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Introduction

MYFORD TOUCH™ AND MYLINCOLN TOUCH™ SYSTEMS (IF EQUIPPED)

⚠ WARNING: Driving while distracted can result in loss of vehicle control, accident and injury. Ford strongly recommends that drivers use extreme caution when using any device or feature that may take their focus off the road. Your primary responsibility is the safe operation of the vehicle. We recommend against the use of any handheld device while driving and that you comply with all applicable laws.



This system uses a four corner strategy and dynamic menu listings to provide quick access to vehicle features and settings.

Using the four corners

The system is comprised of these main sections:

1. **✦ Navigation (if equipped):** Press this area to set a destination or access map mode. These screens will appear with a green tone. Refer to the *Navigation features* chapter in this supplement. **Note:** If your vehicle is not equipped with navigation, the information section (**i**) will appear in this corner instead of at the bottom of the screen.
2. **🔑 Climate control:** Press this area to access the touchscreen climate control features. These screens will appear with a blue tone. Refer to *Touchscreen features* in the *Climate Controls* chapter of your *Owner's Guide* for more information.

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3. **🎵 Entertainment:** Press this area to access music and media features such as radio, CD, USB port, etc. These screens will appear with a red tone. Refer to the *Media features* chapter in this supplement.

4. **📞 Phone:** Press this area to access SYNC® hands-free phone features. These screens will appear with a yellow tone. Refer to the *Phone features* chapter in this supplement.

The corners will also display any active modes within those menus, such as your phone being connected or the climate temperature.

Quick access buttons

In addition to accessing the corners, you can also press MENU, **i** or  for quick access to additional settings and features.

Press MENU to access:

- Clock
- Sound
- Settings
- Display
- Vehicle
- Help

Press **i** to access:

- SYNC Services
- Notifications
- SYNC Apps
- SIRIUS Travel Link
- Calendar

Note: If the **i** icon appears with a yellow tone, refer to *Notifications* in the *Settings* chapter.

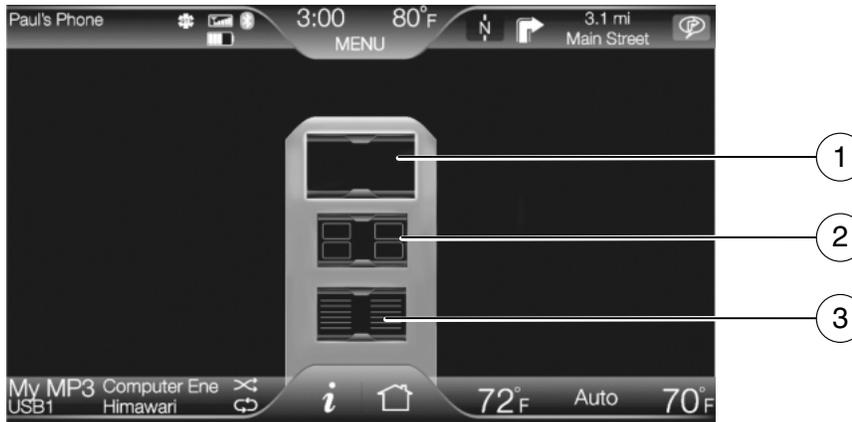
Note: Some features are not available while the vehicle is moving.

Screen differences: Depending on your vehicle's option package and software, your screens may vary in appearance from the screens shown in this supplement. Your features may also be limited depending on your market. Please check with your authorized dealer for availability.

Introduction

Customizing your home screen

Press  to access the home screen.



Press  again and a pop-up will appear with three graphics.

1. Select (1) for your display to be your chosen wallpaper (if saved).
2. Select (2) for the full corners display with preselected shortcuts.
3. Select (3) to customize your home screen by setting up your own shortcuts.

When on the shortcut screen, select 'Edit/Add shortcuts' and the system will walk you through the process of setting and saving your shortcuts.



Note: The full corner display (2) with preselected shortcuts is the default home screen. This screen will appear at vehicle start-up.

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Setting the clock

1. Press MENU > Clock.
2. Press + and — to adjust the time.

From this screen, you can also access other adjustments such as 12 or 24 hour mode, to activate GPS time synchronization, and to have the system automatically update new time zones.



Once you update any settings they will be automatically saved.

Note: The date will be set by your vehicle's GPS. You cannot manually set the date.

Note: After a battery disconnect, your vehicle will need to acquire a GPS signal to update the clock. A GPS signal can be received in an open sky area. Once your vehicle acquires the signal, it may take a few minutes for the update to display the correct time.

Using the touch sensitive controls on your system

Your vehicle's centerstack is equipped with touch sensitive switches for your infotainment and climate control systems. To activate or deactivate a feature, you need only touch the graphic with your finger.

For optimum performance of these touch sensitive controls, please note the following:

- The touch sensors are sensitive to light touch. You do not need to apply forceful pressure on these controls to use them.
- Use your bare finger to touch the center of a touch control graphic. Touching off-center of the graphic may cause nearby control to activate/deactivate.
- Ensure that your hands are clean, dry and free of moisture.
- Since the touch control sensor operates based on the touch of a finger, you may have trouble using them if you are wearing gloves.
- Metal and other conductive material should be kept away from the surface of the touch controls as this may cause electronic interference (i.e. control activation).

Introduction

Depending on your vehicle and option package, you may also have some of the following controls on your bezel:

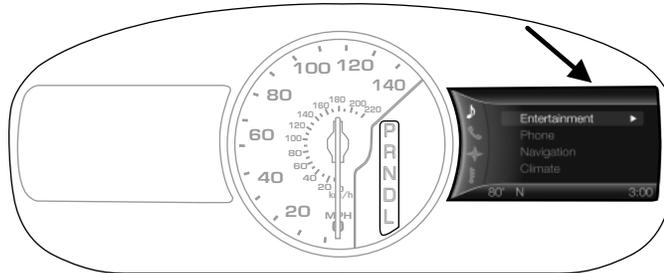
-  (**Power**): Touch to turn the media (or climate features) on/off.
- **VOL** (Volume): Use to increase/decrease the volume.
- **VOL** (Volume) and  (Fan) **slider bars**: Lightly slide your finger over the rear slider area to increase/decrease the volume or fan levels.
-  (Fan): Use to increase/decrease the fan speed.
-  and **TUNE +/-** : Use as you normally would in media modes.
-  (**Eject**): Touch to eject a CD from the system.
- **SOURCE**: Touch the word repeatedly to cycle through all available media modes. The screen will not change, but you will see the media changes in the lower left status bar.
- **SOUND**: Touch the word to access the Sound menu on screen where you can make adjustments to settings such as: Bass, Treble, Midrange, Balance and Fade, THX Deep note demo (if equipped), DSP (if equipped), Occupancy mode (if equipped), and Speed compensated volume settings.
-  (**Hazard flasher**): Touch to activate/deactivate the hazard flashers. When you are using the touchscreen system, be careful not to accidentally activate the hazard flashers. For more information, refer to *Hazard Flasher Control* in the *Roadside Emergencies* chapter in your Owner's Guide.

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Introduction

Accessing and adjusting modes through your infotainment display



Your infotainment display is located on the right side of your instrument cluster. The display allows you to view and make minor adjustments to your active modes without taking your hands off the wheel.

Use the OK and arrow buttons on the right side of your steering wheel to scroll through your available modes:



-  Entertainment
-  Phone
-  Navigation (if equipped)
-  Climate

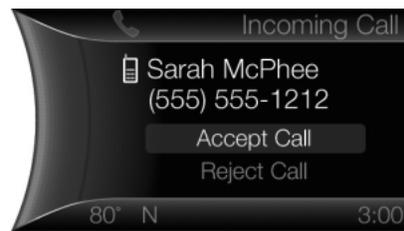
Note: If your vehicle is not equipped with navigation, *Compass* will appear in the display instead of *Navigation*. If you press  to go into the *Compass* menu, you can see the compass graphic.

Introduction

- Press ▲ / ▼ to scroll through the modes.
- Press ► to enter the mode.
- Press ► / ◀ to make adjustments within the chosen mode.
- Press OK to confirm your selection.



For example, in phone mode, you can accept or reject an incoming call.



In Entertainment mode, you can view what is playing and make some adjustments.



You can also access and make adjustments in Navigation mode (if equipped) and Climate mode.

Help!

Your touchscreen system has a help feature which you can access at any time.

To access:

1. Press Menu > Help.
2. From this screen you can access:

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- **Where am I?:** Select to view the vehicle's current location. If your vehicle is equipped with navigation, you will see your location on a map. If your vehicle is not equipped with navigation, or if your SD card is not inserted, you will receive your vehicle's latitude and longitude.
- **911 Assist:** Select to access the 911 Assist™ settings, vehicle restart instructions and emergency quick dial contacts.
In Case of Emergency (ICE) Quick Dial: This feature allows you to save up to two numbers as ICE contacts for quick access in the event of an emergency. Select *Edit* to access your phonebook and then select the desired contacts. The numbers will then appear as options on this screen for the ICE 1 and ICE 2 buttons. The ICE contacts you pre-select will also be presented to you at the completion of the 911 Assist call process for quick access.
- **Voice command list:** Select to view possible voice commands.

From this screen, you can also access: System information, Software Licenses and Driving Restrictions.

To access help using the voice commands:

1. Press .
2. After the tone, say, "Help". The system will provide voice commands that can be used in the current mode.

Cleaning your touchscreen display

Clean the display with a clean, soft cloth such as one used for cleaning glasses. If dirt or finger prints are still visible, apply a small amount of alcohol to the cloth. Do not pour/spray alcohol onto the display. Do not use detergent or any type of solvent to clean the display.

Safety information



WARNING: Driving while distracted can result in loss of vehicle control, accident and injury. Ford strongly recommends that drivers use extreme caution when using any device that may take their focus off the road. Your primary responsibility is the safe operation of the vehicle. We recommend against the use of any handheld device while driving, encourage the use of voice-operated systems when possible and that you become aware of applicable state and local laws that may affect use of electronic devices while driving.

- Do not attempt to service or repair the system. See your authorized dealer.

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- Do not operate playing devices if the power cords and/or cables are broken, split or damaged. Carefully place cords and/or cables where they will not be stepped on or interfere with the operation of pedals, seats and/or compartments, or safe driving abilities.
- Do not leave playing devices in the vehicle in extreme conditions as it could cause damage to your device. Refer to your device's user guide for further information.
- For your safety, some functions are speed dependent and cannot be performed when the vehicle is traveling at speeds greater than 5 mph (8 km/h).
- Ensure that you review your device's user guide before using with the system.

Privacy information

When a cellular phone is connected to SYNC®, SYNC® creates a profile within your vehicle that is linked to that cellular phone. This profile is created in order to offer you more cellular features and to operate more efficiently. Among other things, this profile may contain data about your cellular phone book, text messages (read and unread), and call history, including history of calls when your cell phone was not connected to SYNC®. In addition, if you connect a media device, SYNC® creates and retains an index of media content supported by SYNC®. SYNC® also records a short development log of approximately 10 minutes of all recent SYNC® activity. The log profile and other SYNC® data may be used to improve SYNC® and help diagnose any problems that may occur.

The cellular profile, media device index, and development log will remain in the vehicle unless you delete it and are generally accessible only in the vehicle when the cellular phone or media player is connected. If you no longer plan to use SYNC® or the vehicle, we recommend you perform a Master Reset to erase all information stored in SYNC®.

SYNC® data cannot be accessed without special equipment and access to the vehicle's SYNC® module. Ford Motor Company and Ford of Canada will not access SYNC® data for any purpose other than as described absent consent, a court order, or where required by law enforcement, other government authorities, or other third parties acting with lawful authority. Other parties may seek to access the information independently of Ford Motor Company and Ford of Canada. For further privacy information, see the sections on 911 Assist™ (if equipped), Vehicle Health Report (if equipped), and Traffic, Directions and Information (if equipped).

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Voice recognition system overview

VOICE RECOGNITION FEATURE

Your system is equipped with an advanced interactive voice recognition (VR) system. This system allows you to perform many operations by speaking certain commands to the system. The system will respond with a series of audible tones, questions and spoken confirmations depending on the situation and the chosen level of dialogue interaction.

System feedback and interaction

Your voice recognition system provides feedback via audible tones when:

- You are entering a new voice session
- A voice session is successful or unsuccessful
- A speed dependent feature is accessed
- The system is ready to listen for a command
- You choose to access the Help feature
- The system gives a positive or negative recognition

The system will also ask short questions (confirmation prompts) when it has not clearly understood your request or when there are several possible responses to your request.

Voice recognition visual feedback

When using voice commands, the following icons and words may appear in the lower left status bar indicating the voice session status:

-  Listening
-  Paused
-  Success
-  Try Again
-  Failed

Voice settings

Voice settings allow you to customize the level of system interaction, help and feedback. The system defaults to standard interaction which uses candidate lists and confirmation prompts as these provide the highest level of guidance and feedback. To access these settings, you can either:

1. Press Menu > Settings > Voice control.
2. Select from the following:

- Interaction Mode
- Confirmation Prompts
- Media Candidate Lists
- Phone Candidate Lists
- Voice Control Volume

Voice recognition system overview

Or

1. Press  on the steering wheel controls. A tone will sound followed by the prompt, "Please say a command". Another tone will sound to signify the system is listening.

2. Say one of the following commands:

- Interaction Mode Advanced
- Confirmation Prompts On
- Phone Candidate Lists On
- Media Candidate Lists On
- Interaction Mode Novice
- Confirmation Prompts Off
- Phone Candidate Lists Off
- Media Candidate Lists Off

Interaction Mode: Novice interaction mode provides more detailed interaction and guidance while the advanced mode has less audible interaction and more tone prompts.

Confirmation Prompts: Confirmation prompts are short questions asked by the system when the system has not clearly heard or understood your request. **Note:** Even with confirmation prompts turned off, you may be asked to confirm settings occasionally and number inputs.

Phone/Media Candidate Lists: Candidate lists are a list of possible results from your voice commands. These occur when SYNC® has equal confidence of several possible results from your voice command.

How to use voice commands with your system

1. Press  on the steering wheel controls.

Depending on the feedback setting, you will either hear, "Please say a command" followed by a tone or just the tone, signaling the system is ready to accept your command.

2. After the tone, speak the command clearly.

For best voice recognition performance

- Ensure that the interior of the vehicle is as quiet as possible.
- Speak naturally without long pauses between words.
- After pressing  , wait for the tone to sound and for 'Listening' to appear in the display. Any command spoken prior to this will not register with the system.
- You can interrupt the system at any time while it is speaking by pressing  . The system will respond with a tone and allow you to speak your command.

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Voice recognition system overview

What can I say?

To access the available voice commands for the current session, do one of the following:

- During a voice session, press the  icon at the bottom of the screen.
- Say “What Can I Say??” for an on screen listing of the possible voice commands that are associated with your current voice session.
- Press  on the steering wheel controls and after the tone say “Help” for an audible list of possible voice commands.

To access a list of available voice commands

- Press Menu > Help > Voice command list
- OR**
- Press  on the steering wheel controls and when prompted, say any of the following (if available):
 - List of Commands
 - Radio List of Commands
 - Navigation List of Commands
 - Sirius Satellite List of Commands
 - USB List of Commands
 - Bluetooth Audio List of Commands
 - Climate Control List of Commands
 - Voice Instructions List of Commands
 - Phone List of Commands
 - CD List of Commands
 - Travel Link List of Commands
 - Audio List of Commands
 - SD Card List of Commands
 - Browse List of Commands
 - Voice Settings List of Commands

Global voice commands

The following voice commands can be spoken at any time during a voice session:

- Help
- Main Menu
- Next Page
- Exit
- List of Commands
- What Can I Say?
- Go Back
- Previous Page
- Cancel

Voice recognition system overview

Using voice commands with the touchscreen options

Your voice system has a special dual mode feature which allows you to switch between using voice commands and the touchscreen. The most common place this is available is with your navigation feature (if equipped). During a navigation voice session, you will notice that some of the buttons on the screen are outlined in blue and some are not.

The buttons on the screen that are outlined in blue are both voice commands and can be selected during a voice session. The buttons that are not outlined in blue can't be used as voice commands and if they are touched during a voice session will cancel the voice session. Some examples are as follows:

- If you press  and say, "Navigation", after the system confirms the command and prompts you again, say, "Destination". The system will change to the destination screen.
- If you say, "Intersection", then the system will change the screen to the intersection screen where "Street", "City" and "State" are outlined in blue. You are able to switch between fields by touching the buttons or by saying, "Enter first street" or "Change city".
- If you say, "Street Address" the screen will change to the street address screen and then "Enter City", where State, City, Street and Number are outlined in blue indicating that you are able to switch between the fields by touching the buttons or by saying commands like "Enter Street", "Change City", or "Enter House Number".
- If you are in the process of entering a destination by voice and your vehicle comes to a stop, (for example, stopping at a red light), the key board will appear on the screen. If you make more than three consecutive button presses, (for example, spelling a city), then the voice session will be cancelled.

Media features

AM/FM RADIO

Press the lower left corner of the touchscreen and then select the AM/FM tab. To change between AM and FM, repeatedly press the AM/FM tab. To change between AM1/AM AST or the FM/FM1/FM2/FM AST presets, repeatedly press the lower left corner of the touchscreen. From the main screen, you can:

- Save a station by tuning to the station and then pressing and holding one of the memory preset areas (on the right side of the screen). You will hear a brief mute and the sound will return when the station is saved.
- Press 'Direct Tune' and enter the desired station number when prompted. Then press 'Enter'.
- Select 'Browse' to view a list of all available stations. Scroll and select the desired station.
- Press the HD Radio button to activate HD Radio® technology. This feature enables you to receive radio broadcasts digitally, (where available), providing free, crystal clear sound. Refer to the *HD Radio® information* in the following section.
- Press 'Options' to access:

Sound Settings: Select to adjust Bass, Treble, Midrange, Balance and Fade, THX Deep note demo (if equipped), DSP (if equipped), Occupancy mode (if equipped), and Speed compensated volume settings.

Set PTY for Seek/Scan: Select a category of music you would like to search for and then choose to either seek or scan for the stations.

RDS Text Display On/Off: Select On to always view the information broadcast by FM stations.

Auto Presets (AST)- Autostore: Select to have the system automatically store the six strongest stations in your current location. These will not override any presets stored in any of the AM or FM frequency bands.

TAG Button On/Off (if available): Select On for the TAG icon to appear on screen when HD Radio is active. The tagging feature allows you to tag a song to download later. You can press TAG to save the information of the song that is playing. Then, when you plug in your portable music player, the information will be transferred (if supported by your device). When you are connected to iTunes®, the tags will appear to remind you of the songs you'd like to download. Refer to the *HD Radio® information* in the following section.

Media features

Browse voice commands

When listening to any type of audio, you can browse through other devices without having to change to a different audio. For example, if you are currently listening to the radio, you can browse all the artists that are stored on your USB device. Press  on the steering wheel controls and when prompted, you can say:

- Browse Station List
- Browse FM Station List
- Browse <Genre> Channels
- Browse CD Track List
- Browse SD Card
- Browse*
- Browse AM Station List
- Browse SIRIUS Channel Guide
- Browse <League> Games
- Browse USB
- Browse Bluetooth Audio

***Note:** If you have said, “Browse”, you can then say any of the following commands:

- AM Station List
- SIRIUS Channel Guide
- <League> Games
- SD Card
- FM Station List
- CD Track List
- USB
- Bluetooth Audio

For a complete list of Browse voice commands, refer to *Voice commands for your USB and SD Card* and *Voice commands for Bluetooth Audio* in the following sections.

Radio voice commands

While listening to the radio, press  on the steering wheel controls. When prompted, you may say any of the following commands:

- Radio On
- Set PTY
- AM <530–1710>
- FM
- FM1
- FM Autose
- FM <87.9–107.9>
- AM Preset <#>
- FM 1 Preset <#>
- FM Autose Preset <#>
- Tune*
- Radio Off
- AM
- AM Autose
- FM <87.9–107.9>
- FM2
- FM Preset <#>
- Preset <#>
- AM Autose Preset <#>
- FM 2 Preset <#>
- HD <#> (if available)
- Browse**

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Media features

Note: If you are not listening to the radio, press  and when prompted, say, “Radio” and you can say any of the above commands.

***Note:** If you have said, “Tune”, you can then say any of the following commands:

- <530–1710>
- AM <530–1710>
- AM
- FM1
- AM Autoset
- Preset <#>
- AM Autoset Preset <#>
- FM 2 Preset <#>
- FM Preset <#>
- <87.9–107.9>
- FM <87.9–107.9>
- FM
- FM2
- FM Autoset
- AM Preset <#>
- FM 1 Preset <#>
- FM Autoset Preset <#>
- HD <#> (if available)

HD Radio™ information (if available)

What is HD Radio™ technology and how does it work? HD Radio™ technology is the digital evolution of analog AM/FM radio. Your system has a special receiver which allows it to receive digital broadcasts (where available) in addition to the analog broadcasts it already receives. Digital broadcasts provide a better sound quality than analog broadcasts with free, crystal clear audio and no static or distortion. For more information, and a guide to available stations and programming, please visit www.hdradio.com.

Note: HD Radio broadcasts are not available in all markets.

Using HD Radio™ technology

When this feature is enabled and you are tuned to a station broadcasting HD Radio technology, you may notice the following indicators on your screen:

HD) logo: This indicator will blink when a digital station is being acquired and will be solid when digital audio is playing.

Note: When this logo is available, you may also see Title and Artist fields on screen.



Media features

Multicast indicator: This will appear in FM mode (only) if the current station is broadcasting multiple digital broadcasts. The numbers that are highlighted signify available digital channels where new/different content is available.

HD1 will signify the main programming status and is available in analog and digital broadcasts. Any additional multicast stations (HD2–HD7) are only broadcast digitally.



The tagging feature

The tagging feature allows you to tag a song to download later. When you are on an acquired HD Radio station, the TAG button will become available (provided the feature has been turned on). To use the tag feature:

1. Press AM/FM > Options > TAG On.
2. When you hear a song you like, touch TAG.



3. The system will automatically save the song's information and transfer it to your portable music player (if supported) when it is connected to the system. If your music player is connected at the time, the system will automatically transfer the tag to your player and a pop up will confirm the transfer.

4. When you access iTunes® with your portable music player, the tags will appear to you will be reminded of the song. The system will allow you to tag up to approximately 100 songs.

Note: For a list of devices that support tagging, refer to www.SyncMyRide.com or www.syncmaroute.ca.

When HD Radio broadcasts are active, you can access the following functions:

- **Scan:** Your scan feature will still work when HD Radio reception is activated, although it will not scan for HD2 - HD7 channels. You may see the HD logo appear if the station has a digital broadcast.
- **Seek:** Press to seek to the next strong radio station. **If the current station has multiple digital broadcasts**, the multicast indicator will display. Press Seek repeatedly to advance through all available broadcasts. If you are on the last multicast channel, press Seek to advance to the next strong station.

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Media features

- **Tune:** Use to go up/down the frequency in individual increments. **If the current station has multiple digital broadcasts,** the multicast indicator will display. Use Tune to advance through all available broadcasts. If you are on the last broadcast channel, turn to advance to the next frequency on the band.
- **Saving a multicast station as a preset:** When the channel is active on-screen, press and hold a memory preset slot on the right of the screen until the sound returns. There will be a momentary mute and then the sound will return signifying it was saved. **When recalling a HD2/HD3 memory preset,** there will be a mute before the digital audio is played as the system must once again acquire the digital signal. If you have turned this feature off and press a memory preset containing an HD Radio broadcast station, a pop-up will appear asking you if you would like to turn the feature back on.
Note: As with any saved radio station, you will not be able to access the saved station if your vehicle is outside the station's reception area.

HD Radio reception factors

- **Reception area:** If you are listening to a multicast station and you are on the fringe of the reception area, the station may mute due to weak signal strength. If you are listening to HD1, the system will switch back to the analog broadcast until the digital broadcast is available again. However, if you are listening to any of the possible HD2–HD7 multicast channels, the station will mute and stay muted unless it is able to connect to the digital signal again.
- **Station blending:** When a station is first received (aside from HD2–HD7 multicast stations), the system will first play the station in the analog version and then, if receiver verifies the station is an HD Radio station, it will shift into the digital version. Depending on the station quality, you may hear a slight sound change when the station changes from analog to the digital version. This shift from analog to digital sound or digital back to analog, is known as 'blending'.

Station issues

In order to provide the best possible experience, a contact form has been developed to report any station issues found while listening to a station broadcasting with HD Radio technology. Every station is independently owned and operated. These stations are responsible for ensuring all audio streams and data fields are accurate. This form can be found at: http://www.ibiquity.com/automotive/report_radio_station_experiences.

Media features

Experience	Cause	Possible action
Echo, stutter, skip or repeat in audio Increase or decrease in audio volume	Poor time alignment by the radio broadcaster.	None — broadcast issue.
Sound fading, blending in and out	The radio is shifting between analog and digital audio.	Reception issue that may clear up as you continue to drive.
Audio mute delay when selecting HD2/HD3 multicast preset or direct tune.	The digital multicast is not available until the HD Radio broadcast is decoded. Once decoded, the audio will be available.	This is normal behavior. Wait until the audio is available.
Cannot access HD2/HD3 multicast channel when recalling a preset or from a direct tune	The previously stored multicast preset or direct tune is not available in your current reception area.	None — the station is not available in your current location.
Text information does not match currently playing audio	Data service issue by the radio broadcaster.	Fill out the station issue form at www.ibequity.com/automotive/report_radio_station_experiences .
No text information shown for currently selected frequency.	Data service issue by the radio broadcaster.	Fill out the station issue form at www.ibequity.com/automotive/report_radio_station_experiences .
HD2–HD7 stations not found when Scan is pressed.	Pressing Scan will disable HD2–HD7 channel search.	None — this is normal behavior.

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Media features

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SIRIUS® SATELLITE RADIO (IF ACTIVATED)

Press the lower left corner of the touchscreen and then select the SIRIUS tab. You can then:



- Press and hold one of the memory preset areas (on the right side of the screen). You will hear a brief mute and the sound will return when the station is saved.
- Press 'Direct Tune' and enter the desired satellite channel number via the on screen keypad.
- Press the SIRIUS button repeatedly to change SIRIUS modes (SIRIUS 1, 2 or 3).
- Press ALERT to save the current song, artist, or team as a favorite and the system will alert you when it plays again on any SIRIUS channel.
- Select 'Browse' to view a list of all available stations. Scroll and select the desired station. You can also lock or skip unwanted channels or view the song/artist on other stations.
- Press 'Scan' for a brief sampling of channels.

Media features

- Select the 'Replay' soft key to replay audio on the current channel. You can replay approximately 45 minutes of audio as long as you have remained tuned to the current station. If you change stations, the previous audio will be erased. While in replay mode, you can:
 - Press and release **⏮ / ⏭** to advance to the previous/next song.
 - Press and hold **⏮ / ⏭** to advance to reverse or fast forward in the current track.
 - Press **▶ / ⏸** to play / pause the audio.
 - Press 'Replay' again to return to live audio if you had been using the replay feature to replay audio.
- Press 'Options' to select from:

Sound settings: Select to adjust Bass, Treble, Midrange, Balance and Fade, THX Deep note demo (if equipped), DSP (if equipped), Occupancy mode (if equipped), and Speed compensated volume settings.

Set Category for Seek/Scan: Use to select the desired category (Rock, Country, etc) and then use Seek or Scan to initiate a search for those channels.

Parental Lockout: Use to lock/unlock channels, change or reset your PIN or unlock all channels. To use this feature you will need your initial PIN which is 1234.

Artist/title Alerts: Use this to select Artists and Titles that you would like the system to alert you to when they are playing on other channels. Press 'Edit Alerts' to delete or turn off alerts. You can also set all alerts to on or off. When an alert appears on the screen, you can choose to 'Tune' to the channel, to 'Cancel' the alert or to 'Disable Alerts'. If you are listening to a sporting event, you can save your favorite teams so that the system can alert you when they are playing on a satellite radio channel.

Electronic Serial Number (ESN): You must have your ESN when communicating with SIRIUS® about your account.

Media features

SIRIUS® voice commands

While listening to SIRIUS® satellite radio, (if activated), press  on the steering wheel controls. When prompted, you may say any of the following commands:

- Sirius Off
- <Channel Name>
- SAT
- SAT 2
- Preset <#>
- SAT 1 Preset <#>
- SAT 3 Preset <#>
- <0-233>
- Sports Game**
- SAT 1
- SAT 3
- SAT Preset <#>
- SAT 2 Preset <#>
- Tune*

Note: If you are not listening to SIRIUS® satellite radio, press  on the steering wheel controls. When prompted, say, “SIRIUS” and then you can say any of the above commands.

* **Note:** If you have said “Tune” you may say any of the following commands:

- <0-233>
- SAT
- SAT 2
- Preset <#>
- SAT 2 Preset <#>
- <Channel Name>
- SAT 1
- SAT 3
- SAT 1 Preset <#>
- SAT 3 Preset <#>

** **Late availability (if equipped):** If you have said, “Sports Game”, you may say any of the following commands:

- Tune to the <team city> game
- Tune to the <team name> game
- Tune to the <team name> game
- Tune to the <college name> game

Media features

Satellite radio (if activated)

SIRIUS® satellite radio service:

SIRIUS® satellite radio is a subscription based satellite radio service that broadcasts a variety of music, sports, news, weather, traffic and entertainment programming.

Your factory installed SIRIUS®

satellite radio system includes: hardware and a limited subscription term which begins on the date of sale or lease of the vehicle. Refer to your authorized dealer for availability.



For more information on extended subscription terms (a service fee is required), the online media player and a complete list of SIRIUS® satellite radio channels, and other features, please visit www.sirius.com in the United States, www.siriuscanada.ca in Canada, or call SIRIUS® at 1-888-539-7474.

Satellite radio reception factors

- **Antenna obstructions:** For optimal reception performance, keep the antenna clear of snow and ice build-up and keep luggage and other material as far away from the antenna as possible.
- **Terrain:** Hills, mountains, tall buildings, bridges, tunnels, freeway overpasses, parking garages, dense tree foliage and thunderstorms can interfere with your reception.
- **Station overload:** When you pass a ground based broadcast repeating tower, a stronger signal may overtake a weaker one and result in an audio mute.

You will hear an audio mute when there is a satellite radio signal interference. Your display may show ACQUIRING . . . to indicate the interference.

Satellite radio electronic serial number (ESN): You will need your ESN to activate, modify or track your satellite radio account. The ESN is found on the System Information Screen (SR ESN:XXXXXXXXXXXX).

To access your ESN, press the bottom left corner of the touchscreen, then SIRIUS > Options > ESN.

Note: SIRIUS® reserves the unrestricted right to change, rearrange, add or delete programming including canceling, moving or adding particular channels, and its prices, at any time, with or without notice to you. Ford Motor Company shall not be responsible for any such programming changes.

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Media features

Troubleshooting tips

Radio Display	Condition	Possible action
Acquiring	Radio requires more than two seconds to produce audio for the selected channel.	No action required. This message should disappear shortly.
Sat Fault / SIRIUS® system failure	Internal module or system failure present.	If this message does not clear shortly, or with an ignition key cycle, your receiver may have a fault. See your authorized dealer for service.
Invalid Channel	Channel no longer available.	Tune to another channel or choose another preset.
Unsubscribed Channel	Subscription not available for this channel.	Contact SIRIUS® at 1-888-539-7474 to subscribe to the channel, or tune to another channel.
No Signal	Loss of signal from the SIRIUS® satellite or SIRIUS® tower to the vehicle antenna.	The signal is currently being blocked. When you move into an open area, the signal should return.
Updating	Update of channel programming in progress.	No action required. The process may take up to three minutes.
Call SIRIUS® 1-888-539-7474	Satellite service has been deactivated by SIRIUS® Satellite Radio.	Call SIRIUS® at 1-888-539-7474 to reactivate or resolve subscription issues.

Media features

Radio Display	Condition	Possible action
No Channels Available	All the channels in the selected category are skipped or locked.	Using the channel guide, unlock or unskip the channels.
Subscription Updated	SIRIUS® has updated the channels available for your vehicle.	No action required.

CD



WARNING: Driving while distracted can result in loss of vehicle control, accident and injury. Ford strongly recommends that drivers use extreme caution when using any device or feature that may take their focus off the road. Your primary responsibility is the safe operation of the vehicle. We recommend against the use of any handheld device while driving and that you comply with all applicable laws.

To access, press the lower left corner of the touchscreen and then select the CD tab.

- Select on-screen options such as Repeat, Shuffle and Scan.
- Press 'Options' to access:
- **Sound settings:** Select to adjust Bass, Treble, Midrange, Balance and Fade, THX Deep note demo (if equipped), DSP (if equipped), Occupancy mode (if equipped), and Speed compensated volume settings.
- **Text Display settings:** Allows you to choose how you would like the information to display on screen.
- **Compression settings:** Allows you to access compression settings.
- You can also advance and reverse the current track or current folder (if applicable).

Media features

Disc voice commands

While listening to a disc, press  on the steering wheel controls and when prompted, you may say any of the following commands:

- Play
- Repeat
- Shuffle
- Shuffle Folder (WMA or MP3 only)
- Repeat Folder (WMA or MP3 only)
- Play previous track
- Play track <1-512>
- Pause
- Repeat Off
- Shuffle CD (WMA or MP3 only)
- Shuffle Off
- Repeat Track
- Play next track
- Help

Note: If you are not listening to a CD, press  on the steering wheel controls and when prompted, say any of the above commands.

SD CARD



WARNING: Driving while distracted can result in loss of vehicle control, accident and injury. Ford strongly recommends that drivers use extreme caution when using any device or feature that may take their focus off the road. Your primary responsibility is the safe operation of the vehicle. We recommend against the use of any handheld device while driving and that you comply with all applicable laws.

Your vehicle is equipped with an SD card slot which can be used for your SD navigation card (if equipped) or for putting in your SD card which contains music. Your SD card slot is either located in the center console or behind a small access door in your instrument panel.

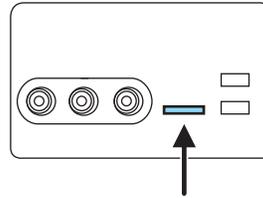
Note: In order for the navigation features to work (if equipped), the SD navigation card MUST be in this slot. To re-order navigation SD cards, contact your authorized dealer.

Note: Your SD card slot is spring loaded. To remove the SD card, simply press the card in and the system will eject the card. Do not attempt to pull the card to remove it as this could cause damage.

Media features

To access and play music from your SD card slot:

1. Press the lower left corner of the touchscreen.
2. Insert the SD card into the card slot and select the SD card tab once recognized. You can then select from the following options:



Repeat: Select to repeat the currently playing song/album.

Shuffle: Select to play music on the selected album or folder in random order.

Browse: Select to browse the contents of the SD card. This feature can also allow you to search and play by genre, artist, album, etc.

Similar Music: Select to choose music similar to that currently playing.

Options:

- **Sound Settings:** Select to adjust Bass, Treble, Midrange, Balance and Fade, THX Deep note demo (if equipped), DSP (if equipped), Occupancy mode (if equipped) and Speed compensated volume settings.
- **Media Player Settings:** Select to access:
 - **Autoplay on/off:** With this feature on, the system will automatically switch to the media source upon initial connection and you can listen to music which has already been randomly indexed during the indexing process. With this feature off, the system will not automatically switch to the inserted media source.
 - **Bluetooth Devices:** Select to connect, disconnect, add or delete a device. You can also set a device as your favorite so that the system will automatically attempt to connect to that device at every ignition cycle.
 - **Index Bluetooth Audio Devices on/off:** Turn this feature on to have the system automatically index a *Bluetooth* audio device, if able.
 - **Gracenote Database Info:** Allows you to view the version level of the Gracenote Database.

Media features

- **Gracernote Media Management on/off:** When turned on, this feature will pull in metadata information from the Gracernote Database for your music files. This will override information from your device. This feature defaults to off.
- **Gracernote Cover Art on/off:** When turned on, this feature will pull in cover art from the Gracernote Database for your music files. This will override any art from your device. This feature defaults to off.
- **Media Device Information:** Displays descriptive information about the device, if connected and available.
- **Text Display:** Allows you to choose how you would like the information to display on screen.

To view song information such as Title, Artist, File, Folder, Album, and Genre, touch the on-screen album art. This will take you to another screen where you can view this information.

To view your album art in a 3D carousel: Press Browse > Music > Albums > Cover Art. If the Gracernote cover art feature (covered in the previous section) is turned on, you will be able to touch and drag the screen with your finger to view your album art. Tap on an album to select.

You can also press *What's Playing* to hear how the system pronounces the current band and song. This can be helpful when using voice commands to ensure that the system correctly plays your request.



Voice commands for your SD card

For a complete listing of available voice commands, please refer to *Voice commands for USB and SD card* in the following *USB* section.

Media features

SD logo is a trademark of SD-3C, LLC.

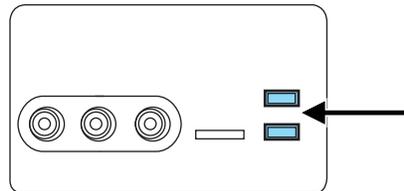


USB



WARNING: Driving while distracted can result in loss of vehicle control, accident and injury. Ford strongly recommends that drivers use extreme caution when using any device that may take their focus off the road. Your primary responsibility is the safe operation of the vehicle. We recommend against the use of any handheld device while driving, encourage the use of voice-operated systems when possible and that you become aware of applicable state and local laws that may affect use of electronic devices while driving.

This feature allows you to plug in media playing devices, memory sticks, flash/thumb drives and also charge devices if they support this feature. Your USB ports are either located in your center console or behind a small access door in your instrument panel.



To access and play music from your USB:

1. Select the lower left corner of the touchscreen to access the media screen.
2. Insert your flash/thumb drive into the USB slot and select the USB tab once recognized. You can then select from the following options:

Repeat: Select to repeat the currently playing song/album.

Shuffle: Select to play music on the selected album or folder in random order.

Browse: Select to browse the contents of the flash drive/thumb drive connected to the USB port. This feature also allows you to search and play by genre, artist, album, etc.

Similar Music: Select to choose music similar to that currently playing.

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Media features

Options:

- **Sound Settings:** Select to adjust Bass, Treble, Midrange, Balance and Fade, THX Deep note demo (if equipped), DSP (if equipped), Occupancy mode (if equipped) and Speed compensated volume settings.
- **Media Player Settings:** Select to access:
 - **Autoplay on/off:** With this feature on, the system will automatically switch to the media source upon initial connection and you can listen to music which has already been randomly indexed during the indexing process. With this feature off, the system will not automatically switch to the inserted media source.
 - **Bluetooth Devices:** Select to connect, disconnect, add or delete a device. You can also set a device as your favorite so that the system will automatically attempt to connect to that device at every ignition cycle.
 - **Index Bluetooth Audio Devices on/off:** Turn this feature on to have the system automatically index a *Bluetooth* audio device, if able.
 - **Gracenote Database Info:** Allows you to view the version level of the Gracenote Database.
 - **Gracenote Media Management on/off:** When turned on, this feature will pull in metadata information from the Gracenote Database for your music files. This will override information from your device. This feature defaults to off.
 - **Gracenote Cover Art on/off:** When turned on, this feature will pull in cover art from the Gracenote Database for your music files. This will override any art from your device. This feature defaults to off.
- **Media Device Information:** Displays descriptive information about the device, if connected and available.
- **Text Display:** Allows you to choose how you would like the information to display on screen.

Media features

To view song information such as Title, Artist, File, Folder, Album, and Genre, touch the on-screen album art. This will take you to another screen where you can view this information.



To view your album art in a 3D carousel: Press Browse > Music > Albums > Cover Art. If the Gracenote cover art feature (covered in the previous section) is turned on, you will be able to touch and drag the screen with your finger to view your album art. Tap on an album to select.

You can also press *What's Playing* to hear how the system pronounces the current band and song. This can be helpful when using voice commands to ensure that the system correctly plays your request.



In order to playback video from your iPod®/iPhone® (if compatible), you MUST have a special combination USB/RCA composite video cable (available for purchase from Apple®). Once the cable is connected to your iPod®/iPhone®, plug in the other end into both the RCA jacks and the USB port.

Voice commands for your USB and SD card

While listening to a USB or SD card, press  on the steering wheel controls. When prompted, you may say any of the following commands:

- Play Genre <name>
- Play Artist <name>
- Play Album <name>
- Play Podcast <name>
- Play Playlist <name>
- Play Author <name>
- Play Composer <name>
- Play Folder <name>

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Media features

- Play Podcast Episode <name>
- Play Video <name>**
- Play Video Playlist <name>**
- Play TV Show Episode <name>
- Play
- Next
- Repeat One
- Repeat Off
- Shuffle Off
- Browse*
- Play Audiobook <name>
- Play Video Podcast Episode <name>**
- Play Movie <name>
- What's this?
- Pause
- Previous
- Repeat All
- Shuffle
- Play Similar Music

* If you have said you would like to Browse your USB or SD card, the system will prompt you to specify what you would like to browse. When prompted, you may say any of the following commands:

****Note:** These commands are only available in USB mode and are device dependent.

- Genre <name>
- All Songs
- Current Playlist
- Artist <name>
- Album <name>
- Author <name>
- Composer <name>
- Audiobook <name>
- Podcast <name>
- Video <Name>**
- Video Playlist <name>**
- TV Show <name>
- All Movies
- All Video Podcasts**
- Folder <name>
- All Genres
- Playlist <Name>
- All Playlists
- All Artists
- All Albums
- All Authors
- All Composers
- All Audiobooks
- All Podcasts
- All Videos**
- All Video Playlists**
- All TV Shows
- Video Podcast <Name>**
- All Music Videos**
- All Folders

****Note:** These commands are only available in USB mode and are device dependent.

Media features

Supported media players, formats and metadata information

SYNC® is capable of hosting nearly any digital media player, including iPod®, Zune™, “Plays from device” players, and most USB drives. Supported audio formats include MP3, WMA, WAV and AAC.

SYNC® is also able to organize and sort your indexed media from your playing device by metadata tags. Metadata tags are descriptive software identifiers embedded in your media files which provide information about the media file.

If your indexed media files contain no information embedded in these metadata tags, SYNC® may classify the empty metadata tags as *Unknown*.

In order to playback video from your iPod®/iPhone® (if compatible), you MUST have a special combination USB/RCA composite video cable (available for purchase from Apple®). Once the cable is connected to your iPod®/iPhone®, plug in the other end into both the RCA jacks and the USB port.

BLUETOOTH AUDIO

Your system allows you to stream audio over the vehicle speakers from your connected, *Bluetooth* enabled cellular phone.

To access, press the lower left corner on the touchscreen. Then, select the BT tab.

Voice commands for Bluetooth audio

Note: The following voice commands are only available if you have turned on the Index *Bluetooth* Audio Device setting and if your device supports indexing.

While listening to *Bluetooth* stereo, press  on the steering wheel controls. When prompted, you may say any of the following commands:

- Play Genre <name>
- Play Artist <name>
- Play Album <name>
- Play Podcast <name>
- Play Composer <name>
- Play Audiobook <name>
- Pause
- Previous
- Repeat All
- Play Playlist <name>
- Play Author <name>
- Play Composer <name>
- Play Folder <name>
- Play Podcast Episode <name>
- Play
- Next
- Repeat One
- Repeat Off

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Media features

- Shuffle
- Play Similar Music
- Browse*
- Shuffle Off
- What's this?

Note: If your phone does not support *Bluetooth* media streaming, then the following commands are the only commands that are valid:

- Play
- Previous
- Pause
- Next

* If you have said you would like to Browse your Bluetooth audio, the system will prompt you to specify what you would like to browse. When prompted, you may say any of the following commands:

- Genre <name>
- All Songs
- Current Playlist
- Artist <name>
- Album <name>
- Author <name>
- Composer <name>
- Audiobook <name>
- Podcast <name>
- Folder <name>
- All Genres
- Playlist <Name>
- All Playlists
- All Artists
- All Albums
- All Authors
- All Composers
- All Audiobooks
- All Podcasts
- All Folders

A/V INPUTS

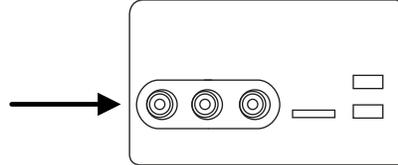


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Your A/V inputs allow you to connect an auxiliary audio/video source (game systems, personal camcorders, etc.) by connecting RCA cords (not included) to these input jacks. The jacks are yellow, red and white and are located behind a small access door on the instrument panel or in your center console.

Media features

You can also use the A/V inputs as an auxiliary input jack (AIJ) to play music from your portable music player over the vehicle speakers. Simply plug in your 1/8 in. (3.5mm) RCA adapter into the two left A/V input jacks (red and white).



To access,

1. Press the lower left corner of the touchscreen.
2. Then, select *A/V inputs*.

To use the auxiliary input jack feature: Ensure that your portable music player is designed to be used with headphones and that it is fully charged. You will also need an audio extension cable with stereo male 1/8 in. (3.5 mm) connectors at one end and a RCA jack at the other.

1. Begin with the vehicle parked and the radio and portable device are turned off.
2. Attach one end of the audio extension cable to the headphone output of your player and the other end into the adaptor in one of the two left A/V input jacks (white or red) inside the center console.
3. Press the lower left corner on the touchscreen. Select either a tuned station from the FM tab or the CD tab (if there is a CD already loaded into the system.) Adjust the volume to a comfortable listening level.
4. Turn the portable music player on and adjust the volume to 1/2 the volume.
5. Press the lower left corner on the touchscreen. Select the A/V in tab. (You should hear audio from your portable music player although it may be low.)
6. Adjust the sound on your portable music player until it reaches the level of the FM station or CD by switching back and forth between the controls.

In order to playback video from your iPod®/iPhone® (if compatible), you MUST have a special combination USB/RCA composite video cable (available for purchase from Apple®). Once the cable is connected to your iPod®/iPhone®, plug in the other end into both the RCA jacks and the USB port.

Media features

Troubleshooting:

- Do not connect the audio input jack to a line level output. The AIJ will only work correctly with devices that have a headphone output with a volume control.
- Do not set the portable music player's volume level higher than is necessary to match the volume of the CD or FM radio as this will cause distortion and will reduce sound quality.
- If the music sounds distorted at lower listening levels, turn the portable music player volume down. If the problems persists, replace or recharge the batteries in the portable music player.
- The portable music player must be controlled in the same manner when it is used with headphones as the AIJ does not provide control (play, pause, etc.) over the attached portable music player.
- For safety reasons, connecting or adjusting the settings on your portable music player should not be attempted while the vehicle is moving. Also, the portable music player should be stored in a secure location, such as the center console or the glove box, when the vehicle is in motion. The audio extension cable must be long enough to allow the portable music player to be safely stored while the vehicle is in motion.

Phone features

PHONE DEPENDENT FEATURES

While SYNC® supports a variety of features, many are dependent upon the functionality of your cell phone with *Bluetooth*® wireless technology. At a minimum, most cellular phones with *Bluetooth* wireless technology support the following functions:

- Answering an incoming call
- Ending a call
- Using privacy mode
- Dial a number
- Redial
- Call waiting notification
- Caller ID
- Phonebook / Caller ID photos

Other features, such as text messaging via *Bluetooth*, and automatic phone book download are phone dependent features. To ensure that you have a compatible cellular phone, refer to your phone's user manual and visit www.SyncMyRide.com or www.syncmaroute.ca.

PAIRING YOUR PHONE FOR THE FIRST TIME



WARNING: Driving while distracted can result in loss of vehicle control, accident and injury. Ford strongly recommends that drivers use extreme caution when using any device that may take their focus off the road. Your primary responsibility is the safe operation of the vehicle. We recommend against the use of any handheld device while driving, encourage the use of voice-operated systems when possible and that you become aware of applicable state and local laws that may affect use of electronic devices while driving.

The first thing you must do to use the phone features of SYNC® is to pair your *Bluetooth* enabled cellular phone with SYNC®. This allows you to use your phone in a hands-free manner.

1. Touch 'Add Phone' in the upper left corner of the touchscreen.
2. When prompted, select 'Add'.
3. Select 'Add Device'.
4. Ensure that *Bluetooth* is set to ON and that your cellular phone is in the proper mode. (Refer to your cellular phone's user guide for more information).

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Phone features

5. When prompted by your phone, enter the six digit pass key provided by SYNC® on the screen.
6. CONNECTED will appear in the display when the pairing is successful.
7. The system will ask you if you want to download your phone book.

Depending on your phone's capability, you may be prompted with additional options. For more information on your phone's capability, refer to your phone's user guide and visit www.SyncMyRide.com or www.syncmaroute.ca.

MAKING A CALL

Once your phone is paired, you can make hands-free calls using SYNC®.

1. Press .
2. When prompted, say, "Call <name> or say "Dial" and the desired number.

To end the call or exit phone mode, press and hold .

RECEIVING A CALL

An incoming call interacts with SYNC® in much the same way it interacts with your *Bluetooth*-enabled cellular phone.

- During an incoming call, an audible tone will sound. If available, call information will appear in the display.
- **Accept the call** by pressing 'Accept' on the touchscreen or by pressing  on your steering wheel controls.
- **Reject the call** by pressing 'Reject' on the touchscreen or by pressing and holding  on your steering wheel controls.
- **Ignore the call** by doing nothing. SYNC® will log the call as a missed call.

Phone features

PHONE FEATURES

Hands-free calling is one of the main features of SYNC®. As many features are phone dependent, check your device's user guide and refer to www.SyncMyRide.com or www.syncmaroute.ca to ensure that your phone is compatible.

Press the top left corner on your touchscreen to select from the following options:



Phone: Select to access the on screen numerical pad to enter a number and place a call. During an active call, you can also choose to:

- Mute the call
- Put the call on hold
- Activate privacy (returns the call to your cellular phone)
- Join two calls
- End the call

Quick Dial: SYNC® allows you to select and call contacts stored in your phone book contacts and call history folder.

Phone Book: Select to access and call any contacts in your previously downloaded phone book. The system will place the entries in alphabetical categories summarized at the top of the screen.

Note: To enable contact picture settings (if your device supports this feature), press Phone > Settings > Manage Phonebook > Download photos from Phonebook > On.

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Phone features

Note: Certain smart phones *may* support transferring street addresses when listed with phone book contact information. If this feature is supported, you can then select and use these addresses as destinations and also save them as favorites.

Call History: Select to access any previously dialed, received or missed calls while your *Bluetooth* enabled phone has been connected to SYNC®. You can also choose to save any of these to your Favorites or Quick Dial.

Note: This is a phone dependent feature. If your phone doesn't support downloading call history via *Bluetooth*, SYNC® will keep track of calls made with the SYNC® system.

Messaging: Select to send text messages via your touchscreen system. Refer to *Text messaging* later in this section.

Settings: Select to access various phone settings such as *Bluetooth* on/off, Manage your Phone Book and more. Refer to *Phone Settings* later in this section.

PAIRING SUBSEQUENT PHONES

1. Press Menu > Settings > Phone > Bluetooth Devices > Add Device.
2. Ensure that Bluetooth is set to ON and that your cellular phone is in the proper mode. (Refer to your cellular phone's user guide for more information).
3. When prompted by your phone, enter the six digit pass key provided by SYNC on the screen.
4. CONNECTED will appear in the display when the pairing is successful.
5. The system will ask you if you want to download your phone book.

Depending on your phone's capability, you may be prompted with additional options. For more information on your phone's capability, refer to your phone's user guide and visit www.SyncMyRide.com or www.syncmaroute.ca.

TEXT MESSAGING

SYNC® not only enables you to send and receive text messages via *Bluetooth*, but SYNC® will read them to you aloud and also translate text messaging acronyms such as "lol". To access your text messaging menu:

Note: Downloading and sending text messages via *Bluetooth* are phone dependent features.

Note: Certain features in text messaging are speed dependent and cannot be completed when the vehicle is traveling at speeds over 5 mph (8 km/h).

Phone features

1. Touch the top left corner of the display to access the phone menu.
2. Select 'Messaging'.
3. Select from the following options:

- Listen
- Send Text
- Delete
- Download new
- Dial
- View
- Delete all

Note: SYNC® does not download read text messages from your phone.

Composing a text message

Note: This is a speed dependent feature and cannot be completed when the vehicle is traveling at speeds over 5 mph (8 km/h).

1. Touch the top left corner of the display to access the phone menu.
2. Press Messaging > Send Text.
3. Select from the following options:

- I'll call you back in a few minutes
- Can you give me a call?
- I'm running a few minutes late.
- I'm outside.
- Ok
- No
- Stuck in traffic
- LOL
- I just left, I'll be there soon.
- I'm on my way.
- I'm ahead of schedule, so I'll be there early.
- I'll call you when I get there.
- Yes
- Thanks
- Call me later

You can also select to 'Edit text' and use the system keyboard to create your text message.



Note: Downloading and sending text messages via *Bluetooth* are a phone dependent feature.

See *End User License Agreement* at the end of this book

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Phone features

Receiving an incoming text message

When there is an incoming text message, an audible tone will sound and the screen will display a pop-up with the caller name and ID if supported by your phone.

- Press 'View' to view the text message.
- Press 'Listen' for SYNC® to read the message to you aloud.
- Press 'Reply' to send a reply text message.
- Press 'Dial' to call the contact.
- Press 'Ignore' to exit the screen.



Note: If you press 'View' and your vehicle is traveling over 5 mph (8 km/h), the system will instead offer to read the message to you.

PHONE SETTINGS

To access phone settings:

1. Press Phone > Settings. (You can also press Menu > Settings > Phone).
2. Select from the following settings:
 - **Bluetooth Devices:** Select to connect, disconnect, add or delete a device, as well as save it as a favorite.
 - **Bluetooth on/off:** Select to turn *Bluetooth* on or off.
 - **Do not disturb:** Select to have all calls go directly to your voice mail and not ring in the vehicle cabin. **Note:** With this feature turned on, text message notifications are also suppressed and will not ring inside the cabin.
 - **911 Assist:** Select to turn 911 Assist™ on/off. Refer to *911 Assist™* in the *SYNC® Services and Apps* chapter in this supplement for complete information on this feature.
 - **Phone ringer:** Allows you to select what you would like to hear when you receive a call. Choose from possible system ring tones, your currently paired phone's ring tone, a beep, text to speech or if you would like the notification to be silent.
 - **Text message notification:** Allows you to select how you would like to be notified when you receive a text message (if supported by your phone). Select from possible system alert tones, text to speech or silent.

Phone features

- **Internet Data Connection (if equipped):** Use this screen to make adjustments to your internet data connection. Select to make your connection profile with the PAN (personal area network) or to turn off your connection. You can also choose to make adjustments to your settings, and have the system always connect, never connect when roaming or query on connect. **Note:** Press ? for additional information.
- **Manage Phonebook:** Select to access features such as automatic phonebook download, to re-download your phonebook, to add contacts from your phone as well as delete or upload your phonebook.
- **Display call history:** Select to display call history.

Phone voice commands

Press  on the steering wheel controls. When prompted, you may say any of the following commands:

- Dial
- Call <name>
- Call <name> on other
- Call <name> on cell
- Call Voicemail
- Do not disturb on
- Hold On*
- Pair Phone
- Mute Call*
- Join Calls
- Bluetooth On
- Turn Ringer On
- Call
- Call <name> at work
- Call <name> at home
- Go to hands free*
- Privacy On*
- Do not disturb off
- Hold Call Off*
- Connect <phone name>
- Un-Mute Call
- Messages**
- Bluetooth Off
- Turn Ringer Off

***Note:** These commands are only available during an active call.

****Note:** If you have said, “Messages”, you may say any of the following commands:

- Forward text messages
- Listen to text messages
- Reply to text messages
- Call

SYNC® Services and Apps

911 ASSIST™ (IF EQUIPPED)

For 911 Assist™ to function properly, the vehicle must have battery power after the crash, the cell phone must be previously paired, connected to SYNC®, and continue to function properly with the ability to make and maintain a 911 call, and the 911 Assist™ feature must be previously enabled (set to ON).



WARNING: Do not wait for 911 Assist™ to initiate an emergency call if you are capable yourself. Dial emergency services immediately to avoid delayed response time, which could increase the risk of serious injury or death after a crash. If you do not hear 911 Assist™ within 5 seconds after the crash, the system or phone may be damaged or nonfunctional.

The cell phone or 911 Assist™ hardware may become damaged in a crash, the vehicle may lose battery power, or the cell phone may be thrown from the vehicle, which could prevent operation. Additionally, every cell phone operates differently. While SYNC 911 Assist™ works with most cell phones, some may have trouble using this feature. Finally, not all crashes deploy an airbag or, in certain vehicles, activate the fuel pump shut-off which are the criteria to initiate 911 Assist™.

Airbags generally deploy in certain frontal, near frontal, side and rollover crashes, and the deployment of any airbag is intended to act as a 911 Assist™ trigger if those events occur. For more information about airbag deployment, see the *Seating and Safety Restraints* chapter of your Owner Guide. The fuel pump shut-off, in certain vehicles, is intended to act as a trigger for 911 Assist™ in rear-end crashes, in which airbags generally do not deploy. To determine if your vehicle has this trigger, check the *Roadside Emergency* chapter in your *Owner's Guide*. If your Owner Guide describes a "Fuel Pump Shut-off", it will trigger 911 Assist™. If your Owner Guide describes a "Fuel Pump Shut-off *Switch*", it will not trigger 911 Assist™.



WARNING: Always place cell phone in a secure location to prevent it from becoming a projectile or becoming damaged in the event of a collision. Failure to do so may cause serious injury or damage the phone which could prevent 911 Assist from functioning properly.

SYNC® Services and Apps

911 ASSIST™ PRIVACY NOTICE: Once 911 Assist™ is enabled (set to ON), 911 Assist™ may, through any paired and connected cell phone, disclose to emergency services that the vehicle has been in a crash involving the deployment of an airbag or, in certain vehicles, the activation of the fuel pump shut-off. Certain versions or updates to 911 Assist™ may also be capable of electronically or verbally disclosing to 911 operators the vehicle location, and/or other details about the vehicle or crash to assist 911 operators to provide the most appropriate emergency services. If you do not want to disclose this information, do not enable (set to ON) the feature.

Note: If 911 Assist™ is enabled/disabled by any user, the current setting will apply for all paired phones. If the 911 Assist™ setting is disabled (set to OFF), a voice message and/or display item will inform the vehicle occupants when a previously paired phone connects to SYNC® at vehicle start up.

In the event of a crash involving the deployment of an airbag or the activation of the fuel pump shut-off, in certain vehicles, SYNC® is designed to assist occupants in attempting to contact emergency services by dialing 911 through the occupant's paired and connected *Bluetooth* enabled cellular phone. In the event that a connected cellular phone is damaged or loses connection to SYNC®, SYNC® will search for and connect to any available, previously paired cell phone and attempt to place the call to 911. Before initiating the call, SYNC® provides a short window of time (approximately 10 seconds) that allows the driver or passenger to decide whether to cancel the call by pressing and holding  or PHONE on the steering wheel controls or on the audio system. Before initiating the 911 call for the occupants, SYNC® will say the following or a similar message:

“SYNC® will attempt to call 911. If you wish to cancel the call, press and hold the phone button.”

If the call is not cancelled and a successful call is made, a prerecorded message will be played for the 911 operator and then the occupant(s) in the vehicle will be able to communicate with the 911 operator.

Note: Failure to cancel the call as described above will result in SYNC® dialing 911.

Note: When you are connected to the 911 operator, be prepared to provide your name, phone number and location immediately, because not all 911 systems are capable of receiving this information electronically.

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SYNC® Services and Apps

The following steps are required for the 911 Assist™ feature to perform properly:

- SYNC® is on and functioning properly at the time of the incident and throughout feature activation and use.
- SYNC® 911 Assist™ feature is set to ON prior to the incident.
- A *Bluetooth* enabled and compatible cellular phone is paired and connected to SYNC®.
- A connected *Bluetooth* enabled cellular phone that has the ability to make an outgoing call at the time of the incident.
- A connected *Bluetooth* enabled cellular phone that has adequate network coverage, battery power and signal strength.
- The vehicle is located in the U.S. or Canada or in a territory in which 911 is the emergency number.



WARNING: Unless 911 Assist™ is previously configured to ON prior to a crash, 911 Assist™ will not dial for help during an emergency, which could delay response time, increasing the risk of serious injury or death after a crash.

The 911 Assist™ feature is initially set to OFF.

To access the setting:

1. Press **i** > SYNC Apps. > 911 Assist.
2. Select ON.

You can also access 911 Assist by:

- Pressing Menu > Settings > Phone > 911 Assist or
- Pressing Menu > Help > 911 Assist.

For more information, please visit www.SyncMyRide.com.

Note: Before enabling (setting to ON), review the 911 Assist™ Privacy Notice.

VEHICLE HEALTH REPORT (IF EQUIPPED, U.S. ONLY)



WARNING: Always follow scheduled maintenance instructions, regularly inspect your vehicle, and seek repair for any damage or problem you suspect. Vehicle Health Report supplements, but cannot replace normal maintenance and vehicle inspection. Vehicle Health Report only monitors certain systems that are electronically monitored by the vehicle and will not monitor or report the status of any other system, (i.e., brake lining wear). Failure to perform scheduled maintenance and regularly inspect your vehicle may result in vehicle damage and serious injury.

SYNC® Services and Apps

Note: Your Vehicle Health Report feature requires activation prior to use. Visit www.SyncMyRide.com to register. There is no fee or subscription associated with Vehicle Health Report, but you **must** register to use this feature.

Note: In order to allow a break-in period for your vehicle, you may not be able to create a Vehicle Health Report until your vehicle odometer has reached 200 miles.

SYNC® allows you to check your vehicle's overall 'health' in the form of diagnostic report card. The vehicle health report contains valuable information such as:

- Vehicle Diagnostic Information
- Scheduled maintenance
- Open Recalls and Field Service Actions
- Unserved items from a prior vehicle inspection by your authorized dealer

VEHICLE HEALTH REPORT PRIVACY NOTICE: When you run a Vehicle Health Report, Ford Motor Company may collect your cell phone number (to process your report request) and diagnostic information about your vehicle. Certain versions or updates to Vehicle Health Report may also collect additional vehicle information. Ford may use the vehicle information it collects for any purpose. If you do not want to disclose your cell phone number or vehicle information, do not run the feature or set up your Vehicle Health Report profile at www.SyncMyRide.com. Refer to www.SyncMyRide.com — Vehicle Health Report Terms and Conditions, and Privacy Statement — for more information.

You can initiate a Vehicle Health Report in the vehicle at any time and view the complete report with all information listed above on SyncMyRide.com. You can also choose for SYNC® to automatically remind you to run reports at specific mileage intervals. After you've registered for the Vehicle Health Report service and established your preferences at www.SyncMyRide.com, you can then request a Vehicle Health Report (in your vehicle) and return to your account at www.SyncMyRide.com to view your report. Cell phone and SMS charges may apply when reporting.

To access and run a report:

1. Press Menu > Vehicle > Vehicle Health Report OR press **i** > SYNC Apps > Vehicle Health Report.
2. Or, press **Ⓜ** on the steering wheel controls, and when prompted, say "Vehicle Health Report".

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SYNC® Services and Apps

3. From this screen, you can turn automatic reminders on or off, select the mileage intervals at which you would like to run a report and also you can choose to 'Run a report now.'

Note: This feature may not function properly if you have enabled caller ID blocking on your mobile phone. Before running a report, review Vehicle Health Report Privacy Notice.

SYNC® SERVICES: TRAFFIC, DIRECTIONS & INFORMATION (TDI), IF EQUIPPED, U.S. ONLY

Note: SYNC® with Traffic, Directions & Information Services requires activation prior to use. Visit www.SyncMyRide.com to register. This feature has a free introductory period, but you **must** register to use the service. You must also have a paired and connected *Bluetooth* enabled cellular phone in order to connect to SYNC® Traffic, Directions & Information Services. Refer to the *Phone Features* chapter for pairing instructions.

SYNC® Services uses advanced vehicle sensors, integrated GPS technology and comprehensive map and traffic data, to give you personalized traffic reports, precise turn-by-turn directions, business search, news, sports, weather and more. For a complete list of services, or to learn more, please visit www.SyncMyRide.com.

To connect to SYNC® Traffic, Directions & Information Services using voice commands:

1. Press **Ⓜ**.
2. When prompted, say, "Services". This initiates an outgoing call to SYNC® TDI Services using your paired and connected *Bluetooth* enabled cellular phone.
3. Once connected, follow the voice prompts to request your desired service such as "Traffic" or "Directions". You can also say, "What are my choices?" to receive a complete list of available services from which to choose.
4. To return to the services main menu, say "Services" or for help, simply say, "Help".

To connect to SYNC® Traffic, Directions & Information Services using the touchscreen:

1. Press **i** > SYNC Services.
2. Then, select 'Connect to Services'. This initiates an outgoing call to SYNC® TDI Services using your paired and connected *Bluetooth* enabled cellular phone.

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SYNC® Services and Apps

3. Once connected, follow the voice prompts to request your desired Service such as Traffic or Information. You can also say, “What are my choices?” to receive a complete list of available services from which to choose.

4. To return to the services menu, say “Services” or for help, simply say, “Help”.

To disconnect from SYNC® Services (TDI) you can:

- Press ‘Disconnect from Services’ on the touchscreen.
- Press and hold the phone button () on the steering wheel.
- Say “Goodbye” from the SYNC Services main menu.

Receiving Turn by Turn Directions (when your vehicle is not equipped with the navigation feature):

1. When connected to the Services portal, say “Directions” or “Business Search”.

2. Follow the voice prompts to select your Destination. Once your destination is selected, your current vehicle location is uploaded and a route based on current traffic conditions is calculated and sent back to your vehicle . After the route download is complete, the phone call is automatically ended. The turn-by-turn directions will display in the infotainment display (right side of your instrument cluster), in the status bar of your touchscreen system and also on the SYNC Services screen. You will also receive driving instructions via audible prompts.

3. While on an active route, you can select ‘Route Summary or ‘Route Status’ using the touchscreen controls or voice commands to view the Route summary turn list or the Route Status ETA. You can also turn voice guidance on or off, cancel the route or update the route.

Receiving Turn by Turn Directions (when your vehicle is equipped with the navigation feature):

1. When connected to the Services portal, say “Directions” or “Business Search”.

2. Follow the prompts to select your destination. Once your destination is selected, the destination information is sent to your vehicle. After the destination download is complete, the phone call is automatically ended.

3. Your navigation feature will then calculate the route and provide driving instructions. Refer to the *Navigation Features* chapter for more information.

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SYNC® Services and Apps

Personalizing Traffic, Directions and Information: Your Traffic, Directions and Information Services can be personalized to provide quicker access to your most used or favorite information. You can save address points such as, 'work' or 'home'. You can also save favorite information like sports teams, such as 'Detroit Lions', or a news category. To learn more, log onto www.SyncMyRide.com.

Push to interrupt: You can, at any time while you are connected to SYNC TDI Services, press **Ⓜ** to interrupt a voice prompt or an audio clip (such as a sports report) and say your voice command.

Portable: Your SYNC TDI Services subscription is associated with your *Bluetooth* enabled cellular phone number, not your VIN (Vehicle Identification Number). Thus, you can use your SYNC TDI Service with any vehicle equipped with Traffic, Directions and Information. Simply pair and connect your phone to any vehicle equipped with Traffic, Directions and Information and continue enjoying your personalized services.

Note: The driver is ultimately responsible for the safe operation of the vehicle, and therefore, must evaluate whether it is safe to follow the suggested directions. Any navigation features are provided only as an aid. Make your driving decisions based on your observations of local conditions and existing traffic regulations. Do not follow the route suggestions if doing so would result in an unsafe or illegal maneuver, if you would be placed in an unsafe situation, or if you would be directed into an area that you consider unsafe. Maps used by this system may be inaccurate because of errors, changes in roads, traffic conditions or driving conditions.

Note: When you connect to Traffic, Directions and Information, the service uses GPS technology and advanced vehicle sensors to collect the vehicle's current location, travel direction and speed to help provide you with the directions, traffic reports, or business searches you request. Further, to provide the services you request and for continuous improvement, the service may collect and record call details and voice communications. For more information, see Traffic, Directions and Information, Terms and Conditions at www.SyncMyRide.com. If you do not want Ford or its service providers to collect the vehicle travel information or other information identified in the Terms and Conditions, do not activate or use the service.

SYNC® Services and Apps

Note: SYNC® with Traffic, Directions & Information Services requires activation prior to use. Visit www.SyncMyRide.com to register. Standard phone and message rates may apply. Subscription may be required. To register and check your eligibility for free services, log onto www.SyncMyRide.com.

Note: Traffic, Directions & Information Services will not function properly if you have enabled caller ID blocking on your mobile phone. Prior to using SYNC TDI Services, ensure that your mobile phone is not blocking caller ID.

SYNC® Services voice commands (if equipped)

If SYNC® Services is active and a route has been downloaded, press  on the steering wheel controls. When prompted, you may say any of the following commands:

- Services
- Route status
- Navigation voice off
- Next turn
- Update Route
- Navigation voice on
- Cancel route
- Route Summary

Settings

WIRELESS & INTERNET

Your system is equipped with Wireless & Internet features and settings. To access, press Menu > Settings > Wireless and Internet. From this screen, you can select from:

- Wi-Fi settings
- Bluetooth settings
- USB mobile broadband
- Prioritize connection methods

Wi-Fi

Your system has a Wi-Fi feature which creates a wireless network within your vehicle, thereby allowing other devices (i.e. personal computers, phones) in your vehicle to speak to each other, share files, play games, etc. Using this Wi-Fi feature, everyone in your vehicle can also gain access the internet if:

- You have a USB mobile broadband connection inside the vehicle
- Your phone supports PAN (personal area networking)
- You are parked outside of a wireless hotspot

To access, press Menu > Settings > Wireless and Internet > Wi-Fi settings.

In the WiFi settings screen, select from the following options:

- **Wi-Fi Network (Client) Mode On/Off:** This will turn the Wi-Fi feature on or off in your vehicle. Ensure that On is selected for connectivity purposes.
- **Choose a Wireless Network:** Allows you to use a previously stored wireless network. You can categorize by alphabetical listing, Priority and Signal Strength. You can also choose to search for a network, connect to a network, disconnect from a network, receive more information, prioritize a network or delete a network.
- **Search for Wireless Networks:** Allows you to view a list of wireless networks.
- **Gateway Access Point Mode (On/Off):** Turn this On to make SYNC an access point for a phone or a computer. This forms the local area network within the vehicle for things such as game playing, file transfer, internet browsing, etc.
- **Gateway Access Point Device List:** Allows you to view who has connected to your Wi-Fi connection recently.

Note: Press the ? button (if available) for additional information.

Settings

The Wi-Fi CERTIFIED Logo is a certification mark of the Wi-Fi Alliance.



USB mobile broadband

Instead of using Wi-Fi, your system can also use a USB mobile broadband connection to access the internet. This screen allows you to set up what will be your typical area for your USB mobile broadband connection. You can select the following:

- Country
- Carrier
- Phone number
- User name
- Password

Note: You must activate your mobile broadband device on your PC prior to connecting it to the system.

Note: USB mobile broadband settings may not be displayed if the device is already activated.

Prioritize connection methods

This screen allows you to choose your connection methods and change them as needed. You can select to Change Order and have the system either always attempt to connecting using a USB mobile broadband or using Wi-Fi.

Bluetooth® settings

This screen will show you what device is currently paired with the system as well as giving you your typical *Bluetooth* options to connect, disconnect, set as favorite, delete and add device.

Bluetooth is a registered trademark of the Bluetooth SIG.

Settings

SYSTEM SETTINGS

1. Press Menu > Settings > System.
2. Select from the following:
 - Language
 - Temperature Units
 - Touchscreen beeps
 - Install Applications
 - Distance Units
 - System Prompt Volume
 - Keyboard layout
 - Master Reset

Display settings

Your touchscreen system allows you to make adjustments to the touchscreen display. To access:

1. Press Menu > Display.
2. Choose to adjust any of the following:
 - Brightness
 - Auto Dim on/off
 - Mode: Auto, Day or Night
 - Edit Wallpaper

To access this screen using voice commands, press  on your steering wheel controls and when prompted, say, "Display settings".

Uploading photos for your home screen wallpaper

Your system allows you to upload and view up to 32 photos. To access:

1. Press Menu > Display > Edit Wallpaper.
2. Follow the system prompts to upload your photographs.

Note: You can NOT load photos directly from your camera. You MUST access the photos from either your USB mass storage device or from an SD card.

Photo display limitations:

- Compatible file formats are as follows: .jpg, .gif, .png, .bmp
- Each file must be 1.5 MB or less.
- Recommended dimensions: 800 x 378
- Only the photograph(s) which meet these conditions will be displayed. Photographs with extremely large dimensions (i.e., 2048 x 1536) may not be compatible and will appear as a blank (black) image on the display.

Settings

Notifications

This screen will display any system messages such as an SD card fault, etc. You can select the message and then choose to:

- *View* the complete message
- *Delete* the message
- *Delete All* messages

Note: The system will alert you that you have messages by turning the  icon yellow (instead of white). When the messages are read or deleted, the icon will return to white.

VEHICLE SETTINGS

Vehicle settings allow to you access and make adjustments to many features (if available) such as:

- Ambient lighting
- Vehicle Health Report (if equipped, U.S. only): Refer to *Vehicle Health Report* in the *SYNC® Services and Apps* chapter in this supplement.
- Rear View Camera
- Enable Valet Mode
- Edit Door Keypad code

Ambient lighting (if equipped)

When activated, ambient lighting will illuminate footwells and cupholders with a choice of colors. To access:

1. Press Menu > Vehicle > Ambient lighting.
2. Touch the desired color.
3. Use the scroll bar to increase/decrease the intensity.

To turn the feature on/off, simply press the power button ().

Settings

Rearview camera (if equipped)

The rear-view camera provides a video image of the area behind the vehicle.

1. Press Menu > Vehicle > Reverse camera.
2. Select from the following settings:
 - Rear camera delay
 - Visual park aid alert
 - Guideline

Valet mode

Valet mode allows you to lock the system so that none of your information on the system can be accessed until it is unlocked with the correct PIN.

1. Press Menu > Vehicle > Valet mode.
2. Select 'Enable valet mode'.
3. When prompted, enter a four digit PIN.

Note: After you press to 'Continue' the system will be locked until the correct PIN is entered again.

Note: If you are locked out and need to reset the PIN, you can enter 3681 and the system will unlock.

Changing your door keypad code (if equipped)

To change the keypad code for your keyless entry keypad system:

1. Press Menu > Vehicle > Edit door keypad code.
2. Enter your current factory code and, when prompted, enter the new code you would like.

Active Park Assist (if equipped)

When activated, your system will display directions for you regarding the active park assist process.

For complete information on this system, please refer to *Active Park Assist* in the *Driving* chapter of your Owner's Guide.

Navigation features

NAVIGATION FEATURES (IF EQUIPPED)

Note: Your navigation SD card MUST be in the SD card slot in order for you to access the navigation features.

Your navigation system is comprised of two main features, destination mode and map mode.

To set a destination, press Dest in the upper right hand corner of the touchscreen. Then, refer to *Setting a destination* which follows.

To view the navigation map and the vehicle's current location, touch the green bar in the upper right hand corner of the touchscreen. Or, you can also press Dest > Map. Refer to *Map mode* later in this section.

To order replacement SD navigation cards, see your authorized dealer.

Note: Your SD card slot is spring loaded. To remove the SD card, simply press the card in and the system will eject the card. Do not attempt to pull the card to remove it as this could cause damage.

SETTING A DESTINATION

To set a destination:

1. Press 'Dest' on the top right corner of the screen.
2. Choose to set a destination using any of the following:
 - My Home
 - Favorites
 - Previous Destinations
 - Point of Interest (POI)
 - Emergency
 - Freeway Entrance/Exit
 - Street Address
 - Intersection
 - City Center
 - Map
 - Previous Starting Point
3. Follow the highlighted text fields to enter any necessary information. Note that any order of entry is acceptable. For address destination entry, the Go! button will appear once all the necessary information has been entered. Pressing the Go! button will trigger the display of the address location on the map.
4. Select 'Set as Dest' to make this your destination. You can choose to 'Set as Waypoint' to have the system route to this point on the way to your current destination. You can also choose to save the destination as a Favorite.

Note: Any Avoid Areas which have been selected are also considered in route calculation.

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Navigation features

5. Now choose from up to three different routes based on route length and estimated times of arrival:

- Fastest: Uses the fastest moving roads possible.
- Shortest: Uses the shortest distance possible.
- Eco (EcoRoute): Uses the most fuel efficient route.

6. Select 'Start Route'.

You can also choose to cancel the route or to have the system demo the route for you. Select 'Route Prefs' to set route preferences such as having the system avoid freeways, toll roads, ferries and car trains as well as to use or not use HOV lanes. (HOV lanes are High Occupancy Vehicle Lanes also known as carpool or diamond lanes. These lanes are reserved for people who ride in buses, vanpools or carpools.)

POI categories

Your system offers a variety of POI (Points of Interest) categories.

The main categories are as follows:

- Food / drink & dining
- Travel & transportation
- Financial
- Emergency
- Community
- Health & medicine
- Automotive
- Shopping
- Entertainment & arts
- Recreation & sports
- Government
- Domestic services

Within these main categories, you will find subcategories which contain more listings. They subcategories are as follows:

- Restaurant
- Golf
- Parking
- Home & Garden
- Personal Care Services
- Auto Dealership
- Govt. Office
- Public Transit
- Education

To expand these listings, simply press the + in front of the POI listing.

The system also allows you to sort the POIs by distance, alphabetically or by WCities listings (if available).

Navigation features

WCities (if available)

WCities is a service which provides additional information about certain points of interest (POIs) such as restaurants, hotels and attractions (if available).

Note: WCities POI information is limited to approximately 100 cities (92 U.S. cities and eight Canadian).

When you have selected a POI, the location and information will appear, such as address and phone number. If the POI is listed with WCities, you will also see information such as a brief description, check in /out times, when the restaurant is open, etc.

Press 'More Information' for a longer review, a list of services and facilities, the average room or meal price as well as the website (if available).

This screen will display the POI icon such as:

Hotel



Coffeehouse



Food & Drink



Navigation features

Nightlife



Attraction



This icon will appear when your selection exists in multiple categories within the system.



When you are viewing additional information for Hotels, WCities will also tell you if the hotel has certain services and facilities using icons:

- Restaurant
- Business center
- Handicap facilities
- Laundry
- Refrigerator
- 24 hr room service
- Fitness center
- Internet access
- Pool
- Wi-Fi

For restaurants, WCities can provide information such as star rating, average cost, review, handicap access, hours of operation, and website address.

For hotels, WCities can provide information such as star rating, price category, review, check in/out times, hotel service icons and website address.

Navigation features

Setting your navigation preferences

Your touchscreen system allows you to choose and set preferences which the system will take into account when planning your route.

- Press Menu > Settings > Navigation to access:



- Map Preferences
- Navigation Preferences
- Avoid Areas
- Route Preferences
- Traffic Preferences

Map Preferences: Allows you to turn breadcrumbs on/off, select how you would like to view your turn list (top to bottom or bottom to top) , as well as setting the automatic parking POI notification. If you turn on the parking POI notification, this will display parking POI icons on the map when you get close to your destination. This feature may not be as useful in very dense areas, and may clutter the map if other POIs are also set for display on the map.

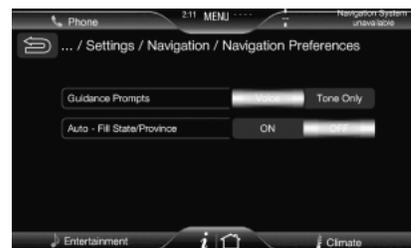


Navigation features

Route Preferences: Allows you to select to avoid freeways, toll roads, ferries and car trains when planning your route. You can also select to use HOV lanes (if available), and have the system always select the shortest distance, fastest time or most ecological route when calculating a route for you.



Navigation Preferences: Allows you to choose your navigation prompts to be either voice or tone only. You can also choose to have the system automatically fill the state and province based on the information already entered into the system.



Traffic Preferences: The Avoid Traffic Problems setting allows you to set how you would like the system to handle traffic problems along your route. Choose 'Automatic' for the system to automatically reroute you to avoid traffic incidents that develop and impact the current route (no notification is provided). Choose 'Manual' for the system to always provide a traffic alert notification for traffic incidents along the planned route. You will have a choice to accept or ignore the notification before the route deviation is made.

You can also activate the display of certain or all traffic icons on the map (road work, incidents, accidents, closed roads, weather related icons) by choosing on or off.

Navigation features

Avoid Areas: Allows you to select areas which you would like the system to avoid when calculating a route for you. Press 'Add' to add a location from one of these categories to your avoid list:

- My Home
- Favorites
- Previous Destinations
- Point of Interest (POI)
- Emergency
- Street Address
- Intersection
- City Center
- Map

Once an avoid area is added, the system will try to avoid the area(s) if possible for all routes. To delete an avoid area, select its listing on the screen and when the screen changes to the Avoid Areas Edit screen (avoid area is displayed on a map) press the Delete button at the bottom right of the screen.

MAP MODE

To access map mode, press the green bar in the upper right area of the touchscreen. The map screen will display.

Your system offers advanced map viewing comprised of both 2D city maps as well as 3D landmarks (when available).

2D city maps show detailed outlines of buildings, visible land use and land elements and detailed railway infrastructure for the most essential cities around the globe. These 2D city maps also contain primary features such as town blocks, building footprints, and railways.



Navigation features

3D landmarks will appear when available on your current map. When in 3D map mode, these are clear, visible objects which are typically recognizable and have a certain tourist value.



You can adjust how your map appears. Press the arrow icon repeatedly on the upper left side of the screen to choose between:



- **Heading up:** Select for direction of forward travel to always be the upward direction on screen. Available for map scales up to 2.5 mi (5 km). For scales above that, the setting for Heading-Up is remembered, but the map is shown in North-Up only. If the scale returns below this level, then the Heading-Up setting is restored.
- **North up:** In this mode, the northern direction is always the upward direction on screen.
- **3D map mode:** This map view provides an elevated perspective of the map. The viewing angle can be adjusted and the map can be rotated 180 degrees by dragging your finger along the circle tool that appears in the center of the map.



Navigation features

Re-centering the map: Whenever you scroll the map away from your vehicle's current location, a centering icon will appear in the top left of the screen. Press this button to re-center the map back your vehicle's current location.



MAP ICON DESCRIPTIONS

- **Vehicle mark:** This icon is shown in scroll mode also. The ring around the vehicle mark will flash. The vehicle mark is shown in the center of the map display, except when in scroll mode. 
- **Scroll cursor:** This icon is fixed in the center of the screen. The map position closest to the cursor is in a window on the top center part of the screen. 
- **Address book entry default icon(s):** This icon indicates the location on the map of an address book entry. This is the default symbol shown after the entry has been stored to the Address Book by any method other than the map. A different icon can be selected from the 22 icons available; each icon can be used more than once. 
- **Home:** This icon indicates the location on the map currently stored as the home position. Only one entry from the Address Book can be saved as Home. This icon cannot be changed. 
- **POI (Point Of Interest) icon:** Icons such as this can be displayed on the map and can be turned on or off. There are about 56 subcategories of POIs that can be selected to be displayed on the map one at a time. 

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Navigation features

- **Starting point:** This icon indicates the starting point of a planned navigation route. 
- **Waypoints:** This icon indicates the location of a waypoint on the map. The number inside the circle is different for each waypoint and represents the position of the waypoint in the route list. 
- **Destination symbol:** This icon indicates the location of the final destination on the map. 
- **Next maneuver point:** This icon shows the location where the next turn should occur on the planned route. 
- **No GPS symbol:** This icon indicates that insufficient GPS satellite signals are being received for accurate map positioning. The symbol may be intermittently displayed under normal operation in an area with poor GPS access. 

Quick touch buttons

When in map mode, touch anywhere on the map display to access the following options:

- **Set as Dest:** Press to select a scrolled location on the map as your destination. (You may scroll the map by pressing your index finger on the map display. When you reach the desired location, simply let go and then press 'Set as Dest'.
- **Set as Waypoint:** Press to set the current location as a waypoint.
- **Save to Favorites** Press to save the current location to your favorites.
- **POI Icons On/Off:** Press to select POI icons to be displayed on the map. Up to three icons can be selected for display on the map at the same time.

Navigation features

- **Traffic List (if SIRIUS® Travel Link™ is active):** Press to display nearby traffic incidents when a route is not active. The incidents can be sorted by distance, incident, or A-Z. When a route is active, the system will automatically display traffic incidents on route. If there are not incidents on the current route, the system will indicate that and switch to the Other Traffic Places screen which will allow selection of Traffic near My Home, Traffic Near Favorite Destination, or My Traffic Places. These selections refer to locations previously entered into the system.
- **View/Edit Route:** Press to access the following features when a route is active:
 - Cancel route
 - Edit route preferences
 - Edit destination/waypoints
 - View route
 - Edit traffic preferences
 - Edit turn list

Map Scrolling: The map is touch sensitive, so you can use a swipe scrolling method (as you would on your portable music player) to scroll the map.

A scrolling circle appears in the center of the screen when in 3D map mode. Trace the circle with your finger to rotate the map.



Reporting map errors: Tele Atlas is the digital map provider for the navigation application. If you find map data errors, you may report them directly to Tele Atlas by going to <http://mapinsight.teleatlas.com> Tele Atlas evaluates all reported map errors and will respond back via email the result of their investigation.

Navigation voice commands (if equipped)

If your vehicle is equipped with the SD card navigation feature, you then have the ability to enter in a street address using a new feature called *One Shot Destination Street Address*. When you say either “Navigation Destination Street Address” or “Destination Street Address”, the system will ask you to say the full address. The system will display an example on-screen. You can then speak the address naturally, such as “One two three four Main Street, Anytown”.

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Navigation features

When in navigation mode, press  on the steering wheel controls. When prompted, you may say any of the following commands:

- Repeat Instruction
- Cancel Route
- Show Turn List
- Show 3D
- Show Map
- Voice Off
- Voice Volume Decrease
- Zoom Out
- Destination
- Destination <nametag>
- Destination <POI Category>
- Destination Nearest <POI Category>
- Destination Favorites
- Destination Previous Destination
- Destination Nearest <POI Category>
- Navigation*
- Detour
- Cancel Next Waypoint
- Show Route
- Where Am I
- Show North Up
- Voice On
- Voice Volume Increase
- Zoom In
- Destination Home
- Destination play nametag
- Destination POI
- Destination Street Address
- Destination Intersection
- Destination Nearest POI
- Play Nametags

***Note:** If you have said the command, “Navigation”, you may say any of the above or following commands:

- Zoom Street
- Zoom City
- Zoom State
- Zoom in Minimum
- Destination*
- Zoom Country
- Zoom to <distance>
- Zoom Province
- Zoom out Maximum

***Note:** If you have said, “Destination”, you may then say any of the following commands:

- Home
- Intersection
- Play Nametags
- POI Category
- Previous Destination
- Nearest POI
- <nametag>
- <POI Category>
- Street Address
- Favorites
- Nearest <POI Category>

Navigation features

SIRIUS® TRAVEL LINK™(IF ACTIVATED, U.S. ONLY)

Note: In order to use SIRIUS® Travel Link™, your vehicle must be equipped with navigation and your navigation SD card must be in the SD card slot.

SIRIUS® Travel Link™ (if activated) can help you locate the best gas prices, find movie listings, get current traffic alerts, access the current weather map, get accurate ski conditions as well as scores to current sports games.

Note: A paid subscription is required to access/use these features. Go to www.sirius.com/travellink for more information.



WARNING: Driving while distracted can result in loss of vehicle control, accident and injury. Ford strongly recommends that drivers use extreme caution when using any device that may take their focus off the road. Your primary responsibility is the safe operation of the vehicle. We recommend against the use of any handheld device while driving and that you comply with all applicable laws.

To access:

1. Press **i** > Sirius Travel Link.
2. Choose from any of the following services:
 - Traffic On Route
 - Traffic Nearby
 - Other Traffic Places
 - Fuel Prices
 - Weather
 - Sports Info.
 - Movie Listings
 - Ski Conditions

Traffic features: Select to identify traffic incidents on your route, nearby your vehicle's current location or near any of your favorite places (if programmed).

Weather: Select to view the nearby weather, current weather, or the 5 day forecast for the chosen area. Select 'Map' to see the weather map which can show storms, radar information, charts and winds. Select 'Area' to select from a listing of weather locations.

Ski conditions: Displays ski conditions for a specific area.

Fuel Prices: Displays gas prices at stations close to your vehicle's location or on an active navigation route.

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Navigation features

Sports Info: Displays scores and schedules for a variety of sports. You can also save up to 10 favorite teams for easier access. The score will automatically refresh when a game is in process.

Movie Listings: Display nearby movie theaters and their show times (if available).

SIRIUS® Travel Link™ voice commands (if equipped)

Note: In order to use SIRIUS® Travel Link™, your vehicle must be equipped with navigation and your navigation SD card must be in the SD card slot.

To access SIRIUS® Travel Link™ features by voice, press  on the steering wheel controls. When prompted, you may say any of the following commands:

- Traffic
- Weather
- Movie Listings
- Sports Schedules*
- Sports Headlines*
- Weather Map
- 5-Day Weather Forecast
- Fuel Prices
- Sports Scores*
- Help

Note: The following commands for SIRIUS® Travel Link™ require you to say “Travel Link” first and then you can say any of the following commands:

- NFL Scores
- NFL Headlines
- NBA Schedule
- NHL Scores
- NHL Headlines
- Baseball Schedule
- College Football Scores
- College Football Headlines
- College Basketball Schedule
- Motor Sports Order
- Motor Sports Headlines
- Golf Schedule
- WNBA Scores
- WNBA Schedule
- WNBA Headlines
- NFL Schedule
- NBA Scores
- NBA Headlines
- NHL Schedule
- Baseball Scores
- Baseball Headlines
- College Football Schedule
- College Basketball Scores
- College Basketball Schedule
- Motor Sports Schedule
- Golf Leaderboard
- Golf Headlines
- MLS Scores
- MLS Schedule
- MLS Headlines

Navigation features

- My Teams Scores
- My Team Headlines
- Sports Schedules*
- Help
- My Teams Schedule
- Sports Scores*
- Sports Headlines*

***Note:** If you have said, “Sports Scores” or “Sports Schedules” or “Sports Headlines” you may say any of the following commands:

- NFL
- NHL
- NBA
- Baseball
- MLS
- Help
- College Football
- College Basketball
- WNBA
- Golf
- My Teams

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Read and follow instructions

Before using your Windows Automotive-based system, read and follow all instructions and safety information provided in this end user manual (“User’s Guide”). Not following precautions found in this User’s Guide can lead to an accident or other serious consequences.

Keep User’s Guide in Vehicle

When kept in the vehicle, the User’s Guide will be a ready reference for you and other users unfamiliar with the Windows Automotive-based system. Please make certain that before using the system for the first time, all persons have access to the User’s Guide and read its instructions and safety information carefully.



WARNING: Operating certain parts of this system while driving can distract your attention away from the road, and possibly cause an accident or other serious consequences. Do not change system settings or enter data non-verbally (using your hands) while driving. Stop the vehicle in a safe and legal manner before attempting these operations. This is important since while setting up or changing some functions you might be required to distract your attention away from the road and remove your hands from the wheel.

General operation

Voice Command Control

Functions within the Windows Automotive-based system may be accomplished using only voice commands. Using voice commands while driving allows you to operate the system without removing your hands from the wheel.

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Prolonged Views of Screen

Do not access any function requiring a prolonged view of the screen while you are driving. Pull over in a safe and legal manner before attempting to access a function of the system requiring prolonged attention. Even occasional short scans to the screen may be hazardous if your attention has been diverted away from your driving task at a critical time.

Volume Setting

Do not raise the volume excessively. Keep the volume at a level where you can still hear outside traffic and emergency signals while driving. Driving while unable to hear these sounds could cause an accident.

Use of Speech Recognition Functions

Speech recognition software is inherently a statistical process which is subject to errors. It is your responsibility to monitor any speech recognition functions included in the system and address any errors.

Navigation Features

Any navigation features included in the system are intended to provide turn by turn instructions to get you to a desired destination. Please make certain all persons using this system carefully read and follow instructions and safety information fully.

Distraction Hazard

Any navigation features may require manual (non-verbal) setup. Attempting to perform such set-up or insert data while driving can seriously distract your attention and could cause an accident or other serious consequences. Stop the vehicle in a safe and legal manner before attempting these operations.

Let Your Judgment Prevail

Any navigation features are provided only as an aid. Make your driving decisions based on your observations of local conditions and existing traffic regulations. Any such feature is not a substitute for your personal judgment. Any route suggestions made by this system should never replace any local traffic regulations or your personal judgment or knowledge of safe driving practices.

Route Safety

Do not follow the route suggestions if doing so would result in an unsafe or illegal maneuver, if you would be placed in an unsafe situation, or if you would be directed into an area that you consider unsafe. The driver is ultimately responsible for the safe operation of the vehicle and therefore, must evaluate whether it is safe to follow the suggested directions.

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Potential Map Inaccuracy

Maps used by this system may be inaccurate because of changes in roads, traffic controls or driving conditions. Always use good judgment and common sense when following the suggested routes.

Emergency Services

Do not rely on any navigation features included in the system to route you to emergency services. Ask local authorities or an emergency services operator for these locations. Not all emergency services such as police, fire stations, hospitals and clinics are likely to be contained in the map database for such navigation features.

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You acknowledge that devoting attention to the TeleNav Software may pose a risk of injury or death to you and others in situations that otherwise require your undivided attention, and you therefore agree to comply with the following when using the TeleNav Software: (a) observe all traffic laws and otherwise drive safely; (b) use your own personal judgment while driving. If you feel that a route suggested by the TeleNav Software instructs you to perform an unsafe or illegal maneuver, places you in an unsafe situation, or directs you into an area that you consider to be unsafe, do not follow such instructions; (c) do not input destinations, or otherwise manipulate the TeleNav Software, unless your vehicle is stationary and parked; (d) do not use the TeleNav Software for any illegal, unauthorized, unintended, unsafe, hazardous, or unlawful purposes, or in any manner inconsistent with this Agreement; (e)

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You agree to indemnify and hold TeleNav harmless against all claims resulting from any dangerous or otherwise inappropriate use of the TeleNav Software in any moving vehicle, including as a result of your failure to comply with the directions above.

2. Account Information

You agree: (a) when registering the TeleNav Software, to provide TeleNav with true, accurate, current, and complete information about yourself, and (b) to inform TeleNav promptly of any changes to such information, and to keep it true, accurate, current and complete.

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6. Arbitration and Governing Law

You agree that any dispute, claim or controversy arising out of or relating to this Agreement or the TeleNav Software shall be settled by independent arbitration involving a neutral arbitrator and administered by the American Arbitration Association in the County of Santa Clara, California. The arbitrator shall apply the Commercial Arbitration Rules of the American Arbitration Association, and the judgment upon the award rendered by the arbitrator may be entered by any court having jurisdiction. Note that there is no judge or jury in an arbitration proceeding and the decision of the arbitrator shall be binding upon both parties. You expressly agree to waive your right to a jury trial.

This Agreement and performance hereunder will be governed by and construed in accordance with the laws of the State of California, without giving effect to its conflict of laws provisions. To the extent judicial action is necessary in connection with the binding arbitration, both TeleNav and you agree to submit to the exclusive jurisdiction of the courts of the County of Santa Clara, California. The United Nations Convention on Contracts for the International Sale of Goods shall not apply.

7. Assignment

You may not resell, assign, or transfer this Agreement or any of your rights or obligations, except in totality, in connection with your permanent transfer of the TeleNav Software, and expressly conditioned upon the new user of the TeleNav Software agreeing to be bound by the terms and conditions of this Agreement. Any such sale, assignment or transfer that is not expressly permitted under this paragraph will result in immediate termination of this Agreement, without liability to TeleNav, in which case you and all other parties shall immediately cease all use of the TeleNav Software. Notwithstanding the foregoing, TeleNav may assign this Agreement to any other party at any time without notice, provided the assignee remains bound by this Agreement.

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8. Miscellaneous

8.1 This Agreement constitutes the entire agreement between TeleNav and you with respect to the subject matter hereof.

8.2 Except for the limited licenses expressly granted in this Agreement, TeleNav retains all right, title and interest in and to the TeleNav Software, including without limitation all related intellectual property rights. No licenses or other rights which are not expressly granted in this Agreement are intended to, or shall be, granted or conferred by implication, statute, inducement, estoppel or otherwise, and TeleNav and its suppliers and licensors hereby reserve all of their respective rights other than the licenses explicitly granted in this Agreement.

8.3 By using the TeleNav Software, you consent to receive from TeleNav all communications, including notices, agreements, legally required disclosures or other information in connection with the TeleNav Software (collectively, "Notices") electronically. TeleNav may provide such Notices by posting them on TeleNav's Website or by downloading such Notices to your wireless device. If you desire to withdraw your consent to receive Notices electronically, you must discontinue your use of the TeleNav Software.

8.4 TeleNav's or your failure to require performance of any provision shall not affect that party's right to require performance at any time thereafter, nor shall a waiver of any breach or default of this Agreement constitute a waiver of any subsequent breach or default or a waiver of the provision itself.

8.5 If any provision herein is held unenforceable, then such provision will be modified to reflect the intention of the parties, and the remaining provisions of this Agreement will remain in full force and effect.

8.6 The headings in this Agreement are for convenience of reference only, will not be deemed to be a part of this Agreement, and will not be referred to in connection with the construction or interpretation of this Agreement. As used in this Agreement, the words "include" and "including," and variations thereof, will not be deemed to be terms of limitation, but rather will be deemed to be followed by the words "without limitation."

9. Other Vendors Terms and Conditions

The TeleNav Software utilizes map and other data licensed to TeleNav by third party vendors for the benefit of you and other end users. This Agreement includes end-user terms applicable to these companies (included at the end of this Agreement), and thus your use of the TeleNav Software is also subject to such terms. You agree to comply with the following additional terms and conditions, which are applicable to TeleNav's third party vendor licensors:

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You acknowledge that the use of the Tele Atlas Software with a non-Tele Atlas map may result in increased variance between the location displayed on the map and ground truth location.

You shall not provide display or allow access to the actual numerical latitude and longitude coordinates of the Tele Atlas Software.

You are prohibited from using the Tele Atlas Software (i) to create mailing lists or (ii) for other such similar uses.

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Effective as of May 1st 2007

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FCC ID: KMHSYNG2 IC: 1422A-SYNG2

FCC ID: KMHSYNG2-L IC: 1422A-SYNG2L

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This equipment complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference and (2) this device must accept any interference received, including interference that may cause undesired operation. This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This Class [B] digital apparatus complies with Canadian ICES-003.

This equipment complies with FCC/ IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.



WARNING: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

The antenna used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

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