

Ford Motor Company Customer Relationship Center
P.O. Box 6248 | Dearborn, MI 48121
1-800-392-3673 (FORD)
(TDD for the hearing impaired: 1-800-232-5952)
fordowner.com | www.ford.ca



This Quick Reference Guide is not intended to replace your vehicle Owner's Guide which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your occupants. Please read your entire Owner's Guide carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise.

All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Guide.



1 CD EJECT Press to eject a CD from a specific slot. Press and hold to auto eject all CDs present in the system.

2 AM/FM Press to select AM/FM1/FM2 frequency band.

3 SEEK Press to access the previous or next strong station, CD track, previous/next satellite radio channel (if equipped), or previous/additional display text or category.

4 TEXT/SCAN Press and hold to hear a brief sampling of radio stations, CD tracks or satellite radio channels (if equipped). Press again to stop. In CD/MP3 mode, press and release to display track title, artist name and disc title.

5 FOLDER In folder mode, press to access previous or next folder on MP3 discs, if available.

SATELLITE RADIO FEATURES AND CONTROLS (if equipped)

6 AUX Press repeatedly to cycle through FES/DVD (if equipped), SAT1, SAT2, SAT3 (satellite radio, if equipped), LINE IN (auxiliary audio mode) or SYNC® (if equipped).

SIRIUS® Satellite Radio is a subscription based satellite radio service that broadcasts music, sports, news and entertainment programming. For more information and a complete list of SIRIUS® satellite radio channels, visit www.sirius.com in the United States, www.sirius-canada.ca in Canada, or call SIRIUS® at 1-888-539-7474.

7 TUNE/DISC SELECTOR In radio mode, press to go up/down the frequency band. In menu mode, use to select various settings. In CD/MP3 mode, press to select a desired disc.

8 MENU Press when satellite radio mode is active to access the satellite radio menu. Press OK when SATELLITE RADIO MENU appears in the display, then press to cycle through additional features. For more information, please consult your Owner's Guide.

SETTING THE CLOCK Press MENU until SELECT HOUR or SELECT MINS is displayed. Press to adjust the hours/minutes.

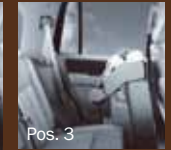
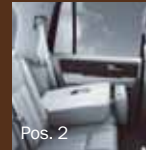
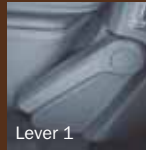
HD RADIO™ (if equipped with navigation): HD Radio™ technology is the digital evolution of analog radio. Your system has a special receiver which allows it to receive digital broadcasts (where available) in addition to the other broadcasts it already receives. Digital broadcasts provide a better sound quality than analog broadcasts with free, crystal clear audio and no static or distortion. For more information, refer to your navigation supplement or visit www.hdradio.com.

SECOND ROW SEATS

IMPORTANT: Before folding the second row seats, ensure that the head restraints are fully flipped down by pulling on the strap and that all items have been removed from the floor and off the seats.

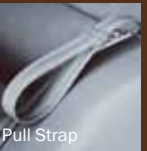
ENTERING THE THIRD ROW SEAT

Fold the head restraint forward. Pull up on the lever (**Lever 1**) located on the side of either outboard second row seat until the seatback folds forward to the seat cushion (**Pos. 2**). Pull lever fully upward (**Lever 1**). The seat will then flip forward (**Pos. 3**).



EXITING THE THIRD ROW SEAT

Fold head restraint forward. Pull up on the strap located at the back of the second row seat by the outboard side shield (**Pull Strap**). The seatback will fold forward to the cushion (**Pos. 2**). Continue pulling up on the pull strap and the seat will flip forward (**Pos. 3**). To return the seat to the upright position, push the seat down until it is latched to the floor strikers. Then, lift the seatback to the upright position and flip the head restraint to the upright position.



FOLDING THE OUTBOARD SEATBACKS TO A LOAD FLOOR POSITION – (REFER TO THE IMPORTANT NOTE ABOVE)

Lift the lever (**Lever 1**) located on the outboard side of the seat. Pull the lever (**Lever 2**) to release the seat into the kneel-down floor position. A moderate force may be required to move the seat forward and down.



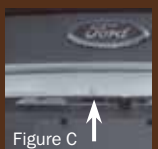
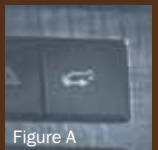
RETURNING THE SEATS TO THE UPRIGHT POSITION FROM THE FULLY-LOWERED FLOOR POSITION

Lift up on the seatback until a click is heard, locking it into the upright position. This will allow the seatback to be lifted to the upright locked position.



POWER LIFTGATE OPERATION (if equipped)

To open the power liftgate (if equipped), push the button on the instrument panel (**Figure A**), press on your remote entry transmitter twice within 3 seconds, or press the liftgate control button located on the inside of the liftgate handle. To close, press and release the control located in the left rear quarter panel (**Figure B**). Keep clear of the liftgate when operating the rear switch.



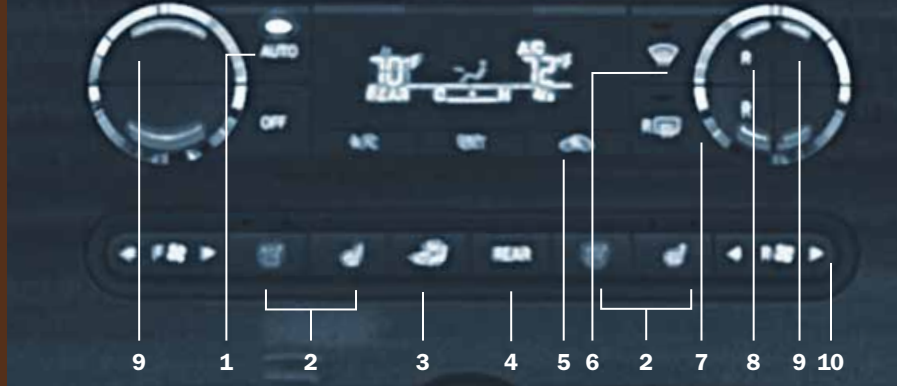
To open a manual liftgate, unlock the liftgate (with the power door locks or the remote entry transmitter button) and push the outside liftgate control button on the handle below the license plate. To close, make certain the liftgate window is closed, and then push the liftgate closed until it latches securely.

To unlatch the liftgate window, push the button (**Figure C**) on the liftgate located to the left of the license plate.

Do not open the liftgate or the liftgate window in a garage or other enclosed area with a low ceiling.

CLIMATE CONTROL

DUAL AUTOMATIC TEMPERATURE CONTROL WITH HEATED AND COOLED SEATS AND REAR PASSENGER COMPARTMENT CLIMATE CONTROL (if equipped)



1 AUTO Press to activate automatic temperature control. The system will automatically determine fan speed, airflow location, A/C (on or off) and outside or recirculated air, to heat or cool the vehicle to reach the desired temperature. Press again to deactivate.

2 HEATED AND COOLED DRIVER AND PASSENGER SEATS (if equipped) Press once to activate high heat/cool (three indicator lights), twice to activate medium heat/cool (two indicator lights), three times to activate low heat/cool (one indicator light) or press again to turn off.

3 AIRFLOW DIRECTION CONTROL Press repeatedly to cycle through all possible air distribution modes. Refer to your Owner's Guide for more information.

4 REAR Press to enable the auxiliary climate system (if equipped). Press again to disable.

5 Press to recirculate the cabin air. Recirculated air may reduce the amount of time needed to cool down the interior of the vehicle and may also help reduce undesirable odors from reaching the interior of the vehicle.

6 DEFROST Distributes outside air through the windshield defroster and demister vents to clear thin ice or fog from the windshield.

7 REAR DEFROST Press to activate and clear the rear window and side heated mirrors (if equipped) of thin ice and fog. Press again to deactivate.

8 REAR TEMPERATURE CONTROL Press to enable the auxiliary climate system (if equipped) as well as increase/decrease the desired rear cabin temperature.

9 DRIVER/PASSENGER TEMPERATURE CONTROLS Press to increase or decrease the temperature on the driver or passenger side of the

vehicle. Pressing the passenger side control will activate dual zone where the driver and passenger are able to select their own individual settings. If the passenger side controls are not activated, the driver side controls will determine the temperature setting for the entire vehicle (single zone).

10 REAR FAN SPEED CONTROL Press to enable the auxiliary climate system (if equipped) as well as to increase/decrease the fan speed for the rear cabin.

REAR HEATED SEATS (if equipped) Your vehicle may be equipped with heated rear seats. The controls are located on the rear of the center console. Push the top portion of the control for maximum heat and the bottom portion of the control for minimum heat. Press again to deactivate.

ESSENTIAL INFORMATION

EASY FUEL™ SYSTEM Your vehicle has a fuel system which allows you to simply open the fuel filler door, insert the nozzle and start fueling. Wait five seconds from the time the refueling nozzle is shut off until the nozzle is pulled back out of the fill pipe tube to allow residual fuel in the nozzle to drain into the tank. The Easy Fuel™ System is self-sealing and therefore protected against dust, dirt, water, snow and ice. If you need to fill your fuel tank with a portable fuel container, use the fuel funnel which is attached to the underside of the spare tire cover or is included with the tire changing tools. Slowly insert the funnel into the Easy Fuel™ system and fill the tank with fuel from the container. When done, clean the funnel or properly dispose of it. Extra funnels can be purchased from your authorized dealer. **Do not** use aftermarket funnels as they will not work with the Easy Fuel™ system and may cause damage.

FUEL TYPE AND TANK CAPACITY Depending on your vehicle, your fuel tank has a capacity of either 28 gallons (106L) or 33.5 gallons (126.8L). You have a **Flex Fuel** Vehicle. Flex Fuel vehicles have a yellow ring around the top of the fuel filler inlet (tube) and can use either Regular unleaded fuel, E85 Ethanol Fuel or any mixture of the two.

TIRE PRESSURE Your tire pressure is properly set at the dealership according to the recommended specifications found on the Safety Compliance Certification Label or Tire Label located on the B-Pillar or the edge of the driver's door. Check your tire pressure at least once a month and before long trips (including the spare). As an added safety feature, your vehicle has been equipped with a **Tire Pressure Monitoring System (TPMS)** that illuminates a low tire pressure warning light when one or more of your tires is significantly under-inflated. Refer to the Tires, Wheels and Loading chapter in your Owner's Guide for more information.

LOCATION OF SPARE TIRE Your vehicle is equipped with a temporary spare tire located under the vehicle, just forward of the rear bumper. The temporary spare is designed for emergency use only and should be replaced as soon as possible. The jack and tools are located in the access panel on the floor behind the 3rd row seat. The spare tire is not equipped with a TPMS sensor. For complete details on how to change your tire, refer to the Roadside Emergencies chapter in your Owner's Guide.

FUEL PUMP SHUT-OFF SWITCH After a collision, if the engine cranks but does not start, the fuel pump shut-off switch may have to be reset. The switch is located in the left rear quarter trim panel, near the liftgate, behind an access panel. For complete details on resetting the switch, please consult your Owner's Guide.

SOS POST-CRASH ALERT SYSTEM™ This system provides audible and visual alarms in the event of a crash which causes the deployment of airbags or the activation of the safety belt pretensioners. The turn signals will flash and the horn will sound. To deactivate the system, press the hazard flasher control, or press on your remote transmitter.

ROADSIDE ASSISTANCE Your new Ford Expedition comes with the assurance and support of 24-hour emergency roadside assistance. Roadside assistance includes such services as: lockout assistance, limited fuel delivery, battery jump starts, changing a flat tire, towing, and winch out. To receive roadside assistance in the United States, call 1 (800) 241-3673. In Canada, call 1 (800) 665-2006.



2011 EXPEDITION QUICK REFERENCE GUIDE



1 HEADLAMP CONTROLS

○ Turns the headlights off.

⦿ Turns on the parking lamps.

⦿ Turns on the headlights.

⦿ Autolamps:

Automatically turns the exterior lamps on/off based on available daylight.

⦿ Turns on fog lamps (if equipped) by pulling the control towards you.

2 MULTI-FUNCTION LEVER

Rotate the end of the control up/down to increase/decrease the speed of the wipers. Push the end of the stalk:

- quickly for a single swipe without fluid.

- and hold briefly for three swipes with washer fluid.

- and hold for a longer wash cycle.

Rain sensing wipers (if equipped):

These wipers automatically activate when moisture is present on the windshield and the control is set to any setting except off. The wiper speed will vary based on the amount of moisture detected on the windshield as well as the current interval setting. Ensure that the control is turned to off prior to entering a car wash.

To operate your rear window wiper,

turn the rear wiper control to 1 (intermittent speed), 2 (normal speed) or 0 (off). For a rear wash cycle, rotate and hold the rear wiper control to either ⏻ position. **Note:** For optimal wiper performance, clean your blades and glass regularly. Refer to your Owner's Guide for more information.

3 ABS WARNING LIGHT

The ABS light ⚠ illuminates briefly when the ignition is turned on. If the ABS light remains on or continues to flash, a malfunction has been detected. Contact your authorized dealer as soon as possible. Normal braking (less ABS) is still functional unless the brake warning light ⚠ is also illuminated.

4 SERVICE ENGINE SOON LIGHT

The service engine soon light ⚠ illuminates briefly when the ignition is turned on. If it remains on or is blinking after the engine is started, the on-board diagnostics system (OBD-II) has detected a malfunction. Drive in a moderate fashion and contact your authorized dealer as soon as possible.

5 MESSAGE CENTER (if equipped)

The message center displays important

vehicle information through a constant monitoring of vehicle systems. The system will notify you of potential vehicle problems with a display of system warnings followed by a long indicator chime. Refer to your Owner's Guide for more information.

6 ADVANCETRAC® WITH ROLL STABILITY CONTROL™ (RSC®) STABILITY ENHANCEMENT SYSTEM (if equipped)

The AdvanceTrac® stability system helps you to maintain stability and steerability of your vehicle during a variety of road conditions. If your vehicle becomes stuck in the snow, mud or sand, try turning off the AdvanceTrac® system to allow wheel spin and help increase momentum to dig the vehicle out. The control will illuminate when turned off. Refer to your Owner's Guide for more information.

TRAILER SWAY CONTROL (if equipped)

This control uses the vehicle's AdvanceTrac® system to detect and help reduce trailer sway by applying brake force at individual wheels and, if necessary, reducing engine power. If this

happens, TRAILER SWAY REDUCE SPEED will display in the instrument cluster, along with the AdvanceTrac® icon ⚠. This control will only activate at speeds above 40 mph (64 km/h). For more information, please refer to your Owner's Guide.

7 AUDIO SYSTEM

Please see reverse side for more details.

8 HAZARD FLASHER CONTROL

9 REAR WINDOW DEFROSTER

Press to clear the rear window of fog and thin ice. Press again to deactivate. The rear window defroster will automatically turn off after 15 minutes of operation.

10 OVERDRIVE CONTROL WITH TOW HAUL FEATURE

The Tow Haul feature improves transmission operation when towing a trailer or a heavy load. To activate Tow Haul, press the button on the gearshift lever. The TOW HAUL indicator light will illuminate in the instrument cluster. To deactivate, press the button again. Drive with the vehicle in D (overdrive) with Tow Haul off for the best fuel economy. Refer to your Owner's Guide for more information.

INSTRUMENT PANEL



Use extreme caution when using any device or feature that may take your attention off the road. Ford recommends against the use of any hand-held device while driving and that you comply with all applicable laws. Your primary responsibility is the safe operation of the vehicle.



11 CONTROL TRAC® 4X4 SYSTEM (if equipped)

The Control Trac® system allows you to choose between 2H (2WD High), 4A (4x4 Auto), 4H (4x4), or 4L (4x4 Low) modes.

- Choose 2H (2WD High) to provide power to the rear wheels only – used mainly for driving on dry pavement.

- Choose 4A (4x4 Auto) for all on-road driving conditions, such as dry road surfaces, wet pavement, snow or gravel. Choose 4H (4x4) for severe winter or off-road conditions, such as deep snow, ice or shallow sand. (Not intended for dry pavement use.)

- Choose 4L (4x4 low) only when you need extra gearing to provide maximum power when climbing steep grades, going through deep sand or pulling a boat out of the water. For complete information on shifting between modes as well as basic operating principals, please refer to your Owner's Guide.

12 STEERING WHEEL CONTROLS (if equipped)

VOL +/- : Press to increase/decrease volume levels.

⏮ SEEK ⏭ : Press to access the previous/next radio station, CD track or preset satellite radio channel.

MEDIA: Press repeatedly to access all possible media sources.

VOICE: Press to access voice recognition, if equipped.

☎ : Press to access SYNC® phone features, if equipped.

13 SPEED CONTROL

To set the speed:

1. Press ON.

2. Accelerate to the desired speed.

3. Press SET + and take your foot off the accelerator.

- To set a higher speed, press and hold SET + or press SET + repeatedly until the desired speed is reached.

- To set a lower speed, press and hold SET - or press SET - repeatedly until the desired speed is reached.

- To return to a previously set speed, press RES.

- To turn off, press OFF or turn off the engine.

14 POWER ADJUSTABLE FOOT PEDALS (if equipped)

Press the top of the control ▲ to move the pedals closer to you or the bottom of the control ▼ to move the pedals further away from you. The pedals should only be adjusted when the vehicle is stopped and in P (park).

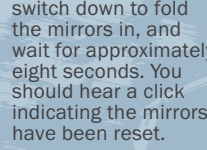
POWERFOLD MIRRORS (if equipped)

Automatic dimming feature (optional on the driver's side mirror only): With this feature, your mirror will automatically adjust from the typical high reflective state to a more darkened state which helps to minimize glare when a bright light is detected from behind the vehicle.

Rotate the adjustment switch located on the driver's door, to the center position. Press the switch down to fold in the mirrors. Press again to fold them back to the original position. Fold the side mirrors in carefully before driving through a narrow space, like an automatic car wash.

If you fold in a mirror manually, the power fold mirrors will need to be reset. To reset, move the adjustment switch to the center position. Press the switch down to fold the mirrors in, and wait for approximately eight seconds. You should hear a click indicating the mirrors have been reset.

If you do not hear a click, press the switch to fold the mirrors back out, and repeat the reset procedure.



AUTOMATIC DIMMING FEATURE (optional on the driver's side mirror only)

With this feature your mirror will automatically adjust from the typical high reflective state to a more darkened state which helps to minimize glare when a bright light is detected from behind the vehicle.

sticks, and also to charge devices if they support this feature. For more information, please refer to the SYNC® supplement or the Navigation System supplement.

AUXILIARY INPUT JACK

The auxiliary input jack is located in the center console and allows you to play audio from a portable music player through the vehicle speakers with high fidelity. Refer to your Owner's Guide for more information.

POWER POINT

Your vehicle is equipped with multiple 12V power points which you can use to plug in many accessories. Your vehicle may also be equipped with a 110V AC power point on the back of the center console which is used for powering electrical devices that require up to 150W.



ADDITIONAL FEATURES



SECURICODE™ KEYLESS ENTRY SYSTEM

The keyless entry keypad allows you to lock or unlock all doors and the liftgate glass without using a key. Simply enter your five digit program code and the press 3 • 4 within five seconds to unlock all doors and the liftgate. Press 5 • 6 to open the liftgate glass. To lock all doors and the liftgate, press 7 • 8 and 9 • 0 at the same time. **Note:** You do not have to enter your five digit code first.

REVERSE SENSING (if equipped)

The sensing system may warn you if there is an object behind the vehicle. The system will sound a warning tone that increases in frequency as the object gets closer and will sound continuously when the object is less than 10 inches away. The system is not effective when the vehicle is traveling above 3 mph (5 km/h) and may not detect angular or moving objects. **Note:** Visibility aids do not replace the need to watch where the vehicle is moving. Refer to your Owner's Guide for safety information, more detail and limitations.

REARVIEW CAMERA (if equipped)

The rearview camera is located on the liftgate which provides a visual display of the area behind the vehicle. The display will automatically appear on the navigation system screen (if equipped) or

in the rearview mirror whenever the vehicle is in Reverse (R) and uses colors (green, yellow and red) to alert you of your proximity to objects. **Note:** Visibility aids do not replace the need to watch where the vehicle is moving. Refer to your Owner's Guide for safety information, more detail and limitations.

MYKEY™

Allows you to program certain driving restrictions on any standard key in order to promote good driving habits. When MyKey™ is programmed:

- Belt-Minder® cannot be disabled and the audio system will be muted until the safety belt is buckled.

- early low fuel warnings are displayed.

- audio volume can be limited.

- vehicle speed can be limited.

- audible and visual speed warnings can be configured at preselected speeds.

- AdvanceTrac® cannot be programmed off.

For complete information, refer to MyKey™ in the Locks and Security chapter in your Owner's Guide.

IMPROVED FUEL ECONOMY WHILE COASTING OR DECELERATING

Your vehicle has been designed to improve fuel economy by reducing fuel usage while coasting or decelerating. This may be perceived as a light to medium braking sensation when removing your foot from the accelerator pedal.

- Press ⏻ once to lock all doors. Press again to confirm all doors are closed.

- Press ⏻ once to unlock the driver's door. Press again within three seconds to unlock all doors.

- Press ⏻ to activate the panic alarm. Press again or turn on the ignition to deactivate.

- Press ⏻ twice within three seconds to open the power liftgate (if equipped), or to unlatch the liftgate window.

- **Car finder:** Press ⏻ twice within three seconds to locate your vehicle. The horn will chirp and the turn lamps will flash.