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Introduction

MOBILE MEDIA NAVIGATION SYSTEM

Your vehicle is equipped with a mobile media navigation system which allows you to listen to, record and save music, play DVDs (audio and video), and operate climate control functions (if equipped).

Your system has a large range of features, yet is easy to use. The display screen is the primary means for operating the system through the use of its vertically tabbed menus, text screens and menu displays. Screen selections are made by touching the desired area on the touchscreen. The “tabs” along the left side of the screen represent the major components of the system. The status bars at the top and bottom of the screen will display for the majority of the time once the system is turned on and ready for operation. The top status bar will contain menu names, icons, and a clock. The lower status bar contains climate information (if equipped), icons and advisory messages. Please refer to *Status bars* in the *System Overview* chapter for more information. Navigation guidance is shown on the display touchscreen and is supplemented with voice prompts.

DRIVING RESTRICTIONS

In order to prevent the system from distracting you while driving, access to certain functions are restricted when the vehicle is traveling above 5 mph (8 km/h). Restricted functions include:

- Touchscreen keyboard
- Scrolling of long lists
- Jukebox restrictions such as creating/editing playlists, sorting playlists, editing track, artist and album names
- Uploading photographs

Note: If your vehicle is equipped with SYNC®, similar features will be restricted also.

When the vehicle speed is reduced to 5 mph (8 km/h) or less, system restrictions are lifted and you have full access to the system.

Introduction

PRIVACY INFORMATION

When a cellular phone is connected to SYNC®, SYNC® creates a profile within your vehicle that is linked to that cellular phone. This profile is created in order to offer you more cellular features and to operate more efficiently. Among other things, this profile may contain data about your cellular phone book, text messages (read and unread), and call history, including history of calls when your cell phone was not connected to SYNC®. In addition, if you connect a media device, SYNC® creates and retains an index of media content supported by SYNC®. SYNC® also records a short development log of approximately 10 minutes of all recent SYNC® activity. The log profile and other SYNC® data may be used to improve SYNC® and help diagnose any problems that may occur.

The cellular profile, media device index, and development log will remain in the vehicle unless you delete it and are generally accessible only in the vehicle when the cellular phone or media player is connected. If you no longer plan to use SYNC® or the vehicle, we recommend you perform a Master Reset to erase all information stored in SYNC®.

SYNC® data cannot be accessed without special equipment and access to the vehicle's SYNC® module. Ford Motor Company and Ford of Canada will not access SYNC® data for any purpose other than as described absent consent, a court order, or where required by law enforcement, other government authorities, or other third parties acting with lawful authority. Other parties may seek to access the information independently of Ford Motor Company and Ford of Canada. For further privacy information, see the sections on 911 Assist™ (if equipped), Vehicle Health Report (if equipped), and Traffic, Directions and Information (if equipped).

QUICK START



WARNING: Driving while distracted can result in loss of vehicle control, accident and injury. Ford strongly recommends that drivers use extreme caution when using any device or feature that may take their focus off the road. Your primary responsibility is the safe operation of the vehicle. We recommend against the use of any handheld device while driving and that you comply with all applicable laws.

Introduction

TO PLAY A RADIO STATION

1. Ensure that the system is on.
2. Press the RADIO hard button.
3. Select the 'AM' or 'FM' tab on the touchscreen.



- Turn the TUNE knob to the right/left to go up/down the frequency band in individual increments.
- Or, press SEEK to find the next strong station up/down the frequency band.

Note: Since RDS is always ON if the PTY (Program type) is selected, the station selection will be limited to that specific genre. In satellite radio mode (if activated), the SEEK function is limited to the selected genre.

TO LOAD A CD OR DVD:

1. Insert a CD or DVD into the slot.
2. A CD will begin to play. A DVD will play audio and video if the vehicle is in Park (P). Otherwise, only the audio will play.

Note: This system only plays NTSC-format DVDs; PAL format is not supported.

3. Use the touch controls on the screen to advance tracks, scan, pause, view the track list, etc.



Introduction

TO PLAY A PREVIOUSLY LOADED CD OR DVD:

1. Ensure that the system is on.
2. Press the MEDIA hard button on the system.
3. Select CD/DVD tab on the touchscreen (if there is not a CD or DVD loaded into the system, the tab will be disabled and NO DISC will appear in the status bar when you try to select it).
4. A CD will begin to play. A DVD will begin to play audio and video if the vehicle is in P (Park). Otherwise, only audio will play.



TO PLAY A PREVIOUSLY LOADED DVD IN THE FAMILY ENTERTAINMENT DVD SYSTEM (IF EQUIPPED)

1. Press the MEDIA hard button on the navigation system.
2. Press the Rear DVD A or Rear DVD B tab to access the desired monitor system.



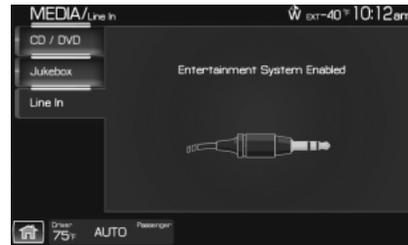
The previously loaded DVD will begin to play in the system.

Introduction

USING THE AUXILIARY INPUT JACK:

Your vehicle is equipped with an auxiliary input jack which allows a portable audio device to be listened to through your vehicle's audio system. To access the auxiliary input jack mode:

1. Press the MEDIA hard button on the system.
2. Select the 'LINE IN' tab on the touchscreen.



Once a 3.5 mm input jack is plugged into the Line In jack, sound from the device will be heard through the vehicle speakers.

For information on the auxiliary input jack location, please refer to *Auxiliary input jack* in the *Entertainment* chapter in your *Owner's Guide*.

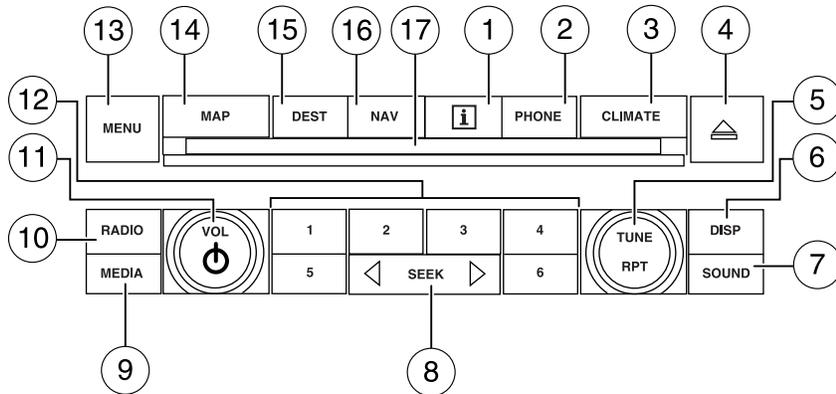
USING SYNC® (IF EQUIPPED)

Your vehicle may be equipped with SYNC® — a hands-free communication and entertainment system which allows you to connect and use a portable media player through a USB port located in your vehicle, pair a *Bluetooth*® enabled cellular phone, and operate these devices through your vehicle. Please refer to the *SYNC® media* chapter for more information on using portable media players with SYNC® and refer to the *SYNC® phone* chapter for information on pairing your *Bluetooth* enabled cellular phone and using the phone features.

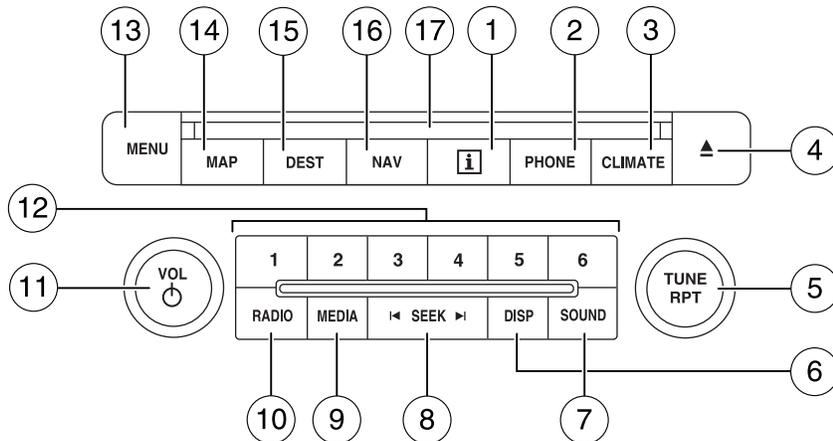


System overview

FORD SYSTEM



LINCOLN SYSTEM



System overview



WARNING: Driving while distracted can result in loss of vehicle control, accident and injury. Ford strongly recommends that drivers use extreme caution when using any device or feature that may take their focus off the road. Your primary responsibility is the safe operation of the vehicle. We recommend against the use of any handheld device while driving and that you comply with all applicable laws.

1. **I (Information):** Press I to access the information menu. Press while the information menu is active to step through the information tabs of: Calendar, System Info (System Information) and Help.

2. **PHONE:** Press PHONE to access the phone menu (if equipped with SYNC®).

3. **CLIMATE:** Press CLIMATE to access the climate menu. Press the button while the climate menu is active to step through the climate menu tabs of Front Zone and Rear Zone (if equipped).

4. **▲ (Eject):** Press ▲ (Eject) to eject the disc in the slot.

5. **TUNE: In radio or satellite radio mode (if activated),** turn to advance in individual increments up/down the frequency/channel listing.

In MP3 mode, turn to advance to the next/previous folder.
6. **DISP:** Press the DISP button to step through the following display modes: On, Status Bar Only, and Off.


System overview

7. **SOUND:** Press SOUND to access the sound menu. Press while the sound menu is active to step through the sound menu tabs of Bass/Treble, Balance/Fade, SCV (Speed compensated volume), DSP (Digital Signal Processing) and the Visualizer.



8. **SEEK:**In radio and satellite radio mode (if activated),



press ◀ / ▶ to seek to the previous/next available station or channel within the currently selected Category/Genre.

In CD/DVD mode, press ◀ / ▶ to access the previous/next track or chapter.

9. **MEDIA:** Press MEDIA to access the media menu. Press while the media menu is active to step



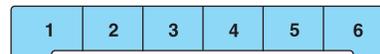
through the available media sources of CD/DVD, Jukebox, User Device, Rear DVD (Rear overhead mounted DVD), if equipped, and Rear AUX (Rear overhead mounted AUX inputs), if equipped.

10. **RADIO:** Press RADIO to access the radio menu. Press while the radio menu is active to step through the available radio sources of AM, FM1, FM2, SAT1, SAT2, and SAT3 (satellite radio, if activated).



11. **VOL (On/off/volume):** Press to turn the audio system on/off. Press and hold to turn the radio completely off. Turn to adjust the volume of the audio system.

12. **Memory presets:**In radio and satellite radio mode (if



activated): Press 1-6 to access your previously saved preset

stations/channels. **To save to a preset:** Tune to the desired station/channel. Press and hold the desired preset button in which you would like to store the station/channel. The sound will momentarily mute and then return when the preset is saved.

13. **MENU:** Press MENU to access the system menu. Press while the system menu is active to step through the system menu tabs of



Display, Clock, Feedback Settings, System Settings and Valet Mode.

System overview

14. **MAP:** Press to access the navigation map. Please see the separate Navigation operating instruction manual for more information.

A blue rectangular button with the word "MAP" in white capital letters.

15. **DEST:** Press to access the navigation map. Please see the separate Navigation operating instruction manual for more information.

A blue rectangular button with the word "DEST" in white capital letters.

16. **NAV:** Press to access the navigation map. Please see the separate Navigation operating instruction manual for more information.

A blue rectangular button with the word "NAV" in white capital letters.

17. **CD/DVD slot:** Insert a CD or DVD, label side up.

After the system initializes, the screen will be divided in two sections:

- **Status bars:** This is the top and bottom portion of the screen that displays the clock or date and useful information, depending on the current mode.
- **Display area:** The interactive screen that is activated by finger touch and changes depending on current system operation. Graphical buttons are displayed in this area depending on the current screen for you to make choices.

SCREEN DIFFERENCES

Depending on your vehicle line and option package, your screen may vary in appearance from the screens shown in this supplement. These differences could include: background color, tab options, climate controls and other features. Your features may also be limited depending on your market. (For example, SIRIUS® Travel Link™ is only available in the continental United States). Please check with your authorized dealer for availability.

Display options

You can choose to turn your screen on/off and also if you would like to view the status bars on the top and bottom of the screen. To access:

Press DISP repeatedly to cycle through these options.

System overview

Voice commands in display mode (if equipped)

While in display mode, press  or VOICE on the steering wheel controls. When prompted, you may say any of the following commands:

- Display on
- Day
- Status bar
- Brighter
- Help
- Auto
- Night
- Display off
- Dimmer

Note: If you are not in display mode, press  or VOICE on the steering wheel controls. When prompted, say, “Display mode” and then any of the above commands.

STATUS BARS

Your screens may have status bars on the top and bottom of each screen.

The status bar on the top of the screen will tell your current mode, the exterior temperature, the time as well as display icons if you have enabled *Bluetooth*, or are using headphones with your Rear overhead mounted Family entertainment DVD system among other options.



The status bar on the bottom of the screen may list the Home icon, the current temperature selected for the Driver and Passenger as well as the fan speed and air flow direction, the current mode being used (if equipped), the Artist and Title of the currently playing CD (if available), Artist and Title for Jukebox (if available) and satellite radio (if activated).



Note: As climate controls are vehicle dependent, some vehicles may not display climate readings in the status bar.

HOME SCREEN

Your system has a Home Screen where you can save/view favorite pictures, view your current audio and climate control settings as well as display the audio visualizer or the hybrid fuel economy (if equipped). You can split the screen in to two or three different sections, or you can choose to have one main view.

To access your home screen, press the house icon () at the bottom left hand corner of any screen.

System overview

The left side of the screen will display an uploaded photo or the map screen. The right side can also display the uploaded photo. The upper right panel will only display the current audio settings. The lower right panel displays the vehicle's climate settings (if equipped), the visualizer or the hybrid fuel economy (if equipped).

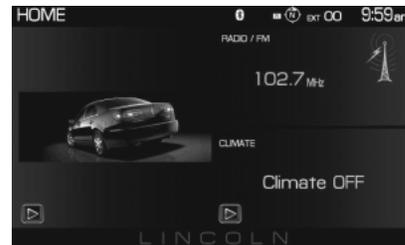
Press  on the bottom of the display to access the settings screen for the left or right side.



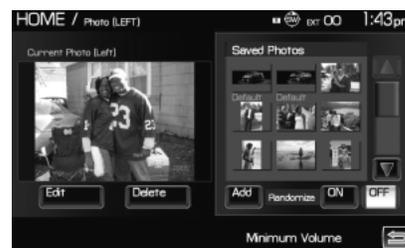
Loading pictures

Your system allows you to save and view up to 32 photos. To access:

1. Ensure that you are on the Home Screen. (Press  at the bottom left of any screen to access.)
2. Touch the left side of the home screen to initiate the left screen photo display and saved photos screen.



3. Select the 'Add' button on the touchscreen. The following disclaimer will appear, "Please confirm the supported photo formats".



System overview

4. When the pop-up dialog box with the disclaimer appears, press OK and ensure that you are using the proper format.

5. Insert a CD-ROM which contains your photos as jpegs.

6. Press OK. The photos will be listed on the right half of the screen.

7. Select either ADD or ADD ALL. The photos are now saved to the hard drive.



Photo display limitations:

- The file must be 1.5MB or less.
- The extension of the file must be one of JPE/JPG/JPEG.
- The CD or DVD must be ISO 9660 format, UDF format is not supported.
- The file path must be 255 characters or less.
- Up to 256 files or folders can be displayed in one folder.
- Not compatible with discs written in Packet Write mode.
- Only the photograph(s) which meet these conditions will be displayed.

Note: When burning a CD, ensure that you 'close' or 'finalize' the disc when the CD-burning process finishes (you should select this option before you start burning). Consult your software manual or the program's help files if you're not sure how to finalize the disc. Also, write the audio data into the first session of a multi-session CD as audio systems won't be able to sort through other sessions to find more audio tracks.

Editing and deleting photos

1. Press  to access the home screen.
2. Touch the current photo on the home screen.
3. To edit the photo:
 - Select the Edit button.
 - Adjust the photo by zooming in or out, moving right, left, up or down and also rotating left or right.
 - Press the Reset button to return to the original image.
4. To delete the photo, select the Delete button.

System overview

5. To delete all stored photos:

- Press the Menu hard button.
- Select the System Settings tab on the touchscreen.
- Press the View button for Delete Stored Items.
- Select Saved photos.

REVERSE CAMERA (IF EQUIPPED)

Your vehicle may be equipped with a reverse camera on the tailgate which provides a video image of the area behind the vehicle. When the transmission is in R (Reverse), an image will automatically display on the navigation screen. Once the vehicle is back in D (Drive), the image will continue to display until you are driving over 5 mph (8 km/h). To remove this image from the screen, press any hard button on the navigation system.

When the vehicle is in R (Reverse), press **SETTINGS** to make adjustments to the brightness of the display as well as the rear camera display.



When the rear camera delay function is ON, it extends the display of the camera image into Drive mode until vehicle speed is greater than 5 mph (8 km/h). This is useful when trying to engage/disengage a trailer. Once you shift out of R (Reverse), the image will be removed from the screen. The default for the rear camera delay is off.



Prior to using, ensure that the camera lens is clear of any debris, mud, etc. and that both reverse lamps are operational if using at night.

Depending on your vehicle, you may have a Zoom button (if equipped) as well as additional selections under the Settings button.

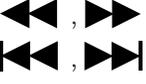
For complete information, refer to *Rear-view Camera System* in the *Driving chapter* in your Owner's Guide.

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System overview

QUICK REFERENCE CHART

SYNC® works with your navigation system, DVD system (if equipped), voice commands and also through your steering wheel controls. Below is a quick listing of the functions of some steering wheel controls and navigation system controls.

Navigation bezel control	Steering wheel control	Function
N/A		Press to answer an incoming call. Press to send a call or text message (if supported). Press and hold to end a call. Press it initiate a redial.
N/A	VOICE 	Press to activate Voice Recognition. Press and hold to end an active voice session. Refer to the <i>Voice recognition system overview</i> chapter for further information.
▲ SEEK ▼		Press to access the previous/next preset radio station, preset satellite channel (if activated) or CD track. Press and hold to seek to the next satellite channel (if activated).
N/A	OK	Press to confirm your selection.
MEDIA	N/A	Press repeatedly to access all available media sources in your vehicle such as: CD, DVD, Jukebox, Rear Zone, Rear DVD (if equipped) Line In, and User Device (if equipped with SYNC®).
PHONE	N/A	Press to access SYNC® PHONE features.

System overview

SYSTEM MENU FEATURES

Your system has many menu features such as allowing you to adjust the touchscreen brightness, adjusting the time and languages, adjusting the feedback and system settings. To access, press the MENU hard button on the navigation system.

Display options

1. Press the MENU hard button.
2. Select the 'Display' tab on the touchscreen. Select from the following display options:

Brightness: Select AUTO DIM to manually adjust the brightness by pressing + or —.

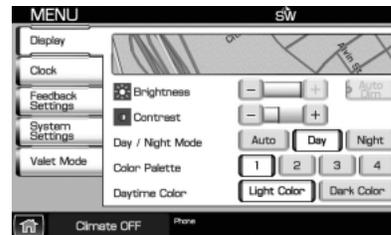
Contrast: Press + to increase and — to decrease the level of contrast on the screen.

Day/Night Mode: Select 'Day' to always display day mode or 'Night' to always display night mode. Select 'Auto' for the screen to automatically change between day and night mode.

Color Palette (Available on Lincoln vehicles only): Select between four different background colors: 1. Black, 2. Blue, 3. Green, 4. Red.

Daytime color: Press to select Light color or Dark color for the screen lighting.

Note: When the headlamps are on under high ambient light conditions, the system will remain in day mode, even if night is selected.



System overview

Setting the clock

1. Press the MENU hard button.
2. Select the 'Clock' tab on the touchscreen. Select from the following display options:



Time set buttons: To set the time, press +, — to increase/decrease the time and select AM or PM.

Display clock: Press to turn the clock display on/off.

Format: Press to select between 12 hour and 24 hour format.

Auto time zone: If enabled, the system will automatically adjust the time when you enter into a new time zone. If disabled, you will have to manually adjust the time when entering different time zones. **Note:** The system does not implement daylight savings time.

Restore defaults: Select 'Reset' to reset to the default settings.

Note: If your vehicle is equipped with an in-dash analog clock, you can set the time on this screen but it may not appear in status bar for viewing purposes.

Feedback settings

1. Press the MENU hard button.
2. Select the 'Feedback Settings' tab on the touchscreen. Select from the following display options:



Voice recognition user profile: You can 'train' the system to better recognize your voice. Two profiles can be created. Refer to the *Voice Recognition* section for more information.

System overview

Button tone: Select to select/adjust when the system will sound a tone. Press 'Button tone' to then select from:

- **All Buttons:** Select to have the system sound a tone when any hard or soft key is touched.
- **Touch Screen:** Select to have the system only sound a tone when a selection is made on the touch screen.
- **Off:** Select to turn off all tones.

Voice volume: Press + to increase or — to decrease the volume level of the navigation voice. Voice volume adjustment also includes the volume level of chimes.

Voice recognition interaction mode: This feature determines the level of interaction/feedback you will receive from the system.

- **Standard:** This is the default setting. The 'Standard setting' provides you with the most interaction / feedback in the form of prompts.
- **Advanced:** This feature has less prompts and feedback.

Voice recognition confirmation:

- **On:** Select to have the system always ask to confirm/verify a command.
- **Off:** Select to have the system ask less frequently to confirm /verify a command.

System settings

1. Press the MENU hard button.
2. Select the 'System Settings' tab on the touchscreen. Select from the following display options:



Language: Select between 'English', 'Francais' or 'Espanol'.

Units: Select between 'English' and 'Metric'.

Keyboard layout: Select 'ABC' or 'QWERTY' for the keyboard layout in the display.

System overview

Delete stored items: Select 'View' to see what areas contain stored items. You can then choose to delete all of the entries from these areas: Address Book, Saved Photos and Voice Recognition Profiles.

Restore factory default settings: Press 'Reset' to return to the factory default settings.

Valet Mode: Press to access Valet Mode.

- **Enable Valet Mode:** Select to lock the system with a four digit PIN. The same PIN must be entered to unlock the system and disable valet mode.

Valet mode

1. Press the MENU hard button.
2. Select the 'Valet Mode' tab on the touchscreen. Press 'Enable Valet Mode'.



3. Enter a four digit Personal Identification Number (PIN) and press 'Enter'. The system will ask you to re-enter the PIN. Once entered, select 'Enable' to activate Valet mode. The system is then locked until the correct four digit PIN is entered.



Note: The PIN can be reset by simultaneously pressing and holding presets 1 and 5 while on the PIN entry screen. After approximately five seconds, the system will transition to the Valet mode screen indicating that the PIN is reset. Once you have reset the PIN, the system will then allow you to set a new PIN.

System overview

SYNC® audio voice control

This feature allows you to set the system to automatically listen for USB or SYNC voice commands first, if desired. This eliminates the need to say “USB” or “User Device” before any of the SYNC media commands.



When 'On' is selected, you do not need to say, “USB” or “User Device” first to control a connected USB device.

When 'Off' is selected, you will need to say, “USB” or “User Device” before all SYNC commands.

Voice recognition system overview

VOICE RECOGNITION

Your vehicle may be equipped with an advanced interactive Voice Recognition (VR) system. This system allows you to perform many operations such as operating the navigation, audio, phone (if equipped), media, climate (if equipped), display and voice settings by “speaking” certain commands. The system will respond with a series of audible tones, prompts, questions and spoken confirmations depending on the situation and the chosen level of dialogue interaction.

Feedback through audible tones

Your VR system will respond through various audible tones. You may hear a tone at the following times:

- When you press VOICE or  on your steering wheel controls.
- When you access the help feature.
- When the VR system does not understand your request
- When a VR session is completed successfully
- When a VR session is ended unsuccessfully
- When a speed dependent feature has been accessed
- When a new device is connected

The navigation system has five different audible tones that will play depending on the circumstance.

- Initial: Sounds when you are entering a new mode.
- Positive: Sounds for a positive recognition or a successful VR session completion.
- Negative: Sounds for a negative recognition, an unsuccessful VR session, or when a speed dependent feature has been accessed.
- Listening: Sounds when the system is ready to listen for a command.
- Help: Sounds when you ask for 'Help'.

Voice recognition system overview

Confirmation prompts

Confirmation prompts are short questions asked by the system when the system has not clearly understood your request or when there are several possible responses to your request. For example, if you have Confirmation prompts ON, the system may say, "Phone, is that correct?". The system will then listen for a "Yes" or "No" confirmation from you. If you say "Yes", the system will proceed. If you say "No", the system will ask you to say the command again. If you have Confirmation prompts OFF, the system may assume it understood your request or may ask you to repeat your request. If the system is unsure of what was asked, it will prompt you to try again or ask for help.

Note: Even with Confirmation prompts turned OFF, you may be asked to confirm certain settings occasionally.

HOW TO USE VOICE COMMANDS WITH YOUR SYSTEM

Press  or VOICE on your steering wheel controls to activate Voice Recognition. Depending on the feedback setting, you will hear the prompt, "Please say a command" followed by a tone, or you will hear a tone, signaling that the system is ready to accept your command. Any command spoken prior to the beep will not register with the system. Speak the command clearly to ensure that the system is able to recognize and perform the desired function. You can, at any time, press  or VOICE and say "Help" for a list of possible commands.

The main categories of your voice commands are as follows:

- Audio
- Radio
- User profile
- CD
- Video CD
- Rear AUX (if equipped)
- Phone (if equipped)
- Voice settings
- Dial (if equipped)
- Climate (if equipped)
- Jukebox
- Display mode
- Disc
- DVD
- Line in
- USB (if equipped)
- Tutorial
- Confirmations

To access a list of all available voice commands:

1. Press the **i** button () on the system.
2. Select the 'Help' tab on the touchscreen.
3. Select 'Voice commands' at the top of the screen.
4. Select the desired category.

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Voice recognition system overview

Voice recognition visual feedback

When Voice recognition (VR) is activated, the following icons will appear in the status bar.

VR State	VR Icon
Main Menu/Generic	
VR recognition failure	
VR session unsuccessful	
Listening	
Listening paused	

Speaking instructions

For the best voice recognition, please ensure that:

- The interior of the vehicle needs to be as quiet as possible. Wind noise from open windows and road vibrations may prevent the system from correctly recognizing voice commands.
- Press  or VOICE and wait until the second tone sounds before speaking a command.
- Speak naturally without large pauses in between words.
- Speak louder if background noise is preventing the system from recognizing your command
- Only one person should speak while the system is listening for a command.
- Please realize voice recognition performance is not 100% and varies by user. The voice recognition system is meant to be a secondary convenience control and if it doesn't operate optimally, you can still operate your system via the touch screen and hard buttons.

To speak voice commands:

Depending on the feedback setting, the system will respond differently. If the feedback settings are set to 'Standard', the system will respond with a tone, a prompt and another tone. If the feedback settings are set to Advanced, the system will respond without a prompt and with tones only.

1. Press  or VOICE on the steering wheel. A tone will sound.
2. The system will say, "Please say a command" and VOICE/Main Menu and  will appear in the status bar.

Voice recognition system overview

3. A tone will sound and the 'Listening' icon will appear in the status bar signifying the system is ready for your command.
4. Speak your command loudly and clearly.
5. If the system is not confident that it recognized the command, it will ask you for confirmation. If the system does not recognize or hear your voice command, it will say, "Sorry, please say a command or say Help" and will allow you to repeat the voice command. The 'voice failed' icon will appear in the status bar.
6. If the system does not recognize or hear your voice command a second time, the system will say, "Sorry, please say a command" and will allow you to repeat the voice command. The 'voice failed' icon will appear in the status bar.
7. If the system doesn't recognize or hear your command a third time, the voice session is terminated.
8. Once the system does understand your command, (and the feedback settings are set to standard), a tone will sound and the system will say, "<Command> Please say a command." VOICE/Command and  will appear in the status bar.
9. The listening tone will sound and the appropriate voice menu name and the listening icon will appear in the status bar as the system waits for your response. Speak the command clearly and loudly.
10. This sequence of events occurs until the voice recognition session is complete.

ADJUSTING THE VOICE PROMPT VOLUME

There are three different ways you can adjust the voice volume:

- When the system is speaking, turn the volume knob to decrease or increase the volume.

OR

1. Press the MENU hard button.



Voice recognition system overview

2. Select the 'Feedback Settings' tab.
3. Press + to increase or — to decrease the voice volume levels.



OR

1. Press  or VOICE on the steering wheel. A tone will sound followed by the prompt, "Please say a command." Another tone will sound signaling the system is ready to accept your command.
2. Say "Voice volume decrease" or "Voice volume increase".

Voice feedback / interaction

You can adjust the level of interaction and feedback you would like from your voice recognition system. There are four different levels varying from the most interaction/feedback to the least.

Standard Interaction Mode with Confirmation Prompts on: This selection provides the most feedback and guidance from the system. You will be prompted to say a command. The system will repeat your command and ask, "Is that correct?"

Standard mode with prompts off: This selection offers the second highest level of feedback with the system. You will be prompted to say a command. If the system is not certain of your command, the system will repeat your command and ask, "Is that correct?"

Advance mode with prompts on: You will be prompted by two tones. If the system is not certain of your command, the system may repeat your command and ask, "Is that correct?"

Advance mode with prompts off: This selection provides the least interaction with the system. You will be prompted by two tones. You will rarely be asked to confirm your command.

Standard interaction mode provides more detailed interaction and guidance with confirmation prompts while the advanced mode has less audible interaction and more tone prompts. Confirmation prompts are short questions asked by the system when the system has not clearly heard or understood your request. Tone prompts are audible sounds signifying the system has entered a mode or is waiting for your command.

Voice recognition system overview

To access these settings:

1. Press the MENU hard button on the navigation system.
2. Select the 'Feedback Settings' tab on the touchscreen to make adjustments.



VOICE RECOGNITION TUTORIAL

Your system has three different tutorials to help you become better acquainted with the voice recognition system. They are as follows:

- Lesson one: What you can do with speech
- Lesson two: How we'll work together
- Lesson three: Getting accustomed to the system

To access:

1. Press  or VOICE on the steering wheel.

A tone will sound and the system will prompt you, "Please say a command."

2. After the tone, say "Tutorial". The system will begin with Lesson 1.
3. To listen to a different lesson, press  on the steering wheel and say one of the voice commands on the screen.

Tutorial voice commands

While listening to the tutorial lessons, press  or VOICE on the steering wheel controls and after the tone, you may say any of the following commands:

- Lesson 1
- Lesson 2
- Lesson 3
- Next Lesson
- Previous Lesson
- Help

Note: If you are not in tutorial mode, press  or VOICE on the steering wheel controls. When prompted, say, "Tutorial" and then press  or VOICE on the steering wheel controls again to say any of the above commands.

Voice recognition system overview

VOICE NAME TAGS

Your voice recognition system includes a feature which allows you to enter personal names for locations. These are called 'voice name tags'. You can assign voice name tags to all locations entered in your Address Book and then use them as destinations. Press  or VOICE on the steering wheel controls and say, "Destination <nametag>" after the tone.

CREATING A USER PROFILE

You can create user profiles in your voice recognition system to help train the system to fine tune its listening to a specific person (voice). To access:

1. Press the MENU hard button on the navigation system.
2. Select the 'Feedback Settings' tab on the touchscreen.
3. Select 'Edit'.
4. Select 'Create' to create either Profile 1 or Profile 2.
5. Follow the voice prompt instructions.

CREATING A USER PROFILE USING VOICE RECOGNITION

1. Press  or VOICE on the steering wheel. A tone will sound and the system will say, "Please say a command". Another tone will sound signaling the system is ready for your command.

2. Say "User Profile".

VOICE/User Profile and  will appear in the status bar and then the icon will change to the listening icon ().

3. Say "Create".

VOICE/User Profile and  will appear in the status bar and then the icon will change to the listening icon ().

4. Say "User Profile 1" or "User Profile 2".

5. Follow the voice prompts.

Once a user profile has been created, it will then become the active user profile in the system.

Selecting a user profile

1. Press the MENU hard button on the navigation system.
2. Select the 'Feedback Settings' tab on the touchscreen.
3. Select the 'Profile 1' or 'Profile 2' icon.

Voice recognition system overview

Selecting a user profile using voice recognition

1. Press  or VOICE on the steering wheel. A tone will sound and the system will say, "Please say a command". Another tone will sound signaling the system is ready for your command.

2. Say "User Profile".

VOICE/User Profile and  will appear in the status bar and then the icon will change to the listening icon ().

3. Say "Select".

4. Depending on the chosen level of feedback, you will need to select which user profile.

Editing a user profile

1. Press the MENU hard button on the navigation system.

2. Select the 'Feedback Settings' tab on the touchscreen.

3. Scroll down and select 'Edit'.

4. Select 'Continue' to edit either Profile 1 or Profile 2.

5. A pop-up window will appear to confirm and the system will prompt "This profile has been partially created by <name>. Only <name> should continue to create this profile. Would you like to continue to create this profile?"

Editing a user profile using voice recognition

1. Press  or VOICE on the steering wheel. A tone will sound and the system will say, "Please say a command". Another tone will sound signaling the system is ready for your command.

2. Say "User Profile".

VOICE/User Profile and  will appear in the status bar and then the icon will change to the listening icon ().

3. Say "Edit".

4. Depending on the chosen level of feedback, you will need to tell/confirm which user profile to edit.

Deleting a user profile

1. Press the MENU hard button on the navigation system.

2. Select the 'Feedback Settings' tab on the touchscreen.

3. Use the scroll arrow to go to the second page and press the 'Edit' button to 'Manage Voice Recognition User Profiles'.

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Voice recognition system overview

4. Select 'Delete' to delete either Profile 1 or Profile 2.
5. Select YES when the confirmation pop-up window appears.

Deleting all user profiles at once

1. Press the MENU hard button.
2. Select the 'System Settings' tab.
3. Press the 'View' button for 'Delete Stored items'.
4. Select 'Voice Recognition User Profile'.

Deleting a user profile using voice recognition

1. Press  or VOICE on the steering wheel. A tone will sound and the system will say, "Please say a command". Another tone will sound signaling the system is ready for your command.

2. Say "User Profile".

VOICE/User Profile and  will appear in the status bar and then the icon will change to the listening icon ().

3. Say "Delete".

VOICE/User Profile and  will appear in the status bar and then the icon will change to the listening icon ().

4. Depending on the chosen level of feedback, you will need to tell/confirm which user profile to delete.

User profile voice commands

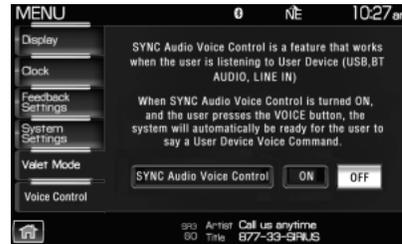
In order to create, edit, delete, or select a user profile through voice, press  or VOICE on the steering wheel controls. After the second tone, say, "User Profile". A tone will sound and the system will say, "User profile, please say a command" (if in 'Standard mode') and another tone will sound. After the second tone, you may say any of the following commands:

- Create user profile 1
- Delete user profile 1
- Select user profile 1
- Edit user profile 1
- Help
- Create user profile 2
- Delete user profile 2
- Select user profile 2
- Edit user profile 2

Voice recognition system overview

SYNC® audio voice control

This feature allows you to set the system to automatically listen for USB or SYNC voice commands first, if desired. This eliminates the need to say “USB” or “User Device” before any of the SYNC media commands.



When 'On' is selected, you do not need to say, “USB” or “User Device” first to control a connected USB device.

When 'Off' is selected, you will need to say, “USB” or “User Device” before all SYNC commands.

Audio features

THX AUDIO SYSTEM — IF EQUIPPED (LINCOLN VEHICLES ONLY)

Your vehicle may be equipped with the THX® certified premium audio system. This system creates optimal acoustic quality for all seating positions and road conditions.



The system offers an advanced speaker system, amplifier, subwoofer and equalizer.

SONY AUDIO SYSTEM (IF EQUIPPED)

Your vehicle may be equipped with the SONY premium audio system. This system creates optimal acoustic quality and offers an advanced speaker system, amplifier, subwoofer and equalizer.

Sound Designed
by Sony

Voice commands in audio mode

When in audio mode, press  or VOICE on the steering wheel controls. When prompted, you may say any of the following commands:

- On
- Jukebox
- CD
- Video CD
- Rear AUX
- SYNC
- USB
- Bluetooth audio
- Help
- Off
- Disc
- DVD
- Radio
- Line in
- User Device
- Phone
- Read Message

Note: If you are not in audio mode, press  or VOICE on the steering wheel controls. When prompted, say, “Audio” and then any of the above commands.

Audio features

AM

1. Ensure that the system is on.
2. Press the RADIO hard button.
3. Select the 'AM' tab on the touchscreen. Once in AM mode, you may select from 'Show Options' and 'Show Presets'.
4. Press 'Show Options' to select from:

- **Scan:** Press for a brief sampling of all listenable stations. Press again to disable and remain on the current selection.
 - **Scan Presets:** Press for a brief sampling of all the stations held in the memory presets.
 - **Autoset Presets:** The autoset feature allows you to set strong radio stations without losing your original preset stations. This feature is helpful on trips when traveling between cities with different radio stations. To enable, select AUTOSET PRESETS and the six strongest stations in your current area will be set as presets. To return to your original presets, press AUTOSET PRESETS again and the feature will disable.
 - **HD Radio (if available):** Press to activate HD Radio broadcasts. This enables you to receive radio broadcasts digitally, (where available), providing a better quality sound with clear reception and no station drop off, static or distortion. When this feature is not activated or HD Radio broadcasts are not available, you will receive analog radio broadcasts. Refer to *HD Radio Information* in the following section for more information. **Note:** HD Radio broadcasts not available in all markets.
5. Press SHOW PRESETS to view the preset stations. To set or change a preset station, press and hold any of the memory presets buttons (1–6) or any of the soft key memory preset buttons on the screen while on the desired station. The new station will replace the previous one recorded.



FM

1. Ensure that the system is on.
2. Press the RADIO hard button.
3. Select the 'FM' tab on the touchscreen. Press again to toggle between FM1 or FM2. Once in FM mode, you may select between 'Show Options' and 'Show Presets'.

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Audio features

4. Press 'Show Options' to select from:



- **Scan:** Press for a brief sampling of all listenable stations. Press again to disable and remain on the current selection.
- **Scan Presets:** Press for a brief sampling of all the stations held in the memory presets.
- **Autoset Presets:** The autoset feature allows you to set strong radio stations without losing your original preset stations. This feature is helpful on trips when traveling between cities with different radio stations.
To enable, select AUTOSET PRESETS and the six strongest stations in your current area will be set as presets. To return to your original presets, press AUTOSET PRESETS again and the feature will disable.
- **HD Radio (if available):** Press to activate HD Radio broadcasts. This enables you to receive radio broadcasts digitally, (where available), providing a better quality sound with clear reception and no station drop off, static or distortion. When this feature is not activated or HD Radio broadcasts are not available, you will receive analog radio broadcasts. Refer to *HD Radio Information* in the following section for more information. **Note:** HD Radio broadcasts not available in all markets.
- **Multicast (if available):** When HD Radio broadcasts are available, this button will appear if the selected station has more than one digital broadcast. HD1 signifies the main programming status and is available in analog and digital broadcasts. Any additional multicast stations (HD2–HD8) are digitally broadcast and can be accessed by pressing the multicast button. Refer to *HD Radio Information* in the following section for more information.

Audio features

- **Set PTY/ALL:** Press to select a program type, (as well as between All Radio and All HD stations). Once selected, the type will be displayed above the SET PTY button. Press SEEK or SCAN to initiate a search up or down the frequency. The search will stop when the desired program type has been reached.

Note: The system will scan the frequency band three times for the chosen program type. If the program type is unavailable in your reception range, the system will return to the previous station.

5. Press 'Show Presets' to view the preset stations. To set or change a preset station, press and hold any of the presets while on the desired station. The new station will replace the previous one recorded.

Radio voice commands

While listening to the radio, press  or VOICE on the steering wheel controls. When prompted, you may say any of the following commands:

- On
- <530–1710>
- AM <530–1710>
- AM
- FM2
- AM preset <1–6>
- FM2 preset <1–6>
- Help
- Off
- <87.7–107.9>
- FM <87.7–107.9>
- FM1
- Preset <1–6>
- FM1 preset <1–6>
- Tune

Note: If you are not listening to the radio, press  or VOICE on the steering wheel controls. When prompted, say, "Radio" and then press  or VOICE on the steering wheel controls again and you can say any of the above commands.

***If you have said, "Tune", you can then say any the following commands:**

- <530–1710>
- AM <530–1710>
- AM
- FM2
- AM preset <1–6>
- FM2 preset <1–6>
- <87.7–107.9>
- FM <87.7–107.9>
- FM1
- Preset <1–6>
- FM1 preset <1–6>

Audio features

HD RADIO™ INFORMATION (IF AVAILABLE)

What is HD Radio™ technology and how does it work? HD Radio™ technology is the digital evolution of analog AM/FM radio. Your system has a special receiver which allows it to receive digital broadcasts (where available) in addition to the analog broadcasts it already receives. Digital broadcasts have better sound quality than analog broadcasts as digital broadcasts provide free, crystal clear audio with no static or distortion. For more information, and a guide to available stations and programming, please visit www.hdradio.com.

Note: HD Radio broadcasts are not available in all markets.

Using HD Radio™ technology

1. Press the RADIO hard button.
2. Select the AM or FM tab on the touchscreen.
3. Select 'HD Radio'. When HD Radio™ reception is enabled and you are tuned to a station with HD Radio broadcasts, you may notice the following indicators on your screen:



1. **HD) logo:** This indicator will display in gray when a digital station is being acquired and will appear in orange when digital audio is playing. **Note:** When this logo is available, you will also see Title and Artist fields on screen.



Audio features

2. **Multicast button:** This button will appear in FM mode (only) if the current station has multiple digital broadcasts. Press the multicast button repeatedly to access the other digital broadcasts. The numbers that are highlighted signify available digital channels where new/different content is available. HD1 will signify the main programming service and is available in analog and digital broadcasts. Any additional multicast stations (HD2–HD8) are only broadcast digitally.



When HD Radio broadcasts are active, you can access the following functions:

- **Set PTY/ALL:** Select 'All HD Stations' to have your system only access HD stations. Press Seek to initiate the search for HD Radio stations.
Note: When your system is searching for an HD Radio station, it will momentarily pause on all strong stations in an attempt to decode the station (to see if there is a digital broadcast).
- **Scan:** Press to scan through available stations. **Note:** You will not be able to access HD2–HD8 stations but you may see the HD logo appear if the station has a digital broadcast.
- **Seek:** Press to seek to the next strong radio station. **If the current station has multiple digital broadcasts,** the multicast button will display. Press Seek repeatedly to advance through all available broadcasts. If you are on the last multicast channel, press Seek to advance to the next strong station.
- **Tune:** Turn the tune knob to go up/down the frequency in individual increments. **If the current station has multiple digital broadcasts,** the multicast button will display. Turn the tune knob to advance through all available broadcasts. If you are on the last broadcast channel, turn to advance to the next frequency on the band.
- **Multicast button:** Press the multicast button repeatedly to access other available HD Radio broadcasts (these will be highlighted). HD1 is the main programming status and is available in analog and digital broadcasts. Any additional multicast stations (HD2–HD8) are only broadcast digitally.
- **Saving a multicast station as a preset** When the channel is active on-screen, press and hold a memory preset slot on the right side of the screen until the sound returns. **When recalling a HD2/HD3 memory preset,** there will be a momentary mute before the digital

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Audio features

audio is played as the system must once again acquire the digital signal. If you have turned this feature off, this will automatically turn on HD Radio broadcasts and will tune to the selected frequency.

Note: As with any saved radio station, you will not be able to access the saved station if your vehicle is outside the station's reception area.

LIVE broadcasts: If a station has a live broadcast (such as a baseball game), LIVE will appear embedded in the antenna on screen. These are analog broadcasts with digital components (i.e. artist, title).

Note: If HD1 is a live broadcast, the HD Radio broadcast logo will not appear. If HD2–HD8 is a live broadcast, the multicast button may be displayed, but not the HD Radio broadcast logo.



HD Radio reception factors

Reception area: If you are listening to a multicast station and you are on the fringe of the reception area, the station may mute due to weak signal strength. If you are listening to HD1, the system will simply switch to the analog broadcast until the digital broadcast is available again. However, if you are listening to any of the possible HD2–HD8 multicast channels, the station will mute and stay muted unless it is able to connect to the digital signal again. If it is not able to reconnect, 'HD Unavailable' will appear in the lower status bar.

Station blending: When a station is received, the system will play the station in the analog version and then, if the receiver verifies the station is an HD Radio station, it will shift into the digital version. Depending on the station quality, you may hear a slight sound change when the station segues from analog to the digital version. The shift from analog to digital or digital back to analog sound is known as 'blending'.

Station issues

In order to provide the best possible experience, a contact form has been developed to report any station issues found while listening to a station broadcasting with HD Radio technology. Every station is independently owned and operated. These stations are responsible for ensuring all audio streams and data fields are accurate. This form can be found at: http://www.ibiquity.com/automotive/report_radio_station_experiences.

Audio features

Troubleshooting

Experience	Cause	Possible action
Echo, stutter, skip or repeat in audio Increase or decrease in audio volume	Poor time alignment by the radio broadcaster.	None — broadcast issue.
Sound fading, blending in and out	Radio is shifting between analog and digital audio.	Reception issue that may clear up as you continue to drive.
Audio mute delay when selecting HD2/HD3 multicast preset or using the direct tune voice command	The digital multicast is not available until HD Radio broadcast can be decoded and make the audio available.	This is normal behavior. Wait until the audio is available.
Cannot access HD2/HD3 multicast channel when recalling a preset or using the direct tune voice command	The previously stored multicast preset or direct tune is not available in your current reception area.	None — the station is not available in your current location.
Text information does not match currently playing audio	Data service issue by the radio broadcaster.	Fill out the station issue form at www.ibequity.com/automotive/report_radio_station_experiences .
No text information shown for currently selected frequency.	Data service issue by the radio broadcaster.	Fill out the station issue form at www.ibequity.com/automotive/report_radio_station_experiences .
HD2–HD8 stations not found when Scan is pressed.	Pressing Scan will disable HD2–HD8 channel search.	None — this is normal behavior.

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Audio features

HD voice commands (if available)

While listening to the radio, press  or VOICE on the steering wheel controls. When prompted, you may say any of the following commands:

- <87.7 - 107.9> HD <1-8>
- FM <87.7-107.9> HD <1-8>
- Tune HD <1-8>

Note: If you are not listening to the radio, press  or VOICE on the steering wheel controls. When prompted, say, “Radio” and then press  or VOICE on the steering wheel controls again and you can say any of the above commands.

***If you have said, “Tune”, you can then say any the following commands:**

- <87.7 - 107.9> HD <1-8>
- FM <87.7-107.9> HD <1-8>
- Tune HD <1-8>

PLAYING A CD

Note: CD units are designed to play commercially pressed 4.75 in (12 cm) audio compact discs in the ISO 9660 format only. (UDF format is not supported.) Due to technical incompatibility, certain recordable and re-recordable compact discs may not function correctly when used in CD players. Irregular shaped CDs, CDs with a scratch protection film attached, and CDs with homemade paper (adhesive) labels should not be inserted into the CD player. The label may peel and cause the CD to become jammed. It is recommended that homemade CDs be identified with permanent felt tip marker rather than adhesive labels. Ballpoint pens may damage CDs. Please contact your authorized dealer for further information.

If you press CD/DVD and there is not a disc loaded into the system, NO DISC will appear in the status bar and you will not be able to access the CD screen.

- Insert a disc into the slot. The disc will begin to play.

You can access any of the following options in CD mode:

Scan: Press for a brief sampling of all listenable CD tracks.

Compress (Compression) : Press to engage/disengage the compression feature. Compression boosts more quiet music and lowers louder music to minimize the need for volume adjustments.

Repeat: Press to engage / disengage the repeat feature. The system will keep playing the same track continually.

Audio features

Shuffle: Press to engage / disengage the shuffle feature. The system will play all tracks on the disc randomly.

Track List: Press to view a list of tracks on the CD.

Record: Press to record and save the CD or any track(s) on the CD to the Jukebox. You can then later access/play the saved tracks / CD.

⏮ : Press to access the previous track. Press and hold to reverse in the current track.

▶ / ⏸ (Play/Pause) : Press to play or pause the current track.

⏭ : Press to access the next track. Press and hold to advance within the current track.

Press ◀ **SEEK** ▶ hard button on your system to listen to the next (▶) or previous (◀) track.

MP3

If you press the CD/DVD tab and there is not a disc loaded into the system, NO DISC will appear in the status bar and you will not be able to access the CD screen.

- Insert a disc into the slot. The disc will begin to play.

You can access any of the following options in MP3 mode:



Scan: Press for a brief sampling of all listenable tracks.

Compress (Compression): Press to engage/disengage the compression feature. Compression boosts more quiet music and lowers louder music to minimize the need for volume adjustments.

Repeat: Press to engage / disengage the repeat feature. The system will keep playing the same track continually.

Audio features

Shuffle: Press to engage / disengage the shuffle feature. The system will play all tracks on the disc randomly.

Folder mode: Press to activate folder mode. When activated, song play and seeking stays within the current folder.

Folder List: Press to access/view a list of folders on the disc. Select the root folder (if available).



You may then select from all possible folders on the disc.



You may also use the following:

⏮ : Press to access the previous track. Press and hold to reverse in the current track.

▶ / ⏸ (Play/Pause) : Press to play or pause the current track.

⏭ : Press to access the next track. Press and hold to advance within the current track.

Press the ◀ **SEEK** ▶ hard button on your system to listen to the next (▶) or previous (◀) track.

Audio features

CD voice commands

While listening to a CD, press  or VOICE on the steering wheel controls. When prompted, you may say any of the following commands:

- Play
- Repeat
- Shuffle
- Play next track
- Play track <1-512>
- Play folder <1-255>
- Play previous folder
- Folder mode off
- Pause
- Repeat off
- Shuffle off
- Play previous track
- Play folder <1-255>
- Play next folder
- Folder mode
- Help

Note: If you are not listening to a CD, press  or VOICE on the steering wheel controls. When prompted, say, “CD” and then any of the above commands.

PLAYING A DVD IN THE SYSTEM (available in North America only)

Your system allows you to play DVD audio and video discs. (Your system only plays NTSC formatted discs. PAL format is not supported.)

Ensure that the vehicle is in Park (P) for automatic transmission vehicles, or that the parking brake is engaged for manual transmission vehicles. This will allow you to be able to view and hear the DVD. If the vehicle is moving, you will only be able to hear the audio.

To play a DVD:

1. Ensure that the vehicle and the system are on.
2. Insert a DVD into the system, label side up. The system will automatically go into DVD mode.

You can then select any of the following options on the touchscreen:



 : Press to access the previous chapter. Press and hold to reverse in the current chapter.

Audio features

▶ / || (Play/Pause) : Press to play or pause the DVD.

▶▶ : Press to access the next chapter. Press and hold to advance within the current chapter.

■ (Stop): Press to stop the current track.

Title: Goes to the main title screen stored on the disc.

Menu: Goes to the main menu of the disc.

Cursor controls: Use these controls to navigate to the desired menu selections.

Search: Press to select and go to a specific title or chapter using the keypad.

Settings: Allows you to adjust the certain settings of the DVD player, such as:

- **Video Display Settings:** Press to adjust the brightness and contrast. You can also choose to return to the default settings by pressing 'Restore Default'.
- **Audio Language:** Press to select which language you would like the DVD to display.
- **Subtitle Display:** Press to turn subtitles on/off.
- **Subtitle Language:** Press to select in which language you would like the subtitles to appear.
- **Aspect Ratio:** Press to select from wide, full, normal and cinema display.
- **Angle Mark Notification:** Some DVD discs may have more viewing angles from which to select. Once you have made your selection, press ENTER to confirm. This is a disc dependent feature.

Note: Some of the above settings are DVD dependent and availability/operation will vary among DVDs.

Dolby® noise reduction is manufactured under license from Dolby® Laboratories Licensing Corporation. "Dolby®" and the double-D symbol are registered trademarks of Dolby® Laboratories Licensing Corporation.

Audio features

During DVD play, you can also touch the screen to access the 'virtual remote' which will allow you to 'Move controls' on the screen as well as use the cursor controls, 'Enter' and 'Return' to navigate and make selections within the menus.



DVD voice commands

While watching a DVD, press Ⓜ or VOICE on the steering wheel controls. When prompted, you may say any of the following commands:

- Play
- Menu
- Play next title
- Play title <1-99>
- Play previous chapter
- Play next group
- Repeat
- Play next track <1-512>
- Pause
- Menu title
- Play previous title
- Play next chapter
- Play chapter <1-999>
- Play group <1-9>
- Repeat off
- Play previous track

Note: If you are not watching a DVD, press Ⓜ or VOICE on the steering wheel controls. When prompted, say, "DVD" and then any of the above commands.

Video CD voice commands

While watching a video CD, press Ⓜ or VOICE on the steering wheel controls. When prompted, you may say any of the following commands:

- Play
- Play previous track
- Play track <1-512>
- Pause
- Play next track
- Help

Note: If you are not watching a video CD, press Ⓜ or VOICE on the steering wheel controls. When prompted, say, "video CD" and then any of the above commands.

Audio features

Disc voice commands

While watching a disc, press  or VOICE on the steering wheel controls. When prompted, you may say any of the following commands:

- Play
- Menu
- Play next title
- Play title <1-99>
- Play previous chapter
- Play next group
- Play group <1-9>
- Repeat off
- Shuffle off
- Play previous track
- Play folder <1-255> track <1-512>
- Play previous folder
- Folder mode off
- Pause
- Title menu
- Play previous title
- Play next chapter
- Play chapter <1-999>
- Play previous group
- Repeat
- Shuffle
- Play next track
- Play track <1-512>
- Play next folder
- Folder mode
- Help

Note: If you are not watching a disc, press  or VOICE on the steering wheel controls. When prompted, say, “disc” and then any of the above commands.

JUKEBOX

Your mobile media navigation system has a Jukebox which allows you to save desired tracks or CDs to the hard drive for later access. The hard drive can store up to 10 GB* (164 hours; approximately 2,472 tracks) of music. The system contains a Gracenote® media database that allows for display of song title, album title, and album cover art. After saving music to the hard drive, you can access and play your music by specific tracks, artists, albums or genres. You can even choose to create and access your own playlists.

***Note:** 1 GB equals one billion bytes (1,000,000,000B).

Audio features

Recording (saving) music to your jukebox

To record (save) music to your jukebox:

1. Ensure that the system is on.
2. Insert a CD into the system. The CD tab will appear.
3. Select 'Record' on the touchscreen.

4. Select either individual tracks or press 'Select All' to record the entire CD. **Note:** The system will default to selecting all tracks if none are selected.

5. Press 'Start Recording'.

6.

The progress will show at the bottom of the screen.



When the recording process is finished, the system will save your track(s) / CD to the Jukebox.

Note: If you are not actively listening to the disc being recorded, the record rate is much quicker (as fast as five minutes).

Accessing the music in your jukebox

Once you have saved music to your jukebox, you can then choose several ways to play your favorite music. To access:

1. Press the MEDIA hard button on the navigation system.



2. Select the 'Jukebox' tab on the touchscreen. You can then select from the following options:

Scan: Press for a brief sampling of the currently selected CD, playlist, genre, etc. Press again to disengage.

Repeat: Press to repeat the current CD, playlist, etc. Press again to disengage.

Shuffle: Press to shuffle all the tracks on the current CD, playlist, etc. in random order. Press again to disengage.

Audio features

Music library: Press to access all of your saved music. You can choose to view/play the material in the following ways:

- **Play all tracks:** Select to play all tracks saved in the jukebox.
- **Playlist:** Select to play your own playlist.
- **Play genre:** Select to have the system play only music from a specific genre.
- **Play artist:** Select to have the system play only music by a specific artist.
- **Play album:** Select to have the system play only music from a specific album.

Options: Select to view your other options:



- **Edit Playlists:** Select to edit your playlists.
- **Edit Music Library Contents:** Select to make changes to the content in your music library.
- **Update Album Information from CD Database:** Select to update the residing album information from the Gracenote® database if a recent software update was performed.
- **Hard Disk Drive Information:** Select to access the system's hard drive disc information such as used/free space and total capacity.
- **CD Database Information:** Select to access the CD database information.

Audio features

Creating a playlist

1. Press the MEDIA hard button.
2. Select the 'Jukebox' tab on the touchscreen.
3. Select 'Options'.
4. Select 'Edit Playlists'.

MEDIA



5. Select which playlist you would like to create.



6. Select which category you would like to access from your saved music.



Audio features

For example, say you chose one saved album from which to select songs.



7. Select the desired songs and then press 'Add'.



The system will show you your currently selected songs. You can choose to add more tracks to your playlist, Sort the Playlist, Delete the playlist or to edit the name of the playlist.

8. When you are done making any adjustment to the playlist, select 'Edit Name' to rename your playlist.

You can then access your playlist by that name.



Audio features

Replacing fields when they are listed as 'unknown'

Your navigation system uses the Gracenote® music title and album art database to recognize and display CD/DVD information. If a disc is inserted into the system that it does not recognize, it will display Unknown Artist, Title, and Album on the Jukebox, CD, or DVD screens. If you have your home screen configured to display the audio, the unknown labels will also appear on your home screen. You can manually fill in the labels by doing the following:

1. Press the MEDIA hard button.
2. Select 'Jukebox' on the touchscreen.
3. Press 'Options'.
4. Press 'Edit Music Library Contents'.
5. Press 'Artist' to edit artist names or 'Tracks' to edit song titles.
6. Select the track or artist to be edited and use the on-screen keyboard to type in the correct listing.
7. Press 'Enter' to complete the entry.
8. Repeat this procedure for each song title and artist name.

Jukebox voice commands

While listening to the music stored in the jukebox, press  or VOICE on the steering wheel controls. When prompted, you may say any of the following commands:

- Play
- Shuffle
- Repeat
- Play next track
- Play genre <name>
- Play album <name>
- Play playlist <name>
- Help
- Pause
- Shuffle off
- Repeat off
- Play previous track
- Play artist <name>
- Play track <name>
- Play playlist <1-5>

Note: If you are not listening to the jukebox, press  or VOICE on the steering wheel controls. When prompted, say, "Jukebox" and then any of the above commands.

Audio features

Search commands

Your jukebox has advanced search commands which allow you to have the system search the stored music in your jukebox for a specific artist, album or track. You can search for and play a specific type (genre) of music, a specific album, a specific artist or a specific track.

To use the search commands

When listening to the jukebox, press **Ⓜ** or VOICE on the steering wheel controls. When prompted, you may say any of the following commands:

- Search genre <name>
- Search artist <name>
- Search album <name>
- Search track <name>

Once the system is done searching for the type of music, artist, album, or track, you can say any of the following commands:

- Play
- Play album <name>
- Play track <name>
- Play artist <name>

'Refining' your search

You can choose to 'refine' your search even farther. For example, if you told the system to search and play all music by a certain artist, you can then tell the system to "Refine album" and choose a specific album when prompted. If you then say "Play", the system will only play music from that specific album.

To refine your search, say any of the following commands after system has finished searching for the type of music, artist, album, or track:

- Refine album <name>
- Refine artist <name>

You can then select to:

- Play
- Play track <name>

Audio features

USER DEVICE

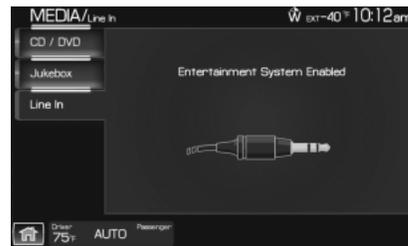
If your vehicle is equipped with SYNC®, there will be a 'User Device' tab in your media options. For more information, please refer to the *SYNC® media features* chapter later in this supplement.



LINE IN (AUXILIARY INPUT JACK)

Your vehicle is equipped with an audio input jack which will allow a portable audio device to be listened to through your vehicle's audio system. To activate this feature:

1. Press the MEDIA hard button on the navigation system.
2. Select the 'Line In' tab.



Once a 3.5 mm input jack is plugged into the Line in jack, ensure that the playing device is turned on with the volume set at the maximum level. Press the play button and sound from the device will be emitted through the vehicle speakers. Adjust the volume using the volume control on the navigation system.

For information on the auxiliary input jack location, please refer to the *Auxiliary input jack (Line in)* in the *Entertainment* chapter of your *Owner's Guide*.

Audio features

REAR DVD SYSTEM (IF EQUIPPED)

Note: The dual DVD headrest screens will only appear if the DVD system was ordered on the vehicle prior to delivery. If the system was added to the vehicle after delivery, these screens will not appear.

Your navigation system allows you to access the dual DVD headrest system (if equipped). To access:

1. Press the MEDIA hard button on the navigation system.
2. Select the 'Rear DVD A' tab on the touchscreen to access the Monitor A headrest system:



⏮ : Press to access the previous track. Press and hold to reverse in the current track.

⏭ : Press to access the next track. Press and hold to advance within the current track.

▶ / ⏸ (Play/Pause): Press to play or pause the current track.

3. Select the 'Rear DVD B' tab on the touchscreen to view the status of the Monitor B headrest system.



Audio features

Rear DVD voice commands (if equipped)

If the rear DVD "A" is the only audio source playing, press  or VOICE on the steering wheel controls. When prompted, you may say any of the following commands.

Note: These commands will not function with the audio source in DVD "B".

- Play
- Play previous chapter
- Play previous track
- Play previous folder
- Folder mode (if equipped)
- Shuffle
- Headphones
- Help
- Pause
- Play next chapter
- Play next track
- Play next folder
- Folder mode off (if equipped)
- Shuffle off
- Headphones off

Note: If the Rear DVD is not the only audio source (i.e., the radio is on also), then press  or VOICE on the steering wheel controls. When prompted, say, "Rear DVD" and then any of the above commands. Each command will be applied based on the type of media in the player. For example, if a DVD movie is playing as DVD "A", then the command "Play previous folder" will not be functional, because a DVD video disc does not have folders. Similarly, if a DVD movie is playing as DVD "A", saying the command "Play Previous Chapter" will command the DVD player to jump to the previous chapter.

REAR ZONE (IF EQUIPPED)

This screen allows front seat passengers to select/listen to a different audio/video source than the back seat passengers. The only restriction is that the front and back seat passengers cannot both listen to a different frequency band (AM/FM1/FM2). The frequency band selected by the driver is the band accessible by the rear passenger. To access:

1. Ensure that the system is ON.
2. Press the MEDIA or RADIO hard button on the system.
3. Select the 'Rear Zone' tab on the touchscreen.

Audio features

The screen will show you the selected playing media of both DVD headrest systems and headsets (A and B). To make adjustments, ensure that the correct system (A or B) is highlighted. The appropriate controls will appear to allow you to make adjustments to your current playing media.



-  (Reverse): Press for reverse play.
-  (Play/Pause): Press to play or pause the DVD.
-  (Fast forward): Press for advance play.

SEEK: You may press the SEEK hard button on the system to access the next or previous chapter.

- **Media:** Press to select the desired media in the selected headset (A or B).
- **Rear Controls Enabled/Disabled:** Press to turn the Rear Controls (if equipped) on/off.
- **Headphones On/Off:** Press to turn the headphones on/off.

Climate features (if equipped)

REAR ZONE / CLIMATE CONTROL (IF EQUIPPED)

Your system may allow you to access and make adjustments to the front and rear zone climate controls. To access:

- Press the CLIMATE hard button.

From the 'Front Zone' screen, you can select from / make adjustments to the following:



- **Driver temperature:** Press to increase/decrease the airflow temperature for the driver side of the vehicle. This control also adjusts the passenger side temperature when dual zone operation is disengaged.
- **Passenger temperature:** Press to activate separate passenger temperature control and increase/decrease the airflow temperature for the passenger in the front of the vehicle.
- **+/- Fan speed:** Press to increase/decrease the fan speed.
-  : Distributes air through the instrument panel vents.
-  : Distributes air through the instrument panel vents, floor vents, rear seat floor vents and de-mister vents.
-  : Distributes air through the floor vents, rear seat floor vents.
-  : Distributes air through the windshield defroster vents, de-mister vents, floor vents and rear seat floor vents. The system will automatically provide outside air to reduce window fogging.
To return to full automatic control, press AUTO on the main bezel.
-  : Distributes outside air through the windshield defroster vents and de-mister vents. Can be used to clear the windshield of fog and thin ice. The system will automatically provide outside air to reduce window fogging.
- **Dual:** Press to activate/deactivate separate driver and passenger temperature controls.

Climate features (if equipped)

- **Max A/C:** Distributes recirculated air through the instrument panel vents to cool the vehicle. This re-cooling of the interior air is more economical and efficient. Recirculated air may also help reduce undesirable odors from entering the vehicle. Press the MAX A/C button again for normal A/C operation.

From the 'Rear Zone' screen (if equipped) you can select from / make adjustments to the following:



- **Rear Zone Power:** Press to activate/deactivate the rear climate system.
- **Rear Control:** Press to allow the rear passengers to control the rear climate system using the rear mounted controls.
- **Auto:** Press to activate automatic mode and have the climate control system automatically select air flow, fan speed and heating or cooling to achieve the desired temperature.
- **Temperature:** Press up/down to increase/decrease the rear climate temperature.
- **+/- Fan Speed:** Press to increase/decrease the rear climate airflow.

Note: The appearance of your rear zone screen may vary depending on your vehicle. For more information on your climate control system, please refer to the *Climate Control* chapter in your *Owner's Guide*.

Climate features (if equipped)

Climate voice commands (if equipped)

When using climate commands, press  or VOICE on the steering wheel controls. When prompted, say, “Climate”. Wait for the system to sound two tones and you may say any of the following commands:

- On
- Automatic
- AC on
- Max AC on
- Defrost
- Rear Defrost
- Recirc
- Fan speed increase
- Temperature increase
- Temperature <16.0–32.0>
- Help
- Off
- Dual off
- AC off
- Max AC off
- Defrost off
- Rear Defrost off
- Recirc off
- Fan speed decrease
- Temperature decrease
- Temperature <60–90>

Note: If the system is not displaying the climate touchscreen, press  or VOICE on the steering wheel controls. When prompted, say, “Climate” and then any of the above commands.

Information menu

INFORMATION MENU

Your system has an Information menu which allows you access to features such as: Calendar, System Information and Help. These can be accessed by pressing the I hard button (**i**) on the system.

CALENDAR

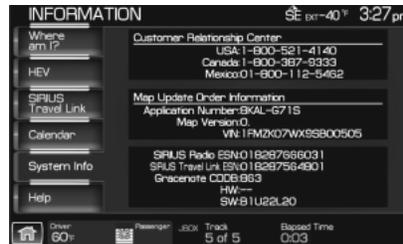
- Press the I button and then select the 'Calendar' tab.
You can then select which month you would like to view by pressing ◀ / ▶ or you can also select 'Go to Today'.
- You are able to view calendars from one previous year and the next 10 years.



Note: Not all tab selections shown here will be available in all markets. Check with your authorized dealer for availability.

SYSTEM INFORMATION

- Press the I button (**i**) on the navigation system and then select the 'System Information' tab on the touchscreen.



In this screen you can view the following options:

- Phone number for your Customer Service Center
- Current system versions installed

Note: Not all tab selections or features are available in all markets. (For example, SIRIUS® Travel Link™ is only available in the U.S., and SIRIUS® Satellite Radio is only available in the U.S. and Canada.) Please check with your authorized dealer for availability.

Information menu

HELP

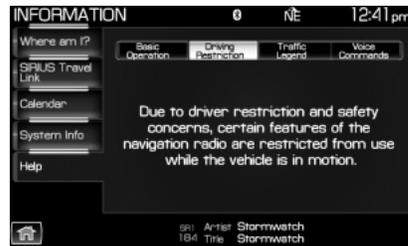
The Help screen allows you to view basic information about controls and driving restrictions as well as traffic legend information and basic voice commands available in various modes. To access:

- Press the I button (**i**) on the system and then select the 'Help' tab.

Select 'Basic Operation' at the top of the screen to view hard buttons on your navigation system. Press the desired icon to view the button description.



Select 'Driving Restriction' at the top of the screen to view the system's driving restriction.



Select 'Voice Commands' at the top of the screen. Select any of the available categories on the screen. When selected, the system will show you a brief listing of possible voice commands in that specific mode. Please refer to the *Voice recognition system overview* chapter for information on the voice recognition system.



Sound menu features

SOUND FEATURES

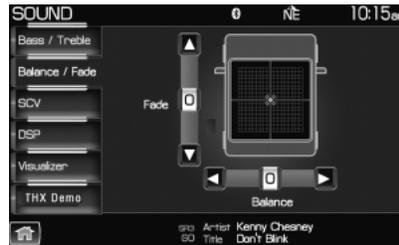
The sound menu allows you to access and adjust settings such as Bass, Treble, Fade, Balance, Digital Signal Processing (DSP), Speed compensated volume (SCV) and the visualizer. To access:

1. Press the SOUND hard button.
2. Press the appropriate tab to select from:

Bass/Treble: Press + to increase or — to decrease the levels.



Balance/Fade: Press to adjust the sound between the left and right speakers (Balance) and to adjust the sound to the front and rear speakers (Fade).



SCV (Speed compensated volume): With this feature on, the radio volume changes automatically with vehicle speed to compensate for road and wind noise. Select a level of compensation between 1 and 7 by pressing the corresponding button.



Sound menu features

DSP (Digital Signal Processing): Depending on your option package, you may either select from 'Stereo' or 'Surround Sound'.

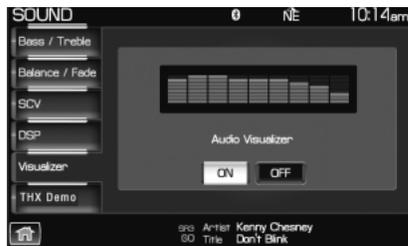


Or, you may choose to optimize the sound quality for 'All Seats', 'Driver Seat' or 'Rear Seat'.



Visualizer: Press to turn the audio visualizer display on or off.

Note: Turning the visualizer setting to off will not remove the visualizer on the home screen. You will need to select a different view in order to remove the visualizer.



THX Demo (Lincoln vehicles only, if equipped): Select this tab to activate the THX audio demonstration. You may press "X" to stop the demonstration.



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General Information

CLEANING THE DISPLAY

Clean the display with a clean soft cloth such as one used for cleaning glasses. If dirt or finger prints are still visible, apply a small amount of alcohol to the cloth. Do not pour/spray alcohol onto the display. Do not use detergent or any type of solvent to clean the display.

GLOSSARY OF TERMS

Autoplay: With Autoplay turned ON, SYNC® allows you to listen to music which has already been randomly indexed during the indexing process. With Autoplay turned off, the chosen music will not begin to play until all of the music has been indexed by SYNC®. Depending on the size of the material, this may take a few minutes.

Bluetooth enabled cellular phone: Any cellular phone which has the *Bluetooth* wireless technology which will enable the phone to connect with SYNC® and exchange information wirelessly.

Comp: Compression

Dest: Destination

Digital media player / USB Device: This is a generic term used to signify any of the following media devices: iPod®, Zune™, “Plays from device” players, and most USB drives (thumb drives, flash drives, PEN drives, etc.)

Discoverable mode: A mode which allows other *Bluetooth* enabled devices to find your *Bluetooth* enabled device.

Discovery mode: A mode which allows your *Bluetooth* enabled device to search for other ‘discoverable’ *Bluetooth* enabled devices.

DSP: Digital Signal Processing

ETA : Estimated Time of Arrival

FCC: Federal Communications Commission

GPS: Global Positioning System

In-band ringing: This is a phone dependent feature. If your *Bluetooth* enabled cellular phone supports this feature, SYNC® can play your ring tone during incoming calls.

Indexing: A process in which SYNC® builds a voice recognition grammar for the media content of your digital media player. While indexing, SYNC® will play already indexed media if Autoplay is on. However, voice recognition is not available for the media until the indexing process is complete.

General Information

Metadata: Descriptive tags embedded in your digital media which provide SYNC® with information such as ARTIST, ALBUM, GENRE and TRACK.

Pairing: To use your *Bluetooth* enabled cellular phone with SYNC®, you must go through a pairing (bonding) process. “Pairing” is a special process used when two devices connect for the first time. The pairing process is used to generate a link key that is used for authentication purposes during subsequent *Bluetooth* connections between the two devices.

PIN (Personal Identification number): This six digit number (sometimes referred to as a passkey) will be shown in the radio display during the pairing process with your *Bluetooth* enabled device. You do not need to write down this number as it will only be used for that specific pairing procedure.

POI: Point(s) Of Interest

PROV: Province

PTY: Program Type

RDS: Radio Data System

SAT: Satellite Radio

SCV: Speed Compensated Volume

Smart Speller: Feature that provides a number of available candidates matching partial input entered by the user.

Touchscreen: A touch-sensitive screen that lets the user make choices by touching icons or graphical buttons on the screen.

Waypoint: An intermediate stop or destination before the final destination.

SYNC® phone features (if equipped)

PHONE DEPENDENT FEATURES

While SYNC® supports a variety of features, many are dependent upon the functionality of your cell phone with *Bluetooth*® wireless technology. At a minimum, most cellular phones with *Bluetooth* wireless technology support the following functions:

- Answering an incoming call
- Ending a call
- Using privacy mode
- Dial a number
- Redial
- Call waiting notification
- Caller ID

Other features, such as text messaging via *Bluetooth*, and automatic phone book download are phone dependent features. To ensure that you have a compatible cellular phone, refer to your phone's user manual and visit www.SyncMyRide.com or www.syncmaroute.ca.

QUICK START — HOW TO GET GOING



WARNING: Driving while distracted can result in loss of vehicle control, accident and injury. Ford strongly recommends that drivers use extreme caution when using any device or feature that may take their focus off the road. Your primary responsibility is the safe operation of the vehicle. We recommend against the use of any handheld device while driving and that you comply with all applicable laws.

Pairing your phone

Note: This is a speed dependent feature and will not work if your vehicle is traveling at speeds greater than 3 mph (5 km/h).

The first thing you will need to do to get going is to pair your *Bluetooth*® enabled cellular phone with SYNC®.

1. Press the PHONE hard button on the system.

See *End User License Agreement* at the end of this book

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SYNC® phone features (if equipped)

2. The screen will read NO PHONE CONNECTED. Press the 'Settings' tab on the touchscreen.

3. Press 'Add'.



4. If *Bluetooth* is on, SYNC® will begin the pairing process between your *Bluetooth* enabled phone or device and SYNC®.



Note: Please refer to your phone's user guide for specific pairing instructions.

5. SYNC® will give you a six digit Pass-key (PIN) that you will need to enter into your phone or device when prompted.

When the pairing is complete, PAIRING SUCCESSFUL and then *DEVICE NAME CONNECTED* will appear on the screen.

6. Press YES or NO when SYNC® prompts you to set the phone as the FAVORITE PHONE.

As a 'favorite phone', SYNC® will search for this phone upon each connection cycle. If a phone is not set as a primary, it will still be stored in the device listing to enable you to reconnect to it at any time.

7. If supported by your *Bluetooth* enabled cellular phone, SYNC® will prompt you to download your phone book/call history. Press YES or NO.

Note: Selecting YES will tell SYNC® to re-download the phone book and call history information from your *Bluetooth* enabled cellular phone (if supported) EVERY time your phone reconnects to SYNC®. If you have made any changes to your phone book/call history in SYNC®, they will be overwritten with the new download.

SYNC® will confirm when the phone book and call history are downloaded.

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See *End User License Agreement* at the end of this book

SYNC® phone features (if equipped)

Making a call

Making a phone call using SYNC® is easy.

Press PHONE and select from one of the following:

- Use the keypad on the 'Phone' tab to manually enter a phone number and press SEND.



OR

- Select the 'Phonebook' tab (if the desired number is saved in the downloaded phone book information).
- Use the quick sort buttons to browse to the desired contact.
- Select the desired contact and press 'Dial'.



Note: This is a phone dependent feature.

OR

- Select the 'Call History' tab (if the desired number is saved in the downloaded call history information).
- Select the desired contact and press 'Dial'.



Note: This is a phone dependent feature.

See *End User License Agreement* at the end of this book

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SYNC® phone features (if equipped)

Making a call using voice commands

1. Press  or VOICE. A tone will sound and the system will say “Main menu”.
2. Say “Phone”.
3. When prompted, say, “Call <phone book contact name> or say “Dial” and the desired number.

To erase the last spoken digit, say “Delete”.

To erase all spoken digits, say “Clear”.

4. Once the desired number/contact is on the screen, either say “Call” or “Dial”. SYNC® will attempt to connect to the desired number.

Note: Once the call is placed, it will be logged into your outgoing call history folder.

SAVING A CONTACT OR A PHONE NUMBER AS A QUICK DIAL

After you have connected your *Bluetooth* enabled cellular phone and downloaded your phone book/call history, SYNC® allows you to save 10 frequently called numbers for quick access.

1. Press the PHONE hard button on the system.
2. Select the ‘Phone Book’ or ‘Call History’ tab.
3. Select the phone number or the contact you wish to save to the Quick Dial screen.
4. Press ‘Save’.



5. Select the Quick Dial location in which you wish to store the contact.
6. Press ‘Set/Replace’ at the bottom of the screen to save the contact’s number to the chosen Quick Dial location.

The system will confirm when the number of the contact is successfully stored.



SYNC® phone features (if equipped)

USING THE PHONE BOOK FEATURE

Note: This is a speed dependent feature. The vehicle must be moving less than 3 mph (5 km/h) to use this feature.

SYNC® enables you to view the contacts downloaded from your *Bluetooth* enabled cellular phone. To access:

1. Press the PHONE hard button on the system.

2. Select the 'Phonebook' tab to access the phone numbers of the contacts downloaded from your *Bluetooth* enabled cellular phone.

Note: SYNC® will categorize your contacts alphabetically in the Quick Sort buttons on the right of the screen. The buttons will be highlighted if there are contacts stored in that category. Press the highlighted category to access those listings.



For your safety, while you are driving, SYNC® limits the number of viewable contacts. However, all contacts are always available through voice commands.

Note: If supported by your phone, SYNC® will assign location icons for the numbers (i.e., cellular number, home number, work number).

USING YOUR CALL HISTORY

If your *Bluetooth* enabled cellular phone supports phone book/call history downloads via *Bluetooth*, SYNC® will provide these numbers sorted in the CALL HISTORY tab. If your *Bluetooth* enabled cellular phone does NOT support phone book/call history downloads via *Bluetooth*, then SYNC® will log all calls made through SYNC® in the CALL HISTORY tab.

1. Press the PHONE hard button.

SYNC® phone features (if equipped)

2. Select the 'Call History' tab which allows you to have quick access to recent call activity.



Press OUTGOING to view your outgoing calls.

Press INCOMING to view your incoming calls.

Press MISSED to view your missed calls.

SYSTEM SETTINGS

SYNC® allows you to connect, add, delete or set specified phones as a favorite as well as change advanced settings.

To access:

1. Press the PHONE hard button.
2. Select the 'Settings' tab and then choose the desired device.

You can now choose from the following options:

Connect

Add

Delete

Set as Fav (Favorite)

Advanced

Please refer to the following sections for more information on these features.



SYNC® phone features (if equipped)

Adding a new phone to SYNC®

Note: This is a speed dependent feature. For your safety, this procedure cannot be completed if the vehicle is traveling at speeds faster than 3 mph (5 km/h).

Note: SYNC® can store up to 12 previously paired phones.

This feature allows you to add (pair) a new *Bluetooth* enabled phone to SYNC®. To access:

1. Press the PHONE hard button.
2. Select the 'Settings' tab on the touchscreen.
3. Select 'Add'.



4. When prompted on your phone's display, enter the PIN provided by SYNC®.

Depending on your phone's capability, you may be prompted with additional options from your phone or SYNC® such as downloading the phone book/call history and setting a favorite.

Connecting a previously paired phone to SYNC®

1. Press the PHONE hard button.
2. Select the 'Settings' tab on the touchscreen.
3. Select the desired device.
4. Select 'Connect'.

SYNC® will confirm it is connecting to the selected phone.



Note: When SYNC® connects the newly selected phone, it will disconnect any previously connected phone.

See *End User License Agreement* at the end of this book

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SYNC® phone features (if equipped)

Deleting a phone from SYNC®

This feature allows you to delete a previously paired phone from SYNC®.

Note: Deleting your phone will remove all information relevant to that phone such as phone book/call history, text messages, etc.

1. Press the PHONE hard button.
2. Select the 'Settings' tab on the touchscreen.
3. Select the desired phone.
4. Press 'Delete'. The system will ask you to confirm.



Setting a phone as your favorite

SYNC® allows you to set a phone as your favorite. This will then be the primary phone that SYNC® reconnects to after each ignition cycle. To access:

1. Press the PHONE hard button.
2. Select the 'Settings' tab on the touchscreen.
3. Select the desired device.
4. Press 'Set as Fav'.



SYNC® phone features (if equipped)

Note: The star icon (☆) will appear to the left of the currently selected favorite (primary) phone and a double arrow icon (↔) will appear to signify which phone is currently connected.



Advanced settings

SYNC® allows you to change many Advanced Settings. To access:

1. Press the PHONE hard button.
2. Select the 'Settings' tab.
3. Select 'Advanced'.



4. Scroll using ▲ / ▼ on the screen to cycle through the following options:



- Bluetooth On/Off
- Incoming Call Ringer
- Text Message Notification
- Automatic Download On/Off
- Modify Phonebook
- Provider
- Candidate Lists
- Factory Defaults
- Master Reset
- Install
- System Information

See *End User License Agreement* at the end of this book

SYNC® phone features (if equipped)

Turning Bluetooth on/off

Turning *Bluetooth* OFF will turn off access to all features to all SYNC® *Bluetooth* related features (i.e., text messaging, hands-free calling, *Bluetooth* media streaming). Any incoming text or phone messages will go into their respective missed folders.

To access:

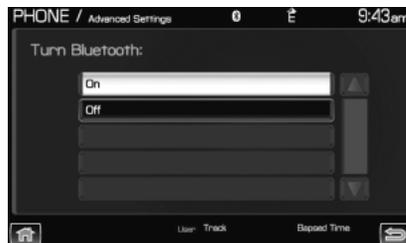
1. Press the PHONE hard button.
2. Select the 'Settings' tab on the touchscreen.
3. Select 'Advanced'.



4. Select 'Bluetooth On/Off'.



5. Select 'On' or 'Off'.



SYNC® phone features (if equipped)

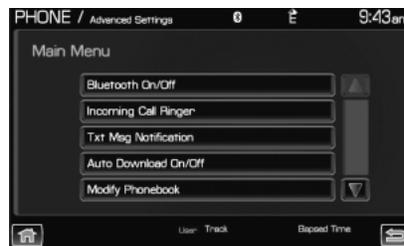
Selecting your ring tone

SYNC® allows you to select from various ringers which will sound during an incoming call. To access:

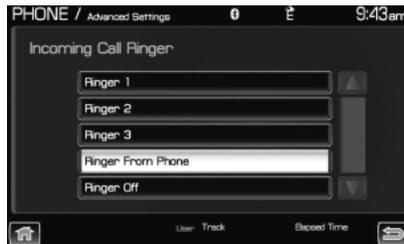
1. Press the PHONE hard button.
2. Select the 'Settings' tab on the touchscreen.
3. Select 'Advanced'.



4. Scroll using ▲ / ▼ on the touchscreen and select 'Incoming Call Ringer'.



5. Select from three ring tones, your cellular phone's ring tone or to turn the ringer off.



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SYNC® phone features (if equipped)

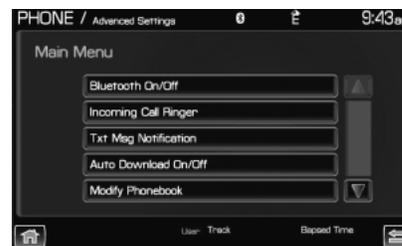
Turning the text message notification on/off

You can choose to turn SYNC®'s text message notification on or off. To access:

1. Press the PHONE hard button.
2. Select the 'Settings' tab on the touchscreen.
3. Select 'Advanced'.



4. Select 'Txt Msg Notification' and turn the feature on or off.



Select 'On' to turn text message notification on. With notifications turned on, an audible tone sounds during an incoming text message and response options appear in the display (i.e., view the message, have the system read the message aloud, dial the person sending the message or cancel).



Select 'Off' to turn text notifications off. With notifications turned off, you will not be notified by a tone and the incoming text message will not appear on screen.

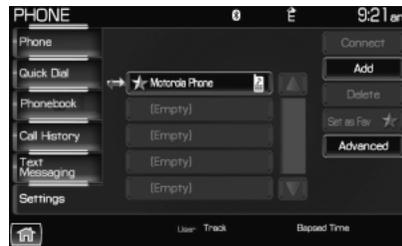
SYNC® phone features (if equipped)

Selecting automatic downloading

If you choose, SYNC® will automatically download your phone book and call history from your connected *Bluetooth* enabled cellular phone upon every connection cycle. This automatic download will overwrite your existing phone book and call history stored in SYNC®.

To access:

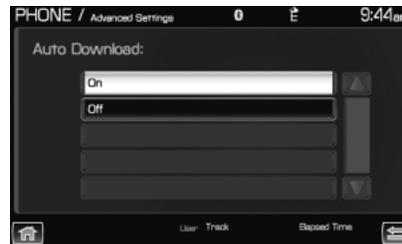
1. Press the PHONE hard button.
2. Select the 'Settings' tab on the touchscreen.
3. Select 'Advanced'.



4. Select 'Auto Download On/Off'.



5. Select 'On' or 'Off'.



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SYNC® phone features (if equipped)

Modifying your phone book and call history

SYNC® allows you to add contacts as well as download and delete your phone book/call history.

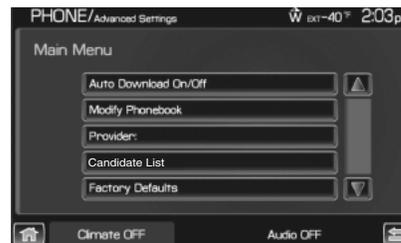
Note: Erasing a contact or all contacts in your phone book/call history in your SYNC® system will NOT erase any information in your cellular phone.

To access:

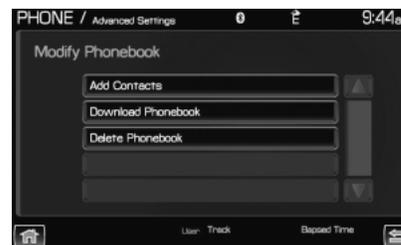
1. Press the PHONE hard button.
2. Select the 'Settings' tab on the touchscreen.
3. Press 'Advanced'.



4. Select 'Modify Phonebook' and select from:



ADD CONTACTS: Select to 'push' contacts from your *Bluetooth* enabled cellular phone. SYNC® will prompt you to send the contacts from your phone. When successfully sent, the display will read XXX CONTACTS RECEIVED FINISHED? Press YES if you are finished or press NO if you wish to send more contacts to SYNC®.



Note: Pushing contacts via *Bluetooth* is a phone dependent feature. Refer to your phone's user guide for instructions.

SYNC® phone features (if equipped)

DOWNLOAD PHONE BOOK / CALL HISTORY: Select YES to automatically download the phone book/call history from your currently connected *Bluetooth* enabled cellular phone. Select NO and the system will not perform this function upon every connection cycle.

DELETE PHONE BOOK / CALL HISTORY: Select YES to delete the entire phone book/call history from SYNC®.

Note: This function will NOT delete any information from your connected *Bluetooth* enabled cellular phone.

Viewing your phone's provider

Note: This is a phone dependent feature.

To view your phone's provider through SYNC®:

1. Press the PHONE hard button.
2. Scroll using ▲ / ▼ on the touchscreen until 'Provider' appears.



Candidate lists

SYNC® is equipped with an advanced voice recognition system which can perform a multitude of tasks. For example, SYNC®'s voice recognition system will ask for clarification if it does not have a high level of confidence in what was spoken. The level of feedback which SYNC® provides can be adjusted. You can choose a higher level of verbal prompts for more guidance or you can choose to simply hear the prompts when the system needs direction.

To access:

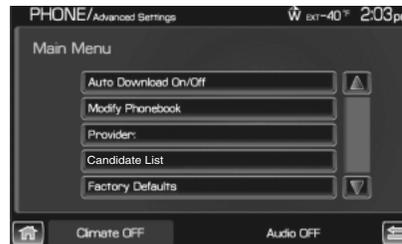
1. Press the PHONE hard button.

SYNC® phone features (if equipped)

2. Select the 'Settings' tab on the touchscreen.
3. Press 'Advanced'.



4. Scroll using ▲ / ▼ on the touchscreen and select 'Candidate Lists'.
5. Select 'On' for a higher level of voice interaction or 'Off' to turn off the voice prompts.



Returning to the factory default settings

SYNC® allows you to return to its factory default settings. This selection will not erase your downloaded phone book/call history, text messages, etc. If you wish to erase all information, refer to *Performing a master reset* in the following section.

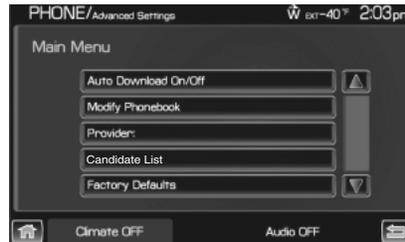
To access:

1. Press the PHONE hard button.
2. Select the 'Settings' tab on the touchscreen.
3. Select 'Advanced'.



SYNC® phone features (if equipped)

4. Scroll using ▲ / ▼ on the touchscreen and select 'Factory Defaults'.
5. SYNC® will ask you to confirm your selection. Press YES and the system will confirm 'Factory Defaults Reset'.



Performing a master reset

Performing a master reset will not only return all preference settings to the factory defaults, but it will also completely erase all phone book, call history and text messages previously downloaded to SYNC®. To access:

1. Press the PHONE hard button.
2. Select the 'Settings' tab on the touchscreen.
3. Select 'Advanced'.



4. Scroll using ▲ / ▼ on the touchscreen and select 'Master Reset'.
 5. SYNC® will ask you to confirm. Press YES to continue.
- SYNC® will confirm when the master reset is complete.



SYNC® phone features (if equipped)

Installing a new application

You can download new software applications (if available) and then load the desired applications onto SYNC® through your USB port. Please refer to www.SyncMyRide.com for more information.

To install any downloaded software:

1. Press the PHONE hard button.
2. Select the 'Settings' tab on the touchscreen.
3. Select 'Advanced'.



4. Scroll using ▲ / ▼ on the touchscreen and select 'Install'. Follow the prompts.



Accessing SYNC® system information

To access SYNC® system information:

1. Press the PHONE hard button.
2. Select the 'Settings' tab on the touchscreen.
3. Select 'Advanced'.

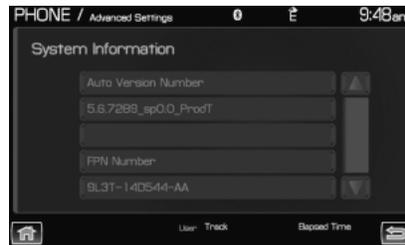


SYNC® phone features (if equipped)

4. Scroll using ▲ / ▼ on the touchscreen and select 'System Information'.



This screen will show you SYNC®'s system information.



TEXT MESSAGING

Note: Downloading and sending text messages via *Bluetooth* are phone dependent features.

Note: Certain features in text messaging are speed dependent and cannot be completed when the vehicle is traveling at speeds over 3 mph (5 km/h).

SYNC® not only enables you to send and receive text messages via *Bluetooth*, but SYNC® will read them to you aloud and also translate many popularly used text messaging acronyms such as “lol”. SYNC® also allows you to respond with a list of predefined messages.

To access:

1. Press the PHONE hard button.

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SYNC® phone features (if equipped)

2. Select the 'Text Message' tab on the touchscreen. SYNC® will automatically check to see if the currently connected phone supports text messaging. If it does not, this screen will display.



3. If your phone is equipped for text messaging, SYNC® will take you to the text messaging screen. From this screen you will be able to select from the following options:

View: Select the desired text message and press VIEW to view the text message.

Note: For your safety, this is a speed dependent feature.

Listen: Select desired message and press LISTEN to have the system read the text message to you aloud.

Compose: Select to compose a new text message.

Note: For your safety, this is a speed dependent feature.

Delete All: Select to delete all text messages from SYNC®.

Note: This will not delete all messages from your *Bluetooth* enabled cellular phone.

Download: If your phone supports downloading text messages via *Bluetooth* wireless technology, you can download your unread text messages to SYNC®.

Note: SYNC® does not download read text messages from your phone.

Receiving an incoming text message

When there is an incoming text message, an audible tone will sound and the screen will display a pop up with the caller name and ID if supported by your phone.

Press 'View' to view the text message.

Press 'Listen' for SYNC® to read the message to you aloud.

Press 'Reply' to send a reply text message.

Press 'Dial' to call the contact.

Press 'Cancel' to exit the screen.

SYNC® phone features (if equipped)

From the 'View' screen, you can then choose to:

- **Listen** as SYNC® reads the message to you aloud.
- **Compose** your own message.
Note: This is a speed dependent feature.
- **Reply** to the message.
Note: This is a speed dependent feature.
- **Forward** the text message to someone in your phone book or to a phone number.
Note: This is a speed dependent feature.

Sending a text message

Note: Sending text messages via *Bluetooth* is a phone dependent feature.

Note: This is a speed dependent feature and cannot be completed when the vehicle is traveling at speeds over 3 mph (5 km/h).

1. Press the PHONE hard button.
2. Select the 'Text Message' tab on the touchscreen.
3. Press 'Compose'.



4. Scroll using ▲ / ▼ on the touchscreen to cycle through a list of 15 predefined text messages you can send from SYNC®.

- Can't talk right now
- Call me
- Call you later
- Be there in 10 minutes
- Be there in 20 minutes



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SYNC® phone features (if equipped)

- Yes
- No
- Why?
- Thanks
- Where R you?



- I need more directions
- I love you
- Too funny
- Can't wait to see you
- I'm stuck in traffic



5. Select the desired text message. In addition to your text, the message will also contain a signature of : “This message was sent from my *Ford* or *Lincoln* vehicle.”

6. Press  Recipients. SYNC® will now allow you to choose to whom you would like to send your text message.

Note: Only one recipient per text message is allowed.

7. Press 'Phone Book' to access your phone book listings. Press  /  to cycle through the contacts. Press the desired contact and press  Send.



Note: For quicker browsing, SYNC® will only make available the quick sort buttons for the respective downloaded phone book contacts.

SYNC® phone features (if equipped)

Press 'Phone Number' to send your text message to a phone number (which is not listed with a contact in your phone book/call history). Use the dial pad to manually enter the desired number. Once the number is entered, press  Send.



SYNC® will ask you to confirm. Press  Send.

Forwarding a text message

Note: Forwarding text messages via *Bluetooth* is a phone dependent feature.

Note: This is a speed dependent feature and cannot be completed when the vehicle is traveling at speeds over 3 mph (5 km/h).

1. Press the PHONE hard button.
2. Select the 'Text Message' tab on the touchscreen.
3. Select 'Compose'.



4. Scroll using  /  on the touchscreen to select one of SYNC®'s 15 predefined text messages.

5. Press  Recipients. SYNC® will now allow you to choose to whom you would like to send your text message.

Note: Only one recipient per text message is allowed.



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SYNC® phone features (if equipped)

6. Press 'Phone Book' to access your phone book contacts. Select the desired contact and press  Send.



Note: For quicker browsing, SYNC® will only make available the quick sort buttons for the respective downloaded phone book contacts.

SYNC® will ask you to confirm. Press  Send.

VOICE COMMANDS IN PHONE MODE



WARNING: Driving while distracted can result in loss of vehicle control, accident and injury. Ford strongly recommends that drivers use extreme caution when using any device or feature that may take their focus off the road. Your primary responsibility is the safe operation of the vehicle. We recommend against the use of any handheld device while driving and that you comply with all applicable laws.

In phone mode, press  or VOICE on the steering wheel controls. When prompted, you may say any of the following commands:

- Dial
- Call <name> at home
- Call <name> at work OR Call <name> in office
- Call <name>
- Call <name> on mobile OR cell
- Call <name> on other

Note: In the above possible commands, “<name>” is a dynamic listing in that it could be any desired name from your phone book, call history, etc.

Note: With the above commands, words in () are optional and do not have to be spoken for the system to understand the command.

Note: If you are not in phone mode, press  or VOICE on the steering wheel controls. When prompted, say, “Phone” and then any of the above commands.

SYNC® phone features (if equipped)

In phone mode, you can say “Dial” to access any of the following commands:

- <number> 0–9
- Delete (deletes one digit)
- Plus
- Asterisk (*)
- 700 (seven hundred)
- 411 (four-one-one), 911 (nine-one-one), etc.
- Dial
- Clear (deletes all entered digits)
- Star
- 800 (eight hundred)
- 900 (nine hundred)
- # / (pound, slash)

In phone mode, you may say these commands at any time:

- Phone
- Exit
- Voice settings
- Help

In voice settings mode, you may say:

- Phone candidate lists on
- Phone candidate lists off

Phone candidate lists are a list of possible results from your voice commands. These occur when SYNC has equal confidence of several possible results from your voice command.

Clarification through candidate lists

Candidate lists are created when the system has several possible options of similar level of confidence as a result of your request. The system will submit back to you as many as five possibilities for your clarification. This may happen either with your phone book and/or music selections.

Example #1:

You want to call John Doe at home, so you say, “Call John Doe at home”. If the system has a similar confidence level for a few items, it may respond with:

- (initial tone) “Say 1 after the tone to call John Doe at home. Say 2 after the tone to call Johnny Doe on mobile. Say 3 after the tone to call Jane Doe at home.” (listen tone)

Example #2:

You want to listen to a certain artist, so you say, “Play Artist John”. If the system has a similar confidence level for two possible options, it may respond with:

- (initial tone) “Say 1 after the tone to play John Doe. Say 2 after the tone to play Johnny Doe.” (listen tone)

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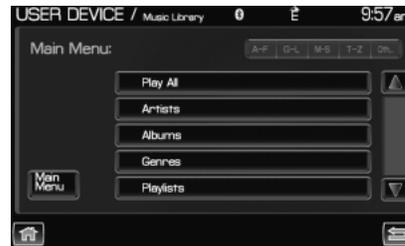
SYNC® media features (if equipped)

CONNECTING YOUR DIGITAL MEDIA PLAYER TO SYNC®

1. Ensure that the vehicle and the system are ON.
2. Plug the media device into the USB port and ensure that the device is ON. (Refer to your vehicle's *Owner's guide* for exact USB port location.)
3. Press the MEDIA hard button on the system.
4. Select the 'User Device' tab.
5. Press 'Source' repeatedly until USB appears.
6. Press 'Music Library'.



7. Select from the listed features. Please refer to *Using the Media Music Library* later in this chapter.



CONNECTING YOUR DIGITAL MEDIA PLAYER TO SYNC® VIA VOICE COMMANDS

1. Ensure that the vehicle and the system are ON.
2. Plug the media device into the USB port and ensure that the device is ON. (Refer to your vehicle's *Owner's guide* for exact USB port location.)
3. Press VOICE or . SYNC® will say, "Main menu" and the listening icon will appear in the display.
4. Say "User Device". The system will say, "USB, please say a command." SYNC® will begin indexing the music media when the device is plugged into the USB port. If your digital media player contains many media files, INDEXING may appear in the display. When the indexing process is complete, you may access the media content in your digital media player using voice commands.

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SYNC® media features (if equipped)

5. Once the music is indexed, you can play music on your digital media player by saying any of the following commands:

- Play All
- Play Artist <name>
- Play Album <name>
- Play Genre <name>
- Play Playlist <name>
- Play track <name>

SYNC® MEDIA SOURCES AND FEATURES

The 'User Device' tab provides you access and control over the SYNC® media sources: USB, BT AUDIO and LINE IN. Once you choose which SYNC® media source you would like to listen to, you can then use SYNC®'s many other features to make playing adjustments.

To access:

1. Ensure that your playing device is plugged into the USB port or Auxiliary input jack (LINE IN) and your device is on.

Note: If you already have a device connected to the USB port, you cannot access the LINE IN feature. Some digital media players require both USB and LINE IN ports to stream data and music separately.

2. Press the MEDIA hard button on the system.

3. Select the 'Users Device' tab on the touchscreen.

4. Press 'Source' repeatedly to cycle through the possible media sources of USB, BT AUDIO and LINE IN.

You can also access the following buttons:



- **Music Library:** Provides you access to SYNC®'s many media features, such as: Play All, Play Artists, Play Albums, Play Tracks, Play Playlists, and Explore the USB.
- **Similar Music:** In USB mode, select to have SYNC® create a new playlist of music similar to the currently playing track.
- **Repeat:** Select to repeat the current track in USB mode.
- **Shuffle:** Select to shuffle the current tracks in USB mode.

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SYNC® media features (if equipped)

- **Settings:** Refer to *Advanced settings* in the *SYNC® phone features* chapter for information on how to make adjustments to the prompts, language, master reset, factory defaults, etc.
- **Text:** Press to view additional information, if available.

What's playing?

At any time while a track is playing, SYNC® will read the metadata tags of the track to you (if populated). Simply press **1** or VOICE. A tone will sound and SYNC® will say "Main menu". Say "USER DEVICE" and, when prompted, ask "What's playing?"

Supported media players, formats and metadata information

SYNC® is capable of hosting nearly any digital media player, including iPod®, Zune™, "Plays from device" players, and most USB drives. Supported audio formats include MP3, WMA, WAV and AAC.

SYNC® is also able to organize and sort your indexed media from your playing device by metadata tags. Metadata tags are descriptive software identifiers embedded in your media files which provide information about the media file. SYNC® supports the following metadata tags:

- Artist
- Album
- Genre
- Track

If your indexed media files contain no information embedded in these metadata tags, SYNC® will automatically classify the empty metadata tags as UNKNOWN.

ACCESSING AND USING YOUR USB PORT

Your vehicle is equipped with a USB port. (For exact location, refer to your vehicle's *Owner's guide*). You can use the USB port to plug in and access media devices as well as charge devices (if supported by your device). For a list of compatible media players, refer to www.SyncMyRide.com.

Note: Since your USB port allows you to charge your device (if supported by your device), SYNC® will not automatically change media modes when something is initially plugged into the USB port. To access:

1. Ensure that your digital playing device is plugged into the USB and is ON.
2. Press the MEDIA hard button on the system.

SYNC® media features (if equipped)

3. Select the 'User Device' tab.
4. Press 'Source' repeatedly to until USB appears in the line above 'Source'.



If the connected device and media content is supported, SYNC® will begin indexing available media files. NO MEDIA will appear if there are no readable media files for SYNC® to play. If there are readable files, INDEXING may appear. If Autoplay is ON, SYNC® gives you the ability to access media files randomly as they are indexed. If Autoplay is OFF, indexed media is not available until the indexing process is complete. After indexing is complete, INDEXED will appear.

Once indexing is complete, you may press ◀◀ / ▶▶ to access the previous/next track. You may also press ▶ / || to play/pause the current track.

Note: SYNC® is capable of indexing thousands of average size media files. The time required to complete the indexing process is dependent upon the size of the media content being indexed and the device itself.

If at any time the device is removed from the USB port, USB REMOVED will appear.

STREAMING MUSIC FROM YOUR BLUETOOTH ENABLED PHONE

Note: This is a phone dependent feature. Refer to your phone's user guide for further information on how to stream *Bluetooth* audio.

SYNC® allows you to stream music from your *Bluetooth* enabled cellular phone to play through SYNC®. To access:

1. Ensure that the desired music is playing on your paired phone and your phone is in *Bluetooth* audio streaming mode.
2. Press the MEDIA hard button on the system.

SYNC® media features (if equipped)

3. Select the 'User Device' tab on the touchscreen.
4. Press SOURCE repeatedly to until BT AUDIO appears in the line above SOURCE.



USING LINE IN (AUXILIARY INPUT JACK) WITH SYNC®

Your vehicle is equipped with an auxiliary input jack which allows you to plug in and play your portable music player over the vehicle speakers. For exact location of your auxiliary input jack, refer to your vehicle's *Owner's guide*.

To access:

Note: If you already have a device connected to the USB port, you cannot access the LINE IN feature. Some digital media players require both USB and LINE IN ports to stream data and music separately.

1. Ensure that the desired device is plugged into the Auxiliary input jack and is playing.
2. Press the MEDIA hard button on the system.
3. Select the 'User Device' tab on the touchscreen.

4. Press 'Source' repeatedly to until LINE IN appears in the display. The music will begin to play over the vehicle's speakers.



SYNC® media features (if equipped)

USING THE MEDIA MUSIC LIBRARY

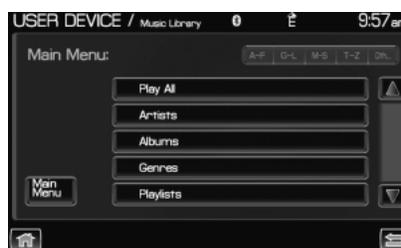
Once your music has been indexed into SYNC® through the USB port, you can then use the many features of the media library. To access:

1. Press the MEDIA hard button on the system.
2. Select the 'User Device' tab on the touchscreen. Press 'Source' repeatedly until USB appears in the display.
3. Select 'Music Library'.



From this screen, you can access the following:

- **Play All**
- **Artists**
- **Albums**
- **Genres**
- **Playlists**
- **Tracks**
- **Explore USB**



Accessing the Play All feature

The Play All feature in SYNC® will play all indexed media (tracks) from your playing device in flat file mode, one at a time in alphabetical order. To access:

1. Press the MEDIA hard button on the system.
2. Select the 'User Device' tab on the touchscreen.
3. Press 'Source' repeatedly until USB appears.
4. Press 'Music Library'.

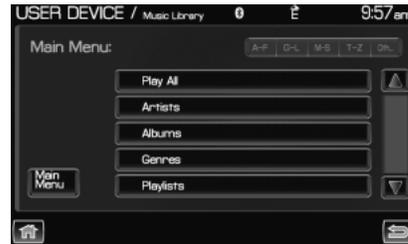


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SYNC® media features (if equipped)

5. Scroll using ▲ / ▼ on the touchscreen to select 'Play All'.



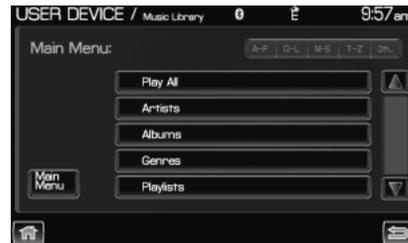
Selecting and playing specific artists

SYNC® allows you to sort all indexed media by artists. To access:

1. Press the MEDIA hard button on the system.
2. Select the 'User Device' tab on the touchscreen.
3. Press 'Source' repeatedly until USB appears.
4. Select 'Music Library'.



5. Scroll using ▲ / ▼ on the touchscreen and select 'Artists'.



SYNC® will allow you to scroll through all indexed artists and select which you would like to hear.

SYNC® media features (if equipped)

Selecting and playing specific albums

SYNC® allows you to play all indexed media by ALBUMS. To access:

1. Press the MEDIA hard button on the system.
2. Select the 'User Device' tab on the touchscreen.
3. Press 'Source' repeatedly until USB appears.
4. Select 'Music Library'.



5. Scroll using ▲ / ▼ on the touchscreen and select 'Albums'.
6. Use ▲ / ▼ to scroll through and select the desired album to play.



Selecting from different genres

SYNC® allows you to sort indexed music by genre (category) type. SYNC® will automatically re-categorize your indexed music according to the available genre metadata tags. To access:

1. Press the MEDIA hard button on the system.
2. Select the 'User Device' tab.
3. Press 'Source' repeatedly until USB appears.
4. Select 'Music Library'.

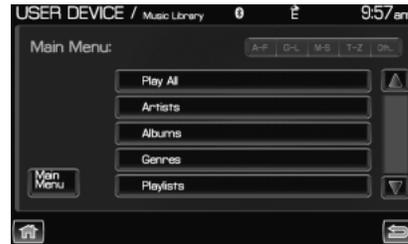


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SYNC® media features (if equipped)

5. Scroll using ▲ / ▼ on the touchscreen and select 'Genres'.



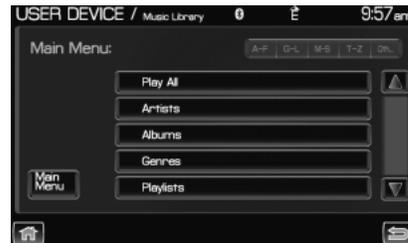
Accessing your playlists

SYNC® supports many playlists formats, such as: .ASX, .M3U, .WPL and .MTP. To access:

1. Press the MEDIA hard button on the system.
2. Select the 'User Device' tab on the touchscreen.
3. Press 'Source' repeatedly until USB appears.
4. Select 'Music Library'.



5. Scroll ▲ / ▼ using on the touchscreen and select 'Playlists'.
6. Scroll using ▲ / ▼ to select the desired playlist.



SYNC® media features (if equipped)

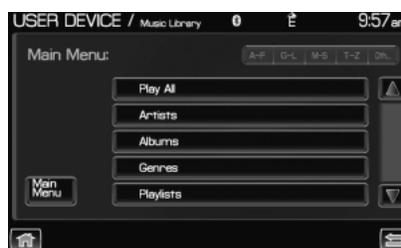
Playing a specific track

SYNC® allows you to search for and play a specific track which has been indexed. To access:

1. Press the MEDIA hard button on the system
2. Select the 'User Device' tab.
3. Press 'Source' repeatedly until USB appears.
4. Select 'Music Library'.



5. Scroll using ▲ / ▼ on the touchscreen and select 'Tracks' to view your indexed tracks.
6. Scroll using ▲ / ▼ and select the desired track to play.



Exploring the USB device

SYNC® allows you to explore through all supported digital media on your media device which is connected through the USB port. To access:

1. Press the MEDIA hard button on the system.
2. Select the 'User Device' tab.
3. Press 'Source' repeatedly until USB appears.
4. Select 'Music Library'.

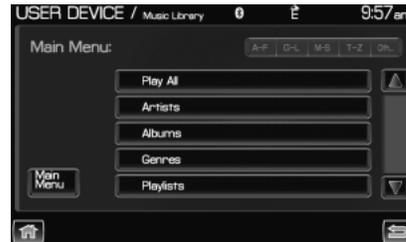


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SYNC® media features (if equipped)

5. Scroll using ▲ / ▼ on the touchscreen and select 'Explore USB'.



6. Use ▲ / ▼ to scroll through all indexed media on your USB device.

Note: Media can be played directly through the Explore USB feature by selecting the desired track or by selecting PLAY ALL.

Note: When you are playing USB SYNC® MEDIA using the Explore USB feature, and you have folders saved on your playing device, you are in folder mode. In folder mode, you can say, "Play next folder" or "Play previous folder" to advance within your saved folders.

Accessing your BT Devices menu and features

The BT DEVICES menu allows you to connect, add and delete *Bluetooth* devices from SYNC®.

To access:

1. Press the MEDIA hard button on the system.
2. Select the 'User Device' tab.
3. Select 'BT Devices'.



SYNC® media features (if equipped)

4. Select from available options of:

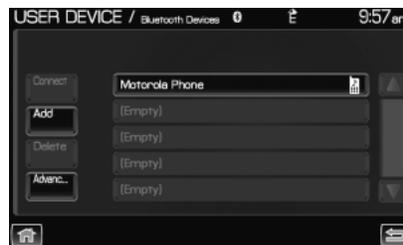
- **Connect:** Select to connect a previously paired device to SYNC®.
- **Add:** Select to add a device through Discovery and Discoverable modes. Refer to *Adding a new device in discovery or discoverable mode* in the following section.
- **Delete:** Select to delete a previously paired device.
- **Advanced:** Refer to *Advanced Settings* in the SYNC® *phone features* chapter for information on how to make adjustments to advanced settings.

Adding a new device in discovery or discoverable mode

1. Press the MEDIA hard button on the system.
2. Select the 'User Device' tab.
3. Select 'Bluetooth Devices'.



4. Select 'Add'. If your device supports discoverable mode, enter the PIN given by SYNC®. If your device supports discovery mode, press 'Find Other Devices'.
5. Select the desired device.
6. SYNC® will take you to the 'New Device' menu. Enter the PIN given by your device into SYNC® via the touch pad and press 'Enter'.



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SYNC® media features (if equipped)

VOICE COMMANDS WHEN USING THE USB PORT

 **WARNING:** Driving while distracted can result in loss of vehicle control, accident and injury. Ford strongly recommends that drivers use extreme caution when using any device or feature that may take their focus off the road. Your primary responsibility is the safe operation of the vehicle. We recommend against the use of any handheld device while driving and that you comply with all applicable laws.

When using the USB port, press  or VOICE on the steering wheel controls. When prompted, say “User Device” and any of the following commands:

- Play all
- Pause
- Similar music
- Play previous track
- Shuffle on
- Play previous folder²
- Autoplay off
- Repeat off
- Play genre <name>¹
- Play track <name>¹
- Voice settings
- Play
- What’s playing?
- Play next track
- Play next folder²
- Shuffle off
- Autoplay on
- Repeat on
- Play album <name>
- Play playlist <name>¹
- Play artist <name>¹

In voice settings mode, press  or VOICE on the steering wheel controls. When prompted, you may say the following commands:

- Media candidate lists on
- Media candidate lists off

¹ Voice commands are not available until indexing is complete.

² Voice commands only available in folder mode. For more information, refer to *Exploring the USB device*.

Note: In the above possible commands, “name” is a dynamic listing in that it could be the name of any desired group, artist, etc.

Media candidate lists: These are a list of possible results from your voice commands. These occur when SYNC has equal confidence of several possible results from your voice command.

SYNC® media features (if equipped)

Autoplay: With this feature ON, SYNC will automatically begin to play your music as it is being indexed. As the system is finishing indexing all of your songs, you can listen to music. With this feature OFF, SYNC will not begin to play any of your music until it has all been indexed.

Note: The larger the number of songs SYNC has to index, the longer indexing will take.

Play Genre: You can play a specific genre (type) of music. SYNC will read all the data from your indexed music and, if available, will begin to play that type of music.

Note: You can only play genres of music which are present in the music you have indexed to SYNC.

Similar music: You can tell SYNC to play music 'similar' to what you are currently playing.

Voice commands while using Line in

While using the Line in feature (Auxiliary input jack), press  or VOICE on the steering wheel controls. When prompted, you may say the following commands:

- Exit
- Line in

Voice commands when in Bluetooth audio mode

When in Bluetooth audio mode, press  or VOICE on the steering wheel controls. When prompted, say any of the following commands:

- Play
- Pause
- Play next track
- Play previous track

Note: Please refer to your device's user guide to see if these commands are supported for *Bluetooth* audio.

At any time, you may say these commands:

- User Device
- Help
- Phone
- Line in
- Exit

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Read and follow instructions

Before using your Windows Automotive-based system, read and follow all instructions and safety information provided in this end user manual (“User’s Guide”). Not following precautions found in this User’s Guide can lead to an accident or other serious consequences.

Keep User’s Guide in Vehicle

When kept in the vehicle, the User’s Guide will be a ready reference for you and other users unfamiliar with the Windows Automotive-based system. Please make certain that before using the system for the first time, all persons have access to the User’s Guide and read its instructions and safety information carefully.



WARNING: Operating certain parts of this system while driving can distract your attention away from the road, and possibly cause an accident or other serious consequences. Do not change system settings or enter data non-verbally (using your hands) while driving. Stop the vehicle in a safe and legal manner before attempting these operations. This is important since while setting up or changing some functions you might be required to distract your attention away from the road and remove your hands from the wheel.

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General operation

Voice Command Control

Functions within the Windows Automotive-based system may be accomplished using only voice commands. Using voice commands while driving allows you to operate the system without removing your hands from the wheel.

Prolonged Views of Screen

Do not access any function requiring a prolonged view of the screen while you are driving. Pull over in a safe and legal manner before attempting to access a function of the system requiring prolonged attention. Even occasional short scans to the screen may be hazardous if your attention has been diverted away from your driving task at a critical time.

Volume Setting

Do not raise the volume excessively. Keep the volume at a level where you can still hear outside traffic and emergency signals while driving. Driving while unable to hear these sounds could cause an accident.

Use of Speech Recognition Functions

Speech recognition software is inherently a statistical process which is subject to errors. It is your responsibility to monitor any speech recognition functions included in the system and address any errors.

Navigation Features

Any navigation features included in the system are intended to provide turn by turn instructions to get you to a desired destination. Please make certain all persons using this system carefully read and follow instructions and safety information fully.

Distraction Hazard

Any navigation features may require manual (non-verbal) setup. Attempting to perform such set-up or insert data while driving can seriously distract your attention and could cause an accident or other serious consequences. Stop the vehicle in a safe and legal manner before attempting these operations.

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Let Your Judgment Prevail

Any navigation features are provided only as an aid. Make your driving decisions based on your observations of local conditions and existing traffic regulations. Any such feature is not a substitute for your personal judgment. Any route suggestions made by this system should never replace any local traffic regulations or your personal judgment or knowledge of safe driving practices.

Route Safety

Do not follow the route suggestions if doing so would result in an unsafe or illegal maneuver, if you would be placed in an unsafe situation, or if you would be directed into an area that you consider unsafe. The driver is ultimately responsible for the safe operation of the vehicle and therefore, must evaluate whether it is safe to follow the suggested directions.

Potential Map Inaccuracy

Maps used by this system may be inaccurate because of changes in roads, traffic controls or driving conditions. Always use good judgment and common sense when following the suggested routes.

Emergency Services

Do not rely on any navigation features included in the system to route you to emergency services. Ask local authorities or an emergency services operator for these locations. Not all emergency services such as police, fire stations, hospitals and clinics are likely to be contained in the map database for such navigation features.

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