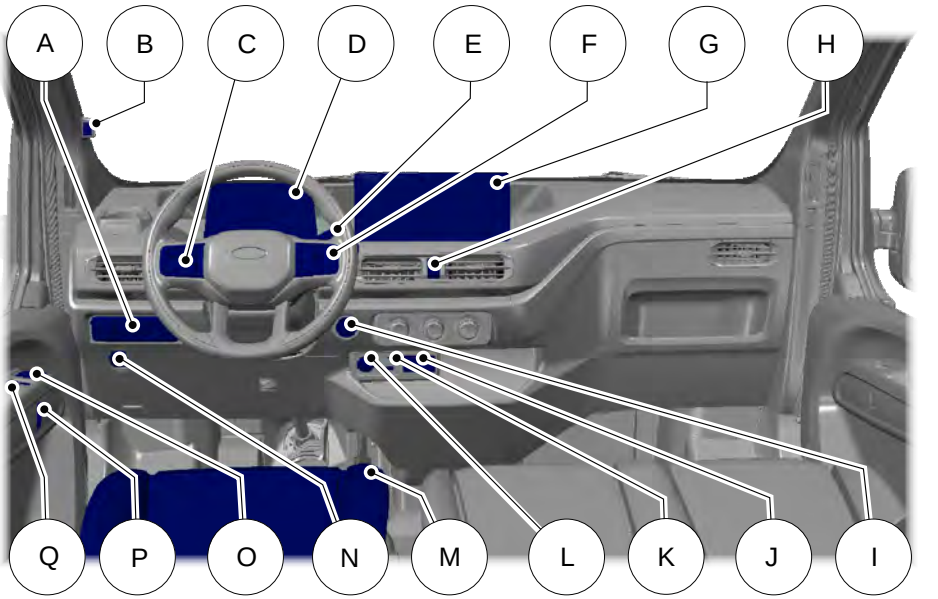
Seek advice from your local authority about recycling old batteries.

Batteries contain toxic metals such as cadmium, mercury and lead along with other hazardous materials like lithium, posing a significant environmental hazard if not disposed of properly.

Chemical symbols of metals concerned

Cd	Cadmium.
Pb	Lead.
Li	Lithium.
Li-Ion	Lithium-Ion.

INTERIOR OVERVIEW - LHD



A See **Exterior Lighting Control** (page 64). See **Adjusting the Exterior Mirrors** (page 72).

B See **What Is Driver Alert** (page 169).

C See **Switching Cruise Control On and Off** (page 148).

D See **Instrument Cluster Overview** (page 73).

E See **Shifting Your Vehicle Into Gear** (page 124).

F See **Using the Instrument Cluster Display Controls** (page 76).

G See **Center Display Precautions** (page 256).

H See **Switching the Hazard Flashers On and Off** (page 179).

I See **Starting and Powering Off Precautions** (page 93).

J See **Switching the Passenger Airbag On and Off** (page 38).

K See **Locating the USB Ports** (page 89).

L See **What Is the Power Outlet** (page 91).

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M See **Front Seat Precautions** (page 84).

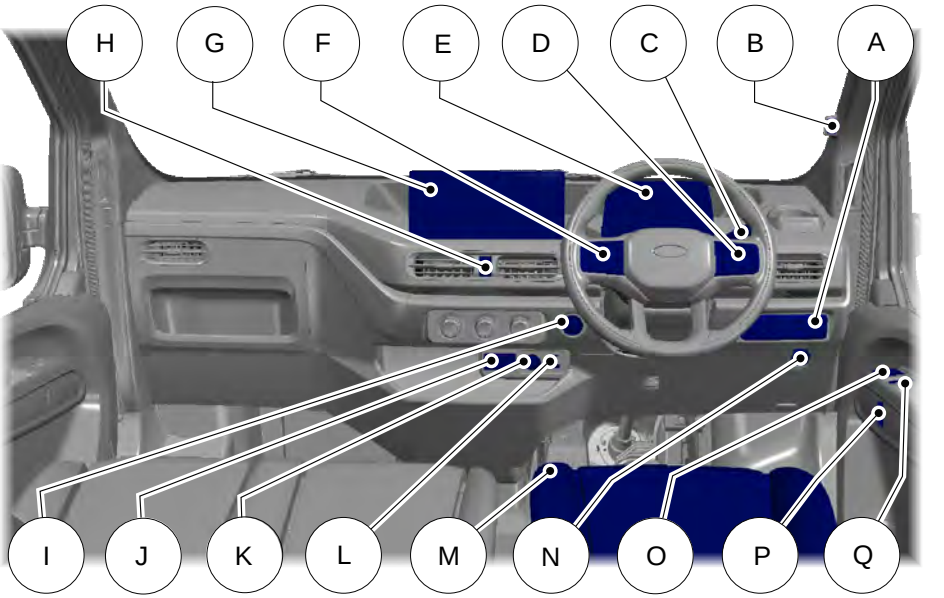
N See **What Is the Electric Parking Brake** (page 132).

O See **Opening the Doors From Inside Your Vehicle** (page 52).

P See **Unlocking and Locking the Doors Using the Central Locking** (page 51).

Q See **Opening and Closing the Windows** (page 70). See **Opening and Closing the Windows** (page 70).

INTERIOR OVERVIEW - RHD



A See **Exterior Lighting Control** (page 64). See **Adjusting the Exterior Mirrors** (page 72).

B See **What Is Driver Alert** (page 169).

C See **Shifting Your Vehicle Into Gear** (page 124).

D See **Using the Instrument Cluster Display Controls** (page 76).

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E See **Instrument Cluster Overview** (page 73).
F See **Switching Cruise Control On and Off** (page 148).
G See **Center Display Precautions** (page 256).
H See **Switching the Hazard Flashers On and Off** (page 179).
I See **Starting and Powering Off – Frequently Asked Questions** (page 94).
J See **Switching the Passenger Airbag On and Off** (page 38).
K See **What Is the Power Outlet** (page 91).
L See **Locating the USB Ports** (page 89).
M See **Front Seat Precautions** (page 84).
N See **What Is the Electric Parking Brake** (page 132).
O See **Opening the Doors From Inside Your Vehicle** (page 52).
P See **Unlocking and Locking the Doors Using the Central Locking** (page 51).
Q See **Opening and Closing the Windows** (page 70).

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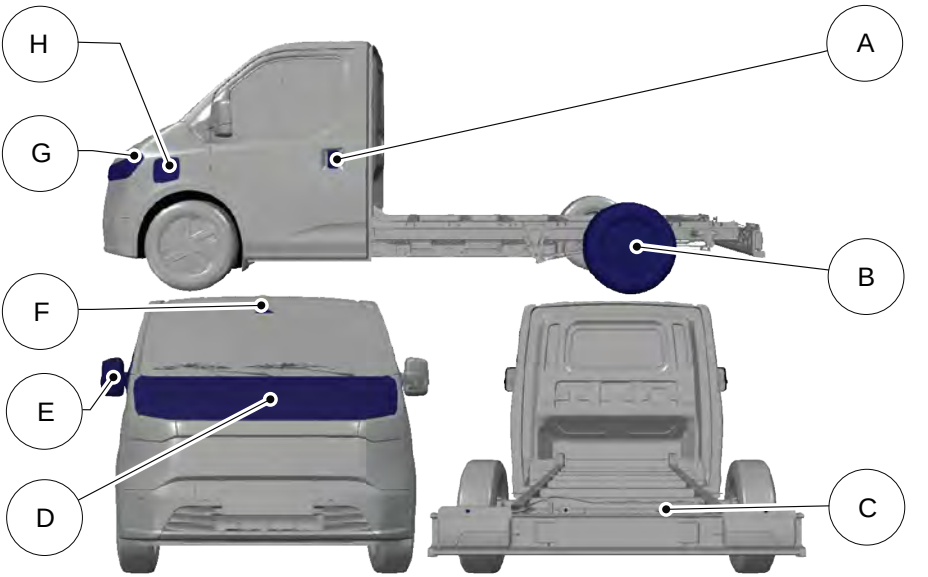
EXTERIOR OVERVIEW - CHASSIS CAB



A See **Unlocking and Locking the Doors Using the Remote Control** (page 50). See **Unlocking and Locking the Doors Using the Key Blade** (page 50).

B See **Checking the Tire Pressures** (page 233).

C See **Parking Aid Precautions** (page 141).

D See **Opening and Closing the Hood** (page 195). See **Opening and Closing the Hood** (page 196).

E See **Folding the Exterior Mirrors** (page 72).

F See **What Is Cruise Control** (page 148).

G See **Exterior Lighting Control** (page 64).

H See **Locating the Charge Port** (page 107).

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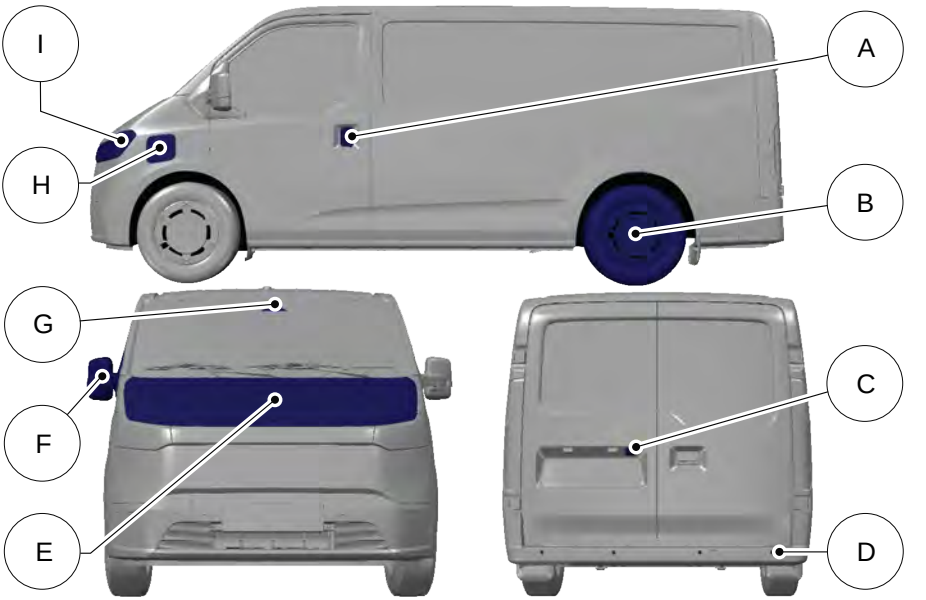
EXTERIOR OVERVIEW - VAN



A See **Unlocking and Locking the Doors Using the Remote Control** (page 50). See **Unlocking and Locking the Doors Using the Key Blade** (page 50).

B See **Checking the Tire Pressures** (page 233).

C See **What Is the Rear View Camera** (page 145).

D See **Parking Aid Precautions** (page 141).

E See **Opening and Closing the Hood** (page 195). See **Opening and Closing the Hood** (page 196).

F See **Adjusting the Exterior Mirrors** (page 72).

G See **What Is Cruise Control** (page 148).

H See **Locating the Charge Port** (page 107).

I See **Exterior Lighting Control** (page 64).

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CHILD SAFETY PRECAUTIONS - ARGENTINA

WARNING: Do not install child seats or booster seats in this vehicle.

Note: *Child safety seats cannot be used in this vehicle. Any children under 10 years, and depending on national law on their size below 150 cm, cannot be transported in this vehicle.*





WARNING: Do not transport children that are under 10 years old or less than 150 cm tall in a front seat.

WARNING: NEVER use a rearward facing child restraint on a seat protected by an ACTIVE AIRBAG in front of it, DEATH or SERIOUS INJURY to the CHILD can occur.

WARNING: Do not hold a child on your lap when your vehicle is moving.

WARNING: Do not leave children or pets unattended in your vehicle. Failure to follow this instruction could result in personal injury or death.

Note: *The vehicle is not fitted with upper (top tether) or ISOFIX lower anchorages.*

CHILD SAFETY PRECAUTIONS - BRAZIL

WARNING: Do not install child seats or booster seats in this vehicle.

Note: *Child safety seats cannot be used in this vehicle. Any children under 7.5 years or below 1.45 m cannot be transported in this vehicle.*



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WARNING: NEVER use a rearward facing child restraint on a seat protected by an ACTIVE AIRBAG in front of it, DEATH or SERIOUS INJURY to the CHILD can occur.

WARNING: Do not hold a child on your lap when your vehicle is moving.

WARNING: Do not leave children or pets unattended in your vehicle. Failure to follow this instruction could result in personal injury or death.

Note: *Mandatory use of child restraints varies from country to country.*

Note: *The vehicle is not fitted with upper (top tether) or ISOFIX lower anchorages.*

CHILD SAFETY PRECAUTIONS - CHILE/COLOMBIA/ ECUADOR/EUROPE/HONG KONG/ISRAEL/MOROCCO/ PERU/PHILIPPINES/ SINGAPORE/SOUTH AFRICA

WARNING: Do not install child seats or booster seats in this vehicle.

Note: *Child safety seats cannot be used in this vehicle. Any children under 12 years, and depending on national law on their size below 135 cm or 150 cm, cannot be transported in this vehicle.*



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Note: *Mandatory use of child restraints varies from country to country.*

WARNING: Extreme Hazard! Never use a rearward facing child restraint on a seat protected by an active airbag in front of it. Death or serious injury to the child can occur.

Note: *The vehicle is not fitted with upper (top tether) or ISOFIX lower anchorages.*

WARNING: Do not hold a child on your lap when your vehicle is moving.

WARNING: Do not leave children or pets unattended in your vehicle. Failure to follow this instruction could result in personal injury or death.

WARNING: Do not put the shoulder section of the seatbelt or allow the child to put the shoulder section of the seatbelt under their arm or behind their back. Failure to follow this instruction could reduce the effectiveness of the seatbelt and increase the risk of injury or death in a crash.

WARNING: Do not use pillows, books or towels to boost your child's height. Failure to follow this instruction could result in personal injury or death.

WARNING: Make sure that your children sit in an upright position.

CHILD RESTRAINTS

CHILD RESTRAINT POSITION INFORMATION

Seating positions	Mass group categories				
	0	0+	1	2	3
	0–10 kg (0–22 lb)	0–13 kg (0–29 lb)	9–18 kg (20–40lb)	15–25 kg (33–55lb)	22–36 kg (49–79 lb)
Front passenger seats with airbag **ON**	X	X	X	X	X
Front passenger seats with airbag **OFF**	X	X	X	X	X

X Not suitable for children in this mass group.

Note: *No lower tether anchorage points are available on any seating positions.*

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ISOFIX Child Restraints

Seating positions		Mass group categories			
		0	0+	1	1
		rearward facing	rearward facing	forward facing	rearward facing
		0–13 kg (0–29 lb)	0–13 kg (0–29 lb)	9–18 kg (20–40 lb)	9–18 kg (20–40 lb)
Front passenger seats	size class	No ISOFIX			
	size type				

Note: *No lower tether anchorage points are available on any seating positions.*

i-Size Child Restraints

Seating positions	Rearward facing child restraint systems on front passenger seat with airbag ON	i-Size child restraint systems	Largest Suitable Booster Fixture (B2, B3)
Front passenger seats	X	X	X

i-U Suitable for use with forward and rearward facing i-Size child restraint systems.

X Not suitable for use with i-Size child restraint systems.

Note: *No lower tether anchorage points are available on any seating positions.*

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CHILD SAFETY PRECAUTIONS

WARNING: Do not install child seats or booster seats in this vehicle.

WARNING: Children must always be properly restrained.

WARNING: This section provides useful information on the installation and safe use of child restraints. We strongly recommend that you read and understand this section before carrying children in your vehicle.

It is the driver's responsibility to ensure that the children are seated in suitable child restraints prescribed by the laws of the State or Territory in which the vehicle is operated.

If you are in any doubt about the laws that apply in your location, please consult your local Authorised Ford Dealer or Local Approved Child Restraint Fitting Station for assistance.

WARNING: NEVER use a rearward facing child restraint on a seat protected by an ACTIVE AIRBAG in front of it, DEATH or SERIOUS INJURY to the CHILD can occur.



WARNING: EXTREME HAZARD! Do not use a rearward facing child restraint on a seat protected by an airbag in front of it!



WARNING: Do not leave children or pets unattended in your vehicle. Failure to follow this instruction could result in personal injury or death.

WARNING: On hot days, the temperature inside the vehicle can rise very quickly. Exposure of people or animals to these high temperatures for even a short time can cause death or serious heat related injuries, including brain damage. Small children are particularly at risk.

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SEATBELT PRECAUTIONS

WARNING: The wearing of a seatbelt is a mandatory requirement. Seatbelts should be properly fastened and adjusted before the vehicle is driven. Adjust the driver's seat position before fastening the seatbelt.

WARNING: Seatbelts are designed to bear upon the bony structure of the body and should be worn low across the front of the pelvis or the pelvis, chest and shoulders, as applicable. Wearing the lap section of the belt across the abdominal area must be avoided.

WARNING: Wear a seatbelt and keep sufficient distance between yourself and the steering wheel. Only when you use the seatbelt correctly, can it hold you in a position that allows the airbag to achieve its optimum effect. Failure to adhere to this warning could result in serious personal injury or death.

WARNING: It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a crash, people riding in these areas are more likely to be seriously injured or killed. Do not allow people to ride in any area of your vehicle that is not equipped with seats and seatbelts. Make sure everyone in your vehicle is in a seat and properly using a seatbelt. Failure to follow this warning could result in serious personal injury or death.

See **Front Seats** (page 84).

WARNING: Never use a seatbelt for more than one person. It is dangerous to put a belt around a child being carried on the occupant's lap.

WARNING: Use the correct buckle for each seatbelt.

WARNING: Do not use a seatbelt that is slack or twisted.

WARNING: Make sure that the seatbelts are securely stowed away when not in use and not outside your vehicle when closing the doors.

WARNING: Do not wear thick clothing. The seatbelt must fit tightly around your body to achieve its optimum effect.

WARNING: No modifications or additions should be made by the user which will either prevent the seatbelt adjusting devices from operating to remove slack or prevent the seatbelt assembly from being adjusted to remove slack.

WARNING: Accessory seat covers not released by Ford Motor Company could prevent the seatbelt from retracting correctly. This could cause the seatbelt to become slack which could increase the risk of injuries in a crash.

WARNING: Seatbelts are designed to be used by adult sized occupants.

FASTENING AND UNFASTENING THE SEATBELTS

Fastening the Seatbelts

All seatbelts in your vehicle are a three-point combination lap and shoulder seatbelt.

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A Seatbelt tongue.

B Seatbelt buckle.

1. Pull the seatbelt out steadily.

Note: *It may lock if you pull it sharply or if the vehicle is on a slope.*

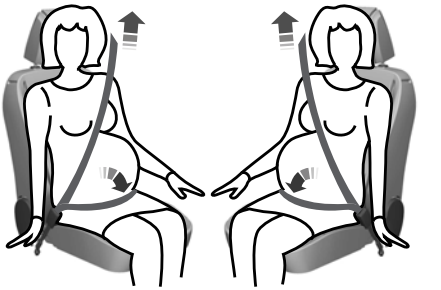
2. Insert the tongue into the buckle.
3. Pull the seatbelt tight to remove any slack.

Unfastening the Seatbelts

1. Press the red button on the buckle to release the seatbelt.
2. Hold the seatbelt tongue and let it retract completely and smoothly to its stowed position.

ADJUSTING THE SEATBELTS DURING PREGNANCY

WARNING: Position the seatbelt correctly for your safety and that of your unborn child. Do not use only the lap strap or the shoulder strap.



Pregnant women should always wear their seatbelt. The lap belt portion of a combination lap and shoulder belt should be positioned low across the hips below the belly and worn as tight as comfort will allow. The shoulder belt portion of a combination lap and shoulder belt should be positioned to cross the middle of the shoulder and the center of the chest.

CHECKING THE SEATBELTS - AUSTRALIA

Inspect the vehicle seatbelts periodically to make sure they work properly and are not damaged. Inspect the vehicle seatbelts to make sure there are no nicks, tears, cuts or severe fraying. Replace if necessary. All vehicle seatbelt assemblies that your

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vehicle is equipped with, including retractors, buckles, front seatbelt buckle assemblies, buckle support assemblies, slide bar, shoulder belt guide on seat back, and seatbelt pretensioners, should be inspected after a crash.

Ford Motor Company recommends that all seatbelt assemblies in use in vehicles involved in a crash be replaced. However, if the crash was minor and an authorized dealer finds that the belts do not show damage and continue to operate properly, they do not need to be replaced. Seatbelt assemblies not in use during a crash should also be inspected and replaced if either damage or improper operation is noted.

See **Cleaning Seatbelts** (page 222).

Status after a Collision

WARNING: Seatbelts subjected to strain, as a result of an accident, should be renewed and the anchorages checked by a properly trained technician.

WARNING: If a supplementary restraint system component has deployed, it will not function again. Have the system and associated components inspected as soon as possible. Failure to follow this instruction could result in personal injury or death.

The seatbelt pretensioners at the front seating positions are designed to tighten the seatbelts when activated. In frontal and near-frontal crashes, the seatbelt pretensioners may be activated alone or, if the crash is of sufficient severity, together with the front airbags. The pretensioners may also activate when a side curtain airbag is deployed.

CHECKING THE SEATBELTS - ARGENTINA

Check the seatbelts periodically to make sure they work properly and are not damaged. Make sure there are no nicks, tears or cuts. Replace if necessary.

Check the following seatbelt assemblies after a crash.

- Retractors.
- Buckles.
- Front seatbelt buckle assemblies.
- Shoulder belt guide on seat backrest.
- Attaching hardware.

We recommend that all seatbelt assemblies in use in vehicles involved in a crash be replaced. However, if the crash was minor and an authorized dealer finds that the belts do not show damage and continue to operate properly, they do not need to be replaced. Seatbelt assemblies not in use during a crash should also be checked and replaced if either damage or improper operation is noted.

Properly care for seatbelts. See **Cleaning Seatbelts** (page 222).

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SEATBELTS – TROUBLESHOOTING

SEATBELTS – INFORMATION MESSAGES

Message	Details
Belt monitor malfunction Service required	The system has detected a fault that requires service. Have your vehicle checked as soon as possible.

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HOW DO THE FRONT AIRBAGS WORK



The front airbags are designed to deploy during a significant frontal or near-frontal crash. The airbags inflate within a few thousandths of a second cushioning forward body movement and deflate on contact with the occupant. The front airbags are not designed to deploy during a minor frontal crash, rear crash, side crash or a vehicle rollover.

AIRBAG PRECAUTIONS

WARNING: Extreme Hazard! Never use a rearward facing child restraint on a seat protected by an active airbag in front of it. Death or serious injury to the child can occur.

WARNING: Do not modify the front of your vehicle in any way. This could adversely affect deployment of the airbags. Failure to adhere to this warning could result in serious personal injury or death.

WARNING: Wear a seatbelt and keep sufficient distance between yourself and the steering wheel. Only when you use the seatbelt correctly, can it hold you in a position that allows the airbag to achieve its optimum effect. Failure to adhere to this warning could result in serious personal injury or death.

WARNING: Repairs to the steering wheel, steering column, seats, airbags and seatbelts must be carried out by an authorized dealer. Failure to adhere to this warning could result in serious personal injury or death.

WARNING: Keep the areas in front of the airbags free from obstruction. Do not affix anything to or over the airbag covers. Objects could become projectiles during airbag deployment. Failure to follow this instruction could result in personal injury or death.

WARNING: Do not poke sharp objects into areas where airbags are fitted. This could damage and adversely affect deployment of the airbags. Failure to follow this instruction could result in personal injury or death.

WARNING: Accessory seat covers not released by Ford Motor Company could prevent the deployment of the airbags and increase the risk of injuries in a crash.

WARNING: Do not attempt to service, repair, or modify the supplementary restraint system or associated components. Failure to follow this instruction could result in personal injury or death.

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WARNING: If a supplementary restraint system component has deployed, it will not function again. Have the system and associated components inspected as soon as possible. Failure to follow this instruction could result in personal injury or death.

Note: *A loud bang sounds and there is a cloud of harmless powdery residue if an airbag deploys. This is normal.*

AIRBAG PRECAUTIONS - AUSTRALIA/NEW ZEALAND

WARNING: Do not fit a non-Ford approved bull bar or nudge-bar to your vehicle as this may interfere with the operation of the restraint system, including the airbag deployment, and could result in injury to yourself and others. Fitment of a non-Ford approved bull bar or nudge-bar may also void the vehicle's compliance with Australian Design Rules.

WARNING: Extreme Hazard! Never use a rearward facing child restraint on a seat protected by an active airbag in front of it. Death or serious injury to the child can occur.

WARNING: Do not modify the front of your vehicle in any way. This could adversely affect deployment of the airbags. Failure to adhere to this warning could result in serious personal injury or death.

WARNING: Do not fit any accessories on the front of the vehicle within 150 mm of the centre line of the vehicle as this may interfere with the operation of the front crash sensor.

WARNING: Wear a seatbelt and keep sufficient distance between yourself and the steering wheel. Only when you use the seatbelt correctly, can it hold you in a position that allows the airbag to achieve its optimum effect. Failure to adhere to this warning could result in serious personal injury or death.

WARNING: Repairs to the steering wheel, steering column, seats, airbags and seatbelts must be carried out by an authorized dealer. Failure to adhere to this warning could result in serious personal injury or death.

WARNING: Keep the areas in front of the airbags free from obstruction. Do not affix anything to or over the airbag covers. Objects could become projectiles during airbag deployment. Failure to follow this instruction could result in personal injury or death.

WARNING: Do not poke sharp objects into areas where airbags are fitted. This could damage and adversely affect deployment of the airbags. Failure to follow this instruction could result in personal injury or death.

WARNING: Accessory seat covers not released by Ford Motor Company could prevent the deployment of the airbags and increase the risk of injuries in a crash.

WARNING: Do not attempt to service, repair, or modify the supplementary restraint system or associated components. Failure to follow this instruction could result in personal injury or death.

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WARNING: If a supplementary restraint system component has deployed, it will not function again. Have the system and associated components inspected as soon as possible. Failure to follow this instruction could result in personal injury or death.

Note: *A loud bang sounds and there is a cloud of harmless powdery residue if an airbag deploys. This is normal.*

PASSENGER AIRBAG INDICATORS - VEHICLES WITH: PASSENGER AIRBAG DEACTIVATION SWITCH, ARGENTINA/BRAZIL/CHILE/COLOMBIA/ECUADOR/EUROPE/HONG KONG/ISRAEL/MOROCCO/PERU/PHILIPPINES/SINGAPORE/SOUTH AFRICA

The passenger airbag on and off indicators are on the overhead console.

The passenger airbag indicator shows if the front passenger frontal airbag is enabled or disabled.

Note: *When your vehicle is on, the passenger airbag status indicator off and on lamps illuminate for a short period to confirm they are functional.*



It illuminates when the airbag is on.





It illuminates when the airbag is off.



SWITCHING THE PASSENGER AIRBAG ON AND OFF - VEHICLES WITH: PASSENGER AIRBAG DEACTIVATION SWITCH, ARGENTINA/BRAZIL/CHILE/COLOMBIA/ECUADOR/EUROPE/HONG KONG/ISRAEL/MOROCCO/PERU/PHILIPPINES/SINGAPORE/SOUTH AFRICA

Switching the Passenger Airbag Off

WARNING: You must switch the passenger airbag off when using a rearward facing child restraint on the front seat.

The switch is on the center console. The passenger airbag deactivation indicator is on the overhead console.



1. Insert the key blade, turn the switch to OFF and hold in OFF while removing the key.

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2. When you switch the vehicle on, the passenger airbag off light briefly illuminates, momentarily shuts off and then switches back on. This indicates that the passenger airbag is deactivated.

Switching the Passenger Airbag On

WARNING: You must switch the passenger airbag on following the removal of the child restraint.

The passenger airbag remains off until you switch it back on.



1. Insert the key blade, turn the switch to ON and hold it in ON while removing the key.
2. When you switch the vehicle on, the passenger airbag on light briefly illuminates, momentarily shuts off and then switches back on. This indicates that the passenger airbag is operational.

AIRBAGS – TROUBLESHOOTING

AIRBAGS – WARNING LAMPS



If it does not illuminate when you switch the power on, continues to flash or remains on when your vehicle is running, this indicates a malfunction. Have your vehicle checked as soon as possible.

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WHAT IS THE PEDESTRIAN ALERT SYSTEM

Electric drive vehicles can be extremely quiet. The pedestrian alert system is designed to generate a sound to alert pedestrians to the presence of an electric drive vehicle.

PEDESTRIAN ALERT SYSTEM – TROUBLESHOOTING

PEDESTRIAN ALERT SYSTEM – INFORMATION MESSAGES

Message	Condition	Action
Pedestrian Sounder malfunction Service now	The system has malfunctioned.	Have your vehicle checked as soon as possible.

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WHAT IS ECALL

eCall is an emergency call system that complies with European Union Regulation (EU) 2015/758. See **eCall User Information** (page 43).

The system uses the public cell phone network to initiate a call to the public emergency services when activated automatically in a severe accident or manually by the vehicle occupants.

eCall is designed for emergency calls in case of severe accidents or other emergencies that require the emergency services. It does not support other voice calls.

HOW DOES ECALL WORK

In certain crash or near-crash situations, the system initiates a call to the emergency services. This call cannot be canceled.

In the case of an emergency, the system, as a means of communication aid, can help you contact specific rescue departments of public emergency services. The system does not deploy the rescue operations. The local public emergency service deploys specific rescue operations according to the actual situation.

During an emergency call, the system transmits vehicle data to the emergency service.

Note: *If the transmission is unsuccessful, this could result in the emergency operator not receiving your vehicle data.*

Note: *If the system is unable to initiate a call to the emergency services, a message displays, and the emergency call indicator flashes red.*

EMERGENCY CALL REQUIREMENTS

The system only operates in areas with a compatible cell phone network and emergency services infrastructure.

EMERGENCY CALL LIMITATIONS

Not all accidents activate the system. If an accident does trigger the system, it initiates a call to the emergency services. Do not wait for the system to initiate a call if you are able to do so. Call emergency services immediately to avoid a delayed response time. If you do not see or hear the system within five seconds of the accident, the system could be non-functional.

Using a non-Ford audio system could result in the system not properly operating.

MANUALLY MAKING AN EMERGENCY CALL

WARNING: Use caution when making a manual emergency call when driving.

1. Turn your vehicle on to ensure that the system is ready.

Note: *There are conditions when the system may be ready even when your vehicle is turned off.*

2. Press and hold the SOS labelled emergency call button for a few seconds then release to initiate a call to the emergency services.

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Note: *Short press the button within a few seconds before the call is connected to cancel it. You can also press the call hang up button on the center screen within a few seconds to cancel it.*

3. Speak to the operator.

Note: *After completing an emergency call, the emergency operator can call your vehicle. The system automatically answers incoming calls for approximately an hour.*

EMERGENCY CALL INDICATORS

WARNING: If the system malfunctions, have your vehicle checked as soon as possible.



The indicator is integrated into the emergency call button on the overhead console.

Emergency Call Indicator Status	Description
Indicator off / blue	Normal operation.
Solid red	The system is initiating an emergency call and is transmitting vehicle data to the emergency services and/or is connected to the emergency services and/or communication is established.
Flashing red	The system has malfunctioned. Have your vehicle checked as soon as possible.

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CHANGING THE BACKUP BATTERY

The system has a backup battery and indicates when it needs to be changed. We recommend that you have the battery changed by an authorized dealer.

ECALL – TROUBLESHOOTING

ECALL – INFORMATION MESSAGES

Message	Description
Emergency call system malfunction Please contact your dealer	The system has malfunctioned. Have your vehicle checked as soon as possible.

ECALL USER INFORMATION

eCall User Information According to Regulation (EU) 2017/78, Annex I, Part 3

1 DESCRIPTION OF THE ECALL IN-VEHICLE SYSTEM

1.1. Overview of the 112-based eCall in-vehicle system, its operation and functionalities: See **What Is eCall** (page 41).

1.2. The 112-based eCall service is a public service of general interest and is accessible free of charge.

1.3. The 112-based eCall in-vehicle system is activated by default. It is activated automatically by means of in-vehicle sensors in the event of a severe accident. It will also be triggered automatically when the vehicle is equipped with a Third Party Service (TPS) system which does not function in the event of a severe accident.

1.4. The 112-based eCall in-vehicle system can also be triggered manually, if needed. Instructions for manual activation of the system: See **Manually Making an Emergency Call** (page 41).

1.5. In the event of a critical system failure that would disable the 112-based eCall in-vehicle system, the following warning will be given to the occupants of the vehicle: See **Emergency Call Indicators** (page 42).

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2 INFORMATION ON DATA PROCESSING

2.1. Any processing of personal data through the 112-based eCall in-vehicle system shall comply with the personal data protection rules provided for in Regulation (EU) 2016/679 (GDPR) and 2002/58/EC of the European Parliament and of the Council, and in particular, shall be based on the necessity to protect the vital interests of the individuals in accordance with Regulation (EU) 2016/679 (GDPR).

2.2. Processing of such data is strictly limited to the purpose of handling the emergency eCall to the single European emergency number 112.

2.3. Types of data and its recipients.

2.3.1. The 112-based eCall in-vehicle system may collect and process only the following data:

- Vehicle Identification Number.
- Vehicle type (passenger vehicle or light commercial vehicle).
- Vehicle propulsion storage type (gasoline/diesel/CNG/LPG/electric/hydrogen).
- Vehicle last three locations and direction of travel.
- Log file of the automatic activation of the system and its timestamp.
- Any additional data (if applicable): See **Emergency Call System Data** (page 20).

2.3.2. Recipients of data processed by the 112-based eCall in-vehicle system are the relevant public safety answering points designated by the respective public authorities of the country on which territory they are located, to first receive and handle eCalls to the single European emergency number 112.
Additional information (if available): -

2.4. Arrangements for data processing.

2.4.1. The 112-based eCall in-vehicle system is designed in such a way as to ensure that the data contained in the system memory is not available outside the system before an eCall is triggered.
Additional remarks (if any): -

2.4.2. The 112-based eCall in-vehicle system is designed in such a way as to ensure that it is not traceable and not subject to any constant tracking in its normal operation status.
Additional remarks (if any): -

2.4.3. The 112-based eCall in-vehicle system is designed in such a way as to ensure that data in the system internal memory is automatically and continuously removed.

2.4.3.1. The vehicle location data is constantly overwritten in the internal memory of the system so as always to keep maximum of the last three up-to-date locations of the vehicle necessary for the normal functioning of the system.

2.4.3.2. The log of activity data in the 112-based eCall in-vehicle system is kept for no longer than necessary for attaining the purpose of handling the emergency eCall and in any case not beyond 13 hours from the moment an emergency eCall was initiated.
Additional remarks (if any): -

2.5. Modalities for exercising data subject's rights.

2.5.1. The data subject (the vehicle's owner) has a right of access to data and as appropriate to request the rectification, erasure or blocking of data, concerning him or her, the processing of which does not comply with the provisions of Directive 95/46/EC. Any third parties to whom the data have been disclosed have to be notified of such rectification, erasure or blocking carried out in compliance with this Directive, unless it proves impossible or involves a disproportionate effort.

2.5.2. The data subject has a right to complain to the competent data protection authority if he or she considers that his or her rights have been infringed as a result of the processing of his or her personal data.

2.5.3. Contact service responsible for handling access requests (if any): Contact the data protection officer of your local Public Safety Answering Point.

3 INFORMATION ON THIRD PARTY SERVICES AND OTHER ADDED VALUE SERVICES (IF FITTED)

3.1. Description of the operation and the functionalities of the TPS system/added value service: Your vehicle may be equipped with a modem that allows for emergency calls (eCall), automatic software updates and other services. See the information in this Owner's Manual or in the Ford app for a description of these services. We provide a 112-based eCall in-vehicle system and we do not provide a TPS eCall system.

3.2. Any processing of personal data through the TPS system/other added value service shall comply with the personal data protection rules provided for in Regulation (EU) 2016/679 (GDPR) and 2002/58/EC.

3.2.1. Legal basis for the use of TPS system and/or added value services and for processing data through them: For information on the legal bases for processing of personal data through added value services, review the data privacy information for any services to which you subscribe. This privacy information can be found in the Ford app or on the local Ford website.

3.3. The TPS system and/or other added value services shall process personal data only on the base of the explicit consent of the data subject (the vehicle's owner or owners).

3.4. Modalities for data processing through TPS system and/or other added value services, including any necessary additional information regarding traceability, tracking and processing of personal data: See the privacy information in the Ford app or on the local Ford website.

3.5. The owner of a vehicle equipped with a TPS eCall system and/or other added value service in addition to the 112-based eCall in-vehicle system has the right to choose to use the 112-based eCall in-vehicle system rather than the TPS eCall system and the other added value service.

3.5.1. Contact details for handling TPS eCall system deactivation requests: You can have all added value services deactivated except for eCall. To find out more about having all added value services deactivated except for eCall, search Ask Ford on the local Ford website or contact the Ford Customer Relationship Center by e-mail through the Ford app or by using the e-mail address on the local Ford website.

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REMOTE CONTROL LIMITATIONS

The typical operating range for your remote control is approximately 40 m (131 ft).

A decrease in operating range could be caused by:

- Weather conditions.
- Nearby radio towers.
- Structures around your vehicle.
- Other vehicles parked next to your vehicle.

The radio frequency used by your remote control can also be used by other short distance radio transmissions, for example amateur radios, medical equipment, wireless headphones, remote controls and alarm systems. If the frequencies are jammed, you will not be able to use your remote control. You can lock and unlock the doors with the key.

Note: *Make sure you have locked your vehicle before leaving it unattended.*

Note: *If you are within range of your vehicle, the remote control will operate if you unintentionally press any button.*

Note: *The remote control contains sensitive electrical components. Exposure to moisture or impact may cause permanent damage.*

USING THE REMOTE CONTROL

WARNING: Do not leave a key or remote control unattended in the vehicle. Children or pets could operate the power windows, moonroof or other controls. Failure to follow this instruction could result in personal injury or death.

Use your remote control to access various vehicle systems.

Note: *The buttons on your remote may vary depending on the vehicle region or options.*

Unlock



Press the button to unlock all doors. See **Unlocking and Locking the Doors Using the Remote Control** (page 50).

Lock



Press the button to lock all doors. See **Unlocking and Locking the Doors Using the Remote Control** (page 50).

Rear Cargo Doors



Press the button to unlock the rear cargo doors.

REMOVING THE KEY BLADE



Press the release button on your key fob and pull the key blade out.

LOCATING YOUR VEHICLE



Press the lock button on the key twice within three seconds. The direction indicators will flash.

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CHANGING THE REMOTE CONTROL BATTERY

WARNING: Keep batteries away from children to prevent ingestion. Failure to follow this instruction could result in personal injury or death. If ingested, immediately seek medical attention.

WARNING: If the battery compartment does not securely close, stop using the remote control and replace it as soon as possible. In the meantime, keep the remote control away from children. Failure to follow this instruction could result in personal injury or death.

CAUTION: The battery can cause severe or fatal injuries in two hours or less if swallowed or placed inside any part of the body. Seek medical attention immediately.

The remote control uses one coin-type three-volt lithium battery CR2032 or equivalent.



1. Press the release button and pull the key blade out.



E372555

2. Insert a suitable tool, for example a screwdriver, in the position shown and carefully separate the lower part of the key casing.



E372553

3. Remove the battery cover at the location shown.

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E372554

4. Remove the battery.
5. Install the new battery with the + facing downward.
6. Reinstall the battery cover, lower key casing and the key blade.

Seek advice from your local authority about recycling old batteries.

Note: *Do not wipe off any grease on the battery terminals or on the back surface of the circuit board.*

Note: *Replacing the battery does not erase the programmed key from your vehicle. The remote control should operate normally.*

REPLACING A LOST KEY OR REMOTE CONTROL

You can purchase replacement keys or remote controls from an authorized dealer. If possible, provide them with the key number from the tag provided with the original key. You can also obtain extra keys.

PROGRAMMING THE REMOTE CONTROL

Contact an authorized dealer to program remote controls for your vehicle.

KEYS AND REMOTE CONTROLS – TROUBLESHOOTING

KEYS AND REMOTE CONTROLS – INFORMATION MESSAGES

Message	Details
Key battery is low.	Displays when the remote control battery requires replacing.

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OPERATING THE DOORS FROM OUTSIDE YOUR VEHICLE

UNLOCKING AND LOCKING THE DOORS USING THE REMOTE CONTROL

You can only use the remote control when your vehicle is stationary.

Unlocking the Doors



Press the button to unlock all doors. The turn signal lamps flash twice to confirm that your vehicle has unlocked.

Locking the Doors



Press the button to lock all doors. Locking status confirms depending on the selected feedback option.

Note: *You cannot lock the vehicle if any door is not fully closed. If the hood stays open, you can still lock the doors, and the selected lock feedback appears.*

Vehicle Lock Feedback Settings

You can change the vehicle lock feedback on the touchscreen.

1. Power on the vehicle.
2. Press Vehicle Settings.
3. Press Lock.
4. Press Vehicle Lock Feedback and select the desired option.

Double Locking the Doors

WARNING: Before using double locking, check to make sure no one is inside the vehicle. Never activate double locking when an occupant is inside. Once double locking is activated, the doors cannot be opened or unlocked from the inside, which could prevent occupants from exiting the vehicle.

Double locking is a theft protection feature that prevents someone from opening the doors from the inside. You can only double lock your vehicle if all the doors are closed and the vehicle is off.

Note: *If you double lock your vehicle while inside, switch the vehicle on to return the door locks to a single locked state.*

Note: *If your vehicle is in a double locked state and you open the rear cargo doors, make sure to activate double locking again after closing the doors.*



Press the button twice within three seconds. The turn signal lamps flash three times.

Note: *You can double lock your vehicle with the key. Turn the key to the lock position twice within three seconds. Use the key when the remote control is not functioning.*

UNLOCKING AND LOCKING THE DOORS USING THE KEY BLADE

Unlocking the Doors

1. Release the key blade from the remote control. See **Removing the Key Blade** (page 47).
2. Fully insert the key into the driver door lock cylinder.
3. Turn the top of the key toward the rear of your vehicle.

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Note: *Unlock performs a central unlock of all doors. If there is a power door lock fault you can unlock only the driver door.*

Deactivating the Alarm System

If your vehicle is equipped with an alarm system, be aware that it sounds when you open the door.

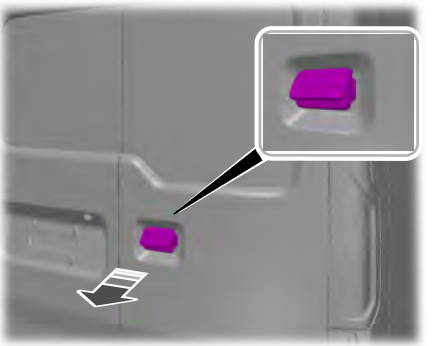
1. Place the remote control in the passive key backup position. See **Accessing the Passive Key Backup Position** (page 93).
2. Press the push button start to deactivate the alarm system.

Locking the Doors

1. Release the key blade from the remote control.
2. Fully insert the key into the driver door lock cylinder.
3. Turn the top of the key toward the front of your vehicle.

Note: *Locking performs a central lock of all doors.*

OPENING AND CLOSING THE DOORS



Pull the exterior door handle to open the primary cargo door.



Pull the release lever to open the secondary cargo door.

Fully Opening the Double Rear Door

You can open the double rear doors to two angles,90°and 180°. At these angle points you feel a strong resistance.

Note: *If you open the rear doors the rear lights might be covered. Make sure the vehicle is visible from the rear in compliance with local regulations, for example use a warning triangle if necessary.*

OPERATING THE DOORS FROM INSIDE YOUR VEHICLE

UNLOCKING AND LOCKING THE DOORS USING THE CENTRAL LOCKING

The power door lock control is on the driver door.

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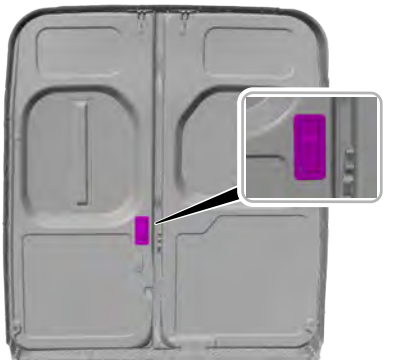
A Unlock all doors.

B Lock all doors.

Note: *The central locking only operates if all doors are fully closed. LED illuminates to confirm locked status.*

OPENING THE DOORS FROM INSIDE YOUR VEHICLE



Pull the handle once to open the primary door when the vehicle is unlocked, pull the handle twice when the door is in locked status.

Note: *In case of double locking you cannot open the rear cargo door from inside.*

REPROGRAMMING THE UNLOCKING FUNCTION

You can program the unlocking function so that all the doors unlock or only the driver door unlocks.

You can change between the unlocking modes on the center display.

1. Power the vehicle on.
2. Press Vehicle Settings.
3. Press Locks.
4. Switch Global Unlock on or off.

If you program the unlocking function so that only the driver door unlocks, the following occurs:

- If you press the unlocking button on the remote control once, only the driver door unlocks. Press the unlocking button on the remote control again within three seconds to unlock the front passenger door.
- If you unlock the driver door first, all other doors remain locked. You can unlock all of the other doors from inside your vehicle using the power door lock control on the driver door. Doors can be individually unlocked by pulling the interior door handles on those doors.

AUTOUNLOCK

WHAT IS AUTOUNLOCK

Autounlock is a feature that centrally unlocks the vehicle doors when your vehicle comes to a stop and you power it off.

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AUTOUNLOCK REQUIREMENTS

Autounlock unlocks all the doors after:

1. Autolock is enabled and the vehicle exceeds 15 km/h (9 mph).
2. Your vehicle comes to a stop.
3. You power the vehicle off.

AUTOLOCK

WHAT IS AUTOLOCK

Autolock is a locking feature that locks the vehicle doors when you start driving.

AUTOLOCK REQUIREMENTS

Autolock locks all the doors after:

1. All doors are closed and you power the vehicle on.
2. Your vehicle speed exceeds 15 km/h (9 mph).

Autolock repeats if:

1. Your vehicle comes to a stop.
2. Any door is opened and closed again.
3. Your vehicle speed exceeds 15 km/h (9 mph).

SWITCHING AUTOLOCK ON AND OFF

1. Power the vehicle on.
2. Press Vehicle Settings on the touchscreen.
3. Press Locks.
4. Switch Autolock on or off.

AUTORELOCK

HOW DOES AUTORELOCK WORK

The doors automatically relock if you do not open a door within 45 seconds of unlocking the doors with the remote control. The doors relock to central lock and the alarm returns to its previous state.

DOOR LOCK INDICATORS

The LED on the power door lock control illuminates when all doors are locked. It remains on for up to five minutes after you switch your vehicle off.

DOORS AND LOCKS AUDIBLE WARNINGS

Door Ajar Audible Warning

Sounds when any door is not fully closed after the vehicle is successfully locked, and the alarm is armed.

DOORS AND LOCKS – TROUBLESHOOTING

DOORS AND LOCKS – WARNING LAMPS

Door Ajar Warning Lamp



Illuminates when you switch the vehicle on and remains on if any door or the hood is open.

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SLIDING DOOR PRECAUTIONS

WARNING: Fully close the sliding door before driving, to prevent passengers and cargo from falling out. Failure to follow this instruction could result in personal injury or death.

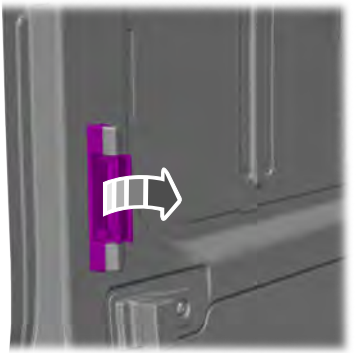
WARNING: Do not open or close the sliding door when your hands are near the tracks or rollers. Failure to follow this instruction could result in personal injury.

Note: *When opening the sliding door make sure you fully open it until you hear a click. This way the door stop engage can protect you from accidently closing.*

Note: *Do not leave the sliding door open when you are driving. This could damage the sliding door and its components.*

OPENING THE SLIDING DOOR

OPENING THE SLIDING DOOR FROM INSIDE YOUR VEHICLE



Pull the interior door handle to open the sliding door.

Note: *When the vehicle is locked, pull the interior door handle once to unlock the door. Pull the handle again to open the sliding door.*

OPENING THE SLIDING DOOR FROM OUTSIDE YOUR VEHICLE



Pull the exterior door handle to open the sliding door.

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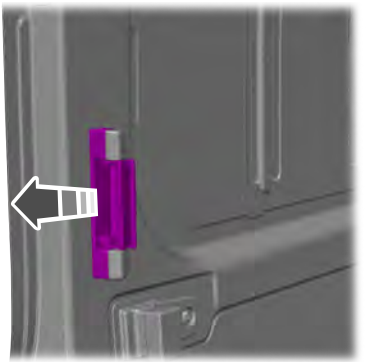
CLOSING THE SLIDING DOOR

CLOSING THE SLIDING DOOR FROM INSIDE YOUR VEHICLE



Slide the door to close using the interior door handle.

CLOSING THE SLIDING DOOR FROM OUTSIDE YOUR VEHICLE



Slide the door to close using the exterior door handle.

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PASSIVE ANTI-THEFT SYSTEM

WHAT IS THE PASSIVE ANTI-THEFT SYSTEM

The passive anti-theft system prevents someone from starting the vehicle with an incorrectly coded key.

Note: *The system is not compatible with non-Ford aftermarket remote start systems.*

Note: *Do not leave a duplicate coded key in your vehicle. Always take the keys and lock all doors when leaving your vehicle.*

ARMING THE PASSIVE ANTI-THEFT SYSTEM

The passive anti-theft system arms your vehicle after a short period of time when you switch the power off.

DISARMING THE PASSIVE ANTI-THEFT SYSTEM

The passive anti-theft system disarms when you switch the power on with a correctly coded key.

Note: *You could have difficulty starting the vehicle if you have metallic objects, electronic devices or a second coded key on the same key chain.*

ANTI-THEFT ALARM SYSTEM

WHAT IS THE ANTI-THEFT ALARM SYSTEM

The anti-theft alarm system warns you of an unauthorized entry to your vehicle.

HOW DOES THE ANTI-THEFT ALARM SYSTEM WORK

When armed, the anti-theft alarm is triggered in any of the following ways:

- If someone opens a door without a correctly coded key or remote control.

If the anti-theft alarm is triggered, it repeats the following sequence for 3 minutes:

- The alarm horn sounds for 28 seconds.
- 2-second pause.
- 28 seconds of turn signal flashes.
- 2-second pause.

Any further attempts to carry out one of the above sounds the alarm again.

WHAT IS THE PERIMETER ALARM

The perimeter alarm is designed to detect unauthorized access to your vehicle.

ARMING THE ANTI-THEFT ALARM SYSTEM

The alarm is ready to arm when you switch your vehicle off.

Lock your vehicle with your remote control to arm the alarm.

DISARMING THE ANTI-THEFT ALARM SYSTEM

Disarm the alarm by performing any of the following actions:

- Unlock the doors or luggage compartment with the remote control.
- Switch your vehicle on or start your vehicle.

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SECURITY – TROUBLESHOOTING

SECURITY – INFORMATION MESSAGES

Message	Condition
No valid keys in the car.	The system has not detected a correctly coded key.

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SECURITY – FREQUENTLY ASKED QUESTIONS

What should I do if there is a potential alarm problem with my vehicle?

- Take all remote controls to an authorized dealer if there is a potential alarm problem with your vehicle.

What should I do if my vehicle is unable to start with a correctly coded key?

- Have your vehicle checked as soon as possible.

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LOCKING THE STEERING WHEEL

The steering wheel lock locks shortly after you turn off your vehicle and open the driver door or press the lock button of the smart key fob. If there is no door opening action or no smart key fob lock action within 25 seconds after power is turned off, the steering wheel automatically locks.

Note: *The steering wheel lock does not lock when the vehicle is on or when your vehicle is moving.*

Unlocking the Steering Wheel

WARNING: Always check that the steering is unlocked before attempting to move your vehicle.

The steering wheel lock unlocks when the system detects a valid passive key inside your vehicle. If the steering wheel lock relocks, turn the vehicle on to unlock it.

Note: *You may have to slightly rotate the steering wheel to assist unlocking it.*

Note: *Applicable to vehicles with steering wheel lock.*

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WIPERS

WIPER PRECAUTIONS

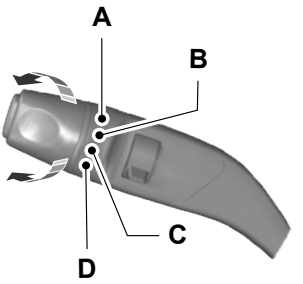
Fully defrost the windshield before you switch the windshield wipers on.

Make sure that you switch the windshield wipers off before entering a car wash.

If streaks or smears appear on the windshield, clean the windshield and the wiper blades. See **Checking the Wiper Blades** (page 61). If that does not resolve the issue, install new wiper blades. See **Replacing the Front Wiper Blades** (page 61).

Do not operate the wipers on a dry windshield. This may scratch the glass or damage the wiper blades. Always use the windshield washers before wiping a dry windshield.

SWITCHING WINDSHIELD WIPERS ON AND OFF



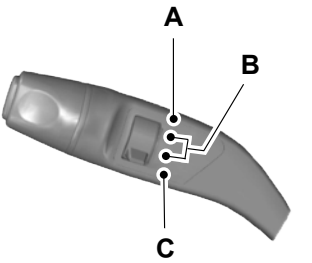
A High-speed wipe.
B Low-speed wipe.
C Intermittent wipe.
D Off.



Use the rotary control.

Use the rotary control to adjust the intermittent wipe interval.

Intermittent wipe



A Short wipe interval.
B Intermittent wipe.
C Long wipe interval.

One-wipe function



Push the button briefly to activate the one-wipe function.

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CHECKING THE WIPER BLADES



Run the tip of your fingers over the edge of the blade to check for roughness.

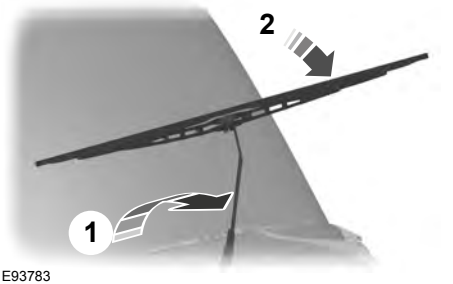
REPLACING THE FRONT WIPER BLADES

Make sure your vehicle is off before beginning this procedure.

You can set the wiper service position on the touchscreen.

From the Settings menu press Access and Lights and select Doors & Windows and set the feature on or off.

Note: *Do not manually move the wiper arms to service position, doing so may damage the wiper motor.*



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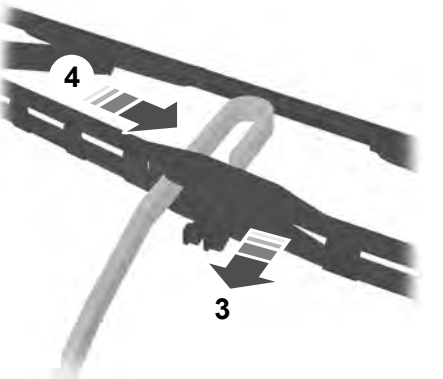
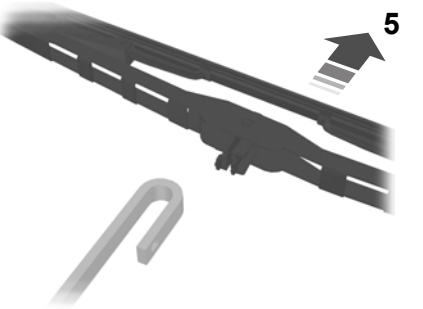
1. Lift the wiper arm.
2. Position the wiper blade at right angles to the wiper arm.



3. Disengage the wiper blade from the wiper arm.
4. Slide the wiper blade to the side.



5. Remove the wiper blade.

Note: *Make sure that the wiper arm does not spring back against the glass when the wiper blade is not attached.*

6. To install, reverse the removal procedure.

Note: *Make sure that the wiper blade locks into place.*

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WASHERS

WASHER PRECAUTIONS

WARNING: If you operate your vehicle in temperatures below 5ºC (41ºF), use washer fluid with antifreeze protection. Failure to use washer fluid with antifreeze protection in cold weather could result in impaired windshield vision and increase the risk of injury or accident.

Do not operate the washers when the washer reservoir is empty. This could cause the washer pump to overheat.

USING THE WINDSHIELD WASHER



Press and hold the button at the end of the lever to operate the windshield washer.

ADDING WASHER FLUID

1. Open the hood.
2. Remove the washer fluid reservoir cap.
3. Add washer fluid that meets our specification. See **Washer Fluid Specification** (page 62).
4. Install the washer fluid reservoir cap.

Note: *The reservoir supplies the front washer systems.*

WASHER FLUID SPECIFICATION

Capacities

Variant	Quantity
All.	Fill as required.

Materials

Name	Specification
Screen Wash FU7J-19C544-AA/BA/DA/EA/GA/HA	WSS-M14P19-A

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WIPERS AND WASHERS – TROUBLESHOOTING

WIPERS AND WASHERS – FREQUENTLY ASKED QUESTIONS

Why are there streaks and smears on the windshield?

- The wiper blades could be dirty, worn or damaged. Check the wiper blades. See **Checking the Wiper Blades** (page 61). If the wiper blades are dirty, clean them with washer fluid or water applied with a soft sponge or cloth. If the wiper blades are worn or damaged, install new ones. See **Replacing the Front Wiper Blades** (page 61).

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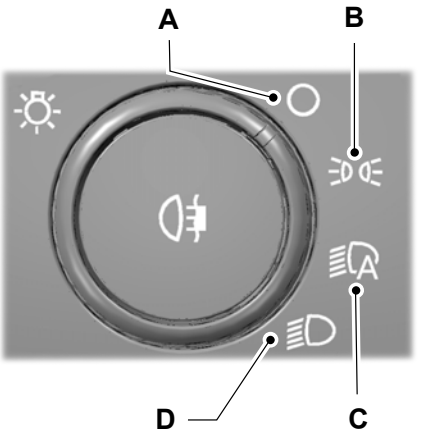
EXTERIOR LIGHTING CONTROL



A Lamps off.
B Position lamps on.
C Autolamps on.
D Headlamps on.

Rotate the control to make a selection.

HEADLAMPS

USING THE HIGH BEAM HEADLAMPS





Push the lever away from you to switch the high beams on.

Push the lever forward again or pull the lever toward you to switch the high beams off.

Slightly pull the lever toward you and release it to flash the headlamps.

Note: *Continuous activation only with headlamps on.*

SWITCHING HEADLAMP EXIT DELAY ON AND OFF

To switch headlamp exit delay on, pull the turn signal lever toward you when the headlamps are off and your vehicle is off.

To switch headlamp exit delay off, pull the turn signal lever toward you again or switch your vehicle on.

You can set the time of headlamp exit delay on the touchscreen.

From the Settings menu, press Access and Lights and select Follow Me Home to set the time settings.

SWITCHING THE HEADLAMPS FOR DRIVING ON THE LEFT OR RIGHT-HAND SIDE OF THE ROAD

The headlamps of your vehicle are set specifically for the market you have purchased it in. If you are intending to drive into a different drive hand market contact your dealer for deflector stickers and advice on how to apply them.

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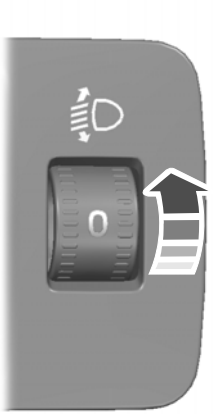
ADJUSTING THE LEVEL OF THE HEADLAMPS

WARNING: Heavy objects in the vehicle can cause the headlights to dazzle and distract other road users. This can lead to accidents and serious injuries.

WARNING: The light cone should always be adjusted to the load level of the vehicle to ensure that other road users are not dazzled.

You can adjust the level of the headlamp beams according to the vehicle load.



Scroll the switch up or down to adjust the level of headlamps.

Note: *Set the control to zero when your vehicle is unloaded.*

Note: *Set the headlamp beams to give between 35–100 m (115–328 ft) of road surface illumination when your vehicle is partially or fully loaded.*

HEADLAMP INDICATORS

Lamps On

Illuminates when you switch the low beam headlamps or the position lamps on.

Headlamp High Beam

Illuminates when you switch the high beam headlamps on.

AUTOLAMPS

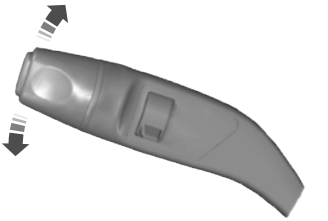
WHAT ARE AUTOLAMPS

WARNING: The system does not relieve you of your responsibility to drive with due care and attention. You may need to override the system if it does not turn the headlamps on in low visibility conditions, for example daytime fog.

Autolamps turn the headlamps on in low light situations.

EXTERIOR LAMPS

USING THE TURN SIGNAL LAMPS



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Push the lever up or down to switch the turn signal lamps on.

Set the lever to the middle position to switch the turn signal lamps off.

Note: *Tap the lever up or down to make the turn signal lamps flash three times.*

Turn Signal Lamp Indicator


It flashes when you switch the turn signal lamps on.

Note: *An increase in the rate of flashing warns of a failed turn signal lamp.*

SWITCHING THE DAYTIME RUNNING LAMPS ON AND OFF

WARNING: The daytime running lamps system may not activate the rear lamps and may not provide adequate lighting during low visibility driving conditions. Make sure you switch the headlamps on, as appropriate, during all low visibility conditions. Failure to do so may result in a crash.

Daytime running lamps are always on unless you switch on the headlamps.

USING THE REAR FOG LAMPS

To switch the lamps on or off:

1. Set the lighting control to the headlamps or autolamps position.

Note: *You can only switch the rear fog lamps on when the low beam headlamps or the front fog lamps are on.*

2. 
Press the button on the lighting control to switch the rear fog lamps on or off.

Note: *Only switch the rear fog lamps on during reduced visibility.*

Rear Fog Lamp Indicator


It illuminates when you switch the rear fog lamps on.

EXTERIOR LAMPS ON AUDIBLE WARNING

Sounds when you switch your vehicle off, open the driver door and the exterior lamps are on.

A message also appears in the instrument cluster to remind you to switch the lamps off.

EXTERIOR LIGHTING – FREQUENTLY ASKED QUESTIONS

Why is there condensation in the exterior lamps?

- Exterior lamps have vents to accommodate normal changes in air pressure. Condensation can be a natural by-product of this design. When moist air enters the lamp assembly through the vents, there is a possibility that condensation can occur when the temperature is cold. When normal condensation occurs, a fine mist can form on the interior of the lens. The fine mist eventually clears and exits through the vents during normal operation.

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How much condensation is acceptable?

- The presence of a fine mist or small droplets without streak marks is normal condensation. This may occur under certain environmental conditions and will clear on its own.

How long does it take for the acceptable condensation to clear?

- Clearing time may vary depending on the outside temperature and environment, the drive duration or speed.

How much condensation is unacceptable?

- Standing water or a water puddle inside the lamp. Condensation with drip marks present on the interior of the lens.

What should I do if unacceptable condensation is present?

- Have your vehicle checked as soon as possible.

Why do my headlamps turn off when I have them switched on when I switch my vehicle off?

- The battery saver turns the headlamps off after a short period of time after you switch your vehicle off.

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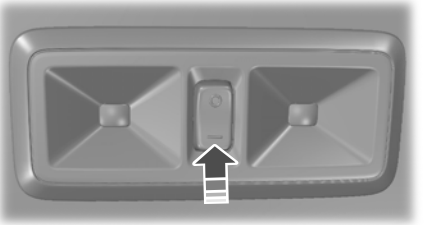
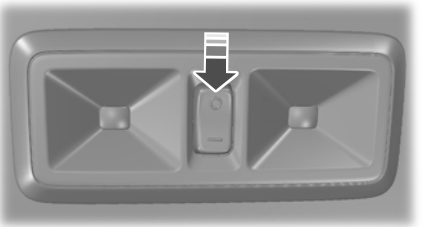
SWITCHING ALL OF THE INTERIOR LAMPS ON AND OFF



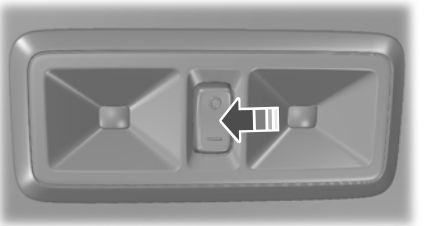


INTERIOR LAMP FUNCTION

WHAT IS THE INTERIOR LAMP FUNCTION

The interior lamp function automatically turns the interior lamps on or off when the switch is in the middle position.

SWITCHING THE INTERIOR LAMP FUNCTION ON AND OFF



When you set the switch to the middle position, the interior lamps turn on if:

- You open any door.
- You press the unlock button on the remote control.
- You switch your vehicle off.

Note: *If you switch your vehicle off, the interior lamps could turn off after a short time to prevent the vehicle battery from running out of charge.*

ADJUSTING THE INSTRUMENT PANEL LIGHTING BRIGHTNESS

From the Settings menu, press Access and Lights. Select Brightness and make the desired settings on the touchscreen.

CARGO LAMPS

SWITCHING THE CARGO LAMPS ON AND OFF

The cargo lamp is in the roof above the rear cargo doors. Drag the slider left or right to switch the cargo lamp on or off.

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The cargo lamp automatically turns on when the switch is in the middle position.

The cargo lamp turns off after a short period of time to prevent the battery from running out of charge.

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OPENING AND CLOSING THE WINDOWS

WARNING: Do not leave children or pets unattended in your vehicle and do not let children play with the power windows. Failure to follow this instruction could result in personal injury or death.

WARNING: When closing the power windows, verify that they are free of obstructions and make sure children and pets are not in the proximity of the window openings. Failure to follow this instruction could result in personal injury or death.

WARNING: If an obstruction is detected, release the switch and reverse the window immediately. Failure to follow this instruction could result in personal injury or death.

WARNING: Do not leave a key or remote control unattended in the vehicle. Children or pets could operate the power windows and could become trapped in a closing window. Failure to follow this instruction could result in personal injury or death.



Press the window control switch to open the window. Lift the window control switch to close the window.

Note: *The power windows operate with the vehicle on, and for several minutes after you switch the vehicle off or until you open a front door.*

To reduce wind noise or pulsing noise when one window is open, slightly open the opposite window.

Driver Side One-Touch Open

Fully press the window control switch and release it. Press again or lift it to stop the window.

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INTERIOR MIRROR PRECAUTIONS

WARNING: Do not adjust the mirrors when your vehicle is moving. This could result in the loss of control of your vehicle, serious personal injury or death.

Note: *Do not clean the mirror housing or glass with harsh abrasives, fuel or other petroleum-based cleaning products.*

MANUALLY DIMMING THE INTERIOR MIRROR

Pull the tab below the mirror toward you to reduce glare at night.

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ADJUSTING THE EXTERIOR MIRRORS

WARNING: Do not adjust the mirrors when your vehicle is moving. This could result in the loss of control of your vehicle, serious personal injury or death.



A Right-hand mirror position.
B Left-hand mirror position.
C Mirror adjustment control.

FOLDING THE EXTERIOR MIRRORS

Push the mirror toward the door window glass.

Make sure that you fully engage the mirror in its support when returning it to its original position.

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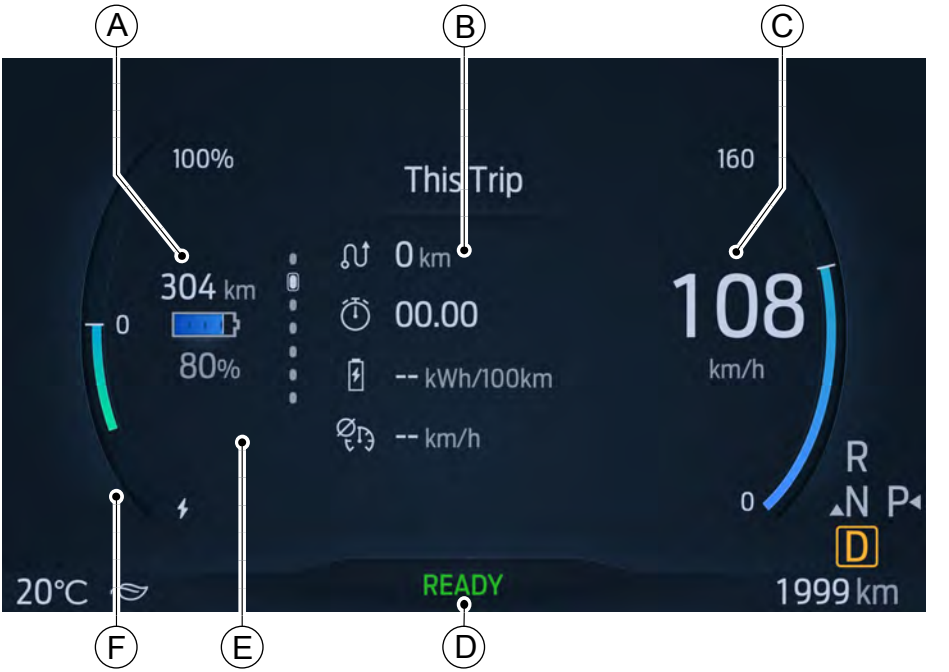
INSTRUMENT CLUSTER OVERVIEW



A Vehicle driving range.
B Instrument cluster display.
C Speedometer.
D Information bar.
E Battery state of charge.
F Power gauge.

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POWER GAUGE

The Power Gauge displays power to the wheels when accelerating or maintaining speed. When slowing down by lifting your foot off the accelerator pedal or pressing the brake, the gauge displays the power captured by the regenerative braking system and returned to the high voltage battery.

SPEEDOMETER

Indicates the speed of the vehicle to the driver at any given moment.

VEHICLE RANGE DISPLAY

Displays the approximate range your vehicle can travel with the energy currently onboard. Estimates vary based on the energy used when driving.

Changes in driving pattern can cause the values to not only decrease but also increase or stay constant for periods of time.

The amount of energy used when driving is affected by:

- Mild or aggressive acceleration or braking.
- Your vehicle's speed.
- Use of accessories, such as climate control.
- Ambient temperature and weather conditions.
- Driving in a city or on a highway.
- Driving on hilly road conditions.
- Selection of driving modes.
- Changes in battery state of health.

The available energy capacity in the high voltage battery is affected by cold temperatures and battery degradation. See **Preserving Your High Voltage Battery** (page 95).

Note: *It is normal for the vehicle range estimates to vary due to changes in average energy usage and battery temperature. This could cause different range estimates each time you fully charge your battery. See* ***Maximizing Your Driving Range*** *(page 176).*

Note: *When you leave your vehicle unplugged, it periodically uses energy from the high voltage battery to recharge the 12-volt accessory battery, resulting in a reduced driving range.*

Resetting the Driving Range

1. Press Settings on the touchscreen.
2. Press Vehicle Information.
3. Press Driving Range.
4. Press Reset Driving Range.
5. Press Yes.

Note: *Resetting the driving range sets the displayed range to the default value. The value varies based on the battery state of charge and the battery state of health.*

WHAT ARE THE INSTRUMENT CLUSTER WARNING LAMPS

Warning lamps alert you to a vehicle condition that could become serious. Some lamps illuminate when you start your vehicle to make sure they work. If any lamps remain on after starting your vehicle, refer to the respective system warning lamp for further information.

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WHAT ARE THE INSTRUMENT CLUSTER INDICATORS

Indicators notify you of various features that are active on your vehicle.

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USING THE INSTRUMENT CLUSTER DISPLAY CONTROLS

WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

The control is on the steering wheel.



A OK button.

OK Button

Push the **OK** button up or down to scroll through the displays.

Note: *For your safety, some features are speed-dependent and could be unavailable when your vehicle is above a certain speed.*

Calm Screen

Displays a simplified view that shows only essential driving information.

TRIP SUMMARY

The trip summary displays upon shutting off your vehicle. The values are cumulative since you last started your vehicle.

The information shown is the same as the This Trip screen. See **Trip Data** (page 78).

VEHICLE CHARGING STATUS

The vehicle charge status displays when you switch off your vehicle or when you switch on your vehicle while being plugged in.

The charging status shows:

- The present state of the charging system.
- The estimated time remaining until your vehicle's battery is fully charged.
- The current charging power.

You can modify your charge settings through the touchscreen. See **Charging Settings** (page 117).

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CHANGING THE LANGUAGE

1. Press Settings on the touchscreen.
2. Press Select Language.
3. Follow the prompts on the screen to set your preferred settings.

Note: *Available languages may vary by region.*

CHANGING THE MEASUREMENT UNIT

1. Press Settings on the touchscreen.
2. Press Other Settings.
3. Follow the prompts on the screen to set your preferred settings.

CHANGING THE TEMPERATURE UNIT

1. Press Settings on the touchscreen.
2. Press Other Settings.
3. Follow the prompts on the screen to set your preferred settings.

CHANGING THE TIRE PRESSURE UNIT

1. Press Settings on the touchscreen.
2. Press Other Settings.
3. Follow the prompts on the screen to set your preferred settings.

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TRIP DATA

See **Using the Instrument Cluster Display Controls** (page 76).

- Trip Odometer - Registers the total distance since you last reset the value.
- Trip Timer - Registers the total time since you last reset the value.
- Average Energy Consumption - Indicates the average energy consumption since you last reset the value.
- Average Speed - Indicates the average vehicle speed since you last reset the value.

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SWITCHING CLIMATE CONTROL ON AND OFF



You can switch the climate control system on by adjusting the blower motor speed.

Note: *By turning the blower motor speed to zero, you can turn off the climate control system.*

SWITCHING RECIRCULATED AIR ON AND OFF

Press the button to switch between internal and external air circulation mode. By pressing the button air recirculates in the passenger compartment and LED illuminates.

Note: *Recirculated air may turn off automatically, or prevent you from switching on in all air flow modes to reduce the risk of fogging. Recirculation may also turn on and off automatically in various air distribution control combinations to improve heating or cooling efficiency.*

SWITCHING AIR CONDITIONING ON AND OFF

A/C Press the button to switch air conditioning on or off. LED illuminates to confirm air conditioning is working.

Note: *To keep the system and its components fully functional, switch air conditioning on at least once per month for a few minutes.*

Note: *Use air conditioning with recirculated air to improve cooling performance and efficiency.*

SWITCHING DEFROST ON AND OFF

Turn the control to the windshield air vents position. Select the required speed of the blower motor and turn the temperature control clockwise for warm temperature settings.

SWITCHING MAXIMUM DEFROST ON AND OFF

MAX Push the button to maximize defrosting. Air flows through the windshield air vents and the blower motor adjusts to the highest speed. LED illuminates to confirm max defrost is activated.

Note: *To prevent window fogging, you cannot select recirculated air when maximum defrost is on.*

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SETTING THE BLOWER MOTOR SPEED

Turn the control to adjust the volume of air circulated in the vehicle.

Note: *When you switch the blower motor off, air conditioning turns off and the windows could fog up.*

SETTING THE TEMPERATURE



Turn the temperature control counterclockwise for cooler temperature settings.

Turn the temperature control clockwise for warmer temperature settings.

DIRECTING THE FLOW OF AIR

Directing Air to the Windshield Air Vents

Turn the control to the required position. Air flows through the windshield air vents.

Directing Air to the Instrument Panel Air Vents

Turn the control to the required position. Air flows through the instrument panel air vents.

Directing Air to the Footwell Air Vents

Turn the control to the required position. Air flows through the footwell air vents.

Directing Air to the Footwell and Instrument Panel Air Vents

Turn the control to the required position. Air flows through the footwell and the instrument panel air vents.

Directing Air to the Windshield and Footwell Air Vents

Turn the control to the required position. Air flows through the windshield and footwell air vents.

CLIMATE CONTROL HINTS

General Hints

- Prolonged use of recirculated air may cause the windows to fog up.
- You may feel a small amount of air from the footwell air vents regardless of the air distribution setting.
- To reduce humidity build-up inside your vehicle, do not drive with the system switched off or with recirculated air always switched on.
- Do not place objects under the front seats as this may interfere with the airflow to the rear seats.

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- Remove any snow, ice or leaves from the air intake area at the base of the windshield.
- To improve the time to reach a comfortable temperature in hot weather, drive with the windows open until you feel cold air through the air vents.
- To reduce fogging on the windshield during humid weather conditions, direct air to the windshield air vents.

Quickly Heating the Interior

1. Adjust the blower motor speed to the highest speed setting.
2. Adjust the temperature control to the highest setting.
3. Direct air to the footwell air vents.

Recommended Settings for Heating

1. Adjust the blower motor speed to the center setting.
2. Adjust the temperature control to the midway point of the warm settings.
3. Direct air to the footwell air vents.

Recommended Settings for Cooling

1. Adjust the blower motor speed to the center setting.
2. Adjust the temperature control to the midway point of the cold settings.
3. Direct air to the instrument panel air vents.

Defogging the Side Windows in Cold Weather

1. Direct air to the instrument panel and windshield air vents.
2. Press A/C and keep indicator light on.
3. Adjust the temperature control to the setting you prefer.
4. Adjust the blower motor speed to the highest setting.
5. Direct air toward the side windows.

AIR CONDITIONING SYSTEM REFRIGERANT

WARNING: The air conditioning refrigerant system contains refrigerant under high pressure. Only qualified personnel should service the air conditioning refrigerant system. Opening the air conditioning refrigerant system can cause personal injury.

Your vehicle has an under hood label that identifies the refrigerant used by the air conditioning system.

Note: *Only allow a trained and certified technician service the refrigerant system to ensure proper and safe operation, as per local regulatory requirements.*

Note: *Never repair or replace the air conditioning evaporator with one from a salvage vehicle. Only replace it with a new evaporator to ensure proper and safe operation.*

The meaning of each symbol on the under hood label are as follows:


Caution


Air conditioning system.


System lubricant type.


See vehicle service manual for service information.

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Requires registered technician to service.



Flammable refrigerant.



Replace safety system components. Do not repair, reuse or try to salvage.

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WHAT IS THE CABIN AIR FILTER

The cabin air filter improves the quality of air in your vehicle by trapping dust, pollen and other particles.

REPLACING THE CABIN AIR FILTER

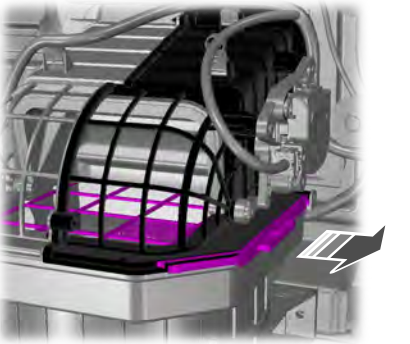
Replace the filter at regular intervals.

The cabin air filter is behind the glove compartment.

To access the cabin air filter:



1. Remove the cover of the glove compartment by lifting it upward from the bottom.



2. Pull the cabin air filter to the side to remove it.

Note: *Make sure you have a cabin air filter installed at all times. This prevents foreign objects from entering the system. Running the system without a filter in place could result in degradation or damage to the system.*

Note: *Using an aftermarket cabin air filter could reduce cabin air filtration and climate control performance.*

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FRONT SEAT PRECAUTIONS

WARNING: Sitting improperly, out of position or with the seatback reclined too far can take weight off the seat cushion and affect the decision of the passenger sensing system, resulting in serious injury or death in the event of a crash. Always sit upright against your seat back, with your feet on the floor.

WARNING: Do not recline the seat backrest too far. This can cause an occupant to slide under the seatbelt in the event of a sudden stop or crash. Failure to follow this instruction can result in personal injury or death.

WARNING: Do not place objects higher than the top of the seat backrest. Failure to follow this instruction could result in personal injury or death in the event of a sudden stop or crash.

WARNING: Do not adjust the driver seat or seat backrest when your vehicle is moving. This may result in sudden seat movement, causing the loss of control of your vehicle.

WARNING: It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a crash, people riding in these areas are more likely to be seriously injured or killed. Do not allow people to ride in any area of your vehicle that is not equipped with seats and seatbelts. Make sure everyone in your vehicle is in a seat and properly using a seatbelt. Failure to follow this warning could result in serious personal injury or death.

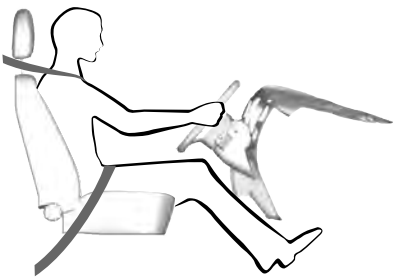
WARNING: All occupants of your vehicle, including the driver, should always properly wear their seatbelts, even when an airbag supplemental restraint system is provided. Failure to properly wear your seatbelt could seriously increase the risk of injury or death.

WARNING: All occupants of your vehicle, including the driver, should always keep their whole body inside the vehicle when it is moving.

WARNING: Do not recline the seat backrest too far as this can cause the occupant to slide under the seatbelt, resulting in personal injury in the event of a crash.

WARNING: Do not remove the head restraint from an occupied seat.

SITTING IN THE CORRECT POSITION



When you use them properly, the seat, head restraint, seatbelt and airbags will provide optimum protection in the event of a crash.

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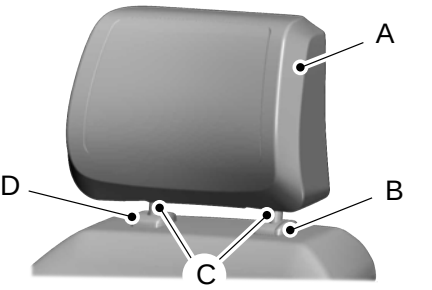
We recommend that you follow these guidelines:

- Sit in an upright position with the base of your spine as far back as possible.
- Do not recline the seat backrest so that your torso is more than 30 degrees from the upright position.
- Adjust the head restraint so that the top of it is level with the top of your head and as far forward as possible. Make sure that you remain comfortable.
- Keep sufficient distance between yourself and the steering wheel. We recommend a minimum of 25 cm (10 in) between your breastbone and the airbag cover.
- Hold the steering wheel with your arms slightly bent.
- Bend your legs slightly so that you can press the pedals fully.
- Position the shoulder strap of the seatbelt over the center of your shoulder and position the lap strap tightly across your hips.

Make sure that your driving position is comfortable and that you can maintain full control of your vehicle.

MANUAL SEATS

HEAD RESTRAINT COMPONENTS



The head restraints consist of:

A	An energy absorbing head restraint.
B	Guide sleeve unlock and remove button.
C	Two steel stems.
D	Guide sleeve adjust and release button.

ADJUSTING THE HEAD RESTRAINT

WARNING: Adjust the head restraints for all passengers before you drive your vehicle. This will help minimize the risk of neck injury in the event of a crash. Do not adjust the head restraints when your vehicle is moving.

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WARNING: The head restraint is a safety device. Whenever possible it should be installed and properly adjusted when the seat is occupied. Failure to adjust the head restraint properly could reduce its effectiveness during certain impacts.

Adjust the head restraint so that the top of it is level with the top of your head.

Raising the Head Restraints

1. Press and hold the locking button.
2. Pull the head restraint upward.
3. Make sure that the head restraint locks into place.

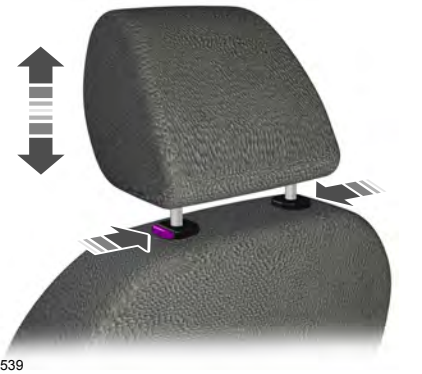
Lowering the Head Restraints

1. Press and hold the locking button.
2. Push the head restraint downward.
3. Make sure that the head restraint locks into place.

REMOVING THE HEAD RESTRAINT

WARNING: Do not remove the head restraint from an occupied seat.

1. Recline the seat backrest so that there is enough room for you to remove the head restraint.



E66539

2. Press the locking buttons and remove the head restraint.

INSTALLING THE HEAD RESTRAINT

Align the steel stems into the guide sleeves and push the head restraint down until it locks.

MOVING THE SEAT BACKWARD AND FORWARD

WARNING: Make sure the seat fully locks into place by rocking it backward and forward. Not securing the seat into the locked position can be dangerous in a crash and could cause serious personal injury or death.

WARNING: Do not adjust the driver seat or seat backrest when your vehicle is moving. This may result in sudden seat movement, causing the loss of control of your vehicle.

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WARNING: Accessory seat covers not released by the manufacturer of your vehicle could prevent the seatbelt from retracting correctly. This could cause the seatbelt to become slack which could increase the risk of injuries in a crash.



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ADJUSTING THE SEAT BACKREST

WARNING: Do not recline the seat backrest too far. This can cause an occupant to slide under the seatbelt in the event of a sudden stop or crash. Failure to follow this instruction can result in personal injury or death.



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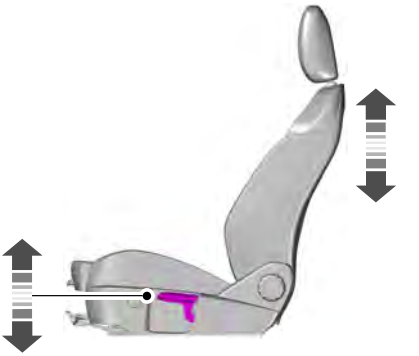
ADJUSTING THE SEAT HEIGHT



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HEATED SEATS

HEATED SEAT PRECAUTIONS

WARNING: Use caution when using the heated seat if you are unable to feel pain to your skin because of advanced age, chronic illness, diabetes, spinal cord injury, medication, alcohol use, exhaustion or other physical conditions. The heated seat could cause burns even at low temperatures, especially if used for long periods of time. Failure to follow this instruction could result in personal injury.

WARNING: Do not poke sharp objects into the seat cushion or seat backrest. This could damage the heated seat element and cause it to overheat. Failure to follow this instruction could result in personal injury.

WARNING: Do not place anything on the seat that blocks the heat, for example a seat cover or a cushion. This could cause the seat to overheat. Failure to follow this instruction could result in personal injury.

Do not:

- Place heavy objects on the seat.
- Operate the heated seat if water or any other liquid spills on the seat. Allow the seat to dry.

SWITCHING THE HEATED SEATS ON AND OFF

The vehicle must be on to use this feature.

The heated seat icon is located on the second page of the home screen. You can access it by swiping to the next page when on the home screen.



Press the heated seat icon on the touchscreen to cycle through the various heat settings and off. The more indicators that display, the warmer the temperature of the seat is.

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LOCATING THE USB PORTS

Data Transfer USB Ports



The USB ports could be in the following locations:

- On the lower instrument panel.
- Inside the center console.

Note: *These USB ports can also charge devices.*

Note: *Not all USB ports in your vehicle have data transfer capabilities.*

Note: *We recommend using only USB-IF certified cables and adapters. Non-certified cables and adapters may not work.*

Charge Only USB Ports



The USB ports could be in the following locations:

- On the lower instrument panel.
- On the upper instrument panel.
- Inside the media bin.
- Inside the center console.
- On the rear of the center console.
- On the rearview mirror bracket.
- Behind the first row seats.
- On the rear interior trim.
- In the cargo area.

PLAYING MEDIA USING THE USB PORT

WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

1. Connect your device to a data transfer USB port.
2. Press the audio system tile on the touchscreen.



Press to open audio sources.



Press the USB option.



Press to play a track. Press again to pause the track.



Press to skip to the next track.

Press and hold to fast forward through the track.



Press once to return to the beginning of a track. Repeatedly press to return to previous tracks.

Press and hold to fast rewind through the track.

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CHARGING A DEVICE

Connect your device to the USB port.

Data Transfer USB Ports



You can charge your device through the data transfer USB port when your touchscreen is on.

Charge Only USB Ports



You can charge your device through the charge only USB port when the vehicle is in accessory mode or when the vehicle is running.

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WHAT IS THE POWER OUTLET

The power outlet can power devices using a 12 V outlet adapter.

POWER OUTLET PRECAUTIONS

WARNING: Do not plug electrical devices into the power outlets that exceed the maximum power rating. Incorrect use of the power outlets can cause damage not covered by the vehicle warranty, and can result in fire or personal injury.

WARNING: Do not keep electrical devices plugged into the power outlet whenever the device is not in use. The outlet provides power when the vehicle is on. Failure to follow this instruction could result in personal injury.

When you switch the vehicle on, you can use the socket to power 12 V appliances with a maximum current rating of 10 A. Do not use the power point over the vehicle capacity of 12 V DC 120 W or a fuse could blow. Do not plug in any device that supplies power to the vehicle through the power points. This could result in damage to vehicle systems. Do not hang any accessory from the accessory plug. Always keep the power point caps closed when not in use. Do not insert objects other than an accessory plug into the power point.

To prevent the battery from running out of charge:

- Do not use the power point longer than necessary when the vehicle is off.
- Do not leave devices plugged in overnight or when you park your vehicle for extended periods.

LOCATING THE POWER OUTLETS

The power outlet is on the instrument panel.

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BOTTLE HOLDERS

BOTTLE HOLDER PRECAUTIONS

WARNING: Do not place glass objects in the bottle holder. Items could become loose during hard braking, acceleration or crashes. Failure to follow this instruction could result in personal injury.

CUP HOLDERS

CUP HOLDER PRECAUTIONS

WARNING: Use only soft cups in the cup holders. Hard objects can injure you in a crash.

Stow items in the cup holder carefully as items may become loose during hard braking, acceleration or crashes, including hot drinks which may spill.

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STARTING AND POWERING OFF PRECAUTIONS

- The system may not function if the remote control is close to metal objects or electronic devices, such as keys or a cell phone.
- A valid remote control must be inside your vehicle to switch the power on and start your vehicle.
- Make sure all occupants fasten their seat belt.
- Make sure the parking brake is on.
- Make sure the vehicle is in park (P).
- Make sure there is no charge cord coupler connected to the vehicle.

STARTING THE VEHICLE

1. Fully press the brake pedal.

Note: *Do not touch the accelerator pedal.*



2. Press the push button start.

POWERING OFF

WARNING: Do not switch off your vehicle when it is moving. This results in a significant decrease in braking and steering assistance. If the vehicle is switched off, some electrical circuits, for example airbags, could also turn off. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

Note: *If you unintentionally switch your vehicle off, shift into neutral (N) and press the push button start to restart your vehicle.*

When your vehicle is not moving and is started, or the power is in accessory mode, press and release the push button start without pressing the brake pedal. This shuts off the vehicle and all electrical accessories.

Only in a case of emergency, when your vehicle is moving, press the push button start three times within three seconds, or press and hold for at least three second. Shift into neutral (N) and use the brakes to bring your vehicle to a safe stop. When your vehicle comes to a complete stop, shift into park (P).

ACCESSING THE PASSIVE KEY BACKUP POSITION

If you are unable to start your vehicle, follow the steps below.

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1. Place the remote control or mechanical key in the slot as shown with the buttons facing upward.
2. Press and hold the brake pedal.
3. Press the push button start to switch the power on and start your vehicle.

STARTING AND POWERING OFF – TROUBLESHOOTING

STARTING AND POWERING OFF – FREQUENTLY ASKED QUESTIONS

Why does the vehicle not start?

- The system does not function if the remote control frequencies are jammed, or if the remote control battery has no charge. See **Starting and Powering Off – Frequently Asked Questions** (page 94).
- The system does not function if the 12-volt battery has no charge. 12-volt battery depletion can occur if the high voltage battery state of charge is low.

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WHAT IS THE HIGH VOLTAGE BATTERY

The high voltage battery is a highly sophisticated lithium ion battery system, used to store electric energy to power your vehicle.

HIGH VOLTAGE BATTERY PRECAUTIONS

WARNING: This battery pack should only be serviced by an authorized electric vehicle technician. Improper handling can result in personal injury or death.

WARNING: Keep your hands and clothing clear of the cooling fan.

Your vehicle consists of various high-voltage components and wiring. All of the high-voltage power flows through specific wiring assemblies labeled as such or covered with a solid orange convolute, or orange striped tape, or both. Do not come in contact with these components.

PRESERVING YOUR HIGH VOLTAGE BATTERY

When using the battery at a low state of charge, your vehicle could start disabling accessory features and also limit performance.

If your vehicle reaches a 0% state of charge, recharge your vehicle as soon as possible.

Always take care not to store the vehicle at 0% state of high voltage battery charge as it may cause premature wear.

In everyday use it is acceptable to use the full state of charge window, however there are a few best practices we recommend in order to maintain the health and life of your battery.

Storage Temperature

Large temperature drops can result in significant state of charge and range reduction. In some cases, it can also lead to significant power reduction. This effect is more noticeable at lower temperatures and lower state of charge.

Storing your vehicle in temperatures between 5ºC (41ºF) and 30ºC (86ºF) is the most beneficial for the high voltage battery.

Storage State of Charge

Storing your vehicle's high voltage battery at higher states of charge is less favorable than storing at lower states of charge.

Operating requirements for vehicles in normal service

Vehicles that have been in normal operation within 15 days are considered as vehicles in normal service.

Fully charge automatically to 100% state of charge at least once every three days. After using the vehicle, ensure all electrical devices are turned off and the key is removed.

Requirements for vehicles left unused for extended periods

Vehicles stored in the OFF position for more than 15 consecutive days are considered as vehicles left unused for extended periods.

Before storage, the battery state of charge shall be no lower than 40% and no higher than 80%.

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The battery system must be stored in a well-ventilated, dry location, protected from direct sunlight, rain, and away from heat sources. After the vehicle has been parked for an extended period, before reusing it, verify that no warning lights appear on the instrument panel; if any warning lights appear, contact your authorised dealer.

The battery must be fully charged to 100% state of charge once every three months. Perform battery conditioning before the first use after storage.

Battery Conditioning Procedure

Visual Inspection

Visually check that the wiring, connectors, and service switch on the housing are securely connected and the outer casing is intact; inspect the upper cover and lower housing for any damage and ensure they are clean.

Conditioning Site Requirements

The site must be spacious, level, safe, and equipped with charging facilities.

Battery Conditioning Procedure

1. Turn the vehicle on, and check the battery state of charge.
2. Adjust the battery state of charge to below 20%.
3. Turn the vehicle off and let it sit for more than 2 hours. No additional operations are required during this period.

Note: *Ensure the positive and negative terminals of the 12V battery are firmly connected.*

4. After the resting period, charge your vehicle to 100%.
5. If the vehicle is to remain unused for an extended period, adjust the state of charge to no lower than 40% and no higher than 80%.

Low-Temperature Characteristics of the Battery Pack

When using the vehicle in winter, the low-temperature environment may activate the battery heating function, which can extend charging time and reduce driving range accordingly. It is recommended to charge the vehicle as soon as possible after parking.

When the ambient temperature is below 0°C (32°F) in winter, ensure that the SOC remains above 40%. Do not let the battery level drop below 40% to prevent charging issues caused by low temperatures.

Note: *When the weather is cold, after using the vehicle and allowing it to sit for an extended period, the SOC may drop more rapidly during the initial stage of the next drive. This is due to the power battery triggering a correction strategy, which is related to the ambient temperature and the duration of inactivity. This is normal and should not be a cause for concern.*

ENERGY CONSUMPTION REGULATIONS - EUROPE

Energy Consumption (Off-Vehicle Charging)

The declared WLTP energy consumptions and electric range are determined according to the technical requirements and specifications of the European Regulations (EC) 715/2007 and (EU) 2017/1151 as last amended. The applied standard test procedures enable comparison between different vehicle types and different manufacturers.

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In accordance with the Worldwide Harmonized Light Vehicles Test Procedure (WLTP) the certified electric range can be achieved with a fully charged battery depending on the existing series and battery configuration. The actual electric range may vary due to various factors such as weather conditions, driving style, route profile, vehicle condition, age and condition of the lithium-ion battery.

European Directive 1999/94/EC

In addition to the fuel/energy efficiency of a car, driving behaviour as well as other non-technical factors play a role in determining a car's fuel/energy consumption, CO2 emissions and electric range. CO2 is the main greenhouse gas responsible for global warming. A guide on fuel economy and CO2 emissions which contains data for all new passenger car models is available at any point of sale free of charge.

ENERGY CONSUMPTION FIGURES - EUROPE

Electric Range City	Electric Range	Electric Energy Consumption	Weighted, Combined CO_2
km (mi)	km (mi)	kWh/100km (mi/kWh)	g/km
312 - 381 (193 - 236)	178 - 254 (110 - 157)	32.1 - 23.8 (1.9 - 2.6)	0

HIGH VOLTAGE BATTERY – TROUBLESHOOTING

HIGH VOLTAGE BATTERY – WARNING LAMPS



Illuminates when the battery requires service or change. Have the system checked as soon as possible.



Illuminates when the high voltage battery temperature is hot.



Illuminates when your vehicle has limited performance due to a cold or hot battery or if the battery state of charge is low. Drive with caution. Keep your vehicle connected to a charging system when not in use to maintain battery temperature.



Illuminates when your vehicle requires service. An informational message also appears. Have your vehicle checked as soon as possible.

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HIGH VOLTAGE BATTERY – INFORMATION MESSAGES

Message	Action
Exit Vehicle NOW	Safely stop and exit your vehicle as soon as possible, then call for emergency assistance.

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CHARGING EQUIPMENT PRECAUTIONS

WARNING: Read all instructions and warnings in this publication before using the charging equipment.

WARNING: Do not use an electrical outlet that is immersed or submerged in water, snow, or in an electrical storm. When using the charging equipment, avoid moisture, water and snow at all times. Failure to follow these instructions could result in fire, electric shock, personal injury or death.

WARNING: The wall outlet and charging equipment must be in good condition and installed to comply with provisions of up-to-date local codes and regulations. Do not use an ungrounded wall outlet. Have a qualified, licensed electrician install and check the wall outlet, if you suspect that it is not properly grounded, the connection feels loose, or the outlet is damaged. The wall plug must fit firmly and fully into the outlet. Do not use extension cords, surge protectors, timers or other adapters. Failure to follow these instructions could result in electric shock, property damage, personal injury, or death.

WARNING: Do not drop the control box or coupler. Failure to follow this instruction could result in personal injury, fire, electric shock, death or property damage.

WARNING: Visually inspect the charging equipment before each use. Do not use the charging equipment if it is damaged. Do not attempt to open or repair any part of the charging equipment components as it will not operate. Charging equipment components contain critical safety devices in the wall outlet plug and connector that cannot be serviced. Contact your local dealer for assistance. Failure to follow these instructions could result in fire, electric shock, or personal injury or death.

WARNING: Do not use the charging equipment in temperatures outside of the operation range of -30°C (-22°F) to 50°C (122°F). Store the charging equipment in a clean dry place between the temperatures of -30°C (-22°F) to 85°C (185°F). Stow the control box indoors on the hanger or all the charging equipment in the bag after use to prevent damage to the charging equipment and personal injury.

WARNING: Do not connect or disconnect any pluggable components of the charging equipment when in use or charging. Do not put fingers or any object into the electric charge coupler. Supervise any children in the vicinity of the charging equipment when plugged into the wall outlet. Failure to follow these instructions could cause damage to the charging equipment or cause personal injury or death.

WARNING: This equipment has arcing or sparking parts. Do not expose to flammable vapors. Position this equipment at least 450 mm (18 in) above the floor.

WARNING: High voltage is present in your electric meter housing and power distribution panel. Contact with high voltage can result in fire, electric shock, personal injury or death.

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CHARGING EQUIPMENT OVERVIEW

Public Charge Cord (If Equipped)



You can charge your high voltage battery with the public charge cord at a public AC charge station that has no cables attached. See **Charging Using Your Public Charge Cord** (page 112).

A charge wall box can be purchased separately as an accessory to utilize the public charge cord at home.

Specification Type	Specification Value
Charger Model	Type 2
Voltage (PHEV)	230 V
Voltage (BEV)	230–400 V
Maximum Current (PHEV)	16 amps max continuous
Maximum Current (BEV)	20A or 32A max continuous (per phase) depending on the charging cable
Phases (PHEV)	1
Phases (BEV)	1-3
Frequency	50Hz
Power (PHEV)	3.5 kW max

Specification Type	Specification Value
Power (BEV - 32A)	Vehicle 11kW max, Public charge cord 22 kW max
Power (BEV - 20A)	Vehicle 11kW max, Public charge cord 11 kW max
Cable length	5–10 m (16–33 ft)
Operating temperature	-30°C (-22°F) to 50°C (122°F)
Storage temperature	-30°C (-22°F) to 85°C (185°F)
Environmental	IP65
Ventilation	Not required
Maximum Altitude	4000m

Note: *Depending on the date your charging cord was manufactured, the specifications can be different. Make sure to check the charge cord label for specifications.*

Note: *A vehicle's maximum AC charging capability is determined by its onboard charger configuration. Vehicles equipped with a dual charger can achieve up to 22 kW using a 32 Amp-per-phase, three-phase supply, while those with a single charger have a maximum capability of 11 kW with a 16 Amp-per-phase, three-phase supply.*

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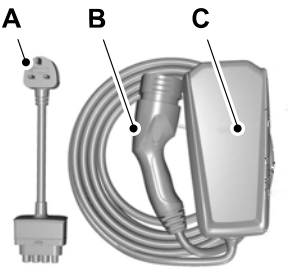
Note: *Charging performance can be influenced by local electrical grid specifications. In certain countries, including France, Norway, the UK, Belgium, and Ireland, public AC charging infrastructure often provides only a single-phase supply. Consequently, using a 20A-per-phase three-phase Mode 3 charging cable in these regions will limit the vehicle to single-phase charging at a maximum of 3.7 kW, leading to a significant increase in total charging time. For optimal charging performance in these countries, a 32A-per-phase three-phase Mode 3 charging cable is recommended, as it allows the vehicle to charge at a much faster rate of up to 7.4 kW on a single-phase connection, significantly reducing charging time.*

Universal Home Charge Cord (If Equipped)

You can charge your vehicle's high-voltage battery using a standard household outlet with the universal home charge cord. See **Charging at Home** (page 107).

The universal home charge cord can be purchased separately as an accessory. It has a low power connector to use with a 230V outlet. A high power connector can also be purchased separately. Connector type varies by market.



A Connector.
B Coupler.
C Control Box.

You must plug the connector into the control box first. Then plug the connector into the household outlet, and then plug into the vehicle charge port.

The power indicator illuminates blue when the connector is properly inserted into the control box and dedicated wall outlet.

Note: *To insert the connector, firmly grasp the connector by the cable or plug and push into the control box until an audible click is heard. Make sure the connector is fully inserted and flush with the control box before inserting it into the outlet. Improper insertion causes a longer charge session or faults.*

Note: *Follow the installation instructions provided with the charger.*

Note: *We recommend using the supplied plugs and connectors.*

Note: *Use the correct connector for the appropriate market in which you are charging your vehicle.*

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Note: *If you do not use a dedicated circuit, the circuit breaker could trip or open. If a dedicated circuit is not available, contact a licensed professional electrician regarding the installation of a dedicated outlet.*

Note: *If ground is not present, the universal home charge cord will give a fault indication and prevent the vehicle from charging.*

Note: *Plug the connector for the universal home charge cord directly into the wall plug receptacle. Do not plug the universal home charge cord into any form of extension cord.*

Note: *If the wall bracket is not used for mounting the charging equipment, plug the charging equipment into an outlet closer to ground.*

Note: *Handle the coupler with care. Do not drop the coupler. The coupler and the cable should be mounted to the wall when not in use.*

Specification Type	Specification Value
Charger Model	IEC
Voltage	230 V
Maximum Current	16 amps max continuous
Frequency	50Hz
Power draw when idle	< 2 Watts
Power draw when charging	< 4 Watts
Cable length	6.1 m (20 ft)
Operating temperature	-30°C (-22°F) to 50°C (122°F)
Storage temperature	-30°C (-22°F) to 85°C (185°F)

Specification Type	Specification Value
Environmental	IP65
Ventilation	Not required
Maximum Altitude	4000m

Universal Home Charge Cord Auto-Restart

Auto-restart helps make sure that your vehicle is charged and ready for use when needed. A charge could be interrupted if errors are detected. Charging resumes once the error is no longer detected. The red indicator illuminates during an error condition.

The exception to the immediate auto-restart is when the interruption is due to a charger ground fault circuit interruption (GFCI) event. The charger attempts to restart 15 minutes after a (GFCI) event. After the fourth attempt to restart, the charger shuts down and the red indicator stays on.

If the fault persists, do not continue to try to charge your vehicle. Contact your authorized dealer.

MOVING AND STORAGE INSTRUCTIONS

Make sure you wrap the universal home charge cord after charging. Store the universal home charge cord in the storage bag supplied with the universal home charge cord when not in use.

Note: *Do not hold the universal home charge cord by the power cable. Hold the complete unit and carefully place back in the storage bag.*

Note: *To remove the connector, firmly grasp the connector by the cable or plug and pull away from the control box.*

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CARE INSTRUCTIONS

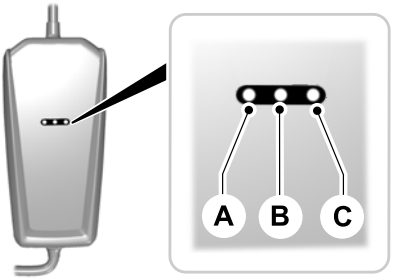
Do not use cleaners or solvents as this could damage the universal home charge cord. Do not place stress on the charging cables. If the unit overheats, remove the universal home charge cord from direct sunlight.

SAFETY FEATURES

The charger includes the following safety features to protect against the risk of electric shock:

- Service ground check: The charger constantly checks for the presence of a service ground connection. If the service ground ever fails, the charger's red indicator illuminates and shuts down power to the vehicle.
- Thermal event sensor: Charger module senses out-of-ordinary thermal events and decreases charging current or shut the unit down if required.
- GFCI protection: The charger has a ground fault circuit interruption (GFCI) reaction system to protect against electric shock. If the charger module detects an output ground fault, it shuts down power to the output cable and the red indicator illuminates.
- Insulation: The components of the universal home charge cord (control module, connector, cable assembly, and charge coupler) are completely insulated (no exposed live parts), to protect against electric shock.
- Unintentional disconnection: The charge coupler is designed to minimize unintentional disconnection. A pilot signal wire in the cable and charge coupler eliminates the possibility of electric shock when not connected to a vehicle or if an unintended disconnect occurs during a charge. Disconnection during charging is safe.

CHARGING EQUIPMENT INDICATORS



A Amber fault indicator
B Blue status indicator
C Red trouble indicator

Note: *When first plugged into a wall outlet the amber, blue and red indicators blink once. Then the blue indicator turns on, followed by a blink of the red indicator. After, the blue indicator turns off then back on. This cycle happens twice if a different connector is used from a previous charge.*

Unpowered

AMBER	BLUE	RED	Details
OFF	OFF	OFF	The mobile power cord is not powered.

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Make sure the outlet is operational, and the circuit breaker is in the ON position or try using another outlet. Ensure the connector is fully inserted into mobile power cord. Ensure the plug is not severely degraded. If the error persists, contact your authorized dealer.

Charging

AMBER	BLUE	RED	Details
OFF	PULSING	OFF	The vehicle is charging.

No action required.

Standby

AMBER	BLUE	RED	Details
OFF	ON	OFF	The mobile power cord is powered and ready to charge. At the current time the mobile power cord is not charging the vehicle.

If you expect the vehicle to be charging the vehicle, make sure the vehicle coupler is properly inserted into the vehicle. Check and adjust your charging time preferences in the on screen display. If your vehicle is still not charging, contact your authorized dealer.

Startup and Rebooting

AMBER	BLUE	RED	Details
ON	ON	ON	The mobile power cord is recovering after encountering an error.

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Universal home charge cord is powering up or recovering after an error. If the mobile power cord cycles for more than 2-3 minutes, unplug the vehicle coupler.

Unplug and replug in the connector. If the issue persists, contact your authorized dealer.

Charging Reduced, Internal Issue

AMBER	BLUE	RED	Details
ON	PULSING	OFF	The mobile power cord is limiting charging power due to overheating.

Make sure the connector and the control box are properly connected. Unplug and replug in the connector. If the mobile power cord is warm or in a hot environment, try charging in a cooler area. Try a different outlet. Try a different connector if you have one available. If the error persists, contact your authorized dealer.

Charging Reduced, AC Plug Or Wall Outlet

AMBER	BLUE	RED	Details
BLINKING	PULSING	OFF	The mobile power cord is reducing charging power due to overheating of the connector or the wall outlet.

Make sure the connector and control box are properly connected. Unplug and replug in the connector. Ensure the connector is fully seated. If the universal home charge cord is warm or in a hot environment, try charging in a cooler area. Try a different outlet. Try a different connector if you have one available. Have a licensed electrician check for missing ground, utility under- or overvoltage. If the error persists, contact your authorized dealer.

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User Troubleshooting

AMBER	BLUE	RED	Details
ON	OFF	OFF	The mobile power cord has encountered a fault that requires troubleshooting.

Make sure the connector and control box are properly connected. Unplug and replug in the connector. If the mobile power cord is warm or in a hot environment, try charging in a cooler area. Try a different outlet. Try a different connector if you have one available. If the error persists, contact your authorized dealer.

Non - Recoverable Fault

AMBER	BLUE	RED	Details
OFF	OFF	ON	There is an internal fault in the mobile power cord that cannot be recovered.

Try a different connector if you have one available. If error persists, contact your authorized dealer.

Non - Recoverable Fault

AMBER	BLUE	RED	Details
OFF	OFF	BLINKING	There is an internal fault in the connector that cannot be recovered.

Try using another connector if you have one available. If not, contact your authorized dealer about obtaining a replacement. If your warranty has expired, you can order a replacement from your dealer.

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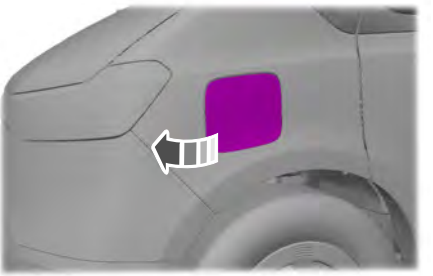
Ground Leakage Fault

AMBER	BLUE	RED	Details
OFF	OFF	PULSING	Electrical current is leaking through a potentially unsafe path.

Note: *When plugging into an unfamiliar wall outlet, let the vehicle charge for several minutes before leaving it unattended. The red indicator illuminates if there is an equipment issue preventing charging. The unit is non-functional if the breaker or infrastructure ground fault circuit interrupter (GFCI) is tripped. You can view your vehicle charging status remotely via the Ford app.*

LOCATING THE CHARGE PORT

The charge port is on the front-left side of your vehicle. To open, press the center right-hand edge of the charge port door and then release.



Note: *Do not apply excessive force. Forcing the door open or closed damages the charge port.*

Note: *Do not hang the charging cable on the charge port door to prevent damage to the hinge arm mechanism.*

AC CHARGING

CHARGING AT HOME

Charging through a standard household outlet with the universal home charge cord.

Universal home charge cords are optional equipments. For more information, contact your authorized dealer.



AC charging is the preferred method of charging, if your vehicle is capable of both AC and DC charging. AC charging preserves the health of the high voltage battery for longer high voltage battery life.

When AC charging, keep your vehicle plugged in when outside temperatures are very high or low. This enables the system to maintain the high voltage battery for best performance.

Note: *For the system to be able to maintain the battery, the vehicle must be able to draw power from connected equipment.*

CAUTION: TO REDUCE THE RISK OF FIRE - The plug must be properly grounded. Use a dedicated circuit. If you do not use a dedicated circuit, the circuit breaker could trip or open. If you do not have a dedicated circuit, contact a licensed professional electrician for proper installation.

You must unwrap the universal home charge cord completely before charging.

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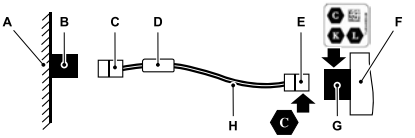
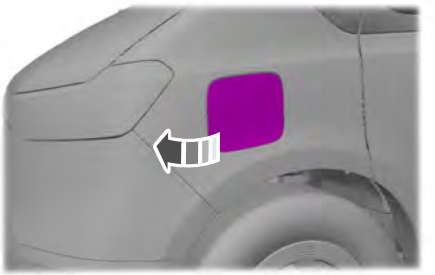
When using the universal home charge cord, plug the charge coupler into the vehicle charge port where the same identifier symbol can be seen.



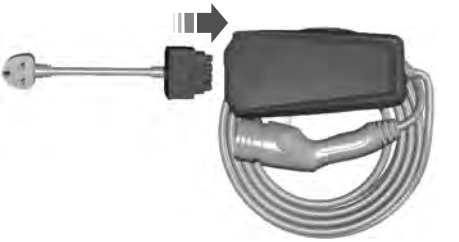
A	Mains.
B	Socket Outlet (Household).
C	Plug.
D	Control box.
E	Charge coupler.
F	Vehicle.
G	Charge port receptacle.
H	Universal home charge cord.

1. Put your vehicle in park (P).

Note: *Your vehicle must be in park (P) to charge and for the charge status indicator to illuminate.*



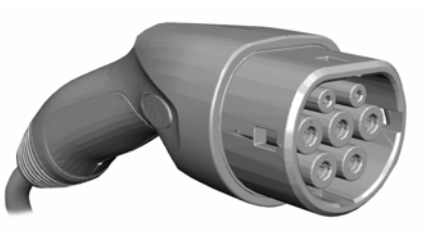
2. Press the center right edge of the charge port door and then release to open the door.



3. Select the appropriate connector for the wall outlet you will use and plug the connector into the universal home charge cord control box.

Note: *To insert the connector, firmly grasp the connector by the cable or plug and push into the control box until it clicks. Make sure the connector is fully inserted and flush with the control box before inserting it into the outlet. Improper insertion will cause a longer charge session or faults.*

4. Plug the connector into the wall outlet.
5. Confirm that the universal home charge cord's LEDs illuminate.
6. Plug the charge coupler into the charge port receptacle on your vehicle.



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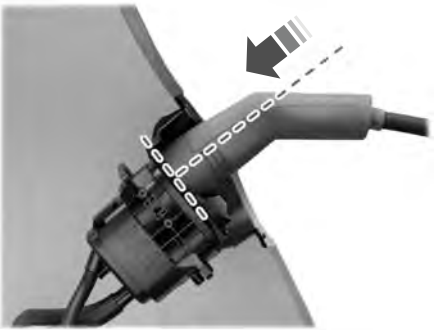
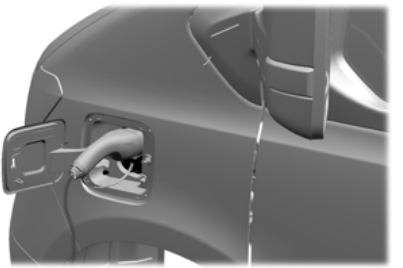




Note: *Your vehicle will lock to the charge coupler.*

Note: *When you plug in your vehicle, it will start charging to 100% by default.*

Note: *Plug the connector into the wall outlet before connecting the charge coupler to your vehicle's charge port.*

Note: *If charging for your vehicle fails, please contact the Customer Relationship Center. To ensure superior service, please take note of the serial number when contacting customer support.*

Stopping Charging

1. Push the coupler unlock button and remove the charge coupler handle from the vehicle.

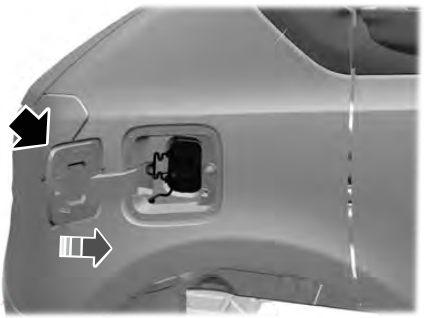
Note: *Do not attempt to remove the charge coupler before you unlock it. Do not use any kind of tool to try and remove a locked charge coupler. Doing so could damage your vehicle and the charge coupler.*

Note: *You cannot unlock the charge coupler handle unless the vehicle remote is near the vehicle or the vehicle doors are unlocked.*

Note: *You can also unlock the cord through your vehicle touchscreen. If the cord still does not unlock, please contact roadside assistance or try the manual release method. See* ***Charge Coupler Manual Release*** *(page 116).*

Note: *If the charging equipment remains connected, the charge port relocks in a short period of time.*

Note: *You cannot shift your vehicle out of park (P) until you remove the charge coupler handle.*



2. Press the center left edge of the charge port door to close.

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CHARGING IN PUBLIC

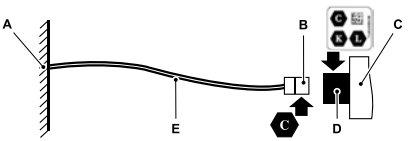
Charging at an AC charge station with cables attached.

AC charging is the preferred method of charging, if your vehicle is capable of both AC and DC charging. AC charging preserves the health of the high voltage battery for longer high voltage battery life.

When AC charging, keep your vehicle plugged in when outside temperatures are very high or low. This enables the system to maintain the high voltage battery for best performance.

Note: *For the system to be able to maintain the battery, the vehicle must be able to draw power from connected equipment.*

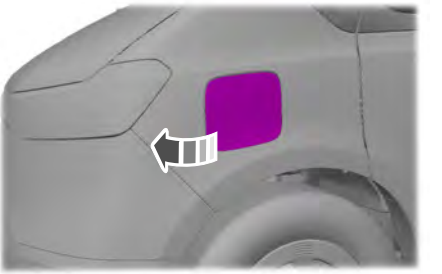
When using an AC charge station with cables attached, choose charge station cord coupler where the same identifier symbol can be seen.



A AC charge station.
B Charge coupler.
C Vehicle.
D Charge port receptacle.
E Cable.

1. Put your vehicle in park (P).

Note: *Your vehicle must be in park (P) to charge.*



2. Press the center right edge of the charge port door and then release to open the door.



3. Select the appropriate charge station coupler.
4. Plug the charge coupler into the charge port receptacle on your vehicle.

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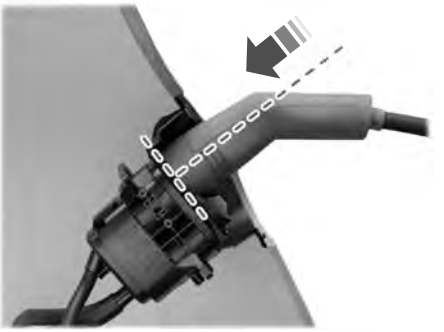
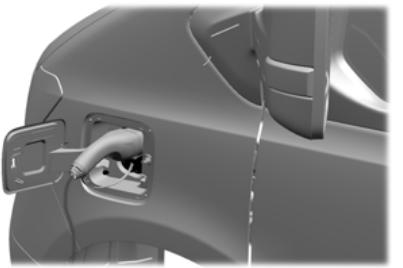




Note: *Your vehicle will lock to the charge coupler.*

Note: *When you plug in your vehicle, it will start charging to 100% by default.*

Information about charging power and remaining charging time is available through the in-vehicle screen. Rates for charging will vary by power level, provider, location, and time of day.

When charging your vehicle at a charging station, use the directions on the charge station to activate the charger.

For more information, visit *https://www.owner.ford.com*.

Stopping Charging

1. Push the coupler unlock button and remove the charge coupler handle from the vehicle.

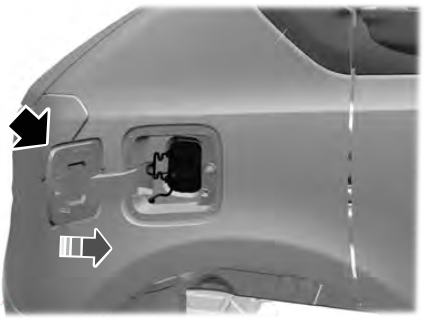
Note: *Do not attempt to remove the charge coupler before you unlock it. Do not use any kind of tool to try and remove a locked charge coupler. Doing so could damage your vehicle and the charge coupler.*

Note: *You cannot unlock the charge coupler handle unless the vehicle remote is near the vehicle or the vehicle doors are unlocked.*

Note: *You can also unlock the cord through your vehicle touchscreen. If the cord still does not unlock, please contact roadside assistance or try the manual release method. See* ***Charge Coupler Manual Release*** *(page 116).*

Note: *If the charging equipment remains connected, the charge port relocks in a short period of time. Charging does not resume.*

Note: *You cannot shift your vehicle out of park (P) until you remove the charge coupler handle.*



2. Press the center left edge of the charge port door to close.

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CHARGING USING YOUR PUBLIC CHARGE CORD

Charging at an AC charge station that has no cables attached or at a wall box.

Charge wall boxes are optional equipment. For more information, contact your authorized dealer.

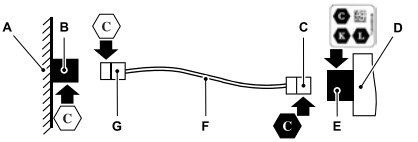
AC charging is the preferred method of charging, if your vehicle is capable of both AC and DC charging. AC charging preserves the health of the high voltage battery for longer high voltage battery life.

When AC charging, keep your vehicle plugged in when outside temperatures are very high or low. This enables the system to maintain the high voltage battery for best performance.

Note: *For the system to be able to maintain the battery, the vehicle must be able to draw power from connected equipment.*

When using an AC charge station without cables attached, plug your public charge cord into the charge station and the vehicle charge port where the same identifier symbol can be seen.

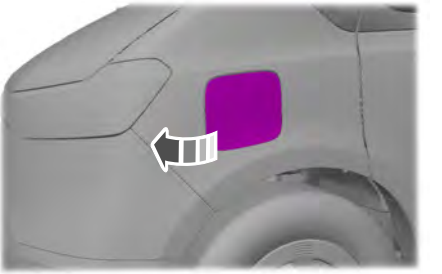
You must unwrap the public charge cord completely before charging.



A AC charge station.
B Charge station port.
C Vehicle charge coupler.
D Vehicle.
E Charge port receptacle.
F Public charge cable.
G Charge station charge coupler.

1. Put your vehicle in park (P).

Note: *Your vehicle must be in park (P) to charge.*



2. Press the center right edge of the charge port door and then release to open the door.
3. Select the appropriate charge station port.



4. Plug the charge station side coupler into the charge station port.

Note: *To insert the coupler, firmly grasp the handle and push into the charge station port.*

5. Plug the vehicle side coupler into the charge port receptacle on your vehicle.

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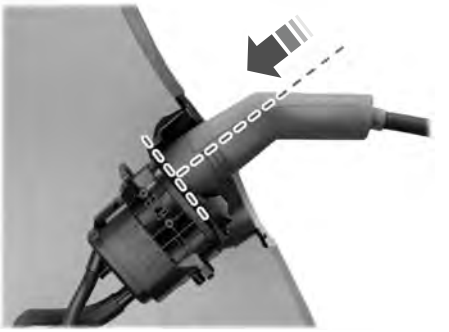

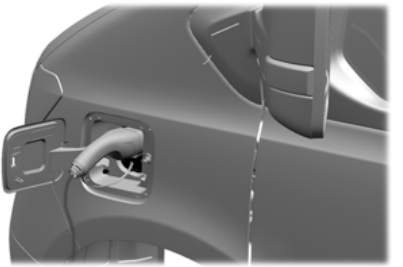

Note: *Your vehicle will lock to the charge coupler.*

Note: *When you plug in your vehicle, it will start charging to 100% by default.*

Information about charging power and remaining charging time is available through the in-vehicle screen. Rates for charging will vary by power level, provider, location, and time of day.

When charging your vehicle at a charging station, use the directions on the charge station to activate the charger.

For more information, visit *https://www.owner.ford.com*.

Stopping Charging

1. Push the coupler unlock button and remove the charge coupler handle from the vehicle.

Note: *Do not attempt to remove the charge coupler before you unlock it. Do not use any kind of tool to try and remove a locked charge coupler. Doing so could damage your vehicle and the charge coupler.*

Note: *You cannot unlock the charge coupler handle unless the vehicle remote is near the vehicle or the vehicle doors are unlocked.*

Note: *You can also unlock the cord through your vehicle touchscreen. If the cord still does not unlock, please contact roadside assistance or try the manual release method. See* ***Charge Coupler Manual Release*** *(page 116).*

Note: *If the charging equipment remains connected, the charge port relocks in a short period of time. Charging does not resume.*

Note: *You cannot shift your vehicle out of park (P) until you remove the charge coupler handle.*

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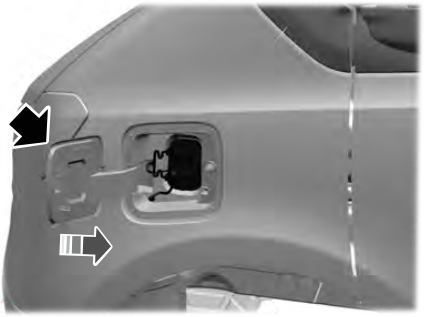


2. Press the center left edge of the charge port door to close.

DC CHARGING

DC charging allows you to charge the vehicle's high voltage battery in significantly less time than the standard charge method.

In cold temperatures, you may notice that DC charging takes longer when the ambient temperature drops below 10°C (50°F). Shutting off climate control or reducing climate control temperature and fan settings for the first 10 to 15 minutes of DC charging allows the battery to warm up faster, improving the charging rate.

For the convenience of DC charging and time, there is a different fee structure depending on the charging station and network you choose.

Note: *The vehicle could reduce DC fast charging rate to preserve the battery. This is based on battery temperature, battery state of charge and battery health.*

Note: *When the temperature is below freezing, fully turning off cabin heat for the first 10 to 15 minutes of DC charging could significantly improve the charging rate.*

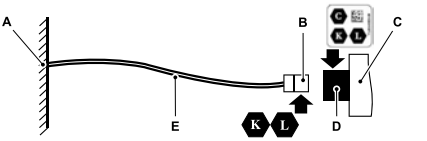
Note: *Charge times vary depending on outside air temperature, power level, charger type, and location in which you are charging.*

Note: *The vehicle could reduce the DC charging rate to maximize the life of the battery.*

Note: *Based on vehicle and battery configuration, the vehicle may charge to a value less than the recommended 100% on DC to optimize charging time and battery longevity. If you need to DC charge your vehicle above this level, use the Target Charge to raise the target charge level. See* ***Charging Settings*** *(page 117).*

To charge the high-voltage battery at a charge station:

When using charge station with cables attached, choose the charge station cord coupler where the same identifier symbol can be seen.



A DC charge station.
B Charge coupler.
C Vehicle.
D Charge port receptacle.
E Cable.

1. Put your vehicle in park (P).

Note: *Your vehicle must be in park (P) to charge and for the charge status indicator to illuminate.*

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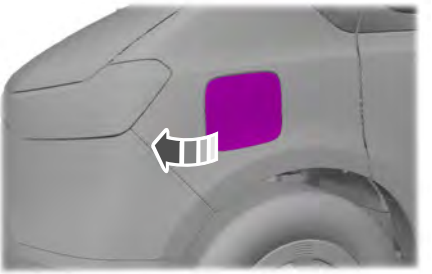

2. Press the center right edge of the charge port door and then release to open the door.



3. Open the dust cap cover on the charge port to expose lower connectors.



4. Select the appropriate DC charge station coupler.
5. Plug the charge coupler into the charge port receptacle on your vehicle.



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Note: *Your vehicle will lock to the charge coupler.*

Note: *When the charge coupler is properly engaged, the light ring illuminates. This indicates the beginning of a normal charge cycle.*

Note: *The vehicle monitors battery health and may take actions including, but not limited to, reducing the DC fast charge rate to protect the battery hardware from damage, and to maintain battery health.*

Information about charging power and remaining charging time is available through the in-vehicle screen. Rates for charging will vary by power level, provider, location, and time of day.

Stopping Charging

1. Push the coupler unlock button and remove the charge coupler handle from the vehicle.
2. Close the dust cap cover.

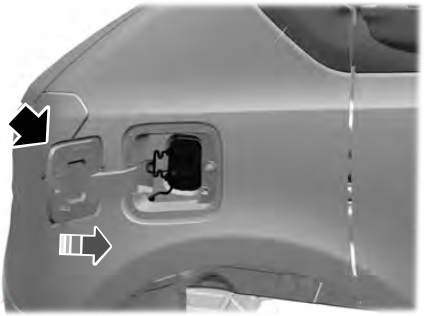
Note: *Do not attempt to remove the charge coupler before you unlock it. Do not use any kind of tool to try and remove a locked charge coupler. Doing so could damage your vehicle and the charge coupler.*

Note: *You cannot unlock the charge coupler handle unless the vehicle remote is near the vehicle or the vehicle doors are unlocked.*

Note: *You can also unlock the cord through your vehicle touchscreen. If the cord still does not unlock, please contact roadside assistance or try the manual release method. See* ***Charge Coupler Manual Release*** *(page 116).*

Note: *If the charging equipment remains connected, the charge port relocks in a short period of time. Charging does not resume.*

Note: *You cannot shift your vehicle out of park (P) until you remove the charge coupler handle.*



3. Press the center left edge of the charge port door to close.

CHARGE COUPLER MANUAL RELEASE

In the event that your vehicle does not unlock the charge coupler after pressing the unlock button or through the vehicle access menu, you can manually release it.

Releasing the charge coupler:

1. Switch off your vehicle.
2. Open the hood.

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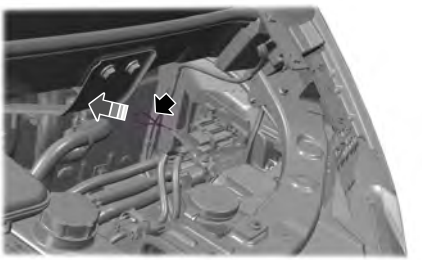

3. Locate and pull the manual release device as shown.

Note: *The latch is located on the back of the charge port, under the left-hand side headlamp. It is accessible by hand.*

4. Remove the charge coupler from the vehicle charge port.
5. Close the hood.

Note: *The next time you start your vehicle or plug in to charge, the locking mechanism re-engages and the manual release latch resets.*

Note: *If the issue persists, have your vehicle checked.*

CHARGING SETTINGS

Charging Status

Shows the present state of the charging system.

Charge Status	Description
Will charge when plugged in	The vehicle is unplugged and starts charging once plugged in.
Charging stopped	The vehicle is plugged in and charging has been stopped through the Ford app.
Charging	The vehicle is plugged in and charging.
Fast charging	The vehicle is plugged into a DC Fast Charge station and charging.
Charged	The vehicle finished charging to the max charge limit setting.
Charging 12V battery	The vehicle is plugged in and charging the 12V battery.
Conditioning the cabin	The vehicle is plugged in and the climate control system is operating according to the departure and comfort settings.
Conditioning the battery	The vehicle is plugged in and conditioning the high voltage battery.
Vehicle charging fault	The vehicle is plugged in and there is a fault within the vehicle charging system. Unplug and plug back in. If the fault is still present, contact your authorized EV certified dealer.

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Charge Status	Description
Charging Station Malfunction	The vehicle is plugged in and a fault has been detected with the charge station or charging cord. Check the charging cord, charging station or electrical supply.
Charging station not detected	A charging coupler has been plugged into the vehicle but there is no connection with a charging power source.
Charging station paused	The vehicle is plugged in and charging has been paused at the charge station.

High Voltage Battery State of Charge

Displays the remaining charge percentage with 100% representing the total amount of energy you can get from an external charge.

Estimated Vehicle Driving Range

Displays the estimated distance the vehicle can travel with the current high voltage battery charge level.

Live Charging Information

When the vehicle is charging, the following charging speed information is displayed:

- Live Charging Power (Kilowatt)
- Live Charging Current (Ampere)

Note: *Live charging current is only displayed when the vehicle is AC charging.*

Target Charge

Displays the charge percentage at which charging stops and can be adjusted using the main slider.

Note: *Daily and trip labels are displayed to suggest the target charge for each of these usages based on battery life and vehicle range.*

Charging End Time

When charging, the estimated end time displays.

When your vehicle is at a saved charging location and not plugged in, the end time displays based on known charging infrastructure.

Note: *Charging time information is estimated. Certain conditions could result in longer charging times.*

Departure Times Card

Displays the next departure time and associated cabin comfort setting.

Press the departures times card to access the departure and comfort settings.

Setting departure times allows you to control charging schedules and warm or cool your cabin and the high voltage battery when your vehicle is plugged in, so your vehicle is ready to drive when you are. By setting a departure time, your vehicle can use your charge time settings to minimize your electricity costs but still prioritize finishing charging before your scheduled departure. The calendar view allows you to program two departure times per day for each day of the week.

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Note: *By using energy from your charging source while plugged in, battery temperature can be managed for best driving performance and less energy is needed for heating or cooling of the cabin at the start of your drive. This helps maximize your driving range.*

Note: *For the system to be able to maintain the battery, the vehicle must be able to draw power from connected equipment.*

Departure and Comfort

Follow these steps to set departure times and cabin comfort level.

Note: *The departure and comfort settings do not apply when connected to a DC fast charger.*

1. Press the departures times card on the charge settings screen.
2. Select a time.

Note: *Two time settings show for each day of the week on the departure times schedule screen.*

3. On the departure times settings screen, set your desired time, cabin comfort level and days of the week to repeat.
4. Press save.

Note: *Your settings are now shown on the departure times schedule screen.*

5. Press back to return to the main charge settings screen.

Note: *The next departure time and cabin temperature display.*

Note: *Cabin conditioning comfort level may vary depending on the capability of the charging equipment connected to your vehicle. The power available for conditioning is limited to the power that can be delivered by the connected charging equipment.*

Preferred Charge Times Card

Displays the preferred charge times set for the current location.

Press the preferred charge times card to set preferred charge times for a specific charging location.

When you are at a saved charging location, your vehicle prioritizes charging based on your preferred charge schedule. You can set one preferred charge time for weekdays and another one for weekends. This feature allows you to take advantage of electric utility rate plans that offer lower pricing during certain times of day. Contact your utility company to see what plans are available.

Note: *For saved charging locations, your vehicle prioritizes charging during your preferred charge times. Charging outside these charge time windows only occurs when additional charging time is needed to reach the maximum charge level by your next departure time. In this case, the vehicle begins charging right away after plugging in. The vehicle stops charging and waits for the preferred charge times when the remaining charging can be contained in the preferred charge windows.*

Preferred Charge Times

Follow these steps to set preferred charge times for a charging location.

Note: *The vehicle uses your current location to create the new charge schedule. Before saving a new location, ensure that the vehicle has successfully charged at that location for at least a few minutes.*

Note: *Charging location settings do not apply to DC fast chargers.*

1. Press the preferred charge times card on the charge settings screen.

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2. To add the current charging location, press the add location button. You can also edit settings for previously saved locations.
3. Edit the nickname of the location and press the next button.

Note: *The name of the location cannot start with a blank character and cannot contain special characters.*

4. Set preferred charge windows by choosing a preferred charge start time, a preferred charge end time, and selecting the day-grouping for the preferred charge window (weekend or weekday). Repeat the process for the other day-grouping. Once your preferred charge windows have been defined, press the save button to store the settings.

Note: *Selecting all or none of the 24 hours results in any time of day given equal priority for charging.*

5. Return to the previous screen and see the summary of the preferred charge times for this location. Press the back arrow to return to the charge settings screen or press the location to change its settings.

Advanced Menu

Allows you to limit the current rate when AC charging to prevent circuit breakers from tripping.

AC Rate

Follow these steps to set the AC rate and limit the current anytime the vehicle is AC charging.

1. Press the advanced menu on the charge settings screen.
2. Set the AC rate using the slider.
3. Return to the previous screen to save the value set.

CHARGING EQUIPMENT IDENTIFICATION SYMBOLS



Identifier symbol visible on vehicle cord couplers, charge station cord couplers and vehicle charge ports.

Supply Type	Standard	Configuration	Type of Accessory	Voltage Range
AC	EN 62196-2	Type 2	Vehicle coupler, charge station coupler and vehicle charge port.	Lower or equal to 480 volt RMS



Identifier symbol visible on charge station ports and your public charge cord coupler.

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Supply Type	Standard	Configuration	Type of Accessory	Voltage Range
AC	EN 62196-2	Type 2	Charge station port, public charge cord coupler.	Lower or equal to 480 volt RMS



Charge station coupler identifier symbol.

Supply Type	Standard	Configuration	Type of Accessory	Voltage Range
DC	EN 62196-3	FF	Vehicle coupler, vehicle charge port, and charge station coupler.	50 volt to 500 volt



Charge station coupler identifier symbol.

Supply Type	Standard	Configuration	Type of Accessory	Voltage Range
DC	EN 62196-3	FF	Vehicle coupler, vehicle charge port, and charge station coupler.	200 volt to 920 volt

CHARGING YOUR VEHICLE – TROUBLESHOOTING

CHARGING YOUR VEHICLE – WARNING LAMPS



It illuminates when your vehicle is plugged in.

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CHARGING YOUR VEHICLE – INFORMATION MESSAGES

Message	Details
Is vehicle plugged in?	Your vehicle needs confirmation you unplugged it before allowing a start. You must make sure you unplugged your vehicle and then respond to the message prompt before starting your vehicle.
Plug in to Maintain 12V Battery	Indicates that the high voltage battery can no longer support the 12 volt battery due to its low range. Plug in your vehicle to charge the high voltage battery and maintain the 12 volt battery at a healthy state.
Charge station malfunction See manual	Your plugged-in vehicle has detected a fault with the charge station or charging cord. Please check the charge station, charging cord, or electrical supply.
Charge Station Communication Error Contact Station Provider	Your plugged in vehicle cannot communicate with the charging station. Please contact the station provider.

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CHARGING YOUR VEHICLE – FREQUENTLY ASKED QUESTIONS

My vehicle does not charge

- Ensure you properly connect the connector and control box. Unplug the charge coupler from your vehicle and unplug the connector from the wall outlet. Then check the connector to be sure that the connector is properly connected into the mobile charger control box. If the mobile charger is warm, or in a hot environment, try charging in a cooler area. Try a different outlet or a different connector if you have one available. If the problem persists, contact an authorized EV certified dealer.

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AUTOMATIC TRANSMISSION POSITIONS

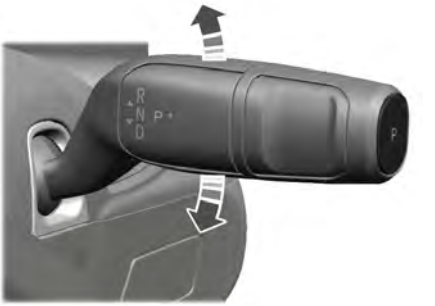
AUTOMATIC TRANSMISSION PRECAUTIONS

WARNING: Apply the parking brake, switch the vehicle off and remove the key before you leave your vehicle. Failure to follow this instruction could result in personal injury or death.

WARNING: When your vehicle is stationary, keep the brake pedal fully pressed when shifting gears. Failure to follow this instruction could result in personal injury, death or property damage.

WARNING: Do not apply the brake pedal and accelerator pedal simultaneously. Applying both pedals simultaneously for more than a few seconds limits vehicle performance, which may result in difficulty maintaining speed in traffic and could lead to serious injury.

SHIFTING YOUR VEHICLE INTO GEAR



The position selector is on the right-hand side of the steering column.

1. Power your vehicle on. See **Starting the Vehicle** (page 93).
2. Press and hold the brake pedal.
3. Move the selector one position up or down to select neutral (N).
4. Move the selector two positions up to select reverse (R).
5. Move the selector two positions down to select drive (D).
6. Press the P button on the selector to select park (P).

PARK (P)

Park By Brake

This feature uses the electric parking brake to keep the vehicle stationary.

P

Pressing the P button on the selector applies the electric parking brake and also prevents power from being transmitted to the driven wheels.

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REVERSE (R)

WARNING: Shift into reverse (R) only when your vehicle is stationary.

In reverse (R) power is transmitted to the driven wheels.

NEUTRAL (N)

WARNING: In neutral (N) your vehicle is free to roll.

In neutral (N), power is not transmitted to the driven wheels.

DRIVE (D)

In drive (D) power is transmitted to the driven wheels.

AUTOMATIC TRANSMISSION POSITION INDICATORS

The instrument cluster displays the current position.



TEMPORARY NEUTRAL MODE

How Does Temporary Neutral Mode Work

Use this mode to keep your vehicle in neutral (N), for a limited time, when you exit your vehicle or switch your vehicle off. For example, if you exit your vehicle before an automatic car wash.

Note: *You do not need to use this mode at an automatic car wash if you shift into neutral (N) and stay in your vehicle with power on.*

Note: *Do not tow your vehicle in this mode.*

Note: *Automatic return to park (P) is delayed when your vehicle is in this mode.*

Temporary Neutral Mode Limitations

This mode could be unavailable if your 12 volt battery charge level is low. Connect an external power source and attempt the procedure again.

Your vehicle could shift to park when the vehicle battery charge level is low. Prolonged use of this mode can cause the 12 volt battery to run out of charge.

This mode could be unavailable if your vehicle is below operating temperature. Warm up your vehicle and attempt the procedure again.

Do not tow your vehicle in this mode. Failure to follow these instructions could result in vehicle damage not covered by the vehicle warranty.

Entering Temporary Neutral Mode

1. Bring your vehicle to a complete stop.
2. Press and hold the brake pedal.
3. Power your vehicle on.
4. Shift into neutral (N).

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Note: *On the cluster appears the following text: "To stay in Neutral when exiting the vehicle select (N) again".*

5. Shift into neutral (N) again within a few seconds.

Note: *On the cluster appears the following text: "Neutral mode enabled Not a tow mode".*

6. Release the brake pedal.

Note: *Your vehicle is free to roll.*

7. Switch your vehicle off.

Note: *Do not tow your vehicle in this mode.*

Note: *If you power your vehicle off, the cluster will continue to display the following text: "Transmission not in Park".*

Exiting Temporary Neutral Mode

1. Press the brake pedal.
2. Shift into park (P), or power your vehicle on and shift into drive (D) or reverse (R).

AUTOMATIC RETURN TO PARK (P)

Your vehicle shifts into park (P) when your vehicle is stationary and any of the following occur:

- You switch the vehicle off.
- You unfasten the driver seatbelt and exit the driver seat.

Note: *Do not use automatic return to park (P) when your vehicle is moving, except in an emergency.*

AUTOMATIC TRANSMISSION – INFORMATION MESSAGES

Message	Details
Press brake to shift.	When in (N)/(P) gear and the vehicle is stationary, the user pushes the shift lever upward to switch to (R) gear.
Press brake to shift.	When in (N)/(P) gear and the vehicle is stationary, the user pushes the shift lever downward to switch to (D) gear.
Press brake to shift.	When in (P) gear and the vehicle is stationary, the user lightly pushes the shift lever up or down to switch to (N) gear.
Speed too high. Gear shift not available.	When in (N) gear and the vehicle is moving, the user pushes the shift lever upward to switch to (R) gear.
Speed too high. Gear shift not available.	When in (N) gear and the vehicle is moving, the user pushes the shift lever downward to switch to (D) gear.
Speed too high. Gear shift not available.	When in (R) gear and the vehicle is moving, the user pushes the shift lever downward to switch to (D) gear.
Speed too high. Gear shift not available.	When in (D) gear and the vehicle is moving, the user pushes the shift lever upward to switch to (R) gear.
Shift system malfunction. Service required.	The system detects a shift lever fault, such as an electrical circuit signal failure or lever sticking.

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WHAT IS DRIVE MODE CONTROL

Your vehicle has various drive modes that you can select for different driving conditions. Depending on the drive mode that you select, the system adjusts various vehicle settings.

SELECTING A DRIVE MODE



Press the button on the touchscreen to directly access the drive modes.

As a secondary option:

1. Press Settings on the touchscreen.
2. Press Switch Drive Mode.
3. Select the desired option.

DRIVE MODES

ECO



Vehicle settings suited for economical driving.

Note: *The system defaults to Normal mode when you start your vehicle.*

Note: *When selecting ECO mode, you can adjust climate control and max vehicle speed.*

Note: *If the speed limit is active and you fully press the accelerator pedal, the speed limit function disengages temporarily. It reactivates when the accelerator pedal is released slightly.*

NORMAL



Vehicle settings suited for balanced driving.

Note: *The system defaults to Normal mode when you start your vehicle.*

SLIPPERY



Use this mode for less than ideal road conditions such as snow and ice covered roads or for firm surfaces that are covered with loose or slippery materials.

This mode lowers accelerator pedal responsiveness and optimizes traction and stability controls to help mitigate wheel spin and maintain vehicle control in slick driving conditions.

Note: *The system defaults to Normal mode when you start your vehicle.*

DRIVE MODE CONTROL – TROUBLESHOOTING

DRIVE MODE CONTROL – INFORMATION MESSAGES

Message	Details
Drive mode not available	The system is not available. If it is still not available the next time you switch your vehicle on, the system has malfunctioned. Have your vehicle checked as soon as possible.

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WHAT IS ONE PEDAL DRIVE

One pedal drive allows you to accelerate, slow down and stop using only the accelerator pedal. Pressing the accelerator down accelerates your vehicle, releasing pressure on the accelerator with your foot still on the pedal slows down your vehicle and releasing the pedal completely allows your vehicle to come to a complete stop if the road grade is not excessively steep. See **One Pedal Drive Precautions** (page 128).

ONE PEDAL DRIVE PRECAUTIONS

WARNING: This system is an extra driving aid. It does not replace your attention and judgment, or the need to apply the brakes. This system does NOT automatically brake your vehicle. If you fail to press the brake pedal when necessary, you may collide with another vehicle.

Shifting into neutral (N) does not hold your vehicle at a standstill.

Shifting into drive (D) or reverse (R) does not cause the vehicle to move if the accelerator pedal is not pressed.

Note: *Always check the transmission selection before accelerating.*

ONE PEDAL DRIVE LIMITATIONS

One pedal drive is unavailable when any of the following occur:

- Shifting into park (P) or neutral (N) when driving.
- Using active park assist.
- Using cruise control.
- Selecting Slippery mode.

Fully releasing the accelerator pedal may not bring your vehicle to a complete stop on steep grades or on slippery roads.

Increased vehicle load may reduce accelerator pedal ability to slow the vehicle.

SWITCHING ONE PEDAL DRIVE ON AND OFF

1. Press Settings on the touchscreen.
2. Press Switch Drive Mode.
3. Switch One Pedal on or off.

ONE PEDAL DRIVE INDICATORS



When one pedal drive is active, the indicator displays in the instrument cluster.

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BRAKE PRECAUTIONS

Wet brakes result in reduced braking efficiency. Gently press the brake pedal a few times when leaving a car wash or driving from standing water to dry the brakes.

Note: *Depending on applicable laws and regulations in the country for which your vehicle was originally built, your brake lamps may flash during heavy braking. Following this, your hazard lights may also flash when your vehicle comes to a stop.*

ANTI-LOCK BRAKING SYSTEM

ANTI-LOCK BRAKING SYSTEM LIMITATIONS

The anti-lock braking system does not eliminate the risk of crash when:

- You drive too closely to the vehicle in front of you.
- Your vehicle is hydroplaning.
- You take corners too fast.
- The road surface is poor.

Note: *If the system activates, the brake pedal could pulse and travel further. Maintain pressure on the brake pedal.*

BRAKE OVER ACCELERATOR

If your accelerator pedal becomes stuck or trapped:

- Apply steady and firm pressure to the brake pedal to slow the vehicle and reduce power.
- Bring your vehicle to a complete stop and place it in park (P).
- Switch the power off.

Inspect the accelerator pedal for any interference. If none are found and the condition persists, have your vehicle checked as soon as possible. If your vehicle has to be towed, we recommend that you contact a professional towing service.

LOCATING THE BRAKE FLUID RESERVOIR

See **Under Hood Overview** (page 197).

CHECKING THE BRAKE FLUID

WARNING: Do not use any fluid other than the recommended brake fluid as this will reduce brake efficiency. Use of incorrect fluid could result in the loss of vehicle control, serious personal injury or death.

WARNING: Only use brake fluid from a sealed container. Contamination with dirt, water, petroleum products or other materials may result in brake system damage or failure. Failure to adhere to this warning could result in the loss of vehicle control, serious personal injury or death.

WARNING: Do not allow the fluid to touch your skin or eyes. If this happens, rinse the affected areas immediately with plenty of water and contact your physician.

WARNING: The brake system could be affected if the brake fluid level is below the ***MIN*** mark or above the ***MAX*** mark on the brake fluid reservoir.

1. Park your vehicle on a level surface.

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2. Look at the brake fluid reservoir to see where the brake fluid level is relative to the **MIN** and the **MAX** marks on the reservoir.

Note: *To avoid fluid contamination, the reservoir cap must remain in place and fully tight, unless you are adding fluid.*

Only use fluid that meets our specifications. See **Brake Fluid Specification** (page 130).

BRAKE FLUID SPECIFICATION

Materials

Name	Specification
Brake Fluid DOT 4 LV High Performance RU7J-M6C65-xxxx	WSS-M6C65-A2

Note: *We recommend using DOT 4 LV (Low Viscosity) High Performance Brake Fluid meeting WSS-M6C65-A2 or ISO 4925 Class 6 standards. Use of any fluid other than the recommended fluid could cause reduced brake performance and not meet our performance standards or component damage that your vehicle warranty does not cover. Keep brake fluid clean and dry. Contamination with dirt, water, petroleum products or other materials could result in brake system damage and possible failure.*

BRAKES – TROUBLESHOOTING

BRAKES – WARNING LAMPS

WARNING: Driving your vehicle with the warning lamp on is dangerous. A significant decrease in braking performance may occur. It may take you longer to stop your vehicle. Have your vehicle checked as soon as possible. Driving extended distances with the parking brake engaged can cause brake failure and the risk of personal injury.

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If the ABS indicator illuminates when you are driving, this indicates a malfunction. Your vehicle continues to have normal braking without the anti-lock braking system function. See an authorized dealer.

It also momentarily illuminates when you switch the vehicle on to confirm the lamp is functional. If it does not illuminate when you switch the vehicle on, or begins to flash at any time, have the system checked by an authorized dealer.



The brake indicator momentarily illuminates when you switch the vehicle on to confirm the lamp is functional. It may also illuminate when you apply the parking brake and the vehicle is on. If it illuminates when your vehicle is moving, make sure the parking brake is disengaged. If the parking brake is disengaged, this indicates low brake fluid level or a brake system fault. See an authorized dealer.

Note: *Lamps may vary depending on region.*

BRAKES – FREQUENTLY ASKED QUESTIONS

Is it normal for my brakes to make noise?

Occasional brake noise is normal. If a metal-to-metal, continuous grinding, or continuous squeal sound is present, the brake lining could be worn-out. Have your vehicle checked as soon as possible.

There is an electrical motor sound after I press the brake pedal or activate the electric parking brake. Is this normal?

Yes, those sounds are from the brake system operating.

Note: *Brake dust could accumulate on the wheels, even under normal driving conditions. Some dust is normal as the brakes wear and does not contribute to brake noise. See* ***Cleaning Wheels*** *(page 220).*

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WHAT IS THE ELECTRIC PARKING BRAKE

The electric parking brake is used to hold your vehicle on slopes and flat roads.

APPLYING THE ELECTRIC PARKING BRAKE

WARNING: Always fully apply the parking brake. Failure to follow this instruction could result in personal injury or death.

WARNING: If you drive extended distances with the parking brake applied, you could cause damage to the brake system.



The switch is on the instrument panel. See **Interior Overview** (page 22). See **Interior Overview** (page 23).

Pull the electric parking brake switch.

The red warning lamp flashes during operation and illuminates when the parking brake is applied.

Note: *The electric parking brake applies and releases manually when you switch on or off the Electric Parking Brake switch.*

Note: *The electric parking brake applies automatically when the transmission selector is in park (P). See **Park (P)** (page 124).*

APPLYING THE ELECTRIC PARKING BRAKE IN AN EMERGENCY

You can use the electric parking brake to slow or stop your vehicle in an emergency.

Pull the switch up and hold it.

The red warning lamp illuminates, a tone sounds and the stoplamps turn on when you use the electric parking brake in an emergency.

The electric parking brake continues to slow your vehicle down unless you release the switch.

Note: *Do not apply the electric parking brake when your vehicle is moving, except in an emergency. If you repeatedly use the electric parking brake to slow or stop your vehicle, you could cause damage to the brake system.*

MANUALLY RELEASING THE ELECTRIC PARKING BRAKE

1. Switch the vehicle on.
2. Press and hold the brake pedal.
3. Push the switch down.

The red warning lamp turns off.

Pulling Away When Going Uphill

1. Press and hold the brake pedal.
2. Pull the switch upward.
3. Shift into gear.
4. Press the accelerator pedal until power system has developed sufficient torque to prevent your vehicle from rolling down the hill.
5. The switch is released automatically. Press accelerator pedal and pull away in a normal manner.

AUTOMATICALLY RELEASING THE ELECTRIC PARKING BRAKE

1. Close the driver door.
2. Fasten the driver seatbelt.

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3. Shift into gear.
4. Press the accelerator pedal and pull away in a normal manner.

ELECTRIC PARKING BRAKE AUDIBLE WARNING

Sounds when the parking brake is on and your vehicle is moving with at least 5 km/h (3 mph). If the warning lamp continues after you have released the parking brake, this indicates a malfunction. Have your vehicle checked as soon as possible.

RELEASING THE ELECTRIC PARKING BRAKE IF THE VEHICLE BATTERY HAS RUN OUT OF CHARGE

WARNING: The electric parking brake does not operate if the vehicle battery has run out of charge.

Connect a booster battery to the vehicle battery to release the electric parking brake if the vehicle battery has run out of charge. See **Jump Starting the Vehicle** (page 180).

ELECTRIC PARKING BRAKE – TROUBLESHOOTING

ELECTRIC PARKING BRAKE – WARNING LAMPS

The red warning lamp illuminates when the electronic parking brake is applied or for a few seconds on start up.

If the yellow warning lamp remains illuminated or flashes when the electronic parking brake is not applied, it indicates a malfunction. Have your vehicle checked as soon as possible.

ELECTRIC PARKING BRAKE – INFORMATION MESSAGES

Message	Details
Press the brake pedal when releasing the parking brake	Press the brake pedal when releasing parking brake.
Close the door and fasten the seatbelt	If the driver door is open and the seatbelt is not fastened, the system will prohibit releasing the electronic caliper by pressing the accelerator pedal to drive off, and will display this pop-up message. Close the door and fasten the seat belt to release the electric parking brake.
Parking slope too steep, Park on level ground	When the slope gradient exceeds 30%, there is a risk of the vehicle rolling back. This pop-up warning promote the driver to park on a flat surface.

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WHAT IS HILL START ASSIST

Hill Start Assist applies the brakes to hold your vehicle after you bring it to a stop on a slope. This makes it easier for you to pull away without using the parking brake.

HOW DOES HILL START ASSIST WORK

When the system activates, your vehicle remains stationary for a few seconds after you release the brake pedal. This gives you time to move your foot from the brake pedal to the accelerator pedal. The brakes release when you apply the accelerator pedal and the vehicle begins to move forward, or the system exceeds the time allowed for automatically applying the brakes.

The system activates when your vehicle is in any forward gear and facing uphill, or when your vehicle is in reverse (R) and facing downhill.

HILL START ASSIST PRECAUTIONS

WARNING: The system does not replace the parking brake. When you leave your vehicle, always apply the parking brake.

WARNING: You must remain in your vehicle when the system turns on. At all times you are responsible for controlling your vehicle, supervising the system, and intervening if required. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

WARNING: The system turns off if there is a malfunction.

WARNING: Do not stop your vehicle on a slope greater than 28%, as this may cause the vehicle to roll back or fail to climb the slope when pulling away again.

SWITCHING HILL START ASSIST ON AND OFF

1. Press ***Features*** on the touchscreen.
2. Press ***Driver Assistance***.
3. Switch ***Hill Start Assist*** on or off.

The system remembers the last setting when you start your vehicle.

Note: *There is no indicator to indicate whether the system is on or off.*

HILL START ASSIST – TROUBLESHOOTING

HILL START ASSIST – INFORMATION MESSAGES

Message	Details
Hill Start Assist not available.	Displays when system is not available. Have your vehicle checked as soon as possible.

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HOW DOES AUTO HOLD WORK

Auto hold applies the brakes to hold your vehicle after you bring the vehicle to a stop. This can help when waiting on a hill or in traffic.

SWITCHING AUTO HOLD ON AND OFF

WARNING: The system does not replace the parking brake. When you leave your vehicle, always apply the parking brake.

WARNING: You must remain in your vehicle when the system turns on. At all times you are responsible for controlling your vehicle, supervising the system, and intervening if required. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

WARNING: Pay close attention to changing road conditions such as entering or leaving a highway, on roads with intersections or roundabouts, roads without visible lanes of travel, roads that are unpaved, or steep slopes. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

You can switch the system on or off by accessing the menu on the touchscreen.

1. Press Settings on the touchscreen.
2. Press Driver Assistance.

Note: *You can only switch the system on if the driver seat is occupied and the seatbelt is fasten.*

Note: *The system remembers the last setting when you start your vehicle.*

Note: *When using an automatic car wash, make sure to switch auto hold off or shift to neutral (N) with the brake pedal applied to ensure auto hold is not active.*

USING AUTO HOLD

1. Bring your vehicle to a complete stop. The auto hold active indicator illuminates in the instrument cluster display.
2. Release the brake pedal. The system holds your vehicle at a standstill. The auto hold active indicator remains illuminated in the instrument cluster display.
3. Apply the accelerator and drive off in a normal manner. The system releases the brakes and the auto hold active indicator switches off.

Note: *The system only activates if you apply enough brake pressure on the brake pedal to bring the vehicle to a standstill.*

Note: *Under certain conditions, the system could apply the electric parking brake. The brake system warning lamp illuminates. The electric parking brake is designed to automatically release. See* ***Automatically Releasing the Electric Parking Brake*** *(page 132).*

Note: *The system switches off if you shift into park (P) or neutral (N) and press the brake pedal.*

The system may not work if any of the following occurs:

- Your vehicle is in stay in neutral mode.
- The driver door is open or the driver seat is not occupied or the seatbelt is not fastened.
- You shift into park (P) or neutral (N) before the system is active.

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AUTO HOLD INDICATORS


Illuminates when the system is active.

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WHAT IS TRACTION CONTROL

The traction control system helps to avoid drive wheel spin and loss of traction.

HOW DOES TRACTION CONTROL WORK

If your vehicle begins to slide, the system applies the brakes to individual wheels and, when needed, reduces power at the same time. If the wheels spin when accelerating on slippery or loose surfaces, the system reduces power in order to increase traction.

SWITCHING TRACTION CONTROL ON AND OFF

WARNING: Operating your vehicle with the traction control disabled could lead to an increased risk of loss of vehicle control, vehicle rollover, personal injury and death.

The traction control system turns on each time you switch the power on.

If your vehicle is stuck in mud or snow, switching traction control off may be beneficial as this allows the wheels to spin.

From the Settings menu, press Driver Assistance. You can switch the feature on or off on the touchscreen.

Note: *When you switch traction control off, stability control remains fully active.*

TRACTION CONTROL INDICATOR



Flashes during operation.

If it does not illuminate when you switch your vehicle on, or remains on when your vehicle is running, this indicates a malfunction.

Have your vehicle checked as soon as possible.

TRACTION CONTROL – TROUBLESHOOTING

TRACTION CONTROL – WARNING LAMPS



It illuminates when you switch the system off.

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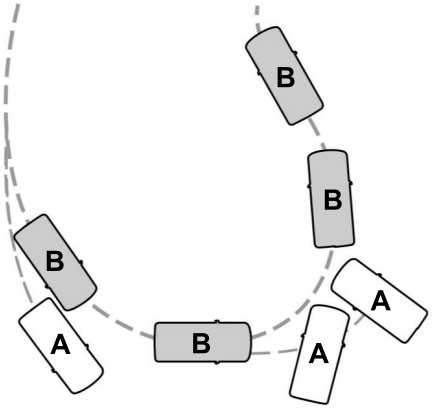
WHAT IS STABILITY CONTROL

The system is designed to support stability when your vehicle starts to slide away from your intended path.



A Without stability control.
B With stability control.

HOW DOES STABILITY CONTROL WORK

WARNING: Vehicle modifications involving braking system, aftermarket roof racks, suspension, steering system, tire construction and wheel and tire size may change the handling characteristics of your vehicle and may adversely affect the performance of the electronic stability control system. In addition, installing any stereo speakers may interfere with and adversely affect the electronic stability control system. Reducing the effectiveness of the electronic stability control system could lead to an increased risk of loss of vehicle control, vehicle rollover, personal injury and death.

WARNING: Remember that even advanced technology cannot defy the laws of physics. It's always possible to lose control of a vehicle due to inappropriate driver input for the conditions. Aggressive driving on any road condition can cause you to lose control of your vehicle increasing the risk of personal injury or property damage. Activation of the electronic stability control system is an indication that at least some of the tires have exceeded their ability to grip the road; this could reduce the operator's ability to control the vehicle potentially resulting in a loss of vehicle control, vehicle rollover, personal injury and death.

The system works by braking individual wheels and reducing vehicle speed.

SWITCHING STABILITY CONTROL ON AND OFF

The system turns on when you switch the power on and you cannot switch the system off.

STABILITY CONTROL INDICATOR



If it does not illuminate when you switch the power on, or remains on, this indicates a malfunction. Have your vehicle checked by an authorized dealer as soon as possible.

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ELECTRIC POWER STEERING

HOW DOES ELECTRIC POWER STEERING WORK

The electric power steering system assists the brake system to help operate advanced stability control and accident avoidance systems.

If your vehicle loses electrical power or detects a concern when you are driving, the system switches to reduced steering assist or manual steering. Additionally, whenever disconnecting the battery or installing a new one, you must drive your vehicle a short distance before the system relearns the strategy and reactivates all systems.

ELECTRIC POWER STEERING PRECAUTIONS

WARNING: The electric power steering system has diagnostic checks that continuously monitor the system. If a fault is detected, a message displays in the information display. Stop your vehicle as soon as it is safe to do so. Switch the vehicle off. After at least 10 seconds, switch the vehicle on and watch the information display for a steering system warning message. If a steering system warning message returns, have the system checked as soon as possible.

WARNING: If the system detects an error, you may not feel a difference in the steering, however a serious condition may exist. Have your vehicle checked as soon as possible. Failure to do so may result in loss of steering control.

Adapt your speed and driving behavior according to reduced steering assist.

Extreme continuous steering may increase the effort to steer. This occurs to prevent internal overheating and damage to the steering system. If this occurs, you will not lose the ability to steer your vehicle manually nor will it cause damage to the system. Normal steering and driving allows the system to cool down and steering assist returns to normal.

Note: *There is no fluid reservoir to check or fill.*

When your vehicle is still moving, a significant decrease in steering assistance or a loss of steering assistance could occur if:

- You switch your vehicle off.
- Your vehicle loses electrical power.
- Your vehicle detects a concern.

When your vehicle is off and your vehicle begins moving, there is no steering assistance.

STEERING – TROUBLESHOOTING

STEERING – WARNING LAMPS

The electric power steering system indicator illuminates if the system detects a fault during the continuous diagnostic checks.

Note: *If a red warning message displays, stop your vehicle as soon as it is safe to do so.*

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STEERING – FREQUENTLY ASKED QUESTIONS

Why does it seem that the steering is wandering or pulling?

- Check your vehicle for an improperly inflated or uneven tire, loose or worn suspension or steering components, or improper vehicle alignment.

The system is functioning properly and the components have been checked, why is the steering system continuing to pull or wander?

- A high crown in the road or crosswinds could make the steering system feel like it is wandering or pulling.

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PARKING AID PRECAUTIONS

WARNING: To help avoid personal injury, always use caution when in reverse (R) and when using the sensing system.

WARNING: The system may not detect objects with surfaces that absorb reflection. Always drive with due care and attention. Failure to take care may result in a crash.

WARNING: Traffic control systems, fluorescent lamps, inclement weather, air brakes, external motors and fans may affect the correct operation of the sensing system. This may cause reduced performance or false alerts.

WARNING: The system may not detect small or moving objects, particularly those close to the ground.

WARNING: The parking aid system can only assist you to detect objects when your vehicle is moving at parking speeds. To help avoid personal injury you must take care when using the parking aid system.

WARNING: The system may not function if the sensor is blocked.

WARNING: In cold and severe weather conditions the system may not function. Rain, snow and spray can all limit sensor performance.

WARNING: If damage occurs in the immediate area surrounding the sensor, have your vehicle checked as soon as possible.

Note: *If your vehicle sustains damage leaving the sensors misaligned, this will cause inaccurate measurements or false alerts.*

When you connect a trailer to your vehicle, the rear parking aid detects the trailer and provides an alert. Mute the parking aid when you connect a trailer to prevent the alert.

Note: *Connected trailers might be detected by the vehicle and parking aid turns off automatically in those instances.*

Note: *Certain add-on devices installed around the bumper or fascia may create false alerts, for example, large trailer hitches, bike or surfboard racks, license plate brackets, bumper covers or any other device that could block the normal detection zone of the parking aid system. Aftermarket spare tires or spare tire covers mounted to the rear tailgate could cause false alerts from the park aid system. Remove the add-on device to prevent false alerts.*

Note: *Keep the sensors free from snow, ice and large accumulations of dirt. If the sensors are covered, the system's accuracy can be affected.*

Do not clean the sensors with sharp objects.

SWITCHING PARKING AID ON AND OFF



Press the parking aid button and use the menu to set the system on mute.

The system can also be muted using the pop-up message that appears when you are in reverse (R).

Parking aid visual indication remains on and can not be turned off when the transmission is in reverse (R).

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Press this icon to turn off the parking aids.

REAR PARKING AID

WHAT IS THE REAR PARKING AID

Rear parking sensors detect objects behind your vehicle when in reverse (R).

REAR PARKING AID LIMITATIONS

There is a decreased coverage area at the outer corners.

The rear parking aid sensors are active when your vehicle is in reverse (R) and the vehicle speed is less than 15 km/h (9 mph).

The sensor coverage area is up to 150 cm (59 in) from the rear bumper.

The rear parking aid detects large objects when you shift into reverse (R) and any of the following occur:

- Your vehicle is moving backward at a low speed.
- Your vehicle is stationary but an object is approaching the rear of your vehicle at a low speed.
- Your vehicle is moving backward at a low speed and an object is moving towards your vehicle, for example another vehicle at a low speed.

LOCATING THE REAR PARKING AID SENSORS



The rear parking aid sensors are in the rear bumper.

REAR PARKING AID AUDIBLE WARNINGS

A warning tone sounds when your vehicle approaches an object. As your vehicle moves closer to an object, the rate of the tone increases. The warning tone continuously sounds when an object is 35 cm (14 in) or less from the rear bumper.

Note: *When the parking aid system sounds a tone, the audio system could reduce the set volume.*

FRONT PARKING AID

WHAT IS THE FRONT PARKING AID

Front parking sensors detect objects in front of your vehicle.

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FRONT PARKING AID LIMITATIONS

The front parking aid sensors are active when your vehicle is in any position other than park (P) and the vehicle speed is less than 15 km/h (9 mph).

The sensor coverage area is up to 120 cm (47 in) from the front bumper.

If your vehicle is in any forward gear, the front parking aid provides audible warnings and a visual indication when your vehicle is moving at a speed of 15 km/h (9 mph) or below and the system detects an object within the detection zone. If your vehicle remains stationary for a few seconds, the visual indication and audible warning turns off.

If your vehicle is in neutral (N), the front sensors provide a visual indication and audible warning only when your vehicle is moving below a speed of 15 km/h (9 mph) and the system detects obstacles inside the detection area. Once your vehicle stops, the visual indication stops after a few seconds.

If your vehicle is in reverse (R), the front parking aid detects objects and provides visual indication and audible warning when your vehicle is moving at a low speed and when an object is moving toward your vehicle, for example, another vehicle at a low speed. If your vehicle remains stationary for a few seconds, the audible warning turns off. Visual indication is always active in reverse (R).

LOCATING THE FRONT PARKING AID SENSORS



The front parking aid sensors are in the front bumper.

FRONT PARKING AID AUDIBLE WARNINGS

A warning tone sounds when there is an object within 120 cm (47 in) from the front bumper. As your vehicle moves closer to an object, the rate of the tone increases.

The warning tone continuously sounds when an object is 35 cm (14 in) or less from the front bumper.

Note: *If the detected object is 35 cm (14 in) or less from your vehicle, visual indication remains on.*

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PARKING AID INDICATORS



The system provides object distance indication through the information display.

- As the distance to the object decreases, the indicator blocks illuminate and change colour depending on distance.
- If there is no object detected, the distance indicator area remains black.

Visual indication remains on when the transmission is in reverse (R).

PARKING AIDS – TROUBLESHOOTING

PARKING AIDS – INFORMATION MESSAGES

If a fault is present in the parking aids, a warning message appears in the instrument cluster or the information display.

Message	Details
Front sensor not available	The system has malfunctioned. Have your vehicle checked as soon as possible.
Rear sensor not available	The system has malfunctioned. Have your vehicle checked as soon as possible.
Front sensor temporarily not available	The system has malfunctioned due to external reasons. Have your vehicle checked as soon as possible.
Rear sensor temporarily not available	The system has malfunctioned due to external reasons. Have your vehicle checked as soon as possible.
Parking sensor malfunction	The system has malfunctioned. Have your vehicle checked as soon as possible.

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WHAT IS THE REAR VIEW CAMERA

The rear view camera provides a video image of the area behind your vehicle when the transmission is in reverse (R). During operation, guide lines appear in the display that represents the path of your vehicle and proximity to objects behind it.

REAR VIEW CAMERA PRECAUTIONS

WARNING: The rear view camera system is a reverse aid supplement device that still requires the driver to use it in conjunction with the interior and exterior mirrors for maximum coverage.

WARNING: Objects that are close to either corner of the bumper or under the bumper, might not be seen on the screen due to the limited coverage of the camera system.

WARNING: Objects above the camera may not be visible. Check the area behind your vehicle when necessary.

WARNING: Reverse your vehicle slowly. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

WARNING: Use caution when the liftgate or the rear cargo doors are ajar. If the liftgate or the rear cargo doors are ajar, the camera is out of position and the video image could be incorrect. Failure to follow this instruction could result in personal injury.

WARNING: Do not switch the camera features on or off when your vehicle is moving.

Note: *When towing, the camera only sees what you are towing. This might not provide adequate coverage and you might not see some objects. In some vehicles, the guide lines may disappear when you connect the trailer tow connector.*

REAR VIEW CAMERA LIMITATIONS

The system may not correctly operate in any of the following conditions:

- Nighttime or dark areas if the reverse lamps are not operating.
- If the camera is obstructed. Clean the lens with a soft, lint-free cloth and non-abrasive cleaner.
- The camera is misaligned due to the rear door ajar or damage to the rear of your vehicle.

Note: *If the system is not available, a message appears in the center display. Contact your authorized dealer for assistance.*

LOCATING THE REAR VIEW CAMERA



The rear view camera is on the rear cargo door.

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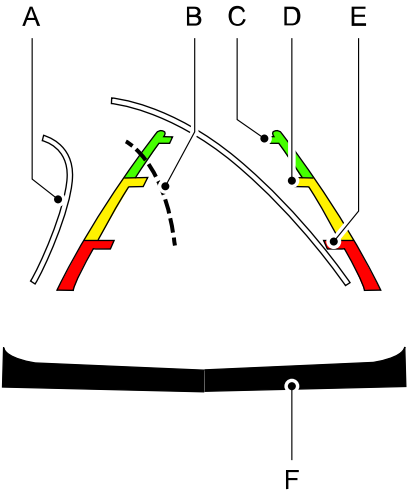
REAR VIEW CAMERA GUIDELINES

Note: *Active guide lines are only available when the transmission is in reverse (R).*



A Active guide lines.
B Centerline.
C Fixed guide line: Green zone.
D Fixed guide line: Yellow zone.
E Fixed guide line: Red zone.
F Rear bumper.

Active guide lines only show with fixed guide lines. To use active guide lines, turn the steering wheel to point the guide lines toward an intended path. If the steering wheel position changes while reversing, your vehicle might deviate from the intended path.

The fixed and active guide lines fade in and out depending on the steering wheel position. The active guide lines do not display when the steering wheel position is straight.

Use caution while reversing. Objects in the red zone are closest to your vehicle and objects in the green zone are farther away. Objects get closer to your vehicle as they move from the green zone to the yellow or red zones. Use the side view mirrors and rear view mirror to get better coverage on both sides and rear of your vehicle.

If the vehicle battery is disconnected, the guidelines are not fully functional directly after the battery is reconnected. The guidelines become fully functional after you drive your vehicle forward as straight as possible for five minutes at a minimum speed of 50 km/h (31 mph).

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REAR VIEW CAMERA SETTINGS

SWITCHING REAR VIEW CAMERA OBJECT DISTANCE INDICATOR ON AND OFF



You can switch the audio on or off by pressing the button near the radar.

When the system detects an object, it displays red, yellow and green distance indicators on the touchscreen.

SWITCHING REAR VIEW CAMERA DELAY ON AND OFF

1. Press Features on the touchscreen.
2. Press Driver Assistance on the touchscreen.
3. Switch Keep Rear View on or off.

If you switch this feature on, the image continues to display when you shift from reverse (R) until:

- You shift to a forward gear and the vehicle speed sufficiently increases.
- You shift in to park (P).

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WHAT IS CRUISE CONTROL

Cruise control lets you maintain a set speed without keeping your foot on the accelerator pedal.

Requirements

Use cruise control when the vehicle speed is greater than 30 km/h (20 mph).

SWITCHING CRUISE CONTROL ON AND OFF

WARNING: Do not use cruise control on winding roads, in heavy traffic or when the road surface is slippery. This could result in loss of vehicle control, serious injury or death.

The cruise controls are on the steering wheel.

Switching Cruise Control On



Press the button to put the system in standby mode. You can activate the system when the vehicle speed exceeds 30 km/h (20 mph) by pressing the toggle button upward or downward.

Switching Cruise Control Off



Press the button when the system is on or turn your vehicle off.

Note: *When you switch cruise control off, the set speed clears.*

SETTING THE CRUISE CONTROL SPEED

WARNING: When you are going downhill, your vehicle speed could increase above the set speed. The system does not apply the brakes.

Drive to the speed you prefer.



Press the toggle button upward or downward to set the current speed.

Take your foot off the accelerator pedal.

Note: *The indicator changes color in the information display.*

Changing the Set Speed



Press and release the toggle button upward to increase the set speed in small increments.

Press and hold the toggle button upward to accelerate. Release the button when you have reached your preferred speed.



Press and release the toggle button downward to decrease the set speed in small increments.

Press and hold the toggle button downward to decelerate. Release the button when you have reached your preferred speed.

Note: *If you accelerate by pressing the accelerator pedal, the set speed does not change. When you release the accelerator pedal, your vehicle returns to the speed that you previously set.*

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CANCELING THE SET SPEED

Tap the brake pedal to cancel the set speed.

Note: *The system remembers the set speed.*

Note: *The system cancels if the vehicle's speed deviates from the set speed by more than 10 km/h (6 mph) for a short period of time.*

RESUMING THE SET SPEED



Press the button.

CRUISE CONTROL INDICATORS



Illuminates when you switch the system on.

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HOW DOES ADAPTIVE CRUISE CONTROL WORK

Adaptive cruise control uses camera sensors to maintain a set gap between your vehicle and the vehicle in front of you.

HOW DOES ADAPTIVE CRUISE CONTROL WITH STOP AND GO WORK

Adaptive cruise control with stop and go uses camera sensors to maintain a set gap between your vehicle and the vehicle in front of you while following it to a complete stop.

ADAPTIVE CRUISE CONTROL PRECAUTIONS

WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

WARNING: Do not use adaptive cruise control on winding roads, in heavy traffic or when the road surface is slippery. This could result in loss of vehicle control, serious injury or death.

WARNING: Pay close attention to changing road conditions such as entering or leaving a highway, on roads with intersections or roundabouts, roads without visible lanes of travel, roads that are unpaved, or steep slopes. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

WARNING: The system is not a crash warning or avoidance system.

WARNING: Do not use the system when towing a trailer that has aftermarket electronic trailer brake controls. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

WARNING: Do not use tire sizes other than those recommended because this can affect the normal operation of the system. Failure to do so may result in a loss of vehicle control, which could result in serious injury.

WARNING: Do not use the system with a snow plow blade installed.

WARNING: In situations with poor visibility, such as fog, heavy rain or other inclement weather, you may need to override or completely switch off the system.

When Following a Vehicle

WARNING: When following a vehicle that is braking, your vehicle does not always decelerate quickly enough to avoid a crash without driver intervention. Apply the brakes when necessary. Failure to follow this instruction could result in personal injury or death.

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ADAPTIVE CRUISE CONTROL LIMITATIONS

WARNING: On rare occasions, detection issues can occur due to the road infrastructures, for example bridges, tunnels and safety barriers. In these cases, the system may brake late or unexpectedly. At all times, you are responsible for controlling your vehicle, supervising the system and intervening, if required.

WARNING: If the system malfunctions, have your vehicle checked as soon as possible.

WARNING: Large contrasts in outside lighting can limit sensor performance.

WARNING: The system only warns of vehicles detected by the system sensors. In some cases there may be no warning or a delayed warning. Apply the brakes when necessary. Failure to follow this instruction could result in personal injury or death.

WARNING: The system may not detect stationary or slow moving vehicles below 10 km/h (6 mph).

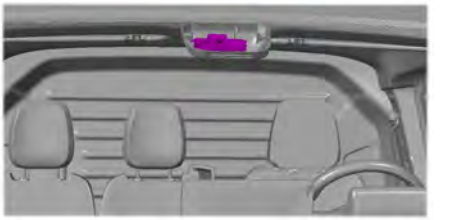
WARNING: The system does not detect pedestrians or objects in the road.

WARNING: The system does not detect oncoming vehicles in the same lane.

WARNING: The system may not operate properly if the sensor is blocked. Keep the windshield free from obstruction.

WARNING: The sensor may incorrectly track lane markings as other structures or objects. This can result in a false or missed warning.

WARNING: If damage occurs in the immediate area surrounding the sensor, have your vehicle checked as soon as possible.



The camera is mounted behind the interior mirror.

A message displays if something obstructs the camera sensor. When something blocks the sensor, the system cannot detect a vehicle ahead and does not function. See **Adaptive Cruise Control – Information Messages** (page 156).

The camera sensor has a limited field of view. It may not detect vehicles at all or detect a vehicle later than expected in some situations. The lead vehicle image does not illuminate if the system does not detect a vehicle in front of you.

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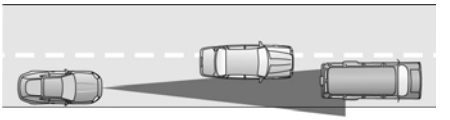
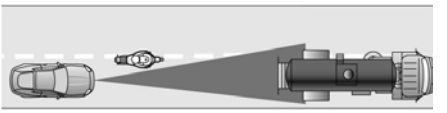
Detection Issues Can Occur:

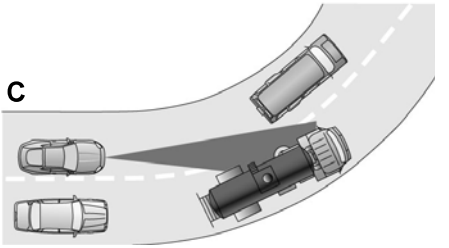
A



B



C



A When driving on a different lane than the vehicle in front.

B With vehicles that edge into your lane. The system can only detect these vehicles once they move fully into your lane.

C There may be issues with the detection of vehicles in front when driving into and coming out of a bend or curve in the road.

In these cases, the system may brake late or unexpectedly.

Optimal system performance requires a clear view of the road by the windshield camera.

Optimal performance may not occur if:

- The camera is blocked.
- There is poor visibility or lighting conditions.
- There are bad weather conditions.

SWITCHING ADAPTIVE CRUISE CONTROL ON AND OFF

Switching Adaptive Cruise Control On

Press the button on the steering wheel to put the system into standby mode. To activate the system, set the adaptive cruise control speed. See **Setting the Adaptive Cruise Control Speed** (page 153).

When the system activates, the set speed equals to the current vehicle speed or 20 km/h when in metric units and 15 mph when in imperial units, whichever is greater. If the conditions are not correct for adaptive cruise control activation, the system remains in standby mode.

Switching Adaptive Cruise Control Off

Press the button on the steering wheel when the system is in standby mode or turn your vehicle off.

Note: *When you switch the system off, the set speed clears.*

ADAPTIVE CRUISE CONTROL AUTOMATIC CANCELLATION

The system could cancel if any of the following occur:

- The tires lose traction.
- You apply the parking brake.

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Automatic parking brake application and cancellation occurs if any of the following occur:

- You unfasten the seatbelt and open the door after you stop your vehicle.
- Your vehicle remains stationary for longer than three minutes.

The system could deactivate or prevent activating when requested if:

- The vehicle has a blocked sensor.
- The brake temperature is too high.
- There is a failure in the system.

SETTING THE ADAPTIVE CRUISE CONTROL SPEED

SET+ / SET-

Press the toggle button upward or downward to set the current speed.

Take your foot off the accelerator pedal.

The indicator, current gap setting and set speed appear in the instrument cluster display.



A vehicle graphic appears in the instrument cluster display if the system detects a vehicle in front of you.

Note: *When adaptive cruise control is active, the speedometer could vary slightly from the set speed displayed in the instrument cluster display.*

Changing the Set Speed

SET+

Press the toggle button upward to increase the set speed.

SET-

Press the toggle button downward to decrease the set speed.

You can adjust the set speed in small or large increments. Press the toggle button upward or downward once to adjust the set speed in small increments. Press and hold the toggle button upward or downward to adjust the set speed in large increments.

The system could apply the brakes to slow your vehicle to the new set speed. The set speed continuously displays in the instrument cluster display when the system is active.

SETTING THE ADAPTIVE CRUISE CONTROL GAP

You can decrease or increase the distance between your vehicle and the vehicle in front by pressing the gap control.

Note: *It is your responsibility to select a gap appropriate to the driving conditions.*

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The selected gap appears in the instrument cluster display as shown by the bars in the image. You can select four gap settings.

Adaptive Cruise Control Gap Settings

Graphic Display, Bars Indicated Between Vehicles	Gap Distance	Dynamic Behavior
1	Closest.	Sport.
2	Close.	Normal.
3	Medium.	Normal.
4	Far.	Comfort.

When you switch your vehicle on, the system automatically selects the last chosen gap setting.

Following a Vehicle

When a vehicle ahead of you enters the same lane or a slower vehicle is ahead in the same lane, the vehicle speed adjusts to maintain a preset gap distance. A vehicle graphic appears in the instrument cluster display.

Your vehicle maintains a consistent gap from the vehicle ahead until:

- The vehicle in front of you accelerates to a speed above the set speed.
- The vehicle in front of you moves out of the lane you are in.
- You set a new gap distance.

The system applies the brakes to slow your vehicle to maintain a safe gap distance from the vehicle in front. The system only applies limited braking. You can override the system by applying the brakes.

If the system determines that its maximum braking level will not be sufficient, an audible warning sounds when the system continues to brake. Take immediate action.

Following a Vehicle to a Complete Stop

If your vehicle follows a vehicle to a complete stop and remains stationary for less than three seconds, your vehicle accelerates from a stationary position to follow the vehicle ahead.

RES If your vehicle follows a vehicle to a complete stop and remains stationary for more than three seconds, press and release the button or press the accelerator pedal to follow the vehicle ahead.

Note: *The brakes may emit noise when applied by the system.*

CANCELING THE SET SPEED

Tap the brake pedal.

The last set speed displays with a strikethrough and the last gap setting appears but does not erase.

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RESUMING THE SET SPEED

RES Press the button, when the system is in standby mode.

Your vehicle speed returns to the previously set speed and gap setting. The set speed displays continuously in the instrument cluster display when the system is active.

Note: *Only use resume if you are aware of the set speed and intend to return to it.*

OVERRIDING THE SET SPEED

WARNING: If you override the system by pressing the accelerator pedal, it does not automatically apply the brakes to maintain a gap from any vehicle ahead.

When you press the accelerator pedal, you override the set speed and gap distance.

Use the accelerator pedal to intentionally exceed the set speed limit.

When you override the system, the set speed turns gray, and a message appears.

The system resumes operation when you release the accelerator pedal. The vehicle speed decreases to the set speed, or a lower speed if following a slower vehicle.

ADAPTIVE CRUISE CONTROL INDICATORS

Illuminates when you switch adaptive cruise control on. The color of the indicator changes to indicate the system status.

White indicates that the system is on but inactive.

Green indicates that you set the speed and the system is active.

SWITCHING FROM ADAPTIVE CRUISE CONTROL TO CRUISE CONTROL

WARNING: Normal cruise control will not brake when your vehicle is approaching slower vehicles. Always be aware of which mode you have selected and apply the brakes when necessary.

1. Press settings on the touchscreen.
2. Press driver assistance.
3. Press cruise control.

INTELLIGENT ADAPTIVE CRUISE CONTROL

HOW DOES INTELLIGENT ADAPTIVE CRUISE CONTROL WORK

Intelligent adaptive cruise control combines speed sign recognition and navigation map data with adaptive cruise control to adjust the cruise set speed to the speed limit detected by the speed sign recognition system. As the system detects new speed signs, the set speed updates.

This feature uses map data. We recommend that you frequently check for available updates and download them to ensure the system operates correctly. You can perform the map update by using the touchscreen. From the settings menu press system info. Use an empty USB drive and follow the instructions.

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There are limitations that affect the accuracy of the speed sign recognition system and its ability to determine the current speed limit. The intelligent adaptive cruise control system and its ability to determine the current speed limit shares these limitations. See **How Does Speed Sign Recognition Work** (page 167).

Note: *The adaptive cruise control gap setting operates normally when the feature is enabled.*

INTELLIGENT ADAPTIVE CRUISE CONTROL PRECAUTIONS

WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

INTELLIGENT ADAPTIVE CRUISE CONTROL LIMITATIONS

The speed limit information provided by the navigation map data could be inaccurate or out of date.

The system may not detect and read speed limit signs with conditional information, for example, when a sign is flashing, during specific time ranges, or when children are present.

Note: *The system does not set the vehicle speed to speed limits shown with a supplementary traffic sign.*

Under certain conditions, the system may not adjust the vehicle speed until after your vehicle passes the speed limit.

SWITCHING INTELLIGENT MODE ON AND OFF

You can switch the feature on or off on the touchscreen.

1. Press settings on the touchscreen.
2. Press driver assistance.
3. Press cruise control.
4. Press adaptive.
5. Press speed sign recognition.

INTELLIGENT ADAPTIVE CRUISE CONTROL INDICATORS



If you select this mode, the detected speed limit sign appears below the feature icon in the instrument cluster display.

ADAPTIVE CRUISE CONTROL – TROUBLESHOOTING

ADAPTIVE CRUISE CONTROL – INFORMATION MESSAGES

Note: *Depending on your vehicle options and instrument cluster type, not all messages display or are available.*

Note: *The system could abbreviate or shorten certain messages depending upon which instrument cluster type you have.*

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Message	Details
Normal Cruise Control active Adaptive Braking off	You have switched normal cruise control on. Adaptive braking turns off.
Adaptive Cruise Control not available	Displays when the system is not available.
Please clean the front camera	The system has detected a condition that requires you to clean the windshield in order for it to operate properly.
Adaptive Cruise Control deactivated in Slippery mode	You can activate adaptive cruise control only in Normal or Eco drive mode, it is not available in Slippery mode.

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HOW DOES THE SPEED LIMITER WORK

The system allows you to set a speed to which your vehicle becomes limited. The set speed sets the effective maximum speed of your vehicle. You can temporarily exceed the set speed if required, for example to overtake.

The controls are on the steering wheel.

SPEED LIMITER PRECAUTIONS

WARNING: When you are going downhill, your vehicle speed could increase above the set speed. The system does not apply the brakes.

WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

SWITCHING THE SPEED LIMITER ON AND OFF

LIM Press the button to put the system into standby mode. You can activate the system by pressing the toggle button upward or downward. Press again with the system in standby mode to switch the system off.

SETTING THE SPEED LIMIT

SET+ SET- Press the toggle button upward or downward with the system in standby mode to set the speed limiter to the current vehicle speed. The set speed is stored and displayed in the instrument cluster display.

CHANGING THE SET SPEED LIMIT

SET+ SET- You can adjust the set speed in small or large increments. Press the toggle button upward or downward once to adjust the set speed in small increments. Press and hold the toggle button upward or downward to adjust the set speed in large increments.

CANCELING THE SET SPEED LIMIT

LIM Press to cancel the set speed limiter. The system returns to standby mode.

Note: *The system does not limit the vehicle speed in standby mode.*

RESUMING THE SET SPEED LIMIT

RES Press to resume the set speed limiter.

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INTENTIONALLY EXCEEDING THE SET SPEED LIMIT

Firmly press the accelerator pedal to temporarily exceed the set speed limit. The system resumes when the vehicle speed drops below the set speed limit.

If you intentionally exceed the set speed, a warning appears in the instrument cluster display.

SPEED LIMITER INDICATORS



It illuminates in the instrument cluster display when you switch the system on.

It illuminates grey if the system is in standby mode.

SPEED LIMITER AUDIBLE WARNINGS

If you unintentionally exceed the set speed, for example when you are going downhill, a warning appears in the instrument cluster display and a tone sounds.

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WHAT IS THE LANE KEEPING SYSTEM

The lane keeping system is a driving aid designed to provide temporary steering assistance when it detects an unintended lane departure.

HOW DOES THE LANE KEEPING SYSTEM WORK

The system is designed to alert you by providing temporary steering assistance when it detects an unintended lane departure. The system detects and tracks the road lane markings using a camera mounted behind the interior mirror.

Note: *The system works when the camera can detect at least one lane marking or the edge of the road.*

LANE KEEPING SYSTEM PRECAUTIONS

WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

WARNING: The system may not function if the sensor is blocked.

WARNING: The sensor may incorrectly track lane markings as other structures or objects. This can result in a false or missed warning.

WARNING: In cold and severe weather conditions the system may not function. Rain, snow and spray can all limit sensor performance.

WARNING: Large contrasts in outside lighting can limit sensor performance.

WARNING: The system will not operate if the sensor cannot track the road lane markings.

WARNING: If damage occurs in the immediate area surrounding the sensor, have your vehicle checked as soon as possible.

WARNING: The system may not correctly operate if your vehicle is fitted with a suspension kit not approved by Ford.

LANE KEEPING SYSTEM LIMITATIONS

The system only operates when the vehicle speed is greater than approximately 60 km/h (37 mph).

The system may not correctly operate in any of the following conditions:

- The system does not detect at least one lane marking or the edge of the road.
- You switch the turn signals on.
- You apply direct steering, accelerate fast or brake hard.
- The vehicle speed is less than 60 km/h (37 mph).
- The anti-lock brake, stability control or traction control system activates.
- Narrow lane width.

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The system may not correct lane positioning in any of the following conditions:

- High winds.
- Uneven road surfaces.
- Heavy or uneven loads.
- Incorrect tire pressure.

SWITCHING THE LANE KEEPING SYSTEM ON AND OFF



To activate the lane keeping system, press the button on the steering wheel.

To deactivate the lane keeping system, press the button on the steering wheel twice.

Note: *The system always turns on when you start your vehicle.*

SWITCHING THE LANE KEEPING SYSTEM MODE

You can adjust the feature on the touchscreen. From the settings menu press driver assistance and select the lane keeping system. Choose the desired option from the mode menu.

LANE KEEPING SYSTEM SETTINGS

You can select one of the two modes on the touchscreen:

- Aid mode.
- Alert and aid mode.

Note: *Alert and aid mode switches on every time you turn your vehicle on.*

Adjusting the Alert Sensitivity and Alert Type

You can adjust the alert sensitivity on the touchscreen. From the settings menu press driver assistance, select the lane keeping system and choose the desired sensitivity.

You can adjust the alert type only in alert and aid mode. From the settings menu press driver assistance and select lane keeping system. Press the alert and aid mode and select the desired option.

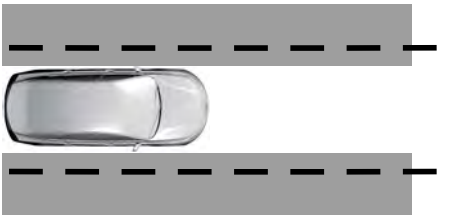
Note: *This setting does not affect the aid mode.*

AID MODE

WHAT IS AID MODE

Aid mode provides temporary steering assistance toward the center of the lane.

HOW DOES AID MODE WORK



The lane keeping system aids you when an unintentional lane departure occurs. The system provides a small steering input to move your vehicle towards the center of the lane.

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Note: *When aid mode is on and the system does not detect any steering activity for a short period of time, for example lightly holding the steering wheel, the system alerts you to put your hands on the steering wheel.*

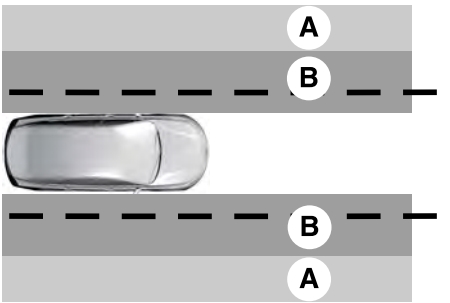
ALERT AND AID MODE

WHAT IS ALERT AND AID MODE

Aid Mode and alert combines both, aid mode and steering wheel vibration alert.

HOW DOES ALERT AND AID MODE WORK

Alert and aid mode provides temporary steering assistance toward the lane center when the system detects an unintended lane departure. If your vehicle continues drifting out of the lane, the steering wheel vibrates.

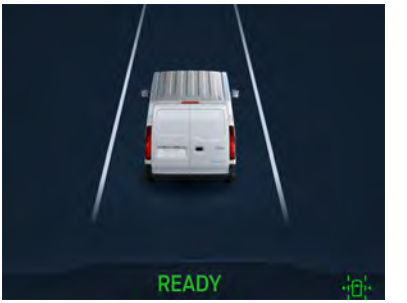


A Alert.

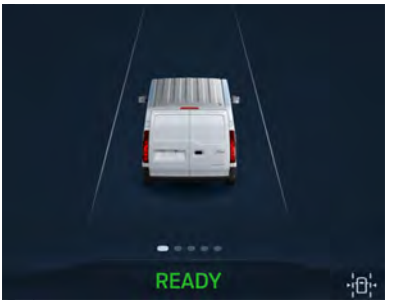
B Aid.

Note: *The diagram illustrates general zone coverage. It does not provide exact zone parameters.*

LANE KEEPING SYSTEM INDICATORS



When the system detects lane markings and the vehicle speed is less than approximately 60 km/h (37 mph), a gray indicator and white lane markings appear in the instrument cluster display. When the vehicle speed is approximately 60 km/h (37 mph) or greater, a green indicator and white lane markings appear in the instrument cluster display.



When the system does not detect lane markings, a gray indicator and gray lane markings appear in the instrument cluster display.

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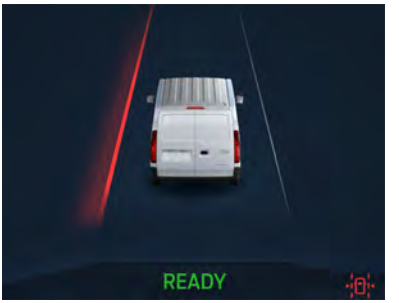

When your vehicle shifts towards the right-hand side or the left-hand side of the lane, the indicator and the affected lane turn yellow. If you do not steer your vehicle toward the center of the lane, they turn red and the system issues a warning.

LANE KEEPING SYSTEM – TROUBLESHOOTING

LANE KEEPING SYSTEM – INFORMATION MESSAGES

Message	Details
Lane-Keeping System not available	The system has detected a condition that has caused the system to be unavailable.
Lane-Keeping System Camera blocked	The system has detected a condition that requires you to clean the windshield in order for it to operate properly.
Please hold the steering wheel	The system requests that you keep your hands on the steering wheel.
Lane-Keeping System Camera not calibrated	The system detects that the camera is misaligned and not calibrated. Have your vehicle checked as soon as possible.

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WHAT IS PRE-COLLISION ASSIST

Pre-collision assist detects other road users and warns you of their presence. If you do not respond, the system automatically applies the brakes.



If your vehicle is rapidly approaching another stationary vehicle, a vehicle traveling in the same direction as yours, a pedestrian or a cyclist within your driving path, the system is designed to provide three levels of functionality.

HOW DOES PRE-COLLISION ASSIST WORK

The system is active at 5 km/h (3 mph) and above.

Level of Functionality	Details
Alert	When activated, a message appears and an audible warning sounds.
Brake support	The system is designed to help reduce the impact speed by preparing the brakes for rapid braking. The system does not automatically apply the brakes. If you press the brake pedal, the system could apply additional braking up to maximum braking force, even if you lightly press the brake pedal.
Automatic emergency braking	The system is designed to apply the brakes if it detects a crash is imminent. This may help reduce impact or avoid the crash.

Pre-Collision Assist - Oncoming Vehicles

Pre-Collision Assist - Oncoming Vehicles expands the function of pre-collision assist to oncoming vehicles within your same lane. The system can help to reduce the severity of a crash by providing a warning to you as well as automatically applying the brakes. Detection of oncoming vehicles is active if you are driving your vehicle above 30 km/h (19 mph).

HOW DOES PRE-COLLISION ASSIST WITH INTERSECTION ASSIST WORK

The system operates when you turn across the path of an oncoming vehicle, or a pedestrian or cyclist crossing the road. Detection of oncoming vehicles is active if you are driving your vehicle at speeds up to 30 km/h (19 mph). Detection of crossing pedestrians or cyclists at an intersection is active if you are driving your vehicle at speeds up to 30 km/h (19 mph).

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PRE-COLLISION ASSIST PRECAUTIONS

WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

WARNING: The system does not operate during hard acceleration or steering. Failure to take care may lead to a crash or personal injury.

WARNING: The system may not operate properly if your vehicle has a non-Ford windshield. Do not carry out windshield repairs in the area around the sensor.

WARNING: System performance could be reduced in situations where the vehicle camera has limited detection capability. These situations include but are not limited to direct or low sunlight, vehicles at night without tail lights, unconventional vehicle types, pedestrians or cyclists with complex backgrounds, running pedestrians or fast moving cyclists, partly obscured pedestrians or cyclists, pedestrians or cyclists that the system cannot distinguish from a group. Failure to take care may result in the loss of control of your vehicle, personal injury or death.

WARNING: The Pre-Collision Assist system with brake support cannot help prevent all collisions. Do not rely on this system to replace your judgment and the need to maintain correct distance and speed.

WARNING: In cold and severe weather conditions the system may not function. Rain, snow and spray can all limit sensor performance.

PRE-COLLISION ASSIST LIMITATIONS

The system is not designed to detect animals.

LOCATING THE PRE-COLLISION ASSIST SENSORS



The camera is mounted behind the interior mirror.

Note: *Keep the sensors free from snow, ice and large accumulations of dirt.*

Note: *Do not clean the sensors with sharp objects.*

Note: *If your vehicle sustains damage leaving the sensors misaligned, this may cause inaccurate measurements or false alerts.*

Blocked sensors could affect system accuracy. A message could appear in the instrument cluster display.

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FORWARD COLLISION WARNING

WHAT IS FORWARD COLLISION WARNING

A warning message appears and an audible alert sounds when the system detects a potential crash.

ADJUSTING THE SENSITIVITY OF FORWARD COLLISION WARNING

You can adjust the feature on the touchscreen. From the settings menu, press driver assistance to get to the forward alert options and select the desired setting.

AUTOMATIC EMERGENCY BRAKING

WHAT IS AUTOMATIC EMERGENCY BRAKING

Automatic emergency braking is an active safety system that activates the vehicle brakes when a potential crash is detected.

SWITCHING AUTOMATIC EMERGENCY BRAKING ON AND OFF

You can switch emergency braking on or off on the touchscreen. From the settings menu, press driver assistance.

Note: *: Automatic emergency braking switches on each time you turn your vehicle on.*

PRE-COLLISION ASSIST – TROUBLESHOOTING

PRE-COLLISION ASSIST – WARNING LAMPS



It illuminates in the instrument cluster display to indicate if the system is disabled, unavailable, or temporarily degraded due to external environmental conditions.

Note: *No action is needed if the warning lamp illuminates without a corresponding information message. See* ***Pre-Collision Assist Precautions*** *(page 165).*

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WHAT IS SPEED SIGN RECOGNITION

The system is designed to detect speed limit signs to inform you of the current speed limit.

HOW DOES SPEED SIGN RECOGNITION WORK

Detected speed signs appear in the instrument cluster display. The sensor is behind the interior mirror.

The system turns on when you turn your vehicle on and you cannot switch the system off.

This feature uses map data. We recommend that you frequently check for available updates and download them to ensure the system operates correctly. You can perform the map update by using the touchscreen. From the settings menu press system info. Use an empty USB drive and follow the instructions.

Note: *Speed sign data provided by the navigation system contains information integrated to the data carrier release.*

SPEED SIGN RECOGNITION PRECAUTIONS

WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

WARNING: The system may not operate properly if the sensor is blocked. Keep the windshield free from obstruction.

Note: *Do not carry out windshield repairs in the immediate area surrounding the sensor.*

Note: *Always fit Ford approved parts when replacing headlamp bulbs. Other bulbs could reduce system performance.*

SPEED SIGN RECOGNITION LIMITATIONS

The system could not detect all speed signs and could incorrectly read signs.

In cold and severe weather conditions the system could not function. Rain, snow, spray and large contrasts in lighting can all prevent the sensor from correctly functioning.

If your vehicle has a suspension kit not approved by us, the system could not correctly function.

SPEED SIGN RECOGNITION INDICATORS



When the system detects a speed limit sign, the speed limit appears in the instrument cluster display.

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Note: *If your vehicle has a navigation system, stored speed sign data could influence the indicated speed limit value.*

SPEED SIGN RECOGNITION SETTINGS



Press and hold the button to temporarily switch the speed warning off.

Note: *Depending on applicable laws and regulations in the country for which your vehicle was originally built, the system automatically switches on the next time you start the vehicle.*

Setting the Speed Sign Recognition Speed Warning

You can switch speed warning on or off on the touchscreen. From the settings menu, press driver assistance and select speed limit assist.

Setting the Speed Sign Recognition Chime for Speed Limit Change

You can switch the feature on or off on the touchscreen. From the settings menu, press driver assistance and select speed limit assist.

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WHAT IS DRIVER ALERT

The system is designed to alert you if it calculates that you are becoming drowsy, if your driving deteriorates or if you are driving while distracted.

HOW DOES DRIVER ALERT WORK

The system calculates your alertness level based upon your driving behavior in relation to the lane markings and other factors.

The warning system has two stages:

1. A temporary warning is issued to advise you to take a rest.
2. If you do not rest and the system continues to detect that your driving deteriorates, it issues a further warning.

If your vehicle has a driver facing camera, driver alert determines if you are driving while distracted by monitoring your eyes and head position, when the vehicle speed is greater than approximately 10 km/h (6 mph). If the system determines you are distracted, it alerts you to return your eyes to the road by sending a warning. If you continue to not look at the road, another warning appears.



Note: *The position of the camera is mirrored in vehicles with right-hand drive.*

Note: *The driver facing camera does not capture facial features or other personal data, it only tracks head position and eye movements.*

DRIVER ALERT PRECAUTIONS

WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

WARNING: The system may not operate properly if the sensor is blocked. Keep the windshield free from obstruction.

WARNING: Take regular rest breaks if you feel tired. Do not wait for the system to warn you.

WARNING: Certain driving styles may result in the system warning you even if you are not feeling tired.

WARNING: In cold and severe weather conditions the system may not function. Rain, snow and spray can all limit sensor performance.

WARNING: The system will not operate if the sensor cannot track the road lane markings.

WARNING: If damage occurs in the immediate area surrounding the sensor, have your vehicle checked as soon as possible.

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WARNING: The system may not correctly operate if your vehicle is fitted with a suspension kit not approved by Ford.

WARNING: Large contrasts in outside lighting can limit sensor performance.

WARNING: Obstructions to the driver facing camera or infrared lighting could prevent the system from properly operating. Keep the camera and lighting areas free from obstruction. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

Limitations

The driver facing camera may not operate correctly due to any of the following:

- You have a pre-existing eye condition, such as an eye misalignment, or have had eye surgery.
- You cover your facial features by a mask, hat or other items.
- The lighting conditions change significantly.
- You are not in the camera's view.
- You position or tilt yourself to one side.
- You are moving around too much.
- You are wearing glasses or sunglasses that are too dark or reflective.

To get the best results from the driver facing camera:

- Make sure not to wear any facial coverings.
- Raise the seating position so your face is seen by the driver facing camera.
- If the driver facing camera is located behind the steering wheel, lower the steering column so your face is seen by the driver facing camera.
- Avoid leaning the seat back so the driver facing camera can see your face.
- Avoid using infrared blocking sunglasses.
- Make sure your hands, arms or other objects are not blocking the driver facing camera.

SWITCHING DRIVER ALERT ON AND OFF

You can switch driver attention monitoring on or off on the touchscreen. From the settings menu, press driver assistance.

Note: *The system turns on automatically the next time you switch your vehicle on.*

DRIVER ALERT INDICATORS



If the system detects an issue with the driver facing camera, for example an electrical failure or a blockage in the field of view of the camera, this symbol appears in the instrument cluster display.

If the symbol continue to appear, have your vehicle checked as soon as possible.

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DRIVER ALERT – TROUBLESHOOTING

DRIVER ALERT – INFORMATION MESSAGES

Message	Details
Please take a rest	Displays when we recommend that you take a break due to low alertness levels.
Please stay focused	The system has detected that you are distracted. Keep your eyes on the road.
Driver-Facing Camera blocked	The system has detected a condition that requires you to clean the camera in order for it to operate properly.
Driver-Facing Camera unavailable	The system cannot detect the driver facing camera signal. Have your vehicle checked as soon as possible.
Driver-Facing Camera malfunction	The system cannot detect the face or eyes. Ensure that your face and eyes can be detected by the driver facing camera. If these steps do not fix the fault, see an authorized dealer.

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LOAD CARRYING PRECAUTIONS

Keep your loaded vehicle weight within its design rating capability. Properly loading your vehicle provides maximum return of vehicle design performance. Before you load your vehicle, become familiar with the following terms for determining your vehicle's weight rating from the vehicle's Tire and Loading Information label or Safety Compliance Certification label.

WARNING: The appropriate loading capacity of your vehicle can be limited either by volume capacity (how much space is available) or by payload capacity (how much weight the vehicle should carry). Once you have reached the maximum payload of your vehicle, do not add more cargo, even if there is space available. Overloading or improperly loading your vehicle can contribute to loss of vehicle control and vehicle rollover.

WARNING: Exceeding the Safety Compliance Certification label vehicle weight limits can adversely affect the performance and handling of your vehicle, cause vehicle damage and can result in the loss of control of your vehicle, serious personal injury or death.

WARNING: Do not exceed the maximum gross vehicle weight stated on the vehicle identification plate. Failure to follow this instruction could result in personal injury.

WARNING: Do not exceed the maximum front and rear axle loads for your vehicle.

WARNING: Exceeding any vehicle weight rating can adversely affect the performance and handling of your vehicle, cause vehicle damage and can result in the loss of control of your vehicle, serious personal injury or death.

WARNING: Do not use replacement tires with lower load carrying capacities than the original tires because they may lower your vehicle's Gross Vehicle Weight Rating and Gross Axle Weight Rating limitations. Replacement tires with a higher limit than the original tires do not increase the Gross Vehicle Weight Rating and Gross Axle Weight Rating limitations.

The gross combined weight must never exceed the Gross Combined Weight Rating.

Note: *When loading long objects into your vehicle, for example pipes, timber or furniture be careful not to damage the interior trim.*

ROOF RACK

ROOF RACK PRECAUTIONS

WARNING: Read and follow the manufacturer's instructions when you are fitting a roof rack.

WARNING: When loading the roof racks, we recommend you evenly distribute the load, as well as maintain a low center of gravity. Loaded vehicles, with higher centers of gravity, may handle differently than unloaded vehicles. Take extra precautions, such as slower speeds and increased stopping distance, when driving a heavily loaded vehicle.

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For correct roof rack system function, you must place loads directly on crossbars fitted to the roof rack side rails.

Note: *Never place loads directly on the roof panel.*

Make sure that you securely fasten the load. Check the tightness of the load before driving and at each charge stop.

ROOF RACK LOAD CAPACITIES

Maximum Roof Load

Variant	Maximum Roof Load (including Roof Rack) kg (lb)
Low Roof with short wheelbase.	75 (165)
High Roof with long wheelbase.	0 (0)

Note: *The maximum roof load is based on evenly distributing the load on the crossbars.*

Note: *When using a roof rack system, you must subtract the weight of the roof rack system from the maximum recommended load to determine your actual maximum cargo load. See the roof rack system manufacturer for more information.*

Note: *Vehicles with bare roof are unfit to carry cargo without a roof rack system.*

Note: *The availability of roof rails and crossbars could vary depending on your vehicle model.*

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REAR CARGO AREA ANCHOR POINTS

REAR CARGO AREA ANCHOR POINT PRECAUTIONS

WARNING: Always properly secure cargo to prevent shifting cargo or cargo falling from the vehicle. Failure to do so could result in compromised vehicle stability and serious personal injury to vehicle occupants or others.

WARNING: The appropriate loading capacity of your vehicle can be limited either by volume capacity (how much space is available) or by payload capacity (how much weight the vehicle should carry). Once you have reached the maximum payload of your vehicle, do not add more cargo, even if there is space available. Overloading or improperly loading your vehicle can contribute to loss of vehicle control and vehicle rollover.

WARNING: Do not exceed the maximum load rating of the load retaining fixtures. Failure to follow this instruction could result in personal injury.

WARNING: Check the load retaining fixtures for damage before using them. Failure to follow this instruction could result in personal injury.

WARNING: Do not use the load retaining fixtures for towing. Failure to follow this instruction could result in personal injury.

LOCATING THE REAR CARGO AREA ANCHOR POINTS



REAR CARGO AREA ANCHOR POINT LOAD CAPACITIES

Variant	Maximum Load Value
All Van	5,000 Nm (3,688 lb.ft)

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COLD WEATHER PRECAUTIONS

The functional operation of some components and systems can be affected at temperatures below approximately -25ºC (-13ºF).

DRIVING ON SNOW AND ICE

WARNING: If you are driving in slippery conditions that require tire chains or cables, then it is critical that you drive cautiously. Keep speeds down, allow for longer stopping distances and avoid aggressive steering to reduce the chances of a loss of vehicle control which can lead to serious injury or death. If the rear end of your vehicle slides while cornering, steer in the direction of the slide until you regain control of your vehicle.

On ice and snow, you should drive more slowly than usual. Your vehicle has an anti-lock braking system, apply the brake pedal steadily. Do not pump the brake pedal. See **Anti-Lock Braking System Limitations** (page 129).

BREAKING-IN

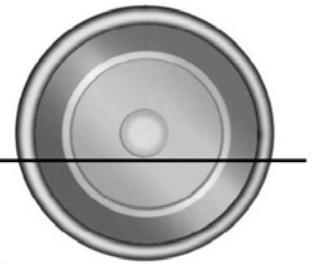
You need to break in new tires for approximately 500 km (300 mi). During this time, your vehicle may exhibit some unusual driving characteristics.

DRIVING THROUGH SHALLOW WATER

WARNING: Do not attempt to cross a deep or flowing body of water. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

Note: *Driving through standing water can cause vehicle damage.*

Before driving through standing water, check the depth. Never drive through water that is higher than the bottom of the wheel hubs.



When driving through standing water, drive very slowly and do not stop your vehicle. Your brake performance and traction could be limited. After driving through water and as soon as it is safe to do so:

- Lightly press the brake pedal to dry the brakes and to check that they work.
- Turn the steering wheel to check that the steering power assist works.

Check the function of the following:

- Horn
- Exterior lights

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ELECTRIC VEHICLE

MAXIMIZING YOUR DRIVING RANGE

Driving in Cold Weather

Keep your vehicle charged before heading out into cold weather.

Use the heated seats for comfort along with moderate cabin temperature and fan settings to reduce energy needed for climate control.

Note: *Lower cabin temperature settings on the climate control system results in better trip range.*

Preconditioning Your Vehicle

You can precondition your vehicle by using departure and comfort settings to warm or cool your cabin and the high voltage battery when your vehicle is plugged in. By using energy from your charging source prior to your departure, battery temperature can be managed for best driving performance and less energy will be needed for heating or cooling of the cabin at the start of your drive. This helps maximize your driving range. See **Charging Settings** (page 117).

Parking Your Vehicle

When possible park your vehicle under a covered area or in a garage. This will help to moderate temperatures which affect performance of the high voltage battery and require energy to heat or cool the cabin.

Driving Style

Range is reduced when driving aggressively or at consistently high speeds. Aggressive driving for extended periods could also result in reducing your battery's efficiency and lifespan.

FLOOR MATS

WARNING: Use a floor mat designed to fit the footwell of your vehicle that does not obstruct the pedal area. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

WARNING: Pedals that cannot move freely can cause loss of vehicle control and increase the risk of serious personal injury.

WARNING: Secure the floor mat to both retention devices so that it cannot slip out of position and interfere with the pedals. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

WARNING: Do not place additional floor mats or any other covering on top of the original floor mats. This could result in the floor mat interfering with the operation of the pedals. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

WARNING: Always make sure that objects cannot fall into the driver foot well while your vehicle is moving. Objects that are loose can become trapped under the pedals causing a loss of vehicle control.

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To install floor mats that have eyelets, position the floor mat eyelet over the retention post and press down to lock in position. Repeat for all eyelets on the floor mat.

If the driver side floor mat is not securely fastened, remove it, and contact an authorized dealer as soon as possible. Do not drive with a loose floor mat.

To remove the floor mats, reverse the installation procedure.

Note: *Regularly check the floor mats to make sure they are secure.*

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HIGH VOLTAGE BATTERY VEHICLE PRECAUTIONS

In the event of damage or fire involving an electric vehicle or hybrid-electric vehicle:

- Assume the high-voltage battery and associated components are energized and fully charged.
- Exposed electrical components, wires, and high-voltage batteries present potential high-voltage shock hazards.
- Venting high-voltage battery vapors are potentially toxic and flammable.
- Physical damage to the vehicle or high-voltage battery could result in immediate or delayed release of toxic, flammable gases and fire.

Vehicle information and general safety practices include reviewing the owner's manual and becoming familiar with your vehicle's safety information and recommended safety practices.

Crashes

A crash or impact significant enough to require an emergency response for conventional vehicles would also require the same response for an electric or hybrid-electric vehicle.

If Possible:

1. Move your vehicle to a safe, nearby location and remain on the scene.
2. Move away from your vehicle if any warning lamps illuminated.
3. Roll down the windows before you switch your vehicle off.
4. Place your vehicle in park (P), set the parking brake, switch off the vehicle, activate the hazard flashers, and move your key(s) at least 5 m (16 ft) away from the vehicle.

Always:

- Call emergency assistance if needed and advise that an electric or hybrid-electric vehicle is involved.
- Avoid contact with leaking fluids and gases, and remain out of the way of oncoming traffic until emergency responders arrive.
- When emergency responders arrive, tell them that the vehicle involved is an electric vehicle or hybrid-electric vehicle.

Fires

As with any vehicle, call emergency assistance immediately if you see sparks, smoke or flames coming from the vehicle. Remain a safe distance from the vehicle and try to stay clear of the smoke.

1. Exit the vehicle immediately.
2. Advise emergency assistance that an electric or hybrid-electric vehicle is involved.
3. Never attempt to extinguish an electric vehicle fire or move a vehicle that is on fire.
4. As with any vehicle fire, do not inhale smoke, vapors or gas from the vehicle, as they may be hazardous.

Post-Incident

1. Do not store a severely damaged vehicle with a lithium-ion battery inside a structure or within 15 m (49 ft) of any structure or vehicle.
2. Make sure that passenger and luggage compartments remain ventilated.
3. Call emergency assistance if you observe leaking fluids, sparks, smoke or flames, or hear gurgling or bubbling from the high-voltage battery.

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SWITCHING THE HAZARD FLASHERS ON AND OFF



The hazard flasher button is on instrument panel. Press the button to switch on the hazard flashers if your vehicle is creating a safety hazard for other road users.

The hazard flashers operate with the power on or off. The battery loses charge and may have insufficient power to restart your vehicle.

When you switch the hazard flashers on, all front and rear turn signals flash.

Press the button again to switch them off.

JUMP STARTING THE VEHICLE

JUMP STARTING PRECAUTIONS

WARNING: Batteries normally produce explosive gases which can cause personal injury. Therefore, do not allow flames, sparks or lighted substances to come near the battery. When working near the battery, always shield your face and protect your eyes. Always provide correct ventilation.

WARNING: Keep batteries out of reach of children. Batteries contain sulfuric acid. Avoid contact with skin, eyes or clothing. Shield your eyes when working near the battery to protect against possible splashing of acid solution. In case of acid contact with skin or eyes, flush immediately with water for a minimum of 15 minutes and get prompt medical attention. If acid is swallowed, call a physician immediately.

WARNING: Use only adequately sized cables with insulated clamps.

WARNING: Connect batteries with only the same nominal voltage.

WARNING: Using the jump leads incorrectly or completing the jump start procedure incorrectly can cause the battery to explode, which can lead to severe injuries.

WARNING: All work on the vehicle battery and the electrical system can cause serious chemical burns, fire or electric shocks. Always read the warnings and safety information before carrying out any kind of work on the battery

WARNING: Never charge a 12-volt vehicle battery once it has been frozen. Discharged 12-volt vehicle batteries can even freeze at temperatures of approximately 0ºC (+32ºF).

WARNING: The battery should be replaced if it is or has ever been frozen.

WARNING: A highly explosive mixture of gases is given off when the vehicle battery is jump started. Always keep fire, sparks, naked flames and lit cigarettes away from the vehicle battery. Never use a mobile telephone when the jump leads are being connected or disconnected.

WARNING: Only charge the battery in a well-ventilated space as the battery emits a highly explosive mixture of gases when the vehicle is being jump started.

WARNING: Never confuse the negative and positive terminals or connect the jump leads incorrectly.

WARNING: Observe the jump lead manufacturer's instructions.

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Note: *This procedure is only for the 12 volt battery.*

Note: *Your vehicle has a 12 volt battery that is under the hood. The 12 volt battery controls the switches and contacts that engage the high voltage battery. Do not jump start the high voltage battery using a standard 12 volt battery. Tow your vehicle to an authorized dealer if the high voltage battery does not accept a regular charge.*

Note: *Do not attempt to push start your vehicle. You could cause transmission damage.*

Note: *Do not disconnect the 12 volt battery from your vehicle electrical system.*

PREPARING THE VEHICLE

Use only a 12 volt supply to start your vehicle.

Park the booster vehicle close to the hood of the disabled vehicle, making sure the two vehicles do not touch.

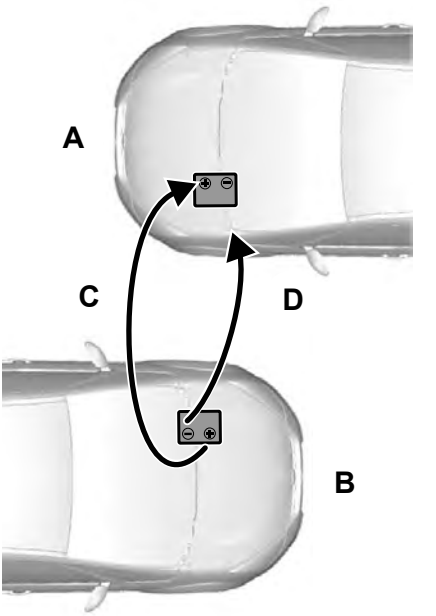
JUMP STARTING THE VEHICLE

WARNING: Connect batteries with only the same nominal voltage.

WARNING: Use only adequately sized cables with insulated clamps.

Note: *Do not disconnect the battery of the disabled vehicle as this could damage the vehicle electrical system.*

Connecting the Jumper Cables



A	Vehicle with the discharged battery.
B	Vehicle with the booster battery.
C	Positive jumper cable.
D	Negative jumper cable.

1. Switch the vehicle off and any electrical equipment.

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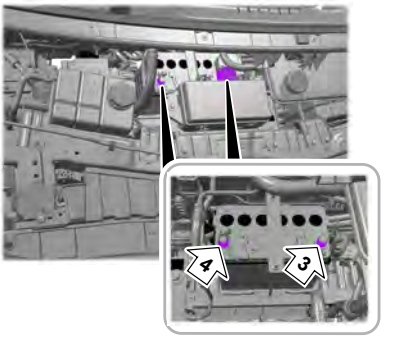

2. Lift up the battery positive connection point cover. For item location, refer to the appropriate under hood overview. See **Under Hood Overview** (page 197). See **Under Hood Overview** (page 198).
3. Connect one end of the positive jumper cable to the positive terminal of the discharged battery and the other end to the positive terminal of the booster battery.

WARNING: Do not connect the negative jumper cable to any other part of your vehicle. Use the ground point.

4. Connect one end of the negative jumper cable to the negative terminal of the booster battery or to a suitable ground point and the other end to the ground point on your vehicle.

To start your vehicle

1. If the booster vehicle is fuel powered (non Hybrid), put the booster vehicle in PARK (automatic transmission) or NEUTRAL with parking brake ON (manual transmission) and rev the engine at a moderately high speed to improve the charging capability of the booster vehicle. If the booster vehicle has a high voltage battery, turn the booster vehicle on and put it in PARK.
2. Switch on the vehicle with the discharged battery.
3. When the vehicle starts, run the vehicles for three minutes before you disconnect the jumper cables.

Remove the jumper cables in the reverse order that they were connected.

Note: *Do not switch the headlamps on before you disconnect the jumper cables. The peak voltage could cause the bulbs to fail.*

POST-CRASH ALERT SYSTEM

WHAT IS THE POST-CRASH ALERT SYSTEM

The system helps draw attention to your vehicle in the event of a serious impact.

HOW DOES THE POST-CRASH ALERT SYSTEM WORK

The system is designed to turn the hazard flashers on and unlock all doors in the event of a serious impact that deploys an airbag or the seatbelt pretensioners.

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POST-CRASH ALERT SYSTEM LIMITATIONS

Depending on applicable laws in the country your vehicle was built for, the horn does not sound in the event of a serious impact.

SWITCHING THE POST-CRASH ALERT SYSTEM OFF

Press the hazard flasher switch or turn your vehicle on-off-on to switch the system off.

Note: *The alert turns off when the vehicle battery runs out of charge.*

POST-COLLISION BRAKING

How Does Post-Collision Braking Work

In the event of a moderate to severe crash, the braking system reduces the vehicle's speed to prevent or reduce the impact of a potential secondary crash.

Post-Collision Braking Limitations

Post-collision braking does not activate if the anti-lock braking system is damaged during the collision.

Overriding Post-Collision Braking

You can override post-collision braking by fully pressing the brake or accelerator pedal for a few seconds.

AUTOMATIC CRASH SHUTOFF

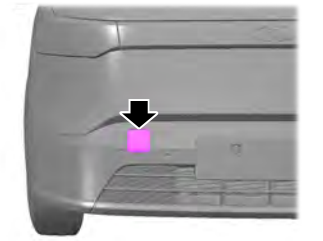
WHAT IS AUTOMATIC CRASH SHUTOFF

The system deactivates the high voltage system in the event of a moderate or severe crash.

You cannot re-enable your vehicle. Have your vehicle serviced by an authorized dealer.

RECOVERY TOWING

ACCESSING THE FRONT TOWING POINT



1. Gently press and release the towing eye attachment point cover at the position indicated.
2. Gently pull it straight out.

Note: *The towing eye attachment point cover has a small lanyard to keep it attached to the bumper.*

ACCESSING THE REAR TOWING POINT

Your vehicle does not have a rear towing point.

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LOCATING THE TOWING EYE



The towing eye is secured under the driver seat.

Note: *Carry the towing eye in your vehicle at all times.*

INSTALLING THE TOWING EYE

WARNING: Make sure that the towing eye is fully tightened. Failure to follow this instruction could result in personal injury.

WARNING: You must switch your vehicle on when being towed. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



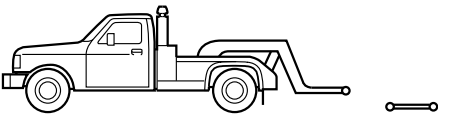
1. Install the towing eye.

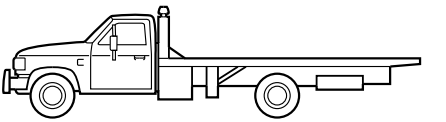
Note: *The towing eye has a left-hand thread. Turn it counterclockwise to install it.*

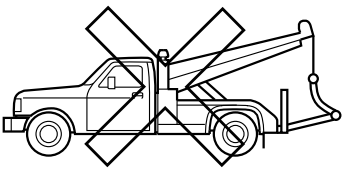
Note: *The towing eye attachment point cover has a small lanyard to keep it attached to the bumper.*

Make sure that the towing eye is fully tightened.

TRANSPORTING THE VEHICLE







If you need to tow your vehicle, contact Ford Roadside Assistance or local authorized dealer.

We recommend the use of a wheel lift and dollies or flatbed equipment to tow your vehicle. Vehicle damage could occur if towed incorrectly, or by any other means.

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Front-wheel drive vehicles must have their designated drive wheels off the ground regardless of towing direction. Use tow dollies to prevent damage to the transmission.

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TOWING YOUR VEHICLE PRECAUTIONS

Use the following guidelines when towing your vehicle. Failure to follow this instruction could result in vehicle damage not covered by the vehicle warranty.

Note: *Make sure you properly secure your vehicle to the tow vehicle.*

Note: *If you are unsure of the vehicle's configuration, contact an authorized dealer.*

EMERGENCY TOWING

If your vehicle becomes inoperable without access to wheel dollies or a vehicle transport trailer, it can be flat-towed with all wheels on the ground, under the following conditions:

When the vehicle starts normally and you can successfully shift into neutral (N):

- Your vehicle is facing forward for towing in a forward direction.
- Maximum speed is 55 km/h (35 mph).
- Maximum distance is 80 km (50 mi).
- Switch your vehicle on during towing. Failure to follow this instruction could result in personal injury or death.
- Shift into neutral (N). Depress the brake pedal and simultaneously press the electric parking brake switch to release the parking brake.
- Slowly and smoothly start the tow to avoid jerking or sudden tension.

When the vehicle starts normally but you cannot shift into neutral (N):

- Your vehicle is facing forward for towing in a forward direction.
- Maximum speed is 55 km/h (35 mph).
- Maximum distance is 80 km (50 mi).
- Switch your vehicle on during towing. Failure to follow this instruction could result in personal injury or death.
- Depress the brake pedal and press and hold the electric parking brake switch for 5 seconds to release the parking brake.
- Slowly and smoothly start the tow to avoid jerking or sudden tension.

Note: *If your vehicle has an anti-theft alarm, make sure you switch perimeter sensing off when towing.*

Note: *In the event of a mechanical failure of the transmission, do not use individual axle carriers. All wheels must be lifted clear of the ground on a level platform.*

Drive off slowly and smoothly without jerking the vehicle you are towing.

You must only use the towing eye that was delivered with your vehicle. See **Recovery Towing** (page 182).

Tow ropes or rigid towing bars must be placed on the same side. For example, right hand rear towing point to right hand front towing point.

You must use a tow rope or rigid towing bar that is of the correct strength for the weight of the towing vehicle and the vehicle that is being towed.

Note: *Using a rigid towing bar is the safest way to tow a vehicle.*

The weight of the vehicle that is being towed must not exceed the weight of the towing vehicle

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STORING A HIGH-VISIBILITY SAFETY VEST

You can store a high-visibility safety vest under the driver seat.

STORING A WARNING TRIANGLE

You can store a warning triangle under the passenger seats.

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FUSE PRECAUTIONS

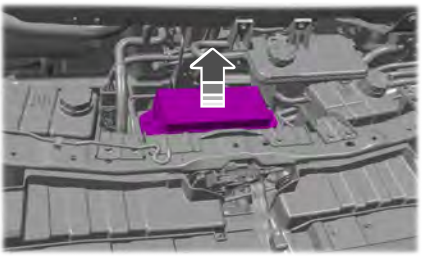
WARNING: Always disconnect the battery before servicing high current fuses.

WARNING: To reduce risk of electrical shock, always replace the cover to the power distribution box before reconnecting the battery or refilling fluid reservoirs.

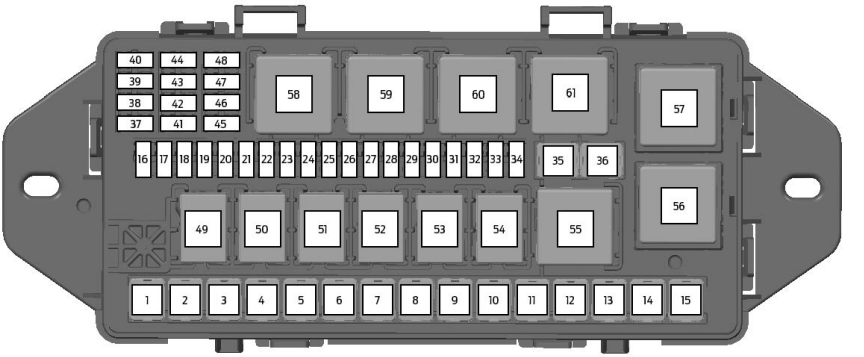
WARNING: Always replace a fuse with one that has the specified amperage rating. Using a fuse with a higher amperage rating can cause severe wire damage and could start a fire.

UNDER HOOD FUSE BOX

ACCESSING THE UNDER HOOD FUSE BOX



IDENTIFYING THE FUSES IN THE UNDER HOOD FUSE BOX



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Item	Rating	Protected Component
1	25 A	Central control unit power 5. Central control unit power 6.
2	30 A	Water pump relay.
3	-	Not used.
4	60 A	Integrated power brake.
5	60 A	Integrated power brake.
6	-	Not used.
7	30 A	Front blower relay.
8	-	Not used.
9	40 A	Redundancy brake unit.
10	-	Not used.
11	40 A	Redundancy brake unit.
12	-	Not used.
13	-	Not used.
14	60 A	High speed fan relay.
15	40 A	Low speed fan relay.
16	25 A	Central control unit power 3.
17	30 A	High voltage module wake-up power supply relay.
18	10 A	Brake switch.
19	15 A	Special vehicle operations connector slot.
20	10 A	Direct current to direct current. Onboard charger.
21	10 A	Motor control unit.
22	15 A	Horn relay.
23	10 A	Battery management system.
24	5 A	Horn / wiper / headlamp relay coil.
25	10 A	Electric vehicle communication controller.

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Item	Rating	Protected Component
26	30 A	Headlamp relay.
27	20 A	Wiper relay.
28	-	Not used.
29	-	Not used.
30	-	Not used.
31	-	Not used.
32	-	Not used.
	-	Not used.
33	-	Not used.
34	10 A	Wake-up power supply for electric power steering. Integrated power brake. Redundancy brake unit. Front seat control module. Pedestrian alert control module. Blower relay coil.
35	-	Not used.
36	-	Not used.
37	5 A	High voltage module wake-up power supply feedback. Air compressor.
38	-	Not used.
39	10 A	Battery management system. Direct current to direct current and onboard charger. Motor control unit. Positive temperature coefficient unit.
40	-	Not used.
41	5 A	Water pump relay feedback. Fan relay coil.
42	15 A	Electric motor coolant reservoir.
43	10 A	Brake switch.
44	15 A	High voltage battery coolant reservoir.

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Item	Rating	Protected Component
45	15 A	Front left headlamp.
46	15 A	Front right headlamp.
47	-	Not used.
48	-	Not used.
49	30 A	High voltage module wake-up power supply relay.
50	-	Not used.
51	30 A	Wiper relay.
52	30 A	Wiper H/L relay.
53	30 A	Horn relay.
54	30 A	Headlamp relay.
55	70 A	High speed fan relay.
56	-	Not used.
57	-	Not used.
58	40 A	Front blower relay.
59	40 A	Water pump relay.
60	-	Not used.
61	40 A	Low speed fan relay.

BATTERY FUSE BOX

LOCATING THE BATTERY FUSE BOX

To locate the fuses in the high current battery fuse box, contact an authorized dealer.

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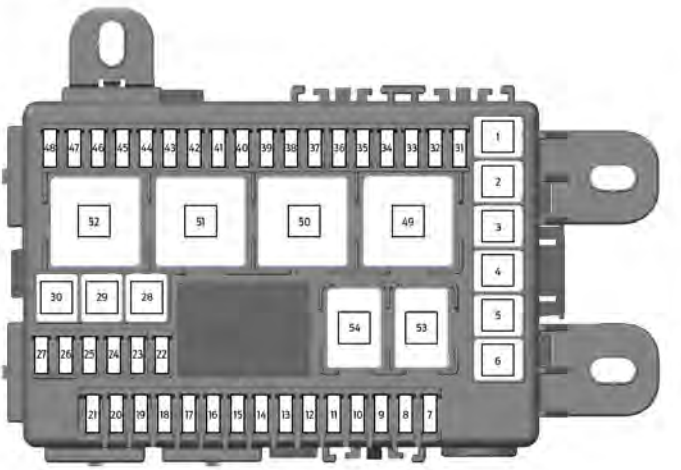
INTERIOR FUSE BOX

ACCESSING THE INTERIOR FUSE BOX



Note: *To remove the fuse box cover, pull it from the bottom edge of the panel.*

IDENTIFYING THE FUSES IN THE INTERIOR FUSE BOX



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Item	Fuse Rating	Protected Component
1	-	Not used.
2	-	Not used.
3	-	Not used.
4	-	Not used.
5	30 A	Low voltage module wake-up power supply relay.
6	30 A	Delay relay.
7	25 A	Central control unit power 1.
8	25 A	Central control unit power 2.
9	-	Not used.
10	25 A	Central control unit power 3.
11	-	Not used.
12	-	Not used.
13	10 A	Onboard diagnostics.
14	5 A	Telematics box.
15	10 A	Radio transceiver module. Alcolock. Instrument cluster. Electric steering column lock relay coil.
16	-	Not used.
17	10 A	Image processing module.
18	-	Not used.
19	-	Not used.
20	15 A	In vehicle information.
21	20 A	Special vehicle operations connector - battery.
22	-	Not used.
23	5 A	USB.
24	-	Not used.
25	5 A	Multifunction switch.

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Item	Fuse Rating	Protected Component
26	-	Not used.
27	-	Not used.
28	20 A	Cigarette lighter/power outlet.
29	-	Not used.
30	-	Not used.
31	15 A	Electric steering column lock.
32	-	Not used.
33	-	Not used.
34	-	Not used.
35	-	Not used.
36	-	Not used.
37	-	Not used.
38	-	Not used.
39	-	Not used.
40	-	Not used.
41	-	Not used.
42	-	Not used.
43	15 A	Engine compartment junction box IGN fuse.
44	5 A	Park assist module/Electric parking brake switch.
45	10 A	Multifunction switch. Headlamp. Image processing module. In vehicle information unit. Passenger airbag on/off indicator.
46	5 A	Instrument cluster. Telematics box. Electric steering column lock. Low voltage module wake-up power supply feedback.
47	15 A	Special vehicle operations connector - IGN.

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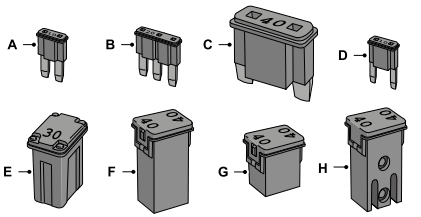
Item	Fuse Rating	Protected Component
48	15 A	Front seat control module.
49	40 A	Delay relay.
50	40 A	Low voltage module wake-up power supply relay.
51	-	Not used.
52	-	Not used.
53	30 A	Electric steering column lock relay.
54	-	Not used.

IDENTIFYING FUSE TYPES



A	Micro 2.
B	Micro 3.
C	Maxi.
D	Mini.
E	M Case.
F	J Case.
G	J Case Low Profile.
H	Slotted M Case.

FUSES – TROUBLESHOOTING

FUSES – FREQUENTLY ASKED QUESTIONS

When do I need to check a fuse?

If electrical components in the vehicle are not working.

When do I need to replace a fuse?

If a fuse has blown.

How do I identify a blown fuse?

You can identify a blown fuse by a broken wire within the fuse.

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MAINTENANCE PRECAUTIONS

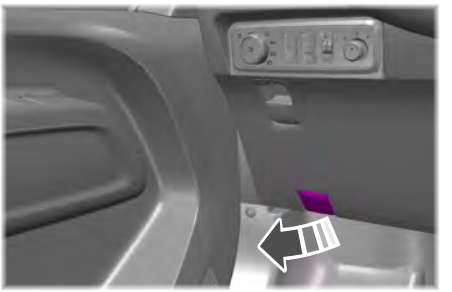
Have your vehicle serviced regularly to help maintain its roadworthiness and resale value. There is a large network of authorized dealers that are there to help you with their professional servicing expertise. We believe that their specially trained technicians are best qualified to service your vehicle properly and expertly. They are supported by a wide range of highly specialized tools developed specifically for servicing your vehicle.

If your vehicle requires professional service, an authorized dealer can provide the necessary parts and service. Check your warranty information to find out which parts and services are covered.

Use only recommended fluids and service parts conforming to specifications.

OPENING AND CLOSING THE HOOD - LHD

Opening the Hood



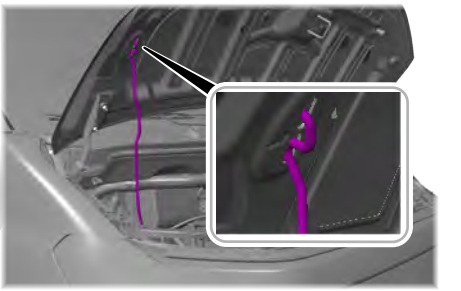
1. Open the left-hand front door.
2. Fully pull the hood release lever and let it completely retract.

Note: *This action releases the hood latch.*

3. Slightly lift the hood.
4. Release the hood latch by pushing the secondary release lever to your left-hand side.

Note: *This action fully releases the hood.*

5. Open the hood.



6. Support the hood with the strut.

Closing the Hood

1. Remove the strut from the catch and secure it correctly in the clip.
2. Lower the hood and allow it to drop under its own weight for the last 25–35 cm (10–14 in).

Note: *Make sure that the hood is correctly closed.*

Warning Lamps and Indicators



It illuminates when you switch your vehicle on and remains on if any door or the hood is open.

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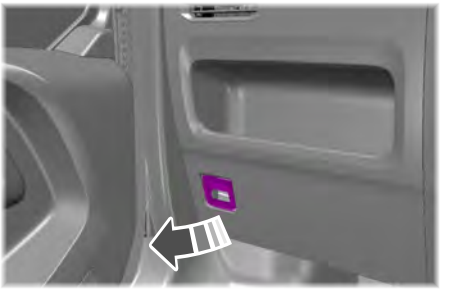
Information Messages

Message	Details
Hood ajar.	Stop your vehicle as soon as it is safe to do so and close the hood.

OPENING AND CLOSING THE HOOD - RHD

Opening the Hood



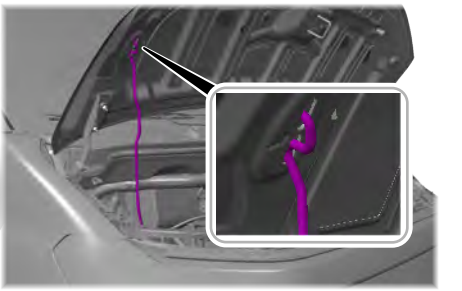
1. Open the left-hand front door.
2. Fully pull the hood release lever and let it completely retract.

Note: *This action releases the hood latch.*

3. Slightly lift the hood.
4. Release the hood latch by pushing the secondary release lever to your left-hand side.

Note: *This action fully releases the hood.*

5. Open the hood.



6. Support the hood with the strut.

Closing the Hood

1. Remove the strut from the catch and secure it correctly in the clip.
2. Lower the hood and allow it to drop under its own weight for the last 25–35 cm (10–14 in).

Note: *Make sure that the hood is correctly closed.*

Warning Lamps and Indicators



It illuminates when you switch your vehicle on and remains on if any door or the hood is open.

Information Messages

Message	Details
Hood ajar.	Stop your vehicle as soon as it is safe to do so and close the hood.

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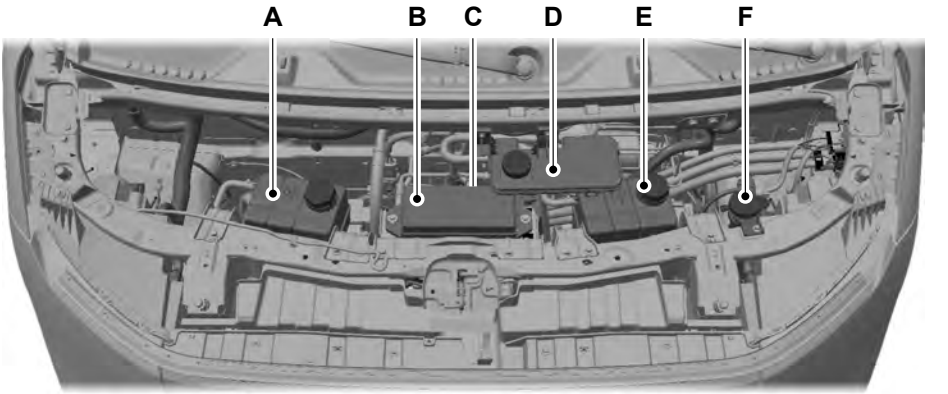
UNDER HOOD OVERVIEW - LHD



A Electric motor coolant reservoir. See **Checking the Coolant Level** (page 199).

B Under hood fuse box. See **Accessing the Under Hood Fuse Box** (page 187).

C 12V Battery. See **Changing the 12V Battery** (page 204).

D Brake fluid reservoir. See **Checking the Brake Fluid** (page 129).

E High voltage battery coolant reservoir. See **Checking the Coolant Level** (page 199).

F Windshield washer fluid reservoir. See **Adding Washer Fluid** (page 62).

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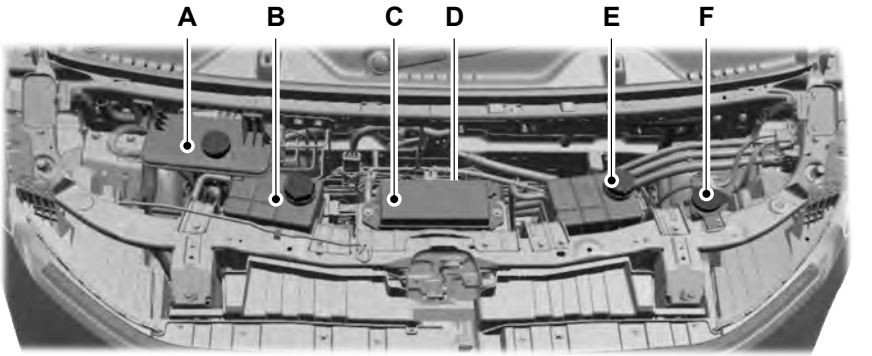
UNDER HOOD OVERVIEW - RHD



A Brake fluid reservoir. See **Checking the Brake Fluid** (page 129).

B Electric motor coolant reservoir. See **Checking the Coolant Level** (page 199).

C Under hood fuse box. See **Adding Washer Fluid** (page 62).

D 12V Battery. See **Changing the 12V Battery** (page 204).

E High voltage battery coolant reservoir. See **Checking the Coolant Level** (page 199).

F Windshield washer fluid reservoir. See **Accessing the Under Hood Fuse Box** (page 187).

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COOLANT

CHECKING THE COOLANT LEVEL

WARNING: Do not remove the coolant reservoir cap when the vehicle is on or the cooling system is hot. Wait 10 minutes for the cooling system to cool down. Cover the coolant reservoir cap with a thick cloth to prevent the possibility of scalding and slowly remove the cap. Failure to follow this instruction could result in personal injury.

WARNING: To reduce the risk of personal injury, make sure the electric motor is cool before unscrewing the coolant pressure relief cap. The cooling system is under pressure. Steam and hot liquid can come out forcefully when you loosen the cap slightly.

When the electric motor is cold, check the concentration and level of the coolant at the intervals listed in the scheduled maintenance information.

Note: *Make sure that the coolant level is between the **MIN** and the **MAX** marks on the coolant reservoir.*

Note: *Coolant expands when it is hot. The level may extend beyond the **MAX** mark. This is normal.*

Maintain coolant concentration within 48% to 50%, which equates to a freeze point between -34ºC (-29ºF) and -37ºC (-35ºF). Coolant concentration should be checked using a refractometer. We do not recommend the use of hydrometers or coolant test strips for measuring coolant concentration.

ADDING COOLANT

WARNING: Do not add coolant when the vehicle is on or the cooling system is hot. Failure to follow this instruction could result in personal injury.

WARNING: Do not remove the coolant reservoir cap when the vehicle is on or the cooling system is hot. Wait 10 minutes for the cooling system to cool down. Cover the coolant reservoir cap with a thick cloth to prevent the possibility of scalding and slowly remove the cap. Failure to follow this instruction could result in personal injury.

WARNING: Do not allow the fluid to touch your skin or eyes. If this happens, rinse the affected areas immediately with plenty of water and contact your physician.

WARNING: Do not put coolant in the windshield washer reservoir. If sprayed on the windshield, coolant could make it difficult to see through the windshield.

WARNING: Do not add coolant further than the ***MAX*** mark.

WARNING: Do not dispose of coolant in the household refuse or the public sewage system. Use an authorized waste disposal facility.

Note: *Do not use stop leak pellets, cooling system sealants, or non-specified additives as they can cause damage to the electric motor cooling or heating systems. Resulting component damage may not be covered by the vehicle Warranty.*

Note: *Automotive fluids are not interchangeable.*

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It is very important to use prediluted coolant approved to the correct specification in order to avoid plugging the small passageways in the electric motor cooling system. See **Cooling System Capacity and Specification** (page 201). Do not mix different colors or types of coolant in your vehicle. Mixing of coolants or using an incorrect coolant may harm the electric motor or cooling system components and may not be covered by the vehicle Warranty.

Note: *If prediluted coolant is not available, use the approved concentrated coolant diluting it to 50/50 with deionized or distilled water. See **Cooling System Capacity and Specification** (page 201). Using water that has not been deionized may contribute to deposit formation, corrosion and plugging of the small cooling system passageways.*

Note: *Coolants marketed for all makes and models may not be approved to our specifications and may cause damage to the cooling system. Resulting component damage may not be covered by the vehicle Warranty.*

If the coolant level is at or below the minimum mark, add prediluted coolant immediately.

To top up the coolant level do the following:

1. Unscrew the cap slowly. Any pressure escapes as you unscrew the cap.
2. Add prediluted coolant approved to the correct specification. See **Cooling System Capacity and Specification** (page 201).
3. Add enough prediluted coolant to reach the correct level.
4. Replace the coolant reservoir cap. Turn the cap clockwise until it contacts the hard stop.
5. Check the coolant level in the coolant reservoir the next few times you drive your vehicle. If necessary, add enough prediluted coolant to bring the coolant level to the correct level.

If you have to add more than 1 L (1.1 qt) of coolant per month, have your vehicle checked as soon as possible. Operating your vehicle with a low level of coolant can result in overheating and possible electric motor damage.

In case of emergency, you can add a large amount of water without coolant in order to reach a vehicle service location.

Water alone, without coolant, can cause damage from corrosion, overheating or freezing.

Do not use the following as a coolant substitute:

- Alcohol.
- Methanol.
- Brine.
- Any coolant mixed with alcohol or methanol antifreeze.

Alcohol and other liquids can cause damage from overheating or freezing.

Do not add extra inhibitors or additives to the coolant. These can be harmful and compromise the corrosion protection of the coolant.

CHANGING THE COOLANT

For coolant change, see your authorized dealer.

Changing the coolant is necessary at specific mileage intervals listed in the scheduled maintenance information.

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MANAGING THE COOLANT TEMPERATURE

WARNING: To reduce the risk of crash and injury, be prepared that the vehicle speed may reduce and the vehicle may not be able to accelerate with full power until the coolant temperature reduces.

WARNING: If you continue to drive your vehicle when the electric motor is overheating, the vehicle could stop without warning. Failure to follow this instruction could result in the loss of control of your vehicle.

If the coolant temperature gauge moves toward the red zone a message appears in the information display.

You may notice a reduction in vehicle speed caused by reduced electric motor power in order to manage the coolant temperature. Your vehicle may enter this mode if certain high-temperature and high-load conditions take place. The amount of speed reduction depends on vehicle loading, grade and outside temperature. If this occurs, there is no need to stop your vehicle. You can continue to drive.

The air conditioning may automatically turn on and off during severe operating conditions to protect the electric motor from overheating. When the coolant temperature decreases to the normal operating temperature, the air conditioning turns on.

If the coolant temperature gauge moves fully into the red zone, or if the temperature warning or stop safely messages appear in your information display, do the following:

1. Stop your vehicle as soon as it is safe to do so.
2. Fully apply the parking brake, shift into park (P) or neutral (N).
3. Leave the vehicle powered on until the coolant temperature gauge needle returns to the normal position. If the temperature does not drop after several minutes, follow the remaining steps.
4. Power the vehicle off and wait for it to cool.
5. Check the coolant level.
6. If the coolant level is at or below the minimum mark, add prediluted coolant immediately.
7. If the coolant level is normal, restart the vehicle and continue.

COOLING SYSTEM CAPACITY AND SPECIFICATION

Capacities

Variant	Quantity
All.	Fill the coolant to the MAX mark on the coolant reservoir.

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Materials

Name	Specification
Antifreeze PU7J-M97B57-EA/EB/FA	WSS-M97B57-A2

Note: *Yellow coolant may become darker over time. This is normal.*

COOLANT – WARNING LAMPS



It illuminates red if the electric motor begins to overheat.

COOLANT – INFORMATION MESSAGES

Message	Details
Motor cooling system malfunction	Displays when the electric motor temperature is too high. Stop your vehicle as soon as it is safe to do so, power the vehicle off and allow it to cool. Check the coolant level. See **Checking the Coolant Level** (page 199). If the problem persists, have your vehicle checked as soon as possible.

12V BATTERY

12V BATTERY PRECAUTIONS

WARNING: Batteries normally produce explosive gases which can cause personal injury. Therefore, do not allow flames, sparks or lighted substances to come near the battery. When working near the battery, always shield your face and protect your eyes. Always provide correct ventilation.

WARNING: When lifting a plastic-cased battery, excessive pressure on the end walls could cause acid to flow through the vent caps, resulting in personal injury and damage to the vehicle or battery. Lift the battery with a battery carrier or with your hands on opposite corners.

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WARNING: Keep batteries out of reach of children. Batteries contain sulfuric acid. Avoid contact with skin, eyes or clothing. Shield your eyes when working near the battery to protect against possible splashing of acid solution. In case of acid contact with skin or eyes, flush immediately with water for a minimum of 15 minutes and get prompt medical attention. If acid is swallowed, call a physician immediately.

WARNING: Battery posts, terminals and related accessories contain lead and lead compounds, chemicals known to the State of California to cause cancer and reproductive harm. **Wash your hands after handling**.

WARNING: This vehicle may have more than one battery. Removing the battery cables from only one battery does not disconnect your vehicle electrical system. Make sure you disconnect the battery cables from all batteries when disconnecting power. Failure to do so may cause serious personal injury or property damage.

WHAT IS THE BATTERY MANAGEMENT SYSTEM

The battery management system monitors battery conditions and takes actions to extend battery life.

HOW DOES THE BATTERY MANAGEMENT SYSTEM WORK

If excessive battery drain is detected, the system temporarily disables some electrical systems to protect the battery.

Systems included are:

- Climate control.
- Audio unit.
- Interior lighting.

A message could appear in the information display to alert you that battery protection actions are active. This message is only for notification that an action is taking place, and not intended to indicate an electrical problem or that the battery requires replacement.

After displaying the message, your vehicle could turn off after a short period of time, depending on the battery state of charge.

BATTERY MANAGEMENT SYSTEM LIMITATIONS

After battery replacement by an authorized dealer, or in some cases after charging the battery with an external charger, the battery management system requires up to eight hours of vehicle sleep time to relearn the battery state of charge.

During this time, your vehicle must remain fully locked with the vehicle switched off.

Note: *Prior to relearning the battery state of charge, the battery management system could temporarily disable some electrical systems.*

Electrical Accessory Installation

To make sure the battery management system works correctly, do not connect an electrical device ground connection directly to the battery negative post. This can cause inaccurate measurements of the battery condition and potential incorrect system operation.

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Note: *If you add electrical accessories or components to the vehicle, it could adversely affect battery performance and durability. This could also affect the performance of other electrical systems in the vehicle.*

CHANGING THE 12V BATTERY

If the 12 volt battery needs servicing, see your authorized dealer.

RESETTING THE BATTERY SENSOR

If the 12 volt battery sensor needs resetting, see your authorized dealer.

RECYCLING AND DISPOSING OF THE 12V BATTERY



Seek advice from your local authority about recycling old batteries.

RECYCLING AND DISPOSING OF THE 12V BATTERY - BRAZIL

Return the used battery to the retailer at the time of exchange (CONAMA Resolution 257/99 of 30.06.99).

- Every consumer is required to return your used battery to a point of sale.
- The retail outlets are obliged to accept the return of used batteries and return it to the manufacturer for recycling.

The acid solution and lead contained in the battery, if discarded improperly in nature, can contaminate soil, subsoil and water, as well as cause damage to human health.

CHARGING THE 12V BATTERY

Your vehicle has a high voltage to low voltage energy transfer feature that keeps the 12-volt battery charged by the high voltage battery. If the 12-volt battery level is low, the high voltage battery transfers energy to the 12-volt battery when the vehicle is off.

12-volt battery depletion can still occur if the high voltage battery state of charge is low. See **Preserving Your High Voltage Battery** (page 95).

Always take care not to deep discharge the 12-volt battery as it may cause premature wear.

12V BATTERY – TROUBLESHOOTING

12V BATTERY – WARNING LAMPS



If it illuminates while driving, it indicates a charging system error. Switch off all unnecessary electrical equipment and have your vehicle immediately checked.

If your vehicle displays a 12 volt battery related message, have your vehicle checked by an authorized dealer.

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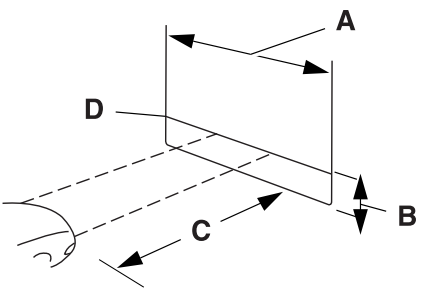
ADJUSTING THE HEADLAMPS

Vertical Aim

Headlamp Aim Target



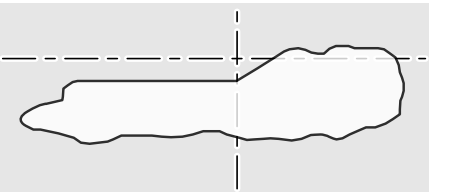
A 8 ft (2.4 m).
B Center height of lamp to ground.
C 25 ft (7.6 m).
D Horizontal reference line.

Vertical Aim Adjustment

1. Park your vehicle on a level surface approximately 7.6 m (25 ft) from a vertical wall or screen.
2. Apply the parking brake.
3. Measure the height from the center of the headlamp to the ground.

Note: *There may be an identifying mark on the lens to help you locate the center of the headlamp bulb.*

4. Mark a horizontal reference line on the vertical wall or screen that is a minimum of 2.4 m (8 ft) long.
5. Switch the low beam headlamps on and open the hood.



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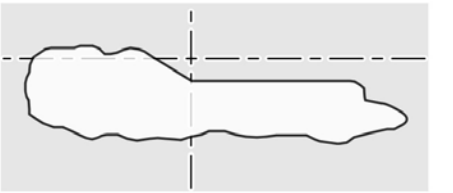
6. There is a distinct change from light to dark in the left-hand portion of the headlamp beam pattern if your vehicle is left-hand drive. Position the top edge of this cut-off 7.5 cm (3 in) below the horizontal reference line.



7. There is a distinct change from light to dark in the right-hand portion of the headlamp beam pattern if your vehicle is right-hand drive. Position the top edge of this cut-off 7.5 cm (3 in) below the horizontal reference line.

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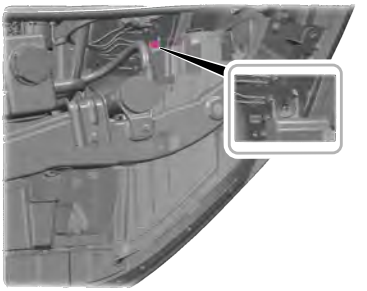


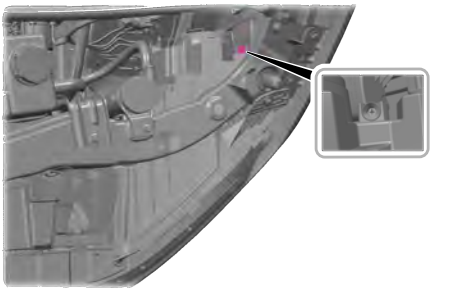
8. To adjust the vertical aim, use a suitable tool to rotate the adjuster clockwise or counterclockwise.

Note: *To see a clearer light pattern while adjusting one headlamp, block the light from the other headlamp.*

9. Close the hood and switch the low beam headlamps off.

Horizontal Aim Adjustment

Horizontal aim should not be required although it is adjustable.



1. Locate the adjuster within the extension tube attached to the rear of the headlamp assembly.
2. To adjust the horizontal aim, use a suitable tool to rotate the adjuster clockwise or counterclockwise.

EXTERIOR BULBS

EXTERIOR BULB SPECIFICATION CHART

Replacement bulbs are specified in the chart below. The correct bulbs will not damage the lamp assembly or void the lamp assembly warranty and will provide quality bulb illumination time.

Lamp	Specification	Power (watt)
Headlamp high beam.	HB3	60
Headlamp low beam.	HB3	60
Daytime running lamps.	LED.	-
Front turn signal lamp.	LED.	-
Position lamp.	LED.	-
Stoplamp.	P21/5W	21
Rear fog lamp.	P21	21
Rear turn signal lamp.	PY21W	21

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Lamp	Specification	Power (watt)
Tail lamp.	P21/5W	5
Reversing lamp. - Van	W16W	16
Reversing lamp. - Chassis cab	P21W	16
High mounted stoplamp.	LED.	-
License plate lamp. - Van	W5W	5
License plate lamp. - Chassis cab	LED.	-

Note: *LED lamps are not serviceable. See an authorized dealer if they fail.*

Note: *If the license plate lamps fail have your vehicle checked.*

REMOVING A REAR LAMP ASSEMBLY - VAN

WARNING: Switch the lamps and your vehicle off. Failure to follow this warning could result in serious personal injury.

1. Open the left cargo door.



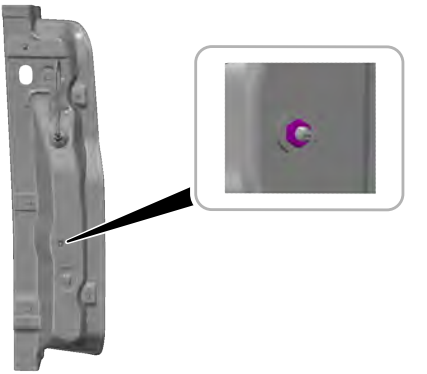
2. Use a suitable tool to carefully remove the trim panel.



3. Disconnect the electrical connector.



4. Open the covers and remove the screws.



5. Remove the rear nut that secures the lamp assembly.
6. Remove the lamp.
7. To install, reverse the removal procedure.

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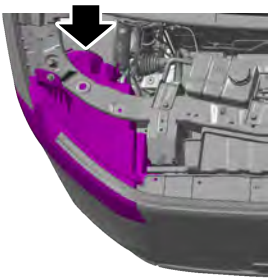
CHANGING A HEADLAMP BULB

WARNING: Switch the lamps and your vehicle off. Failure to follow this warning could result in serious personal injury.

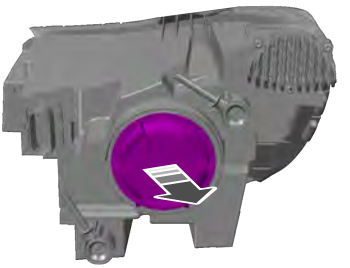
WARNING: Make sure the bulbs have cooled down before removing them. Failure to follow this warning could result in serious personal injury.

Use the correct specification bulb. See **Exterior Bulb Specification Chart** (page 206).

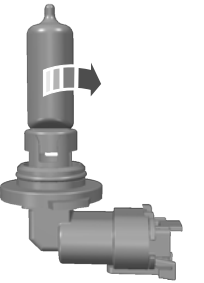
Note: *LED lamps are not serviceable. See an authorized dealer if they fail.*



1. Open the hood.



2. Carefully remove the cover.



3. Turn the bulb counterclockwise and remove it.
4. To install, reverse the removal procedure.

Note: *Do not touch the bulb glass.*

CHANGING A REAR FOG LAMP BULB - CHASSIS CAB

WARNING: Switch the lamps and your vehicle off. Failure to follow this warning could result in serious personal injury.

WARNING: Make sure the bulbs have cooled down before removing them. Failure to follow this warning could result in serious personal injury.

Use the correct specification bulb. See **Exterior Bulb Specification Chart** (page 206).

Note: *LED lamps are not serviceable. See an authorized dealer if they fail.*

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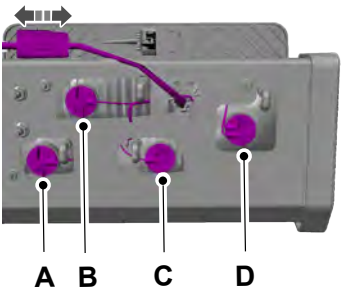


A Rear fog lamp.
B Rear turn signal lamp.
C Reversing lamp.
D Stoplamp and position lamp.

1. Disconnect the electrical connector.
2. Remove the bulb holder.
3. Remove the bulb.
4. To install, reverse the removal procedure.

CHANGING A REAR FOG LAMP BULB - VAN

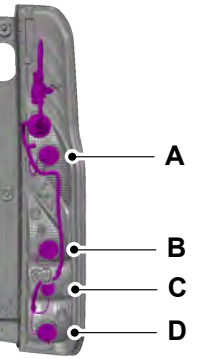
WARNING: Switch the lamps and your vehicle off. Failure to follow this warning could result in serious personal injury.

WARNING: Make sure the bulbs have cooled down before removing them. Failure to follow this warning could result in serious personal injury.

Use the correct specification bulb. See **Exterior Bulb Specification Chart** (page 206).

You must remove the rear lamp assembly prior to replacing any bulb. See **Removing a Rear Lamp Assembly** (page 208).

Note: *LED lamps are not serviceable. See an authorized dealer if they fail.*



A Stoplamp and position lamp.
B Rear turn signal lamp.
C Reversing lamp.
D Rear fog lamp.

1. Remove the bulb holder.
2. Remove the bulb.
3. To install, reverse the removal procedure.

CHANGING A STOPLAMP BULB - CHASSIS CAB

WARNING: Switch the lamps and your vehicle off. Failure to follow this warning could result in serious personal injury.

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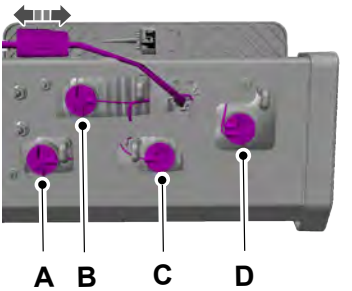
WARNING: Make sure the bulbs have cooled down before removing them. Failure to follow this warning could result in serious personal injury.

Use the correct specification bulb. See **Exterior Bulb Specification Chart** (page 206).

Note: *LED lamps are not serviceable. See an authorized dealer if they fail.*



A Rear fog lamp.
B Rear turn signal lamp.
C Reversing lamp.
D Stoplamp and position lamp.

1. Disconnect the electrical connector.
2. Remove the bulb holder.
3. Remove the bulb.
4. To install, reverse the removal procedure.

CHANGING A STOPLAMP BULB - VAN

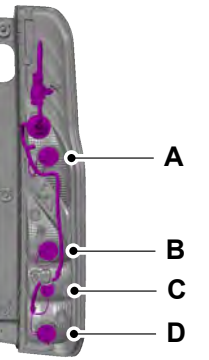
WARNING: Switch the lamps and your vehicle off. Failure to follow this warning could result in serious personal injury.

WARNING: Make sure the bulbs have cooled down before removing them. Failure to follow this warning could result in serious personal injury.

Use the correct specification bulb. See **Exterior Bulb Specification Chart** (page 206).

You must remove the rear lamp assembly prior to replacing any bulb. See **Removing a Rear Lamp Assembly** (page 208).

Note: *LED lamps are not serviceable. See an authorized dealer if they fail.*



A Stoplamp and position lamp.
B Rear turn signal lamp.
C Reversing lamp.
D Rear fog lamp.

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1. Remove the bulb holder.
2. Remove the bulb.
3. To install, reverse the removal procedure.

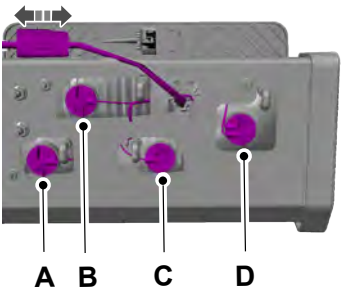
CHANGING A REAR TURN SIGNAL LAMP BULB - CHASSIS CAB

WARNING: Switch the lamps and your vehicle off. Failure to follow this warning could result in serious personal injury.

WARNING: Make sure the bulbs have cooled down before removing them. Failure to follow this warning could result in serious personal injury.

Use the correct specification bulb. See **Exterior Bulb Specification Chart** (page 206).

Note: *LED lamps are not serviceable. See an authorized dealer if they fail.*



A Rear fog lamp.
B Rear turn signal lamp.
C Reversing lamp.
D Stoplamp and position lamp.

1. Disconnect the electrical connector.
2. Remove the bulb holder.
3. Remove the bulb.
4. To install, reverse the removal procedure.

CHANGING A REAR TURN SIGNAL LAMP BULB - VAN

WARNING: Switch the lamps and your vehicle off. Failure to follow this warning could result in serious personal injury.

WARNING: Make sure the bulbs have cooled down before removing them. Failure to follow this warning could result in serious personal injury.

Use the correct specification bulb. See **Exterior Bulb Specification Chart** (page 206).

You must remove the rear lamp assembly prior to replacing any bulb. See **Removing a Rear Lamp Assembly** (page 208).

Note: *LED lamps are not serviceable. See an authorized dealer if they fail.*

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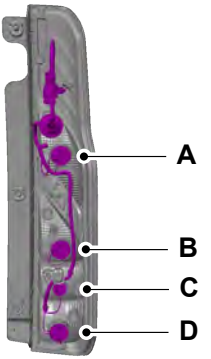


A Stoplamp and position lamp.
B Rear turn signal lamp.
C Reversing lamp.
D Rear fog lamp.

1. Remove the bulb holder.
2. Remove the bulb.
3. To install, reverse the removal procedure.

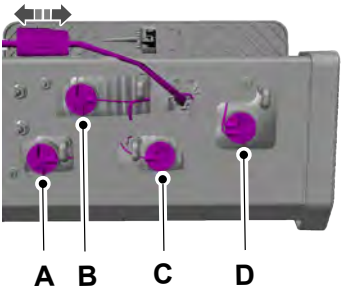
CHANGING A REVERSING LAMP BULB - CHASSIS CAB

WARNING: Switch the lamps and your vehicle off. Failure to follow this warning could result in serious personal injury.

WARNING: Make sure the bulbs have cooled down before removing them. Failure to follow this warning could result in serious personal injury.

Use the correct specification bulb. See **Exterior Bulb Specification Chart** (page 206).

Note: *LED lamps are not serviceable. See an authorized dealer if they fail.*



A Rear fog lamp.
B Rear turn signal lamp.
C Reversing lamp.
D Stoplamp and position lamp.

1. Disconnect the electrical connector.
2. Remove the bulb holder.
3. Remove the bulb.
4. To install, reverse the removal procedure.

CHANGING A REVERSING LAMP BULB - VAN

WARNING: Switch the lamps and your vehicle off. Failure to follow this warning could result in serious personal injury.

WARNING: Make sure the bulbs have cooled down before removing them. Failure to follow this warning could result in serious personal injury.

Use the correct specification bulb. See **Exterior Bulb Specification Chart** (page 206).

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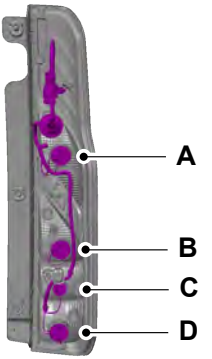
You must remove the rear lamp assembly prior to replacing any bulb. See **Removing a Rear Lamp Assembly** (page 208).

Note: *LED lamps are not serviceable. See an authorized dealer if they fail.*



A Stoplamp and position lamp.
B Rear turn signal lamp.
C Reversing lamp.
D Rear fog lamp.

1. Remove the bulb holder.
2. Remove the bulb.
3. To install, reverse the removal procedure.

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VEHICLE WEIGHTS - CHASSIS CAB

Van with Medium Wheelbase - European markets

	Weight kg (lb)
Mass in running order.	1,745 (3,847)
Payload.	1,525 (3,362)
Maximum gross vehicle weight.	3,270 (7,209)

Van with Medium Wheelbase - Non - European markets

	Weight kg (lb)
Curb Weight.	1,670 (3,682)
Payload.	1,600 (3,527)
Maximum gross vehicle weight.	3,270 (7,209)

VEHICLE WEIGHTS - VAN

Van with Short Wheelbase - European markets

	Weight kg (lb)
Mass in running order.	1,990 (4,387)
Payload.	1,010 (2,227)
Maximum gross vehicle weight.	3,000 (6,614)

Van with Medium Wheelbase - European markets

	Weight kg (lb)
Mass in running order.	2,070 (4,564)
Payload.	1,200 (2,646)
Maximum gross vehicle weight.	3,270 (7,209)

Van with Short Wheelbase - Non - European markets

	Weight kg (lb)
Curb Weight.	1,915 (4,222)
Payload.	1,085 (2,392)
Maximum gross vehicle weight.	3,000 (6,614)

Van with Medium Wheelbase - Non - European markets

	Weight kg (lb)
Curb Weight.	1,995 (4,398)
Payload.	1,275 (2,811)
Maximum gross vehicle weight.	3,270 (7,209)

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VEHICLE DIMENSIONS - CHASSIS CAB

Dimension Description	Dimension mm (in)
Overall length.	5,200 (204.7)
Overall width including the exterior mirrors.	2,258 (88.9)
Overall width excluding the exterior mirrors.	1,885 (74.2)
Overall height excluding the antenna.	2,000 (78.7)
Wheelbase.	3,360 (132.3)
Front track.	1,628 (64.1)
Rear track.	1,634 (64.3)

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VEHICLE DIMENSIONS - VAN

Short Wheelbase

Dimension Description	Dimension mm (in)
Overall length.	4,985 (196.3)
Overall width including the exterior mirrors.	2,258 (88.9)
Overall width excluding the exterior mirrors.	1,885 (74.2)
Overall height excluding the antenna.	1,991 (78.4)
Wheelbase.	3,060 (120.5)
Front track.	1,628 (64.1)
Rear track.	1,634 (64.3)

Medium Wheelbase

Dimension Description	Dimension mm (in)
Overall length.	5,285 (208.1)
Overall width including the exterior mirrors.	2,258 (88.9)
Overall width excluding the exterior mirrors.	1,885 (74.2)
Overall height excluding the antenna.	2,285 (90.0)
Wheelbase.	3,360 (132.3)
Front track.	1,628 (64.1)
Rear track.	1,634 (64.3)

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AIR CONDITIONING SYSTEM CAPACITY AND SPECIFICATION - EUROPE

WARNING: The air conditioning refrigerant system contains refrigerant under high pressure. Only qualified personnel should service the air conditioning refrigerant system. Opening the air conditioning refrigerant system can cause personal injury.

Contains fluorinated greenhouse gas R1234yf.

Variant	Global Warming Potential	CO_2 Equivalent
Vehicles with R1234yf.	0.501[1]	0.00028 t

[1] GWP4(GB)

Capacities

Variant	Refrigerant	Refrigerant Oil
Vehicles with R1234yf.	0.5 ± 0.02 kg (1.102 ± 0.044 lb)	150 ± 10 cm^3 (5.1 ± 0.3 fl oz)

Materials

Name	Specification
Refrigerant - R-1234yf	WSS-M17B21-A
A/C Compressor Oil DE-BEV DU7J-M2C31-BA	WSS-M2C31-B2

Note: *Only use refrigerant oils that meet Ford specifications for the relevant application type. Refrigerant oils marketed for all makes and models may not be approved to Ford specifications and may cause damage to the compressor and refrigerant system. This can result in component or sub-system damage that the vehicle warranty may not cover.*

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CLEANING THE EXTERIOR

CLEANING THE EXTERIOR PRECAUTIONS

Immediately remove additive residuals, bird droppings, insect deposits and road tar. These may damage your vehicle's paintwork or trim over time.

Remove any exterior accessories, for example antennas, before entering a car wash.

Note: *If you intend to park your vehicle for an extended period after cleaning, drive it for few minutes before parking. This reduces the risk of corrosion of the brake discs, brake pads and linings.*

CLEANING HEADLAMPS AND REAR LAMPS

We recommend that you only use cold or lukewarm water containing car shampoo to clean the headlamps and the rear lamps.

Do not scrape the lamps.

Do not wipe lamps when they are dry.

CLEANING WINDOWS AND WIPER BLADES

To clean the windshield and wiper blades:

- Clean the windshield with a non-abrasive glass cleaner.

Note: *When cleaning the interior of the windshield, avoid getting any glass cleaner on the instrument panel or door panels. Wipe any glass cleaner off these surfaces immediately.*

- Clean the wiper blades with washer fluid or water applied with a soft sponge or cloth.

Note: *Do not use razor blades or other sharp objects to clean or remove decals from the inside of the heated rear window. This can cause damage not covered by the vehicle Warranty.*

Note: *Do not use chemicals or corrosive products, as they can compromise surfaces and damage critical systems of your vehicle.*

CLEANING CHROME, ALUMINIUM OR STAINLESS STEEL

We recommend that you only use a car shampoo, a soft cloth and water on bumpers and other chrome, aluminium or stainless steel parts.

Note: *For additional information and assistance, we recommend that you contact an authorized dealer.*

Note: *Rinse the area well after cleaning.*

Note: *Do not use abrasive materials, for example steel wool or plastic pads, as they can scratch these surfaces.*

Note: *Do not use chrome cleaner, metal cleaner or polish on wheels or wheel covers.*

CLEANING WHEELS

Only use a recommended wheel and tire cleaner to clean the wheels. For additional information and assistance, contact an authorized dealer.

1. Use a sponge to remove heavy deposits of dirt and brake dust.
2. Rinse well after cleaning.

Note: *Do not apply a cleaning chemical to hot wheel rims, wheel covers, and wheel ornaments.*

If you intend to park your vehicle for an extended period after cleaning the wheels, drive it for few minutes before parking. This reduces the risk of corrosion of the brake discs, brake pads and linings.

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Do not clean hot wheel rims, wheel covers and wheel ornaments.

Note: *Some car washes could damage wheel rims, wheel covers, and wheel ornaments.*

Note: *Using non-recommended cleaners, harsh acidic cleaning products, chrome wheel cleaners or abrasive materials could damage wheel rims and covers.*

Note: *Failure to properly clean the stainless steel lug nuts may result in a white, hazy finish, pitting, or an orange/brown rust appearance. Such damage is not covered by your vehicle warranty.*

CLEANING STRIPES OR GRAPHICS

It is recommended to wash your vehicle by hand however, pressure washing may be used under the following conditions:

- Use a spray with a minimum of 40º wide spray angle pattern.
- Keep the nozzle 30 cm (12 in) and at a 90º angle to your vehicle.
- Do not use water pressure higher than 6,895 kPa (1,000 psi).
- Do not use water hotter than 23ºC (73ºF).

Note: *Holding the pressure washer nozzle at an angle to the vehicle's surface may damage graphics and cause the edges to peel away.*

CLEANING CAMERA LENSES AND SENSORS

Use lukewarm or cold water and a soft cloth to clean the camera lens and sensors.

Note: *Do not pressure wash camera lens and sensors.*

CLEANING THE UNDERBODY

Flush the complete underside of your vehicle frequently. Keep body and door drain holes free from packed dirt.

Suspension and steering components may require regular cleaning with a power washer or a thorough rinse with a strong stream of water if the vehicle is operated in dusty or muddy environments. Leaf springs or other suspension components may emit squeaking or popping noises while operating the vehicle if particles, such as dirt, rocks, or other debris, are present in the components.

CLEANING THE INTERIOR

CLEANING THE INSTRUMENT PANEL

WARNING: Do not use chemical solvents or strong detergents when cleaning the steering wheel or instrument panel to avoid contamination of the airbag system.

We recommend that you only clean the instrument panel and cluster lens with a damp soft cloth. Dry the area with a clean, soft cloth.

For additional information and assistance, we recommend that you contact an authorized dealer.

Note: *Avoid cleaners or polishes that increase the gloss of the upper portion of the instrument panel. The dull finish in this area helps protect you from undesirable windshield reflection.*

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CLEANING PLASTIC

We recommend that you only use a mild soap and water solution on a soft cloth. Dry the area with a clean, soft cloth.

Note: *Do not allow air fresheners and hand sanitizers to spill onto interior surfaces. If a spill occurs, wipe off immediately. Your warranty may not cover these damages.*

CLEANING DISPLAYS AND SCREENS

We recommend that you only use a microfiber cloth in a circular motion to clean off the fingerprint or dust.

Note: *Do not pour or spray alcohol onto the touchscreen.*

Note: *Do not use detergent or any type of solvent to clean the touchscreen.*

CLEANING FABRIC

WARNING: On vehicles equipped with seat-mounted airbags, do not use chemical solvents or strong detergents. Such products could contaminate the side airbag system and affect performance of the side airbag in a crash.

We recommend that you only clean fabric in the following way:

1. Remove dust and loose dirt with a vacuum cleaner.
2. Wipe the surface with a soft, damp cloth and a mild soap and water solution. Dry the area with a clean, soft cloth.
3. For additional information and assistance, we recommend that you contact an authorized dealer.

For heavy stains, spot clean the area. If a ring forms on the fabric, clean the entire area immediately, but do not oversaturate or the ring could set.

CLEANING CARPETS AND FLOOR MATS

We recommend that you only clean your carpets in the following way:

1. Remove dust and loose dirt with a vacuum cleaner.
2. Wipe the surface with a soft, damp cloth and a mild soap and water solution. Dry the area with a clean, soft cloth.
3. For additional information and assistance, we recommend that you contact an authorized dealer.

For heavy stains, spot clean the area. If a ring forms on the fabric, clean the entire area immediately, but do not oversaturate or the ring could set.

We recommend that you only clean your floor mats in the following way:

1. Remove dust and loose dirt with a vacuum cleaner.
2. Wash rubber floor mats using mild soap and lukewarm or cold water.
3. Completely dry the floor mat before placing them back in your vehicle.

CLEANING SEATBELTS

WARNING: Do not use cleaning solvents, bleach or dye on the vehicle's seatbelts, as these actions may weaken the belt webbing.

1. Wipe the surface with a soft, damp cloth and a mild soap and water solution. Dry the area with a clean, soft cloth.

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CLEANING STORAGE COMPARTMENTS

1. Remove dust and loose dirt with a vacuum cleaner.
2. Wipe the surface with a soft, damp cloth and a mild soap and water solution. Dry the area with a clean, soft cloth.

REPAIRING MINOR PAINT DAMAGE

We recommend that you contact an authorized dealer to identify your vehicle color code. Authorized dealers have touch-up paint to match your vehicle's color.

Before repairing minor paint damage, use a cleaner to remove particles such as bird droppings, tree sap, insect deposits, tar spots, road salt and industrial fallout.

Read the instructions before using cleaning products.

WAXING YOUR VEHICLE

Wax the high-gloss painted surface of your prewashed vehicle once or twice a year.

We recommend that you only use an approved quality wax that does not contain abrasives. Follow the manufacturer's instructions to apply and remove the wax. For additional information and assistance, we recommend that you contact an authorized dealer.

When washing and waxing, park your vehicle in a shaded area out of direct sunlight.

Note: *Avoid waxing unpainted or low-gloss black colored parts, they discolor over time.*

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PREPARING YOUR VEHICLE FOR STORAGE

If you plan on storing your vehicle for 30 days or more, read the following maintenance recommendations to make sure your vehicle stays in good operating condition.

We engineer and test all vehicles and their components for reliable, regular driving. Under various conditions, long-term storage may lead to degraded performance or failure unless you use specific precautions to preserve vehicle components.

General

- Store all vehicles in a dry, ventilated place.
- Protect from sunlight, if possible.
- If vehicles are stored outside, they require regular maintenance to protect against rust and damage.

Body

- Wash your vehicle thoroughly to remove dirt, grease, oil, tar or mud from exterior surfaces, rear-wheel housing and the underside of front fenders.
- Periodically wash your vehicle if it is stored in exposed locations.
- Touch-up exposed or primed metal to prevent rust.
- Cover chrome and stainless steel parts with a thick coat of auto wax to prevent discoloration. Re-wax as necessary when you wash your vehicle.
- Lubricate all hood, door and luggage compartment hinges and latches with a light grade oil.
- Cover interior trim to prevent fading.
- Keep all rubber parts free from oil and solvents.

Cooling system

- Protect against freezing temperatures.
- When removing your vehicle from storage, check coolant fluid level. Confirm that there are no cooling system leaks and that fluid is at the recommended level.

Battery Systems

We recommend the following actions for your vehicle:

- When storing your vehicle for greater than 15 days the state of charge should be approximately 40%. Additionally, we recommend disconnecting the 12v battery which will reduce system loads on the HV battery.

Note: *Make sure the vehicle has been switched off and doors closed for at least five minutes before disconnecting the 12 volt battery.*

12 Volt Battery

- Check and recharge as necessary. Keep connections clean.

Note: *It is necessary to reset memory features if you disconnect the battery cables.*

Brakes

- Make sure the brakes and parking brake release fully.

Note: *If you intend on parking your vehicle for an extended period after washing your vehicle or cleaning the wheels, drive your vehicle for a few minutes before doing so to reduce the risk of increased corrosion of the brake discs, brake pads and linings.*

Tires

- Maintain recommended air pressure.

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Miscellaneous

- Make sure all linkages, cables, levers and pins under your vehicle are covered with grease to prevent rust.
- Move vehicles at least 7.5 m (25 ft) every 15 days to lubricate working parts and prevent corrosion.

REMOVING YOUR VEHICLE FROM STORAGE

When your vehicle is ready to come out of storage, do the following:

- Wash your vehicle to remove any dirt or grease film build-up on window surfaces.
- Check windshield wipers for any deterioration.
- Check tire pressures and set tire inflation per the Tire Label.
- Check brake pedal operation. Drive your vehicle 4.5 m (15 ft) back and forth to remove rust build-up.
- Check coolant levels to make sure there are no leaks, and fluids are at recommended levels.
- If you removed the 12 volt battery, clean the 12 volt battery cable ends and check for damage.

Contact an authorized dealer if you have any concerns or issues.

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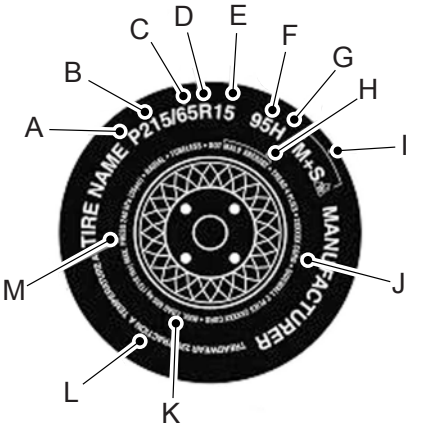
LOCATING THE TIRE LABEL

The tire label is on the driver side B-pillar or the edge of the driver door. It contains information on the recommended front and rear tire inflation pressures.

INFORMATION ON THE TIRE SIDEWALL

Information on P Type Tires



P215/65R15 95H is an example of a tire size, load index and speed rating. The definitions of these items are listed below. (Note that the tire size, load index and speed rating for your vehicle may be different from this example.)

A. **P:** Indicates a tire, designated by the Tire and Rim Association, that may be used for service on cars, sport utility vehicles, minivans and light trucks. **Note:** If your tire size does not begin with a letter this may mean it is designated by either the European Tire and Rim Technical Organization or the Japan Tire Manufacturing Association.

B. **215:** Indicates the nominal width of the tire in millimeters from sidewall edge to sidewall edge. In general, the larger the number, the wider the tire.

C. **65:** Indicates the aspect ratio which gives the tire's ratio of height to width.

D. **R:** Indicates a radial type tire.

E. **15:** Indicates the wheel or rim diameter in inches. If you change your wheel size, you will have to purchase new tires to match the new wheel diameter.

F. **95:** Indicates the tire's load index. It is an index that relates to how much weight a tire can carry. You may find this information in your owner's manual. If not, contact a local tire dealer.

Note: *You may not find this information on all tires because it is not required by federal law.*

G. **H:** Indicates the tire's speed rating. The speed rating denotes the speed at which a tire is designed to be driven for extended periods of time under a standard condition of load and inflation pressure. The tires on your vehicle may operate at different conditions for load and inflation pressure. These speed ratings may need to be adjusted for the difference in conditions. The ratings range from 130 km/h (81 mph) to 300 km/h (186 mph). These ratings are listed in the following chart.

Note: *You may not find this information on all tires because it is not required by federal law.*

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Letter rating	Speed rating
M	130 km/h (81 mph)
N	140 km/h (87 mph)
Q	160 km/h (99 mph)
R	170 km/h (106 mph)
S	180 km/h (112 mph)
T	190 km/h (118 mph)
U	200 km/h (124 mph)
H	210 km/h (130 mph)
V	240 km/h (149 mph)
W	270 km/h (168 mph)
Y	300 km/h (186 mph)

Note: *For tires with a maximum speed capability over 149 mph (240 km/h), tire manufacturers sometimes use the letters ZR. For those with a maximum speed capability over 186 mph (299 km/h), tire manufacturers always use the letters ZR.*

H. **Tire Identification Number (TIN):** A code which identifies manufacturing location and other information about the tire. It may include the letters “DOT” and be referred to as a DOT code. The last four numbers represent the week and year the tire was built. For example, 2501 means the 25th week of 2001. The letters and numbers in between are identification codes used for traceability. This information is used to contact customers if a tire defect requires a recall.

I. **M+S or M/S:** Mud and Snow, or

AT: All Terrain, or

AS: All Season.

J. **Tire Ply Composition and Material Used:** Indicates the number of plies or the number of layers of rubber-coated fabric in the tire tread and sidewall. Tire manufacturers also must indicate the ply materials in the tire and the sidewall, which include steel, nylon, polyester, and others.

K. **Maximum Load:** Indicates the maximum load in kilograms and pounds that can be carried by the tire. See the Tire Label (affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door-latch post, next to the driver's seating position), for the correct tire pressure for your vehicle.

L. **Treadwear, Traction and Temperature Grades:**

***Treadwear** The treadwear grade is a comparative rating based on the wear rate of the tire when tested under controlled conditions on a specified government test course. For example, a tire graded 150 would wear one and one-half times as well on the government course as a tire graded 100.

***Traction:** The traction grades, from highest to lowest are AA, A, B, and C. The grades represent the tire's ability to stop on wet pavement as measured under controlled conditions on specified government test surfaces of asphalt and concrete. A tire marked C may have poor traction performance.

***Temperature:** The temperature grades are A (the highest), B and C, representing the tire's resistance to the generation of heat and its ability to dissipate heat when tested under controlled conditions on a specified indoor laboratory test wheel.

M. **Maximum Inflation Pressure:** Indicates the tire manufacturers' maximum permissible pressure or the pressure at which the maximum load can be carried by the tire. This pressure is normally higher than the vehicle manufacturer's

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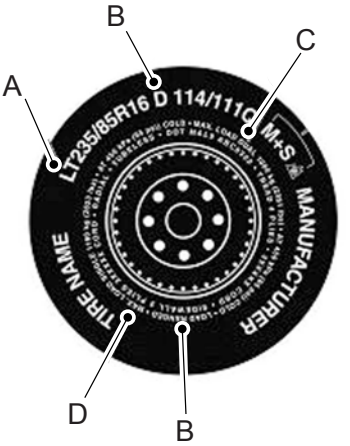
recommended cold inflation pressure which can be found on the Tire Label (affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door-latch post, next to the driver's seating position). The cold inflation pressure should never be set lower than the recommended pressure on the vehicle label.

The tire suppliers may have additional markings, notes or warnings such as standard load or radial tubeless.

Additional Information Contained on the Tire Sidewall for LT Type Tires

Note: *Tire Quality Grades do not apply to this type of tire.*



LT type tires have some additional information beyond those of P type tires; these differences are described below.

A. **LT:** Indicates a tire, designated by the Tire and Rim Association, that is intended for service on light trucks.

B. **Load Range and Load Inflation Limits:** Indicates the tire's load-carrying capabilities and its inflation limits.

C. **Maximum Load Dual lb (kg) at psi (kPa) cold:** Indicates the maximum load and tire pressure when the tire is used as a dual, defined as four tires on the rear axle (a total of six or more tires on the vehicle).

D. **Maximum Load Single lb (kg) at psi (kPa) cold:** Indicates the maximum load and tire pressure when the tire is used as a single, defined as two tires (total) on the rear axle.

Information on T Type Tires

T145/80D16 is an example of a tire size.

Note: *The temporary tire size for your vehicle may be different from this example. Tire Quality Grades do not apply to this type of tire.*

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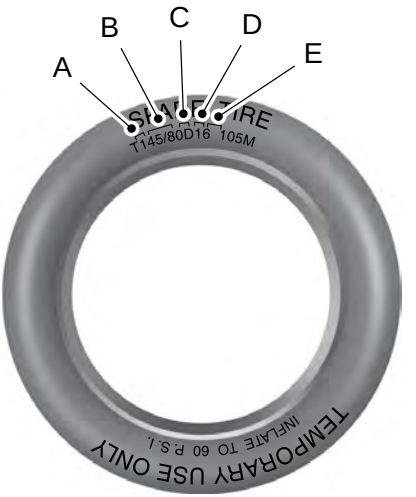

T type tires have some additional information beyond those of P type tires; these differences are described below:

A. **T:** Indicates a type of tire, designated by the Tire and Rim Association, that is intended for temporary service on cars, sport utility vehicles, minivans and light trucks.

B. **145:** Indicates the nominal width of the tire in millimeters from sidewall edge to sidewall edge. In general, the larger the number, the wider the tire.

C. **80:** Indicates the aspect ratio which gives the tire's ratio of height to width. Numbers of 70 or lower indicate a short sidewall.

D. **D:** Indicates a diagonal type tire.

R: Indicates a radial type tire.

E. **16:** Indicates the wheel or rim diameter in inches. If you change your wheel size, you will have to purchase new tires to match the new wheel diameter.

GLOSSARY OF TIRE TERMINOLOGY

***Tire label:** A label showing the original equipment tire sizes, recommended inflation pressure and the maximum weight the vehicle can carry.

***Tire Identification Number (TIN):** A number on the sidewall of each tire providing information about the tire brand and manufacturing plant, tire size and date of manufacture. Also referred to as DOT code.

***Inflation pressure:** A measure of the amount of air in a tire.

***Standard load:** A class of P-metric or Metric tires designed to carry a maximum load at set pressure. For example: For P-metric tires 2.4 bar (35 psi) and for Metric tires 2.5 bar (36 psi). Increasing the inflation pressure beyond this pressure will not increase the tire's load carrying capability.

***Extra load:** A class of P-metric or Metric tires designed to carry a heavier maximum load at 2.9 bar (42 psi). Increasing the inflation pressure beyond this pressure will not increase the tire's load carrying capability.

***kPa:** Kilopascal, a metric unit of air pressure.

***PSI:** Pounds per square inch, a standard unit of air pressure.

***Cold tire pressure:** The tire pressure when the vehicle has been stationary and out of direct sunlight for an hour or more and prior to the vehicle being driven for 1.6 km (1 mi).

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***Recommended inflation pressure:** The cold inflation pressure found on the Tire Label (affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door-latch post, next to the driver's seating position).

* **B-pillar:** The structural member at the side of the vehicle behind the front door.

***Bead area of the tire:** Area of the tire next to the rim.

* **Sidewall of the tire:** Area between the bead area and the tread.

***Tread area of the tire:** Area of the perimeter of the tire that contacts the road when mounted on the vehicle.

***Rim:** The metal support (wheel) for a tire or a tire and tube assembly upon which the tire beads are seated.

TIRE REPLACEMENT REQUIREMENTS

Your vehicle is equipped with tires designed to provide a safe ride and handling capability.

WARNING: Only use replacement tires and wheels that are the same size, as those originally provided for your vehicle. The required tire and wheel sizes, along with the minimum required Load and Speed Index, can be found on the Tire Label on the driver side door frame or the edge of the driver door. If this information is not found in those locations, or for additional options, contact your authorized dealer. Use of any tire or wheel not recommended, could affect the safety and performance of your vehicle, which could result in an increased risk of loss of vehicle control, vehicle rollover, personal injury and death.

WARNING: To reduce the risk of serious injury, when mounting replacement tires and wheels, you should not exceed the maximum pressure indicated on the sidewall of the tire to set the beads without additional precautions listed below. If the beads do not seat at the maximum pressure indicated, re-lubricate and try again.

WARNING: For a mounting pressure more than 1.38 bar (20 psi) greater than the maximum pressure, a Ford dealer or other tire service professional should do the mounting.

WARNING: Always inflate steel carcass tires with a remote air fill with the person inflating standing at a minimum of 3.66 m (12 ft) away from the wheel and tire assembly.

WARNING: Only use the specified jacking points. If you use any other locations you could damage vehicle components, such as brake lines.

WARNING: When inflating the tire for mounting pressures up to 1.38 bar (20 psi) greater than the maximum pressure on the tire sidewall, the following precautions must be taken to protect the person mounting the tire:

- Make sure that you have the correct tire and wheel size.
- Lubricate the tire bead and wheel bead seat area again.
- Stand at a minimum of 3.66 m (12 ft) away from the wheel and tire assembly.
- Use both eye and ear protection.

Important: Remember to replace the wheel valve stems when the road tires are replaced on your vehicle.

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It is recommended that the two front tires or two rear tires generally be replaced as a pair if the worn tires still have usable depth.

To avoid potential All-Wheel Drive (AWD) malfunction or (AWD) system damage, it is recommended to replace all four tires rather than mixing significantly worn tires with new tires.

The tire pressure sensors mounted in the wheels (originally installed on your vehicle) are not designed to be used in aftermarket wheels.

The use of wheels or tires not recommended may affect the operation of your tire pressure monitoring system.

If the tire pressure monitoring system indicator is flashing, your system is malfunctioning. Your replacement tire might be incompatible with your tire pressure monitoring system, or some component of the system may be damaged.

Age

WARNING: Tires degrade over time depending on many factors such as weather, storage conditions, and conditions of use (load, speed, inflation pressure) the tires experience throughout their lives.
In general, tires should be replaced after six years regardless of tread wear. However, heat caused by hot climates or frequent high loading conditions can accelerate the aging process and may require tires to be replaced more frequently.
You should replace your spare tire when you replace the road tires or after six years due to aging even if it has not been used.

USING SUMMER TIRES

The original equipment tires on your vehicle are designed to optimize its performance in dry or wet summer road conditions. They are not designed for winter use.

USING WINTER TIRES



We recommend that you use winter or all-season tires carrying this symbol when the temperature is 7ºC (45ºF) or lower, or in snow and ice conditions.

Inflate the winter tires to the same tire pressures as those listed in the tire pressures table. See **Tire Pressure Specifications** (page 235). See **Tire Pressure Specifications** (page 233).

USING SNOW CHAINS

WARNING: Do not exceed50 km/h (30 mph). Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

WARNING: Only fit snow chains to specified tires.

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WARNING: Do not use snow chains on snow-free roads.

Note: *If your vehicle does not have this tire size, you can purchase alternative wheels that permit the use of snow chains or cables.*

Note: *Maintain correct tire pressures.*

Note: *The anti-lock brake system continues to correctly operate.*

Note: *We recommend that you switch the stability control system off. See* ***Switching Stability Control On and Off*** *(page 138).*

Do not use self-tensioning snow chains.

Snow Chain Use by Tire Size

Tire Size	Front Wheels	Rear Wheels
215/65R16C 113/111	X	X
215/65R16C 109/107	X	X
195/75R16C 107/105	Yes.[1]	X

[1] If you use snow chains or cables, we recommend using 16"x6J steel wheels and 195/75R16C tires, as snow chains or cables may damage alloy wheels.

X Not suitable for use with snow chains.

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CHECKING THE TIRE PRESSURES

Safe operation of your vehicle requires that your tires are properly inflated. Every day before you drive, check your tires.

At least once a month and before long trips, inspect each tire and check the tire pressure with a tire gauge. Inflate all tires to the recommended inflation pressure. See **Inflating the Tires** (page 233).

INFLATING THE TIRES

WARNING: Under-inflation is the most common cause of tire failures and may result in severe tire cracking, tread separation or blowout, with unexpected loss of vehicle control and increased risk of injury. Under-inflation increases sidewall flexing and rolling resistance, resulting in heat buildup and internal damage to the tire. It also may result in unnecessary tire stress, irregular wear, loss of vehicle control and accidents. A tire can lose up to half of its air pressure and not appear to be flat!

WARNING: Do not use the tire pressure displayed in the information display as a tire pressure gauge. Failure to follow this instruction could result in personal injury or death.

Use the recommended cold inflation pressure for optimum tire performance and wear. Under-inflation or over-inflation may cause uneven treadwear patterns.

Inflate your tires to the recommended inflation pressure even if it is less than the maximum inflation pressure information found on the tire. You can find the tire label with the recommended tire inflation pressure next to the tire size on the B-Pillar or the edge of the driver door.

TIRE PRESSURE SPECIFICATIONS

WARNING: Only use replacement tires and wheels that are the same size, as those originally provided for your vehicle. The required tire and wheel sizes, along with the minimum required Load and Speed Index, can be found on the Tire Label on the driver side door frame or the edge of the driver door. If this information is not found in those locations, or for additional options, contact your authorized dealer. Use of any tire or wheel not recommended, could affect the safety and performance of your vehicle, which could result in an increased risk of loss of vehicle control, vehicle rollover, personal injury and death.

The recommended tire inflation pressures are on the tire information label on the driver side B-pillar.

Check all tire pressures when they are cold, at least once every two weeks.

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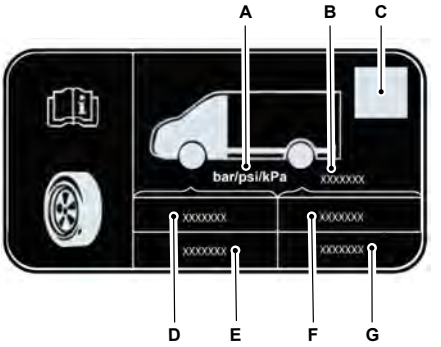


A Measure unit.
B Part number.
C Data matrix.
D Front tire size.
E Front tire pressure.
F Rear tire size.
G Rear tire pressure.

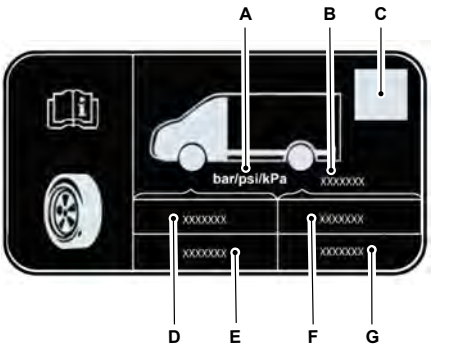
Tire Size	Full Load	
	Front	Rear
	bar (psi)	bar (psi)
215/65R16C 113/111	3.3 (48)	4.8 (70)
215/65R16C 109/107	3.2 (46)	4.75 (69)
195/75R16C 107/105	3.4 (49)	4.75 (69)

TIRE PRESSURE SPECIFICATIONS - AUSTRALIA/NEW ZEALAND

WARNING: Only use replacement tires and wheels that are the same size, as those originally provided for your vehicle. The required tire and wheel sizes, along with the minimum required Load and Speed Index, can be found on the Tire Label on the driver side door frame or the edge of the driver door. If this information is not found in those locations, or for additional options, contact your authorized dealer. Use of any tire or wheel not recommended, could affect the safety and performance of your vehicle, which could result in an increased risk of loss of vehicle control, vehicle rollover, personal injury and death.

The recommended tire inflation pressures are on the tire information label on the driver side B-pillar.

Check all tire pressures when they are cold, at least once every two weeks.



A Measure unit.
B Part number.
C Data matrix.
D Front tire size.
E Front tire pressure.
F Rear tire size.
G Rear tire pressure.

Tire Size	Full Load	
	Front	Rear
	kPa (psi)	kPa (psi)
215/65R16C 113/111	330 (48)	480 (70)
215/65R16C 109/107	320 (46)	475 (69)
195/75R16C 107/105	340 (49)	475 (69)

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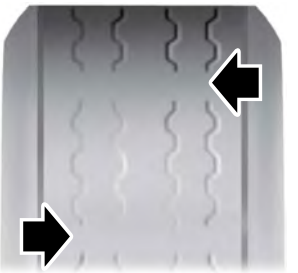
INSPECTING THE TIRE FOR WEAR



When the tread is worn down to 2/32 inch (1.6 mm), tires must be replaced to help prevent your vehicle from skidding and hydroplaning. Built-in treadwear indicators, or wear bars, which look like narrow strips of smooth rubber across the tread will appear on the tire when the tread is worn down to 2/32 inch (1.6 mm).

When the tire tread wears down to the same height as these wear bars, the tire is worn out and must be replaced.

The tires should also be balanced periodically. An unbalanced tire and wheel assembly may result in irregular tire wear.

Periodically inspect the tire treads for uneven or excessive wear and remove objects such as stones, nails or glass that may be wedged in the tread grooves.

INSPECTING THE TIRE FOR DAMAGE

Inspect the tire sidewalls for cracking, cuts, bruises and other signs of damage or excessive wear. If you suspect internal damage to the tire, have the tire dismounted and inspected.

Periodically inspect the tire treads and sidewalls for damage, such as bulges in the tread or sidewalls, cracks in the tread groove and separation in the tread or sidewall.

WARNING: Do not scrub the sidewalls of the tires when you are parking.

If you have to mount a curb, do so slowly and approach it with the wheels at right-angles to the curb.

If you feel a sudden vibration or ride disturbance while driving, or you suspect your tire or vehicle has been damaged, immediately reduce your speed.

Examine the tires regularly for uneven wear of the tread. Uneven wear could mean that the wheel alignment is outside specification.

If your vehicle seems to pull to one side when you are driving, the wheels could be out of alignment. Have an authorized dealer periodically check the wheel alignment.

INSPECTING THE WHEEL VALVE STEMS

Check the valve stems for holes, cracks, or cuts that could permit air leakage.

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TIRE ROTATION

WARNING: If the tire label shows different tire pressures for the front and rear tires and the vehicle has a tire pressure monitoring system, then you need to update the settings for the system sensors. Always perform the system reset procedure after tire rotation. If you do not reset the system, it may not provide a low tire pressure warning when necessary.

To make sure the front and rear tires of your vehicle wear evenly and last longer, we recommend that you swap the tires from front to rear and vice versa at regular intervals between 5,000 km (3,000 mi) and 10,000 km (6,000 mi).

Rotating your tires at the recommended interval helps your tires wear more evenly, providing better tire performance and longer tire life.

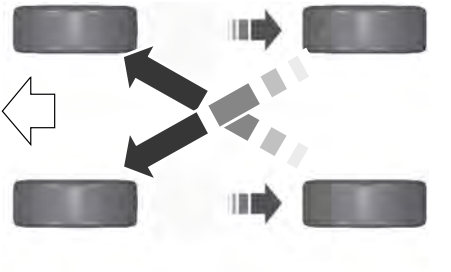
Note: *If your tires show any uneven wear have the alignment checked by an authorized dealer before rotating tires.*

Note: *If you have a dissimilar spare wheel and tire assembly, it is intended for temporary use only and should not be used in a tire rotation.*

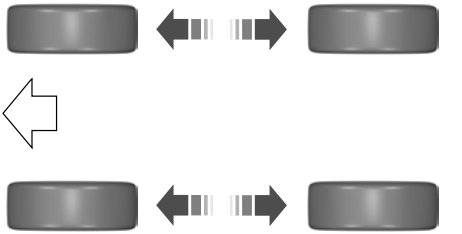
Note: *After having your tires rotated, inflation pressure must be checked and adjusted to the vehicle requirements.*

Note: *Front tires shown on the left side of the diagram.*

Non-directional tires



Directional tires



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Note: *Directional tires have an arrow on the sidewall to indicate the correct direction of wheel rotation. Do not switch directional tires to the other side of your vehicle.*

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WHAT IS THE TIRE SEALANT AND INFLATOR KIT

The kit consists of an air compressor to re-inflate the tire and a canister of sealing compound that effectively seals most punctures. This kit provides a temporary tire repair allowing you to drive your vehicle up to 200 km (120 mi) at a maximum speed of 80 km/h (50 mph) to reach a tire service location.

Note: *The temporary mobility kit contains enough sealant compound in the canister for one tire repair only. See an authorized dealer for replacement sealant canisters.*

TIRE SEALANT AND INFLATOR KIT PRECAUTIONS

WARNING: Depending on the type and extent of tire damage, some tires can only be partially sealed or not sealed at all. Loss of tire pressure can affect vehicle handling, leading to loss of vehicle control.

WARNING: Do not use the kit on a previously damaged tire, for example when it has been driven under inflated. This could cause loss of vehicle control, personal injury or death.

Do not attempt to repair punctures larger than 6 mm (0.2 in) or damage to the tire's sidewall.

Only punctures located within the tire tread can be sealed with the kit.

Only use the kit supplied with your vehicle.

Only use the kit when the ambient temperature is between -30ºC (-22ºF) and 40ºC (103.9ºF).

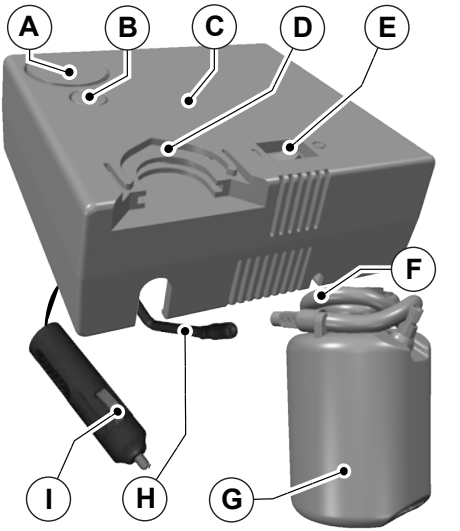
The temporary mobility kit contains enough sealant compound in the canister for one tire repair only.

After using the sealant, an authorized dealer needs to replace the tire pressure monitoring system sensor and valve stem on the wheel.

LOCATING THE TIRE SEALANT AND INFLATOR KIT

The kit is under the driver seat.

TIRE SEALANT AND INFLATOR KIT COMPONENTS



A Pressure Gauge.
B Key Access.
C Warning label.
D Sealant bottle holder.

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E	Power switch.
F	Sealant outlet hose.
G	Sealant bottle.
H	Tire inflation pipe.
I	12 volt DC power point connector.

Note: *Make sure you regularly check the expiry date on the sealant bottle.*

USING THE TIRE SEALANT AND INFLATOR KIT

WARNING: The sealant contains natural rubber latex. Avoid contact with skin and clothing. If this happens, rinse the affected areas immediately with plenty of water and consult a physician.

WARNING: Do not leave the kit unattended when it is in use. Failure to follow this instruction could result in personal injury or death.

WARNING: Check the sidewall of the tire prior to inflation. If there are any cracks, bumps or similar damage, do not attempt to inflate the tire. This could cause personal injury.

WARNING: If the tire does not inflate to the recommended tire pressure within 15 minutes, stop and call roadside assistance.

WARNING: Do not stand directly beside the tire while the compressor is operating. This could cause personal injury if the tire bursts.

Note: *The recommended tire pressures are on the tire label or safety certification label, located on the B-pillar, inside the driver's door. See* ***Tire Pressure Specifications*** *(page 233). See* ***Tire Pressure Specifications*** *(page 235).*

1. Check for a punctured tire.

Note: *Do not remove objects, for example nails or screws from a punctured tire.*



2. Release the tire inflation pipe and the 12 V DC power point connector from the underside of the compressor.

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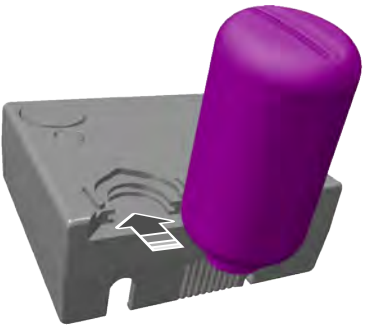
3. Unwrap the sealant outlet hose.



4. Connect the inflation pipe to the top of the sealant bottle.



5. Remove the valve cap from the tire valve and connect the sealant outlet hose onto the tire valve.



6. Lock the sealant bottle into place on top of the compressor.

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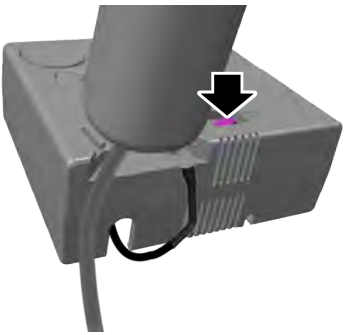
7. Plug the 12 V DC power point connector into the 12 V DC socket. See **Locating the Power Outlets** (page 91).

Note: *Depending on location of the 12 V DC socket, it may be necessary to route the compressor cable trough the passenger compartment to reach the affected tire.*



8. Start your vehicle and switch the compressor on.
9. Inflate the tire to the recommended tire pressure shown on the Tire Label on the B pillar. See **Tire Pressure Specifications** (page 233). See **Tire Pressure Specifications** (page 235). Do not operate the compressor for more than 15 minutes continuously. Switch the compressor and your vehicle off and check the current tire pressure with the pressure gauge.

Note: *If the recommended tire pressure is not reached within 15 minutes, you may disconnect the compressor, slowly roll the vehicle forward by one car length to distribute the sealant within the tire, then restart the inflation process. If the recommended inflation pressure is still not reached, the tire could be damaged beyond a temporary repair. Stop and call roadside assistance.*



10. Remove the power plug from the 12 V DC power point connector.
11. Unscrew the sealant outlet hose from the tire valve. Replace the valve cap on the tire valve.

Note: *Some residual sealant fluid may drip or briefly spray out the pipe while you disconnect it. This is normal.*

12. Remove the warning label showing the maximum permissible speed 80 km/h (50 mph) from the side of the compressor and place it on top of the instrument panel or the center of the dash in the driver's field of view. Make sure the label does not obscure anything important.

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13. Store the kit safely in your vehicle. You need the kit again when you check the tire pressure after driving the vehicle a short distance.



14. Promptly drive the vehicle cautiously for 6 km (4 mi) to distribute the sealant evenly inside the tire. Do not exceed 80 km/h (50 mph).

Note: *If you experience any unusual vibration, ride disturbance or noise while driving, do not proceed to the second stage of this operation. Reduce your speed until you can safely pull off to the side of the road to call for roadside assistance.*

15. After 6 km (4 mi) stop at a safe place and check the tire pressure using the kit. See **Tire Pressure Specifications** (page 233). See **Tire Pressure Specifications** (page 235).
16. Remove the valve cap from the tire valve and firmly screw the sealant outlet hose onto the valve stem by turning clockwise.
17. With the compressor off, the gauge of the kit displays the tire inflation pressure.

Note: *If the tire pressure has dropped to 2 bar (29.0 psi) below the recommended tire pressure, the tire could be damaged beyond a temporary repair. Stop and call roadside assistance. Do not drive your vehicle.*



18. If necessary, turn on the compressor and adjust the tire to the recommended tire pressure. Check the tire pressure with the compressor turned off to get an accurate pressure reading. See **Tire Pressure Specifications** (page 233). See **Tire Pressure Specifications** (page 235).
19. Unscrew the sealant outlet hose from the valve stem and reinstall the valve cap. Leave the sealant bottle attached to the compressor. Safely store the tire sealant and inflator kit in your vehicle.

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After Using the Tire Sealant and Inflator Kit

WARNING: If you experience any unusual vibration, ride disturbance or noise while driving, reduce your speed until you can safely pull off to the side of the road and call for roadside assistance. Failure to do so could cause you to lose control of your vehicle and increase the risk of personal injury or death.

The kit only provides temporary mobility. Regulations concerning tire repair or replacement after using the kit could differ from country to country. We recommend you consult a tire specialist.

After using the kit:

- Do not drive your vehicle more than 200 km (120 mi) before repairing or replacing the punctured tire.
- Inform all other users of your vehicle that a tire was sealed using the kit. Make them aware of the special driving conditions that must be observed.
- Regularly check the tire pressure until the sealed tire is repaired or replaced by a tire specialist. See **Tire Pressure Specifications** (page 233). See **Tire Pressure Specifications** (page 235). Before the tire is removed from the rim, you must inform the tire specialist that the tire contains sealant.
- Take the kit to an authorized dealer to have the sealant bottle replaced.

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WHAT IS THE TIRE PRESSURE MONITORING SYSTEM

The tire pressure monitoring system measures the vehicle's tire pressures. A warning lamp illuminates if one or more tires are significantly underinflated or if there is a system malfunction.

TIRE PRESSURE MONITORING SYSTEM PRECAUTIONS

WARNING: The tire pressure monitoring system is not a substitute for manually checking tire pressures. You should periodically check tire pressures using a pressure gauge. Failure to correctly maintain tire pressures could increase the risk of tire failure, loss of control, vehicle rollover and personal injury.

WARNING: Do not use the tire pressure displayed in the information display as a tire pressure gauge. Failure to follow this instruction could result in personal injury or death.

Note: *The use of tire sealants can damage the tire pressure monitoring system.*

Note: *If the tire pressure monitor sensor becomes damaged it may not function.*

TIRE PRESSURE MONITORING SYSTEM LIMITATIONS

When the outside temperature drops significantly, the tire pressure could decrease and activate the low tire pressure warning lamp.

The warning lamp could also illuminate when you use a spare wheel, or tire sealant from the inflator kit.

Note: *Regularly checking the vehicle tire pressures can reduce the possibility for the warning lamp to illuminate due to outside air temperature changes.*

Note: *After you inflate the tires to the recommended pressure it could take up to ten minutes of driving over 35 km/h (22 mph) for the warning indicator to turn off.*

VIEWING THE TIRE PRESSURES



1. Press Settings on the touchscreen.
2. Press Vehicle Information.
3. Select the Tire Pressure.

RESETTING TIRE PRESSURE MONITORING SYSTEM

You must reset the tire pressure monitoring system after each tire replacement, tire rotation or after inflating the tires to the correct tire pressure.

1. Ensure the vehicle is completely powered off and remains stationary for at least 20 minutes.

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2. Start the vehicle and drive it at a speed of 35 km/h (22 mph) for a continuous period of 10 minutes.

Note: *The above two steps automatically complete the self-learning process of the tire pressure monitoring system.*

TIRE PRESSURE MONITORING SYSTEM – TROUBLESHOOTING

TIRE PRESSURE MONITORING SYSTEM – WARNING LAMPS



The low tire pressure warning lamp has combined functions, as it warns you when your tires need air, and when the system is no longer capable of functioning as intended.

Warning Lamp	Possible Cause	Action Required
Solid warning lamp	One or more tires are significantly under inflated	After inflating your tires to the manufacturer's recommended pressure as shown on the tire label, on the edge of driver door or the B-pillar, drive your vehicle for at least ten minutes over 35 km/h (22 mph) before the light turns off.
	Tire rotation without sensor training	Conduct tire pressure learning.
Solid warning lamp or flashing warning lamp	Temporary spare wheel in use	Repair the damaged road wheel and tire and refit it to your vehicle to restore operation of the system.
	Tire pressure monitoring system malfunction	If the tires are inflated to the recommended tire pressures and the temporary spare wheel is not in use, the system detected a fault that requires service. Have your vehicle checked as soon as possible.

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TIRE PRESSURE MONITORING SYSTEM – INFORMATION MESSAGES

Message	Details
Pressure is too low	After inflating your tires to the manufacturer's recommended pressure as shown on the tire label, on the edge of the driver door or the B-pillar, drive your vehicle for at least ten minutes over 35 km/h (22 mph) before the light turns off.
Tyre Pressure Monitor malfunction	The system has detected a fault that requires service. Have your vehicle checked as soon as possible.
Tyre Pressure Sensor fault	The system has detected a fault that requires service or a spare tire is in use. Have your vehicle checked as soon as possible.

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CHANGING A FLAT TIRE

If you get a flat tire while driving, do not apply the brake heavily. Instead, gradually decrease your speed, firmly hold the steering wheel and slowly move to a safe place on the side of the road.

Your vehicle does not include a spare wheel and tire, or a vehicle jack, it has a Tire Sealant and Inflator Kit.

Note: *Only use tire sealants in roadside emergencies. If you must use a sealant, use the tire sealant and inflator kit included with your vehicle.*

Have the flat serviced by as soon as possible to prevent damage to the tire. See **What Is the Tire Pressure Monitoring System** (page 244).

Note: *The tire pressure monitoring system indicator illuminates when the spare tire is in use. To restore the full function of the tire pressure monitoring system, recheck the pressures and restore the value in the Tire Pressure Monitoring System. See **Resetting Tire Pressure Monitoring System** (page 244).*

Jacking Positions

WARNING: Failure to follow these guidelines could result in an increased risk of loss of vehicle control, injury or death.

WARNING: If you are not sure what type of spare wheel your vehicle has, do not exceed 80 km/h (50 mph).

WARNING: To help prevent your vehicle from moving when changing a wheel, apply the parking brake and use an appropriate block or wheel chock to secure the wheel diagonally opposite to the wheel being changed. For example, when changing the front left wheel, place an appropriate block or wheel chock on the right rear wheel.

WARNING: The jack should be used on level firm ground wherever possible.

WARNING: Make sure that your vehicle is on firm and level ground with the front wheels pointing straight ahead and set up a warning triangle if available.

WARNING: If your vehicle has an automatic transmission, shift into park (P), apply the parking brake, and switch the vehicle off.

WARNING: Using the high voltage battery box as a jacking point could result in electric shock, personal injury, fire or death.

WARNING: Never place anything between the vehicle jack and your vehicle.

WARNING: Never place anything between the vehicle jack and the ground.

WARNING: Do not attempt to change a tire on the side of the vehicle close to moving traffic. Pull far enough off the road to not obstruct the flow of traffic and avoid the danger of being hit when operating the jack or changing the wheel.

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WARNING: Do not switch off stability control or select sport mode, when using a temporary spare wheel or after repairing a tire using the temporary mobility kit.

WARNING: When you install a wheel, remove any corrosion, dirt or foreign materials present on the mounting surfaces of the wheel or the surface of the wheel hub, brake drum or brake disc that contacts the wheel. Make sure to secure any fasteners that attach the rotor to the hub so they do not interfere with the mounting surfaces of the wheel. Installing wheels without following these steps can cause the wheel nuts to loosen and the wheel to come off while your vehicle is in motion, resulting in loss of vehicle control, personal injury or death.

WARNING: Only use the specified jacking points. If you use any other locations you could damage vehicle components, such as brake lines.

WARNING: Ensure screwthread is adequately lubricated before use.

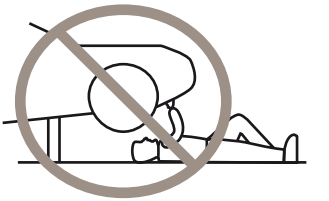
WARNING: Make sure there is no grease or oil on the threads or the surface between the wheel hub and the wheel bolts. This can cause the wheel bolts to loosen while driving.

WARNING: It is recommended that the wheels of the vehicle be chocked, and that no person should remain in a vehicle that is being jacked.

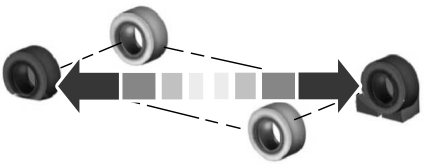
WARNING: Apply the parking brake, switch the vehicle off and remove the key before you leave your vehicle. Failure to follow this instruction could result in personal injury or death.

WARNING: Do not get under a vehicle that is supported by a jack.

WARNING: No person should place any portion of their body under a vehicle that is supported by a jack.



1. Park on a firm and level surface and activate the hazard flashers.
2. Apply the parking brake. See **Applying the Electric Parking Brake** (page 132).
3. Power off the vehicle.



4. Block the wheel diagonally opposite the flat tire. For example, if the left front tire is flat, block the right rear wheel.

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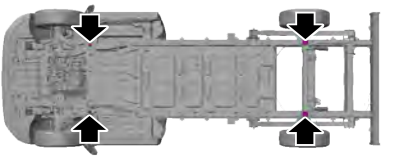
5. If you have a van; jack at the specified locations to avoid damage to the vehicle.



6. If you have a chassis cab; jack at the specified locations to avoid damage to the vehicle.

Note: *Small arrow-shaped marks on the vehicle sills show the location of the jacking points.*

Note: *Do not lift the vehicle on the strike strip or beyond the strike strips. These are the lowest point beyond the vehicle sills.*

WARNING: Have the wheel nuts checked for tightness and the tire pressure checked as soon as possible.

WHEEL NUTS

WARNING: When you install a wheel, remove any corrosion, dirt or foreign materials present on the mounting surfaces of the wheel or the surface of the wheel hub, brake drum or brake disc that contacts the wheel. Make sure to secure any fasteners that attach the rotor to the hub so they do not interfere with the mounting surfaces of the wheel. Installing wheels without following these steps can cause the wheel nuts to loosen and the wheel to come off while your vehicle is in motion, resulting in loss of vehicle control, personal injury or death.

WARNING: Only use the specific wheel nuts and wheels provided as original equipment with your vehicle. If in doubt, contact an authorized dealer.

WARNING: Do not install alloy wheels using wheel nuts designed for use with steel wheels.

Bolt size	Nm (lb.ft)
M14 x 1.5	204 (150)

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VEHICLE IDENTIFICATION NUMBER

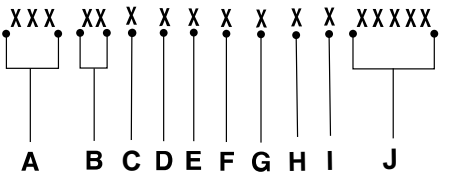
LOCATING THE VEHICLE IDENTIFICATION NUMBER



The vehicle identification number is located on the left-hand side of the instrument panel. You can also find it stamped into the right-hand front wheel arch.

VEHICLE IDENTIFICATION NUMBER OVERVIEW - SOUTH AMERICA

The vehicle identification number contains the following information:



A	World manufacturer identifier.
B	Vehicle line, series, body type.
C	Drive Concept.
D	Product Source.
E	Model Line.
F	Check Digit.
G	Year of Manufacture.
H	Assembly Plant.
I	Month of Manufacture.
J	Vehicle Sequence Number.

VEHICLE IDENTIFICATION NUMBER OVERVIEW - EUROPE

The vehicle identification number contains the following information:

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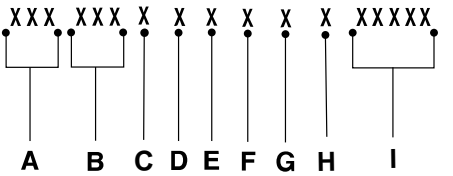
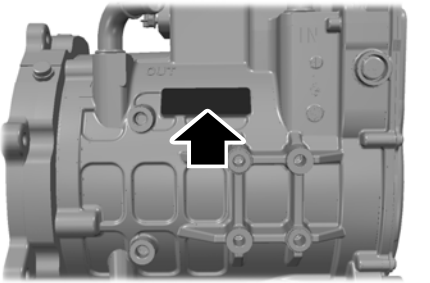


A	World manufacturer identifier.
B	Vehicle line, series, body type.
C	Product Source.
D	Assembly Plant.
E	Check Digit.
F	Drive Concept.
G	Year of Manufacture.
H	Month of Manufacture.
I	Vehicle Sequence Number.

ELECTRIC MOTOR NUMBER

LOCATING THE ELECTRIC MOTOR NUMBER



VEHICLE IDENTIFICATION PLATE

LOCATING THE VEHICLE IDENTIFICATION PLATE

The vehicle identification plate is within the right-hand door aperture.

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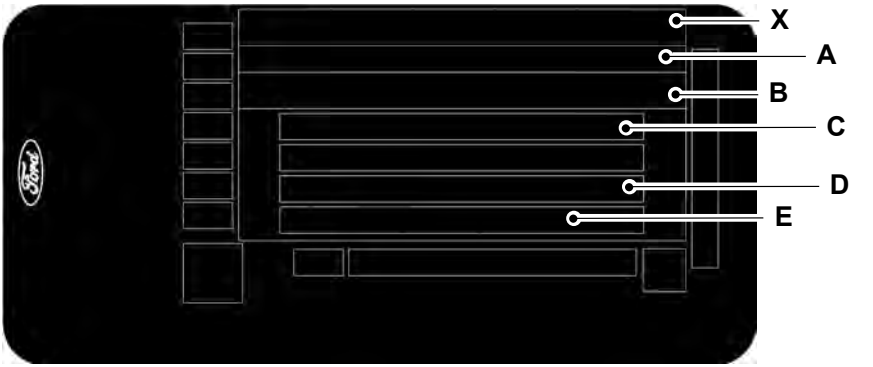
VEHICLE IDENTIFICATION PLATE OVERVIEW



X Name of manufacturer.
A National or EC approval number.
B Vehicle identification number.
C Gross vehicle weight.
D Maximum front axle weight.
E Maximum rear axle weight.

Note: *The vehicle identification plate may vary from that shown.*

Note: *Information on the vehicle identification plate is dependent upon market requirements.*

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AUDIO SYSTEM PRECAUTIONS

WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

Listening to loud audio for long periods of time could damage your hearing.

SWITCHING THE AUDIO UNIT ON AND OFF

The audio unit is on when the vehicle is switched on.

SELECTING THE AUDIO SOURCE



Press this icon.

Select the desired source by pressing the tile on the touchscreen.

MEDIA CONTROL BUTTONS



Press to play a track. Press again to pause the track.

Note: *Not all sources can be paused.*

Note: *In case the source is not paused audio is muted.*



Press to skip to the next track.

Press and hold to fast forward through the track.



Press once to return to the beginning of a track.

Repeatedly press to return to previous tracks. Press and hold to fast rewind through the track.



Press the button on the touchscreen to switch shuffle mode on or off.

Note: *Not all sources have shuffle mode.*



Press the button on the touchscreen to change repeat mode.

Note: *Not all sources have repeat mode.*

ADJUSTING THE VOLUME

You can adjust the volume with volume buttons on the steering wheel.



Press to increase volume.



Press to decrease volume or press for a few seconds to mute the audio system.

SETTING A MEMORY PRESET



Press this icon next to a radio station to store it as a preset.



Press this icon on the function button list to open the preset radio stations.

When the preset list is opened, press this icon next to a saved radio station to delete it from the preset list.

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SCROLLING THROUGH MENU ITEMS

Use the touchscreen to scroll through menu items.

SELECTING A MENU ITEM

Use the touchscreen to select a menu item.

ADJUSTING THE SOUND SETTINGS

1. Press Settings on the touchscreen.
2. Press Audio Settings
3. Select the desired menu point and adjust the settings.

SETTING THE CLOCK AND DATE

Your vehicle updates the time and date automatically from the GPS data. To change the time zone and clock format, follow the next steps:

1. Press Settings on the touchscreen.
2. Press General Settings.
3. Select the desired menu point and adjust the settings.

SWITCHING THE DISPLAY ON AND OFF

1. Go to the home screen.
2. Swipe to the second page of the home screen.
3.  Press this icon to activate the calm screen function.
4.  Press this icon to turn off the display.

DIGITAL AUDIO BROADCASTING RADIO

WHAT IS DIGITAL AUDIO BROADCASTING RADIO

Digital Audio Broadcasting (DAB) is a digital radio standard for broadcasting digital audio radio services. Your radio allows you to listen to DAB radio stations.

DIGITAL AUDIO BROADCASTING RADIO LIMITATIONS

Coverage differs from region to region and influences the quality of reception. It is broadcast nationwide, regionally and locally. Coverage may vary on weather conditions and terrain.

Note: *This could cause the audio to dropout.*

SELECTING A DIGITAL AUDIO BROADCASTING RADIO STATION

Manually Changing Radio Stations

Use the touchscreen to change radio stations.

Note: *You can recall radio stations using the preset buttons.*

Automatically Changing Radio Stations

 Press this button on the steering wheel or the icon on the touchscreen to switch to the next preset.

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Press and hold to seek the next station up the frequency band.



Press this button on the steering wheel or the icon on the touchscreen to switch to the previous preset.

Press and hold to seek the next station down the frequency band.

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CENTER DISPLAY PRECAUTIONS

WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

CENTER DISPLAY LIMITATIONS

Speed-restricted Features

For your safety, features that are not critical while driving are not available when the vehicle is moving at or above 5 km/h (3 mph).

STATUS BAR

The bar is on top of the display and indicates the status of your vehicle's features.

Note: *Some buttons and icons may not apply to your vehicle or may not appear exactly as shown.*

Audio System


Audio system muted.

Connected Device


Indicates USB connection status.


Media player connected using ***Bluetooth***®.


Cell phone network signal strength.


Cell phone battery status.

Traffic Announcements


Traffic announcements are turned on but are not supported by the selected station.


Traffic announcements are turned on and supported by the selected station but are not active.


Traffic announcements are active.


Alarm announcements are active.


News announcements are turned on but are not active.

Note: *If no traffic announcement icons are displayed, traffic announcements are turned off.*

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BEGINNING A VOICE INTERACTION



Press the button on the steering wheel to begin a voice interaction with the voice assistant of your connected device. See **Connecting Your Phone** (page 258). See **Switching Apple CarPlay On and Off** (page 261). See **Switching Android Auto™ On and Off** (page 261).

A tone sounds before you can say your command.

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PHONE PRECAUTIONS

WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

CONNECTING YOUR PHONE

1. Make sure Bluetooth is enabled on your device.
2. Press Device Management on the touchscreen.
3. Make sure Bluetooth is enabled on your vehicle.
4. Select your device from the list.
5. Follow the prompts on the screen to connect your device.

Note: *If you pair more than one cell phone, use the phone settings on the center display to specify the primary phone. You can change this setting at any time.*

PHONE MENU

This menu becomes available after pairing a phone.

Recent

Display and select an entry from a list of previous calls.

Contacts

Display a smart search form to look up your contacts. Use the List button to alphabetically sort your contacts.

Keypad

Directly dial a number.

Note: *Some features under the phone menu may not be available if the feature is not supported through the phone.*

MAKING AND RECEIVING A PHONE CALL

Making Calls

To call a number in your contacts, select:

Menu Item	Action and Description
Contacts	You can then select the name or the number of the contact you want to call. The system begins the call.

To call a number from your recent calls, select:

Menu Item	Action and Description
Recent	You can then select an entry that you want to call. The system begins the call.

To call a number that is not stored in your phone, select:

Menu Item	Action and Description
Keypad	Select the digits of the number you wish to call.
Call	The system begins the call.

Pressing the backspace button deletes the last digit you typed.

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Receiving Calls

During an incoming call, an audible tone sounds. Caller information appears in the display if it is available.


Press this icon to accept the call.

Note: *You can also accept the call by pressing the phone button on the steering wheel.*


Press this icon to reject the call.

Ignore the call by doing nothing. The system logs it as a missed call.

During a Phone Call

During a phone call, the name of the contact or phone number displays on the screen along with the call duration.

The phone status items are also visible:

- Signal Strength.
- Battery.

You can select any of the following during an active phone call:


Press this icon to access the phone keypad.


You can switch the microphone off so the caller does not hear you.


Transfer the phone call audio to the cell phone or back to the touchscreen.


Immediately end a phone call.

Note: *You can also end the call by pressing the button on the steering wheel.*

SWITCHING TEXT MESSAGE NOTIFICATION ON AND OFF

iOS

1. Go to the settings menu on your cell phone.
2. Select ***Bluetooth***®.
3. Select the information icon to the right of your vehicle.
4. Switch text message notification on or off.

Android

1. Go to the settings menu on your cell phone.
2. Select ***Bluetooth***®.
3. Select the profiles option.
4. Select the phone profile.
5. Switch text message notification on or off.

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CONNECTING A BLUETOOTH® DEVICE

1. Make sure Bluetooth is enabled on your device.
2. Press Device Management on the touchscreen.
3. Make sure Bluetooth is enabled on your vehicle.
4. Select your device from the list.
5. Follow the prompts on the screen to connect your device.

The ***Bluetooth***® word mark and logos are registered trademarks owned by ***Bluetooth SIG, Inc.*** and any use of such marks by Ford Motor Company is under license. Other trademarks and trade names are those of their respective owners.

PLAYING MEDIA USING BLUETOOTH®

WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

1. Connect your device.
2. Press the audio system tile on the touchscreen.
3.  Press this icon to open audio sources.
4. Select your desired source.


Press this icon to play a track. Press it again to pause the track.


Press this icon to skip to the next track.

Press and hold this icon to fast forward through the track.


Press this icon once to return to the beginning of a track. Repeatedly press the icon to return to previous tracks.

Press and hold this icon to fast rewind through the track.

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APP PRECAUTIONS

WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

SWITCHING APPLE CARPLAY ON AND OFF

Enabling Apple CarPlay with USB

1. Connect your device to a USB port.
2. Follow the instructions on the touchscreen.

Note: *Selecting "Enable Wireless CarPlay" on your device will prepare the device for wireless CarPlay when you re-enter the vehicle.*

Enabling Wireless Apple CarPlay

1. Make sure Bluetooth and Wi-Fi is enabled on your device.
2. Press Device Management on the touchscreen.
3. Make sure Bluetooth is enabled on your vehicle.
4. Select your device from the list.
5. Follow the prompts on the touchscreen to connect your device.
6. Follow the instructions on your device and the touchscreen to enable Apple CarPlay connection.

Switching Apple CarPlay On and Off

1. Press Device Management on the touchscreen.
2.  Press this icon next to a paired device to switch Apple CarPlay on or off.

SWITCHING ANDROID AUTO™ ON AND OFF

Enabling Android Auto with USB

1. Connect your device to a USB port.
2. Follow the instructions on the touchscreen.

Note: *Certain features of the system are not available when you are using Android Auto.*

Enabling Wireless Android Auto

1. Make sure Bluetooth and Wi-Fi is enabled on your device.
2. Press Device Management on the touchscreen.
3. Make sure Bluetooth is enabled on your vehicle.
4. Select your device from the list.
5. Follow the prompts on the touchscreen to connect your device.
6. Follow the instructions on your device and the touchscreen to enable Android Auto connection.

Note: *Certain Android Devices do not support Android Auto Wireless. Please check your Android OS version for compatibility.*

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Switching Android Auto On and Off

1. Press Device Management on the touchscreen.
2.  Press this icon next to a paired device to switch Android Auto on or off.

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PERFORMING A SYSTEM RESET

1. Press Settings on the touchscreen.
2. Press General Settings.
3. Press Factory Reset.
4. Press Reset All Settings.
5. Follow the prompts on the screen to perform a system reset.

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ACCESSORIES - BRAZIL

Reasons to Use Original Ford Accessories

Ford offers a complete line of accessories to equip your vehicle.

Quality, warranty, original and competitive price are what you get when you choose Ford Original Accessories, which manufacturers developed by using the highest quality and technology standards.

In order to maintain the original characteristics of our products, Ford engineering tests and approves our accessories with the same standards and quality criteria that we use to develop your vehicle.

Did You Know?

Use of accessories not approved by Ford could compromise the technical or mechanical structure of your vehicle, which your warranty does not cover. All genuine Ford Accessories have part numbers for identification. For more information scan here or visit:

https://www.ford.com.br/

WARNING: Exposure to sound levels over 85 decibels could cause damage to your hearing.

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OWNER'S RESPONSIBILITY - BRAZIL

To the Owner

The information contained herein includes essential maintenance and warranty conditions to ensure the safe and correct operation of your vehicle.

It is of paramount importance to have it serviced periodically, at the recommended time or mileage intervals, as specified in the Owner's Manual. Please remember that failing to perform scheduled maintenance as specified in the Owner's Manual will invalidate warranty coverage on parts affected by the lack of maintenance.

Ford Motor Company Brasil Ltda.

Ford Motor Company Brasil Ltda., through its network of dealers, offers a 36 months warranty with no distance limit on your new vehicle, effective from the date on which the new vehicle was delivered to the first owner. The 90 days warranty required by law is included in this period.

This warranty covers all vehicle parts that, during servicing or regular use, are duly identified by the Ford Dealer as material or production defects. Exceptions are described in the **"What's not covered by warranty"** item.

For the purpose of this warranty, it is agreed that no coverage shall be provided to equipment installed by third parties or non-original equipment installed after-sales.

Under the terms of this warranty, it is the Ford Dealer's obligation to replace, free of charge, on their own premises, parts which the Ford Dealer itself recognizes as defective.

This warranty shall be canceled automatically pursuant to the provisions set out in the **"Warranty cancellation"** item.

The customer is hereby notified that neither Ford Motor Company Brasil Ltda. nor the Ford Dealer shall assume responsibility, under any circumstances, for any expenses relating to lubricant oils, grease, fuel or similar products or others relating to the displacement of people, trailers, emergency transportation, vehicle immobilization, any loss or injury to the customer or third parties in general and the normal maintenance of the vehicle, including re-tightening, cleaning, washing, lubrication, check-up, adjustments of parts, paint etc.

The customer is equally notified that Ford Motor Company Brasil Ltda. may change the warranty conditions, as described in the item **"Additional Explanations."**

Except for the responsibilities assumed herein, no other liabilities shall be admitted under the terms of this warranty.

Warranty Term

The warranty begins on the date the vehicle was delivered to the first owner, as per the period below:

- 36 months with no distance limit. The 90 days warranty required by law is included in this period.

What's Covered

Ford Motor Company Brasil Ltda., through its network of Dealers, provides warranty coverage for all vehicle parts that, during servicing or regular use, are duly attested by the Ford Dealer as material or production defects.

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Battery

Ford Motor Company Brazil Ltda., through its network of Dealers, offers a 12 month warranty with no distance limit on the battery, effective from the date on which the new vehicle was delivered to the first owner. The 90 days warranty required by law is included in this period. After this period, which is 12 months of use, the responsibility for replacing the battery shall pass to the owner of the vehicle.

Exceptions, exclusions and limitations are described in the **"What's not covered by your warranty"** item.

Warranty of High Voltage Battery & Components

The warranty of the high voltage battery will be valid for 8 years or 160,000 kilometers, whichever occurs first, from the date on which the new vehicle was delivered to the first owner.

The 90-day warranty required by law is included in this period. Warranty is limited solely to the battery, not including its peripherals, which have the standard warranty of the vehicle.

Electrical drivetrain system components covered by this warranty may include: high-voltage battery, high-voltage battery connector, battery energy control module (BECM), on-board charger, inverter system controller (ISC), DC/DC converter, hybrid continuously variable transmission or electric driveline motor and transmission range sensor.

If an electrical drivetrain system component requires replacement under warranty, it may be replaced with a new, factory remanufactured, or factory refurbished component, at Ford's discretion. Refurbished battery components selected for your vehicle will align with your vehicle's age and mileage, and meet Ford's stringent requirements and standards.

High Voltage Battery Gradual Capacity Loss

The high voltage battery will experience gradual capacity loss with time and use, similar to all batteries, which is considered normal wear and tear.

Loss of battery capacity due to or resulting from gradual capacity loss is NOT covered under the New Vehicle Limited Warranty. See your Owner's Manual for important tips on how to maximize the life and capacity of the high voltage battery. See **Preserving Your High Voltage Battery** (page 95).

High Voltage Lithium-Ion Battery Capacity Coverage

As is the case with all batteries, the high voltage lithium-ion battery capacity will decrease over time and with use.

While gradual capacity loss with time and use is considered normal wear and tear, Ford Motor Company warrants the high voltage battery against excessive capacity loss for a period of 8 years or 160,000 kilometers, whichever occurs first.

If an authorized EV Certified Ford Dealer determines that the battery capacity is less than 70 percent of the high voltage battery's beginning of life capacity, or less than 65 percent for vehicles in cutaway or chassis cab configuration, this level of capacity loss is considered excessive.

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The measurement method used to determine the high voltage battery capacity, and the decision of whether to repair, replace, or provide reconditioned or remanufactured parts, and the condition of any such replaced, reconditioned or remanufactured parts are at the sole discretion of Ford Motor Company.

During the High Voltage Battery Capacity Coverage period, Ford Motor Company will cover the necessary component repair or replacement to correct this excessive capacity loss, when performed by an EV Certified Ford dealership. This coverage is in addition to the high voltage battery assembly's limited warranty for defects in materials or workmanship.

If a warranty repair requires replacement of the high voltage battery assembly, or one of its components, it may be replaced with a new, factory remanufactured, or factory refurbished component at Ford's discretion. Refurbished battery components selected for your vehicle will align with your vehicle's age and mileage.

Note: *The battery capacity degradation rate will vary based on various factors, including environmental conditions, and will also be affected by the way in which the vehicle is used. Following the recommendations in the Owner's Manual may help lower the rate of capacity degradation and optimize battery life.* *See* ***Preserving Your High Voltage Battery*** *(page 95).*

After this period, which is 8 years or 160,000 km of use, the replacement of the high voltage battery shall pass to the owner of the vehicle.

Exceptions, exclusions and limitations are described in the **"What's not covered by your warranty"** item.

What's Not Covered By Your Warranty

Operations and items considered part of normal maintenance.

Damage caused by:

- Accidents, collisions or objects striking the vehicle (including driving through a car wash);
- Theft, vandalism, or riot;
- Fire or explosion;
- Using contaminated or improper fluids;
- Customer-applied chemicals or accidental spills;
- Window break is due to external mechanical influence;
- Driving through water deep enough to cause water to be ingested into any component. i.e. powertrain components;
- Immersion/flooding of the high voltage battery assembly;
- Abuse and/or misuse of the vehicle and/or high voltage battery pack, such as driving over curbs, overloading, racing or using the vehicle as a permanent stationary power source;
- Exceeding the load limits specified on the certification label. See your Owner's Manual for the location of the certification label;
- The use of incompatible charging devices or methods;
- Modifications to the high voltage battery assembly, high voltage system, or associated wiring;
- Exposure to direct and/or intense heat sources outside of normal use, such as collision repairs that subject the vehicle to paint booth conditions that exceed Ford's recommendations;

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- Allowing the high voltage battery assembly to remain in a fully discharged, or near zero state of charge, for more than 14 days;
- Repairs performed by facilities and personnel not authorized by Ford, including repairs that would have otherwise been covered under the manufacturer's warranty;
- Improper vehicle storage resulting in high voltage battery damage (See Owner's Manual for vehicle storage recommendations).

Damage Caused by Alteration or Modification:

- Tampering, alterations, or modifications of the vehicle, including the body, chassis, electronics or their components, after the vehicle leaves the control of Ford Motor Company;
- the installation or use of a non-Ford Motor Company part or any part or software (Ford or non-Ford) designed for off-road use only installed after the vehicle leaves the control of Ford Motor Company, if the installed part fails or causes a Ford part to fail. Examples include, but are not limited to lift kits, oversized tires, roll bars, cellular phones, alarm systems, automatic starting systems and performance-enhancing powertrain components or software and performance "chips".

Damage Caused by Use and/or the Environment:

- The New Vehicle Limited Warranty does not cover surface rust, deterioration and damage of paint, trim, upholstery, and other appearance items that result from use and/or exposure to the elements. You, as the owner, are responsible for these items.
- Some examples are:
  - Dings, dents;
  - Cuts, burns, punctures or tears;
  - Tree sap, bird and bee droppings;
  - Windstorm, lightning, hail;
  - Water or flood;
  - The vehicle is frequently driven through sea air sites, sand and sea water;
  - Stone chips, scratches (some examples are on paint and glass);
  - The paintwork is damaged by external chemical products or agents;
  - Armoring services are executed in the body.

Other Items or Conditions Not Covered:

- If the vehicle is used in competitions of any kind or nature;
- If the vehicle is repaired outside Ford Dealer workshops;
- If its original components, accessories and equipment are replaced with other not provided by Ford Motor Company Brasil Ltda.;
- Vehicles that have had the odometer disconnected, altered, or inoperative for an extended period of time with the result that the actual mileage cannot be determined;

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- Vehicles that have ever been labeled or branded as dismantled, fire, flood, junk, rebuilt, reconstructed, or salvaged; this will void the New Vehicle Limited Warranty;
- Vehicles that have been determined to be a total loss by an insurance company; this will void the New Vehicle Limited Warranty;
- If the component that caused the failure is beyond coverage and damages a component with remaining coverage, the entire repair is NOT reimbursable.

In order to maintain your warranty coverage, be sure to follow the recommendations.

Maintenance

The New Vehicle Limited Warranty does not cover parts and labor needed to maintain the vehicle. You, as the owner, are responsible for these items. See your Owner's Manual.

The vehicle Warranty is automatically canceled if the regular service, maintenance and lubrication schedule is neglected, or performed outside Ford Dealer workshops.

Where to Service Your Vehicle Under Warranty

Every service under this warranty will be executed at the Ford Dealer.

While you may take your vehicle to any Ford Motor Company dealership for most repairs, certain repairs involving the high voltage components must be completed at an Electric Vehicle (EV) Certified Ford dealership.

You can identify and locate EV Certified Ford Dealers using the dealer locator tool on Ford.com, or by calling the Customer Relationship Center at 0800-703-3673.

Natural Wear and Tear Parts

Ford Motor Company Brasil Ltda., through its network of Dealers, offers 90 days of warranty with an unlimited mileage warranty on the part of natural wear and tear, effective from the date on which the new vehicle was delivered to the first owner.

The 90 days warranty required by law is included in this period. After this period, which is 90 days of warranty with an unlimited mileage, the responsibility for replacing the part of natural wear and tear is from the owner of the vehicle. This warranty cover parts of natural wear and tear due to proven material or manufacturing defects.

The following parts are considered part of natural wear and tear:

- Alternator and starter motor;
- Suspension bumpers and shock absorber;
- Exhaust system;
- Bearings and seals;
- Probes and overall sensors;
- Interior trim and door trim panel;
- Air filters;
- Brake system (pads, linings and discs);
- Clutch system (plate, disc and bearing);
- Windscreen wiper blades;
- Spark plugs;
- Lights and fuses;
- Belts;
- Tires.

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Free Repair

Under the terms of this warranty, it is the Ford Dealer's obligation to replace free of charge, on their own premises, parts which the Ford Dealer itself recognizes as defective.

Miscellaneous Expenses

Expenses relating to displacement of personnel, tows, emergency transportation, vehicle immobilization, loss or injury to the customer or third parties, loss of earnings or damages allegedly incurred due to faults, are generally not covered by the guarantee.

Ford Service

Ford Dealers have the right facilities and experience, and are committed to customer satisfaction. This makes them the most intelligent choice for servicing and repairing Ford vehicles throughout their useful life.

The Right People for the Job

Ford Dealer technicians are factory trained, receiving the most up-to-date information on vehicle technology and servicing procedures. Technical consultants are trained to provide customers with the highest level of courtesy and attention.

The Right Tools for the Job

Ford Dealer garages are equipped with a wide range of Ford specific test equipment and special tools, including diagnostic equipment – the latest in computer electronic diagnostic technology, designed specially by Ford for the state-of-the-art electronic systems installed in their vehicles.

Replacement Parts Recommendation

Ford Dealers make use of Genuine Parts (original Ford and Motorcraft® parts) and a line of Remanufactured parts whose technical specification are approved by Ford, which are the most suitable option for repairing and servicing Ford vehicles.

During the design stage of Ford vehicles, exhaustive tests are performed on all components to ensure that they adhere to the required quality, safety, durability standards and performance levels.

Genuine Parts and Remanufactured Parts whose technical specification are approved by Ford meet the same quality standards as those used in the production of Ford vehicles, offering the customer reliability and peace of mind.

For this reason, all parts acquired and/or installed at a Ford Dealer come with a factory warranty. In addition to retaining the high quality of original parts and Remanufactured Parts whose technical specification are approved by Ford, you will also find parts available at excellent prices for the maintenance of your vehicle.

For repairs made under warranty, the Ford Dealer must exclusively use only Genuine Parts (Original Ford and Motorcraft®) or Remanufactured parts whose technical specification are approved by Ford, if the first 90 (ninety) days of warranty are exceeded. For example, when replacing components as part of a repair or service, the customer must demand that the replacement parts meet the highest performance and safety standards. For this to happen, the customer agrees that such parts must be Original Ford, Motorcraft® or Remanufactured parts, in that case with technical specification approved by Ford if the first 90 (ninety) days of warranty are exceeded.

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Further Clarifications

Ford Motor Company Brasil Ltda. may, at any time and without prior notice, revise, amend, discontinue or alter any of its products, or any standard condition forming part of this warranty, without entitling any party the right to claim. The duties assumed by Ford as a result of this warranty are expressly limited to those included in the **"Warranty Certificate"**.

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Scheduled Maintenance services are divided in two categories based on usage: Normal and Severe

Your vehicle must follow the scheduled maintenance plan for normal usage, where certain items will be replaced, inspected, lubricated or adjusted.

Vehicles which are driven under severe or unusual conditions should follow, additionally to the maintenance plan for normal usage, the maintenance plan for severe usage.

The maintenance plan for severe usage is based on road conditions and driving condition and has reduced period or additional services for some items.

Ensure to follow the severe plan indicated for your vehicle if it is used under one or more of the following conditions:

A – Road Condition
A1 – Driving in off-road condition such as irregular, muddy or sandy roads.
A2 – Driving in dirty/gravel condition.
A3 – Driving into flooded area with partial immersion of vehicle (mud or water).

B – Driving Condition
B1 – Carrying heavy loads or when high roof rack loads are carried.
B2 – Driving in stop/go traffic.
B3 – Driving in high speeds at long routes.

Note: *The maintenance is an essential item for the correct and safe operation of your vehicle and to ensure the best performance and durability. The items described in the chart define specific operations, as well as the replacement of certain parts based on mileage or time of use, whichever occurs first. The operations must be carried out as per the items described in each service. The service technician will notify you of any parts not listed in this chart that need to be replaced or repaired.*

Regular maintenance intervals for your vehicle have been established based on rigorous testing. It is important that you have your vehicle serviced at the proper times. These intervals serve two purposes; one is to maintain the reliability of your vehicle and the second is keep your cost of owning the vehicle down.

It is your responsibility to see that all scheduled maintenance is performed and that the materials used meet the specifications identified in this Owner's Manual.

Services must be carried out in accordance with the periods or mileages indicated, whichever occurs first.

Note: *The list of Ford Dealers is available on local Ford website: www.ford.com.br*

Normal Scheduled Maintenance[1]	
Every 24 months or 40 000 km.	Rotate tires, inspect tire wear and measure tread depth.
	Perform multi-point inspection: Visual Body & Paint Check.

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Normal Scheduled Maintenance[1]	
	12V Battery performance/connections. Clean if necessary. Function of all interior and exterior lights including hazard warning system operation. Safety warning lamps (brake, ABS, airbag and safety belt) for operation. Fluid levels; fill if necessary. For fluid leaks. Half-shaft dust boots. Horn operation. Radiator, cooler, heater and air conditioning hoses. Suspension components for leaks or damage. Steering and linkage. Tires for wear and proper pressure. Windshield for cracks, chips or pits. Washer spray and wiper operation. Replace wiper blades if necessary. Body and door drain holes for obstructions. Clean if necessary. Door weatherstrips for wear. Lubricate if necessary. Hinges, latches and outside locks for proper operation. Lubricate if necessary. Safety belts and seat latches for wear and function.

[1] Do not exceed 24 months or 40 000 km between service intervals.

[2] Brake, coolant recovery reservoir and window washer.

[3] Instant mobility system (if equipped): Check the tire sealant expiration. Replace as needed.

Brake Fluid Maintenance	
Every 3 Years	Replace the brake fluid.

[1] Replace the brake fluid every 3 years with no kilometers restriction.

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Other Maintenance Items	
Every 40,000 km	Replace the pollen filter, more frequently in very dusty conditions.
Every 240,000 km or 10 years	Replace the transmission fluid.
First change at 10 years or 320,000 km, then every 5 years or 160,000 km.	Replace the coolant.

Scheduled Services for Severe Usage

A1 – Driving in off-road condition such as irregular, muddy or sandy roads.	
Every 10,000 km (6,000 mi) or 06 months.	Inspect brake disc and pad.
	Inspect suspension and suspension screws and nuts.
Every 120,000 km (74,500 mi) or 5 years.	Replace transmission fluid.

A2 – Driving in dirty/gravel condition	
Every 10,000 km (6,000 mi) or 06 months.	Inspect air conditioner filter.
	Inspect brake disc and pad.
	Inspect suspension system.
	Inspect steering system.
	Inspect hoses and wires.
	Inspect air extractor.

A3 – Driving into flooded area with partial immersion of vehicle (mud or water).	
Every 10,000 km (6,000 mi) or 06 months.	Inspect transmission level fluid.

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B1 – Carrying heavy loads or when high roof rack loads are carried	
Every 10,000 km (6,000 mi) or 06 months.	Inspect brake disc and pad.
	Inspect suspension and suspension screws and nuts.
Every 120,000 km (74,500 mi) or 5 years.	Replace transmission fluid.

B2 – Driving in stop/go traffic	
Every 10,000 km (6,000 mi) or 06 months.	Inspect brake disc and pad.
Every 120,000 km (74,500 mi) or 5 years.	Replace transmission fluid.

B3 – Driving in high speeds at long routes	
Every 10,000 km (6,000 mi) or 06 months.	Inspect brake disc and pad.
Every 120,000 km (74,500 mi) or 5 years.	Replace transmission fluid.

Motorcraft® Fast Box



Motorcraft® Fast Box is a work cell exclusively intended to provide basic and routine maintenance services for your vehicle, which can be performed within 2 hours.

Its main objective is to provide agility and transparency, as you can watch the service alongside the mechanic, and enjoying quite competitive prices. Plus, you can safely rely on Ford original parts, and on services performed by trained technicians.

The following is a list of the services offered at the Motorcraft Fast Box:

- Scheduled maintenance checks.
- Change of brake pads or disks, suspension items, springs and shock absorbers, battery, lamps, wiper blades, cleaners.
- Wheel alignment and balancing.
- Tire services.
- Ford promotional items.

Check for the availability of a Fast Box Motorcraft at your preferred Ford Dealer, or contact Ford Service Desk for a list of the participating Dealers.

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ROLLOVER WARNING

WARNING: Utility vehicles have a significantly higher rollover rate than other types of vehicles.

WARNING: Vehicles with a higher center of gravity (utility and four-wheel drive vehicles) handle differently than vehicles with a lower center of gravity (passenger cars). Avoid sharp turns, excessive speed and abrupt steering in these vehicles. Failure to drive cautiously increases the risk of losing control of your vehicle, vehicle rollover, personal injury and death.

WARNING: In a rollover crash, an unbelted person is significantly more likely to die than a person wearing a seatbelt.

Utility vehicles and trucks handle differently than passenger cars in the various driving conditions that are encountered on streets, highways and off-road. Utility vehicles and trucks are not designed for cornering at speeds as high as passenger cars any more than low-slung sports cars are designed to perform satisfactorily under off-road conditions.

THIRD PARTY SOFTWARE COPYRIGHT ACKNOWLEDGMENT

Your vehicle could have components that use open source software. For additional information, visit *http://corporate.ford.com/ford-open-source.html*.

BATTERY PERFORMANCE AND DURABILITY INFORMATION

The provided electrochemical performance and durability values are in accordance with the EU Battery Regulation 2023/1542 - Article 10.

Certified usable battery energy (kWh)	55.59
Rated capacity (Ah)	166
Capacity fade (%)	11.99
Power (W)	44096
Power fade (%)	0.37
Internal resistance (Ω)	0.06136
Internal resistance increase (%)	27.32
Energy round trip efficiency (%); and its fade (%)	95.57; 2.992
Minimum expected lifetime of the battery under reference conditions for which it has been designed (cycles; calendar years)	2700; 14

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Battery manufacturer	CATL, Ningde
Battery importer	Ford, Cologne

[1] **CATL, Ningde** Contemporary Amperex Technology Limited, No. 2, Xingang Road, Zhangwan Town, Jiaocheng District, Ningde City, Fujian Province, China, https://www.catl.com./en

[2] **Ford, Cologne** Ford-Werke GmbH, Henry-Ford-Str. 1., 50735 Köln, Germany, elveu@ford.com, www.ford.de

Digital Battery Passport

Scan the code or visit https://battery.dpp.ford to access information about your hybrid or electric vehicle battery in accordance with EU Battery Regulation 2023/1542.

Note: *The VIN-number of your vehicle is required to access the information.*

REACH - EUROPE

We are committed to promoting the responsible manufacturing, handling and use of our products and support the underlying goals of ***REACH***, a European Union regulation that concerns the registration, evaluation, authorisation and restriction of chemicals.

We specifically support Regulation EC 1907/2006 Article 33(1) that relates to substances of very high concern which appear on the current list for authorisation.

If these substances do exist in a product, it is important to guarantee their safe use so the regulation is designed to enable you to take any appropriate risk management measures.

To find out more about the ***REACH*** directive, search ***REACH*** on the local Ford website.

Note: *To find the local Ford website, visit https://corporate.ford.com/operations/locations/global-links.html.*

RADIO FREQUENCY CERTIFICATION LABELS

You can locate radio frequency certification labels and declarations of conformity for components on your vehicle at your local Ford or Lincoln website along with your owner information.

For more information scan here:

https://corporate.ford.com/operations/locations/global-links.html

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REPLACEMENT PARTS RECOMMENDATION

We have built your vehicle to the highest standards using quality parts. We recommend that you demand the use of genuine Ford and Motorcraft parts whenever your vehicle requires scheduled maintenance or repair. You can clearly identify genuine Ford and Motorcraft parts by looking for the Ford, FoMoCo or Motorcraft branding on the parts or their packaging.

Scheduled Maintenance and Mechanical Repairs

One of the best ways for you to make sure that your vehicle provides years of service is to have it maintained in line with our recommendations using parts that conform to the specifications detailed in this Owner's Manual.

Genuine Ford and Motorcraft parts meet or exceed these specifications.

Collision Repairs

We hope that you never experience a collision, but accidents happen sometimes.

Genuine Ford replacement collision parts meet our stringent requirements for fit, finish, structural integrity, corrosion protection and dent resistance. During vehicle development we validate that these parts deliver the intended level of protection as a whole system. A great way to know for sure you are getting this level of protection is to use genuine Ford replacement collision parts.

Warranty on Replacement Parts

Genuine Ford and Motorcraft replacement parts are the only replacement parts that benefit from a Ford Warranty.

The Ford Warranty may not cover damage caused to your vehicle as a result of failed non-Ford parts.

For additional information, refer to the terms and conditions of the Ford Warranty.

MOBILE COMMUNICATIONS EQUIPMENT

WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

Using mobile communications equipment is becoming increasingly important in the conduct of business and personal affairs. However, you must not compromise your own or others' safety when using such equipment. Mobile communications can enhance personal safety and security when appropriately used, particularly in emergency situations. Safety must be paramount when using mobile communications equipment to avoid negating these benefits. Mobile communication equipment includes, but is not limited to, cellular phones, pagers, portable email devices, text messaging devices and portable two-way radios.

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END USER LICENSE AGREEMENT

VEHICLE SOFTWARE END USER LICENSE AGREEMENT (EULA)

- You (“You” or “Your” as applicable) have acquired a vehicle having several devices, including SYNC ® and various control modules, ("DEVICES") that include software licensed or owned by Ford Motor Company and its affiliates ("FORD MOTOR COMPANY"). Those software products of FORD MOTOR COMPANY origin, as well as associated media, printed materials, and "online" or electronic documentation ("SOFTWARE") are protected by international intellectual property laws and treaties. The SOFTWARE is licensed, not sold. All rights reserved.
- The SOFTWARE may interface with and/or communicate with, or may be later upgraded to interface with and/or communicate with additional software and/or systems provided by FORD MOTOR COMPANY.

IF YOU DO NOT AGREE TO THIS END USER LICENSE AGREEMENT ("EULA") DO NOT USE THE DEVICES OR COPY THE SOFTWARE. ANY USE OF THE SOFTWARE, INCLUDING BUT NOT LIMITED TO USE ON THE DEVICES, WILL CONSTITUTE YOUR AGREEMENT TO THIS EULA (OR RATIFICATION OF ANY PREVIOUS CONSENT).

GRANT OF SOFTWARE LICENSE: This EULA grants you the following license:

- You may use the SOFTWARE as installed on the DEVICES and as otherwise interfacing with systems and/or services provide by or through FORD MOTOR COMPANY or its third party software and service providers.

Description of Other Rights and Limitations.

- **Speech Recognition:** If the SOFTWARE includes speech recognition component(s), you should understand that speech recognition is an inherently statistical process and that recognition errors are inherent in the process. Neither FORD MOTOR COMPANY nor its suppliers shall be liable for any damages arising out of errors in the speech recognition process. It is your responsibility to monitor any speech recognition functions included in the system.
- **Limitations on Reverse Engineering, Decompilation and Disassembly:** You may not reverse engineer, decompile, translate, disassemble or attempt to discover any source code or underlying ideas or algorithms of the SOFTWARE nor permit others to reverse engineer, decompile or disassemble the SOFTWARE, except and only to the extent that such activity is expressly permitted by applicable law notwithstanding this limitation or to the extent as may be permitted by the licensing terms governing use of any open source components included with the SOFTWARE.
- **Limitations on Distributing, Copying, Modifying and Creating Derivative Works:** You may not distribute, copy, make modifications to or create derivative works based on the SOFTWARE, except and only to the extent that such activity is expressly permitted by applicable law notwithstanding this limitation or to the extent as may be permitted by the licensing terms governing use of any open source components included with the SOFTWARE.

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- **Single EULA:** The end user documentation for the DEVICES and related systems and services may contain multiple EULAs, such as multiple translations and/or multiple media versions (e.g., in the user documentation and in the software). Even if you receive multiple EULAs, you are licensed to use only one (1) copy of the SOFTWARE.
- **SOFTWARE Transfer:** You may permanently transfer your rights under this EULA only as part of a sale or transfer of the DEVICES, provided you retain no copies, you transfer all of the SOFTWARE (including all component parts, the media and printed materials, any upgrades, and, if applicable, the Certificate(s) of Authenticity), and the recipient agrees to the terms of this EULA. If the SOFTWARE is an upgrade, any transfer must include all prior versions of the SOFTWARE.
- **Termination:** Without prejudice to any other rights, FORD MOTOR COMPANY may terminate this EULA if you fail to comply with the terms and conditions of this EULA.
- **Internet-Based Services Components:** The SOFTWARE may contain components that enable and facilitate the use of certain Internet-based services. You acknowledge and agree that FORD MOTOR COMPANY, third party software and service suppliers, its affiliates and/or its designated agent may automatically check the version of the SOFTWARE and/or its components that you are utilizing and may provide upgrades or supplements to the SOFTWARE that may be automatically downloaded to your DEVICES.
- **Additional Software/Services:** The SOFTWARE may permit FORD MOTOR COMPANY, third party software and service suppliers, its affiliates and/or its designated agent to provide or make available to you SOFTWARE updates, supplements, add-on components, or Internet-based services components of the SOFTWARE after the date you obtain your initial copy of the SOFTWARE ("Supplemental Components".) SOFTWARE updates may cause you to incur additional charges from your wireless service provider. If FORD MOTOR COMPANY or third party software and services suppliers provide or make available to you Supplemental Components and no other EULA terms are provided along with the Supplemental Components, then the terms of this EULA shall apply. FORD MOTOR COMPANY, its affiliates and/or its designated agent reserve the right to discontinue without liability any Internet-based services provided to you or made available to you through the use of the SOFTWARE.

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- **Links to Third Party Sites:** The SOFTWARE may provide you with the ability to link to third party sites. The third party sites are not under the control of FORD MOTOR COMPANY, its affiliates and/or its designated agent. Neither FORD MOTOR COMPANY nor its affiliates nor its designated agent are responsible for (I) the contents of any third party sites, any links contained in third party sites, or any changes or updates to third party sites, or (ii) webcasting or any other form of transmission received from any third party sites. If the SOFTWARE provides links to third party sites, those links are provided to you only as a convenience, and the inclusion of any link does not imply an endorsement of the third party site by FORD MOTOR COMPANY, its affiliates and/or its designated agent.
- **Obligation to Drive Responsibly:** You recognize your obligation to drive responsibly and keep attention on the road. You will read and abide with the DEVICES operating instructions particularly as they pertain to safety and you agree to assume any risk associated with the use of the DEVICES.

UPGRADES AND RECOVERY MEDIA: If the SOFTWARE is provided by FORD MOTOR COMPANY separate from the DEVICES on media such as a ROM chip, CD ROM disk(s) or via web download or other means, and is labeled "For Upgrade Purposes Only" or "For Recovery Purposes Only" you may install one (1) copy of such SOFTWARE onto the DEVICES as a replacement copy for the existing SOFTWARE, and use it in accordance with this EULA, including any additional EULA terms accompanying the upgrade SOFTWARE.

INTELLECTUAL PROPERTY RIGHTS: All title and intellectual property rights in and to the SOFTWARE (including but not limited to any images, photographs, animations, video, audio, music, text and "applets" incorporated into the SOFTWARE), the accompanying printed materials, and any copies of the SOFTWARE, are owned by FORD MOTOR COMPANY, or its affiliates or suppliers. The SOFTWARE is licensed, not sold. You may not copy the printed materials accompanying the SOFTWARE. All title and intellectual property rights in and to the content which may be accessed through use of the SOFTWARE is the property of the respective content owner and may be protected by applicable copyright or other intellectual property laws and treaties. This EULA grants you no rights to use such content outside its intended use. All rights not specifically granted under this EULA are reserved by FORD MOTOR COMPANY, its affiliates, and third party software and service providers and suppliers. Use of any on-line services which may be accessed through the SOFTWARE may be governed by the respective terms of use relating to such services. If this SOFTWARE contains documentation that is provided only in electronic form, you may print one copy of such electronic documentation.

EXPORT RESTRICTIONS: You acknowledge that the SOFTWARE is subject to U.S. and European Union export jurisdiction. You agree to comply with all applicable international and national laws that apply to the SOFTWARE, including the U.S. Export Administration Regulations, as well as end-user, end-use and destination restrictions issued by U.S. and other governments.

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TRADEMARKS: This EULA does not grant you any rights in connection with any trademarks or service marks of FORD MOTOR COMPANY, its affiliates, and third party software and service providers.

PRODUCT SUPPORT: Please refer to FORD MOTOR COMPANY instructions provided in the documentation for the DEVICES product support, such as the vehicle owner guide.

Should you have any questions concerning this EULA, or if you desire to contact FORD MOTOR COMPANY for any other reason, please refer to the address provided in the documentation for the DEVICES.

No Liability for Certain Damages: EXCEPT AS PROHIBITED BY LAW, FORD MOTOR COMPANY, ANY THIRD PARTY SOFTWARE OR SERVICES SUPPLIERS, AND THEIR AFFILIATES SHALL HAVE NO LIABILITY FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING FROM OR IN CONNECTION WITH THE USE OR PERFORMANCE OF THE SOFTWARE. THIS LIMITATION SHALL APPLY EVEN IF ANY REMEDY FAILS OF ITS ESSENTIAL PURPOSE. THERE ARE NO WARRANTIES OTHER THAN THOSE THAT MAY BE EXPRESSLY PROVIDED FOR YOUR NEW VEHICLE.

SYNC® Automotive Important Safety Information Read and follow instructions:

- Before using your SYNC® system, read and follow all instructions and safety information provided in this end user manual ("Owner Guide".) Not following precautions found in the Owner Guide can lead to an accident or other serious injuries.

General Operation

- **Voice Command Control**: Certain functions within the SYNC® system may be accomplished using voice commands. Using voice commands while driving helps you to operate the system without removing your hands from the wheel or eyes from the road.
- **Prolonged Views of Screen:** Do not access any function requiring a prolonged view of the screen while you are driving. Pull over in a safe and legal manner before attempting to access a function of the system requiring prolonged attention.
- **Volume Setting:** Do not raise the volume excessively. Keep the volume at a level where you can still hear outside traffic and emergency signals while driving. Driving while unable to hear these sounds could cause an accident.
- **Navigation Features:** Any navigation features included in the system are intended to provide turn by turn instructions to get you to a desired destination. Please make certain all persons using this system carefully read and follow instructions and safety information fully.
- **Distraction Hazard:** Any navigation features may require manual (non-verbal) setup. Attempting to perform such set-up or insert data while driving can distract your attention and could cause an accident or other serious injury. Stop the vehicle in a safe and legal manner before attempting these operations.
- **Let Your Judgment Prevail:** Any navigation features are provided only as an aid. Make your driving decisions based on your observations of local conditions and existing traffic regulations. Any such feature is not a

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substitute for your personal judgment. Any route suggestions made by this system should never replace any local traffic regulations or your personal judgment or knowledge of safe driving practices.

- **Route Safety:** Do not follow the route suggestions if doing so would result in an unsafe or illegal maneuver, if you would be placed in an unsafe situation, or if you would be directed into an area that you consider unsafe. The driver is ultimately responsible for the safe operation of the vehicle and therefore, must evaluate whether it is safe to follow the suggested directions.
- **Potential Map Inaccuracy:** Maps used by this system may be inaccurate because of changes in roads, traffic controls or driving conditions. Always use good judgment and common sense when following the suggested routes.
- **Emergency Services:** Do not rely on any navigation features included in the system to route you to emergency services. Ask local authorities or an emergency services operator for these locations. Not all emergency services such as police, fire stations, hospitals and clinics are likely to be contained in the map database for such navigation features.

Your Responsibilities and Assumptions of Risk

- You agree to each of the following:(a) Any use of the SOFTWARE while driving an automobile or other vehicle in violation of applicable law or otherwise driving in an unsafe manner presents a significant risk of distracted driving and should not be attempted under any circumstances;(b) Use of the SOFTWARE at excessive volume poses a significant risk of hearing damage and should not be attempted under any circumstances;(c) The SOFTWARE may not be compatible with new or different versions of an operating system, third party software, or third party services, and the SOFTWARE may potentially cause a critical failure of an operating system, third party software, or third party service.(d) Any third party service accessed by or third party software used with the SOFTWARE (I) may charge an additional fee for access, (ii) may not work correctly, on an uninterrupted basis, or error free, (iii) may change streaming formats or discontinue operation, (iv) may contain adult, profane or offensive content; and (v) may contain inaccurate, false or misleading traffic, weather, financial or safety information or other content; and (e) Use of the SOFTWARE may cause you to incur additional charges from your wireless service provider (WSP) and any data or minute calculators that may be included in the software program are for reference only, are not warranted in any way and should not be relied upon in anyway.
- When using the SOFTWARE, you agree to be responsible for and assume the entire risk to the items set forth in Section (a) – (e) above.

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Disclaimer of Warranty

YOU EXPRESSLY ACKNOWLEDGE AND AGREE THAT USE OF THE DEVICES AND SOFTWARE IS AT YOUR SOLE RISK AND THAT THE ENTIRE RISK AS TO SATISFACTORY QUALITY, PERFORMANCE, COMPATIBILITY, ACCURACY AND EFFORT IS WITH YOU. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE SOFTWARE AND ANY THIRD PARTY SOFTWARE OR THIRD-PARTY SERVICES ARE PROVIDED "AS IS" AND “AS AVAILABLE”, WITH ALL FAULTS AND WITHOUT WARRANTY OF ANY KIND, AND FORD MOTOR COMPANY HEREBY DISCLAIMS ALL WARRANTIES AND CONDITIONS WITH RESPECT TO THE SOFTWARE, THIRD PARTY SOFTWARE, AND THIRD-PARTY SERVICES, EITHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES AND/OR CONDITIONS OF MERCHANTABILITY, OF SATISFACTORY QUALITY, OF FITNESS FOR AN ARTICULAR PURPOSE, OF ACCURACY, OF QUIET ENJOYMENT, AND NON-INFRINGEMENT OF THIRD-PARTY RIGHTS. FORD MOTOR COMPANY DOES NOT WARRANT (a) AGAINST INTERFERENCE WITH YOUR ENJOYMENT OF THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES, (b) THAT THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES WILL MEET YOUR REQUIREMENTS, (c) THAT THE OPERATION OF THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES WILL BE UNINTERRUPTED OR ERROR-FREE, (d) OR THAT DEFECTS IN THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES WILL BE CORRECTED. NO ORAL OR WRITTEN INFORMATION OR ADVICE GIVEN BY FORD MOTOR COMPANY OR ITS AUTHORIZED REPRESENTATIVE SHALL CREATE A WARRANTY. SHOULD THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES PROVE DEFECTIVE, YOU ASSUME THE ENTIRE COST OF ALL NECESSARY SERVICING, REPAIR OR CORRECTION. SOME JURISDICTIONS DO NOT ALLOW THE DISCLAIMER OF IMPLIED WARRANTIES OR LIMITATIONS ON APPLICABLE STATUTORY RIGHTS OF A CONSUMER, SO THE ABOVE DISCLAIMER MAY NOT FULLY APPLY TO YOU. THE SOLE WARRANTY PROVIDED BY FORD MOTOR COMPANY SHALL BE FOUND IN THE WARRANTY INFORMATION INCLUDING WITH YOUR OWNER GUIDE. TO THE EXTENT THAT THERE IS ANY CONFLICT BETWEEN THE TERMS OF THIS SECTION AND THE WARRANTY BOOKLET, THE WARRANTY BOOKLET SHALL CONTROL.

Applicable Law, Venue, Jurisdiction

- The laws of the State of Michigan govern this EULA and Your use of the SOFTWARE. Your use of the SOFTWARE may also be subject to other local, state, national, or international laws. Any litigation arising out of or related to this EULA shall be brought and maintained exclusively in a court of the State of Michigan located in Wayne County or in the United States District Court for the Eastern District of Michigan. You hereby consent to submit to the personal jurisdiction of a court in the State of Michigan located in Wayne County and the United States District Court for the Eastern District of Michigan for any dispute arising out of or relating to this EULA.

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Binding Arbitration and Class Action Waiver

(a) Application. This Section applies to any dispute EXCEPT IT DOES NOT INCLUDE A DISPUTE RELATING TO COPYRIGHT INFRINGEMENT, OR TO THE ENFORCEMENT OR VALIDITY OF YOUR, FORD MOTOR COMPANY, OR ANY OF FORD MOTOR COMPANY'S LICENSORS' INTELLECTUAL PROPERTY RIGHTS. Dispute means any dispute, action, or other controversy between You and FORD MOTOR COMPANY, other than the exceptions listed above, concerning the SOFTWARE (including its price) or this EULA, whether in contract, warranty, tort, statute, regulation, ordinance, or any other legal or equitable basis.

(b) Notice of Dispute. In the event of a Dispute, You or FORD MOTOR COMPANY must give the other a "Notice of Dispute", which is a written statement of the name, address, and contact information of the party giving it, the facts giving rise to the dispute, and the relief requested. You and FORD MOTOR COMPANY will attempt to resolve any dispute through informal negotiation within 60 days from the date the Notice of Dispute is sent. After 60 days, You or FORD MOTOR COMPANY may commence arbitration.

(c) Small claims court. You may also litigate any dispute in small claims court in your county of residence or FORD MOTOR COMPANY'S principal place of business, if the dispute meets all requirements to be heard in the small claims court. You may litigate in small claims court whether or not You negotiated informally first.

(d) Binding arbitration. If You and FORD MOTOR COMPANY, do not resolve any dispute by informal negotiation or in small claims court, any other effort to resolve the dispute will be conducted exclusively by binding arbitration. You are giving up the right to litigate (or participate in as a party or class member) all disputes in court before a judge or jury. Instead, all disputes will be resolved before a neutral arbitrator, whose decision will be final except for a limited right of appeal under the Federal Arbitration Act. Any court with jurisdiction over the parties may enforce the arbitrator's award.

(e) Class action waiver. Any proceedings to resolve or litigate any dispute in any forum will be conducted solely on an individual basis. Neither you nor FORD MOTOR COMPANY, will seek to have any dispute heard as a class action, as a private attorney general action, or in any other proceeding in which any party acts or proposes to act in a representative capacity. No arbitration or proceeding will be combined with another without the prior written consent of all parties to all affected arbitrations or proceedings.

(f) Arbitration procedure. Any arbitration will be conducted by the American Arbitration Association (the "AAA"), under its Commercial Arbitration Rules. If You are an individual and use the SOFTWARE for personal or vehicle use, or if the value of the dispute is $75,000 or less whether or not You are an individual or how You use the SOFTWARE, the AAA Supplementary Procedures for Consumer-Related Disputes will also apply. To commence arbitration, submit a Commercial Arbitration Rules Demand for Arbitration form to the AAA. You may request a telephonic or in-person hearing by following the AAA rules. In a dispute involving $10,000 or less, any hearing will be telephonic unless the arbitrator finds good cause to hold an in-person hearing instead. For more information, see adr.org or call 1-800-778-7879. You agree to commence arbitration only in your county of residence or FORD MOTOR COMPANY'S principal place of business. The arbitrator

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may award the same damages to you individually as a court could. The arbitrator may award declaratory or injunctive relief only to you individually, and only to the extent required to satisfy your individual claim.

(g) Arbitration fees and incentives.

- I. Disputes involving $75,000 or less. FORD MOTOR COMPANY will promptly reimburse your filing fees and pay the AAA's and arbitrator's fees and expenses. If you reject FORD MOTOR COMPANY'S last written settlement offer made before the arbitrator was appointed ("last written offer"), your dispute goes all the way to an arbitrator's decision (called an "award"), and the arbitrator awards you more than the last written offer, FORD MOTOR COMPANY will give you three incentives: (1) pay the greater of the award or $1,000; (2) pay twice your reasonable attorney's fees, if any; and (3) reimburse any expenses (including expert witness fees and costs) that your attorney reasonably accrues for investigating, preparing, and pursuing your claim in arbitration. The arbitrator will determine the amounts.
- ii. Disputes involving more than $75,000. The AAA rules will govern payment of filing fees and the AAA's and arbitrator's fees and expenses.
- iii. Disputes involving any amount. In any arbitration you commence, FORD MOTOR COMPANY will seek its AAA or arbitrator's fees and expenses, or Your filing fees it reimbursed, only if the arbitrator finds the arbitration frivolous or brought for an improper purpose. In any arbitration FORD MOTOR COMPANY commences, it will pay all filing, AAA, and arbitrator's fees and expenses. It will not seek its attorney's fees or expenses from you in any arbitration. Fees and expenses are not counted in determining how much a dispute involves.

(h) Claims or disputes must be filed within one year. To the extent permitted by law, any claim or dispute under this EULA to which this Section applies must be filed within one year in small claims court (Section c) or in arbitration (Section d). The one-year period begins when the claim or dispute first could be filed. If such a claim or dispute is not filed within one year, it is permanently barred.

(I) Severability. If the class action waiver (Section e) is found to be illegal or unenforceable as to all or some parts of a dispute, then that portion of Section e will not apply to those parts. Instead, those parts will be severed and proceed in a court of law, with the remaining parts proceeding in arbitration. If any other provision of that portion Section e is found to be illegal or unenforceable, that provision will be severed with the remainder of Section e remaining in full force and effect.

Telenav Software End User License Agreement

Please read these terms and conditions carefully before you use the TeleNav Software. Your use of the TeleNav Software indicates that you accept these terms and conditions. If you do not accept these terms and conditions, do not break the seal of the package, launch, or otherwise use the TeleNav Software. TeleNav may revise this Agreement and the privacy policy at any time, with or without notice to you. You agree to visit the TeleNav website from time to time to review the then current version of this Agreement and of the privacy policy.

https://www.telenav.com

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1. Safe and Lawful Use

You acknowledge that devoting attention to the TeleNav Software may pose a risk of injury or death to you and others in situations that otherwise require your undivided attention, and you therefore agree to comply with the following when using the TeleNav Software:

(a) observe all traffic laws and otherwise drive safely;

(b) use your own personal judgment while driving. If you feel that a route suggested by the TeleNav Software instructs you to perform an unsafe or illegal maneuver, places you in an unsafe situation, or directs you into an area that you consider to be unsafe, do not follow such instructions;

(c) do not input destinations, or otherwise manipulate the TeleNav Software, unless your vehicle is stationary and parked;

(d) do not use the TeleNav Software for any illegal, unauthorized, unintended, unsafe, hazardous, or unlawful purposes, or in any manner inconsistent with this Agreement;

(e) arrange all GPS and wireless devices and cables necessary for use of the TeleNav Software in a secure manner in your vehicle so that they will not interfere with your driving and will not prevent the operation of any safety device (such as an airbag).

You agree to indemnify and hold TeleNav harmless against all claims resulting from any dangerous or otherwise inappropriate use of the TeleNav Software in any moving vehicle, including as a result of your failure to comply with the directions above.

2. Account Information

You agree: (a) when registering the TeleNav Software, to provide TeleNav with true, accurate, current, and complete information about yourself, and (b) to inform TeleNav promptly of any changes to such information, and to keep it true, accurate, current and complete.

3. Software License

- Subject to your compliance with the terms of this Agreement, TeleNav hereby grants to you a personal, non-exclusive, non-transferable license (except as expressly permitted below in connection with your permanent transfer of the TeleNav Software license), without the right to sublicense, to use the TeleNav Software (in object code form only) in order to access and use the TeleNav Software. This license shall terminate upon any termination or expiration of this Agreement. You agree that you will use the TeleNav Software only for your personal business or leisure purposes, and not to provide commercial navigation services to other parties.

3.1 License Limitations

- **(a)** reverse engineer, decompile, disassemble, translate, modify, alter or otherwise change the TeleNav Software or any part thereof; **(b)** attempt to derive the source code, audio library or structure of the TeleNav Software without the prior express written consent of TeleNav; **(c)** remove from the TeleNav Software, or alter, any of TeleNav's or

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its suppliers' trademarks, trade names, logos, patent or copyright notices, or other notices or markings; **(d)** distribute, sublicense or otherwise transfer the TeleNav Software to others, except as part of your permanent transfer of the TeleNav Software; or **(e)** use the TeleNav Software in any manner that

I. infringes the intellectual property or proprietary rights, rights of publicity or privacy or other rights of any party,

ii. violates any law, statute, ordinance or regulation, including but not limited to laws and regulations related to spamming, privacy, consumer and child protection, obscenity or defamation, or

iii. is harmful, threatening, abusive, harassing, tortuous, defamatory, vulgar, obscene, libelous, or otherwise objectionable; and (f) lease, rent out, or otherwise permit unauthorized access by third parties to the TeleNav Software without advanced written permission of TeleNav.

4. Disclaimers

- To the fullest extent permissible pursuant to applicable law, in no event will TeleNav, its licensors and suppliers, or agents or employees of any of the foregoing, be liable for any decision made or action taken by you or anyone else in reliance on the information provided by the TeleNav Software. TeleNav also does not warrant the accuracy of the map or other data used for the TeleNav Software. Such data may not always reflect reality due to, among other things, road closures, construction, weather, new roads and other changing conditions. You are responsible for the entire risk arising out of your use of the TeleNav Software. For example but without limitation, you agree not to rely on the TeleNav Software for critical navigation in areas where the well-being or survival of you or others is dependent on the accuracy of navigation, as the maps or functionality of the TeleNav Software are not intended to support such high risk applications, especially in more remote geographical areas.
- TELENAV EXPRESSLY DISCLAIMS AND EXCLUDES ALL WARRANTIES IN CONNECTION WITH THE TELENAV SOFTWARE, WHETHER STATUTORY, EXPRESS OR IMPLIED, INCLUDING ALL WARRANTIES WHICH MAY ARISE FROM COURSE OF DEALING, CUSTOM OR TRADE AND INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT OF THIRD PARTY RIGHTS WITH RESPECT TO THE TELENAV SOFTWARE.
- Certain jurisdictions do not permit the disclaimer of certain warranties, so this limitation may not apply to you.

5. Limitation of Liability

- TO THE EXTENT PERMITTED UNDER APPLICABLE LAW, UNDER NO CIRCUMSTANCES SHALL TELENAV OR ITS LICENSORS AND SUPPLIERS BE LIABLE TO YOU OR TO ANY THIRD PARTY FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL OR EXEMPLARY DAMAGES (INCLUDING IN EACH CASE, BUT NOT LIMITED TO, DAMAGES FOR THE INABILITY TO USE THE EQUIPMENT OR ACCESS DATA, LOSS OF DATA, LOSS OF BUSINESS, LOSS OF PROFITS, BUSINESS INTERRUPTION OR THE LIKE) ARISING OUT OF THE USE OF OR INABILITY TO USE THE TELENAV SOFTWARE, EVEN IF TELENAV HAS BEEN ADVISED OF THE

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POSSIBILITY OF SUCH DAMAGES. NOTWITHSTANDING ANY DAMAGES THAT YOU MIGHT INCUR FOR ANY REASON WHATSOEVER (INCLUDING, WITHOUT LIMITATION, ALL DAMAGES REFERENCED HEREIN AND ALL DIRECT OR GENERAL DAMAGES IN CONTRACT, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE), THE ENTIRE LIABILITY OF TELENAV AND OF ALL OF TELENAV'S SUPPLIERS SHALL BE LIMITED TO THE AMOUNT ACTUALLY PAID BY YOU FOR THE TELENAV SOFTWARE. SOME STATES AND/OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

6. Arbitration and Governing Law

- You agree that any dispute, claim or controversy arising out of or relating to this Agreement or the TeleNav Software shall be settled by independent arbitration involving a neutral arbitrator and administered by the American Arbitration Association in the County of Santa Clara, California. The arbitrator shall apply the Commercial Arbitration Rules of the American Arbitration Association, and the judgment upon the award rendered by the arbitrator may be entered by any court having jurisdiction. Note that there is no judge or jury in an arbitration proceeding and the decision of the arbitrator shall be binding upon both parties. You expressly agree to waive your right to a jury trial. This Agreement and performance hereunder will be governed by and construed in accordance with the laws of the State of California, without giving effect to its conflict of law provisions. To the extent judicial action is necessary in connection with the binding arbitration, both TeleNav and you agree to submit to the exclusive jurisdiction of the courts of the County of Santa Clara, California. The United Nations Convention on Contracts for the International Sale of Goods shall not apply.

7. Assignment

- You may not resell, assign, or transfer this Agreement or any of your rights or obligations, except in totality, in connection with your permanent transfer of the TeleNav Software, and expressly conditioned upon the new user of the TeleNav Software agreeing to be bound by the terms and conditions of this Agreement. Any such sale, assignment or transfer that is not expressly permitted under this paragraph will result in immediate termination of this Agreement, without liability to TeleNav, in which case you and all other parties shall immediately cease all use of the TeleNav Software. Notwithstanding the foregoing, TeleNav may assign this Agreement to any other party at any time without notice, provided the assignee remains bound by this Agreement.

8. Miscellaneous

8.1

This Agreement constitutes the entire agreement between TeleNav and you with respect to the subject matter hereof.

8.2

Except for the limited licenses expressly granted in this Agreement, TeleNav retains all right, title and interest in and to the TeleNav Software, including without limitation all related intellectual property rights. No licenses or other rights which are not expressly granted in this Agreement are intended to, or shall be, granted or

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conferred by implication, statute, inducement, estoppel or otherwise, and TeleNav and its suppliers and licensors hereby reserve all of their respective rights other than the licenses explicitly granted in this Agreement.

8.3

By using the TeleNav Software, you consent to receive from TeleNav all communications, including notices, agreements, legally required disclosures or other information in connection with the TeleNav Software (collectively, "Notices") electronically. TeleNav may provide such Notices by posting them on TeleNav's Website or by downloading such Notices to your wireless device. If you desire to withdraw your consent to receive Notices electronically, you must discontinue your use of the TeleNav Software.

8.4

TeleNav's or your failure to require performance of any provision shall not affect that party's right to require performance at any time thereafter, nor shall a waiver of any breach or default of this Agreement constitute a waiver of any subsequent breach or default or a waiver of the provision itself.

8.5

If any provision herein is held unenforceable, then such provision will be modified to reflect the intention of the parties, and the remaining provisions of this Agreement will remain in full force and effect.

8.6

The headings in this Agreement are for convenience of reference only, will not be deemed to be a part of this Agreement, and will not be referred to in connection with the construction or interpretation of this Agreement. As used in this Agreement, the words "include" and "including" and variations thereof, will not be deemed to be terms of limitation, but rather will be deemed to be followed by the words "without limitation".

9. Other Vendors Terms and Conditions

- The Telenav Software utilizes map and other data licensed to Telenav by third party vendors for the benefit of you and other end users. This Agreement includes end-user terms applicable to these companies (included at the end of this Agreement), and thus your use of the Telenav Software is also subject to such terms. You agree to comply with the following additional terms and conditions, which are applicable to Telenav's third party vendor licensors.

9.1 End User Terms Required by HERE North America, LLC

The data ("Data") is provided for your personal, internal use only and not for resale. It is protected by copyright, and is subject to the following terms and conditions which are agreed to by you, on the one hand, and Telenav ("Telenav") and its licensors (including their licensors and suppliers) on the other hand.

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The Data for Mexico includes certain data from Instituto Nacional de Estadística y Geografía.

9.2 End User Terms Required by NAV2 (Shanghai) Co., Ltd

The data ("Data") is provided for your personal, internal use only and not for resale. It is protected by copyright, and is subject to the following terms and conditions which are agreed to by you, on the one hand, and NAV2 (Shanghai) Co., Ltd ("NAV2") and its licensors (including their licensors and suppliers) on the other hand. 20xx. All rights reserved

Terms and Conditions

Permitted Use. You agree to use this Data together with the Telenav Software solely for the internal business and personal purposes for which you were licensed, and not for service bureau, time-sharing or other similar purposes. Accordingly, but subject to the restrictions set forth in the following paragraphs, you agree not to otherwise reproduce, copy, modify, decompile, disassemble, create any derivative works of, or reverse engineer any portion of this Data, and may not transfer or distribute it in any form, for any purpose, except to the extent permitted by mandatory laws.

Restrictions. Except where you have been specifically licensed to do so by Telenav, and without limiting the preceding paragraph, you may not use this Data (a) with any products, systems, or applications installed or otherwise connected to or in communication with vehicles, capable of vehicle navigation, positioning, dispatch, real time route guidance, fleet management or similar applications; or (b) with or in communication with any positioning devices or any mobile or wireless-connected electronic or computer devices, including without limitation cellular phones, palmtop and handheld computers, pagers, and personal digital assistants or PDAs.

Warning. The Data may contain inaccurate or incomplete information due to the passage of time, changing circumstances, sources used and the nature of collecting comprehensive geographic data, any of which may lead to incorrect results.

No Warranty. This Data is provided to you "as is," and you agree to use it at your own risk. Telenav and its licensors (and their licensors and suppliers) make no guarantees, representations or warranties of any kind, express or implied, arising by law or otherwise, including but not limited to, content, quality, accuracy, completeness, effectiveness, reliability, fitness for a particular purpose, usefulness, use or results to be obtained from this Data, or that the Data or server will be uninterrupted or error-free.

Disclaimer of Warranty: TELENAV AND ITS LICENSORS (INCLUDING THEIR LICENSORS AND SUPPLIERS) DISCLAIM ANY WARRANTIES, EXPRESS OR IMPLIED, OF QUALITY, PERFORMANCE, MERCHANTABILITY, FITNESS FOR A

PARTICULAR PURPOSE OR NON-INFRINGEMENT. Some States, Territories and Countries do not allow certain warranty exclusions, so to that extent the above exclusion may not apply to you.

Disclaimer of Liability: TELENAV AND ITS LICENSORS (INCLUDING THEIR LICENSORS AND SUPPLIERS) SHALL NOT BE LIABLE TO YOU: IN RESPECT OF ANY CLAIM, DEMAND OR ACTION, IRRESPECTIVE OF THE NATURE OF THE CAUSE OF THE CLAIM, DEMAND OR ACTION ALLEGING ANY LOSS, INJURY OR DAMAGES, DIRECT OR INDIRECT, WHICH MAY RESULT FROM THE USE OR POSSESSION OF THE INFORMATION; OR FOR ANY LOSS OF PROFIT, REVENUE, CONTRACTS OR SAVINGS, OR ANY OTHER DIRECT, INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF YOUR USE OF OR INABILITY TO USE THIS INFORMATION, ANY DEFECT IN THE INFORMATION, OR THE BREACH OF THESE TERMS OR CONDITIONS, WHETHER IN AN ACTION IN CONTRACT OR TORT OR BASED ON A WARRANTY, EVEN IF TELENAV OR ITS LICENSORS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Some States, Territories and Countries do not allow certain liability exclusions or damages limitations, so to that extent the above may not apply to you.

Export Control. You shall not export from anywhere any part of the Data or any direct product thereof except in compliance with, and with all licenses and approvals required under, applicable export laws, rules and regulations, including but not limited to the laws, rules and regulations administered by the Office of Foreign Assets Control of the U.S. Department of Commerce and the Bureau of Industry and Security of the U.S. Department of Commerce. To the extent that any such export laws, rules or regulations prohibit HERE from complying with any of its obligations hereunder to deliver or distribute Data, such failure shall be excused and shall not constitute a breach of this Agreement.

Entire Agreement. These terms and conditions constitute the entire agreement between Telenav (and its licensors, including their licensors and suppliers) and you pertaining to the subject matter hereof, and supersedes in their entirety any and all written or oral agreements previously existing between us with respect to such subject matter.

Governing Law. The above terms and conditions shall be governed by the laws of the State of Illinois [insert “Netherlands” where European HERE Data is used], without giving effect to (i) its conflict of laws provisions, or (ii) the United Nations Convention for Contracts for the International Sale of Goods, which is explicitly excluded. You agree to submit to the jurisdiction of the State of Illinois [insert “The Netherlands” where European HERE Data is used] for any and all disputes, claims and actions arising from or in connection with the Data provided to you hereunder.

Government End Users. If the Data is being acquired by or on behalf of the United States government or any other entity seeking or applying rights similar to those customarily claimed by the United States government, this Data is a “commercial item” as that term is defined at 48 C.F.R. (“FAR”) 2.101, is licensed in accordance with these End-User Terms, and each copy of Data delivered or otherwise furnished shall be marked and embedded as appropriate with the following “Notice of Use,” and shall be treated in accordance with such Notice:

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NOTICE OF USE
CONTRACTOR (MANUFACTURER/ SUPPLIER) NAME: HERE
CONTRACTOR (MANUFACTURER/ SUPPLIER) ADDRESS: c/o Nokia, 425 West Randolph Street, Chicago, Illinois 60606
This Data is a commercial item as defined in FAR 2.101 and is subject to these End-User Terms under which this Data was provided.
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If the Contracting Officer, federal government agency, or any federal official refuses to use the legend provided herein, the Contracting Officer, federal government agency, or any federal official must notify HERE prior to seeking additional or alternative rights in the Data.

I. US/Canada Territory

A. United States Data. The End-User Terms for any Application containing Data for the United States shall contain the following notices:

"HERE holds a non-exclusive license from the United States Postal Service® to publish and sell ZIP+4® information."

"©United States Postal Service® 20XX. Prices are not established, controlled or approved by the United States Postal Service®. The following trademarks and registrations are owned by the USPS: United States Postal Service, USPS, and ZIP+4."

B. Canada Data. The following provisions apply to the Data for Canada, which may include or reflect data from third party licensors ("Third Party Data"), including Her Majesty the Queen in Right of Canada ("Her Majesty"), Canada Post Corporation ("Canada Post") and the Department of Natural Resources of Canada ("NRCan"):

1. Disclaimer and Limitation: Client agrees that its use of the Third Party Data is subject to the following provisions:

a. Disclaimer: The Third Party Data is licensed on an "as is" basis. The licensors of such data, including Her Majesty, Canada Post and NRCan, make no guarantees, representations or warranties respecting such data, either express or implied, arising by law or otherwise, including but not limited to, effectiveness, completeness, accuracy or fitness for a particular purpose.

b. Limitation on Liability: The Third Party Data licensors, including Her Majesty, Canada Post and NRCan, shall not be liable: (i) in respect of any claim, demand or action, irrespective of the nature of the cause of the claim, demand or action alleging any loss, injury or damages, direct or indirect, which may result from the use or possession of such Data; or (ii) in any way for loss of revenues or contracts, or any other consequential loss of any kind resulting from any defect in the Data.

2. Copyright Notice: In connection with each copy of all or any portion of the Data for the Territory of Canada, Client shall affix in a conspicuous manner the following copyright notice on at least one of: (i) the label for the storage media of the copy; (ii) the packaging for the copy; or (iii) other materials packaged with the copy, such as user manuals or end user license agreements: "This data includes information taken with permission from Canadian authorities, including © Her Majesty the Queen in Right of Canada, © Queen's Printer for Ontario, © Canada Post Corporation, GeoBase®, © The Department of Natural Resources Canada. All rights reserved."

3. End-User Terms: Except as otherwise agreed by the parties, in connection with the provision of any portion of the Data for the Territory of Canada to End-Users as may be authorized under the Agreement, Client shall provide such End-Users, in a reasonably conspicuous manner, with terms (set forth with other end user terms required to be provided under the Agreement, or as otherwise may be provided, by Client) which shall include the following provisions on behalf of the Third Party Data licensors, including Her Majesty, Canada Post and NRCan:

The Data may include or reflect data of licensors, including Her Majesty the Queen in the Right of Canada ("Her Majesty"), Canada Post Corporation ("Canada Post") and the Department of Natural Resources Canada ("NRCan"). Such data is licensed on an "as is" basis. The licensors, including Her Majesty, Canada Post and NRCan, make no guarantees, representations or warranties respecting such data, either express or implied, arising by law or otherwise, including but not limited to, effectiveness, completeness, accuracy or fitness for a particular purpose. The licensors, including Her Majesty, Canada Post and NRCan, shall not be liable in respect of any claim, demand or action, irrespective of the nature of the cause of the claim, demand or action alleging any loss, injury or damages, direct or indirect, which may result from the use or possession of the data or the Data. The licensors, including Her Majesty, Canada Post and NRCan, shall not be liable in any way for loss of revenues or contracts, or any other consequential loss of any kind resulting from any defect in the data or the Data.
End User shall indemnify and save harmless the licensors, including Her Majesty, Canada Post and NRCan, and their officers, employees and agents from and against any claim, demand or action, irrespective of the nature of the cause of the claim, demand or action, alleging loss, costs, expenses, damages or injuries (including injuries resulting in death) arising out of the use or possession of the data or the Data.

4. Additional Provisions: The terms contained in this Section are in addition to all of the rights and obligations of the parties under the Agreement. To the extent that any of the provisions of this Section are inconsistent with, or conflict with, any other provisions of the Agreement, the provisions of this Section shall prevail.

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II. Mexico. The following provision applies to the Data for Mexico, which includes certain data from the Instituto Nacional de Estadística y Geografía ("INEGI"):

A. Any and all copies of the Data and/or packaging containing Data for Mexico shall contain the following notice: "Fuente: INEGI (Instituto Nacional de Estadística y Geografía)"

III. Latin America Territory

A. Third Party Notices. Any and all copies of the Data and/or packaging relating thereto shall include the respective Third Party Notices set forth below and used as described below corresponding to the Territory (or portion thereof) included in such copy:

Territory	Notice
Argentina	IGN "INSTITUTO GEOGRAFICO NACIONAL ARGENTINO"
Ecuador	"INSTITUTO GEOGRAFICO MILITAR DEL ECUADOR AUTORIZACION Nº IGM-2011-01- PCO-01 DEL 25 DE ENERO DE 2011" "source: © IGN 2009 - BD TOPO ®"
Guadeloupe, French Guiana and Martinique	
Mexico	"Fuente: INEGI (Instituto Nacional de Estadística y Geografía)"

IV. Middle East Territory

A. Third Party Notices. Any and all copies of the Data and/or packaging relating thereto shall include the respective Third Party Notices set forth below and used as described below corresponding to the Territory (or portion thereof) included in such copy:

Country	Notice
Jordan	"© Royal Jordanian Geographic Centre". The foregoing notice requirement for Jordan Data is a material term of the Agreement. If Client or any of its permitted sublicensees (if any) fail to meet such requirement, HERE shall have the right to terminate Client's license with respect to the Jordan Data.

B. Jordan Data. Client and its permitted sublicensees (if any) are restricted from licensing and/or otherwise distributing HERE's database for the country of Jordan ("Jordan Data") for use in Enterprise Applications to (i) non-Jordanian entities for use of the Jordan Data solely in Jordan or (ii) Jordan-based customers. In addition, Client, its permitted sublicensees (if any) and End-Users are restricted from using the Jordan Data in Enterprise Applications if such party is (i) a non-Jordanian entity using the Jordan Data solely in Jordan or (ii) a Jordan-based customer. For purposes of the foregoing, "Enterprise Applications" shall mean Geomarketing applications, GIS applications, mobile business asset management applications, call center applications, telematics applications, public organization Internet applications or for providing geocoding services.

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V. Europe Territory

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Taiwan Territory

According to the "Technical Specifications for Low Power Radio Frequency Equipment" formulated by the National Communications and Communication Committee of the Executive Yuan: 3.8.2. For the low-power radio frequency

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equipment that has obtained the verification certificate, the company, firm or user shall not change the frequency, increase the power or change the characteristics and functions of the original design without authorization.

The use of low-power radio frequency equipment must not affect flight safety and interfere with legal communications: when the system detects interference, immediately stop using it until there is no interference.

The aforementioned legal communication refers to the wireless communication operated in accordance with the provisions of the Telecommunications Management Law. Low-power radio frequency equipment needs to endure the interference of legal communication or industrial, scientific and medical radio wave radiation electrical equipment.

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1. Acceptance

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We will use reasonable endeavors to provide the SUNA Traffic Channel 24 hours a day, 365 days a year. The SUNA Traffic Channel may occasionally be unavailable for technical reasons or for planned maintenance. We will try to perform maintenance at times when congestion is light. We reserve the right to withdraw SUNA Products and/or Services at any time.

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7. Please Note

Great care has been taken in preparing this manual. Constant product development may mean that some information is not entirely up-to-date. The information in this document is subject to change without notice.

CONVERTING OR MODIFYING YOUR VEHICLE - AUSTRALIA/ EUROPE/NEW ZEALAND

If converting or modifying your vehicle from production specification, refer to the Body and Equipment Mounting Manual at *https://www.fordpro.co.uk/en-gb/special-vehicles/overview/*.

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ELECTROMAGNETIC COMPATIBILITY

WARNING: Do not place objects or mount equipment on or near the airbag cover, on the side of the front or rear seatbacks, or in areas that may come into contact with a deploying airbag. Failure to follow these instructions may increase the risk of personal injury in the event of a crash.

WARNING: Do not fasten antenna cables to vehicle wiring, pipes or hoses. Failure to follow these instructions may increase the risk of equipment malfunction, equipment damage or personal injury.

WARNING: Keep antenna and power cables at least 10 cm (4 in) from any electronic modules and airbags. Failure to follow these instructions may increase the risk of equipment malfunction, equipment damage or personal injury.

Note: *We test and certify your vehicle to meet electromagnetic compatibility legislation. It is your responsibility to make sure that any equipment an authorized dealer installs on your vehicle complies with applicable local legislation and other requirements. Installation of some aftermarket electronic devices could degrade the performance of vehicle functions, which use radio frequency signals such as broadcast radio receiver, tire pressure monitoring system, push button start,* ***Bluetooth*****® connectivity or satellite navigation.**

Note: *Any radio frequency transmitter equipment in your vehicle (such as cellular telephones and amateur radio transmitters) must keep to the parameters in the following illustrations and table. We do not provide any other special provisions or conditions for installations or use.*

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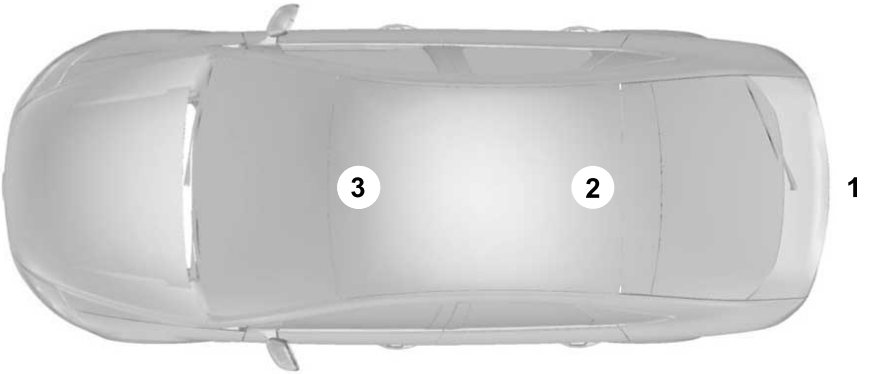
Car



Van



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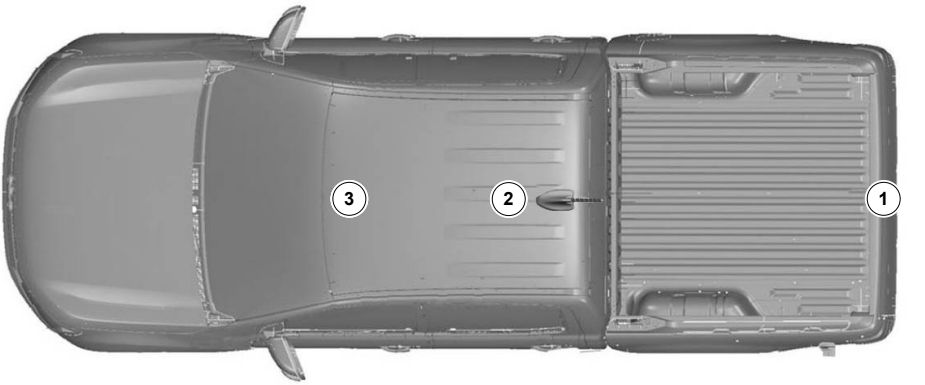
Truck



E239121

Frequency Band MHz	Maximum Output Power Watt (Peak RMS)	Antenna Positions
1-30[1]	50	1
50-54	50	2, 3
68-87	50	2, 3
144-174	50	2, 3
380-512	50	2, 3
806-870	10	2, 3

[1] For battery electric vehicles and plug-in hybrid vehicles, this frequency is not approved when your vehicle is plugged-in and charging.

Note: *After the installation of radio frequency transmitters, check for disturbances from and to all electrical equipment in your vehicle, both in the standby and transmit modes.*

Check all electrical equipment:

- With the ignition ON.
- With the vehicle running.
- During a road test at various speeds.

Check that electromagnetic fields generated inside your vehicle cabin by the transmitter installed do not exceed applicable human exposure requirements.

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