

ROADSIDE ASSISTANCE

1-800-241-3673

Available: 24 hours, 7 days a week

Ford Motor Company gives you peace of mind with the complimentary Roadside Assistance Program with services available from the warranty start date and lasts for 5 years or 60,000 miles whichever occurs first. The services available are:

- Warranty Towing
- Non-warranty Towing
- Collision Towing
- Battery Jump-start
- Fuel Delivery
- Lock-out Assistance
- Flat Tire Change
- Winch Out

Roadside Assistance is honored throughout the 50 states, Puerto Rico, Mexico and Canada, and is available 24 hours, 7 days a week, 365 days a year.

Towing services are available to any qualified Ford or Lincoln dealer within 35 miles of the disablement location or to the nearest qualified Ford or Lincoln dealer. If a qualified Ford or Lincoln dealer is within 35 miles of the disablement location and the member requests a Ford or Lincoln dealer over the 35 miles, the member shall be responsible for any mileage costs in excess of the 35 miles.

Fuel Delivery Service is limited to two no charge occurrences within a 12 month period.

Towing and emergency services are provided by and/or through, Cross Country Motor Club, Inc., Medford, MA, except in AK, CA, HI, OR, WI and WY where services are provided by and/or through Cross Country Motor Club of California, Inc., Thousand Oaks, CA*. If traveling in Canada, call 1-800-665-2006.

Winch out available within 100 feet (30.5 meters) of a paved or county maintained road. No recoveries.

*Towing and emergency services for E-Series and F-350 Series and larger medium/heavy trucks provided by Coach-Net Motor Club Inc., except in CA and MA where services are provided by Safe Driver Motor Club.



Roadside Assistance



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Roadside Assistance

Complete the Roadside Assistance Identification Card and place it in your wallet. For future quick reference, enter your vehicle information on the back of your Roadside Assistance Card.

ROADSIDE ASSISTANCE

FOR COMPLIMENTARY HELP CALL 1-800-241-3673

Quick access to the information below will get help to you faster. Know your vehicle's mileage and specific location.

NAME PHONE #

KEY CODE # VIN#

- Free Roadside Assistance is provided throughout the bumper-to-bumper limited warranty period • Towing and emergency services are provided by and/or through, Cross Country Motor Club, Inc., Medford, MA, except in AK, CA, HI, OR, WI and WY where services are provided by and/or through Cross Country Motor Club of California, Inc., Thousand Oaks, CA*.
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Ford Motor Company reserves the right to modify or discontinue Roadside Assistance at any time. Certain restrictions apply to Roadside Assistance benefits. Call 1-800-241-3673 for further details.

August 2011
Third Printing
Ford Roadside

Litho in U.S.A.



FLAT TIRES

It does seem that today nobody gets a flat tire, but what if you did? Not to worry. Roadside Assistance will be there to change your tire for you. Tire change service requires the customer to have a useable spare tire.



DEAD BATTERIES

Sure, even a good battery can go dead for one reason or another. Just give us a call. Roadside Assistance will give your vehicle the jump-start it needs.



LOCK OUTS

It's embarrassing, but it happens. Those kids "accidentally" hit the button. That attendant left the key inside. Just call us. We'll get you back in, fast... and it's free. Key replacement cost is the customer's responsibility.



WARRANTY, NON-WARRANTY AND COLLISION TOWS

Your car's not working... and you don't know why. Do you still get a tow for free? Of course you do. This is Roadside Assistance. Just make the call and we'll be there.

- Warranty Towing
- Non-warranty Towing
- Collision Towing



FUEL DELIVERY

You ran out of gas with no fuel station in sight. No problem. Make the call and we'll bring the gas to you. FREE. Limited to two no-charge occurrences within a 12-month period (2 gallons of gasoline or 5 gallons of diesel fuel).



TRAILERS

If your vehicle requires towing while hauling a trailer, Roadside Assistance provides coverage for towing your trailer up to \$200 per event.

