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This Quick Reference Guide is not intended to replace your vehicle Owner's Guide which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Guide carefully as you begin learning about your new vehicle and refer to the appropriate sections when questions arise.

All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Guide.



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FORD Flex  
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### MULTI-PANEL VISTA ROOF™ (IF EQUIPPED)

The multi-panel Vista Roof™ is equipped with a one-touch, express opening and closing feature.

To open the front part of the Vista Roof™, press the SLIDE control. To close, pull the SLIDE control. To stop motion at any time during the one-touch operation, press the control a second time.

### INTEGRATED KEYHEAD TRANSMITTER (IKT) AND REMOTE ENTRY SYSTEM FEATURES

Handle the IKT carefully when starting the car to avoid accidentally pressing any of the remote entry buttons and causing a door to unlock or the liftgate to unlatch.

**Note:** Ensure that you keep the adhesive security labels in a safe place for future reference. Replacements are only available through an authorized dealer.

Press once to unlock the driver's door. The interior lamps will illuminate.

Press twice within three seconds to unlock all the doors.

Press once to lock all the doors. The turn lamps will flash.

Press twice within three seconds to confirm all the doors and liftgate are closed. The doors will lock again, the horn will chirp and the turn lamps will flash once if all the doors and trunk are closed.

Press (if equipped) twice within three seconds to fully unlatch and open the power liftgate (if equipped).

**Note:** If any door or the liftgate is not closed, the horn will chirp twice and the lamps will not flash.

Press to activate the panic alarm. The horn will sound and the turn lamps will flash. Press again or turn the ignition on to deactivate the panic alarm.

Car finder: Press twice within three seconds. The horn will chirp and the turn lamps will flash. It is recommended to use this method to locate your vehicle, rather than using the panic alarm.

### NAVIGATION SYSTEM (IF EQUIPPED)

Your vehicle may be equipped with a voice activated Navigation System which allows you to record CDs, listen to your saved music, play DVDs and access climate control options in addition to navigating the vehicle. The navigation system works in conjunction with the climate control system, allowing you to view and make adjustments using the touch screen and the hard

buttons. SIRIUS® Travel Link™ is an extra subscription feature which, if activated, allows you to locate the best gas prices, find movie listings, get current traffic alerts, access the current weather map, get accurate ski conditions and access scores to current sports games. **Note:** Some features are unavailable while driving.

### REARVIEW CAMERA (IF EQUIPPED)

Your vehicle may be equipped with a rearview camera located on the liftgate, which provides a visual display of the area behind the vehicle. The display will automatically appear on the navigation system screen (if equipped) whenever the vehicle is in Reverse (R) and uses colors (green, yellow and red) to alert you of your proximity to objects. **Note:** Visibility aids do not replace the need to watch where the vehicle is moving. Refer to your Owner's Guide for safety information, more detail and limitations.

### REFRIGERATOR (IF EQUIPPED)

Your vehicle may be equipped with a refrigerator in the second row console. To access, flip the console lid forward and then lift off the cover. (Ensure that you replace the cover after you are done as it helps maintain a consistent cooling temperature.)

To use the system as a refrigerator, press the COOL side of the control on the front of the system. The indicator light will illuminate when the refrigerator is active. In this mode, the system will cool to approximately 41°F (5°C). Press COOL again to turn off the refrigerator mode or press FREEZE to change to freezer mode.

To use the system as a freezer, press the FREEZE side of the control on the front of the system. The indicator light will illuminate when the freezer is active. The system will cool to approximately 23°F (-5°C). Press FREEZE again to turn off the freezer or COOL to switch to refrigerator mode.

**Note:** The refrigerator will only work when the vehicle's ignition is on.

### ACTIVE PARK ASSIST (IF EQUIPPED)

The Active Park Assist system can detect an available parallel parking space and automatically steer the vehicle into that space. The system instructs the driver with visual and/or audible instructions with regard to braking, accelerating and shifting gears in order to safely park the vehicle. To initiate Active Park Assist, press the AUTO P button on the console and follow the system instructions

as prompted by the message center. To stop the parking procedure, grab the steering wheel or press the control again. **Note:** Park Assist does not replace the need to watch where the vehicle is moving. Refer to your Owner's Guide for safety information, detail and limitations.

### MyKey™

Allows you to program certain driving restrictions on any standard key in order to promote good driving habits. When MyKey™ is programmed:

- Belt-Minder® cannot be disabled and the audio system will be muted until the safety belt is buckled.
- Early low fuel warnings are issued.
- Certain features cannot be turned off such as Active Park Assist and AdvanceTrac®.
- Audio volume can be limited.
- Vehicle speed can be limited.
- Audible and visual speed warnings can be configured at preselected speeds.

For complete information, refer to MyKey™ in the Locks and Security chapter in your Owner's Guide.

### TRAILER TOW (IF EQUIPPED)

Your vehicle may be equipped with a Class III trailer towing package. Please refer to your Owner's Guide for complete information on weights as well as the proper equipment to use while towing. **Note:** Do not use the mini spare tire when towing as the mini spare is not intended for higher towing load limits. Refer to your Owner's Guide for safety information, more detail and limitations.

### POWER LIFTGATE (IF EQUIPPED)

Your vehicle may be equipped with a power liftgate.

Press on the instrument panel to open (or close) the liftgate.

Press twice within three seconds on your Integrated Keyhead Transmitter (IKT) to open (or close) the liftgate OR

Unlock the liftgate using your IKT or the power door lock control. Then push the control button located above the liftgate outside handle.

To close the liftgate using the rear cargo button, press and release the control on the left rear quarter panel close to the liftgate. **Note:** The rear cargo area control button is disabled when the liftgate is latched.

Your power liftgate is equipped with an obstacle detection feature. If the liftgate detects an obstacle while opening, the system will stop and a chime will sound three times. If the liftgate detects an obstacle while closing, the system will reverse to a full open position and a chime will sound three times. Once the obstacle is removed, the power liftgate can be operated normally. Refer to your Owner's Guide for safety information, more detail and limitations.

### IMPROVED FUEL ECONOMY WHILE COASTING OR DECELERATING

Your vehicle has been designed to improve fuel economy by reducing fuel usage while coasting or decelerating. This may be perceived as a light to medium braking sensation when removing your foot from the accelerator pedal.

### SECURICODE™ KEYLESS ENTRY SYSTEM

Allows you to lock or unlock the doors as well as open the liftgate without a key. Ensure that you have your five digit factory code located on your Owner's wallet card in the glove box.

- To unlock the driver's door, enter your five digit code.
- To unlock all doors, enter your five digit code, and within five seconds, press 3-4.
- To lock all vehicle doors, press and hold 7-8 and 9-0 at the same time for two seconds (you do not need to enter your factory code first).



## ESSENTIAL INFORMATION

### EASY FUEL™ 'NO CAP' FUEL SYSTEM

Your vehicle has a 'no cap' fuel system which allows you to simply open the fuel filler door, insert the nozzle and start fueling. After you are done pumping fuel, wait about five seconds before pulling out the nozzle in order to allow any residual fuel to drain into the tank. The Easy Fuel™ system is self-sealing and therefore protected against dust, dirt, water, snow and ice. If you need to fill your fuel tank with a portable fuel container, use the fuel funnel which is attached to the rear of the spare tire compartment. Slowly insert the funnel into the Easy Fuel™ system and fill the tank with fuel from the container. When done, clean the funnel or properly dispose of it. Extra funnels can be purchased from your authorized dealer. **Do not** use aftermarket funnels as they will not work with the Easy Fuel™ system and may cause damage.

### FUEL TYPE AND TANK CAPACITY

Your vehicle has an 18.6 gallon (70.4L) fuel tank capacity.

If your vehicle is equipped with a 3.5L V6 engine, your vehicle will run normally on "regular" unleaded gasoline with an octane rating of 87. Using premium fuel will provide improved performance.

If your vehicle is equipped with a 3.5L V6 Ecoboost engine, your vehicle is designed to run on "regular" unleaded gasoline with an octane rating of 87 or higher. For best overall performance, premium fuel with an octane rating of 91 or higher is recommended. The performance gained by using premium fuel will be most noticeable in hot weather or in severe duty applications such as towing a trailer. Some stations offer fuels posted as "regular" with an octane rating below 87, particularly in high altitude areas.

Fuels with octane levels below 87 are not recommended for either engine. Do not be concerned if your engine sometimes knocks slightly. However, if it knocks heavily while you are using fuel with the recommended octane rating, see your authorized dealer to prevent any engine damage.

### TIRE PRESSURE

Your tire pressure is properly set at the dealership according to the recommended specifications found on the Safety Compliance Certification Label or Tire Label located on the B-Pillar or the edge of the driver's door. Check your tire pressure at least once a month and before long trips (including spare, if equipped). As an added safety feature, your vehicle has been equipped with a **Tire Pressure Monitoring System (TPMS)** that illuminates a low tire pressure warning light when one or more of your tires is significantly under-inflated. Refer to the Tires, Wheels and Loading chapter in your Owner's Guide for more information.



### SOS POST-CRASH ALERT SYSTEM™

Your vehicle is equipped with the SOS Post-Crash Alert system™. This system provides audible and visual alarms in the event of a crash which causes the deployment of airbags or the activation of the safety belt pretensioners. The turn signals will flash and the horn will sound. To deactivate the system, press the hazard flasher control, or you can press the button on your IKT remote transmitter.

### CHANGING THE TIRES

Your vehicle is equipped with a temporary spare tire. The spare tire and jack are located under the carpeted floor panel in the rear of the vehicle. The temporary spare is designed for emergency use only and should be replaced as soon as possible.

If your vehicle is equipped with a towing package, you will also have a temporary mobility kit. It is recommended that vehicles with towing packages use the temporary mobility kit instead of the spare tire. The temporary mobility kit is located under the driver's seat and can be accessed by moving the driver's seat fully forward and releasing the VELCRO® strap, which attaches it to the seat frame. The kit contains an air compressor to re-inflate the tire and a sealing compound that will seal most punctures caused by nails or similar objects. Do not attempt to repair large punctures or damage to the tire's sidewall. The mobility kit will provide a temporary seal allowing you to drive up to 120 miles (200 km) at a maximum speed of 50 mph (80 km/h). After sealant use, the TPMS sensor and valve stem on the wheel must be replaced by an authorized Ford dealer. **Note:** The sealant in the canister is to be used for one tire only. See your authorized dealer for replacement canisters.

For complete details on how to change your tire or use the temporary mobility kit, refer to the Roadside Emergencies chapter in your Owner's Guide.

### ROADSIDE ASSISTANCE

Your new Ford Flex comes with the assurance and support of 24-hour emergency roadside assistance. Roadside assistance includes such services as: lockout assistance, limited fuel delivery, battery jump starts, changing a flat tire (except vehicles that have been supplied with a temporary mobility kit), towing, and winch out. To receive roadside assistance in the United States, call 1 (800) 241-3673. In Canada, call 1 (800) 665-2006.

# FLEX

## QUICK REFERENCE GUIDE



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1. **HEADLAMP CONTROLS**

○: Turns the headlamps off.

P: Turns on parking, instrument panel, license plate and tail lamps.

⦿: Turns on low beam headlamps.

⦿: Autolamps (if equipped): Automatically turns the exterior lamps on/off based on available daylight.

⦿: Turns on fog lamps (if equipped) by pulling the control towards you.

**PANEL DIMMER CONTROL**

Move to adjust the desired lighting level. Move the control to the full upright position to turn on the interior lamps. Move the control to the full downward position to turn off the lights.

2. **SERVICE ENGINE SOON LIGHT**

The service engine soon light illuminates briefly when the ignition is turned on. If it remains on or is blinking after the engine is started, the On Board Diagnostics System (OBD-II) has detected a malfunction. Drive in a moderate fashion and have your vehicle serviced immediately by an authorized dealer.

3. **AIRBAG READINESS LIGHT**

The airbag readiness light illuminates briefly when the ignition is turned on. If this light fails to illuminate, remains on or continues to flash after the engine is started, have the system serviced immediately by your authorized dealer. A chime will also sound if a malfunction in the indicator light is detected.

# INSTRUMENT PANEL

Use extreme caution when using any device or feature that may take your attention off the road. Your primary responsibility is the safe operation of the vehicle. Only use non-essential features and devices when it is safe to do so.

4. **ANTI-LOCK BRAKE SYSTEM (ABS) WARNING LIGHT**

The ABS light illuminates briefly when the ignition is turned on. If the ABS light remains on or continues to flash, a malfunction has been detected. Have the system serviced immediately by your authorized dealer. Normal braking (less ABS) is still functional unless the brake warning light is also illuminated.

5. **PADDLE SHIFTERS (IF EQUIPPED)**

The six speed SelectShift Automatic™ transmission gives you the ability to manually change gears without taking your hands off the wheel. To use, move the gearshift lever from the Drive position (D) to the Manual position (M). To downshift, push the paddle shifters on the steering wheel forward. To upshift, press the paddle shifters on the steering wheel rearward. The instrument cluster will show the current selected gear you are in. For more information, refer to your Owner's Guide.

6. **STEERING WHEEL CONTROLS (IF EQUIPPED)**

To set the speed:

1. Press ON.
2. Accelerate to the desired speed.
3. Press SET + or SET – and take your foot off the accelerator.

- To set a higher speed, press and hold SET + or press SET + repeatedly until the desired speed is reached.
- To set a lower speed, press and hold SET – or press SET – repeatedly until the desired speed is reached.
- To return to a previously set speed, press RESUME.
- To turn off, depress the brake pedal or press OFF.

VOL +/-: Press to increase/decrease volume levels.

◀▶: Press to access the previous/next radio station, CD track or preset satellite radio channel.

MEDIA: Press repeatedly to access all possible media sources.

⦿: Press to access voice recognition, if equipped.

⦿: Press to access SYNC® phone features, if equipped.

7. **MULTI-FUNCTION LEVER**

Rotate the end of the control up/down to increase/decrease the speed of the wipers. Push the end of the stalk: quickly for a single swipe without fluid, hold briefly for three swipes with washer fluid and hold for a longer wash cycle.

To operate your rear window wiper, turn the rear wiper control to 1 (intermittent speed), 2 (normal speed) or 0 (off). For a rear wash cycle, rotate and hold the rear wiper control to either of the positions. Your rear window wiper is equipped with heated wiper blades which work to help reduce ice buildup and are automatically activated when the ignition is turned on.

**Note:** For optimal wiper performance, clean your blades and glass regularly. Refer to your Owner's Guide for more information.

8. **MESSAGE CENTER**

The message center displays important vehicle information through a constant monitoring of vehicle systems. The system will also notify you of potential vehicle problems with a display of system warnings followed by a long indicator chime. Refer to your Owner's Guide for more information.

**REVERSE SENSING**

Your reverse sensing system can warn you if there is an object behind the vehicle. The system will sound a warning tone that increases in frequency as the object gets closer and will sound continuously when the object is less than 10 inches away. The system turns on automatically when the ignition is on and the vehicle is placed in reverse (R). The system can be manually disabled through your message center controls. **Note:** Visibility aids do not replace the need to watch where the vehicle is moving. Refer to your Owner's Guide for safety information, more detail, and limitations.

9. **HAZARD FLASHER**

Press to activate the front and rear direction signals when your vehicle is disabled and is creating a safety hazard for other motorists. Press again to turn off. The hazard flashers will operate when the ignition is in any position or when the ignition is turned off.

10. **ADVANCETRAC® WITH ROLL STABILITY CONTROL™**

Your vehicle is equipped with an AdvanceTrac® stability system. This system consists of three main features: Traction Control™ (helps avoid wheel spin and loss of traction), Electronic Stability Control (helps avoid skids or lateral slides), and Roll Stability Control™ (helps avoid a vehicle roll-over). These features work together to help you to maintain stability and steerability of your vehicle during a variety of road conditions. If your vehicle becomes stuck in the snow, mud or sand, try turning off the AdvanceTrac® system to allow wheel spin and help increase momentum to dig the vehicle out. The system defaults to on and the control will illuminate when turned off.

11. **IN-DASH CD6/MP3 AUDIO SYSTEM (IF EQUIPPED)**

12. **HEATED FRONT SEATS (IF EQUIPPED)**

Your vehicle may be equipped with heated front seats. Press the seat control once for high heat (two indicator lights) or twice for low heat (one indicator light). Press again to turn off.

13. **DUAL ZONE CLIMATE CONTROL SYSTEM**

14. **IN-DASH CLOCK (IF EQUIPPED)**

Press + to advance and - to reverse the time display.

**AMBIENT LIGHTING (IF EQUIPPED)**

Your vehicle may be equipped with an ambient lighting feature. The control is located in the center console storage area, and when activated, illuminates four footwells and two cup holders with a choice of several colors. Ambient lighting is operational when the ignition is on or in the accessory position. Press the control repeatedly to turn on, cycle through your color choices and turn off.

**HEATED 2ND ROW SEATS (IF EQUIPPED)**

Your vehicle may be equipped with heated 2nd row seats. Press the control on the rear of the front center console once to activate high heat, twice to activate low heat and three times to deactivate.

**SYNC® (IF EQUIPPED)**

Your vehicle may be equipped with SYNC® – a hands-free communications and entertainment system with special phone and media features. For more information, please refer to the SYNC Supplement or to the SYNC® section in the Navigation Supplement. Please feel free to visit [www.SyncMyRide.com](http://www.SyncMyRide.com).



## AM/FM STEREO IN-DASH SIX CD/MP3 SATELLITE COMPATIBLE SOUND SYSTEM (IF EQUIPPED)

**VOL (POWER/VOLUME):** Press to turn ON/OFF. Turn to increase/decrease volume.

**CLOCK:** Press CLOCK to set the time. The display will read SET TIME. Use the memory preset numbers (0–9) to enter the desired time – hours and minutes. The clock will then begin from that time. **Note:** If your vehicle is equipped with an in-dash clock, refer to the clock description in the instrument panel section of this Quick Reference Guide.

**AM/FM:** Press repeatedly to cycle through AM, FM1 and FM2 frequency bands.

**◀ SEEK ▶:** Press to access the previous/next strong radio station, satellite radio channel (if equipped) or CD track.

**SOUND:** Press SOUND repeatedly to cycle through: Bass, Treble, Fade, Balance, DSP mode (if equipped, Stereo Surround and Stereo modes) and Speed Compensated Volume. When the desired selection appears in the display, press **◀ SEEK ▶** to make adjustments.

**DIRECT:** Press DIRECT and then, using the memory presets (0–9), enter in the numbers of the desired station, track, MP3 folder or satellite channel.

**MEMORY PRESETS (0–9):** You can save up to 30 radio stations (10 each in AM, FM1 or FM2) or 30 satellite radio channels (10 each in SAT1, SAT2 or SAT3) in your memory presets. Tune to the desired station or channel and simply press and hold a memory preset (0–9) until sound returns.

**LOAD:** To load a CD into the system, press LOAD. When prompted, select the desired slot (1–6) using the memory presets and insert the CD into the system. Press and hold LOAD to autoloop up to six discs. Insert the discs, one at a time, when prompted.

**SCAN:** Press for a brief sampling of radio stations, CD tracks or satellite radio channels. Press again to stop.

**SIRIUS:** Press SIRIUS to access satellite radio mode (if equipped), and cycle through SAT1, SAT2 and SAT3 modes. Once satellite radio is active, press MENU repeatedly until SATELLITE RADIO MENU appears in the display. Refer to your Owner's Guide for more information.

SIRIUS® Satellite Radio is a subscription based satellite radio service that broadcasts music, sports, news and entertainment programming. For more information and a complete list of SIRIUS® satellite radio channels, visit [www.sirius.com](http://www.sirius.com) in the United States, [www.sirius-canada.ca](http://www.sirius-canada.ca) in Canada, or call SIRIUS® at 1–888–539–7474.

**POWER/CABIN TEMPERATURE** – Press to turn the climate control system on/off and turn to increase/decrease the vehicle cabin temperature. If the passenger temperature control is activated, this control will only adjust the driver side temperature.

**PASS TEMP** – Press to activate the passenger side climate control (dual zone). Turn the control to increase/decrease temperature. Press again to turn off and return to single zone where the driver side temperature control determines the temperature for the entire vehicle cabin.

**DRIVER/PASSENGER HEATED SEATS:** Press once to activate high heat (two indicator lights) and twice for low heat (one indicator light). Press again to turn off.

**AUTO:** Press to activate automatic temperature control. The system will automatically determine fan speed, airflow location, A/C (on or off) and outside or recirculated air, to heat or cool the vehicle to reach the desired temperature. Press again to deactivate.

**MAX A/C:** Press to distribute recirculated air through the instrument panel vents to cool the vehicle. This mode is more economical and efficient. Recirculated air may also help reduce undesirable odors from entering the vehicle. Press again for normal A/C operation.

**⦿:** Distributes outside air through the windshield defroster and demister vents to clear thin ice or fog from the windshield.

**⦿:** Press repeatedly to cycle through the manual override controls which allow you to select where airflow is directed.

**⦿:** Press to recirculate the cabin air. Recirculated air may reduce the amount of time needed to cool down the interior of the vehicle and may also help reduce undesirable odors from reaching the interior of the vehicle.

**⦿:** Press to activate and clear the rear window and side heated mirrors (if equipped) of thin ice and fog. Press again to deactivate. The defroster will turn off automatically after 10 minutes.

**ACCESSING THE REAR CLIMATE CONTROLS**

Press **⦿** to turn the rear controls on/off.

Press REAR CTRL to change control of the rear climate controls from the front to the rear controls.

Press TEMP + to increase or TEMP – to decrease the temperature for the rear climate area.

Press **⦿** to increase or **⦿** to decrease the fan speed for the rear climate area.

For more information, refer to the climate control chapter in your Owner's Guide.

## DUAL ZONE AUTOMATIC TEMPERATURE CONTROL WITH HEATED SEATS AND REAR PASSENGER COMPARTMENT CLIMATE CONTROL (IF EQUIPPED)

