

This Quick Reference Guide is not intended to replace your vehicle Owner's Guide which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your occupants. Please read your entire Owner's Guide carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise.

All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Guide.

Ford Motor Company Customer Relationship Center
P.O. Box 6248 | Dearborn, MI 48121
1-800-392-3673 (FORD)
(TDD for the hearing impaired: 1-800-232-5952)
www.fordowner.com
www.ford.ca




June 2011
First Printing
Quick Reference Guide
Super Duty
Litho in U.S.A.



CC3J 19G217 AA

CONVENIENCE

HEATED OUTSIDE MIRRORS (IF EQUIPPED)





To activate, press  on the climate control panel.

SECURICODE™ KEYLESS ENTRY SYSTEM (IF EQUIPPED)





This system allows you to lock or unlock the doors without a key. Ensure that you have your 5-digit factory code, located on your owner's wallet card in the glove box.

- To unlock the driver's door, enter your 5-digit factory code.
- To unlock all doors, enter your 5-digit factory code and, within five seconds, press 3-4.

INTEGRATED KEYHEAD TRANSMITTER (IKT) REMOTE ENTRY ICONS

- Press  once to lock all doors. Press again to confirm all doors are closed.
- Press  once to unlock the driver's door. Press again within three seconds to unlock all doors.
- Press  to activate the panic alarm. Press again or turn the ignition on to deactivate.
- Car finder: Press  twice within three seconds to locate your vehicle. The horn will chirp and the turn lamps will flash.

REMOTE START (IF EQUIPPED)

If your IKT has the  icon, you have remote start, which allows you to start the engine from outside the vehicle. To use, press  on your IKT to lock all the doors. Press  twice. (If you have a diesel engine, there will be a few seconds delay before the engine starts.) When you are ready to leave, insert the key into the ignition and turn to the on position before driving. To turn the engine off after using remote start, press  once. Refer to the Locks and Security chapter in your Owner's Guide for more information on the Remote Start feature.

UNIVERSAL GARAGE DOOR OPENER (IF EQUIPPED)

Your vehicle may be equipped with a universal transmitter located on the driver's visor. This system has two primary features – a garage door opener and a platform for remote activation of devices in your home. This system's garage door opener function replaces the common hand-held garage door opener with a three button transmitter. For more information, refer to the Driver Controls chapter of your Owner's Guide.

NAVIGATION SYSTEM (IF EQUIPPED)

Your touch screen navigation system allows you to record CDs, listen to SIRIUS® satellite radio or HD Radio broadcasts, play DVDs and access SIRIUS® Travel Link™ in addition to navigating the vehicle. For more information, refer to your Navigation System Supplement.

SYNC® (IF EQUIPPED)

Your SYNC® system has unique phone and media features which allow you to make and receive hands-free calls as well as play your media selections by artist, album, genre or similar music. You can receive Vehicle Health Reports and set up and use 911 Assist™ which can call emergency services if you have an accident. SYNC® Applink™ allows you to use applications on your smartphone such as Pandora and Stitcher. SYNC® also offers SYNC® Services which, if activated, can provide turn-by-turn directions, access to traffic reports, sports scores and business searches. To set up your profile for Vehicle Health Reports and SYNC® Services, please visit www.SyncMyRide.com.

SIRIUS® SATELLITE RADIO (IF EQUIPPED)

Your vehicle may be equipped with satellite radio. SIRIUS® satellite radio broadcasts music, sports, news and entertainment programming. For more information and a complete list of SIRIUS® satellite radio channels, visit www.sirius.com in the United States, www.siriuscanada.ca in Canada, or call SIRIUS® at 1-888-539-7474. Satellite radio is only available with a valid SIRIUS® radio subscription.



FUEL FACTS

DIESEL/BIODIESEL

If your vehicle has a green colored fuel cap, you have a diesel vehicle which is compatible with diesel fuel and also biodiesel B20 or less.

Biodiesel is a renewable fuel derived from vegetable oils and/or animal fats. Your diesel engine can operate on diesel fuels containing up to 20% biodiesel, or B20. (Use only biodiesel that meets ASTM D975 diesel or the ASTM D7467 B6-B20 biodiesel industry specifications.)

Ensure that you purchase biodiesel from a reputable source. Do not store biodiesel fuel in the fuel tank for more than one month.

DIESEL EXHAUST FLUID (DEF)

The emissions system uses Diesel Exhaust Fluid (DEF) which MUST be replenished at regular intervals. Failure to do so could cause vehicle speed limitations and/or result in the vehicle entering an idle-only mode.

Your message center will alert you when you begin to get low on DEF. The first alert will appear in the message center when you have approximately 800 miles left to empty. Certain conditions such as driving styles, trailer towing or fast acceleration will require filling the tank more often.

The DEF tank has a blue capped filler port and is next to your diesel fuel inlet. This tank can be filled using a nozzle at a DEF filling station or using a DEF bottle with a spout. Motorcraft® DEF bottles are recommended as they are designed to be spill proof and will



stop the flow of DEF when the tank is full. Ensure that you do NOT put DEF in the fuel tank as this can cause engine

damage which is not covered by your vehicle's warranty. Immediately wipe away any DEF that has spilled on painted surfaces with water and a damp cloth to prevent damage to the paint.



Use only DEF certified by the American Petroleum Institute (API) such as Motorcraft® DEF or equivalent. Look for the API certification trademark.

The DEF capacity is 5 gallons (18.9L) for a pickup and 6 gallons (22.7L) for a chassis cab. Do NOT overfill the system as this could cause freeze damage to the DEF tank.

For more information on this system, refer to Selective Catalytic Reduction (SCR) System in your Diesel Supplement.

FUEL FILTER

Your Ford truck includes a LOW FUEL PRESSURE monitor to let you know that the engine is not receiving the fuel it needs. Driving with low fuel pressure can damage injection equipment and void your warranty. Check or switch your fuel source if you are replacing filters more often than the recommended interval.

FLEX FUEL VEHICLE (FFV, IF EQUIPPED)

If your vehicle has a yellow colored fuel cap, you have a flex fuel vehicle. Use only unleaded fuel or ethanol fuel (E85).

DRAINING THE WATER SEPARATOR

Your vehicle is equipped with a state of the art diesel fuel delivery system. It includes a Diesel Fuel Conditioning Module (DFCM) and engine mounted fuel filter. The DFCM includes a filter, electronic fuel pump and water separator/drain mounted on the frame just below the cab driver side. Drain the DFCM (with engine off) during oil changes or as soon as possible when the WATER IN FUEL message is displayed. Ignoring the Water In Fuel message can cause the accumulated water to be passed to the engine resulting in fuel system damage.

COOLANT

Your Super Duty uses Motorcraft® Specialty Orange Engine Coolant (orange-colored). **DO NOT** use glycol coolant as it is not compatible with your vehicle. **DO NOT MIX** different colors or types of coolant in your vehicle. **DO NOT MIX** recycled coolant and new (unused) coolant together in the vehicle, as the mixing of engine coolants may harm your engine's cooling system. The use of an improper coolant may harm engine and cooling system components and may void the warranty. Ensure that **ONLY** the correct coolant is used.

TIRE PRESSURE

The recommended specifications are on the Safety Compliance Certification Label or Tire Label located on the B-Pillar or the edge of the driver's door. As an added safety feature, your vehicle may be equipped with a Tire Pressure Monitoring System (TPMS) that illuminates a low tire pressure warning light when one or more of your tires is significantly under-inflated. Refer to the Tires, Wheels and Loading chapter in your Owner's Guide for more information.

ENGINE OIL SPECIFICATIONS

Quality engine oils help achieve good engine performance and durability. For normal or severe service, use Motorcraft® oil or an equivalent oil conforming to Ford Specifications as listed in the *Maintenance product specifications and capacities* in your *Diesel Supplement* or API service categories CJ-4 or CJ-4/SM.

SUPER DUTY

2012

QUICK REFERENCE GUIDE

MESSAGE CENTER

The message center monitors many vehicle systems and alerts you to potential vehicle problems and conditions. Your message center also allows you to program and configure certain features without taking your hands off the wheel. Use the steering wheel controls to scroll, make selections and adjustments which will appear in the message center display in the instrument cluster. If equipped with an LCD screen, your main menu selections are: Gauge Mode, Trip A/B, Fuel Economy, Truck Apps (if equipped), Settings and Information.

TURN SIGNAL OPERATION

- To operate the left turn signal, push the lever down until it stops and release.
- To operate the right turn signal, push the lever up until it stops and release.
- To indicate a lane change, push the lever up/down to the first stop position and release. The turn signals will flash three times and stop.

ADVANCETRAC® WITH RSC® STABILITY ENHANCEMENT SYSTEM (ALL SINGLE REAR WHEEL (SRW) VEHICLES)

Helps you maintain stability and steerability of your vehicle during a variety of road conditions. Roll Stability Control™ (RSC®) helps to avoid a vehicle roll-over. If your vehicle becomes stuck, try turning off the AdvanceTrac® system (by pressing the control) to allow wheel spin and help increase momentum to help dig the vehicle out.

ELECTRONIC LOCKING DIFFERENTIAL (ELD, IF EQUIPPED)

The ELD is a device housed in the rear axle which allows both rear wheels to turn at the same speed. You can engage or disengage the ELD on the fly. When the axle is disengaged, it will function like a standard rear wheel axle. When it is engaged, the rear wheels will rotate at the same speed when turning, thereby being helpful on slippery and/or off road surfaces, particularly when one wheel is on a poor traction surface.

For vehicles with an electronic shift 4WD system, pull the knob on the 4WD control toward you. The indicator light will display in the instrument cluster indicating the system is engaged.

For 2WD vehicles and vehicles equipped with a manual shift 4WD system, turn the 4WD control to ON. The indicator light will appear in the instrument cluster indicating the system is engaged.

Use extreme caution when using any device or feature that may take your attention off the road. Ford recommends against the use of any hand-held device while driving and that you comply with all applicable laws. Your primary responsibility is the safe operation of the vehicle.

SELECTSHIFT AUTOMATIC™ TRANSMISSION (SST)

Your vehicle is equipped with a SST gearshift lever which allows you to change gears without a clutch. Put the gearshift into M (manual) and press + to upshift and - to downshift.

To lock gears, put the gearshift lever into D (Overdrive). Press - to lock out the gears. Only the available gears will be displayed. Press + to unlock the gears.

TOW/HAUL SWITCH

To eliminate excessive transmission shifting, activate the tow/haul feature. This feature also provides engine exhaust braking in all forward gears when the transmission is in D (Overdrive).

The engine exhaust braking will help slow the vehicle and assist the driver in controlling the vehicle when descending a grade. (Exhaust braking available on diesel only.)

ELECTRONIC SHIFT ON THE FLY SYSTEM (IF EQUIPPED)

This system allows you shift on the fly and select from the following modes:

- 2H (2WD)- Use for general on-road driving.
- 4H (4x4 High)- Use for extra traction. This mode is NOT intended for use on dry pavement.
- 4L (4x4 Low)- Uses extra gearing to provide maximum power to all four wheels at reduced speeds. This mode is NOT intended for use on dry pavement.

HILL DESCENT CONTROL (IF EQUIPPED)

This allows you to maintain vehicle speed while descending steep grades in a variety of road conditions. To enable, press the hill descent button. A light in the cluster will illuminate and a chime will sound. To increase descent speed, press the accelerator until the desired speed is reached. To decrease speed, press the brake until the desired speed is reached. Hill Descent Control can maintain vehicle speeds on downhill grades and can be engaged between 2 mph (3 km/h) to 12 mph (20 km/h). **Note:** Hill descent control requires a cooling down interval after sustained use. The amount of time that the feature can remain active before cooling varies with conditions. The system will provide a warning in the message center and a chime will sound when the system is about to disengage for cooling. At this time, manually apply the brakes as needed to maintain descent speed.

UPFITTER CONTROLS (IF EQUIPPED)

The Upfitter package provides four switches which can be customized to perform additional functions. They provide 8 amps, 12 amps or 20 amps of electrical battery power.

POWER ADJUSTABLE FOOT PEDALS (IF EQUIPPED)

Press the control to move the pedals closer or farther away from you. The pedals should only be adjusted when the vehicle is stopped and in P (Park).

SAFETY

REARVIEW CAMERA (IF EQUIPPED)

This system provides a visual display of the area behind the vehicle. The display automatically appears on the navigation screen (if equipped) or in the rear view mirror when the vehicle is in Reverse (R) and uses colors (green, yellow and red) to alert you of your proximity to objects. **Note:** Visibility aids do not replace the need to watch where the vehicle is moving.



REVERSE SENSING SYSTEM (IF EQUIPPED)

The reverse sensing system may warn you if there is an object behind the vehicle that may be too low for you to see. A warning tone will sound which increases in frequency as the object gets closer and then will sound continuously when the object is less than 10 inches away. The system is active when the vehicle is in R (Reverse) and traveling less than 3 mph (5 km/h). **Note:** Visibility aids do not replace the need to watch where the vehicle is moving.

ENGINE ONLY TRACTION CONTROL (ALL DUAL REAR WHEEL VEHICLES)

This system helps you maintain stability and steerability of your vehicle, especially on slippery road surfaces such as snow, ice or gravel. During traction control operation, the traction control light will illuminate.

ROADSIDE ASSISTANCE

Your new Ford Super Duty comes with the assurance and support of 24-hour emergency roadside assistance. To receive roadside assistance in the United States, call 1 (800) 241-3673. In Canada, call 1 (800) 665-2006.

TRAILER SWAY (IF EQUIPPED)

Trailer sway uses the vehicle's AdvanceTrac® with RSC® system to detect and help reduce trailer sway by applying brake force at individual wheels and, if necessary, reducing engine power. This feature defaults to on. To turn off, refer to the Message Center section in the Instrument Cluster chapter of your Owner's Guide.

SIDE AIRBAGS AND SAFETY CANOPY SYSTEM (IF EQUIPPED)

Your vehicle may be equipped with side airbags and a safety canopy system which help protect you in the event of a crash.

ADJUSTABLE HEAD RESTRAINTS

Your vehicle's front row head restraints can be adjusted to suit your needs. Simply pull up to raise the head restraint. To lower, press the head restraint down while pressing and holding the guide sleeve adjust/release button.

You may also be able to tilt the head restraint forward or backward for additional comfort. Pivot the head restraint forward to the desired location. After the head restraint reaches the forward-most tilt position, pivoting it forward again will release it to the rearward un-tilted position.

FUNCTION

CENTER CONSOLE (IF EQUIPPED)

- One 12V power point inside the storage compartment and one on the rear of the console
- 110V/150W AC power point outlet on the rear of the console



UNDER SEAT LOCKING STORAGE (IF EQUIPPED)



The under seat storage compartment in the second row has a programmable lock which provides a safe place to store items. Use your ignition key to program the lock.

There is also an auxiliary power point within the compartment which you can use to power or charge your electronic devices.

MYKEY® (IF EQUIPPED)

Allows you to program certain driving restrictions in order to promote good driving habits. When MyKey® is programmed, the following features are adjusted:

- Belt-Minder® will sound continuously and the audio will be muted until the safety belt is buckled.
- Audible and visual low fuel warnings are provided.
- Audio volume can be limited.
- Vehicle speed can be limited.
- Audible and visual warnings can be configured at preselected speeds.
- AdvanceTrac® cannot be programmed off.

TAILGATE STEP (IF EQUIPPED)

Your vehicle may be equipped with a tailgate step that allows easy entry into the truck bed. To use, open the tailgate. Pull the yellow latch lever to the unlock position to release the grab handle from its stowed position and raise the handle upright until you feel it latch and see the latch lever in the lock position. (The yellow lever only needs to be used when releasing the grab handle.) Rotate the center molding to unlatch the tailgate. Flip open the panel to widen the step. Always use the grab handle when stepping up or down on the tailgate step. Keep the step load (you + load) below 350 lb. (159 kg).

To close the tailgate step, fold the step panel, then lift and fully slide the tailgate step into the tailgate. Slide the latch at the bottom of the handle, then lower the handle. Never drive with the step deployed. Ensure that you fully close and latch the tailgate step before moving the vehicle.